CHECK SHEET

Sheets 1 through 63 inclusive of this price list are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this sheet.

<u>Page</u> 1	<u>Number of Revision</u> 1 st Revised	Page 33	Number of Revision 1 st Revised
1.1	2 nd Revised	33 34	1 st Revised
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3	9 th Revised*	36	1 st Revised
4	3 rd Revised	37	1 st Revised
4.1	1 st Revised	38	4 th Revised *
5	1 st Revised	39	4 th Revised *
6	4 th Revised	39.1	1 st Revised *
7	3 rd Revised	39.2	1 st Revised *
, 7.1	1 st Revised	39.3	1 st Revised *
8	2 nd Revised	40	2 nd Revised
9	2 nd Revised	41	1 st Revised
9.1	1 st Revised	42	3 rd Revised
10	2 nd Revised	43	3 rd Revised
11	3 rd Revised	44	4 th Revised
12	3 rd Revised	45	1 st Revised
13	2 nd Revised	46	1 st Revised
13.1	1 st Revised	47	Original
14	3 rd Revised	48	Original
15	1 st Revised	49	Original
16	Original	50	Original
17	1 st Revised	51	2 nd Revised *
18	1 st Revised	52	1 st Revised *
19	1 st Revised	53	1 st Revised *
20	1 st Revised	54	1 st Revised
21	Original	55	1 st Revised
22	1 st Revised	56	1 st Revised
23	Original	57	1 st Revised
24	Original	58	1 st Revised
25	2 nd Revised	59	1 st Revised
26	2 nd Revised	60	1 st Revised
27	1 st Revised	61	1 st Revised
28	Original	62	1 st Revised
29	2 nd Revised	63	3 rd Revised
30	Original		
31	1 st Revised		
32	Original		

An asterisk (*) indicates new or revised tariff page

The Customer is the Governing Body that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this price list.

9-1-1 Emergency Services are only available under contract with a minimum term agreement of one (1) year.

3.1 Network Elements

The Company's solution utilizes a redundant, secure IP infrastructure. Facilities and nodes are geographically diverse and are equipped with physically redundant data communications and power equipment that allow for continuous operation and reliability. The Company Network Elements are described below.

Telecommunications Service Priority (TSP) is provided on all network circuits, as applicable or allowable.

3.1.1 Ingress Network

Originating Service Providers (OSP) shall connect TDM traffic to the Company's Legacy Network Gateways (LNG) as specified by the Company at the OSP Point of Interconnection (POI) or a Company defined Meet Point within the Incumbent Local Exchange Carrier network.

OSP originated SIP traffic must terminate at the OSP POI of the Company specified data centers.

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3.1.1.1 Legacy Selective Router Gateways (LSRG's) will provide trunking back to the existing E9-1-1 LEC tandem during the transitional phase. These trunks will allow Call Transfers between the LEC E9-1-1 tandem and the Company's Call routers and vice-versa.

The Company will provide the LSRG and trunks that the Company deems necessary for the handling of E9-1-1 Call Transfer between the Company's Call router and those PSAPs which remain connected to the existing E9-1-1 LEC tandem.

3.1.1.2 The Company will provide Inter-tandem trunks to LEC 9-1-1 Tandems matching the current inter- tandem trunking services provided to the PSAP.

Additional Inter-tandem trunks to other E9-1-1 tandems are chargeable (refer to section 3.1.3.6).

3.1.2 ESInet (Egress)

The Company will terminate its IP transport to 1) the Legacy PSAP Gateway where the PSAP 9-1-1 analog trunks terminate or when the Company is to connect to an IP enabled Call Handling System, the Company will terminate its IP transport, 2) to the IP router serving the IP enabled Call Handling System. Legacy PSAP Gateways are offered separately via ICB arrangements.

3.1.2.1 The Company will provide IP Transport from Data Center to the PSAP's Call Handling System Host or Gateway.

The IP network connects the Data Center to the Call Handling System Host.

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Effective: July 17, 2020

Effective: July 17, 2020

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(D)

Effective: July 17, 2020

4.4 Customized Pricing Arrangements ("CPAs") Offerings

4.4.1 The Company may offer CPAs to eligible customers. Each CPA is customized to meet the specific needs of a customer. Rates quoted are different from the price list rates. CPA rates must be provided under contract to a customer and the contract filed (can be under seal) with the Commission, upon request.

5	Rates &	Charges
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5.1	E9-1-1 Emergency Service ¹		
		Monthly Rate	
		Per Person Served ²	
	E9-1-1 Call Routing + E9-1-1 ANI		(C)
5.1.1	(Reference: Section 3.2.1)	ICB	
	E9-1-1 ALI Database (DB) Services + DB		
5.1.2	Management (Reference: Section 3.2.2)	ICB	
	E9-1-1 Network Elements		
5.1.3	(Reference: Section 3.1)	ICB	
	E9-1-1 Call Routing + E9-1-1 ANI + E9-1-1		
	ALI DB Services + DB Management +		
5.1.4	E9-1-1 Network Elements	ICB	(C)
	(Reference: Section 3.1 – 3.2)		

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¹ Additional charges may be rendered by other local exchange carriers in connection with the provisioning of 9-1-1 Emergency Service to the Customer.

² Persons Served is calculated by taking the most recent county population as estimated by the U.S. Census Bureau data (http://www.census.gov/popest/counties/).PSAPs that serve an area that crosses county boundaries, or encompasses only a portion of a county, the number of persons served will be determined on a case-by-case basis. The number of persons served is subject to annual review and sizing using the most recent U.S. Census Bureau data.

5.2 NG9-1-1 Emergency Service

NG911 services are available on an ICB basis and subject to applicable rules and regulations that may apply, if any.

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5.3 Private Switch 9-1-1 (PS9-1-1) ICB

(C)

(C)

5.4 Charges for Service Order, Moves, Changes, & Customer Premises Visits

	Base Charge	Additional Charge
Service Charge for Premises Visit	ICB	ICB
Changes to Customer Definable Features		
First three (3) requests during calendar month	ICB	N/A
Fourth (4 th) and succeeding request during a calendar month	ICB	N/A
Record Order Change	ICB	N/A

- 5.4.1 Service Charges for Premises Visits apply to visits to the Customer's Premises by a Company employee, agent or contractor when the service difficulty or trouble report that initiated the visit results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 5.4.2 Service Charge for Premises Visits hourly rate is based on a two (2)-hour minimum Base Charge, including travel time. Time that exceeds the two (2) hour minimum, including any portion of a thirty (30) minute increment, will be billed the Additional Charge shown for each increment.
- 5.4.3 Charges for Changes to Customer Definable Features include, but are not limited to, requests for changes to Customer's definable features which include: Default Routing, Alternate Routing, and Call Transfer. Charges apply to the number of requests for changes, not the number of changes per request.
- 5.4.4 Additional charges will apply for Customer request to move existing service. Such charges are dependent on the unique circumstances of each Customer and will be determined individually.
- 5.4.5 Record Order Change applies to Customer-initiated requests that involve changes in Company records.