

ORIGINAL  
FILE COPY

**Southern Bell**

c/o Marshall M. Criser  
Suite 400  
150 So. Monroe Street  
Tallahassee, FL 32301  
Phone: (305) 530-5558

E. Barlow Keener  
Attorney

October 11, 1990

Mr. Steve C. Tribble  
Director, Division of Records and Reporting  
Florida Public Service Commission  
101 East Gaines Street  
Tallahassee, Florida 32301

In re: Docket No. 891194-TL

Dear Mr. Tribble:

Enclosed please find an original and fifteen copies of  
ACK  Southern Bell Telephone and Telegraph Company's Response to Public  
AFA \_\_\_\_\_ Counsel's Petition to Require the Offering of Call-Trace Service  
APP \_\_\_\_\_ to Customers at Reasonable, Usage Based Rates, which we ask that  
you file in the captioned docket.

CAF \_\_\_\_\_ A copy of this letter is enclosed. Please mark it to  
CMU  indicate that the original was filed and return the copy to me.  
CTR \_\_\_\_\_ Copies have been served to the parties shown on the attached  
Certificate of Service.

EAG \_\_\_\_\_

LEG 1 \_\_\_\_\_

LIN 6 \_\_\_\_\_

OPC \_\_\_\_\_

RCH \_\_\_\_\_ Enclosures

SEC 1 \_\_\_\_\_

cc: All Parties of Record  
WAS \_\_\_\_\_ A. M. Lombardo  
OTH \_\_\_\_\_ Harris R. Anthony  
R. Douglas Lackey  
John P. Fous

Sincerely yours,

*E. Barlow Keener*  
E. Barlow Keener

RECEIVED & FILED

*[Signature]*  
FPSC-BUREAU OF RECORDS

A BELLSOUTH Company

DOCUMENT NO. 891194-TL

09153 08/11/90

FPSC-RECORDS/REPORTING

CERTIFICATE OF SERVICE  
Docket No. 891194-TL

I HEREBY CERTIFY that a copy of the foregoing has been  
furnished by United States Mail this 11<sup>th</sup> day of October, 1990  
to:

Walter D'Haeseleer  
Division of Communications  
Florida Public Service Commission  
101 East Gaines Street  
Tallahassee, Florida 32399-0866

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Division of Legal Services  
Florida Public Service Commission  
101 East Gaines Street  
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Florida Dept. of Gen. Services  
Division of Communications  
2737 Centerview Drive  
Tallahassee, FL 3399-0950

*E. Barlow Keene*

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff filings by ) Docket No. 891194-TL  
Southern Bell Telephone and )  
Telegraph Company clarifying when ) Filed: October 11, 1990  
a non published number can be )  
disclosed and introducing Caller )  
ID to Touchstar Service )

SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY'S  
RESPONSE TO PUBLIC COUNSEL'S PETITION TO  
REQUIRE THE OFFERING OF CALL-TRACE SERVICE TO  
CUSTOMERS AT REASONABLE, USAGE BASED RATES

COMES NOW Southern Bell Telephone and Telegraph Company ("Southern Bell" or "Company"), pursuant to Rule 25-22.037, Florida Statutes, and files its Response to the Office of Public Counsel's ("Public Counsel") Petition to Require the Offering of Call-Trace [sic] Service to all Customers at Reasonable, Usage Based Rates (hereinafter "Petition").

1. Southern Bell filed its Florida General Subscriber Services Tariff ("GSST") A.13.19 for TouchStar™ services on June 7, 1988. The tariff became effective on August 8, 1988. Call Tracing was one of six TouchStar services approved by the Commission. As explained in the tariff, Call Tracing enables a customer, for a monthly rate, to initiate an automatic trace of the last call received. The rates for Call Tracing, which have now been in effect for more than two years, are \$4.00 per month for a residential line and \$5.00 per month for a business line. Call Tracing is being addressed in the Caller ID docket as a result of one of the issues set forth in the Order on Prehearing

DOCUMENT 891194-TL  
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Procedure. Issue 6 states:

Are there any existing CLASS Services (e.g., Call Trace, [sic] Call Return, Call Block, etc.) that have similar functions and/or benefits as Caller ID; if so, what are their detriments? Is their rate structure appropriate?

Order No. 23445, Attachment "A".

2. On September 21, 1990, Public Counsel filed its Petition recommending that Call Tracing be offered at a rate of one dollar per use throughout Florida. In support of its recommendation, Public Counsel referred to the pricing for a similarly named service offered by Bell Atlantic in New Jersey.

3. At the current subscription rate of \$4.00 per month, a residential customer may use Call Tracing as many times as she wishes during the month without incurring additional charges. On the other hand, if a per use charge were applied, a victim of repeated harassing calls who would thus be required to use Call Tracing many times would incur a substantially higher total charge for this service during a one month period. Accordingly, a per charge pricing scheme could have a repressive effect upon the use of Call Tracing and thereby reduce its societal value. The per month charge of \$4.00 gives a customer the freedom to use Call Tracing as often as necessary without concern that she may incur extraordinarily high charges.

4. Southern Bell believes that Call Tracing should continue to be offered at a flat monthly rate. Experience of the past two

years, during which Call Tracing has been offered at the \$4.00 per month rate, has shown that the rate is reasonable, customers do not object to the rate, and that the service is universally available to those customers who want this form of protection against obscene, harassing and threatening telephone calls.

5. Southern Bell would note that on September 21, 1990, the Attorney General for the State of Florida sent to the members of the Commission a letter in support of Public Counsel's Petition. For the reasons set forth above, Southern Bell does not believe Public Counsel's Petition is "pro-consumer", but rather would likely be harmful to the public and should therefore be rejected.

WHEREFORE, Southern Bell requests that the Commission deny Public Counsel's Petition to Require the Offering of Call-Trace Service to all Customers at Reasonable, Usage Based Rates.

Respectfully submitted,

SOUTHERN BELL TELEPHONE AND  
TELEGRAPH COMPANY

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## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff filing by	)	DOCKET NO. 891194-TL
SOUTHERN BELL TELEPHONE AND TELEGRAPH	)	
COMPANY clarifying when a non-published	)	ORDER NO. 23445
number can be disclosed and introducing	)	
Caller ID to TouchStar Service	)	ISSUED: 9-6-90
	)	

ORDER ON PREHEARING PROCEDURE

Pursuant to the provisions of Rule 25-22.038, Florida Administrative Code, all parties and Staff are hereby required to file with the Director of Records and Reporting a prehearing statement on or before October 26, 1990. Each prehearing statement shall set forth the following:

- (a) all known witnesses that may be called and the subject matter of their testimony;
- (b) all known exhibits, their contents, and whether they may be identified on a composite basis and witness sponsoring each;
- (c) a statement of basic position in the proceeding;
- (d) a statement of each question of fact the party considers at issue and which of the party's witnesses will address the issue;
- (e) a statement of each question of law the party considers at issue;
- (f) a statement of each policy question the party considers at issue and which of the party's witnesses will address the issue;
- (g) a statement of the party's position on each issue identified pursuant to paragraphs (d), (e) and (f) and the appropriate witness;
- (h) a statement of issues that have been stipulated to by the parties;
- (i) a statement of all pending motions or other matters the party seeks action upon; and
- (j) a statement as to any requirement set forth in this order that cannot be complied with, and the reasons therefore.

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The original and fifteen copies of each prehearing statement must be received by the Director of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on October 26, 1990. Failure of a party to timely file a prehearing statement shall be a waiver of any issues not raised by other parties or by the Commission Staff. In addition, such failure shall preclude the party from presenting testimony in favor of his or her position on such omitted issues. Copies of prehearing statements shall also be served on all parties. Prehearing statements shall substantially conform to the Florida Rules of Civil Procedure requirements as to form, signatures, and certifications.

Each party is required to prefile all exhibits and all direct testimony it intends to sponsor in written form. Prefiled testimony shall be typed on standard 8 1/2 x 11 inch transcript quality paper, double spaced, with 25 numbered lines, in question and answer format, with a sufficient left margin to allow for binding. An original and fifteen copies of each witness' prefiled testimony and each exhibit must be received by the Director of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on the due date. Failure of a party to timely prefile exhibits and testimony from any witness in accordance with the foregoing requirements may bar admission of such exhibits and testimony. Copies of all prefiled testimony shall also be served by the sponsoring party on all other parties.

A final prehearing conference will be held on November 15, 1990, in Tallahassee. The conditions of Rule 25-22.038(5)(b), Florida Administrative Code, will be met in this case and the following shall apply:

Any party who fails to attend the final prehearing conference, unless excused by the prehearing officer, will have waived all issues and positions raised in his or her prehearing statement.

Any issue not raised by a party prior to the issuance of the prehearing order shall be waived by that party, except for good cause shown. A party seeking to raise a new issue after the issuance of the prehearing order shall demonstrate that: he or she was unable to identify the issue because of the complexity of the matter; discovery or other prehearing procedures were not adequate to fully develop the issues; due



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diligence was exercised to obtain facts touching on the issue; information obtained subsequent to the issuance of the prehearing order was not previously available to enable the party to identify the issue; and introduction of the issue could not be to the prejudice or surprise of any party. Specific reference shall be made to the information received, and how it enabled the party to identify the issue.

Unless a matter is not at issue for that party, each party shall diligently endeavor in good faith to take a position on each issue prior to issuance of the prehearing order. When a party is unable to take a position on an issue, he or she shall bring that fact to the attention of the prehearing officer. If the prehearing officer finds that the party has acted diligently and in good faith to take a position, and further finds that the party's failure to take a position will not prejudice other parties or confuse the proceeding, the party may maintain "no position at this time" prior to hearing and thereafter identify his or her position in a post-hearing statement of issues. In the absence of such a finding by the prehearing officer, the party shall have waived the entire issue. When an issue and position have been properly identified, any party may adopt that issue and position in his or her post-hearing statement.

To facilitate the management of documents in this docket, parties and Commission Staff shall submit an exhibit list with their respective prehearing statements. Exhibits will be numbered at the hearing. Each exhibit submitted shall have the following in the upper right-hand corner (for identification prior to the hearing): the docket number, the witness's name, the word "Exhibit" followed by a blank line for the Exhibit Number, the title of the exhibit, and a prehearing identification number consisting of the initials of the witness and a number.

An example of the typical exhibit identification format is as follows:

Docket No. 870675-TL  
J. Doe Exhibit No. \_\_\_\_\_  
Cost Studies for Minutes of Use by Time of Day  
(JXD-1)

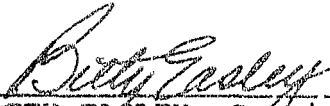
ORDER NO. 23445  
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The following dates have been established to govern the key activities of this proceeding in order to maintain an orderly procedure.

1. September 26, 1990 - Direct Testimony to be filed
2. October 12, 1990 - Staff Direct Testimony, if needed
3. October 26, 1990 - Rebuttal Testimony to be filed
4. October 26, 1990 - Prehearing Statements to be filed
5. November 15, 1990 - Prehearing Conference
6. November 28-29, 1990 - Hearings to be held.

Attached to this Order as Appendix "A" is a tentative list of the issues which will be addressed in this proceeding. Prefiled testimony and prehearing statements shall be addressed to the issues set forth in Appendix "A".

By ORDER of Commissioner Betty Easley, as Prehearing Officer,  
this 3th day of SEPTEMBER, 1990.

  
BETTY EASLEY, Commissioner  
and Prehearing Officer

( S E A L )

ABC

APPENDIX "A"

LIST OF ISSUES

1. (Informational) For the purposes of this docket, what is the definition of Caller ID?
2. [LEGAL] Is Caller ID a trap and trace device as described in Chapter 934, Florida Statutes?
3. [LEGAL] Does Caller ID violate any federal laws or any laws of the State of Florida?
4. [LEGAL] Does Caller ID violate Florida's Constitution?
5. What are the benefits and detriments to Florida's consumers of Caller ID services?
6. Are there any existing CLASS services (e.g., Call Trace, Call Return, Call Block, etc.) that have similar functions and/or benefits as Caller ID; if so, what are their detriments? Is their rate structure appropriate?
7. What effect will Caller ID have on nonpublished and unlisted subscribers?
8. What alternatives to Caller ID blocking are available and do they sufficiently protect customers' anonymity?
9. Should the Commission allow or require the blocking of Caller ID? If so, to whom and under what circumstances?
10. What special arrangements, if any, should be made regarding Caller ID for law enforcement personnel?
11. What special arrangements, if any, should be made regarding Caller ID for any other group or groups?
12. Is Caller ID in the public interest?

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13. What further action should be taken on Southern Bell's tariff filings introducing Caller ID (T-89-507) and changing the conditions under which nonpublished number information will be divulged (T-90-023)? What should be the effective date of such action?