BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Petition by the residents of Polo Park requesting extended area service (EAS) between the Haines City exchange and the Orlando, West Kissimmee, Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter Garden and St. Cloud exchanges.

) DOCKET NO. 930173-TL) ORDER NO. PSC-93-0437A-PCO-TL) ISSUED: April 15, 1993

ORDER AMENDING ORDER REQUIRING TRAFFIC STUDY

BY THE COMMISSION:

On March 23, 1993 we issued Order No. PSC-93-0437-PCO-TL requiring GTE Florida, Incorporated, Southern Bell Telephone and Telegraph Company and United Telephone Company to perform traffic studies to allow an evaluation of the viability of extended area service between the Haines City exchange and the Orlando, West Kissimmee, Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter Garden and St. Cloud exchanges. That order inadvertently omitted the requirement that Vista-United Telephone Company study the traffic between the Lake Buena Vista exchange and the other exchanges. Accordingly, Vista-United shall be required to perform the Traffic Studies described in Order No. PSC-93-0437-PCO-TL (attached).

Based on the foregoing, it is

ORDERED that Vista United Telephone Company shall perform the same traffic studies ordered in Order No. PSC-93-0437-PCO-TL. It is further

ORDERED that this study shall be completed and filed 90 days from the date of this Order.

ORDERED that Order No. PSC-93-0437-PCO-TL is affirmed in all other respects.

By ORDER of the Florida Public Service Commission this 15th day of April, 1993.

STEVE TRIBBLE, Director

Division of Records and Reporting

(SEAL)

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

In Re: Petition by the residents of Polo Park requesting extended area service (EAS) between the Haines City exchange and the Orlando, West Kissimmee, Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter Garden and St. Cloud exchanges.

DOCKET NO. 930173-TL ORDER NO. PSC-93-0437-PCO-TL ISSUED: 03/23/93

ORDER REQUIRING TRAFFIC STUDY

BY THE COMMISSION:

Pursuant to a Petition filed with this Commission by the residents of Polo Park, we have been requested to consider requiring implementation of extended area service (EMS) between the Haines City exchange and the Orlendo, West Kissimmes, Kissimmes, Lake Buena Vista, Windermere, Ready Creek, Winter Park, Clermont, Winter Garden and St. Cloud exchanges. The Haines City exchange is served by OTE Florida Incorporated (GTEFL); Southern Bell Telephone and Telegraph Company (Southern Bell) serves the Orlando exchange. The West Kissimmee, Kissimmee, Windermere, Reedy Creek, Winter Park, Clermont, Winter Garden and St. Cloud exchanges are served by United Telephone Company of Florida (United). GTEFL, Southern Bell, and United are subject to regulation by this Commission pursuant to Chapter 364, Florida Statutes.

In order for us to bagin our evaluation and consideration of this request, it is necessary for the companies to prepare and submit certain traffic studies for review and appraisal. These studies should be based upon a minimum thirty (30) day study of representative calling patterns and shall be in such form, detail and content as will parmit review by the Commission. The studies shall include, as a minimum, the following:

(a) The number of messages and calculated calling rates, with and without Foreign Exchange (FK) service, expressed in messages per access line per month $(H/\Lambda/H)$, over each interexchange route and in each direction, segregated between business and residence users and combined for both (sample FK data may be submitted with adequate information to show sample adequacy and appropriateness). In a summary schedule, the route entries shall be ordered from highest to lowest $H/\Lambda/H$ and shall be grouped as shown on the forms attached hereto as Schedules I and II.

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- (b) A detailed analysis of the distribution of calling usage among subscribers, over each route and in each direction, segregated between business and residence users and combined, showing for each category, the number of customers making 0 calls, 1 dall, etc., through 25 calls and 26 or more calls per month.
- (c) Access line classification data showing, by classes of service, the number of access lines in service for each of the exchanges being studied.
- (d) The interexchange toll rates, distance between rate centers, the number and duration of calls by time of day and the average revenue per message (ARPM) for the calls studied.
- (e) The number of Foreign Exchange (FX) lines in service and the average calling volumes carried on these lines expressed in messages per month.
- Where any alternative toll calling plan is already in place, the studies shall include, as a minimum, the following:
 - (a) The date the elternative calling plan was implemented and the tariff referenced.
 - (b) The number of subscribers currently signed up for the plan, segregated between business and residence users.
 - (c) A statement indicating whether the elternative calling plan messages are included in the M/A/M listed for the traffic studies.

Each company shall also submit a map of of its respective exchanges relevant to this order. The map shall be divided by exchanges with color coding to indicate different exchanges. Existing BAS routes shall be shown with arrowheads to indicate one-way or two-way EAS routes. On the same or snother map, the proposed EAS routes shall also be indicated by arrowheads and the H/A/H and percent of subscribers making two or more cails per month shall be indicated for each direction of the proposed EAS route.

Finally, the companies shall submit an analysis of the data collected and other information it has gathered on the proposed routes. The analysis shall include, as a minimum, the following:

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- (a) A summary of the data provided in Schedules I and II.
- (b) A statement of population densities and demographics which would have an influence on how the traffic data is interpreted.
- (c) A statement of known or strongly suggested reasons for the existence of a community of interest between the relevant exchanges (economic, social, and political factors). Such factors may include, but are not limited to, the location of schools, fire/police departments, medical/smergency facilities, and county and other governmental offices.
- (d) A statement of any changes in surface transportation between the relevant exchanges which may have an influence on the development of a community of interest.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Southern Bell Telephone and Telegraph Company, GTE Florida Incorporated, and United Telephone Company of Florida be and the same are hereby directed to prepare and submit the studies referred to in the body of this Order within ninety (90) days from the date of this Order.

By ORDER of the Florida Public Service Commission this 23rd day of March, 1993.

ETEVE TRIBBLE, Director Division of Accords and Reporting

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SCHEDULE I

Docket No. 930173-TL Interexchange Traffic Data

EAS BETHERN ALL EXCHANGES LISTED IN SCHEDULE III

One-Way

Calling Customera Noking 2 or Hore Calla/Nonth Rete NZAZHA Tron Messenes CV#10mer# Hunber Percent List Routes Part I - Routes over 3.00 M/A/M Ordered large M/A/M to small M/A/M Part II - Routes 2.99 to 2.00 M/A/M Ordered large M/A/M to small M/A/M Port III - Routes 1.99 to 1.00 M/A/M Ordered large M/A/M to small M/A/M Part IV - Routes below .99 M/A/H Ordered large M/A/M to small M/A/M

*Threshold levels as per Rule 25-4.060(3)(a).

One-Way = Calling Nate of 3.0 messages per access line per month (M/A/N) with 50% of customers making 2 or more calls/month.

SCHEDULE II

Docket No. 930173-TL Interexchange Traffic Data

EAS BETHEEN ALL EXCHANGES LISTED IN SCHEDULE III

Two-Hay

free

ALS I

Calling RALE. **CURTOMECS** Customers Haking 1 or Hure Calis/Homib Hamber Parcent

List Routes

Part I - Routes greater than 2.00 M/A/H

Ordered large M/A/H to small M/A/H

Part 11 - Routes 1.99 to 1.00 M/A/M

Ordered large M/A/H to small M/A/H

Part III - Routes below .99 H/A/M

Ordered large H/A/H to small H/A/H

Ive-Vay = Colling Sate of 2.0 messages per access time per month (M/A/N) with 50% of continues making 2 or more calls/month.

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SCHEDULE III

Docket No. 920642-TL

ROUTES REQUIRING TRAFFIC STUDIES

Haines City (Except Poinciana 427 pocket)

Kinsimmee West Kissimmee

Haines City

Orlando Lake Buena Windermere Reedy Creek Winter Park Clermont Winter Garden St. Cloud

Haines City (427 Poinciana pocket)

Orlando Lake Buena Windermere Reedy Creek Winter Park Clermont Winter Garden St. Cloud

*Shreshold levels as per Mule 25-4.060(3).

ATTACHMENT οĘ PAGE

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