



September 8, 2015

Via E-Filing System

Ms. Beth Salak
Division of Regulatory Compliance
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Local Exchange Service Price List of Cox Florida Telcom, Inc.-TA027

Dear Ms. Salak:

Enclosed for your review and approval is an original and one copy of revised sheets to the Cox Florida Telcom, L.P. Local Exchange Services Price List No. 1. The following sheets have been revised:

Pages Revises	Description of Change
2	Revised Check Sheet
7	Text changes – consolidate Central Florida and Gulf Coast
51 – 76.1	Text changes – consolidate Central Florida and Gulf Coast
56.1, 62.1, 62.2	Rate Change corrections

Cox respectfully requests that the revision submitted herewith be made effective on September 9, 2015. Cox has set up an email specifically for purposed of submitting e-tariffs. That email is Floridapsctariff@cox.com. The complete Local Exchange Tariff will be posted under Additional regulatory links at:
<http://ww2.cox.com/residential/phone/regulatory.cox>.

Your assistance in this matter is greatly appreciated. Please contact me if you have questions regarding the tariff revisions.

Respectfully submitted,

Cox Florida Telcom, L.P.

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Director, Regulatory Affairs
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Enclosures:

- Copy of the revised tariff page(s)

Copy to: Martin Corcoran, Director Regulatory Affairs, FL/GA/LA
Leslie McLaughlin, Analyst

LOCAL EXCHANGE SERVICES

CHECK SHEET

All pages of this Price List are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Price List in effect on the date indicated.

<i>PAGE</i>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
1	First Revised	40	Original	73*	2 nd Revised
2 *	135 th Revised	41	Original	74*	3 rd Revised
3	126 th Revised	42	Original	75*	9 th Revised
4	Original	43	Original	75.1*	3 rd Revised
5	Original	44	Original	75.2*	3 rd Revised
6	Original	45	Original	76*	6 th Revised
7*	1 st Revised	46	Third Revised	76.1*	1 st Revised
8	2nd Revised	47	Original	77	7 th Revised
9	Original	48	Original	78	1 st Revised
10	2 nd Revised	49	2 nd Revised	79	4 th Revised
11	Original	50	Original	80	1 st Revised
12	Original	51*	2 nd Revised	81	Original
13	Original	52*	2 nd Revised	82	4 th Revised
14	Original	52.1*	1 st Revised	82.1	Original
15	First Revised	53*	2 nd Revised	83	Original
16	Original	54*	1 st Revised	84	Original
17	3rd Revised	55*	1 st Revised	85	6 th Revised
17.1	Original	56*	7 th Revised	86	Second Revised
18	Original	56.1*	5 th Revised	87	53 rd Revised
19	1 st	56.2*	10 th Revised	87.1	38 th Revised
20	2 nd Revised	57*	2 nd Revised	87.1.0	26 th Revised
21	1 st	58*	2 nd Revised	87.2	37 th Revised
21.1	1 st	59*	2 nd Revised	87.2.1	15 th Revised
22	1 st Revised	60*	2 nd Revised	87.2.2	17 th Revised
23	1 st Revised	61*	3 rd Revised	87.3	38 th Revised
24	2 nd Revised	62*	9 th Revised	87.4	24 th Revised
25	Original	62.1*	1 st Revised	87.5	20 th Revised
26	Original	62.2*	1 st Revised	87.6	25 th Revised
27	1 st Revised	63*	5 th Revised	87.7	19 th Revised
28	3 rd Revised	63.1*	1 st Revised	87.8	14 th Revised
29	Original	64*	1 st Revised	87.9	5 th Revised
30	1 st Revised	65*	3 rd Revised	88	2nd Revised
31	1 st Revised	66*	3 rd Revised	89	1st Revised
32	Original	67*	2 nd Revised	89.1	2nd Revised
33	Original	68*	1 st Revised	90	3rd Revised
34	4 th Revised	69*	8 th Revised	91	3rd Revised
35	Original	69.1*	5 th Revised	92	6th Revised
36	Original	69.2*	11 th Revised	93	5th Revised
37	Original	70*	1 st Revised		
38	Original	71*	2 nd Revised		
39	Original	72*	2 nd Revised		

(*) Denotes new or revised page.

LOCAL EXCHANGE SERVICES

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service

3.1 Local Exchange Service

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The Company's local telephone service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 8XX, 700 and 900 telephone numbers;
- access Telephone Relay Service.
- touch tone;
- a white pages directory listing.

Customers wishing to block pay-per-call numbers (e.g. 900, 700) may request such blocking at no charge.

The following exchange access services are offered by Cox, where facilities and operating conditions permit:

- Basic Residential Service (Local Residential)
(limited to two local access lines)

- Basic Business Service (Local Business)

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

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3.1.1 Service Areas/Local Calling Area

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Where facilities are available, Cox exchanges are defined by the following areas which are equivalent to similarly named BellSouth, and Sprint Florida:

1. Central Florida Exchanges

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Alachua	Brooker	Ocala
Archer	Gainesville	Silver Springs Shores
Belleview	Newberry	

a. Local Calling Areas

(T)

Exchange	Exchanges included in Local Calling Area
Alachua	Brooker, Fort White, Gainesville, High Springs, Lake Butler, Newberry
Archer	Astor, Belleview, Beverly Hills, Bronson, Brooker, Brooksville, Bushnell, Cedar Key, Chiefland, Citra, Clermont, Cross City, Crystal River, Dade City, Dunnellon, Eustis, Forest, Gainesville, Groveland, Hawthorne, Homosassa Springs, Howey-in-the-Hills, Inverness, Keystone Heights, Lady lake, Leesburg, McIntosh, Melrose, Micanopy, Mount Dora, Newberry, Ocala, Ocklawaha, Old Town, Orange Springs, Salt Springs, San Antonio, Silver Springs Shores, Tavares, Tranton, Trilacoochee, Umatilla, Waldo, Weekiwachee Springs, Wildwood, Williston, Yankeetown
Belleview	Archer, Astor, Bellview, Beverly Hills, Bronson, Brooker, Brooksville, Bushnell, Cedar Key, Chiefland, Citra, Clermont, Cross City, Crystal River, Dade City, Dunnellon, Eustis, Forest, Gainesville, Groveland, Hawthorne, Homosassa Springs, Howey-in-the-Hills, Inverness, Keystone Heights, Lady Lake, Leesburg, McIntosh, Melrose, Micanopy, Mount Dora, Newberry, Ocala, Ocklawaha, Old Town, Orange Springs, Salt Springs, Silver Springs Shores, Tavares, Trenton, Trilacoochee, Umatilla, Waldo, Weekiwachee Springs, Weirsdale, Wildwood, Yankeetown
Brooker	Alachua, Archer, Astor, Belleview, Beverly Hills, Bronson, Brooker, Brooksville, Bushnell, Cedar Key, Cheifland, Citra, Clermont, Cross City, Crystal River, Dade City, Dunnellon, Eustis, Forest, Gainesville, Groveland, Hawthorne, Homosassa Springs, Howey-in-the-Hills, Inverness, Keystone Heights, lady Lake, Lake Butler, Lawtey, Leesburg, McIntosh, Melrone, Micanopy, Mount Dora, Newberry, Ocala, Ocklawaha, Old Town, Orange Springs, Salt Springs, San Antonio, Silver Springs Shores, Starke, Tavares, Trenton, Trilacoochee, Umatilla, Waldo, Weekiwachee Springs, Weirsdale, Wildwood, Williston, Yankeetown

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(M) Material previously appeared on Original Page 52.1.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

3.1.1 Service Areas/Local Calling Area, cont’d.

1. Central Florida Exchanges, cont’d.

a. Local Calling Areas, cont’d.

Exchange	Exchanges included in Local Calling Area
Gainesville	Alachua, Archer, Astor, Belleview, Beverly Hills, Bronson, Brooker, Brooksville, Bushnell, Cedar Key, Chiefland, Citra, Clermont, Cross City, Crystal River, Dade City, Dunnellon, Eustis, Forest, Fort White, Gainesville, Groveland, Hawthorne, High Springs, Homosassa Springs, Howey-in-the-Hills, Inverness, Keystone Heights, Lake Butler, Leesburg, McIntosh, Melrose, Micanopy, Mount Dora, Newberry, Ocala, Ocklawaha, Old Town, Orange Springs, Salt Springs, San Antonio, Silver Springs Shores, Tavares, Trenton, Trilacoochee, Umatilla, Waldo, Weekiwachee Springs, Weirsdale, Wildwood, Williston, Yankeetown
Newberry	Alachua, Archer, Astor, Belleview, Beverly Hills, Bronson, Brooker, Brooksville, Bushnell, Cedar Key, Chiefland, Citra, Clermont, Cross City, Crystal River, Dade City, Dunnellon, Eustis, Forest, Gainesville, Groveland, Hawthorne, High Springs, Homosassa Springs, Howey-in-the-Hills, Inverness, Keystone Heights, Lady lake, Leesburg, McIntosh, Melrose, Micanopy, Mount Dora, Newberry, Ocala, Ocklawaha, Old Town, Orange Springs, Salt Springs, San Antonio, Silver Springs Shores, Trenton, Trilacoochee, Umatilla, Waldo, Weekiwachee Springs, Weirsdale, Wildwood, Williston, Yankeetown
Ocala	Archer, Astor, Belleview, Beverly Hills, Bronson, Brooker, Brooksville, Bushnell, Cedar Key, Chiefland, Citra, Clermont, Cross City, Crystal River, Dade City, Dunnellon, Eustis, Forest, Gainesville, Groveland, Hawthorne, Homosassa Springs, Howey-in-the-Hills, Inverness, Keystone Heights, Lady Lake, Leesburg, McIntosh, Ocklawaha, Old Town, Orange Springs, Salt Springs, San Antonio, Silver Springs Shores, Tavares, Trenton, Trilacoochee, Umatilla, Waldo, Weekiwachee Springs, Weirsdale, Wildwood, Williston, Yankeetown
Silver Springs Shores	Archer, Astor, Belleview, Beverly Hills, Bronson, Brooker, Brooksville, Bushnell, Cedar Key, Chiefland, Citra, Clermont, Cross City, Crystal River, Dade City, Dunnellon, Eustis, Forest, Gainesville, Groveland, Hawthorne, Homosassa Springs, howey-in-the-Hills, Inverness, Keystone heights, Lady Lake, Leesburg, McIntosh, Melrose, Micanopy, Mount Dora, Newberry, Ocala, Ocklawaha, Old Town, Orange Springs, Salt Springs, San Antonio, Silver Springs Shores, Tavares, Trenton, Tilacoochee, Umatilla, Waldo, Weekiwachee Springs, Weirsdale, Wildwood, Williston, Yankeetown

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(M) Moved to 2nd revised sheet 52.
(M1) Moved from 1st revised sheet 53

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

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3.1.1 Service Areas/Local Calling Area, cont’d.

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2. Gulf Coast Exchanges

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Cantonment	Destin	Pensacola
Clear Springs, AL	Freeport	Santa Rosa Beach
Crestview	Fort Walton Beach	Shalimar
De Funiak Springs		Valparaiso

a. Local Calling Areas

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Exchanges	Exchanges included in Local Calling Area
Cantonment Including Clear Springs, AL	Baker; Cantonment; Century; Clear Spring, AL; Crestview; De Funiak Springs; Destin, Florala, AL; Freeport; Fort Walton Beach; Glendale; Gulf Breeze; Holley-Navarre; Jay; Laurel Hill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Ponce de Leon; Santa Rosa Beach; Seagrove Beach; Shalimar; Valparaiso; Walnut Hill; Wing, AL
Crestview	Baker; Cantonment; Clear Springs, AL; Crestview; De Funiak Springs; Destin; Florala, AL; Fort Walton Beach; Freeport; Glendale; Gulf Breeze; Holley-Navarre; Jay; Laurel Hill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Ponce de Leon; Santa Rosa Beach; Seagrove; Shalimar; Valparaiso; Wing, AL
Destin	Baker; Cantonment; Clear Springs, AL; Crestview; De Funiak Springs; Destin; Florala, AL; Fort Walton Beach; Freeport; Glendale; Gulf Breeze; Holley-Navarre; Jay; Laurel Hill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Ponce de Leon; Santa Rosa Beach; Seagrove Beach; Shalimar; Valparaiso; Wing, AL
Fort Walton Beach	Baker; Cantonment; Clear Springs, AL; Crestview; De Funiak Springs; Destin; Florala, AL; Fort Walton Beach; Freeport; Glendale; Gulf Breeze; Holley-Navarre; Jay; Laurehill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Ponce de Leon; Santa Rosa Beach; Seagrove Beach; Shalimar; Valparaiso; Wing, AL

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(M) Material moved to 1st Revised Sheet 52.1

(M1) Material previously appeared on 2nd Revised Sheet 65.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

3.1.1 Service Areas/Local Calling Area, cont’d.

2. Gulf Coast Exchanges, cont’d.

a. Local Calling Areas, cont’d.

Exchanges	Exchanges included in Local Calling Area
Freeport	Baker; Cantonment; Clear Springs, AL; Crestview; De Funiak Springs; Destin; Florala, AL; Fort Walton Beach; Freeport; Glendale; Gulf Breeze; Holley-Navarre; Jay; Laurelhill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Pone de Leon; Santa Rosa Beach; Shalimar; Seagrove Beach; Valparaiso; Wing, AL
Pensacola	Baker; Cantonment; Century; Clear Springs, AL; Crestview; De Funiak Springs; Destin; Florala, AL; Fort Walton Beach; Freeport; Glendale; Gulf Breeze; Holley-Navarre; Jay; Laurelhill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Ponce de Leon; Santa Rosa Beach; Seagrove Beach; Shalimar; Valparaiso; Walnut Hill; Wing, AL
Santa Rosa Beach	Baker; Cantonment; Clear Springs, AL; Crestview; De Funiak Springs; Destin; Florala, AL; Fort Walton Beach; Freeport; Glendale; Gulf Breeze; Holley-Navarre; Jay; Laurelhill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Ponce de Leon; Santa Rosa Beach; Seagrove Beach; Shalimar; Valparaiso; Wing, AL
Shalimar	Baker; Cantonment; Clear Springs, AL; Crestview; De Funiak Springs; Destin; Florala, AL; Fort Walton Beach; Freeport; Glendale, Gulf Breeze; Holley-Navarre; Jay; Laurelhill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Ponce de Leon; Santa Rosa Beach; Seagrove Beach; Shalimar; Valparaiso; Wing, AL
Valparaiso	Baker; Cantonment; Clear Springs, AL; Crestview; De Funiak Springs; Destin; Florala, AL; Fort Walton Beach; Freeport; Glendale; Gulf Breeze; Holley-Navarre; Jay; Laurelhill; Milton; Molino; Munson; Pace; Paxton; Pensacola; Ponce de Leon; Santa Rosa Beach; Seagrove; Shalimar; Valparaiso; Wing, AL

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(M) Material previously appeared on 2nd Revised Sheet 66.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

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3.1.2 Local Line

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Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

1. Local Line Rates & Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs) and monthly Recurring Charges as specified in Sections **3.1.2.1**. Applicable charges are defined below:

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Definitions:

Line Connection Charge: Applies for ordering and connecting local exchange service. For residential service, one rate is charged for the first two residential lines installed at the same time at the same premises. Additional residential lines after the first two or additional lines installed via a separate premises visit are each charged an additional Line Connection Charge. Commercial Line Connection Charges are assessed on each access line.

Moves, Adds, Changes: Applies per line where the customer changes the access line configuration (e.g. by moving a line at the same premises, adding DID service to existing lines, changing inward only trunks to two way, etc.).

Feature Change: Applies per line when the customer adds or removes a feature to an existing line after the initial installation of the line.

PIC Change: Applies when the customer changes either the primary interexchange carrier (PIC) or the intraLATA primary interexchange carrier (LPIC) after the initial installation of the line. One PIC change charge applies for each type of carrier change (interLATA (PIC) or intraLATA (LPIC)).

Line Restoral Charge: Applies per line when Customer has been disconnected at the switch for nonpayment but has not been permanently disconnected at the premises.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

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3.1.2 Local Line, cont'd.

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1. Local Line Rates & Charges, cont'd.

Definitions, cont'd.

Account Changes: Applies on a per account basis for administrative or billing record changes to an account.

Trouble Location Charge: Applies to Commercial Customers when the Company, in response to a Customer trouble call, makes a premises visit and determines that the trouble on the line resides on the Customer's side of the demarcation point or Network Interface Unit (NIU). If the Customer requests the Company to fix the problem on the line, the Customer would incur additional charges to correct the trouble on the line.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

3.1.2 Local Line, cont’d.

1. Local Line Rates & Charges, cont’d.

a. Non-Recurring Charges - Residential

	Central Florida	Gulf Coast
Line Connection Charge ¹	\$40.00	\$40.00
Account Changes - Billing Record ² -per billing record change	\$4.99	\$4.99
Telephone Number Change Charge	\$25.00	\$25.00
PIC Change (intra/inter-LATA)		
- per line - initial set-up	N/C	N/C
- after initial set-up ³	\$5.00	\$5.00
Electronic Reconnect Charge, per line ⁴	\$20.00	\$20.00
Telephony Reconnect Charge	\$40.00	\$40.00
Feature Change Charge	\$4.99	\$4.99
Professional Transfer Installation ⁵	\$15.00	\$15.00

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(M) Material previously appeared on 7th Revised Page 69.

¹ 50% discount applies on Line Connection Charge when telephone installation is part of installation of a bundle that includes Cox Video and Cox High Speed Internet service.

² Nonrecurring charges may be waived at the discretion of Cox.

³ PIC Change Charge waived if Cox Long Distance* is selected.

⁴ If service is temporarily interrupted (soft disconnect) for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Line Connection Charges apply.

⁵ Applies to existing customers who transfer phone service to a new location and does not include move of HD and DVR*.

* Unregulated service(s) under this Price List.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

3.1.2 Local Line, cont’d.

1. Local Line Rates & Charges, cont’d.

b. Non-Recurring Charges - Business

	Central Florida	Gulf Coast
Line Connection Charge ¹		
- First Line, per order	56.24	56.24
- Additional Line, per order, same trip	10.00	10.00
- Additional Line, per order, separate trip	56.24	56.24
Account Changes - Billing Record		
-per billing record change	19.00	19.00
Telephone Number Change Charge	19.00	19.00
PIC Change (intra/inter-LATA)		
- per line - initial set-up	N/C	N/C
- after initial set-up ²	5.00	5.00
Electronic Reconnect Charge, per line ³	55.00	55.00
Telephony Reconnect Charge		
- First Line, per order	56.24	56.24
- Additional Line, per order, same trip	10.00	10.00
- Additional Line, per order, separate trip	56.24	56.24
Feature Installation / Change Charge	19.00	19.00
Line/Trunk Move, Add, Change	19.00	19.00
Custom Number Installation	10.00	10.00
Hunt Group Change Charge	19.00	19.00

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(M) Certain material appearing on this page previously appeared on 4th Revised Sheet 69.1.

¹ Charge will be discounted 50% when telephone installation is part of a bundle installation with Cox Video and Cox High Speed Internet.

² PIC Change Charge waived if Cox Long Distance* is selected.

* Unregulated services under this Price List.

³ If service is temporarily interrupted for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Line Connection Charges apply.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

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3.1.2 Local Line, cont’d.

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1. Local Line Rates & Charges, cont’d.

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c. Monthly Recurring Charges - Residential

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Residential Customers are offered Cox local flat rate service, CDT Starter. The term "flat rate service" denotes residential service where, for a stated monthly rate, unlimited calling is allowed to all other local exchange service lines in the local calling area in which it is furnished.

	Central Florida	Gulf Coast
CDT Starter		
- 1 st Line	\$16.99	\$16.99
- 2 nd Line	\$16.99	\$16.99

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Residential Local Measured Service Option

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Cox also offers to existing Residential Customers who currently subscribe to Cox Digital Telephone service who call in to disconnect their phone service citing the desire to use wireless telephone service only, a Measured Rate option. This option includes a basic line with 30 minutes of local calling for \$9.99 per month. Additional local minutes over the 30 minutes monthly allowance will be charged at \$0.50 per minute and will be capped at \$25.00 per month which includes the \$9.99 per month line charge. The following restrictions apply to this offer: (1) available only on a primary line; (2) customer must select Cox for long distance services; (3) customers are not eligible for domestic or international calling plans that incur a monthly charge; (4) customers have the option of selecting at current standard rates, Voice Mail service; (5) this offer is not eligible for bundle discounts; and (6) this offer is not available to customers already receiving reduced rate service.

d. Monthly Recurring Charges - Business

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	Central Florida	Gulf Coast
Basic Line Rate		
- 1 st Line	\$39.95	\$39.95
- 2 nd Line	\$39.95	\$39.95

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(M) Material previously appeared in 10th Revised Page 69.2.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

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3.1.2 Local Line, cont'd.

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2. Custom Calling Features

Custom Calling Features are optional central office services furnished to individual line Customers. Custom Calling Features are available where facilities exist and operating conditions permit.

a. Feature Descriptions

900/976 Call Block: Allows Customer to block calls to 900 and 976 numbers from their home.

Anonymous Call Rejection: Allows the Customer to reject incoming calls from callers that intentionally block their caller identification information.

Busy Line Redial: Allows a Customer to program his or her telephone to automatically redial a busy number.

Call Forwarding: Allows the Customer to program his or her telephone so that incoming calls are forwarded to another number.

Call Forwarding - Busy: Automatically forwards all incoming calls to a Customer-defined alternate number when the Customer's line is off hook.

Call Forwarding - No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forwarding of Call Waiting: Provides the Customer the capability to forward unanswered waiting calls to a Customer-designated number by using the combined functions of Call Waiting and Call Forward - No Answer. An incoming call to a busy line first receives standard waiting treatment in which an audible tone is heard by the called party and audible ringing is heard by the calling party. If the call is not answered after a period of time equal to the time-out value of Call Forward - No Answer, the incoming call is given Call Forward - No Answer treatment and is forwarded to a subscriber designated number.

Call Forwarding - Remote Access: Allows the Customer to change the forwarding of a call (edit, activate, or deactivate) from a remote location by dialing in and pressing a series of codes.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

(T)

3.1.2 Local Line, cont’d.

(T)

2. Custom Calling Features, cont’d.

a. Feature Descriptions, cont’d.

Call Return: Provides the customer an announcement of the last phone number that called them.

Call Trace: Allows a Customer who has been receiving harassing or annoying phone calls to have the number of the caller recorded and kept by the Company. Customer must then file a complaint with appropriate law enforcement agencies. This feature is only available on a per use basis.

Call Transfer: Allows a customer to communicate between telephone instruments connected to the same primary access line; when another telephone on the line is answered, ringing stops. The originator of the call then picks up his received and communications begins.

Call Waiting: The subscriber, already involved in a call, receives a tone that another incoming call is waiting to be answered. The called party, hearing the call-waiting tone during the existing conversation, can choose to flash the hook-switch and connect to the incoming call. This feature includes Cancel Call Waiting which allows the subscriber to enter a code that disables the Call Waiting feature so that he or she will not hear a tone during a conversation with another party.

Call Waiting ID: Allows the subscriber to receive calling party information during call waiting. Call Waiting ID presents the subscriber with a set of options to treat the incoming call. These options include forwarding the call, placing the call on hold, sending the call to treatment, placing the existing call on hold and answering the incoming call, or answering the call and dropping the existing call. This feature requires specialized Customer Premises Equipment.

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Caller ID (Caller Name & Number Delivery): Allows the called party to see the name and where available the telephone number of the calling party. This feature requires specialized Customer Premises Equipment.

Circular Hunt: Allows the inbound call to start hunting from the previous line called and hunts in a circular fashion until it again reaches the previous line called. All lines in the hunt group may be hunted regardless of the start point of the hunting.

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(M) Certain material appearing on this page previously appeared on 1st Revised Sheet 59.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

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3.1.2 Local Line, cont'd.

(T)

2. Custom Calling Features, cont'd.

a. Feature Descriptions, cont'd.

(M)

Custom Number: Customer requested vanity number.

Directory Number Hunt: Hunting starts from the top of the group list every time, then goes to the first idle line it finds.

Distinctive Ring: Where facilities and operating conditions permit, this feature allows up to four directory numbers to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence and is priced separately.

Distinctive Ring Fax: Allows more than one directory number to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence. Intended for scenarios where the second line is a fax machine and will not roll to voice mail in a "no answer" scenario.

Priority Ringing: Allows up to 31 directory numbers to be automatically identified by distinctive ringing. If a subscriber is engaged in conversation and a call from one of the designated directory numbers arrives, a distinctive call waiting tone accompanies the incoming call. All other calls ring normally.

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Remote Call Forwarding: Allows the Customer to rent a directory number (RCF base number) in a remote location. Calls placed to the RCF number are automatically forwarded to the Customer's principal number. The RCF Customer is billed for the forwarded portion of the call. All toll calls will be carried over the Cox network. Charges for additional talk paths will apply per path.

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Remote Call Forwarding Additional Paths: Allows the Customer to order additional paths to handle incoming calls related to Remote Call Forwarding.

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(M) Material moved to 2nd Revised Sheet 58.

(M1) Material previously appeared on 1st Revised Sheet 60.

(M2) Material previously appeared on 1st Revised Sheet 72

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

(T)

3.1.2 Local Line, cont'd.

(T)

2. Custom Calling Features, cont'd.

a. Feature Descriptions, cont'd.

(M)

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

Selective Call Forwarding: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to another number instead of being completed at the Customer's telephone number. All other calls are completed as usual.

Selective Call Rejection: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted.

Speed Calling – 8: Allows a Customer to preprogram up to 8 telephone numbers, and then access these numbers with the simple touch of one digit or two digits on the telephone set.

Speed Calling – 30: Allows a Business Customer to preprogram up to 30 telephone numbers, and then access these numbers with the simple touch of one digit or two digits on the telephone set.

Three Way Calling: Allows the Customer to conference in a third person to an existing call so all three people can speak together in the same conversation. This feature is available on a per line (monthly) basis or on a per use basis.

(M) Certain material previously appearing on this sheet has been moved to 2nd Revised Sheet 59.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

(T)

3.1.2 Local Line, cont'd.

(T)

2. Custom Calling Features, cont'd.

b. Feature Packages

Solution Package: Provides the Residential Customer with the following fifteen (15) features: Busy Line Redial, Call Forwarding, Call Forwarding- Busy, Call Forwarding-No Answer, Call Forwarding on Call Waiting, Call Return, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Speed Calling- 8, and Three-Way Calling. This feature package requires specialized Customer Premises Equipment.

Control Plus Package: Provides a Residential Customer with the following five (5) features: Call Waiting, Call Waiting ID, Call Return, Caller ID, and Priority Ringing. This feature package requires specialized Customer Premises Equipment.

Business Value Package: Provides a Business Customer with the following features: Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30(*), Busy Line Redial.

Business ID Package: Provides a Business Customer with the following features: Caller ID, Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30(*), Busy Line Redial.

Business Solutions Package: Provides the Business Customer with the following features: Call Forwarding, Call Waiting, Speed Calling - 30 Numbers(*), Three-Way Calling, Call Return, Busy Line Redial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forwarding - Busy, Call Forwarding - No Answer, Call Forwarding of Call Waiting, Caller ID, and Call Waiting ID.

Premier Feature Pak: Provides the Residential Customer with the following features: Busy Line Redial, Call Forwarding, Call Forwarding-Busy, Call Forwarding-No Answer, Call Return, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, and Three-Way Calling. This feature package required specialized Customer Premises Equipment and is only available to customers who subscribe to CDT Premier Package or the Cox Nationwide 1,000 Minute Call Plan.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

(T)

3.1.2 Local Line, cont’d.

(T)

2. Custom Calling Features, cont’d.

c. Rates and Charges - Residential

	Central Florida			Gulf Coast		
	Monthly Rate (\$)	PER USE (\$)	NRC (\$)	Monthly Rate (\$)	PER USE (\$)	NRC (\$)
A la Carte Features						
900/976 Call Block						
Anonymous Call Rejection	0.99		N/C	0.99		N/C
Block Collect Calls	N/C		N/C	N/C		N/C
Block 3 rd Party Calls	N/C		N/C	N/C		N/C
Call Forwarding Remote Access	5.00		*	5.00		*
Call Number Block, per call block, per line	N/C		N/A	N/C		N/A
Call Return	N/A	2.00 ¹	N/C	N/A	2.00 ²	N/C
Call Trace, per use	N/A	3.50	N/C	N/A	3.50	N/C
Call Waiting	9.00		*	9.00		*
Caller ID, per line block	N/C		N/C	N/C		N/C
Distinctive Ringing	7.50		*	7.50		*
Distinctive Ring Fax	6.00		*	6.00		*
Feature Packages						
Premier Feature Package ³	15.99		N/A	15.99		N/A

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(M) Material previously appeared on 8th Revised Page 75.

¹ Maximum charge on a per use basis is \$8.00.

² Maximum charge on a per use basis is \$8.00.

³ Available only with CDT Premier PackageSM and Nationwide 1000 Minute Call Plan.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

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3.1 Local Exchange Service, cont’d.

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3.1.2 Local Line, cont’d.

2. Custom Calling Features, cont’d.

c. Rates and Charges – Business

	Central		Gulf Coast	
	Monthly, per Line (\$)	Per Use (\$)	Monthly, per line	Per Use
900/976 Call Block	N/A		N/A	
Anonymous Call Rejection	6.00		6.00 (I)	
Busy Line Redial	6.00		6.00 (I)	
Call Forwarding	6.00		6.00 (I)	
Call Forwarding – Busy	6.00		6.00 (I)	
Call Forwarding – No Answer	6.00		6.00 (I)	
Call Forwarding on Call Waiting	6.00		6.00 (I)	
Call Forwarding Remote Access	6.00 (R)		6.00 (R)	
Call Return	6.00		6.00 (I)	
Call Trace	N/A	3.50	0.00 (T)	3.50
Call Transfer	6.00		6.00	
Call Waiting	6.00 (R)		6.00 (I)	
Call Waiting ID	6.00 (R)		6.00 (I)	
Caller ID	6.00 (R)		6.00 (I)	
Circular Hunt	2.00		2.00 (I)	
Custom Number	3.50			
Directory Number Hunt	1.00		1.00	
Distinctive Ringing	10.00		10.00 (I)	
Distinctive Ring Fax	0.00 (R)		0.00 (R)	
Local DA Block	0.00 (R)		0.00 (R)	
Priority Ring	6.00		6.00 (I)	
Selective Call Acceptance	4.00 (R)		6.00 (I)	
Selective Call Forwarding	6.00		6.00 (I)	
Selective Call Rejection	6.00		6.00 (I)	
Speed Calling – 30	6.00 (I)		6.00 (I)	
Three Way Calling	6.00		6.00 (I)	
Toll Free Blocking	NC			
Feature Packages				
Business ID Package	15.00	N/A	15.00	
Business Solutions Package	21.00	N/A	21.00	
Business Value Package	11.00	N/A	11.00	

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(M) Material previously appeared on 2nd Revised Sheets 75.1 and 75.2

(M1) Material previously appeared on Original Sheet 62.2

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

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3.1.2 Local Line, cont’d.

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2. Custom Calling Features, cont’d.

c. Rates and Charges – Business

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	Central		Gulf Coast	
	Monthly	Per Use	Monthly	Per Use
FEATURE BUNDLES, per line				
Call Forwarding-Remote Access with Call Forwarding or Call Forwarding Busy			\$7.00	N/A
Call Transfer with Three Way Calling			\$6.00	N/A
Call Forward on Call Waiting with Call Forwarding			\$6.00 (R)	N/A
Call Waiting ID with Call Waiting and Caller ID			\$8.00	N/A
Selective Call Forward with Call Forward			\$6.00 (R)	N/A

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(M) Material previously appearing on this page has been moved to 1st Revised Sheet 62.1.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

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3.1.3 Cox Redirect

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1. General

a. Where technically feasible, Cox Direct allows the Business Customer to establish predetermined alternate routing plans for incoming voice and for data traffic. The service can be used as a disaster recovery service. The alternate routing plan is created by the Customer working with a Company representative at the time the Cox Redirect service is established. The Customer’s alternate routing plan may:

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- Route incoming calls to an announcement
- Route incoming calls to a single Backup Number
- Route incoming calls to multiple Backup Numbers according to subscriber-defined percentage allocation
- an announcement or more Backup Numbers on a subscriber-defined percentage basis

b. The Customer must contact the Company to activate the Cox Redirect service. This will route traffic to numbers pre-selected by the Customer.

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The Customer may make changes to the routing plan at the time activation is requested. The Customer may change the numbers to which the calls are to be routed and the percentages of calls to be routed to other numbers. The Customer cannot request activation on additional numbers to be redirected at that time.

c. In order to restore the original call routing, the subscriber must contact the Company to deactivate the alternate routing plan. Any changes made to the routing plan at the time the plan was activated will not be retained.

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In order to restore the original call routing, the Customer must contact the Company to deactivate the alternate routing plan.

d. The Customer must establish a routing plan for each location included in his serving arrangement for which traffic is to be rerouted.

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A test call capability allows a Customer, whose routing plan has been activated, to place a call to test the operation of the subscriber's normal service. In this manner, the Customer may test his facilities before initiating recovery.

e. The Customer is required to specify a Callback Number and Verification Party Name(s) which will be used by the Company representative receiving a request to activate, deactivate, or modify a Customer’s service to verify a request.

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2. Rates

	Central Florida	Gulf Coast
Nonrecurring Charge	\$200.00	\$200.00 (R)
Monthly Recurring Charge, per line, per number	\$65.00	\$65.00 (R)

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(M) Certain material appearing on this page previously appeared on Original Sheet 63.1.

(M2) Certain material appearing on this page previously appeared on Original Sheet 76.1

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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(M) Material previously appearing on Original Sheet 63.1 has been moved to 5th Revised Sheet 63.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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(M) Material moved to 2nd Revised Sheet 53.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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(M) Material previously appearing on 10th Revised Sheet 69.2 has been moved to 10th Revised Sheet 56.2.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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(M) Material previously appearing on 2nd Revised Sheet 75.1 has been moved to 1st Revised Sheet 62.1.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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(M) Certain material previously appearing on 2nd Revised Sheet 75.2 has been moved to 1st Revised Sheet 62.1.

(M1) Certain material previously appearing on 2nd Revised Sheet 75.2 has been moved to 1st Revised Sheet 62.2.

COX FLORIDA TELCOM, L.P.
d/b/a Cox Communications
d/b/a Cox Business
d/b/a Cox

Florida Price List No. 1
6th Revised Sheet 76
Cancels 5th Revised Sheet 76

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

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