

**SPRINT FLORIDA, INC.**

**November 12 through December 20, 2002**

**TALLAHASSEE EXCHANGE**

**LONG DISTANCE SERVICE-TIMING AND BILLING**

**Inter-LATA-1+Area Code/Number**

Inter-Exchange Carrier	Total Calls	Timing Accuracy				Billing Accuracy			
		Under Timed	Over Timed	Correct Timed	% Correct	Under Billed	Over Billed	Correct Billed	% Correct
ACN Communications	140	0	0	140	100.0%	0	0	140	100.0%
Alliance Group Services	136	0	0	136	100.0%	88	0	48	35.3%
BTI	214	1	0	213	99.5%	1	0	213	99.5%
Global Crossing	142	0	1	141	99.3%	0	1	141	99.3%
Gulf Long Distance	141	0	0	141	100.0%	0	0	141	100.0%
Working Assets	140	0	0	140	100.0%	140	0	0	0.0%
US South Communications	140	0	0	140	100.0%	0	0	140	100.0%
<b>Standard</b>					<b>97.0%</b>				<b>97.0%</b>

**Inter-LATA-Calling Card**

Inter-Exchange Carrier	Total Calls	Timing Accuracy				Billing Accuracy			
		Under Timed	Over Timed	Correct Timed	% Correct	Under Billed	Over Billed	Correct Billed	% Correct
ACN Communications	141	1	0	140	99.3%	1	0	140	99.3%
Alliance Group Services	166	0	166	0	0.0%	96	13	57	34.3%
BTI	145	0	0	145	100.0%	0	0	145	100.0%
Corporate Service Telcom	199	1	0	198	99.5%	1	0	198	99.5%
Global Crossing	140	0	0	140	100.0%	0	0	140	100.0%
Gulf Long Distance	144	0	0	144	100.0%	0	0	144	100.0%
Matrix Telcom	195	0	36	159	81.5%	0	36	159	81.5%
Working Assets	142	0	0	142	100.0%	0	0	142	100.0%
US South Communications	108	0	0	108	100.0%	0	0	108	100.0%
<b>Standard</b>					<b>97.0%</b>				<b>97.0%</b>