

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF LIFELINE WORKING GROUP MEETING

TO

ALL INTERESTED PERSONS

UNDOCKETED

IN RE: LIFELINE SERVICE

ISSUED: January 13, 2015

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a meeting at the time and location shown below of the Lifeline Working Group as created by Section 364.10(2)(g)3., Florida Statutes:

10:30 a.m., Wednesday, January 21, 2015
Florida Public Service Commission
Room 105, Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

PURPOSE AND PROCEDURE

The purpose of this meeting is for the Lifeline Working Group to discuss Florida Lifeline program issues. Specifically, staff would like to discuss:

- 1) The Florida Department of Children and Families Web Services Interface which verifies participation in the Medicaid, Temporary Assistance for Needy Families, and Supplemental Nutrition Assistance Programs. 47 C.F.R. §54.410(c)(1)(i)(A) states:

If the eligible telecommunications carrier can determine a prospective subscriber's program-based eligibility for Lifeline by accessing one or more databases containing information regarding enrollment in qualifying assistance programs ("eligibility databases"), the eligible telecommunications carrier must access such eligibility databases to determine whether the prospective subscriber qualifies for Lifeline based on participation in a qualifying assistance program;

Has each ETC obtained access to the DCF portal? If not, why?

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- 2) The National Lifeline Accountability Database (NLAD) – How is it working? What are the problems? Are you receiving complaints from consumers that NLAD is providing incorrect information?
- 3) TDM to IP transition – What will happen to Lifeline? When?
- 4) What is the status of Incumbent Local Exchange Company request to FCC to make provision of Lifeline voluntary?

In this proceeding, AT&T suggests that the Commission should allow incumbent wireline Lifeline providers to choose whether to participate in the Lifeline program, arguing that wireline telephone companies are no longer the dominant provider of voice services. (FCC 12-11, ¶ 503)

- 5) How will each Florida ETC perform the required 2014 Lifeline customer recertifications? Will the recertifications be accomplished in person, in writing, by phone, by text message, by email, or otherwise through the Internet? Did your ETC elect to have USAC conduct the 2014 annual recertification of your Lifeline customers?
- 6) Any other ideas to streamline the Lifeline enrollment process for both the applicant and ETC?

Pursuant to Section 364.10(2)(g)3, Florida Statutes, the Lifeline Working Group shall include the Commission, the Department of Children and Families, the Office of Public Counsel, and each eligible telecommunications carrier offering Lifeline and Link-Up services in Florida.

In accordance with the American with Disabilities Act, persons needing a special accommodation to participate at this meeting should contact the Office of Commission Clerk no later than five days prior to the conference at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service.

VISUAL AIDS

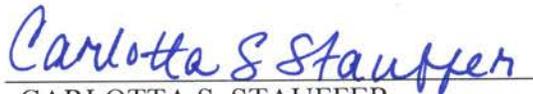
Meeting participants who plan to use visual aids during the course of their presentation, such as PowerPoint, must provide an electronic copy and 21 hard copies of the presentation, at least three days prior to the meeting, to Bob Casey, who may be contacted at (850) 413-6974 or bcasey@psc.state.fl.us

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EMERGENCY CANCELLATION OF MEETING

If settlement of the case or a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

By DIRECTION of the Florida Public Service Commission this 13th day of January,
2015.



CARLOTTA S. STAUFFER
Commission Clerk
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Tallahassee, Florida 32399
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Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

AJT