COMMUNICATIONS TARIFF APPLICATION

DATE PSC RECEIVED: <u>1/31/2023 9:28:03 AM</u> **AUTHORITY NUMBER:**

T20230003

PROCESSED BY: OPR JEFF OFFICIAL FILING DATE:

BATES

COMPANY CODE: TX707

ACN Communication Services, LLC COMPANY NAME:

A. SYNOPSIS

- 1. ANTICIAPTED EFFECTIVE DATE: 2/14/2023
- 2. IF DIFFERENT, COMPANY REQUESTED EFFECTIVE DATE: 2/14/2023
- 3. DESCRIPTION OF THE FILING:

This filing increases the monthly rate for selected local exchange services. All Customers are being notified of the rate increase via bill message, a copy of which is enclosed with this filing. The Company respectfully requests an effective date of February 14, 2023.

B. ACTION TO BE TAKEN WITH THIS FILING

- 1. TO BECOME EFFECTIVE **A2** (A1 or A2)
- SUBJECT: RATES 2. PLACE ON COMMISSION AGENDA FOR DATE:
- 3. RECOMMENDATION DUE DATE:
- 4. DOCKET NO:
- 5. ORDER NO:

C. FINAL ACTION

4. COMMENTS:

1.EFFECTIVE DATE: **2/14/2023** PROTESTED? **NO** (CIRCLE ONE)

- 2. REVISION REPLACEMENTS? REQUESTED: N/A RECEIVED: N/A
- 3. REVISION DISCREPANCIES:

- 5. REVISIED PAGES VERIFIED AGANIST E-TARIFF: 2/20/2023
- 6. E-TARIFF UPDATED: 2/20/2023

FORMS (2) REVISIED 11/2015 FORM/CTA

Jeff Bates

From: Kristina Beck <kbeck@inteserra.com>
Sent: Tuesday, January 31, 2023 9:27 AM

To: Telephone Tariffs

Subject: TX707

Attachments: FLACNPriceListNo3.pdf

January 31, 2023 Via Email

Mr. Cayce Hinton, Director, Regulatory Analysis Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: ACN Communication Services, LLC

Revision to Florida Price List No. 3 (Local)

Company Code: TX707

Dear Mr. Hinton:

Please find the original of the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC. This filing increases the monthly rate for selected local exchange services. All Customers are being notified of the rate increase via bill message, a copy of which is enclosed with this filing. The Company respectfully requests an effective date of February 14, 2023.

The following tariff pages are included with this filing:

8 th Revised Page 1	Updated Check Sheet
3 rd Revised Page 44	Increases MRC
2 nd Revised Page 45	Increases MRC
3 rd Revised Page 47	Increases MRC
2 nd Revised Page 48	Increases MRC
2 nd Revised Page 50	Increases MRC
2 nd Revised Page 52	Increases MRC
2 nd Revised Page 54	Increases MRC
2 nd Revised Page 56	Increases MRC
3 rd Revised Page 59	Increases MRC
2 nd Revised Page 62	Increases MRC
2 nd Revised Page 64	Increases MRC
3 rd Revised Page 66	Increases MRC
3 rd Revised Page 69	Increases MRC
2 nd Revised Page 72	Increases MRC
3 rd Revised Page 74	Increases MRC
3 rd Revised Page 76	Increases MRC
3 rd Revised Page 79	Increases MRC
3 rd Revised Page 83	Increases MRC
2 nd Revised Page 85	Increases MRC
2 nd Revised Page 86	Increases MRC

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas Consultant

ACN Communications Services Bill Message

Bill Message:

Notice of Price Increase

The monthly rate for your phone service plan will increase by \$1.00. This change will be in effect 30 days from this notification.

CHECK SHEET

The pages of this Price List, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
Title	Original	38	3 rd Revised	70	Original
1	8 th Revised *	39	Original	71	Original
2	2 nd Revised	40	Original	72	2 nd Revised *
3	Original	41	Original	73	Original
4	Original	42	Original	74	3 rd Revised *
5	Original	43	Original	75	Original
6	Original	44	3 rd Revised *	76	3 rd Revised *
7	Original	45	2 nd Revised *	77	Original
8	Original	46	Original	78	Original
9	Original	47	3 rd Revised *	79	3 rd Revised *
10	Original	48	2 nd Revised *	80	2 nd Revised
11	Original	49	Original	81	Original
12	Original	50	2 nd Revised *	82	Original
13	Original	51	Original	83	3 rd Revised *
14	Original	52	2 nd Revised *	84	2 nd Revised
15	Original	53	Original	85	2 nd Revised *
16	Original	54	2 nd Revised *	86	2 nd Revised *
17	Original	55	Original	87	Original
18	Original	56	2 nd Revised *	88	Original
19	Original	57	Original	89	Original
20	Original	58	Original	90	Original
21	Original	59	3 rd Revised *	91	Original
22	Original	60	Original	92	Original
23	Original	61	Original	93	Original
24	Original	62	2 nd Revised *	94	Original
25	Original	63	Original	95	Original
26	Original	64	2 nd Revised *	96	Original
27	Original	65	Original	97	Original
28	Original	66	3 rd Revised *	98	Original
29	Original	67	Original	99	Original
36	Original	68	Original	100	Original
37	Original	69	3 rd Revised *		•
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^{*} Included with this filing.

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.2 ACN Advantage Home (Cont'd.) **

C. Monthly and Usage Rates

BellSouth Territory

Monthly Recurring Charges

ACN Advantage Home Access Line: \$40.98
Additional No Features Line: \$16.89

Local Calls above the Call Allowance: \$0.0100 per minute

Intrastate Toll Calls

IntraLATA: \$0.050 per minute InterLATA: \$0.050 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute InterLATA: \$0.10 per minute

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place

^{**} This service is grandfathered effective December 8, 2005, and available to existing Customers only.

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.2 ACN Advantage Home (Cont'd.) **

C. Monthly and Usage Rates

Embarq Territory

Monthly Recurring Charges

ACN Advantage Home Access Line: \$35.99
Additional No Features Line: \$17.99

Intrastate Toll Calls

IntraLATA: \$0.070 per minute InterLATA: \$0.070 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute InterLATA: \$0.10 per minute

Verizon Territory Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place

^{**} This service is grandfathered effective December 8, 2005, and available to existing Customers only.

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.3 ACN Advantage Plus (Cont'd.) **

B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this price list. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

BellSouth Territory

Monthly Recurring Charges

ACN Advantage Plus Access Line: \$41.99 Additional Lines - No Features Line: \$16.89

Intrastate Toll Calls

IntraLATA: \$0.050 per minute InterLATA: \$0.050 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute InterLATA: \$0.10 per minute

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

Concord, North Carolina 28025

^{**} This service is grandfathered effective December 8, 2005, and available to existing Customers only.

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.3 ACN Advantage Plus (Cont'd.) **

C. Monthly and Usage Rates

Embarq Territory

Monthly Recurring Charges

ACN Advantage Plus Access Line: \$44.99
Additional Lines – No Features Line: \$17.99

Intrastate Toll Calls above Call Allowance

IntraLATA: \$0.070 per minute InterLATA: \$0.070 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute InterLATA: \$0.10 per minute

Verizon Territory Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place

^{**} This service is grandfathered effective December 8, 2005, and available to existing Customers only.

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.4 ACN Advantage Complete (Cont'd.) **

C. Monthly and Usage Rates

BellSouth Territory

Monthly Recurring Charges:

ACN Advantage Complete Access Line: \$52.99
Additional Lines – No Features Line: \$16.89

Intrastate Toll Calls above the Call Allowance:

IntraLATA: \$0.050 per minute InterLATA: \$0.050 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute InterLATA: \$0.10 per minute

Verizon Territory Service not yet available

Embarq Territory Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place Concord, North Carolina 28025

^{**} This service is grandfathered effective December 8, 2005, and available to existing Customers only.

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.5 ACN Advantage Unlimited (Cont'd.) **

C. Monthly and Usage Rates

BellSouth Territory

Monthly Recurring Charges:

ACN Advantage Unlimited Access Line: \$59.75
Additional Lines – No Feature Line: \$16.89

Toll Free Calls

IntraLATA: \$0.10 per minute InterLATA: \$0.10 per minute

Embarq Territory

Monthly Recurring Charges:

ACN Advantage Unlimited Access Line: \$68.75
Additional Lines – No Features Line: \$17.99

Toll Free Calls

IntraLATA: \$0.10 per minute InterLATA: \$0.10 per minute

Verizon Territory Service not yet available

** This service is grandfathered effective December 8, 2005, and available to existing Customers only.

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place

Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.6 ACN Advantage Extra (Cont'd.)**

C. Monthly and Usage Rates

BellSouth Territory

Monthly Recurring Charges

ACN Advantage Extra Access Line: \$47.99 Additional Lines - No Features \$16.89

Line:

InterLATA Toll Calls \$0.050 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute InterLATA: \$0.10 per minute

Embarq Territory Service not yet available

Verizon Territory Service not yet available

** Effective October 6, 2006 this service is grandfathered and available to existing Customers only.

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Service (Cont'd.)

3.6.7 ACN Advantage Unlimited II** (Cont'd.)

C. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges:		-	
ACN Advantage Unlimited Access Line:	\$55.99	\$68.75	(I)
Additional Lines – No Feature Line:	\$21.39	\$17.99	` '
Toll Free			
IntraLATA, per minute:	\$0.1000	\$0.1000	
InterLATA, per minute:	\$0.1000	\$0.1000	

Verizon Territory Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place

^{**}Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.8 ACN Advantage Home - Standard and Value Options** (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	Embarq
Monthly Recurring Charges:		
Local Exchange Access Line:	\$37.98	\$34.85
Additional No Features Line:	\$21.39	\$17.99
Toll Service		
и с		
Advantage Home - Standard	Ф1 00	Φ0.00
Monthly Recurring Charge:	\$1.99	\$0.00
Intrastate, per minute:	\$0.09	\$0.09
A 1		
Advantage Home - Value	Φ2 Ω <i>5</i>	¢4.00
Monthly Recurring Charge:	\$2.95	\$4.99
Intrastate, per minute:	\$0.05	\$0.05
All'A L. N. E. L. T.		
Additional Lines – No Features Line Toll		
Service	ΦΩ Ω 5	ΦΩ Ω7
Intrastate, per minute:	\$0.05	\$0.07
Toll Free		
10111100	¢0.10	¢0.10
Intrastate, per minute:	\$0.10	\$0.10

Verizon Territory Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

Concord, North Carolina 28025

^{**}Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.9 ACN Advantage Plus - Standard and Value Options** (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

Monthly Recurring Charges:	AT&T	Embarq	
Local Exchange Access Line: Additional No Features Line:	\$36.99 \$21.39	\$43.85 \$17.99	(I)
Toll Service			
Advantage Plus - Standard			
Monthly Recurring Charge:	\$1.99	\$0.00	
Intrastate, per minute:	\$0.09	\$0.09	
Advantage Plus - Value	\$4.05	\$4.00	
Monthly Recurring Charge:	\$4.95 \$0.05	\$4.99 \$0.05	
Intrastate, per minute:	\$0.03	\$0.03	
Additional Lines – No Features Line Toll Service			
Intrastate, per minute:	\$0.05	\$0.07	
Toll Free	Φ0.10	Φ0.10	
Intrastate, per minute:	\$0.10	\$0.10	

Verizon Territory Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

^{**}Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

\$44.99

available

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.10 ACN Advantage Extra - Standard and Value Options (Cont'd.)**

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

BellSouth Territory

Local Service, per month

Local Exchange Access Line:

Additional No Features Line:	\$16.89		
Toll Service			
Advantage Extra - Standard Monthly Recurring Charge: InterLATA toll calls, per minute	\$1.99 \$0.09		
Advantage Extra - Value Monthly Recurring Charge: InterLATA toll calls, per minute	\$4.95 \$0.0500		
Additional Lines – No Features Line Toll Service Intrastate toll calls, per minute	\$0.0500		
Toll Free Intrastate toll calls, per minute	\$0.1000		
Embarq Territory	Service available	not	yet
Verizon Territory	Service	not	yet

^{**}Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

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1000 Progress Place

Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.11 ACN Advantage Unlimited VI (Cont'd.)¹

C. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges:	4.0.00	* * * * * * * * *	
ACN Advantage Unlimited Access Line:	\$48.99	\$48.95	(I)
Additional Lines – No Feature Line:	\$21.39	\$17.99	
Toll Free			
IntraLATA, per minute:	\$0.1000	\$0.1000	
InterLATA, per minute:	\$0.1000	\$0.1000	

Verizon Territory Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place Concord, North Carolina 28025

Effective February 3, 2012, this service is grandfathered and available to existing Customers only.

Service not yet available

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.12 ACN Advantage Home - Standard and Value Options VI (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

Verizon Territory

	AT&T	CenturyLink
Monthly Recurring Charges:		
Local Exchange Access Line:	\$33.99	\$35.99
Additional No Features Line:	\$21.39	\$17.99
Toll Service		
Advantage Home - Standard		
Monthly Recurring Charge:	\$3.99	\$2.00
Intrastate, per minute:	\$0.10	\$0.09
Advantage Home - Value		
Monthly Recurring Charge:	\$1.99	\$4.99
Intrastate, per minute:	\$0.05	\$0.05
Additional Lines – No Features Line Toll		
Service		
Intrastate, per minute:	\$0.05	\$0.07
Toll Free		
Intrastate, per minute:	\$0.10	\$0.10

Effective February 3, 2012, this service is grandfathered and available to existing Customers only.

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.13 ACN Advantage Plus - Standard and Value Options VI (Cont'd.)¹

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	Embarq
Monthly Recurring Charges: Local Exchange Access Line: Additional No Features Line:	\$30.00 \$21.39	\$38.95 \$17.99
Toll Service		
Advantage Plus - Standard Monthly Recurring Charge: Intrastate, per minute:	\$1.99 \$0.10	\$0.00 \$0.09
Advantage Plus - Value Monthly Recurring Charge: Intrastate, per minute:	\$3.99 \$0.05	\$4.99 \$0.05
Additional Lines – No Features Line Toll Service Intrastate, per minute:	\$0.05	\$0.07
Toll Free Intrastate, per minute:	\$0.10	\$0.10

Verizon Territory

Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO

1000 Progress Place Concord, North Carolina 28025

Effective February 3, 2012, this service is grandfathered and available to existing Customers only.

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.14 ACN Advantage Unlimited VII

C. Monthly and Usage Rates

1. AT&T Territory

Monthly Recurring Charge

ACN Advantage Unlimited VII Local Exchange Line \$52.99 (I) Additional No Features Line: \$21.39

No Features Line Toll Service Intrastate, per minute:

\$0.07

Toll Free Inbound Service Intrastate, per minute:

\$0.10

2. CenturyLink and Verizon Territories

Service not available

Issued: January 31, 2023 Effective: February 14, 2023

Treasurer/CFO
1000 Progress Place

Issued By:

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.15 ACN Advantage Plus VII (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

1. AT&T Territory

Local Service, per month

Local Exchange Access Line: \$36.99 No Features Line: \$21.39

Toll Service

Monthly Recurring Charge: \$5.00 Intrastate, per minute: \$0.07

No Features Line Toll Service

Intrastate, per minute: \$0.07

Toll Free

Intrastate, per minute: \$0.10

2. CenturyLink and Verizon Territories

Service not available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.7 Business Bundled Services (Cont'd.)

3.7.1 ACN Business Advantage Unlimited (Cont'd.)

C. Rates and Charges - AT&T Territory

1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

2. Monthly Recurring and Usage Charges

Local	Service,
-------	----------

Local	Exchange	Access	Line,	per	\$60.49	(I)
month						
Data/F	ax Line, per	month			\$44.49	

\$0.00

Long Distance Service

Data/Fax Line Long Distance	
Intrastate calling, per minute	\$0.07

Toll Free Long Distance

Intrastate calling, per minute

Toll Free	Number,	per	number,	per	\$5.00
month					
Intrastate c	alling, per	minu	ıte		\$0.05

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.7 Business Bundled Services (Cont'd.)

3.7.2 ACN Business Advantage Plus (Cont'd.)

C. Rates and Charges - AT&T Territory

1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

2. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$50.49	(I)
Data/Fax Line, per month	\$44.49	

Long Distance Service

milastate cannig, per minute. ϕ 0.07	Intr	astate cal	ling, per minute:	\$0.07
---	------	------------	-------------------	--------

Data/Fax Line Long Distance

Intrastate calling, per minute: \$0.07

Toll Free Long Distance

Toll Free Number, per number, per month
Intrastate calling, per minute:

\$5.00

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.8 Residential Stand-Alone Local Exchange Service**

Residential Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Residential Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multiparty lines are provided. An optional No Features line is available as an additional line and includes unlimited local calling.

3.8.1 Service Features

Residential Stand-Alone Service includes the following:

- A. Local exchange voice line with 1000 minutes of local exchange calling. Calls above the 1000 minute call allowance are billed on a per minute basis.
- **B.** Optional No Features additional lines include local exchange line and unlimited local calling.

3.8.2 Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this price list.

3.8.3 Monthly and Usage Rates

AT&T Territory

Monthly Recurring Charge

Local Exchange Access Line: \$23.99 Additional Lines – No Features Line: \$21.39

Local Calls above the Call Allowance: \$0.010 per minute

** Effective March 17, 2006 this service is grandfathered and available to existing Customers only.

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

Concord, North Carolina 28025

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.8 Residential Stand-Alone Local Exchange Service**

3.8.3 Monthly and Usage Rates

Embarq Territory

Monthly Recurring Charge

Local Exchange Access Line: \$27.99 Additional Lines – No Features Line: \$17.99

Local Calls above the Call Allowance: \$0.010 per minute

Verizon Territory Service not yet available

Issued: January 31, 2023 Effective: February 14, 2023

Issued By: Treasurer/CFO 1000 Progress Place

^{**} Effective March 17, 2006 this service is grandfathered and available to existing Customers only.