

151 Southhall Lane, Ste 450 Maitland, FL 32751 P.O. Drawer 200 Winter Park, FL 32790-0200 www.inteserra.com

> March 12, 2020 Via Email

Mr. Cayce Hinton, Director, Regulatory Analysis Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: ACN Communication Services, LLC Revision to Florida Price List No. 3 (Local) Company Code: TX707

Dear Mr. Hinton:

Please find the original of the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC. This filing increases the monthly rate for selected local exchange services. All Customers are being notified of the rate increase via bill message, a copy of which is enclosed with this filing. The Company respectfully requests an effective date of April 5, 2020.

The following tariff pages are included with this filing:

7 th Revised Page 1	Updated Check Sheet
3 rd Revised Page 38	Increases MRC
2 nd Revised Page 44	Increases MRC
1 st Revised Page 45	Increases MRC
2 nd Revised Page 47	Increases MRC
1 st Revised Page 48	Increases MRC
1 st Revised Page 50	Increases MRC
1 st Revised Page 52	Increases MRC
1 st Revised Page 54	Increases MRC
1 st Revised Page 56	Increases MRC
2 nd Revised Page 59	Increases MRC
1 st Revised Page 62	Increases MRC
1 st Revised Page 64	Increases MRC
2 nd Revised Page 66	Increases MRC
2 nd Revised Page 69	Increases MRC
1 st Revised Page 72	Increases MRC
2 nd Revised Page 74	Increases MRC
2 nd Revised Page 76	Increases MRC
2 nd Revised Page 79	Increases MRC
2 nd Revised Page 83	Increases MRC
1 st Revised Page 85	Increases MRC
1 st Revised Page 86	Increases MRC

Mr. Cayce Hinton, Director, Regulatory Analysis Florida Public Service Commission March 12, 2020 Page 2

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

<u>/s/ Sharon Thomas</u>

Sharon Thomas Consultant

tms: FLI2001

Enclosures ST/cc

Bill Message for Resi - CAC:

Notice of Price Increase

Effective on your next month's invoice, following this notification, the monthly rate for the Cost Assessment Charge (CAC) will increase to \$0.49/month.

Bill Message for Comm - CAC:

Notice of Price Increase

Effective on your next month's invoice, following this notification, the monthly rate for the Cost Assessment Charge (CAC) will increase to \$7.49/month.

Bill Message for Resi:

Notice of Price Increase

Effective on your next month's invoice, following this notification, the monthly rate for your calling plan will increase by \$4/month.

Bill Message for Comm:

Notice of Price Increase

Effective on your next month's invoice, following this notification, the monthly rate for your calling plan will increase by \$5/month.

CHECK SHEET

The pages of this Price List, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

PAGE	REVISION	PAGE	REVISION		PAGE	REVISION	
Title	Original	38	3 rd Revised	*	70	Original	
1	7 th Revised *	39	Original		71	Original	
2	2 nd Revised	40	Original		72	1 st Revised	*
3	Original	41	Original		73	Original	
4	Original	42	Original		74	2 nd Revised	*
5	Original	43	Original		75	Original	
6	Original	44	2 nd Revised	*	76	2 nd Revised	*
7	Original	45	1 st Revised	*	77	Original	
8	Original	46	Original		78	Original	
9	Original	47	2 nd Revised	*	79	2 nd Revised	*
10	Original	48	1 st Revised	*	80	2 nd Revised	
11	Original	49	Original		81	Original	
12	Original	50	1 st Revised	*	82	Original	
13	Original	51	Original		83	2 nd Revised	*
14	Original	52	1 st Revised	*	84	2 nd Revised	
15	Original	53	Original		85	1 st Revised	*
16	Original	54	1 st Revised	*	86	1 st Revised	*
17	Original	55	Original		87	Original	
18	Original	56	1 st Revised	*	88	Original	
19	Original	57	Original		89	Original	
20	Original	58	Original		90	Original	
21	Original	59	2 nd Revised	*	91	Original	
22	Original	60	Original		92	Original	
23	Original	61	Original		93	Original	
24	Original	62	1 st Revised	*	94	Original	
25	Original	63	Original		95	Original	
26	Original	64	1 st Revised	*	96	Original	
27	Original	65	Original		97	Original	
28	Original	66	2 nd Revised	*	98	Original	
29	Original	67	Original		99	Original	
36	Original	68	Original		100	Original	
37	Original	69	2 nd Revised	*		-	

* Included with this filing.

SECTION 3 – BASIC SERVICES AND RATES

All Services listed in the Section are grandfathered and available to existing Customers at existing locations only. Moves, adds or changes are not available for existing services and services are not available for new installations.

3.1 General

3.1.1 Service is furnished for telecommunications originating and terminating within the State of Florida under the terms and conditions of this price list. Service is offered through the use of leased facilities and on a resale basis. Service is available for use twenty-four hours per day, seven days per week.

Customers are billed based on their use of ACN's network and services. Charges may vary by service offering, class of service, class of call, and/or call duration.

The Company provides access to operator services, "911" services, and relay services for the hearing impaired, as required in Chapter 364.337(2), Fla. Statutes.

3.1.2 Cost Assessment Charge (CAC)

A Cost Assessment Charge (CAC) is assessed on a per access line basis for residential and business Customers. The CAC recovers ongoing costs associated with the administration of local telephone numbers. This charge is not a tax or fee that the government requires the carrier to collect from its Customers.

AT&T Service Areas

	Residential	Business	
Per Local Exchange Line:	\$0.49	\$7.49	(I)

3.2 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.2 ACN Advantage Home (Cont'd.) **

C. Monthly and Usage Rates

BellSouth Territory

Monthly Recurring Charges ACN Advantage Home Access Line: Additional No Features Line:	\$39.98 \$16.89
Local Calls above the Call Allowance:	\$0.0100 per minute
Intrastate Toll Calls	
IntraLATA:	\$0.050 per minute
InterLATA:	\$0.050 per minute
Toll Free Calls	
IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

** This service is grandfathered effective December 8, 2005, and available to existing Customers only.

Issued: March 12, 2020

Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.2 ACN Advantage Home (Cont'd.) **

C. Monthly and Usage Rates

Embarq Territory

Monthly Recurring Charges ACN Advantage Home Access Line: Additional No Features Line:	\$34.99 \$17.99
Intrastate Toll Calls	
IntraLATA:	\$0.070 per minute
InterLATA:	\$0.070 per minute
Toll Free Calls	
IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute
Verizon Territory	Service not yet available

** This service is grandfathered effective December 8, 2005, and available to existing Customers only.

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.3 ACN Advantage Plus (Cont'd.) **

B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this price list. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

BellSouth Territory

Monthly Recurring Charges ACN Advantage Plus Access Line: Additional Lines - No Features Line:	\$40.99 \$16.89	(I)
Intrastate Toll Calls IntraLATA: InterLATA:	\$0.050 per minute \$0.050 per minute	
Toll Free Calls IntraLATA: InterLATA:	\$0.10 per minute \$0.10 per minute	

** This service is grandfathered effective December 8, 2005, and available to existing Customers only.

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Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.3 ACN Advantage Plus (Cont'd.) **

C. Monthly and Usage Rates

Embarq Territory

Verizon Territory	Service not yet available	
InterLATA:	\$0.10 per minute	
IntraLATA:	\$0.10 per minute	
Toll Free Calls		
InterLATA:	\$0.070 per minute	
IntraLATA:	\$0.070 per minute	
Intrastate Toll Calls above Call Allowance		
Additional Lines – No Features Line:	\$17.99	
Monthly Recurring Charges ACN Advantage Plus Access Line:	\$43.99	(I)

** This service is grandfathered effective December 8, 2005, and available to existing Customers only.

Issued: March 12, 2020

Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

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LOCAL EXCHANGE SERVICES PRICE LIST

	S	ECTION 3 – BASIC SERVICES AND RATES	(CONT'D.)	
Reside	ential B	undled Services (Cont'd.)		
3.6.4	ACN .	Advantage Complete (Cont'd.) **		
	C.	Monthly and Usage Rates		
		BellSouth Territory		
		Monthly Recurring Charges: ACN Advantage Complete Access Line: Additional Lines – No Features Line:	\$51.99 \$16.89	(
		Intrastate Toll Calls above the Call Allowance: IntraLATA: InterLATA:	\$0.050 per minute \$0.050 per minute	
		Toll Free Calls IntraLATA: InterLATA:	\$0.10 per minute \$0.10 per minute	
		Verizon Territory	Service not yet available	
		Embarq Territory	Service not yet available	

** This service is grandfathered effective December 8, 2005, and available to existing Customers only.

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Issued By:

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		S	ECTION 3 – BASIC SERVICES AND RATES	(CONT'D.)	
3.6	Residential Bundled Services (Cont'd.)				
	3.6.5 ACN Advantage Unlimited (Cont'd.) **				
	C. Monthly and Usage Rates BellSouth Territory				
Monthly Recurring Charges: ACN Advantage Unlimited Access Line: \$58.75 Additional Lines – No Feature Line: \$16.89				(I)	
			Toll Free Calls IntraLATA: InterLATA:	\$0.10 per minute \$0.10 per minute	
			Embarq Territory		
		Monthly Recurring Charges: ACN Advantage Unlimited Access Line: Additional Lines – No Features Line:	\$67.75 \$17.99	(I)	
			\$0.10 per minute \$0.10 per minute		
			Verizon Territory	Service not yet available	

** This service is grandfathered effective December 8, 2005, and available to existing Customers only.

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Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

		S	ECTION 3 – BASIC SERVICES AND RA	FES (CONT'D.)		
3.6	Residential Bundled Services (Cont'd.)					
	3.6.6	ACN	Advantage Extra (Cont'd.)**			
	C. Monthly and Usage Rates					
			BellSouth Territory			
			Monthly Recurring Charges ACN Advantage Extra Access Line: Additional Lines - No Features Line:		(I)	
			InterLATA Toll Calls	\$0.050 per minute		
		Toll Free Calls IntraLATA: InterLATA:	\$0.10 per minute \$0.10 per minute			
			Embarq Territory	Service not yet available		

Verizon Territory

Service not yet available

** Effective October 6, 2006 this service is grandfathered and available to existing Customers only.

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Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Service (Cont'd.)

3.6.7 ACN Advantage Unlimited II** (Cont'd.)

C. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges:	•	• • • • • •	
ACN Advantage Unlimited Access Line:	\$54.99	\$67.75	(
Additional Lines – No Feature Line:	\$21.39	\$17.99	
Toll Free			
IntraLATA, per minute:	\$0.1000	\$0.1000	
InterLATA, per minute:	\$0.1000	\$0.1000	

Verizon Territory

Service not yet available

**Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

Issued: March 12, 2020

Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025 Effective: April 5, 2020

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.8 ACN Advantage Home - Standard and Value Options** (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges: Local Exchange Access Line:	\$36.98	\$33.85	(I)
Additional No Features Line:	\$21.39	\$17.99	
Toll Service			
Advantage Home - Standard			
Monthly Recurring Charge:	\$1.99	\$0.00	
Intrastate, per minute:	\$0.09	\$0.09	
Advantage Home - Value			
Monthly Recurring Charge:	\$2.95	\$4.99	
Intrastate, per minute:	\$0.05	\$0.05	
Additional Lines – No Features Line Service	Toll		
Intrastate, per minute:	\$0.05	\$0.07	
Toll Free			
Intrastate, per minute:	\$0.10	\$0.10	
Verizon Territory	Service not y	yet available	

**Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

Issued: March 12, 2020

Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

SECTION 3 - BASIC SERVICES AND RATES (CONT'D.)

3.6 **Residential Bundled Services (Cont'd.)**

3.6.9 ACN Advantage Plus - Standard and Value Options** (Cont'd.)

В. **Non-Recurring Charges**

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

С. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges: Local Exchange Access Line: Additional No Features Line:	\$35.99 \$21.39	\$42.85 \$17.99	(I)
Toll Service			
Advantage Plus - Standard Monthly Recurring Charge: Intrastate, per minute:	\$1.99 \$0.09	\$0.00 \$0.09	
Advantage Plus - Value Monthly Recurring Charge: Intrastate, per minute:	\$4.95 \$0.05	\$4.99 \$0.05	
Additional Lines – No Features Line Service Intrastate, per minute:	Toll \$0.05	\$0.07	
Toll Free Intrastate, per minute:	\$0.10	\$0.10	
Verizon Territory	Service not	yet available	

**Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

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Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025 Effective: April 5, 2020

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.10 ACN Advantage Extra - Standard and Value Options (Cont'd.)**

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

BellSouth Territory

Local Service, per month Local Exchange Access Line: Additional No Features Line:	\$43.99 \$16.89			(I)
Toll Service				
Advantage Extra - Standard Monthly Recurring Charge: InterLATA toll calls, per minute	\$1.99 \$0.09			
Advantage Extra - Value Monthly Recurring Charge: InterLATA toll calls, per minute	\$4.95 \$0.0500			
Additional Lines – No Features Line Toll Service Intrastate toll calls, per minute	\$0.0500			
Toll Free Intrastate toll calls, per minute	\$0.1000			
Embarq Territory	Service available	not	yet	
Verizon Territory	Service available	not	yet	

**Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

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Effective: April 5, 2020

Issued By:

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SECTION 3 - BASIC SERVICES AND RATES (CONT'D.)

3.6 **Residential Bundled Services (Cont'd.)**

3.6.11 ACN Advantage Unlimited VI (Cont'd.)¹

С. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges:	¢ 47 00	Ф 47 ОС	
ACN Advantage Unlimited Access Line:	\$47.99	\$47.95	(1)
Additional Lines – No Feature Line:	\$21.39	\$17.99	
Toll Free			
IntraLATA, per minute:	\$0.1000	\$0.1000	
InterLATA, per minute:	\$0.1000	\$0.1000	
Vorizon Torritory	Service no	t yet available	
Verizon Territory	Service no	i yei avallable	

Effective February 3, 2012, this service is grandfathered and available to existing Customers only.

Issued: March 12, 2020

Issued By:

1

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.12 ACN Advantage Home - Standard and Value Options VI (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	CenturyLink	
Monthly Recurring Charges:			
Local Exchange Access Line:	\$32.99	\$34.99	(I)
Additional No Features Line:	\$21.39	\$17.99	
Toll Service			
Advantage Home - Standard			
Monthly Recurring Charge:	\$3.99	\$2.00	
Intrastate, per minute:	\$0.10	\$0.09	
Advantage Home - Value			
Monthly Recurring Charge:	\$1.99	\$4.99	
Intrastate, per minute:	\$0.05	\$0.05	
Additional Lines – No Features Line Toll Service			
Intrastate, per minute:	\$0.05	\$0.07	
Toll Free			
Intrastate, per minute:	\$0.10	\$0.10	
Verizon Territory	Service no	t yet available	

Effective February 3, 2012, this service is grandfathered and available to existing Customers only.

Issued: March 12, 2020

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.13 ACN Advantage Plus - Standard and Value Options VI (Cont'd.)¹

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges: Local Exchange Access Line: Additional No Features Line:	\$29.00 \$21.39	\$37.95 \$17.99	(I)
Toll Service			
Advantage Plus - Standard Monthly Recurring Charge: Intrastate, per minute:	\$1.99 \$0.10	\$0.00 \$0.09	
Advantage Plus - Value Monthly Recurring Charge: Intrastate, per minute:	\$3.99 \$0.05	\$4.99 \$0.05	
Additional Lines – No Features Line Service Intrastate, per minute:	Toll \$0.05	\$0.07	
Toll Free Intrastate, per minute:	\$0.10	\$0.10	
Verizon Territory	Service not y	et available	

Effective February 3, 2012, this service is grandfathered and available to existing Customers only.

Issued: March 12, 2020

Issued By:

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.14 ACN Advantage Unlimited VII

C. Monthly and Usage Rates

1. AT&T Territory

Monthly Recurring Charge

	ACN Advantage Unlimited VII Local Exchange Line Additional No Features Line:	\$51.99 \$21.39	(I)
	No Features Line Toll Service Intrastate, per minute:	\$0.07	
	Toll Free Inbound Service Intrastate, per minute:	\$0.10	
2.	CenturyLink and Verizon Territories		

Service not available

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

2.

3.6.15 ACN Advantage Plus VII (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

1. AT&T Territory

Local Service, per month Local Exchange Access Line: No Features Line:	\$35.99 \$21.39
Toll Service	
Monthly Recurring Charge: Intrastate, per minute:	\$5.00 \$0.07
No Features Line Toll Service Intrastate, per minute:	\$0.07
Toll Free Intrastate, per minute:	\$0.10
CenturyLink and Verizon Territories	

Service not available

Issued: March 12, 2020

Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.7 Business Bundled Services (Cont'd.)

3.7.1 ACN Business Advantage Unlimited (Cont'd.)

C. Rates and Charges - AT&T Territory

1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

2. Monthly Recurring and Usage Charges

Local Service, Local Exchange Access Line, per month Data/Fax Line, per month	\$59.49 \$44.49
Long Distance Service	
Intrastate calling, per minute	\$0.00
Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07
Toll Free Long Distance Toll Free Number, per number, per month Intrastate calling, per minute	\$5.00 \$0.05

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.7 Business Bundled Services (Cont'd.)

2.

3.7.2 ACN Business Advantage Plus (Cont'd.)

C. Rates and Charges - AT&T Territory

1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge Line Connection Charge, Initial Line Line Connection Charge, Additional Line Move Charge, Weekdays Move Charge Weekends, Holidays Restoral of Suspended Service Charge Service Call Charge New Installs per Acct	\$5.00 \$50.00 \$9.99 \$50.00 \$75.00 \$12.00 \$70.00 \$50.00
Monthly Recurring and Usage Charges	
Local Service, Local Exchange Access Line, per month Data/Fax Line, per month	\$49.49 (I) \$44.49
Long Distance Service	
Intrastate calling, per minute:	\$0.07
Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07
Toll Free Long Distance Toll Free Number, per number, per month Intrastate calling, per minute:	\$5.00 \$0.05

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SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.8 Residential Stand-Alone Local Exchange Service**

Residential Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Residential Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. An optional No Features line is available as an additional line and includes unlimited local calling.

3.8.1 Service Features

Residential Stand-Alone Service includes the following:

- **A**. Local exchange voice line with 1000 minutes of local exchange calling. Calls above the 1000 minute call allowance are billed on a per minute basis.
- **B.** Optional No Features additional lines include local exchange line and unlimited local calling.

3.8.2 Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this price list.

3.8.3 Monthly and Usage Rates

AT&T Territory

Monthly Recurring Charge Local Exchange Access Line: Additional Lines – No Features Line:	\$22.99 \$21.39
Local Calls above the Call Allowance:	\$0.010 per minute

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** Effective March 17, 2006 this service is grandfathered and available to existing Customers only.

Issued: March 12, 2020

Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025

SECTION 3 - BASIC SERVICES AND RATES (CONT'D.)

3.8 Residential Stand-Alone Local Exchange Service**

3.8.3 Monthly and Usage Rates

Embarq Territory

Monthly Recurring Charge Local Exchange Access Line: Additional Lines – No Features Line:	\$26.99 \$17.99	(I)
Local Calls above the Call Allowance:	\$0.010 per minute	

Verizon Territory

Service not yet available

** Effective March 17, 2006 this service is grandfathered and available to existing Customers only.

Issued: March 12, 2020

Issued By:

Treasurer/CFO 1000 Progress Place Concord, North Carolina 28025