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. 1		SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY
2		TESTIMONY OF JERRY L. WILSON
3		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4		DOCKET NO. 920260-TL
5		
6 9	Q.	PLEASE STATE YOUR NAME, ADDRESS AND BY WHOM YOU ARE
7		EMPLOYED.
8		
9 2	Α.	MY NAME IS JERRY L. WILSON AND MY BUSINESS ADDRESS IS
10		3700 COLONNADE PARKWAY, BIRMINGHAM, ALABAMA. I AM
11		EMPLOYED BY BELLSOUTH TELECOMMUNICATIONS INC. D/B/A
12		SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY,
13		(HEREAFTER REFERRED TO AS "COMPANY" OR "SOUTHERN
14		BELL").
15		
16 ç	Q.	PLEASE GIVE A BRIEF DESCRIPTION OF YOUR BACKGROUND
17		AND EXPERIENCE.
18		
19 <i>1</i>	A.	I GRADUATED FROM MISSISSIPPI STATE UNIVERSITY IN 1971
20		WITH A BACHELOR OF SCIENCE DEGREE IN ELECTRICAL
21		ENGINEERING AND LATER EARNED A MASTERS DEGREE IN
22		ADVANCED MANAGEMENT FROM PACE UNIVERSITY IN NEW YORK.
23		I WAS EMPLOYED FULL-TIME BY SOUTH CENTRAL BELL IN
24		1971 AND HELD VARIOUS ASSIGNMENTS IN THE PLANT,
25		ENGINEERING AND MARKETING DEPARTMENTS. IN 1975 I

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14688 DEC 18 1932 FPSC-RECORDS/REPORTING

TRANSFERRED TO THE CONSTRUCTION PLANS DEPARTMENT OF 1 2 THE AMERICAN TELEPHONE AND TELEGRAPH COMPANY. Ι 3 RETURNED TO SOUTH CENTRAL BELL IN 1978 AS DISTRICT 4 STAFF MANAGER-RATES AND ECONOMICS. SINCE THAT TIME I 5 HAVE HELD OPERATIONS MANAGER ASSIGNMENTS IN THE 6 MISSISSIPPI AREA NETWORK ENGINEERING, THE BELLSOUTH 7 SERVICES PLANNING AND THE SOUTH CENTRAL BELL 8 REGULATORY ORGANIZATIONS. I ASSUMED MY PRESENT JOB 9 IN MAY 1989.

10

AS DIRECTOR-REGULATORY AFFAIRS, MY RESPONSIBILITIES
INCLUDE REGULATORY MATTERS BETWEEN BELLSOUTH
TELECOMMUNICATIONS (BST) AND ITS BELLSOUTH
AFFILIATES, AS WELL AS THE ADMINISTRATION OF
ACTIVITIES BETWEEN BST AND BELL COMMUNICATIONS
RESEARCH (BELLCORE). I AM ALSO RESPONSIBLE FOR
DIRECTING THE COMPANY'S CAPITAL RECOVERY PROCESS.

19 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

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21 A. THE PURPOSE OF MY TESTIMONY IS TO RESPOND TO MR.
22 MICHAEL L. BROSCH'S DIRECT TESTIMONY IN WHICH HE
23 PROPOSES THE DISALLOWANCE OF CERTAIN BELLSOUTH
24 CORPORATE (BSC) HEADQUARTERS EXPENSES, CERTAIN
25 BELLCORE PROJECT EXPENSES AND SOME BELLSOUTH SCIENCE

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1 AND TECHNOLOGY EXPENSES.

2

3 BELLSOUTH CORPORATE HEADQUARTERS EXPENSES

4

5 Q. IS MR. BROSCH'S DESCRIPTION OF THE RELATIONSHIP
6 BETWEEN SOUTHERN BELL AND BELLSOUTH CORPORATE
7 HEADQUARTERS CORRECT?

8

9 A. NO. MR. BROSCH'S PORTRAYAL OF BELLSOUTH

10 CORPORATION'S RELATIONSHIP WITH SOUTHERN BELL IS NOT 11 ACCURATE AND HIS MISUNDERSTANDING OF THIS 12 RELATIONSHIP IS NO DOUBT THE SOURCE OF HIS ERRONEOUS 13 CONCLUSIONS AND RECOMMENDATIONS. TO CLARIFY, I WOULD 14 LIKE TO GIVE SOME HISTORICAL INFORMATION ON THIS 15 RELATIONSHIP. MR. BROSCH SPEAKS OF BELLSOUTH AS IF IT WERE A CONGLOMERATE THAT SIMPLY PURCHASED THE 16 SHARES OF SOUTHERN BELL ON THE OPEN MARKET AND 17 18 MANAGES IT AS PART OF ITS PORTFOLIO. THIS IS NOT AN 19 ACCURATE PORTRAYAL OF THE BELLSOUTH CORPORATE 20 RELATIONSHIP WITH SOUTHERN BELL.

21

AS A RESULT OF THE BREAK-UP OF THE FORMER BELL
SYSTEM, THE BELLSOUTH CORPORATE STRUCTURE WAS
ESTABLISHED TO OPERATE SOUTHERN BELL AND SOUTH
CENTRAL BELL AND TO ENGAGE IN OTHER ACTIVITIES AS

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ALLOWED BY THE MODIFICATION OF FINAL JUDGEMENT (MFJ). 1 THE BELLSOUTH STRUCTURE WAS DESIGNED AND CREATED BY 2 OFFICERS AND EMPLOYEES OF SOUTHERN BELL AND SOUTH 3 CENTRAL BELL AND WAS GENERALLY STAFFED, AT ALL 4 LEVELS, WITH EMPLOYEES PREVIOUSLY ON THE STAFFS OF 5 THE TELEPHONE COMPANIES. THERE WERE SEVERAL PRIMARY 6 CONSIDERATIONS WHICH LED TO THE HOLDING COMPANY 7 STRUCTURE ADOPTED BY BELLSOUTH: 8

9

10 1) CONTINUITY AND STABILITY: THE CORPORATE STRUCTURE WAS DESIGNED TO ALLOW AND ENSURE THAT 11 SOUTHERN BELL AND SOUTH CENTRAL BELL CONTINUED TO 12 PROVIDE SUPERIOR TELEPHONE SERVICE TO THEIR 13 CUSTOMERS. THE GOAL WAS TO PROCEED THROUGH THE 14 TRANSITION PROCESS OF DIVESTITURE WHILE CAUSING AS 15 LITTLE DISRUPTION TO CUSTOMERS AS POSSIBLE. TO DO 16 THIS, THE CORPORATION HAD TO ENSURE THAT MANY 17 FUNCTIONS PERFORMED AT AT&T AND IN THE TELEPHONE 18 COMPANIES WHICH WERE NEEDED TO PROVIDE TELEPHONE 19 SERVICE CONTINUED TO BE PERFORMED WITHOUT 20 21 INTERRUPTION.

22

23 IN ADDITION, WITH THE LARGE ONGOING CAPITAL
24 REQUIREMENTS OF THE TELEPHONE COMPANIES, IT WAS
25 APPARENT THAT WITH THE COMBINED RESOURCES,

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GEOGRAPHICALLY DIVERSE MARKETS AND LARGE CAPITAL
 BASES OF THE COMBINED SOUTHERN BELL AND SOUTH CENTRAL
 BELL COMPANIES, ACCESS TO THE EQUITY CAPITAL MARKETS
 WOULD BE READILY AVAILABLE AT MORE FAVORABLE RATES.

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2) EFFICIENCY OF OPERATIONS: PRIOR TO DIVESTITURE, 6 AT&T PERFORMED MANY CENTRALIZED STAFF FUNCTIONS FOR 7 ALL THE COMPANIES IN THE BELL SYSTEM, SUCH AS 8 ADMINISTRATION OF ITS ALMOST TWO MILLION SHAREOWNER 9 ACCOUNTS, CONSOLIDATED FINANCIAL REPORTING, FEDERAL 10 GOVERNMENT AND FEDERAL REGULATORY LIAISON ACTIVITIES, 11 CORPORATE-WIDE COMPENSATION AND BENEFITS PROGRAM 12 DEVELOPMENT, ETC. WITH DIVESTITURE, EACH COMPANY, 13 INCLUDING SOUTHERN BELL AND SOUTH CENTRAL BELL, WAS 14 FACED WITH THE PROSPECT OF HAVING TO PROVIDE EACH OF 15 THESE SERVICES FOR THEMSELVES. THE EXECUTIVES OF 16 SOUTHERN BELL AND SOUTH CENTRAL BELL DETERMINED THAT 17 18 SUCH FUNCTIONS SHOULD BE PERFORMED IN BELLSOUTH HEADOUARTERS SO THAT EACH COMPANY WOULD RECEIVE ALL 19 THE BENEFITS OF THE FUNCTIONS WITH EACH COMPANY ONLY 20 21 PAYING A PORTION OF THE COSTS. IN RETROSPECT, THE 22 BELLSOUTH HOLDING COMPANY STRUCTURE HAS SATISFIED ALL THE ABOVE CONSIDERATIONS. 23

24

25 Q. ARE THE COMMENTS MADE BY MR. BROSCH REGARDING BSC AND

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1 ITS BILLINGS TO BST CORRECT?

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THERE ARE TWO COMMENTS IN PARTICULAR WHICH I 3 A. NO. 4 BELIEVE SHOULD BE ADDRESSED. THE FIRST IS ON PAGE 5 OF MR. BROSCH'S TESTIMONY WHICH REFERS TO BELLSOUTH 5 CORPORATION'S LARGE CENTRALIZED STAFF. BELLSOUTH 6 7 HEADQUARTERS CURRENTLY EMPLOYS APPROXIMATELY 700 PEOPLE WHO SUPPORT A TOTAL CORPORATE EMPLOYEE BODY OF 8 9 APPROXIMATELY 97,000. THIS STAFF PERFORMS A VARIETY 10 OF FUNCTIONS WHICH ARE EITHER (1) LEGALLY REQUIRED TO BE PERFORMED BY THE CORPORATION, SUCH AS FILING 11 12 CONSOLIDATED FEDERAL INCOME TAX RETURNS AND MEETING SECURITY AND EXCHANGE COMMISSION (SEC) REQUIREMENTS 13 OR (2) MORE EFFICIENTLY AND ECONOMICALLY PERFORMED 14 ONCE WITH THE COSTS SHARED AMONG THE SUBSIDIARIES. 15 16 AN EXAMPLE OF THESE TYPES OF FUNCTIONS IS THE 17 RESEARCH, PREPARATION AND FILING OF STATE AND LOCAL 18 TAX RETURNS.

19

THE CORPORATION CONTINUOUSLY MONITORS ITS INTERNAL
 FUNCTIONS TO DETERMINE THE APPROPRIATE ENTITY TO
 PROVIDE NECESSARY SERVICES.

23

24 SECOND, MR. BROSCH STATES ON PAGE 14 THAT "BSC HAS 25 THE SAME INTERESTS AS ANY INSTITUTIONAL INVESTOR

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MANAGING A DIVERSE PORTFOLIO OF BUSINESSES." THIS IS 1 FAR FROM THE TRUTH. INSTITUTIONAL INVESTORS HOLD 2 ONLY STOCK INVESTMENTS IN THE COMPANIES IN THEIR 3 PORTFOLIOS. THEY DO NOT SIGNIFICANTLY PARTICIPATE IN 4 THE PLANNING OR MANAGEMENT OF THE COMPANIES IN WHICH 5 THEY INVEST. GENERALLY, THEY ARE PRIMARILY 6 INTERESTED IN THE MARKETABILITY OF THE SECURITIES OF 7 THE BUSINESSES THEY HOLD AND IN THE DIVIDENDS AND 8 STOCK APPRECIATION POTENTIAL OF THOSE BUSINESSES. 9 THEIR MAIN INTEREST IS IN BUYING SECURITIES AT THE 10 BEST POSSIBLE PRICE AND SELLING THEM AT A PROFIT. 11 THEIR GOAL IS TO TIME THEIR PURCHASES AND SALES TO 12 TAKE ADVANTAGE OF THE MOVEMENTS OF THE FINANCIAL 13 MARKETS. THIS IS VERY DIFFERENT FROM THE 14 RELATIONSHIP AND INTEREST WHICH BELLSOUTH CORPORATION 15 HAS WITH SOUTHERN BELL. 16

17

18 Q. PLEASE QUANTIFY MR. BROSCH'S PROPOSED BSC

19 DISALLOWANCES.

20

21 A. MR. BROSCH PROPOSES TO DISALLOW CERTAIN BELLSOUTH
22 CORPORATE EXPENSES HE CHARACTERIZES AS EITHER
23 "OWNERSHIP" OR "PROPRIETARY" EXPENSES. THOSE
24 EXPENSES ARE AS FOLLOWS:

25

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1	EXPENSE	
2		
3	"OWNERSHIP"	AMOUNT (\$K)
4		
5	- 50 PERCENT DISALLOWANCE OF BSC	\$429
6	SENIOR EXECUTIVE EXPENSE	
7	- 50 PERCENT DISALLOWANCE OF BSC	\$447
8	PLANNING DEPARTMENT EXPENSE	
9	- 50 PERCENT DISALLOWANCE OF CASH	\$590
10	MANAGEMENT FUNCTION EXPENSE OF	
11	THE BSC TREASURY DEPARTMENT	
12	- 50 PERCENT DISALLOWANCE OF THE	\$111
13	BSC ASSISTANT SECRETARY EXPENSE	
14		
15		
16	EXPENSE	AMOUNT (\$K)
17		
18	"PROPRIETARY"	
19	- DISALLOWANCE OF ALL BSC LEGAL	\$117
20	COSTS ASSOCIATED WITH ANTITRUST AND	
21	MODIFICATION OF FINAL JUDGEMENT (MFJ)	
22	- TOTAL DISALLOWANCE OF SPECIFIC	\$331
23	BSC ADVERTISING WHICH MR. BROSCH	
24	JUDGED TO BE IMAGE-BUILDING	
25	ADVERTISING AND NOT PRODUCT	

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1 ADVERTISING.

- DISALLOWANCE OF THE BSC \$493 2 CORPORATE AFFAIRS DEPARTMENT 3 4 EXPENSE - DISALLOWANCE OF BELLSOUTH D.C. \$233 5 6 PUBLIC RELATIONS EXPENSE - DISALLOWANCE OF THE BSC-VICE \$70 7 PRESIDENT PUBLIC RELATIONS EXPENSE 8 9 THE TOTAL DISALLOWANCE PROPOSED BY MR. BROSCH OF 10 11 BELLSOUTH CORPORATE EXPENSES IS \$2,821,000. 12 13 O. WILL YOU NOW ADDRESS MR. BROSCH'S PROPOSED DISALLOWANCE OF HIS SO CALLED "OWNERSHIP" EXPENSES? 14 15 16 A. YES. BEGINNING ON PAGE 17 OF HIS TESTIMONY, MR. BROSCH DESCRIBES VARIOUS EXPENSES ASSOCIATED WITH THE 17 18 OPERATION OF BELLSOUTH CORPORATION. MR. BROSCH IGNORES IN HIS DISCUSSION THAT IF SOUTHERN BELL WERE 19 A STAND-ALONE COMPANY, IT WOULD HAVE PRACTICALLY THE 20 21 SAME OWNERSHIP COSTS AS BSC - EXCEPT THAT IT WOULD 22 HAVE TO PAY 100% OF THOSE COSTS RATHER THAN ONLY A PORTION. IF SOUTHERN BELL WERE NOT ASSOCIATED WITH 23 BELLSOUTH, IT WOULD STILL BE REQUIRED TO SERVICE ITS 24 SHAREHOLDER ACCOUNTS, MAKE ALL APPROPRIATE FILINGS 25

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WITH THE SEC, PAY ITS TAXES, MANAGE A MIX OF BOTH
 STATE AND FEDERALLY REGULATED AND NON-REGULATED
 OPERATIONS TO PROVIDE SERVICES TO ITS CUSTOMERS AND
 DEFEND ITSELF AGAINST LAWSUITS, ETC.

5

MR. BROSCH MISTAKENLY SAYS THAT BELLSOUTH SELLS SUCH 6 MANAGEMENT SERVICES TO SOUTHERN BELL AND THE OTHER 7 SUBSIDIARIES. ON THE CONTRARY, THE EXECUTIVES OF THE 8 9 ORIGINAL PRINCIPAL SUBSIDIARIES OF BELLSOUTH, 10 SOUTHERN BELL AND SOUTH CENTRAL BELL, DECIDED THAT BELLSOUTH SHOULD PERFORM SUCH COMMON STAFF FUNCTIONS 11 AS WERE NEEDED BY ALL THE SUBSIDIARIES AND HAVE EACH 12 13 SUBSIDIARY SHARE IN ITS COST. THE COSTS FOR PERFORMING FUNCTIONS SUCH AS MAINTAINING RECORDS OF 14 15 SHAREOWNER ACCOUNTS, PREPARING AND MAILING DIVIDEND 16 CHECKS AND ANNUAL REPORTS, DETERMINING THE LONG-TERM 17 STRATEGIC DIRECTION FOR THE COMPANY OR INVESTING EXCESS CASH UNTIL DIVIDEND CHECKS ARE WRITTEN ARE 18 APPROPRIATE BUSINESS COSTS WHICH ARE NECESSARY IN 19 20 RUNNING ANY LARGE PUBLIC COMPANY.

21

ADDITIONALLY, MR. BROSCH HAS APPARENTLY NOT
CONSIDERED THE ACCEPTED METHODOLOGY FOR DEVELOPING A
REGULATORY REVENUE REQUIREMENT. THE RETURN REQUIRED
BY INVESTORS IN A BUSINESS IS MEASURED BY THOSE

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INVESTORS AFTER ALL EXPENSES OF THE BUSINESS HAVE 1 BEEN MET AND ALL TAXES PAID. THE EARNINGS OF A 2 REGULATED UTILITY SHOULD RECOGNIZE ALL BUSINESS 3 EXPENSES AND TAXES SO THAT THE INVESTOR WILL HAVE THE 4 OPPORTUNITY TO REALIZE A FAIR RATE OF RETURN. IF 5 EXPENSES NECESSARY TO RUN THE BUSINESS, SUCH AS THOSE 6 7 SUGGESTED BY MR. BROSCH, ARE EXCLUDED ARBITRARILY FROM THE REVENUE REQUIREMENT DEVELOPMENT, THE 8 INVESTOR WILL NOT HAVE AN OPPORTUNITY TO EARN A FAIR 9 RETURN. ALTERNATIVELY, INVESTORS IN SUCH AN 10 ENTERPRISE WILL SIMPLY DEMAND A HIGHER RETURN TO 11 OFFSET THESE INAPPROPRIATE ADJUSTMENTS. 12

13

14 FINALLY, MR. BROSCH EVIDENTLY IGNORES THE FACT THAT
15 THE FCC HAS PRESCRIBED A VERY COMPREHENSIVE COST
16 ASSIGNMENT AND ALLOCATION PLAN IN ITS PART 32
17 ACCOUNTING RULES ALONG WITH THE JOINT COST ORDER
18 (JCO). BELLSOUTH'S ACCOUNTING AND COST ALLOCATION
19 PRACTICES ARE EXAMINED ANNUALLY BY AN INDEPENDENT
20 OUTSIDE AUDITOR FOR COMPLIANCE WITH THOSE RULES.

21

22 Q. WOULD YOU PLEASE PROVIDE A SPECIFIC EXAMPLE OF WHY
23 YOU DISAGREE WITH MR. BROSCH'S PROPOSED DISALLOWANCE
24 OF "OWNERSHIP" COSTS?

25

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1 A. YES. FOR EXAMPLE, IN HIS TESTIMONY, MR. BROSCH CHARACTERIZED ALL THE COSTS OF THE ASSISTANT 2 TREASURER - CASH MANAGEMENT AS OWNERSHIP COSTS. MR. 3 BROSCH RECOMMENDS THE DISALLOWANCE OF 50% OF THESE 4 5 COSTS AS RECORDED ON SOUTHERN BELL-FLORIDA'S BOOKS. THIS RECOMMENDATION IS WITHOUT MERIT AND MAY BE BASED 6 7 ON HIS MISUNDERSTANDING OF THE FUNCTIONS PERFORMED BY THE BSC-HO CASH MANAGEMENT GROUP AND THE RELATIONSHIP 8 9 BETWEEN THESE FUNCTIONS AND THOSE OF THE BST TREASURY 10 ORGANIZATION.

11

IN 1991, MORE THAN 85% OF THE COSTS INCURRED BY THE 12 13 ASSISTANT TREASURER-CASH MANAGEMENT ORGANIZATION WERE 14 PAYMENTS TO AMERICAN TRANSTECH, BELLSOUTH'S STOCK 15 TRANSFER AGENT. THE TRANSFER AGENT MAINTAINS THE RECORDS OF THE COMPANY'S STOCK OWNERSHIP, EXECUTES 16 17 STOCK TRANSFERS, CALCULATES DIVIDENDS, ADMINISTERS DIVIDEND REINVESTMENT, AND DISTRIBUTES PROXIES AND 18 19 ANNUAL REPORTS. ADDITIONALLY, MANAGEMENT OF THE 20 BANKING RELATIONSHIP WHICH ACTUALLY PAYS THE DIVIDENDS IS A FUNCTION PERFORMED BY THE ASSISTANT 21 TREASURER. THESE ARE CENTRALIZED FUNCTIONS AND THUS 22 23 THE SUBSIDIARIES AVOID DIRECTLY INCURRING SUCH COSTS. 24 SINCE ALL BELLSOUTH'S SUBSIDIARIES ARE SUPPORTED BY 25 THE EQUITY INVESTED BY THE SHAREOWNERS, ALL

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SUBSIDIARIES, INCLUDING SOUTHERN BELL, ARE ALLOCATED
 A PORTION OF THESE COSTS. MR. BROSCH STATES IN HIS
 TESTIMONY (PAGE 30, LINES 9-13) THAT HE DOES NOT
 OPPOSE THE ALLOCATION OF SUCH COSTS. THUS, HIS
 RECOMMENDATION, IN EFFECT, WOULD DISALLOW SOME OF THE
 VERY EXPENSES HE SPECIFICALLY SAYS ARE APPROPRIATE TO
 BE PAID BY RATEPAYERS.

8

9 THIS IS BUT ONE EXAMPLE. THE SAME PRINCIPLES APPLY 10 TO THE OTHER BSC "OWNERSHIP" COSTS MR. BROSCH IS 11 PROPOSING TO DISALLOW. THUS, MR. BROSCH'S PROPOSAL 12 REGARDING THESE COSTS SHOULD BE REJECTED.

13

14 Q. WILL YOU NOW ADDRESS MR. BROSCH'S PROPOSED

15 DISALLOWANCE OF CERTAIN BELLSOUTH CORPORATION

16 EXPENSES HE CALLS "PROPRIETARY"?

17

18 A. MR. BROSCH CHARACTERIZES CERTAIN BELLSOUTH 19 CORPORATION EXPENSES AS "PROPRIETARY" COSTS AS 20 OPPOSED TO "OWNERSHIP" COSTS. HE DESCRIBES THESE 21 COSTS AS TYPICAL COSTS THAT A BUSINESS MIGHT CHOOSE 22 TO INCUR WHICH IN HIS OPINION ARE NOT NECESSARY OR 23 ESSENTIAL TO PROVIDE REGULATED SERVICES. THE 24 EXPENSES MR. BROSCH INCLUDES IN THIS CATEGORY ARE 25 BSC-HQ LEGAL COSTS INCURRED TO DEFEND BELLSOUTH'S

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POSITION IN ANTITRUST AND MFJ MATTERS, CORPORATE
 ADVERTISING NOT ALREADY REMOVED BY SOUTHERN BELL, THE
 PORTION OF BSC-HQ CORPORATE AFFAIRS DEPARTMENTAL
 EXPENSES NOT ALREADY REMOVED BY SOUTHERN BELL AND THE
 EXPENSES ASSOCIATED WITH BELLSOUTH D.C. MEDIA
 RELATIONS.

7

8 IN MY OPINION MR. BROSCH IS IN ERROR IN PROPOSING TO 9 DISALLOW AN ADDITIONAL PORTION OF THESE "PROPRIETARY" 10 BSC COSTS BECAUSE THEY ARE NECESSARY AND BENEFICIAL 11 TO SOUTHERN BELL IN THE PROVISION OF ITS REGULATED 12 SERVICES.

13

14 Q. WOULD YOU PLEASE PROVIDE SPECIFIC EXAMPLES OF WHY YOU
15 DISAGREE WITH MR. BROSCH'S PROPOSED DISALLOWANCE OF
16 "PROPRIETARY" COSTS?

17

18 A. IN HIS TESTIMONY, MR. BROSCH RECOMMENDS THE
19 DISALLOWANCE OF ALL BSC LEGAL EXPENSE ASSOCIATED WITH
20 MFJ. THE FACT IS, BSC ATTORNEYS PROVIDE SOUTHERN
21 BELL SUPPORT REGARDING MFJ MATTERS. TWO SPECIFIC
22 EXAMPLES ARE:

23

24 1) AFTER HURRICANE ANDREW, SOUTHERN BELL SET UP
25 "EMERGENCY" PUBLIC TELEPHONE BANKS FOR THE CUSTOMERS

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IN THE DEVASTATED AREA. ESTABLISHING FREE CALLING
 REQUIRED OBTAINING AN MFJ WAIVER ASKING THAT ACCESS
 CHARGES FOR BELLSOUTH BE WAIVED. BELLSOUTH CORPORATE
 ATTORNEYS HANDLED THIS FOR THE COMPANY.

5

6 2) THE FLORIDA PSC RECENTLY ORDERED SOUTHERN BELL TO 7 IMPLEMENT A 25 CENT EXTENDED AREA SERVICE PLAN. THIS 8 PLAN INCLUDED CALLS THAT WOULD CROSS LATA BOUNDARIES 9 WHICH REQUIRES MFJ WAIVERS. BELLSOUTH CORPORATE 10 ATTORNEYS HAVE FILED SEVEN FLORIDA RELATED WAIVER 11 REQUESTS.

12

13 IF BSC DID NOT PERFORM THESE FUNCTIONS, BST WOULD HAVE TO INCREASE ITS STAFF AND DEVELOP THE EXPERTISE 14 15 TO HANDLE THESE ACTIVITIES ON ITS OWN RATHER THAN 16 SHARE THE EXPENSE OF THE BSC GROUP. AGAIN, THIS IS 17 AN EXAMPLE, BUT THESE SAME PRINCIPLES APPLY TO THE 18 OTHER "PROPRIETARY" BSC COSTS WHICH MR. BROSCH 19 PROPOSED TO DISALLOW. THUS, MR. BROSCH'S PROPOSAL 20 REGARDING THESE COSTS SHOULD BE REJECTED. 21 22 BELLCORE AND BELLSOUTH SCIENCE & TECHNOLOGY 23 EXPENSES

24

25 Q. MOVING NOW TO THE BELLCORE AND BELLSOUTH SERVICES

-15-

SCIENCE AND TECHNOLOGY AREA OF YOUR TESTIMONY, MR. 1 BROSCH IS PROPOSING TO DEFER OR EXCLUDE FROM 2 INTRASTATE RATEMAKING THE EXPENSE ASSOCIATED WITH 28 3 BELLCORE PROJECTS AND CERTAIN SCIENCE AND TECHNOLOGY 4 PROJECTS. WOULD YOU PLEASE QUANTIFY HIS PROPOSED 5 BELLCORE AND SCIENCE & TECHNOLOGY DISALLOWANCES? 6 7 MR. BROSCH PROPOSES TO EXCLUDE THE EXPENSES 8 A. ASSOCIATED WITH 28 BELLCORE PROJECTS WHICH TOTAL 9 \$4,183,000. HE ALSO PROPOSES THE DISALLOWANCE OF 10 11 CERTAIN BELLSOUTH SERVICES SCIENCE AND TECHNOLOGY EXPENSES TOTALLING \$798,000. 12 13 14 O. WHAT IS YOUR POSITION REGARDING MR. BROSCH'S CLAIM THAT THESE BELLCORE AND SCIENCE & TECHNOLOGY PROJECTS 15 16 DO NOT BENEFIT CURRENT RATEPAYERS AND THEREFORE SHOULD BE EXCLUDED FROM CURRENT INTRASTATE 17 18 RATEMAKING? 19 I DISAGREE WITH MR. BROSCH FOR TWO PRIMARY REASONS. 20 A. 21 FIRST, MR. BROSCH'S PROPOSAL IS SIMPLY UNFAIR TO RATEPAYERS. IN ATTEMPTING TO OFFER TODAY'S 22 RATEPAYERS A "FREE RIDE," HE FAILS TO RECOGNIZE THAT 23 24 MANY OF THE ADVANTAGES OF TODAY'S HIGHLY FUNCTIONAL 25 SERVICES AND THEIR INCREASED EFFICIENCIES STEM FROM

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RESEARCH AND DEVELOPMENT (R&D) WORK THAT WAS 1 2 RECOVERED IN PREVIOUS YEARS FROM PAST RATEPAYERS. THE FLORIDA PSC HAS NOT IN THE PAST, NOR DOES IT 3 PRESENTLY DEFER OR DISALLOW THE COMPANY'S RECOVERY OF 4 REASONABLE R&D EXPENSES IN THE PERIOD IN WHICH SUCH 5 6 EXPENSES ARE INCURRED. THE COMMISSION SHOULD CONTINUE TO ALLOW THIS RECOVERY IN ORDER TO MAINTAIN 7 ONGOING FAIRNESS TO ALL FLORIDA RATEPAYERS - PAST, 8 9 PRESENT AND FUTURE.

10

SECOND, MR. BROSCH'S PROPOSAL - IF ADOPTED - WOULD BE 11 A SIGNIFICANT DISINCENTIVE FOR SOUTHERN BELL TO 12 CONTINUE TO FUND PRUDENT R&D ACTIVITIES. THIS WOULD 13 LIKELY LEAD TO A "DRAIN" ON POTENTIAL NEW SERVICES 14 15 AND COST SAVING APPLICATIONS IN THE NETWORK. THIS IN 16 TURN WOULD DISADVANTAGE RATEPAYERS BY REDUCING THE CONTRIBUTION AVAILABLE TO OFFSET THE REVENUE 17 18 REQUIREMENTS OF BASIC SERVICE AND DECREASE THE 19 EFFICIENCY OF PROVIDING NETWORK SERVICES IN THE 20 FUTURE. ALSO, IF SOUTHERN BELL WERE FORCED TO CURTAIL A REASONABLE LEVEL OF R&D WORK BY BELLCORE 21 22 AND SCIENCE AND TECHNOLOGY, THEN THE COMPANY WOULD BE 23 MORE DEPENDENT ON ITS EQUIPMENT VENDORS. THIS WOULD 24 MOST LIKELY LEAD TO HIGHER VENDOR PRICES AND LESS HEALTHY COMPETITION AMONG VARIOUS VENDORS' PRODUCTS. 25

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1

2 Q. CAN YOU PROVIDE EXAMPLES OF WHERE TODAY'S FLORIDA
3 CUSTOMERS ARE BENEFITING FROM PREVIOUS RESEARCH AND
4 DEVELOPMENT?

5

6 A. YES. FOR EXAMPLE, PREVIOUS RESEARCH AND DEVELOPMENT
7 EFFORTS IN DIGITAL TECHNOLOGY HAVE RESULTED IN
8 IMPROVED ECONOMIES AND QUALITY OF SERVICES. FLORIDA
9 CUSTOMERS ARE BENEFITING FROM THIS TECHNOLOGY IN ALL
10 LOCATIONS THAT HAVE SERVICE PROVIDED BY DIGITAL
11 SWITCHES AND/OR CIRCUIT FACILITIES.

12

13 IN ADDITION, MANY NEW SERVICES ARE BEING PROVIDED TO
14 TODAY'S CUSTOMERS AS A RESULT OF DEVELOPMENT WORK IN
15 THE PAST. THESE SERVICES INCLUDE CLASS SERVICES
16 (KNOWN IN SOUTHERN BELL AS TOUCHSTAR) SUCH AS CALL
17 RETURN, CALL TRACING, REPEAT DIALING, ETC. WORK AT
18 BELLCORE PLAYED A MAJOR ROLE IN DEVELOPMENT OF THESE
19 SERVICES.

20

ALSO, MUCH OF THE R&D WORK PRESENTLY UNDERWAY IN
AREAS SUCH AS AIN (ADVANCED INTELLIGENT NETWORK),
SMDS (SWITCHED MULTIMEGABIT DATA SERVICE) AND ISDN
(INTEGRATED SERVICES DIGITAL NETWORK) IS A
CONTINUATION OF PREVIOUS WORK IN THESE AREAS AND IS

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NOW AT THE POINT OF IMPACTING TODAY'S MARKETPLACE. 1 2 3 O. WILL YOU PLEASE SUMMARIZE YOUR TESTIMONY? 4 YES. MY TESTIMONY EXPLAINS WHY THE DISALLOWANCES 5 A. PROPOSED BY MR. MICHAEL BROSCH ARE INAPPROPRIATE AND 6 SHOULD BE REJECTED BY THE FLORIDA PSC. 7 8 I HAVE DISCUSSED THE NATURE AND OBJECTIVES OF THE 9 BELLSOUTH CORPORATION HEADQUARTERS ORGANIZATION AND 10 SHOWN THAT THE SERVICES PROVIDED TO SOUTHERN BELL ARE 11 ADVANTAGEOUS TO SOUTHERN BELL. THIS IS LARGELY 12 BECAUSE SOUTHERN BELL RECEIVES THE FULL BENEFIT OF 13 THE PERFORMANCE OF THESE NECESSARY FUNCTIONS WHILE 14 PAYING ONLY A PORTION OF THE COST OF PROVIDING THEM. 15 16 ALSO, MY TESTIMONY DISCUSSES THE REASONS WHY SOUTHERN 17 BELL SHOULD BE ALLOWED TO CONTINUE TO RECOVER THE 18 COST OF ITS SHARE OF BELLCORE AND BST SCIENCE AND 19 TECHNOLOGY WORK WHICH WILL POSITION THE COMPANY TO 20 BETTER SERVE ITS CUSTOMERS IN AN ONGOING MANNER. 21 THERE AGAIN, SOUTHERN BELL RECEIVES FULL BENEFIT OF 22 THIS WORK WHILE SHARING ITS COSTS WITH OTHER 23 24 ENTITIES. 25

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1	ADOPTION OF MR. BROSCH'S DISALLOWANCES WOULD BE
2	UNFAIR TO THE COMPANY AND ITS FLORIDA CUSTOMERS. FOR
3	ALL OF THE REASONS PRESENTED IN MY TESTIMONY, I URGE
4	THE FLORIDA PSC TO REJECT MR. BROSCH'S PROPOSALS
5	REGARDING VARIOUS SERVICES PROVIDED TO SOUTHERN BELL
6	BY BELLSOUTH CORPORATION, BELLCORE AND BST SCIENCE
7	AND TECHNOLOGY.
8	•
9 Q.	DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY?
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11 A.	YES, IT DOES.
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