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January 15, 2010

Beth Salak, Director Regulatory Analysis Florida Public Service Commission Attn: Tariff Section 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission are the following pages of the General Subscriber Service Tariff:

<u>General Subscriber Service Tariff</u> Section A2 - Contents – Fifth Revised Page 4 - Fourth Revised Page 38 Subject Index - Eighth Revised Page 9

The purpose of this filing is to establish tariff verbiage that provides the company the ability to address issues due to a Major Disaster. The effective date of this tariff modification is January 16, 2010.

Acknowledgement, date of receipt and authority number of this filing is requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President Attachments

# EXECUTIVE SUMMARY

## **Description of Proposed Tariff**

This General Subscriber Services Tariff filing provides the Company with the ability to quickly address the needs of its customers during a disaster.

The tariff will allow the Company to waive charges for tariffed services in the event the Company determines a need by its customers due to the result of a disaster. The disaster could be within the United States, such as in Louisiana during Hurricane Katrina or in another country, such as in Haiti with the recent earthquakes.

The Company will evaluate the needs of its customers via the specific situations and circumstances with the given disaster and make a corporate decision based on its evaluation of customers' needs, political climate and facilities available to the Company. As the Commission is well aware, due to the Hurricane preparedness workshops of the past several years, the Company has a very specific hierarchy for determining the Company's response to a specific disaster.

The filing of this tariff is consistent with the Company's efforts to include this type verbiage in state tariffs or guidebooks/pricelists where appropriate.

EFFECTIVE: January 16, 2010 EFFECTIVE: August 14, 2004

Miami, Florida

## SUBJECT INDEX

#### D. (Cont'd)

#### SUBJECT

SECTION
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Dimension PBX Service (Obsoleted)		
Direct-In-Dialing (DID) to Customer Premises Located Switching System	A12.7	
Associated with Shared Tenant Services		
Directories		
Directory Assistance Call Completion (QuikComplete) Service	A3.24	<del>(T)</del>
Directory Assistance/Directory Assistance Call Completion	A3.25, A18.14	
Directory Assistance Call Summary for Special Billing Services	A13.4.3	
Directory Assistance Service	A3.9, A18.7	
Directory Listings	A6., A119.5.16	( <del>T)</del>
Directory Listings (Toll Free Dialing Service)	A119.5.16	<del>(T)</del>
Directory Listing - Service Charges	A4.2.4	
Directory Listing Services	A38	
Directory Assistance Database Service (DADS)	A38.1	
Directory Publishers Database Service (DPDS)	A38.2	
Disaster Relief Plan (Major Disaster Relief Plan)		<u>(N)</u>
Diskette Analyzer Bill (DAB) Service	A13.4.7	( <del>T)</del>
Dormitory Communications Service (DCS)	A13.13	
Dual Name Listings	A6.7.7	
Dual Service	A4.4	
Dual Tone Multifrequency (DTMF) Pulsing	A12.7	
Duplicate Bill Charge	A13.24	

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EFFECTIVE: January 16, 2010 EFFECTIVE: February 1, 2007

BY: Marshall M. Criser III, President -FL

Miami, Florida

# **A2. GENERAL REGULATIONS**

#### CONTENTS

A2.10 Special Promotions	32	
A2.10.1 Regulations	32	
A2.10.2 Descriptions	32	
A2.11 Trademarks and Servicemarks Protection	36	
A2.11.1 Use of Trademarks and Servicemarks	36	
A2.12 Comprehensive Discounts	36	
A2.13 Reserved for Future Use	36.1	
A2.14 Customer Agents	36.1	
A2.14.1 General	36.1	
A2.14.2 Responsibility of Agent	36.1	
A2.14.3 Warranty and Liability of Agent	36.1	
A2.14.4 Proof of Authority	36.1	
A2.15 Waiver of Nonrecurring Charges for Customers with Subvoice Grade Private Lines and Local Area Data Channels	37	
A2.16 Reserved for Future Use	37	
A2.17 (DELETED)	37	
A2.18 Reserved for Future Use	38	<del>(N)</del>
A2.19 Reserved for Future Use	38	(N)
A2.20 Reserved for Future Use	38	(N)
A2.21 Reserved for Future Use	38	<del>(N)</del>
A2.22 Storm Recovery Fee	38	<del>(N)</del>
A2.22.1 General	38	<del>(N)</del>
A2.23 Major Disaster Relief Plan	38	<u>(N)</u>
A2.23.1 General	38	<u>(N)</u>

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Corporation.

FLORIDA ISSUED: January 15, 2010 ISSUED: January 4, 2007 BY: Marshall M. Criser III, President -FL

Miami, Florida

BELLSOUTH

EFFECTIVE: January 16, 2010 EFFECTIVE: February 1, 2007

## **A2. GENERAL REGULATIONS**

A2.18	Reserved for Future Use		(N)
A2.19	Reserved for Future Use		( <del>N)</del>
A2.20	Reserved for Future Use		<del>(N)</del>
A2.21	Reserved for Future Use		(N)
A2.22	Storm Recovery Fee		<del>(N)</del>
A2.22	2.1 General		<del>(N)</del>
А.	Pursuant to the Florida Public Service Commission's decision in Docket No. 06598-TL, a monthly Storm Recov- be imposed on all access lines and access line equivalents for the recovery of intrastate costs and expenses related restoring, or replacing lines, plant or facilities damaged by a specific storm or multiple storms during a specified s Access line equivalents include, but are not limited to, PBX trunks, Network Access Registers (NARs) and B cha fee may be applied for a maximum of twelve (12) months. This fee will not be applied to Lifeline subscribers.	to repairing, torm season.	(N)
В.	The following will apply from February 2, 2007 to February 1, 2008:		(N)
	1. Storm Recovery Fee		(N)
	Monthly Fee	USOC	
	(a) Per access line or access line equivalent, residence/business \$.50	NA	(N)
A2.23	Major Disaster Relief Plan		<u>(N)</u>
<u>A2.23</u>	3.1 General		<u>(N)</u>
<u>A.</u>	To assist in cases of state and/or federally recognized disasters, AT&T Florida may provide special offerings of and services to residence and business customers. Such disasters include, but are not limited to, acts of God, natu terrorism, military action or war.	*	<u>(N)</u>
<u>B.</u>	The disaster aid offering(s) will be at the discretion of the Company.		<u>(N)</u>
C.	The offering(s) will be limited in duration.		(N)

BELLSOUTH TELECOMMUNICATIONS, INC. FLORIDA ISSUED: January 15, 2010 BY: Marshall M. Criser III, President -FL Miami, Florida

EFFECTIVE: January 16, 2010

SECTION

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#### D. (Cont'd)

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Dimension PBX Service (Obsoleted)	A111
Direct-In-Dialing (DID) to Customer Premises Located Switching System	A12.7
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Directory Assistance Call Completion (QuikComplete) Service	
Directory Assistance/Directory Assistance Call Completion	A3.25, A18.14
Directory Assistance Call Summary for Special Billing Services	A13.4.3
Directory Assistance Service	A3.9, A18.7
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Directory Listings (Toll Free Dialing Service)	A119.5.16
Directory Listing - Service Charges	
Directory Listing Services	A38
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Disaster Relief Plan (Major Disaster Relief Plan)	
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EFFECTIVE: January 16, 2010

BELLSOUTH TELECOMMUNICATIONS, INC. FLORIDA ISSUED: January 15, 2010 BY: Marshall M. Criser III, President -FL Miami, Florida

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#### CONTENTS

A2.10	Special Promotions	32
A2.1	0.1 Regulations	32
A2.1	0.2 Descriptions	32
A2.11	Trademarks and Servicemarks Protection	36
A2.1	1.1 Use of Trademarks and Servicemarks	36
A2.12	Comprehensive Discounts	36
A2.13	Reserved for Future Use	36.1
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A2.1	4.1 General	36.1
A2.1	4.2 Responsibility of Agent	36.1
A2.1	4.3 Warranty and Liability of Agent	36.1
	4.4 Proof of Authority	36.1
A2.15	Waiver of Nonrecurring Charges for Customers with Subvoice Grade Private Lines and Local Area Data Channels	37
A2.16		37
A2.17		37
A2.18		38
A2.19		38
-	Reserved for Future Use	38
A2.21		38
A2.22	Storm Recovery Fee	38
A2.2	2.1 General	38
A2.23	Major Disaster Relief Plan	38
A2.2	3.1 General	38

(N) (N)

EFFECTIVE: January 16, 2010

# **A2. GENERAL REGULATIONS**

### A2.18 Reserved for Future Use

## A2.19 Reserved for Future Use

### A2.20 Reserved for Future Use

## A2.21 Reserved for Future Use

### A2.22 Storm Recovery Fee

### A2.22.1 General

- A. Pursuant to the Florida Public Service Commission's decision in Docket No. 06598-TL, a monthly Storm Recovery Fee may be imposed on all access lines and access line equivalents for the recovery of intrastate costs and expenses related to repairing, restoring, or replacing lines, plant or facilities damaged by a specific storm or multiple storms during a specified storm season. Access line equivalents include, but are not limited to, PBX trunks, Network Access Registers (NARs) and B channels. This fee may be applied for a maximum of twelve (12) months. This fee will not be applied to Lifeline subscribers.
- **B.** The following will apply from February 2, 2007 to February 1, 2008:
  - 1. Storm Recovery Fee

		Monthly Fee	USOC	
	(a) Per access line or access line equivalent, residence/business	\$.50	NA	
A2.23	Major Disaster Relief Plan			(N)
A2.2	3.1 General			(N)
А.	A. To assist in cases of state and/or federally recognized disasters, AT&T Florida may provide special offerings of its products and services to residence and business customers. Such disasters include, but are not limited to, acts of God, natural disasters, terrorism, military action or war.			(N)
В.	The disaster aid offering(s) will be at the discretion of the Company.			(N)
C.	The offering(s) will be limited in duration.			(N)