



# Florida Public Service Commission **RATE CASE OVERVIEW**

MAY 2021

Application for staff-assisted rate increase in water rates in Manatee County by

## **Sunny Shores Utilities, LLC**

DOCKET NO. 20200230-WU

*On October 21, 2020, Sunny Shores Utilities, LLC (Sunny Shores or Utility) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water rates. Sunny Shores provides service to 262 residential and 2 general service water customers in Manatee County.*

### QUESTIONS & ANSWERS

#### **1 Why is Sunny Shores requesting a rate increase?**

Sunny Shores is requesting a rate increase in order to establish a customer deposit, a meter tampering fee, implementation of a meter replacement program, and to account for increased operating expenses.

#### **2 When was Sunny Shores' last approved rate increase?**

Sunny Shores has not had a rate case, however the Utility did have an index rate increase effective July 8, 2020.

#### **3 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Sunny Shores' rate request, Commission staff will conduct a virtual customer meeting to allow feedback about Sunny Shores and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

If you would like to speak by phone at the virtual customer meeting, you must sign up by contacting the PSC by emailing [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us) or calling (850) 413-7080. You will need to provide your name, address, and telephone number. Please be sure to include Sunny Shores Utilities, LLC, Docket No. 20200230-WU,

in all correspondence. Once you sign up to speak at the virtual customer meeting, you will be provided further instructions from PSC staff on how to participate.

Please note, the order in which customers speak is based upon the order in which they sign up. Please sign up as soon as possible, but preferably two business days prior to the virtual customer meeting. This will allow PSC staff the time necessary to compile the list of customers wanting to speak. If you have questions about the sign-up process, please call (850) 413-7080.

#### VIRTUAL CUSTOMER MEETING

Thursday, May 20, 2021  
6:00 p.m.

#### **4 What if I cannot attend the virtual service hearings or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual service hearings or in writing. Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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If canceled, notice of service hearing cancellation will be provided on the Commission's website, ([www.floridapsc.com](http://www.floridapsc.com)), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us).

Please be sure to include the docket number, **20200230-WU**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Sunny Shores' quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

### **5 How much is the current quarterly bill for a residential customer of Sunny Shores using 6,000 gallons?**

The Utility's current quarterly bill for a residential customer of Sunny Shores using 6,000 gallons is \$74.97.

### **6 Using staff's preliminary recommended rates, how much would the quarterly bill be for a residential customer of Sunny Shores using 6,000 gallons?**

Using staff's preliminary recommended rates, the quarterly bill for a residential customer of Sunny Shores using 6,000 gallons would be \$94.68.

### **7 Who provides legal representation for customers in utility related matters before the Public Service Commission?**

The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility consumers before the Commission and other state and federal regulatory authorities. The Public Counsel is independent from the Commission, and accountable only to the people of the state of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or [www.floridaopc.gov](http://www.floridaopc.gov).

### **8 Can I obtain more detailed information online?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on Clerk's Office then Dockets. Type in the docket number 20200230.

### **9 Who can answer technical or legal questions?**

#### **For technical questions, contact:**

Christopher Richards  
Accounting  
(850) 413 - 6742

Sonica Bruce  
Rates and Charges  
(850) 413 - 6994

Donald Phillips  
Quality of Service and Engineering  
(850) 413 - 6974

#### **For legal questions, contact:**

Gabriella Passidomo  
(850) 413 - 6230

### **10 When will the PSC make a decision?**

The PSC staff is scheduled to file a recommendation with the Commission on July 22, 2021. The Commissioners are expected to vote at the August 3, 2021 Commission Conference.

### **11 How can I follow the Commission Conference?**

You can watch the virtual customer meeting and Commission Conference live from the PSC website at [www.floridapsc.com](http://www.floridapsc.com). Look for the "Watch Live Broadcast" icon on the left side of the webpage. An audio only option is available by dialing 850-413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at 1-800-955-8771 (TDD).

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

### PSC Commissioners



COMMISSIONER  
Mike La Rosa



COMMISSIONER  
Art Graham



CHAIRMAN  
Gary F. Clark



COMMISSIONER  
Andrew Giles Fay



## Sunny Shores Utilities, LLC Quarterly Water Bills

	Utility's Current Rates	Staff's Recommended Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size Includes 10,800 gallons	\$74.97	N/A
Charge per 1,000 gallons 10,800 gallons	\$5.14	N/A
5/8" x 3/4"	N/A	\$73.62
3/4"	N/A	\$110.43
1"	N/A	\$184.05
1 1/2"	N/A	\$368.10
2"	N/A	\$588.96
3"	N/A	\$1,177.92
4"	N/A	\$1,840.50
6"	N/A	\$3,681.00
Charge per 1,000 gallons - Residential and General Service	N/A	\$3.51

### **Typical Residential 5/8" x 3/4" Meter Bill Comparison**

3,000 gallons	\$74.97	\$84.15
6,000 gallons	\$74.97	\$94.68
10,000 gallons	\$74.97	\$108.72

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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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