

FLORIDA PUBLIC SERVICE COMMISSION
FLETCHER BUILDING
101 EAST GAINES STREET
TALLAHASSEE, FLORIDA 32399-0850

MEMORANDUM

July 18, 1991

TO : DIRECTOR OF RECORDS AND REPORTING

FROM : DIVISION OF COMMUNICATIONS (LONG, AUSTIN)
DIVISION OF LEGAL SERVICES (MURPHY) *Can* *FL*

RE : DOCKET NO. 910769-TL - PROPOSED TARIFF FILING
INTRODUCING PUBLIC INMATE CALLING SERVICES BY SOUTHERN
BELL TELEPHONE AND TELEGRAPH COMPANY (T-91-143 FILED
3/22/91)

AGENDA: JULY 30, 1991 - CONTROVERSIAL - PARTIES MAY PARTICIPATE

CRITICAL DATES: TARIFF SUSPENSION DEADLINE - MAY 21, 1991
COMPANY WAIVED 60-DAY RULE

DISCUSSION OF ISSUES

ISSUE 1: Should the proposed tariff filing introducing Public Inmate Calling Service and Customer Provided Public Inmate Calling Service by Southern Bell Telephone and Telegraph Company be approved?

RECOMMENDATION: Yes, the proposed tariff filing introducing Public Inmate Calling Service and Customer Provided Public Inmate Calling Service by Southern Bell Telephone and Telegraph Company should be approved.

STAFF ANALYSIS: Southern Bell Telephone and Telegraph Company (Southern Bell or Company) filed proposed revisions to its General Subscriber Service Tariff on March 22, 1991 (Attachment A). The purpose of this filing was to introduce pay telephone services for use in confinement facilities (i.e., correctional facilities and hospitals for the mentally ill) that followed the guidelines delineated in Docket No. 860723-TP, Order No. 24101.

The Company proposes to introduce Public Inmate Calling Service and Customer Provided Public Inmate Calling Service. The former will be provided by LEC payphones to confinement facilities while the latter will be an identical service offered

DOCUMENT NUMBER-DATE

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PSC-RECORDS/REPORTING

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to nonLEC PATS providers.

Public Inmate Calling Service will provide the confinement facility administrator with several call management options:

1. It may be arranged for outward-only calling.
2. It may be arranged to limit calls to fifteen minutes, with notice of disconnect.
3. It may be arranged to block 911 and 411 calls.
4. It may provide unrestricted use in fully supervised areas.
5. It will be arranged to allow only 0+ collect calls for local, intra/interLATA calls and to block all other calling.
6. It may be arranged to allow seven digit sent-paid local calling. This would be allowed by assigning PIN numbers to the inmates and allowing them to make a specified number of local calls without being charged at the time of the call. The confinement facility would be billed \$.25 per call by the LEC.
7. It may be arranged to limit calls to approved numbers.
8. It may be arranged to block access to certain numbers or NXX codes.
9. It may be arranged to deny access to all locally available interexchange carriers.
10. It may be arranged to provide call detail information such as date, time, and duration of calls, and called and calling telephone numbers if the facility stipulates that such information is necessary for fraud prevention and that it does not violate any laws. A conspicuous notice will be placed on or near the telephone station notifying callers that the information is being recorded.
11. It may be arranged to provide inmates with "free" calls to the local public defender's office. The confinement facility will be billed \$.25 per call by the LEC.

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All of these restrictions are in compliance with the provisions outlined on pages 48-50 of Order No. 24101.

In addition to the two services, a provision has been proposed to limit the charge for use of a debit card pay telephone station for local calls to \$1.00. This also complies with provisions mandated in Order No. 24101.

Southern Bell did not include any revenue or cost data with this filing. The Company does not propose to charge for this service (although all calls made from the paystations will incur normal usage charges, such as the \$.25 per local message billed to the confinement facility but perceived as "free" to the inmates). The costs to the facility will consist of the charges for calls placed using the various methods of access and charges for unregulated CPE hardware and software, if required (some of the more advanced features, such as call detail and PIN number assignments will require a PC and special software). The costs to the Company are expected to be minimal.

Southern Bell currently offers some of these features to confinement facilities at the facilities' request. This proposal will add to those features and tariff the features that are currently included in the facilities' individual contracts. Public Inmate Calling Service is designed to reduce fraud in these facilities and reduce the overall costs to the facility administrators as well as to the Company. Also, some nonLEC "smart" phones provide some or all of these capabilities today. Therefore, the Company views this service as more of an upgrade to their network and services as opposed to a new service. It will be provided by request only and will not be aggressively marketed.

Staff believes this tariff filing is appropriate. It was filed as a direct result of Order No. 24101 and follows the provisions allowed therein. The Company has received several requests for this service from confinement facilities and staff believes that it will help curtail the increasing fraud problems they are experiencing. For the reasons outlined in this recommendation, staff believes this tariff should be approved as filed.

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ISSUE 2: Should the Commission waive Chapters 25-4.076(3), 25-4.076(5), 25-24.515(3), 25-24.515(4), and 25-24.515(6), F.A.C. to allow for the provisioning of these services?

RECOMMENDATION: Yes, the Commission should waive Chapters 25-4.076(3), 25-4.076(5), 25-24.515(3), 25-24.515(4), and 25-24.515(6), F.A.C. to allow Southern Bell to provide these services.

STAFF ANALYSIS: Staff is currently pursuing rule changes that will allow companies to provide services such as these to confinement facilities. However, current rules prohibit some of the services proposed. Staff recommends that the following rules be waived in this instance:

25-4.076 Pay Telephone Service Provided By Local Exchange Companies

(3) Each telephone station shall have the capability of coin free access to a local exchange company toll operator and the universal emergency telephone number "911" where operable; and coin free or coin return access to local directory assistance, intercept, repair service and calls to the business office of the company.

(5) Each telephone station which provides access to any long distance company must provide access to all locally available long distance companies regardless of which form of access is available.

25-24.515 Pay Telephone Service

(3) Each telephone station shall permit access to the universal telephone number "911" where operable, without requiring the use of a coin, paper money, or a credit card. Where such number is not operable, the station shall permit access to a local exchange company toll operator under the same conditions.

(4) Each telephone station shall, without charge, permit access to local directory assistance and the telephone number of any person responsible for repairs or refunds but may provide access by coin return. Any long distance directory assistance charges applied to the pay telephone service company may be passed on to the customer.

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(6) Each telephone station which provides access to any interexchange company must provide access to all locally available interexchange companies.

Waiving these rules will allow Southern Bell to provide Public Inmate Calling Service and Customer Provided Public Inmate Calling Service to confinement facilities until a rule amendment is completed.

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July 18, 1991

ISSUE 3: Should this docket be closed?

RECOMMENDATION: Yes, if Issues 1 and 2 are approved this tariff should become effective on 8/5/91. If a timely protest is filed this tariff should remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF ANALYSIS: At the conclusion of the protest period, if no protest is filed this docket should be closed.



Southern Bell

A. M. Lombardo
Assistant Vice President-Regulatory Relations

Suite 400
150 S. Monroe Street
Tallahassee, FL 32301
904 224-7798

March 22, 1991

Mr. Walter D'Heaseleer
Director, Division of Communications
Florida Public Service Commission
101 East Gaines Street
Tallahassee, FL 32301

RECEIVED

MAR 22 1991

Dear Mr. D'Heaseleer:

Pursuant to Florida Statute 364.05 we are ^{DIVISION OF COMMUNICATIONS} filing herewith revisions to our General Subscriber Service Tariff. Following are the affected pages:

General Subscriber Service Tariff

- Subject Index - Eighth Revised Page 5
- Ninth Revised Page 6
- Eighth Revised Page 11
- Section A1 - Fourth Revised Page 5
- Fifth Revised Page 6
- Fourth Revised Page 9
- Section A2 - Sixth Revised Page 1
- Section A7 - Contents-Fourth Revised Page 1
- Contents-Second Revised Page 1.1
- Third Revised Page 1
- Second Revised Page 2
- Original Page 2.1
- Sixth Revised Page 3
- Seventh Revised Page 11
- Original Page 11.1

The purpose of this filing is to introduce new Coin Telephone Service offerings in Southern Bell called Public Inmate Calling Service (ICS) and Customer Provided Public Inmate Calling Service (CPPICS). These services offer arrangements which specifically address calling limitations appropriate to the inmate market and are in adherence to those restrictions specified for confinement facilities in Order No. 24101, issued 02/14/91 in Docket No. 860723-TP.

Your consideration and approval will be appreciated.

Yours very truly,


Assistant Vice President
Regulatory Relations

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Attachments

EXECUTIVE SUMMARY**Public Inmate Calling Service (ICS)
and
Customer Provided Public Inmate Calling Service (CPPICS)****Introduction**

This filing is to provide public calling service for the exclusive use of inmates served within the confines of penal, correctional or mental institutions. The service offers arrangements at the request of the institution administrator which will specifically address calling limitations appropriate to the inmate market. These limitations are in adherence to those restrictions specified for confinement facilities in Order No. 24101, issued 02/14/91 in Docket No. 860723-TP.

Provisioning of this service is to be allowed from both Company (ICS) and customer provided (CPPICS) public telephone sets.

Description of Present Tariff

The current Tariff does not address separate provisions for inmate calling arrangements.

Description of Proposed Tariff

At the request of institution administrators, public telephone service will be offered within the confines of the facility which addresses calling arrangements appropriate to deter fraud and abuse on inmate originated calling. Such arrangements will allow only 0+ collect local, intraLATA and interLATA calls including disallowance of calls to Directory Assistance. At the administrator's request, arrangements may also be made for outward only calling, call timing, unrestricted calling from certain sets in supervised locations, and call allowance or blocking to specific telephone numbers.

Technical Information

Depending on the system size, ICS equipment may be provisioned on the customer's premise (Remote Automated Call Toll System - RACTS) or in his serving central office (Collect Call Timing Device - CCTD) - both scenarios provide the same service. See Attachment I for further descriptions of the RACTS and CCTD systems.

CPPICS will be provisioned by the customer under regulations, rates and charges as defined for Public Telephone Access Service for Customer Provided Equipment (CPE).

Market Information

Regulatory and network constraints are required to address the increasingly sophisticated demands of the inmate market. Sophisticated calling restrictions are needed to deter increasing fraud and abuse from pay phones. Southern Bell proposes to do this by offering ICS as a regulated service with certain calling restrictions routinely allowed when specifically requested by the administration of confinement facilities.

Optional feature capabilities may also be provided, depending on the type of ICS system desired (Basic or Deluxe). Complimentary to ICS is nonregulated monitoring and PC equipment which may be leased from the Company by ICS subscribers. Attachment II provides a brief description of the features and equipment.

ICS will be installed to meet the needs of the inmate market. It will be deployed on a demand basis and will not be aggressively marketed.

Similar to ICS, CPPICS will allow for calling arrangements appropriate to the inmate market. CPPICS, however, will be provisioned by the customer under regulations, rates and charges as defined for Public Telephone Access Service for Customer Provided Equipment (CPE).

Revenue Information

Not applicable. Each request for ICS will be evaluated individually based on the institution's existing inmate revenue to the Company.

Cost Information

Not applicable.

Conclusion

Requirements set forth under ICS/ CPPICS are not intended as restrictive treatment of inmates' (end users) access to telecommunications but rather a mutual effort between the Company and the institution to protect the integrity and security of the institution and safety of the public.

Customer Effects

Each request for ICS will be evaluated individually based on the institution's existing inmate revenues to the Company.

EXECUTIVE SUMMARY**Science Dynamics Collect Call Timing Device (CCTD)**

The CCTD system is installed in the central office between the set and the switch through the distribution frame. The customer has the capability to begin with a basic system and expand to a deluxe system. The features of the system are as follows:

Basic System

- Provides call restriction.
- Prevents inmates from dialing a second number on a connected call.
- Up to 500 restricts can be entered in the database.
- Includes one fixed restrict announcement or fast busy.

Deluxe System

- Provides features of the basic system and adds the following:
- Call timing and automatic cutoff when time limit is exceeded.
- Three warning announcements for notification of automatic cutoff.
- Allows calls to 20 specific numbers for each inmate. Specific numbers are retained in a database organized by a Personal Identification Number (PIN). Operational: Allows calls to specific numbers in an allowed number database without a PIN. This option must be requested at time of order.
- Prohibits restricted numbers from being entered to allowed list.
- Announcement capability provided for PIN entry prompts.
- Administration system implemented on a personal computer.

EXECUTIVE SUMMARY**Remote Automated Call Toll System (RACTS)**

Remote Automated Call Toll System (RACTS) provides call timing, automatic cut-off, and call restriction ONLY on coin and coinless stations. RACTS I is called the Defender unit which is for coinless stations and RACTS II is the Advantage Unit which is for coin stations. RACTS is an extension to the network with all necessary equipment located in the customers telephone equipment room.

EXECUTIVE SUMMARY

Marketing Service Description

Following is an abbreviated general description of the optional features the Company offers with ICS. The call detail feature is presently not available but is planned for the near future.

a. Call Restriction

The call restriction capability desired by prison administrators will allow basic system restrictions or specific inmate restriction. In the basic system, prisoners can be prevented from dialing specific numbers (a judge, police, witnesses, etc.) or groups of numbers (an NXX for the courthouse). The deluxe system will allow inmates, through assigned personal identification numbers (PIN), to call only a select group of numbers or restrict certain numbers from being called. With the use of PIN, each inmate will have his/her own set of restrictions updated at predetermined intervals or as necessary. With the deluxe system, the individual correctional facility will have to administer the system through a personal computer.

b. Call Timing and Cut Off

This feature will automatically time every inmate call and allow the correctional facility administrators to place limits on the length of each call. Should the inmate exceed his/her allotted calling time, the system will automatically disconnect the call. There will be three recorded announcements for the timed call. The inmate will hear all three announcements while the called party hears only one.

c. Call Detail Reporting

Another feature needed is the ability to provide prison administrators with various call detail management reports. These reports provide station message detail records on calls made from a specific pay phone or by a specific inmate using his/her account code or PIN. Like call restriction, this feature can be activated on the basic and the deluxe systems. Call detail reports can be call specific or summarized to provide a management and control toll for prison administrators.

d. ICS Monitoring

Service observing equipment which provides monitoring capabilities for the institution administrators. It is available to Basic and Deluxe ICS customers. The amount of observing and display equipment leased is determined by the number of lines to be served.

Executive Summary

e. ICS Personal Computer (PC)

Computer keyboard, monitor, modem and software which allows the customer to implement and administer certain Deluxe ICS applications including Personal Identification Numbers (PIN) for inmates.

ISSUED: February 15, 1991 *March 23 1991*
BY: Joseph P. Lacher, Vice President
Miami, Florida

EFFECTIVE: March 11, 1991
JUNE 24, 1991

SUBJECT INDEX

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PENDING

*Registered Service Mark of BellSouth Corporation

Tariff Revisions
15 Legislative Format
Not for Approval

ISSUED: ~~November 8, 1990~~ March 22, 1991
BY: Joseph P. Lacher, Vice President
Miami, Florida

EFFECTIVE: ~~January 7, 1991~~
JUNE 24, 1991

SUBJECT INDEX

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Tariff Revisions
Legislative Format
Not for Approval

FLORIDA

ISSUED: March 14, 1991 North 33, 1041

BY: Joseph P. Locher, Vice President

Miami, Florida

EFFECTIVE: May 13, 1991

TIME 34, 1041

A1. DEFINITION OF TERMS

CONSULTATION HOLD

A Center feature which permits a station user to hold an existing call while originating a new call for the purpose of consultation. After consultation the initial call can be restored. This feature is available on incoming calls only, unless specified as Consultation Hold - All Calls.

CONTIGUOUS

1. Wire centers having a common boundary, i.e., touching along a boundary in accordance with the following guidelines:
 - a. common boundary of habitation, i.e., will or without a road crossing the boundary;
 - b. separated by a river, lake or swampland with a road connecting the two directly.
2. For purposes of this definition, the following circumstances do not qualify as contiguous:
 - a. separated by a river, lake or swampland with a road connecting the two indirectly, i.e., the road passes through another exchange;
 - b. separated by a river, lake or swampland with no road connecting the two directly;
 - c. common boundary at a point; the corners of two adjacent wire centers touch.

CONTRACT PERIOD

The length of time for which a subscriber is obligated to maintain service, facilities and equipment.

COST

Whenever the word "cost" is used in this tariff, it is intended to refer to the cost of labor, material and incidentals, plus a charge for supervision.

CREDIT CARD

The term "Credit Card" denotes a billing arrangement by which a bill may be charged to an authorized Company Credit Card number, an Interexchange Carrier Credit Card Number or a Commercial Bank Credit Card number.

GROSS REFERENCE LISTING

The listing of a generally accepted name of a subscriber followed by a reference to applicable listing.

CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

CUSTOMER PREMISES

Customer Premises is the discrete real property owned, leased or controlled by a customer for the customer's own business or residential purposes.

CUSTOMER PREMISES EQUIPMENT (CPE)

CPE includes terminal equipment located on the customer's premises, and in inventory, such as telephone sets, teleprinters, data terminal equipment, private branch exchange equipment, key system equipment, mobile telephone equipment, dialers and other supplemental equipment. CPE does not include Public and Semipublic Telephone Service, terminal equipment used for official telephone company business; subscriber multiplexing terminal equipment, subscriber pair gain equipment, transmit earth stations, when provided as an integral part of the network facilities; or telecommunications devices for the deaf (TDD).

CUSTOMER PROVIDED PUBLIC INMATE CALLING SERVICE (CPIPICS)

Gain telephone access line service provided by the Company to our Company public telephone providers for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

(N)
(N)

Tariff Revisions

Legislative Format

17 Not for Approval

Material previously appearing on this page now appears on page(s) 6 of this section

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ISSUED: ~~March 14, 1991~~ *March 22, 1991*
BY: Joseph P. Lacher, Vice President
Miami, Florida

EFFECTIVE: ~~May 13, 1991~~
JUNE 24, 1991

A1. DEFINITION OF TERMS

CUT-THROUGH OPERATION

Control of the progress in establishing a call over a private line facility from location to location is under the control of the user, i.e. digits are dialed to each intervening and/or the terminating switching system(s) upon receipt of dial tone (or time delay period) until the call is completed.

(M)

(M)

DATA ACCESS ARRANGEMENT

The term "Data Access Arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section A15. of this Tariff.

(M)

(F)(M)

DATA SWITCHING

The term "Data Switching" as used in connection with composite data service denotes the switching of data (nonvoice) messages by the interchange, controlling and routing of data messages between two or more stations, via communications facilities, while the information content of the message remains unaltered.

DEBIT CARD PUBLIC TELEPHONE

Commonly used in confinement facilities. Debit Card Public Telephones have the ability to operate by employing a debit card and associated credit account. When the card is utilized, it debits call charges from a credit amount maintained by the card.

(N)

(N)

DEMARICATION POINT

Demarcation Point is the point of physical interconnection (connecting block, terminal strip, jack, protector or remote isolation device) between the telephone network and the customer's premises wiring. This point is part of the telephone network, provided and maintained by the Company under tariff. The location of this point is:

- Single Line/Single Customer Building - Either at the point of physical entry to the building or a junction point as close as practicable to the point of entry.
- Single Line/Multi Customer Building - Within the customer's premises at a point easily accessed by the customer.
- Multi Line Systems - At a point within the same room and within 25 feet of the FCC registered terminal equipment.

DIRECT CURRENT SUPPLY

Electrical energy for talking and signaling purposes, other than ringing.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING

The publication in the Company's directory and/or information records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

- Caption Listing:** The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.
- Cross Reference Listing:** The listing of a generally accepted name of a subscriber followed by a reference to another listing.
- Foreign Exchange Listing:** The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served.
- Indented Listing:** Indented listings are used where a subscriber has more than one listing for services under the same name at one or more locations.
- Stylist* Service:** A directory listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters.

Tariff Revisions
Legislative Format
Not for Approval

SOUTHERN BELL TELEPHONE
AND TELEGRAPH COMPANY
FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF

ISSUED: ~~October 13, 1988~~ March 22, 1991
BY: Vice President
Miami, Florida

Fourth Revised Page 9
Cancels Third Revised Page 9
Cancels Second Revised Page 9

EFFECTIVE: ~~December 13, 1988~~
JUNE 24, 1991

A1. DEFINITION OF TERMS

FOREIGN EXCHANGE MILEAGE

See "Mileage and Zone Charge".

FOREIGN EXCHANGE SERVICE

See "Exchange Service".

FULLY PARTITIONED

A description of a shared switching system which does not permit or provide local service access sharing or resale or intercom calling between unaffiliated entities.

INDENTED LISTING

Indented listings are used where a subscriber has more than one listing for service under the same name at one or more locations.

INITIAL CHARGE

See "Installation Charge".

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

INMATE CALLING SERVICE (ICS)

A Coin Telephone Service provided by the Company for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

(N)
(N)

INSTALLATION CHARGE

A nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

INTRASYSTEM WIRING

Intrasytem wiring includes all cable and wiring and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings, support structure, etc.) which connect a system's station components to one another or to the common equipment of a PBX, key or similar system.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

LATA

See "Local Access and Transport Area".

Tariff Revisions
19 Legislative Format
Not for Approval

ISSUED: ~~December 21, 1989~~ March 22, 1991
BY: Vice President
Miami, Florida

EFFECTIVE: ~~February 26, 1990~~
JUNE 24, 1991

A2. GENERAL REGULATIONS

A2.1 Application

- A. The regulations specified herein are applicable to all communication services offered in this Tariff by Southern Bell Telephone and Telegraph Company, hereinafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various sections of this Tariff.
- B. Service to Century, Florida is provided by the South Central Bell Telephone Company from the Flomaton, Alabama, exchange. Rules, regulations and rates applicable at Century are as specified in the *this* Tariff.

A2.2 Limitations and Use of Service

A2.2.1 Use of Subscriber's Service

- A. Telephone equipment and facilities are furnished for the use of the subscriber, employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment except in connection with semipublic telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, for switched data (nonvoice) communications relating directly to the business of Composite Data Service Vendor's patrons, or a subscriber who is engaged as a communications common carrier in an overseas data message service, to patrons of hotels subscribing to message rate service, members of clubs, patients of hospitals, to occupants of licensed Nursing Homes, occupants of licensed Adult Congregate Living Facilities, occupants of licensed continuing care facilities or facilities certificated pursuant to the National Housing Act, to occupants of living units of Time Share (Interval Ownership) Condominiums subscribing to business message rate or measured service, students living in quarters furnished by schools, colleges or universities; to persons temporarily leasing a subscriber's residential premises, to the transient public in connection with reservation service at airport terminals and other public places, or to exhibitors in exhibition halls on a temporary basis not to exceed 30 days, or to clients of a certificated Shared Tenant Service operation as specified in Section A23 of this Tariff. In addition, airports are permitted to extend local service to businesses located at the airport terminal and engaged in airport operations necessary for the proper functioning of an airport.

Subscribers who desire to provide access arrangements for the exclusive use of inmates served within the confines of penal, correctional or mental institutions, shall do so under the regulations, rates and charges as set forth in Section A7 of this Tariff for Coin Telephone Service. (N)

- B. Except as otherwise provided in this Tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to Long Distance Message Telecommunications Service (MTS) or Wide Area Telecommunications Service (WATS) nor to a subscriber who is engaged as a communications common carrier in a public telegram message business, or overseas data message service, nor to a Composite Data Service Vendor in the provision of composite data service to its patrons. This prohibition also does not apply to exchange access lines when provided to resellers or sharers as a means of accessing their resold or shared MTS or WATS. This prohibition also does not apply to exchange access lines when provided in connection with Public Telephone Access Service for Customer Provided Equipment. This prohibition also does not apply to exchange access lines when provided to certificated Shared Tenant Service providers in connection with the resale or sharing of local exchange service.
- C. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

ISSUED: ~~March 14, 1991~~ March 22, 1991
BY: Joseph P. Lacher, Vice President
Miami, Florida

EFFECTIVE: ~~May 19, 1991~~
JUNE 24, 1991

A7. COIN TELEPHONE SERVICE

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			<u>(M)</u>

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A7. COIN TELEPHONE SERVICE

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A7. COIN TELEPHONE SERVICE

A7.1 Public Telephone Service

A7.1.1 Definition and Purpose of Public Telephones

A public telephone is an exchange station installed with or without an associated coin collecting device at the Company's initiative or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Public telephones are installed for the use of the general public and their use by any occupants of the premises in which they are located is only incidental to their principal purpose.

A7.1.2 Public Telephone Locations and Requirements

- A. The Company recognizes its responsibility for providing adequate telephone facilities to meet all reasonable public requirements, and the decision as to the extent, character and location of the public telephone facilities rests with the Company.
- B. In the selection of premises the Company endeavors to secure the most suitable of those available for the purpose, public convenience considered. The character of the premises or the location of the equipment should not be such as to offer risk to the Company's equipment or receipts.

A7.1.3 Equipment

- A. Public telephones are ordinarily connected with individual lines and are equipped with coin collecting devices; however, at the option of the Company, public telephones without coin collecting devices may be furnished at the Company's option for the placing of collect, credit card or third-number billed calls.
- B. Booths are furnished when in the judgment of the Company they are warranted by the estimated amount of traffic, or by the character of the location, as in lobbies, waiting rooms, etc.
- C. Extension stations are not furnished in connection with public telephone service.
- D. In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly identify the station.
- E. The equipment specified in A7.2.4. following is considered customer premises equipment under the FCC's decision in CI-II (Docket 20828) but has been assigned to the Company under the Modification of Final Judgement (MFJ). Its provision will be subject to the following restrictions:
 1. The Company will continue to provide maintenance for Company provided customer premises equipment only until December 31, 1987, or such earlier date as may be necessary and appropriate to comply with applicable state or federal laws, rules, or regulations. +T

A7.1.4 Message Charges

- A. Local messages from public telephones are charged at 25 cents per message¹ (USOC IPC) (C)
 1. Local message

(a) Per Message	Rate	USOC	
	\$25	NA	+E

Note 1: Local messages initiated from Debit Card Public
Telephones located in confinement facilities may be charged
at no more than \$1.00 per message. (N)

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A7. COIN TELEPHONE SERVICE

A7.1 Public Telephone Service (Cont'd)

A7.1.4 Message Charges (Cont'd)

~~B. (DELETED)~~

~~C. (DELETED)~~

B. -B- Long distance messages will be charged for at the Company's established operator handled station-to-station or person-to-person rates in Section A18.

+D+
+D+
(I)

A7.1.5 Reserved for Future Use

A7.1.6 Reserved for Future Use

A7.1.7 Inmate Calling Service (ICS)

(N)

(N)

(N)

A. Public telephones will be provided at the option of the Company for the exclusive use of inmates served within the confines of a penal, correctional, or mental institution where potential usage by inmates warrants establishing the service. The Inmate Calling Service (ICS) "administrator" is the executive officer or person designated by the executive officer of the penal, correctional, or mental institution.

B. Subject to other applicable provisions of this Tariff, the following provisions also apply to public ICS lines:

(N)

1. May be arranged for outward only calling.

(N)

2. May be arranged by the administrator to terminate calls after fifteen (15) minutes of conversation time or in cases of emergency in accordance with any Rules or Regulations of the Commission. Notice of disconnect must be made to the end user prior to terminating the call. The Company will not provide credit or equivalent service to the called or calling parties for such calls.

(N)

3. May be arranged to block Directory Assistance (411) and emergency (911) calls.

(N)

4. Unrestricted public telephone service may be provided at the administrator's request in a fully supervised location.

(N)

5. Shall be arranged to allow only 0+ collect calls for local, intralATA, and interLATA calls and to block all other calling including, but not limited to, local direct, credit card, third number, 1+ semi-paid, 0+ semi-paid, 0- semi-paid, all 0-, 700, 800, 900, 976, 950, 911, and 10XXX.

(N)

6. May be arranged for seven digit semi-paid local calling and for 0+ collect calling for intralATA, and interLATA calling.

(N)

7. May be arranged by the administrator to limit individual inmate calls to approved telephone numbers.

(N)

8. May be arranged by the administrator to block access to certain telephone numbers.

(N)

9. May be arranged by the administrator to deny access to all locally available interexchange carriers.

(N)

10. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders.

(N)

C. At the request of the facility administrator, the Company may provide inmates with the capability to make local calls to public defender telephone numbers at no charge. Such calls will be charged to the administrator at the local message charges specified in A7.1.4 of this Tariff.

(N)

(M)

Material previously appearing on this page now appears on page(s) 2.1 of this section

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BY: Joseph P. Lacher, President-FL
Miami, Florida

A7. COIN TELEPHONE SERVICE

A7.1 Public Telephone Service (Cont'd)

~~A7.1.7 Inmate Calling Service (ICS) (Cont'd)~~

~~A notice shall be conspicuously displayed near ICS telephones which notifies inmates that the prison facility may monitor time and restrict service from such phones and that information, such as date and time of call, duration of call, and originating and terminating number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service.~~

(N)

(N)

A7.2 Semipublic Telephone Service

A7.2.1 Definition and Requirements

- A. Semipublic telephone service is that class of individual line main station exchange service furnished in locations which in the judgment of the Company are reasonably accessible to the public. It is not intended as a substitute for other service or as a means of providing an alternative service at a lower charge. Semipublic telephones are furnished if the nature and amount of usage indicate that it is suited to meet requirements at the following types of locations, and at the option of the Company:
1. Where there is an appreciable demand for service on the part of transients but where in the opinion of the Company, the installation of a public telephone is not warranted. (M)
 2. Where there is a collective use of the service by a relatively stable body of guests, members of clubs or transients. (M)
 3. Where the demand for service is for a combination of customer and transient usage. (M)
- B. Upon request of a subscriber, one way outward semipublic telephone service may be provided at a location where other regular exchange service is also furnished. (M)
- C. Subscribers may display telephone signs furnished by the Company and allow the use of the station to the general public. (M)
- D. The Company may terminate service at locations where in its judgment losses by theft are likely to occur, unless the subscriber executes an agreement to indemnify the Company against such losses. (M)

A7.2.2 Coin Box Semipublic Service

- A. Semipublic service is normally equipped with a coin box. (M)

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A7. COIN TELEPHONE SERVICE

A7.2 Semipublic Telephone Service (Cont'd)

A7.2.3 Noncoin Semipublic Service

- A. Semipublic service lines will be provided without a coin box, at the subscriber's request. Local messages are metered and the rates set forth in Section A7.2.4.C. for each local message and the monthly rates as shown in Section A7.2.4.A. for each line applies. (T)
- B. The subscriber shall be responsible for the payment of all charges for outgoing local calls and long distance telephone calls sent paid or received collect at the station.
- C. The message register for recording the number of completed local calls is furnished as a part of the service.
- D. Noncoin Semipublic Service is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over noncoin Semipublic lines (or other Semipublic or Public coin lines). Where noncoin Semipublic Service is furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use of the particular establishment.
- E. Noncoin semipublic service is furnished to a subscriber upon the condition that use of the service by others shall not be made subject to any charge by the subscriber in addition to the rates and charges of the Company as set forth in applicable tariffs.

A7.2.4 Rates and Charges

- A. The monthly rate for Semipublic Telephone Service (ISP) will be found in paragraph A3.4.2.D. of this Tariff. Service connection charges as covered in Section A4. are applicable. (T)

~~B. (DELETED)~~ (D)

- B. ~~C.~~ Local messages from semipublic telephones are charged for at 25 cents per message. (C)

1. Local message

(a) Per Message	Rate	USOC
	\$ 25	NA

- C. ~~D.~~ Long distance messages will be charged for at the Company's established operator handled station-to-station or person-to-person rates as specified in Section A18. No commissions are paid on receipts from semipublic telephones. (T)

- D. ~~E.~~ Premises Work charges apply for costs associated with the installation of Semipublic Telephone Service as specified in A4.1.1.F. See A4.4.3 for rates and charges. (T)

- E. ~~F.~~ Suspension of service, as covered in Section A2.3, is not available to Semipublic Service unless the instrument is totally inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service for Semipublic Service rests with the Company. (T)

- F. ~~G.~~ When service is temporarily suspended at the subscriber's request, a Secondary Service Ordering Charge and a restoration charge, as covered in Section A4.3, per telephone number restored, is applied. (T)

Note 1: Local messages initiated from Debit Card Public Telephones located in confinement facilities may be charged at no more than \$1.00 per message. (N)

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A7. COIN TELEPHONE SERVICE

A7.4 Public Telephone Access Service For Customer Provided Equipment (CPE) (Cont'd)

A7.4.5 Rates and Charges (Cont'd)

- A. Public Telephone Access Service for CPE - Rates and Charges Applied by The Company (Cont'd)
7. A charge equivalent to that charged on business individual line service is applicable for long distance Directory Assistance Services (Reference A18.7 of this Tariff.)
 8. Service Charges as covered in Section A4 of this Tariff for business individual line service are applicable.
 9. Listings in connection with Public Telephone Access Service for CPE are furnished under the same rates and regulations as other business service.
 10. Suspension of service, as covered in A2.3, is not available to Public Telephone Access Service for CPE unless the instrument is totally inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service for Public Telephone Access Service for CPE rests with the Company.
 11. When service is temporarily suspended at the subscriber's request, a Secondary Service Ordering Charge and a restoration charge, as covered in A4.3, per telephone number restored, is applied.
- B. Public Telephone Access Service for CPE - Rates and Charges Applied by The Subscriber
1. The charge for a local call may not exceed the 25 cent charge authorized by the Public Service Commission for Company provided local coin service. No time limit shall be imposed on the duration of a local call made from a CPE telephone. The only exception to this rule is a call originating from a non local exchange Company pay telephone located at a Florida Correctional Institution, which can be limited to 15 minutes.
 2. The rates charged the caller for intrastate long distance service shall be no higher than the rates charged by AT&T Communications for an equivalent daytime, direct-distance-dialed call plus \$1.00. This rate may be charged at any time of day.
 3. Additionally, operator service charges may be charged to the calling party by the subscriber, not to exceed charges to the subscriber for such services.

A7.4.6 Reserved for Future Use

(N)

A7.4.7 Customer Provided Public Inmate Calling Service (CPPICS)

(N)

A. Access line service for customer-provided public telephone service when provided for exclusive use of inmates (hereafter called Customer-Provided Public Inmate Calling Service or CPPICS) served within the confines of a penal, correctional or mental institution.

(N)

B. Access lines to this service must be dedicated with one line for each station located within the inmate served area.

(N)

C. Charges to initiate public calls utilizing these access lines are not to exceed the amounts specified in this Section for Public Telephone Service.

(N)

(M)

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A7. COIN TELEPHONE SERVICE

A7.4 Public Telephone Access Service For Customer Provided Equipment (CPE) (Cont'd)

- A7.4.7 Customer Provided Public Inmate Calling Service (CPPICS) (Cont'd) (N)
- D. In lieu of Public Telephone Access Service as described elsewhere in A7.4, CPE stations subscribing to CPPICS are provisioned by the customer as follows: (N)
1. May be arranged for outward only calling. (N)
 2. May be arranged to terminate calls after fifteen (15) minutes of conversation time, or in cases of emergency in accordance with any Rules and Regulations of the Commission and upon notification to the Company of such an arrangement. Notice of disconnect must be made to the end user prior to terminating the call. The Company will not provide credit or equivalent service to the called or calling parties for such calls. (N)
 3. May be arranged to block Directory Assistance (411) and emergency (911) calls. (N)
 4. Unrestricted public telephone service may be provided at the administrator's request in a fully supervised facility. (N)
 5. Calls be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, credit card, third number, 1+ sent-paid, 0+ sent-paid, 9+ sent-paid, all 8- 700, 800, 900, 976, 950, 911, and 10XXX. Where, however, the customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted. (N)
 6. May be arranged for seven digit sent-paid local calling and for 0+ collect calling for intraLATA, and interLATA calling. (N)
 7. May be arranged to block individual inmate calls to approved telephone numbers. (N)
 8. May be arranged to block access to certain telephone numbers. (N)
 9. May be arranged to deny access to all locally available interexchange carriers. (N)
 10. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders. (N)
- E. Rates and charges for access line service for CPPICS are provided in A7.4.5 of this Tariff. (N)
- F. Except as modified herein, applicable regulations and requirements as set forth elsewhere in A7.4 for customer-provided public telephones will apply to CPPICS. (N)
- G. A notice shall be conspicuously displayed near CPPICS telephones which notifies inmates that the prison facility may monitor, time and restrict service from such phones and that information, such as date and time of call, duration of call, and originating and termination number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service. (N)

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