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### LOCAL EXCHANGE SERVICES

### LOCAL EXCHANGE SERVICE

# DeltaCom, LLC d/b/a EarthLink Business

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# REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO LOCAL EXCHANGE SERVICE WITHIN THE STATE OF FLORIDA

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Effective: April 1, 2013

By:

Vice President, Tax

1375 Peachtree Street, Level A

### LOCAL EXCHANGE SERVICES

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1375 Peachtree Street, Level A

1375 Peachtree Street, Level A

Atlanta, GA 30309

Florida Price List No. 1

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### LOCAL EXCHANGE SERVICES

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1375 Peachtree Street, Level A

# **DeltaCom, LLC d/b/a EarthLink Business** 1375 Peachtree Street, Level A

Atlanta, GA 30309

Florida Price List No. 1

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Atlanta, GA 30309

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### SYMBOLS SHEET

The following are the symbols used for the purposes indicated below:

D - Discontinued rate or regulation

I - Increased rate

M - Moved from another Price List location

N - New rate or regulation

R - Change resulting in a reduction to a rate

T - Change in text or regulation but no change in rate or charge

- A. Check Sheets When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing.
- B. Sheet Numbering and Revision levels Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between existing sheets 14 and 15 would be 14.1. Revision levels also appear in the upper right corner of each page. These levels are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.

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### LOCAL EXCHANGE SERVICES

### APPLICATION OF PRICE LIST

This Price List sets forth the service offerings, rates, terms and conditions applicable to the furnishing of communications service by DeltaCom, LLC d/b/a EarthLink Business, to customers within the local exchange service area, defined herein.

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# **DeltaCom, LLC d/b/a EarthLink Business** 1375 Peachtree Street, Level A

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### LOCAL EXCHANGE SERVICES

### **SECTION 1 - DEFINITION OF TERMS**

Certain terms are used generally throughout this Price List are defined below:

Account Codes: Allows a User to allocate local calls to a 4-digit, non-verified account code.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Basic Service - Infinity Basic Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to place or receive calls to any calling Station in the Local Calling Area, as defined herein; access 911 Emergency Service; access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling; access Operator Services; access Directory Assistance for the local calling area; place calls to or receive calls from 800 telephone numbers; access Telecommunication Relay Service.

Business Service: A switched network service that provides for dialed Station communications that is described as a business or commercial rate. A Business Customer is a telephone company subscriber whose use of such telephone service is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use, and is therefore charged business rates.

Call Block: Feature which may be added to an exchange line which provides the Customer the ability to prevent incoming calls from up to six different telephone numbers. Callers on the line will hear an announcement informing them that their call has been blocked and will not be accepted by the called party.

Call Forwarding Busy Line: Automatically routes incoming calls to a designated answering point when the call line is busy.

Call Forwarding Busy Line (Customer Controlled): Enables the Customer to control Call Forwarding Busy Line, from the base station line, the activation and deactivation of the service by using dialing codes.

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### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Call Forwarding Don't Answer: Automatically routes incoming calls to be forwarded to a designated answering point when the call line does not answer within a pre-specified number of rings.

Call Forwarding Don't Answer (Customer Controlled): Enables the Customer to control Call Forwarding Don't Answer, from the base line station, by using dialing codes.

Call Forwarding Don't Answer-Ring Control: Enables the Customer to control the number of rings or seconds, depending on the specific technology involved, before incoming calls are routed to a designated answering point when the call line does not answer.

Call Forwarding Variable: Enables the user to transfer incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred.

Call Forwarding Variable-Remote Access: Enables the Customer to activate and deactivate Call Forwarding Variable remotely from any line/equipment capable of push button signaling rather than only from the base station line.

Call Forwarding Multipath: Enables a Customer who subscribes to Call Forwarding to specify the number of calling paths that will be forwarded to another telephone number. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature, each call will be forwarded at the completion of each ring cycle.

Call Hold: Allows the User to dial an access code to place the current call on hold.

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### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Call Return: Enables a Customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The Customer can dial a code to request that the network place the call.

Call Saver: Provides users a series of voicemail services that can be added to any telephone line. Basic service for both Business and Residential customer include one mailbox. Extension service can be provisioned which provides service for up to four users.

CallSaver 1: This flat rated voice mail service allows the subscriber to record a personal greeting up to forty-five seconds in length, receive up to thirty messages each as long as two minutes and store them up to five days. Paging or outcall notification, return to attendant, extended absence greeting, send messages, future delivery of messages and extension mailbox capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone and/or visual indication feature offered to resold local customers.

CallSaver 2: This flat rated voice mail service allows the subscriber to record a personal greeting up to forty-five seconds in length, receive up to thirty messages each as long as two minutes and store them up to five days. Pager and outcall notification and return to attendant can be established with this service. Extended absence greeting, send messages, future delivery of messages, and extension mailbox capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone and/or visual indication feature offered to resold local customers.

CallSaver 3: This flat rated voice mail service allows the subscriber to record two different greetings up to ninety seconds in length, receive up to thirty messages each as long as two minutes in length and store them up to seven days. Pager and outcall notification, return to attendant, send messages, extended absence greeting, and future delivery of messages can be established with this service. Up to five messages can be set up for future delivery.

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### DeltaCom, LLC d/b/a EarthLink Business 1375 Peachtree Street, Level A

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

CallSaver Auto-Attendant: This flat rated voice mail service provides a tree of nine (9) separate mailboxes that are tied to a single mailbox, functioning as an auto attendant. It allows the subscriber to record two (2) greetings, each two minutes in length. Mailboxes receiving calls from the CallSaver Auto-Attendant will be either CallSaver Basic or CallSaver Pager type boxes. In addition to the monthly recurring charge associated with this product, there is also a non-recurring set-up charge applicable upon initial mailbox establishment and each time a change is made in the Auto-Attendant mailbox. Each CallSaver Basic and Pager mailbox will be priced in addition to the monthly recurring charge for Auto-Attendant and according to rates as set forth in the Rates Section of this Price List.

CallSaver Basic 100: This flat rated voice mail service provides one mailbox and allows the subscriber to record two different greetings each as long as sixty seconds in length, receive and save up to one hundred messages each as long as two minutes and store them up to fourteen days. No group lists, paging or outdial capabilities are included with this service. The only message waiting capability offered is the optional message waiting stutter tone offered to facility-based local customers.

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

CallSaver Extension: This flat rated voice mail service provides extension mailboxes to be established on a single subscriber line. It allows the subscriber to record individual forty-five seconds in length greetings for the main mailbox and three extension mailboxes. Forty two-minute in length messages can be held by the group of four partitioned mailboxes. Distribution of these forty messages will either be 10 messages per mailbox or on a first come first serve basis. Distribution capabilities are dependent on the voice mail platform serving the subscriber's market. Messages are stored for seven days. Sending messages among the main and extension mailboxes is included with this service. Pager and outcall notification, return to attendant, extended absence greetings, and future delivery of messages are not included with this service.

CallSaver Family: This flat rated voice mail service provides sub-mailboxes to be established on a single subscriber line. It allows the subscriber to record two (2) greetings, each sixty seconds in length, for the main mailbox and eight seconds in length greetings on three sub-mailboxes. Each mailbox user has their own password. Thirty (30) two minute in length messages can be held by the group of four partitioned mailboxes. Messages are stored for fourteen (14) days. Group messaging can be established with this service. Paging or outdial capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone, is only available to facility-based local customers and is only on the main mailbox.

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Call Selector: Provides a distinctive ringing pattern for calls received from up to six different telephone numbers. By dialing an access code, the user can create a screening list of up to six telephone numbers. Calls received from all six of these numbers will receive the distinctive ringing pattern.

Call Tracing: Enables the user to initiate an automatic trace of the last call received. By dialing an access code, the network will record the calling number, time it was received and time the trace was activated.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back to the caller.

Call Waiting Deluxe: Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call options.

Class of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

Company: DeltaCom, LLC d/b/a EarthLink Business, an Alabama corporation, which is the issuer of this Price List. (T)

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Commission: Florida Public Service Commission.

Customer: The person, firm, corporation or other entity that orders service and is responsible for the payment of charges and for compliance with the Company's Price List regulations.

Denies Bill to Third Party: Provides for the automatic blocking of third number billing or collect billing to a customer's access line.

Dial Pulse (DP): The pulse type employed by rotary Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Dual Service Charge: Supplies the same dial tone concurrently to two different addresses served from the same wire center for a limited period of time for nondesigned services only. The provision of dual service assures the customer continual service at both locations during the time of a move. This service is subject to the availability of facilities and technical limitations. Service will be limited to a maximum service period of thirty (30) days. A non-recurring charge, plus the applicable portion of the monthly rate on both lines during the period of service overlap, will apply regardless of the duration of that overlap.

Dual Tone Multi-Frequency: The pulse type employed by tone dial Station sets.

Duplicate Bill Charge - Charge for providing duplicate copies of customer bills upon customer request.

Enhanced Call Forwarding (ECS Personal): An advanced call forwarding service designed to provide/enhance personal mobility. With this service, the customer will be able to forward their number from any touch-tone phone via a toll free number to any dialable pager, cellular phone, work phone, or home phone. A new personal number (not tied to an actual line) will be provided to the customer at subscription at which time customer must designate a number to which his calls will route. The customer may subsequently program the personal number to route to any location at any given time except that the service cannot be used to forward to 900/976/700 numbers or to locations requiring an international dialing format. Provision of service is subject to availability of facilities and may not be available in conjunction with certain other optional features.

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Hunting: Allows an incoming call to be redirected from a busy line in sequential order to the next idle line in a prearranged hunting group.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Local Calling: A completed call or telephonic communication between a calling Station within the local service area of the calling Station.

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Local Exchange Carrier: A company that furnishes exchange telephone service.

Mbps: Megabits, or millions of bits, per second.

Message Waiting: Enables the Customer to receive a stutter dialtone when there is a message waiting in their voice mail box.

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Published Listing: Listings that are not printed in directories nor available from Directory Assistance.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Presubscription-2 (PIC-2): An arrangement whereby a Customer may select and designate to the Company an Interexchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Interexchange Carrier is referred to as the User's Primary Interexchange Carrier (PIC-2). InterLATA Presubscription is offered pursuant to DeltaCom Inc. d/b/a EarthLink Business FCC Tariff No. 1.

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Privacy Manager: Intercepts an incoming call that is marked as blocked, private, unavailable, or unknown and does not allow the call to process through to the subscriber until the call has been identified with the caller's name and/or number. In addition, the subscriber has the added functionality of accepting or rejecting that incoming call.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Repeat Dialing: Automatically redials the last number the Customer attempted to call.

Residential Service: Residence Service is that service furnished in private homes or apartments, including all parts of the subscriber's domestic establishment, domestic use and not for substantial occupation use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

RightRing I: Enables a user to have two telephone numbers on a single physical line. Incoming calls are identified by a distinctive ringing pattern associated with each line

RightRing II: Enables a user to have three telephone numbers on a single physical line. Incoming calls are identified by a distinctive ringing pattern associated with each line.

Service Commencement Date: The Service Commencement Date shall be the date on which the Customer's first usage occurs, rather than on the "signed" date of the term agreement.

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Service Order: The written request for local services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Price List, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system subsystem that can be used simultaneously by several Customers.

Signature (Basic): Enables the Customer to view a display of the originating telephone number before answering an incoming telephone call.

Signature (Deluxe): Enables the Customer to view a display of the telephone number and name before answering an incoming telephone call.

Signature (Enhanced): Enables the Customer engaged on a telephone call, with optional hardware on their premise, to view a display of the originating telephone number before answering the incoming call waiting signal.

Signature (Privacy ID): Provides Caller ID subscribers with the ability to identify unavailable, unknown, blocked and private numbers. Signature Privacy ID intercepts all unidentified calls before the subscriber's telephone rings then asks the caller to state their name or company. Once the calling party has responded, the service rings the subscriber and announces the calling party's information. The subscriber has the option to accept the call, reject the call, play an announcement to the calling party or forward the call to voicemail. Caller ID service is required in order to subscribe to Signature Privacy ID.

Speed Calling: Enables a User to call a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

Station: Telephone equipment from or to which calls are placed.

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### LOCAL EXCHANGE SERVICES

### SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Telecommunications Services: Long distance, local and private line data/internet services.

Three Way Calling: Enables a Customer to put an existing call on hold and place a second call to be added to the connection.

Trunk: A communications path connecting two switching systems in a network, used on the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this Price List.

Virtual Call Forwarding: A flat-rate facilities-based feature that allows the Company to port a telephone number in one Rate Center and forward up to 10 calls simultaneously to another facilities-based telephone number in the same local calling area. Calls cannot be forwarded to another local service provider nor to any telephone number that would incur toll charges. The original number must be ported and will be identified as the "Virtual Call Forwarding Number". The terminating number will be identified as the "Virtual Call Forwarding Receiver".

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### LOCAL EXCHANGE SERVICES

### **SECTION 2 - REGULATIONS**

#### 2.1 Undertaking of the Company

#### 2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Florida under the terms of this Price List. The Company is responsible under this Price List only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services or to communicate with its own customers.

#### 2.1.2 Shortage of Equipment or Facilities

The furnishing of service under this Price List is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as the facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.1 Undertaking of the Company (Cont'd.)

#### 2.1.3 Terms and Conditions

- 2.1.3.1 Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month, beginning on and including the day following the establishment of service, and shall continue to be provided until canceled by the Residential Customer. Business Customers shall continue to be provided service until canceled by the Customer in writing 30 days prior to the cancellation of service. Unless otherwise specified herein for the purpose of computing charges in this Price List, a month is considered to have 30 days. All calculations of dates set forth in this Price List shall be based on calendar days, unless otherwise specified herein.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Price List.

### 2.1.3.3 Agreement for Service

The initial term of service provided under an Agreement for Service ("AFS") shall be set forth on such AFS. Upon expiration of the initial term, the AFS shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one (1) year terms unless either party notifies the other of its intention to terminate the AFS at the end of the initial term or renewal term, as the case may be, which such notice shall be in writing and provided to the other party at least thirty (30) days prior to the expiration of the initial term or the renewal term, as the case may be. In the event of such notice, the AFS shall terminate upon the expiration of the initial term or renewal term, as the case may be. The Customer must follow the process as outlined in Section 2.15.5 when notifying the Company of its intent to terminate the AFS at the end of the initial term or renewal term, as the case may be.

The Customer shall notify the Company in writing if the Customer contact person is changed. The Company reserves the right to reject any Customer termination request received from any person other than the designated Customer contact person.

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### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - Terms and Conditions (Cont'd.) 2.1.3
    - 2.1.3.4 This Price List shall be interpreted and governed by the laws of the State of Florida without regard for its choice of laws provision.
    - The Customer has no property right to the telephone number or any other 2.1.3.5 call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
    - The Customer agrees to operate Company-provided equipment in 2.1.3.6 accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.7 below.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.3 Terms and Conditions (Cont'd.)
    - 2.1.3.7 The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of the termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the Customer's failure to comply with this provision.
  - Company Facilities at Hazardous or Inaccessible Locations 2.1.4
    - A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the Customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. The Customer will reimburse the Company for any unusual costs involved.
    - B. Protective equipment is required when a hazardous electrical environment is present at a Customer's premise and when the estimated rise in ground potential is sufficient to cause damage to Company facilities or to endanger the safety of the Company's employees or Customers. The Customer must provide the protective equipment subject to Company specifications.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - Company Facilities and Hazardous or Inaccessible Locations (Cont'd.) 2.1.4
    - C. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to Customer's premise where there are high ground potentials, even though not required, may be provided by the customer, subject to specifications, or in accordance with the rates, terms and conditions of this Price List.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.5 Liability of the Company
    - 2.1.5.1 The liability of the Company for damages arising out of the furnishing of its Service, including but not limited to mistakes, omissions, interruption, delay, or errors, or of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.9, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, lost profits, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
    - 2.1.5.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Price List. With respect to any other claim or suit, by a Customer or by any others, for damage associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this Price List, and subject to the provisions of Section 2.9, the Company's liability, if any, shall be limited as provided herein.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5.3

- Liability of the Company (Cont'd.)
  - The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- Undertaking of the Company (Cont'd.) 2.1
  - Liability of the Company (Cont'd.) 2.1.5
    - The Company shall not be liable for (a) any act or omission of any entity 2.1.5.4 furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of common carriers or warehousemen.
    - The Company shall not be liable for any damages or losses due to the 2.1.5.5 fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
    - The Customer shall indemnify and hold the Company harmless from any 2.1.5.6 and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

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### LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - Liability of the Company (Cont'd.) 2.1.5
    - The Company shall not be liable for any defacement to Customer 2.1.5.7 premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
    - Notwithstanding the Customer's obligations as set forth in Section 2.3.1, 2.1.5.8 the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss of damage arising from Customer's use of services furnished under this Price List, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and all other claims arising out of any act or omission of the Customer or others in connection with any service provided by the Company pursuant to this Price List.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.5 Liability of the Company (Cont'd.)
    - 2.1.5.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by Customer for the specific services giving rise to the claim, and no such action or preceding against the Company shall be commenced more that one year after the service is rendered.
    - 2.1.5.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
    - 2.1.5.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

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## LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

Undertaking of the Company (Cont'd.) 2.1

2.1.5.12

- Liability of the Company (Cont'd.)
  - The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person(s), or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

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#### LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.5 Liability of the Company (Cont'd.)
    - 2.1.5.13

The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, or materials and supplies, for inter-connection of the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/ or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.5 Liability of the Company (Cont'd.)
    - 2.1.5.14 The Company's liability arising from errors or omissions of listings or directory assistance records is limited to the amount charged to the customer for the listings. If the listings or service was provided at no charge to the Customer, then the Company's liability is limited to \$1.00.
    - 2.1.5.15 In conjunction with a non-published telephone number, as described in Section 3.8, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number to such telephone, but will not be liable should such number be divulged.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - Liability of the Company (Cont'd.) 2.1.5
    - 2.1.5.16 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.8, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
    - The Company shall not be liable for any act or omission concerning the 2.1.5.17 implementation of Presubscription, as defined herein.
    - 2.1.5.18 With respect to Emergency Number 911 Service:
      - This service is offered solely as an aid in handling assistance (a) calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.5 Liability of the Company (Cont'd.)
    - With Respect to Emergency Number 911 Service: 2.1.5.18
      - The Company is not responsible for any infringement or (b) invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.
      - When a Customer with a non-published telephone number, as (c) defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Price List Customer acknowledges and agrees with the release of information as described above.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.5 Liability of the Company (Cont'd.)
    - 2.1.5.19 Errors or Damages Caused by System Date Limitation The Company's liability for errors or damage resulting from the inability of the Company's systems to process dates, such as the Year 2000, shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.1 Undertaking of the Company (Cont'd.)

#### 2.1.6 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to any individual Customer but affect many Customers services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6.1 The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

#### 2.1.7 Ownership of Facilities

Service and facilities furnished by the Company on the premises of a Customer or authorized user are the property of the Company, its agents or contractors, and are provided upon the condition that such service and facilities, except as expressly provided in this Price List, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premises at any reasonable hour to install, to inspect, or to repair any part of the Company's facilities on the Customer's premise, or to remove such facilities which are no longer necessary for the provision of service.

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## LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.8 Provision of Equipment and Facilities
    - 2.1.8.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Price List. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to a Customer.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - Provision of Equipment and Facilities (Cont'd.) 2.1.8
    - 2.1.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company. The Company shall have the right to charge the Customer for losses experienced as a result of unauthorized tampering.
    - Equipment the Company provided or installed at the Customer Premises 2.1.8.3 for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company has provided.
    - The Company shall not be responsible for the installation, operation, or 2.1.8.4 maintenance of any customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Price List, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Price List and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.8 Provision of Equipment and Facilities (Cont'd.)
    - 2.1.8.4 (Cont'd.)
      - the transmission of signals by Customer provided equipment or for the (a) quality of, or defects in, such transmission; or
      - the reception of signals by Customer-provided equipment; or (b)
      - network control signaling where such signaling is performed by (c) Customer-provided network control signaling equipment.
    - 2.1.8.5 Customer shall accept a T1 loop facility no more than 10 business days after prearranged delivery and installation of the T1 loop facility or within 10 business days of a reasonable attempt by the Company to install the service. If the T1 loop facility is not accepted by Customer and/or associated T1 services not initiated within this time frame, a monthly recurring Idle T1 Charge as specified in Rates Section of this Tariff, necessary for the Company to recover the cost of the idle T1 loop facility, will be applied to the customer's account until the T1 loop facility and associated T1 services are accepted. Acceptance is denoted by completed installation of all T1 services ordered and provisioned on the T1 loop facility. Upon T1 loop acceptance, the monthly Idle T1 Charge will cease.

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## LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - Provisions of Equipment and Facilities (continued) 2.1.8
    - 2.1.8.6 T1 Overflow

T1 Overflow is an optional feature offering overflow protection for handling calls received when all 24 circuits are in use. This feature is available on the following facility based T1 products: Unity, Unity Plus, Simplici-T, Simplici-T PRI, and Simplici-T 3.0. T1 Overflow is subject to availability in the serving central office and compatibility with other calling features. Credit will not be given for channels removed from this arrangement or deactivated. Local calls do not carry a charge, long distance calls are charged at the appropriate long distance rate.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

### 2.1 Undertaking of the Company (Cont'd.)

#### 2.1.9 Non-Routine Installation

The rates and charges specified in this Price List contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

### 2.1.10 Special Construction

- (A) Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:
  - (1) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
  - (2) of a type other than that which the Company would normally utilize in the furnishing of its services;
  - (3) over a route other than that which the Company would normally utilize in the furnishing of its services;

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## LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.1 Undertaking of the Company (Cont'd.)
  - 2.1.10 Special Construction (continued)
    - (A) (continued)
      - (4) in a quantity greater than that which the Company would normally construct;
      - (5) on an expedited basis;
      - (6) on a temporary basis until permanent facilities are available;
      - (7) involving abnormal costs; or
      - (8) in advance of its normal construction.
    - (B) When service is requested in areas where facilities are not available, and the Company's underlying carrier has no plans to construct new facilities in these areas, Special Construction Charges assessed by the underlying carrier may also be passed through to the Customer.
    - (C) Charges assessed for Special Construction will be calculated and applied on a case-by-case basis.
    - (D) Where assessed by the underlying carrier, a non-refundable, non-transferable fee of \$150.00 will be assessed for preparation of each estimate when special construction is required. This fee applies only to service order generated special construction and will be credited toward the entire cost of the special construction work when completed and billed.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.2 **Prohibited Uses**

- The services the Company offers shall not be used for any unlawful purpose or for any 2.2.1 use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- The Company may require a Customer to immediately shut down its transmission of 2.2.2 signals if said transmission is causing interference to others.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.2 Prohibited Uses (Cont'd.)

- 2.2.3 Services provided by the Company may not be resold by the Customer or used in any manner for which the Customer receives compensation from the user except as provided herein:
  - 1. Access services provided pursuant to interstate or intrastate access services Price Lists the Company issues or concurs in.
  - 2. Services provided to hotels, motels, hospitals, and cellular and paging Customers when such services are resold to guests, patients, or Customers.

The Customer is responsible for payment of all charges of the Company for all services ordered by the Customer, including those that are shared or resold as provided herein, regardless of whether such charges are associated with the Customer's usage or that of any authorized users and regardless of whether such authorized users have paid the Customer for their share of the Company's charges.

#### 2.2.4 Unlawful, Abusive, or Fraudulent Use of Service

A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.

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## LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.2 Prohibited Uses (Cont'd.)
  - 2.2.4 Unlawful, Abusive, or Fraudulent Use of Service (Cont'd.)
    - B. The Company may suspend or terminate telephone service to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.3 Obligations of the Customer

- 2.3.1 The Customer shall be responsible for:
  - the payment of all applicable charges pursuant to this Price List; (a)
  - reimbursing the Company for damage to, or loss of, the Company's facilities or (b) equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
  - providing at no charge, as specified from time to time by Company, Company (c) facilities and equipment installed on the premises of the Customer, at the level of heating and air conditioning necessary to maintain the proper operating environment of such premises, facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for indemnifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

### 2.3 Obligations of the Customer

#### 2.3.1 (Cont'd.)

- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduct necessary for installation of fiber optic cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting any order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for indemnifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.3 Obligations of the Customer

#### 2.3.1 (Cont'd.)

complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-ofway for which Customer is responsible under section 2.3.1(d); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service a stated herein, removing the facilities or

- not creating or allowing to be placed any liens or other encumbrances on the (g) Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company the Customer. No allowances for interruptions in service will be made for the period during which services is interrupted for such purpose.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.4 Claims

- With respect to any service or facility provided by the Company, Customer shall 2.4.1 indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys fees for:
  - any loss, destruction or damage to property of the Company or any third party, or (a) the death or injury to persons, including, but not limited to employees or invitees or either the Company or the Customer, to the extent caused by or resulting from the negligence or intentional act or omission of Customer, its employees, agents, representatives or invitees; or
  - any claim, loss, damage, expense or liability for infringement of any copyright, (b) patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and Company or this Price List.
- 2.5 Transfer, Assignment, or Supersedure of Service

Service previously furnished to one (1) Customer may not be assumed by a new Customer without lapse in the rendition of service. The new Customer must execute a new service agreement, which is subject to the provisions of this Price List.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- 2.6 Customer Equipment and Channels
  - In General 2.6.1

A Customer may transmit or receive information or signals via the facilities of the Company.

- 2.6.2 Station Equipment
  - 2.6.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of service may be required; however, where prior to notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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#### LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

#### 2.6 Customer Equipment and Channels

#### 2.6.2 Station Equipment (Cont'd.)

The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Companyprovided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

#### Interconnection of Facilities 2.6.3

- 2.6.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- 2.6.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the Price Lists of the other communications carriers which are applicable to such connections.

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#### LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- Customer Equipment and Channels (Cont'd.) 2.6
  - Interconnection of Facilities (Cont'd.) 2.6.3
    - 2.6.3.3 Facilities furnished under this Price List may be connected to Customer-provided terminal equipment in accordance with the provisions of this Price List.
    - 2.6.3.4 No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities except as provided in this Price List. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premise because of the use of such attachments or connections.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.6 Customer Equipment and Channels (Cont'd.)
  - 2.6.4 Inspections
    - 2.6.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and Customer is complying with requirements set forth in section 2.6.2.2 for installations, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
    - 2.6.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm

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# LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- Customer Equipment and Channels (Cont'd.) 2.6
  - Inspections (Cont'd.) 2.6.4
    - 2.6.4.3 The Company will, upon a request from the Customer 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.
- Refusal of Service 2.7

The Company may refuse to serve an applicant for any one (1) of the following reasons:

- The Applicant's installation or equipment is known to be inadequate, hazardous or of a. such character that satisfactory service cannot be given;
- the Applicant is indebted to any utility Company for the same or similar kind of service b. as that applied for;
- for refusal to make a deposit if the Applicant is required to make a deposit under the c. requirements outlined in this Price List;
- for unavailability of Company facilities; d.
- the applicant fails to satisfy a Company defined credit worthiness test; e.
- failure to pay for merchandise or charges for non-utility service purchased from the f. Company;
- failure to pay the bill of another Customer at the same address. g.

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### LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

#### 2.8 **Payment Arrangements**

#### 2.8.1 Payment for Service

2.8.1.1 The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 60 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in his or her possession such Company records. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Non-Recurring Charge is specific, those charges may be passed on to the Customer.

#### 2.8.1.2 Taxes

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges, including franchise and license fees (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers located in the affected jurisdiction.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.8 Payment Arrangements (Cont'd.)

#### Payment for Service (Cont'd.) 2.8.1

#### 2.8.1.3 Other Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. In addition, the Company will itemize the following charges, including but not limited to, Telecommunications Relay Service, Universal Service Charges, Carrier Line Charges (CLC), Transport Interconnection Charges, Residual Interconnection charges, E911, subscriber line charges and compensation to payphone service providers for the use of their payphones to access the Company's services.

### 2.8.1.4 911 Data Change Charge

The Company will assess a \$12.00 911 Data Change Charge in order to recover certain costs associated with order processing charges resulting from updating and changing 911 address and/or telephone number information per the Customer's request.

#### 2.8.1.5 Customer Name Database Data Change Charge

The Company will assess a \$12.00 CNAM Data Change Charge in order to recover certain costs associated with updating and changing information in the Customer Name Database per the Customer's request.

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# LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements (Cont'd.)
  - 2.8.1 Payment for Service (Cont'd.)
    - 2.8.1.6 LEC Storm Recovery Fee

The Company will assess the following fees in connection with costs associated with hurricane storm damage.

2.8.1.7 Discounts

The Company in its sole discretion may determine the method for calculating any discounts or incentives applicable to the Customer's account.

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## LOCAL EXCHANGE SERVICES

### SECTION 2 - REGULATIONS (CONT'D.)

- Payment Arrangements, (Cont'd.) 2.8
  - Billing and Collection of Charges 2.8.2

Billing will be rendered monthly to Customer.

- 2.8.2.1 The Company shall be entitled to require an applicant or Customer to pay all its bills within a specified period of time and to make such payments in cash or the equivalent of cash.
- 2.8.2.2 All service, installation, monthly recurring, and non-recurring charges are due and payable by the due date specified on the monthly invoice and shall be considered past due if payment is not received by the due date.
- 2.8.2.3 The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which such service is provided.
- 2.8.2.4 For new Customers or existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rated basis. For this purpose every month is considered to have 30 days.
- 2.8.2.5 Amounts not paid by the invoice due date will be considered past due. The Company reserves the right to charge interest on any past due amount at a monthly rate of 1 1/2%.

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# LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - 2.8.2 Billing and Collection of Charges, (Cont'd.)
    - 2.8.2.6 A check return charge not to exceed \$25.00 per check or draft will be assessed for checks or drafts written on accounts with insufficient funds or on non-existing accounts, or on returned Automatic Funds Transfer transactions.
    - 2.8.2.7 "Receipt" as used herein shall be deemed completed after the expiration of five (5) days after mailing.
    - 2.8.2.8 In the event the Company incurs fees or expenses, including attorney's fees and/or court costs, in collecting or attempting to collect any charges owed to the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
    - 2.8.2.9 Duplicate Bills

A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. The Company will assess this charge based on an individual case basis (ICB). Requests for duplicate bills can be made either verbally or in writing.

#### 2.8.2.10Special Bill Handling Fee

A \$25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - Disputed Bills 2.8.3

The Customer shall notify the Company of any disputed items on a bill within 60 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Service Commission in accordance with the Commission's rules of procedure.

2.8.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

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## LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - Disputed Bills (Cont'd.) 2.8.3
    - 2.8.3.2 The Company shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof, for a period of two (2) years subsequent to the final settlement of the complaint. Complaints with reference to rates or charges which require no further action by the Company will not be recorded.
  - Adjustment of Charges for Overbilling and Underbilling for Telecommunication Services 2.8.4

If billings for telecommunications service are found to differ from the Company's lawful rates for the services purchased by the Customer, or if the Company fails to bill the Customer for such services, a billing adjustment shall be calculated by the Company.

The backbilling for such overcharges and undercharges to the Customer shall not exceed six (6) months.

If such undercharges are one hundred dollars (\$100.00) or more, the Company shall offer the Customer a deferred payment plan option for the same length of time as that of the underbilling.

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#### LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

#### 2.8 Payment Arrangements, (Cont'd.)

#### 2.8.5 Advance Payments

To safeguard its interests, the Company may require a non-residential Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges (if any) for a period to be set by the Company and the non-residential Customer. The provisions of this paragraph affect the initial payment only and regular monthly charges for service as well as billing and collection practices discussed within this Price List are otherwise applicable.

The Advance Payment will be credited to the non-residential Customer's initial bill. An Advance Payment may be required in addition to a deposit. Advance Payments shall accrue interest at a rate no higher than that established by the State Commission, said interest to be refunded to Customer with the Advance Payment in the event the Advanced Payment is not applied toward payment of any amounts due the Company from Customer.

#### 2.8.6 Deposits

2.8.6.1 The Company, upon initiation or reinitiation of service, may require a cash deposit from a prospective customer, a presently disconnected customer, or a former customer for the purpose of guaranteeing final payment for service when in the judgment of the Company, such deposit is necessary.

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# LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

2.8 Payment Arrangements, (Cont'd.)

> 2.8.6 Deposits (Cont'd.)

> > 2.8.6.1 (Cont'd.)

The Company may require such deposit prior to providing service or require deposit payment by separate bill or coincident with or included in the first monthly billing. The Company reserves the right to cease accepting and processing service orders after it has requested a security deposit and prior to the Customer's compliance with this request. Such required deposit shall not exceed the amount of an estimated bill for two regular billing periods or in the case of a customer whose bills are payable in advance, it shall not exceed an estimated bill for one regular billing period, plus two months estimated toll. The Company shall pay interest on deposits at a rate no higher than that established by the State Commission.

Such interest shall accrue annually, and, if requested, shall be annually credited to the Customer by deducting such interest from the amount of the next bill for service following accrual dated. Additionally, the Company may require, upon five (5) days' written notice, a deposit, as stated hereinabove, from a Customer whose account is not in good standing, from a Customer whose deposit has been refunded or found to be inadequate, or if a Customer's usage increases sufficiently to warrant an additional deposit.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - 2.8.6 Deposits (Cont'd.)
    - 2.8.6.2 An additional deposit may be required from a telephone customer when excessive toll occurs and there is a known credit risk, either upon written notice or verbal notification subsequently confirmed in writing. If the deposit requirement is not met, toll restriction may be applied where technically available. If toll restriction is not available, local service may be denied if the deposit requirement is not met.
    - 2.8.6.3 The Company will not hold a Residential Customer's deposit beyond December following 24 months of deposit retention, if such account is considered in good standing by the Company. At this time, Residential Customers whose deposits have been held by the Company shall have their deposit and accrued interest refunded by the Company crediting such customer's December billing. At the Company's option and provided that a Business Customer is in good standing. the Company may credit or refund the deposit and accrued interest at any time.

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# LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - 2.8.6 Deposits (Cont'd.)
    - 2.8.6.4 Customers may obtain deposit refunds prior to the mandatory refund date by either:
      - Application to and approval by the Company. Barring that a Customer's 1. circumstance is other than in good standing, the Company may refund the deposit and accrued interest.
      - Upon final discontinuance of service, the Company shall apply such 2. deposit with accrued interest thereon to any amounts due by the Customer for service. If any balance is due the Customer, same shall be refunded to the Customer by the Company.
    - 2.8.6.5 A deposit may be required in addition to an advance payment.
    - 2.8.6.6 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit to the Customer's account.

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#### LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - Records of Deposits 2.8.7
  - 1. The Company will keep records to show:
    - the name and address of each depositor;
    - b. the amount and date of the deposit; and
    - each transaction concerning the deposit. c.
  - The Company will issue a receipt of deposit to each Applicant from whom a deposit is 2. received and will provide means whereby a depositor may establish his claim if the receipt is lost.
  - 3. A record of each unclaimed deposit will be maintained for four (4) years, during which time the Company will make a reasonable effort to return the deposit.
  - 2.8.8 Discontinuance of Service
    - 2.8.8.1 Upon non-payment of any regulated amounts owed to the Company that are past due, the Company may, by giving not less than five (5) days' prior written notice, discontinue service without incurring any liability.
    - 2.8.8.2 If the Company has not received full payment for services rendered by the invoice due date, upon not less than five (5) days' written notification to the Customer, the Company may discontinue service without incurring any liability.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - Discontinuance of Service (Cont'd.) 2.8.8
    - 2.8.8.3 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 day's prior notice in writing to the Customer, discontinue or suspend service without incurring any liability, if such violation continues during the 30 day period.
    - 2.8.8.4 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
    - 2.8.8.5 Upon the Customer's abandonment of service, the Company may, with prior notice to the Customer, immediately discontinue or suspend service without incurring any liability or require an additional deposit as permitted by law as security for future payment of service.
    - 2.8.8.6 Upon any governmental prohibition or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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#### LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - Discontinuance of Service (Cont'd.) 2.8.8
    - 2.8.8.7 The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability:
      - Immediately and without notice if the Company deems that such 2.8.8.7.1 action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this subsection 2.8.8.7.1 (a-f) in the event:
        - If the Customer refuses to furnish information to the (a) Company regarding the Customer's credit-worthiness, past or current use of common carrier communications services or its planned use of service(s); or
        - (b) If the Customer provides false information to the Company regarding the Customer's identify, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of Company's service(s); or

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#### LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - Discontinuance of Service (Cont'd.) 2.8.8
    - 2.8.8.7 The Company may discontinue the furnishing of any and/or all service(s) to a Customer without incurring any liability:
      - The Company may discontinue service pursuant to this sub-2.8.8.7.1 section 2.8.8.7.1(a-f) in the event:
        - The Customer has been given at least five (5) days' (c) written notice by the Company regarding any amount past due for any of the Company's regulated communications services to which the Customer either subscribes or has subscribed to use; or

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# LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - Discontinuance of Service (Cont'd.) 2.8.8
    - 2.8.8.7 The Company may discontinue the furnishing of any and/or all service(s) to a Customer without incurring any liability:
      - The Company may discontinue service pursuant to this sub-2.8.8.7.1 section 2.8.8.7.1(a-f) in the event:
        - The Customer uses or attempts to use service with the (d) intent to avoid the payment, either in whole or in part by:
          - (d.1)Using or attempting to use service by tampering with, rearranging, or making connection to the Company's service not authorized by this Price List; or
          - Using tricks, schemes, false or invalid numbers, (d.2)false credit devices, electronic devices; or
          - (d.3)Any other fraudulent means or devices; or

The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability if:

- The Customer uses service in such a manner as to (e) interfere with the services of other Users; or
- The Customer uses service for unlawful purposes. (f)

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#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.8 Payment Arrangements, (Cont'd.)
  - Discontinuance of Service (Cont'd.) 2.8.8
    - 2.8.8.7 The Company may discontinue the furnishing of any and/or all service(s) to a Customer without incurring any liability:
      - Upon not less than five (5) days written notice to the Customer, 2.8.8.7.2 for any regulated sum past due;
      - Five (5) days after sending the Customer written notice of 2.8.8.7.3 noncompliance with any provision of this Price List if the noncompliance is not corrected within the five (5) day period; or
    - The suspension or discontinuance of service(s) by the Company pursuant 2.8.8.8 to this Section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
    - Upon the Company's discontinuance of service to the Customer, all 2.8.8.9 applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or equity or under any other provision of this Price List.

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# LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

- Payment Arrangements, (Cont'd.) 2.8
  - Discontinuance of Service (Cont'd.) 2.8.8
    - If the Company, due to nonpayment, temporarily interrupts service and 2.8.8.10 payment is not received within ten (10) days following the interruption, the Company reserves the right to discontinue service. Service suspended by the Company and later restored, will be subject to a reconnection fee as defined in Section 4 of this tariff. Service disconnected by the Company and later reinstalled, will be subject to all applicable installation charges, and the customer may be required to pay such charges prior to reinstallation of service.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

## 2.9 Allowances for Interruptions in Service

The following provisions shall apply to all service, except, with respect to the service, to the extent, if any, inconsistent with the Commission's regulations, shall in any event apply to residential service.

#### 2.9.1 Credit for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro-rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption, whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's Price List.

If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.9 Allowances for Interruptions in Service (Cont'd.)

#### Credit for Interruptions (Cont'd.) 2.9.1

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro-rata basis against the rates specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

#### 2.9.2 Limitations on Allowances

No credit allowances will be made for:

- interruptions due to the negligence of, or noncompliance with the provisions of (a) this Price List by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including, but not limited to, the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- Allowances for Interruptions in Service (Cont'd.) 2.9
  - 2.9.2 Limitations on Allowances (continued)

No credit allowances will be made for:

- interruptions of service during any period in which the Company is not given full (d) and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- interruptions of service during a period in which the Customer continues to use (e) the service on an impaired basis;
- interruptions of service during any period when the Customer has released (f) service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- interruption of service due to circumstances or causes beyond the control of the (g) Company.
- Use of Alternative Service Provided by the Company 2.10

Should the Customer elect to use an alternative service provided by the Company during the period a service is interrupted, the Customer must pay the rates and charges contained in the Price List for the alternative services used.

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(Reserved for Future Use) 2.11

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#### LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

#### 2.12 Cancellation of Service

The following provisions shall apply to all service, except with respect to residential service, to the extent, if any, inconsistent with the Commission's regulations which shall in any event apply to residential service.

#### 2.12.1 Cancellation by the Customer Prior to Installation

If the Customer cancels or terminates an order prior to the installation of Services, the Company shall invoice the Customer and the Customer shall pay to the Company the following: (i) all standard installation charges; and (ii) all costs incurred by the Company in connection with such order, including, without limitation, installation and other costs incurred with third parties with respect to such cancelled Service and labor costs for work performed by the Company employees with respect to such order.

Notice for Cancellation of Service by Customer must be provided in compliance with Section 2.15.5.

When a Customer requests a change in location of all or a part of the facilities covered by the application for service, or additions, rearrangements or modifications of existing service prior to completion of the work involved the Customer is also required to pay the amount of additional costs and expenses incurred by the Company in completing the work as changed.

If the Customer's service has been terminated, the Customer must reapply for telephone service as a new applicant before having service restored. Such application will be subject to applicable service charges.

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#### LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

#### Cancellation of Service (Cont'd.) 2.12

## 2.12.1 Cancellation by the Customer Prior to Installation (Cont'd.)

At its discretion, the Company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Company of any rights to suspend or disconnect service for nonpayment of charges due and unpaid, or for the violation of the provisions of this Price List. Moreover, the Company's failure to suspend or disconnect service for nonpayment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

## 2.12.2 Cancellation of Service by a Customer Without Cause

#### Discontinuance Charge (A)

The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Agreement for Service ("AFS"). If the Customer terminates all or any part of the Services obtained under the AFS prior to the expiration of the initial term or any renewal term then in effect for any reason other than Cause (as set forth in the following 2.12.2.1 below), then, in addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for:

- the applicable Annual Usage Commitment amount remaining unpaid for (1) the remainder of the Initial Term or Renewal Term; and
- (2) the total of all monthly recurring charges through the end of the Initial Term or Renewal Term, as applicable; and

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## LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- Cancellation of Service (Cont'd.) 2.12
  - 2.12.2 Cancellation of Service by a Customer Without Cause (Cont'd.)
    - Discontinuance Charge (Cont'd.) (A)
      - any waived installation charges, the cost of any incentives and any (3) miscellaneous charges incurred for dedicated access, including but not limited to engineering fees, expedite fees, carrier and local exchange order fees, change order charges, and miscellaneous configuration charges. In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts.

Because damages resulting from early termination are difficult to determine, the Discontinuance Charge is a reasonable approximation of such damage and shall be considered a liquidated damage and not a penalty.

Discounts/ Incentives Received (B)

> Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the Agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

> Incentive(s) include but are not limited to free or discounted services under the Bundle/Term Discount Program, waiver of any fees (i.e., installation charges, loop charges), waived rental of equipment, etc. If Customer cancels any service provided under an Incentive in full or in part (i.e., Customer receives a discount for bundled services but cancels one of the services prior to the end of the Term), then Customer shall pay any fees Customer would have incurred without the Incentive. Likewise, Customer shall pay the then current rate for any equipment received under an Incentive (i.e., data CPE: multiplexers, CSU/DSU, routers, etc.) and/or, at the Company's discretion, allow the Company to retrieve the equipment from the Customer's premise during normal business hours.

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## LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

- 2.12 Cancellation of Service (Cont'd.)
  - 2.12.2 Cancellation of Service by a Customer Without Cause (Cont'd.)
    - 2.12.2.1 Cancellation of Service by a Customer With Cause

If Customer is not satisfied with any service provided by the Company, Customer shall provide written notice specifying the performance deficiency in the Service and allow the Company 20 business days ("Notice Period") to bring the deficient performance to customarily acceptable industry performance standards ("Cure"), or if not capable of Cure within such notice period, make reasonable progress toward such Cure during the Notice Period. The written notice must cite this provision and reasonably detail the deficient performance.

Should the Customer and the Company agree in writing that the Company failed to provide a cure or make progress toward such cure within the Notice Period, the Company will cancel the Customer's agreement upon request of the Customer.

If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

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# LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

- 2.12 Cancellation of Service (Cont'd.)
  - 2.12.2 Cancellation of Service by a Customer Without Cause (Cont'd.)
    - 2.12.2.1Cancellation of Service by a Customer With Cause (Cont'd.)

The Customer is responsible for payment of all charges for service furnished through the cancellation date specified by the customer or until the date written cancellation notice is received, whichever is later. The Customer must provide 30 days written notice of cancellation in advance.

All written Notices under this section must be submitted by mail, registered, or certified mail, return receipt requested to Customer Care Center, Attn: Disconnect Processing Team, P.O. Box 1301 Arab, AL 35016; or by email with confirmed receipt by the Company, to inquiry@corp.earthlink.com; or by facsimile transmission, with confirmed receipt by the Company, to 1-800-239-3000 and received by the Company 30 days prior to the discontinuance becoming effective.

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# 2.12.3 Restoral Charged for Interruption of Service

A nonrecurring charge as listed in Section 4 applies for line restoral after temporary interruption of service initiated by the Company or the Customer. If service is temporarily interrupted by the Company and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. The restoral charge does not apply when, after disconnection of service, service is later reinstalled. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.13. General Application of Service Charges

- (a) Except as provided hereinafter, all classes of local exchange services are subject to service charges.
- (b) All customers will be charged a monthly account maintenance fee of \$7.95. The monthly account maintenance fee will be waived if the customer elects to obtain their call detail on-line in lieu of receiving paper copies of their call detail.

#### 2.13.1 Application of Line Connection Charges

- (a) The Line Connection Charge (First Line and/or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface for simple type services which do not require other network interfaces.
- (b) The Line Connection Charge First Line is applicable if the customer is requesting only one line or for the first line if multiple lines are being ordered.
- (c) On multiple line orders, the Line Connection Charge for each Additional Line applies for each additional line ordered after the first line per customer request.
- (d) The Line Connection Charge applies for the connection of an exchange access line or trunk. The charge is applicable per exchange access line or trunk.

#### 2.13.2 Application of Line Change Charges

- (a) The Line Change Charge (First Line and/or Additional Line) applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number change and suspend/restore.
- (b) The Line Change Charge is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.
- (c) On each multiple line request, the Line Change Charge Additional Line applies for each additional line requested changed after the first line.

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# LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- General Application of Service Charges, (Cont'd.) 2.13.
  - 2.13.2 Application of Line Change Charges (Cont'd.)
    - If the Line Connection Charge First Line applies on a customer request, any (d) additional Line Change Charges applicable for the same customer request will be billed at the Line Change Charge Additional Line rate.
    - The Line Change Charge applies for each telephone number changed when (e) requested by the customer.
    - The Line Change Charge applies for establishing or changing call referrals to (f) another number at the customer's request.
    - The Line Change Charge applies for changing from loop start to ground start and (g) vice versa, for changing from a line to a trunk and vice versa, for changes in direction, etc.
    - The Line Change Charge applies for changing from foreign central office service (h) to home wire center and vice versa.
  - 2.13.3 Application of Secondary Service Charges
    - The Secondary Service Charge applies per customer request for the receiving, (a) recording, and processing of customer requests to change services or add new or additional services.
    - The Secondary Service Charge will not apply if a Line Connection Charge or (b) Line Change Charge is applicable.
    - The Secondary Service Charge will apply for adding or rearranging Optional (c) Service Features as listed in Section 4 of this tariff.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.13. General Application of Service Charges, (Cont'd.)
  - 2.13.3 Application of Secondary Service Charges (Cont'd.)
    - (d) The Secondary Service Charge applies for transfers of responsibility.
    - (e) The Secondary Service Charge applies for changing from residential to business service and vice versa. The business charge applies when changing to business and the residential charge applies when changing to residential. If the telephone number changes, the Line Change Charge applies in lieu of the Secondary Service Charge.
    - (f) The Secondary Service Charge applies for rearrangement of drop wire, protector, and/or network interface. Charges for Service Calls may apply.
    - (g) The Secondary Service Charge applies for installing a network interface jack at the customer's request on existing service. Charges for Service Calls may apply.
    - (h) The Secondary Service Charge applies when changing a station number or installing a station line.

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## LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

#### General Application of Service Charges, (Cont'd.) 2.13.

#### 2.13.4 Application of Service Call Charges

- The Service Call Charge is a nonrecurring charge based on the labor time and (a) miscellaneous materials required to perform work on the Customer's premises.
- The appropriate Line Connection Charge, Secondary Service Charge or Line (b) Change Charge may apply in addition to charges for Service Calls.
- Charges for Service Calls apply per customer request, per Company employee (c) performing billable work on the customer's premises. The sum of their time is used to determine the number of 30-minute increments to be billed, after the onehour minimum billing period. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where the customer specifically requests additional employees, the initial increment charge will also apply per additional Company employee specifically requested.
- Charges for Service Calls apply for, but are not limited to, line testing when no (d) trouble is found on network side; establishment of service; adding and/or rearranging of network interface device.
- The charge for a network interface jack applies in addition to the appropriate (e) Service Call Charges for installing a network interface at the customer's request on existing service.
- Charges for Service Calls will apply if the Company dispatches a service (f) technician pursuant to the Customer's request and it is determined that no trouble exists.

#### 2.13.5 Service Charge Exceptions

- Service Charges do not apply for changing from a private or semiprivate listing (a) to a listed number.
- (b) Service Charges do not apply for changing to and from flat, message or measured rate basic service. This includes changing from one usage service option to another. This does not include a change from residential service to business service or vice versa.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

# 2.13. General Application of Service Charges, (Cont'd.)

## 2.13.5 Service Charge Exceptions (Cont'd.)

- (c) Service Charges do not apply for changing the primary listing of a residential customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed.
- (d) Service Charges do not apply if the Customer has subscribed to one of the Company's applicable maintenance plans.
- (e) Service Charges do not apply for full or partial disconnection.
- (f) Service Charges do not apply for moving from a premises which has been destroyed or made un-tenantable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location.
- (g) Service Charges do not apply for changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
- (h) When a customer's request is provided in accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional order. Charges for Line Connection, Line Change, or Service Calls may apply for additional service.

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# LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

- 2.13. General Application of Service Charges, (Cont'd.)
  - 2.13.5 Service Charge Exceptions (Cont'd.)
    - (i) When a customer's request is provided in accordance with the service waivers listed in 2.13.5 (a)-(d) preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
    - (j) Service Charges for connection, moves or changes do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

## 2.14 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all assets of the Company; (c) pursuant to any financing, merger or reorganization of the Company.

#### 2.15 Notices and Communications

- 2.15.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.15.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service which the Customer shall mail payment on that bill.
- 2.15.3 All notices or other communications required to be given pursuant to this Price List will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communications, or bill with the U.S. Mail or a private delivery service prepaid and properly addressed, or when actually received or refused by Addressee, whichever occurs first.

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#### SECTION 2 - REGULATIONS (CONT'D.)

- 2.15 Notices and Communications (Cont'd.)
  - 2.15.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.
- 2.16 Company Contact Information for Cancellation

The Customer must use the following information/addresses for all cancellation and disconnect requests:

- (A) US Mail (registered, certified or return receipt requested) - DeltaCom Communications, (T) Inc. d/b/a EarthLink Business, Customer Care Center, Attn: Disconnect Processing Team, (T) P. O. Box 1301, Arab, Alabama 35016
- Email, with confirmed receipt by the Company inquiry@corp.earthlink.com (B) (T)
- (C) Facsimile, with confirmed receipt by the Company-1-800-239-3000 (T)
- (D) Such request shall include all of the following that apply:
  - an itemized list of the Service(s) that Customer wishes to disconnect; (1)
  - (2) the Customer's account number;
  - affected circuit ID's; (3)
  - **(4)** affected telephone numbers; and,
  - the Customer contact information (i.e., name, address, telephone number, fax (5) number, and email address).

If requested by Company, the customer must be able to provide confirmation that one of the above methods was used in providing a disconnection/cancellation notice to the Company.

All notices of disconnect must be received by the Company thirty (30) days prior to the (T) discontinuance becoming effective.

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#### LOCAL EXCHANGE SERVICES

## SECTION 2 - REGULATIONS (CONT'D.)

#### 2.16 Concurrences

The Company concurs with BellSouth's Florida General Subscriber Services Price List as follows:

- 2.16.1 Rules, regulations, rates and charges for Area Calling Service (Section A3.3).
- 2.16.2 No conditions or exceptions to this concurrence apply at this time.
- 2.16.3 This concurrence shall become effective March 2, 1998 and any successive issues of BellSouth's Florida General Subscriber Services Price List shall apply and be limited to the rules, regulations, rates and charges regarding Area Calling Service (Section A3.3), as approved by the Florida Public Service Commission, until this concurrence is revoked or canceled. In addition, the Company hereby expressly reserves the right to cancel this statement of concurrence at the time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the Florida PSC.
- 2.16.4 Area Calling Service is available to Customers who subscribe to the Company's resold local service in BellSouth territories.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 2 - REGULATIONS (CONT'D.)

#### 2.17 (RESERVED FOR FUTURE USE)

#### 2.18 Temporary Number Portability

The company shall provide two (2) way temporary number portability for Customers pursuant to any regulations issued by the FCC or the Florida Public Service Commission. The Company will allow, as long as it is technically feasible, for Customers with BellSouth or other LEC telephone numbers which were assigned within the Company's local calling scope to be retained by the Customer when they receive Company service. Such temporary number portability will be accomplished via call forwarding performed at the switch. Customers should note that certain features such as Voice Mail, Caller ID and Calling Name and Number ID may not function properly with temporary Number Portability

#### 2.19 Telecommunications Relay Service (TRS)

Permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. The Company concurs with the TRS rates, rules and regulations filed with the Commission.

#### 2.19.1 Restrictions

The following calls may not be placed through the Florida Relay Center:

Calls to 976, 900 or 700 numbers, Calls to time or weather recorded numbers, Calls to other informational recordings, Station sent paid calls from coin telephones, Operator handled conference service and other teleconference calls.

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#### LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

# 2.20 Individual Case Basis (ICB) Arrangements

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to request by Customers to the Company, for proposals or for competitive bids. Service offered under this Price List provision will be provided to the Customer pursuant to contract and subject to the Commission's rules and regulations. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Price List. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

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#### LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

#### 2.21 Validation of Credit

The Company reserves the right to validate the credit worthiness of Subscribers through available (T) credit verification procedures. Credit shall be deemed established if:

- The applicant demonstrates that he is a satisfactory credit risk by appropriate means including, but not limited to, the production of substantive references which may be quickly and inexpensively checked by the Company;
- The applicant has been a customer of the Company for a similar type of service within a period of twenty-four consecutive billings preceding the date of application and during the last twelve consecutive billings for that prior service has not had service discontinued for non-payment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the reasonable regulations of the Company on file with the Commission; provided, that the average periodic bill for such previous service was equal to at least fifty per centum of that estimated for the new service; and provided further, that the credit of the applicant is unimpaired; or
- The applicant furnishes a satisfactory guarantor to secure payment of bills for the service requested in a specified amount not to exceed the amount of the cash deposit prescribed in section 2.8.6 of this tariff.
- The applicant makes a cash deposit to secure payment of bills for service prescribed in section 2.8.6 of this tariff.
- An applicant for service who previously has been a customer of the Company and whose service has been discontinued by the Company during the last twelve billings of that prior service because of nonpayment of bills, may be required to reestablish credit in accordance with section 2.8.6; except that an applicant for residential service shall not be denied service for failure to pay such bills for classes of nonresidential service.

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# LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

## 2.22 Waiver of Discontinuance Charge

To qualify for a waiver of the Discontinuance Charge, the Customer must request and specify, prior to service installation, under which of the following circumstances the waiver would be sought:

- 1. When a customer, whether single or multi-location, closes its entire business and all business locations and cancels service;
- 2. When a customer files for insolvency and liquidation and cancels service. If a customer maintains Company's service under other versions, such as Chapter 11 reorganization or Chapter 13, the customer will not qualify for this waiver;
- 3. When a customer with multiple locations closes a location due to economic conditions;
- 4. When a customer with multiple locations closes a location due to a physical move and the Company is unable to provide 100% of the service at the new location as was utilized at the original location;
- 5. When the customer is being acquired and ownership is changing. In this instance, the original customer will receive a waiver of Discontinuance Charges except in the event the agreement for service is assigned to customer's acquirer or new ownership.

The Customer must notify the Company in writing a minimum of 60 days in advance of disconnection or termination of service under any of the above conditions. This waiver is not applicable to, and Customer will continue to be responsible for, any previously waived installation charges.

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# LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

### 2.23 Reselling of Service

If Customer intends to resell or rebill Company services, Customer must certify that it has all necessary state, federal, legal and regulatory authority to resell or rebill any telecommunication services to its tenants or customers. In no event will the Company directly bill any tenant or other customer of Customer. If Customer is found to be in violation of any federal, state or local law or regulation for reselling or rebilling telecommunications services, Customer shall indemnify the Company for any related claims by any third party against the Company, including attorneys' fees and costs. All such indemnity obligations of Customer shall survive termination or expiration of the Agreement.

Service may not be resold without the prior written consent of the Company.

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#### LOCAL EXCHANGE SERVICES

# SECTION 2 - REGULATIONS (CONT'D.)

# 2.24 Service Changes

If the Customer requests to move the location to which the Company provides Service and/or requests changes to an existing Service provided by the Company, the Company will provide Service to the new location and/or accommodate the change in Service to the extent it is technically and economically feasible to do so, as determined in the sole discretion of the Company. To request a move of Service from an existing location to a new location, Customer must contact the Company's Customer Care at least 45 days prior to the move. In the event of a move of the location to which the Company provides Service, one or more of the following charges may apply:

- 2.24.1 Move Fee as delineated in Section 4.10;
- 2.24.2 any out of pocket costs incurred by the Company as a result of the termination of the Services(s) either as a result of a move or a change; and/or
- 2.24.3 any increase in rates allowed by applicable law.

In addition, the Company may require the Customer to sign a new Term Plan Agreement for Service in the new location.

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By:

# DeltaCom, LLC d/b/a EarthLink Business 1375 Peachtree Street, Level A

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### LOCAL EXCHANGE SERVICES

#### **SECTION 3 - SERVICE DESCRIPTIONS**

#### 3.1 Service Elements

#### Timing of Local Exchange Calls 3.1.1

Unless otherwise indicated, all calls are timed in six second increments and all calls which are fractions of a minute are rounded up to next six second increment.

For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

#### 3.1.2 Time Periods Defined

Peak:

8:00 a.m. to, but not including 5:00 p.m. - Monday through Friday

Off-Peak:

5:00 p.m. to, but not including 8:00 a.m. - Monday through Friday, all

day Saturday and Sunday, and all Holidays.

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.1 Service Elements (Cont'd.)
  - 3.1.2 Time Periods Defined (Cont'd.)

Holidays include Christmas Day, New Year's Day, Thanksgiving Day, Independence Day, and Labor Day.

All times refer to local time.

# 3.1.3 Computation of Charges

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.2 Infinity Basic Service

Infinity Basic Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the Local Calling Area, as defined herein;
- access 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place calls to or receive calls from 800 telephone numbers;
- access Telecommunication Relay Service.
- Service Area: Where facilities are available, the service area is defined by the following: 3.2.1
  - 3.2.1.1 Local Calling Areas: Exchanges and zones served by the Company are the same as those served by BellSouth.

Full service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in areas pursuant to this or BellSouth-Florida General Subscriber Services Price List, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to

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# LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.2 Infinity Basic Service (Cont'd.)
  - 3.2.1 Service Area: Where facilities are available, the service area is defined by the following: (continued)
    - 3.2.1.1 Local Calling Areas: (Cont'd.)

unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

Exchange
----------

### Additional Exchanges

Archer	Archer, Bronson, Gainesville, Micanopy, Newberry, Williston	
Baldwin	Baldwin, Jacksonville, MacClenny, Maxville, Sanderson	
Boyton Beach	Boynton Beach, Delray Beach, West Palm Beach	
Bronson	Archer, Bronson, Cedar Keys, Chiefland, Gainesville, Williston	
Brooksville	Brooksville, Dade City, San Antonio (FL), Tillacoochee, Weekiwachee Springs	
Cantonment	Cantonment, Century, Gulf Breeze, Molino, Pensacola, Walnut Hill	
Cedar Keys	Bronson, Cedar Keys, Chiefland	
Chiefland	Bronson, Cedar Keys, Chiefland, Trenton	
Chipley	Bonifay, Chipley, Cottondale, Graceville, Sunny Hills, Vernon	
Daytona Beach	Daytona Beach	

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.2 Infinity Basic Service (Cont'd.)
  - Service Area: Where facilities are available, the service area is defined by the following: 3.2.1 (continued)
    - 3.2.1.1 Local Calling Areas: (Cont'd.)

Exchange	Additional Exchanges
----------	----------------------

Oklawaha, Salt Springs, Silver Springs Shores, Yankeetown		
Vankaatavyn		
Talikeetowii		
Apopka, Celebration, East Orange, Lake Buena		
Vista, Monteverde, Orlando, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park		
Ft. Lauderdale, Coral Springs, Deerfield Beach,		
Hollywood, Pompano Beach		
Gainesville, Alachua, Archer, Bronson, Brooker, Ft. White, Hawthorne, High Springs, Keystone Heights,		
Newberry, Trenton, Waldo, Williston		
Geneva, Orlando, Oviedo, Sanford, Winter Park		
Green Cove Springs, Jacksonville, Julington,		
Maxville, Middleburg, Orange Park, St. Augustine		
Clear Springs (AL), Cantonment, Gulf Breeze,		
Holley-Navarre, Jay, Milton, Munson, Pace,		
Pensacola		

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# LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.2 Infinity Basic Service (Cont'd.)
  - Service Area: Where facilities are available, the service area is defined by the following: 3.2.1 (continued)
    - 3.2.1.1 Local Calling Areas: (Cont'd.)

Exchange	Additional Exchanges

Hobe Sound	Hobe Sound, Jensen Beach, Jupiter, Port Saint		
	Lucie, Stuart		
Holley-Navarre	Fort Walton Beach, Gulf Breeze, Holley-Navarre,		
	Jay, Milton, Munson, Pace, Pensacola		
Jacksonville	Baldwin, Callahan, Hilliard, Jacksonville,		
	Jacksonville Beach, Julington, Maxville, McClenny,		
	Middleburg, Orange Park, Ponte Verde Beach,		
	Sanderson, St. Johns, Yulee		
Jay	Gulf Breeze, Holley-Navarre, Jay, Milton, Munson,		
	Pace, Pensacola		
Jensen Beach	Hobe Sound, Jensen Beach, Port Saint Lucie, Stuart		
Julington	Jacksonville, Julington, Orange Park, St. Johns, St.		
	Augustine		
Keys	Homestead, Keys, Miami, Perrine		
Keystone Heights	Florahome, Gainesville, Keystone Heights, Melrose,		
	Starke, Waldo		
Lake City	Branford, Fort White, Lake Butler, Lake City,		
-	Wellborn, White Springs		
Lynn Haven	Lynn Haven, Panama City, Panama City Beach,		
	Sunny Hills, Youngstown-Fountain		
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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.2 Infinity Basic Service (Cont'd.)
  - 3.2.1 Service Area: Where facilities are available, the service area is defined by the following: (continued)
    - 3.2.1.1 Local Calling Areas: (Cont'd.)

Exchange

Exchange	Additional Exchanges
Maxville	Baldwin, Jacksonville, MacClenny, Maxville,
	Middleburg, Orange Park, Sanderson
Micanopy	Archer, Gainesville, Hawthorne, McIntosh,
	Micanopy
Milton	Gulf Breeze, Holley-Navarre, Jay, Milton, Munson,
	Pace, Pensacola
Munson	Gulf Breeze, Holley-Navarre, Jay, Milton, Munson,
	Pace, Pensacola
Orlando	Apopka, Celebration, Clermont, East Orange,
	Geneva, Groveland, Kissimmee, Lake Buena Vista,
	Monteverde, Oviedo, Reedy Creek, Sanford, St.
	Cloud, West Kissimmee, Windermere, Winter
	Garden, Winter Park, Groveland
Pace	Gulf Breeze, Holley-Navarre, Jay, Milton, Munson,
	Pace, Pensacola
Palatka	Crescent City, Florahome, Hastings, Interlachen,
	Palatka, Pomona Park, Welaka
Panama City	Lynn Haven, Panama City, Panama City Beach,
-	Port St. Joe, Sunny Hills, The Beaches, Tyndall
	AFB, Wewahitchka, Youngstown-Fountain

Additional Exchanges

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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.2 Infinity Basic Service (Cont'd.)
  - Service Area: Where facilities are available, the service area is defined by the following: 3.2.1 (continued)
    - 3.2.1.1 Local Calling Areas: (Cont'd.)

Exchange

zarange		
Pensacola	Pensacola, Cantonmont, Century, Gulf Breeze,	
	Holly-Navarre, Jay, Milton, Molino, Munson, Pace,	
	Walnut Hill	
St. Augustine	Green Cove Springs, Hastings, Julington, St. Johns,	
	St. Augustine	
Sanford	Debary, Geneva, Orlando, Oviedo, Sanford, Winter	
	Park	
Sunny Hills	Chipley, Lynn Haven, Panama City, Sunny Hills,	
	Vernon, Youngstown-Fountain	
Vernon	Bonifay, Chipley, Sunny Hills, Vernon, Westville	
Vero Beach	Vero Beach, Sebastian	
West Palm Beach	Boynton Beach, Jupiter, West Palm Beach	
Yankeetown	Crystal River, Dunnellon, Yankeetown	
Youngstown-Fountain	Lynn Haven, Panama City, Sunny Hills	
	Youngstown-Fountain	
* The Late and a	anificia dependent areas	

Additional Exchanges

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.2 Infinity Basic Service (Cont'd.)

### 3.2.1.2 Extended Local Calling Areas

Facility Location	Extended Local Calling Area	
Boynton Beach	Boynton Beach, Delray Beach, West Palm Beach	
Cantonment	Cantonment, Century, Gulf Breeze, Molino, Pensacola, Walnut Hill	
Cedar Keys	Bronson, Cedar Keys, Chiefland	
Cross City	Cross City, Old Town	
Daytona Beach	Daytona Beach, DeLand, DeLeon Springs, New Smyrna Beach	
Gainesville	Gainesville, Alachua, Archer, Bronson, Brooker, Hawthorne, High Springs, Lake Butler, Melrose, Micanopy, Newberry, Trenton, Waldo	
Ft. Lauderdale	Ft. Lauderdale, Coral Springs, Deerfield Beach, Hollywood, Pompano Beach, Boca Raton, Delray Beach, North Dade, Miami	
Hobe Sound	Hobe Sound, Jensen Beach, Jupiter, Port Saint Lucie, Stuart	
Jacksonville	Baldwin, Callahan, Jacksonville, Jacksonville Beach, Julington, Maxville, Middleburg, Orange Park, Ponte Verde Beach, St. Johns, Yulee, Fernandina Beach, St. Augustine, Fort George	
Jensen Beach	Hobe Sound, Jensen Beach, Port Saint Lucie, Stuart	
Keys	Homestead, Keys, Miami, Perrine	

Extended local calling areas are available to all facilities-based customers.

The bold areas signify independent areas

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.2 Infinity Basic Service (Cont'd.)

# 3.2.1.2 Extended Local Calling Areas (Cont'd.)

Facility Location	Extended Local Calling Area	
Lake City	Branford, Fort White, Lake Butler, Lake City,	
	Welborn, White Springs	
New Smyrna Beach	Daytona Beach DeLand, DeLeon Spring, New	
	Smyrna Beach, Oak Hill, Pierson	
Orlando	Orlando, Apopka, Celebration, Clermont, East Orange, Groveland, Kissimmee, Lake Buena Vista,	
	Monteverde, Oviedo, Reedy Creek, St. Cloud, West	
	Kissimmee, Windermere, Winter Garden, Winter Park, Cocoa, Coco Beach Titusville, Sanford, Geneva, Debary	
·		

Extended local calling areas are available to all facilities-based customers.

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.2 Infinity Basic Service (Cont'd.)

### 3.2.1.2 Extended Local Calling Areas (Cont'd.)

Facility Location	Extended Local Calling Area	
Palatka	Crescent City, Florahome, Hastings, Interlachen, Palatka, Pomona Park, Welaka	
Palm Coast	Bunnell, Flagler Beach, Palm Coast	
Panama City	Lynn Haven, Panama City, Panama City Beach, Port St. Joe, The Beaches, Tyndall AFB, Wewahitchka, Youngstown-Fountain, Chipley, Sunny Hills, Vernon	
Pensacola	Pensacola, Cantonmont, Century, Gulf Breeze, Holly- Navarre, Jay, Milton, Molino, Munson, Pace, Walnut Hill	
St. Johns	Hastings, Jacksonville, Jacksonville Beach, Julington, Orange Park, Ponte Vedra Beach, St. Augustine, St. Johns	
West Palm Beach	Belle Glade, Boynton Beach, Hobe Sound, Jenson Beach, Jupiter, Pahokee, Port St. Lucie, Stuart, West Palm Beach	
Vero Beach	Vero Beach, Sebastian, Fort Pierce	

Extended local calling areas are available to all facilities-based customers.

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.2 Infinity Basic Service (Cont'd.)

#### 3.2.1.3 Infinity ECS

For an additional monthly recurring charge, as specified in the Rates Section of this tariff, Infinity customers can order Infinity ECS (an Expanded LATA-wide Calling Service). This optional calling plan allows the customer unlimited calling within the Infinity ECS calling area for a flat rate.

Customers will be provided the Infinity ECS area for the LATA in which they physically receive service on a location-by-location basis. Calling to areas within the specified LATA but to which Infinity ECS does not apply are noted as exception localities below. Calls to these exception areas will be charged the appropriate long distance rate.

Service Location	Infinity ECS Calling Area	Exception Localities (areas not included)
Within Daytona Beach LATA	Daytona Beach LATA (456)	No exception localities
Within Fort Myers LATA	Fort Myers LATA (939)	Avon Park, Okeechobee, Wauchula
Within Gainesville LATA	Gainesville LATA (454)	No exception localities
Within Jacksonville LATA	Jacksonville LATA (452)	Englewood
Within Orlando LATA	Orlando LATA (458)	No exception localities

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.2 Infinity Basic Service (Cont'd.)

# 3.2.1.3 Infinity ECS (Cont'd.)

Service Location	Infinity ECS Calling Area	Exception Localities (areas not included)
Within Panama City LATA	Panama City LATA (450)	Alford, Cottondale, Greensboro, Greenwood,
		Gretna, Malone, Marianna, Quincy, Reynolds Hills,
		Sneads, Westville
Within Pensacola LATA	Pensacola LATA (448)	Florala AL, Wing AL
Within Southeast Florida LATA	Southeast Florida LATA (460)	No exception localities
Within Tallahassee LATA	Tallahassee LATA (953)	No exception localities
Within Tampa LATA	Tampa LATA (952)	No exception localities

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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.2 Infinity Basic Service (Cont'd.)

# 3.2.1.3 Infinity ECS (Cont'd.)

Calls within the Infinity ECS area will be considered local calls and no call detail will be available for these calls.

The dialing pattern of the customer is not affected by adding the Infinity ECS service. If they currently have to dial 1+10 digits as opposed to 7-digit dialing for certain areas, they will still have to dial 1+10 digits for calls to these areas.

Subscription to this service requires that every line at the specified location have the Infinity ECS service. This service cannot be applied retroactively to the account. Calls placed before provision of the Infinity ECS service will receive the appropriate long distance charges.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.2 Infinity Basic Service (Cont'd.)

#### 3.2.2 Infinity Basic Service

Infinity Basic Service will consist of an exchange line and all the associated equipment necessary to allow access to the telephone network to make and receive local and long distance calls. All necessary equipment to deliver the call to the Customer's site is included.

This calling service allows the Customer unlimited access to all other stations on the public switched network within the Customer's Basic Local Calling Area, i.e., the local calling area as specified in the Incumbent Local Exchange Carrier's Price List in effect and as amended from time to time in the future. All calls to destinations outside the Basic Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 4.

## 3.2.2.1 Area Calling Service

This calling service allows the Customer limited access to all other stations on the public switched telephone network with the Customer's Basic Local Calling Area. The Company will offer Area Calling Service as described in Section A3.3 of BellSouth's Florida General Subscriber Services Price List in effect and as amended from time to time. See Section 2.16 for further explanation of the regulations regarding Concurrences.

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.2 Infinity Basic Service (Cont'd.)
  - Infinity Basic Service 3.2.2
    - 3.2.2.2 Standard Features: Each Infinity Customer is provided with the following standard features:

Touch Tone

**Direct Outward Dialing** 

3.2.2.3 Optional Features: A local Business or Residential Customer may order the following optional features as an enhancement to Infinity Basic Service at the rates specified in Section 4.

Call Block

Call Forwarding Busy Line

Call Forwarding Busy Line (Customer Controlled)

Call Forwarding Don't Answer

Call Forwarding Don't Answer (Ring Control)

Call Forwarding Don't Answer (Customer Controlled)

Call Forwarding Multipath

Call Forwarding Variable

Call Forwarding Variable-Remote Access

Call Hold

Call Return

Call Saver (Basic)

Call Saver Basic 100

Call Saver (Extension)

Call Selector

Call Tracing

Call Waiting

Call Waiting Deluxe

CallSaver Auto-Attendant

CallSaver Family

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.2 Infinity Basic Service (Cont'd.)
  - 3.2.2 Infinity Basic Service (Cont'd.)
    - 3.2.2.3 Optional Features (Cont'd.)

Hunting Message Waiting Repeat Dialing RightRing (I and II) Signature (Basic, Deluxe or Enhanced) Speed Calling (8-digit code or 30 digit code) Three-Way Conference/Consultation Hold/Call Transfer

Some features may be available on a per-use basis. The Company offers those Features on a per-use basis described in BellSouth's Price List Section A13.

All features are subject to availability and some feature interactions prohibit their simultaneous use.

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONTD.)

#### 3.3 Local Trunk

This service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local Trunks are provided for connection to Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Local Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Local Trunks.

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.3 Local Trunk (Cont'd.)

#### 3.3.1 Local Trunk with Managed Service

This service provides a Customer with a single, voice-grade telephonic Communications channel that can be used to place or receive one call at a time. Each Local Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Local Trunks. A hardware and maintenance service contract known as Realm<sup>2</sup> must be purchased in conjunction with this service.

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

3.4 Infinity Basic Business Service

> Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.4 Infinity Basic Business Service (Cont'd.)

#### 3.4.1 MegaHub

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MegaHub allows the Customer to interconnect via Primary Rate Interface (PRI) with the Company network. A mega-hub is a single point of presence on the Company network which gives the Customer virtual POP's in cities which sub-tend the Company's switches. Installation charges may be waived for the initial installation at the discretion of the Company. Subsequent installation charges will apply to PRI's and/or T-1's. Monthly Recurring Charges do not include any additional federal or state taxes, access charges, or other miscellaneous mandated fees which will be applied in accordance with federal, state, or local laws and will be charged to the Customer. Recurring Charges are billed monthly, in advance.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

# 3.4 Infinity Basic Business Service (Cont'd.)

#### 3.4.2 Unity Service

Current long distance Customers of the Company who have a T-1 may subscribe to this service which includes flat rate rates for local origination and termination of calls, hunting, and one telephone number assigned to each trunk group. Remote call forwarding with 12 paths will be provided to facilitate the migration to the new telephone number from the Customer's existing telephone number. Optional overflow protection can be provided for handling calls received when all 24 circuits are in use. Credit is not given for channels removed from this hunting arrangement or deactivated. This product will also allow the addition of DID service on a per circuit basis, additional trunk groups to be established and additional remote call forwarding paths added to secondary trunk groups. There is a charge per T-1 and a charge for each additional local telephone number for each trunk group. Additional monthly recurring and installation charges apply as described in Section 4. The installation charge for establishment of DID telephone numbers includes an unlimited number of DID telephone numbers established at the same time on the same order. Rates are set forth in Section 4 and are in addition to charges described in Section 2.8.1.3, which include, but are not limited to TRS, E911, subscriber line charges and applicable taxes. Service is available wherever NNX codes have been activated by the Company. Expanded Calling Service is also provided for an additional cost.

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Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

[AS OF AUGUST 13, 2004, UNITY SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.4 Infinity Basic Business Service (Cont'd.)
  - 3.4.2 Unity Service (Cont'd.)
    - 3.4.2.1 Unity Complete Bundle

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing as set forth in Section 4.1.6 D.

All other terms, rates and conditions for Unity apply.

# 3.4.2.2 Unity Option A

Unity Option A is available for those customers who require more than two trunks groups instead of the normal Unity product limitation of two trunk groups. All other terms, rates and conditions for Unity as set forth in Section 3.4.2 apply.

[AS OF AUGUST 13, 2004, THE UNITY COMPLETE BUNDLE AND UNITY OPTION A HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.4 Infinity Basic Business Service (Cont'd.)
  - Unity Service (Cont'd.) 3.4.2
    - 3.4.2.3 Unity Rural Bundle

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing as set forth in Section 4.1.6.2.

All other terms, rates and conditions for Unity apply.

[AS OF AUGUST 13, 2004, THE UNITY RURAL BUNDLE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

### 3.4 Infinity Basic Business Service (Cont'd.)

#### 3.4.3 Unity Plus Service

This product allows the Customer to have two-way DID service on their T-1 loops. This allows existing T-1 Customers to have flat rate local origination and direct incoming identification of calls. This service requires the establishment of blocks of telephone numbers which will be outpulsed through the T-1 channels to the Customer's premise equipment to identify the particular called party. This service includes hunting for all 24 channels. Credit is not given for channels removed from this hunting arrangement or deactivated. Call forwarding from existing telephone numbers and paths can be tailored to the Customer's request. This DID service is subject to the availability of facilities and numbers for a Customer request. Monthly recurring and installation charges apply. Installation charges for DID telephone numbers includes an unlimited number of DID numbers established at the same time on the same order. Expanded Calling Service is also provided for an additional cost.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

[AS OF AUGUST 13, 2004, UNITY PLUS SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.4 Infinity Basic Business Service (Cont'd.)
  - 3.4.4 Unity Plus Complete Bundle

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing as set forth in Section 4.1.7 D.

All other terms, rates and conditions for Unity Plus apply.

[AS OF AUGUST 13, 2004, THE UNITY PLUS COMPLETE BUNDLE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.4 Infinity Basic Business Service (Cont'd.)
  - 3.4.4 Unity Plus Complete Bundle (Cont'd.)
    - 3.4.4.1 Unity Plus Rural Bundle

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing as set forth in Section

All other terms, rates and conditions for Unity Plus apply.

[AS OF AUGUST 13, 2004, THE UNITY PLUS RURAL BUNDLE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

Infinity Basic Business Service (Cont'd.) 3.4

> 3.4.5 (Reserved for Future Use)

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

# 3.5 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Notice will be provided pursuant to Commission Rules and Regulations.

#### 3.5.1 Current Promotions

#### A. Installation Fee Promotion

Potential or existing Customers who represent to the Company that they are in negotiations to utilize another provider are eligible for a discount on the installation fees associated with the specific product purchased by the Customer. Customers must sign a one-year, two-year or three-year term plan to receive this discount. Customer discounts may be adjusted on an individual case basis in response to specific competitive circumstances. Customers may qualify for the discount based on term plan length or number of access lines purchased or their monthly revenue.

In accordance with the discontinuance charge detailed in Section 12.2.2, Customers will be responsible for reimbursement of the discounted installation fee should the customer discontinue service prior to the expiration of the term.

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# LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - B. Expanded Calling Service Promotion

New customers who subscribe to either the Company's Unity or Unity Plus product may be eligible to receive a waiver of the monthly recurring charge for Expanded Calling Service for the length of the initial Term Agreement. In order to be eligible for this promotion, customer must be located less than one mile from the central office in a Zone 1 designated area and have an expected total monthly billing of at least \$2,000.

All other applicable product rules, rates, terms and conditions under this Price List apply. If the customer terminates the agreement after the initial 90 days of the Term Agreement, in addition to all applicable charges assessed under the associated service and/or pursuant to this Price List, the Company will seek recovery of all waived monthly recurring charges received in connection with this promotion as of the date of termination.

This promotion is available as of the effective date of this filing through October 31, 2003 and cannot be combined with any other promotions.

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#### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

# 3.5 Promotional Offerings (Cont'd.)

#### 3.5.1 Current Promotions (Cont'd.)

# C. Simpli-Voice Promotion

Simpli-Voice is a promotional product available to new business customers which will provide the customer with local service, unlimited lata-wide calling, certain calling features, and free minutes of long distance usage each month. Customers subscribing to Simpli-Voice must select the Company as their carrier for IntraLata and InterLata calls. Contracts are available with 12, 24, or 36 months term, and discounts of 5%, 10%, and 15%, respectively, off all local lines and local line features.

Simpli-Voice is available in the following package plans:

Simpli-Voice
Monthly Recurring Charge
(1<sup>st</sup> line) \$49.00
(each additional line) \$32.00

includes - one business line, lata-wide calling, Caller ID, hunting, 3-way calling, 900/976 blocking, anonymous call reject, and 100 free minutes of long distance usage.

Simpli-Voice Plus
Monthly Recurring Charge
(1st line) \$62.00
(each additional line) \$32.00

includes - one business line, lata-wide calling, Caller ID, hunting, 3-way calling, 900/976 blocking, anonymous call reject, call return, repeat dialing, Voice Mail with stutter tone and call forward busy/call forward don't answer, and 150 free minutes of long distance usage.

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# LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - C. Simpli-Voice Promotion (Cont'd.)

Installation charges for lines and features will be waived upon initial installation. Calling card and operator service calls do not qualify under the free long distance.

Additional minutes used above the free minutes will be billed at \$.05 per minute for Intrastate and Interstate usage. Customers may add certain optional features for an additional monthly recurring charge at currently tariffed rates. Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Simpli-Voice may not be available in all areas. Customers may contact a Company customer service representative at 1-800-239-3000 to find out if this service is available in their area.

This promotion, which may not be combined with any other promotion, will be available from the effective date of this filing through May 15, 2004.

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# LOCAL EXCHANGE SERVICES

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- Promotional Offerings (Cont'd.) 3.5
  - 3.5.1 Current Promotions (Cont'd.)
    - (RESERVED FOR FUTURE USE) D.

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### LOCAL EXCHANGE SERVICES

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- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - D. (RESERVED FOR FUTURE USE)

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# LOCAL EXCHANGE SERVICES

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- Promotional Offerings (Cont'd.) 3.5
  - Current Promotions (Cont'd.) 3.5.1
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# LOCAL EXCHANGE SERVICES

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- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - D. (RESERVED FOR FUTURE USE)

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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - D. (RESERVED FOR FUTURE USE)
    - E. Money in the Bank Promotion

The Company's Money in the Bank Promotion is a point of sale promotion available to new customers who subscribe to one, two or three-year terms on stand-alone Select 100 and/or Infinity local service. This promotional offer provides the customer with a one-time per-line credit of \$20 based on the number of lines at the time of the initial sale (up to a maximum of 10 lines per location or \$200 maximum credit per location). Customers with multiple Select 100 and/or Infinity locations established at the time of initial order will be eligible for the promotion subject to the above criteria.

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#### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.5 Promotional Offerings (Cont'd.)

#### 3.5.1 Current Promotions (Cont'd.)

E. Money in the Bank Promotion (Cont'd.)

In order to receive the credit, the customer must redeem the coupon by mailing it with their payment to the Company's payment center. The coupons will be applied at an amount of \$20 per local line subscribed on the original order date. The customer can choose when to redeem the coupon, but must do so by September 30, 2004. If the customer does not redeem the coupons, no credit will be applied to the account. Credits applied to the customer's account will appear on the next invoice after the coupons are presented and redeemed.

This promotional offer does not apply to T1-related services or to Select 100 and/or Infinity lines sold after original order date. Coupons may only be used to redeem credits to be applied against local line charges. Customers must maintain good standing with the Company to be eligible to receive credits. Only original coupons signed by both the customer and a Company-authorized representative and dated on or prior to June 30, 2004 will be processed by the Company; copies and/or incomplete forms will not be accepted.

This promotion, which may not be combined with any other promotion except for the Select100 Forward Term Plan Promotion and Hang Ten promotion, will be available from the effective date of this filing through June 30, 2004.

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1375 Peachtree Street, Level A Atlanta, GA 30309

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5<sup>th</sup> Revised Page 95.10 (T) Cancels 4<sup>th</sup> Revised Page 95.10 (T)

#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.5 Promotional Offerings (Cont'd.)

#### 3.5.1 Current Promotions (Cont'd.)

#### F. Select 100 Forward Term Plan Promotion

Select100 Forward Term Plan is a promotion available to new Select100 customers who sign a one-year or two-year term contract. Depending on customer location, Select100 customers who sign a one-year term contract may be eligible for either two-year term discount pricing or three-year term discount pricing. Customers who sign a two-year term contract may be eligible to receive three-year discount pricing. Promotional term discount pricing will apply for the duration of the original term.

Customers will be required to adhere to existing one-year or two-year term plan rules, guidelines, terms and conditions as set forth in the Company's local tariff on file with this Commission and as described in the Agreement for Service.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

This promotion, which may not be combined with any other promotion except for the Company's Money in the Bank promotion and Hang Ten promotion, will be available from the effective date of this filing through December 15, 2004.

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#### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

### 3.5 Promotional Offerings (Cont'd.)

#### 3.5.1 Current Promotions (Cont'd.)

### G. Hang Ten Promotion

The Hang Ten Promotion provides an additional 10% discount to new Select100 customers. Customers must have a minimum of two lines and sign a minimum one-year term contract to be eligible for the Hang Ten promotion discount. Promotional term discount pricing will apply for the duration of the term agreement. Customers will be required to adhere to existing term plan rules, guidelines, terms and conditions as set forth in the Company's local tariff on file with this Commission, and as described in the Agreement for Service.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

This promotion, which may not be combined with any other promotion, except for the Company's Money in the Bank promotion and Select100 Forward Term Plan promotion, will be available from the effective date of this filing through December 15, 2004.

The Hang Ten Promotion may not be available in all areas. Customers may contact a Company customer service representative at 1-800-239-3000 to inquire about availability. (T)

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - Current Promotions (Cont'd.) 3.5.1
    - H. Reserved for Future Use

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- Promotional Offerings (Cont'd.) 3.5
  - 3.5.1 Current Promotions (Cont'd.)
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(T) Cancels 1st Revised Page 95.13 (T)

# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - Current Promotions (Cont'd.) 3.5.1
    - Reserved for Future Use H.

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- Promotional Offerings (Cont'd.) 3.5
  - 3.5.1 Current Promotions (Cont'd.)
    - Reserved for Future Use H.

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# LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - H. Reserved for Future Use

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
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(T) 5<sup>th</sup> Revised Page 95.17 (T)

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
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### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Promotional Offerings (Cont'd.) 3.5

#### Current Promotions (Cont'd.) 3.5.1

#### I. Free Month Promotion

The Free Month Promotion is available to existing Company Infinity and Select 100 customers who are within six months of the expiration date of their term contract or whose contracts have expired and who are eligible for conversion from Resale or UNE-P to UNE-L where facilities are available. Qualified customers will receive one free month of service on a one-year commitment renewal, two free months of service on a two-year commitment renewal, or three free months of service on a three-year commitment renewal.

The Free Month Promotion applies to all local, data, internet, and long distance monthly recurring charges and all related taxes and FCC charges (including SLC, Carrier Line Charges and USF charges). Measured usage services and per use charges such as long distance usage and directory assistance calls are not included in the free month offer.

The free month will be credited in the 6th month of service, based on charges billed during Month 5 for customers who sign a one-year term agreement. Customers who sign a two-year agreement will receive their free month credits in the 6th and 18th months of service, based on charges billed in Months 5 and 17, respectively. Customers who sign a three-year agreement will receive their free month credits in the 6th, 18th and 30th months of service, based on charges billed in Months 5, 17 and 29, respectively.

If a Customer receives this promotion in conjunction with term renewal but terminates the agreement before the expiration of the term, the Company will seek recovery of discounts received in connection with this offering as of the date of termination in addition to disconnect charges assessed under the associated service.

If the customer, prior to renewal, receives a benefit under a previously filed promotion, they will be allowed to keep their existing promotion and add the Free Month Promotion. Otherwise, this promotion may not be combined with any other promotion. The Free Month Promotion will be available from the effective date of this filing through June 30, 2005.

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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.5 Promotional Offerings (Cont'd.)

#### 3.5.1 Current Promotions (Cont'd.)

### J. Customer Retention Promotion

The Customer Retention Promotion is available to DUNE, Unity, Unity Plus and DUNE, Unity and Unity Plus Rural and Complete Bundle local customers with expired term contracts or with contracts that are within 6 months of expiring. To receive the promotional discount, customer must opt to re-sign a minimum one-year term contract with the Company for the existing local product at established locations.

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Eligibility for the level of discount received is based on the number of local lines or channels associated with a single customer. The discount will apply to line/trunk and optional feature monthly recurring charges.

RD1	5%	Customers with 2 or more local lines or channels
RD2	10%	Customers with 3 or more local lines or channels
RD3	15%	Customers with 4 or more local lines or channels
RD4	20%	Customers with 5 or more local lines or channels
RD5	25%	Customers with 6 or more local lines or channels
RD6	30%	Customers with 7 or more local lines or channels
RD7	35%	Customers with 8 or more local lines or channels
RD8	40%	Customers with 9 or more local lines or channels

Infinity Business Service lines may also be eligible for this promotional discount if the account that contains the Infinity Business Service is associated with a master account that qualifies for this discount. Qualified Infinity Business Service lines will receive the same discount as the master account. Standalone Infinity Service lines are not eligible for this discount.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.5 Promotional Offerings (Cont'd.)

#### Current Promotions (Cont'd.) 3.5.1

#### J. Customer Retention Promotion (Cont'd.)

In addition to applicable term discounts received in connection with the underlying service, Customers already receiving previously filed promotional discounts will be allowed to maintain those discounts in connection with the Retention Program. Customers may not, however, combine the Retention Program discount with the Free Month Offering.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

This promotion will be available from April 27, 2005 through July 31, 2005.

#### K. **UFAII Element Promotion**

New customers who subscribe to DeltaCom's Simpli-Business products may be eligible to receive a one-time \$500 credit on their first month's bill.

In order to receive the credit, the customer must sign the Promotional Certificate.

All other applicable product rules, rates, terms and conditions under this Price List apply.

This promotion will be available from October 1, 2007, through October 31, 2007.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - L. Feel Free Promotion

The Feel Free Promotion is available to new DeltaCom DVP, IVP, Simplici-T 3.0, Simplici-T 3.0 PRI, Simplici-T Plus, Simpli-Business T 2.0, and Simpli-Business PRI customers. This promotion is also available to new locations being added by existing customers on the above mentioned products. Product conversions are excluded from this promotion.

Qualified customers will receive a one-time credit equal to one month's monthly recurring charges. The Feel Free Promotion applies to local billed monthly recurring charges for the base product package in addition to any additional lines/channels and product elements. The credit will be applied to the customer's first bill.

All other applicable product rules, rates, terms and conditions under this Price List apply.

The Feel Free Promotion will be available from March 2, 2008, through June 2, 2008.

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Cancels Original Page 95.23 (T)

### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - M. Feel Free Promotion II

The Feel Free Promotion II is available to new DeltaCom DVP, IVP, Simplici-T 3.0, Simplici-T 3.0 PRI, Simplici-T Plus, Simpli-Business T 2.0, and Simpli-Business PRI customers. This promotion is also available to new locations being added by existing customers on the above mentioned products. Product conversions are excluded from this promotion.

Qualified customers will receive a one-time credit equal to one month's monthly recurring charges. The Feel Free Promotion II applies to local billed monthly recurring charges for the base product package in addition to any additional lines/channels and product elements. The credit will be applied to the customer's first bill.

All other applicable product rules, rates, terms and conditions under this Price List apply.

The Feel Free Promotion II will be available from June 25, 2008, through December 31, 2008.

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- Promotional Offerings (Cont'd.) 3.5
  - Current Promotions (Cont'd.) 3.5.1
    - Free Month Reterm Promotion N.

Under the Free Month Reterm Promotion, existing customers who renew their contract with DeltaCom will receive a one-time credit on the first bill following the renewal of the contract. The Free Month Reterm Promotion credit amount depends on the type of services renewed and the length of the renewal term. The credit does not include long distance usage charges, international usage charges, directory assistance, regulatory charges, surcharges, taxes, and other fees.

In the event the Customer does not complete the term, Customer shall be liable for a discontinuance charge in addition to the reimbursement of the Free Month Reterm Promotion credit.

All other applicable product rules, rates, terms and conditions under this Price List apply.

The Free Month Reterm Promotion will be available from October 9, 2008, through April 7, 2009.

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# LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - 3.5.1 Current Promotions (Cont'd.)
    - O. Add-A-Line Promotion

Under the Add-A-Line Promotion, new or existing Simplici-T, Simplici-T 3.0, Simplici-T Plus, Simpli-Business T, Simpli-Business T 2.0, and Simpli-Business T v.3 customers may add additional lines to their T1 base package at a reduced monthly recurring charge of \$9.99. The additional line must be delivered over the T1 to receive the reduced charge.

All other applicable product rules, rates, terms and conditions under this Price List apply.

The Add-A-Line Promotion will be available from February 19, 2009, through April 30, 2009.

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(T) Cancels 1st Revised Page 95.26 (T)

## LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - Current Promotions (Cont'd.) 3.5.1
    - P. IP Complete PRI Market Trial

IP Complete PRI is a new business product offering that provides Local and Internet service with dynamic bandwidth. The dynamic bandwidth is available in three increments, up to: 1.5 Mbps, 3.0 Mbps, and 4.5 Mbps. IP Complete PRI accommodates PRI and DID services and requires a minimum of six channels. The base monthly recurring charge for IP Complete PRI includes the six required channels, up to 1.5 Mbps of bandwidth, a block of twenty DID numbers, PRI hunting, Calling Number and Name Delivery, and Expanded Calling Service. Additional channels (up to 23), additional bandwidth (up to 4.5 Mbps), additional blocks of DID numbers, Simpli Analog lines, and T-Remote lines are available with IP Complete PRI at an incremental charge.

Subscription to DeltaCom's T 5000 or T 2500 long distance service is required with IP Complete PRI. The plans provide up to 5000 (T 5000) or 2500 (T 2500) minutes per month of outbound and inbound usage for domestic long distance per T-1. Interstate, Intrastate, Inbound, and Outbound domestic minutes qualify for the free minute application. Minutes in excess of the included plan minutes carry a rate per minute. Calling Card, International, Directory Assistance, and Operator Service minutes carry a separate rate per minute.

IP Complete PRI requires a 1, 2, or 3-year term agreement. Term discounts and Volume Level discounts may be offered to IP Complete PRI customers. Discontinuance charges may also apply.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- Promotional Offerings (Cont'd.) 3.5
  - 3.5.1 Current Promotions (Cont'd.)
    - IP Complete PRI Market Trial (Cont'd.) P.

The IP Complete PRI market trial will be available in select end offices in the following areas: Belle Glade, Boca Raton, Boynton Beach, Bradenton, Clearwater, Cocoa Beach, Delray Beach, East Orange, Fort Pierce, Hobe Sound, Hudson, Jensen Beach, Jupiter, Kissimmee, Lake Mary, Lakeland, Largo, Melbourne, New Port Richey, Orlando, Oviedo, Port St. Lucie, Sanford, Sarasota, St. Petersburg, Stuart, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West, Tarpon Springs, Vero Beach, Winter Haven, Winter Park, West Kissimmee, West Palm Beach, and Zephyrhills.

This market trial will be available from March 16, 2009, through April 20, 2009.

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## LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.5 Promotional Offerings (Cont'd.)
  - Current Promotions (Cont'd.) 3.5.1
    - 1, 2, 3 Free Promotion Q.

Under the 1, 2, 3 Free Promotion, new Customers that select IP Complete PRI, Simplici-T Plus, Simplici-T 3.0, Simplici-T 3.0 PRI, Simpli-Business T v.3, Simpli-Business PRI v.3, IVP, DVP, and Business Allegiance products are provided a one-time credit on their first month's bill. The 1, 2, 3 Free Promotion applies to billed monthly recurring charges for the base product package in addition to any additional lines/channels and product elements. Taxes, surcharges, non-recurring charges, and usage-based charges are excluded. The one-time credit will equal one month's MRCs for a 1-year term, two month's MRCs for a 2-year term, and three month's MRCs for a 3-year term. Customers signing a term greater than 3 years will receive a one-time credit equal to three month's MRCs.

In addition to the discontinuance charge, Customers will be responsible for reimbursement of the free month(s) of service should the Customer discontinue service prior to the expiration of the term.

All other applicable product rules, rates, terms and conditions under this Price List apply.

The 1, 2, 3 Free Promotion will be available from November 10, 2009, through December 31, 2009.

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#### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### **Directory Assistance Services** 3.6

#### Directory Assistance 3.6.1

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

Each call to Directory Assistance will be charged as follows: (A)

> See Rate Schedule in Section 4. Per Call:

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- A credit will be given for calls to Directory Assistance as follows: (B)
  - The Customer experiences poor transmission or is cut-off during the call;
  - The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

Directory Assistance charges are not applicable to customers who have applied (C) for and received Company certification as having a hearing, speech, or physical impairment that restricts their ability to use a printed directory. Applications for the Directory Assistance Disability Exemption must be accompanied by confirmation of the disability in writing on official letterhead of the physician, clinic, or group/agency verifying the disability.

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### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.6 Directory Assistance Services (Cont'd.)
  - 3.6.1 Directory Assistance (Cont'd.)
    - (C) (Cont'd.)

This exemption is applicable exclusively to calls made by the disabled individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

#### 3.6.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

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## LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.7 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of any operator to a particular Station and specified by the Caller. The call may be billed to the called party.

Station to Station: Calls complete with assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 Telephone numbers, but does not request the operator to complete a call.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.7 Operator Assistance (Cont'd.)
  - 3.7.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
  - 3.7.2 Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
  - 3.7.3 Rates: Rates for Busy Line Verification and Interrupt Service will apply under the following circumstances:
    - 3.7.3.1 The operator verifies the line is busy with a call in progress.
    - 3.7.3.2 The operator verifies the line is available for incoming calls.
    - 3.7.3.3 The operator verifies the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption. Charges are set forth in Section 4.

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### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.8 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant local exchange carrier provided on the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station Numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- 3.8.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 3.8.2 The Company may refuse a listing which contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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#### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.8 Directory Listings (Cont'd.)

- Each listing must be designated Government or Business to be placed in the appropriate 3.8.3 section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identify of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules and respect thereto.
- In order for listings to appear in an upcoming directory, the Customer must furnish the 3.8.4 listing to the Company in time to meet the directory publishing schedule.
- Directory listings are provided in connection with each Customer service as specified 3.8.5 herein.
  - 3.8.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
  - 3.8.5.2 Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for Additional listings are specified in Section 4.
  - 3.8.5.3 Non-published Listings: Listings that are not printed in directories nor available from Directory Assistance.

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### LOCAL EXCHANGE SERVICES

# SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.8 Directory Listings (Cont'd.)

#### 3.8.5.3 Non-Published Listings (Cont'd.)

A Non-published Telephone Service will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.5. Rates for Non-published listings are specified in Section 4.

- 3.8.5.4 Non-listed Numbers: A Non-listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Non-listed Numbers are specified in Section 4.
- 3.8.5.5 Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the Price List published by the specific local exchange carrier providing the Foreign Listing.
- 3.8.5.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.8 Directory Listings (Cont'd.)
  - 3.8.5.3 Non-Published Listings (Cont'd.)
    - 3.8.5.7 Reference Listings: A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone. Charges for reference listings are specified in Section 4.
    - 3.8.5.8 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are set forth in Section 4.
- 3.9 Emergency Services: Both Basic and Enhanced 911 (E911) allow Customers to reach appropriate emergency services including police, fire and medical services. Subject to availability, Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for the display at the Public Service Answering Point (PSAP).
- Presubscriptions 2 (PIC-2): PIC-2 allows Customers to presubscribe to their carrier of choice for 3.10 intraLATA calls, without dialing the Access Code. The rates specified in Section 7 will apply each time the Customer requests a change to their intraLATA PIC, subsequent to the initial designation. The Company reserves the right to waive a PIC charge. InterLATA Presubscription is available pursuant to the Company's FCC Tariff No. 1.
- 3.11 Vanity Telephone Numbers: Service currently not available. At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.12 RESERVED FOR FUTURE USE
- 3.13 Customized Code Restrictions (CCR)
  - 3.13.1 General Regulations
    - Customized Code Restriction is a service which enables customers to restrict (a) certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted and is available to basic exchange customers with Individual Line Residence or Business Service or PBX Trunks, in either flat, message or measured rate services.

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# LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Customized Code Restrictions (CCR) (Cont'd.) 3.13

#### 3.13.1 General Regulations (Cont'd.)

- Customers may subscribe to whichever option meets their needs, but only one (b) option may be provided on a line/trunk or group of lines/trunks.
- CCR is furnished only from central offices equipped to provide this service and (c) where facilities permit.
- When CCR is provided from central offices other than the customer's normal (d) serving central office, Foreign Central Office or Foreign Exchange charges, whichever is appropriate, will apply to all lines/trunks equipped with this service.
- CCR does not provide restriction of non-chargeable calls to Company numbers, (e) such as Customer Service, Public Emergency Service numbers (911), or 1-800 calling.
- Subscribing to CCR does not relieve customers of responsibility for calls charged (f) to their numbers.
- Customers who subscribe to CCR options which restrict operator access are (g) required to place Company-provided stickers on each restricted telephone indicating the operator cannot be reached. In addition, it is the responsibility of the customer to notify all users of their service that an operator cannot be reached.

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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

- 3.13 Customized Code Restrictions (CCR) (Cont'd.)
  - 3.13.1 General Regulations (Cont'd.)
    - (h) The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes specified for the options listed in 3.15.2 following.
  - 3.13.2 Customized Code Restriction Options

The codes shown below are not all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company. Rates for CCR Options 1-6 are listed in Section 4.

Option	Codes Blocked
1	1+, 0+, 0-, 00-, 01+, 011+, 411, 976, 900 (D)
2	0-, 0+, 00-, 01+, 976
3	1+, 0+, 0-, 00+, 01+, 001+, 900
4	900, 976
5	976
6	900, 976 (D)
14	1+900, 0+900, 1+976, 0+976, 1+411, 0+411

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# LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.14 RESERVED FOR FUTURE USE

## 3.15 Mileage-Private Line Channel

For use with extension line service. Charge applies per 1/10<sup>th</sup> mile.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

#### 3.16 Mileage-Extension Line

A charge applies per two point channel between buildings on the same premises.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

#### 3.17 Extension Service

Extension Service provides for speech communications where the extension service is located on other than the subscriber's premises for the purpose of answering calls at such time as the subscriber is not available at the main station or where two or more "premises" of the same subscriber are used in the conduct of one establishment or business.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Selective Class of Call Screening 3.18

Selective Class of Call Screening is available per line or trunk and enables customers to secure the central office blocking of 1+, 101XXX1+, 976, 900 and screening information to prevent operator assisted calls from being billed to the subscriber's line. Information is also passed to long distance telecommunications providers to identify the line as requiring special operator handling. Subscribing to this service does not relieve the subscriber of responsibility for calls. other than intraLATA calls carried by the Company, which originate from his/her number. All local calls and calls to Company numbers such as repair service, directory assistance and public emergency service numbers such as 911 will be permitted from the establishment. This service is subject to the availability of facilities and is available only from central offices which have been arranged to provide these services.

#### 3.19 Surrogate Client Number

Surrogate Client Number provides for a telephone number in the subscriber's serving wire center from which calls will be forwarded on an intraoffice basis to the subscriber's exchange service. This service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

#### 3.20 Traffic Study Service

When requested by the customer, the Company will conduct a traffic study to determine calling (T)patterns and call demographics associated with the customer's telephone system.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.23 DUNE Service

Current Company Long Distance customers who have a T-1 access line are eligible to subscribe to DUNE Service which is a digital local service product that allows customers to purchase local service that is delivered to the premise with a Digital DS-1 loop. Customers will pay for the DS-1 loop and pay for each local channel. Hunting is given at no charge. Customers may also purchase the CLASS features itemized in section 4.1.5 of this tariff for the rates quoted therein. This service requires that digital facilities be available to the customer's location. Expanded Calling Service is also provided at an additional cost.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

## 3.23.1 DUNE Complete Bundle

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing as set forth in Section 4.1.8.4 F.

All other terms, rates and conditions for DUNE apply.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.23 DUNE Service (Cont'd.)

### 3.23.2 DUNE Rural Bundle

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for T-1 loop pricing as set forth in Section 4.1.8.4 G.

All other terms, rates and conditions for DUNE apply.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

3.24 Digital Centrex Service (Sprint-Centel Telephone Exchanges Only)

> Digital Centrex is a service provided through a digital centel office. It provides the customer with features normally associated with key telephone systems or switchboards. The service is offered subject to the availability of facilities and provided the customer's serving centel office is a digital centel office equipped with the necessary software. The service does not include terminal equipment on the customer's premises. Provision of the telephone instruments or other equipment is the responsibility of the customer.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.25 **Dual Service**

Dual service is a service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center for a limited period of time for nondesigned services only. The provision of Dual Service assures the customer continual service at both locations during the time of a move.

Dual Service will be offered subject to the availability of facilities and technical limitations.

Dual Service will be limited to a maximum service period of thirty (30) days.

Billing for Dual Service includes the nonrecurring charge plus the applicable portion of the monthly rate on both lines during the period of service overlap, regardless of the duration of that overlap.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.26 Current Offerings

All new Unity Plus customers who subscribe to Unity Plus and Company long distance for a minimum of a one-year term can receive a monthly credit of \$450.00. All existing Unity product rules in Section 3.4.3 apply.

[AS OF AUGUST 13, 2004, THE UNITY PLUS MONTHLY CREDIT TERM INCENTIVE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

3.27 Reserved For Future Use

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.28 Select 100

Select 100 is a business service that is available to new customers who subscribe to a minimum of two (2) lines. Customers may choose from the following term commitment options: Month-to-Month, 12-Month Term, 24-Month Term, or 36-Month Term.

Customers who enter into 12, 24 or 36-month term contracts will receive a 7%, 12% or 17%, respectively, off the Infinity single line business rate as well as certain optional features, excluding Hunting. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services or directory assistance charges.

Customers who enter into 12, 24 or 36-month term contracts will receive a 50%, 75% or 100% discount, respectively, on the monthly recurring charge for Hunting. This discount does not apply when Hunting is selected as part of the Select 100 Feature Package. No additional term discounts apply.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Select 100 (Cont'd.) 3.28

A monthly recurring fee will apply for subscription to this service, however, the fee can be waived if the customer subscribes to on-line billing through the Company.

Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this service is available in their area. Select 100 is available to customers with up to three (3) lines in Verizon territory and up to four (4) lines in Embarq territory.

## 3.28.1 Select 100 Feature Package

Select 100 Customers may also add the Select 100 feature package to their Select 100 business service. Select 100 feature package allows customers to select unlimited numbers of compatible calling features at the rate specified in Section 4.1.17.1 of this tariff. All calling features are subject to availability in the serving central office.

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3.28 Select 100 (Cont'd.)

3.28.2 RESERVED FOR FUTURE USE

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.29 N11 Dialing Service

DeltaCom's N11 Dialing Services are three digit local dialing arrangements available in specified areas, with DeltaCom, Inc. ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the N11 codes are assigned for access to community information and referral services. In addition, the N11 subscriber must comply with any orders and rules pertaining to N11, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

## Application of Charges:

- A Service Establishment charge shall apply per basic local calling area. 1.
- N11 subscribers will pay the normal tariffed charges for the local exchange access 2. arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the N11 subscriber's designated premises.
- 3. Applicable service order charges as specified in Section 4 will apply, in addition to the rates found in section 4.1.18 of this tariff.
- 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
- 5. A charge will apply to changes to the point-to number at the subscriber's request, per N11 Dialing Service, per central office switch within the basic calling area.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.30 Free Month Offering

The Free Month Offering is available to new Company customers who subscribe to a T1 based service. This offering provides the customer with one free month of service with a two year commitment and two free months of service with a three year commitment.

This Offering applies to all Monthly Recurring Charges (MRC) for Local, Long Distance recurring charges, Internet, Frame, IP VPN, Firewall, Equipment and all related taxes. Measured usage services such as long distance usage and Conference Calling usage are not included in the free month offer. FCC charges are also eligible under this offering including SLC, Carrier Line Charges (CLC) and USF charges. This offering is not available in conjunction with the Select 100 service.

If the Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage and the disconnect charges assessed under the associated T1 based service, the Company will seek recovery of discounts received in connection with this offering as of the date of termination.

[Customers who received this offering prior to December 16, 2003 will receive previously tariffed credits of two free months of service with a two year commitment and three free months of service with a three year commitment.]

[AS OF MARCH 21, 2005, THE FREE MONTH OFFERING HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### 3.31 RESERVED FOR FUTURE USE

### 3.32 Associations Program

The Associations Program is available to new customers, and/or existing customers with expired term agreements, which are members of a recognized professional or trade association. Eligible customers will receive an additional 3% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, directory assistance, regulatory line charges and/or surcharges. Certification of Association membership is required and will be verified periodically. Misrepresentation of membership could result in removal of discounts.

The Associations Program discount is not applicable to Infinity Service.

[AS OF SEPTEMBER 1, 2010 THE ASSOCIATIONS PROGRAM IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO **NEW CUSTOMERS.**]

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.32 T-PAC

T-PAC is a T-1 based product with Customer Premise Equipment for new customers who need local service, toll service & data connectivity. Although toll service is optional for this product, the Company must be selected as the local and internet services provider for customers subscribing to this product. T-PAC Service consists of local business line charges, DID charges, internet access charges, and loop charges.

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Customers may purchase T-PAC with a minimum of 10 channels. For example, a minimum of four (4) business lines must be ordered when 384K of internet is ordered; six (6) business lines must be ordered when 256K of internet is ordered. Non-recurring installation charges apply for lines added after the initial installation.

Each business line includes LATA-wide local calling, hunting, and customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as reflected in Section 4.1.13, 5.3.2, 6.2.2 or 7.3.4 of this tariff.

Call Forward Busy Line
Call Forward Don't Answer
Call Forward Don't Answer
(Ring Control)
Call Forward Variable
Call Waiting
Speed Calling 30
Three Way Calling
Message Waiting Indicator
(Audible)
Message Waiting Indicator
(Visual)

Block Name/Number Delivery

Call Block
Call Tracing
Repeat Dialing
Call Selector
Preferred Call Forwarding
RightRing I
Right Ring II
Remote Access Call Forwarding
Custom Call Transfer
Signature Basic
Signature Deluxe
Star 98 Access
All Custom Code Restriction Options

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1375 Peachtree Street, Level A

Call Return

Atlanta, GA 30309

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### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.32 T-PAC (Cont'd.)

DID channels are available as an optional feature and will carry an additional monthly charge. DID channels cannot be ordered as a substitute for, and can only be ordered in addition to, the initial four (4) or six (6) local business lines.

Customers may add data connectivity (Frame Relay, Internet Access, IP VPN etc.) per their application needs according to tariffed rates where applicable. Internet Access rates are available for T-PAC customers as set forth in Section 4.1.19 of this tariff.

T-PAC requires a 1-, 2- or 3-year term agreement, and term discounts are available to the Customer. Customers are eligible for either a 7% or 10% off monthly recurring package charges for T-PAC Service, excluding loop charges, for 2- and 3-year agreements, respectively.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.32 T-PAC (Cont'd.)

#### 3.33.1 T-Remote

Customers purchasing T-PAC Service who require analog service at additional, smaller locations can purchase the T-Remote product. T-Remote requires a 1-, 2- or 3-year term agreement, and customers are eligible for term and volume discounts per the T-PAC Service description. Customers are also subject to the same discontinuance provisions as with the T-PAC Service. T-Remote can only be sold in conjunction with a host T-PAC site, and is not available as a stand-alone product option. Refer to the T-Remote product description for additional details.

### 3.33.2 Data Connectivity Option

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for T-PAC. Pricing will apply only for locations with T-PAC and pricing remains the same regardless of host or remote port speeds.

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2<sup>nd</sup> Revised Page 106.15 (T)

Cancels 1<sup>st</sup> Revised Page 106.15 (T)

## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.32 T-PAC (Cont'd.)

## 3.33.3 Secure Access Option

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay functionality on the same T1 at the host location may do so by adding the Secure Access Option to the host location.

## 3.34 T1 Expedite Request Charge

Upon customer request the Company will perform the work required to determine if a due date for a service installation of a T1 (i.e., a new service installation, or a move, or physical rearrangement of an existing service) can be provided that is in advance of the Company's standard installation interval for such service. Such requests shall be referred to as T1 Expedite Requests. All such requests shall incur, and the customer will be required to bear the cost of, a T1 Expedite Request Charge whether or not the Company can meet the expedited due date desired by the customer. The T1 Expedite Request Charge is in addition to all other applicable nonrecurring charges.

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15th Revised Page 106.16

(T) Cancels 14th Revised Page 106.16 (T)

## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.35 Volume Level Discounts

Volume Level Discounts may be available to new T-PAC, T-Remote, Simplici-T, Simplici-T PRI, Simplici-T Plus, Simplici-T 3.0, Simplici-T 3.0 PRI, IVP, DVP, IP Complete PRI, SimpliVoice, and Simpli-Voice 2.0 local service Customers that purchase at least one additional product and sign a minimum one-year contract. Eligibility for the level of discount received is based on the number of local channels associated with a single Customer.

VL1	1%	Customers with 2 or more local channels or lines
VL2	2%	Customers with 3 or more local channels or lines
VL3	3%	Customers with 4 or more local channels or lines
VL4	4%	Customers with 5 or more local channels or lines
VL5	5%	Customers with 6 or more local channels or lines
VL6	10%	Customers with 7 or more local channels or lines
VL7	15%	Customers with 8 or more local channels or lines
VL8	20%	Customers with 9 or more local channels or lines
VL9	25%	Customers with 10 or more local channels or lines
VL10	30%	Customers with 11 or more local channels or lines
VL11	35%	Customers with 12 or more local channels or lines
VL12	40%	Customers with 13 or more local channels or lines
VL13	45%	Customers with 14 or more local channels or lines
VL14	50%	Customers with 15 or more local channels or lines
VL15	55%	Customers with 16 or more local channels or lines

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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2<sup>nd</sup> Revised Page 106.17

(T) Cancels 3rd Revised Page 106.17 (T)

## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.36 Simplici-T Service

Simplici-T is a medium to large business offering that allows for multi-site connectivity with host/remote site complements. This product provides customers with local, long distance and certain non-regulated features via local lines, trunks or integrated services on a single T-1 at a single location.

A minimum of ten (10) channels of local service (local lines) must be ordered with Simplici-T. The base monthly recurring charge includes the ten required local channels. Hunting is also included for up to ten lines and will be configured as defined by the customer. Additional lines can be added at an incremental charge per line. Local Trunk service requires a minimum of 24 channels, voice or integrated.

DID channels are available as an optional feature with the Simplici-T trunk package. DID channels will not be mixed or integrated with lines on the T-1. DID channels require DID number blocks which are priced in blocks of 20 numbers.

Simplici-T PRI

Simplici-T PRI was designed as an optional package to meet the needs of business customers that require ISDN PRI services. Each PRI has 23 local trunks, or "B" channels, and 1 "D" channel.

Simplici-T PRI is available only with trunks and only one trunk group will be supported per PRI. NFAS configurations are available at no additional charge for up to eight (8) individual Simplici-T PRI T-1 circuits. Transfer and Name Delivery, an optional feature, may be selected by the customer for an additional charge.

Simplici-T PRI requires DID number blocks which are priced in blocks of 20 numbers.

[AS OF JULY 15, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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(T) Cancels 2<sup>nd</sup> Revised Page 106.18 (T)

### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.36 Simplici-T Service (Cont'd.)

Each Simplici-T and Simplici-T PRI local channel includes LATA-wide local calling; thus, the Company must be selected as the customer's presubscribed intraLATA carrier on all channels. (T)

All CLASS calling features, subject to availability in the serving central office and compatibility with other calling features, are included in the base package price for Simplici-T. Features are not automatically provisioned; the customer must determine what features will be needed for each line. No CLASS features are available with the Simplici-T PRI service.

Subscription to the Company's interLATA long distance service is not required with Simplici-T (T) or Simplici-T PRI, but the customer may subscribe to the Company's T LD long distance (T) product, T 5000 LD Plan, or, if usage levels justify, the Company's HorizonLD long distance (T) product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Interexchange tariff. If the customer has T LD at (T) their main site, they must have T LD at all locations with the Company's long distance service. (T) This rule also applies to Horizon LD. Other Company long distance services are not available in (T) conjunction with Simplici-T or Simplici-T PRI services.

A special analog line may be supplemented with each Simplici-T and Simplici-T PRI circuit at the same location for use with alarm, fax or data services that require a line outside of the T-1. Up to three (3) fax/alarm lines may be purchased at a single Simplici-T or Simplici-T PRI site. Fax/Alarm Lines cannot be in a hunt group with lines on the T-1 and CLASS features and voicemail will not be an available option on these lines.

[AS OF JULY 15, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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4<sup>th</sup> Revised Page 106.19 (T)

Cancels 3<sup>rd</sup> Revised Page 106.19 (T)

## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.36 Simplici-T Service (Cont'd.)

Alternatively, the T-Remote product is an available option for multi-location customers whose host or master location needs analog service but also needs CLASS features and/or voicemail service. See the T-Remote product description and pricing in this Tariff for applicable rates, terms and conditions. Unlike Simplici-T and Simplici-T PRI customers, customers subscribing to T-Remote are required to designate the Company as both their local and long distance service provider.

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Dedicated Internet Access is available with Simplici-T and Simplici-T PRI at speeds from 256K to 768K. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and up to six (6) static IP addresses per T-1. Up to thirty (30) e-mail boxes are included and allowed per master account. Additional domain names and e-mail boxes may be purchased for an additional charge. Additional static IP addresses are available at no additional charge. Dynamic IP addresses are not available.

A package of services geared towards the multi-location customer with data connectivity needs is available for additional monthly recurring charges. This package will allow for interconnectivity with other Simplici-T, Simplici-T PRI or stand-alone Frame Relay sites.

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for an additional monthly charge. Pricing set forth in the Rates section of this Tariff is for simple, basic designs and will apply only for locations with Simplici-T or Simplici-T PRI.

Customers in need of the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package at the host location for an additional monthly recurring charge as set forth in the Rates Section of this Tariff.

[AS OF JULY 15, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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6<sup>th</sup> Revised Page 106.20 (T)

Cancels 5<sup>th</sup> Revised Page 106.20 (T)

## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.36 Simplici-T Service (Cont'd.)

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T and Simplici-T PRI packages and is determined by number of lines provisioned and line functionality. Equipment remains the property of the Company. At the time customer cancels service with the Company, equipment will be recovered. Only the Company is allowed to service and maintain the equipment. The customer is not allowed to make changes to Company provided CPE.

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Simplici-T and Simplici-T PRI both require a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T Service.

Customers subscribing to this product may also be eligible for Volume Level Discounts, as set forth in Section 3.35, if at least one additional product is purchased and a minimum one-year contract is signed. Eligibility for the level of discount received is based on the number of local channels associated with a single customer.

[AS OF JULY 15, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.36 Simplici-T Service (Cont'd.)

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Simplici-T and Simplici-T PRI are available to new customers, existing customers with expired contracts who are currently subscribed to Dune, Unity, or Unity Plus, and also to customers who want to upgrade to T-1 product packages. However, these services are only available to customers located in the Schedule Areas specified in the Rates section of this Tariff.

[AS OF JULY 15, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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(T) Cancels 5th Revised Page 106.22 (T)

### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.37 T-Remote

T-Remote is for multi-location T-1 based business Customers whose host or master location subscribes to T-PAC, Simplici-T or Simplici-T Plus Service but who also require analog service at additional, smaller locations. Customers, however, are allowed no more than seven (7) T-Remote locations per T-1.

Customers subscribing to T-Remote must sign a term agreement coterminous with that of the host/master location. Customers are eligible for term discounts and are subject to the same discontinuance provisions associated with the local product to which the host account is subscribed. T-Remote can only be sold to locations linked to a T-1 based host site subscribed to the local products listed above, and is not available as a stand-alone product option.

Customers subscribing to T-Remote are required to designate the Company as both their local and long distance service provider. T LD, T\_5000 LD, T\_2500, Converged Minutes, and Horizon LD are the Company's long distance services allowed for use with T-Remote, but consistency must be maintained between locations that are billed on the same account. If the Customer has T LD at the host/master location, their T-Remote locations must have T LD as well.

If Expanded Calling Service is included on the Customer's associated T-1 based product, Expanded Calling Service will also apply to T-Remote lines.

In addition, each T-Remote line includes the Customer's choice of calling features listed in the Rates section of this Tariff, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed will carry the standard installation and monthly recurring charge, depending on Customer location, as set forth in Section 4.1.13, 5.3.2, 6.2.2 or 7.3.4 of this Tariff. Back-up Lines, Fax Overflow, alarm and/or security monitoring services, and Remote Call Forwarding are not available with T-Remote.

[AS OF JANUARY 21, 2011 T\_5000 LD AND T\_2500 ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.1

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.38 Simplici-T Plus Service

Simplici-T Plus is a small to medium-size business offering that utilizes T-1 delivery of line side local exchange service and internet service. The local service and data transmission share the available bandwidth of 1.228 Mbps, employing the use of the entire available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, internet bandwidth is reduced to accommodate voice needs.

A minimum of six (6) lines of local service must be ordered with the Simplici-T Plus. The base monthly recurring charge includes the six required local lines as well as the hunting functionality for up to six lines. Additional lines can be added at an incremental charge per line. Trunks, DID, Point-to-Point Data/Voice, and PRI services are not available with this product. Pricing, depending on customer location, is set for the in the Rates Section of this Tariff.

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T Plus package and is available for use by the Customer as an enabler to this application. Number of lines provisioned and the line functionality determines the CPE to be used. This equipment remains the property of the Company. At the time Customer cancels service with the Company, this equipment will be recovered. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE.

Each business line includes LATA-wide local calling and Customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on Customer location, as set forth in Section 4.1.13, 5.3.2, 6.2.2 or 7.3.4 of this Tariff.

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.38 Simplici-T Plus Service (Cont'd.)

Call Block

Call Forward Busy

Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Call Forward Variable (Remote Access)

Call Return

Call Selector

Call Tracing

Call Waiting

Custom Code Restriction Options

Message Waiting - Audible

Repeat Dialing

Signature Basic

Signature Deluxe

Signature Deluxe

Multi-line Hunt Group

Speed Calling 30

Star 98 Access

Three-Way Calling/Custom Call Transfer

Subscription to the Company's long distance service is required with Simplici-T Plus. The Customer may subscribe to the Company's T LD long distance product, T\_5000 LD, T\_2500, Converged Minutes, or, if usage levels justify, the Company's HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Long Distance tariff. Consistency must be maintained between locations that are billed on the same account. If the Customer has T LD at their main site, they must have T LD at all locations with the Company's long distance service. Other Company long distance services are not available in conjunction with Simplici-T Plus. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location subscribes to Simplici-T Plus, but who also need analog service with CLASS features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Simplici-T Plus Service (Cont'd.) 3.38

A package of services geared towards the multi-location Customer with data connectivity needs is available for additional monthly recurring charges. This service allows for multi-site connectivity through Frame Relay and is the same package offered with the TPAC and Simplici-T product. This package will allow for interconnectivity with other TPAC, Simplici-T or stand-alone frame sites based on the guidelines.

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option. Pricing for the Data Connectivity Option is for simple, basic designs and will apply only for locations with Simplici-T Plus.

Customer requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package for an additional monthly recurring charge.

Simplici-T Plus requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T Plus Service.

Volume Level Discounts may apply as set forth in Section 3.35.

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## DeltaCom, LLC d/b/a EarthLink Business 1375 Peachtree Street, Level A

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## Cancels 2<sup>nd</sup> Revised Page 106.26

## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Simplici-T Plus Service (Cont'd.) 3.38

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

## Healthcare Bundle Option

The Simplici-T Plus Healthcare Bundle option is available for any healthcare-related company whose SIC code begins with 80XXXX, who signs either a 2 or 3 year term commitment, and who is located in Simplici-T Plus Schedule Area A and Schedule Area X. The package includes a Simplici-T Plus unchannelized T1 with the ability to receive up to 24 lines, Secure Access and Data Assurance (data products), and a toll free number for a single monthly recurring charge.

Customers subscribing to this option may be eligible for discounts up to 10% based on data options. No additional discounts, including Volume Level Discounts, are available in conjunction with this option.

If the Customer terminates the agreement after the initial 90 days of the Term Agreement, in addition to all accrued charges for usage and discontinuance charges assessed under the Simplici-T Plus product, the Company will seek recovery of any additional discounts received in connection with this option as of the date of termination.

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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Cancels 2<sup>nd</sup> Revised Page 106.27 (T)

## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.39 SimpliVoice

SimpliVoice is a small business bundled product available to new customers that provides the customer with local, long distance, and certain non-regulated features and products. Service is provisioned using a single 1FB-type line only. A monthly recurring fee will apply for subscription to this service, however, the fee can be waived if the customer subscribes to on-line billing through the Company's free eBillMaster billing service.

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Customers may choose service on a Month-to-Month basis, or enter into a 12-Month, 24-Month, or 36-Month Term Commitment. Customers who enter into a 12 -month term contract will receive a 3% discount off the SimpliVoice line rate. Customers who enter into a 24 or 36-month term contract will receive a 5% discount off the SimpliVoice line rate. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services, or directory assistance charges. Customers may also be eligible to receive additional discounts through the Company's Volume Level Discounts, Section 3.35, and the Company's SimpliVoice Affinity Program as described in Section 3.39.2 of this tariff. No other discounts are available with this product.

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Each SimpliVoice line includes LATA-wide local calling and customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features are not automatically provisioned; the customer must determine what features will be needed for each line. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as reflected in Section 4 of this tariff.

Call Block

Call Forward Busy Line Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Call Return
Call Selector
Call Tracing
Call Waiting

Custom Call Transfer

Hunting

Preferred Call Forwarding Remote Access Call Forwarding Repeat Dialing RightRing I RightRing II

Signature (Basic, Deluxe, or Enhanced)

Star 98 Access
Speed Calling 8
Speed Calling 30
Surrogate Client Number
Three Way Calling

Message Waiting Indicator (Audible) Message Waiting Indicator (Visual) All Custom Code Restriction Options

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.39 SimpliVoice (Cont'd.)

Subscription to the Company's interLATA long distance is not required with SimpliVoice, but the customer may subscribe to the Company's SimpliVoice Unlimited LD, SimpliVoice LD, or T LD long distance service, depending on the customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff. Other Company long distance services are not available in conjunction with SimpliVoice services.

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Service may be discontinued by written notice to the Company within the first 90 days of the term without incurring a "Discontinuance Charge." All Customer notices of discontinuance must be delivered to the Company in writing 30 days prior to the discontinuance becoming effective.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

SimpliVoice and/or certain optional features and products may not be available in all areas.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.39 SimpliVoice (Cont'd.)

## 3.39.1 SimpliVoice Fax

SimpliVoice Fax is available for the customer who needs a featureless line for fax or Internet usage. Only one SimpliVoice Fax line per SimpliVoice location is allowed, and is not available as a stand-alone product option.

## 3.39.2 SimpliVoice Affinity Program

The SimpliVoice Affinity Program is available to SimpliVoice customers who are members of a recognized professional or trade association. Eligible customers will receive an additional 2% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, directory assistance, regulatory line charges and/or surcharges. Certification of membership is required and will be verified periodically. Misrepresentation of membership could result in removal of discounts.

## 3.39.3 SimpliVoice ADSL

Dedicated Internet Access is available with SimpliVoice and Select 100 with maximum download speeds of 1.5Mbps or 3.0Mbps. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and one (1) static or dynamic IP address. Up to fifteen (15) e-mail boxes are included and allowed per master account. Additional domain names, e-mail boxes, and static or dynamic IP addresses may be purchased for an additional charge. The Customer must subscribe to SimpliVoice or Select 100 to be eligible for this product. This product is not available for businesses operating from a residency. Discounts will not apply to this service.

Customer Premise Equipment ("CPE") is included as part of the DSL service. The equipment remains the property of the Company. At the time customer cancels service with the Company, equipment will be recovered. Only the Company is allowed to service and maintain the equipment. The customer is not allowed to make changes to Company provided CPE. Company provided CPE carries a maintenance fee. This fee cannot be waived.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.40 Simplici-T 3.0 Service

Simplici-T 3.0 is a medium to large business offering that allows for multi-site connectivity with host/remote site complements. This product provides customers with local, long distance and certain non-regulated features via local lines, trunks or integrated services on a single T-1 at a single location.

A minimum of six (6) channels of local service (local lines) must be ordered with Simplici-T 3.0. The base monthly recurring charge includes the six required local channels. Hunting is also included for up to six lines and will be configured as defined by the customer. Additional lines can be added at an incremental charge per line. Local Trunk service requires a minimum of 10 channels, voice or integrated.

DID channels are available as an optional feature with the Simplici-T 3.0 trunk package. DID channels will not be mixed or integrated with lines on the T-1. DID channels require DID number blocks which are priced in blocks of 20 numbers.

Simplici-T 3.0 PRI

Simplici-T 3.0 PRI was designed as an optional package to meet the needs of business customers that require ISDN PRI services. Each PRI has 23 local trunks, or "B" channels, and 1 "D" channel.

Simplici-T 3.0 PRI is available only with trunks and only one trunk group will be supported per PRI. NFAS configurations are available at no additional charge for up to eight (8) individual Simplici-T 3.0 PRI T-1 circuits. Transfer and Name Delivery, an optional feature, may be selected by the customer for an additional charge. Blocking of collect calls can be provided with Simplici-T 3.0 PRI at no additional charge, if so requested by the customer.

Simplici-T 3.0 PRI requires DID number blocks which are priced in blocks of 20 numbers.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.40 Simplici-T 3.0 Service (Cont'd.)

Each Simplici-T 3.0 and Simplici-T 3.0 PRI local channel includes LATA-wide local calling; thus, the Company must be selected as the Customer's presubscribed intraLATA carrier on all channels.

All CLASS calling features, subject to availability in the serving central office and compatibility with other calling features are included in the base package price for Simplici-T 3.0. Features are not automatically provisioned; the Customer must determine what features will be needed for each line. No CLASS features are available with the Simplici-T 3.0 PRI service.

Subscription to the Company's interLATA long distance service is not required with Simplici-T 3.0 or Simplici-T 3.0 PRI, but the Customer may subscribe to the Company's T LD long distance product, T\_5000 LD Plan, T\_2500, Converged Minutes, or, if usage levels justify, the Company's Horizon long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Interexchange tariff. Consistency must be maintained between locations that are billed on the same account. If the Customer has T LD at their main site, they must have T LD at all locations with the Company's long distance service. Other Company long distance services are not available in conjunction with Simplici-T 3.0 or Simplici-T 3.0 PRI services. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location needs analog service but also needs CLASS features and/or voicemail service. See the T-Remote product description and pricing in this Tariff for applicable rates, terms and conditions. Unlike Simplici-T 3.0 and Simplici-T 3.0 PRI Customers, Customers subscribing to T-Remote are required to designate the Company as both their local and long distance service provider.

[AS OF JANUARY 21, 2011 T\_5000 LD AND T\_2500 ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

## 3.40 Simplici-T 3.0 Service (Cont'd.)

Dedicated Internet Access is available with Simplici-T 3.0 and Simplici-T 3.0 PRI at speeds from 256Kbps to 1.024Mbps. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and up to six (6) static IP addresses per T-1. Up to thirty (30) e-mail boxes are included and allowed per master account. Additional domain names and e-mail boxes may be purchased for an additional charge. Additional static IP addresses are available at no additional charge. Dynamic IP addresses are not available.

A package of services geared towards the multi-location customer with data connectivity needs is available for additional monthly recurring charges. This package will allow for interconnectivity with other Simplici-T 3.0, Simplici-T 3.0 PRI or stand-alone Frame Relay sites.

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for an additional monthly charge. Pricing set forth in the Rates section of this Tariff is for simple, basic designs and will apply only for locations with Simplici-T 3.0 or Simplici-T 3.0 PRI.

Customers in need of the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T-1 at the host location must also purchase the Secure Access Package at the host location for an additional monthly recurring charge as set forth in the Rates Section of this Tariff.

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T 3.0 and Simplici-T 3.0 PRI packages and is determined by number of lines provisioned and line functionality. Equipment remains the property of the Company. At the time Customer cancels service with the Company, equipment will be recovered. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.40 Simplici-T 3.0 Service (Cont'd.)

Simplici-T 3.0 and Simplici-T 3.0 PRI both require a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T 3.0 Service.

Customers subscribing to this product may also be eligible for Volume Level Discounts, as set forth in Section 3.35, if at least one additional product is purchased and a minimum one-year contract is signed. Eligibility for the level of discount received is based on the number of local channels associated with a single customer.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

3.40 Simplici-T 3.0 Service (Cont'd.)

> Simplici-T 3.0 and Simplici-T 3.0 PRI are available to new customers, existing customers with expired contracts who are currently subscribed to Dune, Unity, or Unity Plus, and also to customers who want to upgrade to T-1 product packages. However, these services are only available to customers located in the Schedule Areas specified in the Rates section of this Tariff.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.41 IVP

IVP is an offering for new acquisition customers and existing customers, in the Company's facilities based local service markets, which require data bandwidth and a local voice lines. IVP provides a data connection back to the Company's IP network that gives the Customer full data transmission. In addition it provides a local voice line. The voice and data transmissions share the available bandwidth on the line. Data transmission is burstable, employing the use of the entire available bandwidth when the voice line is not in use. The maximum available bandwidth of the line is 1.228 Mbps.

The base monthly recurring charge includes the one local line. Trunks, DID, Point-to-Point Data/Video, and PRI services are not available with this product. Pricing, depending on the Customer location, is set forth in the Rates section of this Tariff.

Customer Premise Equipment ("CPE") is included as a part of the IVP package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment. The equipment is subjected to the Equipment Maintenance Coverage Fee.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### IVP (Cont'd.) 3.41

A local phone number that is specific to the Customers' rate center is provided. E911 services are provided on the line. Each business line includes LATA-wide local calling and Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

Call Block

Call Forward Busy

Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Call Forward Variable (Remote Access)

Call Return Call Selector

Call Tracing Call Waiting **Custom Code Restriction Options** 

Message Waiting - Audible

Repeat Dialing

Signature Basic Signature Deluxe

Signature Deluxe

Multi-line Hunt Group

Speed Calling 30 Star 98 Access

Three-Way Calling / Custom Call Transfer

The product can be offered as a stand-alone service or sold with other Company products. The standard LD option for this line is T LD. If the Customer purchases a local T-1 product, as defined in the Company's Long Distance tariff, on the same account level, which qualifies for T LD or T 5000, they may select the applicable LD plan on this line as well. Account level minute pooling, free minutes pooled and shared across all lines on the account, is allowed with IVP. T-1 and T 5000 plans will contribute towards free minutes. The Customer may also select Horizon LD on this line as well. Product descriptions, rules and regulations, and pricing for each long distance product are set forth in the Company's Long Distance tariff. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

[AS OF JANUARY 21, 2011 T\_5000 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.41 IVP (Cont'd.)

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same line at the host location are required to purchase the Secure Access Package for an additional monthly recurring charge.

IVP requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for IVP Service.

Volume level discounts may also apply.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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1<sup>st</sup> Revised Page 106.38 (T) Cancels Original Page 106.38 (T)

#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.42 DVP

DVP is an offering for new acquisition customers and existing customers, which are adding data services and require connectivity between network sites for data applications and voice lines. DVP is offered in the Company's facilities based local service markets where the product is available. DVP provides a data connection back to the Company's network that gives the Customer the capability of routing traffic privately between sites with a high level Quality of Service. In addition, it provides a local voice line. The voice and data transmissions share the available bandwidth on the line. Data transmission is burstable, employing the use of the entire available bandwidth when the voice line is not in use. The maximum available bandwidth of the line is 1.228 Mbps.

The base monthly recurring charge includes one local line. Trunks, DID, Point-to-Point Data/Video, and PRI services are not available with this product. Pricing, depending on the Customer location, is set forth in the Rates section of this Tariff.

Customer Premise Equipment ("CPE") is included as a part of the DVP package. This equipment remains the property of the Company and is available for use by the customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment. The equipment is subjected to the Equipment Maintenance Coverage Fee.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.42 DVP

A local phone number that is specific to the Customers' rate center is provided. E911 services are provided on the line. Each business line includes LATA-wide local calling and Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on Customer location, as set forth in Rates Section of this Tariff.

Call Block

Call Forward Busy

Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Call Forward Variable (Remote Access)

Call Return Call Selector

Call Tracing Call Waiting **Custom Code Restriction Options** 

Message Waiting - Audible

Repeat Dialing Signature Basic

Signature Deluxe

Signature Deluxe Multi-line Hunt Group

Speed Calling 30 Star 98 Access

Three-Way Calling / Custom Call Transfer

The product can be offered as a stand-alone service or sold with other Company products. The standard LD option for this line is T LD. If the Customer purchases a local T-1 product, as defined in the Company's Long Distance tariff, on the same account level that qualifies for T LD or T 5000 they may select the applicable LD plan on this line as well. Account level minute pooling, free minutes pooled and shared across all lines on the account, is allowed with DVP. T-1 and T 5000 plans will contribute toward free minutes. The Customer may also select Horizon LD on this line as well. Product descriptions, rules and regulations, and pricing for each long distance product are set forth in the Company's Long Distance tariff. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

[AS OF JANUARY 21, 2011 T 5000 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.42 DVP (Cont'd.)

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same line at the host location are required to purchase the Secure Access Package for an additional monthly recurring charge.

DVP requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for DVP Service.

Volume level discounts may also apply.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.43 Simpli-Business T

Simpli-Business T is an acquisition product offered to new and existing small and medium size business customers in the Company's facilities based local service markets. Simpli-Business T provides Local, Data, and Long Distance services including a Hybrid Key System solution with the Simplici T Plus offering.

The Simpli-Business T solution will be provisioned over a T-1 with a four (4)-line minimum in the Company's BellSouth footprint in the markets identified in section 4.1.29.1.

The Simpli-Business T local network package will mirror SimpliciT Plus with a lower line minimum and a dynamic Internet offer. The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

Call Block	Repeat Dialing
Call Forward Busy Line	RightRing I
Call Forward Don't Answer	RightRing II
Call Forward Don't Answer (Ring Control)	Signature (Basic, Deluxe, or Enhanced)
Call Forward Variable	Star 98 Access
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Surrogate Client Number
Call Waiting	Three Way Calling
Custom Call Transfer	Message Waiting Indicator (Audible)
Hunting	Message Waiting Indicator (Visual)
Preferred Call Forwarding	All Custom Code Restriction Options
Remote Access Call Forwarding	

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.43 Simpli-Business T (Cont'd.)

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T lines. All feature interaction rules and defaults apply.

Automatically Provisioned Features	
T_ECS	T_Hunting
T Speed Calling 30	T_Call Return
T Repeat Dialing	T_Call Block
T Call Selector	T_Call Tracing
T Custom Code Restriction 4	T_Custom Call Transfer
T Three Way Calling	T_Signature Deluxe
T_Call Foward Variable Remote Access	

Internet service parameters mirror the parameters of Internet service for SimpliciT Plus. The service included DNS hosting for one domain name with the option to purchase DNS hosting for additional domains. One Domain Name Registration will be included at no charge. Thirty (30) e-mail boxes will be included at no additional charge; additional e-mail boxes will be available for purchase. E-mail boxes may be on the hosted customer domain.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.43 Simpli-Business T (Cont'd.)

A local phone number that is specific to the Customers' rate center is provided for each line. E911 services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to the Company's long distance service is required with Simpli-Business T. The Customer may subscribe to the Company's T\_5000, T\_2500, Converged Minutes, or T LD long distance service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff. Other Company long distance services are not available in conjunction with Simpli-Business T services.

Customers must select a 36-Month Term Commitment for Simpli-Business T. Term discounts will not apply to this offering. Customers canceling prior to the end of the term are subject to Disconnect penalties.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.44 Simpli Analog

A special analog line may be supplemented with each Simplici-T, Simplici-T Plus, Simplici-T 3.0, IVP, DVP, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI v.3, Business Allegiance, and IP Complete PRI circuit at the same location for use with alarm, fax or data services that require a line outside of the T-1. Up to three (3) fax/alarm lines may be purchased at a single Simplici-T, Simplici-T Plus, Simplici-T 3.0, IVP, DVP, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI v.3, Business Allegiance, and IP Complete PRI T-1 site at the rates set forth in the Rates Section of this Tariff, depending on customer location. These lines cannot be in a hunt group with lines on the T-1 and CLASS features and voicemail will not be an available option on these lines.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.45 Simpli-Business PRI

Simpli-Business PRI is a medium sized business offering that allows telecom functionality to best manage large or customer care-driven incoming call volumes. This product provides customers with local, long distance and certain non-regulated features via a T-1 trunk platform that accommodates one of two possible configurations: twenty-one (21) B channels, one (1) D-channel, and two (2) maintenance/management channels, or twenty-three (23) B channels, one (1) D-channel with an IVP T-1. The two configurations allow for voice-only PRI applications while allowing the standard Simpli-Business T service model with remote access to other auxiliary devices. Integrated PRI applications are not available with this offer.

Simpli-Business PRI is only available via trunk service. Only one trunk group will be supported per D channel. Simpli-Business PRI requires DID number blocks. One (1) block of twenty (20) DID numbers is included with Simpli-Business PRI. Additional blocks carry an additional cost.

Optional features may carry additional charges. Optional features are not required elements but are available to satisfy customers' needs in growth and multi-site connectivity. Simpli-Business PRI includes Hunting in the base package. The Hunting options will be configured as defined by the customer. Simpli-Business includes Expanded Calling Service (LATA-Wide Calling) in the base package. This service will be automatically configured on all trunks. To accommodate Expanded Calling Service, DeltaCom must be selected as the IntraLATA toll carrier. NFAS is not available with Simpli-Business PRI. 2B Channel Transfer is not available with Simpli-Business PRI.

[AS OF FEBRUARY 19, 2009 SIMPLI-BUSINESS PRI IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

### 3.45 Simpli-Business PRI (Cont'd.)

Subscription to the Company's InterLATA long distance service is not required with Simpli-Business PRI, but the Customer may subscribe to the Company's T LD long distance product, T\_5000 LD Plan, T\_2500, Converged Minutes, or, if usage levels justify, the Company's Horizon long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Interexchange tariff. Consistency must be maintained between locations that are billed on the same account. If the Customer has T LD at their main site, they must have T LD at all locations with the Company's long distance service. Other Company long distance services are not available in conjunction with Simpli-Business PRI.

Stand-alone Internet connectivity and Data Connectivity options are available with Simpli-Business PRI. These services are available as stand-alone options and are priced separately. Integrated Internet, for customer use, is not available.

Customer Premise Equipment ("CPE") is included as part of the basic Simpli-Business PRI package and is determined by number of lines provisioned and line functionality. Equipment remains the property of the Company. At the time Customer cancels service with the Company, equipment will be recovered. If the Customer grows beyond the capabilities of this equipment and remains with the Company, a needs assessment will be made and an appropriate recommendation will be made. The Customer is not permitted to make changes to Company provided CPE. Only the Company is permitted to service and maintain the equipment. If the Customer makes changes to the equipment, they violate the policy as defined on the Agreement for Service.

Simpli-Business PRI requires a 3-year term agreement. Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions.

[AS OF FEBRUARY 19, 2009 SIMPLI-BUSINESS PRI IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.46 Simpli-Business T 2.0

Simpli-Business T 2.0 is an acquisition product offered to new and existing small and medium size business customers in the Company's facilities based local service markets. Simpli-Business T 2.0 provides Local, Data, and Long Distance services including a Hybrid Key System solution with the Simplici T Plus offering.

The Simpli-Business T 2.0 solution will be provisioned over a T-1 with a four (4)-line minimum in the Company's BellSouth footprint in the markets identified in section 4.1.32.1.

The Simpli-Business T 2.0 local network package will mirror SimpliciT Plus with a lower line minimum and a dynamic Internet offer. The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

Call Block	Repeat Dialing
Call Forward Busy Line	RightRing I
Call Forward Don't Answer	RightRing II
Call Forward Don't Answer (Ring Control)	Signature (Basic, Deluxe, or Enhanced)
Call Forward Variable	Star 98 Access
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Surrogate Client Number
Call Waiting	Three Way Calling
Custom Call Transfer	Message Waiting Indicator (Audible)
Hunting	Message Waiting Indicator (Visual)
Preferred Call Forwarding	All Custom Code Restriction Options
Remote Access Call Forwarding	

[AS OF JANUARY 26, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.46 Simpli-Business T 2.0 (Cont'd.)

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T 2.0 lines. All feature interaction rules and defaults apply.

Automatically Provisioned Features	
T ECS	T_Hunting
T Speed Calling 30	T_Call Return
T Repeat Dialing	T_Call Block
T Call Selector	T_Call Tracing
T Custom Code Restriction 4	T_Custom Call Transfer
T Three Way Calling	T_Signature Deluxe
T_Call Foward Variable Remote Access	

Internet service parameters mirror the parameters of Internet service for SimpliciT Plus. The service included DNS hosting for one domain name with the option to purchase DNS hosting for additional domains. One Domain Name Registration will be included at no charge. Thirty (30) e-mail boxes will be included at no additional charge; additional e-mail boxes will be available for purchase. E-mail boxes may be on the hosted customer domain.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T 2.0 package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

[AS OF JANUARY 26, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.46 Simpli-Business T 2.0 (Cont'd.)

A local phone number that is specific to the Customers' rate center is provided for each line. E911 services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to the Company's long distance service is required with Simpli-Business T 2.0. The Customer may subscribe to the Company's T 5000, T 2500, Converged Minutes, or T LD long distance service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff. Other Company long distance services are not available in conjunction with Simpli-Business T 2.0 services.

Customers must select a 36-Month Term Commitment for Simpli-Business T 2.0. Term discounts will not apply to this offering. Customers canceling prior to the end of the term are subject to Disconnect penalties.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

[AS OF JANUARY 26, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

#### 3.47 **Business Reach**

Business Reach is a three (3) to five (5) line small business offering that utilizes T-1 delivery of local exchange service and Internet service. This service is only available to new Customers or existing Customers adding a new location. Local exchange service and data transmission share the available bandwidth, using all available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

As part of the base package, each business line includes Expanded Calling Service (LATA-wide local calling). To accommodate Expanded Calling Service, the Company must be selected as the IntraLATA toll carrier. Each business line will automatically be configured with the following features:

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Business Reach (Cont'd.) 3.47

Custom Code Restriction 4

Speed Calling 30

Three-Way Calling/Custom Call Transfer

Call Return

Call Forward Variable (Remote Access)

Call Block

Call Tracing

Repeat Dialing

Call Selector

Signature Deluxe

Hunting is a feature included in the base package and will be configured as defined by the Customer. The following additional calling features are available for selection by the Customer and carry no additional charge; however, these features are subject to availability in the serving central office and must be compatible with other calling features:

Call Forward Busy

Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Message Waiting - Audible

Signature Basic

Star 98 Access (\*98)

All Custom Code Restrictions

Call Waiting

Up to two Simpli Analog lines may be supplemented with each Business Reach circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on the Simpli Analog lines. All other Simpli Analog provisions as set forth in Section 3.44 apply. Simpli Analog lines may be added to a single Business Reach T-1 site at the rates set forth in the Rates Section of this Tariff.

T-Remote is an available option for multi-location customers whose master location subscribes to Business Reach, but who also need analog service with calling features and/or voicemail service. Business Reach customers are allowed no more than two (2) T-Remote locations per T-1 with a maximum of one (1) T-Remote line at each location. T-Remote lines sold in conjunction with Business Reach are eligible for a 7% discount for a 2-year term agreement or a 10% discount for a 3-year term agreement. All other T-Remote provisions as set forth in Section 3.37 apply. See Section 4.1.22 for applicable T-Remote rates.

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### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Business Reach (Cont'd.) 3.47

Subscription to the Company's long distance service is required with Business Reach. The Customer may subscribe to Business Reach LD, T\_2500, or T\_5000 LD Plan. Product description, rules and regulations and pricing for Business Reach LD are set forth in the Company's Long Distance tariff. Other Company long distance services are not available in conjunction with Business Reach. As part of the base package, one toll free number is included. Additional toll free numbers are available and carry an additional charge.

Business Reach requires a 2 or 3-year term agreement. The Business Reach VL Discount as outlined in the Rates Section of this tariff is the only discount that applies to Business Reach. The Business Reach VL Discount is determined based on the location of the end office serving the Customer, the length of the term and the number of lines purchased. The Customer will receive no other discount with Business Reach. However, Business Reach customers that sign a 3-year term agreement may be eligible to receive a one-time \$150.00 credit applied to their second month's invoice.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Trunks, DID, Point-to-Point Data/Voice, PRI, MPLS, and multi-site data connectivity services are not available with this product. Pricing, depending on number of local lines, end office serving the Customer location, and length of term, is set forth in the Rates Section of this Tariff.

[AS OF JANUARY 21, 2011 T 5000 LD AND T 2500 ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.48 Simpli-Business T v.3

Simpli-Business T v.3 is an acquisition product offered to new and existing small and medium size business customers in the Company's facilities based local service markets. Simpli-Business T v.3 provides Local, Data, and Long Distance services including a Hybrid Key System solution.

The Simpli-Business T v.3 solution will be provisioned over a T-1 with a six (6)-line minimum in the Company's markets identified in section 4.1.34.

The Simpli-Business T v.3 local network package will provide a dynamic Internet offering where the local service and data transmission share the available bandwidth of 1.288 Mbps. Voice lines take precedence over data transmissions; however, the entire bandwidth is used for data transmissions when voice lines are not in use.

The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

Call Block	Custom Code Restriction
	Options 2, 4, and 5
Call Forward Busy Line	Hunting
Call Forward Don't Answer	Remote Access Call Forwarding
Call Forward Don't Answer (Ring Control)	Repeat Dialing
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Three Way Calling
Call Waiting	Message Waiting Indicator (Audible)
Custom Call Transfer	

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.48 Simpli-Business T v.3 (Cont'd.)

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T v.3 lines. All feature interaction rules and defaults apply.

Automatically Provisioned Features	
ECS	Signature Deluxe

Simpli Analog lines may be supplemented with each Simpli-Business T v.3 circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli Analog lines. All other Simpli Analog provisions as set forth in Section 3.44 apply. Simpli Analog lines may be purchased at a single Simpli-Business T v.3 site at the rates set forth in the Rates Section of this Tariff.

Alternatively, the T-Remote product is an available option for multi-location customers whose host or master location subscribes to Simpli-Business T v.3, but who also need analog service with CLASS features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T v.3 package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

A local phone number that is specific to the Customers' rate center is provided for each line. E911 services are provided on the lines. Each business line includes LATA-wide local calling.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.48 Simpli-Business T v.3 (Cont'd.)

Subscription to the Company's long distance service is required with Simpli-Business T v.3. The Customer may subscribe to the Company's T\_5000, T\_2500, Converged Minutes, T LD, or Horizon LD long distance service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff. Other Company long distance services are not available in conjunction with Simpli-Business T v.3 services. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

Customers must select a 36-Month or 48-Month Term Commitment for Simpli-Business T v.3. Term discounts will not apply to this offering.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

[AS OF JANUARY 21, 2011 T\_5000 AND T\_2500 ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.49 **Business Allegiance**

Business Allegiance is a retention product offering that is available only to existing Simplici-T Plus dynamic bandwidth customers currently utilizing Company facilities. Business Allegiance is a three (3) to five (5) line small business offering that utilizes T-1 delivery of local exchange service and Internet service. Local exchange service and data transmission share the available bandwidth, using all available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

As part of the base package, each business line includes Expanded Calling Service (LATA-wide local calling). To accommodate Expanded Calling Service, the Company must be selected as the IntraLATA toll carrier. Each business line will automatically be configured with the following features:

Custom Code Restriction 4	Call Block
Speed Calling 30	Call Tracing
Three-Way Calling/Custom Call Transfer	Repeat Dialing
Call Return	Call Selector
	Signature Deluxe

Hunting is a feature included in the base package and will be configured as defined by the Customer. The following additional calling features are available for selection by the Customer and carry no additional charge; however, these features are subject to availability in the serving central office and must be compatible with other calling features:

Call Forward Busy	Remote Access to Call Forwarding
Call Forward Don't Answer	Signature Basic
Call Forward Don't Answer (Ring Control)	Signature Deluxe
Call Forward Variable	Star 98 Access (*98)
Call Waiting	All Custom Code Restrictions
Message Waiting – Audible	

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.49 Business Allegiance (Cont'd.)

A Simpli Analog line may be supplemented with each Business Allegiance circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on the Simpli Analog line. All other Simpli Analog provisions as set forth in Section 3.44 apply. The Simpli Analog line may be added to a single Business Allegiance T-1 site at the rates set forth in the Rates Section of this Tariff.

T-Remote is an available option for multi-location customers whose master location subscribes to Business Allegiance but who also need analog service with calling features and/or voicemail service. Business Allegiance customers are allowed no more than two (2) T-Remote locations per T-1 with a maximum of one (1) T-Remote line at each location. All other T-Remote provisions as set forth in Section 3.37 apply. See Section 4.1.22 for applicable T-Remote rates.

Subscription to the Company's long distance service is required with Business Allegiance. The Customer must subscribe to Business Reach LD. Product description, rules and regulations and pricing for Business Reach LD are set forth in the Company's Long Distance tariff. Other Company long distance services are not available in conjunction with Business Allegiance.

Trunks, DID, Point-to-Point Data/Voice, PRI, MPLS, and multi-site data connectivity services are not available with this product. Pricing for Business Allegiance, which is set forth in the Rates Section of this Tariff, is determined by the number of local lines, end office serving the Customer location, and length of term.

Business Allegiance requires a 2 or 3-year term agreement. The Business Allegiance VL Discount as outlined in the Rates Section of this tariff is the only discount that applies to Business Allegiance. The Business Allegiance VL Discount is determined based on the location of the end office serving the Customer, the length of the term and the number of lines purchased. The Customer will receive no other discount with Business Allegiance.

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## LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.49 Business Allegiance (Cont'd.)

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.50 Simpli-Business PRI v.3

Simpli-Business PRI v.3 is an acquisition product offered to business customers that are either new customers or existing customers whose initial term has expired. Simpli-Business PRI v.3 is only available in the Company's facilities based local service markets. Simpli-Business PRI v.3 provides Local and Long Distance services including a Hybrid Key System solution. This offering allows telecom functionality to best manage large or customer care-driven incoming call volumes. This product provides customers with local, long distance and certain non-regulated features via a T-1 trunk platform that accommodates one of two possible configurations: twenty-one (21) B channels, one (1) D-channel, and two (2) maintenance/management channels, or twenty-three (23) B channels, one (1) D-channel with an IVP T-1. The two configurations allow for voice-only PRI applications while allowing the standard Simpli-Business T service model with remote access to other auxiliary devices. Integrated PRI applications are not available with this offer.

Simpli-Business PRI v.3 is only available via trunk service. Only one trunk group will be supported per D channel. Simpli-Business PRI v.3 requires DID number blocks. One (1) block of twenty (20) DID numbers is included with Simpli-Business PRI v.3. Additional blocks carry an additional cost.

Simpli-Business PRI v.3 includes Expanded Calling Service (LATA-Wide Calling) in the base package. This service will be automatically configured on all trunks. To accommodate Expanded Calling Service, DeltaCom must be selected as the IntraLATA toll carrier. NFAS is not available with Simpli-Business PRI v.3. 2B Channel Transfer is not available with Simpli-Business PRI v.3.

Optional features may carry additional charges. Optional features are not required elements but are available to satisfy customers' needs in growth and multi-site connectivity. Simpli-Business PRI v.3 includes Hunting in the base package. The Hunting options will be configured as defined by the customer.

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#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

### 3.50 Simpli-Business PRI v.3 (Cont'd.)

Subscription to the Company's InterLATA long distance service is not required with Simpli-Business PRI v.3, but the Customer may subscribe to the Company's T LD long distance product, T\_5000 LD Plan, T\_2500, Converged Minutes, or, if usage levels justify, the Company's Horizon long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in the Company's Interexchange tariff. Consistency must be maintained between locations that are billed on the same account. If the Customer has T LD at their main site, they must have T LD at all locations with the Company's long distance service. Other Company long distance services are not available in conjunction with Simpli-Business PRI v.3.

Simpli Analog lines may be supplemented with each Simpli-Business PRI v.3 circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli Analog lines. All other Simpli Analog provisions as set forth in Section 3.44 apply. Simpli Analog lines may be purchased at a single Simpli-Business PRI v.3 site at the rates set forth in the Rates Section of this Tariff.

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location subscribes to Simpli-Business PRI v.3, but who also need analog service with CLASS features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

Stand-alone Internet connectivity and Data Connectivity options are available with Simpli-Business PRI v.3. These services are available as stand-alone options and are priced separately. Integrated Internet, for Customer use, is not available.

[AS OF JANUARY 21, 2011 T\_5000 LD AND T\_2500 ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.50 Simpli-Business PRI v.3 (Cont'd.)

Customer Premise Equipment ("CPE") is included as part of the basic Simpli-Business PRI v.3 package. Equipment remains the property of the Company. At the time customer cancels service with the Company, equipment will be recovered. The customer is not permitted to make changes to DeltaCom provided CPE. Only DeltaCom is permitted to service and maintain the equipment. If the customer makes changes to the equipment, they violate the policy as defined on the Agreement for Service.

Customers must select a 36-Month or 48-Month Term Commitment for Simpli-Business PRI v.3. Term discounts will not apply to this offering.

Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

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3<sup>rd</sup> Revised Page 106.61

(T) (T)

Cancels 2<sup>nd</sup> Revised Page 106.61

#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.51 IP Complete PRI

IP Complete PRI is a business offering that provides local and Internet service, accommodating PRI and DID services, with dynamic bandwidth. The local service and data transmission share the available dynamic bandwidth, available in three increments, up to: 1.5 Mbps, 3.0 Mbps, and 4.5 Mbps, employing the use of the entire available bandwidth for data transmission when voice service is not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

The base package requires a minimum of six (6) channels. The base monthly recurring charge for IP Complete PRI includes the six (6) required local channels. Additional channels can be added at an incremental charge. A maximum of twenty-three (23) channels are available with IP Complete PRI. Only one trunk group will be supported per D channel.

IP Complete PRI requires DID numbers. One block of twenty (20) DID numbers is included and additional blocks can be added at an incremental charge.

IP Complete PRI includes PRI hunting in the base package and will be configured in consultation with the Customer. Expanded Calling Service (LATA-Wide Calling) is included in the base package and will be automatically configured on all channels; thus, the Company must be selected as the Customer's presubscribed intraLATA toll carrier on all channels. Calling Number and Name Delivery is included. NFAS configurations, PRI Rollover, and CLASS features are not available with IP Complete PRI.

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5<sup>th</sup> Revised Page 106.62 (T) Cancels 4<sup>th</sup> Revised Page 106.62 (T)

### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.51 IP Complete PRI (Cont'd.)

Optional local services available with IP Complete PRI include Simpli-Analog and T-Remote.

Simpli Analog lines may be supplemented with each IP Complete PRI circuit at the same location for use with alarm, fax, or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli Analog lines. Simpli Analog provisions as set forth in Section 3.44 apply. Simpli Analog lines may be purchased at a single IP Complete PRI site at the rates set forth in the Rates Section of this Tariff.

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location subscribes to IP Complete PRI, but who also need analog service with CLASS features and/or voicemail service. T-Remote provisions as set forth in Section 3.37 apply. T-Remote lines may be purchased at the rates set forth in the Rates Section of this Tariff.

Subscription to the Company's InterLATA long distance service is required with IP Complete PRI. The Customer may subscribe to the Company's T 5000, T 2500, or Converged Minutes long distance service. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff. Other Company long distance services are not available in conjunction with IP Complete PRI. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

Internet access is included with IP Complete PRI or the Customer may select data services in lieu of Internet service.

[AS OF JANUARY 21, 2011 T 5000 AND T 2500 ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.

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3<sup>rd</sup> Revised Page 106.63

(T) Cancels 2<sup>nd</sup> Revised Page 106.63 (T)

### LOCAL EXCHANGE SERVICES

## SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### IP Complete PRI (Cont'd.) 3.51

Customer Premise Equipment ("CPE") is included as a part of the IP Complete PRI package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to modify or change Company provided CPE. Only the Company is allowed to service and maintain the equipment.

IP Complete PRI requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for IP Complete PRI. Customers subscribing to this product may also be offered Volume Level Discounts. The Volume Level Discount is determined based on competitive circumstances and the location of the end office serving the Customer.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2.

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1<sup>st</sup> Revised Page 106.64 Cancels Original Page 106.64

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

3.52 Simpli-Voice 2.0

Simpli-Voice 2.0 is a small business product that provides the Customer with local exchange service and certain non-regulated features and products. This product is available to new Customers who purchase service through the Company's Small Business Group. Service is provisioned using a single business line-type only. Simpli-Voice 2.0 does not have a minimum line count requirement.

A monthly account maintenance fee will apply for subscription to this service; however, the fee can be waived if the Customer subscribes to the Company's on-line billing service in lieu of receiving paper copies of their monthly invoice.

Customers may choose service on a month-to-month basis, or enter into a 1-year, 2-year, or 3-year term commitment. Customers who enter into a 1-year term commitment will receive a 3% discount off the Simpli-Voice 2.0 line rate. Customers who enter into a 2 or 3-year term commitment will receive a 5% discount off the Simpli-Voice 2.0 line rate. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services, or directory assistance charges. Customers may also be eligible to receive additional discounts through the Company's Volume Level Discounts as described in Section 3.35 of this tariff. No other discounts are available with this product.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.52 Simpli-Voice 2.0 (Cont'd.)

Each Simpli-Voice 2.0 line includes LATA-wide local calling and Customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features are not automatically provisioned; the Customer must determine what features will be needed for each line. Optional Features ordered beyond those listed below will carry the standard installation and monthly recurring charge as described in Sections 4, 5, 6, and 7 of this tariff.

Call Block Call Forward Busy Line Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Call Return Call Selector Call Tracing Call Waiting

Custom Call Transfer

Hunting

Preferred Call Forwarding

Remote Access Call Forwarding

Repeat Dialing RightRing I RightRing II

Signature (Basic, Deluxe, or Enhanced)

Star 98 Access Speed Calling 8 Speed Calling 30

Surrogate Client Number

Three Way Calling

Message Waiting Indicator (Audible) Message Waiting Indicator (Visual) All Custom Code Restriction Options

Subscription to the Company's interLATA long distance is not required with Simpli-Voice 2.0, but the Customer may subscribe to the Company's long distance service. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in the Company's Interexchange Tariff.

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### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### Simpli-Voice 2.0 (Cont'd.) 3.52

All Customer notices of discontinuance must be delivered to the Company in writing thirty (30) days prior to the discontinuance becoming effective.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

### 3.52.1 Simpli-Voice 2.0 ADSL

Dedicated Internet Access is available with Simpli-Voice 2.0 with maximum download speeds of 1.5Mbps or 3.0Mbps. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and one (1) static or dynamic IP address. Up to fifteen (15) e-mail boxes are included and allowed per master account. Additional domain names, e-mail boxes, and static or dynamic IP addresses may be purchased for an additional charge. The Customer must subscribe to Simpli-Voice 2.0 to be eligible for this product. This product is not available for businesses operating from a residence. Discounts will not apply to this service.

Customer Premise Equipment ("CPE") is included as part of the DSL service. The equipment remains the property of the Company. At the time Customer cancels service with the Company, equipment will be recovered. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE. Company provided CPE carries a maintenance fee. This fee cannot be waived.

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Cancels Original Page 106.67

#### LOCAL EXCHANGE SERVICES

### SECTION 3 - SERVICE DESCRIPTIONS (CONT'D.)

#### 3.53 Unbundled PRI

Unbundled PRI is a business offering for Customers that bill at least \$25,000 monthly with DeltaCom. This product provides Customers with local and long distance via trunks on a single T1 at a single location. Unbundled PRI is a voice-only, facility-based T1 product that offers 23 Bchannels and 1 D-channel. Unbundled PRI is available to the following eligible Customer groups who bill the minimum monthly requirement: 1) new Customers; 2) existing Customers with expired contracts; and 3) Customers who want to upgrade to a T1 product.

Hunting is the only feature included and will be configured as defined by the Customer. No other CLASS features are available with Unbundled PRI.

DID channels are available for an incremental charge per circuit. DID channels require DID number blocks which are priced in blocks of 20 numbers.

Unbundled PRI will be provisioned with NI-1 service; however NI-2 is also available at an additional charge. NI-2 Service features Calling Name Delivery and Two B Channel Transfer. Calling Name Delivery provides the Customer with the ability to view the caller's name and number. The Two B Channel Transfer allows a more efficient utilization of the PRI trunks by allowing only one channel to be utilized during call forwarding/transfer, instead of two.

Each Unbundled PRI local channel includes the basic local calling plan. LATA-wide local calling is available as an option, however, DeltaCom must be selected as the Customer's presubscribed intraLATA carrier on all channels.

Subscription to the Company's interLATA long distance service is not required with Unbundled PRI, but the Customer may subscribe to any of the Company's applicable long distance products. If the Customer has multiple locations consistency must be maintained between locations that are billed on the same account. For instance, if the Customer has Converged Minutes at their main site, they must have Converged Minutes at all locations with the Company's long distance service.

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#### LOCAL EXCHANGE SERVICES

#### **SECTION 4 - RATES**

#### 4.1 Business Rate Schedules

4.1.1 Monthly Recurring Charge for Infinity Service per Line:

\$79.41

**(I)** 

Infinity ECS, per line:

\$15.44

**(I)** 

Infinity Business Line Exception Localities

Exception Localities	Rate	
Archer	\$72.31	(I
Baldwin	\$79.41	(I)
Bell Glade	\$72.31	(I)
Boca Raton	\$79.41	(I)
Boynton Beach	\$79.41	(I)
Bronson	\$72.31	$\overline{}$ (I)
Brooksville	\$72.31	(I)
Bunnell	\$72.31	(I)
Cantonment	\$72.31	(I
Cedar Keys	\$72.31	(I)
Chiefland	\$72.31	$\overline{\mathbf{I}}$
Chipley	\$72.31	(I)
Cocoa	\$79.41	(I)
Cocoa Beach	\$79.41	(I)
Coral Springs	\$79.41	$\overline{\mathbf{I}}$
Cross City	\$72.31	(I)
Daytona Beach	\$72.31	(1)
Debary	\$72.31	$\overline{\mathbf{I}}$
Deerfield Beach	\$79.41	(I)
Deland	\$72.31	(I)
DeLeon Springs	\$72.31	

Exception Localities	Rate	
Delray Beach	\$79.41	(I
Dunnellon	\$72.31	(I
East Orange	\$79.41	(I
Eau Gallie	\$72.31	(I
Fernandina Beach	\$72.31	(I
Flagler Beach	\$72.31	(I
Fort Lauderdale	\$79.41	(I
Ft. Pierce	\$72.31	(I
Gainesville	\$72.31	(I
Geneva	\$79.41	(I)
Gulf Breeze	\$72.31	(I
Hawthorne	\$72.31	(I
Hobe Sound	\$72.31	$\overline{\mathbf{I}}$
Holley-Navarre	\$72.31	(I)
Hollywood	\$79.41	(1)
Jacksonville	\$79.41	$\overline{\mathbf{I}}$
Jacksonville Beach	\$79.41	(I)
Jay	\$72.31	(I)
Jensen Beach	\$72.31	(I)
Julington	\$79.41	
Jupiter	\$79.41	(1

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### LOCAL EXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

Infinity Business Line Exception Localities (Cont'd.)

Exception Localities	Rate	
Keys	\$72.31	<b>(I)</b>
Lake City	\$72.31	(I)
Lake Mary	\$79.41	(I)
Lynn Haven	\$72.31	(I)
Maxville	\$79.41	(I)
Melbourne	\$72.31	(I)
Miami	\$79.41	(I)
Micanopy	\$72.31	(I)
Middleburg	\$79.41	(I)
Milton	\$72.31	$\Box$ (I)
Munson	\$72.31	(I)
New Smyrna Beach	\$72.31	(I)
Newberry	\$72.31	(I)
North Dade	\$79.41	(I)
Oak Hill	\$72.31	(I)
Orange Park	\$79.41	(I)
Orlando	\$79.41	(I)
Oviedo	\$79.41	(I)
Pace	\$72.31	(I)
Pahokee	\$72.31	(I)
Palatka	\$72.31	(I)
Palm Coast	\$72.31	(I)

Exception Localities	Rate	
Panama City	\$72.31	(I)
Panama City Beach	\$72.31	(I)
Pensacola	\$72.31	<b>(I</b> )
Pierson	\$72.31	(I)
Pompano Beach	\$79.41	<b>(I</b> )
Ponte Vedra Beach	\$79.41	<b>(I</b> )
Port St. Lucie	\$72.31	<b>(I</b> )
Saint Johns	\$79.41	(I)
Sanford	\$79.41	(I)
Sebastian	\$72.31	$\mathbf{I}$
St. Augustine	\$79.41	(I)
Stuart	\$72.31	(I)
Sunny Hills	\$72.31	(I)
Titusville	\$72.31	(I)
Trenton	\$72.31	(I)
Vernon	\$72.31	<b>(I</b> )
Vero Beach	\$72.31	$\Box$ (I)
Weekiwachee Springs	\$72.31	(I)
West Palm Beach	\$79.41	(I)
Yankeetown	\$72.31	(I)
Youngtown-Fountain	\$72.31	(I)
Yulee	\$79.41	(I)

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

4.1 Business Rate Schedules (Cont'd.)

4.1.1 Monthly Recurring Charge for All Infinity Lines

A. Outgoing Only

\$79.41 per line (I)

B. Monthly Recurring Charge for All Infinity Inward Only Lines

\$79.41 per line (I)

4.1.2 Monthly Recurring Charge for Infinity Service per Trunk:

\$98.25 (I)

4.1.2.1 Infinity Local Trunk with Managed Service

\$15.44

4.1.3 IntraLata Toll Rate per Minute: \$0.139

(Rate applies only if the customer does not subscribe to the Company's Long Distance Service.)

4.1.3.1 Dual Service Non-Recurring Charge: \$20.00 per line or trunk

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

4.1 Business Rate Schedules (Cont'd.)	4.1	Business	Rate	Schedules	(Cont'd.)
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4.1.3.2 Mileage-Extension Line:

\$1.76 per 1/10<sup>th</sup> mile

**(I)** 

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.

4.1.3.3 Mileage-Private Line Channel:

\$2.23 per 1/10<sup>th</sup> mile

**(I)** 

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.

4.1.3.4 Private Line Local Channel (used with Extension Service)

\$23.38

**(I)** 

4.1.3.5 Extension station-off premises

\$0.00

4.1.3.6 DID Monthly Recurring Charges for Infinity

A. Non-consecutive DID Number

\$0.27

4.1.3.7 DID Installation Charges for Infinity

A. Establishment of DID Number Block

\$915.00

B. DID Number Connection Charge

\$15.00

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\$0.00

### LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CO
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4.1	<b>Business</b>	Rate	Schedules	(Cont'd.)
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4.1.5	MegaHub
4.1.3	Micgailuo

Installation, per PRI or T-1 \$500.00

Minimum Maximum
Monthly Recurring Charges, per PRI OR T-1 \$500.00 \$1050.00

\*\* Installation charges will apply to PRI's and/or T-1's.

4.1.5.1 Selective Class of Call Screening

4.1.5.2 Local Number Portability Indicator

Per trunk \$4.62 (I)
Per line \$2.10 (I)

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.6 Unity Service

### A. Monthly Recurring Charges

Basic Unity Service Option	\$944.43 plus applicable T-1 charge	<b>(I)</b>
PRI ISDN and ANI Delivery	\$339.57	<b>(I)</b>
PRI Name Delivery & Call Transfer *	\$169.79	<b>(I)</b>
Each DID channel	\$40.14	<b>(I)</b>
Additional new telephone numbers	\$7.71	<b>(I)</b>
Per block of 20 telephone numbers	\$7.71	(I)
Each additional number or path forwarded	\$0.77	<b>(I)</b>
Non-consecutive DID Number	\$0.38	<b>(I)</b>

Customer must also subscribe to PRI ISDN with ANI Delivery

[AS OF AUGUST 13, 2004, UNITY SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.6 Unity Service (Cont'd.)

## B. Installation Charges

	T1 Installation Charge	\$1,500.00
	Establishment of DID telephone numbers	\$915.00
	Service connection fee applied For partitioning local trunk group	\$50.00
	DID Number Connection Charge	\$15.00
C.	Expanded Calling Service	\$407.48

### D. Unity Complete Bundle

	RATE	
BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$300.99	<b>(I)</b>
Verizon & Sprint 1-11 miles	\$152.81	
Verizon & Sprint 12-22 miles	\$455.34	<b>(I)</b>

### 4.1.6.1 Unity Option A

Refer to Section 4.1.6 for Rates

[AS OF AUGUST 13, 2004, UNITY SERVICE, THE UNITY COMPLETE BUNDLE AND UNITY OPTION A HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.6 Unity Service (Cont'd.)
    - 4.1.6.2 Unity Rural Bundle

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$152.81 *
Verizon 1-11 miles	\$152.81*
Verizon 12-22 miles	\$455.34**
Expanded Calling Service	\$10.19 per line

(I) | | (I)

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

[AS OF AUGUST 13, 2004, THE UNITY RURAL BUNDLE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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\$1,500.00

### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.7 Unity Plus Service

A.	Monthly	Recurring	Charges-

Basic Unity Plus Service Option	\$1,963.14 plus applicable T-1 charge	<b>(I)</b>
PRI ISDN and ANI Delivery	\$339.57	<b>(I)</b>
PRI Name Delivery & Call Transfer *	\$169.79	<b>(I)</b>
Per block of 20 telephone numbers	\$7.71	<b>(I)</b>
Each additional number or path forwarded	\$0.77	<b>(I)</b>
Non-consecutive DID Number	\$0.38	<b>(I)</b>

\* Customer must also subscribe to PRI ISDN with ANI Delivery

### B. Installation Charges

T1 Installation Charge

2 2 211211112111 2 2 2 2 2 2	,-	
Establishment of DID telephone numbers	\$915.00	
Service connection fee applied for partitioning local trunk group	\$50.00	
DID Number Connection Charge	\$15.00	
Expanded Calling Service	\$407.48	<b>(I)</b>

[AS OF AUGUST 13, 2004, UNITY PLUS SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.7 Unity Plus Service (Cont'd.)
    - D. Unity Plus Complete Bundle

	RATE	
BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$300.99	
Verizon & Sprint 1-11 miles	\$455.34	
Verizon & Sprint 12-22 miles	\$152.81	

E. Unity Plus Rural Bundle

BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$152.81*	(I)
Verizon 1-11 miles	\$152.81*	1
Verizon 12-22 miles	\$455.34**	- 1
Expanded Calling Service	\$10.19 per line	<b>(I)</b>

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

[AS OF AUGUST 13, 2004, THE UNITY PLUS COMPLETE AND UNITY PLUS RURAL BUNDLES HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

4.1 Business Rate Schedules (Cont'd.)

4.1.8

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## LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

Business Rate Schedules (Cont'd.) 4.1

4.1.8.1 (Reserved for Future Use)

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### LOCAL EXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.8.2 Secretarial Line Service

		RATE	
A.	Secretarial Line Channel Where the client is directly connected to the telephone answering firm. Interoffice channel, including channel terminals measured between the client's wire center and the wire center of the telephone answering firm. Charge applies per channel.	\$4.16	<b>(I)</b>
B.	Secretarial Interoffice Channel Mileage per 1/4 mile	\$4.16	<b>(I)</b>
C.	Secretarial Line Connection	\$1.76	<b>(I)</b>
D.	Secretarial Line Channel Mileage Between terminations located in different exchanges within the same LATA. Where client is directly connected to the telephone answering service.) Per mile (1st 100 miles)	\$6.24	<b>(I)</b>
	·	\$4.23	(1)
	Per mile (next 200 miles)		(T)
	Per mile (next 400 miles)	\$3.71	<b>(I)</b>

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.8.2 Secretarial Line Service (Cont'd.)

areas.

E.	Secretarial Line Channel Termination	RATE	
Σ.	Where the subscriber is in the same building as the telephone answering firm, between terminations located in the same serving wire center area.	N/C	
	Termination directly from the central office or through the answering service	\$1.62	<b>(I)</b>
	Where the client is directly connected to the telephone answering service, rate includes two terminations per interexchange channel.	\$7.25	(I)
	When the central office where the concentrator is located is not the primary wire center, charge applies for the portion of the channel between the wire center where the concentrator is located and the primary wire center.	N/C	
F.	Interoffice Channel Mileage per ¼ mile or Fraction Thereof		
	Charge applies for the portion of the channel between the client's serving central office and the serving central office of the telephone answering service and for terminations located in different serving central office	\$4.16	<b>(I</b> )

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## LOCAL EXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

## 4.1 Business Rate Schedules (Cont'd.)

### 4.1.8.3 Traffic Study Service

	A.	Traffic Study	RATE \$20.00	
	В.	Traffic Study Service Charge	\$19.00	
4.1.8	3.4 DUN	NE Service		
	A.	Local Channel	RATE \$53.05	<b>(I)</b>
	В.	Hunting	\$0.00	
	C.	Expanded Calling Service	\$16.98	<b>(I)</b>
	D.	Integrated DID Channel	\$95.51	<b>(I)</b>
	E.	T1 Installation Charge	\$1,500.00	
	F.	DUNE Complete Bundle		
		BellSouth Zones 1 & 2 BellSouth Zone 3 Verizon & Sprint 1-11 miles Verizon & Sprint 12-22 miles	RATE \$0 \$300.99 \$152.81 \$455.63	(I)   (I)

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

4.1.8.4 DUNE Service, (Cont'd.)

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#### G. **DUNE Rural Bundle**

BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$152.81*	<b>(I)</b>
Verizon 1-11 miles	\$152.81*	
Verizon 12-22 miles	\$455.34 **	
Expanded Calling Service	\$10.19 per line	<b>(I)</b>

- Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

#### 4.1.9 Non-Recurring Charges:

	First Occurrence	Each Additional
		Occurrence
Secondary Service Charge	\$0.00	N/A
Line Connection Charge	\$0.00	\$0.00
Line/Account/Feature Charge	\$0.00	\$0.00
PIC Change Charge	\$0.00	\$0.00

### 4.1.9.1 Restoral Charges

	Charge
	(per occurrence)
Line Restored Charge	\$125.00
Suspension of Service Restoral Charge	\$125.00

## 4.1.9.2 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge

\$15.00

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## LOCAL EXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.10 Service Calls (Billed per visit/1 hour minimum)

Per Customer Premises visit:

\$150.00/hour (1 hour minimum) \$75.00/each additional 30-minute increment after minimum is met

- 4.1.11 (RESERVED FOR FUTURE USE)
- 4.1.12 Telecommunications Access System Act Surcharge

Refer to Section 2.8.1.3. Company will assess this surcharge to Customers in compliance with Commission rules, regulations and Orders concerning the same.

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### LOCAL EXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

## 4.1 Business Rate Schedules (Cont'd.)

4.1.13 Optional Features:

	RATE PER
	LINE
Block BusyConnect Activation	N/C
Block Call Return Activation	N/C
Block Name/Number Delivery Per Activation	\$0.00
Block Name/Number Delivery	\$2.94
Block Repeat Dialing Activation	N/C
Block Three Way Call Activation	\$0.00
Call Block	\$9.55
Call Forwarding-Busy Line	\$7.35
Call Forwarding-Busy Line (Customer Controlled)	\$11.76
Call Forwarding-Busy Line (Multipath)	\$6.97
Call Forwarding-Don't Answer	\$7.35
Call Forwarding-Don't Answer (Ring Control)	\$7.27
Call Forwarding-Don't Answer (Customer Controlled)	\$11.76
Call Forwarding-Don't Answer (Multipath)	\$6.97
Call Forwarding-Variable	\$11.68
Call Forwarding-Variable (Remote Access)	\$11.68
Call Forwarding Variable-Multipath	\$10.29
Call Forwarding – (Preferred)	\$8.82
Call Return	\$9.55
CallSaver 1&2	\$20.50
CallSaver 3	\$19.03
CallSaver (Basic)	\$7.27
CallSaver Basic 100	\$51.45
CallSaver (Extension)	\$16.09
CallSaver Pager (Facilities-based)	\$14.62
CallSaver Auto-Attendant, per mailbox (Facilities-based)	\$14.62
CallSaver Auto-Attendant Set Up/Change Charge	\$147.00
CallSaver Family, per mailbox (Facilities-based)	\$7.27

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

## 4.1.13 Optional Features (Cont'd.)

	RATE PER
	LINE
Call Selector	\$9.55
Call Tracing	\$9.55
Call Waiting	\$11.68
Custom Call Transfer	\$9.55
Hunting *	\$14.70
(SEE EXCEPTIONS ON THE FOLLOWING PAGE)	
Intercom, Call Hold, Pickup, Transfer, Conference Combo	
(Available to Select 100 customers only)	\$11.76
Message Waiting	\$1.09

\* The monthly recurring charge for this feature shall be discounted when Customer provides documentation to Company that Customer has been presented with a bona fide tariff offering, by a competing carrier capable of serving Customer, that discounts the monthly charge for this feature.

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## LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

4.1 Business Rate Schedules (Cont'd.)

4.1.13 Optional Features (Cont'd.)

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## LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

4.1 Business Rate Schedules (Cont'd.)

4.1.13 Optional Features (Cont'd.)

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.13 Optional Features (Cont'd.)

	RATE PER
	LINE
Repeat Dialing	\$9.55 (I)
RightRing I	\$14.70 (I)
RightRing II	\$17.64 (I)
Signature (Basic)	\$16.17 (I)
Signature (Deluxe)	\$16.17 (I)
Signature (Enhanced)	\$24.99 (I)
Signature Enhanced w/ Call Management	\$24.99 (I)
Star 98 Access	\$2.94 (I)
Speed Calling - 6 Code	\$8.82 (I)
Speed Calling - 8 Code	\$8.74 (I)
Speed Calling - 30 Code	\$8.74 (I)
Surrogate Client Number (applies to CallSaver 1&2 and CallSaver Extension)	N/C
Three-Way Conference Calling	\$11.68 (I)
Three-Way Conference/Call Transfer	\$10.29 (I)
Transfer Mailbox (applies to CallSaver 1&2 and CallSaver Extension)	N/C
Virtual Call Forwarding Number	\$6.97* (I)
Virtual Call Forwarding Receiver	\$0.00
Virtual Mailbox Number	\$1.47 (I)
Custom Code Restriction 1	\$10.21 (I)
Custom Code Restriction 2	\$10.21 (I)
Custom Code Restriction 3	\$10.21 (I)
Custom Code Restriction 4	N/C
Custom Code Restriction 5	N/C
Custom Code Restriction 6	N/C
Custom Code Restriction N	N/C
Custom Code Restriction A	\$8.08 (1)
Custom Code Restriction B	\$8.08 (I)
Custom Code Restriction X	N/C
Custom Code Restriction Y	N/C
Custom Code Restriction 14	\$8.08 (I)

<sup>\*</sup> Excluding Business Allegiance, IP Complete PRI, and Business Reach. The Virtual Call Forwarding rates for these services are listed in Sections 4.1.33, 4.1.35, and 4.1.37.

Non-recurring charge for optional features:

\$1.50 per use

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

## 4.1 Business Rate Schedules (Cont'd.)

### 4.1.13 Optional Features (Cont'd.)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

FEATURE PLAN Signature PLUS Call Block Call Forwarding Don't Answ Call Waiting Signature Deluxe Three-Way Calling	RATE \$32.34 (I) eer	FEATURE PLAN Call Saver PLUS Call Forwarding Don't Answer Call Saver Extension Call Waiting Message Waiting Three-Way Calling	RATE \$29.40 (I)
RightRing PLUS Call Forwarding Don't Answ Call Waiting Repeat Dialing RightRing II Three-Way Calling	\$35.34 ( <b>I</b> ) er	CallMover Call Transfer Call Waiting Three-Way Calling	\$14.70 (I)

ManyCall	\$14.32 (I)	FastCall	\$14.70 ( <b>I</b> )
Call Waiting		Call Transfer	
Call Forwarding Variable		Call Waiting	
Three-Way Calling		Speed Calling 30	

\* All features are subject to availability and some feature interactions prohibit their simultaneous use.

[AS OF FEBRUARY 9, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### **DeltaCom, LLC d/b/a EarthLink Business** 1375 Peachtree Street, Level A Atlanta, GA 30309

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

## 4.1 Business Rate Schedules (Cont'd.)

### 4.1.13 Optional Features (Cont'd.)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

FEATURE PLAN	RATE	FEATURE PLAN	RATE
Signature Call Forwarding Variable Three-Way Calling Signature Basic	\$21.83 (I)	RightRing Call Forwarding Variable RightRing I Three-Way Calling	\$20.58 (I)
Call Saver Call Forwarding Variable CallSaver Message Waiting Three-Way Calling	\$25.35 (I)		

[AS OF FEBRUARY 9, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

4.1 Business Rate Schedules (Cont'd.)

4.1.14 Operator Services

Customers may subscribe to intrastate operator services offered by the Company. Such services are described in the DeltaCom, Inc. d/b/a EarthLink Business Florida Interexchange Tariff.

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## LOCAL EXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

## 4.1.15 Surcharges

	RATE
Directory Assistance	\$1.35
Directory Assistance Call Completion	
Per Call Completion Rate	\$0.45
Usage Charges	
The per minute rate shall be the per minute rate of the 1+ plan that the Customer is subscribed to or enrolled in a the time of the call.	
Busy Line Verification	\$4.50
Busy Line Interrupt	\$9.00

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

## 4.1 Business Rate Schedules (Cont'd.)

### 4.1.15 Surcharges (Cont'd.)

## 4.1.15.1Directory Listings

Recurring Charges	RATE
Additional Listing (per listing)	\$3.08 (I)
Alternate Call Listing	\$3.08 (I)
Cross Reference Listing	\$3.08 (I)
Foreign Listing	\$3.08 (I)
Foreign Cross Reference Listing	\$3.08 (I)
Foreign Alternate Listing	\$3.08 (I)
Foreign Listing Special Text	\$3.08 (I)
911 Listing	N/C
800 Listing	\$1.76 (I)
Paging, Cell, Wireless Listing	\$0.00
Special Text Listing	\$1.76 (I)
All Uppercase Listing	\$5.14 (I)
Non-Published Listing	\$7.50 (I)
Non-Published w/ Special Conditions	\$0.00
Non-Listed Directory Listing	\$3.30 (I)
Non-Listed w/ Special Conditions	\$0.00

A Secondary Service Charge applies when an order is placed to purchase one or more designer listings.

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## LOCAL EXCHANGE SERVICES

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Business Rate Schedules (Cont'd.) 4.1

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## LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

Business Rate Schedules (Cont'd.) 4.1

4.1.16 (RESERVED FOR FUTURE USE)

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.17 Select 100 Rates

Depending on term plan chosen, customers subscribing to Select 100 local service will receive the following discounts off the Infinity single line business rate as well as certain optional features as described in Section 3.28 of this tariff. \* Customers will also receive discounts to Hunting as specified below.

	Month-	12-	24-	36-
to-Month	Month	Month	Month	
Local Lines & Features	0%	7%	12%	17%
(excluding Hunting)				
Hunting	12%	50%	75%	100%

A monthly recurring fee of \$8.35 will apply. However, this fee can be waived if the customer subscribes to on-line billing currently offered through the Company.

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<sup>\*</sup> Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this service is available in their area.

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.17 Select 100 Rates (Cont'd.)
    - 4.1.17.1Select 100 Feature Package Rates

RATE \$20.20 (I)

Calling Features
Call Forward Busy Line
Call Forward Don't Answer
Call Forward Don't Answer Ring Control
Call Forward Variable
Call Waiting
Speed Calling 8
Speed Calling 30
Three Way Calling
Message Waiting Indicator – Audible
Message Waiting Indicator – Visual
Call Return
Call Block
Call Tracing
Repeat Dialing
Call Selector
Preferred Call forwarding
RightRing I
RightRing II
Remote Access Call Forwarding
Three Way Calling with Transfer
Signature Number Delivery
Enhanced Signature w/ Call Management w/ Anonymous Call
Rejection (ACR)
Enhanced Signature w/ ACR and Call Forwarding Don't Answer

\* All calling features are subject to availability in the serving central office.

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.17 Select 100 Rates (Cont'd.)
    - 4.1.17.1Select 100 Feature Package Rates (Cont'd.)

Calling Features Continued
Enhanced Signature with ACR
Signature Name and Number Delivery with ACR
Signature Name and Number Delivery – Multiline Hunt Group
Surrogate Client Number
Star 98 Access
Hunting

All calling features are subject to availability in the serving central office.

4.1.17.2Select 100 Expanded Calling Service

RATE \$15.44

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## LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.17 Select 100 Rates (Cont'd.)

4.1.17.3RESERVED FOR FUTURE USE

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## LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### Business Rate Schedules (Cont'd.) 4.1

## 4.1.18 N11 Dialing Service

		RATE
1.	Service Establishment Charge (a) Per Basic Local Calling Area	\$389.90
2.	Central Office Activation (a) Per Central Office	\$182.00
3.	Change of Point-to Number by Subscriber (a) Per Central Office	\$13.50
4.	811 Software Translation Change Charge (a) Per Switch	\$250.00

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.19 T-PAC Service

4.1.19.1Package Installation

\$200.00

(I) (I)

### 4.1.19.2T-PAC Additional Line and/or DID Channel Charges

Service – Per line and/or DID Trunk	Monthly
	Recurring
Additional Line	\$123.87
Additional Channel	\$123.87
	Non-
	Recurring
Connection Charge	\$50.00

4.1.19.3T-PAC Access Loop Charges

Non-Recurring Installation Charge:

\$1,500.00

Monthly Recurring Charge:

Customers on this product qualify for the following T-1 loop pricing (\*) based on total discounted local service monthly revenue commitment:

Total Monthly Revenue Commitment,	Less than	More than
After Discounts	\$600	\$600
BellSouth Zone 1	\$0	\$0
BellSouth Zone 2	\$0	\$0
BellSouth Zone 3	\$105.88 (I)	\$0
Verizon <12 miles	\$229.98 (I)	\$0
Verizon >12 & <20 miles	\$307.16 (I)	\$152.81 (I)
Sprint <12 miles	\$229.98 (I)	\$0
Sprint >12 & <20 miles	\$307.16 (I)	\$152.81 (I)

Loop Charges do not receive term discounts.

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FPSC - T140080

1375 Peachtree Street, Level A Atlanta, GA 30309

4.1.19.5

4.1.19.6

4.1.19.7

4.1.20 T1 Expedite Request Charge

T1 Expedite Request Charge

Florida Price List No. 1 Section 4 9<sup>th</sup> Revised Page 119.8 Cancels 8<sup>th</sup> Revised Page 119.8

### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

## 4.1 Business Rate Schedules (Cont'd.)

### 4.1.19 T-PAC Service (Cont'd.)

### 4.1.19.4Internet Access Charges

	Monthly Recurring	
T-PAC 6 Lines 256K Internet	\$1,001.01	
T-PAC 4 Lines 384K Internet	\$856.23	
T-PAC 4 Lines 512K Internet	\$1,062.17	
T-PAC 4 Lines 768K Internet	\$1,268.08	
T-PAC 4 Lines 1.024M Internet	\$1,474.02	
T-PAC Full T	\$1,236.24	
Refer to the T-Remote product description	for applicable rates, terms and	
Refer to the T-Remote product description	for applicable rates, terms and	
Refer to the T-Remote product description conditions.	for applicable rates, terms and	
	for applicable rates, terms and  Monthly Recurring	
conditions.	Monthly Recurring \$162.06	
Connectivity Option	Monthly Recurring	
Conditions.  Data Connectivity Option  Host Location	Monthly Recurring \$162.06	

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\$1,500.00

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4<sup>th</sup> Revised Page 119.9 (T) Cancels 3<sup>rd</sup> Revised Page 119.9 (T)

### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.21 Simplici-T Service

#### 4.1.21.1Schedule Areas

	Localities *
Schedule A	Belle Glade, Boca Raton, Boynton Beach, Clearwater,
	Coral Springs, Daytona Beach, Deerfield Beach, Deland,
	Delray Beach, Ft. Lauderdale, Gainesville, Gulf Breeze,
	Hobe Sound, Hollywood, Jacksonville, Jacksonville
	Beach, Jensen Beach, Jupiter, Keys, Lakeland,
	Melbourne, Miami, North Dade, New Port Richey, New
	Smyrna Beach, Ocala, Orange Park, Orlando, Oviedo,
	Panama City, Panama City Beach, Pensacola, Perrine,
	Pompano Beach, Ponte Verde Beach, Port St. Lucie,
	Sanford, St. Augustine, St. Petersburg, Stuart, Tampa,
	Tarpon Springs, Vero Beach, West Palm Beach,
	Zephyrhills
Schedule B	N/A
Schedule C	Apopka, Bronson, Cantonment, Cedar Keys, Chipley,
İ	Cross City, East Orange, Flomaton, Fort Pierce,
	Kissimmee, Lake City, Lynn Haven, Milton, Pace,
	Palatka, Palm Coast, Trenton, Winter Park, Yulee
Schedule D	Crawfordville, Crystal River, Orange City, Tallahassee,

May not include all rate centers.

[AS OF JULY 15, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

Wildwood, Winter Garden

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\$200.00

#### LOCAL EXCHANGE SERVICES

#### SECTION 4 - RATES (CONT'D.)

Package Installation

# 4.1 Business Rate Schedules (Cont'd.)

## 4.1.21 Simplici-T Service

4.1.21.2

	. we mage				<b>4</b>	
4.1.21.3	Simplici	-T/Simplici-T l	PRI Access Loo	p Charges		
	Non-Rec	urring Installa	tion Charge:		\$1,500.00	
4.1.21.4	Simplici	-T Package				
Monthly Recurring	5					
Charges		Schedule A	Schedule B	Schedule C	Schedule D	
Voice Only line ch	annels					
(min. 10)		\$1,331.95	\$1,416.84	\$1,501.74	\$1,756.41	<b>(I)</b>
Each additional cha	annel	\$47.96	\$47.96	\$47.96	\$47.96	Ï
Full T-1, Voice On	nly Trunk	\$1,565.84	\$1,650.74	\$1,735.64	\$1,990.31	i
Full T-1, Integrated	d Trunk	\$1,565.84	\$1,650.74	\$1,735.64	*	<b>(I)</b>

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

### 4.1.21.5 Simplici-T PRI Package

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D	
Full PRI,		** <= > = 1	01.505.61	4	<b>(T</b> )
Voice Only or Integrated	\$1,565.84	\$1,650.74	\$1,735.64	*	<b>(I)</b>
Optional B Channel	****	A4 60 <b>8</b> 0	<b>*</b> 1.40. <b>5</b> 0	<b>4160.50</b>	<b>(T</b> )
Transfer & Name Delivery	\$169.79	\$169.79	\$169.79	\$169.79	<b>(I)</b>

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

[AS OF JULY 15, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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Monthly Recurring

\$160.44

#### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

4.1.21	Simplici-T Ser	vice					
	4.1.21.6	DID Channel Number Blocks		(See Unity	Plus pricin	g)	
	4.1.21.7	Fax/Alarm Line					
				Sche	dule		
			Α	В	С	D	
		Monthly Recurring Charges	\$68.33	\$84.46	\$116.73	\$123.87	<b>(I</b> )
	4.1.21.8	Internet Access Charges		Monthly Re	ecurring		
		256K Internet		\$149.41			(I)
		384K Internet		\$224.11			Ĭ
		512K Internet		\$298.82			İ
		768K Internet		\$448.28			<b>(I</b> )
	4.1.21.9	T-Remote Charges					
		Refer to the T-Remote product conditions.	descripti	on for appli	cable rates,	, terms and	
	4.1.21.10	Data Connectivity Option		Monthly Ro	ecurring		
		Host Location		\$162.06			(I)
		Remote Location, per location		\$162.06			(I)

[AS OF JULY 15, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

Secure Access Option

**Host Location** 

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4.1.21.11

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**(I)** 

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#### LOCAL EXCHANGE SERVICES

#### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

#### 4.1.22 T-Remote

#### 4.1.22.1T-Remote Rates

Monthly Recurring Charge, per line \$128.88 (I)
Non-recurring Charge, per line \$50.00

### 4.1.22.2Calling Features Included (BellSouth Territories)

Each T-Remote line includes the customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features.

Message Waiting - Audible Call Block Repeat Dialing Call Forward Busy Call Forward Don't Answer RightRing Signature Basic Call Forward Don't Answer Signature Deluxe (Ring Control) Call Forward Variable Signature Deluxe Multi-line Hunt Group Call Forward Variable Signature Enhanced (Remote Access) Call Return Speed Calling 30 Star 98 Access Call Selector Surrogate Client Number Call Tracing Three-Way Calling/ Call Waiting Custom Call Transfer **Custom Code Restriction Options** 

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10<sup>th</sup> Revised Page 119.13 (T)

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#### LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

#### 4.1.23 Simplici-T Plus Service

#### 4.1.23.1

#### Schedule Areas

Localities \*\*

Schedule A	Apopka, Cantonment, Chipley, Daytona Beach, Deland,
Schedule A	Gainesville, Gulf Breeze, Lake City, Lynn Haven,
	1
	Milton, New Smyrna Beach, Ocala, Pace, Palatka,
	Panama City, Panama City Beach, Pensacola, Winter
	Park, Yulee
Schedule B	Auburndale, Bronson, Cedar Keys, Cross City, Crystal
	River, Dade City*, Deltona Lakes, Orange City, Trenton,
	Wildwood, Winter Haven
Schedule C	East Orange, Fort Pierce, Keys, Kissimmee, Palm Coast,
	Port St. Lucie, Tallahassee, Winter Garden
Schedule D	Century, Crawfordville, Ft. Myers, Homestead, Lady
	Lake
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton,
	Clearwater, Coral Springs, Deerfield Beach, Delray
	Beach, Ft. George, Ft. Lauderdale, Hobe Sound,
	Hollywood, Hudson, Jacksonville, Jacksonville Beach,
	Jensen Beach, Jupiter, Lakeland, Lake Mary, Largo,
	Melbourne, Miami, North Dade, New Port Richey,
	Orange Park, Orlando, Oviedo, Perrine, Pompano Beach,
	Ponte Verde Beach, Sanford, Sarasota, St. Augustine, St.
	Johns, St. Petersburg, Stuart, Tampa, Tampa Central,
	Tampa East, Tampa North, Tampa South, Tampa West,
	Tarpon Springs, Vero Beach, West Palm Beach,
<u> </u>	Zephyrhills

\*\* May not include all rate centers

\* [AS OF DECEMBER 1, 2006, SIMPLICI-T PLUS SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS IN DADE CITY AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS IN DADE CITY.]

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

#### SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

4.1.23.4

# 4.1.23 Simplici-T Plus Service (Cont'd.)

4.1.23.2	Simplici-T Plus Access Loop Non-Recurring Installation Charge:	\$1,800.00
4.1.23.3	Simplici-T Plus Package	
		Monthly Recurring

	•	_	
	6 voice lines	24 voice lines	
Schedule A	\$1,101.04	\$1,801.41	<b>(I)</b>
Schedule B	\$1,270.84	\$1,971.20	
Schedule C	\$1,440.61	\$2,140.98	1
Schedule D	\$1,695.29	\$2,395.67	i
Schedule X	\$908.78	\$1,609.15	<b>(I)</b>
Package Installation		\$200.00	

4.1.23.5	Additional Lines - Simplici-T Plus 6 Voice Line Package
	(above the six lines included in base package price)

	Monthly Recurring	Non- Recurring
Per Voice Line,	\$70.03 ( <b>I</b> )	\$56.24 (first)
per order	\$70.03 (I)	\$12.05 (add'l)

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

4.1.23.6	Information previously in this section has be Section 4.1.30	en moved to	
4.1.23.7	Data Connectivity Option	Monthly Recurring	
	Host Location	\$162.06	<b>(I)</b>
	Remote Location, per location	\$162.06	<b>(I)</b>
4.1.23.8	Secure Access Option	Monthly Recurring	
	Host Location	\$160.44	<b>(I)</b>
4.1.23.9	Healthcare Bundle Option	Monthly Recurring	
	Monthly Recurring Charge	\$1,264.89	<b>(I)</b>
4.1.23.10	Additional Toll Free Number	Monthly Recurring	
	Monthly Recurring Charge, per number	\$4.63	<b>(I)</b>

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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6<sup>th</sup> Revised Page 119.16 (T)

Cancels 5<sup>th</sup> Revised Page 119.16 (T)

# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.24 SimpliVoice

#### 4.1.24.1 Schedule Areas

Schedule	Localities*
Schedule A	West Palm Beach
Schedule B	Naples (I), Stuart
Schedule C	Auburndale, Winter Haven
Schedule D	Bronson, Cantonment, Cedar Keys, Chipley, Cross City, East Orange, Fort
	Pierce, Lynn Haven, Milton, Pace, Palatka, Palm Coast, Trenton, Yulee
Schedule X	Apopka, Belle Glade, Boca Raton, Boca Grande, Bonita Springs, Boynton
	Beach, Bradenton, Cape Coral, Clearwater, Cocoa, Cocoa Beach, Coral
	Springs, Crawfordale, Crestview, Crystal River, Dade City, Daytona
	Beach, DeBary, Deerfield Beach, DeLand, Delray Beach, Deltona Lakes,
	Destin, Eau Gallie, Eustis, Fernandina Beach, Flagler Beach, Fort
	Lauderdale, Fort Myers, Fort Myers Beach, Fort Walton Beach,
	Gainesville, Gulf Breeze, Hobe Sound, Hollywood, Hudson, Jacksonville,
	Jacksonville Beach, Jensen Beach, Jupiter, Keys, Kissimmee, Lake Mary,
	Lakeland, Largo, Leesburg, Marco Island, Melbourne, Miami, (M), North
	Cape Coral, North Dade, North Ft. Myers, North Naples, Newport Richey,
	New Smyrna Beach, Ocala, Orange City, Orange Park, Orlando, Oviedo,
	Pahokee, Panama City, Panama City Beach, Pensacola, Perrine, Pompano
	Beach, Ponte Vedra Beach, Port Charlotte, Port Saint Lucie, Reedy Creek,
	Sanford, Sarasota, Sebastian, Sebring, Shalimar, Sanibel Captiva Islands,
	St. Augustine, St. Johns, St. Petersburg, Tallahassee, Tampa, Tampa
	Central, Tampa East, Tampa North, Tampa South, Tampa West, Tarpon
	Spring, Tavares, Titusville, Venice, Vero Beach, Wekiva Springs,
* Ma	Wildwood, Windermere, Winter Garden, Winter Park, Zephyrhills

May not include all rate centers.

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### LOCAL EXCHANGE SERVICES

#### SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.24 SimpliVoice (Cont'd.)

4.1.24.2 Simplify dicc Line Rates	4.1.24.2	SimpliVoice Line Rates*
-----------------------------------	----------	-------------------------

Monthly Recurring Charges SimpliVoice Line	Schedule A	Schedule B	Schedule C	Schedule D	Schedule X	
Month-to-Month	\$91.83	\$100.72	\$109.59	\$127.33	\$82.95	<b>(I)</b>
12-Month Term	\$89.43	\$98.06	\$106.65	\$123.87	\$80.82	
24-Month Term	\$87.84	\$96.26	\$104.71	\$121.55	\$79.41	
36-Month Term	\$87.84	\$96.26	\$104.71	\$121.55	\$79.41	<b>(I</b> )
SimpliVoice Fax						
Month-to-Month	\$82.95	\$91.83	\$100.72	\$118.45	\$74.09	<b>(I)</b>
12-Month Term	\$80.82	\$89.43	\$98.06	\$115.26	\$72.21	1
24-Month Term	\$79.41	\$87.84	\$96.26	\$113.13	\$70.97	
36-Month Term	\$79.41	\$87.84	\$96.26	\$113.13	\$70.97	<b>(I)</b>

<sup>\*</sup> Line installation charges are not applicable on the initial order. After service is installed, standard connection charges will apply as described in Section 4 of this tariff.

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# LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

### 4.1.24 SimpliVoice (Cont'd.)

# 4.1.24.3 SimpliVoice Monthly Recurring Charges

Item	Monthly Recurring Fee
ADSL Internet Service Dynamic IP Address	
with 1.5 Downstream Speed	\$150.86
ADSL Internet Service Static IP Address	
with 1.5 Downstream Speed	\$150.86
ADSL Internet Service Dynamic IP Address	
with 3.0 Downstream Speed	\$168.63
ADSL Internet Service Static IP Address	
with 3.0 Downstream Speed	\$168.63
ADSL Additional IP	
5 Additional IP	\$15.44
13 Additional IP	\$30.87
29 Additional IP	\$46.31
61 Additional IP	\$61.74
Additional E-mail Box	\$3.09
Rent Std DSL CPE	\$0.00

# 4.1.24.4 SimpliVoice ADSL Installation Charges

Item	Charge
ADSL Activation	\$100.00
Complementary Domain Name Registration	\$0.00
Additional Domain Name Registration	\$35.00

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10th Revised Page 119.19

#### (T) Cancels 9<sup>th</sup> Revised Page 119.19 (T)

# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.25 Simplici-T 3.0 Service

#### 4.1.25.1 Schedule Areas

Schedule	Localities*
Schedule A	Apopka, Cantonment, Chipley, Daytona Beach, Deland, Gainesville, Gulf Breeze, Keys, Lake City, Lynn Haven, Milton, New Smyrna Beach, Ocala, Pace, Palatka, Panama City, Panama City Beach, Pensacola, Winter Park, Yulee
Schedule B	Auburndale, Bronson, Cedar Keys, Cross City, Crystal River, Deltona Lakes, Orange City, Sarasota, Sebastian, Trenton, Wildwood, Winter Haven
Schedule C	East Orange, Fort Pierce, Kissimmee, Palm Coast, Port St. Lucie, Tallahassee, Winter Garden
Schedule D	Century, Crawfordville, Fort Myers, Homestead, Lady Lake, Naples, Port Charlotte
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton, Clearwater, Coral Springs, Deerfield Beach, Delray Beach, Ft. George, Ft. Lauderdale, Hobe Sound, Hollywood, Hudson, Jacksonville, Jacksonville Beach, Jensen Beach, Jupiter, Lakeland, Lake Mary, Largo, Melbourne, Miami, North Dade, New Port Richey, Orange Park, Orlando, Oviedo, Perrine, Pompano Beach, Ponte Verde Beach, Sanford, (M), St. Augustine, St. Johns, St. Petersburg, Stuart, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West, Tarpon Springs, Vero Beach, West Palm Beach, Zephyrhills

May not include all rate centers.

4.1.25.2 Package Installation \$200.00

4.1.25.3

Simplici-T 3.0/Simplici-T 3.0 PRI Access Loop Charges

Non-Recurring Installation Charge:

\$1,500.00

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.25 Simplici-T 3.0 Service

### 4.1.25.4 Simplici-T 3.0 Package

	Schedule	Schedule	Schedule	Schedule	Schedule	
Monthly Recurring Charges	<u>A</u>	<u>B</u>	<u>C</u>	$\underline{\mathbf{D}}$	<u>X</u>	
10 Line Voice Only (min. 6)	\$1,101.04	\$1,270.84	\$1,440.61	\$1,695.29	\$908.78	<b>(I)</b>
8 Line 128K	\$1,101.04	\$1,270.84	\$1,440.61	\$1,695.29	\$908.78	[
6 Line 256K	\$1,101.04	\$1,270.84	\$1,440.61	\$1,695.29	\$908.78	l i
6 Line 384K	\$1,241.13	\$1,410.91	\$1,580.70	\$1,835.37	\$1,048.87	i
6 Line 512K	\$1,381.20	\$1,550.98	\$1,720.77	\$1,975.44	\$1,188.94	i
6 Line 768K	\$1,661.34	\$1,831.12	\$2,000.91	\$2,255.58	\$1,469.08	į
6 Line 1.024M	\$1,661.34	\$1,971.20	\$2,140.98	\$2,395.67	\$1,609.15	1
12 Line 768K	\$1,801.41	\$1,971.20	\$2,140.98	\$2,395.67	\$1,609.15	ļ
16 Line 512 K	\$1,801.41	\$1,971.20	\$2,140.98	\$2,395.67	\$1,609.15	
18 Line 384 K	\$1,801.41	\$1,971.20	\$2,140.98	\$2,395.67	\$1,609.15	
20 Line 256K	\$1,801.41	\$1,971.20	\$2,140.98	\$2,395.67	\$1,609.15	i
22 Line 128K	\$1,801.41	\$1,971.20	\$2,140.98	\$2,395.67	\$1,609.15	i
						ĺ
Trunk Voice Only	\$1,801.41	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	Į.
Full T-1, integrated Trunk	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	!
Full T-1, integrated Trunk with 128K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	l i
Full T-1, integrated Trunk with 256K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	i
Full T-1, integrated Trunk with 384K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	i
Full T-1, integrated Trunk with 512K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	ĺ
Full T-1, integrated Trunk with 768K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	1
Full T-1, integrated Trunk with 1.024M	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	l i
24 Line Package	\$1,443.18	\$1,971.20	\$2,140.98	\$2,395.67	\$1,609.15	
Additional DID channel	\$70.03	\$70.03	\$70.03	\$70.03	\$70.03	i
Each additional channel	\$70.03	\$70.03	\$70.03	\$70.03	\$70.03	(İ)

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.25 Simplici-T 3.0 Service (Cont'd.)

### 4.1.25.5 Simplici-T 3.0 PRI Package

	Schedule	Schedule	Schedule	Schedule	Schedule	
Monthly Recurring Charges	Α	В	C	D	X	
Full PRI with Voice Only	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	<b>(I)</b>
Full PRI NFAS with Voice						- 1
Only	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	
Full PRI with 128K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	
Full PRI with 256K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	
Full PRI with 384K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	ļ
Full PRI with 512K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	ļ
Full PRI with 768K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	
Full PRI with 960K	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	1
Full PRI with 1.024M	\$1,443.18	\$1,612.95	\$1,735.20	\$1,989.88	\$1,358.28	l I
Optional B Channel Transfer						i
& Name Delivery	\$169.79	\$169.79	\$169.79	\$169.79	\$169.79	(I)

# 4.1.25.6 DID Channel Number Blocks

Monthly Recurring
Block of 20 numbers \$7.71 (I)

### 4.1.25.7 T-Remote Charges

Refer to the T-Remote product description for applicable rates, terms and conditions.

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

4.1	<b>Business</b>	Rate	Schedules (	(Cont'd.)	)

4.1.25 Simplici-T 3.0 Service (Cont'd	4.1.2	5 Sin	nplici-T	3.0	Service	(Cont'd.	)
---------------------------------------	-------	-------	----------	-----	---------	----------	---

4.1.25.8	Data Connectivity Option		
	Host Location Remote Location, per location	Monthly Recurring \$162.06 \$162.06	(I) (I)
4.1.25.9	Secure Access Option		
	Host Location	Monthly Recurring \$160.44	<b>(I)</b>
4.1.25.10	Additional Toll Free Number		
	Per Number	Monthly Recurring \$4.63	<b>(I)</b>

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

#### 4.1.26 T1 Overflow

(See Section 2.X.X for Regulations concerning this charge.)

Monthly Recurring Rate

\$0.00

T1 Overflow

Overflow Call Forwarding Arrangement

Local Calls

Long Distance Calls

Per Minute Rate No charge

Billed at appropriate toll rate

#### 4.1.27 IVP

#### 4.1.21.1 Schedule Areas Localities \*

Schedule A	Apopka, Cantonment, Chipley, Daytona Beach, Deland, Gainesville, Gulf Breeze, Lake City, Lynn Haven, Milton, New Smyrna Beach, Ocala, Pace, Palatka, Panama City, Panama City Beach, Pensacola, Winter Park, Yulee
Schedule B	Auburndale, Bronson, Cedar Keys, Cross City, Crystal River, Deltona Lakes, Orange City, Trenton, Wildwood, Winter Haven
Schedule C	East Orange, Fort Pierce, Keys, Kissimmee, Palm Coast, Port St. Lucie, Tallahassee, Winter Garden
Schedule D	Century, Crawfordville, Homestead, Lady Lake (N)
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton, Clearwater, Coral Springs, Deerfield Beach, Delray Beach, Ft. George, Ft. Lauderdale, Hobe Sound, Hollywood, Hudson, Jacksonville, Jacksonville Beach, Jensen Beach, Jupiter, Lakeland, Lake Mary, Largo, Melbourne, Miami, North Dade, New Port Richey, Orange Park, Orlando, Oviedo, Perrine, Pompano Beach, Ponte Verde Beach, Sanford, Sarasota, St. Augustine, St. Johns, St. Petersburg, Stuart, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West, Tarpon Springs, Vero Beach, West Palm Beach, Zephyrhills

May not include all rate centers.

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

4.1.27	IVP (	(Cont'd.)

27	IVP (Cont'd.)			
	4.1.27.2	IVP Access Loop		
		Non-Recurring Installation Charge:	\$1,800.00	
	4.1.27.3	IVP Package		
		Schedule X Schedule A Schedule B Schedule C Schedule D * Discount may apply	Monthly Recurring* \$826.17 \$1,000.96 \$1,155.31 \$1,309.66 \$1,541.18	(I)       (I)
	4.1.27.4	Data Connectivity Option  Host Location Remote Location, per Location * Discounts may apply	Monthly Recurring* \$162.06 \$162.06	(I) (I)
	4.1.27.5	Secure Access Option  Host Location  Discounts may apply	Monthly Recurring* \$160.44	<b>(I)</b>
	4.1.27.6	Additional Toll Free Number Per Number	Monthly Recurring* \$4.63	<b>(I)</b>

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Discounts may apply

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

## 4.1 Business Rate Schedules (Cont'd.)

### 4.1.28 DVP

4.1.28.1

Schedule Areas

### Localities \*

Schedule A	Apopka, Cantonment, Chipley, Daytona Beach, Deland, Gainesville, Gulf Breeze, Lake City, Lynn Haven, Milton, New Smyrna Beach, Ocala, Pace, Palatka, Panama City, Panama City Beach, Pensacola, Winter Park, Yulee
Schedule B	Auburndale, Bronson, Cedar Keys, Cross City, Crystal River, Deltona Lakes, Orange City, Trenton, Wildwood, Winter Haven
Schedule C	East Orange, Fort Pierce, Keys, Kissimmee, Palm Coast, Port St. Lucie, Tallahassee, Winter Garden
Schedule D	Century, Crawfordville, Homestead, Lady Lake
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton, Clearwater, Coral Springs, Deerfield Beach, Delray Beach, Ft. George, Ft. Lauderdale, Hobe Sound, Hollywood, Hudson, Jacksonville, Jacksonville Beach, Jensen Beach, Jupiter, Lakeland, Lake Mary, Largo, Melbourne, Miami, North Dade, New Port Richey, Orange Park, Orlando, Oviedo, Perrine, Pompano Beach, Ponte Verde Beach, Sanford, Sarasota, St. Augustine, St. Johns, St. Petersburg, Stuart, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West, Tarpon Springs, Vero Beach, West Palm Beach, Zephyrhills

May not include all rate centers.

### 4.1.28.2 DVP Access Loop

Non-Recurring Installation Charge:

\$1,800.00

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### LOCAL EXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

4.1	Business	Rate	Schedules	(Cont'd.)	)
4.1	Dusiness	Naic	Scriculics	Com a.	,

4.1.28.3

4.1.28 DVP

· ·		
Schedule	Monthly Recurring*	
Schedule X	\$826.17	<b>(I)</b>
Schedule A	\$1,000.96	
Schedule B	\$1,155.31	
Schedule C	\$1,309.66	1

Schedule D

\* Discount may apply

4.1.28.4 Secure Access Option

Monthly Recurring\*
Host Location \$160.44 (I)

\* Discounts may apply

4.1.28.5 Additional Toll Free Number

**DVP** Package

Monthly Recurring\*

\$1,541.18

Per Number

\* Discounts may apply

\$4.63 (I)

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Cancels 7<sup>th</sup> Revised Page 119.26 (T)

# LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

#### 4.1.29 Simpli-Business T

4.1.29.1

Schedule Areas

#### Localities \*

Schedule A	Apopka, Cantonment, Chipley, Daytona Beach, Deland, Gainesville, Gulf Breeze, Lake City, Lynn Haven, Milton, New Smyrna Beach,	
	Ocala, Pace, Palatka, Panama City, Panama City Beach, Pensacola,	
	Winter Park, Yulee	
Schedule B	Auburndale, Bronson, Cedar Keys, Cross City, Crystal River, Deltona	
	Lakes, Orange City, Trenton, Wildwood, Winter Haven	
Schedule C	East Orange, Fort Pierce, Keys, Kissimmee, Palm Coast, Port St. Lucie,	
	Tallahassee, Winter Garden	
Schedule D	Century, Crawfordville, Homestead, Lady Lake	
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton, Clearwater,	
	Coral Springs, Deerfield Beach, Delray Beach, Ft. George, Ft.	
	Lauderdale, Hobe Sound, Hollywood, Hudson, Jacksonville,	
	Jacksonville Beach, Jensen Beach, Jupiter, Lakeland, Lake Mary,	
	Largo, Melbourne, Miami, North Dade, New Port Richey, Orange Park,	
	Orlando, Oviedo, Perrine, Pompano Beach, Ponte Verde Beach,	
	Sanford, Sarasota, St. Augustine, St. Johns, St. Petersburg, Stuart,	
	Tampa, Tampa Central, Tampa East, Tampa North, Tampa South,	
	Tampa West, Tarpon Springs, Vero Beach, West Palm Beach,	
	Zephyrhills	

\* May not include all rate centers.

4.1.29.2

Simpli-Business T Installation Charges

Non-Recurring Installation Charge

\$1500.00\*

Installation charge may be waived

[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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1375 Peachtree Street, Level A

#### LOCAL EXCHANGE SERVICES

#### SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

### 4.1.29 Simpli-Business T (Cont'd.)

### 4.1.29.3 Simpli-Business T

Schedule	Monthly Recurring
Schedule	Recuiring
Schedule X	\$924.56
Schedule A	\$1,001.73
Schedule B	\$1,156.08
Schedule C	\$1,387.61
Schedule D	\$1,619.13

4.1.29.4 Other Charges

Item	Monthly
	Recurring
Additional Analog Line	\$30.87
Additional IP Addresses	
05 Additional	\$15.44
13 Additional	\$30.87
29 Additional	\$46.31
61 Additional	\$61.74
Additional Domain Name Registrations	\$54.03
Additional e-mail boxes	\$3.09

[AS OF APRIL 11, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.30 Simpli Analog

Fax/Alarm Line	Monthly Recurring
Schedule A	\$73.36
Schedule B	\$89.47
Schedule C	\$121.74
Schedule D	\$128.88
Schedule X	\$73.36

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4th Revised Page 119.29 Cancels 3<sup>rd</sup> Revised Page 119.29 (T)

# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

# 4.1.31 Simpli-Business PRI

#### 4.1.31.1 Schedule Areas

- 1		-
Local	11100	Ŧ
Local	uucs	

Schedule A	Apopka, Cantonment, Chipley, Daytona Beach, Deland, Gainesville, Gulf Breeze, Lake City, Lynn Haven, Milton, New Smyrna Beach, Ocala, Pace, Palatka, Panama City, Panama City Beach, Pensacola, Winter Park, Yulee
Schedule B	Auburndale, Bronson, Cedar Keys, Cross City, Crystal River, Deltona Lakes, Orange City, Trenton, Wildwood, Winter Haven
Schedule C	East Orange, Fort Pierce, Keys, Kissimmee, Palm Coast, Port St. Lucie, Tallahassee, Winter Garden
Schedule D	Century, Crawfordville, Homestead, Lady Lake
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton, Clearwater, Coral Springs, Deerfield Beach, Delray Beach, Ft. George, Ft. Lauderdale, Hobe Sound, Hollywood, Hudson, Jacksonville, Jacksonville Beach, Jensen Beach, Jupiter, Lakeland, Lake Mary, Largo, Melbourne, Miami, North Dade, New Port Richey, Orange Park, Orlando, Oviedo, Perrine, Pompano Beach, Ponte Verde Beach, Sanford, Sarasota, St. Augustine, St. Johns, St. Petersburg, Stuart, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West, Tarpon Springs, Vero Beach, West Palm Beach, Zephyrhills

May not include all rate centers.

[AS OF FEBRUARY 19, 2009 SIMPLI-BUSINESS PRI IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO **NEW CUSTOMERS.]** 

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#### LOCAL EXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.31 Simpli-Business PRI (Cont'd.)
    - 4.1.31.2 Simpli-Business PRI Installation Charges:

Non-Recurring Installation Charge

\$1500.00\*

Effective: June 28, 2014

\*Installation charge may be waived

4.1.31.3 Simpli-Business PRI

	Monthly
Schedule	Recurring
Schedule X	\$1,950.98
Schedule A	\$2,028.17
Schedule B	\$2,182.52
Schedule C	\$2,414.03
Schedule D	\$2,645.57

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3<sup>rd</sup> Revised Page 119.31 Cancels 2<sup>nd</sup> Revised Page 119.31

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# LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

#### Business Rate Schedules (Cont'd.) 4.1

### 4.1.32 Simpli-Business T 2.0

#### Schedule Areas 4.1.32.1

### Localities \*

Schedule A	Reserved for future use.			
Schedule B	Auburndale, Bronson, Cantonment, Cedar Keys, Chipley, Cross			
	City, Daytona Beach, Deland, Lynn Haven, Milton, New Smyrna			
	Beach, Ocala, Pace, Palatka, Trenton, Winter Haven, Winter Park,			
	Yulee			
Schedule C	East Orange, Fort Pierce, Keys, Palm Coast, Port St. Lucie,			
	Tallahassee, Winter Garden			
Schedule D	Apopka, Century, Crawfordville, Crystal River, Delton Walks, Lady			
	Lake, Orange City, Wildwood			
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton, Clearwater,			
	Coral Springs, Deerfield Beach, Delray Beach, Ft. George, Ft.			
	Lauderdale, Gainesville, Gulf Breeze, Hobe Sound, Hollywood,			
	Hudson, Jacksonville, Jacksonville Beach, Jensen Beach, Jupiter,			
	Kissimmee, Lake City, Lake Mary, Lakeland, Largo, Melbourne,			
	Miami, New Port Richey, North Dade, Orange Park, Orlando,			
	Oviedo, Panama City, Panama City Beach, Pensacola, Perrine,			
	Pompano Beach, Ponte Verde Beach, Sanford, Sarasota, St.			
	Augustine, St. Johns, St. Petersburg, Stuart, Tampa, Tampa Central,			
	Tampa East, Tampa North, Tampa South, Tampa West, Tarpon			
	Springs, Vero Beach, West Palm Beach, Zephyrhills			

May not include all rate centers.

#### Simpli-Business T 2.0 Installation Charges: 4.1.32.2

Non-Recurring Installation Charge \*Installation charge may be waived \$1500.00\*

[AS OF JANUARY 26, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

#### SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.32 Simpli-Business T 2.0 (Cont'd.)

### 4.1.32.3 Simpli-Business T 2.0

Schedule	Monthly Recurring
Schedule X	\$924.56
Schedule A	\$1,001.73
Schedule B	\$1,156.08
Schedule C	\$1,387.61
Schedule D	\$1,619.13

#### 4.1.32.4 Other Charges

Item	Monthly Recurring
Additional Analog Line	\$30.87
Additional IP Addresses	
05 Additional	\$15.44
13 Additional	\$30.87
29 Additional	\$46.31
61 Additional	\$61.74
Additional Domain Name Registrations	\$54.03
Additional e-mail boxes	\$3.09

[AS OF JANUARY 26, 2009 SIMPLI-BUSINESS T 2.0 IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.33.1 Monthly Base Rates

	3 LINES	4 LINES	5 LINES
Month-to-Month	\$455.33	\$486.20	\$517.07
2-Year Term	\$325.24	\$347.29	\$369.34
3-Year Term	\$303.19	\$321.93	\$340.67

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### 4.1.33.2 Business Reach VL Discounts

	2 YEAR	TERM		3 YEAR TERM		
END OFFICE	3	4	5	3	4	5
	LINES	LINES	LINES	LINES	LINES	LINES
	(%)	(%)	(%)	(%)	(%)	(%)
DLBHFLKPDS0,	0	5	5	5	5	5
DLBHFLMA27E,						
DLBHFLMARS0,						
DRBHFLMADS0,						
DYBHFLMADS0,						
DYBHFLPODS0,						
FTLDFLJADS0,						
FTLDFLPLDS0,						
FTLDFLWNDS0,						
GSVLFLMADS0,						
GSVLFLMADS1,						
GSVLFLNW33E,						
HLWDFLPEDS0,						
HLWDFLWHDS0						
JCBHFLMA24E,						
JCVLFLARDS0,						
JCVLFLBWDS0,						
JCVLFLNODS0,						
JCVLFLRV38E,						
JCVLFLSJ73E,						
JCVLFLWCDS0,						
JPTRFLMADS0,						

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

#### 4.1.33.2 Business Reach VL Discounts (Cont'd.)

1.77	2 YEAR	TERM		3 YEAR	TERM	
END OFFICE	3	4	5	3	4	5
	LINES	LINES	LINES	LINES	LINES	LINES
	(%)	(%)	(%)	(%)	(%)	(%)
MIAMFLHLDS0,	0	5	5	5	5	5
MIAMFLSHDS0,						
MLBRFLMADS0,						
MNDRFLAVDS0,					į	
MNDRFLLODS0,	ŀ					
NDADFLBRDS0,						
NDADFLGGDS0,	ļ					
ORLDFLAPDS0,				}		
ORLDFLCLDS0,						
ORLDFLPCDS0,	-					
ORLDFLPHDS0,						
ORLDFLSADS0,						
PMBHFLCSDS0,						
PMBHFLFEDS0,						
PMBHFLMADS0,						
PNCYFLMADS0,	1					
PNSCFLBLDS0,						
PNSCFLFPDS0,						
PRRNFLMADS0,					-	
SNFRFLMADS0,						
WPBHFLGRDS0,						
WPBHFLHHDS0,						
WPBHFLHHRS0,						
WPBHFLLEDS0						

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### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.33.2 Business Reach VL Discounts (Cont'd.)

	2 YEAR	TERM		3 YEAR TERM		
END OFFICE	3	4	5	3	4	5
	LINES	LINES	LINES	LINES	LINES	LINES
	(%)	(%)	(%)	(%)	(%)	(%)
BCRTFLBTDS0,	10	15	15	15	15	15
BCRTFLMADS1,						
FTLDFLCRDS0,	ļ	ļ				
FTLDFLCYDS0,						
FTLDFLMRDS0,	ļ					
FTLDFLOADS0,	]		<u> </u>			
FTLDFLSU74E,						
HLWDFLMADS0,				1		
JCVLFLCLDS0,						
JCVLFLJTRSA,						
JCVLFLSMDS0,						
MIAMFLAEDS0,						
MIAMFLAERS0,						
MIAMFLBCDS0,						
MIAMFLBRDS0,						
MIAMFLPBDS0,	1		1			
MIAMFLWMDS0,						
ORLDFLMADS1,		ĺ				
PMBHFLTADS0						

4.1.33.3	Package Installation	\$99.00*
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\*Installation charge may be waived

4.1.33.4 Non-Recurring T1 Installation Charge \$1,500.00\*
\*Installation charge may be waived

4.1.33.5 Additional Optional Features

Feature	Monthly Recurring
Virtual Call Forwarding	\$7.71
Additional Toll Free Number, per number	\$4.63

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.34 Simpli-Business T v.3

#### 4.1.34.1 Schedule Areas

Schedule	Localities*
Schedule A	Cantonment, Chipley, Daytona Beach, Deland, Keys, Lynn Haven Milton, New Smyrna Beach, Ocala, Pace, Palatka, Winter Park, Yulee
Schedule B	Auburndale, Bronson, Cedar Keys, Cross City, Sarasota, Sebastian, Trenton, Winter Haven
Schedule C	East Orange, Fort Pierce, Palm Coast, Port St. Lucie, Tallahassee, Winter Garden
Schedule D	Apopka, Century, Crawfordville, Crystal River, Deltona Lakes, Ft. Myers, Homestead, Naples, Port Charlotte, Orange City, Wildwood
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton, Clearwater, Coral Springs, Deerfield Beach, Delray Beach, Ft. George, Ft. Lauderdale, Gainesville, Gulf Breeze, Hobe Sound, Hollywood, Hudson, Jacksonville, Jacksonville Beach, Jensen Beach, Jupiter, Kissimmee, Lake City, Lake Mary, Lakeland, Largo, Melbourne, Miami, New Port Richey, North Dade, Orange Park, Orlando, Oviedo, Panama City, Panama City Beach, Pembroke Pines, Pensacola, Perrine, Pompano Beach, Ponte Verde Beach, Sanford, (M), St. Augustine, St. Johns, St. Petersburg, Stuart, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West, Tarpon Springs, Vero Beach, West Kissimmee, West Palm Beach, Zephyrhills

May not include all rate centers.

# 4.1.34.2 Simpli-Business T v.3 Installation Charges:

Non-Recurring Installation Charge

\* Installation charge may be waived

\$1500.00\*

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# LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.34 Simpli-Business T v.3

# 4.1.34.3 Simpli-Business T v.3 Monthly Base Rates

Schedule	Month-to-Month	3-Year Term	4-Year Term
Schedule X	\$924.56	660.4	529.2
Schedule A	\$1001.73	715.52	573.3
Schedule B	\$1156.08	825.77	661.5
Schedule C	\$1387.61	991.15	793.8
Schedule D	\$1619.13	1156.52	926.1

4.1.34.4 Additional Toll Free Number, per number

\$4.63 (I)

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1375 Peachtree Street, Level A

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#### LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.35 Business Allegiance

Business Allegiance service may be offered on a special service arrangement in areas other than the end offices designated below based on the availability of cost-effective facilities to the Company and the duration of the Customer's term of service for their Simplici-T Plus dynamic bandwidth service.

# 4.1.35.1 Monthly Base Rates

	3 LINES	4 LINES	5 LINES
Month-to-Month	\$455.33	\$486.20	\$517.07
2-Year Term	\$325.24	\$347.29	\$369.34
3-Year Term	\$303.19	\$321.93	\$340.67

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.35 Business Allegiance (Cont'd.)

## 4.1.35.2 Business Allegiance VL Discounts

	2 YEAR TERM			3 YEAR TERM			
END OFFICE	3 LINES	4 LINES	5 LINES	3 LINES	4 LINES	5 LINES	
	(%)	(%)	(%)	(%)	(%)	(%)	
DLBHFLKPDS0,	0	5	5	5	5	5	
DLBHFLMA27E,						1	
DLBHFLMARS0,							
DRBHFLMADS0,				1		Ì	
DYBHFLMADS0,		<u> </u>	ļ				
DYBHFLPODS0,		i			1		
FTLDFLJADS0,							
FTLDFLPLDS0,							
FTLDFLWNDS0,		1					
GSVLFLMADS0,					·		
GSVLFLMADS1,						1	
GSVLFLNW33E,							
HLWDFLPEDS0,							
HLWDFLWHDS0,							
JCBHFLMA24E,			1			İ	
JCVLFLARDS0,		1				, .	
JCVLFLBWDS0,						Ì	
JCVLFLNODS0,		1					
JCVLFLRV38E,							
JCVLFLSJ73E,							
JCVLFLWCDS0,							
JPTRFLMADS0,		1					

(M) - Certain material previously located on this page is now found on Page 119.39.1.

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# LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

### 4.1 Business Rate Schedules (Cont'd.)

### 4.1.35 Business Allegiance (Cont'd.)

4.1.35.2 Business Allegiance VL Discounts (Cont'd.)

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-	2 YEAR TERM			3 YEAR TERM		
END OFFICE	3 LINES	4 LINES	5 LINES	3 LINES	4 LINES	5 LINES
	(%)	(%)	(%)	(%)	(%)	(%)
MIAMFLHLDS0,	0	5	5	5	5	5
MIAMFLSHDS0,		İ			1	1
MLBRFLMADS0,	ŀ			1		
MNDRFLAVDS0,		1				1
MNDRFLLODS0,						
NDADFLBRDS0,						
NDADFLGGDS0,						
ORLDFLAPDS0,						ļ
ORLDFLCLDS0,		1				
ORLDFLPCDS0,						ì
ORLDFLPHDS0,	1				1	ļ
ORLDFLSADS0,				1		
PMBHFLCSDS0,						
PMBHFLFEDS0,				İ		
PMBHFLMADS0,	İ					
PNCYFLMADS0,			-			
PNSCFLBLDS0,	İ					
PNSCFLFPDS0,		Ì				
PRRNFLMADS0,						1
SNFRFLMADS0,	1					
WPBHFLGRDS0,						-
WPBHFLHHDS0,		ļ				
WPBHFLHHRSO,						
WPBHFLLEDS0						

(M) - Material found on this page was previously located on Page 119.39.

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.35 Business Allegiance (Cont'd.)

# 4.1.35.2 Business Allegiance VL Discounts (Cont'd.)

	2 YEAR	YEAR TERM			3 YEAR TERM		
END OFFICE	3	4	5	3	4	5	
	LINES	LINES	LINES	LINES	LINES	LINES	
	(%)	(%)	(%)	(%)	(%)	(%)	
BCRTFLBTDS0,	10	15	15	15	15	15	
BCRTFLMADS1,				1			
FTLDFLCRDS0,	Į	ļ		1			
FTLDFLCYDS0,							
FTLDFLMRDS0,						1	
FTLDFLOADS0,							
FTLDFLSU74E,						]	
HLWDFLMADS0,						1 1	
JCVLFLCLDS0,		]		1			
JCVLFLJTRSA,		ļ.				ļ	
JCVLFLSMDS0,							
MIAMFLAEDS0,	•	ĺ		1			
MIAMFLAERS0,	ĺ				!		
MIAMFLBCDS0,				Į		1 1	
MIAMFLBRDS0,				1			
MIAMFLPBDS0,	ļ		Ì				
MIAMFLWMDS0,							
ORLDFLMADS1,							
PMBHFLTADS0							

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Vice President, Tax

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.35 Business Allegiance (Cont'd.)
    - 4.1.35.3 Additional Optional Features

Feature	Monthly Recurring			
Virtual Call Forwarding	\$7.71			

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.1 Business Rate Schedules (Cont'd.)

# 4.1.36 Simpli-Business PRI v.3

#### 4.1.36.1 Schedule Areas

Schedule	Localities*
Schedule A	Cantonment, Chipley, Daytona Beach, Deland, Keys, Lynn
	Haven Milton, New Smyrna Beach, Ocala, Pace, Palatka,
	Winter Park, Yulee
Schedule B	Auburndale, Bronson, Cedar Keys, Cross City, Sarasota,
	Sebastian, Trenton, Winter Haven
Schedule C	East Orange, Fort Pierce, Palm Coast, Port St. Lucie,
	Tallahassee, Winter Garden
Schedule D	Apopka, Century, Crawfordville, Crystal River, Deltona Lakes,
	Fort Myers, Homestead, Naples, Port Charlotte, Orange City,
	Wildwood
Schedule X	Belle Glade, Boca Raton, Boynton Beach, Bradenton,
	Clearwater, Coral Springs, Deerfield Beach, Delray Beach, Ft.
	George, Ft. Lauderdale, Gainesville, Gulf Breeze, Hobe Sound,
	Hollywood, Hudson, Jacksonville, Jacksonville Beach, Jensen
	Beach, Jupiter, Kissimmee, Lake City, Lake Mary, Lakeland,
	Largo, Melbourne, Miami, New Port Richey, North Dade,
	Orange Park, Orlando, Oviedo, Panama City, Panama City
	Beach, Pembroke Pines, Pensacola, Perrine, Pompano Beach,
	Ponte Verde Beach, Sanford, St. Augustine, St. Johns, St.
	Petersburg, Stuart, Tampa Central, Tampa East, Tampa North,
l	Tampa South, Tampa West, Tarpon Springs, Vero Beach, West
	Kissimmee, West Palm Beach, Zephyrhills

May not include all rate centers.

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.36 Simpli-Business PRI v.3 (Cont'd.)
    - 4.1.36.2 Simpli-Business PRI v.3 Installation Charges:

Non-Recurring Installation Charge \*Installation charge may be waived

\$1500.00\*

4.1.36.3 Simpli-Business PRI v.3 Monthly Base Rates

Schedule	Month-to-Month	3-Year Term	4-Year Term
Schedule X	\$1950.98	\$1393.56	\$1115.73
Schedule A	\$2028.16	\$1448.69	\$1157.63
Schedule B	\$2182.51	\$1558.94	\$1248.03
Schedule C	\$2414.03	\$1724.31	\$1378.13
Schedule D	\$2645.56	\$1889.69	\$1512.63

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### Business Rate Schedules (Cont'd.) 4.1

# 4.1.37 IP Complete PRI

#### Schedule Areas 4.1.37.1

Schedule	Localities*
Schedule A	Boca Raton, Clearwater, Daytona Beach, Jacksonville, Keys,
	Lake Mary, Largo, Miami, Oviedo, Pensacola, Sanford, St.
	Johns, St. Petersburg, Tampa Central, Winter Park, West
	Palm Beach
Schedule B	Belle Glade, Boynton Beach, Bradenton, Cocoa Beach,
	Deland, Gulf Breeze, Hobe Sound, New Smyrna Beach,
	Orange Park, Panama City Beach, Ponte Vedra Beach,
	Sarasota, Sebastian, Stuart, Tampa East, Tampa North,
	Tampa South, Tampa West, Vero Beach
Schedule C	Hudson, Lakeland, New Port Richey, Port St. Lucie, Tarpon
	Springs, Winter Haven, Zephyrhills
Schedule D	Bronson, Cantonment, Cedar Keys, Chipley, Cross City,
	East Orange, Fort George, Fort Myers, Fort Pierce,
	Homestead, Kissimmee, Lynn Haven, Milton, Naples, Ocala,
	Pace, Palatka, Palm Coast, Port Charlotte, Tallahassee,
	Trenton, Yulee
Schedule X	Coral Springs, Deerfield Beach, Delray Beach, Ft.
	Lauderdale, Gainesville, Hollywood, Jacksonville Beach,
	Jupiter, Lake City, Melbourne, North Dade, Orlando,
	Panama City, Pembroke Pines, Perrine, Pompano Beach,
	West Kissimmee

May not include all rate centers.

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.37 IP Complete PRI (Cont'd.)

# 4.1.37.2 Monthly Base Rates

		Each Additional
	Base \$Price*	1.5 MB
Schedule X	\$848.93	\$578.82
Schedule A	\$926.10	\$655.98
Schedule B	\$1,080.45	\$810.33
Schedule C	\$1,234.80	\$964.68
Schedule D	\$1,466.33	\$1,119.03

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# 4.1.37.3 Additional Pricing

Additional T1 channel, per channel	\$15.44	<b>(I)</b>
Additional DID Number Blocks, per block	\$7.71	<b>(I)</b>

- Discounts may apply

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<sup>\*</sup> Base Package Price includes up to 1.5 MB bandwidth Discounts may apply

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.37 IP Complete PRI (Cont'd.)

4.1.37.4 Non-Recurring T1 Installation Charge, per T-1 \$1,500.00 \*Installation charge may be waived

4.1.37.5 Additional Optional Features

Feature	Monthly Recurring
Virtual Call Forwarding	\$5.51
Additional Toll Free Number, per number	\$3.31

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### Business Rate Schedules (Cont'd.) 4.1

# 4.1.38 Simpli-Voice 2.0

#### Schedule Areas 4.1.38.1

SCHEDULE	END OFFICES
	MTLDFLXA, SHLMFLXA, TLHSFLXA, TLHSFLXE
Schedule A	
Schedule B	ALSPFLXA, ANMRFLXA, BCGRFLXA, BHPKFLXA, BNSPFLXA,
	CLWRFLXA, CPCRFLXA, CSLBFLXA, CYLKFLXB, DESTFLXA,
	DNDNFLXA, FHSDFLXA, FTMBFLXA, FTMYFLXA, FTMYFLXB,
	FTMYFLXC, GLRDFLXA, GNDYFLXA, HYPKFLXA, INRKFLXX,
	KSSMFLXD, LDLKFLXA, LKBRFLXA, LRGOFLXA, NNPLFLXA,
	NPLSFLXD, OCALFLXC, ORCYFLXA, SARKFLXA, SEKYFLXA,
	SGBEFLXA, SPBGFLXA, SPBGFLXS, SRSTFLXA, SWTHFLXA,
	TAMPFLXX, TLHSFLXB, TLHSFLXD, UNVRFLXA, WNDRFLXA,
	WNGRFLXA, WNPKFLXA, WSSDFLXA
Schedule C	DYBHFLFN, FTLDFLSG, FTLDFLSU, FTWBFLXA, FTWBFLXB,
	FTWBFLXC, HLWDFLHA, JCBHFLSP, JCVLFLFC, JCVLFLJT,
	KYWSFLMA, MIAMFLAE, MIAMFLAP, MIAMFLBA, MIAMFLBC,
	MIAMFLBR, MIAMFLDB, MIAMFLFL, MIAMFLGR, MIAMFLIC,
	MIAMFLKE, MIAMFLME, MIAMFLNM, MIAMFLWD, NDADFLOL,
	PMBHFLNP, PMBHFLTA, STAGFLMA, VLPRFLXA, VLPRFLXB
Schedule D	ABDLFLXA, ALFAFLXA, ALFRFLXA, ALVAFLXA, APPKFLXA,
	ARCDFLXA, ARCHFLMA, ASTRFLXA, AVPKFLXA, BAKRFLXA,
	BARTFLXA, BAYUFLXA, BCRTFLSA, BGPIFLMA, BKVLFLJF,
	BLDWFLMA, BLGLFLMA, BLVWFLXA, BNFYFLXA, BNNLFLMA,
	BRBAFLXA, BRNDFLXA, BRSNFLMA, BRTNFLXX, BSHNFLXA,
	BVHLFLXA, BWLGFLXA, BYBHFLMA, BYSHFLXA, CDKYFLMA,
	CFLDFLMA, CFVLFLXA, CHLKFLXA, CHPLFLJA, CHSWFLXA,
	CLMTFLXA, CLTNFLXA, CNSDFLXA, CNTMFLLE, COCOFLMA,
	COCOFLME, CPCRFLXB, CPHZFLXA, CRRVFLXA, CRVWFLXA,
	CRWDFLXA, CSCYFLBA, CTDLFLXA, CYGRFLXA, CYLKFLXA,
	DBRYFLDL, DBRYFLMA, DDCYFLXA, DELDFLMA, DFSPFLXA,
	DLBHFLKP, DLBHFLMA, DLSPFLMA, DNLNFLWM, DRBHFLMA,
	DYBHFLOS, DYBHFLPO, EGLLFLBG, EGLLFLIH, ENWDFLXA,
	EORNFLMA, ESTSFLXA, EVRGFLXA, FLBHFLMA, FRPTFLXA,
	FTGRFLMA, FTLDFLJA, FTLDFLWN, FTMDFLXA, FTPRFLMA,

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### Business Rate Schedules (Cont'd.) 4.1

4.1.38 Simpli-Voice 2.0 (Cont'd.)

Schedule Areas (Cont'd.) 4.1.38.1

SCHEDULE	END OFFICES
Schedule D	GCSPFLCN, GCVLFLMA, GDRGFLXA, GENVFLMA, GLBRFLMC,
	GLDLFLXA, GLGCFLXA, GNVLFLXA, GNWDFLXA, GSVLFLNW,
	GVLDFLXA, HAVNFLMA, HBSDFLMA, HDSNFLXA, HGLDFLXA,
	HLNVFLMA, HMSTFLEA, HMSTFLHM, HMSTFLNA, HMSPFLXA,
	HOWYFLXA, HTISFLMA, HWTHFLMA, IMKLFLXA, INVRFLXA,
	IONAFLXA, ISLMFLMA, JCBHFLAB, JCVLFLAR, JCVLFLIA,
	JCVLFLLF, JCVLFLNO, JCVLFLOW, JCVLFLRV, JCVLFLWC,
	JPTRFLMA, KGLKFLXA, KNVLFLXA, KSSMFLXA, KSSMFLXB,
	KYHGFLMA, KYLRFLLS, KYLRFLMA, KYSTFLXA, LBLLFLXA,
	LGBKFLXA, LHACFLXA, LKALFLXA, LKCYFLMA, LKHLFLXA,
	LKLDFLXA, LKLDFLXE, LKLDFLXN, LKMRFLHE, LKPCFLXA,
	LLMNFLXA, LNLKFLXA, LSBGFLXA, LUTZFLXA, LWTYFLXA,
	LYHNFLOH, MALNFLXA, MCNPFLMA, MDBGFLPM, MDSNFLXA,
	MIAMFLAL, MIAMFLCA, MIAMFLNS, MIAMFLOL, MIAMFLSH,
·	MIAMFLSO, MICCFLBB, MLBRFLMA, MLTNFLRA, MNDRFLAV,
	MNDRFLLO, MNDRFLLW, MNLKFLXA, MNTIFLXA, MOISFLXA,
	MRDCFLXA, MRHNFLXA, MRNNFLXA, MRTHFLVE, MTDRFLXA,
	MTVRFLXA, MXVLFLMA, NCYFLCA, NDADFLBR, NDADFLGG,
	NFMYFLXA, NFMYFLXB, NGBHFLXA, NKLRFLMA, NPLSFLXC,
	NPRCFLXA, NRPTFLXA, NRSDFLXA, NSBHFLMA, NWBYFLMA,
'	OCALFLXA, OCALFLXB, OCALFLXJ, OCNFFLXA, OKCBFLXA,
	OKHLFLMA, OKLWFLXA, OLDSFLXA, OLTWFLLN, ORCYFLXC,
	ORLDFLAP, ORLDFLCL, ORLDFLPH, ORLDFLSA, ORPKFLMA,
	ORPKFLRW, OSPRFLXA, OVIDFLCA, PACEFLPV, PAHKFLMA,
	PANCFLXA, PLCSFLMA, PLMTFLXA, PLSLFLXA, PLTKFLMA,
	PMPKFLMA, PNGRFLXA, PNISFLXA, PNLNFLXA, PNLSFLXA,
	PNSCFLHC, PNSCFLPB, PNSCFLWA, PRRNFLMA, PRSHFLXA,
	PRSNFLFD, PSDNFLXA, PTCTFLXA, PTCYFLXA, PTSLFLMA,
	PTSLFLSO, RSKNFLXA, RYHLFLXA,

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### Business Rate Schedules (Cont'd.) 4.1

# 4.1.38 Simpli-Voice 2.0 (Cont'd.)

Schedule Areas (Cont'd.) 4.1.38.1

END OFFICES
SBNGFLXA, SBSTFLFE, SBSTFLMA, SCPKFLXA, SGBHFLXA,
SGKYFLMA, SKWYFLXA, SLHLFLXA, SLSPFLXA, SMNLFLXA,
SNANFLXA, SNDSFLXA, SNFRFLMA, SNISFLXA, SNRSFLXA,
SNSPFLXA, SPCPFLXA, SPRGFLXA, SSDSFLXA, SSPRFLXA,
STAGFLBS, STAGFLSH, STAGFLWG, STCDFLXA, STGRFLXA,
STMKFLXA, STRKFLXA, STRTFLMA, SVSPFLXA, SVSSFLXA,
SYHSFLCC, TAMPFLXE, THNTFLXA, TLCHFLXA, TLHSFLXC,
TLHSFLXF, TLHSFLXG, TLHSFLXH, TMTRFLXA, TRENFLMA,
TRSPFLXA, TTVLFLMA, TVRSFLXA, UMTLFLXA, VENCFLXA,
VENCFLXS, VERNFLMA, VRBHFLBE, WCHLFLXA, WELKFLMA,
WIMMFLXA, WLCHFLXA, WLCRFLXA, WLSTFLXA, WLWDFLXA,
WNHNFLXC, WPBHFLGA, WPBHFLGR, WPBHFLLE, WPBHFLRB,
WPBHFLRP, WSTVFLXA, WWSPFLHI, WWSPFLSH, YBCTFLXA,
YNFNFLMA, YULEFLMA, ZLSPFLXA, ZPHYFLXA
BCRTFLBT, BCRTFLMA, DYBHFLMA, DYBHFLOB, FTLDFLCR,
FTLDFLCY, FTLDFLMR, FTLDFLOA, FTLDFLPL, GSVLFLMA,
HLWDFLMA, HLWDFLPE, HLWDFLWH, JCBHFLMA, JCVLFLBW,
JCVLFLCL, JCVLFLSJ, JCVLFLSM, MIAMFLHL, MIAMFLPB,
MIAMFLPL, MIAMFLRR, MIAMFLWM, NDADFLAC, ORLDFLMA,
ORLDFLPC, PCBHFLNT, PMBHFLCS, PMBHFLFE, PMBHFLMA,
PNCYFLMA, PNSCFLBL, PNSCFLFP, PNVDFLMA, VRBHFLMA,
WPBHFLAN, WPBHFLHH

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

- 4.1 Business Rate Schedules (Cont'd.)
  - 4.1.38 Simpli-Voice 2.0 (Cont'd.)

4.1.38.2 Simpli-Voice 2.0 Line Rates\*

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D	Schedule X
Simpli-Voice 2.0 Line					
Month-to-Month	\$58.71	\$69.73	\$80.76	\$97.29	\$47.68
1 Year	\$57.05	\$67.75	\$78.44	\$94.48	\$46.36
2 Year	\$55.94	\$66.42	\$76.89	\$92.61	\$45.48
3 Year	\$55.94	\$66.42	\$76.89	\$92.61	\$45.48

<sup>\*</sup> Line installation charges are not applicable on the initial order. After service is installed, standard connection charges will apply as described in Section 4 of this tariff.

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# SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

# 4.1.38 Simpli-Voice 2.0 (Cont'd.)

# 4.1.38.3 Simpli-Voice 2.0 Monthly Recurring Charges

Item	Monthly
	Recurring Fee
ADSL Internet Service Dynamic IP Address	
with 1.5 Downstream Speed	\$150.86 (I)
ADSL Internet Service Static IP Address	
with 1.5 Downstream Speed	\$150.86 (I)
ADSL Internet Service Dynamic IP Address	
with 3.0 Downstream Speed	\$168.63 (I)
ADSL Internet Service Static IP Address	
with 3.0 Downstream Speed	\$168.63 (I)
ADSL Additional IP	
5 Additional IP	\$15.44 (I)
13 Additional IP	\$30.87 (I)
29 Additional IP	\$46.31 (I)
61 Additional IP	\$61.74 ( <b>I</b> )
Additional E-mail Box	\$3.09 (I)
Rent Std DSL CPE	\$0.00

# 4.1.38.4 Simpli-Voice 2.0 ADSL Installation Charges

Item	Charge
ADSL Activation	\$100.00
Complementary Domain Name Registration	\$0.00
Additional Domain Name Registration	\$35.00

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

# 4.1 Business Rate Schedules (Cont'd.)

### 4.1.39 Unbundled PRI Rates

	Monthly Recurring	
	Charge	
Full PRI, Voice Only	\$540.23	<b>(I)</b>
DID Number Blocks, blocks of 20 numbers	\$7.71	1
NI2	\$38.58	<b>(I)</b>
LATA-wide local calling area	\$0.00	
Access Loop Installation Charges		
Non-Recurring Installation Charge:	\$1,500.00	

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LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

#### 4.2 Residential Rate Schedules

Monthly Recurring Charge for Infinity Service: 4.2.1

\$14.32 per line

4.2.2 IntraLata Toll Rate:

\$0.139 per minute

(Rate applies only if the customer does not subscribe to the Company's Long Distance Service.)

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4.2.3

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### LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

# 4.2 Residential Rate Schedules (Cont'd.)

Non-Recurring Charges:		Each
	First	Additional
	Occurrence	Occurrence
Secondary Service Charge	\$0.00	N/A
Line Connection Charge	\$0.00	\$0.00
Line/Account/Feature Charge	\$0.00	\$0.00
PIC Change Charge	\$0.00	\$0.00

4.2.3.0.1 Restoral Charges

	Charge
	(per
	occurrence)
Line Restored Charge	\$125.00
Suspension of Service Restoral Charge	\$125.00

# 4.2.3.0.2 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge \$15.00

4.2.3.1 Dual Service Non-Recurring Charge

\$20.00

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# LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

- 4.2 Residential Rate Schedules (Cont'd.)
  - Service Calls (Billed per visit/1 hour minimum) 4.2.4 \$150.00/hour (1 hour minimum) Per Customer Premises visit: \$75.00/each additional 30-minute increment after minimum is met
    - 4.2.4.1 Telecommunications Access System Act Surcharge

Refer to Section 2.8.1.3. Company will assess this surcharge to Customers in compliance with Commission rules, regulations and Orders concerning the same.

4.2.4.2 Selective Class of Call Screening

Per trunk Per line

\$3.30

\$1.50

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.2 Residential Rate Schedules (Cont'd.)

4.2.5 Optional Features (Cont'd.)

Optional reatures (Cont.d.)	RATE PER LINE
Block BusyConnect	N/C
Block Call Return Activation	N/C
Block Repeat Dialing Activation	N/C
Call Block	\$5.95
Call Forwarding-Busy Line	\$1.50
Call Forwarding-Busy Line (Customer Controlled)	\$3.50
Call Forwarding-Busy Line (Multipath)	\$3.00
Call Forwarding-Don't Answer	\$1.50
Call Forwarding-Don't Answer (Ring Control)	\$1.50
Call Forwarding-Don't Answer (Customer Controlled)	\$4.00
Call Forwarding-Don't Answer Multipath	\$3.00
Call Forwarding-Variable	\$5.95
Call Forwarding-Variable (Remote Access)	\$7.00
Call Forwarding-Variable (Multipath)	\$4.00
Call Return	\$6.95
CallSaver 1&2	\$13.95
CallSaver (Basic)	\$3.95
CallSaver Basic 100	\$35.00
CallSaver (Extension)	\$17.25
CallSaver Pager (Facilities-based)	\$7.95
CallSaver Family, per mailbox (Facilities-based)	\$4.95
Call Selector	\$5.95
Call Tracing	\$5.95
Call Waiting	\$6.95
Call Waiting (Deluxe)	\$7.95
Custom Call Transfer	\$6.95
Hunting	\$5.75
Message Waiting	\$0.50
Repeat Dialing	\$5.95
RightRing I	\$5.00
RightRing II	\$7.00
Signature (Basic)	\$8.00
Signature (Deluxe)	\$9.00
Speed Calling - 6 Code	\$2.00

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.2 Residential Rate Schedules (Cont'd.)

# Optional Features (Cont'd.)

	RATE PER LINE
Speed Calling - 8 Code	\$5.95
Speed Calling - 30 Code	\$5.95
Surrogate Client Number (applies to CallSaver 1&2 and	
CallSaver Extension)	N/C
Three-way Conference Calling	\$6.95
Three-way Conference/Call Transfer	\$4.25
Transfer Mailbox (used with CallSaver 1&2 and CallSaver	
Extension	N/C
Custom Code Restriction 1	\$4.95
Custom Code Restriction 2	\$4.95
Custom Code Restriction 3	\$4.95
Custom Code Restriction 4	N/C
Custom Code Restriction 6	N/C
Custom Code Restriction N	N/C
Custom Code Restriction B	\$4.00
Custom Code Restriction Y	N/C

Non-recurring charge for optional features

\$1.50 per use

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.2 Residential Rate Schedules (Cont'd.)

#### 4.2.5 Optional Features (Cont'd.)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

FEATURE PLAN	RATE	FEATURE PLAN	RATE
Signature PLUS	\$16.00	Call Saver PLUS	\$17.25
Call Block		Call Forwarding Don't	
		Answer	
Call Forwarding Don't Answer		Call Saver Extension	
Call Waiting		Call Waiting	
Signature Deluxe		Message Waiting	
Three-Way Calling		Three-Way Calling	
Times way carming		Times way canning	
RightRing PLUS	\$12.50	CallMover	\$7.25
Call Forwarding Don't Answer	<b>412.</b> 55	Call Transfer	Ψ7125
Call Waiting		Call Waiting	
Repeat Dialing	÷	Three-Way Calling	
RightRing II		Timee way canning	
Three-Way Calling			
Timee-way canning			
ManyCall	\$9.00	FastCall	\$7.25
Call Waiting	Ψ>.00	Call Transfer	Ψ7.23
Call Forwarding Variable		Call Waiting	
Three-Way Calling		Speed Calling - 30	
Timee-way Canning		speed Cannig - 30	

All features are subject to availability and some feature interactions prohibit their simultaneous use.

[AS OF FEBRUARY 9, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

- 4.2 Residential Rate Schedules (Cont'd.)
  - 4.2.5 Optional Features (Cont'd.)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

FEATURE PLAN	RATE	FEATURE PLAN	RATE
Signature	\$12.25	RightRing	\$10.25
Call Forwarding Variable		Call Forwarding Variable	
Three-Way Calling		RightRing I	
Signature Basic		Three-Way Calling	
CallSaver	\$15.00		
Call Forwarding Variable			
CallSaver			
Message Waiting			
Three-Way Calling			

- All features are subject to availability and some feature interactions prohibit their simultaneous use.
- Although All Local Feature Plans are no longer available to new customers, these plans are still available to Company Employees under the Employee Discount (T) Program as described in Section 4.6 of this tariff.

[AS OF FEBRUARY 9, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.2 Residential Rate Schedules (Cont'd.)

#### 4.2.5 Optional Features (Cont'd.)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

FEATURE PLAN	RATE
Infinity Plus	\$35.00
Call Block	CallSaver Extension
Call Forwarding Busy OR	Call Selector
Call Forwarding Busy	Call Tracing
(Customer Controlled)	RightRing II
Call Forwarding Don't Answer OR	Signature Deluxe
Call Forwarding Don't Answer	Speed Calling 30
(Customer Controlled)	Three Way Calling
Call Return	Call Waiting
Call Forwarding Don't Answer	Call Waiting Deluxe
(Ring Control)	RightRing I
Call Forwarding Variable	Signature Basic
Call Forwarding Variable	Speed Calling 8
(Remote Access)	Privacy Manager
Preferred Call Forwarding	Custom Code Restriction 1
Repeat Dialing	Custom Code Restriction 2
CallSaver 1	Custom Code Restriction 3
Star 98 Access	Custom Code Restriction 4
Surrogate Client Number	Custom Code Restriction 5
Message Waiting	Custom Code Restriction 6
Hunting	

- All features are subject to availability and some feature interactions prohibit their simultaneous use.
- Although All Local Feature Plans are no longer available to new customers, these plans are still available to Company Employees under the Employee Discount Program as described in Section 4.6 of this tariff.

[AS OF FEBRUARY 9, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

### SECTION 4 - RATES (CONT'D.)

# 4.2 Residential Rate Schedules (Cont'd.)

### 4.2.5 Optional Features (Cont'd.)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

FEATURE PLAN
Infinity Plus Two-Line Credit

**RATE** 

(\$20.05)

Residential customers that have two individual lines set up with Infinity Plus on the same account and at the same location are eligible to receive the above Infinity Plus Two-Line Credit.

- \* All features are subject to availability and some feature interactions prohibit their simultaneous use.
- \*\* Although All Local Feature Plans are no longer available to new customers, these plans are still available to Company Employees under the Employee Discount Program as described in Section 4.6 of this tariff.

[AS OF FEBRUARY 9, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

SECTION 4 - RATES (CONT'D.)

#### 4.2 Residential Rate Schedules (Cont'd.)

#### 4.2.6 **Operator Services**

Customers may subscribe to intrastate operator services offered by the Company. Such services are described in DeltaCom, Inc. d/b/a EarthLink Business Florida Interexchange **(T)** Tariff.

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### Residential Rate Schedules (Cont'd.) 4.2

#### 4.2.7 Surcharges

	RATE
Directory Assistance	\$1.35
Directory Assistance Call Completion	
Per Call Completion Rate	\$0.45
Usage Charges	
The per minute rate shall be the per minute rate of the 1+	
plan that the Customer is subscribed to or enrolled in a the time of the	
call.	
Busy Line Verification	\$4.50
Busy Line Interrupt	\$9.00

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

#### 4.2 Residential Rate Schedules (Cont'd.)

#### Directory Listings 4.2.8

Recurring Charges	RATE
Additional Listing (per listing)	\$1.20
All Upper Case Listing	\$2.50
Alternate Call Listing	\$1.20
Cross Reference Listing	\$1.20
Foreign Listing	\$1.20
Foreign Cross Reference Listing	\$1.20
Foreign Alternate Listing	\$1.20
Foreign Special Text Listing	\$1.20
Designer Listing	
Designer Bold	\$2.00
Designer Bold Plus	\$3.00
Designer Script	\$2.00
Designer Script Plus	\$3.00
Designer Line (Standard)	\$3.00
Designer Line Bold	\$4.00
Designer Line Script	\$4.00
Paging, Cell, Wireless Listing	\$0.00
Non-Published Listing	\$2.55
Non-Published w/ Special Conditions	\$0.00
Non-Listed Listing	\$1.25
Non-Listed w/ Special Conditions	\$0.00

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# LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

4.3 Tax Surcharges:

(to be determined)

4.4 Area Calling Service

Rates for Area Calling Service are set forth in Section A3.3 of BellSouth's Price List.

- 4.5 (RESERVED FOR FUTURE USE)
- 4.6 **Employee Discount Program**

Current Company employees are eligible to receive discounted residential local exchange access service subject to credit approval. In the event the employee terminates employment or is dismissed, the former employee is no longer eligible for this program.

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### LOCAL EXCHANGE SERVICES

# SECTION 4 - RATES (CONT'D.)

4.7 Reserved For Future Use

# 4.8 Associations Program

Eligible customers will receive an additional 3% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, directory assistance, regulatory line charges and/or surcharges.

[AS OF SEPTEMBER 1, 2010 THE ASSOCIATIONS PROGRAM IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

4.9 Idle T1 Charge

(See Section 2.1.8.5 for Regulations concerning this charge.)

Monthly Recurring Charge

\$300.99

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4.10 Move Fee

Move Fee

\$1,000.00

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# LOCAL EXCHANGE SERVICES

# **SECTION 5 - VERIZON EXCHANGES**

5.1 Verizon Local Calling Areas

Exchange

Additional Exchanges

Tampa

Tampa, Plant City, Zephyrhills, Palmetto

Clearwater

Sarasota

Sarasota, Brandenton, Myakka, Venice

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# LOCAL EXCHANGE SERVICES

# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

#### 5.2 Verizon Extended Local Calling Areas

Facility Location	Extended Local Calling Area
Tampa	Tampa, Plant City, Zephyrhills, Palmetto,
	Clearwater, Dade City*, Mulberry, San
	Antonio*, St. Petersburg, Tarpon Springs, New
	Port Richey
Sarasota	Sarasota, Brandenton, Myakka, Venice,
	Englewood, North Port, Palmetto

The bold areas signify independent areas

#### 5.2.1 Expanded Calling Service (ECS) Offering

In certain areas where Verizon local service is being resold and ECS service is mandatory. All usage will be billed in full minute increments at .10 for the first minute and .06 for each additional minute.

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# LOCAL EXCHANGE SERVICES

# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

# 5.2 Verizon Extended Local Calling Areas (Cont'd.)

# 5.2.1 Expanded Calling Service (ECS) Offering (Cont'd.)

From Locality	To ECS (Extended Calling Service)
Bartow	Haines City, Haines City (Poinciana)
Bradenton	None
Clearwater	New Port Richey, Tampa (Central, East,
	North, South)
Englewood	Boca Grande, Sarasota
Frostproof	None
Hudson	Tarpon Springs
Indian Lake	None
Lake Wales	None
Mulberry	Plant City, Tampa (Central, East, North,
	South, West
Myakka	None
New Port Richey	Clearwater, Tampa (North, West)
North Port	Sarasota
Palmetto	None
Plant City	Mulberry
Polk City	Haines City, Haines City (Poinciana)
Sarasota	Englewood, North Port, Palmetto
St. Petersburg	Tampa (Central, East, North, South, West),
	Tarpon Springs
Tampa Central	Clearwater, Dade city, Mulberry, San
	Antonio, St. Petersburg, Tarpon Springs,
	Zephyrhills

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# LOCAL EXCHANGE SERVICES

# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

#### Verizon Extended Local Calling Areas (Cont'd.) 5.2

#### 5.2.1 Expanded Calling Service (ECS) Offering (Cont'd.)

From Locality	To ECS (Extended Calling Service)
Tampa East	Clearwater, Mulberry, St. Petersburg,
	Tarpon Springs, Zephyrhills
Tampa North	Clearwater, Dade City, Mulberry, New
_	Port Richey, San Antonio, St. Petersburg,
	Tarpon Springs
Tampa South	Clearwater, Mulberry, St. Petersburg,
_	Tarpon Springs, Zephyrhills
Tampa West	Mulberry, New Port Richey, St.
	Petersburg, Tarpon Springs, Zephyrhills
Tarpon Springs	Hudson, St. Petersburg, Tampa (Central,
	East, North, South, West)
Venice	None
Winter Haven	None
Zephyrhills	Tampa (Central, East, South, West)

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# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.3 Verizon Business Rate Schedules

5.3.1 Monthly Recurring Charge per Verizon Infinity Business Line \$65.03

**(I)** 

Infinity ECS, per line:

\$15.44

**(I)** 

# SEE EXCEPTION LOCALITIES BELOW:

Exception Localities	Rates		
	Business 1-Party		Business Multi-Line
	Flat Rate		Flat Rate With Hunting
Auburndale	\$68.75	<b>(I)</b>	\$81.63
Bartow	\$68.75	<b>(I)</b>	\$81.63
Bradenton	\$68.75	<b>(I)</b>	\$81.63
Clearwater	\$68.75	<b>(I)</b>	\$81.63
Englewood	\$68.75	<b>(I)</b>	\$81.63
Frostproof	\$68.75	<b>(I)</b>	\$81.63
Haines City	\$68.75	<b>(I)</b>	\$81.63
Hudson	\$68.75	<b>(I)</b>	\$81.63
Indian Lake	\$68.75	<b>(I)</b>	\$81.63
Lakeland	\$68.75	<b>(I)</b>	\$81.63
Lake Wales	\$68.75	<b>(I)</b>	\$81.63
Largo	\$68.75	<b>(I)</b>	\$81.63
Mulberry	\$68.75	<b>(I)</b>	\$81.63
Myakka	\$68.75	<b>(I)</b>	\$81.63
New Port Richey	\$68.75	<b>(I)</b>	\$81.63
North Port	\$68.75	<b>(I)</b>	\$81.63
Palmetto	\$68.75	<b>(I)</b>	\$81.63
Plant City	\$68.75	<b>(I)</b>	\$81.63
Polk City	\$68.75	<b>(I)</b>	\$81.63
Sarasota	\$68.75	<b>(I)</b>	\$81.63
St. Petersburg	\$68.75	<b>(I)</b>	\$81.63
Tampa	\$68.75	<b>(I)</b>	\$81.63
Tarpon Springs	\$68.75	<b>(I)</b>	\$81.63
Venice	\$68.75	<b>(I)</b>	\$81.63
Winter Haven	\$68.75	<b>(I)</b>	\$81.63
Zephryhills	\$68.75	(I)	\$81.63

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# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

# 5.3 Verizon Business Rate Schedules (Cont'd.)

# 5.3.2 Monthly Recurring Charge per Verizon Infinity Business Line w/ ECS

Exception Localities
7.045.41
Bartow
Bradenton
Clearwater
Englewood
Frostproof
Haines City
Hudson
Indian Lake
Lakeland
Lake Wales
Mulberry
Myakka
New Port Richey
North Port
Palmetto
Plant City
Polk City
Sarasota
St. Petersburg
Tampa
Tarpon Springs
Venice
Winter Haven
Zephryhills

	Ra	tes	
Business 1-Party		Business Multi-Line	
Flat Rate		Flat Rate With Hunting	
\$78.53	] <b>(I</b> )	\$95.38	<b>(I</b>
\$78.53	<b>(I)</b>	\$95.38	<b>(I</b>
\$78.53	<b>(I)</b>	\$95.38	(I
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	<b>(I)</b>	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	<b>(I)</b>	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	(I
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	(I
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	<b>(I</b>
\$78.53	<b>(I)</b>	\$95.38	<b>(I</b>
\$78.53	(I)	\$95.38	(I
\$78.53	(I)	\$95.38	(I
\$78.53	(I)	\$95.38	(I
\$78.53	(I)	\$95.38	(I
\$78.53	(I)	\$95.38	<b>(I</b>

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# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

# 5.3 Verizon Business Rate Schedules (Cont'd.)

# 5.3.3 Verizon Optional Features

	RATE PER LINE
Billed Number Screening	\$1.47 ( <b>I</b> )
Block Calling Name/Number, Call Return, Call Trace,	
Repeat Dial, Three Way Call Activation	\$0.00
Call Block *	\$7.35 (I)
Call Forward Busy	\$1.83 (I)
Call Forward Don't Answer	\$1.83 (I)
Call Forward Variable	\$8.08 (I)
Call Forward Multipath Variable	\$9.18 (I)
Call Return	\$9.91 ( <b>I</b> )
Call Return Activation	\$1.39 (I)
Call Selector *	\$7.35 (I)
CallSaver Basic	\$13.59 (I)
CallSaver Basic Multi-Line Hunt	\$10.21 ( <b>I</b> )
CallSaver Basic 100	\$7.35 (I)
CallSaver Auto-Attendant, per mailbox (Facilities-based)	\$14.62 (I)
CallSaver Auto-Attendant Set Up/Change Charge	\$147.00 ( <b>I</b> )
CallSaver Family, per mailbox (Facilities-based)	\$7.27 (I)
Call Tracing	\$10.65 ( <b>I</b> )
Call Tracing Activation	\$5.14 ( <b>I</b> )
Call Waiting	\$11.76 ( <b>I</b> )
Call Waiting Deluxe	\$5.88 (I)
Custom Call Transfer	\$2.20 (I)
Custom Code Restriction 1	\$5.50 (I)
Custom Code Restriction 2	\$5.50 (I)
Custom Code Restriction 3	\$0.00
Custom Code Restriction 4	\$5.50 (I)
Custom Code Restriction 5	\$0.00
Custom Code Restriction 6	\$0.00
Custom Code Restriction 14	\$8.08 (I)
Denies Bill to 3 <sup>rd</sup> Party	\$1.47 ( <b>I</b> )
Denies Collect Calls	\$1.47 ( <b>I</b> )

<sup>\*</sup> Feature reserved for currently subscribed customers and is no longer available to new customers as of October 26, 2004.

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# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.3 Verizon Business Rate Schedules (Cont'd.)

# 5.3.3 Verizon Optional Features (Cont'd.)

	RATE PER LINE
Enhanced Call Forwarding (ECS Personal)	\$29.40 (I)
Hunting	\$16.20 (I)
Repeat Dialing	\$9.91 ( <b>I</b> )
Repeat Dialing Activation	\$1.83 (I)
RightRing I	\$13.23 (I)
Signature Basic *	\$16.17 (I)
Signature Deluxe	\$18.37 (I)
Speed Calling 8	\$6.61 (I)
Speed Dialing 30	\$8.08 (I)
Three Way Conference Calling	\$8.82 (I)
Three Way Call Activation	\$1.83 (I)
Virtual Call Forwarding Number	\$7.35** (I)
Virtual Call Forwarding Receiver	\$0.00
Virtual Mailbox Number	\$1.47 (I)

- \* Feature reserved for currently subscribed customers and is no longer available to new customers as of October 26, 2004.
- \*\* Excluding Business Allegiance, IP Complete PRI, and Business Reach. The Virtual Call Forwarding rates for these services are listed in Sections 4.1.33, 4.1.35, and 4.1.37.

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# LOCAL EXCHANGE SERVICES

SECTION 5 - VERIZON EXCHANGES (CONT'D.)

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# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

# 5.3 Verizon Business Rate Schedules (Cont'd.)

# 5.3.4 Verizon Directory Listings

	RATE
Recurring Charges	
Additional Listing	\$5.88 (I)
Cross Reference Listing	\$5.88 (I)
DUNE Non-Published Listing	\$0.00
Foreign Listing	\$5.88 (I)
Multiple Book Listing	\$5.88 (I)
Non-Listed	\$2.94 (I)
Non-Published Listing	\$5.88 (I)
Non-Published Number	\$6.68 (I)
Additional Foreign Listing	\$5.88 (I)
Alternate Listing	\$5.88 (I)

[AS OF JULY 12, 2001, MULTIPLE BOOK LISTING HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.

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### LOCAL EXCHANGE SERVICES

# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

# 5.3 Verizon Business Rate Schedules (Cont'd.)

# 5.3.5 Verizon Operator Service Charges

	RATE	
Operator Assistance	\$2.66	<b>(I)</b>
Operator Busy Verification	\$3.50	1
Operator Interrupt	\$3.15	<b>(I)</b>

5.3.6 Telecommunications Access Charge

Refer to Section 2.8.1.3. Company will assess this surcharge to Customers in compliance with Commission rules, regulations and Orders concerning the same.

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# LOCAL EXCHANGE SERVICES

# SECTION 5 - VERIZON EXCHANGES (CONT'D.)

#### Verizon Business Rate Schedules (Cont'd.) 5.3

#### 5.3.7 Verizon Connection Charges

(T)

		Each
	First	Additional
	Occurrence	Occurrence
Line Connection Charge	\$0.00	\$0.00
Line/Account/Feature Charge	\$0.00	\$0.00
Installation of Custom Code Restriction	\$10.00	\$10.00
PIC Change Charge	\$0.00	\$0.00

# 5.3.7.1 Restoral Charges

(T)

(per

Charge

	occurrence)
Line Restored Charge	\$125.00
Suspension of Service Restoral Charge	\$125.00

# 5.3.7.2 Network Call Forwarding (Customer Request)

(T)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge

\$15.00

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### LOCAL EXCHANGE SERVICES

#### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.3 Verizon Business Rate Schedules (Cont'd.)

### 5.3.8 Service Calls (Billed per visit/1 hour minimum)

Per Customer Premises visit: \$150.00/hour (1 hour minimum) \$75.00/each additional 30-minute increment after minimum is met

### 5.3.9 Verizon DUNE Service

A.	Local Channel	\$53.05	<b>(I)</b>
B.	Hunting	\$0.00	
C.	Expanded Calling Service	\$16.98	<b>(I)</b>
D.	T1 Installation	\$1,500.00	
E.	DUNE Complete Bundle	RATE	
	BellSouth Zones 1 & 2	\$ 0	
	BellSouth Zone 3	\$300.99	<b>(I)</b>
	Verizon & Sprint 1-11 miles	\$152.81	
	Verizon & Sprint 12-22 miles	\$455.34	<b>(I)</b>

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#### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

- 5.3 Verizon Business Rate Schedules (Cont'd.)
  - 5.3.9 Verizon DUNE Service (Cont'd.)
    - F. DUNE Rural Bundle

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$152.81*
Verizon 1-11 miles	\$152.81*
Verizon 12-22 miles	\$455.34**
Expanded Calling Service	\$10.19 per line

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.3 Verizon Business Rate Schedules (Cont'd.)

#### 5.3.10 Extension Service

	Mileage-Extension Line	\$17.95	<b>(I)</b>
	5.3.9.1 Mileage –Interoffice Channel	\$7.25	<b>(I)</b>
5.3.11	Line Enhanced Transmission *	\$7.71	<b>(I)</b>

\* As of October 26, 2004, Line Enhanced Transmission is reserved for currently subscribed customers and is no longer available to new customers.

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#### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.3 Verizon Business Rate Schedules (Cont'd.)

#### 5.3.12 T-PAC Service

5.3.12.1

Package Installation

\$200.00

5.3.12.2 T-F

T-PAC Additional Line and/or DID Channel Charges

Service – Per line and/or DID Trunk	Monthly Recurring
Additional Line	\$123.87
Additional Channel	\$123.87
	Non-Recurring
Connection Charge	\$50.00

(I) (I)

5.3.12.3

T-PAC Access Loop Charges

Non-Recurring Installation Charge:

\$1,500.00

Monthly Recurring Charge:

Customers on this product qualify for the following T-1 loop pricing (\*) based on total discounted local service monthly revenue commitment:

Total Monthly Revenue Commitment,	Less than	More than
After Discounts	\$600	\$600
BellSouth Zone 1	\$0.00	\$0.00
BellSouth Zone 2	\$0.00	\$0.00
BellSouth Zone 3	\$75.63 (I)	\$0.00
Verizon <12 miles	\$229.98 (I)	\$0.00
Verizon >12 & <20 miles	\$307.16 (I)	\$152.81 (I)
Sprint <12 miles	\$229.98 (I)	\$0.00
Sprint >12 & <20 miles	\$307.16 (I)	\$152.81 (I)

Loop Charges do not receive term discounts.

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Monthly Recurring

**(I)** 

**(I)** 

\$1,001.01

\$160.44

### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

T-PAC 6 Lines 256K Internet

### 5.3 Verizon Business Rate Schedules (Cont'd.)

### 5.3.12 T-PAC Service (Cont'd.)

5.3.12.5

5.3.12.6

5.3.12.7

### 5.3.12.4 Internet Access Charges

Host Location

T-PAC 4 Lines 384K Internet	\$856.23	
T-PAC 4 Lines 512K Internet	\$1,062.17	]
T-PAC 4 Lines 768K Internet	\$1,268.08	]
T-PAC 4 Lines 1.024M Internet	\$1,474.02	]
T-PAC Full T	\$1,236.24	
Defends the T Demote made at description	on for annlicable rates tarms and	
Refer to the T-Remote product description conditions.	on for applicable rates, terms and	
conditions.		
conditions.  Data Connectivity Option	Monthly Recurring	
conditions.  Data Connectivity Option Host Location	Monthly Recurring \$162.06	
conditions.  Data Connectivity Option	Monthly Recurring	
conditions.  Data Connectivity Option Host Location	Monthly Recurring \$162.06	

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

#### 5.3 Verizon Business Rate Schedules (Cont'd.)

### 5.3.13 Simplici-T Service

(T)

(T)

Schedule Areas 5.3.13.1

(T)

## Localities \*

Schedule A	Belle Glade, Boca Raton, Boynton Beach, Clearwater, Coral Springs, Daytona Beach, Deerfield Beach, Deland, Delray Beach, Ft. Lauderdale, Gainesville, Gulf Breeze, Hobe Sound, Hollywood, Jacksonville, Jacksonville Beach, Jensen Beach, Jupiter, Keys, Lakeland, Melbourne, Miami, North Dade, New Port
	Richey, New Smyrna Beach, Ocala, Orange Park, Orlando, Oviedo, Panama City, Panama City Beach, Pensacola, Perrine, Pompano Beach, Ponte Verde Beach, Port St. Lucie, Sanford, St. Augustine, St. Petersburg, Stuart, Tampa, Tarpon Springs, Vero Beach, West Palm Beach, Zephyrhills
Schedule B	N/A
Schedule C	Apopka, Bronson, Cantonment, Cedar Keys, Chipley, Cross City, East Orange, Flomaton, Fort Pierce, Kissimmee, Lake City, Lynn Haven, Milton, Pace, Palatka, Palm Coast, Trenton, Winter Park, Yulee
Schedule D	Crawfordville, Crystal River, Orange City, Tallahassee, Wildwood, Winter Garden

May not include all rate centers.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

\$1,565.84

### 5.3 Verizon Business Rate Schedules (Cont'd.)

### 5.3.13 Simplici-T Service (Cont'd.)

Full T-1, Integrated Trunk

5.13	Simplici-1 Ser	vice (Con	ra.)				
	5.3.13.2	Package Installation				\$200.00	
	5.3.13.3	Simplici	-T/Simplici-T	PRI Access Loo	p Charges		
		Non-Rec	curring Installa	tion Charge:		\$1,500.00	
	5.3.13.4	Simplici	-T Package				
Mo	onthly Recurring	Į.					
	arges	,	Schedule A	Schedule B	Schedule C	Schedule D	
Vo	ice Only line ch	annels					
(m	in. 10)		\$1,331.95	\$1,416.84	\$1,501.74	\$1,756.41	<b>(I)</b>
Ea	Each additional channel \$47.96 \$47.96					\$47.96	Ĭ
Fu:	ll T-1, Voice On	ly Trunk	\$1,565.84	\$1,650.74	\$1,735.64	\$1,990.31	j

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

\$1,650.74

\$1,735.64

### 5.3.13.5 Simplici-T PRI Package

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D	
Full PRI,					
Voice Only or Integrated	\$1,565.84	\$1,650.74	\$1,735.64	*	<b>(I)</b>
Optional B Channel					. ,
Transfer & Name Delivery	\$169.79	\$169.79	\$169.79	\$169.79	<b>(I)</b>

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.3 Verizon Business Rate Schedules (Cont'd.)

5.3.13.6	DID Channel Num	ber Blocks	(See Unity I	Plus pricing)		
5.3.13.7	Fax/Alarm Line	Schedule A	Schedule B	Schedule C	Schedule D	
	Monthly Recurring	А	В	C	D	
	Charges	\$73.36	\$89.47	\$121.74	\$128.88	<b>(I)</b>
5.3.13.8	Internet Access Ch	arges		Monthly 1	Recurring	
	256K Internet				149.42	<b>(I)</b>
	384K Internet 512K Internet				224.11 298.11	
	768K Internet			·	448.24	(I)
5.3.13.9	T-Remote Charges					
	Refer to the T-Ren conditions.	note product	description fo	or applicable r	ates, terms and	
5.3.13.10	Data Connectivity	Option		Monthly 1	Recurring	
	Host Location				162.06	<b>(I)</b>
	Remote Location,	per location		\$	162.06	<b>(I)</b>
5.3.13.11	Secure Access Opt	ion		•	Recurring	
	Host Location			\$	161.57	<b>(I)</b>

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

#### 5.3 Verizon Business Rate Schedules (Cont'd.)

### 5.3.14 T-Remote

(T)

5.3.14.1

T-Remote Rates

(T)

See Section 4.1.22 for rates.

5.3.14.2

Calling Features Included (Verizon Territories)

(T)

Each T-Remote line includes the customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features.

Call Block Call Forward Busy Call Forward Don't Answer Call Forward Variable

Preferred Call Forward Privacy Manager/ Anon. Call Rejection Repeat Dialing

Call Return Call Selector Call Tracing

RightRing I Signature Basic Signature Deluxe Speed Calling 8

Custom Code Restriction 2 Custom Code Restriction 4 Call Waiting

Speed Calling 30 Three-Way Calling

#### 5.3.15 Simplici-T Plus Service

(T)

See Section 4.1.23 for rates and areas of availability.

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.4 Verizon Unity Business Rate Schedules

### 5.4.1 Unity Service

### A. Monthly Recurring Charges

Basic Unity Service Option	\$944.43+ applicable T-1 charge
Individual channels in UNITY	Not an option, all circuits included for \$858.56
PRI ISDN & ANI Delivery	\$339.57
PRI Name Delivery & Call Transfer *	\$169.79
DID option (per channel)	\$37.04
Additional new telephone numbers (Must be same trunk group)	\$7.71
DID numbers in blocks of 20	\$6.17 per block
Additional paths for RCF	\$0.77 per path
Overflow call forwarding arrangement	Local call n/c; long distance call at appropriate toll rate
Additional trunk charge (only one extra allowed)	

\* Customer must also subscribe to PRI ISDN with ANI Delivery

### B. Installation Charges

T1 Installation \$1,500.00	
Establishment of DID Number block	\$480.00
Establishment of 2 <sup>nd</sup> trunk group on UNITY (LIMIT Of 2 GROUPS)	\$50.00

C. Expanded Calling Service

\$407.48

[AS OF AUGUST 13, 2004, UNITY SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

#### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

#### 5.4 Verizon Unity Business Rate Schedules (Cont'd)

#### 5.4.1 Unity Service (Cont'd.)

#### D. Unity Complete Bundle

	RATE
BellSouth Zones 1 & 2	\$ 0
BellSouth Zone 3	\$300.99
Verizon & Sprint 1-11 miles	\$152.81
Verizon & Sprint 12-22 miles	\$455.34

E. Unity Rural Bundle

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$152.81*
Verizon 1-11 miles	\$152.81*
Verizon 12-22 miles	\$455.34**
Expanded Calling Service	\$10.19 per line

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

[AS OF AUGUST 13, 2004, THE UNITY COMPLETE AND UNITY RURAL BUNDLES HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.4 Verizon Unity Business Rate Schedules (Cont'd)

### 5.4.2 Unity Plus Service

#### A. Monthly Recurring Charges

Basic Unity PLUS Service Option	\$1963.14 + applicable T-1 charge	
DID numbers in blocks of 20	\$6.17 per block	
PRI ISDN & ANI Delivery	\$339.57 (T-1 loop must be	
	ESF/B8ZS)	
PRI Name Delivery & Call Transfer *	\$169.79	
Additional paths for RCF	\$0.77 per path	
Overflow call forwarding arrangement	Local calls n/c; long distance calls	
	at appropriate toll rate	

<sup>\*</sup> Customer must also subscribe to PRI ISDN with ANI Delivery.

#### B. Installation Charges

T1 Installation	\$1,500.00
Establishment of DID Number block	\$480.00
Establishment of 2 <sup>nd</sup> trunk group on	\$50.00
UNITY (LIMIT OF 2 GROUPS)	

C. Expanded Calling Service \$407.78

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#### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

- 5.4 Verizon Unity Business Rate Schedules (Cont'd)
  - 5.4.2 Unity Plus Service (Cont'd.)
    - D. Unity Plus Complete Bundle

	RATE
BellSouth Zones 1 & 2	\$ 0
BellSouth Zone 3	\$300.99
Verizon & Sprint 1-11 miles	\$152.81
Verizon & Sprint 12-22 miles	\$455.34

E. Unity Plus Rural Bundle

BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$152.81*	
Verizon 1-11 miles	\$152.81*	
Verizon 12-22 miles	\$455.34**	
Expanded Calling Service	\$10.19 per line	

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

- 5.5 Verizon Residential Rate Schedules
  - Monthly Recurring Charge for Verizon Infinity Service: 5.5.1

\$13.58 per line

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.5 Verizon Residential Rate Schedules (Cont'd.)

### 5.5.2 Verizon Optional Features:

T 4	$\boldsymbol{\sigma}$	DETE	T	TA TES
КA	TE.	PER		INE

Call Block	\$4.00
Call Forward Busy/No Answer	\$1.50
Call Forward Variable	\$3.00
Call Forward Mutipath Variable	\$3.00
Activation Charge Call Return	\$0.75
Call Return	\$5.00
Block Call Return Activation	\$0.00
Call Selector	\$4.00
Activation Charge Call Trace	\$3.50
Call Tracing	\$5.00
Block Call Trace Activation	\$0.00
Call Waiting	\$4.00
Call Waiting Deluxe	\$0.00
Hunting	\$4.27
Repeat Dialing	\$5.00
Block Repeat Dial Activation	\$0.00
RightRing I	\$6.00
Signature Basic	\$7.00
Signature Deluxe	\$7.95
Block Calling Name/Number	\$0.00
Speed Calling 8	\$3.00
Speed Calling 30	\$4.00
Activation Charge Three Way Call	\$0.75
Three Way Conference Calling	\$4.00
Custom Code Restriction 1	\$2.50
Custom Code Restriction 2	\$2.50
Custom Code Restriction 3	\$0.00
Custom Code Restriction 4	\$2.50
Custom Code Restriction 5	\$0.00
Custom Code Restriction 6	\$0.00

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.5 Verizon Residential Rate Schedules (Cont'd.)

### 5.5.3 Verizon Directory Listings

	RATE
Recurring Charges	
Additional Listing	\$0.95
Cross Reference Listing	\$0.95
Foreign Listing	\$0.95
Non Listed	\$1.10
Non Published Listing	\$2.00

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

- 5.5 Verizon Residential Rate Schedules (Cont'd.)
  - 5.5.4 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge

\$15.00

5.5.5 Telecommunications Access Charge

> Refer to Section 2.8.1.3. Company will assess this surcharge to Customers in compliance with Commission rules, regulations and Orders concerning the same.

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### LOCAL EXCHANGE SERVICES

### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

### 5.5 Verizon Residential Rate Schedules (Cont'd.)

### 5.5.6 Expanded Calling Service (ECS) Offering

In certain areas where Verizon local service is being resold and ECS service is mandatory. Residential customers are billed .25 for each call.

From Locality	To ECS (Extended Calling Service)
Bartow	Haines City, Haines City (Poinciana)
Bradenton	None
Clearwater	New Port Richey, Tampa (Central, East, North,
	South)
Englewood	Boca Grande, Sarasota
Frost proof	None
Hudson	Tarpon Springs
Indian Lake	None
Lake Wales	None
Mulberry	Plant City, Tampa (Central, East, North, South,
	West
Myakka	None
New Port Richey	Clearwater, Tampa (North, West)
North Port	Sarasota
Palmetto	None
Plant City	Mulberry
Polk City	Haines City, Haines City (Poinciana)
Sarasota	Englewood, North Port, Palmetto
St. Petersburg	Tampa (Central, East, North, South, West),
	Tarpon Springs
Tampa Central	Clearwater, Dade city, Mulberry, San Antonio,
	St. Petersburg, Tarpon Springs, Zephyrhills

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### SECTION 5 - VERIZON EXCHANGES (CONT'D.)

- 5.5 Verizon Residential Rate Schedules (Cont'd.)
  - 5.5.6 Expanded Calling Service (ECS) Offering (Cont'd.)

From Locality	To ECS (Extended Calling Service)
Tampa East	Clearwater, Mulberry, St. Petersburg,
	Tarpon Springs, Zephyrhills
Tampa North	Clearwater, Dade City, Mulberry, New
	Port Richey, San Antonio, St. Petersburg,
	Tarpon Springs
Tampa South	Clearwater, Mulberry, St. Petersburg,
	Tarpon Springs, Zephyrhills
Tampa West	Mulberry, New Port Richey, St.
	Petersburg, Tarpon Springs, Zephyrhills
Tarpon Springs	Hudson, St. Petersburg, Tampa (Central,
	East, North, South, West)
Venice	None
Winter Haven	None
Zephyrhills	Tampa (Central, East, South, West)

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5.6 Idle T1 Charge

(See Section 2.1.8.5 for Regulations concerning this charge.)

Monthly Recurring Charge

\$300.99

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### LOCAL EXCHANGE SERVICES

#### **SECTION 6 - SPRINT-UNITED EXCHANGES**

6.1 Sprint-United Local Calling Areas

Exchange

Additional Exchanges

Apopka

East Orange, Lake Buena Vista, Montverde, Orlando, Reedy Creek, Windemere, Winter

Garden, Winter Park, Celebration

Arcadia

Arcadia

Astor

Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora,

Tavares, Umatilla, Weirsdale

Avon Park

Sebring

Belleview

Citra, Dunnellon, Forest, McIntosh, Lady Lake, Ocala, Ocklawaha, Orange Springs, Salt Springs, Silver Springs Shores, Weirsdale.

**Beverly Hills** 

Crystal River, Dunnellon, Homosassa Springs,

Invernes

**Boca Grande** 

Boca Grande

**Bonita Springs** 

Fort Myers, Fort Myers Beach, Naples, North

**Naples** 

Bowling Green

Wauchula, Zolfo Springs

Bushnell

Wildwood

Cape Coral

Fort Myers, Fort Myers Beach, North Cape Coral,

North Fort Myers, Pine Island, Sanibel-Captiva

Islands, Punta Gorda

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### LOCAL EXCHANGE SERVICES

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

6.1 Sprint-United Local Calling Areas (Cont'd.)

Exchange

Additional Exchanges

Cape Haze

Englewood

Clermont

Astor, Eustis, Groveland, Howey-in-the-Hills,

Lady Lake, Lake Buena Vista, Leesburg,

Montverde, Mount Dora, Orlando, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden,

Celebration, Weirsdale

Clewiston

Clewiston

Crystal River

Beverly Hills, Homosassa Springs, Inverness,

Yankeetown

Dade City

Brooksville, San Antonio, Trilacoochee,

Zephryhills

**Eustis** 

Astor, Clermont, Groveland, Howey-in-the-Hills,

Lady Lake, Leesburg, Montverde, Mount Dora,

Tavares, Umatilla, Weirsdale

Everglades

**Naples** 

Forest

Belleview, Citra, Dunnellon, McIntosh, Ocala, Ocklawaha, Orange Springs, Salt Springs, Silver

Springs Shores, Weirsdale

Fort Myers

Bonita Springs, Cape Coral, Fort Myers Beach, Lehigh Acres, North Cape Coral,

North Fort Myers, Pine Island, Sanibel-

Captiva Islands, Punta Gorda

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### LOCAL EXCHANGE SERVICES

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

### 6.1 Sprint-United Local Calling Areas (Cont'd.)

Exchange

Additional Exchanges

Fort Myers Beach

Bonita Springs, Cape Coral, Fort Myers, North Cape Coral, North Fort Myers, Pine

Island, Sanibel-Captiva Islands

Groveland

Astor, Clermont, Eustis, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora,

Orlando, Tavares, Umatilla, Weirsdale,

Windermere, Winter Garden

Homosassa Springs

Beverly Hills, Crystal River, Inverness

Howey-in-the Hills

Astor, Clermont, Eustis, Groveland, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares,

Umatilla, Weirsdale

Immokalee

Immokalee

Inverness

Beverly Hills, Crystal River, Homosassa Springs

Kenansville

Kissimmee, Saint Cloud, West Kissimmee

Kissimmee

Haines City (427), Kenansville, Orlando, Saint

Cloud, West Kissimmee, Celebration

LaBelle

LaBelle

Lady Lake

Astor, Belleview, Clermont, Eustis, Groveland, Howey-in-the-Hills, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale, Wildwood

Lake Placid

Sebring

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#### LOCAL EXCHANGE SERVICES

SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# Sprint-United Local Calling Areas (Cont'd.)

Exchange

6.1

Additional Exchanges

Leesburg

Astor, Clermont, Eustis, Groveland, Howey-in-the-

Hills, Lady Lake, Montverde, Mount Dora,

Tavares, Umatilla, Weirsdale

Lehigh Acres

Fort Myers

Marco Island

Naples, North Naples

Montverde

Apopka, Astor, Clermont, East Orange, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Lake Buena Vista, Leesburg, Mount Dora, Orlando, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Winter Park,

Celebration, Weirsdale

Moore Haven

Moore Haven

Mount Dora

Astor, Clermont, Eustis, Groveland, Howey-inthe-

Hills, Lady Lake, Leesburg, Montverde,

Tavares, Umatilla, Weirsdale

Naples

Bonita Springs, Everglades, Marco Island,

North Naples

North Cape Coral

Cape Coral, Fort Myers, Fort Myers Beach,

North Fort Myers, Pine Island, Sanibel-Captiva Islands

North Fort Myers

Cape Coral, Fort Myers, Fort Myers Beach,

North Cape Coral, Pine Island, Sanibel-Captiva Islands

North Naples

Bonita Springs, Marco Island, Naples

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### LOCAL EXCHANGE SERVICES

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

Sprint-United Local Calling Areas (Cont'd.) 6.1

Exchange

Additional Exchanges

Ocala

Belleview, Citra, Dunnellon, Forest, McIntosh, Ocklawaha, Orange Springs, Salt Springs, Silver

Springs Shores, Weirsdale

Ocklawaha

Belleview, Citra, Dunnellon, Forest, McIntosh, Ocala, Orange Springs, Salt Springs, Silver

Springs Shores, Weirsdale

Okeechobee

Okeechobee

**Orange City** 

DeBary, Deland, DeLeon Springs

Pine Island

Cape Coral, Fort Myers, Fort Myers Beach, North Cape Coral, North Fort Myers, Sanibel-Captiva

Islands

Port Charlotte

North Port, Punta Gorda

Punta Gorda

Cape Coral, Port Charlotte, Fort Myers

Reedy Creek

Apopka, Clermont, East Orange, Lake Buena Vista, Montverde, Orlando, West Kissimmee, Windermere, Winter Garden, Winter Park,

Celebration

Saint Cloud

Celebration, Kenansville, Kissimmee, Orlando,

West Kissimmee

Salt Springs

Belleview, Citra, Dunnellon, Forest, McIntosh,

Ocala, Ocklawaha, Orange Springs, Silver

Springs Shores, Weirsdale

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#### LOCAL EXCHANGE SERVICES

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

Sprint-United Local Calling Areas (Cont'd.) 6.1

Exchange

Additional Exchanges

San Antonio

Brooksville, Dade City, Trilacoochee, Zephyrhills

Sanibel-Captiva Islands

Cape Coral, Fort Myers, Fort Myers Beach,

North Cape Coral, North Fort Myers, Pine Island

Sebring

Avon Park, Lake Placid, Spring Lake

Silver Springs Shores

Belleview, Citra, Dunnellon, Forest, McIntosh,

Ocala, Ocklawaha, Orange Springs, Salt

Springs, Weirsdale

Spring Lake

Sebring

**Tavares** 

Astor, Clermont, Eustis, Groveland, Howey-In-

The-Hills, Lady Lake, Leesburg, Montverde,

Mount Dora, Umatilla, Weirsdale

Trilacoochee

Brooksville, Dade City, San Antonio, Zephyrhills

Umatilla

Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora,

Tavares, Weirsdal

Wauchula

Bowling Green, Zolfo Springs

Weirsdale

Astor, Belleview, Clermont, Eustis, Forest, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Ocala, Ocklawaha, Salt Springs, Silver Springs Shores,

Tavares, Umatilla

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#### LOCAL EXCHANGE SERVICES

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

6.1 Sprint-United Local Calling Areas (Cont'd.)

Exchange

Additional Exchanges

West Kissimmee

Haines City, Kenansville, Kissimmee, Orlando, Reedy Creek, Saint Cloud,

Celebration

Wildwood

Bushnell, Lady Lake

Williston

Archer, Bronson, Gainesville

Windermere

Apopka, Clermont, East Orange, Groveland, Lake Buena Vista, Orlando, Montverde, Reedy Creek, Winter Garden, Winter Park, Celebration

Winter Garden

Apopka, Clermont, East Orange, Groveland, Lake Buena Vista, Montverde, Orlando, Reedy Creek, Windermere, Winter Park, Celebration

Winter Park

Apopka, East Orange, Geneva, Lake Buena Vista, Montverde, Orlando, Oviedo, Reedy Creek, Sanford, Windermere, Winter Garden,

Celebration

Zolfo Springs

Bowling Green, Wauchula

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### LOCAL EXCHANGE SERVICES

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

Sprint-United Local Calling Areas (Cont'd.) 6.1

> 6.1.1 Sprint-United Extended Local Calling Areas

> > Exchange

Additional Exchanges

Ocala

Ocala, Belleview, Citra\*, Dunnellon\*, Forest, Lady Lake,

McIntosh\*, Ocklawaha, Orange Springs\*, Salt

Springs, Silver Springs Shores

The bold areas signify independent areas

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### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

### 6.2 Sprint-United Business Rate Schedules

### 6.2.1 Monthly Recurring Charge per Sprint-United Infinity Business Line

Infinity ECS, per line

\$15.44

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Locality
Alford
Apopka
Arcadia
Astor
Avon Park
Baker
Belleview
Beverly Hills
Boca Grande
Bonifay
Bonita Springs
Bowling Green
Bushnell
Cape Coral
Cape Haze
Cherry Lake
Clermont
Clewiston
Cottondale
Crawfordville
Crestview
Crystal River
Dade City
DeFunialk Springs

Rates			
Flat Rate		Flat Rate With Hunting	
\$55.01	(I)	\$69.30	
\$66.53	(I)	\$85.27	
\$55.01	(I)	\$69.30	
\$59.78	(I)	\$74.62	
\$55.01	<b>(I)</b>	\$69.30	
\$55.01	<b>(I)</b>	\$69.30	
\$62.99	(I)	\$78.79	
\$59.78	(I)	\$74.62	
\$53.58	(I)	\$68.31	
\$55.01	(I)	\$69.30	
\$62.99	(I)	\$78.79	
\$53.58	<b>(I)</b>	\$68.31	
\$55.01	<b>(I)</b>	\$69.30	
\$62.99	(I)	\$78.79	
\$55.01	(I)	\$69.30	
\$53.58	(I)	\$68.31	
\$66.53	(I)	\$85.27	
\$53.58	(I)	\$68.31	
\$55.01	<b>(I)</b>	\$69.30	
\$62.99	(I)	\$78.79	
\$55.01	(I)	\$69.30	
\$55.01	<b>(I)</b>	\$69.30	
\$55.01	(I)	\$69.30	
\$55.01	(I)	\$69.30	

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### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

### 6.2.1 Monthly Recurring Charge per Sprint-United Infinity Business Line (Cont'd.)

Locality
Destin
Eustis
Everglades
Forest
Freeport
Ft. Mead
Ft Myers
Ft Myers Beach
Ft Walton Beach
Glendale
Grandridge
Greenville
Greenwood
Groveland
Homosassa Springs

Rates		
Flat Rate		Flat Rate With Hunting
\$59.78	(I)	\$74.62
\$59.78	(I)	\$74.62
\$59.78	(I)	\$74.62
\$59.78	(I)	\$74.62
\$55.01	(I)	\$69.30
\$59.78	(I)	\$74.62
\$62.99	(I)	\$78.79
\$62.99	(I)	\$78.79
\$59.78	(I)	\$74.62
\$53.58	(I)	\$68.31
\$55.01	(I)	\$69.30
\$62.99	(I)	\$78.79
\$55.01	(I)	\$69.30
\$66.53	(I)	\$85.27
\$55.01	(I)	\$69.30

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By: Vice President, Tax

1375 Peachtree Street, Level A

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

- 6.2 Sprint-United Business Rate Schedules (Cont'd.)
  - 6.2.1 Monthly Recurring Charge per Sprint-United Infinity Business Line (Cont'd.)

Locality
Howey in the Hills
Immokalee
Inverness
Kenansville
Kingsley Lake
Kissimmee
LaBelle
Lady Lake
Lake Placid
Lawtey
Lee
Leesburg
Lehigh Acres
Madison

Rates Flat Rate		Flat Rate With Hunting
\$59.78	<b>(I)</b>	\$74.62
\$53.58	(I)	\$68.31
\$55.01	<b>(I)</b>	\$69.30
\$59.78	<b>(I)</b>	\$74.62
\$53.58	<b>(I)</b>	\$68.31
\$62.99	<b>(I)</b>	\$78.79
\$53.58	<b>(I)</b>	\$68.31
\$62.99	<b>(I)</b>	\$78.79
\$55.01	<b>(I)</b>	\$69.30
\$53.58	<b>(I)</b>	\$68.31
\$53.58	<b>(I)</b>	\$68.31
\$59.78	<b>(I)</b>	\$74.62
\$59.78	<b>(I)</b>	\$74.62
\$53.58	<b>(I)</b>	\$68.31

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### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

### 6.2.1 Monthly Recurring Charge per Sprint-United Infinity Business Line (Cont'd.)

Locality
Maitland
Malone
Marco Island
Marianna
Monteverde
Monticello
Moore Haven
Mount Dora
Naples
North Cape Coral
North Ft Myers
North Naples
Ocala
Ocklawaha
Okeechobee
Orange City

	Ra	ates
Flat Rate		Flat Rate With Hunting
\$66.53	(I)	\$85.27
\$55.01	(I)	\$69.30
\$62.99	(I)	\$78.79
\$55.01	(I)	\$69.30
\$66.53	(I)	\$85.27
\$62.99	(I)	\$78.79
\$53.58	(I)	\$68.31
\$59.78	<b>(I)</b>	\$74.62
\$62.99	(I)	\$78.79
\$59.78	(I)	\$74.62
\$59.78	(I)	\$74.62
\$55.01	<b>(I)</b>	\$69.30
\$59.78	<b>(I)</b>	\$74.62

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### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

### 6.2.1 Monthly Recurring Charge per Sprint-United Infinity Business Line (Cont'd.)

Locality
Panacea
Pine Island
Ponce de Leon
Port Charlotte
Punta Gorda
Reedy Creek
Reynolds Hill
Saint Cloud
Saint Marks
Salt Springs
San Antonia
Sanabel-Captiva Island
Santa Rosa Beach
Seagrove Beach
Sebring

Rates			]
Flat Rate		Flat Rate With Hunting	
\$62.99	(I)	\$78.79	(1
\$62.99	(I)	\$78.79	] (1
\$53.58	(I)	\$68.31	] (1
\$59.78	<b>(I)</b>	\$74.62	(1
\$62.99	<b>(I)</b>	\$78.79	(1
\$66.53	(I)	\$85.27	(1
\$53.58	(I)	\$68.31	(J
\$62.99	(I)	\$78.79	(1
\$62.99	(I)	\$78.79	(1
\$59.78	<b>(I)</b>	\$74.62	(1
\$55.01	(I)	\$69.30	(
\$62.99	(I)	\$78.79	(1
\$59.78	(I)	\$74.62	()
\$55.01	(I)	\$69.30	(1
\$55.01	(I)	\$69.30	(1

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Vice President, Tax

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### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

### 6.2.1 Monthly Recurring Charge per Sprint-United Infinity Business Line (Cont'd.)

Locality
Dounty
Shalimar
Silver Springs Shores
Sneads
Sopchoppy
Spring Lake
Starke
Tallahassee
Tavares
Trilacoochee
Umatilla
Valparaiso
Wauchula
Weirsdale
West Kissimmee
Westville
Wildwood
Williston
Windermere
Winter Garden
Winter Park
Zolfo Springs

Rates		
Flat Rate		Flat Rate With Hunting
\$69.30	(I)	\$74.62
\$59.78	(I)	\$74.62
\$59.78	(I)	\$69.30
\$55.01	(I)	\$78.79
\$62.99	(I)	\$69.30
\$55.01	(I)	\$69.30
\$55.01	(I)	\$78.79
\$62.99	(I)	\$74.62
\$59.78	(I)	\$69.30
\$55.01	(I)	\$74.62
\$59.78	(I)	\$74.62
\$59.78	(I)	\$68.31
\$53.58	(I)	\$78.79
\$62.99	(I)	\$78.79
\$62.99	(I)	\$69.30
\$55.01	(I)	\$69.30
\$55.01	(I)	\$74.62
\$59.78	(I)	\$78.79
\$62.99	(I)	\$85.27
\$66.53	(I)	\$85.27
\$66.53	(I)	\$68.31

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### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

### 6.2.1.a Monthly Recurring Charge per Sprint-United Infinity Business Key Line

Locality
Alford
Apopka
Arcadia
Astor
Avon Park
Baker
Bellview
Beverly Hills
Boca Grande
Bonifay
Bonita Springs
Bowling Green
Bushnell
Cape Coral
Cape Haze
Cherry Lake
Clermont
Clewiston
Cottondale
Crawfordville
Crestview
Crystal River
Dade City
DeFunialk Springs

Rates			
Flat Rate		Flat Rate With Hunting	
\$63.98	(I)	\$73.21	] (1
\$71.78	(I)	\$89.61	] (1
\$63.98	(I)	\$73.21	] (1
\$67.34	(I)	\$77.36	(1
\$63.98	(I)	\$73.21	] (1
\$63.98	(I)	\$73.21	(1
\$68.49	(I)	\$80.74	] (1
\$67.34	(I)	\$77.36	$]_0$
\$63.34	(I)	\$71.43	] (
\$63.98	(I)	\$73.21	] (1
\$68.49	(I)	\$80.74	] (1
\$63.34	(I)	\$71.43	<u> </u>
\$63.98	(I)	\$73.21	] (
\$68.49	(I)	\$80.74	] (
\$63.98	(I)	\$73.21	] (
\$63.34	(I)	\$71.43	(
\$71.78	(I)	\$89.61	(
\$63.34	(I)	\$71.43	] (
\$63.98	(I)	\$73.21	
\$68.49	(I)	\$80.74	] (
\$63.98	(I)	\$73.21	
\$63.98	(I)	\$73.21	) (
\$63.98	(I)	\$73.21	] (
\$63.98	(I)	\$73.21	] (

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By: Vice President, Tax

1375 Peachtree Street, Level A

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

### 6.2.1.a Monthly Recurring Charge per Sprint-United Infinity Business Key Line (Cont'd.)

Locality
Destin
Eustis
Everglades
Forest
Freeport
Ft Myers
Ft Myers Beach
Ft Walton Beach
Glendale
Grandridge
Greenville
Greenwood
Groveland
Homosassa Springs

Rates		
Flat Rate		Flat Rate With Hunting
\$67.34	<b>(I)</b>	\$77.36
\$67.34	<b>(I)</b>	\$77.36
\$67.34	<b>(I)</b>	\$77.36
\$67.34	<b>(I)</b>	\$77.36
\$63.98	<b>(I)</b>	\$73.21
\$68.49	<b>(I)</b>	\$80.74
\$68.49	<b>(I)</b>	\$80.74
\$67.34	<b>(I)</b>	\$77.36
\$63.34	<b>(I)</b>	\$71.43
\$63.98	<b>(I)</b>	\$73.21
\$68.49	<b>(I)</b>	\$80.74
\$63.98	<b>(I)</b>	\$73.21
\$71.78	<b>(I)</b>	\$89.61
\$63.98	<b>(I)</b>	\$73.21

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1375 Peachtree Street, Level A

### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

## 6.2 Sprint-United Business Rate Schedules (Cont'd.)

## 6.2.1.a Monthly Recurring Charge per Sprint-United Infinity Business Key Line (Cont'd.)

Locality
Howey in the Hills
Immokalee
Inverness
Kenansville
Kingsley Lake
Kissimmee LaBelle
Lady Lake
Lake Placid
Lawtey
Lee
Leesburg
Lehigh Acres Madison
Madison

Rates		
Flat Rate		Flat Rate With Hunting
\$67.34	<b>(I)</b>	\$77.36
\$63.34	<b>(I)</b>	\$71.43
\$63.98	<b>(I)</b>	\$73.21
\$67.34	(I)	\$77.36
\$63.34	<b>(I)</b>	\$71.43
\$68.49	(I)	\$80.74
\$63.34	<b>(I)</b>	\$71.43
\$68.49	<b>(I)</b>	\$80.74
\$63.98	(I)	\$73.21
\$63.34	(I)	\$71.43
\$63.34	<b>(I)</b>	\$71.43
\$67.34	<b>(I)</b>	\$77.36
\$67.34	(I)	\$77.36
\$63.34	(I)	\$71.43

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Effective: June 28, 2014

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1375 Peachtree Street, Level A

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

# 6.2.1.a Monthly Recurring Charge per Sprint-United Infinity Business Key Line (Cont'd.)

Locality
Maitland
Malone
Marco Island
Marianna
Monteverde
Monticello
Moore Haven
Mount Dora
Naples
North Cape Coral
North Ft Myers
North Naples
Ocala
Ocklawaha
Okeechobee
Orange City

Rates				
Flat Rate		Flat Rate With Hunting		
\$71.78	(I)	\$89.61		
\$63.98	(I)	\$73.21		
\$68.49	(I)	\$80.74		
\$63.98	(I)	\$73.21		
\$71.78	(I)	\$89.61		
\$68.49	(I)	\$80.74		
\$63.34	(I)	\$71.43		
\$67.34	(I)	\$77.36		
\$68.49	(I)	\$80.74		
\$68.49	(I)	\$80.74		
\$68.49	(I)	\$80.74		
\$68.49	(I)	\$80.74		
\$67.34	(I)	\$77.36		
\$67.34	(I)	\$77.36		
\$63.98	(I)	\$73.21		
\$67.34	(I)	\$77.36		

Issued: June 27, 2014 Effective: June 28, 2014

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1375 Peachtree Street, Level A

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

# 6.2.1.a Monthly Recurring Charge per Sprint-United Infinity Business Key Line (Cont'd.)

Locality
Panacea
Pine Island
Ponce de Leon
Port Charlotte
Punta Gorda
Reedy Creek
Reynolds Hill
Saint Cloud
Saint Marks
Salt Springs
San Antonia
Sanabel-Captiva Island
Santa Rosa Beach
Seagrove Beach
Sebring

Rates		
Flat Rate		Flat Rate With Hunting
\$68.49	(I)	\$80.74
\$68.49	(I)	\$80.74
\$63.34	(I)	\$71.43
\$67.34	(I)	\$77.36
\$68.49	(I)	\$80.74
\$71.78	(I)	\$89.61
\$63.34	(I)	\$71.43
\$68.49	(I)	\$80.74
\$68.49	(I)	\$80.74
\$67.34	(I)	\$77.36
\$63.98	(I)	\$73.21
\$68.49	(I)	\$80.74
\$67.34	(I)	\$77.36
\$63.98	(I)	\$73.21
\$63.98	(I)	\$73.21

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1375 Peachtree Street, Level A

Atlanta, GA 30309

Effective: June 28, 2014

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

# 6.2.1.a Monthly Recurring Charge per Sprint-United Infinity Business Key Line (Cont'd.)

Locality
Shalimar
Silver Springs Shores
Sneads
Sopchoppy
Spring Lake
Starke
Tallahassee
Tavares
Trilacoochee
Umatilla
Valparaiso
Wauchula
Weirsdale
West Kissimmee
Westville
Wildwood
Williston
Windemere
Winter Garden
Winter Park
Zolfo Springs

Rates			
Flat Rate		Flat Rate With Hunting	
\$67.34	(I)	\$77.36	<b>(I</b> )
\$67.34	(I)	\$77.36	<b>(I</b> )
\$63.98	(I)	\$73.21	<b>(I</b> )
\$68.49	(I)	\$80.74	<b>(I</b>
\$63.98	(I)	\$73.21	] <b>(T</b>
\$63.98	(I)	\$73.21	] <b>(I</b> )
\$68.49	(I)	\$80.74	] (I
\$67.34	(I)	\$77.36	<b>(I</b>
\$63.98	(I)	\$73.21	(I
\$67.34	(I)	\$77.36	] (I
\$67.34	(I)	\$77.36	] (I
\$63.34	(I)	\$71.43	<b>(I</b>
\$68.49	(I)	\$80.74	] (I
\$68.49	(I)	\$80.74	(I
\$63.98	(I)	\$73.21	(I
\$63.98	(I)	\$73.21	<b>(I</b> )
\$67.34	(I)	\$77.36	<b>(I</b>
\$68.49	(I)	\$80.74	<b>(I</b>
\$71.78	(I)	\$89.61	<b>(I</b>
\$71.78	(I)	\$89.61	<b>(I</b>
\$63.34	(I)	\$71.43	<b>(I</b>

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By: Vice President, Tax

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1375 Peachtree Street, Level A Atlanta, GA 30309 Florida Price List No. 1 Section 6 9<sup>th</sup> Revised Page 142.2.1 Cancels 8<sup>th</sup> Revised Page 142.2.1

#### LOCAL EXCHANGE SERVICES

#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

6.2 Sprint-United Business Rate Schedules (Cont'd.)

6.2.1.1 RESERVED FOR FUTURE USE

**RATE** 

6.2.1.2 Telecommunications Access Charge

Refer to Section 2.8.1.3. Company will assess this surcharge to Customers in compliance with Commission rules, regulations and Orders concerning the same.

6.2.1.3 Extension Service

А. В.	Extension Line Extension Station (on Premises)	\$38.58 \$10.33	(I) (I)
6.2.1.4 OPX	Access	\$ 0.00	
6.2.1.5 OPX	Regulated Channel	\$7.63	<b>(I)</b>

6.2.1.6 RESERVED FOR FUTURE USE

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Effective: June 28, 2014

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#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

## 6.2 Sprint-United Business Rate Schedules (Cont'd.)

## 6.2.2 Sprint-United Optional Features

	RATE PER LINE
Bill Number Screen-deny collect calls	\$3.67 (I)
Block Calling Name/Number	\$2.94 (I)
Block Three Way Call Activation	\$0.00
Call Block	\$7.35 (I)
Call Forward Busy	\$2.20 (I)
Call Forward Busy(Customer Controlled)	\$2.20 (I)
Call Forward Don't Answer	\$2.20 (I)
Call Forward Don't Answer (Customer Controlled)	\$2.20 (I)
Call Forward Variable	\$8.82 (I)
Call Forward Variable Remote Activation	\$7.35 ( <b>I</b> )
Call Return *	\$7.35 (I)
CallSaver Basic (Facilities-based)	\$7.27 (I)
CallSaver Basic 100	\$7.35 (I)
CallSaver Pager (Facilities-based)	\$14.62 ( <b>I</b> )
CallSaver Auto-Attendant, per mailbox (Facilities-based)	\$14.62 ( <b>I</b> )
CallSaver Auto-Attendant Set Up/Change Charge	\$147.00 ( <b>I</b> )
CallSaver Family, per mailbox (Facilities-based)	\$7.27 (I)
Call Selector	\$5.88 (I)
Call Trace, per activation	\$14.32 ( <b>I</b> )
Call Waiting	\$8.82 (I)
Call Waiting/Caller ID	\$2.94 (I)
Custom Calling Package 1	\$16.17 (I)

\* Customers subscribing to this feature on a monthly basis obtain unlimited use of the feature for the fixed monthly charge listed. When not subscribed to this feature on a monthly basis, Customer will incur a Per Feature Activation Charge of \$1.25 each time this feature is used by the Customer.

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Atlanta, GA 30309

Effective: June 28, 2014

#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

#### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

#### 6.2.2 Sprint-United Optional Features

	RATE PER LINE
Custom Code Restriction 1	\$6.97 (I)
Custom Code Restriction 2	\$6.97 (I)
Custom Code Restriction 3	\$6.97 (I)
Custom Code Restriction 5	\$6.97 ( <b>I</b> )
Custom Code Restriction 14	\$8.08 (I)
Customer Control of Call Fwd Don't Answer	\$1.47 (I)
CO Card Cut off on Disconnect	\$7.35 ( <b>I</b> )
Deny Bill to Third Party	\$3.67 (I)
Deny Enhanced Repeat Dial Announcement	\$0.00
Directory Assistance Completed Call	\$0.00
Deny Toll Block	\$6.24 (I)
Message Line Announcement	\$21.97 (I)
Personal Message Delivery	\$1.32 (I)
Repeat Dialing *	\$7.35 (I)
RightRing 1	\$10.29 (I)
RightRing 2	\$13.23 (I)
Signature Deluxe	\$15.43 ( <b>I</b> )
Signature Privacy ID	\$8.74 (I)
Speed Calling 30 Code ** (12/10/04)	\$5.88 (I)
Three Way Calling *	\$5.88 (I)
Three Way Conference Calling/Call Transfer	\$5.88 (I)
Touch Tone	\$0.00
Virtual Call Forwarding Number	\$8.82*** (I)
Virtual Call Forwarding Receiver	\$0.00
Virtual Mailbox Number	\$1.47 ( <b>I</b> )

- \* Customers subscribing to this feature on a monthly basis obtain unlimited use of the feature for the fixed monthly charge listed. When not subscribed to this feature on a monthly basis, Customer will incur a Per Feature Activation Charge of \$1.25 each time this feature is used by the Customer.
- \*\* As of the date noted in parentheses, this feature has been reserved for currently subscribed customers and is no longer available to new customers.
- \*\*\* Excluding Business Allegiance, IP Complete PRI, and Business Reach. The Virtual Call Forwarding rates for these services are listed in Sections 4.1.33, 4.1.35, and 4.1.37.

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By: Vice President, Tax

1375 Peachtree Street, Level A

1375 Peachtree Street, Level A Atlanta, GA 30309

Florida Price List No. 1

(T) Section 6 (T)

20th Revised Page 144

(T) Cancels 19th Revised Page 144 (T)

# LOCAL EXCHANGE SERVICES

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

#### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

#### Sprint-United Connection Charges 6.2.3

		Each
	First	Additional
	Occurrence	Occurrence
Line Connection Charge	\$0.00	\$0.00
Line/Account/Feature Charge	\$0.00	\$0.00
PIC Change Charge	\$0.00	\$0.00

#### 6.2.3.1 Restoral Charges

	Charge	
	(per occurrence)	
Line Restored Charge	\$125.00	
Suspension of Service Restoral Charge	\$125.00	

#### 6.2.3.2 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge

\$15.00

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Effective: October 5, 2011

By: Vice President, Tax

1375 Peachtree Street, Level A

Atlanta, GA 30309

1375 Peachtree Street, Level A Atlanta, GA 30309 Florida Price List No. 1 Section 6 4<sup>th</sup> Revised Page 144.0.1 Cancels 3<sup>rd</sup> Revised Page 144.0.1

#### LOCAL EXCHANGE SERVICES

#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

6.2.4 Service Calls (Billed per visit/1 hour minimum)

Per Customer Premises visit:

\$150.00/hour (1 hour minimum) 75.00/each additional 30-minute increment after minimum is met

### 6.2.5 Sprint-United DUNE Service

A.	Local Channel	\$53.05	<b>(I)</b>
B.	Hunting	\$0.00	
C.	Expanded Calling Service	\$16.98	(I)
D.	T1 Installation	\$1,500.00	
E.	DUNE Complete Bundle		

	RATE	
BellSouth Zones 1 & 2	\$ 0	
BellSouth Zone 3	\$300.99	(I)
Verizon & Sprint 1-11 miles	\$152.81	
Verizon & Sprint 12-22 miles	\$455.34	(I)

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#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

#### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

#### 6.2.5 Sprint-United DUNE Service (Cont'd.)

#### F. DUNE Rural Bundle

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$152.81*
Verizon 1-11 miles	\$152.81*
Verizon 12-22 miles	\$455.34**
Expanded Calling Service	\$10.19 per line

(I) | | (I)

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

#### 6.2.5.1 Sprint-United Directory Listings

Recurring Charges	RATE	Recurring Charges	RATE	
Additional Listing	\$2.72	Extra Line Listing	\$2.72	<b>(I)</b>
Alternative Listing	\$2.72	Foreign Listing	\$4.41	- 1
Auxiliary Directory Listing	\$0.00	Non Listed Listing	\$3.57	ĺ
Cross Reference Listing	\$2.72	Non Published Listing	\$4.41	<b>(I)</b>
DUNE Non-Published Listing	\$0.00			

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By: Vice President, Tax

1375 Peachtree Street, Level A

# DeltaCom, LLC d/b/a EarthLink Business 1375 Peachtree Street, Level A

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# LOCAL EXCHANGE SERVICES

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

# 6.2.6 Unity Service

A.	Monthly Recurring Charges		
	Basic Unity Service Option	\$944.43	<b>(I)</b>
	PRI ISDN & ANI Delivery	\$339.57	<b>(I)</b>
	PRI Name Delivery & Call Transfer *	\$169.79	<b>(I</b> )
	DID Trunk Option	\$37.04	<b>(I)</b>
	Additional Facility Number	\$7.71	<b>(I)</b>
	DID 20 Number Block	\$6.17	<b>(I)</b>
	* Customer must also subscribe to PRI I	SDN with ANI Delivery	
B.	Installation Charges		
	T1 Installation	\$1,500.00	
	Establishment of DID Number Connection Charge	\$480.00	
	Establishment of 2 <sup>nd</sup> Trunk Group On Unity	\$50.00	

\$407.48

[AS OF AUGUST 13, 2004, UNITY SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

**Expanded Calling Service** 

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#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

- 6.2 Sprint-United Business Rate Schedules (Cont'd.)
  - 6.2.6 Unity Service (Cont'd.)
    - D. Unity Complete Bundle

	RATE	
BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$300.99	
Verizon & Sprint 1-11 miles	\$152.81	
Verizon & Sprint 12-22 miles	\$455.34	

E. Unity Rural Bundle

BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$152.81*	<b>(I)</b>
Verizon 1-11 miles	\$152.81*	1
Verizon 12-22 miles	\$455.34**	
Expanded Calling Service	\$10.19 per line	<b>(I)</b>

- Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

[AS OF AUGUST 13, 2004, THE UNITY COMPLETE AND UNITY RURAL BUNDLES HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

#### 6.2.7 Unity Plus Service

A.

B.

C.

ty i	ius service		
	Monthly Recurring Charges		
	Basic Unity PLUS Service Option	\$1963.14	<b>(I)</b>
	PRI ISDN & ANI Delivery	\$339.57	<b>(I)</b>
	PRI Name Delivery & Call Transfer *	\$169.79	<b>(I)</b>
	DID Trunk Option	\$37.04	<b>(I)</b>
	Additional Facility Number	\$7.71	<b>(I)</b>
	DID 20 Number Block	\$6.17	<b>(I)</b>
	* Customer must also subscribe to PRI IS	DN with ANI Delivery	
	Installation Charges		
	T1 Installation	\$1,500.00	
	Establishment of DID Number Connection Charge	\$480.00	
	Establishment of 2 <sup>nd</sup> Trunk Group On Unity	\$50.00	

\$407.48

[AS OF AUGUST 13, 2004, UNITY PLUS SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

**Expanded Calling Service** 

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#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

- 6.2 Sprint-United Business Rate Schedules (Cont'd.)
  - 6.2.7 Unity Plus Service (Cont'd.)
    - D. Unity Plus Complete Bundle

	RATE	
BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$300.99	
Verizon & Sprint 1-11 miles	\$152.81	
Verizon & Sprint 12-22 miles	\$455.34	

E. Unity Plus Rural Bundle

BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$152.81*	<b>(I)</b>
Verizon 1-11 miles	\$152.81*	1
Verizon 12-22 miles	\$455.34**	1
Expanded Calling Service	\$10.19 per line	<b>(I)</b>

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

[AS OF AUGUST 13, 2004, THE UNITY PLUS COMPLETE AND UNITY PLUS RURAL BUNDLES HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

## 6.2 Sprint-United Business Rate Schedules (Cont'd.)

# 6.2.8 Expanded Calling Service (ECS) Offering

In certain areas where Sprint-United local service is being resold and ECS service is mandatory. All usage will be billed in full minute increments at .10 for the first minute and .06 for each additional minute.

From Locality	To ECS (Extended Calling Scope)	
Apopka	None	
Ocala	Williston and Wildwood	
Ocklawaha	None	
Salt Springs	None	
Silver Springs Shores	Lady Lake (753) and Wildwood	
Windermere	None	
Winter Garden	None	
Winter Park	DeBary, Kissimmee, Orange City, St. Cloud, and West Kissimmee	

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#### LOCAL EXCHANGE SERVICES

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

6.2.9	Privat	e Circuits		
	Α.	Private Line Local Channel	RATE \$48.08	<b>(I)</b>
	B.	Mileage Interexchange Line	\$61.74	(I)
	C.	I/O Channel Unit 1-8	\$3.30	<b>(I)</b>
	D.	Channel Bridging-per Channel	\$12.35	<b>(I)</b>
6.2.10	Traffi	c Study Service	RATE	
	Traffi	c Study, per request	\$125.00	

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# LOCAL EXCHANGE SERVICES

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

#### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

#### 6.2.11 T-PAC Service

6.2.11.1 Package Installation

\$200.00

6.2.11.2 T-PAC Additional Line and/or DID Channel Charges

Service - Per line and/or DID Trunk	Monthly Recurring
Additional Line	\$123.87
Additional Channel	\$123.87
	Non-Recurring
Connection Charge	\$50.00

**(I**)

**(I)** 

6.2.11.3 T-PAC Access Loop Charges

Non-Recurring Installation Charge:

\$1,500.00

Monthly Recurring Charge:

Customers on this product qualify for the following T-1 loop pricing (\*) based on total discounted local service monthly revenue commitment:

Total Monthly Revenue Commitment,	Less than	More than
After Discounts	\$600	\$600
BellSouth Zone 1	\$0.00	\$0.00
BellSouth Zone 2	\$0.00	\$0.00
BellSouth Zone 3	\$75.63 (I)	\$0.00
Verizon <12 miles	\$229.98 (I)	\$0.00
Verizon >12 & <20 miles	\$307.16 (I)	\$152.81 (I)
Sprint <12 miles	\$229.98 (I)	\$0.00
Sprint >12 & <20 miles	\$307.16 (I)	\$152.81 (I)

\* Loop Charges do not receive term discounts.

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# LOCAL EXCHANGE SERVICES

#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

#### 6.2.11 T-PAC Service (Cont'd.)

#### 6.2.11.4 Internet Access Charges

	Monthly Recurring
T-PAC 6 Lines 256K Internet	\$1,001.01
T-PAC 4 Lines 384K Internet	\$856.21
T-PAC 4 Lines 512K Internet	\$1,062.17
T-PAC 4 Lines 768K Internet	\$1,268.08
T-PAC 4 Lines 1.024M Internet	\$1,474.02
T-PAC Full T	\$1,236.24

6.2.11.5 T-Remote Charges

Refer to the T-Remote product description for applicable rates, terms and conditions.

6.2.11.6	Data Connectivity Option	Monthly	
		Recurring	
	Host Location	\$162.06	<b>(I)</b>
	Remote Location, per location	\$162.06	<b>(I)</b>

6.2.11.7 Secure Access Option Monthly
Recurring
Host Location \$160.44

\$160.44 (I)

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#### LOCAL EXCHANGE SERVICES

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

# 6.2 Sprint-United Business Rate Schedules (Cont'd.)

# 6.2.12 Simplici-T Service

#### 6.2.12.1 Schedule Areas

	Localities *
Schedule A	Belle Glade, Boca Raton, Boynton Beach,
	Clearwater, Coral Springs, Daytona Beach, Deerfield
	Beach, Deland, Delray Beach, Ft. Lauderdale,
	Gainesville, Gulf Breeze, Hobe Sound, Hollywood,
	Jacksonville, Jacksonville Beach, Jensen Beach,
	Jupiter, Keys, Lakeland, Melbourne, Miami, North
	Dade, New Port Richey, New Smyrna Beach, Ocala,
	Orange Park, Orlando, Oviedo, Panama City, Panama
	City Beach, Pensacola, Perrine, Pompano Beach,
	Ponte Verde Beach, Port St. Lucie, Sanford, St.
	Augustine, St. Petersburg, Stuart, Tampa, Tarpon
	Springs, Vero Beach, West Palm Beach, Zephyrhills
Schedule B	N/A
Schedule C	Apopka, Bronson, Cantonment, Cedar Keys, Chipley,
	Cross City, East Orange, Flomaton, Fort Pierce,
	Kissimmee, Lake City, Lynn Haven, Milton, Pace,
	Palatka, Palm Coast, Trenton, Winter Park, Yulee
Schedule D	Crawfordville, Crystal River, Orange City,
	Tallahassee, Wildwood, Winter Garden

May not include all rate centers.

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#### LOCAL EXCHANGE SERVICES

#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

#### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

## 6.2.12 Simplici-T Service (Cont'd.)

6.2.12.2	Package Installation	\$200.00
6.2.12.3	Simplici-T/Simplici-T PRI Access Loop Charges Non-Recurring Installation Charge:	\$1,500.00
6.2.12.4	Simplici-T Package	

Monthly Recurring					
Charges	Schedule A	Schedule B	Schedule C	Schedule D	
Voice Only line channels					
(min. 10)	\$1,331.95	\$1,416.84	\$1,501.74	\$1,756.41	<b>(I)</b>
Each additional channel	\$47.96	\$47.96	\$47.96	\$47.96	1
Full T-1, Voice Only Trunk	\$1,565.84	\$1,650.74	\$1,735.64	\$1,895.53	j
Full T-1, Integrated Trunk	\$1,565.84	\$1,650.74	\$1,735.64	*	<b>(I)</b>

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

# 6.2.12.5 Simplici-T PRI Package

Monthly Recurring Charges Full PRI,	Schedule A	Schedule B	Schedule C	Schedule D	
Voice Only or Integrated	\$1,565.84	\$1,650.74	\$1,735.64	*	<b>(I)</b>
Optional B Channel Transfer & Name Delivery	\$169.79	\$169.79	\$169.79	\$169.79	<b>(I</b> )

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

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#### LOCAL EXCHANGE SERVICES

# SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

#### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

# 6.2.12 Simplici-T Service (Cont'd.)

6.2.12.6	DID Channel Numbe	r Blocks (S	ee Unity Plu	s pricing)		
6.2.12.7	Fax/Alarm Line	Schedule A	Schedule B	Schedule C	Schedule D	
	Monthly Recurring Charges	\$73.36	\$89.47	\$121.74	\$128.88	(I)
6.2.12.8	Internet Access Charge 256K Internet 384K Internet 512K Internet 768K Internet	ges		Monthly R \$149.41 \$224.11 \$298.82 \$448.24	ecurring	(I)     (I)
6.2.12.9	T-Remote Charges  Refer to the T-Remot conditions.	e product des	ecription for a	applicable ra	tes, terms and	
6.2.12.10	Data Connectivity Op Host Location Remote Location, per			Monthly R \$162.06 \$162.06	ecurring	(I) (I)
6.2.12.11	Secure Access Option Host Location	ı		Monthly R \$160.44	ecurring	<b>(I)</b>

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#### LOCAL EXCHANGE SERVICES

#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

#### 6.2 Sprint-United Business Rate Schedules (Cont'd.)

#### 6.2.13 T-Remote

6.2.13.1 T-Remote Rates

See Section 4.1.22 for rates.

6.2.13.2 Calling Features Included (Sprint-United Territories)

Each T-Remote line includes the customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features.

Call Block

Call Forward Busy

Call Forward Don't Answer

Call Forward -

Remote Activation

Call Forward Variable

Call Return

Call Selector

Call Transfer w/

Three-Way Calling

Custom Code Restriction 1

Custom Code Restriction 2

Custom Code Restriction 4

Enhanced Call Waiting Privacy Manager/

Anon. Call Rejection

Alloli, Call Rejecti

Repeat Dialing

RightRing I

Signature Basic

Signature Deluxe

Speed Calling 8

Three-Way Calling

#### 6.2.14 Simplici-T Plus Service

See Section 4.1.23 for rates and areas of availability.

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

## SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

6.2 Sprint-United Business Rate Schedules (Cont'd.)

#### 6.2.15 Centrex Access Service

(Provides additional voice paths to end users of Digital Centrex Lines)

Locality	Rate	
Leesburg	\$55.72	<b>(I)</b>
Winter Park	\$55.72	<b>(I)</b>

[AS OF JULY 10, 2007, THE UNITY PLUS MONTHLY CREDIT TERM INCENTIVE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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## LOCAL EXCHANGE SERVICES

#### SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

#### 6.3 Sprint-United Residential Rate Schedules

#### 6.3.1 Expanded Calling Service (ECS) Offering

In certain areas where Sprint-United local service is being resold and ECS service is mandatory. Residential customers are billed .25 for each call.

From Locality	To ECS (Extended Calling Scope)
Apopka	None
Ocala	Williston and Wildwood
Ocklawaha	None
Salt Springs	None
Silver Springs Shores	Lady Lake (753) and Wildwood
Windermere	None
Winter Garden	None
Winter Park	DeBary, Kissimmee, Orange City, St. Cloud, and West Kissimmee

## 6.3.2 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge

\$15.00

[AS OF OCTOBER 26, 2004, SPRINT-UNITED RESIDENTIAL SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NOT LONGER AVAILABLE TO NEW CUSTOMERS.]

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#### LOCAL EXCHANGE SERVICES

## SECTION 6 - SPRINT-UNITED EXCHANGES (CONT'D.)

6.4 Idle T1 Charge

(See Section 2.1.8.5 for Regulations concerning this charge.)

Monthly Recurring Charge

\$300.99

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# LOCAL EXCHANGE SERVICES

#### **SECTION 7 - SPRINT-CENTEL EXCHANGES**

7.1 Sprint-Centel Local Calling Areas

Exchange

Additional Exchanges

Alford

Cottondale, Marianna, Graceville

Baker

Crestview

**Bonifay** 

Reynolds Hill, Westville, Chipley, Graceville,

Vernon

Cherry Lake

Greenville, Lee, Madison

Cottondale

Alford, Marianna, Chipley, Graceville

Crawfordville

Alligator Point, Carrabelle, Panacea, Saint Marks,

Sopchoppy, Tallahassee

Crestview

Baker, Laurel Hill

**DeFuniak Springs** 

Freeport, Glendale, Paxton, Ponce de Leon,

Santa Rosa Beach, Seagrove Beach.

Destin

Fort Walton Beach, Santa Rosa Beach, Shalimar, Seagrove Beach, Valparaiso

Fort Walton Beach

Destin, Holley-Navarre, Santa Rosa

Beach, Shalimar, Valparaiso

Freeport

DeFuniak Springs, Seagrove Beach,

Glendale

**DeFuniak Springs** 

Grand Ridge

Graceville, Marianna, Sneads

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#### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

7.1 Sprint-Centel Local Calling Areas (Cont'd.)

Exchange

Additional Exchanges

Greenville

Cherry Lake, Lee, Madison, Monticello,

Tallahassee Greenwood

Graceville, Malone, Marianna

Kingsley Lake

Lawtey, Raiford, Starke

Lawtey

Kingsley Lake, Raiford, Starke

Lee

Cherry Lake, Greenville, Madison

Madison

Cherry Lake, Greenville, Lee

Malone

Graceville, Greenwood, Marianna

Marianna

Alford, Altha, Cottondale, Graceville,

Grand Ridge, Greenwood, Malone, Sneads

Monticello

Greenville, Tallahassee

Panacea

Alligator Point, Crawfordville, Saint Marks,

Sopchoppy, Tallahassee

Ponce de Leon

DeFuniak Springs

Reynolds Hill

Bonifay, Graceville, Westville

Saint Marks

Alligator Point, Crawfordville, Panacea,

Sopchoppy, Tallahassee

Santa Rosa Beach

Destin, DeFuniak Springs, Fort Walton

Beach, Seagrove Beach

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#### LOCAL EXCHANGE SERVICES

## SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.1 Sprint-Centel Local Calling Areas (Cont'd.)

Exchange

Additional Exchanges

Seagrove Beach

DeFuniak Springs, Destin, Freeport, Santa

Rosa Beach

Shalimar

Destin, Fort Walton Beach, Valparaiso

Sneads

Graceville, Grand Ridge, Marianna

Sopchoppy

Alligator Point, Carrabelle, Crawfordville,

Panacea, Saint Marks, Tallahassee

Spring Lake

Sebring

Starke

Keystone Height, Kingsley Lake, Lawtey,

Raiford

Tallahassee

Alligator Point, Bristol, Carrabelle,

Chattahoochee, Crawfordville, Greensboro, Greenville, Gretna, Havana, Hosford, Monticello, Panacea, Quincy, Saint Marks,

Sopchoppy

Valparaiso

Destin, Fort Walton Beach, Shalimar

Westville

Bonifay, Graceville, Reynolds Hill, Vernon

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# LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

## 7.2 Sprint-Centel Extended Local Calling Areas

Facility Location Tallahassee Extended Local Calling Area

Tallahassee, Alligator Point\*, Bristol\*,

Carrabelle, Chattahoochee\*, Crawfordville,

Greensboro, Greenville, Gretna\*,

Havanna\*, Hosford\*, Monticello, Panacea,

Quincy\*, St. Marks, Sopchoppy

\* The bold areas signify independent areas

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# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules

# 7.3.1 Monthly Recurring Charge per Sprint-Centel Infinity Business Line

Infinity ECS, per line:

\$15.44

**(I)** 

Locality	Rates		
	Flat Rate		Flat Rate With Hunting
Alford	\$55.01	(I)	\$69.30
Apopka	\$66.53	(I)	\$85.27
Arcadia	\$55.01	<b>(I)</b>	\$69.30
Astor	\$59.78	<b>(I)</b>	\$74.62
Avon Park	\$55.01	(I)	\$69.30
Baker	\$55.01	(I)	\$69.30
Belleview	\$62.99	(I)	\$78.79
Beverly Hills	\$59.78	(I)	\$74.62
Boca Grande	\$53.58	(I)	\$68.31
Bonifay	\$55.01	<b>(I)</b>	\$69.30
Bonita Springs	\$62.99	(I)	\$78.79
Bowling Green	\$53.58	(I)	\$68.31
Bushnell	\$55.01	<b>(I)</b>	\$69.30
Cape Coral	\$62.99	<b>(I)</b>	\$78.79
Cape Haze	\$55.01	(I)	\$69.30
Cherry Lake	\$53.58	(I)	\$68.31
Clermont	\$66.53	(I)	\$85.27
Clewiston	\$53.58	(I)	\$68.31
Cottondale	\$55.01	(I)	\$69.30
Crawfordville	\$62.99	(I)	\$78.79
Crestview	\$55.01	(I)	\$69.30
Crystal River	\$55.01	(I)	\$69.30
Dade City	\$55.01	(I)	\$69.30
DeFunialk Springs	\$55.01	(I)	\$69.30

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#### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.1 Monthly Recurring Charge per Sprint-Centel Infinity Business Line (Cont'd.)

Locality	Rates	· · · · · · · · · · · · · · · · · · ·		
	Flat Rate		Flat Rate With Hunting	
Destin	\$59.78	(I)	\$74.62	$\neg$
Eustis	\$59.78	(I)	\$74.62	٦
Everglades	\$59.78	(I)	\$74.62	
Forest	\$59.78	(I)	\$74.62	
Freeport	\$55.01	(I)	\$69.30	
Ft. Mead	\$59.78	(I)	\$74.62	
Ft Myers	\$62.99	(I)	\$78.79	
Ft Myers Beach	\$62.99	(I)	\$78.79	
Ft Walton Beach	\$59.78	(I)	\$74.62	
Glendale	\$53.58	(I)	\$68.31	
Grandridge	\$55.01	(I)	\$69.30	
Greenville	\$62.99	(I)	\$78.79	
Greenwood	\$55.01	(I)	\$69.30	
Groveland	\$66.53	(I)	\$85.27	
Homosassa Springs	\$55.01	(I)	\$69.30	

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# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

## 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.1 Monthly Recurring Charge per Sprint-Centel Infinity Business Line (Cont'd.)

Locality
Howey in the Hills
Immokalee
Inverness
Kenansville
Kingsley Lake
Kissimmee
LaBelle
Lady Lake
Lake Placid
Lawtey
Lee
Leesburg
Lehigh Acres
Madison

		Rates			
Flat Rate		Flat Rate With Hunting			
\$59.78	(I)	\$74.62	<u> </u>		
\$53.58	(I)	\$68.31	] (		
\$55.01	(I)	\$69.30	(		
\$59.78	(I)	\$74.62	$\Box$ (		
\$53.58	<b>(I)</b>	\$68.31	(		
\$62.99	(I)	\$78.79	(		
\$53.58	(I)	\$68.31	(		
\$62.99	(I)	\$78.79	$\neg$		
\$55.01	(I)	\$69.30	(		
\$53.58	(I)	\$68.31	$\Box$ (		
\$53.58	(I)	\$68.31	(		
\$59.78	(I)	\$74.62			
\$59.78	(I)	\$74.62			
\$53.58	(I)	\$68.31			

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# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.1 Monthly Recurring Charge per Sprint-Centel Infinity Business Line (Cont'd.)

Locality	Rates	Rates			
	Flat Rate		Flat Rate With Hunting		
Maitland	\$66.53	(I)	\$85.27		
Malone	\$55.01	(I)	\$69.30		
Marco Island	\$62.99	<b>(I)</b>	\$78.79		
Marianna	\$55.01	(I)	\$69.30		
Monteverde	\$66.53	(I)	\$85.27		
Monticello	\$62.99	(I)	\$78.79		
Moore Haven	\$53.58	(I)	\$68.31		
Mount Dora	\$59.78	(I)	\$74.62		
Naples	\$62.99	(I)	\$78.79		
North Cape Coral	\$62.99	(I)	\$78.79		
North Ft Myers	\$62.99	(I)	\$78.79		
North Naples	\$62.99	(I)	\$78.79		
Ocala	\$59.78	(I)	\$74.62		
Ocklawaha	\$59.78	(I)	\$74.62		
Okeechobee	\$55.01	(I)	\$69.30		
Orange City	\$59.78	(I)	\$74.62		

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# LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.1 Monthly Recurring Charge per Sprint-Centel Infinity Business Line (Cont'd.)

Locality
Panacea
Pine Island
Ponce de Leon
Port Charlotte
Punta Gorda
Reedy Creek
Reynolds Hill
Saint Cloud
Saint Marks
Salt Springs
San Antonia
Sanabel-Captiva Island
Santa Rosa Beach
Seagrove Beach
Sebring

Rates			
Flat Rate		Flat Rate With Hunting	
\$62.99	<b>(I)</b>	\$78.79	
\$62.99	<b>(I)</b>	\$78.79	
\$53.58	<b>(I)</b>	\$68.31	
\$59.78	<b>(I)</b>	\$74.62	
\$62.99	<b>(I)</b>	\$78.79	
\$66.53	<b>(I)</b>	\$85.27	
\$53.58	<b>(I)</b>	\$68.31	
\$62.99	<b>(I)</b>	\$78.79	
\$62.99	<b>(I)</b>	\$78.79	
\$59.78	<b>(I)</b>	\$74.62	
\$55.01	<b>(I)</b>	\$69.30	
\$62.99	<b>(I)</b>	\$78.79	
\$59.78	<b>(I)</b>	\$74.62	
\$55.01	<b>(I)</b>	\$69.30	
\$55.01	(I)	\$69.30	

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# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.1 Monthly Recurring Charge per Sprint-Centel Infinity Business Line (Cont'd.)

Locality	Rates			
	Flat Rate		Flat Rate With Hunting	
Shalimar	\$59.78	(I)	\$74.62	(
Silver Springs Shores	\$59.78	(I)	\$74.62	(
Sneads	\$55.01	(I)	\$69.30	(
Sopchoppy	\$62.99	(I)	\$78.79	(
Spring Lake	\$55.01	(I)	\$69.30	(
Starke	\$55.01	(I)	\$69.30	(
Tallahassee	\$62.99	(I)	\$78.79	(
Tavares	\$59.78	(I)	\$74.62	(
Trilacoochee	\$55.01	(I)	\$69.30	
Umatilla	\$59.78	(I)	\$74.62	(
Valparaiso	\$59.78	(I)	\$74.62	
Wauchula	\$53.58	(I)	\$68.31	
Weirsdale	\$62.99	(I)	\$78.79	(
West Kissimmee	\$62.99	(I)	\$78.79	
Westville	\$55.01		\$69.30	1
Wildwood	\$55.01	$\exists$ (I)	\$69.30	(
Williston	\$59.78	(i)	\$74.62	1
Windermere	\$62.99	$\Box$ (I)	\$78.79	
Winter Garden	\$66.53	$\vec{I}$	\$85.27	(
Winter Park	\$66.53	$\Box$ (I)	\$85.27	
Zolfo Springs	\$53.58	(I)	\$68.31	1

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# LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.1.1 Monthly Recurring Charge per Sprint-Centel Infinity Business Key Line

Locality	Rates			]
	Flat Rate		Flat Rate With Hunting	]
Alford	\$63.98	(I)	\$73.21	]
Baker	\$63.98	(I)	\$73.21	
Bonifay	\$63.98	(I)	\$73.21	]
Cherry Lake	\$63.34	(I)	\$71.43	
Cottondale	\$63.98	(I)	\$73.21	
Crawfordville	\$68.49	(I)	\$80.74	
Crestview	\$63.98	(I)	\$73.21	
DeFuniak Springs	\$63.98	(I)	\$73.21	
Destin	\$67.34	$\Box$ (I)	\$77.36	
Fort Walton Beach	\$67.34	(I)	\$77.36	
Freeport	\$63.98	(I)	\$73.21	
Glendale	\$63.34	$\Box$ (I)	\$71.43	
Grandridge	\$63.98	] (I)	\$73.21	
Greenville	\$68.49	(I)	\$80.74	]
Greenwood	\$63.98	(I)	\$73.21	
Kingsley Lake	\$63.34	(I)	\$71.43	
Lawtey	\$63.34	(I)	\$71.43	1
Lee	\$63.34	(I)	\$71.43	
Madison	\$63.34	(I)	\$71.43	1
Malone	\$63.98	(I)	\$73.21	
Marianna	\$63.98	(I)	\$73.21	

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#### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.1.1 Monthly Recurring Charge per Sprint-Centel Infinity Business Key Line (Cont'd.)

Locality	Rates	Rates			
	Flat Rate		Flat Rate With Hunting		
Monticello	\$68.49	(I)	\$80.74		
Panacea	\$68.49	(I)	\$80.74		
Ponce de Leon	\$63.34	(I)	\$71.43		
Reynolds Hill	\$63.34	(I)	\$71.43		
Santa Rosa Beach	\$67.34	(I)	\$77.36		
Seagrove Beach	\$63.98	<b>(I)</b>	\$73.21		
Shalimar	\$63.98	(I)	\$77.36		
Sneads	\$63.98	<b>(I)</b>	\$73.21		
Sopchoppy	\$68.49	(I)	\$80.74		
St. Marks	\$68.49	<b>(I)</b>	\$80.74		
Starke	\$63.98	<b>(I)</b>	\$73.21		
Tallahassee	\$68.49	<b>(I)</b>	\$80.74		
Valparaiso	\$67.34	(I)	\$77.36		
Westville	\$63.98	<b>(I)</b>	\$73.21		

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### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.1.2 Extension Service

A. Extension Line for inter-building channels not routed via the central office utilizing Telephone Company owned/leased facilities (limited to channels not more than one air mile in length).

Extension Line-OPX

\$21.62

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### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

- 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)
  - 7.3.1.2 Extension Service (Cont'd.)
    - B. Offered to subscribers with basic business exchange service where the service is to be routed through the serving central office.

OPX service for the following localities is offered if the extension is to be located on other premises and meets the following conditions:

- 1. Where two or more premises of the same subscriber are used in the conduct of one establishment or business, or
- 2. Where the extension service is located on other than the subscriber's premises for the purpose of answering calls at such time as the subscriber is not available at the main station, provided that separate exchange service is also provided on these other premises.

a) All Locations

\$38.58

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### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

#### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

Monthly Recurring Charges

#### Unity Service 7.3.2

A.

, , , , , , , , , , , , , , , , , , , ,		
Basic Unity Service Option	\$944.43	<b>(I)</b>
PRI ISDN & ANI Delivery	\$339.57	<b>(I)</b>
PRI Name Delivery & Call Transfer *	\$169.79	<b>(I)</b>
DID Trunk Option	\$37.04	<b>(I)</b>
Additional Facility Number	\$7.71	<b>(I)</b>

\$6.17

Customer must also subscribe to PRI ISDN with ANI Delivery

#### B. Installation Charges

DID 20 Number Block

T1 Installation	\$1,500.00
Establishment of DID Number Connection Charge	\$480.00
Establishment of 2 <sup>nd</sup> Trunk Group On Unity	\$50.00
Expanded Calling Service	\$407.48

[AS OF AUGUST 13, 2004, UNITY SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO **NEW CUSTOMERS.**]

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### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.2 Unity Service (Cont'd.)

### D. Unity Complete Bundle

	RATE	
BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$300.99	
Verizon & Sprint 1-11 miles	\$152.81	
Verizon & Sprint 12-22 miles	\$455.34	

E. Unity Rural Bundle

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$152.81*
Verizon 1-11 miles	\$152.81*
Verizon 12-22 miles	\$455.34**
Expanded Calling Service	\$10.19 per line

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

[AS OF AUGUST 13, 2004, THE UNITY COMPLETE AND UNITY RURAL BUNDLES HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.3 Unity Plus Service

A.

Monthly Recurring Charges		
Basic Unity PLUS Service Option	\$1,963.14	<b>(I)</b>
PRI ISDN & ANI Delivery	\$339.57	<b>(I)</b>
PRI Name Delivery & Call Transfer *	\$169.79	<b>(I)</b>
DID Trunk Option	\$37.04	<b>(I)</b>
Additional Facility Number	\$7.71	<b>(I)</b>
DID 20 Number Block	\$6.17	<b>(I</b> )

\* Customer must also subscribe to PRI ISDN with ANI Delivery

### B. Installation Charges

T1 Installation	\$1,500.00
Establishment of DID Number Connection Charge	\$480.00
Establishment of 2 <sup>nd</sup> Trunk Group On Unity	\$50.00
Expanded Calling Service	\$407.48

[AS OF AUGUST 13, 2004, UNITY PLUS SERVICE HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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Atlanta, GA 30309

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Florida Price List No. 1 Section 7 7<sup>th</sup> Revised Page 153.1 Cancels 6<sup>th</sup> Revised Page 153.1

### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

- 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)
  - Unity Plus Service (Cont'd.) 7.3.3
    - D. Unity Plus Complete Bundle

	RATE	
BellSouth Zones 1 & 2	\$ 0	
BellSouth Zone 3	\$300.99	
Verizon & Sprint 1-11 miles	\$152.81	
Verizon & Sprint 12-22 miles	\$455.34	

E. Unity Plus Rural Bundle

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$152.81*
Verizon 1-11 miles	\$152.81*
Verizon 12-22 miles	\$455.34**
Expanded Calling Service	\$10.19 per line

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- Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

[AS OF AUGUST 13, 2004, THE UNITY PLUS COMPLETE AND UNITY PLUS RURAL BUNDLES HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.4 Sprint-Centel Optional Features

	RATE PER LINE
Bill Number Screen-Deny Collect Calls	\$3.67 (I)
Call Block	\$7.35 (I)
Call Forward Busy	\$2.20 (I)
Call Forward Busy-(Customer Controlled)	\$2.20 (I)
Call Forward Don't Answer	\$2.20 (I)
Call Forward Don't Answer (Customer Control)	\$1.47 (I)
Call Forward Variable	\$7.35 (I)
Call Return *	\$6.61 (I)
CallSaver Basic	\$7.27 (I)
CallSaver Basic 100	\$51.45 (I)
CallSaver Pager	\$14.62 (I)
CallSaver Auto-Attendant, per mailbox (Facilities-based)	\$14.62 (I)
CallSaver Auto-Attendant Set Up/Change Charge	\$147.00 (I)
CallSaver Family, per mailbox (Facilities-based)	\$7.27 (I)
Call Selector	\$5.88 (I)
Call Trace, per activation	\$14.32 (I)
Custom Calling Package-1	\$16.17 ( <b>I</b> )
Custom Code Restriction 1	\$6.24 (I)
Custom Code Restriction 4	\$0.00
Custom Code Restriction 5	\$5.14 (I)
Denies Bill To Third Party	\$3.67 (I)
Directory Assistance Completed Call	\$0.66 (I)
Message Waiting	\$1.09 (I)
Personal Message Delivery	\$1.32 (I)
Repeat Dialing *	\$5.88 (I)
Return Call	\$7.35 (I)

\* Customers subscribing to this feature on a monthly basis obtain unlimited use of the feature for the fixed monthly charge listed. When not subscribed to this feature on a monthly basis, Customer will incur a Per Feature Activation Charge of \$1.25 each time this feature is used by the Customer.

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### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.4 Sprint-Centel Optional Features (Cont'd.)

	RATE PER LINE
RightRing I	\$10.29 (I)
RightRing II	\$11.76 ( <b>I</b> )
Signature Basic	\$14.70 (I)
Signature Deluxe	\$14.70 (I)
Speed Calling 8 Code	\$5.88 (I)
Speed Calling 30 Code **	\$5.88 (I)
Three Way Conference Calling *	\$7.35 (I)
Touch Tone	\$0.00
Virtual Call Forwarding Number	\$8.82*** (I)
Virtual Call Forwarding Receiver	\$0.00
Virtual Mailbox Number	\$1.47 (I)

- \* Customers subscribing to this feature on a monthly basis obtain unlimited use of the feature for the fixed monthly charge listed. When not subscribed to this feature on a monthly basis, Customer will incur a Per Feature Activation Charge of \$1.25 each time this feature is used by the Customer.
- \*\* As of the date noted in parentheses, this feature has been reserved for currently subscribed customers and is no longer available to new customers.
- \*\*\* Excluding Business Allegiance, IP Complete PRI, and Business Reach. The Virtual Call Forwarding rates for these services are listed in Sections 4.1.33, 4.1.35, and 4.1.37.

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# LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

## 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.5 Sprint-Centel Connection Charges

		Each	
	First	Additional	
	Occurrence	Occurrence	
Line Connection Charge	\$0.00	\$0.00	
Line/Account/Feature Charge	\$0.00	\$0.00	
PIC Change Charge	\$0.00	\$0.00	

### 7.3.5.1 Restoral Charges

	Charge
	(per occurrence)
Line Restored Charge	\$125.00
Suspension of Service Restoral Charge	\$125.00

### 7.3.5.2 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge

\$15.00

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# LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

7.3.6 Service Calls (Billed per visit/1 hour minimum)

Per Customer Premises visit:

\$150.00/hour (1 hour minimum) \$75.00/each additional 30-minute

increment after minimum is met

### 7.3.7 Sprint-Centel DUNE Service

A.	Local Channel	\$53.05	<b>(I)</b>
В.	Hunting	\$0.00	
C.	Expanded Calling Service	\$16.98	<b>(I)</b>
D.	T1 Installation	\$1,500.00	
E.	DUNE Complete Bundle		

	Rate	
BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$300.99	<b>(I)</b>
Verizon & Sprint 1-11 miles	\$152.81	1
Verizon & Sprint 12-22 miles	\$455.34	<b>(I)</b>

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### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

- 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)
  - 7.3.7 Sprint-Centel DUNE Service (Cont'd.)
    - F. DUNE Rural Bundle

BellSouth Zones 1 & 2	\$0	
BellSouth Zone 3	\$152.81*	
Verizon 1-11 miles	\$152.81*	
Verizon 12-22 miles	\$455.34**	
Expanded Calling Service	\$10.19 per line	

(I) | | (I)

- \* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- \*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

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### LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.8 Sprint-Centel Directory Listings

Recurring Charges	RATE	
Additional Listing	\$2.72	<b>(I)</b>
Alternative Listing	\$2.72	(I)
Auxiliary Directory Listing	\$0.00	` ,
Cross Reference Listing	\$2.72	<b>(I)</b>
Extra Line Listing	\$2.72	Ĭ
Foreign Listing	\$4.41	i
Non Listed	\$3.74	į
Non Published Listing	\$4.41	Ò

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# LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

> 7.3.9 RESERVED FOR FUTURE USE

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# LOCAL EXCHANGE SERVICES

## SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

7.3.9 RESERVED FOR FUTURE USE

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# LOCAL EXCHANGE SERVICES

SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

7.3.10 RESERVED FOR FUTURE USE

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# LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

- 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)
  - 7.3.11 Telecommunications Access Charge

Refer to Section 2.8.1.3. Company will assess this surcharge to Customers in compliance with Commission rules, regulations and Orders concerning the same.

7.3.12 Traffic Study Service

Traffic Study, per request

RATE \$125.00

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### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.13 T-PAC Service

7.3.13.1 Package Installation

\$200.00

### 7.3.13.2 T-PAC Additional Line and/or DID Channel Charges

Service – Per line and/or DID Trunk	Monthly Recurring
Additional Line	\$123.87
Additional Channel	\$123.87
	Non-Recurring
Connection Charge	\$50.00

7.3.13.3 T-PAC Access Loop Charges

Non-Recurring Installation Charge: \$1,500.00

Monthly Recurring Charge:

Customers on this product qualify for the following T-1 loop pricing (\*) based on total discounted local service monthly revenue commitment:

Total Monthly Revenue Commitment,	Less than	More than
After Discounts	\$600	\$600
BellSouth Zone 1	\$0.00	\$0.00
BellSouth Zone 2	\$0.00	\$0.00
BellSouth Zone 3	\$75.63 (I)	\$0.00
Verizon <12 miles	\$229.98 (I)	\$0.00
Verizon >12 & <20 miles	\$307.16 (I)	\$152.81 (I)
Sprint <12 miles	\$229.98 (I)	\$0.00
Sprint >12 & <20 miles	\$307.16 (I)	\$152.81 (I)

Loop Charges do not receive term discounts.

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### LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.13 T-PAC Service (Cont'd.)

7.3.1

7.3.1

7.3.1

## 7.3.13.4 Internet Access Charges

		Monthly Recurring	
	T-PAC 6 Lines 256K Internet	\$1,001.01	<b>(I)</b>
	T-PAC 4 Lines 384K Internet	\$856.23	
	T-PAC 4 Lines 512K Internet	\$1,062.17	
	T-PAC 4 Lines 768K Internet	\$1,268.08	
	T-PAC 4 Lines 1.024M Internet	\$1,474.02	
	T-PAC Full T	\$1,236.24	<b>(I)</b>
13.5	T-Remote Charges  Refer to the T-Remote product descript conditions.	ion for applicable rates, terms and	
13.6	Data Connectivity Option Host Location	Monthly Recurring \$162.06	<b>(I)</b>
	Remote Location, per location	\$162.06	(I)
13.7	Secure Access Option Host Location	Monthly Recurring \$160.44	<b>(I)</b>

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# LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

#### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.14 Simplici-T Service

#### 7.3.14.1 Schedule Areas

	Localities						
Schedule A	Belle Glade, Boca Raton, Boynton Beach,						
	Clearwater, Coral Springs, Daytona Beach,						
	Deerfield Beach, Deland, Delray Beach, Ft.						
	Lauderdale, Gainesville, Gulf Breeze, Hobe Sound,						
	Hollywood, Jacksonville, Jacksonville Beach,						
	Jensen Beach, Jupiter, Keys, Lakeland, Melbourne,						
	Miami, North Dade, New Port Richey, New Smyrna						
	Beach, Ocala, Orange Park, Orlando, Oviedo,						
	Panama City, Panama City Beach, Pensacola,						
	Perrine, Pompano Beach, Ponte Verde Beach, Port						
	St. Lucie, Sanford, St. Augustine, St. Petersburg,						
	Stuart, Tampa, Tarpon Springs, Vero Beach, West						
	Palm Beach, Zephyrhills						
Schedule B	N/A						
Schedule C	Apopka, Bronson, Cantonment, Cedar Keys,						
	Chipley, Cross City, East Orange, Flomaton, Fort						
	Pierce, Kissimmee, Lake City, Lynn Haven, Milton,						
	Pace, Palatka, Palm Coast, Trenton, Winter Park,						
	Yulee						
Schedule D	Crawfordville, Crystal River, Orange City,						
	Tallahassee, Wildwood, Winter Garden						

May not include all rate centers.

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# LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

# 7.3.14 Simplici-T Service (Cont'd.)

7.3.14.2 Packag	Package Installation				
-	Simplici-T/Simplici-T PRI Access Loop Charges Non-Recurring Installation Charge:				
7.3.14.4 Simplie	ci-T Package				
Monthly Recurring					
Charges	Schedule A	Schedule B	Schedule C	Schedule D	
Voice Only line channels	1				
(min. 10)	\$1,331.95	\$1,416.84	\$1,501.74	\$1,756.41	<b>(I)</b>
Each additional channel	\$47.96	\$47.96	\$47.96	\$47.96	1
Full T-1, Voice Only Trunk	\$1,565.84	\$1,650.74	\$1,735.64	\$1,990.31	İ
Full T-1, Integrated Trunk	\$1,565.84	\$1,650.74	\$1,735.64	*	( <b>I</b> )

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

# 7.3.14.5 Simplici-T PRI Package

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D	
Full PRI, Voice Only or Integrated	\$1,565.84	\$1,650.74	\$1,735.64	*	<b>(I)</b>
Optional B Channel Transfer & Name Delivery	\$169.79	\$169.79	\$169.79	\$169.79	(I)
Transfer & Name Delivery	\$169.79	\$169.79	\$169.79	\$169.79	(

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

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# LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

# 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.14 Simplici-T Service (Cont'd.)

7.3.14.6	DID Channel Numb	er Blocks (	See Unity Plu	is pricing)		
7.3.14.7	Fax/Alarm Line	Schedule	Schedule	Schedule	Schedule	
		A	B	C	D	
	Monthly Recurring	A	Ь	C	В	
	Charges	\$73.36	\$89.47	\$121.74	\$128.88	<b>(I)</b>
7.3.14.8	Internet Access Cha	rges		Monthly R	ecurring	
	256K Internet			\$149.41		<b>(I)</b>
	384K Internet			\$224.11		
	512K Internet			\$298.82		1
	768K Internet			\$448.24		<b>(I)</b>
7.3.14.9	T-Remote Charges					
	Refer to the T-Remo	ote product de	escription for	applicable rat	tes, terms and	
7.3.14.10	Data Connectivity C	ption		Monthly R	ecurring	
	Host Location	-		\$162.06		<b>(I)</b>
	Remote Location, po	er location		\$162.06		<b>(I)</b>
7.3.14.11	Secure Access Option	on		Monthly R	ecurring	
	Host Location			\$160.44	,	<b>(I)</b>

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### LOCAL EXCHANGE SERVICES

### SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

#### 7.3 Sprint-Centel Business Rate Schedules (Cont'd.)

### 7.3.15 T-Remote

7.3.15.1

T-Remote Rates

See Section 4.1.22 for rates.

7.3.15.2

Calling Features Included (Sprint-Centel Territories)

Each T-Remote line includes the customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features.

Call Block

Call Forward Busy

Call Forward Don't Answer

Call Forward Variable

Call Return Call Selector

Call Transfer w/

Three-Way Calling Custom Code Restriction 1

Custom Code Restriction 2

Custom Code Restriction 4 **Enhanced Call Waiting** 

Privacy Manager/

Anon. Call Rejection

Repeat Dialing

RightRing I

Signature Basic

Signature Deluxe

Speed Calling 8

Three-Way Calling

### 7.3.16 Simplici-T Plus Service

See Section 4.1.23 for rates and areas of availability.

[AS OF MARCH 8, 2010 SIMPLICI-T PLUS AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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# LOCAL EXCHANGE SERVICES

# SECTION 7 - SPRINT-CENTEL EXCHANGES (CONT'D.)

7.4 Idle T1 Charge

(See Section 2.1.8.5 for Regulations concerning this charge.)

Monthly Recurring Charge

\$300.99

**(I)** 

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# DeltaCom, LLC d/b/a EarthLink Business 1375 Peachtree Street, Level A Atlanta, GA 30309

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### LOCAL EXCHANGE SERVICES

# SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES

(N)

# 8.1 EarthLink Complete Voice Services

EarthLink Complete Voice Services are converged services capable of providing voice, Internet and data services delivered via Internet Protocol (IP) to the Customer's service location. EarthLink Complete Voice Services are built in a modular fashion where service type (Service Package) and Access Method have been separated. The following elements comprise the EarthLink Complete Voice Services offering:

- Service Package (Line Side, Hosted Voice, PRI, SIP Trunking\*)
- Access Method (T1, Bonded T1, DSL, Ethernet)
- Optional Features
- Complete Voice Services Minutes

Separate charges apply for the Service Package selected and for the Access Method selected. EarthLink Complete Voice Services are available only to business Customers where suitable facilities exist.

\* - SIP Trunking is a nonregulated service using Internet Protocol and requiring IP compatible CPE.

(N)

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SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

# 8.1 EarthLink Complete Voice Services (Cont'd.)

### 8.1.1 Service Packages

### A. Line Side Service

Line Side Service offers delivery of Internet service and line side local exchange service. The option employs the use of the entire available bandwidth for data transmission when voice lines are not in use. When multiple services are in use, voice applications will takes precedence over data. The Line Side Service package accommodates local lines and Internet bandwidth on a single access line, at a single location. The Line Side Service Customer may order up to 24 lines per access product, with a minimum of 2 lines per product. Access Method must be added to the Line Side Service package; Access Methods utilized to deliver service include DSL, T-1, bonded T-1 and Ethernet.

Calling features available with the Line Side Service package include Call Forward Variable, Call Forward Busy, Selective Call Forward, Selective Call Rejection, Selective Call Acceptance, Call Waiting with Caller ID, Message waiting indication, Voice Mail access (if voicemail purchased), Calling Name and Number Disable, Do not Disturb, Delayed Call Forwarding, Distinctive Ringing, Speed Calling 1 digit, Speed Calling 2 digit, Automatic Call Back, Automatic Call Return, Call Park, Call Pickup and Anonymous Call Rejection. The Line Side Service Customer may purchase additional EarthLink Complete Voice Services features where available.

	Month-to-		3 Year	4 Year	5 Year
Monthly Recurring Charges	Month (N)	2 Year Term	Term	Term	Term
EarthLink Complete Voice					
Line Side Service,					
(per service package)	\$139.65 <b>(N)</b>	\$99.75	\$94.50	\$89.25	\$84.00
EarthLink Complete Voice					
Line Side Service Line Charge					
(per line)	\$20.94 (N)	\$14.96	\$14.17	\$13.38	\$12.60

See Section 8.1.2 for pricing associated with the Access Method element of this service.

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### LOCAL EXCHANGE SERVICES

# SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 8.1 EarthLink Complete Voice Services (Cont'd.)
  - 8.1.1 Service Packages (Cont'd.)
    - B. Hosted Service Bundle

Hosted Service Bundle is a hosted PBX service that provides network based voice and data connectivity. The features and services in the network interact with compatible equipment at the Customer premises to deliver the service package end user features\*. Access Method must be added to the Hosted Voice Service package; Access Methods utilized to deliver Hosted Service Bundle service include DSL, T-1, bonded T-1 and Ethernet.

Monthly Recurring Charges	Month-to-	2 Year	3 Year	4 Year	5 Year
	Month (N)	Term	Term	Term	Term
EarthLink Complete Voice Hosted Service Bundle (per service package)	\$139.65 <b>(N)</b>	\$99.75	\$94.50	\$89.25	\$84.00

See Section 8.1.2 for pricing associated with the Access Method element of this service.

\* - Hosted Service Bundle service package end user features are unregulated IP-based services.

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# SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 8.1 EarthLink Complete Voice Services (Cont'd.)
  - 8.1.1 Service Packages (Cont'd.)
    - C. PRI Service

PRI Service is a dynamic bandwidth service which offers Trunk-side PRI and DID Services, with Dynamic Bandwidth allocation. The base product offers up to 23 voice-grade channels to a Time Division Multiplexing (TDM)-based PRI using standard PRI hand-offs and supporting up to 46 b-channels, depending on the chosen options. The PRI Service package also provides Internet and/or MPLS (MPLS IP VPN) service delivery across dedicated T1, NxT1, or Ethernet based local loops. Non-Facility Associated Signaling (NFAS) is not supported. EarthLink Business must provide the Integrated Access Device\*. The base product supports up to 23 PRI Trunks. Additional trunks can be added for a Monthly Recurring Charge per trunk. Access Method must be added to the PRI Service package; Access Methods utilized to deliver PRI Service include T-1, bonded T-1, Ethernet and DS3.

	Month-to-	2 Year	3 Year	4 Year	5 Year
Monthly Recurring Charges	Month (N)	Term	Term	Term	Term
EarthLink Complete Voice					
PRI Service					
(per T1 equivalent)	\$314.20 (N)	\$224.43	\$212.62	\$200.81	\$189.00
EarthLink Complete Voice					
PRI Service - Additional PRI					
Channels Charge (per					
channel)	\$13.95 (N)	\$9.97	\$9.45	\$8.92	\$8.40

See Section 8.1.2 for pricing associated with the Access Method element of this service.

\* - Unregulated equipment.

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# SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

### 8.1 EarthLink Complete Voice Services (Cont'd.)

### 8.1.2 Access Methods

The EarthLink Complete Voice Service Customer must select appropriate Access Methods for each Service Package ordered. Monthly Recurring Charges and Non-Recurring Charges are associated with each Access Method channel, as described below.

	Monthly Recurring	Non-Recurring	
	Charge*	Charge	
DSL	\$1,468.53 (I)	\$600.00	
T1 – 1.5M	\$14,698.53 ( <b>I</b> )	\$6,000.00	
Ethernet	\$14,698.53 (I)	\$2,000.00	
DS3	\$146,998.53 (I)	\$10,000.00	

\* - At the Customer's request, the Company may develop Individual Case Basis pricing based on Customer-specific location, term, and volume. All Individual Case Basis pricing will be available on a nondiscriminatory basis to similarly situated Customers. Where required, ICB agreements will be filed with the Commission.

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### LOCAL EXCHANGE SERVICES

### SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

# 8.1 EarthLink Complete Voice Services (Cont'd.)

### 8.1.3 Optional Features

# A. Directory Listings

The EarthLink Complete Voice Services Customer is provided one free white page listing for each Billing Telephone Number (BTN). The Customer may purchase additional Directory Listings services.

### B. Multiline Hunt Group (MLHG)

Lines can be provisioned in a multiline hunt group. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy.

Monthly Recurring Charge:

\$7.35 (I)

# C. Analog Fax and Modem Lines (Analog FXS)

Analog facsimile and modem lines can be delivered over the transport method as part of any Service Package.

Monthly Recurring Charge:

\$22.05 per line (I)

# D. Load Balancing

Load Balancing allows the EarthLink Complete Voice Services Customer to balance calling between multiple PBXs via network based call distribution.

Non-Recurring Charge:

\$100.00 per order

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### LOCAL EXCHANGE SERVICES

### SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 8.1 EarthLink Complete Voice Services (Cont'd.)
  - 8.1.3 Optional Features (Cont'd.)
    - E. Auto Re-Route

Auto Re-Route allows the EarthLink Complete Voice Services Customer to program a single ten-digit telephone number for call completion in the event that the primary termination point is unreachable.

Non-Recurring Charge:

\$100.00 per order

F. Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20. A monthly recurring charge applies for each block ordered.

Monthly Recurring Charge: per block of 20 numbers or fraction thereof

\$14.70 (**I**)

G. Idle DID:

Idle DID is a telephone number that is part of a larger sequential block of telephone numbers which the EarthLink Complete Voice Services Customer has reserved with the Company for future use but which is not currently routed.

Monthly Recurring Charge: per number

\$0.66 (I)

H. Multi Appearance Directory Number (MADN):

A Multiple Appearance Directory Number (MADN) provides the EarthLink Complete Voice Services Customer with one telephone number which, when called, is directed to multiple lines/stations or IP Phones.

Monthly Recurring Charge:

\$7.35 (I)

per number

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### SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

### 8.1 EarthLink Complete Voice Services (Cont'd.)

### 8.1.4 Complete Voice Services Minutes

### A. Converged Minutes

Converged Minutes allows Customers to bundle long distance and mobile minutes\* and share the combined minutes between multiple locations. The Customer subscribing to a qualified EarthLink Complete Voice Service will be provided with 1500 minutes per qualifying service. Qualifying services include EarthLink Complete Line Side Service, EarthLink Complete Hosted Voice, EarthLink Complete PRI and EarthLink Complete SIP Trunking\*. Minutes may be shared across multiple locations or provided on a location-by-location basis, at the Customer's option.

Converged Minutes include domestic long distance and toll free services. International usage, directory assistance, operator services and calling card usage are not included. The Customer can select to bundle long distance and mobile minutes or choose long distance only. Allotted minutes not used within a given month are forfeited and may not be carried over to subsequent months.

Additional Converged Minutes packages are available in increments of 1000 minutes.

The Customer who exceeds the allotted number of minutes in any given billing period will be billed usage at the per minute rate below on all overage minutes during the billing period.

	Monthly		Overage Rate
EarthLink Complete Voice Converged	Recurring	Overage Rate	(Mobile
Minutes	Charge	(LD Minutes)	Minutes)
1500 Converged Minutes (included with qualifying service)	\$0.00	\$0.045	\$0.075
1000 Additional Converged LD Minutes	\$26.25 (I)	\$0.045	N/A
1000 Additional Converged LD/Mobile Minutes	\$52.50 (I)	\$0.045	\$0.075

<sup>\* -</sup> SIP trunking and mobile minutes are non-regulated services.

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# SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

### 8.1 EarthLink Complete Voice Services (Cont'd.)

### 8.1.4 Complete Voice Services Minutes (Cont'd.)

### B. Toll Free Service

Toll Free Service is not available on a standalone basis. A Monthly Recurring Charge does not apply to the first toll-free number ordered, but does apply to additional toll-free numbers. Toll free numbers must terminate to a valid phone number assigned in connection with an EarthLink Complete Voice Service.

	Monthly Recurring Charge		
Toll-Free Number, per number	\$4.41 <b>(I)</b>		

The following features are available in conjunction with the Company's toll free service.

	Monthly	
	Recurring	Non-Recurring
	<u>Charge</u>	<u>Charge</u>
Time of Day Routing	\$29.40 (I)	\$50.00
Day of Week Routing	\$29.40 (I)	\$50.00
Holiday Routing	\$29.40 (I)	\$50.00
Point of Origination Routing	\$29.40 (I)	\$50.00
Percent Allocation Routing	\$29.40 (I)	\$50.00
Routing with Call Completion	\$36.75 (I)	\$100.00
Routing with Call Completion Intercept Message	\$36.75 (I)	
Route Advance	\$14.70 (I)	\$50.00
Toll Free Blocking	\$29.40 (I)	\$50.00
Dialed Number Identification Service (DNIS)	\$4.41 (I)	\$100.00
Real-Time ANI	\$4.41 (I)	

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# LOCAL EXCHANGE SERVICES

SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.) (N)

**(D)** 

**(D)** 

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Florida Price List No. 1 Section 8 7<sup>th</sup> Revised Page 168 Cancels 6<sup>th</sup> Revised Page 168

## LOCAL EXCHANGE SERVICES

SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.) (N)

**(D)** 

**(D)** 

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# DeltaCom, LLC d/b/a EarthLink Business 1375 Peachtree Street, Level A

1375 Peachtree Street, Level A Atlanta, GA 30309 Florida Price List No. 1 Section 8 4<sup>th</sup> Revised Page 169 Cancels 3<sup>rd</sup> Revised Page 169

# LOCAL EXCHANGE SERVICES

SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

**(D)** 

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### LOCAL EXCHANGE SERVICES

SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

**(D)** 

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### DeltaCom, LLC d/b/a EarthLink Business

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### LOCAL EXCHANGE SERVICES

SECTION 8 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.) (N)

**(D)** 

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### SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC.

(N)

#### 9.1 Network Services Description

#### 9.1.1 Network Switched Service

#### A. General

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Network Switched Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

- 1. receive calls from other stations on the public switched telephone network;
- 2. access the Company's local calling service;
- access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- 4. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXXX).

Basic Business or Residential Access Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. A nonrecurring service connection charge applies to each new access line installation and monthly recurring charge applies per access line.

(N)

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## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.1 Network Switched Service, (Cont'd.)
    - B. Services Offered

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Florida Public Service Commission:

Standard Business Line Service Standard Residential Line Service Optional Calling Features IntraLATA Toll Services

The following services are available but are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non-Listed Services) Directory Assistance Operator Services

C. Application of Rates and Charges

All services offered in this tariff are subject to service ordering and change charges where the Customer requests new services or changes in existing services, as well as applicable nonrecurring and monthly recurring charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business lines, PBX Trunks, and DID Trunks.

(N)

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### SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.1 Network Switched Service, (Cont'd.)
    - D. Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- A. Governmental fire fighting, Florida State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- B. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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### SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

(N)

- 9.1 Network Services Description, (Cont'd.)
  - Standard Business Local Exchange Service 9.1.2

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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### LOCAL EXCHANGE SERVICES

## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

(N)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.3 Standard Residential Local Exchange Service

Standard Residential Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residential Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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### SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.4 Optional Calling Features

The features listed in this section are offered by the Company to business and residential Customers.

- A. Feature Descriptions
  - 1. Call Forwarding: Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other Capabilities included with this feature include:

Speed Forwarding; Priority Screening; Ring Control; and Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

2. Call Forwarding Variable - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.

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## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.4 Optional Calling Features, (Cont'd.)
    - A. Feature Descriptions, (Cont'd.)
      - 3. Call Forwarding Don't Answer: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a predesignated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
      - 4. Call Forwarding Busy Line: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
      - 5. Call Waiting Basic: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.4 Optional Calling Features, (Cont'd.)
    - A. Feature Descriptions, (Cont'd.)
      - 6. Call Waiting Deluxe: Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold; Answer the waiting call and disconnecting from the first party; Direct the waiting caller to hold via a recording Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end -user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

7. Caller ID - Basic: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

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### SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.4 Optional Calling Features, (Cont'd.)
    - A. Feature Descriptions, (Cont'd.)
      - 8. Caller ID Deluxe: Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
      - 9. Anonymous Call Rejection: Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand-alone feature or as an add-on to Caller ID Deluxe.
      - 10. Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
      - 11. Call Return: allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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(N)

### SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.4 Optional Calling Features, (Cont'd.)
    - A. Feature Descriptions, (Cont'd.)
      - 12. Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
      - 13. Calling Number Delivery Blocking: Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to utilization.
      - 14. Preferred Call Forwarding: Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
      - 15. Repeat Dialing: Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers
Calls to 900 Service numbers
Calls preceded by an interexchange carrier access code
International Direct Distance Dialed calls
Calls to Directory Assistance
Calls to 911

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(N)

(N)

(N)

#### LOCAL EXCHANGE SERVICES

## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.4 Optional Calling Features, (Cont'd.)
    - A. Feature Descriptions, (Cont'd.)
      - 16. Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.
      - 17. Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

#### 9.1 Network Services Description, (Cont'd.)

#### 9.1.5 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directories published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

#### A. Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

#### B. Non-Listed Service

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

#### 9.1.6 Directory Assistance

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

(N)

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1375 Peachtree Street, Level A

## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

(N)

#### 9.1 Network Services Description, (Cont'd.)

#### 9.1.7 Local Operator Services

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

### 9.1.8 IntraLATA Long Distance Services

Long Distance Services are available from the Company pursuant to terms, conditions, regulations and rates as provided for in the Company's Florida Tariff No. 1 as filed and approved by the Florida Public Service Commission. Service is available for use by Customers twenty-four (24) hours a day.

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### LOCAL EXCHANGE SERVICES

## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.9 Miscellaneous Services
    - A. Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

B. Vanity Number Service

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

C. Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

(N)

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## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

(N)

- 9.1 Network Services Description, (Cont'd.)
  - 9.1.10 Discounts for Hearing Impaired Customers

Intrastate toll message rates for a telecommunications devise for the deaf (TDD) user, which is communicated using a TDD by property certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

### 9.1.11 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control the Company will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

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### LOCAL EXCHANGE SERVICES

## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

(N)

- 9.2 Local Services Price List
  - 9.2.1 Basic Local Service
    - A. General

Local Services are provided through the use of both resold and facilities based switching and transport facilities. Service is offered twenty-four hours a day, seven days a week, unless otherwise specified in this tariff.

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### LOCAL EXCHANGE SERVICES

SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

- 9.2 Local Services Price List, (Cont'd.)
  - 9.2.1 Basic Local Service, (Cont'd.)
    - A Rate Group Descriptions
      - 1. In BellSouth Areas

Upper limits of
Total Exchange Access Lines
2,000
7,000
22,000
55,000
120,000
195,000
280,000
375,000
450,000
550,000
700,000

The groups are based on rate groups as defined in BellSouth's General Subscriber Tariff Section A3.

(N)

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## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

(N)

- 9.2 Local Services Price List, (Cont'd.)
  - 9.2.1 Basic Local Service, (Cont'd.)
    - B. Classes of Service
      - 1. Flat Rate Service

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

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### LOCAL EXCHANGE SERVICES

SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

- 9.2 Local Services Price List, (Cont'd.)
  - 9.2.1 Basic Local Service, (Cont'd.)
    - C. Monthly Recurring Charges
      - 1. Flat Rate Service

Rate Group	Multi line Business	Single Line Business	Residential	
Rate Group 1	\$39.13	\$31.44	\$ 7.54	i
Rate Group 2	\$40.53	\$32.89	\$ 7.95	i
Rate Group 3	\$43.33	\$34.48	\$ 8.36	i
Rate Group 4	\$44.73	\$35.92	\$ 8.68	i
Rate Group 5	\$46.13	\$37.31	\$ 9.08	ĺ
Rate Group 6	\$47.53	\$38.82	\$ 9.45	ĺ
Rate Group 7	\$50.33	\$40.05	\$ 9.81	Ì
Rate Group 8	\$51.73	\$41.29	\$10.12	ĺ
Rate Group 9	\$54.53	\$42.29	\$10.38	ĺ
Rate Group 10	\$54.53	\$43.30	\$10.64	ĺ
Rate Group 11	\$54.53	\$44.17	\$10.79	i
Rate Group 12	\$54.53	\$44.90	\$11.00	(N)

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SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

(N)

- 9.2 Local Services Price List, (Cont'd.)
  - 9.2.1 Basic Local Service, (Cont'd.)
    - C. Monthly Recurring Charges, (Cont'd.)
      - 2. Total Choice Package

Total Choice Packages provide unlimited use of specific features with a flat rate access line. The access line includes touch tone capability. All services/features are available for each line of a multi-line package. All lines are billed to the same account and located on the same premises.

Rate Group	Business	Residential
Each 1-line Package	\$75.60	\$30.00
Each 2-line Package	\$140.00	\$39.95
Each 3-line Package	\$210.00	\$59.95
Each 4-line Package	\$261.80	Not available
Each 5-line Package	\$322.00	Not available
Each 6-line Package	\$358.40	Not available
Each 7-line Package	\$407.40	Not available
Each 8-line Package	\$456.40	Not available
Each 9-line Package	\$505.40	Not available

Packages include all optional calling features listed in section 9.2.

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### LOCAL EXCHANGE SERVICES

	SE	CTION		D TO FORMER CUSTOMERS OF SATURN ON SERVICES, INC. (CONT'D.)	(N) !
9.2	Local	Service	s Price List, (Cont'd.)		
	9.2.1	Basic	Local Service, (Cont'd.)		1
		D.	Additional Monthly Rec	curring Charges	1
			FCC Charge	See Federal Rate Schedules	(N)

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# SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

(N)

(N)

- 9.2 Local Services Price List, (Cont'd.)
  - 9.2.1 Basic Local Service, (Cont'd.)
    - E. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. The applicable nonrecurring charges to install service are shown in this tariff. All such charges will appear on the next bill following installation of the service.

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## SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN TELECOMMUNICATION SERVICES, INC. (CONT'D.)

#### (N)

### 9.2 Local Services Price List, (Cont'd.)

### 9.2.2 Optional Calling Features

The features in this section are made available on an individual basis, as part of multiple feature packages or as part of a bundled service. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

### A. Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Business
Three-Way Calling	\$1.26
Call Return	\$1.26
Busy Connect	\$1.26
Repeat Dialing	\$1.26
Calling Number Delivery Blocking, Per Call	\$1.26

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

(N)

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### LOCAL EXCHANGE SERVICES

#### SECTION 9 – SERVICES OFFERED TO FORMER CUSTOMERS OF SATURN (N) TELECOMMUNICATION SERVICES, INC. (CONT'D.) 9.2 Local Services Price List, (Cont'd.) 9.2.2 Optional Calling Features, (Cont'd.) B. Features Offered on Monthly Basis Residential Business \$ 3.00 Anonymous Call Rejection \$5.60 Call Block \$7.70 \$ 4.00 Call Trace \$9.80 \$ 4.00 Caller ID - Basic \$15.40 \$ 7.00 Caller ID - Deluxe - Monthly Charge \$ 7.95 \$15.40 \$ 2.99 Caller ID Name Delivered \$4.19 Call Forwarding Busy Line \$6.65 \$ 1.00 Call Forwarding Busy Line Multipath \$ 2.00 \$6.65 Call Forwarding Don't Answer \$ 1.00 \$6.65 Call Forwarding Don't Answer Multipath \$ 2.00 \$6.65 Call Forwarding Variable \$ 4.00 \$8.40 \$ 5.00 Call Return \$9.10 Call Waiting \$9.80 \$ 5.50 Call Waiting Deluxe N/A \$ 6.50 Preferred Call Forwarding \$8.40 \$4.00 Remote Call Forwarding \$22.40 \$12.00 Remote Access-Call Forwarding Variable \$14.00 \$ 6.00 Repeat Dialing \$8.40 \$ 4.00 Speed Calling - 8 Code per Line \$7.00 \$4.00 Speed Calling - 30 Code per Line \$7.70 \$ 4.50 \$ 5.00 Three-Way Calling \$9.80 C. Nonrecurring Charge

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Feature Installation Charge

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(N)

Residential

\$10.00

Business \$19.00