COMMUNICATIONS TARIFF APPLICATION

DATE PSC RECEIVED: 9/21/2022 10:51:15 AM AUTHORITY NUMBER:

T20220047

OFFICIAL FILING DATE: PROCESSED BY: OPR

COMPANY CODE: TY125

COMPANY NAME: <u>Vesta Solutions, Inc.</u>

A. SYNOPSIS

- 1. ANTICIAPTED EFFECTIVE DATE: 9/22/2022
- 2. IF DIFFERENT, COMPANY REQUESTED EFFECTIVE DATE: 9/22/2022
- 3. DESCRIPTION OF THE FILING:

This filing changes the Company name from Vesta Solutions, Inc. to Motorola Solutions Connectivity, Inc. A letter was filed electronically today notifying Florida Public Service Commission of the name change and stating that the tariff updates would be filed separately. Updates include the title page, check sheet, and other pages that show "Vesta Solutions, Inc." or "Vesta" in the body of the text. This Price List filing does not change the corporate entity actually providing service, any of the terms and conditions of service, or any rates.

B. ACTION TO BE TAKEN WITH THIS FILING

- 1. TO BECOME EFFECTIVE A1 (A1 or A2) SUBJECT: TNG
- 2. PLACE ON COMMISSION AGENDA FOR DATE:
- 3. RECOMMENDATION DUE DATE:
- 4. DOCKET NO: 20220163
- 5. ORDER NO:

C. FINAL ACTION

4. COMMENTS:

- 1.EFFECTIVE DATE: 9/22/2022 PROTESTED? YES OR NO (CIRCLE ONE)
- 2. REVISION REPLACEMENTS? REQUESTED: N/A RECEIVED: N/A
- 3. REVISION DISCREPANCIES:

- 5. REVISIED PAGES VERIFIED AGANIST E-TARIFF: 10/10/2022
- 6. E-TARIFF UPDATED: 10/10/2022

FORMS (2) REVISIED 11/2015 FORM/CTA

Case Assignment and Scheduling Record

Section 1 - Office of Commission Clerk

Docket No. 20220163-TX

Date Docketed: <u>9/21/2022</u>

Title: Request for approval of name change on Certificate No. 8887 from Vesta Solutions, Inc. to Motorola Solutions Connectivity, Inc.

Company: Motorola Solutions Connectivity, Inc., Vesta Solutions, Inc.

Official Filing Date:

Expiration:

Last Day to Suspend:

Referred To: ("()" indicates OPR)

AFD	AIT	APA	CAO	CLK	DET	ECO	ENG	GCL	(IDM)	TEL
								X	X	

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B1d

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-

Staff Assignments

OPR Staff

D Temprano, S Deas, G

Fogleman

0 Current CASR revision level

Due Date

Completion Date

Staff Counsel W Trierweiler

Recommended assignements for hearing and/or deciding this case:

Full Commission __ Commission Panel __

Hearing Examiner __ Staff X

Date filed with CLK: 9/23/2022

Initials OPR GFOGLEMA

Initials Staff Counsel AHARPER

1. Memo to Docket File/Close Docket

10/21/2022

10/06/2022

Section 3 - Chariman Completes

Hearing Officer(s)

	Co	mmiss	Hrg Exam	Stoff				
ALL	FY	GH	CK	LR	PS	Tilg Exam	Stall	
							X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Assignments as follows

Prehearing Officer

	A DM				
FY	GH	CK	LR	PS	ADM
					X

Approved: FY/TIBROWN

Date: 9/26/2022

Comments:

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 6, 2022

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Daniel Temprano, Public Utility Analyst I, Office of Industry Development & GF

Market Analysis

Walter Trierweiler, Senior Attorney, Office of the General Counsel AEH

RE: Docket No. 20220163-TX-Request for approval of name change on Certificate No.

8887 from Vesta Solutions, Inc. to Motorola Solutions Connectivity, Inc.

Vesta Solutions, Inc, has requested approval of a name change on Certificate No. 8887 to Motorola Solutions Connectivity, Inc. This name change has been filed with the Florida Department of State, Division of Corporations. Since this name change does not involve a transfer of certificate, the name change is acknowledged and the docket should be closed.

As required by Section 2.07.C.2.a., Administrative Procedures Manual, this is to inform you that staff concurs with the name change on Certificate No. 8887.



VIA E-File

September 21, 2022

Ms. Ann Cole, Commission Clerk Florida Public Service Commission 254 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Vesta Solutions, Inc. Notification of Name Change

Dear Ms. Cole:

Vesta Solutions, Inc. hereby notifies the Florida Public Service Commission ("Commission") that it has changed its name from Vesta Solutions, Inc. ("Company") to Motorola Solutions Connectivity, Inc. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company's name as "Motorola Solutions Connectivity, Inc." The Company is authorized to provide telecommunications services in Florida pursuant to authority granted in Docket No. 160052-TX, Certificate of Authority No. 8887.

Attached as <u>Exhibit A</u> is a copy of the Florida Department of State - Amendment to the Application of a Foreign Corporation and the California Secretary of State Certificate of Amendment of Articles of Incorporation to support the name change. Please note that this does not involve a transfer of certificate, only a name change. <u>Exhibit B</u> is a copy of the customer notice provided to inform customers of the company name change. (Note the customer notice was issued when Vesta first thought the name change would become effective, but actual name change with the California Articles of Incorporation was a few weeks later.)

Revisions to the Florida Price List No. 1 will be filed separately through the standard email process. These changes will only include the title page, check sheet, and other pages that included "Vesta Solutions, Inc." or "Vesta" in the body of the text. The Price List filing does not change the corporate entity actually providing service, any of the terms and conditions of service, or any rates.

If questions or if any additional information is needed, please contact me at 951.414.0376 or by email at <u>Karen.Higgs@motorolasolutions.com</u>. Thank you for your assistance in this matter.

Sincerely,

/s/Karen Higgs

Karen Higgs Regulatory

Cc: Wes Wright

Enclosures

Mailing Address: Motorola Solutions Connectivity, Inc. 500 West Monroe Street, 39th Floor, Chicago, IL 60661 U.S. Physical Address: Motorola Solutions Connectivity, Inc. 42555 Rio Nedo, Temecula, CA 92590 U.S.A. motorolasolutions.com/connectivity

Exhibit A

Florida Department of State - Amendment to Application for Foreign Corporation

and

California Secretary of State
Certificate of Amendment



September 15, 2022

850-617-6381

FLORIDA DEPARTMENT OF STATE

MOTOROLA SOLUTIONS CONNECTIVITY, INC.
42505 RIO NEDO
TEMECULA, CA 92590US

Re: Document Number F0000000180

The Amendment to the Application of a Foreign Corporation for VESTA SOLUTIONS, INC. which changed its name to MOTOROLA SOLUTIONS CONNECTIVITY, INC., a California corporation authorized to transact business in Florida, was filed on September 15, 2022.

This document was electronically received and filed under FAX audit number H22000319786.

Should you have any questions regarding this matter, please telephone (850) 245-6050, the Amendment Filing Section.

Tammi Cline
Regulatory Specialist II Supervisor
Division of Corporation Letter Number: 722A00020629



California Secretary of State

Business Programs Division 1500 11th Street, Sacramento, CA 95814

Request Type: Certified Copies

Entity Name: MOTOROLA SOLUTIONS

CONNECTIVITY, INC.

Formed In: CALIFORNIA Entity No.: 0553346

Entity Type: Stock Corporation - CA - General

Issuance Date: 09/01/2022 Copies Requested: 1 Receipt No.: 002484937 Certificate No.: 041983436

Document Listin	g
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Reference # B0950-3089

Date Filed 08/03/2022 **Filing Description**

Number of Pages

Amendment

End of list

I, SHIRLEY N. WEBER, PH.D., California Secretary of State, do hereby certify on the Issuance Date, the attached document(s) referenced above are true and correct copies and were filed in this office on the date(s) indicated above.



IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California on September 01, 2022.

SHIRLEY N. WEBER, PH.D. **Secretary of State**

To verify the issuance of this Certificate, use the Certificate No. above with the Secretary of State Certification Verification Search available at **bizfileOnline.sos.ca.gov**.



Secretary of State

Certificate of Amendment of Articles of Incorporation Name Change Only - Stock

AMDT-STK-NA For Office Use Only

-FILED-

File No.: BA20220640600 Date Filed: 8/3/2022

Filing Fee - \$30.00

Certification Fee (Optional) - \$5.00



This Space For Office Use Only

- 1. Corporation Name (Enter the exact name of the corporation as it currently is recorded with the California Secretary of State.)
- Vesta Solutions, Inc.

2. 7-Digit Secretary of State Entity
Number

0553346

3. New Corporation Name

Enter the number, letter or other designation assigned to the provision in the Articles of Incorporation being amended (e.g., "1.", "I", "First", or "One").

Article ______ of the Articles of Incorporation is amended to read:

The name of the corporation is Motorola Solutions Connectivity, Inc.

4. Approval Statements

- 4a. The Board of Directors has approved the amendment of the Articles of Incorporation.
- 4b. Shareholder approval was (check one):

By the required vote of shareholders in accordance with California Corporations Code section 902. The total number of outstanding shares of the corporation entitled to vote is 1,000 of common stock. The number of shares voting in favor of the amendment equaled or exceeded the vote required. The percentage vote required was more than 50%.

OR

09/01/2022

Date:

041983436

Š.

Certificate Verification

Not required because the corporation has no outstanding shares.

Read, sign and date below (Note: Both lines must be signed.)

We declare under penalty of perjury under the laws of the State of California that the matters set forth herein are true and correct of our own knowledge and we are authorized by California law to sign.

06 / 30 / 2022

Date

Signature (Do not leave blank

Jack Molloy

Type or Print Name of President

06/30/2022

Date

Signature (Do not leave blank)

Kristin L. Kruska

Type or Print Name of Secretary

AMDT-STK-NA (REV 03/2022)

CA014 - 6/2/2022 Wolters Kluwer Online

2022 California Secretary of State blzfileOnline.sos.ca.gov

Exhibit B

Customer Notice

Important Notice from Motorola Solutions

Dear Valued Customer:

Vesta Solutions, Inc. has changed its name to Motorola Solutions Connectivity, Inc. to better align with the parent company, Motorola Solutions, under a unified brand. All other aspects of your service and account remain the same. This is a name change only. There is no assignment or transfer of authority taking place and all of your sales and support personnel remain the same.

In addition, all address and ACH payment and banking information remains the same, as provided below.

You will want to edit your payable to information from VSI to MSI C Inc

If you have any questions, please contact your Motorola Solutions account manager. Thank you for your continued business. We look forward to serving you.

Jeff Bates

From: Karen Higgs <karen.higgs@motorolasolutions.com>

Sent: Wednesday, September 21, 2022 10:51 AM

To: Telephone Tariffs

Subject: TY125 Vesta Solutions, Inc. Price List No. 1 Tariff Updates

Attachments: 20220922 FL Name Change Tariff_Filed.pdf

Mr. Cayce Hinton, Director

Office of Industry Development & Market Analysis

Florida Public Service Commission

Attn: Tariff Section

2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Dear Mr. Hinton:

Attached for electronic filing are price list updates for the Vesta Solutions, Inc. Telecommunications Services Florida Price List No 1. This filing changes the Company name from Vesta Solutions, Inc. to Motorola Solutions Connectivity, Inc. A letter was filed electronically today notifying Florida Public Service Commission of the name change and stating that the tariff updates would be filed separately. Updates include the title page, check sheet, and other pages that show "Vesta Solutions, Inc." or "Vesta" in the body of the text. This Price List filing does not change the corporate entity actually providing service, any of the terms and conditions of service, or any rates.

The issue date of this price list is September 21, 2022 with an effective date of September 22, 2022. Revised pages include:

2nd Revised Page 14th Revised Page 123rd Revised Page 1.13rd Revised Page 1310th Revised Page 32nd Revised Page 13.12nd Revised Page 7.14th Revised Page 14

4th Revised Page 11

Additionally, our tariffs and price lists can be found on-line at www.motorolasolutions.com/connectivity/tariffs.

If you have any questions, please do not hesitate to call.

Respectfully,

--

Karen Higgs

Legal Specialist
Regulatory & Compliance, Software Enterprise
Motorola Solutions

O/m: +1.951.414.0376

www.MotorolaSolutions.com/Connectivity

For more information on how and why we collect your personal information, please visit our Privacy Policy.

Price List Applicable to

TELECOMMUNICATIONS SERVICES

Telecommunications Services Furnished by

Motorola Solutions Connectivity, Inc. (C) formerly known as Vesta Solutions, Inc. (C)

Between Points Within the State of Florida

(C)

(C)

(C)

Introduction

This Price List of Terms and Conditions, Services, and Rates ("Price List") describes the terms, conditions, and rates under which Motorola Solutions Connectivity, Inc. ("Motorola" or "Company") will provide telecommunications services, including 9-1-1 Emergency Services and NG9-1-1 Emergency Services in the state of Florida. By executing a Motorola Service Order Agreement (SOA) or Customer Agreement, or by using or paying for services provided herein, the Customer executing the SOA or Customer Agreement or paying for the services agrees to the service regulations and terms and conditions described herein.

The services covered in this Price List are subject to availability and may not be available in all locations. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities by the Company, when necessary because of lack of facilities, or due to some other case beyond the Company's control.

CHECK SHEET

Sheets 1 through 63 inclusive of this price list are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this sheet.

<u>Page</u>	Number of Revision	<u>Page</u>	Number of Revision
1	2 nd Revised *	33	1 st Revised
1.1	3 rd Revised *	34	1 st Revised
2	Original	35	1 st Revised
3	10 th Revised *	36	1 st Revised
4	3 rd Revised	37	1 st Revised
4.1	1 st Revised	38	4 th Revised
5	1 st Revised	39	4 th Revised
6	4 th Revised	39.1	1 st Revised
7	3 rd Revised	39.2	1 st Revised
7.1	2 nd Revised *	39.3	1 st Revised
8	2 nd Revised	40	2 nd Revised
9	2 nd Revised	41	1 st Revised
9.1	1 st Revised	42	3 rd Revised
10	2 nd Revised	43	3 rd Revised
11	4 th Revised *	44	4 th Revised
12	4 th Revised *	45	1 st Revised
13	3 rd Revised *	46	1 st Revised
13.1	2 nd Revised *	47	Original
14	4 th Revised *	48	Original
15	1 st Revised	49	Original
16	Original	50	Original
17	1 st Revised	51	2 nd Revised
18	1 st Revised	52	1 st Revised
19	1 st Revised	53	1 st Revised
20	1 st Revised	54	1 st Revised
21	Original	55	1 st Revised
22	1 st Revised	56	1 st Revised
23	Original	57	1 st Revised
24	Original	58	1 st Revised
25	2 nd Revised	59	1 st Revised
26	2 nd Revised	60	1 st Revised
27	1 st Revised	61	1 st Revised
28	Original	62	1 st Revised
29	2 nd Revised	63	3 rd Revised
30	Original		
31	1 st Revised		
32	Original		

An asterisk (*) indicates new or revised tariff page

1.3.18 Common Carrier

An authorized company or entity providing telecommunications services to the public.

1.3.19 <u>Company</u>

Motorola Solutions Connectivity, Inc. ("Motorola")

(C)

1.3.20 Customer

A person, partnership, firm, municipality, cooperative organization, corporation, or governmental agency furnished communications service by the Company under the provisions and regulations of this price list and who is responsible for paying the communication service bills and for complying with applicable rules and regulations of the Company.

1.3.21 Customer Premises

A location designated by the Customer for the purposes of connecting to the Company's services.

1.3.22 Customer Premises Equipment (CPE)

Communications or terminal equipment located in the customer's facilities – Terminal Equipment at a PSAP.

1.3.23 Data Synchronization

Keeping multiple datasets in coherence with one another to maintain data integrity.

1.3.24 Database Management System (DBMS)

A system of manual procedures and computer programs used to create, store and update the data required to provide Selective Routing and/or Automatic Location Identification for E9-1-1 systems.

1.3.25 Demarcation Point

A defined boundary dividing one area of responsibility from another.

1.3.26 E9-1-1 Emergency Service

A telecommunications service that uses ANI, ALI (including non-listed and non-published numbers and addresses), Selective Routing, and the three-digit number "9-1-1," for reporting police, fire, medical, or other emergency situations to a PSAP for referral to a public safety agency. As used in this price list, E9-1-1 Emergency Service does not include discretionary equipment purchased, or contracted for that is not essential to the provision of E9-1-1 Emergency Service.

1.3.57	Motorola Solutions Connectivity, Inc., the filer of this price list.	(C)(M) (C)(M)
1.3.58	National Emergency Number Association (NENA) A not-for-profit corporation established in 1982 to further the goal of "One Nation-One Number." NENA is a networking source and promotes research, planning and training. NENA strives to educate, set standards and provide certification programs, legislative representation and technical assistance for implementing and managing 9-1-1 systems.	(T)
1.3.59	Network Control Signaling Transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (Call process signals indicating reorder or busy conditions, alerting tones) to control the operating of switching equipment in the system.	(T)
1.3.60	NG9-1-1 Core Services (NGCS) The base set of services needed to process a 9-1-1 Call using the standards and interfaces of i3. These services are enabled by the NGCS Functional Elements ESRP, ECRF, LVF, BCF, Bridge, Policy Store, Logging Services and typical IP services such as DNS and DHCP. The term NG9-1-1 Core Services includes the services and not the network on which they operate. See Emergency Services IP Network.	(T)
1.3.61	Reserved for Future Use	(T)
1.3.62	Reserved for Future Use	(T)
1.3.63	NGCS Functional Elements Any of the components of the NENA i3 specification that provide defined functions in delivering geospatial routing of 9-1-1 Calls. These include but are not limited to ESRP, ECRF, LVF, BCF, SI, Policy Store, and i3 Logging Services.	(T)

(M) = Information on this page was previously located on Page 14.

NG9-1-1 Emergency Services

1.3.64

(T)

1.3.04	NG9-1-1 Emergency Services NG9-1-1 Emergency Services means a secure, IP-based, open-standards system comprised of hardware, software, data, NGCS Functional Elements, and operational policies and procedures.	(1)
1.3.65	Non-listed service Telephone numbers that are not published in the telephone directory but are available through directory assistance.	(T)
1.3.66	Non-published service Telephone numbers that are neither published in the telephone directory nor available through directory assistance.	(T)
1.3.67	Nonrecurring Charge (NRC) The initial charge, usually assessed on a one-time basis, to initiate and establish service.	(T)
1.3.68	Originating Carrier / Originating Service Provider (OSP) An entity that provides telecommunications services to an end user placing a Call.	(T)
1.3.69	Person Any individual, firm, partnership, co-partnership, limited partnership, joint venture, association, cooperative organization, limited liability corporation, corporation (municipal or private and whether organized for profit or not), governmental agency, state, county, political subdivision, state department, commission, board, or bureau, fraternal organization, nonprofit organization, estate, trust, business or common law trust, receiver, assignee for the benefit of creditors, trustee, or trustee in bankruptcy or any other service user.	(T)
1.3.70	Physical Demarcation A mutually-defined boundary dividing one area of responsibility for managing tangible assets, such as computers, routing hardware, or transmission lines from another.	(T)
1.3.71	Point of Interconnection (POI) A Physical Demarcation between an originating carrier network and an NG9-1-1 network.	(T)
1.3.72	Policy Routing Function (PRF) That functional component of an Emergency Services Routing Proxy that determines the next hop in the SIP signaling path using a policy.	(T)

1.3.73 Premises

(T)

All the space in the same building that a Customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others; and all space in different buildings on continuous property, provided such buildings are occupied solely by one Customer. Foyers, hallways, and other space provided for the common use of all occupants of a building are considered the premises of the operator of the building.

1.3.74 Private Branch Exchange (PBX)

(T)

A private telephone switch which comprises manual and/or automatic common equipment, wiring and station apparatus, and which provides for interconnection of main station lines associated with an attendant position and/or common equipment located on the Customer's premises or extended to another premises of the same Customer.

1.3.75 Protector

(T)

An electrical device located in a central office, a Customer premises or anywhere along the telecommunications facility path. This device protects both the Company's and the Customer's property and facilities from high voltages and surges in current.

1.3.76 <u>Pseudo Automatic Number Identification (pANI)</u>

(T)

A number consisting of the same number of digits as ANI, and used to query routing and ALI databases. It may identify a wireless cell, cell sector or PSAP to which the call should be routed.

1.3.77 Public Agency

(T)

See "Governing Body"

1.3.78 <u>Public Safety Answering Point (PSAP)</u>

(T)

A facility equipped and staffed to receive 9-1-1 Calls from the 9-1-1 Service Provider. PSAPs operate under the direction of the Governing Body and are responsible to direct the disposition of 9-1-1 Calls.

1.3.79 Recurring Charges

(T)

The charges to the Customer for services, facilities and equipment, that continue to be assessed, usually on a monthly basis, for the agreed upon duration of the service.

1.3.80 <u>Selective Routing</u>

(T)

The process by which 9-1-1 Calls are routed to the appropriate PSAP or other designated destination, based on the caller's location information, and may also be impacted by other factors, such as time of day, Call type, etc. Location may be provided in the form of an MSAG-valid civic address.

Location may be conveyed to the system that performs the selective routing function in the form of ANI or pseudo-ANI associated with a pre-loaded ALI database record (in Legacy 9-1-1 systems) or in real time in the form of a Presence Information Data Format – Location Object (PIDF-LO) (in NG9-1-1 Service) or whatever forms are developed as 9-1-1 continues to evolve. Selective Routing is performed through the use of, among other things, "Selective Router Trunks". Selective Router Trunks that carry traffic between entities that provide Selective Routing are "inter-Selective Router Trunks" or "inter-SR Trunks".

1.3.81 <u>Selective Routing Tandem</u> See "E9-1-1 Tandem"

(T)

1.3.82 Service Interruption

(T)

The inability to complete Calls due to equipment malfunctions or human errors. Service Interruption shall not include service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Service Interruption include the failure of any service or facilities provided by a Common Carrier or other entity other than the Company.

1.3.83 Service Order Agreement (SOA) or Customer Agreement

(T)

The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of an SOA or Customer Agreement by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list.

1.3.84 Session Initiation Protocol (SIP)

(T)

A protocol (RFC3261) defined by the Internet Engineering Task Force (IETF) that defines a method for establishing multimedia sessions over the Internet. Used as the Call signaling protocol in VoIP, i2 and i3.

1.3.85 <u>Spatial Interface</u>

(T)

Spatial Interface is the interface between the GIS provided information and the functional elements that consume GIS data, such as the ECRF and/or LVF.

1.3.86 TDD/Text Phone

(T)

A telecommunications device for use by deaf persons that employs graphic communication in the transmission of coded signals through a wire or radio communication system.

1.3.87 <u>Telecommunications Device for the Deaf (TDD)/Text Phone Emergency</u> (T) Access Provides 9-1-1 access to individuals that use TDDs and computer modems.

1.3.88 <u>Telecommunications Relay Services (TRS)</u>

(T)

These services provides the ability for hearing- or speech-impaired individuals to communicate, by wire or radio, with a hearing individual in a manner that is functionally equivalent to communication by an individual without a hearing or speech impairment. This definition includes telecommunication relay services that enable two-way communications between an individual who uses a TDD or other non-voice terminal device and an individual who does not use such a device.

1.3.89 Telecommunications Service Priority (TSP)

(T)

An FCC program that directs telecommunications service providers (e.g., wireline and wireless phone companies) to give preferential treatment to users enrolled in the program when they need to add new lines or have their lines restored following a disruption of service, regardless of the cause. The FCC sets the rules and policies for the TSP program and the U.S. Department of Homeland Security manages the TSP program.

1.3.90 Telematics

(T)

Personal safety devices utilizing a combination of electronic sensors, wireless communications technologies, and/or location determination technologies to signal or notify Telematics service providers when assistance is required. While Telematics devices are used for non-emergency purposes such as roadside assist or concierge services, navigation assistance, and vehicle tracking, the services described herein are specifically designed to facilitate the delivery of emergency Telematics Calls to the appropriate responding agencies, where facilities permit.

1.3.91 Time Division Multiplexing (TDM)

(T)

A digital multiplexing technique for combining a number of signals into a single transmission facility by interweaving pieces from each source into separate time slots.

(D)(M) (D)(M)

1.3.92 Wire Center

The building that houses the local switching equipment (Central Offices) from which exchange and private line services are furnished and where cable facilities are terminated.

1.3.93 Wire Center Serving Area

The area of the exchange served by a single wire center.

(M) = Information previously on this page is now located on Page 11.