David Christian Vice President Regulatory Affairs Florida



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September 14, 2007

Ms. Beth W. Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached is a new tariff page filed to become part of the Verizon Florida LLC General Services Tariff.

Section A2 General Regulations 2nd Revised Page 24.54

The purpose of this filing is to offer a promotion credit to residential customers who retain their local service with Verizon and subscribe to the terms and conditions of this promotion.

If you require additional information, please call Carlton Ball at (813) 483-2529.

Sincerely, David M. Christian Vice President Regulatory Affairs Florida

DMC:ret Attachments

A2. GENERAL REGULATIONS

A2.10 Special Promotions

.2 The following promotion is on file with the Florida Public Service Commission:

	Area of Promotion	Service	Application	Period	
382)	Company's Service Territory	Residential Services: Regional Value	Eligible residence customers are customers who threaten to disconnect their primary or additional lines, customers who change their local service from another provider to Verizon, or customers who are new connects or adding a second line and specifically request these promotional rates.	9/15/2007 - 02/15/2008	
			Qualifying customers who have or agree to purchase Regional Value will receive a \$16.05 monthly credit on their Verizon Florida LLC bill for (12) months.		
			The applicable discount will expire 12 months from the date it is implemented on a customer's account. Discontinuance of Regional Value will result in immediate termination of the discount.		
			This promotional offer is not available to customers disconnecting for any of the following reasons:		
			 Transfer/supercedure of service Customer moving out of Verizon service territory Vacation service (not returning) 		
			This promotional offer cannot be combined with any other discount or promotion except as authorized by Verizon Florida LLC. Qualifying customers are limited to one promotional offer per line, not to exceed 2 lines on the same bill.		
383)	Company's Service Territory	Residential Services	Eligible customers are residential customers who contact Verizon Florida LLC during the promotional period to disconnect their voice service as a result of a network repair problem, or to report a repair problem, or to report a poor network repair or installation experience and have been identified as a customer likely to disconnect service based on their total number of repair issues.	9/17/2007 - 03/14/2008	(N)
			The nature of the complaint may consist of, but is not limited to, missed appointments or a repair that is not completed as agreed.		
			Eligible customers who agree not to disconnect their service and satisfy the above eligibility criteria, may receive a \$25 one-time bill credit on their Verizon Florida LLC telephone bill.		
			This offer is limited to one per customer and cannot be combined with any other promotional offers except as authorized by Verizon.		(N)

VERIZON FLORIDA LLC

GENERAL SERVICES TARIFF

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383)	<u>Company's</u> <u>Service Territory</u>	<u>Residential Services</u>	Eligible customers are residential customers who contact Verizon Florida LLC during the promotional period to disconnect their voice service as a result of a network repair problem, or to report a repair problem, or to report a poor network repair or installation experience and have been identified as a customer likely to disconnect service based on their total number of repair issues. The nature of the complaint may consist of, but is not limited to, missed appointments or a repair that is not completed as agreed. Eligible customers who agree not to disconnect their service and satisfy the above eligibility criteria, may receive a \$25 one-time bill credit on their Verizon Florida LLC telephone bill. This offer is limited to one per customer and cannot be combined with any other promotional offers except as authorized by Verizon.	<u>9/17/2007 - (N)</u> <u>03/14/2008</u>