

GALCIRAL

FHE GAPY

PSC-RECORDS#REPORTING

April 24, 1990

Mr. Paul Sexton Attorney at Law 211 South Gadsden Street Tallahassee, FL 32301-1809

Dear Mr. Sexton:

RE: DOCKET NO. 910292-TI, INITIATION OF SHOW CAUSE PROCEEDINGS AGAINST TELESPHERE NETWORK INC. FOR VIOLATION OF FPSC RULES 25-4.111(1) and 25-4.043 REGARDING RESPONSES TO CONSUMER COMPLAINTS

We are still having difficulty getting responses to consumer complaints from Telesphere. The following cases are still outstanding and written reports are requested immediately:

Complaint	Case No.	Report Due
R. Smith	36256P	01/03/91
P. Meloy	40631P	02/15/91
E. Mastry	43446P	03/13/91

Telesphere persists in ignoring staff's requests for responses to consumer complaints. I would appreciate your assistance in getting Telesphere to provide these reports as soon ACK . as possible. Please let me know if you have any questions. AFA -APP _____ Sincerely, CAF _____ CMU _____ Kathryn Dyal Brown CTR _____ Consumer Affairs Analyst Division of Consumer Affairs EAG _____ LEG ____KDB:kt LIN ______ John Adams, Division of Legal Services Docket No. 910292-TI OPC _ RCH _ SEC _ **BOCUMENT NUMBER-DATE** WAS _____ 03986 APR 25 199 OTH -