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Madison, WI 53717  
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April 27, 2015

Ms. Beth Salak, Director  
Florida Public Service Commission  
Division of Competitive Markets and Enforcement  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**RE: TL718, Quincy Telephone Company;  
Add Operating Services & Directory Assistance Increases**

Dear Ms. Salak:

Included in this submission are the following tariff pages for Quincy Telephone Company:

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	<b>Fourth Revised Sheet 32 &amp; 50</b>
<b>Section A3</b>	<b>Twelfth Revised Contents Sheet 1</b>
	<b>Second Revised Sheet 9 &amp; 10</b>
	<b>Seventh Revised Sheet 11</b>

The purpose of this filing is to add Operator Services to the tariff as a new local offering of the Company. Operator Services allow customers to complete calls within the local calling area with the assistance of an operator by dialing "0" or "0+NXX-Line".

With this filing, we will also be increasing the Local and National Directory Assistance per call rates, as well as adding a Call Completion rate of \$0.20 per minute and removing International Directory Assistance. Customers were notified at least 30 days in advance of the increases taking effect.

**TDS Telecom requests this filing become effective May 1, 2015.**

If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kris A. Groth".

Kris A. Groth  
Sr. Administrator-Tariffs  
[Kris.groth@tdstelecom.com](mailto:Kris.groth@tdstelecom.com)  
608.664.4186

Enclosures

## GENERAL EXCHANGE TARIFF

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
 Florida

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ISSUED: April 27, 2015

EFFECTIVE: May 1, 2015

BY: Joel Dohmeier, Vice-President

**GENERAL EXCHANGE TARIFF**

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
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BY: Joel Dohmeier, Vice-President

**GENERAL EXCHANGE TARIFF**

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
 Florida

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(D)

ISSUED: April 27, 2015

EFFECTIVE: May 1, 2015

BY: Joel Dohmeier, Vice-President

**GENERAL EXCHANGE TARIFF**

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
Florida

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		(D)
		(D)

ISSUED: April 27, 2015

EFFECTIVE: May 1, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

Section A3  
Second Revised Sheet 9  
Cancels First Revised Sheet 9

BASIC LOCAL EXCHANGE SERVICE

OPERATOR SERVICES

(C)

1. General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

2. Definition of Calls

A. Billed to Third Number

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

B. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

C. Person-to-Person

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

D. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

E. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

3. Terms and Conditions

A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week

B. Qualified customers with disabilities will not be assessed the charges

C. This service is not available on payphones.

4. Rates

A. The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

(C)

**GENERAL EXCHANGE TARIFF**

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
Florida

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Second Revised Sheet 10  
Cancels First Revised Sheet 10

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**BASIC LOCAL EXCHANGE SERVICE**

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ISSUED: April 27, 2015

EFFECTIVE: May 1, 2015

BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

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BASIC LOCAL EXCHANGE SERVICE

G. DIRECTORY ASSISTANCE SERVICE

1. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

2. Definitions

- a. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.

- c. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call

(D)  
(D)  
(N)  
(N)

3. Regulations

- a. A maximum of two requested telephone numbers are allowed per call.
- b. Rates will apply based on the NPA/NXX requested.
- d. Charges for Directory Assistance Service for requests of local and national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

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(D)  
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4. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>		
a. Local Direct Dialed, per call	\$1.20	(T)	(I)
b. National Direct Dialed, per call	\$1.20		(I)
c. Call Completion, per minute	\$0.20		(D) (N)



GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

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*SIXTH*

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*Service*

(T)

*April 27, 2015*

ISSUED: ~~March 30, 2006~~

EFFECTIVE: ~~April 14, 2006~~

BY: ~~Paul E. Pederson, Vice-President~~

*May 1, 2015*

*Goal*

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

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ISSUED: ~~May 25, 2001~~

EFFECTIVE: ~~June 25, 2001~~

BY: ~~Paul E. Pederson, Vice-President~~

*Joel*

*May 1, 2015*

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*(D)*

*April 24, 2015*

**GENERAL EXCHANGE TARIFF**

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
 Florida

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**APPROVED**

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*April 27, 2015*

ISSUED: April 10, 2006

EFFECTIVE: April 25, 2006

BY: ~~Paul E. Pederson~~, Vice-President

*goep*

*May 1, 2005*

**GENERAL EXCHANGE TARIFF**

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
 Florida

Section A3  
 Eleventh Revised Contents Sheet 1  
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**BASIC LOCAL EXCHANGE SERVICE**

**APPROVED**

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*April 27, 2015*

*May 1, 2015*

ISSUED: December 15, 2010

EFFECTIVE: December 30, 2010

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE  
COMPANY

*Second* SECTION A3  
First Revised Sheet 9  
Cancels Original Sheet 9

Issued: June 5, 1989

Effective: AUG 01 1990

BASIC LOCAL EXCHANGE SERVICE

E. OPERATOR ASSISTED LOCAL CALLS

- add DS Protocols*
1. All types of local exchange service have local calling areas as specified in A3.B.2 of this tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls) or on a message rate basis or on a local coin call rate basis.
  2. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
  3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls.
    - a. Station-to-Station customer dialed credit card local call \$.70.
    - b. Station-to-Station operator assisted sent-paid, collect, third number, and non-customer-dialed credit card calls - \$.70.
    - c. Person-to-Person operator assisted local call - \$1.70.
  4. The following Operator Assisted Local Calls are exempted from the service charge:
    - a. Calls to designated Company numbers for official telephone business.
    - b. Emergency calls to recognizable authorized civil agencies.
    - c. Those cases where a Company operator provides assistance to:
      - (1) Re-establish a call which has been interrupted after the called number has been reached.
      - (2) Reach the called telephone number where facility problems prevent customer dial completion.

By: ~~Lila D. Corbin, President~~

*Joel*

*UP*

*issued*

*4/27/15*

*effective: 5/1/15*

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[SECTION NAME]

**OPERATOR SERVICES**

1. **General Description**

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

2. **Definition of Calls**

A. **Billed to Third Number**

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

B. **Collect Calls**

When the Customer dialing the Operator requests the call to be billed to the called number.

C. **Person-to-Person**

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

D. **Station-to-Station**

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

E. **Call Completion**

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

3. **Terms and Conditions**

A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week

B. Qualified customers with disabilities will not be assessed the charges. [Tariff Note: May need to change to specific state language if ILEC has OS in tariff today.]

C. This service is not available on payphones.

4. **Rates**

A. The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE  
COMPANY

*Second*  
SECTION A3  
~~First Revised Sheet 10~~  
Cancels Original Sheet 10  
*First Revised*  
Effective: April 25, 1987

Issued: October 6, 1986

BASIC LOCAL EXCHANGE SERVICE

~~F. VERIFICATION AND EMERGENCY INTERRUPT SERVICE~~

~~1. General~~

~~a. Verification~~

- ~~(1) The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.~~
- ~~(2) A subscriber originated request for verification of a local number other than an emergency number is a chargeable verification request. No charge applies if the line is out of order.~~

~~b. Emergency Interrupt Service~~

- ~~(1) The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.~~
- ~~(2) A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.~~

2. Rates

- a. A charge of \$.35 is applicable for each chargeable verification request as defined above. (I)
- b. A charge of \$.40 in addition to the verification charge is applicable for each chargeable emergency interrupt request as defined above. (I)

By: ~~Lila D. Corbin, President~~

*Joel Donmeire, VP*

*issued: 4/27/15*

*effective 5/1/15*

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GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

Section A3  
~~Sixth~~ Revised Sheet 11  
Cancels ~~Fifth~~ Revised Sheet 11

BASIC LOCAL EXCHANGE SERVICE

~~SIXTH~~  
APPROVED

G. DIRECTORY ASSISTANCE SERVICE

1. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

2. Definitions

- a. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- c. ~~International numbers are numbers from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.~~

3. Regulations

- a. A maximum of two requested telephone numbers are allowed per call.
- b. Rates will apply based on the NPA/NXX requested.
- c. ~~Call allowances apply to requests for local numbers only.~~
- d. Charges for Directory Assistance Service for requests of local and national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. ~~Calls requesting international numbers will be charged the applicable rate.~~
- e. ~~Charges for Directory Assistance Service are not applicable to calls received from Public Pay Telephones.~~

4. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
a. Local Direct Dialed, Each additional call <i>Per call</i>	\$0.50 <i>1.20</i>
b. National Direct Dialed, per call	\$0.95 <i>1.20</i>
c. <del>International Direct Dialed, per call</del>	<del>\$1.50</del>

*c. call completion, per minute .20*

*April 27, 2015*

*May 6, 2015*

ISSUED: ~~September 11, 2006~~

EFFECTIVE: ~~September 26, 2006~~

BY: ~~Paul E. Pederson, Vice-President~~

*Joel*

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**DIRECTORY ASSISTANCE SERVICE**

A. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.  
**Note to Tariffs Group – Some states required the local numbers to be intrastate instead of intraNPA. Please adjust numbers 1 and 2 accordingly.**

- add*
- C* 3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call. *>*

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C. Regulations

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

(D)  
(T)

D. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>		
1. Local Direct Dialed, per call	\$1.20	(T)	(I)
2. National Direct Dialed, per call	\$1.20	(T)	(I)
3. Call Completion, per minute	\$0.20		(N)

ISSUED:

EFFECTIVE: May 1, 2015

BY: Joel Dohmeier, Vice-President