Partnerships, or “Helping Hands,” are essential to help raise public awareness.

Many state agencies and organizations are “PSC Helping Hands,” who assist Florida’s Public Service Commission in serving consumers needing utility issues resolved, energy and water conservation information, and Lifeline Assistance telephone discount program applications.

A Public Service Commission “Helping Hand” is recognized each month in 2013.

The Tallahassee Housing Authority (THA) hosted the PSC’s Lifeline Awareness Week kickoff that helped qualified residents in three THA neighborhoods benefit from discounted monthly telephone bills.