David Christian Vice President Regulatory Affairs Florida



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January 24, 2007

Ms. Beth W. Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A3 Basic Local Exchange Service
29th Revised Page 6
1st Revised Page 6.1
12th Revised Page 7

The purpose of this filing is to clarify the applicability of the additional Verizon lifeline credit for residential customers with flat rate local service who qualify for Lifeline Service.

If you require additional information, please call Carlton Ball at (813) 483-2529.

Sincerely, David M. Christian Vice President Regulatory Affairs Florida

DMC:sv Attachments

A3.4 Exceptions to Basic Local Exchange Service

.1 General

 a. The rates and regulations for the classes of service given below are specified in this Tariff with the exceptions indicated.

.2 Haines City - Poinciana Exception Area

a. Regulations

- (1) The rates specified herein entitle a subscriber to an unlimited number of messages to all central office lines bearing the designation of a Haines City Central Office or a Poinciana Central Office or a Kissimmee Central Office or a West Kissimmee Central Office.
- (2) A map showing the Exception Area Boundary is filed in Section A200, Local Exchange Service Area Maps and Descriptions section of this Tariff.
- (3) Some existing customers residing in the Poinciana exchange were provided with ported numbers from the Haines City rate area (NPA-NXX 863-438, 863-439, and 863-852). This group of Poinciana customers is allowed incoming local calls from exchanges in the Local Calling Areas as listed in Section A3.5 for the Haines City exchange.

Some existing customers residing in the Haines City exchange were provided with ported numbers from the Poinciana rate area (NPA-NXX 863-427). This group of Haines City customers is allowed incoming local calls from the exchanges in the Local Calling Areas as listed in Section A3.5 for the Poinciana exchange.

b. Rates

Main station line service rates are the Rate Group 3 rates listed in Section A3.2 of this tariff.

.3 Interstate Subscriber Line Charge Waiver and Matching Program

a. General

- (1) This program is a Florida Lifeline Assistance Plan and provides for a credit equal to 100% of the FCC Interstate Subscriber Line Charge (SLC) in addition to a supplemental amount credited to local service monthly billing. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. These credits are an amount equal to the FCC Interstate Subscriber Line Charge (SLC) with a reduction in the residential local line rate as specified in A3.2.
- (2) In order to enroll in the Florida Lifeline Assistance Plan, a customer must submit a signed application form, under penalty of perjury if falsely submitted, stating they participate in at least one of the following programs: Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Aid for Needy Families (TANF) or National School Lunch Free Program (NSL). Additionally, customers not receiving benefits under one of the preceding programs and whose total gross annual income does not exceed 135% of the Federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

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A3.4 Exceptions to Basic Local Exchange Service (Continued)

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Interstate Subscriber Line Charge Waiver and Matching Program (Continued)

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- **Rules and Regulations**
 - (1) The specific guidelines for implementation of this waiver are as follows:
 - (a) Certification Procedures

All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.

(b) Processing Forms

The Company will process all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

(c) Verification Procedures

The Company will reconcile and confirm eligibility on an annual basis, by providing the agency directly or through a third party all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

(d) Lifeline Service can only be associated with the primary residential connection.

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Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to Florida Lifeline Assistance Plan customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage which is acceptable to the Company that may be incurred on his telephone service. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

- Lifeline Service may not be disconnected for non-payment of toll charges.
- Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.
- A deposit may be required for Lifeline customers if toll control is employed.

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(M) Material transferred to Page 6.

(M¹) Material transferred from Page 7.

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A3.4 Exceptions to Basic Local Exchange Service (Continued)

- Interstate Subscriber Line Charge Waiver and Matching Program (Continued)
 - Rules and Regulations (Continued)
 - (1) The Specific quidelines for implementation of this waiver are as follows: (Continued)

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The Company may require payment arrangements for outstanding debt associated with local service and associated taxes and fees. Such arrangements are not to exceed a four month period. Customers must subscribe to toll blocking service for any period of time that an unpaid balance for toll charges remains. In cases where Lifeline customers have paid the outstanding debt in full, the toll blocking option may be requested by the customer.

If a Lifeline applicant defaults on a payment agreement such default may constitute grounds for discontinuance of service. A Lifeline customer whose service has been disconnected for nonpayment of prior arrangements on a past due bill, may be required to satisfy total local unpaid outstanding charges prior to reconnection of service.

Rates and Charges

(1) A credit amount applies to the Lifeline customer's monthly bill as follows: 1

	Monthly Credit	
FCC Interstate Offset to End User Subscriber Line Charge (SLC) See FCC No. 14		
FCC Supplemental Amount	\$ 1.75	
Additional FCC Supplemental Amount	1.75	
Company's Matching Credit	3.50	
Additional Company Credit	3.16 ²	(N)

- (2) For those existing customers who qualify for, and wish to change to, the Florida Lifeline Assistance Plan, no service charges shall apply.
- (3) With the exception of the initial installation charges as specified for Link-Up service, Section A4.8 of this Tariff, all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- (4) When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in (1) preceding, will be discontinued and regular tariffed rates and charges will apply.

(M) Material moved to Page 6.1.

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The customer shall not receive a credit in excess of the Main Station Line and Subscriber Line Charge totals when the totals are less than the Lifeline total credit.

The Additional Company Credit is applicable to Lifeline residential customers with flat rate service and not applicable for (N) message rate service.

A3.4 Exceptions to Basic Local Exchange Service

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.2 Haines City - Poinciana Exception Area

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Some existing customers residing in the Haines City exchange were provided with ported numbers from the Poinciana rate area (NPA-NXX 863-427). This group of Haines City customers is allowed incoming local calls from the exchanges in the Local Calling Areas as listed in Section A3.5 for the Poinciana exchange.

b. Rates

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.3 Interstate Subscriber Line Charge Waiver and Matching Program

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a. General

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- (2) In order to enroll in the Florida Lifeline Assistance Plan, a customer must submit a signed application form, under penalty of perjury if falsely submitted, stating they participate in at least one of the following programs: Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Aid for Needy Families (TANF) or National School Lunch Free Program (NSL). Additionally, customers not receiving benefits under one of the preceding programs and whose total gross annual income does not exceed 135% of the Federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

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A3.4 Exceptions to Basic Local Exchange Service (Continued)

.3 Interstate Subscriber Line Charge Waiver and Matching Program

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- (2) In order to enroll in the Florida Lifeline Assistance Plan, a customer must submit a signed application form, under penalty of perjury if falsely submitted, stating they participate in at least one of the following programs: Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low Income Home Energy Assistance Program (LIHEAP), Temporary Aid for Needy Families (TANF) or National School Lunch Free Program (NSL). Additionally, customers not receiving benefits under one of the preceding programs and whose total gross annual income does not exceed 135% of the Federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

3 Interstate Subscriber Line Charge Waiver and Matching Program (continued)

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- b. Rules and Regulations
 - (1) The specific guidelines for implementation of this waiver are as follows:
 - (a) Certification Procedures

All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.

(b) Processing Forms

The Company will process all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

(c) Verification Procedures

The Company will reconcile and confirm eligibility on an annual basis, by providing the agency directly or through a third party all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

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(e) Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to Florida Lifeline Assistance Plan customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

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- (f) Lifeline Service may not be disconnected for non-payment of toll charges.
- (g) Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.
- (h) A deposit may be required for Lifeline customers if toll control is employed.

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(M) Material transferred to Page 6.
(M1) Material transferred from Page 7.

A3.4 <u>Exceptions to Basic Local Exchange Service</u> (Continued)

- .3 Interstate Subscriber Line Charge Waiver and Matching Program (Continued)
 - b. Rules and Regulations (Continued)
 - (1) The Specific guidelines for implementation of this waiver are as follows: (Continued)

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If a Lifeline applicant defaults on a payment agreement such default may constitute grounds for discontinuance of service. A Lifeline customer whose service has been disconnected for nonpayment of prior arrangements on a past due bill, may be required to satisfy total local unpaid outstanding charges prior to reconnection of service.

Monthly

- c. Rates and Charges
 - (1) A credit amount applies to the Lifeline customer's monthly bill as follows: 1

Credit
\$ 1.75
1.75
3.50
3.16 <u>²</u>

- (2) For those existing customers who qualify for, and wish to change to, the Florida Lifeline Assistance Plan, no service charges shall apply.
- (3) With the exception of the initial installation charges as specified for Link-Up service, Section A4.8 of this Tariff, all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- (4) When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in (1) preceding, will be discontinued and regular tariffed rates and charges will apply.
- ¹ The customer shall not receive a credit in excess of the Main Station Line and Subscriber Line Charge totals when the totals are less than the Lifeline total credit.
- The Additional Company Credit is applicable to Lifeline residential customers with flat rate service and not applicable for message rate service.

 (M) Material moved to Page 6.1.

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