

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: PROPOSED TARIFF FILING BY UNITED) DOCKET NO. 891031-TL
 TELEPHONE COMPANY OF FLORIDA TO MOVE A) ORDER NO. 22028
 PART OF THE LEESBURG EXCHANGE INTO THE) ISSUED: 10-10-89
 WILDWOOD EXCHANGE (T-89-405))
)

The following Commissioners participated in the disposition of this matter:

MICHAEL McK. WILSON, Chairman
 THOMAS M. BEARD
 BETTY EASLEY
 GERALD L. GUNTER
 JOHN T. HERNDON

ORDER APPROVING TARIFF

BY THE COMMISSION:

On August 1, 1989, United Telephone Company filed a tariff proposing to move three square miles of the Leesburg exchange into the Wildwood exchange. This change would relocate the Wildwood exchange boundary to coincide with the Sumter County line. Currently, thirty-one subscribers reside in the proposed transfer area. Fifteen of those customers already have Wildwood service and will not be affected by this change. The remaining sixteen customers now have Leesburg service. Five of those sixteen customers are located in the Wildwood exchange.

According to United, it can be difficult for the telephone installer to determine the existing boundary and may, out of error, give a new subscriber dial-tone out of the wrong exchange. United, allegedly, is attempting to correct this existing problem with the boundary change. United believes that coinciding the exchange boundary line with the county line will help eliminate confusion.

Customers with Leesburg service have a monthly one-party residential rate of \$7.67 with EAS to Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Montverde, Mount Dora, Tavares and Umatilla with toll free calling to 78,140 access lines. Customers with Wildwood service have a monthly one-party residential rate of \$5.39 with EAS to Bushnell with toll free calling to 13,401 access lines.

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United estimates that it would require 5,500 feet of cable at a cost of \$20,000 to provide facilities to serve the area from the Leesburg exchange whereas the existing Wildwood exchange facilities will be sufficient to serve this area until 1992. Therefore, United alleges it would incur no additional cost if this area was served from the Wildwood exchange.

It appears that customers with Leesburg exchange service who are physically located in Sumter County, are a problem for the 911 systems of Lake County. Data for the Leesburg (728) exchange customers is sent to the Lake County E911 system. According to United, because Sumter County has not agreed to pay Lake County for handling of these customers, the Lake County system routes these customers to a recording which states "911 is not available in your area". Sumter does not presently have E911 service but even after Sumter County implements an E911 system, this arrangement allegedly will not change.

In general, customers should receive service from the exchange in which they are physically located if that is economically feasible. Based on the cost support information provided by United, it appears that it would be most cost efficient to move the three square miles of the Leesburg exchange into the Wildwood exchange. The 911 problem will be resolved no later than at the conclusion of the five year grandfather period as customers will then be served out of the exchange in which they are physically located and will be dependent on their own county for 911 service.

We are reluctant, however, to force people to change their exchange or their local calling scope. Therefore, we recommend that the five people now in the Wildwood exchange receiving service from Leesburg and the eleven people now in the section of the Leesburg exchange which is to be transferred, who are also receiving service from Leesburg, be allowed to receive service from their present exchange, if desired, for a period not to exceed five years or until they move or discontinue service which ever comes first.

Based on the foregoing it is

ORDERED that United's tariff proposal to move that part of the Leesburg exchange described herein into the Wildwood exchange is approved effective October 2, 1989. It is further

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ORDERED that the eleven customers located in area to be moved will be permitted to retain their Leesburg service and the five customers located in Wildwood will be permitted to retain their Leesburg service for a period not to exceed five years.

ORDERED that this docket is closed.

By ORDER of the Florida Public Service Commission,
this 10th day of October, 1989.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

JSR

by: Kay Flynn
Chief, Bureau of Records

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes (1985), as amended by Chapter 87-345, Section 6, Laws of Florida (1987), to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial

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review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.