BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

Comprehensive Review of the Revenue Requirements and Rate Stabilization Plan of Southern Bell Telephone and Telegraph Company Docket No. 920260-TL

In re: Investigation into the Integrity of Southern Bell's Repair Service Activities and Reports

Docket No. 910163-TL

Show Cause Proceeding Against)
Southern Bell Telephone and)
Telegraph Company for Misbilling)
Customers)

Docket No. 900960-TL

Investigation into Southern Bell)
Telephone and Telegraph
Company's Compliance with Rule
25-4.110(2), F.A.C.

Docket No. 910727-TL

Date filed: February 15, 1993

MOTION FOR REVIEW BY THE FULL COMMISSION OF THE PREHEARING OFFICER'S ORDER REVISING PROCEDURAL SCHEDULE

The Citizens of Florida ("Citizens"), by and through Jack Shreve, Public Counsel, move the full Commission to review order no. PSC-93-0177-PCO-TL issued February 8, 1993.

1. On October 28, 1992 the prehearing officer in docket 910163-TL issued an order on prehearing procedure requiring the Citizens to file direct testimony on February 1, 1993. We moved

for review by the full Commission on November 6, 1992, but the motion for review has not yet been brought before the full Commission for resolution. In that motion we argued, among other things, that we should not be required to file testimony until a period well after numerous pending motions concerning discovery disputes are determined with finality. We also pointed out that orders by the prehearing officer would not necessarily provide a final determination; such orders might then be reviewed by the full Commission and even the courts before complete resolution.

- 2. On February 4, 1993 the Florida Supreme Court denied a petition for review filed by Southern Bell. Southern Bell had asked the Florida Supreme Court to reverse an order by this Commission requiring Southern Bell to identify those persons known to Southern Bell to have knowledge about falsification of repair records. Now that the Florida Supreme Court has denied Southern Bell's petition, we should soon be receiving this information from Southern Bell. We requested this information from Southern Bell over twenty months ago, and we expect it will be necessary to take depositions from scores of persons after Southern Bell answers these interrogatories.
- 3. The prehearing officer also recently ordered Southern Bell to produce certain internal audits conducted by Southern Bell, including an audit of the quality of service reports filed at the Commission by Southern Bell. That audit contained significant

adverse findings, and we expect it will provide important information needed to prepare this case. In addition, there are numerous other pending discovery disputes, some pending for many months, that we expect rulings on soon. Southern Bell may seek review of those orders by the full Commission and the courts.

- 4. Order no. PSC-93-0177-PCO-TL issued February 8, 1993, required us to file direct testimony on February 15, 1993, even though (1) we have not yet received legitimate discovery requested of Southern Bell over twenty months ago, (2) we will need to take scores of depositions after receiving the responses to that discovery served over twenty months ago, (3) we have not received internal audits and related matters requested almost eleven months ago which the prehearing officer recently ordered to be produced, (4) there are still pending discovery disputes, some of which have been pending for many months, and (5) the full Commission has not yet ruled on our request for review filed in November, 1992.
- 5. We request the full Commission to reverse order no. PSC-93-0177-PCO-TL issued February 8, 1993, and to set the time for us to file testimony a reasonable amount of time after we have received all discovery and have had sufficient time to follow up on that discovery. Southern Bell had the right to request reconsideration and then judicial review of the Commission order directing Southern Bell to identify those persons known to have knowledge about falsification of repair records. Now that we have

a final determination overruling their objections, we should not be prejudiced by the Commission forcing us to file testimony and present our case without that information. Nor should we be prejudiced by other continuing objections by Southern Bell to orders of this Commission by forcing us to present our case while Southern Bell refuses to produce information this Commission has ordered it to produce. The Commission would deny us due process if it requires us to present our case, or to cross-examine Southern Bell's witnesses, without this information.

- 6. It will be necessary to reset the hearing dates, but new hearing dates will have the beneficial effect of allowing staff auditors to conduct an audit of Southern Bell's affiliate transactions and present the results of that audit to the Commission in this case. Neither of the staff auditors presenting testimony in this case reviewed affiliate transactions; in fact, the scope of the audits they will present to the Commission is qualified because of that scope limitation. Southern Bell delayed staff requests for information about affiliate transactions for months, and their delays and objections were recently reviewed by this Commission. While Southern Bell has a right to make objections, they shouldn't benefit by the delays created by their objections.
- 7. No party has the important audit authority only this Commission possesses. The results of the affiliate transaction

audit should be made a part of this case, and a delay in the hearing dates will allow this to happen.

WHEREFORE, the Citizens request the full Commission to reverse order no. PSC-93-0177-PCO-TL issued February 8, 1993, and to set the time for us to file testimony a reasonable amount of time after we have received all discovery and have had sufficient time to follow up on that discovery.

Respectfully submitted,

Jack Shreve Public Counsel

Charles J. Beck Deputy Public Counsel

Janis Sue Richardson Associate Public Counsel

Office of Public Counsel c/o The Florida Legislature 111 West Madison Street Room 812 Tallahassee, FL 32399-1400

(904) 488-9330

Attorneys for the Citizens of the State of Florida

CERTIFICATE OF SERVICE DOCKET NO. 920260-TL

I HEREBY CERTIFY that a copy of the foregoing has been furnished by U.S. Mail or hand-delivery to the following parties on this 15th day of February, 1993.

Marshall Criser, III
BellSouth Telecommunications,
Inc. (Southern Bell Telephone & Telegraph Company)
150 S. Monroe St., Suite 400
Tallahassee, FL 32301

Harris B. Anthony
BellSouth Telecommunications,
Inc. (Southern Bell Telephone & Telegraph Company)
150 W. Flagler St., Suite 1910
Miami, FL 33130

Robin Norton
Division of Communications
Fla. Public Service Commission
101 East Gaines Street
Tallahassee, FL 32301

Doug Lackey
BellSouth Telecommunications,
Inc. (Southern Bell Telephone & Telegraph Company)
4300 Southern Bell Center
Atlanta, GA 30375

Mike Twomey
Department of Legal Affairs
Attorney General
The Capitol Bldg., 16th Floor
Tallahassee, FL 32399-1050

Laura L. Wilson Messer, Vickers, Caparello, Madsen & Lewis, P.A. P.O. Box 1876 Tallahassee, FL 32302-1876 Angela Green
Tracy Hatch
Jean Wilson
Division of Legal Services
Fla. Public Service Commission
101 East Gaines Street
Tallahassee, FL 32301

Edward Paschall
Florida AARP Capital City Task
Force
1923 Atapha Nene
Tallahassee, FL 32301

The American Association of Retired Persons c/o Bill L. Bryant, Jr. Foley & Lardner 215 S. Monroe St., Suite 450 P.O. Box 508 Tallahassee, FL 32302-0508

Richard D. Melson Hopping, Boyd, Green & Sams 23 South Calhoun Street P.O. Box 6526 Tallahassee, FL 32314

Michael J. Henry MCI Telecommunications Corp. MCI Center Three Ravinia Drive Atlanta, GA 30346

Lance C. Norris, President Florida Pay Telephone Assn., Inc. 8130 Baymeadows Circle, West Suite 202 Jacksonville, FL 32256 Joseph A. McGolthlin Vicki Gordon Kaufman McWhirter, Grandoff & Reeves 315 S. Calhoun Street, Suite 716 Tallahassee, FL 32301

Rick Wright AFAD Fla. Public Service Commission 101 East Gaines Street Tallahassee, FL 32301

Peter M. Dunbar
Haben, Culpepper, Dunbar
& French, P.A.
306 N. Monroe St.
P.O. Box 10095
Tallahassee, FL 32301

Patrick K. Wiggins Wiggins & Villacorta, P.A. P.O. Drawer 1657 Tallahassee, FL 32302

Dan B. Hendrickson P.O. Box 1201 Tallahassee, FL 32302

Monte Belote Florida Consumer Action Network 4100 W. Kennedy Blvd., #128 Tampa, FL 33609

Cecil O. Simpson, Jr.
Peter Q. Nyce, Jr.
Regulatory Law Office
Office of the Judge Advocate
General
Department of the Army
901 North Stuart St.
Arlington, VA 22203-1837

Michael Fannon Cellular One 2735 Capital Circle, NE Tallahassee, FL 32308 Joseph P. Gillan J. P. Gillan and Associates P.O. Box 541038 Orlando, FL 32854-1038

C. Everett Boyd, Jr.
Ervin, Varn, Jacobs, Odom & Ervin
305 S. Gadsden Street
P.O. Drawer 1170
Tallahassee, FL 32302

Chanthina R. Bryant Sprint 3065 Cumberland Circle Atlanta, GA 30339

Michael W. Tye
AT&T Communications of the
Southern States, Inc.
106 East College Avenue
Suite 1410
Tallahassee, FL 32301

Florida Hotel and Motel Assn. c/o Thomas F. Woods Gatlin, Woods, Carlson & Cowdery 1709-D Mahan Drive Tallahassee, FL 32308

Douglas S. Metcalf Communications Consultants, Inc. P.O. Box 1148 Winter Park, FL 32790-1148

Benjamin H. Dickens, Jr.
Blooston, Mordkofsky, Jackson & Dickens
2120 L Street., N.W.
Washington, DC 20037

Floyd R. Self Messer, Vickers, Caparello, Lewis, Goldman & Metz, P.A. P.O. Box 1876 Tallahassee, FL 32302-1876

Charles J. Beck
Deputy Public Counsel