State of Florida

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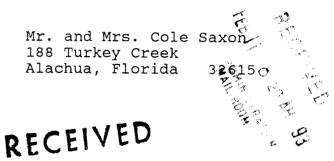
Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE:	February 15, 1993
TO:	Division of Records and Reporting
	Division of Legal Services (Asher-Cohen)
FROM:	Division of Legal Services (Asher-Cohen) Division of Water and Wastewater (Xanders)
RE:	Docket No. Application for certificates to provide water and
	wastewater service under grandfather rights in Alachua County by Family Diner,
	Inc. and Turkey Creek, Inc. d/b/a Turkey Creek Utilities

Please include the attached in the above referenced docket folder. If you have any questions, please feel free to contact me.

February 9, 1993



Ms. Edith Holman Public Service Commission Fletcher Building 101 East Gaines Street Tallahassee, FL 32399-0850

FEB 1 1 1993

Florida Public Service Commission Division of Water and Wastewater

Dear Ms. Holman:

It is my understanding, in speaking with Jim Cherry's office here in Gainesville, that you are receiving information from homeowners of Turkey Creek residents in Alachua, Florida, regarding any problems that we may have with the Turkey Creek Utilities.

Enclosed is a copy of my recent 1/25/93 utility bill from Turkey Creek Utilities. Unfortunately for me, I failed to pay my previous bill by the deadline, which has caused me to pay Turkey Creek Utilities a \$20.00 late fee. My utility bill for that previous period was \$72.01; therefore, the late fee equates to 28% of the 12/22/92 bill that I paid late. This seems very excessive to me. Isn't there some kind of a reasonable limit regarding late fees?

Also, I want to bring to your attention the fact that, for the third month in a row, Turkey Creek Utilities continues to mail us bills with two different payment due dates. This is very confusing; two months ago, I brought this to the attention of Turkey Creek office staff member, Mr. Tom Faherty, and he said Turkey Creek Utilities is not going to print new billing formats until all the changes from PSC are completed. To which one of the two due dates must I abide? It seems to me that it should be illegal to have two different due dates printed on the same bill. I am enclosing copies of the past three months, for your review.

I'll appreciate your attention to this matter, and I'm hoping for a response from you.

Sincerely,

Judy Mrs. Cole Saxon

ENCL: (3)

COPY: Jim Cherry

TURKEY CREEK UTILI KEEP THIS HALF FOR YOUR THETOK 220, 700 1/25/93 243,300 GAL USED 22,600 WASTEWATER 10% CITY TAX PREVIOUS BALANCE PAYMT-THANK YOU LATE CHARGE	RECORDS AMOUNT 29.02 42.60 2.90 72.01 72.01	CODE TOOS ON	TURKEY CREEK UTILITIES 158 Turkey Creek C Alachua FL 32615:9513 UAN 25 AM 1993				
PAYMENT DUE: 02/15	193		SAXON, COLE 188 TURKEY CREEK ALACHUA, FL 32615-9513 TC 1 LOT 19				
[][RETURN THIS HALF WITH PAYMENT				
\$ \$ AMOUNT PAST DUE CURRENT BILLING	TOTAL	2	\$ \$				
BILLING BILLING DATE 1/25/93 ACCOUNT NO. 1.0019000.4 BILLING DATE 1/25/93 ACCOUNT NO. 1.0019000.4							

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PLEASE MAKE ALL CHECKS PAYABLE TO **TURKEY CREEK UTILITIES** 158 TURKEY CREEK ALACHUA, FL 32615-9513

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> IF SERVICE IS DISCONNECTED FOR NON-PAYMENT, A DISCONNECTION AND A RE-CONNECTION CHARGE WILL BE MADE

DEFINE AND FLICHDUNNT AFTER DULL FATE AND A LARD FUEL OF \$20,00 DR 10% OF THE URBADD DATATUS SHOULDTE DE DITATUS DITE NE ASSESSED.

TURKEY CREEK UTILITIES Business Office

02 Late Fee

- 04 City Utilities Tax
- 08 Refund Deposit
- 09 Refund Check
- 10 Residential Water
- 13 Connection Charge, Water & Sewer
- 15 Disconnection Charge, Water & Sewer
- 20 Residential Scille:
- 99 Miscellaneous Charge

BILLS ARE DELIFICUERT AFTER DUE DATE AUTA ATE ELE UTE RE ASSESSED

	(date)	1993 (Tuesd	ung)
	(date)		
My sig	gnature below ind	licates that I have	accepted,
	half of TURKEY CF		
	ment from		
	e amount of <u>\$72.</u>	01	
for _/	202/92 Water	Payment	
Hand	delivered to me o	on: $\frac{1-(9-6)}{(date)}$	73
Signa	ture of Receipt:	Ac HK) e (leeles
KEEP THIS HALF	42.60 20 2.67 04 71.39	TURKEY CREEK UTILITIES 158 Turkey Creek Alachua, FL 32615-9513	19034
	01/12/73	8AXON, COLE 188 TURKEY CREEK Alachua, Fl 32613	-9313
		RETURN THIS HALF WITH	DAVMENT
s s	\$ 72.01	s s	5 72.01
AMOUNT PAST DUE CURREN	T BILLING	AMOUNT PAST DUE CURRENT BILLING	TOTAL
BILLS ARE DELINQUENT AFTER BILLING DATE 12/22/92	THE 10TH OF THE MONTH	BILLING 12/22/92	NT.0019000.4
	- <u>T</u>	NOTICE AC	ct # 1.0019000.
0: Water a	nd Sewer Customer		
	ouccomer	-	

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Please be advised that we have not received payment for your most recent water and sewer bill and your account is now delinquent. A late fee of 10% of the unpaid balance or \$20.00, whichever is greater, has been added to your account. Your services will be disconnected if your account is not paid on or before January 20, 1993.

TURKEY CREEK UTILITIES

	J. SAXON CONSULTANT 188 TURKEY CREEK ALACHUA, FL 32615-9513 J. SAXON CONSULTANT 188 TURKEY CREEK ALACHUA, FL 32615-9513 ALACHUA, FL 32615-9513 J. SAXON CONSULTANT BAINESVILLE, FL 32602 CONTROL NUMBER 1-15-93 12/22/92 \$72.01	
PAY	SEVENTY TWO AND ONE cent	
TO THE ORDER OF	TURKEY CREEK UTILITIES 158 TURKEY CREEK ALACHUA FLA 32615-9513	
	"OO LELE" :063100507:0053007005705#	

TURKEY CREEK UTILITIES KEEP THIS HAL TURKEY CREEK UTILITIES 158 Turkey Creek Alachua, FL 3261 10/27/92 200,900 AMOUNT LIGFUS COL 19.000 WASTEWATER 11 ACT COTY TAX WENTCUS BALAND PAYMINTHANK YOU 124 2.5 6.2200 My sigr SAXON, COLLE 199 TURKEY GREEK ALGOHUM, FL. 310 on beha 31101.0-901.3 a payme in the PAYNENT DUE: 12/18/92 for RETURN THIS HALF WITH PAYMENT s \$ 71.39 \$ s 73.... s Hand de AMOUNT PAST DUE CURRENT BILLING TOTA TOTAL ACCOUNT NO. 1. 001 9000. BILLING DATE 11/23/92 001613 SUN BANK P.O. BOX 1470 GAINESVILLE, FL 32602 63-50 631 53 J. SAXON CONSULTANT 188 TURKEY CREEK ALACHUA, FL 32615-9513 CONTROL CHECK DATE CHECK AMOUNT NUMBER 12/10/97 10/27-11/236 \$ 71.39 water bill Swenty One + 3% #1.001900.4 TO THE ORDER RIZED AUTHO "001613" · 106310050710053007005705"

Dec 10 th, 1997

(date)

My signature below indicates that I have accepted, on behalf of TURKEY CREEK INC., a payment from <u>Judy Succ</u> in the amount of <u>\$ 71.39</u> for <u> $\frac{10}{27} - \frac{1}{32}/92$ utility with till : acct # 1.0019000.7</u> Hand delivered to me on: <u> $\frac{12}{10}/92$ </u> (date) Signature of Receipt: <u>Mathematicate</u>