November 30, 2005

# Advice No. 58

Ms. Beth Salak
Division of Competitive Markets and Enforcement
Attn: Tariff Section
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Ms. Salak,

Enclosed please find the revised tariff page to Frontier Communications of the South, Inc.'s Subscriber Services Tariff, beginning November 30, 2005 and not to extend later than December 15, 2005, subject to Public Service Commission approval, as follows:

# Section A13

Fifth Revised Contents Sheet 1
(Canceling Fourth Revised Contents Sheet 1)
Original Sheet 34.1

Original Sheet 34.2

Original Sheet 34.3

Original Sheet 34.4

Original Sheet 34.5

Original Sheet 34.6

The purpose of this filing is to add Abbreviated Dialing - 511 Service to the tariff.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,

Leslie Zink Manager, Pricing & Tariffs

LZ/ma Enclosures

Frontier Communications of the South, Inc. 201 South Pensacola Avenue Atmore, Alabama 36502

Florida PSC – Tariff No. 2 Section A13 Fifth Revised Contents Sheet 1 Canceling Fourth Revised Contents Sheet 1

Date Issued: November 30, 2005

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Issued by: Richard Burgess
Director of Operations

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## MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

## E.1. Abbreviated Dialing - 511 Service

(N)

## 1. General

- a. 511 service is a three-digit dialing arrangement available in specified areas with Frontier Communications of the South, Inc. for delivery of general information via voice grade facilities. Pursuant to the FCC order 00-56, the 511 code is assigned to travel information service. In addition, the subscriber must comply with any orders adopted by the FCC.
- b. The LCA of 511 Service Subscriber will be the basic LCA as defined in Section A2 of this Tariff as facilities permit.
- c. Only one 511 number will be assigned to a 511 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time, will be entitles to retain the 511 number in the merged local calling area.
- d. An "affiliate" of a 511 subscriber is an entity that directly or indirectly through one or more intermediaries controls, is controlled by or is under common control with the 511 subscriber. There term "control" (including the terms "controlling", "controlled by" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.
- e. 511 Service is provided in the Telephone Company's territory only. To provide access to a 511 number to end users in any other Telephone Company territory within the LCA, the 511 subscriber must make appropriate arrangements with the Telephone Company serving that territory.
- f. This service is furnished subject to the availability of 511 numbers.
- g. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.
- h. Directory listings may be provided for 511 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase "Charges Will Apply", if applicable, will be included in the 511 Service listing at no additional charge.

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## MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

## E.1.. Abbreviated Dialing - 511 Service (Cont'd)

(N)

- 1. General (Cont'd)
  - i. 511 Service is not available from the following classes of service:
    - (1.) Public Telephones
    - (2.) Hotel/Motel/Hospital Service
    - (3.) 1+, 0+, 0- (credit card, third party billing, collect calls)
    - (4.) Inmate Service
    - (5.) 10xxx or 101xxxx
    - (6.) Cellular-Type 2A
  - j. 511 Service is not available to the following classes of service:
    - (1.) Operator assisted calls to a 511 subscriber will not be completed.
  - k. 511 Service will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification Service, as available.
  - I. The 511 subscriber is prohibited from selling or transferring their 511 number to any entity either directly or indirectly.
  - m. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition or otherwise then the affiliated subscribers must surrender all, but one 511 number within 90 days of the merger or acquisition.
  - 511 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Telephone Company sufficient time for provisioning.
  - o. The 511 subscriber must comply with any or all rules pertaining to 511 service, adopted by the FCC in Rule Making Proceeding (CC Docket 92-105).
  - p. 511 Service will be provided only to those customers approved by the Florida Public Department of transportation (FLDOT).
  - q. The Tariff will remain effective until or unless modified or removed by the Telephone Company or the Florida Public Service Commission.
  - r. 511 can be delivered via regular exchange access lines (by individual business lines, PBX, trunks, etc.
  - s. Limitations and use of this service as stated in other Sections of this tariff apply.

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## MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

## E.1. Abbreviated Dialing - 511 Service (Cont'd)

(N)

- 2. Conditions and Requirements
  - a. The 511 subscriber has 90 days from the date of number assignment to establish service or decide to discontinue service. The Non-Recurring Charge will not be refunded to the subscriber if the service has already been provisioned.
  - b. Use of 511 Service is subject to possible recall by the NANP (North American Numbering Plan) Administrator for national use. The 511 subscriber must prior to the provisioning of service, sign a written acknowledgment of this condition and an agreement to return the 511 code within six months of receiving a written notice of such a recall from the Telephone Company and abide by any subsequent rules as identified by the FCC in CC Docket 92-105, regarding the use and return of 511 codes.

If the recall is effected by the NANP administrator, the Telephone Company will work with the 511 subscriber affected to transfer their service arrangements if technically and economically feasible, to another abbreviated dialing arrangement and if not feasible, to a seven-digit dialing arrangement within the six month notice period. The 511 subscriber will be required to migrate to any standard access arrangement available for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate Tariff rates for the newly established service arrangements.

- c. The 511 Service is provided where facilities permit. Only one seven (7) or ten (10) digit toll free numbers may be used as the lead number per basic local calling area. All central offices within a basic local calling area must point to the same 7 or 10 digit local number or one 10 digit toll free number.
- d. The 511 subscriber should work with cellular companies to ascertain whether the Type 1 cellular customers will be able to reach 511.
- e. The 511 subscriber should work separately with CLECs to ascertain that its end users will be able to reach travel information services provided by 511.
- f. 511 Service will be provided under the following conditions:

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

## E.1. Abbreviated Dialing - 511 Service (Cont'd)

(N)

- 2. Conditions and Requirements (Cont'd)
  - (1.) For network sizing and protection, each 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to an 511 number.
  - (2.) The 511 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.
  - (3.) The 511 subscriber is liable for and shall indemnify and protect the Telephone Company against all suits, actions, claims, demands and judgments and of all costs, expenses and counsel fees incurred on account thereof resulting directly or indirectly from the service in connection therewith.
  - (4.) The Telephone Company has full authorization to discontinue 511 service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber.
  - (5.) The 511 subscriber shall subscribe to adequate exchange facilities to transport the calls to the 511 subscriber's premises
  - (6.) The 511 subscriber shall respond promptly to any and all complaints made to the Telephone Company or by a Regulatory Authority concerning the subscriber's 511 Service or type of service.
  - (7.) A written notice will be sent to any 511 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the Public by the Telephone Company or by other subscribers of 511 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Telephone Company or if the subscriber is unwilling to accept the modifications or if the subscriber continues to cause service impairment, the Telephone Company reserves the right at any time, without further notice to institute protective measures up to and including termination of service. In an emergency, as defined by the Telephone Company, the Telephone Company reserves the right at any time without notice, to institute protective measures up to and including termination of service.

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## MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

## E.1. Abbreviated Dialing - 511 Service (Cont'd)

(N)

- 2. Conditions and Requirements (Cont'd)
  - g. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply:
    - (1.) The 511 subscriber will provide announcements and the Telephone Company will deliver the call.
    - (2.) 511 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.
    - (3.) The provision of access to the 511 Network by the Telephone Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the Local Exchange Network.
    - (4.) The 511 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.
  - h. The Telephone Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.
  - i. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents in connection with this Tariff. The Telephone Company shall neither be responsible for calls that cannot be completed as a result of repair or maintenance, nor on equipment owned or leased by the subscriber.

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

# E.1. Abbreviated Dialing - 511 Service (Cont'd)

(N)

- 3. Rates and Charges
  - a. Application of Rates
    - (1.) Service Order Establishment shall apply for each 511 number per local calling area.
    - (2.) 511 subscribers will pay normal Tariffed charges for the local access arrangements used for transporting and termination of messages at the 511 subscriber's designated premises.2. Conditions and Requirements (Cont'd)
    - (3.) Applicable Service Order Charges as specified in other Section(s) of this Tariff apply, in addition to the following rates.
    - (4.) A Central Office activation charge will apply per Central Office switch translation to the lead number
    - (5.) A change charge will apply to change the point-to-number translation at the subscriber's request.
  - b. Charges applicable to the 511 Subscriber

		Non-Recurring Charge	S&E	
(1.)	Establishment of 511 service, per 511 service number, per Local Calling Area (LCA)	\$100.00	511SO	
(2.)	Central Office Activation	\$112.00	511CO	
(3.)	Translation change of point-to-number	\$19.00	511CC	(N)

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Issued	by: Richard Burgess Director of Operations Date Issued: November 2015	nber 30, 2005

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

b.  b.  c.	511 service is a three-digit dialing arrangement available in specified areas with Frontier Communications of the South, Inc. for delivery of general information via voice grade facilities. Pursuant to the FCC order 00-56, the 511 code is assigned to travel information service. In addition, the subscriber must comply with any orders adopted by the FCC.  The LCA of 511 Service Subscriber will be the basic LCA as defined in Section A2 of this Tariff as facilities permit.  Only one 511 number will be assigned to a 511 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time, will be entitles to retain the 511 number in the merged local calling area.  An "affiliate" of a 511 subscriber is an entity that directly or indirectly through one	
b. c.	Frontier Communications of the South, Inc. for delivery of general information via voice grade facilities. Pursuant to the FCC order 00-56, the 511 code is assigned to travel information service. In addition, the subscriber must comply with any orders adopted by the FCC.  The LCA of 511 Service Subscriber will be the basic LCA as defined in Section A2 of this Tariff as facilities permit.  Only one 511 number will be assigned to a 511 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time, will be entitles to retain the 511 number in the merged local calling area.	
C.	A2 of this Tariff as facilities permit.  Only one 511 number will be assigned to a 511 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time, will be entitles to retain the 511 number in the merged local calling area.	
	Local Calling Area. If Local Calling Areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time, will be entitles to retain the 511 number in the merged local calling area.	
d.	An "affiliate" of a 511 subscriber is an entity that directly or indirectly through one	
	or more intermediaries controls, is controlled by or is under common control with the 511 subscriber. There term "control" (including the terms "controlling", "controlled by" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.	
е.	511 Service is provided in the Telephone Company's territory only. To provide access to a 511 number to end users in any other Telephone Company territory within the LCA, the 511 subscriber must make appropriate arrangements with the Telephone Company serving that territory.	
f.	This service is furnished subject to the availability of 511 numbers.	
g.	Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.	
h.	Directory listings may be provided for 511 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase "Charges Will Apply", if applicable, will be included in the 511 Service listing at no additional charge.	(N)
	g.	<ul> <li>g. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.</li> <li>h. Directory listings may be provided for 511 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase "Charges Will Apply", if applicable, will be included in the 511 Service listing at no additional</li> </ul>

Issued By: Richard Burgess
Director of Operations

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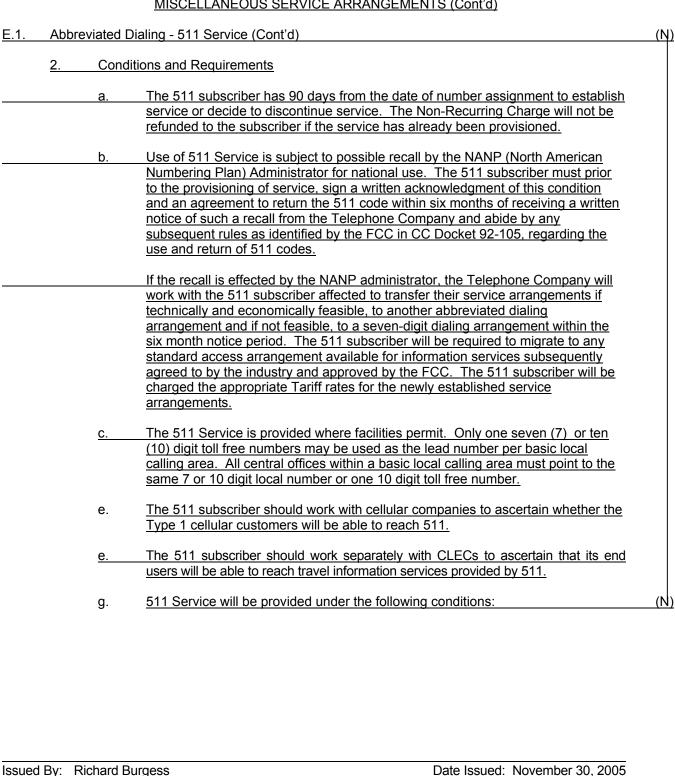
# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.1. Ab	breviated I	Dialing - 511 Service (Cont'd)	(N)
1.	Gene	eral (Cont'd)	
	<u>i.</u>	511 Service is not available from the following classes of service:	
		(1.) Public Telephones (2.) Hotel/Motel/Hospital Service (3.) 1+, 0+, 0- (credit card, third party billing, collect calls) (4.) Inmate Service (5.) 10xxx or 101xxxx (6.) Cellular-Type 2A	
	j.	511 Service is not available to the following classes of service:	
		(1.) Operator assisted calls to a 511 subscriber will not be completed.	
	k.	511 Service will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification Service, as available.	
	<u>l.</u>	The 511 subscriber is prohibited from selling or transferring their 511 number to any entity either directly or indirectly.	
	m.	If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition or otherwise then the affiliated subscribers must surrender all, but one 511 number within 90 days of the merger or acquisition.	
	n.	511 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Telephone Company sufficient time for provisioning.	
	0.	The 511 subscriber must comply with any or all rules pertaining to 511 service, adopted by the FCC in Rule Making Proceeding (CC Docket 92-105).	
	p.	511 Service will be provided only to those customers approved by the Florida Public Department of transportation (FLDOT).	
	t.	The Tariff will remain effective until or unless modified or removed by the Telephone Company or the Florida Public Service Commission.	
	u.	511 can be delivered via regular exchange access lines (by individual business lines, PBX, trunks, etc.	
	٧.	Limitations and use of this service as stated in other Sections of this tariff apply.	(N)
Issued By:	Richard E Director o	Burgess Date Issued: November 30, 2005 of Operations	
Effective:			

Frontier Communications of the South, Inc. 201 South Pensacola Avenue Atmore, Alabama 36502

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## MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)



Effective:

Director of Operations

Frontier Communications of the South, Inc. 201 South Pensacola Avenue Atmore, Alabama 36502

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

<u>E.1.</u> Abl	<u> breviated Dialing - 5</u>	511 Service (Cont'd)	<u>(N</u>	)
2.	Conditions and	d Requirements (Cont'd)		
	(1.)	For network sizing and protection, each 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to an 511 number.		
	(2.)	The 511 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.		
	(3.)	The 511 subscriber is liable for and shall indemnify and protect the Telephone Company against all suits, actions, claims, demands and judgments and of all costs, expenses and counsel fees incurred on account thereof resulting directly or indirectly from the service in connection therewith.		
	(5.)	The Telephone Company has full authorization to discontinue 511 service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber.		
	(5.)	The 511 subscriber shall subscribe to adequate exchange facilities to transport the calls to the 511 subscriber's premises		
	(6.)	The 511 subscriber shall respond promptly to any and all complaints made to the Telephone Company or by a Regulatory Authority concerning the subscriber's 511 Service or type of service.		
	(7.)	A written notice will be sent to any 511 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the Public by the Telephone Company or by other subscribers of 511 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Telephone Company or if the subscriber is unwilling to accept the modifications or if the subscriber continues to cause service impairment, the Telephone Company reserves the right at any time, without further notice to institute protective measures up to and including termination of service. In an emergency, as defined by the Telephone Company, the Telephone Company reserves the right at any time without notice, to institute protective measures up to and including termination of service.	(N	] ]

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Florida PSC - Tariff No. 2 Section A13 Original Sheet 34.5

E.1. Ab	breviated D	MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)  ng - 511 Service (Cont'd)	(N)
2.		ns and Requirements (Cont'd)	
	<u>g.</u>	f a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply:  2.) The 511 subscriber will provide announcements and the Telephone	
		Company will deliver the call.      S11 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.	
		3.) The provision of access to the 511 Network by the Telephone Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the Local Exchange Network.	
		4.) The 511 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.	
	h.	The Telephone Company may take all legal and practical steps to disassociate tself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.	
i. In no event shall the Telephone Company be liable for any loss any kind resulting from the unavailability of its equipment or faci act, omission or failure of performance by the Telephone Compemployees, or agents in connection with this Tariff. The Teleph shall neither be responsible for calls that cannot be completed a		n no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents in connection with this Tariff. The Telephone Company shall neither be responsible for calls that cannot be completed as a result of epair or maintenance, nor on equipment owned or leased by the subscriber.	(N
Issued By:	Richard Bu Director of		

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

<u>E.1.</u>	Abbre	Abbreviated Dialing - 511 Service (Cont'd)						
	3.	Rates and Charges						
		a. Application of Rates						
			(1.) Service Order Establishment shall apply for each 511 number per local calling area.					
			(2.)	511 subscribers will pay normal Tariffed arrangements used for transporting and 511 subscriber's designated premises.2 (Cont'd)	I termination of	messages at the		
			(3.)	Applicable Service Order Charges as sp Tariff apply, in addition to the following r		r Section(s) of this		
			(5.)	A Central Office activation charge will a switch translation to the lead number	pply per Centra	al Office		
			<u>(5.)</u>	A change charge will apply to change the subscriber's request.	ne point-to-num	ber translation at		
		b.	Charg	es applicable to the 511 Subscriber				
					Non-Recurrin Charge	g <u>S&amp;E</u>		
			(1.)	Establishment of 511 service, per 511 service number,				
				per Local Calling Area (LCA)	\$100.00	<u>511SO</u>		
			(2.)	Central Office Activation	\$112.00	511CO		
			(3.)	Translation change of point-to-number	\$19.00	511CC	(N)	

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