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# STATUS OF METER TESTING AND REPLACEMENT PROGRAM PER FINAL RATE ORDER IN DOCKET NO. 920199-WS

### **REPORT NO. 1**

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## JUNE 30, 1993

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# STUCK METER POLICY

S S TT CUSTOMER SERVICE Inter-office Correspondence

DATE: May 4, 1993

TO : Customer Service & Billing Personnel

FROM: Judy Sweat /

RE : Stuck meter policy

Our policy for backbilling stuck meters has been approved for implementation, effective immediately. In accordance of our company policy, <u>backbilling will be applied to "sero usage" only</u>, this does not include "slow meters".

The backbilling will be done through adjustments and the customer will be backbilled for the time period of zero usage, up to a maximum of twelve months. The following procedure must be followed prior to backbilling a customer:

• Each office will be responsible for creating a P&C service order code# 430 to verify a stuck meter. If the meter is stuck an adjustment will be prepared by customer service personnel to backbill and/or adjust current bill charges. The adjustment will be prepared by the appropriate office responsible for billing the customer. The description on the adjustment will read <u>ESTIMATED USAGE (bill date)</u>. These adjustments must be entered and approved prior to the billing. The reading for previous and current will be duplicated and the appropriate read dates will be used for previous and current. ŝ

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• A customer notification letter will be prepared and mailed to the customer advising the customer of the backbilling adjustment for usage and payment arrangement options, if applicable. Each office will be responsible for the preparation and mailing of customer notification. This notification must be mailed to the customer on the same day of the adjustment. I am attaching a draft of the customer notification letters. There are two sample letters for your use, the first letter is for a customer who is being charged for more than one billing period and has the option of payment arrangements. The second letter is for a customer who has zero usage due to a stuck meter (meter stuck during last read cycle) and is not being backbilled.

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• If the meter is stuck, customer service will create a "meter change" service order to be completed immediately. Please make sure these orders are completed in a timely manner so the customer will be billed accurately on the next bill date.

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If you have any questions regarding these procedures, please call me.

cc: Forrest Ludsen Helena Loucks Karen Shofter Allison Sweat

, **b** 



General Offices Customer Service

> 1000 Color Place Apopka, FL 32703 (407) 880-0100 1-800-432-4501

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Date

Customer Name Customer Address City, State, Zip

Re: Customer No.\_\_\_\_, estimated usage for stuck meter

Dear Customer Name,

We recently did a field investigation and discovered your meter was stuck and has not recorded your usage.

We have estimated your consumption based on twelve months of actual meter reads and usage. Your next bill will be adjusted for estimated consumption for the bill dates indicated on your bill.

Your bill represents estimated usage for more than one billing period, and you may choose to pay the total in \_\_\_\_\_ monthly payments of \$\_\_\_\_\_ each, in addition to your current charges, by the due date on each bill.

A service order to replace your stuck meter has been issued and your meter will be changed as soon as possible.

If you have any questions, or if you would like to make payment arrangements, after you receive your bill, please call our customer service office at Local Telephone<sup>‡</sup>.

Sincerely,

<u>(Your Name)</u>

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General Offices Customer Service

> 1000 Color Place Apopka, FL 32703 (407) 880-0100 1-800-432-4501

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Date

Customer Name Customer Address City, State, Zip

Re: Customer No.\_\_\_\_\_, estimated usage for stuck meter

Dear Customer Name,

We recently did a field investigation and discovered your meter was stuck and has not recorded your usage.

We have estimated your consumption based on twelve months of actual meter reads and usage. Your next bill will be adjusted for estimated consumption for the bill dates indicated on your bill.

A service order to replace your stuck meter has been issued and your meter will be changed as soon as possible.

If you have any questions, please call our customer service office at Local Telephone#.

Sincerely,

(Your Name)

9: 204

Southern States Utilities - Water for Florida's Future

# LARGE METER TESTING

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Technical Services Intra-company correspondence

> TO: Dave Denny Jim Ragsdale Joe Roberts Bill Williams

FROM: Frank Sanderson

DATE: January 15, 1993

### SUBJECT: Cross Connection Control / Backflow Prevention Large Meter Testing

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The Cross Connection Control / Backflow Prevention Policy has been completed and copies have been distributed to the appropriate DER offices.

Each Region Manager will be responsible for designating employees to serve as Backflow Prevention Technicians in their respective regions. The persons designated as Backflow Prevention Technicians will be responsible for performing field surveys to identify all backflow devices, inspections of new installations, testing and records keeping.

Backflow Preventer testing equipment has been purchased and is available thru the Technical Services Department.

In addition to the backflow preventer test equipment Technical Services has purchased a meter tester to test commercial meters from 2" thru 10" in size. A seminar will be conducted by the manufacturer of the meter tester to provide hands on training in proper usage of the test unit.

As we discussed in our last meeting each manager should perform an evaluation of each large meter installation in their region to see if it meets installation requirements that will allow accurate testing. Proper installation diagrams are available from the Technical Services Department.

I would like a list of names from each Region Manager as to who will be serving as the backflow prevention contact person for each region, area etc. It would also be beneficial for me to know the extent of work, dollar requirement etc. that will be necessary to retrofit large meter installations to acceptable industry standards.

I would further suggest that the same persons designated to implement the backflow prevention program be responsible for large meter testing, training will be provided as stated above.

cc: Bert Phillips Chuck Wood Ralph Terrero Forrest Ludsen Judy Sweat Ida Roberts

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### Large Meter Testing Program

- 1) Designate employees who are to receive training in the use of the Sensus large meter tester, and implement the large meter testing program.
- 2) Inspect each large meter installation for conformance to construction standards.
- 3) Provide materials and dollar amount to correct any deficiencies found in existing meter installations which would prevent accurate testing procedures.
- 4) Develope a record keeping system which shall contain meter manufacturer, model, serial number, size, location, installation date, date tested, test data, and who performed the test.

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5) It is recommended that large meters, 2" and larger, be tested annually.

#### **Cross Connection Control/Backflow Prevention Program**

- 1) Designate employees who are to be responsible for implementation of the (CCC/BF) Cross Connection Control / Backflow Prevention Program.
- 2) Public notification of SSU Inc.'s CCC/BF Policy has been developed by Ida Roberts in form of a pamplet which may used for this purpose.
- 3) Develope a record keeping system which should contain all related data concerning the backflow prevention device, location, Manufacturer, model, size, commercial or residential, annual testing data, and who performed the test.
- 4) Perform a water system survey to identify any current or potential CCC/BF deficiencies.
- 5) Provide vehicle, tools, working space, and support to those chosen to perform this task.

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# METER REPLACEMENT AND MAINTENANCE DATA 1ST QUARTER 1993







DATE:	June 16, 1993
то :	
FROM:	Judy sweat Avery
RE :	Meter Replacement Program - Response to FPSC

Enclosed are the customer inquiry reports for meter replacement and meter maintenance for the first quarter of this year.

It is my understanding that this information will be provided to the FPSC as part of our Meter Replacement / Maintenance Program. If you have any questions or need any additional information, please call me at ext. 101.

cc: Forrest Ludsen Karen Shofter

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	17147	93		CUSTOHERS I	NQUIRY	Y RE	PORT	15:	56 : 37
	Č26601	C		FROM: 1/01/9	3 10	3/31/9	3	PAGE	1
				NO	RTH REGION	F			
	cus7.	SERVICE ADDRESS	PLANT	PROBLEM			RESOLUTION	TAKEN DATE	DATE
	4543	STAR RT 1 BOX 564	00436	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/29/95	2/01/9
	2163	249 RIVER DRIVE	88442	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	2/17/98	2/18/9
	4283	LOT 40 BLK 1 MMMP S	88447	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/13/93	1/14/9
	4285	LOT 49 BLK 1 MMMP 5	88447	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/19/95	2/09/9
	4283	LDT 48 BLK 1 WHEFP 5	88447	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/45/13	3/05/9
	999935	LOT 74 & 75 RIDGEWOOD	88478	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	1/84/93	1/05/9
	10776	STAR RT 1 BOX 714 H-32 #163	<b>004</b> 71	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	1/12/93	1/13/9
	13326	4389 SPRINGMOOR DR E	*****	FOLLON UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	12/16/92	1/05/9
	88418	12968 ARBOR LAKE DR	*****	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/01/93	2/02/9
0	13103	4729 HARINER PT DR	17866	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/08/93	2/10/9
	93160	4467 WHISPERING INLET DR	11668	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/10/93	3/03/9
-	996222	258 MM CARGO MAY/GAMAN D	01074	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/03/93	2/14/9
<u> </u>	16159	J.BRITTON:6632 NM WODDLAND DR	81894	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/08/93	2/15/9
	16151	A.MINGLEDORFF;NN NDLND DR	01894	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/05/95	1/86/9
0	199341	MAYHAIR;LOT J-1, GENEVA MOODS	01279	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/03/93	2/14/9
õ	15395	N. HIENEYER: ALDERMAN ROAD	01278	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	1/29/95	, 2/85/9
	14669	LOT SO SEA MARSH RD.	01518	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/16/92	1/25/9
C	<del>994245</del>	3327 FAIRWAY CAK	-01518	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY YEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/45/95	3/10/9
	9253	4296 CAPTAINS NAY	01518	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	12/88/92	1/92/9
	998 37	4278 CAPTAINS NAY	01518	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/13/98	2/46/9
5.	3ۇ. ب	4296 CAPTAINS WAY	01516	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-ND ADJ	1/19/95	1/22/9
	989174	LOT 28 CAPTAINS NAY/SUMM.BCH.	01518	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ABJ	1/19/95	1/22/9
1540	5579 Д. Д.	LOT 18 PLANTATION POINT	01518	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/42/43	2/83/9
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o/14/93		CUSTOHERS INQUIRY			REPORT				
	CS-3601C	:		FROM: 1/01/9	3 TO	3/31/1	13	PAGE	2
	4			NO Meter	RTH REGION MAINTENANCE				
	cus ::	SERVICE ADDRESS	PLANT	PROBLEM			RESOLUTION	TAKEN DATE	DATE
		3447 POPULANTIC ST.,LOT & B3	01702	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/68/93	\$/19/9
	88125	352 GLENEAGLES DRIVE	01801	FOLLOW UP HECZACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/04/93	1/11/9
	274563	1433 PURITAN ST	16001	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/30/92	1/04/9
	827939	2159 E HYDE DR	16001	FOLLOW UP HECZACOURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	12/31/92	1/05/9
	245161	2431 BARLINGTON DR	16091	FOLLOW UP HECZACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/12/93	1/15/9
	267571	1354 FREEPORT DR	18471	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/82/93	2/03/9
	627250	1441 TIVOLE DR	18001	FOLLOW UP HEC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/04/93	2/05/9
	638464	2688 NEWWARK DR	18091	FOLLOW UP HISC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/08/93	2/09/9
	196600	2361 WEATHERFORD DR	18991	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/12/93	2/12/9
	983625	2279 HAULOVER BLVD	16091	FOLLOW UP HISC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/15/95	2/16/9
*	189941	1889 COHAM DR	16491	FOLLOW UP HBC/ACCURACY	TEST	162	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/17/95	2/19/9
₩~ ₹~1	263492	1187 MANITOBA ST	16001	FOLLOW UP HECZACOURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/02/15	3/14/9
	206930	2270 HAGEN AVE	16991	FOLLOW UP HISC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/09/95	3/10/9
	767311	532 RICHMOND AVE	18491	FOLLOW UP HEC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/89/93	3/01/9
0	182326	719 E CLOVERLEAF BLVD	16891	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/06/93	1/11/9
00	791391	3256 N TULSA DR	18001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/15/93	1/18/9
-	743211	2757 \$ HURON DR	16001	ACCURACY TEST		163	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/19/93	1/20/9
	187191	1491 LANDOVER AVE	18091	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/22/93	1/25/9
	21564	2848 KINGSWOOD AVE	16001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/22/93	1/25/9
	195450	1849 SYLVIA DR	18001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/22/93	1/25/9
	763761	1361 AZORA DR	18441	ACCURACY TEST		162	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/27/93	1/28/1
	755741	550 GIRALDA AVE	18991	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/29/93	2/03/9
	83 <u>9842</u>	1457 PORTOLA AVE	16091	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/24/93	2/26/9

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··/14/95	CUSTOMERS INQUIRY REPORT	15:56:37
C - 6401C	FPON+ 1/81/43 TO 3/31/43	PAGE 3

#### NORTH REGION HETER MAINTENANCE

							TAKEN	COMP
	CU?".	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
			***					
	24961 5	1868 S OLD HILL DR	16401	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/25/93	2/26/93
	173,50	1591 PROVIDENCE BLVD	18001	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/19/93	3/09/93
	765051	1792 HONLAND BLVD	16901	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/11/93	3/12/93
	23299	766 E LACY CIR	18591	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/29/95	3/30/93
	283')90	129 HIBISCUS NOS CT 3C	18991	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/11/92	2/11/93
	982326	719 E CLOVERLEAF BLVD	1890)	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/12/93	2/11/93
	995-50	1949 SVLVIA DR	16991	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/02/93	2/11/93
	731/31	2624 ROXBORD AVE	18091	BENCH TEST	161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/18/93	2/12/93
3	267571	1354 FREEPORT DR	16001	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/24/93	2/25/93
•	267571	1354 FREEPORT DR	10001	BENCH TEST	161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/26/93	5/26/93
-	249161	1886 S OLD MILL DR	18991	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/11/93	3/26/93
Ų	175960	1591 PROVIDENCE BLVD	18001	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	3/11/93	\$/51/93

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6/14/	93		CUSTOMERS INQUIRY	REPORT	15:	56:37
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			NORTH REGION METER MAINTENANCE		TAKEN	COMP
cus	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	DATE	DATE
<b>3</b> 023	LOT 2 BLK 4 RIVER PARK 1	00439	FOLLOW UP HBC/ACCURACY TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/27/98	1/28/93
3 23	LOT 2 BLK 4 RIVER PARK 1	80439	BENCH TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/16/93	2/17/98
26419	LOT 82 ORANGE AVENUE	11441	ACCURACY TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LINITS - ADJUSTMENT	\$/10/93	3/11/95
20619	LOT 82 ORANGE AVERUE	80448	BENCH TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LINITS - ADJUSTMENT	3/18/93	3/22/93
,⊴ \$√27	210 PINE ST	80443	ACCURACY TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/13/93	1/14/93
51 195-39	LOT 6 & 7 BEACHERS POINT DRIVE	80472	FOLLOW UP HBC/ACCURACY TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/05/95	1/94/95
16 995-139	LOT 6 \$ 7 BEACHERS POINT DRIVE	80472	SENCH TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/15/93	1/14/95
999.408	4955 WILD HERON WAY	11006	FOLLOW UP HBC/ACCURACY TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/05/93	1/84/93
13 .32	12047 HIDDEN HILLS DRIVE	19865	FOLLOW UP HBC/ACCURACY TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/03/13	2/09/93
95012	S922 HUIRFIELD BLVD E	19005	ACCURACY TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/29/93	2/25/93
17:56	4841 BEACON DR EAST	10086	BENCH TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	3/05/93	1/28/93
15393	W. NIEMEYER: ALDERMAN ROAD	41298	FOLLON UP HBC/ACCURACY TEST	171 ACCURACY TEST RESULTS OUTSIDE REQUIRED LINITS - ADJUSTMENT	1/18/93	1/20/93

6/14/93	CUSTOMERS INQUIRY REPORT	15:56:37
CS6601C	FROM: 1/01/93 TO 3/31/93	PAGE 5
	CENTRAL REGION	

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	CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
	15129	2822 FLOWERTREE RD	88185	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/13/95	1/15/93
	96 392	LOT 204 AVONSHIRE OD	88186	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/06/95	1/11/93
	981.296	9858 BALMORAL CIRCLE		FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NG ADJ	2/01/93	2/02/93
	5. 07	6306 ESPERANZA	00106	FOLLOW UP HIBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/01/93	2/03/13
	81560	8569 SIDON STREET	69186	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/01/93	2/03/93
	108:83	10527 VIA DEL SOL	00106	FOLLON UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/45/93	3/16/93
	12191	9836 HEATON COURT	00106	FOLLOW UP HEC/ACCURACY TEST	163	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/45/95	3/16/93
	997235	3756 CAPETOWN DRIVE	00106	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/21/93	1/26/93
	987 279	8112 BUCKSAN DRIVE	40146	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/25/95	1/27/95
	£.200	3926 BIBB LAME	08196	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	L/25/93	1/27/95
	979356	18497 VIA DEL SOL	00106	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/26/93	1/26/93
ւ)։ Իրան	5584	6313 PANLICO ST	00106	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/13/98	1/14/93
	89950	2216 STONINGTON AVENUE	88) D6	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/15/93	1/20/93
	987279	8112 BUCKSAN DRIVE	<b>00106</b>	BENCH TÉST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/84/93	2/45/93
	997535	3756 CAPETOWN DRIVE	00106	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	3/01/93	3/02/93
0	6018	LOT 195 AVONSHIRE RD	00106	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REDUIRED ACCURACY LIMITS-ND ADJ	3/25/93	3/24/93
00	5640	3926 BIBB LANE	08106	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	3/29/93	3/21/13
Ĩ.	2351	118 JEWEL LOTS 9-10 BL D	11323	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/25/93	3/26/93
	2616	129 HIGHLAND DR	88324	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/21/93	1/25/93
·	988719	110 HILLCREST	00334	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	2/19/93	3/01/93
•	985715	241 SHEPPARD ST L 9/10 B	08332	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/18/93	1/20/93
	1584	965 SHALLONFORD RD	<b>##3</b> 32	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/27/98	1/28/93
ų.	1576	600 LAKE DRIVE	Q <b>033</b> 5	DENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/13/93	1/14/93

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6/14/9	93		CUSTOWERS INQUIRY	RE	PORT	15:1	56:37
CSG6 014	C		FROM: 1/01/95 TO	3/31/	93	PAGE	6
			CENTRAL REGION				
			METER MAINTENANCE				
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CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
			<b>-</b>				
9363	127 DOLORES DRIVE	08536	ACCURACY TEST	161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/29/95	5/30/93
107762	LOT 33 SUNRISE RD	00558	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/04/93	\$/05/93
12146		08567	FOLLOW UP HISCACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/21/93	1/22/95

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12198	28100 LOIS DRIVE	08567	FOLLON UP HBC/ACCURACY T	rest	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/21/93	1/22/95
94188	51642 INDIANA	08578	FOLLOW UP HBC/ACCURACY T	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	1/14/93	1/15/93
94 52	11830 HECKORY LANE	00578	FOLLOW UP HBC/ACCURACY T	EST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/15/93	1/15/93
995×20	1303 MORAY COURT LOT SH	88574	FOLLOW UP HISC/ACCURACY 1	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/18/93	1/19/98
996313	5510 WILE ST	**78*	FOLLOW UP HDC/ACCURACY 1	rest	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/29/93	2/16/93
995797	1661-A HOPE ST	08768	FOLLOW UP HBC/ACCURACY T	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/03/93	2/16/93
3.559	1501 TALLAMASSEE	**78*	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/01/95	2/02/93
998.44	1675 HOPE STREET	##78 <b>#</b>	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-HO ADJ	2/26/93	3/03/93
4 7591	255 E MIAMI TERR LOT 10	40781	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-HO ADJ	1/05/93	1/07/93

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	/14/9	93		CUSTOMERS I	NQUIRY	RE	PORT	15:5	6137
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				CEI	NTRAL REGION				
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM			RESOLUTION	TAKEN DATE	COMP DATE
	18129	2822 FLOWERTREE RD	00105	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	12/31/92	1/04/93
	4263	10613 SANDRIDGE COURT	08186	FOLLON UP HEC/ACCURACY	TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LINITS - ADJUSTMENT	12/01/92	1/13/95
	<b>99185</b> 7	6104 BUCKSAW DRIVE	<b>##1</b> #6	FOLLOW UP HEC/ACCURACY	TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/86/93	1/11/93
	989615	8113 DEVILLE COURT	00196	FOLLON UP HEC/ACCURACY	TEST	171	ACCURACY TEST RESULTS DUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/29/95	2/03/93
	81958	2216 STONINGTON AVENUE	**1*6	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/04/93	1/14/93
	68498	2748 LOGANDALE DRIVE	88196	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/13/93	1/14/93
	6439	4012 STONEHAVEN DR	00105	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/25/93	1/27/95
	97292	5037 M I T	<b>##186</b>	ACCURACY TEST		171	ACCURACY TEST RESULTS DUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/27/93	2/85/93
	659Z	9821 PEDDLERS MAY	88186	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/04/93	2/15/93
	993-126	4137 BIBB LANE	40146	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/24/93	3/16/93
7	976111	10491 VIA DELSOL	F#196	DENCH TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	12/14/92	2/82/93
6	572	8516 BAYLOR CIRCLE	66186	BENCH TËST		171	ACCURACY TEST RESULTS OUTSIDE REQUI <b>RED LIMITS - ADJUSTMENT</b>	1/07/95	1/96/93
	991,56	6324 PANLICO STREET	00196	BENCH TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/07/95	1/08/93
	998450	8121 DEVILLE COURT	84106	BENCH TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/14/93	1/15/93
	97292	3037 M 1 T	00106	BENCH TEST		371	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/06/93	2/05/93
	989.15	8113 DEVILLE COURT	00106	BENCH TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/16/95	2/17/93
0	4792	401 E FIFTH STREET	t#335	FOLLOW UP HBC/ACCURACY	TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTNENT	2/18/93	2/23/93
Ö	\$518	20 E SECOND STREET	- 00335	BENCH TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	10/14/92	2/01/93
5	5.,37	695 HWY GLY APTS	**335	BENCH TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LINIT'S - ADJUSTMENT	12/16/92	1/14/95
<u>.</u>	109380	410 AVENUE E	00335	BENCH TEST		171	ACCURACY YEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/#5/#3	2/88/93
π ≽	\$ `92	441 E FIFTH STREET	00\$35	NENCH TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	\$/05/\$3	8/45/93
5	998:44	1675 HOPE STREET	+#78B	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LINITS - ADJUSTMENT	2/89/93	2/16/95
	7512	388 STATE BLVD	00781	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	12/30/92	1/11/95

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6/14/9	3		CUSTOMER	S IN	QUIRY	REP	Ó R T	15:56	: 57
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				CENTR Meter Ma	AL REGION			TAKEN	COMP
CUST.	SERVICE ADDRESS	PLANT	PROBLEM				RESOLUTION	DATE	DATE
998868	2454 JUSTY MAY	00196	BENCH TEST			430	METER REPLACED	1/05/93	1/14/9
191852	8104 BUCKSAN DREVE	00106	BENCH TEST			430	METER REPLACED	1/13/93	1/14/9
. 797			ACCURACY TEST			430	METER REPLACED	12/31/92	1/07/9

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6/14/	33		CUSTOMERS INQU	IRYR	EPORT	15:5	56:57
CSG6 010	:		FROM: 1/01/93 TO	3/31	/93	PAGE	10
			NEST REGI Heter mainte	ION ENANCE		TAKEN	COMP
CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
495	525 BLUEBIRD	84210	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/#4/93	1/05/93
4503	128 COTTONTALL LN	04212	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/05/93	5/08/95
95432	136 S BELLVIEW APT ASB 15/H	<b>**</b> 987	FOLLOW UP HISC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/04/93	1/05/93
105896	18 SWEETBAY CT LT 9 BK 96	P\$989	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/05/93	2/09/13
999609	10 GLENRIDGE CIR	11989	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/26/93	3/01/93
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	999609	10 GLENRIDGE CIR	P0585	FOLLOW UP HBC/ACCURACY TE	EST 3	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/26/93	3/01/93
	17 IG	47 GOLFVIEN CT LT 51R BK BA	88787	ACCURACY TEST	L	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/05/93	1/06/95
	991197	6 BEGONIAS CT L-20/B-169	****	ACCURACY TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/21/93	1/22/95
	181 .6	7 HOLLY CT LT 26 BK 10	*****	ACCURACY TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/25/95	1/26/95
	192586	42 BOLFVIEW DR LT 122R BK BA	11707	ACCURACY TEST	1	62	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NG ADJ	3/23/93	3/24/95
	102162	6 HOLLY CT LT 6 BK 10	11989	Bench test	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/18/93	1/19/93
	19076	7338 RHINEBECK DRIVE	¥1.429	FOLLOW UP HOC/ACCURACY TE	E <b>ST</b> 1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/02/93	3/03/93
ે.ો મુન્દ્ર	19742	7534 TYSON DRIVE	01429	FOLLOW UP HIDC/ACCURACY TE	EST I	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	3/84/93	3/15/93
်မှ	19790	11215 KAPOK AVENUE	<b>81429</b>	FOLLOW UP HEC/ACCURACY TE	EST 1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/29/13	3/30/93
	991795	11596 YELLOW WOOD LANE	83 429	ACCURACY TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/15/93	1/14/93
	19525	7501 FOXILICON DRIVE	81429	ACCURACY TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/14/95	1/15/93
	19676	7810 ILEX DR.	01429	ACCURACY TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/14/95	1/15/93
~	997523	11124 WHITE DAK LANE	<b>91429</b>	ACCURACY TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/85/73	2/18/93
ð	19:01	10925 REXDALE AVE.	#142 <del>9</del>	ACCURACY TEST	1	<b>\$</b> 1	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/19/93	2/22/93
0 1	998 BO	11235 BLOVER RD	81429	ACCURACY TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/25/15	2/26/93
•	19576	7614 ILEX DR.	01429	BENCH TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/14/93	2/11/95
<u> </u>	19.42	7534 TYSON DRIVE	t1629	BENCH TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-HD ADJ	3/11/93	\$/12/98
σ	23952	9190 N CARESSA WAY	0900l	FOLLOW UP HECZACOURACY TE	EST L	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/08/93	3/11/95
Ъ.	85241	2856 W DEVON DR	89801	ACCURACY TEST	1	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/19/93	1/22/98
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	CUST.	SERVICE ADDRESS	PLANT 	PROBLEM		R -	RESOLUTION	DATE	DATE
	85861	2056 W DEVON DR	0900L	BENCH TEST	16	<b>61</b>	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/28/93	2/49/93
	631510	5155 N LENA DR	09862	FOLLON UP HISC/ACCURACY T	EST LO	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/34/92	1/04/93
	836344	4301 N CANARYNGOD TR	e9162	FOLLOW UP HEC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/23/93	2/26/93
	836344	4301 N CANARYNOOD TR	4984Z	BENCH TEST	16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/02/93	3/04/93
	53461	3743 5W 157 ST RD	11801	FOLLOW UP HEC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/05/98	1/46/93
	68322	15082 SW 58 CIRCLE	13001	FOLLOW UP HEC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	- 3/10/93	3/11/93
	353	14436 SW 59 AV RD	11001	ACCURACY TEST	16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	12/31/92	1/04/93
	55682	281 MARION DAKS LN	31001	ACCURACY TEST	14	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/08/93	2/09/93
	24148	3435 SW 150 LN RD	11001	ACCURACY TEST	16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/12/93	3/12/95
1894 19	42% +0	1312 LARSEN LN	19881	ACCURACY TEST	16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITE-ND ADJ	1/28/93	1/29/95
- ) 53	438180	2403 WISHING WELL WAY	19881	ACCURACY TEST	14	61	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/18/95	2/19/93
ς <b>μ</b>	983455	2026 DARLINGTON DR	19001	ACCURACY TEST	16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/22/93	2/24/93
	848223	2507 ANBASSADOR AVE	27081	FOLLOW UP HEC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/88/93	1/11/93
	990211	1093 DUNLAP AVE	27001	FOLLON UP HEC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/15/93	1/18/93
	994768	5280 ABAGAIL DR	27991	FOLLOW UP HECZACCURACY T	E\$T 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/19/93	1/28/95
	663301	4330 GOLDCOAST AVE	27881	FOLLON UP HBC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/20/93	1/20/95
>	625448	4250 DRISTOL AVE	2788)	FOLLON UP HEC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/20/93	1/27/93
5	991825	1108 CONNERCIAL MAY	2780]	FOLLOW UP HEC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/21/93	1/22/98
>	710411	5158 LYDIA CT	2700)	FOLLOW UP HEC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/21/93	1/22/93
	400180	7543 LAMPLIGHTER ST	2709]	FOLLOW UP HEC/ACCURACY T	EST 14	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/26/93	1/27/98
	718191	295 RUSK CTR	27001	FOLLOW UP HBC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/26/93	1/27/93
	838552	12447 ARSLAN LN	27081	FOLLOW UP HBC/ACCURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	1/27/45	1/28/93
	854592	6969 JENA RD	27001	FOLLOW UP HECZACOURACY T	EST 16	61	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/88/93	2/08/95

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	CUST.	SERVICE ADDRESS	PLANT	PROBLEM			RESOLUTION	DATE	DATE
	1199	12151 CAVERN RD	27001	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/11/93	3/12/93
	998879	4145 JASON RD	27001	FOLLOW UP HBC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	\$/12/93	3/15/93
	566450	6270 KELVIN CT	27001	FOLLOW UP HEC/ACCURACY	TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/26/93	3/29/93
	988613	8172 ROYCREST LN	27491	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	12/21/92	1/06/95
	401281	164 RANDOLPH AVE	27001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/21/92	1/46/93
	324330	10344 BANNOCK ST	27001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/06/95	1/46/93
	720841	2317 MARINER BLVD	27491	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/47/93	1/08/93
	829145	10050 CARA ST	27001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/14/93	1/20/93
	836518	10332 BELLTOWER ST	27881	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/14/93	1/15/98
2. 2.1	343390	11336 ELGIN BLVD	27401	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/15/95	1/20/93
۱ ۲.۸	999554	6506 MARINER BLVD	27001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NG ADJ	1/15/95	1/18/93
	337640	4353 UNION SPRINGS RD	27001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	1/15/93	1/18/93
	37 54	11545 TUSCANNY AVE	27491	ACCURACY TEST		161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/18/95	1/19/93
	722591	12364 DRAYTON DR	27081	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/29/93	2/01/93
	98% /3	10020 HAYMARD RD	27081	ACCURACY TEST		161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/03/93	2/10/93
	795571	175 BLENLOCK LN	27441	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/05/93	2/18/73
00	639836	428 BRIARWOOD LN	27881	ACCURACY TEST		161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/18/93	2/17/93
્ટ્	9986.09	12459 BOYD LN	27001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	2/12/93	2/17/93
	650181	5109 HARBINGER RD	27001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/15/95	2/17/93
-	420730	9463 HORIZON DR	27401	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/08/95	3/10/95
Г	-995694	1316 HALONE AVE APT B	27891	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-ND ADJ	3/24/93	3/25/93
ũ	636440	6075 FREEPORT RD	27001	DENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/11/92	1/12/95
<b>H</b>	643581	2327 DRESSEL AVE	27601	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	\$/11/95	3/12/93
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	CHSTOMERS	INDUIRY REPORT	15:56		
5714795 C5G603C	FROM: 1/8	1/93 TO 5/31/95	PAGE	13	
	×e	NEST REGION TER MAINTENANCE	TAKEN	сон	
CUST. SERVICE ADDRES	PLANT PROBLEM	RESOLUTION	DATE	DAT	

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/14/	13		CUSTOMERS INQ	UTRY	RE	P O R T	151	56:37
C::G6 01(	6		FROM: 1/01/13	10	3/31/	2	PAGE	14
3			MEST R Meter Mai	EGION NTENANCE				
CUST.	SERVICE ADDRESS	PLANT	PROBLEM			RESOLUTION	TAREN DATE	DATE
643581	2527 DRESSEL AVE	27001	ACCURACY TEST		171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	3/09/93	\$/10/93



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2/14/9	3		CUSTOMERS INQUIRY REPORT	15:!	56:37
C.∍G641C			FROM: 1/#1/93 TD 3/31/93	PAGE	15
			SOUTH REGION METER MAINTENANCE	TAKEN	COMP
cus .	SERVICE ADDRESS	PLANT	PROBLEM RESOLUTION	DATE	DATE
, 10 <b>4</b> ,56	2415 QUIRT LANE 13/827/23	02201	FOLLON UP HBC/ACCURACY TEST 101 VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/03/93	2/04/93

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CUSTOMERS INQUIRY	REPORT	
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FROM	1/01/93	то	3/31/93	

#### SOUTH REGION METER MAINTENANCE

	CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
				<b></b>		**************************************		
	992429	2485 NE DIXIE HNY	00673	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/25/93	5/26/95
	23 <b>595</b> 6	1225 WHITNEY DRIVE	81681	FOLLOW UP HEC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/19/93	2/13/95
	25636	612 CERVINA DRIVE MORTH	51601	FOLLOW UP HISC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/24/93	3/25/93
	20242 5	340 CENTER CT	01601	FOLLON UP HOC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/25/95	3/30/93
	. 1315	449 EDGENOOD ROAD	01601	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/07/93	1/12/93
	89811	517 VIA VENETO	016 <u>0</u> 1	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/03/93	2/04/93
	72965	1742 SKLAR CT	81681	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/83/93	3/04/73
	82653	529 PARK ESTATES SQUARE	01682	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-HD ADJ	1/26/13	1/26/93
	72350	1624 BOB O LINK DRIVE	81682	FOLLOW UP HIDC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/29/93	3/30/93
	74937	213 COND DRIVE	01602	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NG ADJ	5/38/95	3/30/93
3	72782	1124 MISTI COURT	01602	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/24/93	2/25/95
्यू	959603	1383 RIODEJANEIRO 11/749/23	82281	FOLLOW UP HECZACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/17/93	3/19/93
	104703	26138 RAMPART BLVD 6/757/23	02201	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/20/93	1/21/93
	984495	1393 KINDEL CT 7/696/23	02201	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/22/93	2/02/93
	197844	26440 RAMPART 1-7/761 FAIRWAY	82281	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/22/95	2/25/13
	998264	1391 CAPRICORN BVD 16/685/23	02201	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/15/93	3/16/95
	998931	25267 PUERTA DR 1/317/16	02202	FOLLON UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/19/93	1/28/95
2 - F	778931	25267 PUERTA DR 1/517/16	02202	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/22/95	1/27/98
ò	989444	24243 SASSAMAN CT LT 15 BLK 93	92202	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/25/93	3/26/93
00	19954	2543 LAKEVIEN DR	02901	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	1/04/93	1/04/93
فطر	17446	2201 ESTH UNIT 6 \$7276	82941	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/08/93	1/11/93
UT S	5423	801 E JERSEY RD	82901	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/21/95	1/26/13
CI	3910	305 N LEELAND HTS BLVD	02901	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/03/95	2/88/15

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	C°G6010	2		FROM: 17	01/93 TO	3/31/	33	PAGE	17
					SOUTH REGION				
	cusé				ETEK MAINTENANGE		OFFICIAL	TAKEN DATE	COMP DATE
	16 95	L21 STARVIEW AV	42901	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/12/93	2/16/93
	72/2	14 SAGEWOOD AVE	62901	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/24/93	2/24/95
	10.86	3 BROADHOOR	82901	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/24/93	2/25/93
	22:07	1#1 E JERSEY RD	02901	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/25/93	2/25/93
	82 SZ	126 STETSON ST	02901	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/15/93	3/21/93
	9350 7	38 HOMESTEAD RD	4298)	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/23/93	3/24/93
	15:599	611 GRANDVIEN DR	12901	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/08/93	3/88/13
	961: 0 <b>8</b>	520 S BARFIELD DR	26401	FOLLOW UP HBC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/18/93	1/18/95
	981 349	955 CAXAMBAS DR	26881	FOLLOW UP HBC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/27/93	1/26/93
	980 199	996 SPRUCE CT	2680]	FOLLOW UP HBC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/28/93	2/01/95
	972;25	845 BALD EAGLE DR	26001	FOLLON UP HBC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/92/93	2/02/93
-	971306	1641 PIEDMINT CIR	26901	FOLLOW UP HBC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/04/95	2/05/93
26	971534	1626 BRIARWOOD CT	26881	FOLLOW UP HDC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/08/93	2/16/93
	971686	65 TAHITI RD	26401	FOLLOW UP HBC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/88/95	2/19/93
	961238	840 N COPELAND DR	26001	FOLLOW UP HBC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/10/93	2/16/93
	782750	1716 WAVECREST CT	26001	FOLLOW UP HEC/ACCU	RACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/98/93	3/16/93
	838787	911 IRONNOOD CT	26001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ABJ	12/14/92	1/84/93
	961253	1615 LUDLOW RD	26941	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/15/92	1/84/95
	. 968345	650 SOLANA CT	26981	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/04/93	1/15/93
0.0	989462	1651 COLLINGSHOOD AVE	26001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/45/93	1/07/93
0	971056	560 N BARFIELD DR	26001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/11/95	1/19/93
Sec.	901393	1639 INLET DR	26001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/15/93	1/18/93
сл СЛ	981117	154 LANDMARK ST	26901	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/18/93	1/20/91

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	6/14/93		CUSTOMERS INQUIRY REPORT				PORT	15:56:37		
	CSG6 03	c		FROM :	1/01/93	TO	3/31/9	95	PAGE	18
				x	SOUT	74 REGION				
	CUST ,	SERVICE ADDRESS	PLANT	PROBLEM				RESOLUT IDN	TAKEN DATE	DATE
	981 427	473 S BARFIELD DR	26881	ACCURACY TEST			161	ACCURACY YEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-MD ADJ	1/19/93	1/19/93
	981155	21 PRIMROSE CT	26881	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	1/19/93	1/24/93
	98E+ 56	1650 ORLEANS CT	26991	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/19/93	1/25/93
	994018	1315 BAYPORT AVE	26001	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/20/93	1/21/9
	98(), 26	1240 MARLIN CT	26901	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/21/93	1/25/91
	21117	198 SOCIETY CT	26001	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/28/93	2/02/1
	971140	1754 PIEDHONT CT	26991	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/28/93	2/01/9
	21 - 54	1741 HANAIT CT	26911	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/11/93	2/03/9
	972.25	845 BALD EAGLE DR	26091	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/42/93	2/04/9
<b>2</b> 5 7 7	23. 95	1683 CALUSA CT	2608]	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/42/93	2/05/9
	981:97	1051 S BARFIELD DR	26441	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/14/13	2/05/9
	978428	665 ROCKPORT CT	26001	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/46/93	2/08/3
3	971-363	1586 JANAICA CT	26001	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	2/\$9/93	2/16/9
	980352	480 WORTHINGTON ST	26491	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/09/93	2/16/9
	972266	504 TIGERTAIL CT	26001	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/18/93	2/18/9
	781779	1355 CAXAMBAS CT	26401	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/11/95	2/16/9
	180040	1133 MHITEHEART CT	26081	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/19/93	2/19/9
	980881	483 DRIFTHDOD CT	26991	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/19/93	2/19/9
	965139	700 SEAGRAPE DR	26081	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/19/93	2/22/9
00	24674	1195 TWIN DAK CT	26001	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NU ADJ	2/22/93	2/22/9
õ	972248	685 CANED CT	26581	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-ND ADJ	2/23/95	2/23/1
~1	971154	317 NASSAU CT	26041	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NU ADJ	2/26/93	3/03/9
: 355	*** 7227	1391 CAXAMBAS CT	26401	ACCURACY TEST			161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/03/93	3/03/1
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6714	4/93		CUSTOMERS	S INQUIRY	RE	PORT	15:	20194
CSB6	010		FROM:	1/01/93 TO	3/31/	93	PAGE	19
				SDUTH REGION METER MAINTENANCE			TAKEN	COMP
CUST.	SERVICE ADDRESS	PLANT	PROBLEM			RESOLUTION	DATE	DATE
250	351 YELLOWBIRD ST	26901	ACCURACY TEST		161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/03/93	3/04/93
24875	350 ROCKHILL CT	26881	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/84/93	3/04/93
971612	1347 JAMAICA RD	2608)	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-ND ADJ	3/15/93	3/16/95
961156	1495 CAXAMBAS CT	26001	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/15/93	3/16/93
980787	1131 TWIN DAK CT	26091	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/18/93	5/19/93
97¢ 722	1299 MARTINIQUE CT	56941	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/21/13	3/51/9
987-401	1569 S BARFIELD DR	26091	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LINITS-NO ADJ	3/38/95	3/30/9
98. <del>2</del> 71	457 ADIRONDACK CT	26801	ACCURACY TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/34/93	3/31/9
972245	579 ELKCAM CIR	26901	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/86/93	1/06/9
991365	269 SUNFLOWER CT	26081	BENCH TEST		161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/18/93	1/19/9
992748	701 FAIRLAWN CT	26801	BENCH TEST		161	ACCURACY TEST RESULTS NITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/88/93	2/03/3
961/125	948 COLLIER CT 7181	26.843	NENCH TEST		161	ACCURACY TEST DESIN TS WITHIN DEDUTOED ACCURACY LINITS-NO ADJ	3/82/93	3/02/9

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6/14/9	3		CUSTOMERS INQUIRY	RE	PDRT	15:1	56:37
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			SOUTH REGION METER MAINTENANCE			TAKÉN	COMP
CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
971451	234 N BARFIELD DR	26001	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS ~ ADJUSTMENT	3/15/93	3/16/93
961403	1821 OSCEOLA CT	2680]	ACCURACY TEST	m	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/22/93	1/22/93
971227	441 TARPON CT	26001	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LINITS - ADJUSTMENT	2/88/93	2/08/93
971227	441 TARPON CT	26401	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/19/95	2/46/93
971226	1627 HINDHILL AVE	26001	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/24/93	5/03/93

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NUMBER OF INQUIRIES

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#### 3/31/95 FROM: 1/01/93 TD

DESCRIPTION

BENCH TEST

ACCURACY TEST

FOLLOW UP HEC/ACCURACY TEST

METER MAINTENANCE

PROBLEM CODE

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GRAND TOTAL

CUSTOMERS INQUIRY REPORT

	6/14/9	3		CUSTONER	S INQUI	RY RE	PORT		15:5	i <b>6:5</b> 8
	C366410	:		FRON:	1/01/93 70	3/31/9	3		PAGE	1
					NORTH REGI	DN				
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM	METER REPLACEN	ENT	RESOLUTION		TAKEN DATE	COMP DATE
	4525	STAR RT 1 80% 562 LOT 88	04 <b>30</b>	POSSIBLE STUCK	METER	43₽	METER REPLACED		2/02/93	2/03/93
	6928	12541 MISSION HILLS DR S	80886	POSSIBLE STUCK	METER	430	METER REPLACED		12/84/92	1/04/93
	982690	12655 MISSION HILLS CIR S	60866	POSSIBLE STUCK (	METER	430	HETER REPLACED		12/30/92	1/12/93
	67064	12737 HUIRFIELD BLVD S	10866	POSSIBLE STUCK	NETER	430	METER REPLACED		12/30/92	1/12/93
	91345	12951 MUIRFIELD BLVD	**684	POSSIBLE STUCK I	METER	430	METER REPLACED		12/34/92	1/11/93
	88426	3936 MUIRFIELD BLVD	11664	POSSIBLE STUCK I	METER	630	METER REPLACED		12/30/92	1/11/95
	88693	12768 MUTRFIELD BLVD N	04886	POSSIBLE STUCK	METER	430	HETER REPLACED		12/38/92	1/11/93
	985476	4455 HARBOUR NORTH CT	88886	POSSIBLE STUCK	NETER	439	METER REPLACED		12/30/92	2/26/93
	995519	4471 BEACON DR W	****	POSSIBLE STUCK	METER	430	METER REPLACED		12/30/92	2/26/93
<i>5</i> .	996785	2074 SAFESHELTER DR W	10686	POSSIBLE STUCK	METER	430	METER REPLACED		12/30/92	3/81/95
	86737	4051 NEDWAY HALL PLACE	14866	POSSIBLE STUCK	METER	438	METER REPLACED		12/30/92	1/12/93
دب	93791	4837 WALNUT GROVE CT LOT 9	84886	POSSIBLE STUCK I	NETER	430	METER REPLACED		12/38/92	1/11/95
•	: 25	4978 MAY BANK WAY	<b>##68</b> 6	POSSIBLE STUCK	METER	430	HETER REPLACED		12/34/92	1/12/93
	980547	CORNER/FULTON & MARTHA'S VINE	10584	POSSIBLE STUCK	METER	439	METER REPLACED		12/50/92	1/12/95
	12751	11643 FRANCIS DRAKE DRIVE	£0886	POSSIBLE STUCK	METER	430	METER REPLACED		12/30/92	1/08/93
	12794	4620 MORRIS ROAD	14866	POSSIBLE STUCK	HETER	430	METER REPLACED		12/34/92	1/15/93
	12639	4527 JOCELYN ROAD	<b>e</b> #884	POSSIBLE STUCK	METER	430	METER REPLACED		12/50/92	1/12/93
	12877	4626 HARTMAN ROAD		POSSIBLE STUCK	METER	430	METER REPLACED		12/30/92	1/11/95
00	76036	4151 LEEMARD PT	11666	POSSIBLE STUCK	METER	430	METER REPLACED		1/19/95	1/25/93
00	986873	4112 HARBOUR HOODS H	99884	POSSIBLE STUCK	HETER	430	METER REPLACED		1/19/93	1/25/93
31	984341	4345 HARBOUR ISLAND DR N	09886	POSSIBLE STUCK	HETER	430	METER REPLACED		1/19/95	1/25/93
	12357	4207 LEEMARD POINT DR	G0086	POSSIBLE STUCK	METER	430	METER REPLACED		1/19/93	1/25/93
6.5	12326	11512 PORTSIDE DRIVE	20866	POSSIBLE STUCK	METER	430	METER REPLACED		1/19/93	1/25/93
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	×/14/93			CUSTOMERS INQUIRY	15:56:50			
	C38601C			FROM: 1/01/93 TD	3/31	/95	PAGE	2
				NORTH REBION				
	CUST.	SERVICE ADDRESS	PLANT	METER REPLACEMENT		RESOLUTION	TAKEN DATE	COMP DATE
	12381	4123 HARBOUR WOODS W	80685	POSSIBLE STUCK METER	630	HETER REPLACED	1/19/93	1/25/93
	12263	4434 BEACON DRIVE	80886	POSSIBLE STUCK METER	430	HETER REPLACED	1/19/93	1/25/15
	995827	4456 BAY HARBOUR N DR	09866	POSSIBLE STUCK METER	430	NETER REPLACED	1/19/93	1/25/93
	12276	4468 BAY HARBOUR	*****	POSSIBLE STUCK METER	430	METER REPLACED	1/19/93	1/26/93
	980662	11138 SAIL POINT LN LOT 56	09686	POSSIBLE STUCK HETER	430	HETER REPLACED	1/19/93	1/26/93
	983982	11107 SAIL POINT LANE	08686	POSSIBLE STUCK METER	430	METER REPLACED	1/19/93	1/26/95
	986773	11126 LANDS END LANE	00866	POSSIBLE STUCK METER	430	NETER REPLACED	1/19/93	1/22/93
	984237	11307 BEACON DRIVE	10005	POSSIBLE STUCK METER	430	METER REPLACED	1/19/93	2/03/95
	4926	11331 BEACON DRIVE	11656	POSSIBLE STUCK METER	430	NETER REPLACED	1/19/95	2/05/93
2	13964	11325 HOODSONG LOOP N	8886	POSSIBLE STUCK METER	430	METER REPLACED	1/19/93	1/26/93
يَن	981449	4853 TOCOBAGA LN	10586	POSSIBLE STUCK METER	430	METER REPLACED	1/20/93	2/04/93
( <b>1</b>	12303	4833 BEACON DRIVE EAST	****	POSSIBLE STUCK METER	430	METER REPLACED	1/28/93	1/26/93
	12426	4853 WHITE BLUFF DR	9368£	POSSIBLE STUCK METER	430	NETER REPLACED	1/20/93	1/26/93
	86457	11449 LAUREL GREEN NAV	11666	POSSIBLE STUCK METER	430	NETER REPLACED	1/20/93	1/26/95
	108294	CHAS BENN IRR/2ND ISL OF FT C	00866	POSSIBLE STUCK METER	430	HETER REPLACED	1/20/93	1/25/93
	9	11752 ALEXANDER COURT		POSSIBLE STUCK METER	430	NETER REPLACED	1/20/93	1/26/93
	194693	11465 SWEET CHERRY LN S L134	11586	POSSIBLE STUCK HETER	430	NETER REPLACED	1/28/93	1/25/95
0	1ھ .'	4833 DOVE TREE LANE	00006	POSSIBLE STUCK METER	430	METER REPLACED	1/20/95	1/25/93
00	979629	11432 KINDSLEY MANOR MAY	00866	POSSIBLE STUCK METER	430	HETER REPLACED	1/20/93	1/29/98
ວ ວິ	984940	4973 MAYBANK NAY	09886	POSSIBLE STUCK NETER	430	METER REPLACED	1/24/93	1/26/95
	89413	4979 RAVENAL PLACE	19866	POSSIBLE STUCK METER	430	METER REPLACED	1/20/93	2/26/98
	93278	11651 KINGSLEY MANOR NAY	11886	POSSIBLE STUCK METER	430	HEVER REPLACED	1/20/93	2/03/93
356)	<sup>115342</sup> 156	11715 SEAMARD COURT	00656	POSSIBLE STUCK METER	43 <b>e</b>	NETER REPLACED	1/20/93	1/25/93
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C: 860	IC		FROM: 1/01/93 TO	3/31/93	PAGE	3			
			NORTH R	NORTH REGION					
			METER REPLA	KEMEN 1	TAKEN	COMP			
CUST.	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	DATE	DATE			
983399	11729 ALEXANDER COURT	0086	POSSIBLE STUCK METER	450 METER REPLACED	1/28/93 2	2/83/93			
13160	5051 MARINER POINT DR	11886	POSSIBLE STUCK METER	430 METER REPLACED	1/20/33 2	2/03/93			
105477	11724 MARTHAS VINEYARD COURT	PP886	POSSIBLE STUCK METER	430 METER REPLACED	1/20/93 2	2/03/93			
12797	4642 MORRIS ROAD	00686	POSSIBLE STUCK METER	430 NETER RÉPLACED	1/28/93 2	2/04/93			
105487	12542 MISSION HILLS DR S	11884	POSSIBLE STUCK METER	430 METER REPLACED	1/28/93 2	2/03/93			
198269	12529 TURNBERRY DRIVE	20086	POSSIBLE STUCK METER	430 METER REPLACED	1/20/93	2/03/93			
788648	12505 MASTERS RIDGE DR	*****	POSSIBLE STUCK METER	439 NETER REPLACED	1/24/95 2	2/83/93			
109481	12530 MASTERS RIDGE DR	11005	POSSIBLE STUCK NETER	430 METER REPLACED	1/20/93	2/05/93			
979889	12514 MASTERS RIDGE DR	**686	POSSIBLE STUCK METER	434 METER REPLACED	1/29/95	1/29/93			
985796	12489 TURNBERRY DRIVE	10086	POSSIBLE STUCK METER	430 METER REPLACED	1/20/93	2/26/93			
985740	12632 MISSION HILLS CIR N	00886	POSSIBLE STUCK METER	430 METER REPLACED	1/20/95	2/01/93			

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12035 MUTRFIELD BLVD 8

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	C366010	:		FROM: 1/01/95	TO 3/31/93	PAGE	4
				NORTH	REBION		
				METER REA	PLACEMENT	TAKEN CO	MP
	CUE <sup>-</sup> .	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	DATE D4	ATE
	95 31 <b>5</b>	3879 MISSION HILLS DR E	10066	POSSIBLE STUCK NETER	430 METER REPLACED	1/20/93 1/3	25/93
	988518	12628 SHINNECOCK WAY	19806	POSSIBLE STUCK HETER	430 METER REPLACED	1/29/93 1/:	22/93
	106333	12520 MISSION HILLS DR	****	POSSIBLE STUCK METER	430 NETER REPLACED	1/28/93 1/:	22/93
	13201	4358 SPRINGHOOR DR	11586	POSSIBLE STUCK METER	430 HETER REPLACED	1/21/95 2/	03/93
	13182	4589 SPRINGHOOR DR	11086	POSSIBLE STUCK METER	430 METER RÉPLACED	1/21/93 2/	03/95
	92721	12082 HIDDEN HILLS DR	11585	POSSIBLE STUCK METER	430 METER REPLACED	1/21/93 2/	04/93
	13343	12078 HIDDEN HILLS DR	*****	POSSIBLE STUCK METER	430 NETER REPLACED	1/21/93 2/	44/93
<sup>1</sup> 3	94398	11685 HIDDEN HILLS DR 8	*****	POSSIBLE STUCK HETER	430 METER REPLACED	1/21/93 2/	85/93
	999582	12536 COBBLESTONE CIR	11005	POSSIBLE STUCK METER	430 NETER REPLACED	5/46/93 3/	87/93
	8656	4359 FERN CREEK DR		POSSIBLE STUCK METER	450 METER REPLACED	12/50/92 1/	14/93
۰. . ,	8415	5443 HICKORY GROVE N	11660	POSSIBLE STUCK METER	430 METER REPLACED	12/31/92 1/	44/93
ça -	8392	6137 THISTLEWOOD ROAD	11566	POSSIBLE STUCK HETER	430 METER RÉPLACED	1/05/93 2/	23/9
ii ara	7946	3458 BOLF COURSE DR	******	POSSIBLE STUCK METER	450 METER REPLACED	1/12/93 1/	/15/91
	961435	4123 PINEY CREEK LN N/HOUSE	11585	POSSIBLE STUCK METER	430 METER REPLACED	1/12/93 1/	/13/9
	8846	4078 BRIARFOREST RD E	01688	POSSIBLE STUCK METER	434 METER REPLACED	1/12/95 1	/13/9
	7994	5693 JINTON DRIVE	00000	POSSIBLE STUCK NETER	438 METER REPLACED	1/12/95 1/	/13/9
	778384	5918 GUMHOOD DR. MEST	10000	POSSIBLE STUCK METER	430 HETER REPLACED	1/19/93 2	/#5/9
00	999161	3949 BUNNOOD DRIVE HEST	10558	POSSIBLE STUCK METER	430 HETER REPLACED	1/19/93 2	/84/9
0	6253	3950 GUMHQOD DRIVE NEST	19686	POSSIBLE STUCK METER	430 METER REPLACED	1/19/95 2	/14/9
34	6901	4064 THICKET LANE	++086	POSSIBLE STUCK METER	430 METER REPLACED	2/19/93 2	/#5/9
	8923	3950 UNIVERSITY CLUB BLVD	11050	POSSIBLE STUCK NETER	430 WETER REPLACED	1/20/95 3	/ 44/ 9
	8298	4261 POLD CT	6868	POSSIBLE STUCK HETER	430 METER REPLACED	1/21/95 1	/25/9
ω	97 46	4237 POLO CT	11068	POSSIBLE STUCK METER	436 METER REPLACED	1/21/93 1	/28/9
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			CUSTOMERS INQ(	JIRY REPORT	15:56:	15:56:59		
	50G601C			FROM: 1/01/93 TO	3/31/93	PAGE	5	
	s:			NORTH F	REGIÓN			
	,			HETER RÉPLI	ICEMENT	TAKEN C	OMP	
	CU9().	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	DATE D	ATE .	
	N: 2917	5379 GOLF COURSE DR	*****	POSSIBLE STUCK METER	450 METER REPLACED	1/21/93 5/	31795	
	e-1 <b>30</b>	5235 RIVERTON ROAD	00686	POSSIBLE STUCK METER	430 METER REPLACED	2/16/95 2/	17/98	
	92394	4052 GREENNILLOW LANE W	0880	POSSIBLE STUCK METER	430 METER REPLACED	2/16/93 2/	17793	
	<b>6</b> 511	4327 WHISPERING INLET DR	11866	POSSIBLE STUCK METER	450 METER REPLACED	2/16/93 3/	/11/93	
	e780	4418 DAK BAY DR WEST	14868	POSSIBLE STUCK METER	430 NETER REPLACED	2/16/93 2/	/19/95	
	, 97741	4542 OAK BAY DR WEST		POSSIBLE STUCK METER	430 WETER REPLACED	. 2/16/93 2/	/23/93	
	985507	5378 OAK BAY DR NORTH	06888	POSSIBLE STUCK METER	430 METER REPLACED	2/16/93 3/	/11/95	
	115531	4553 GAK BAY DR NEST	66868	POSSIBLE STUCK NETER	430 METER REPLACED	2/16/93 2/	/19/95	
	976524	4417 MAYNOOD DR	11686	POSSIBLE STUCK METER	439 METER REPLACED	2/16/93 2	/16/93	
	982469	4575 NAVHOOD DR	*****	POSSIBLE STUCK METER	438 METER REPLACED	2/14/93 5	/11/93	
<b></b>	18094	5364 TINBERLINE DR	14565	POSSIBLE STUCK HETER	430 HETER REPLACED	2/16/95 2	/17/95	
	979619	5359 CAK BAY DR W	**586	POSSIBLE STUCK METER	434 METER REPLACED	2/16/93 2	/18/95	
	785952	5367 GAR BAY DR	11000	POSSIBLE STUCK METER	450 METER REPLACED	2/15/93 2	(/19/95	
	961234	5455 DAK BAY DR	11668	POSSIBLE STUCK METER	430 NÉTER REPLACED	2/16/93 2	/25/93	
	8624	4444 FERN CREEK DR	14686	POSSIBLE STUCK HETER	430 METER REPLACED	2/16/93 2	17793	
	8497	3913 HICKORY GROVE DR S	11000	POSSIBLE STUCK METER	430 METER REPLACED	2/16/93 3	/11/95	
00	103647	3961 LOCHLAUREL DR	88668	POSSIBLE STUCK METER	430 METER REPLACED	2/16/93 3	W11/95	
0	986156	4113 WILCREST CIRCLE EAST	09666	POSSIBLE STUCK METER	430 NETER REPLACED	2/16/93 2	2/17/93	
CT.	6252	5628 WILCREST CIRCLE \$	11005	POSSIBLE STUCK METER	430 METER REPLACED	2/16/93 5	1/11/95	
<u> </u>	8168	6958 SHADON DAK CT	11650	POSSIBLE STUCK METER	430 NETER REPLACED	2/17/93 2	2/17/93	
G	8819	4141 PINEY CREEK LANE N	84666	POSSIBLE STUCK METER	430 METER REPLACED	2/17/93 1	3/82/95	
5	6893	4862 GREENHILLON LANE E	88886	POSSIBLE STUCK METER	430 METER REPLACED	2/17/93	3/11/93	
5	8915	3982 CHESTHOOD AVENUE	19585	POSSIBLE STUCK METER	430 NETER REPLACED	2/17/95	5/11/93	
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		C\$\$601	•		FRON	1/01/95 TO	3/31/9	3	PAG	E 4
						NORTH R	EGION			
		Cline	CEDVICE ANDERS			METER REPER			TAKE <del>N</del> DATE	COMP DATE
				**						
		5. 351	5745 JINTON DRIVE	86668	POSSIBLE STUCK	HETER	430	METER REPLACED	2/17/93	3/04/95
		2967	4919 ST ISADEL DRIVE	10585	POSSIBLE STUCK	HETER	430	METER REPLACED	2/17/95	3/84/93
		987 270	4207 FANNOROVE ROAD N	10000	POSSIBLE STUCK	( Heter	430	METER REPLACED	2/17/93	3/04/93
		4.535	6131 BRJARFOREST RD N	10080	POSSIBLE STUCK	METER	430	METER REPLACED	2/17/95	3/01/93
		133	6151 BRIARFOREST RD N	11666	POSSIBLE STUCK	METER	430	METER REPLACED	2/17/93	3/01/93
		÷ 152	6015 GREENWILLOW COURT(HTRC=3)	Pease	POSSIBLE STUCK	( METER	430	METER REPLACED	2/17/9	3/01/93
		o350	6039 GREENWILLOW COURT	10000	POSSIBLE STUCK	METER	439	METER REPLACED	2/17/9	3/04/93
-		991716	6151 DAWNRIDGE RD	10588	POSSIBLE STUCK	HETER	430	METER REPLACED	2/17/9	5/04/95
	•	£356	6124 THISTLENCOD RD	10086	POSSIBLE STUCK	METER	430	METER REPLACED	2/17/3	5/01/93
	പ	0355	6114 THISTLENGOD RD	14858	POSSIBLE STUCK	METER	430	METER REPLACED	2/17/9	3/01/93
	a.	6236	3999 CROSS CREEK ROAD	<b>11555</b>	POSSIBLE STUCK	METER	430	METER REPLACED	2/17/9	5 5/01/93
		2842	6053 ELMBURG CT	11868	POSSIBLE STUCK	METER	450	METER REPLACED	2/17/9	5 3/04/93
		8035	3875 RAINTREE ROAD	11000	POSSIBLE STUCK	METER	430	METER REPLACED	2/17/9	3 3/01/95
		980551·	5867 GUMMOOD DR	11000	POSSIBLE STUCK	METER	430	METER REPLACED	2/17/5	5 5/04/93
ļ		997212	5455 RIVER TRAIL RD S	10000	POSSIBLE STUCK	HETER	430	METER REPLACED	3/04/9	5 3/15/93
	0	397447	3979 FERNOLEN DRIVE	10886	POSSIBLE STUCK	METER	430	METER REPLACED	3/08/9	5 3/09/93
ľ	00	8055	3918 CHESTWOOD AVENUE	40688	POSSIBLE STUCK	HETER	430	METER REPLACED	3/06/9	3 3/09/15
	ယ္ရ	997578	110 THOMAS CIRCLE	01279	POSSIBLE STUCK	METER	430	METER REPLACED	12/17/9	2 1/25/93
	<u>କ</u>	14827	BCR. MODD - BLDG. C	11518	POSSIBLE STUCK	METER	430	METER REPLACED	3/01/1	3 \$/12/95
I.	•	980418	731 ST. ANDREWS CIRCLE	<b>#18</b> 01	POSSIBLE STUCK	HETER	430	METER REPLACED	2/23/1	3 3/84/93
	juna G TT	105280	2022 ADELIA BLVD 8614001	16601	POSSIBLE STUCK	METER	430	METER REPLACED	11/17/9	2 1/19/93
ŀ	6	238389	798 STRATTON ST	18001	POSSIBLE STUCK	METER	430	HETER REPLACED	1/86/9	5 1/85/93
	ೆಂ	176956	1124 N PAGE DR	18991	POSSIBLE STUCK	METER	430	NETER REPLACED	1/12/1	5 1/13/93
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	6/14/93				CUSTONERS INQUIRY REPORT					15:56:50	
	CSG6010	2			FROM:	1/01/93 TO	3/31/9	95		PAGE	1
						NORTH REGION					
						METER REPLACEMENT				TAKEN	COMP
		SERVICE ADDRESS		PLANT	PR05LEM			RESOLUTION			
	184769	1522 MONICA ST		18001	POSSIBLE STUCK	NETER	439	HETER REPLACED		1/12/95	1/22/93
	186.J30	LOGO LAMPLIGHTER AVE		18991	POSSIBLE STUCK	HETER	430	METER REPLACED		1/12/93	1/13/93
	21:	2607 BEAL ST		16601	POSSIBLE STUCK	METER	430	METER REPLACED		1/13/93	1/14/93
	98c- 43	1882 COROLLA CT		16901	POSSIBLE STUCK	HETER	435	METER REPLACED		1/18/95	1/98/93
	245-110	2001 BARLINGTON DR		19091	POSSIBLE STUCK	HETER	430	METER REPLACED		1/18/93	1/19/95
	245-370	1132 FEATHER DR		18091	POSSIBLE STUCK	METER	430	METER REPLACED		1/18/93	1/19/93
	246390	1120 ELKCAN BLVD	#3	18441	POSSIBLE STUCK	HETER	459	HETER REPLACED		1/16/93	1/21/93
	25(300	1983 S OLD MILL DR		16**1	POSSIBLE STUCK	NETER	430	METER REPLACED		1/18/93	1/21/95
	266-38	1157 BATON DR		10001	POSSIBLE STUCK	HETER	430	METER REPLACED		1/21/93	1/22/93
	267550	1339 FREEPORT DR		18991	POSSIBLE STUCK	HETER	430	METER REPLACED		1/21/93	1/22/93
	264.469	1419 FREEPORT DR		16001	POSSIBLE STUCK	HETER	430	METER REPLACED		1/21/93	1/22/93
	217981	3209 FIFER DR		18001	POSSIBLE STUCK	NETER	430	METER REPLACED		1/25/93	1/26/93
. 3	277 390	1201 ABAGAIL UR		18891	POSSIBLE STUCK	NETER	430	METER REPLACED		1/25/95	1/26/93
	997168	1167 GIOVANNI ST		18691	POSSIBLE STUCK	METER	430	METER REPLACED		1/25/93	1/26/95
	21285	110 CYPRESS WDS CT	5C	18601	POSSIBLE STUCK	METER	450	HETER REPLACED		1/25/93	1/26/93
0	284391	130 JASHINE CT	120	18991	POSSIBLE STUCK	HETER	430	HETER REPLACED		1/27/95	1/30/93
0(	286790	160 LIVE OAK CT	HB7-8-9	1600L	POSSIBLE STUCK	METER	430	METER REPLACED		1/27/93	1/30/95
್ಬ್	235320	610 FAIRHAVEN ST		· 18091	POSSIBLE STUCK	METER	430	NETER REPLACED		2/17/93	2/17/93
- <b>1</b>	23800	2082 W BARLINGTON DR		18001	POSSIBLE STUCK	METER	430	NETER REPLACED		2/17/93	2/19/93
	275032	1340 PURITAN ST		18991	POSSIBLE STUCK	NETER	430	METER REPLACED		2/25/93	3/01/93
UT -	996113	1369 SAXON BLVD		1899]	POSSIBLE STUCK	HETER	430	METER REPLACED		2/25/93	5/01/93
õ	173290	1045 MAKEFIELD CIR		18001	POSSIBLE STUCK	HETER	430	HETER REPLACED		2/25/93	3/81/98
ω <sup>τ</sup>	) 174560 1	1463 WILTSHIRE AVE		16001	POSSIBLE STUCK	NETER	43#	METER REPLACED		2/25/93	3/11/93
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6/14/9	6/14/93		CUSTOMERS INQUIRY	RE	PORT	15:	54:50
ÇSG6010	2		FROM: 1/01/93 TO	13	PAGE	8	
NORTH REGION METER REPLACEMENT							COMP
CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
246820	1082 FEATHER DR	18001	POSSIBLE STUCK HETER	439	METER REPLACED	3/05/93	3/09/93
1348	626 TRAFALGAR ST	18961	POSSIBLE STUCK METER	430	METER REPLACED	5/10/93	3/12/95
234928	1866 SAXON BLVD	16491	POSSIBLE STUCK METER	430	METER REPLACED	3/10/93	3/12/93
235140	1695 W FINDLAND DR	18401	POSSIBLE STUCK METER	430	METER REPLACED	3/10/93	3/12/93
240 160	757 SULLIVAN ST	10001	POSSIBLE STUCK METER	430	METER REPLACED	3/10/93	3/12/93
836 )23	732 S HARTLEY AVE	18001	POSSIBLE STUCK HETER	430	NETER REPLACED	3/14/93	5/12/93
201 61	2016 FESSANTHE CT	16081	POSSIBLE STIFY METER	634	METER REPLACED	3/23/93	3/25/93

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	6714/9	3		CUSTOMERS INQUIRY	RE	₽ O R T	15:	56:59
	CSG601C			FROM: 1/01/93 TO	3/51/9	23	PAGE	,
				NORTH REGION				
	CUST.	SERVICE ADDRESS	PLANT	METER REPLACEMENT		RESOLUTION	TAKEN DATE	COMP DATE
	3969	STAR RT 417 LOTSBKO MARYLAND	DD439	POSSIBLE STUCK METER	431	HETER NOT STUCK	3/89/93	3/10/93
	13375	12254 SPINEY RIDGE DR	00886	POSSIBLE STUCK METER	451	NETER NOT STUCK	12/30/92	1/12/95
	995717	ENTRIC HARDOUR ISLD IRRI	P0885	POSSIBLE STUCK METER	431	HETER NOT STUCK	12/30/92	2/26/93
	999543	12081 ARBOR LAKE DR	00886	POSSIBLE STUCK METER	431	METER NOT STUCK	1/20/93	1/29/93
	88537	12843 MUIRFIELD BLVD	10866	POSSIBLE STUCK METER	431	HETER NOT STUCK	1/20/93	1/29/93
	997212	S455 RIVER TRAIL RD S	*****	POSSIBLE STUCK METER	431	METER NOT STUCK	2/16/93	2/17/93
	994325	3234 CEDAR	01702	POSSIBLE STUCK HETER	431	HETER NOT STUCK	12/31/92	1/04/93
	87576	5133 KINGSLEY	01702	POSSIBLE STUCK METER	431	METER NOT STUCK	1/15/93	1/28/93
	214798	O DOVLE RD 614101	16001	POSSIBLE STUCK HETER	431	METER NOT STUCK	18/29/92	1/25/93
	2.371	1108 W PAGE DR	16401	POSSIBLE STUCK METER	431	HETER NOT STUCK	1/12/93	1/13/93
	175.11	917 S SAXON BLVD .	18401	POSSIBLE STUCK HETER	431	METER NOT STUCK	1/12/98	1/15/93
	172202	1612 MORENO TER	18001	POSSIBLE STUCK HETER	431	METER NOT STUCK	1/12/93	1/13/93
	176751	1161 RAMBLE AVE	18001	POSSTBLE STUCK HETER	431	HETER NOT STUCK	1/12/93	1/13/93
	175970	1664 HASTINGS DR	18091	POSSIBLE STUCK METER	431	NETER NOT STUCK	1/12/93	1/13/93
	180404	1550SFERGASON AVE	18491	POSSIBLE STUCK METER	431	METER NOT STUCK	1/12/93	1/13/95
	184050	1676 PROVIDENCE BLVD A-SPK	16901	POSSIBLE STUCK METER	431	HETER NOT STUCK	1/12/93	1/13/93
	185120	1851SELKCAH BLVD	10991	POSSIBLE STUCK METER	431	METER NOT STUCK	1/12/95	1/13/93
	180.531	740 S SAXON BLVD	18003	POSSIBLE STUCK METER	431	HETER NOT STUCK	1/13/95	1/14/95
	202174	2211 ILLINDIS AVE	18081	POSSIBLE STUCK METER	451	NETER NOT STUCK	1/13/93	1/14/93
	- <b>65</b> £011	3830 MALCOLN DR	18991	POSSIBLE STUCK METER	431	METER NOT STUCK	1/18/95	1/18/95
	197010	1155 LEEWARD DR	18401	POSSIBLE STUCK METER	431	HETER NOT STUCK	1/18/93	1/18/98
	642370	129858RIARWOOD AVE	16001	POSSIBLE STUCK METER	451	METER NOT STUCK	1/18/93	1/18/93
٢	70<211	1266 FT SMITH BLVD	10001	POSSIBLE STUCK HETER	451	METER NOT STUCK	1/18/95	1/16/93

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	6/14/9	13		CUSTOMERS INQUIRY	R E P Ú R T	15::	14
	C\$66010	:		FROM: 1/41/45 TO	\$/31/93	PANE	
				NORTH REGION METER REPLACEMENT		TATEN	COMP
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	DATE	DATE
	526821	1476 WILTSHIRE AVE	18061	POSSIBLE STUCK HETER	431 METER NOT STUCK	1/18/95	1/18/93
	998974	1861 BELSPRING AVE	18441	POSSIBLE STUCK METER	431 METER NOT STUCK	1/16/95	1/16/93
	214920	2857 BLUESTONE DR	18401	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/93	1/19/95
	647	3175 POST \$1	18901	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/95	1/19/93
	618	3527 LINMOOD CT	16901	POSSIBLE STUCK METER	GS1 METER NOT STUCK	1/18/93	1/19/93
	832189	2638 ARRENDONDA DR	18801	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/93	1/19/98
	789936	682 SPREADING OAK AVE	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/95	1/19/93
	<del>1</del> 72	730 ARLENE DR	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/95	1/19/93
	983649	576 N UNION CIR	16441	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/93	1/20/95
7	985179	2047 E PRAIRIE CIR	18901	POSSIBLE STUCK METER	431 METER NOT STUCK	1/16/93	1/20/93
:	268574	1323 STILLWATER AVE	18091	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/93	1/20/93
40	797321	1599 ELECAN BLVD	18001	POSSIBLE STUCK METER	431 NETER NOT STUCK	1/20/95	1/21/95
Ŭ	268342	974 WILMENGTON DR	1800)	POSSIBLE STUCK METER	431 NETER NOT STUCK	1/21/95	1/22/93
	785040	1333 CLAYTON DR	16001	POSSIBLE STUCK METER	431 METER NOT STUCK	1/25/93	1/26/93
	982113	2920 SHON DR	16441	POSSIBLE STUCK METER	452 METER NOT STUCK	1/25/93	1/26/95
	28.329.0	1145 CYPRESS MDS CT	18481	POSSIBLE STUCK METER	451 HETER NOT STUCK	1/25/95	1/26/95
00	992014	1980 ALSTER LANE	18001	POSSIBLE STUCK WETER	451 HETER NOT STUCK	1/25/93	1/26/93
	28%50	124 HIBISCUS NOS CT HO	18891	POSSIBLE STUCK HETER	432 METER NOT STUCK	1/25/95	1/26/95
<u></u>	99743 <b>6</b>	2254 HOMLAND BLVD	18993	POSSIBLE STUCK METER	451 METER NOT STUCK	1/25/93	1/26/93
~	997:368	2961 JRDNDALE ST	16001	POSSIBLE STUCK METER	431 METER NOT STUCK	1/25/93	1/26/93
<u> </u>	281.508	158 HAX HYRTLE CT HB 7-8	18401	POSSIBLE STUCK METER	431 HETER NOT STUCK	1/27/93	1/38/93
-N	28-240	1605 MAGNOLIA CY 1	18991	POSSIBLE STUCK METER	45) METER NOT STUCK	1/27/93	1/30/93
0356	287 81 8	160 MAGNOLIA CT 140	18001	POSSIBLE STUCK HETER	451 METER NOT STUCK	1/27/95	1/30/93
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	5/24/	<del>9</del> 3		CUSTOMERS INQUERY	' REPORT	15:!	56:50
	C5G601	c		FROM: 1/01/93 TO	3/31/95	PAGE	11
				NORTH REGION			
	CUST.	SERVICE ADDRESS	PLANT	METER REPLACEMENT	RESOLUTION	TAKEN DATE	COMP DATE
	288900	2590 EUSTACE AVE (WELL)	16981	POSSIBLE STUCK METER	431 METER NOT STUCK	1/27/93	1/28/93
	6 <b>1</b>	417 PROVIDENCE BLVD	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	1/27/93	1/29/93
	74530 <b>e</b>	228 ERIC JASON CT MOD-3	18001	POSSIBLE STUCK METER	451 METER NOT STUCK	1/27/95	1/29/95
	85:579	180 MAGNOLIA CT 68	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	1/27/93	1/30/93
	994800	198 HTCKORY CT 4C	18691	POSSIBLE STUCK METER	451 METER NOT STUCK	1/27/93	1/30/95
	298490	2249 W DAMA DR	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	. 2/82/93	2/02/93
	216811	SEQ HANFORD DR	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/84/93	2/85/93
	281364	501 S LACY CIR	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/10/93	2/15/93
••••	263061	110 CYPRESS MDS CT 3C	15001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/12/93	2/13/95
	1394	934 CRANFORD ST SPRINKLER	16691	POSSIBLE STUCK METER	431 METER NOT STUCK	2/12/93	2/12/93
1	636657	615 OSTEEN CEMETERY RD SPK	16991	POSSIBLE STUCK METER	431 METER NOT STUCK	2/17/95	2/17/95
	983707	5176 COURTLAND BLVD	10001	POSSIBLE STUCK METER	431 HETER NOT STUCK	2/17/93	2/17/93
	253411	814 HALSTEAD ST	18041	POSSIBLE STUCK METER	451 METER NOT STUCK	2/25/93	3/01/93
	253798	1300SE LOMBARDY DR	14401	POSSIBLE STUCK METER	431 METER NOT STUCK	2/25/33	3/01/93
	995.160	2042 EL CAMPO AVE	16081	POSSIBLE STUCK METER	431 METER NOT STUCK	2/25/95	5701793
<u>.</u>	998253	2"FIRE HYD NETER/875 ELKCAN	16951	POSSIBLE STUCK METER	431 HETER NOT STUCK	2/25/93	2/26/93
00	26611	1497 LAVENDER ST	18001	POSSIBLE STUCK HETER	431 HETER NOT STUCK	2/25/13	3/01/93
Ő	27:2960	658 PYRAMID AVE	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/25/93	5/01/93
	826296	1423 ANDASSADOR AVE	18801	POSSIBLE STUCK METER	431 METER NOT STUCK	2/25/93	3/01/93
janak A mi	117: 330	919 VIVIAN TER	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/25/93	3/01/93
ି - ଲ୍ୟୁ	172391	1011 SAXON BLVD	16001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/25/93	3/01/93
) The second se	191680	3555 SAXON BLVD	16001	POSSIBLE STUCK METER	431 HETER NOT STUCK	2/25/95	5/01/93
3570	286232	150 WAX MYRTLE CT 90	16001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/26/95	3/01/98

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	6/14/93			CUSTOMERS INQUIRY REPORT				
	C56601	c		FROM: 1/01/93 TO	3/31/93	PAGE	12	
				NORTH REGION NETER REPLACEMENT				
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	DATE	DATE	
	288470	164 PERIMETER DR 38	18001	POSSIBLE STUCK METER	451 HETER NOT STUCK	2/26/93	3/01/95	
	2143	253 BAYOU CIR	18001	POSSIBLE STUCK HETER	451 HETER NOT STUCK	3/10/93	3/12/93	
	226400	10395 DELTONA BLVD	18901	POSSIBLE STUCK NETER	431 METER NOT STUCK	3/10/93	3/12/93	
	233271	1547 PIEDMONT DR	18801	POSSIBLE STUCK METER	451 NETER NOT STUCK	\$/10/93	3/12/93	
	23 <sup>,</sup> `15	1504 SUNBIRD TER	18001	POSSIBLE STUCK METER	431 METER NOT STUCK	3/10/93	3/12/93	
	23/291	1690STARRYTOWN AVE	18001	POSSIBLE STUCK METER	431 HETER NOT STUCK	\$/18/93	3/12/93	
	284 30	140 ORCHID NDS CT 11C	18801	POSSIBLE STUCK METER	431 METER NOT STUCK	3/11/93	3/12/93	
	205931	190 SMEET GUM MDS CT &A	16661	POSSIBLE STUCK NETER	431 METER NOT STUCK	3/17/98	3/19/98	
	21105#	2437 KINDERLY DR	18401	POSSIBLE STUCK METER	451 METER NOT STUCK	3/25/93	5/26/93	
$\sum_{i=1}^{n}$	744141	2742 ELKCAM BLVD SPK	16001	POSSIBLE STUCK HETER	451 METER NOT STUCK	3/25/93	3/26/93	
<u>`</u> ``	996163	1577 AMBOY DR	18001	POSSIBLE STUCK WETER	431 METER NOT STUCK	3/25/95	3/26/93	
0.0	993783	1199 ENTERPRISE RD	18982	POSSIBLE STUCK METER	431 HETER NOT STUCK	1/27/93	1/29/95	
	995480	201 STILLBROOK	18982	POSSIBLE STUCK METER	431 METER NOT STUCK	1/27/95	1/29/93	

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	6/14/93			CUSTOMERS INQUIRY REPORT					56:50
	C\$8601C	:		FRON: 1/01/93 70	3/31/	95		PAGE	13
				NORTH R METER REPLA		TAKEN	COMP		
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION		DATE	DATE
	979463	12490 TURNBERRY DRIVE	11556	POSSIBLE STUCK METER	440	VACANT PREMISE		12/30/92	1/12/95
	19001	11407 HARBOUR NOODS S	44586	POSSIBLE STUCK HETER	440	VACANT PREMISE		1/19/95	1/25/93
	784547	CORNER/FULTON & MARTHA'S VINE	10886	POSSIBLE STUCK METER	460	VACANT PREMISE		1/20/93	2/43/93
	12751	11643 FRANCIS DRAKE DRIVE	00886	POSSIBLE STUCK NETER	440	VACANT PREMISE		1/20/95	2/04/93
	999438	12021 HARBOR COVE DR S	11386	POSSIBLE STUCK METER	<b>44</b> 0	VACANT PREMISE		1/20/93	2/26/95
	784216	12049 COBBLEMOOD LN N LOT23D	19866	POSSIBLE STUCK METER	440	VACANT PREMISE		1/20/93	2/04/93
	\$79463	12490 TURNBERRY DRIVE	19886	POSSIBLE STUCK METER	440	VACANT PRENISE		1/20/93	2/02/03
	8412	5473 HICKORY GROVE N	6000	POSSIBLE STUCK METER	448	VACANT PREMISE		2/16/93	3/11/93
02	: .6	5803 PINEY CREEK LANE S	09668	POSSIBLE STUCK METER	440	VACANT PREMISE		2/17/93	3/02/93
	8365	6141 DAWNRIDGE RD S	11008	POSSIBLE STUCK METER	440	VACANT PRENISE		2/17/93	3/01/93
1. 1	10354	DRIVE-IN;N.LAWRENCE BLVD.	01094	POSSIBLE STUCK METER	448	VACANT PREMISE		2/42/93	2/03/93
	188619	860 SAXON BLVD	16991	POSSIBLE STUCK METER	449	VACANT PREMISE		1/12/98	1/13/93
	283991	ISO JASMINE CT #3A	18991	POSSIBLE STUCK METER	440	VACANT PREMISE		1/27/93	1/30/93
	709550	2701 DERBY DR	18001	POSSIBLE STUCK METER	440	VACANT PREMISE		2/02/93	2/03/95
	997869	2971 IRONDALE ST	1600)	POSSIBLE STUCK METER	445	VACANT PREMISE		2/02/93	2/03/93
	997870	2920 FLYNN ST	16951	POSSIBLE STUCK HETER	440	VACANT PREMISE		2/02/93	2/03/93
00	997871	2910 FLYNN ST	18001	POSSIBLE STUCK METER	440	VACANT PREMISE		2/02/93	2/05/93
0(	997872	3154 CROTON AVE	18491	POSSIBLE STUCK METER	448	VACANT PREMISE		2/02/93	2/03/93
در ا	994929	1386 POLK AVE	16001	POSSIBLE STUCK METER	448	VACANT PREMISE		2/17/93	2/17/93
•	996954	3131 N COVINGTON DR	18941	POSSIBLE STUCK HETER	440	VACANT PREMISE		2/17/95	2/17/95

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	6/14/93 ·		CUSTOMER	S INQUTE	15	:56:58				
		05 <b>86 01</b> 0	c		FROM:	1/#1/93 TO	3/31/9	3	PAGE	14
						CENTRAL REGI	(ON)			
		PLK T		PH 4407	50/08) SM			PERIITIAN	TAKEN	COMP
			SERVICE HURESS							
		987223	3014 TRENTWOOD BLVD	00105	POSSIBLE STUCK	METER	451	HETER REPLACED	12/31/92	1/04/93
		11.080	2921 TRENTWOOD BLVD	00105	POSSIBLE STUCK	METER	430	METER REPLACED	12/31/92	1/94/93
		1¢118	2822 TRENTWOOD BLVD	00105	POSSIBLE STUCK	METER	430	METER REPLACED	12/31/92	1/04/93
		10058	3312 FLOWERTREE RD	00105	POSSIBLE STUCK	NETER	430	METER REPLACED	1/13/93	1/14/93
		86791	8542 SIDON ST	00106	POSSIBLE STUCK	METER	430	METER REPLACED	12/31/92	1/04/93
		978116	3827 DRANGE LAKE DR	00104	POSSIBLE STUCK	METER	430	METER REPLACED	12/31/92	1/04/93
		985624	10165 UNIVERSITY BLVD PAR	00186	POSSIBLE STUCK	METER	430	METER REPLACED	12/31/92	1/04/93
		6813	NAUTILUS & BBQ	80186	POSSIBLE STUCK	METER	430	METER REPLACED	12/51/92	1/27/93
:	2	5952	LOT 110 EXETER WAY	00106	POSSIBLE STUCK	METER	430	METER REPLACED	2/02/95	2/05/93
	~	5274	3224 TCU BLVD	00106	POSSIBLE STUCK	METER	430	METER REPLACED	2/02/93	2/84/93
!	- <sup>2</sup> -	95049	9675 LE DOUGLAS PLACE	80186	POSSIBLE STUCK	METER	430	METER REPLACED	2/02/93	2/05/93
:		86262	4322 SUN TREE BLVD	80106	POSSIBLE STUCK	METER	430	NETER REPLACED	2/02/13	2/03/93
•		16692	3097 VIA DOS BLVD	00106	POSSIBLE STUCK	METER	430	NETER REPLACED	3/25/93	3/29/93
i		91953	105 SAGE STREET	08323	POSSIBLE STUCK	METER	630	METER REPLACED	2/02/93	2/13/13
		997211	300 NAGNOLIA	00326	POSSIBLE STUCK	METER	430	METER REPLACED	12/30/92	1/19/95
		3054	NONTGOMERY ROAD	60350	POSSIBLE STUCK	METER	430	METER REPLACED	12/29/92	1/20/95
•	0	991724	219 BRIARCLIFF DR	00330	POSSIBLE STUCK	METER	430	METER REPLACED	2/02/95	2/03/93
i i	00	107377	113 MOHANK AVENUE	40350	POSSIBLE STUCK	METER	430	METER REPLACED	\$/88/93	3/10/93
	4	3365	117 ALMA DRIVE	00350	POSSIBLE STUCK	METER	430	METER REPLACED	3/89/95	3/10/93
		96450	344 E TANGERINE	F0332	POSSIBLE STUCK	METER	430	METER REPLACED	12/29/92	1/21/93
		1625	536 TANGERINE	00332	POSSIBLE STUCK	HETER	430	METER REPLACED	12/29/92	1/21/93
		1581	388 ORANGE	10332	POSSIBLE STUCK	METER	430	METER REPLACED	12/29/92	1/21/93
	Ω CI		A 316 ALPINE ST	10332	POSSIBLE STUCK	HETER .	430	METER REPLACED	12/30/92	2/01/93
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	3/14/	95		CUSTONERS INQUIRY	R	E P G R T	15:	36:50
	23-06-51	c		FROM: 1/01/93 TO	3/31.	/93	PAGE	15
				CENTRAL REGION				
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
	2071	444 E OAKHURST STREET	**532	POSSIBLE STUCK METER	630	METER REPLACED	12/58/92	2/02/93
	1000	SIS WHITE DAK DR	00332	POSSIBLE STUCK METER	430	METER REPLACED	12/38/92	1/13/93
	96513	1301 PRESSVIEW	**332	POSSIBLE STUCK METER	430	NETER REPLACED	12/58/92	1/13/93
	2021	115 MEADONLARK	00332	POSSIBLE STUCK METER	430	HETER REPLACED	12/51/92	1/13/93
	1747	425 HIGHLAND STREET	00332	POSSIBLE STUCK HETER	430	NETER REPLACED	2/02/93	2/16/93
	9760	340 E THIRD STREET	00335	POSSIBLE STUCK METER	430	NETER REPLACED	12/31/92	1/04/93
	88357	561 E FIFTH STREET	00335	POSSIBLE STUCK METER	430	METER REPLACED	12/31/92	1/14/95
	985951	805 NELODY DRIVE	88335	POSSIBLE STUCK METER	430	METER REPLACED	12/31/92	1/14/93
్	9645	CORNER 419 & 11 LOT 14 86	00335	POSSIBLE STUCK HETER	430	METER REPLACED	12/31/92	1/04/95
, c	9864	201 7TH ST TROP	08335	POSSIBLE STUCK METER	430	METER REPLACED	12/31/92	1/15/93
<b>1</b> 0	995391	36528 N SKYCREST BLVD	00551	POSSIBLE STUCK METER	430	METER REPLACED	1/13/93	1/15/93
	1215	1901 N FERN CIRCLE	##552	POSSIBLE STUCK METER	430	METER REPLACED	12/31/92	1/04/93
	86715	207 GLENN ST	08552	POSSIBLE STUCK METER	430	METER REPLACED	12/31/92	1/04/95
	997219	215 BENTBOUGH DR	00352	POSSIBLE STUCK NETER	430	METER REPLACED	12/31/92	1/04/93
	1243	2031 S FERN CIR	##552	POSSIBLE STUCK METER	430	METER REPLACED	2/12/93	2/03/93
0	88634	BOX 974-A LOT 13 SPB LK R	00555	POSSIBLE STUCK METER	430	METER REPLACED	12/29/92	1/12/95
00	106437	LOT 18 A SPRING LK RD	##555	POSSIBLE STUCK METER	430	METER REPLACED	12/31/92	1/05/93
4	1372	1715 SPRING LK RD	00553	POSSIBLE STUCK METER	430	METER REPLACED	1/20/93	1/22/93
<i>(</i> )•	979936	1915 SPRING LK RD	00553	POSSIBLE STUCK METER	430	METER REPLACED	3/18/93	5/11/93
هسز م	6788	LOT 42	11557	POSSIBLE STUCK METER	430	METER REPLACED	1/47/93	1/13/93
10 	7174	37342 HAPPY LANE LOT 9	41550	POSSIBLE STUCK METER	430	METER REPLACED	3/15/15	3/08/93
ं ज	18972	LOT 13 HOBBY MAY	10550	POSSIBLE STUCK METER	430	METER REPLACED	3/49/93	3/22/93
	992836	57432 HOBBY WAY LOT 23	00558	POSSIBLE STUCK METER	430	METER REPLACED	3/19/13	3/10/93
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	5/14/93		CUSTOMERS INQUIRY REPORT						
	C366014	c		FROM: 1/01/93 T	70 3/31	/93		ABE	16
				CENTRAL METER REPL	REGION				
	CUS:,	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	TAK DAT	N [	COMP DATE
	95517	LOT 22 ORIG HAPPY LANE	00558	POSSIBLE STUCK METER	430	METER REPLACED	3/09/	<b>'93</b> í	3/22/93
	93365 D	1222 LASALIDA WAY	80562	POSSIBLE STUCK METER	430	METER REPLACED	12/31/	92 1	1/12/93
	942 35	45139 SYDNEY ROAD	00564	POSSIBLE STUCK METER	438	METER REPLACED	2/02/	93 ;	2/03/93
	12971	34299 ISLAND DRIVE	00566	POSSIBLE STUCK METER	430	METER REPLACED	3/25/	95 3	3/26/93
	12:80 P	89 TANNI DRIVE	00567	POSSIBLE STUCK METER	438	METER REPLACED	2/82/	95 3	2/43/93
	94 345	11627 HICKORY LANE	<b>₽</b> #57●	POSSIBLE STUCK METER	430	METER REPLACED	1/11/	95 )	1/14/95
	940.94	4 IMPERIAL DR	00570	POSSIBLE STUCK METER	430	METER REPLACED	1/12/	95 3	2/15/93
	94170	31642 HOWARD ST	\$857 <b>\$</b>	POSSIBLE STUCK METER	430	METER REPLACED	1/12/	95 )	1/13/95
	94286	11712 HICKORY LANE	<b>#857</b> #	POSSIBLE STUCK METER	430	METER REPLACED	2/92/	<b>93</b> 4	2/85/95
	94159	51702 CLAYTON STREET	##57#	POSSIBLE STUCK METER	430	METER REPLACED	3/99/	95 I	3/11/93
	92849	9840 JACKSON RD	48574	POSSIBLE STUCK METER	430	HETER REPLACED	12/17/	<b>92</b> 1	1/05/93
1	196728	34001 HIGHLAND RD	<b>00</b> 574	POSSIBLE STUCK METER	430	WETER REPLACED	12/17/	<b>92</b> )	1/05/93
Ċ,	996770	7 DURNESS COURT	ŧ0574	POSSIBLE STUCK METER	430	METER REPLACED	1/26/	93 )	1/28/93
	92450	17 EASTER ROSS COURT	<b>##574</b>	POSSIBLE STUCK METER	430	METER REPLACED	2/92/	93 :	2/14/93
	94547	1135 BEN NORE DRIVE LOT 3	88574	POSSIBLE STUCK METER	430	METER REPLACED	5/03/	<b>93</b> 3	3/45/93
Ä	94551	1137 BEN HORE DRIVE LOT 3	09574	POSSIBLE STUCK METER	430	METER REPLACED	5/83/	93 2	3/08/93
0(	7529	2895 NEWCONDE LANE	49781	POSSIBLE STUCK METER	430	METER REPLACED	2/92/	93 7	2/84/93
04	981665	405 SUNSET BLVD	- 90761	POSSIBLE STUCK METER	430	METER REPLACED	3/44/	93 2	3/05/93
6	7725	395 SUNSET BLVD.	00781	POSSIBLE STUCK HETER	430	METER REPLACED	3/19/	93 ?	3/10/93

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	6/14/9	3		CUSTOMERS INQUIRY	RE	PORT	15:	56:50
	C56601C	;		FROM: 1/01/95 TO	3/31/	95	PAGE	17
				CENTRAL REGION METER REPLACEMENT				
							TAKEN	COMP
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DALLE
	1592	3938 GREENVIEN PINES CT	0106	POSSIBLE STUCK METER	431	METER NOT STUCK	12/31/92	1/04/93
	5.278	LOT 47 3316 TCU		POSSIBLE STUCK METER	431	HETER NOT STUCK	1/29/93	1/29/95
	90758	LOT 44 DUNDEE MAY	00106	POSSIBLE STUCK METER	451	METER NOT STUCK	2/02/93	2/03/93
	992861	2806 DELCREST DR	00106	POSSIBLE STUCK METER	431	METER NOT STUCK	2/16/93	2/19/93
	106462	2750 00%81NS DR	00106	POSSIBLE STUCK METER	43)	METER NOT STUCK	3/10/93	\$/11/98
	994607	3801 BENTFORD CT-IRRIGATI	80186	POSSIBLE STUCK HETER	431	METER HOT STUCK	3/10/93	3/11/93
	984263	SAUL SENTFORD COVE	0106	POSSIBLE STUCK METER	431	METER NOT STUCK	5/10/93	\$/11/93
	105\$07	6816 NOODFARE COURT	00106	POSSIBLE STUCK METER	431	HETER NOT STUCK	5/10/95	5/11/93
	c 790	257 ALPINE STREET	00332	POSSIBLE STUCK METER	431	NETER NOT STUCK	1/20/93	2/01/93
	5340	401 E SIXTH STREET	00335	POSSIBLE STUCK METER	<b>43</b> 1	METER NOT STUCK	12/31/92	1/04/93
$\sim$	+719	55¢ E SECOND STREET	00335	POSSIBLE STUCK HETER	431	METER NOT STUCK	2/02/93	2/84/93
1	978468	2929 ALTA ST	99562	POSSIBLE STUCK METER	431	METER NOT STUCK	12/31/92	1/05/93
	993748	11304 HUGGINS ST	00566	POSSIBLE STUCK METER	431	METER NOT STUCK	1/11/95	1/13/93
	996624	LOT 35 QUAIL RIDGE	49578	POSSIBLE STUCK HETER	431	METER NOT STUCK	12/29/92	2/85/93
	7645	775 HAVANA DRIVE	+#781	POSSIBLE STUCK HETER	431	METER NOT STUCK	1/87/93	1/11/95
	7612	970 W TROPICANA CT	1078)	POSSIBLE STUCK WETER	43)	METER NOT STUCK	1/07/93	1/08/93

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6/14/93		CUSTOMERS INQUIRY	RE	( P D R T	15:5	56:58	
CSG6 010	;	FROM: 1/01/93 TQ	3/31/	93	PAGE	16	
			CENTRAL REGION METER REPLACEMENT				
						TAKEN	COMP
CUST,	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
862	LOT 51 PLUNOSA	00559	POSSIBLE STUCK METER	448	VACANT PRENTSE	1/13/93	1/14/9

00048 1578 3577

14/9	3		CUSTONERS INQUIA	Y REPORT	15	:56:50
CS66010	;		FROM: 1/01/93 TO	3/31/95	PAGE	19
			CENTRAL REGI METER REPLACEME	ION INT		
					TAKEN	COMP
CUST.	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	DATE	DATE
980624	1130 DONEGAN AVENUE IRRI	##783	POSSIBLE STUCK METER	490 NO PROBLEM COULD BE FOUND TO JUSTIFY \$/0	2/02/93	2/05/95

00049 1573578

)	4:50
PAGE	20

### PORT CUSTOMERS INQUIRY

6/14/95

### 3/51/93 FROM: 1/01/93 TO

### WEST REGION HETER REPLACEMENT

	CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	TAKEN DATE	DATE
	47]4	347 TEMPLE COURT	00214	POSSIBLE STUCK HETER	430	METER REPLACED	12/22/92	1/07/93
	983974	9432 E. GOSPEL ISLAND RD,L 1/G	<b>499</b> 87	POSSIBLE STUCK WETER	430	METER REPLACED	\$/\$0/93	3/31/93
	11654	ZEHVRHILL VILLAGE	41427	POSSIBLE STUCK METER	430	METER REPLACED	12/87/92	1/07/95
	995996	35138 DALE AVE	61427	POSSIBLE STUCK METER	430	METER REPLACED	1/04/93	1/05/93
	19719	7514 TYSON DRIVE	01429	POSSIBLE STUCK METER	430	METER REPLACED	12/15/92	1/07/93
	18865	7113 PALISADE	11429	POSSIBLE STUCK METER	430	METER REPLACED	12/15/92	1/12/93
	18956	7216 PALISADE DRIVE	<b>11429</b>	POSSIBLE STUCK METER	430	METER REPLACED	12/15/92	1/12/93
	19026	7317 PALISADE DRIVE	01429	POSSIBLE STUCK METER	430	METER REPLACED	12/15/92	1/12/93
	19055	10835 FELSDALE AVENUE	01429	POSSIBLE STUCK METER	430	METER REPLACED	12/15/92	1/12/93
	19126	10933 STANFORD DRIVE	01429	POSSIBLE STUCK HETER	430	HETER REPLACED	12/15/92	1/12/93
	19243	11341 21MMERMAN ROAD	81429	POSSIBLE STUCK METER	430	METER REPLACED	12/15/92	1/12/93
	. 2	7611 BIRCHWOOD DRIVE	*1429	POSSIBLE STUCK METER	439	METER REPLACED	12/15/92	1/07/93
27. <b>3</b> 27.5	19771	7541 TYSON DRIVE	41429	POSSIBLE STUCK METER	430	METER REPLACED	12/15/92	1/11/95
	975258	7521 ARBORDALE DRIVE	01429	POSSIBLE STUCK METER	430	METER REPLACED	12/15/92	1/07/93
С,	991656	10825 HILLCREST AVE.	81429	POSSIBLE STUCK METER	630	METER REPLACED	12/15/92	1/11/95
	994278	11224 TAMARIX AVENUE	81 627	. POSSIBLE STUCK HETER	430	METER REPLACED	12/15/92	1/07/95
	18892	10025 INGLEWOOD AVENUE	e1429	POSSIBLE STUCK METER	430	NETER REPLACED	12/17/92	1/11/93
	19859	7751 ILEX DRIVE	01429	POSSIBLE STUCK METER	450	METER REPLACED	12/18/92	1/06/93
	19672	7734 ILEX DR.	41429	POSSIBLE STUCK METER	430	HETER REPLACED	12/18/92	1/07/95
	19330	11240 HOME AVE	01429	POSSIBLE STUCK METER	430	METER REPLACED	1/13/93	1/14/95
00	999136	11211 RHONDA AVENUE	81427	POSSIBLE STUCK METER	430	METER REPLACED	1/13/93	1/14/93
05	19950	7830 BIRCHHOOD DR.	01429	POSSIBLE STUCK METER	430	METER REPLACED	1/15/95	1/19/93
$\sim$	96159	7701 ILEX DR.	<b>0</b> 1429	POSSIBLE STUCK METER	430	METER REPLACED	1/15/93	1/19/93

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	6/14/93			CUSTOMERS INQUIRY	REPORT	15:56150		
	CS0691C	:		FROM: 1/01/93 TO	\$/\$1/93	PAGE	21	
				WEST REGION				
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	TAKEN Date	COMP DATE	
	98495	7905 IRONBARK DRIVE	01429	POSSIBLE STUCK METER	450 METER REPLACED	1/15/93	1/19/93	
	985109	11205 SHYDER AVE	81429	POSSIBLE STUCK METER	430 METER REPLACED	1/15/93	1/19/95	
	19459	11234 KAPOK AVE	81429	POSSIBLE STUCK METER	430 METER REPLACED	3/19/93	3/19/93	
	19429	7631 IRONBARK DRIVE	81429	POSSIBLE STUCK METER	430 METER REPLACED	4/85/93	3/23/93	
	19390	11239 LINDEN LANE	01429	POSSIBLE STUCK METER	450 METER REPLACED	4/85/93	3/23/13	
	13844	7740 TYSON DRIVE	01429	POSSIBLE STUCK METER	450 NETER REPLACED	4/85/93	3/25/13	
	86189	2131 W GREENNAY PL	69881	POSSIBLE STUCK METER	450 METER REPLACED	2/05/93	2/49/93	
	64078	2481 W JONQUIL DR		POSSIBLE STUCK METER	530 METER REPLACED	3/08/93	3/09/93	
	85449	2161 M AUSTIN DR	09861	POSSIBLE STUCK METER	430 NETER REPLACED	3/66/93	3/19/93	
· )	23617	2199 W DEVON DR	49491	POSSIBLE STUCK NETER	430 METER REPLACED	3/08/93	3/19/93	
	<del>99</del> ^127	2113 W DEVON DR	<b>0900</b> 1	POSSIBLE STUCK METER	430 METER REPLACED	3/46/95	3/89/95	
	.280	9540 N BUNKER MAY	09001	POSSIBLE STUCK METER	439 NETER REPLACED	3/86/93	5/09/95	
	86988	2184 N DEVON DR	89881	POSSIBLE STUCK HETER	430 METER REPLACED	3/00/13	3/09/93	
	997501	2240 N GREENMAY PL	07001	POSSIBLE STUCK METER	430 HETER REPLACED	3/48/93	3/09/93	
	987084	2112 W HOWARD PL	49991	POSSIBLE STUCK METER	430 METER REPLACED	3/48/93	3/97/13	
	86612	2140 W HOWARD PL	#9883	POSSIBLE STUCK METER	430 NETER REPLACED	3/48/93	3/09/93	
00	1836	9380 N CITRUS SPRINGS BLVD	****1	POSSIBLE STUCK METER	430 METER REPLACED	3/08/93	3/49/95	
05	87970	150 N GOLFVJEW DR	<b>4984</b> 1	POSSIBLE STUCK METER	435 METER REPLACED	3/48/93	3/09/93	
<b></b>	87170	2615 W GARDENIA DR	****1	POSSIBLE STUCK METER	430 NETER REPLACED	3/08/93	3/49/95	
·	87180	2571 W GARDENIA DR	09001	POSSIBLE STUCK METER	439 METER REPLACED	3/08/93	3/49/93	
j	994352	9324 ELKCAN BLVD	<b>#90</b> 01	POSSIBLE STUCK METER	430 METER REPLACED	3/96/93	3/10/93	
J	61780	3974 SW 138 PL	11001	POSSIBLE STUCK METER	430 METER REPLACED	2/26/93	3/01/93	
_ <b>⊢</b> ⊸	\$7440	4264 SW 148 ST	11+01	POSSIBLE STUCK METER	430 HETER REPLACED	3/17/93	3/17/93	

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	6/14/	3		CUSTOMEI	RS IN	QUIRY	RE	PORT		15156:50	
	CSG6010	:		FROM:	1/01/93	TO	3/31/9	3		PAGE	22
					Mest Meter Ré	REGION EPLACEMENT					
	CUST.	SERVICE ADDRESS	PLANT 	PROBLEM				RESOLUTION		TAKEN DATE	COHP DATE
	995976	6135 PINEHURST DR	27801	POSSIBLE STUC	K NETER		430	METER REPLACED		12/17/92	1/04/93
	392468	140 DANDELION CT	27801	POSSIBLE STUC	K HETER		430	METER REPLACED		12/17/92	1/04/93
	652591	8225 PINEHURST DR	27001	POSSIBLE STUC	K HETER		430	METER REPLACED		12/17/92	1/04/93
	492700	6401 VICKSBURG RD	27801	POSSIBLE STUC	k meter		430	METER REPLACED		12/17/92	1/04/93
	498411	6419 BALLUP RD	27081	POSSIBLE STUC	K METER		430	METER REPLACED		12/17/92	1/04/93
	416418	9115 HCCORNICK ST	27801	POSSIBLE STUC	K METER		430	METER REPLACED		12/17/92	1/04/93
	340490	10349 CHALMER ST	27001	POSSIBLE STUC	k meter		430	NETER REPLACED		12/17/92	1/04/93
	997958	9323 HORIZON DR	27001	POSSIBLE STUC	K METER		430	METER REPLACED		12/17/92	1/04/93
Ú.	997982	1193 OVERLAND DR	27001	POSSIBLE STUC	k meter		438	METER REPLACED		12/29/92	1/04/93
,	367169	359 UPLAND AVE	27001	POSSIBLE STUC	k meter		430	METER REPLACED		1/18/93	1/27/93
<u>লে</u> ১০	483500	8423 CHAHA CIR	27981	POSSIBLE STUC	K METER		430	METER REPLACED		1/18/93	1/21/93
	999479	2219 DELTONA BLVD	27001	POSSIBLE STUC	k meter		430	METER REPLACED		1/16/95	1/22/93
	1655	1345 LAREDO AVE	27001	POSSIBLE STUC	K METER		459	METER REPLACED		1/18/93	1/21/95
	998496	1214 VENETIA DR ·	27001	POSSIBLE STUC	K METER		430	METER REPLACED		1/18/93	1/21/95
	0 <sup>~-</sup> .54	11119 ADDISON ST	27801	POSSIBLE STUC	r meter		450	METER: REPLACED		1/18/93	1/21/95
	318278	1987 LARKIN RD	27991	POSSIBLE STUC	K METER		430	METER REPLACED		1/18/93	1/21/93
0	52 31	4656 ELWOOD RD	27001	POSSIBLE STUC	K METER		450	METER REPLACED		1/18/93	1/21/93
00	1961	5123 HIGATE RD	27601	POSSIBLE STUC	k meter		430	METER REPLACED		1/26/93	1/26/13
ా స	392480	188 DANDELION CT	27991	POSSIBLE STUD	K METER		450	METER REPLACED		2/11/93	2/18/93
	404590	6350 COFTELD LN	27601	POSSIBLE STUC	k meter		430	METER REPLACED		2/11/93	2/16/95
<u>н</u>	296955	4599 KIRKLAND AVE	27991	POSSIBLE STUC	K METER		430	METER REPLACED		2/11/93	2/18/93
တိ	313520	12155 CORONADO DR	27001	POSSIBLE STUC	k meter		430	METER REPLACED		2/11/93	2/18/33
N	775639	6451 TOLEDO RD	27801	POSSIBLE STUC	k meter		430	METER REPLACED		2/19/93	2/19/98
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-5/14/	93		CUSTOMERS INQUIRY	RI	E P O R T	15,	56,50
L.SG6010	L.\$6601C		FROM: 1/41/93 TO	/93	PAGE	23	
			MEST REGION METER REPLACEMENT				
CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	TAKEN DATE	DATE
839392	10460 CHALMER ST	27001	POSSIBLE STUCK METER	430	METER REPLACED	2/19/93	2/26/9
416930	9869 HORIZON DR	27801	POSSIBLE STUCK METER	430	METER REPLACED	2/26/95	3/08/9
319021	9494 SPRING HILL DR	27081	POSSIBLE STUCK METER	439	METER REPLACED		

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439 METER REPLACED

3/08/93 3/19/93

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	6/14/9	3		CUSTOMERS INQUIRY REPORT						
	3 <b>6601C</b>			FROM: 1/01/93 TO	3/31/	23	PAGE	24		
	_			WEST REGION						
	си:т.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	TAKEN DATE	DATE		
	90,800	911 FAIRLAME DR	0215	POSSIBLE STUCK METER	431	METER NOT STUCK	3/89/93	3/10/43		
	102484	8 JANAICA ST LT 193 1/2 194	****	POSSIBLE STUCK METER	431	METER NOT STUCK	1/16/93	1/19/93		
	103154	17 BYRSONIMA CT W LT 15 BK T	***8*	POSSIBLE STUCK HETER	431	METER NOT STUCK	1/18/93	1/19/95		
	1 93466	7 W WINGED FOOT CT LT 53 BK C	****	POSSIBLE STUCK METER	431	METER NOT STUCK	1/18/95	1/19/95		
	977888	9 ELDER CT LT 2 BK 66	00787	POSSIBLE STUCK METER	431	METER NOT STUCK	1/18/95	1/19/93		
	987424	LOTS 27 + 28 BI TENNIS CT PKB	11181	POSSIBLE STUCK METER	431	MEYER NOT STUCK	2/23/93	2/24/93		
	993872	3748 NUGBET LANE	00992	POSSIBLE STUCK METER	431	METER NOT STUCK	1/11/95	1/13/93		
	982739	7758 TYSON DRIVE	01429	POSSIBLE STUCK METER	431	METER NOT STUCK	12/15/92	1/11/93		
	986869	19634 NORWOOD AVE.	014 <b>29</b>	POSSIBLE STUCK METER	431	METER NOT STUCK	12/15/92	1/11/93		
2	997477	11329 SCALLOP DRIVE	11429	POSSIBLE STUCK METER	431	METER NOT STUCK	12/17/92	1/11/95		
;	[\$818	7635 TYSON DRIVE	11429	POSSIBLE STUCK METER	431	NETER HOT STUCK	12/18/92	1/07/95		
Л	994784	7705 BIRCHWOOD DR.	01429	POSSIBLE STUCK NETER	431	METER NOT STUCK	12/18/92	1/11/93		
	19992	7825 ARBORDALE DR	01429	POSSIBLE STUCK METER	431	HETER NOT STUCK	12/16/92	1/07/93		
	19644	7524 BIRCHWOOD DRIVE	01429	POSSIBLE STUCK METER	431	METER NOT STUCK	1/13/93	1/14/93		
	19585	11210 LINDEN LANE	11429	POSSIBLE STUCK METER	431	METER NOT STUCK	1/15/95	1/19/93		
	19428	7825 IRONBARK DRIVE	#14Z9	POSSIBLE STUCK METER	431	METER NOT STUCK	1/15/93	1/19/93		
	19871	7750 ILEX DR.	01429	POSSIBLE STUCK METER	431	METER NOT STUCK	1/15/93	1/19/93		
	19885	7835 BIRCHWODD DR.	01429	POSSIBLE STUCK METER	431	NETER NOT STUCK	1/15/93	1/19/93		
	19889	11225 WHITE OAK LANE	01429	POSSIBLE STUCK METER	431	METER NOT STUCK	1/15/93	1/19/93		
	19917	11214 TAMARIX AVENUE	11429	POSSIBLE STUCK METER	451	METER NOT STUCK	1/15/93	1/19/95		
•	92352	7741 HAWTHORN DRIVE	01429	POSSIBLE STUCK METER	<b>4</b> 51	METER NOT STUCK	1/15/95	1/19/93		
	196	7835 GREVBIRCH TER.	01429	POSSIBLE STUCK METER	431	HETER NOT STUCK	1/15/93	1/19/93		
	989407	11114 TAMARIX AVENUE	e1 629	POSSIBLE STUCK NETER	431	METER NOT STUCK	1/15/93	1/22/98		

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FROM: 1/01/93 TO 3/31/95

NEST REGION METER REPLACEMENT

	CUST.	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	DATE	DATE
							UATE
	997399 7	7721 IRONBARK DRIVE	01429	POSSIBLE STUCK METER	431 HETER NOT STUCK	1/15/93	1/22/95
	85420	9115 N CARESSA WAY	\$9601	POSSIBLE STUCK METER	431 HETER NOT STUCK	3/08/93	3/09/93
	89750 "A	9564 N BUNKER WAY	89001	POSSIBLE STUCK METER	4\$1 METER NOT STUCK	3/46/93	3/49/93
	8°770	9550 N BUNKER WAY	0798]	POSSIBLE STUCK METER	433 METER NOT STUCK	3/10/93	3/09/93
	72! 990	8337 N UPLAND DR	#9##L	POSSIBLE STUCK METER	431 HETER NOT STUCK	3/48/93	3/89/95
	991852	8327 N ELICAN BLVD	49041	POSSIBLE STUCK METER	451 METER NOT STUCK	3/08/93	3/09/93
	610080	645 RIVERBAY CT	09001	POSSIBLE STUCK METER	431 METER NOT STUCK	3/08/13	5/09/95
	363160	1166 NEWHOPE RD	27801	POSSIBLE STUCK METER	431 METER NOT STUCK	1/10/93	1/26/93
·	363571	7020 TARRYTOWN DR	27001	POSSIBLE STUCK METER	431 HETER NOT STUCK	1/18/93	1/26/93
	992671	486 MERRIMAC LN	27401	POSSIBLE STUCK METER	431 METER NOT STUCK	1/16/93	1/26/93
r n.	383710	1093 STILLMATER AVE	27801	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/93	1/26/95
<b>C</b>	393220	7334 POND CIR B	27401	POSSIBLE STUCK METER	431 METER NOT STUCK	1/16/93	1/26/95
	402510	8483 ANNAPOLIS RD	27001	POSSIBLE STUCK METER	431 HETER NOT STUCK	1/18/93	1/21/93
	986	1285 VALIANT AVE	27001	POSSIBLE STUCK HETER	431 METER NOT STUCK	1/16/93	1/21/93
	836618	9279 PICKENS ST	27001	POSSIBLE STUCK METER	431 METER NOT STUCK	1/16/93	1/21/93
	1585	2269 BOLGER AVE	27881	POSSIBLE STUCK NETER	431 METER NOT STUCK	1/18/93	1/20/93
-	987	14152 REDWOOD ST	27001	POSSIBLE STUCK NETER	431 NETER NOT STUCK	1/16/93	1/20/93
00	814000	4597 MARINER BLVD	27001	POSSIBLE STUCK HETER	431 METER NOT STUCK	1/18/93	1/20/93
5	)339830 <b>1</b>	S040 ELHOOD RD	27001	POSSIBLE STUCK METER	431 METER NOT STUCK	1/18/93	1/19/93
j_ŭ	648940	4664 CHAMBER CT	27001	POSSIBLE STUCK METER	431 HETER NOT STUCK	1/16/93	1/19/98
U C	986711	1005 BARLOW CT I/M	27001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/09/93	2/18/93
čĩ	485896	1442 AUTURN RD	27001	POSSIBLE STUCK METER	431 METER NOT STUCK	2/11/93	2/17/98
ယ	272980	9231 MARLER RD	27001	POSSIBLE STUCK HETER	451 METER NOT STUCK	2/11/93	2/17/93

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4/14/9	3		CUSTOMERS INQUIRY	REPORT	15:	56:50
C166010	:		FROM: 1/01/93 TO	3/31/93	PAGE	26
			NEST REDION Meter Replacement			
CUS	SERVICE ADDRESS		PROBLEM	RESOLUTION	TAKEN DATE	DATE
29;350	9146 CENTURY DR	2700]	POSSIBLE STUCK METER	431 METER NOT STUCK	2/11/93	2/18/93
999194	2026 LANDOVER BLVD	27801	POSSIBLE STUCK METER	431 METER NOT STUCK	2/11/93	2/18/93
803551	6394 COVEWDOD DR	27001	POSSIBLE STUCK METER	431 METER HOT STUCK	2/11/93	2/18/95
1468	1073 LARKIN CT	2700)	POSSIBLE STUCK METER	431 HETER NOT STUCK	2/11/93	2/16/93
22813	1131 NEDGE NAV 1/M	27061	POSSIBLE STUCK HETER	431 NETER NOT STUCK	3/45/93	3/08/93
99965	11053 VIA SANTIAGO CT	27001	POSSIBLE STUCK METER	431 HETER NOT STUCK	3/08/93	3/09/95
328.740	13594 LINDEN DR	27001	POSSIBLE STUCK HETER	431 HETER NOT STUCK	3/08/93	\$/12/93
357-20	6139 NANTUCKET LN	27001	POSSIBLE STUCK METER	431 METER NOT STUCK	3/23/93	3/24/93

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	6/14/9	93		CUSTONERS INQUIRY	REPORT	15:	56:59
	36010	:		FROM: 1/01/93 TO	3/31/93	PAGE	27
				SOUTH REGION			
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM	RESOLUTION	TAKEN DATE	DATE
	14115	1709 NE 23RD TERRACE	49675	POSSIBLE STUCK METER	430 METER REPLACED	2/17/93	2/17/93
	186289	2306 NE 19TH CT	t0675	POSSIBLE STUCK METER	430 METER REPLACED	3/09/93	3/89/93
	13992	1793 N E.24TH ST.EXT	10475	POSSIBLE STUCK METER	450 NETER REPLACED	3/89/93	3/10/93
	14249	1702 NE 25TH TERRACE	88675	POSSIBLE STUCK METER	430 NETER REPLACED	3/16/95	\$/17/93
	73654	1718 LAKESIDE DRIVE	01691	POSSIBLE STUCK METER	430 METER REPLACED	1/19/93	1/26/93
	73706	1747 CARTBBEAN CIR	01601	POSSIBLE STUCK METER	430 METER REPLACED	1/19/93	1/20/93
	81439	1708 LAKESIDE DRIVE	01601	POSSIBLE STUCK METER	430 METER REPLACED	1/19/95	1/28/93
	82236	1018 S VENICE BYPASS	01601	POSSIBLE STUCK METER	430 METER REPLACED	1/19/95	1/20/93
	72194	484 E SHADE DR	41641	POSSIBLE STUCK HETER	430 HETER REPLACED	2/16/93	3/25/93
~~~	8: 772	4151 SOUTH TANIANI TRAIL	01601	POSSIBLE STUCK METER	430 METER REPLACED	3/16/95	3/22/93
)	<b>8</b> 1 597	1936 INNISBROOK CT	\$1692	POSSIBLE STUCK HETER	434 METER REPLACED	12/16/92	1/15/93
е <b>ль</b> Д	75.563	905 E SHANNON CT	\$1 <b>6</b> 82	POSSIBLE STUCK METER	430 METER REPLACED	12/14/92	1/12/95
	8126	391 LONGWOOD DRIVE	61662	POSSIBLE STUCK METER	430 METER REPLACED	1/19/93	1/20/93
	81.)25	IRRI METER REAR ENT LOAS	01602	POSSIBLE STUCK METER	430 METER REPLACED	1/19/93	1/20/93
	75769	426 MEXICALI AVENUE	\$16 <b>82</b>	POSSIBLE STUCK METER	430 METER REPLACED	1/20/93	1/21/48
	7***59	454 SUNNYSIDE DRIVE	01602	POSSIBLE STUCK METER	430 METER REPLACED	1/20/95	1/21/95
00	74352	114 SUNNYSIDE DRIVE	01602	POSSIBLE STUCK METER	439 METER REPLACED	2/16/93	2/19/93
õ	72508	180 BASS CT	61682	POSSIBLE STUCK METER	430 METER REPLACED	2/16/93	3/42/93
~1	71-918	925 S. DORAL LANE	01602	POSSIBLE STUCK METER	430 METER REPLACED	2/16/93	2/19/93
	74475	400 DORCHESTER DRIVE	81602	POSSIBLE STUCK METER	430 METER REPLACED	2/18/93	2/19/95
	8:534	1046 E 90KDOLA DR	01602	POSSIBLE STUCK METER	430 METER REPLACED	2/25/93	3/17/93
8	146564	26200 MADRAS CT 26529/830	82201	POSSIBLE STUCK METER	430 METER REPLACED	2/05/93	2/11/95
Ere.	4 <b>681</b>	9 W JASMINE RD	92901 .	POSSIBLE STUCK METER	430 NETER REPLACED	1/25/93	1/27/93

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6/14/9	3		CUSTOMERS INQUIRY	RE	PORT	15:	i <b>6:5</b> 0
CS06 81C	:		FRON: 1/01/93 TO	3/31/	93	PAGE	28
			SOUTH REGION HETER REPLACEMENT				
						TAKEN	COMP
CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	DATE	DATE
-258	2 TANGELO CT	62901	POSSIBLE STUCK METER	430	METER REPLACED	2/17/95	2/18/95
10973	19387 S E ORCHIDTREE CT	62501	POSSIBLE STUCK METER	430	HETER REPLACED	2/26/93	5/01/93
15878	1416 TROMDALE ST	82981	POSSIBLE STUCK HETER	430	METER REPLACED	3/25/93	3/26/95
984498	1534 MAINSAIL DR 2	26902	POSSIBLE STUCK METER	430	METER REPLACED	1/07/95	1/16/93

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	671479	93		CUSTOMER	S INQUIRY	RE	PORT		15:56	:50
	C\$66410	c		FROM:	1/01/93 TO	3/31/	15	P/	MGE	29
					SOUTH REGION					
	CUST.	SERVICE ADDRESS	PLANT	PROBLEM			RESOLUTION	TAKE	4	COMP DATE
	71965	405 GLEN OAK RD	01601	POSSIBLE STUCK	METER	431	METER NOT STUCK	12/16/*	92 1	1/11/95
	77411	228 CENTER RD	01601	POSSIBLE STUCK	METER	431	METER NOT STUCK	12/16/	92 1	1/11/93
	77216	760 SUGARHOOD MAY	01601	POSSIBLE STUCK	METER	431	METER NOT STUCK	1/05/	93 1	1/11/93
	1 . 82	807 BAVENO DRIVE	01601	POSSIBLE STUCK	( METER	431	METER NOT STUCK	1/19/	93 1	20/93
	78113	2111 S TAMIAMI TRAIL	01601	POSSIBLE STUCK	meter	431	METER NOT STUCK	1/19/	93 :	2/01/93
	P 52	453 LONGWOOD DRIVE	01601	POSSIBLE STUCK	METER	431	METER NOT STUCK	1/19/	93 3	1/20/93
	81345	936 HARBOR TOWN DRIVE	01641	POSSIBLE STUCK	( HETER	431	METER NOT STUCK	1/19/	93	1/20/93
	82446	764 LOCARNO DRIVE	01601	POSSIBLE STUCK	( METER	431	METER NOT STUCK	1/19/	93	1/20/93
	73798	1748 CARIBBEAN CIR	01601	POSSIBLE STUCK	C METER	431	METER NOT STUCK	1/19/	93	1/20/93
1. <b>T</b>	79631	TAMIAMI TRAIL S	41691	POSSIBLE STUCK	( METER	451	METER NOT STUCK	1/20/	95	1/20/93
,	79669	684 ROMA ROAD	01601	POSSIBLE STUCK	L METER	431	METER NOT STUCK	2/01/	95	2/02/93
( <b>n</b>	75220	211 MANTUA DRIVE	01601	POSSIBLE STUCK	( METER	431	HETER NOT STUCK	2/01/	93	2/02/93
	81951	1570 QUALL LAKE DRIVE	01601	POSSIBLE STUCK	( HETER	431	HETER NOT STUCK	2/01/	93	2/02/93
	79655	1250 COVEY COURT	83601	POSSIBLE STUD	( HETER	431	HETER NOT STUCK	2/01/	93	2/02/92
	73060	562 BRIARWOOD RD	01601	POSSIBLE STUC	K METER	431	METER NOT STUCK	2/16/	93	3/11/92
0	72096	310 CENTER RD	016#1	POSSIBLE STUC	( Heter	431	METER NOT STUCK	2/16/	93	3/26/95
õ	71915	1718 SANDY CT	01601	POSSIBLE STUC	METER	431	METER NOT STUCK	2/16/	95	3/25/93
50	75329	S77 SHAMROCK BLVD	01603	POSSIBLE STUC	METER	431	HETER NOT STUCK	2/18/	93	2/19/93
• 0	70974	1793 POHELO DR	01691	POSSIBLE STUC	( METER	451	METER NOT STUCK	2/23/	93	3/17/95
•	7. /25	526 NEPONSIT DR S	01601	POSSIBLE STUC	( METER	431	METER NOT STUCK	2/25/	93	3/11/9
<u>junt</u>	75358	S TANIANI TRAIL	01601	POSSIBLE STUC	( METER	431	METER NOT STUCK	2/23/	93	3/24/9
U C	61754	720 LOCARNO DRIVE	01601	POSSIBLE STUCK	( METER	431	METER NOT STUCK	2/23/	93	3/22/9
Ö	A1 499	726 POMA POAD	01641	POSSIBLE STUC	CHETER	431	HETER NOT STUCK	2/25/	93	3/22/9

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6/14/9	13		CUSTOMER	S INI	QUIRY	R E	PORT	15	;56:50
C\$0601C	:		FROM:	1/01/93	то	3/31/9	3	PAGE	50
				SOUTH METER REA	REGION				
CUST.	SERVICE ADDRESS	PLANT	PROBLEM				RESOLUTION	TAKEN DATE	COMP DATE
77577	719 LOCARNO DRIVE	82601	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/23/93	3/22/93
77592	227 WOODINGHAM LANE	01601	POSSIBLE STUCK	HETER		431	METER NOT STUCK	2/23/93	3/11/93
79553	796 GRADO DRIVE	01601	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/23/93	3/22/93
75592	421 VIA VENETO	*14#1	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/23/95	3/22/93
81060	790 BAVEND DRIVE	01601	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/23/95	3/22/93
74475	TRAIN SW CENTER	01601	POSSIBLE STUCK	HETER		431	METER NOT STUCK	3/16/93	3/22/93
7/ 598	415 LONGWOOD DRIVE	*1601	POSSIBLE STUCK	METER		431	METER NOT STUCK	5/16/95	3/30/93
	1759 CARIBBEAN CIRCLE	01602	POSSIBLE STUCK	METER		431	METER NOT STUCK	3/16/93	3/22/93
83*04	4137-B SOUTH TANIANI TRAIL	01601	POSSIBLE STUCK	METER		431	METER NOT STUCK	5/16/93	3/22/93
79580	1194 HARBOR TOWN WAY	01602	POSSIBLE STUCK	METER		43 t	METER NOT STUCK	1/05/95	1/11/93
68799	312 ROMA ROAD	01602	POSSIBLE STUCK	HETER		431	METER NOT STUCK	1/19/93	1/20/93
75723	975 JOLANDA CIRCLE	#16#2	POSSIBLE STUCK	METER		431	HETER NOT STUCK	1/19/93	1/20/93
81757	430 BOXWOOD DRIVE	41602	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/#1/95	2/02/93
78229	526 CERVINA DRIVE SO	01602	POSSIBLE STUCK	METER		431	HETER NOT STUCK	2/01/93	2/02/93
81967	795 CERVINA DRIVE NO	01602	POSSIBLE STUCK	METER		451	METER NOT STUCK	2/01/93	2/04/93
75571	SO2 VIA VENETO	01602	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/01/93	2/02/93
78436	1811 OAKNOOD COURT	01602	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/18/93	2/19/93
75629	888 GRADO DRIVE	01602	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/23/93	3/22/93
75645	790 CERVINA DRIVE NORTH	41692	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/23/93	5/22/93
74396	1400 OGDEN ROAD	01602	POSSIBLE STUCK	HETER		431	NETER NOT STUCK	3/16/95	3/22/95
71651	CORNER BYPASS/BUSINESS	P1602	POSSIBLE STUCK	METER		431	METER NOT STUCK	3/16/93	3/25/93
6:129	2117-A S TAMIANI TR	11602	POSSIBLE STUCK	METER		431	METER NOT STUCK	5/16/93	3/22/93
15288	25333 SANDHILL BVD,C-2,586/640	92201	POSSIBLE STUCK	METER		431	METER NOT STUCK	2/11/95	2/17/93

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\$/14/9	3		CUSTOMERS INQUIRY	REPORT	15:	56150
C\$66810	:		FROM: 1/01/93 TO	5/31/93	PAGE	\$1
			SOUTH REGION METER REPLACEMENT			
CUST.	SERVICE ADDRESS	PLANT	PROBI, EM	RESOLUTION	TAKEN Date	DATE
101453	156 ANGOL ST 14/551/20	02201	POSSIBLE STUCK HETER	431 METER NOT STUCK	2/11/95	2/17/93
191542	26044 PARANA DR 19/586/20	92201	POSSIBLE STUCK METER	431 METER NOT STUCK	2/11/93	2/17/95
995789	36 HILLSIDE, LOT 7/BLK 2	#2401	POSSIBLE STUCK METER	451 METER NOT STUCK	1/13/93	1/14/93
24321	105 ALCALA AV	6290]	POSSIBLE STUCK METER	431 METER NOT STUCK	2/23/93	2/23/93
29168	315 JEFFERSON AV	02901	POSSIBLE STUCK METER	431 METER NOT STUCK	5/03/93	3/04/93

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6/14/9	13		CUSTOMERS INQUIRY	RE	F D R T	15:	56:50
CSG6010	:		FROM: 1/01/93 TO	3/31/	93	PAGE	<b>5</b> 2
			SOUTH REGION Meter Replacement				
CUST.	SERVICE ADDRESS	PLANT	PROBLEM		RESOLUTION	TAKEN	COMP
14133	2351 NE 2011 CT	00675	POSSIBLE STUCK METER	440	VACANT PREMISE	1/11/93	1/12/93
98154	25522 BARINAS DR 48/589/20	<b>82</b> 201	POSSIBLE STUCK METER	440	VACANT PREMISE	2/11/93	2/17/95
982567	26217B RAMPART BLVD TR J	42201	POSSIBLE STUCK METER	448	VACANT PREMISE	2/11/93	2/17/93

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CUSTOMERS INQUIRY REPORT 3/31/93 FROM: 1/91/93 TO

METER REPLACEMENT

POSSIBLE STUCK METER

GRAND TOTAL

DESCRIPTION NUMBER OF INQUIRIES

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# COMPREHENSIVE METER PROGRAM

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## SSU COMPREHENSIVE METER PROGRAM

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	C)	Installation	4						
	D)	Testing	5						
	E)	Change-out, Repair/Rebuild	6 - 7						
	F)	Bid Solicitation	7						
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V. Exhibits

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### I. Introduction/Purpose

The following Comprehensive Meter Plan (CMP) is established to allow SSU to continue to provide the highest quality of service, accurate customer billing and efficient operation of our water/wastewater systems.

This CMP will cover all aspects regarding the water meter. The water meter is one of the most important components in our systems. The purpose or goal of the CMP is to allow SSU to:

- o Establish procedures regarding water meters for uniformity throughout the state.
- o Continue to provide quality of service with accurate and properly installed meters.
- Reduce the company's total unaccounted for water.
- o Plan for future technologies regarding telemetry or remote meter reading systems.

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The following will outline all aspects regarding small meters. Currently SSU has over 140,000 small meters in Florida. Approximately 80% of SSU's existing meters are the "multi-jet" or "velocity" type and the remaining 20% are the "positive displacement" type. Both types of meters have features that are important to our operation. As SSU continues to evaluate the performance of the two different types of meters, more information will be obtained to ascertain if in future years we will purchase one type over the other.

### II. A) Application

- Typically all residential customers will have a 5/8" x 3/4" meter. Corporate Development and/or the Operations Department will approve any larger size requested by a customer. It is important to install the proper size of meter for any application to minimize non-detected low flow usages.
- In cases of residential irrigation use, again the proper size of meter that will allow adequate flow (GPM) should be installed.
- Any commercial customer requesting meters will be coordinated through The Corporate Development Department to insure adequate size and type of meter is installed and appropriate connection fees are paid.

### II. B) Specifications

The following specifications on small meters will be utilized. Any revisions in specifications will be jointly approved by the Engineering Department and Operations Department.

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#### o <u>General</u>

#### 5/8" x 3/4" to 1"

Positive displacement meters will meet or exceed A.W.W.A standard C-700 and multi-jet meters will meet or exceed A.W.W.A standard C-708-76. <u>All small</u> meters will also meet the following specifications.

#### o <u>Maincase</u>

Maincases will be bronze (minimum of 75% copper) with laying lengths as outlined in the above mentioned A.W.W.A standards. The serial numbers will be stamped on the maincase and correspond with a stamped serial number on a plastic register lid.

#### o <u>Register</u>

The register will be a straight reading type with six (6) movable numbered wheels. The register will be dry and roll sealed. The registration will be in gallons. All registers will be equipped with a tamper-proof seal. Registers will have a low flow "leak" indicator.

#### o <u>Measuring Chamber</u>

See minimum specifications in above mentioned A.W.W.A. standards.

#### o <u>Warranty/Guarantee</u>

<u>All</u> meters will be guaranteed for a minimum of ten (10) years for accuracy and mechanical defects. Any meter that fails to meet the accuracy specifications as outlined in the above mentioned A.W.W.A. standard will be returned to the vendor for replacement or repair, at the expense of the vendor.

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#### II. C) Installation

#### 5/8" x 3/4" to 1"

SSU currently utilizes different methods in small meter installations. The following will be a uniform procedure for the Operations Department when installing a new meter:

Upon receipt of a work order, Operations personnel will initiate the meter installation process. <u>No</u> meters are to be installed (pursuant to F.D.E.R. Regulation) until the new facilities (water mains, etc.,) are certified by the Engineer of record, accepted by Engineering, Operations and Corporate Development, and cleared for service by FDER.

The operations personnel should install new meters (services) on property corners to maximize the installation for future neighboring customers. Engineering will assist in new service locations for master planning, etc.,

It is important that the service line be flushed of debris and sand <u>prior</u> to installation of the new meter. The first thirty (30) gallons of registration is the critical time period of the new meter, and any debris will affect the accuracy and reliability of the new meter. Exhibit A & B attached to this CMP is the approved design for installation and may be revised from time to time by joint consent of the Engineering and Operations Department.

Note: Any customer that has a private well, irrigation system, and/or is a commercial type customer will be required to have an approved back-flow prevention device installed on the customer's side of the meter. The Operations Department will approve and inspect the installation of the back-flow preventors by the customer.

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All private wells must be disconnected to the customers residence prior to a meter being installed.

#### II. D) Testing

#### 5/8" x 3/4" to 1"

Currently SSU tests small meters for accuracy at the request of the customer. This procedure will continue for 1992. Starting in 1993 operations will conduct random testing of small meters for an overall quality assurance. The Operations Department will establish a procedure and conduct this testing in systems of their choice.

When conducting an accuracy test the following procedure will be used.

- Customer initiates high bill complaint to a customer service representative.
- Customer Service issues work order to the Operations Department.
- Operation's personnel visits customer and verifies meter reading, checks for leaks, and determines if a field accuracy test is required.
- o Results of field test are forwarded back to a customer service representative.
- Customer Service Representative will communicate results to the customer and the Utility and/or customer may request a certified bench test.
- In the event of a certified bench test, the operations person will re-visit the customer and replace the questioned meter with a new meter of the same size.
  The questioned meter will be sealed with inlet/outlet caps to keep debris out of the meter.

 In the Central Region the questioned meter is sent to the Apopka office and bench tested by an Operations Certified Technician. In the other three (3) regions the questioned meter is forwarded to a Certified Meter testing company.

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- The certified bench test results are forwarded to the customer service representative.
- The customer service representative will communicate results with customer and adjust billing if applicable.
- The questioned meter will not be re-installed if it is over five (5) years old or the cost of re-installation is greater than the value of the new meter.
- Note: Typically a 5/8" x 3/4" meter costs less than \$25.00, therefore the labor to reinstall the original meter could be greater. Operations personnel will determine which meter will remain at the customer's location.

#### II. E) Change Out - Repair/Rebuild

In 1993 SSU will implement a change-out program on small meters. Currently the F.P.S.C. and Water Management Districts are setting guidelines for change-out of small meters every ten (10) years. It is not economically feasible for SSU to change out every meter that is 10 years or older in 1993. Operations will begin a change-out program in 1993, with a minimum of 5% change-out (State-wide) and increase the percentage annually, in increments of 1% to meet the above guideline.

It is not economically feasible to rebuild/repair small meters. The labor and materials required will exceed the new meter cost.

Notes: 1) When an operations personnel detects a stuck meter in the field it should be reported to a customer service representative, and/or if a customer service representative issues a work order on a stuck meter it will be field investigated by the Operations Department. Every month the meter is

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stuck, SSU is not accounting for the customers consumption.

A new meter should be installed ASAP by the Operation's Department.

 Operations will manage and dispose of salvage brass in accordance with SSU's salvage policy outlined in the Purchasing Manual.

### II. F) Bid Solicitation

The Purchasing Department will conduct bid solicitations every twelve (12) months from meter companies. The bid solicitation will include the following:

- Length of contract and lock in price.
- o Specification requirements as outlined in II. B) of this CMP.
- o FOB destination and allocation to operations field offices as requested.
- Lead time for delivery.

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#### III. Large (Master) Meters

1-1/2" to 10"

SSU currently has approximately 1,700 large meters throughout the state. Of the 1,700 large meters, approximately 1,400 are customer meters and the balance are plant flow meters. The large meters are less than 3% of our total number of meters, however it is estimated that approximately 15% of our total revenue is generated by large meters. Currently there is 200 - 3" and larger customer meters, and approximately 1,200 are 1 1/2" and 2" meters.

### III. A) Application

It is very important that the proper type of large meter is installed for the designated use. Attached is Exhibit II, a reference guide on customer demand and applicable meter type). Please refer to this guide for reference purposes only. The installation (application) of large meters will be jointly approved by the Engineering, Operations and Corporate Development Departments. The installation of large plant flow meters will be approved by the Engineering and Operations Departments.

#### III. B) Specification

#### o <u>General</u>

Turbine type meters will meet or exceed A.W.W.A. standard C-701, and compound type meters will meet or exceed A.W.W.A. standard C-702.

#### o <u>Maincase</u>

All maincases will be bronze (minimum of 75% copper) with flanged ends.

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#### 1 1/2" to 10"

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The serial number will be stamped on the main case and correspond with a stamped serial number on the register lid. No plastic register lids on large meters.

#### o <u>Register</u>

The register will be a straight reading type, dry, and roll-sealed. The registration will be in gallons.

#### o <u>Warranty/Guarantee</u>

All large meters will be guaranteed for one (1) year for accuracy and mechanical defects. Any meter that fails to meet the accuracy specifications as outlined in the above mentioned A.W.W.A. standard will be returned to the vendor for replacement or repair, at the expense of the vendor.

#### III. C) Installation

Typically, the installation of new large meters is done by the customer's contractor under SSU inspections. If the Operations or Engineering Departments decide to install the meter "in-house", the total cost of the large meter installation should be recovered from the new customer. Prior to any new customer large meter installation, it is important that the Operations, Engineering and Corporate Development Departments are informed and jointly approve the installation.

Attached is Exhibit IV - A & B that shows the approved installation plan for above and below

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ground large meter installations.

1 1/2" to 10"

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The following installation procedures are applicable to new large meter installations.

- All 1 1/2" and 2" meters can be installed in "Jumbo" meter boxes similar to small meter installations. These meters may also be installed above ground. An approved backflow preventer is required on the customer's side of the meter. A test port is required on the customer side of the meter (minimum of 1" NPT).
- All 3" or larger meters should be installed above ground. In areas of limited space or possible vandalism, a below ground installation may be completed.
- In the case of a below ground installation, the pit (vault) must be constructed with a drain or sump pump to prevent flooding. The vault also must have an approved aluminum cover that can be locked.
- The installation must be installed with a bypass line that is equal to the largest diameter of the meter installed. The bypass line will be below ground and locked in the off position if feasible.
- The large meter must have as a minimum of a 1-1/2" NPT test port on the downstream side of the meter. Any meter 6" or larger will require a minimum of a 2" NPT test port.
- An approved back-flow preventer is required, and should be installed above ground and in-line with the meter and on the customer's side of the meter. It is the customer's responsibility to test and maintain the back-flow preventer,

however, the Operations Department may elect to test annually for quality assurance.

#### III. D) Testing

#### 1 1/2" to 10"

It is important that all 3" to 10" meters are tested annually for accuracy. All 1 1/2" and 2" meters will be tested in accordance with small meter testing procedures. Currently the operations Department conducts annual tests on the water plant flow meters. Starting in 1992 the Operations Department will conduct tests (see section IV - implementation) annually on <u>all</u> large meters. Operations and Purchasing will approve a certified consultant for testing of the large customer meters annually. Attached is Exhibit III, which is a bid solicitation, specification and qualification guideline for large meter testing. Exhibit III should be revised from time to time to reflect any changes in testing procedures.

An operational procedure (similar to the test procedure for small meters) should be used when testing large customer meters to communicate the purpose and results with a customer service representative.

#### III. E) Change-out, Repair/Rebuild

Large meters that are changed out by operations will be installed in accordance with the application/installation sections of the CMP. A cost analysis of change-out or repair/rebuild will determine if a new meter is installed or the old one is rebuilt. When any large meter is a change-out, operations will communicate with a customer service representative to insure proper billing of the customers account.

Any large meter that is repaired or rebuilt will be certified by an approved technician prior to

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being put back in service.

#### III. F) Plant Flow Meters

#### 1 1/2" to 10"

The Operations Department currently tests and maintains all water plant flow meters. This CMP will not attempt to define these procedures, however, Operations will incorporate the existing procedures in future revisions of this CMP.

This CMP has references on plant flow meters regarding annual testing and application. Due to numerous applications, the CMP is for reference only in this category.

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## IMPLEMENTATION SCHEDULE

## IV. A) LARGE METERS - TESTING 1992

Based on a sample field survey conducted on fourteen (14) large meters in the Central Region, the Committee is recommending the following schedule to be implemented in 1992.

- Operations conduct a site survey and accuracy test of all large meters in the state.
- The Committee has obtained, through the Purchasing Department, three (3) certified consultants' proposals to conduct the test and survey.
- Operations and Purchasing Departments will approve the certified consultants of their choice and conduct the testing as soon as possible. The testing should be completed by May 30, 1992.
- Results of the survey and tests should be summarized and prioritized for implementation for change-out.

#### IV. B) LARGE METERS - CHANGE-OUT 1992

Based on the results of IV A) above the Operations Department should implement a change-out or repair schedule to accomplish the following:

- o Maximize quality of service and system efficiency.
- o Reduce system's unaccounted for water.
- o Install proper type of meter to provide all of the customers demands (uses).

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## 1 1/2" to 10"

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The change-out program should commence in June of 1992 and be completed within twelve (12) months (June 1993). Based on prioritization of change-outs, SSU can justify the capital cost in 1992. Changes in 1992 will require the preparation of an "E-CAR". The balance of change-outs will be budgeted in 1993.

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EXHIBIT I-B

## <u>EXHIBIT II</u> <u>REFERENCE GUIDE</u> LARGE METERS - CUSTOMER DEMAND

Meter Type & Size	Flow Characteristics "Normal Operating Range"	Recommended Customer Application	OTHER
1-1/2" - 2" Positive Displacement	1-1/2" - (1-100 GPM) 2" - (2-160 GPM)	Medium Apts., Motels, Shopping Centers & Large Irrigation Systems.	
2" - 8" Turbines	2" -(3 1/2 - 200 GPM) 3" -(4 - 450 GPM) 4" -(10 -1000 GPM) 6" -(20 - 2500 GPM) 8" -(40 - 4000 GPM)	Customer demand is constant. Large industrial and irrigation. Plant flow meters (Well discharge). Fire Sprinklers.	"Caution" Install when customer demand will not have low-flow uses.
3" - 8" Compound	3" -(1/2 - 350 GPM 4" -(1 - 1000 GPM) 6" -(1-1/2 - 1200 GPM) 8" -(2 - 1600 GPM)	Schools, Large Commercial hospitals, large hotels, multi- family projects, public buildings, & plant flow meter (discharge of pressure tank)	Install when customer use will have low & high flow range. Caution - may restrict fire flow demand.
6" - 10" Fire line	6" x 2" -(3 1/2 - 2500 GPM 8" x 2" -(3 1/2 - 4000 GPM 10" x 2" -(3 1/2 - 5500 GPM)	Same as compound customers, except when fire flow is part of customer demand.	Typically the large meter is fire flow registration and the bypass meter is normal consumption.

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## EXHIBIT IV-A



### EXHIBIT IV-A



## EXHIBIT IV-B



EXHIBIT IV-B



American Water Works Association ANSI/AWWA C708-91 (Revision of ANSI/AWWA C708-82)



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**AWWA STANDARD** 

## FOR

# COLD-WATER METERS-MULTIJET TYPE



Effective date: Jan. 1, 1992. First edition approved by AWWA Board of Directors June 20, 1976. This edition approved Jan. 27, 1991. Approved by American National Standards Institute Inc., Nov. 18, 1991.

Published by

## AMERICAN WATER WORKS ASSOCIATION

6666 West Quincy Avenue, Denver, Colorado 80235

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# AWWA Standard

This document is an American Water Works Association (AWWA) standard. It is not a specification. AWWA standards describe minimum requirements and do not contain all of the engineering and administrative information normally contained in specifications. The AWWA standards usually contain options that must be evaluated by the user of the standard. Until each optional feature is specified by the user, the product or service is not fully defined. AWWA publication of a standard does not constitute endorsement of any product or product type, nor does AWWA test, certify, or approve any product. The use of AWWA standards is entirely voluntary. AWWA standards are intended to represent a consensus of the water supply industry that the product described will provide satisfactory service. When AWWA revises or withdraws this standard, an official notice of action will be placed on the first page of the classified advertising section of Journal AWWA. The action becomes effective on the first day of the month following the month of Journal AWWA publication of the official notice.

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## Foreword

#### This foreword is for information only and is not a part of AWWA C708.

I. History of Standard. Current or inferential-type meters, through a progressive program of design and quality improvement, have attained the ability to accurately measure low flow rates. Multijet meters are a specific class of inferential meters.

In all inferential-type meters, the moving element is a rotor; and the basic principle of this meter is to design it in such a manner that, over the working range of the instrument, the speed of rotation of the rotor bears a linear relationship to the velocity of flow through the meter.

In multijet meters, the moving element takes the form of a multiblade rotor mounted on a vertical spindle within a cylindrical measuring chamber. The liquid enters the measuring chamber through several tangential orifices around the circumference and leaves the measuring chamber through another set of tangential orifices placed at a different level in the measuring chamber.

The materials section of the standard recognizes the advances that have been made in the development of nonmetallic materials for water meter construction. Several plastic materials are currently being used successfully for meter components. Several suitable plastic materials that have been recognized are included in this revision.

The first edition of the standard was approved by the AWWA Board of Directors on June 20, 1976. A revision was approved Feb. 1, 1982.

II. Information to Be Furnished by Purchaser. When placing orders for meters manufactured according to the provisions of this standard, it will be necessary for the purchaser to supply specific information regarding the following:

 Standard used—that is, AWWA C708, Standard for Cold-Water Meters— Multijet Type.

2. Whether an affidavit of compliance will be required (Sec. 1.4).

3. Special materials required, if any, to resist corrosion if water is highly aggressive (Sec. A.4.3).

4. Size of meter (Sec. 3.1) and quantity required.

5. Modifications of test specifications (Sec. 3.9) if operating water temperatures will exceed  $80^{\circ}$ F (27°C) (Sec. A.4.2).

6. Type of connections for 11/2-in. (40-mm) and 2-in. (50-mm) meters (Sec. 4.3).

7. Whether couplings (tailpieces) are to be furnished with 58-in. (16-mm) to 2-in. (50-mm) meters (Sec. 4.4) and whether components are to be of a copper alloy or a suitable engineering plastic (Sec. 2.9).

8. Whether companion flanges, gaskets, bolts, and nuts are to be furnished with flanged meters (Sec. 4.5) and whether companion flanges are to be made of a copper alloy, cast iron, or a suitable engineering plastic (Sec. 2.10).

9. Details of the register to be furnished; that is, US gallons, cubic feet, cubic metres, or other units; dry or wet register (Sec. 4.6).

10. If a direct-reading remote register or a remote encoder-type register is required (Sec. 4.7), to be specified in detail.

11. Whether warranty requirements will be specified (Sec. 1.5).

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12. Whether main cases are to be fabricated of a copper alloy or a suitable engineering plastic (Sec. 2.2).

13. Whether meters are to be furnished with cast-iron, stainless-steel, copperalloy, or suitable engineering plastic top or bottom covers (Sec. 2.11), if there is a preference. Corrosion protection required for cast-iron frost-protection covers (Sec. 3.6), if there is a preference.

III. Acceptance. Government legislative and regulatory bodies at national and state or provincial levels promulgate rules that may control the use of products described in AWWA C708. AWWA does not obtain or provide information about all of the actual or proposed regulations in the many involved jurisdictions. The user of this standard is cautioned to determine that the use of products described in this standard conforms to all applicable laws and regulations. Questions concerning laws and regulations should be referred to the appropriate regulatory agency.

Consensus standards have been developed for direct and indirect additives from products that come in contact with potable water. Manufactured products covered by AWWA C708 eventually may be required to be certified to meet those standards. Questions regarding additives should be referred to the appropriate state or provincial regulatory agency.

IV. Modification to Standard. Any modification of the provisions, definitions, or terminology in this standard must be provided in the purchaser's specifications.

V. Major Revisions. The major changes from the 1982 standard in this revision are:

1. The addition of a definition section.

2. Expansion of the references section.

3. Elimination of the warranty provisions.

4. Recognition in the materials section of the standard of the advances that have been made in the development of nonmetallic materials for water meter construction. Several engineering plastic materials are currently being used successfully for meter components. Because of the continuous development of new and improved materials, this standard will not require any one specific material but will cite typical examples of materials found in ASTM\* standard specifications.

5. Modification of Table 1 to increase the safe maximum operating capacity and maximum rate for continuous-duty flow rates for 11/2-in. (40-mm) meters.

6. Revision of the standard and appendix A to conform to current form, content, and style of AWWA standards.

7. Inclusion of "soft" metric equivalents throughout the text.

8. The addition of Sec. III, Acceptance, and Sec. IV, Modification to Standard, to the foreword.

9. The addition of Sec. A.7 to appendix A.

10. The addition of appendix B, Future Revisions, to the standard.

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<sup>\*</sup>American Society for Testing and Materials, 1916 Race St., Philadelphia, PA 19103.

American Water Works Association



ANSVAWWA C708-91 (Revision of ANSI/AWWA C708-82)

## AWWA STANDARD FOR

# COLD-WATER METERS-----MULTIJET TYPE

## SECTION 1: GENERAL

Sec. 1.1 Scope

This standard covers the various types and classes of cold-water, multijet meters in sizes 5% in. (16 mm) through 2 in. (50 mm) for water utilities' customer service and the materials and workmanship employed in their fabrication. These meters register by recording the revolutions of a rotor set in motion by the force of flowing water striking the blades.

#### Sec. 1.2 Definitions

The following definitions shall apply in this standard:

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1.2.1 *Manufacturer:* The party that manufactures, fabricates, or produces materials or products.

1.2.2 Purchaser: The person, company, or organization that purchases any materials or work to be performed.

1.2.3 Supplier: The party that supplies material or services. A supplier may or may not be the manufacturer.

#### Sec. 1.3 References

This standard references the following documents. In their latest editions, they form a part of this standard to the extent set forth herein. In any case of conflict, the requirements of this standard shall prevail. When reference is made to standards, the latest revision shall apply unless the date of the standard is also listed.

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ANSI\*/ASME† B1.20.1—Pipe Threads General Purpose (Inch), Table 6, Dimensions of External and Internal Straight Pipe Threads for Fixtures, (NPSM).

ANSI/ASTM B176-Standard Specification for Copper-Alloy Die Castings.

ANSI/AWWA C706-Direct-Reading Remote-Registration Systems for Cold-Water Meters.

ANSI/AWWA C707—Encoder-Type Remote-Registration Systems for Cold-Water Meters.

ANSI/ASTM D4066-Standard Specification for Nylon Injection and Extrusion Materials (PA).

ASTM‡ A48-Standard Specification for Gray Iron Castings.

ASTM A126-Standard Specification for Gray Iron Castings for Valves, Flanges and Pipe Fittings.

ASTM A159-Standard Specification for Automotive Gray Iron Castings.

ASTM A167-Standard Specification for Stainless and Heat-Resisting Chromium-Nickel Steel Plate, Sheet, and Strip.

ASTM A194-Standard Specification for Carbon and Alloy Steel Nuts for Bolts for High-Pressure and High-Temperature Service.

ASTM A276-Standard Specification for Stainless and Heat-Resisting Steel Bars and Shapes.

ASTM A493-Standard Specification for Stainless and Heat-Resisting Steel for Cold Heading and Cold Forging Wire.

ASTM A582-Standard Specification for Free-Machining Stainless and Heat-Resisting Steel Bars, Hot-Rolled or Cold-Finished.

ASTM B16-Standard Specification for Free-Cutting Brass Rod, Bar, and Shapes for Use in Screw Machines.

ASTM B30-Standard Specification for Copper-Base Alloys in Ingot Form.

ASTM B36-Standard Specification for Brass Plate, Sheet, Strip, and Rolled Bar.

ASTM B61-Standard Specification for Steam or Valve Bronze Castings.

ASTM B62-Standard Specification for Composition Bronze or Ounce Metal Castings.

ASTM B98-Standard Specification for Copper-Silicon Alloy Rod, Bar, and Shapes.

ASTM B127-Standard Specification for Nickel-Copper Alloy (Monel) Plate, Sheet, and Strip.

ASTM B139-Standard Specification for Phosphor Bronze Rod, Bar, and Shapes.

ASTM B164—Standard Specification for Nickel-Copper Alloy (Monel) Rod, Bar, and Wire.

ASTM B271-Standard Specification for Copper-Base Alloy Centrifugal Castings.

ASTM B584-Standard Specification for Copper-Alloy Sand Castings for General Applications.

\*American National Standards Institute Inc., 1430 Broadway, New York, NY 10018.

†American Society of Mechanical Engineers, 345 E. 47th Ave., New York, NY 10017.

‡American Society for Testing and Materials, 1916 Race SL, Philadelphia, PA 19103.

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ASTM D1248-Standard Specification for Polyethylene Plastics Molding and Extrusion Materials.

ASTM D2135-Standard Classification of Hard Rubbers.\*

ASTM D2874-Standard Specification for Polyphenylene Oxide Molding and Extrusion Materials (PPO).<sup>†</sup>

ASTM D3011-Standard Specification for Reinforced and Filled Polystyrene, Styrene-Acrylonitrile, and Acrylonitrile-Butadiene-Styrene Molding and Extrusion Materials.<sup>‡</sup>

ASTM D3935-Standard Specification for Polycarbonate (PC) Unfilled and Reinforced Materials.

ASTM D4067—Standard Specification for Reinforced and Filled Polyphenylene Sulfide (PPS) Injection Molding and Extrusion Materials.

ASTM D4161-Standard Specification for Acetal (POM) Molding and Extrusion Materials.

ASTM D4203-Standard Specification for Styrene-Acrylonitrile (SAN) Injection and Extrusion Materials.

ASTM E527-Standard Practice for Numbering Metals and Alloys (UNS).§

ASTM F467—Standard Specification for Nonferrous Nuts for General Use.

ASTM F468—Standard Specification for Nonferrous Bolts, Hex Cap Screws, and Studs for General Use.

#### Sec. 1.4 Affidavit of Compliance

The purchaser's specifications may require an affidavit from the manufacturer or supplier that the meters furnished comply with all applicable requirements of this standard.

#### Sec. 1.5 Basis for Rejection

Meters not complying with all requirements of this standard and the purchaser's specifications shall be rejected.

1.5.1 Rejected meters. The manufacturer shall bear the expense of replacing or satisfactorily correcting all meters rejected for failure to comply with this standard and the purchaser's specifications.

### SECTION 2: MATERIALS\*\*

#### Sec. 2.1 General

All materials used in the manufacture of water meters shall conform to the requirements stipulated in the following section. Where plastic materials are

\*Discontinued by ASTM in 1989.

†Discontinued by ASTM in 1983.

‡Discontinued by ASTM in 1987.

\$Copper Development Association, Greenwich Office Park 2, P.O. Box 1840, Greenwich, CT 06835.

\*\*The compositions of all alloys in this section are subject to commercially accepted tolerances.

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allowed, the manufacturer may furnish any plastic materials that meet the performance requirements specified; typical examples are provided.

2.1.1 Materials shall be selected for their strength and resistance to corrosion and shall not impart to the water objectionable taste, odor, or toxic substances in normalized concentrations exceeding the maximum contaminant levels (MCLs) as defined by the US Environmental Protection Agency (USEPA).

If engineering plastic materials are used, only virgin, or first-generation-grade, rigid engineering plastic materials shall be used in the manufacture of the main casings, covers, and bottoms; and these engineering plastic materials shall be compounded with ultraviolet stabilizers.

#### Sec. 2.2 Main Casings

Main casings shall be made of a copper alloy containing not less than 75 percent copper such as UNS C84400 or UNS C93200, or a similar copper alloy as listed in ASTM B584 (current edition); or a suitable engineering plastic such as polycarbonate (PC) per ASTM D3935, polyphenylene oxide (PPO) per ASTM D4067, nylon (N) per ANSI/ASTM D4066, or acetal per ASTM D4181.

All materials used in the construction of meter main cases shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 105°F (40°C) and shall not permanently warp or deform when exposed to temperatures up to 150°F (66°C) for 1 h.

#### Sec. 2.3 Register-Box Rings and Lids

Register-box rings and lids shall be made of a copper alloy containing not less than 57 percent copper, such as UNS C85700 or UNS C86200; or a similar copper alloy as listed in ASTM B584, or UNS C85800 as listed in ANSI/ASTM B176; or a suitable engineering plastic such as polycarbonate (PC) per ASTM D3935, polystyrene per ASTM D3011, acetal per ASTM D4181, or nylon (N) per ANSI/ASTM D4066.

All materials used in the construction of register-box rings and lids shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 105°F (40°C) and shall not permanently warp or deform when exposed to temperatures up to 150°F (66°C) for 1 h.

#### Sec. 2.4 Measuring Cages or Chambers

Measuring cages or chambers shall be made of a copper alloy containing not less than 85 percent copper such as UNS C92200 as listed in ASTM B61 or UNS C83600 as listed in ASTM B62; or a suitable engineering plastic such as polyphenylene oxide (PPO) per ASTM D2874, nylon (N) per ANSUASTM D4066, polyethylene per ASTM D1248, or polystyrene per ASTM D3011.

Measuring cages or chambers shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

#### Sec. 2.5 Measuring Rotors

A rotor shall be made of vulcanized hard rubber such as those classified per ASTM D2135; or a suitable engineering plastic having sufficient rigidity and strength to operate at the rated capacity of the meter, such as polystyrene per ASTM D3011, polyphenylene sulfide (PPS) per ASTM D4067, or nylon (N) per ANSI/ASTM D4066.

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Rotors shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

#### Sec. 2.6 Rotor Spindles

Rotor spindles shall be made of phosphor bronze such as ASTM B139; one of the austenitic stainless steels listed in ASTM A276; nickel-monel alloys such as ASTM B164; vulcanized hard rubber as classified per ASTM D2135; or rigid thermoplastic compounds such as acetal resin per ASTM D4181, polycarbonate (PC) per ASTM D3935, or polyphenylene sulfide (PPS) per ASTM D4067.

Rotor spindles shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

#### Sec. 2.7 Register Gear Trains

Frames, gears, and pinions of intermediate gear trains exposed to water shall be made of a copper alloy such as listed in ASTM B16, ASTM B36, and ASTM B98; staintess steels of either the austenitic or martensitic types listed in ASTM A276 or ASTM A582; or a suitable engineering plastic such as polyethylene per ASTM D1248, polystyrene per ASTM D3011, nylon (N) per ANSI/ASTM D4066, or acetal per ASTM D4181. If not exposed to water, gear trains may also be made of other suitable materials as per reference standards.

Frames, gears, and pinons of intermediate gear trains exposed to water shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

#### Sec. 2.8 External-Case Closure Fasteners

External fasteners shall be made of a copper alloy containing not less than 57 percent copper such as a brass alloy UNS C27200 as listed in ASTM B36; a silicon-bronze alloy as listed in ASTM B98; any of the copper-based alloys specified for general fastener use as listed in ASTM F467 or ASTM F468; or stainless steels of the austenitic, ferritic, or martensitic types listed in ASTM A276, ASTM A493, and ASTM A582.

Fasteners for nonpressure containment assemblies may be made of a suitable engineering plastic such as polycarbonate (PC) per ASTM D3935, nylon (N) per ANSL/ASTM D4066, or acetal per ASTM D4181; or any of the aforementioned copper-based or stainless-steel materials.

#### Sec. 2.9 Coupling Tailpieces and Nuts

Coupling tailpieces and nuts shall be made of a copper alloy containing not less than 75 percent copper such as UNS C84400, UNS C93200, or similar copper alloy as listed in ASTM B30, ASTM B271, or ASTM B584; or a copper alloy as listed in ANSI/ASTM B176; or suitable virgin-grade engineering plastic such as polycarbonate (PC) per ASTM D3935, nylon (N) per ANSI/ASTM D4066, or polyphenylene sulfide (PPS) per ASTM D4067.

#### Sec. 2.10 Companion Flanges

Companion flanges shall be made of cast iron such as ASTM A48, ASTM A126, or ASTM A159; or a copper alloy containing not less than 75 percent copper such as

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UNS C84400 or UNS C93200, or a similar copper alloy as listed in ASTM B584; or a suitable virgin-grade engineering plastic.

#### Sec. 2.11 Covers, Top or Bottom

Engineering plastic covers, top or bottom, shall have sufficient dimensional stability to retain operating clearances at working temperatures up to  $105^{\circ}F(40^{\circ}C)$  and shall not permanently warp or deform when exposed to temperatures up to  $150^{\circ}F(66^{\circ}C)$  for 1 h. Breakable and nonbreakable top or bottom covers as specified in the purchaser's specifications shall be as follows.

2.11.1 Breakable. Breakable covers (frost-protection devices) shall be made of a cast iron such as those listed in ASTM A48, ASTM A126 or ASTM A159; or austenitic stainless steel such as those listed in ASTM A167; • copper alloy containing not less than 75 percent copper such as alloy UNS C84400 as listed in ASTM B584; or a suitable engineering plastic such as polyphenylene sulfide (PPS) per ASTM D4067, nylon (N) per ANSI/ASTM D4066, polycarbonate (PC) per ASTM D3935, or acetal per ASTM D4181. The design and composition of such components will be such that they will satisfy the break or yield requirements set forth in Sec. 3.5.

2.11.2 Nonbreakable. Nonbreakable covers shall be made of austenitic stainless steel such as those listed in ASTM A167; a copper alloy containing not less than 75 percent copper such as UNS C84400 as listed in ASTM B584; or a suitable engineering plastic such as polyphenylene sulfide (PPS) per ASTM D4067, nylon (N) per ANSI/ASTM D4066, polycarbonate (PC) per ASTM D3935, or acetal per ASTM D4181. The design and composition of such components will be such that they will satisfy the break or yield requirements set forth in Sec. 3.5.

## SECTION 3: GENERAL DESIGN

#### Sec. 3.1 Size

The operating and physical characteristics in Table 1 and Table 2 shall determine the nominal size of meters.

#### Sec. 3.2 Capacity

The nominal capacity ratings and the related pressure loss limits shall be the same as those listed in Table 1 for the safe maximum operating capacities.

#### Sec. 3.3 Length

The lengths of the meters shall be the face-to-face dimensions of spuds or flanges and shall be those listed in Table 2.

#### Sec. 3.4 Pressure Requirement

Meters supplied in accordance with this standard shall operate without leakage or damage to any part at a continuous working pressure of 150 psi (1050 kPa).

#### Sec. 3.5 Plastic Meter Pressure Casing, Cover, and Bottom Design

The design of the plastic meter pressure casings, covers, and bottoms shall meet the following requirements:

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Meter Size		Safe M Ope Caj	laximum rating parity	Recor Maximu Contin	nmended im Rate for uous Duty	Ma Pressu Safe B Operatio	rimum re Loss at Maximum ng Capacity	Nori Flov	nal Test v Limite	<u>Minir</u> I	num Test Tow
ín.	(mm)	<b>s</b> pm	$(m^3/\lambda)$	Epm.	(m <sup>4</sup> /h)	psi	(kPa)	\$pm	(m³/h)	\$pm	(m*/h)
	(16)	20	(4.5)	10	(2.3)	15	(105)	120	(0.2-4.5)	14	(0.06)
44 × 44	(16 × 20)	20	(4.5)	10	(2.8)	15	(105)	120	(0.2-4.5)	- 14	(0.06)
44	(20)	30	(6.8)	15	(3.4)	15	(105)	2~30	(0.5-6.8)	12	(0.11)
1	(25)	50	(11.4)	25	(5.7)	15	(105)	8-50	(0.7-11.4)	4	(0.17)
1 12	(40)	100	(22.7)	50	(11.3)	15	(105)	5-100	(1.1-22.7)	1 12	(0.34)
2	(50)	130	(29.5)	65	(14.8)	15	(105)	5-130	(1.8-29.5)	2	(0.45)

#### Table 1 Operating Characteristics

#### Table 2 Physical Characteristics

			Meter Casing Spuds <sup>e</sup> Meter Length				Casing ouds*	Coupling (Tailpieces)				
Meter Size in. (mm)		Screv in.	* Ends (mm)	Flange Ends in. (mm)		Nominal Thread Size in. (mm)		Leogth in. (mm)		Nominal Thread Size in (mm)		
\$1	(16)	7 42	(191)			34	(20)	2 3/2	(60.3)	42	(13)	
58 × 34	(16 × 20)	7 22	(191)			1	(25)	2 12	(63.5)	$\mathbf{Y}_{4}$	(20)	
34	(20)	9	(229)		<del></del>	1	(25)	2 12	(63.5)	44	(20)	
1	(25)	10 74	(273)			14	(32)	2 51	(66.7)	1	(25)	
1 12	(40)	12 73	(321)	13	(330)	2	(50)	2 7/8	(73.0)	2 1/2	(40)	
2	(50)	15 44	(387)	17	(432)	2 12	(64)	3	(76.2)	2	(50)	

\*See Sec. 4.3.2 for additional information on meter casing spuds.

3.5.1 Pressure casings, covers, and bottoms shall be designed to be watertight and capable of withstanding, without exceeding the yield strength of the material or being structurally damaged, a hydrostatic pressure of two times the rated maximum working pressure (300 psi [2100 kPa] minimum) for a period of 15 min.

3.5.2 Nonbreakable pressure casings, covers, and bottoms shall be designed to withstand a burst pressure of at least four times the rated maximum working line pressure (600 psi [4200 kPa] minimum). Breakable covers and bottoms shall be designed to have a burst pressure of at least three times the rated maximum working line pressure (450 psi [3100 kPa]). Components shall be watertight at 150 psi (1050 kPa) after being subjected to a minimum of 100,000 pressure cycles of 100 to 300 psi (700 to 2100 kPa) in 1.5 s and a hold time of 1 min, followed by an immediate release of pressure to the 100-psi (700 kPa) lower limit.

#### Sec. 3.6 Frost-Protection Devices

Frost-protection devices, when provided, shall be of such design that they will yield or break under normal freezing conditions in order to minimize damage to any other parts of the meter. The internal portion of the top or bottom covers designed to afford frost protection may be protected from corrosion by an inner lining or coating that is suitable for contact with potable water.

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#### Sec. 3.7 Markings

The meter size and the direction of flow through the meter shall be marked permanently on the outer case.

#### Sec. 3.8 Accessibility

Meters larger than 1 in. (25 mm) shall be designed to allow for easy removal of all interior parts without disturbing the connections to the pipeline. A tubular strainer, when placed at the meter inlet spud, shall be excluded from this requirement.

#### Sec. 3.9 Registration Accuracy

Meters shall meet the following requirements for accuracy with water at a temperature less than 80°F (27°C).

3.9.1 Normal flow limits. At any rate of flow within the normal test flow limits set forth in Table 1, the meter shall register not less than 98.5 percent and not more than 101.5 percent of the water that actually passes through it.

3.9.2 Minimum flow rate. From the minimum test flow rate to the lowest normal test flow rate set forth in Table 1, the meter shall register not less than 97 percent and not more than 103 percent of the water that actually passes through it.

#### Sec. 3.10 Calibration Adjustment

Multijet-type meters may be fitted with a means of altering the flow-rotor speed relationship. If external to the meter, a method of sealing must be provided.

## SECTION 4: DETAILED DESIGN

#### Sec. 4.1 Main Case

All meters shall have an outer case with separate, removable measuring chambers or cages in which the rotor operates. Cases shall not be repaired in any manner. The inlet and outlet of the main case shall have a common axis. Flanges shall be parallel.

#### Sec. 4.2 External-Case Fasteners and Seals

All external fasteners and seals shall be designed for easy disassembly following lengthy service without the use of special tools or equipment.

#### Sec. 4.3 Connections

Main case connections for 11/2-in. (40-mm) and 2-in. (50-mm) meters shall be either spuds on both ends or flanges on both ends, as required by the purchaser's specifications.

4.3.1 Casing spuds. Casing spuds for all 58-in. (16-mm), 58-in. × 34-in. (16-mm × 20-mm), 34-in. (20-mm), and 1-in. (25-mm) meters shall have external straight threads conforming to ANSI/ASME B1.20.1.

4.3.2 Casing spuds for larger meters. Casing spuds for 11/2-in. (40-mm) and 2-in. (50-mm) meter models shall have either external straight threads conforming

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to ANSI/ASME B1.20.1 or internal taper pipe threads (of a 11/2-in. [40-mm] or 2-in. [50-mm] size, respectively) conforming to ANSI/ASME B1.20.1.

4.3.3 Casing flanges. Casing flanges shall be the oval type. The number of bolt holes and the diameter of the bolt holes and bolt circle shall be as listed for companion flanges in Table 3.

#### Sec. 4.4 Meter Couplings (Tailpieces)

Meter couplings shall be provided if required by the purchaser's specifications.

#### Sec. 4.5 Companion Flanges

Companion flanges, gaskets, bolts, and nuts shall be provided if required by the purchaser's specifications. Companion flanges shall be tapped, 1½ in. (40 mm) or 2 in. (50 mm), as required, with internal-taper pipe thread as specified in ANSI/ASME B1.20.1. Dimensions shall be those listed in Table 3.

#### Sec. 4.6 Registers

Registers shall be straight-reading and shall read in US gallons, cubic feet, or cubic metres as specified by the purchaser.

4.6.1 Types of registers. Registers may be either the dry or wet type.

4.6.1.1 The permanently sealed dry-type register shall be encased in a metal and glass enclosure and shall not be in contact with the water being measured. Provisions to adapt remote-type registers (Foreword, Sec. II.10 and Sec. 4.7) to the meters may require the use of suitable engineering plastic materials.

4.6.1.2 The wet-type register may be in contact with the water being measured (see Foreword, Sec. II.9).

4.6.2 Number wheel numerals. The numerals on the number wheels of straight-reading registers should be not less than 532 in. (3.97 mm) in height and readable at a 45° angle from the vertical.

4.6.3 Lock and side gears. The register lock and side gears shall be fastened securely to the number wheel as a single part.

4.6.4 Tumbler pinions. The tumbler pinions shall mesh accurately at the turnover points with the lock and side gears of the adjacent number wheels.

4.6.5 Main and pinion shaft. Both main and pinion shafts shall be secured in the register frame or register plates so that they cannot move out of position. The pinion shaft shall be designed so that there is no possibility of its bending and allowing the pinion to skip at the turnover point.

4.6.6 Maximum and minimum indications. The maximum indication of the digits appearing on the first number wheel and the minimum capacity of the register shall be those listed in Table 4.

Table 3 Flange Dimensions

,		Dia	meter		Min	imum meter	Minimum Thickness			
Met in.	er Size (mm)	C.	ircle (mm)	Number of Bolt Holes	Bolt in	Holes (mm)	at Be in.	olt Hole (mm)	. at in,	Hub (mm)
1 1/2	(40)	4	(102)	2	11/18	(17.5)	916	(14.3)	1916	(20.6)
(flang 2 (flang	e, ovsl) (50) e, ovsl)	4 1/2	(114)	2	₹4	(19.1)	5	(1 5.9)	34	(22.2)

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		Ma	rimum Allov Indication o Initial Dial	vable f	Minimum Allowable Capacity of Register			
Meter Size in. (mm)		ft3	Fal	m <sup>3</sup>	10 <sup>6</sup> ft <sup>3</sup>	mil gal	10 <sup>6</sup> m <sup>2</sup>	
62	(16)	1	10	0.1	0.1	1	0.1	
54 × 3/4	$(16 \times 20)$	1	10	0.1	0.1	1	0.1	
\$4	(20)	1	10	1	1	10	1	
1	(25)	10	100	1	1	10	1	
1 42	(40)	10	100	1	1	10	1	
2	(50)	10	100	1	1	10	1	

Table 4 Maximum Indication on Initial-Dial and Minimum Register Capacity

4.6.7 Test index circle and hand. The register shall provide test index circles that shall be divided into 10 equal parts. The hand or pointer shall taper to a sharp point and shall be set accurately and held securely in place.

4.6.8 Center-sweep test hands. If registers are furnished with center-sweep test hands, there shall be an index circle located near the periphery of the register and graduated in 100 equal parts, with each tenth graduation numbered.

4.6.8.1 The hand or pointer shall taper to a point and shall be accurately set and securely held in place.

4.6.8.2 The quantities indicated by a single revolution of the test hand shall be those listed in Table 4 for initial dial.

#### Sec. 4.7 Register Boxes

The name of the manufacturer shall be on the lid of the register box. The serial number of the meter shall be on the lid or register box ring. The lid shall protect the lens, and the lens shall be securely held in place. If specified by the purchaser, provisions shall be made to adapt a direct-reading remote-type register (ANSI/AWWA C706) or encoder-type remote register (ANSI/AWWA C707).

#### Sec. 4.8 Measuring Chambers or Cages

The measuring chambers or cages shall be self-contained units firmly seated and easily detached and removed from the main case. Measuring chambers or cages shall be secured in the main case so that the accuracy of the meter will not be affected by any distortion of the main case that might occur when operating with a pressure less than 150 psi (1050 kPa).

#### Sec. 4.9 Strainers

All meters shall be provided with strainer screens installed in the meters. Strainer screens shall be rigid, snug-fitting, easy-to-remove and have an effective straining area at least double that of the main-case inlet.

#### Sec. 4.10 Tamper-Resistant Features

Register box retainers, external regulation devices, and coupling nuts, if furnished, shall be equipped with tamper-resistant features. If drilled for seal wires, seal wire holes shall not be less than 332 in. (2.38 mm) in diameter.

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# APPENDIX A

## Supplemental Information

This appendix is for information only and is not a part of AWWA C708.

## SECTION A.1 UNITS OF MEASURE

The majority of water meters presently in service in the United States register in either US gallons or cubic feet. With the availability of the metric system, the user may now determine the most suitable unit of measure from the three available—US gallons, cubic feet, or cubic metres.

## SECTION A.2 TESTS

### Sec. A.2.1 Capacity and Pressure Loss Tests

Capacity tests are tests of the design of a meter. Once a meter of each size of a given design has been tested for pressure loss at safe maximum operating capacity, it should not be necessary to test others of the same design.

The pressure loss should be determined by use of two identical piezometer rings of the same diameter as the nominal size of the meter being tested. The piezometer rings must be free from any burrs where the holes are drilled through the wall of the ring. No fewer than four holes should be provided, drilled in pairs on diameters at right angles to each other. The inlet ring should be set close to the meter at a distance of eight diameters or more below the nearest upstream stop valve or fitting. The outlet ring should be placed at a distance of 8 to 10 diameters from the outlet of the meter. The diameter of the inlet and outlet pipe should be the same as the nominal size of the meter to be tested. The rings are to be connected to a suitable DP cell or manometer with measurement capability of 0.1 psi (0.7 kPa). If a manometer is used, provisions should be made for the complete removal of air from the apparatus, and the installation should be such that air will rise to the air outlets.

Provisions must be made for traps to prevent accidental expulsion of mercury into the test line when using mercury manometers. If measurements of U-tube manometers are to be made at relatively high flow rates, it is necessary to read both sides of the manometer column simultaneously to compensate for irregularities in the diameter of the manometer U-tube and to avoid errors caused by fluctuations. (NOTE: Other appropriate types of manometers may be used.) The pressure loss of inlet and outlet piping from meter to piezometer rings shall be deducted in determining meter pressure loss.

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### Sec. A.2.2 Pressure Tests

A pressure test should be made on each size of a particular design of meter furnished. The test pressure should be 300 psi (2100 kPa) static, which may be produced by use of a hand pump or any other available device. The meter should be tested for accuracy before and after it has been pressure-tested to determine if there has been any distortion that could affect the registration. If satisfactory results are obtained, it is unnecessary to make more than one pressure test on each size of a given design of meter.

### Sec. A.2.3 Accuracy Tests

All meters should be tested for accuracy of registration at flow rates and test flow quantities in accordance with Sec. 3.9 of AWWA C708 and AWWA Manual M6—Water Meters—Selection, Installation, Testing, and Maintenance. If the purchaser does not have suitable means for testing, the manufacturer should be requested to furnish a certificate showing that each meter has been tested for accuracy of registration and that it complies with accuracy and capacity requirements of AWWA C708.

### Sec. A.2.4 Testing Multijet Meters

Some multijet meters may possibly give erroneous meter readings when subjected to multiple testing on the conventional displacement test bench. Provisions must be made for removing entrained air ahead of the meters. When two or more meters are tested simultaneously, the space between meters should be at least five diameters to avoid false readings caused by turbulence. Test equipment should provide full bore diameter for each meter size, and a constant, nonpulsating water flow should be provided.

### SECTION A.3: TESTING EQUIPMENT

The measuring device used to determine the amount of water discharged in testing should be designed to provide accuracy to within 0.25 percent of the actual quantity. Tanks and scales should be tested and calibrated at least once a year and records kept of such tests and calibrations.

# SECTION A.4: REGISTRATION ACCURACY

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In a multijet-type meter, the motion of the measuring element (rotor) is transmitted by a system of gearing to the register, which records the flow in convenient units of measure. The gearing translates the motion of the element into the unit of measure indicated by the register. The registration is thus directly dependent on the number of revolutions of the element. The registration is a true measure of flow only when the meter has been properly calibrated. After proper calibration, the meter will continue to register correctly only so long as the element continues to make the required number of cycles for each unit of quantity passed through the meter. If any condition should develop whereby the element is compelled to make other than the required number of cycles per unit of quantity passed through the meter, the regis-

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tration will not be accurate. Under ordinary working conditions, several factors may cause inaccurate registration after comparatively short intervals. The more important of these are excessive wear, extreme temperatures, corrosion, material in suspension, and the presence of entrained air in the lines.

### Sec. A.4.1 Excessive Wear

Excessive wear of the moving parts of the meter may be caused by improper setting or by overspeeding because the meter used is too small for the water demand. The results of excessive wear are slippage and underregistration. Excessive wear in the register-reduction gearing may cause the gears to slip or to bind. In either case, if the meter does not stop entirely, underregistration will result. To avoid excessive wear, it is recommended that meters be installed in a horizontal position and that excessive speeds be avoided. The safe maximum operating capacities listed in Table 1 of AWWA C708 are the maximum rates of flow at which water should be passed through the meter. The maximum rate should extend only for short periods of time and at infrequent intervals. Maximum flow could be destructive if continuous. For continuous 24-h service, multijet-type meters should not be operated at flows greater than approximately one half of the safe maximum operating capacities as listed in Table 1 of AWWA C708.

### Sec. A.4.2 Temperature Extremes

Cold-water meters are not affected by temperatures up to approximately  $80^{\circ}F$  (27°C). The accuracy limits set forth in Sec. 3.9 of AWWA C708 may have to be modified for temperatures higher than  $80^{\circ}F$  (27°C). High temperatures can cause expansion of rotors and create unusual friction or binding. The result is slippage and underregistration or complete stoppage of the meter. Lower temperatures have no noticeable effect on the working parts of the meter unless the water freezes, which will cause damage to the meter. To avoid troubles caused by temperature extremes, meters should be located where they will be protected from heat, direct sunlight, and freezing.

If the authority having jurisdiction so requires, at locations where hot water from heating systems is not allowed to expand back through the meter, a backflow-prevention device consistent with the degree of hazard and a pressure-andtemperature relief valve should be installed sufficiently downstream of the meter.

### Sec. A.4.3 Corrosion

All metals used in the construction of a meter are affected by the corrosive action of water, although the action is very slow with most potable waters. It should be recognized, however, that when meters are used in highly aggressive waters, it may be necessary to use materials that are more resistant to attack. The solution of the corrosion problem requires a high degree of experience and knowledge, and the manufacturer should be consulted for assistance.

### Sec. A.4.4 Materials in Suspension

Foreign material carried in suspension has a tendency to deposit on the rotor and other parts of the meter, thus affecting registration. Meters provided with strainers will retain the larger particles in suspension, but the strainer will soon become clogged if the water is not kept reasonably free from suspended matter. Sand is especially destructive, and care should be exercised to keep sand from reaching the meters.

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### Sec. A.4.5 Entrained Air

Entrained air in water lines will result in inaccurate registration of the meter. This inaccuracy can result in a substantial overregistration under certain circumstances. In addition, entrained air can cause meter damage and premature wear, thus precautions should be taken to either eliminate or minimize this condition.

### SECTION A.5: PERIODIC TESTS

Meters properly selected as to size and type will give satisfactory service over a. long period of time without attention only if operated under ideal conditions. Under ordinary conditions, meters must be given some care if they are to function properly. In most cases, it is impossible to ascertain, without an actual test, whether a meter in service is registering with the required degree of accuracy. Consequently, to ensure reliable meter measurements, it is essential that all meters be subjected to periodic tests.

### Sec. A.5.1 Time Intervals

The interval between tests and the method of conducting them must be governed largely by local conditions. Many state or provincial regulatory commissions specify intervals between tests on both a time and quantity basis. Under average conditions, the intervals between tests should not exceed the limits set forth in Table A.1. The time interval between tests should be based on local conditions and amount of consumption. Section A.4 should be reviewed in its entirety prior to the establishment of test intervals for individual utilities. The interval between tests may be increased 50 percent for meters with magnetic couplings and self-lubricating gear materials.

### SECTION A.6: METER STORAGE

Meters should be stored in a location not subject to unduly high or low temperatures. When the meters are to be stored outdoors for an extended period of time, they should be covered to protect them from exposure to direct sunlight.

	Meter Size	Years Between Tests	
•	¥a (16)	10	
:	4 (20)	8	
	1 (25)	6	
1	1/2 (40)	4	
	2 (50)	4	

#### Table A.1 Most Frequently Used Intervals Between Meter Tests

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# SECTION A.7: INSTALLATION

All instruction manuals supplied by the manufacturer should be reviewed in detail before installation of meters. It is recommended that new service lines be flushed prior to installing the water meter. A spool piece of a length matching the meter to be installed should be used in place of the installed meter when flushing. An old meter with the measuring element removed could be used in place of the spool piece.

### Sec. A.7.1 Electrical Grounded Pipe Systems

"AWWA opposes the grounding of electrical systems to pipe systems conveying drinking water to a customer's premises."\* At the time the attached edition of AWWA C708 was published, the latest revision to the AWWA policy statement on the grounding of electrical circuits to water pipes had been adopted on Jan. 28, 1980, and reaffirmed on Jan. 25, 1987. However, it must be recognized that many pipe systems continue to be used as a grounding electrode system.

Section 260-81 (A) of the National Electrical Code (NEC) requires that "continuity of the grounding path or bonding connection to interior piping shall not rely on water meters."<sup>†</sup> Most utilities require permanent ground strapping around meters to prevent accidents to serviceworkers changing meters. All meters, both metal and plastic, should be permanently ground strapped. This is especially important for plastic meter couplings, which are nonconductors of electricity.

### Sec. A.7.2 Misaligned Pipes

Meters should be set in a horizontal position, protected from freezing, damage, and tampering. The line opening in which the meter is to be set should match the lay length of the meter, allowing slight additional space for coupling gaskets. The service line configuration should have straight piping, which is necessary for proper flow conditioning both upstream and downstream of the meter. The meter should not be used to straighten misaligned pipes because of the potential for damage to the meter. This is especially true when meters with plastic threads are installed in outdoor pits. Installing meters with plastic threads in outdoor pit settings where the service lines are subjected to continual misalignment due to ground shifting should be avoided unless a meter set or other specialty connectors are used. Proper alignment of piping during installation and prior to the meter installation can be facilitated by the use of a spool piece of the proper length.

#### Sec. A.7.3 Meter Installation Methods

To prevent cross threading at installation, set the meter between the coupling nuts with the direction of flow through the meter corresponding to the direction of flow in the system. Engage the coupling nuts to the threaded meter ends. Check to

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<sup>\*&</sup>quot;Statements of Policy on Public Water Supply Matters: Grounding of Electric Circuits on Water Pipe." In 1989-90 Officers and Committee Directory. AWWA, Denver (1987).

<sup>†</sup>Available from the National Fire Protection Association, Batterymarch Park, Quincy, MA 02169.

ensure that the nuts are properly aligned to avoid cross-threading damage to the threaded meter ends.

An effective method for properly starting meter coupling nuts is to position the nut squarely against the meter spud end. Turn the nut counterclockwise (in reverse) while holding the nut against the meter spud end. When the first threads on both the coupling nut and the meter spud end coincide, a slight clicking or snap will be heard as the nut moves into the starting position. Turn the nut clockwise to complete the connection.

On plastic-thread systems, avoid using pipe wrenches on the meter body itself. After the coupling nut has engaged the first thread of the meter, tighten the coupling nut clockwise by hand until it is tight, and then apply a partial turn with an open-end wrench. Do not overtighten. Pipe dope and sealants are not required or recommended. Soft rubber gaskets, rather than fiber or leather washers, are recommended for plastic meter thread systems.

### Sec. A.7.4 Placing Meter in Service

After the line has been thoroughly flushed, open the shut-off valve slowly to pressurize the service line to the meter setting. Slowly open the inlet side valve, which will fill the meter with water. Check for leaks around the meter and connections. Open the meter outlet side valve slowly to pressurize the consumer side of the system. Open a consumer faucet slowly to allow entrapped air to escape. Turn off the faucet.

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# APPENDIX B

# **Future Revisions**

This appendix is for information only and is not a part of AWWA C708.

The AWWA Standards Committee on Water Meters considered revisions to AWWA C708 that are not included in this edition. Future editions of AWWA C708 may include

- A revision increasing the safe maximum operating capacity for 2-in. (50-mm) meters from 130 gpm (29.5 m<sup>3</sup>/h) to 160 gpm (36.4 m<sup>3</sup>/h).
- A revision requiring placement of a meter serial number on the meter case.

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American Water Works Association AWWA C700-90 (Revision of ANSI/AWWA C700-77)

### **AWWA STANDARD**

### FOR

# COLD-WATER METERS-

# DISPLACEMENT TYPE, BRONZE MAIN CASE

Effective date: Oct. 1, 1990. First edition approved by AWWA Board of Directors June 9, 1921. This edition approved Jan. 28, 1990.

## AMERICAN WATER WORKS ASSOCIATION

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6666 West Quincy Avenue, Denver, Colorado 80235

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# AWWA Standard

This document is an American Water Works Association (AWWA) standard. It is not a specification. AWWA standards describe minimum requirements and do not contain all of the engineering and administrative information normally contained in specifications. The AWWA standards usually contain options that must be evaluated by the user of the standard. Until each optional feature is specified by the user, the product or service is not fully defined. AWWA publication of a standard does not constitute endorsement of any product or product type, nor does AWWA test, certify, or approve any product. The use of AWWA standards is entirely voluntary. AWWA standards are intended to represent a consensus of the water supply industry that the product described will provide satisfactory service. When AWWA revises or withdraws this standard, an official notice of action will be placed on the first page of the classified advertising section of *Journal AWWA*, The action becomes effective on the first day of the month following the month of *Journal AWWA* publication of the official notice.

# American National Standard

An American National Standard implies a consensus of those substantially concerned with its scope and provisions. An American National Standard is intended as a guide to aid the manufacturer, the consumer, and the general public. The existence of an American National Standard does not in any respect preclude anyone, whether he has approved the standard or not, from manufacturing, marketing, purchasing, or using products, processes, or procedures not conforming to the standard. American National Standards are subject to periodic review, and users are cautioned to obtain the latest editions. Producers of goods made in conformity with an American National Standard are encouraged to state on their own responsibility in advertising and promotional materials or on tags or labels that the goods are produced in conformity with particular American National Standards.

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\*Alternate

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### This foreword is for information only and is not part of AWWA C700.

I. History of Standard. For the past century, no tool available to water utilities has played a greater part in the conservation of water than the water meter. It has reduced waste and distributed the cost of operating a water system in the most equitable manner possible.

Although patents were issued earlier, it is thought that the first meter actually produced in the United States was made in 1857. It was a positive-displacement type with reciprocating pistons. This design consisted of two cylinders and pistons with inlet and outlet ports arranged so that while water in one cylinder was discharging the other was filling. Water flowing through the meter was subject to pulsation and high friction loss. Other types of displacement meters manufactured before the turn of the century were the rotary piston, oscillating piston, and nutating disc. Only the oscillating and nutating types remain in production today as they have proved satisfactory for metering domestic water services.

Standardization of water meters was a matter of concern for many years before the first standard was adopted. An AWWA committee appointed in 1913 proposed the adoption of standards on overall meter lengths and connections in 1915 and 1916. The standards were not adopted officially but were recorded in the Proceedings for 1915\* and for 1916.<sup>†</sup>

The New England Water Works Association (NEWWA), in separate action, appointed a committee in 1916 that produced drafts of standards in 1917. Action on adoption or publication was delayed on the recommendation of manufacturers.

In 1916, the meter manufacturers, who for several years had worked informally on the matter of meter standards, formally organized a meter standards committee on which most of the meter manufacturers were represented. The records indicate that those who were not represented were kept informed of the committee's activities and given the opportunity to comment on drafts of proposed standards.

On Mar. 9-10, 1920, the AWWA and NEWWA committees met for the first time as a joint committee to review drafts of a proposed standard that had been prepared by the manufacturers' committee. Subcommittees appointed at that meeting prepared a final draft that was approved by the joint committee and submitted to both associations for approval. AWWA adopted the standard on June 9, 1921, and NEWWA adopted it on Sept. 14, 1921. The standard, the first for any type of meter, was titled "Standard Specifications for Cold Water Meters, Disc Type."

The first revision of the standard was approved as tentative by AWWA on Oct. 31, 1941. The effective date of the standard was delayed until Jan. 1, 1943. On Mar. 15, 1943, it was approved by NEWWA. The document was advanced from tentative to standard by AWWA on May 10, 1946.

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<sup>\*</sup>AWWA Proceedings 35th Year, Journal of the American Water Works Association, 3:283 (1915).

<sup>†</sup>AWWA Proceedings 36th Year, Journal of the American Water Works Association, 2:690 (1916).

Emergency alternative provisions were imposed by the War Production Board from Dec. 1, 1942, to Jan. 8, 1945. Emergency provisions were imposed again on Jan. 31, 1952.

The next edition of the standard was approved by AWWA as tentative on Jan. 23, 1961, and was later advanced to standard without revision on Feb. 11, 1964, and subsequently revised on Jan. 24, 1971, and May 8, 1977.

II. Information Regarding Use of This Standard. This standard provides for several options and alternatives that purchasers must designate if they wish to exercise the options or if they have a preference among the alternatives. Also, several items must be specified by purchasers to describe completely the type, size, and quantity of meters required. All such items, options, and alternatives are summarized in the following itemized list. Purchasers should review each one and then make the appropriate provisions in the purchaser's specifications to describe specific requirements.

1. Standard used—that is, AWWA C700, Standard for Cold-Water Meters— Displacement Type, Bronze Main Case.

2. Whether meters are to be furnished with nutating discs or oscillating pistons (Sec. 1.1), if there is a preference.

3. Whether an affidavit of compliance (Sec. 1.4) and certificate of testing for accuracy (Sec. A.3.3) are required.

4. Whether warranty requirements will be specified (Sec. 1.5.2).

5. Size of meter (Sec. 3.1 and Tables 1 and 2) and quantity required.

6. Whether corrosion protection is required for cast-iron frost-protection covers (Sec. 3.5), if there is a preference.

7. Modifications of test specifications (Sec. 3.8), if operating water temperature will exceed 80°F (27°C).

8. Whether meters in sizes 1/2 in. through 1 in. are to be of split-case or frostprotection-type design (Sec. 4.1.1).

9. Whether meters are to be furnished with cast-iron, stainless-steel, copper alloy, or suitable engineering plastic top or bottom covers (Sec. 2.9), if there is a preference.

10. Whether  $\frac{1}{2}$ -in.,  $\frac{1}{2}$ -in.  $\times$   $\frac{3}{4}$ -in.,  $\frac{5}{6}$ -in.,  $\frac{5}{6}$ -in.  $\times$   $\frac{3}{4}$ -in.,  $\frac{3}{4}$ -in., and 1-in. meters are to be furnished with coupling nuts and tailpieces (Sec. 4.2.1.1 and Sec. 4.2.1.2), and whether tailpieces are to be of a copper alloy or a suitable engineering plastic (Sec. 2.11).

11. Whether 11/2-in. and 2-in. meters are to be furnished with flanged ends or threaded ends (Sec. 4.2.2).

12. Whether flanged meters are to be furnished with companion flanges, gaskets, bolts, and nuts (Sec. 4.2.2), and whether companion flanges are to be bronze, cast iron, or of a suitable engineering plastic (Sec. 2.12).

13. Details of register (Sec. 4.3) to be furnished, where there is a preference, with regard to

a. whether the registers shall be read in US gallons, cubic feet, or cubic metres, and

b. whether the registers shall be permanently sealed or have replaceable change gears.

14. If a direct-reading remote register or an encoder-type remote register is required (Sec. 4.3), specify in detail.

15. Special materials required, if any, to resist corrosion if water is highly aggressive (Sec. A.5.3).

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III. Developing Technology. At the time this standard was published, formal research was continuing on several aspects of meters. This extensive research includes a re-examination of nutation/oscillation speeds, maximum head-loss criteria, extended-wear testing of meters, domestic demand profiles, and so forth.

IV. Metrication. Measurements in the tables in this standard are given in US customary units. Metric conversion factors are listed in Table F.1.

V. Major Revisions. The major changes to the 1977 standard in this revision are

1. The title has been changed to indicate that the standard is for bronze-case meters.

2. All references to 3-in. and larger meters have been deleted. This change was made because meter manufacturers no longer manufacture displacement meters in these sizes.

3. Sec. 1.2, Definitions, has been added.

4. The materials section of the standard recognizes the advances that have been made in the development of nonmetallic materials for water meter construction. Currently, plastic materials are being used successfully for water meter components, and because of continual development of new and improved materials, this standard will not require any one specific material but will cite typical examples of materials defined by American Society for Testing and Materials specifications typically used at this time in construction of water meters.

5. A requirement that the manufacturer's meter serial number be imprinted on the outer case was added (Sec. 3.9).

6. The requirement that the register be the same one used during testing has been deleted.

7. Only reference to straight-reading registers has been listed.

8. Sec. 1.5 has been revised regarding warranties.

9. References to  $\frac{1}{2}$ -in. and  $\frac{1}{2}$ -in.  $\times$  34-in. size meters have been added.

10. The maximum pressure loss at safe maximum operating capacity in Table 1 has been changed from 13 psi to 15 psi for 5-in., 5-in.  $\times$  34-in., 34-in., and 1-in. meters.

11. Pitch diameters have been removed from Table 2.

12. Appendix B, Future Revisions, has been added.

Table F.1	Metric	Conversion	Factors
-----------	--------	------------	---------

Unit of Measure	<b>Conversion Factor</b>	Resulting Unit of Measure
cubic feet (ft <sup>3</sup> )	$\times 2.83 \times 10^{-2}$	= cubic metres (m <sup>3</sup> )
degrees Fahrenheit (°F)	× (°F - 32)/1.8	= degrees Celsius (°C)
inches (in.)	× 25.4	= millimetres (mm)
millimetres (mm)	× 0.0394	= inches (in.)
pounds per square inch (psi)	$\times 6.89 \times 10^{-3}$	= pascals (Pa)
US gallons (gal)	$\times$ 3.79 $\times$ 10 <sup>-3</sup>	<ul> <li>cubic metres (m<sup>3</sup>)</li> </ul>

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American Water Works Association



AWWA C700-90 (Revision of ANSI/AWWA C700-77)

### AWWA STANDARD FOR

# COLD-WATER METERS-DISPLACEMENT TYPE, BRONZE MAIN CASE

## SECTION 1: GENERAL

### Sec. 1.1 Scope

This standard covers the various types and classes of cold-water displacement meters with bronze main cases, in sizes  $\frac{1}{2}$  in. through 2 in., and the materials and workmanship employed in their fabrication. The displacement meters covered, known as nutating-disc or oscillating-piston meters, are positive in action because the pistons and discs displace or carry over a fixed quantity of water for each nutation or oscillation when operated under positive pressure.

### Sec. 1.2 Definitions

The following definitions shall apply in this standard:

1.2.1 Manufacturer: The party that manufactures or produces the displacement-type water meter covered by this standard.

1.2.2 Purchaser: The party entering into a contract or agreement for the purchase of displacement-type water meters according to provisions of this standard.

1.2.3 Vendor: The party entering into a contract or agreement to supply displacement-type water meters according to the provisions of this standard; the seller. A vendor may or may not be the manufacturer.

### Sec. 1.3 References

This standard references the following documents. In their latest editions, they form a part of this standard to the extent set forth herein. In any case of conflict,

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2 AWWA C700-90

the requirements of this standard shall prevail. When reference is made to standards, the latest revision shall apply unless the date of the standard is also listed.

ANSI\*/ASMET B1.20.1-General Purpose Pipe Threads (Inch).

ANSI/AWWA C706-Standard for Direct-Reading Remc'z-Registration Systems for Cold-Water Meters.

ANSI/AWWA C707-Standard for Encoder-Type Remote-Registration Systems for Cold-Water Meters.

ASTM: A48-Stendard Specification for Gray Iron Castings.

ASTM A126-Standard Specification for Gray Iron Castings for Valves, Flanges, and Pipe Fittings.

ASTM A159-Standard Specification for Automotive Gray Iron Castings.

ASTM A167-Standard Specification for Stainless and Heat-Resisting Chromium-Nickel Steel Plate, Sheet, and Strip.

ASTM A276-Standard Specification for Stainless and Heat-Resisting Steel Bars and Shapes.

ASTM A493-Standard Specification for Stainless and Heat-Resisting Steel for Cold Heading and Cold Forging Wire.

ASTM A582—Standard Specification for Free-Machining Stainless and Heat-Resisting Steel Bars, Hot-Rolled or Cold-Finished.

ASTM B16-Standard Specification for Free-Cutting Brass Rod, Bar, and Shapes for Use in Screw Machines.

ASTM B36-Standard Specification for Brass Plate, Sheet, Strip, and Rolled Bar.

ASTM B61-Standard Specification for Steam or Valve Bronze Castings.

ASTM B62-Standard Specification for Composition Bronze or Ounce Metal Castings.

ASTM B98-Standard Specification for Copper-Silicon Alloy Rod, Bar, and Shapes.

ASTM B103-Standard Specification for Phosphor Bronze Plate, Sheet, Strip, and Rolled Bar.

ASTM B127-Standard Specification for Nickel-Copper Alloy (UNS N04400) Plate, Sheet, and Strip.

ASTM B139-Standard Specification for Phosphor Bronze Rod, Bar, and Shapes.

ASTM B164-Standard Specification for Nickel-Copper Alloy Rod, Bar, and Wire.

ASTM B176-Standard Specification for Copper-Alloy Die Castings.

ASTM B271—Standard Specification for Copper-Base Alloy Centrifugal Castings.

ASTM B584—Standard Specification for Copper Alloy Sand Castings for General Applications.

ASTM D1248-Standard Specification for Polyethylene Plastics Molding and Extrusion Materials.

\*American National Standards Institute, Inc., 1430 Broadway, New York, NY 10018.

†American Society of Mechanical Engineers, 345 E. 47th St., New York, NY 10017.

‡American Society for Testing and Materials, 1916 Race St., Philadelphia, PA 19103.

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ASTM D1788-Standard Specification for Rigid Acrylonitrile-Butadiene-Styrene (ABS) Plastics.

ASTM D2135-Classification of Hard Rubbers.

ASTM D2874—Standard Specification for Polyphenylene Oxide Molding and Extrusion Materials. (Discontinued in 1983.)

ASTM D3011-Specification for Reinforced and Filled Polystyrene, Styrene-Acrylonitrile, and Acrylonitrile-Butadiene-Styrene Injection Molding and Extrusion Materials. (Discontinued in 1987.)

ASTM D3935-Standard Specification for Polycarbonate (PC) Unfilled and Reinforced Material.

ASTM D4066-Standard Specification for Nylon Injection and Extrusion Materials (PA).

ASTM D4067-Standard Specification for Reinforced and Filled Polyphenylene Sulfide (PPS) Injection Molding and Extrusion Materials.

ASTM D4101-Standard Specification for Propylene Plastic Injection and Extrusion Materials.

ASTM D4181—Standard Specification for Acetal (POM) Molding and Extrusion Materials.

ASTM D4203—Standard Specification for Styrene-Acrylonitrile (SAN) Injection and Extrusion Materials.

ASTM D4507-Standard Specification for Thermoplastic Polyester (TPES) Materials.

ASTM D4549-Standard Specification for Polystyrene Molding and Extrusion Materials (PS).

ASTM E527-Standard Practice for Numbering Metals and Alloys (UNS) (SAE J 1086).\*

ASTM F467-Standard Specification for Nonferrous Nuts for General Use.

ASTM F468-Standard Specification for Nonferrous Bolts, Hex Cap Screws, and Studs for General Use.

#### Sec. 1.4 Affidavit of Compliance

The purchaser's specifications may require an affidavit from the manufacturer or vendor that the meters furnished under the purchaser's order comply with all applicable requirements of this standard.

#### Sec. 1.5 Basis for Rejection

Meters not complying with all requirements of this standard and the purchaser's specifications shall be rejected.

1.5.1 Rejected meters. The manufacturer shall bear the expense of replacing or satisfactorily correcting all meters rejected for failure to comply with this standard.

1.5.2 Workmanship and materials. The manufacturer shall repair or replace, without charge, those parts in which a defect has developed within a year's time of shipment, on return to the manufacturer or on proper proof of a defect. AWWA standards do not contain details on manufacturers' warranties. Purchasers should review warranties offered by meter manufacturers and consider applicable warranty protection provided by individual state statute.

\*Also refer to Copper Development Association, Greenwich Office Park 2, P.O. Box 1840, Greenwich, CT 06836-1840.

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# SECTION 2: MATERIALS

#### Sec. 2.1 General

All materials used in the manufacture of water meters shall conform to the requirements stipulated in the following section. Where plastic materials are allowed, the manufacturer may furnish any plastic materials that meet the performance requirements specified; typical examples are provided.

2.1.1 Materials shall be selected for their strength and resistance to corrosion and shall not impart to the water objectionable taste or odor, nor toxic substances in normalized concentrations exceeding the maximum contaminant levels (MCLs) as defined by the US Environmental Protection Agency (USEPA).

#### Sec. 2.2 Pressure Casings

Water meter main cases shall be made of a copper alloy containing not less than 75 percent copper, such as UNS C84400 or UNS C93200, or a similar copper alloy as listed in ASTM B584.

All materials used in the construction of meter main cases shall have sufficient dimensional stability to retain operating clearances at working temperatures up to  $105^{\circ}F$  (40°C) and shall not permanently warp or deform when exposed to temperatures up to  $150^{\circ}F$  (66°C) for 1 h.

### Sec. 2.3 Register-Box Rings and Lids

Register-box rings and lids shall be made of a copper alloy containing not less than 57 percent copper, such as UNS C85700 or UNS C86200; or a similar copper alloy as listed in ASTM B584 or UNS C85800 as listed in ASTM B176; or a suitable engineering plastic, such as polycarbonate (PC) per ASTM D3935, acetal per ASTM D4181, nylon (N) per ASTM D4066, or propylene per ASTM D4101.

All materials used in the construction of register-box rings and lids shall have sufficient dimensional stability to retain operating clearances at working temperatures up to  $105^{\circ}$ F ( $40^{\circ}$ C) and shall not permanently warp or deform when exposed to temperatures up to  $150^{\circ}$ F ( $66^{\circ}$ C) for 1 h.

#### Sec. 2.4 Measuring Chambers

Measuring chambers shall be made of a copper alloy containing not less than 85 percent copper, such as UNS C92200 as listed in ASTM B61 or UNS C83600 as listed in ASTM B62; or a suitable engineering plastic, such as polyethylene per ASTM D1248, polyphenylene oxide (PPO) per ASTM D2874, polystyrene per ASTM D3011, styrene-acrylonitrile (SAN) per ASTM D4203, or polyphenylene sulfide (PPS) per ASTM D4067.

Measuring chambers shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

### Sec. 2.5 Pistons and Discs

Pistons and discs shall be such that the specific gravity approximately equals that of water and shall be made of a vulcanized hard rubber, such as those classified per ASTM D2135; or a suitable engineering plastic, such as polystyrene per ASTM D3011, polyphenylene sulfide (PPS) per ASTM D4067, styrene-acrylonitrile (SAN)

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per ASTM D4203, polyphenylene oxide (PPO) per ASTM D2874, or polycarbonate (PC) per ASTM D3935.

Pistons and discs shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

### Sec. 2.6 Measuring-Chamber Diaphragms

Measuring-chamber diaphragms shall be made of monel, such as UNS N04400 as listed in ASTM B127; phosphor bronze as listed in ASTM B103; or austenitic stainless steel as listed in ASTM A167; a hard rubber as classified per ASTM D2135; or a suitable engineering plastic, such as nylon (N) per ASTM D4066, polyphenylene sulfide (PPS) per ASTM D4067, polyphenylene oxide (PPO) per ASTM D2874, or styrene-acrylonitrile (SAN) per ASTM D4203.

Measuring-chamber diaphragms shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

### Sec. 2.7 Piston/Disc Spindles, Thrust Rollers, and Thrust-Roller Bearing Plates

Piston/disc spindles, thrust rollers, and thrust-roller bearing plates shall be made of monel UNS N04400 per ASTM B164; phosphor bronze per ASTM B139; austenitic stainless steel as listed in ASTM A276; vulcanized hard rubber as classified per ASTM D2135; or a suitable engineering plastic, such as acetal resin per ASTM D4181, polycarbonate (PC) per ASTM D3935, polyphenylene sulfide (PPS) per ASTM D4067, or thermoplastic polyester (TPES) per ASTM D4507.

Piston/disc spindles, thrust rollers, and thrust-roller bearing plates shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

### Sec. 2.8 Register Gear Trains

Frames, gears, and pinions of gear trains shall not be exposed to water and shall be made of metals such as copper alloys per ASTM B16, brass alloys per ASTM B36, silicon-bronze alloys per ASTM B98; or any copper-based alloys per ASTM F467 and ASTM F468; stainless steel, such as those listed in ASTM A276, ASTM A493, and ASTM A582; or suitable engineering plastics, such as acrylonitrile-butadiene-styrene (ABS) per ASTM D1788, polycarbonate (PC) per ASTM D3935, thermoplastic polyester (TPES) per ANSU/ASTM D4507, polystyrene (PS) per ASTM D4549, or acetal per ASTM D4181.

Register gear trains shall have sufficient dimensional stability to retain operating clearances at working temperatures up to 80°F (27°C) and shall not warp or deform when exposed to operating temperatures of 100°F (38°C).

#### Sec. 2.9 Covers, Top or Bottom

If engineering plastic materials are used in the manufacture of top or bottom covers, only virgin or first-generation grade, rigid engineering plastic materials compounded with ultraviolet stabilizers shall be used. Engineering plastic covers, top or bottom, shall have sufficient dimensional stability to retain operating clearances at working temperatures up to  $105^{\circ}F$  ( $40^{\circ}C$ ) and shall not permanently warp or deform when exposed to temperatures up to  $150^{\circ}F$  ( $66^{\circ}C$ ) for 1 h.

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Breakable and nonbreakable top or bottom covers, as specified in the purchaser's specifications, shall be as follows:

2.9.1 Breakable. Breakable covers (frost-protection devices) shall be made of cast iron, such as those listed in ASTM A48, ASTM A126, or ASTM A159; austenitic stainless steel, such as those listed in ASTM A167; a copper alloy containing not less than 75 percent copper, such as UNS C84400 as listed in ASTM B584; or a suitable engineering plastic, such as polycarbonate (PC) per ASTM D3935, polyphenylene sulfide (PPS) per ASTM D4067, nylon (N) per ASTM D4066, acetal per ASTM D4181, or thermoplastic polyester (TPES) per ASTM D4507. The design and composition of such components will be such that they will satisfy the break or yield requirements set forth in Sec. 3.10.

2.9.2 Nonbreakable. Nonbreakable covers shall be made of austenitic stainless steel, such as those listed in ASTM A167; a copper alloy containing not less than 75 percent copper, such as UNS C84400 as listed in ASTM B584; or a suitable engineering plastic, such as polycarbonate (PC) per ASTM D3935, polyphenylene sulfide (PPS) per ASTM D4067, nylon (N) per ASTM D4066, or thermoplastic polyester (TPES) per ASTM D4507. The design and composition of these components shall be such that they will satisfy the break or yield requirements set forth in Sec. 3.10.

### Sec. 2.10 External-Case Closure Fasteners

External fasteners shall be made of a copper alloy containing not less than 75 percent copper, such as the wrought alloys covered by ASTM B16 (for example, UNS C36000); a brass alloy, such as UNS C27200 as listed in ASTM B36; a siliconbronze alloy as listed in ASTM B98; any of the copper-based alloys specified for general fastener use in ASTM F467 or ASTM F468; or stainless steels of the austenitic, ferritic, or martensitic types as listed in ASTM A276, ASTM A493, and ASTM A582.

Fasteners for nonpressure containment assemblies may be made of a suitable engineering plastic, such as polycarbonate (PC) per ASTM D3935, nylon (N) per ASTM D4066, acetal per ASTM D4181; or any of the aforementioned copper-based or stainless-steel materials.

#### Sec. 2.11 Coupling Tailpieces and Nuts

Coupling tailpieces and nuts shall be made of copper alloys containing not less than 75 percent copper, such as UNS C84400 or UNS C93200, or a similar copper alloy as listed in ASTM B584; or, when so specified by the purchaser's specifications, of a suitable virgin-grade engineering plastic, such as polycarbonate (PC) per ASTM D3935, nylon (N) per ASTM D4066, or polyphenylene sulfide (PPS) per ASTM D4067.

### Sec. 2.12 Companion Flanges

Companion flanges shall be made of cast iron, such as those listed in ASTM A48, ASTM A126, or ASTM A159; or, when so specified by the purchaser's specifications, of a copper alloy containing not less than 75 percent copper, such as UNS C84400 or UNS C93200, or a similar copper alloy as listed in ASTM B584; or, when so specified by the purchaser's specifications, of a suitable virgin-grade engineering plastic.

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### SECTION 3: GENERAL DESIGN

### Sec. 3.1 Size

The operating and physical characteristics listed in Tables 1 and 2 shall determine the nominal size of meters.

### Sec. 3.2 Capacity\*

The nominal capacity ratings and the related pressure-loss limits shall be the same as those listed in Table 1 for the safe maximum operating capacities.

#### Sec. 3.3 Length

The length of the meters shall be the face-to-face dimensions of the spuds or flanges listed in Table 2.

#### Sec. 3.4 Pressure Requirement

Meters supplied under this standard shall operate without leakage or damage to any part at a continuous working pressure of 150 psi (1050 kPa).

### Sec. 3.5 Frost-Protection Devices

Frost-protection devices, when provided, shall be of such design that they will yield or break under normal freezing conditions in order to minimize damage to any other part of the meter. The internal portion of the top or bottom covers, designed to provide frost protection, may be protected from corrosion by an inner lining or coating.

### Sec. 3.6 External-Case Closure Fasteners

All external-case closures, such as rings, clamps, screws, bolts, cap bolts, nuts, and washers, shall be designed for easy removal following lengthy service.

### Sec. 3.7 Accessibility

Meters larger than 1 in. shall be designed for easy removal of all interior parts without disturbing the connections to the pipeline.

#### Sec. 3.8 Registration Accuracy

Meters shall meet the following requirements for accuracy with water at a temperature less than  $80^{\circ}F(27^{\circ}C)$ :

3.8.1 Normal flow limits. At any rate of flow within the normal test-flow limits as listed in Table 1, the meter shall register not less than 98.5 percent and not more than 101.5 percent of the water that actually passes through it.

3.8.2 Minimum flow rate. At the minimum test-flow rate to the lowest normal test-flow rate as listed in Table 1, the meter shall register not less than 95 percent and not more than 101 percent of the water that actually passes through it.

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\*See Sec. A.3.

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Moter	Safe Maximum Operating	Maximum Pressure Loss at Safe Maximum Operating	Recommended Maximum Rate for Continuous	Minimum Trat Flour	Normal Test-Flow	Maximum N Disc Nuta Piston Osc	umber of tions or illations
Size in	gpm gpm	Capacity psi	gpm	fpm	Ennite:	per 10 gal	per ft <sup>3</sup>
4/2	15	15	7.5	- 1/4	1-15	875	657
1/2 × 3/4	15	15	7.5	1/4	1-15	875	657
<b>4∕</b> 8	20	15	10	1/4	1-20	580	435
518 x 3/4	20	15	10	44	1-20	580	435
3/4	30	15	15	1/2	2-30	333	250
1	50	15	25	*4	3-50	153	115
1 1/2	100	15	50	1 1/2	5-100	67	50
2	160	15	80	2	8-160	40	30
*See Sec.	A.5.1.						

Table 1	Characteristics	of	Displacement-Type	Meters
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†Sec Sec. 3.8.

### Table 2 Dimensional Design Limits for Meters and External Connections

	Meter	Length*	Meter-Casing Spuds	Coupling Tailpieces		
Meter Size in	Threaded Spud Ends <i>in</i>	Flanged Ends in	Nominal Thread Size <i>in</i> .	Length in.	Nominal Thread Size <i>in</i>	
1/2	7 1/2		3/4	2 3/8	1/2	
1/2 × 3,4	7 1/2		1	2 1/2	3/4	
5/g	7 1/2		3/4	2 3/B	1/2	
5/8 × 34	7 1/2		1	2 1/2	3/4	
3/4	9		1	2 1/2	3/4	
1	10 3/4		1 1/4	2 58	1	
1 1/2	12 58	13	1 1/21			
2	15 1/4	17	2†			

\*± 0.03 in.

†Internal threaded spuds.

### Sec. 3.9 Markings

The size, model, and direction of flow through the meter shall be marked permanently on the outer cases of all meters. The manufacturer's meter serial number shall be imprinted permanently on the outer case.

3.9.1 Register-box markings. The name of the manufacturer shall be marked permanently in the lid of the register box. The serial number of the meter shall be imprinted on the lid.

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# $\mathbf{f}_{i,j} = \sum_{i=1}^{j-1} \sum_{j=1}^{j-1} \sum_{i=1}^{j-1} \sum_{i=1}^{j-1} \sum_{j=1}^{j-1} \sum_{i=1}^{j-1} \sum$

### Sec. 3.10 Plastic Covers, Top or Bottom Design

The design of plastic covers, top or bottom (Sec. 2.9), shall meet the following requirements:

3.10.1 Covers, top or bottom, shall be designed to be watertight and capable of withstanding, without exceeding the fatigue limit of the material or being structurally damaged, a hydrostatic pressure of two times the rated maximum working pressure (300 psi [2100 kPa] minimum) for a period of 15 min.

3.10.2 Covers, top or bottom, not designed to break shall be designed to have a burst pressure of at least four times the rated maximum working-line pressure (600 psi [4200 kPa] minimum). Breakable covers, top or bottom, shall be designed to have a burst pressure of at least three times the rated maximum working-line pressure (450 psi [3100 kPa]). Components shall be watertight at 150 psi (1050 kPa) after being subjected to a minimum of 100,000 pressure cycles of 100-300 psi (700-2100 kPa) in 1.5 s and a hold time of 1 min and followed by an immediate release of pressure to the 100-psi (700-kPa) lower limit.

### SECTION 4: DETAILED DESIGN

### Sec. 4.1 Main Casing

All meters shall have an outer case with separate, removable measuring chambers. Cases shall not be repaired in any manner. The inlet and outlet shall have a common axis. Connection flanges shall be parallel.

4.1.1 Small-size meter casings. Casings of meters in sizes  $\frac{1}{2}$  in. through 1 in. shall be of either frost-protection or split-case design, as designated by the purchaser's specifications.

### Sec. 4.2 Connections

4.2.1  $1/2 \cdot in.$ ,  $1/2 \cdot in. \times 3/4 \cdot in.$ ,  $5/8 \cdot in.$ ,  $5/8 \cdot in. \times 3/4 \cdot in.$ ,  $3/4 \cdot in.$ , and  $1 \cdot in.$ meters. Main-case connections for meters  $1/2 \cdot in.$  through 1-in. sizes shall be metercasing spuds having external straight threads conforming to ANSUASME B1.20.1. When a  $1/2 \cdot in.$  or  $5/8 \cdot in.$  meter is furnished with connections for a  $3/4 \cdot in.$  pipe, the spud dimensions shall be as shown for the  $1/2 \cdot in. \times 3/4 \cdot in.$  or  $5/8 \cdot in. \times 3/4 \cdot in.$  sizes.

4.2.1.1 Coupling nuts, if required by the purchaser's specifications, shall have internal straight pipe threads conforming to ANSI/ASME B1.20.1.

4.2.1.2 Coupling tailpieces, if required by the purchaser's specifications, shall have external taper pipe threads conforming to ANSUASME B1.20.1 and internal diameters that are approximately equal to the nominal thread size of the tailpiece. Lengths and thread sizes shall be as listed in Table 2.

4.2.2 1<sup>1</sup>/2-in. and 2-in. meters. Main-case connections for 11/2-in. and 2-in. meters shall be either spuds on both ends or flanges on both ends.

4.2.2.1 Spuds shall have internal taper pipe threads conforming to ANSI/ASME B1.20.1.

4.2.2.2 Flanges shall be faced and drilled and shall be of the oval type. The drilling shall be on the horizontal axis; the number of bolt holes and the diameters of the bolt holes and bolt circle shall be as listed for companion flanges in Table 3.

4.2.2.3 Oval companion flanges, gaskets, bolts, and nuts shall be provided if required by the purchaser's specifications. Companion flanges shall be faced, drilled,

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### Table 3 Flange Dimensions

Meter Size	Minimum Thickness at Bolt Hole in.	Diameter of Bolt Circle in.	Number of Bolt Holes	Diameter of Bolt Holes* in	Thickness at Hub in
1 1/2 2	916	4	2	11/18	13/15
	58	4 1/2	2	11/18	7/8

\*Minimum.

Table 4 Maximum Indication on Initial Dial and Minimum Register Capacity

Meter Size	Ma. Indic	cimum Allov ation of Initi	wable ial Dial	Min Cap	imum Allowable acity of Register (Millions)	
in.	ft <sup>3</sup>	gal	m <sup>3</sup>	ft <sup>3</sup>	gal	m <sup>3</sup>
1/2	1	10	0.1	0.1	1	0.01
<b>5</b> 8	1	10	0.1	0,1	1	0.01
3/4	1	10	0.1	1	10	0.1
1	10	100	1	1	10	0.1
1 1/2	10	100	1	10	100	1
2	10	100	1	10	100	1

and tapped in conformance with ANSI/ASME B1.20.1. Dimensions shall be as listed in Table 3.

#### Sec. 4.3 Registers

Registers shall be straight-reading, permanently sealed by the manufacturer or have replaceable change gears, and shall read in US gallons, cubic feet, or cubic metres as specified in the purchaser's specifications. Registers shall not be in contact with the water that is being measured. The minimum capacity shall be as listed in Table 4.

4.3.1 Configuration. Register gear trains shall be located in the register compartment. Piston oscillations or disc nutations shall be transmitted by magnetic couplings.

4.3.2 Number-wheel numerals. The numerals on the number wheels of registers shall not be less than 316 in. in height and should be readable at a 45° angle from the vertical.

4.3.3 Mechanism details. The register lock and side gears shall be fastened securely to the number-wheel discs and hubs. The tumbler pinions shall mesh accurately at the turnover points with the lock and side gears of the adjacent number wheels. Both main and pinion shafts shall be so secured in the register frame, register plates, or both that they cannot come out of position. Pinions may be mounted in partition plates between the number wheels. The pinion shaft shall be designed so that there is no possibility of its bending and allowing the pinion to skip at the turnover point. Reduction gears and pinions shall run free on fixed shafts or

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be fixed on shafts that run free in the register frame, register plates, or both and shall be constructed so that they cannot become unmeshed.

4.3.4 Test hands. Registers shall be furnished with center-sweep test hands with an index circle located near the periphery of the register and graduated in 100 equal parts, with each tenth graduation being numbered. The hand or pointer shall taper to a point, and shall be set accurately and held securely in place. The quantities indicated by a single revolution of the test hand shall be as listed in Table 4 for initial dial indication.

4.3.5 Register baxes. The lid shall be recessed and shall overlap the register box in order to protect the lens. The lens shall be held securely in place.

4.3.6 Registers—remote type. If required by the purchaser's specifications, the register type shall be a direct-reading remote register (AWWA C706) or encoder-type remote register (AWWA C707).

### Sec. 4.4 Measuring Chambers

The measuring chambers shall be self-contained units, smoothly finished, firmly seated, and easily removed from the main cases and shall not be produced as part of the main cases. Measuring chambers shall be secured in the main cases so that the accuracy of the meter will not be affected by any distortion of the main case that might occur when operating with a pressure less than 150 psi (1050 kPa).

#### Sec. 4.5 Pistons and Discs

Pistons and discs shall be smoothly finished. Disc plates, whether flat or conical, shall be either reinforced or equipped with thrust rollers. Discs may be one piece or composed of a plate with two half-balls. The piston and disc spindles shall be fastened securely. The disc nutations or piston oscillations shall not exceed the quantities listed in Table 1.

### Sec. 4.6 Strainers

All meters shall either be provided with strainer screens installed in the meter or be self-straining by means of an annular space between the measuring chamber and the external case. Strainer screens shall be rigid, fit snugly, be easy to remove, and have an effective straining area at least double that of the main-case inlet.

### Sec. 4.7 Tamper-Resistant Features

Register-box screws, locking pins, case bolts, and inlet and outlet coupling nuts, if furnished, shall be equipped with tamper-resistant features. If drilled for seal wires, seal-wire holes shall not be less than 332 in. in diameter.

### **APPENDIX A**

### Supplemental Information

This appendix is for information only and is not a part of AWWA C700.

### SECTION A.1: UNITS OF MEASURE

The majority of water meters presently in service in the United States register in either US gallons or cubic feet. With the availability of the metric system, the user may now determine the most suitable unit of measure from the three available—US gallons, cubic feet, or cubic metres.

### SECTION A.2: REGISTER DIAL TYPES

The recommended water meter register is the straight-reading type. Although the round-reading type is still in existence, it is no longer manufactured. The roundreading type is more often misread, and the problem is further complicated if more than one make of meter is used in a single water system. Also, it is more difficult to print postcards for customer reading when two or more makes of meters with roundreading registers are used.

### SECTION A.3: TESTS

### Sec. A.3.1 Capacity and Pressure-Loss Tests

Capacity tests are tests of the design of a meter. Once a meter of each size of a given design has been tested for pressure loss at safe maximum operating capacity, it should not be necessary to test others of the same design.

The pressure loss should be determined using two identical piezometer rings of the same diameter of the nominal size of the meter being tested. The piezometer rings must be free from any burrs where the holes are drilled through the wall of the ring. No fewer than four holes should be provided, drilled in pairs on diameters at right angles to each other. The inlet ring should be set close to the meter at a distance of eight diameters or more below the nearest upstream stop valve or fitting. The outlet ring should be placed at a distance of 8 to 10 diameters from the outlet of the meter. The diameter of the inlet and outlet pipe should be the same as the nominal size of the meter to be tested. The rings are to be connected to a suitable DP cell or manometer with a measurement capability of 0.1 psi. If a manometer is used, provisions should be made for the complete removal of air from the apparatus, and the installation should be such that air will rise to the air outlets.

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Provisions must be made for traps to prevent accidental expulsion of mercury into the test line when using mercury manometers. If measurements of U-tube manometers are to be made at relatively high flow rates, then it is necessary to read both sides of the mercury column simultaneously to compensate for irregularities in the diameter of the manometer tube and to avoid errors caused by fluctuations. (Other appropriate types of manometers may be used.)

The pressure loss of inlet and outlet piping from meter to piezometer rings shall be deducted in determining meter pressure loss.

### Sec. A.3.2 Pressure Tests

A pressure test should be made on each size of a particular design of meter furnished. The test pressure should be 300 psi (2100 kPa) static, which may be produced by use of a hand pump or any other available device. The meter should be tested for accuracy before and after it has been pressure tested to determine whether there has been any distortion that could affect the registration. If satisfactory results are obtained, it is unnecessary to make more than one pressure test on each size of a given design of meter.

### Sec. A.3.3 Accuracy Tests

All meters should be tested for accuracy of registration at flow rates and testflow quantities in accordance with Sec. 3.8 of AWWA C700-90, Standard for Cold-Water Meters—Displacement Type, Bronze Main Case; and Water Meters— Selection, Installation, Testing, and Maintenance.\* If the purchaser does not have suitable means for testing, the manufacturer should be requested to furnish a certificate showing that each meter has been tested for accuracy of registration and that it complies with the accuracy and capacity requirements of AWWA C700.

### SECTION A.4: TESTING EQUIPMENT

The measuring device that is used to determine the amount of water discharged when testing should be designed to provide measuring accuracy to within 0.25 percent of the actual quantity. Tanks and scales should be tested and calibrated at least once a year and records kept of such tests and calibrations.

## SECTION A.5: REGISTRATION ACCURACY

In a displacement meter, the motion of the measuring element (piston or disc) is transmitted by a system of gearing to the register, which records the flow in convenient units of measure. The gearing translates the motion of the element into the unit of measure indicated by the register. Thus, the registration is directly dependent on the number of nutations or oscillations of the element. The

<sup>\*</sup>Water Meters-Selection, Installation, Testing, and Maintenance, AWWA Manual M6, AWWA, Denver (1986).

registration is a true measure of flow only when the meter has been properly calibrated. After proper calibration, the meter should continue to register correctly only so long as the element continues to make the required number of cycles for each unit of quantity that passes through the meter. If any condition develops whereby the element is compelled to make other than the required number of cycles per unit of quantity that passes through the meter, then the registration will not be accurate. Under ordinary working conditions, several factors may cause inaccurate registration after comparatively short intervals. The more important of these are excessive wear, extreme temperatures, corrosion, materials in suspension, and the presence of entrained air in the lines.

#### Sec. A.5.1 Excessive Wear

Excessive wear of the moving parts of the meter may be caused by improper setting or by overspeeding because the meter is too small for the water demand. The results of excessive wear of the measuring chamber are slippage and underregistration. Excessive wear in the register reduction gearing may cause the gears to slip or bind. In either case, if the meter does not stop entirely, under-registration will result. To avoid excessive wear, meters should not be operated at excessive speeds. The safe maximum operating capacities listed in Table 1 of AWWA C700-90 are the maximum rates of flow at which water should be passed through the meter for only short periods of time and at infrequent intervals. Maximum flow could be destructive if continuous. For continuous 24-h service, displacement meters should not be operated at flows greater than approximately one half the safe maximum operating capacities as listed in column 4 of Table 1 of AWWA C700-90.

#### Sec. A.5.2 Temperature Extremes

Cold-water meters are not affected by temperatures of up to approximately  $80^{\circ}F(27^{\circ}C)$ . For temperatures higher than  $80^{\circ}F(27^{\circ}C)$ , meters with slightly larger clearances than usual should be used and the accuracy limits, as set forth in Sec. 3.8 of AWWA C700-90, may have to be modified. High temperatures can cause the expansion of pistons and discs and create unusual friction or bind the parts in the chambers. The results are slippage and under-registration or complete stoppage of the meter. Lower temperatures have no noticeable effect on the working parts of the meter unless the water freezes, which will cause damage to the meter. To avoid the problems caused by temperature extremes, meters should be located where they will be protected from extreme heat, direct sunlight, and freezing.

If the authority having jurisdiction so requires, at locations where hot water from heating systems is not allowed to expand back through the meter, a backflow-prevention device, consistent with the degree of hazard, and a pressureand-temperature-relief valve should be installed sufficiently downstream of the meter.

### Sec. A.5.3 Corrosion

All the metals used in the construction of a meter are affected by the corrosive action of water, although the action is very slow with most potable waters. However, it should be recognized that when meters are used in highly aggressive waters, it may be necessary to use materials that are more resistant to corrosive attack. A

high degree of experience and knowledge is required to solve corrosion problems, and the manufacturer should be consulted for assistance.

### Sec. A.5.4 Materials in Suspension

Foreign material carried in suspension has a tendency to fill the spaces between the measuring element and the measuring chamber, thus affecting registration. Meters provided with strainers will retain the larger particles in suspension, but the strainer will soon become clogged if the water is not kept reasonably free from suspended matter. Sand is especially destructive, and care should be exercised to keep sand from reaching meters.

### Sec. A.5.5 Entrained Air

All water meters will record the presence of entrained air in the lines inaccurately; this inaccuracy can result in substantial over-registration under certain circumstances. In addition, entrained air can cause meter damage and premature wear; precautions should be taken to either eliminate or minimize this condition.

### SECTION A.6: PERIODIC TESTS

Meters properly selected as to size and type should give satisfactory service over a long period of time without attention only if operated under ideal conditions. Under ordinary conditions, meters must be given some care if they are to function properly. In most cases it is impossible to ascertain without actual testing whether a meter in service is registering with the required degree of accuracy. Consequently, to ensure reliable meter measurements, it is essential that all meters be subjected to periodic tests. The intervals between tests and the methods for conducting them must be governed largely by local conditions. Many state regulatory commissions specify intervals between tests on both a time and quantity basis. The most frequently used intervals between tests are set forth in Table A.1.

### Sec. A.6.1 Time Intervals

The time interval between tests should be based on local conditions and the amount of consumption. Sec. A.5 should be reviewed in its entirety before establishing test intervals for individual utilities. The interval between tests may be increased by 50 percent for meters with magnetic couplings and self-lubricating gear materials.

Table A.1	Most	Frequently	Used	Intervals	s Between /	Meter i	Tests
-----------	------	------------	------	-----------	-------------	---------	-------

Meter Size—in.	Years Between Tests	
1/2	10	
5/8	10	
3/4	8	•
1	. 6	
1 1/2	. 4	
 2	4	

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## SECTION A.7: METER STORAGE

Meters should be stored in a location that is not subject to unduly high or low temperatures. When the meters are to be stored outdoors for an extended period of time, they should be covered to protect them from exposure to direct sunlight.

# SECTION A.8: INSTALLATION

Any and all instruction manuals supplied by the manufacturer should be reviewed in detail before installation of meters. It is recommended that new service lines be flushed prior to installing the water meter. A spool piece of a length matching the meter to be installed should be used in place of the installed meter when flushing. An old meter with the measuring element removed could be used in place of the spool piece.

### Sec. A.8.1 Electrical Grounded Pipe Systems

"AWWA opposes the grounding of electrical systems to pipe systems conveying drinking water to a customer's premises."\* At the time this edition of AWWA C700 was published, the latest revision to the AWWA policy statement on the grounding of electrical circuits to water pipes had been adopted on Jan. 28, 1980, and reaffirmed on Jan. 25, 1987. However, it must be recognized that many pipe systems continue to be used as a grounding electrode system.

Sec. 260-81(A) of the National Electrical Code (NEC) requires that "continuity of the grounding path or bonding connection to interior piping shall not rely on water meters."† Most utilities require permanent ground strapping around meters to prevent accidents to workers changing meters. All meters, both metal and plastic, should be permanently ground-strapped. This is especially important in the case of plastic meter couplings, which are nonconductors of electricity.

### Sec. A.8.2 Misaligned Pipes

Meters should be set in a horizontal position and protected from freezing, damage, and tampering. The line opening in which the meter is to be set should match the lay length, allowing slight additional space for coupling gaskets. The inlet and outlet sides of the meter should be axially aligned to the service pipes. The meter should not be used to straighten misaligned pipes because of the potential for damage to the meter. This is especially true when meters with plastic threads are installed in outdoor pits. Installing meters with plastic threads in outdoor-pit settings where the service lines are subject to continual misalignment due to ground shifting should be avoided unless a meter set or other specialty connectors are used.

### Sec. A.8.3 Meter Installation Methods

To prevent cross-threading at installation, set the meter between the coupling nuts with the direction of flow through the meter corresponding to the direction of

<sup>&</sup>quot;Statements of Policy on Public Water Supply Matters: Grounding of Electric Circuits on Water Pipe." In 1989–1990 Officers and Committee Directory, AWWA, Denver (1989).

<sup>†</sup>Available from the National Fire Protection Association, Quincy, MA 02171.

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flow in the system. Engage the coupling nuts to the threaded meter ends. Check to ensure that the nuts are properly aligned to avoid cross-threading damage to the threaded meter ends.

An effective method for properly starting meter coupling nuts is to position the nuts squarely against the meter spud end. Turn the nut counterclockwise (in reverse) while holding the nut against the meter spud ends. When the first threads on both the coupling nut and the meter spud end coincide, a slight clicking or snap will be heard as the nut moves into the starting position. Turn the nut clockwise to complete the connection.

On plastic thread systems, avoid using pipe wrenches on the meter body itself. After the coupling nut has engaged the first thread of the meter, tighten the coupling nut clockwise by hand until it is tight, and then apply a partial turn with an open-end wrench. Do not overtighten. Pipe dope and sealants are not required or recommended. Soft rubber gaskets, rather than fiber or leather washers, are recommended for plastic thread systems.

### Sec. A.8.4 Placing Meter in Service

After the line has been thoroughly flushed, open the shutoff valve slowly to pressurize the service line to the meter setting. Slowly open the inlet side valve, which will fill the meter with water. Check for leaks around the meter and connections. Open the meter outlet side valve slowly to pressurize the consumer side of the system. Open a consumer faucet slowly to allow entrapped air to escape. Turn off the faucet.

# **APPENDIX B**

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# **Future Revisions**

### This appendix is for information only and is not part of AWWA C700.

The AWWA Standards Committee on Water Meters considered revisions to AWWA C700 that are not included in this edition. Future editions of AWWA C700 may include a requirement to mark the size of individual meters on the dial face (Sec. 3.9).

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American Water Works Association ANSI/AWWA C702-86 (Revision of AWWA C702-78)

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### **AWWA STANDARD**

# FOR

# COLD-WATER METERS—COMPOUND TYPE



First edition approved by AWWA Board of Directors May 24, 1923. This edition approved June 22, 1986.

Approved by American National Standards Institute, Inc., Jan. 9, 1987

### AMERICAN WATER WORKS ASSOCIATION

6666 West Quincy Avenue, Denver, Colorado 80235

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# **AWWA Standard**

This document is an American Water Works Association (AWWA) standard. It is not a specification. AWWA standards describe minimum requirements and do not contain all of the engineering and administrative information normally contained in specifications. The AWWA standards usually contain options that must be evaluated by the user of the standard. Until each optional feature is specified by the user, the product or service is not fully defined. AWWA publication of a standard does not constitute endorsement of any product or product type, nor does AWWA test, certify, or approve any product. The use of AWWA standards is entirely voluntary. AWWA standards are intended to represent a consensus of the water supply industry that the product described will provide satisfactory service. When AWWA revises or withdraws this standard, an official notice of action will be placed on the first page of the classified advertising section of the *Journal AWWA*. The action becomes effective on the first day of the month following the month of *Journal AWWA* publication of the official notice.

# American National Standard

An American National Standard implies a consensus of those substantially concerned with its scope and provisions. An American National Standard is intended as a guide to aid the manufacturer, the consumer, and the general public; its existence does not in any respect preclude anyone, whether he has approved the standard or not, from manufacturing, marketing, purchasing, or using products, processes, or procedures not conforming to the standard. American National Standards are subject to periodic review, and users are cautioned to obtain the latest editions. Producers of goods made in conformity with an American National Standard are encouraged to state on their own responsibility in advertising and promotional materials or on tags or labels that the goods are produced in conformity with particular American National Standards.

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## Foreword

This foreword is for information only and is not a part of AWWA C702.

I. History of Standard. The first compound-type water meter was developed in 1914 when it became evident that there was a need for a measuring device combining a valve with a small displacement-type bypass meter. The new meter would, by design, divert and register water at flow rates below the minimum flow-rate capability of the main water-line meter, which was usually of the turbine type.

Initially, standard meters of the turbine type and displacement type were assembled into units with suitable valves. Main-line meter cases were first made of cast iron, but after five or six years, some were made of bronze. In the field, meters were also converted to the compound type by the attachment of bypass meters and diversion valves.

Currently, some compound-type meters are made almost entirely of bronze in single main-line cases. Others, in all sizes, continue to be constructed with cast-iron cases. Some compound-type meters are assembled units, particularly those in large sizes. Compoundtype meters have application in commercial, industrial, and institutional services where wide ranges of flow rates are encountered.

The first standard that covered compound-type meters was adopted by the New England Water Works Association (NEWWA) in March 1923 and by the American Water Works Association (AWWA) on May 24, 1923. Specifications were later revised and issued as AWWA C702-47 on July 25, 1947. A second revision was issued as AWWA C702-70 on Jan. 26, 1970, and a third revision was issued as AWWA C702-78 on Jan. 28, 1978.

II. Metrication. The tables in this standard are stated in US customary units. Throughout the body of the standard, rounded-off metric equivalents are set in parentheses next to the US customary units. Metric conversion factors are listed in Table F.1.

US Customary Unit	Conversion Factor	Metric Equivalent	
inch (in.)	× 25.4	millimetre (mm)	
millimetre (mm)	× 0.03937	inch (in.)	
US gallon (gal)	× 3.785412 × 10-3	cubic metre (m <sup>3</sup> )	
cubic foot (ft3)	× 2.831685 × 10-2	cubic metre $(m^3)$	
pounds per square inch (ps)	× 6.894757 × 10 <sup>3</sup>	pascal (Pa)	
degree Fahrenheit (°F)	(°F-32) × 5/9	degree Celsius (°C)	

Table F.1 Metric Conversion Factors

III. Information Regarding Use of This Standard. When placing orders for meters manufactured in accordance with this standard, the purchaser should include specific information about the following in the supplementary specifications:

1. Standard used—that is, AWWA C702, Standard for Cold-Water Meters— Compound Type.

2. Whether an affidavit of compliance (Sec. 1.3), a certificate of testing accuracy (Sec. A.3.3), or both, are to be furnished.

3. Limitations on acceptable materials (Sec. 2.1), if any.

4. Restrictions on corrosion-resistance treatment process (Sec. 2.8), if any.

5. Sizes of meters (Sec. 3.1) and quantity required.

6. Length of filler piece (Sec. 3.3), if required.

7. Modifications of test specifications (Sec. 3.6) if operating water temperatures will exceed 80°F ( $27^{\circ}$ C) (Sec. A.5.2).

8. Round or oval flanges on 2-in. (50-mm) meters (Sec. 4.3.1).

9. Whether companion flanges, gaskets, bolts, and nuts (Sec. 4.4) are to be furnished, and designation of flange material (Sec. 2.9) if other than cast iron is desired.

10. Whether or not main casing is to be furnished with tapped boss for field-testing purposes (Sec. 4.5).

11. Details of register to be furnished: US gallons, cubic feet, cubic metres, or other units; with or without center-sweep test hand; open or hermetically sealed (Sec. 4.6).

12. Whether or not an encoder-type register, direct-reading remote register, or an adaptor (Sec. 4.7) is required.

13. Whether or not meters are to be furnished with strainers (Sec. 4.14).

14. Special materials required, if any, to resist corrosion if water is highly aggressive (Sec. A.5.3).

IV. Major Revisions. The major changes made in this revision of the standard are

1. The spelling of the metric unit "metre" has been made where necessary throughout the standard.

2. All sections that refer to "synthetic polymer" have been changed to "engineering plastic."

3. The use of spring-loaded automatic valves has been incorporated into Sec. 2.10.

4. Round-reading registers, formerly described in Sec. 4.6.1, have been eliminated because they are no longer manufactured.

5. References to stuffing boxes in Sec. 4.7 and Sec. 4.11 have been eliminated.

 Sec. 4.7 has been changed to include direct-reading remote-type registers (AWWA C706, Standard for Direct-Reading Remote Registration Systems for Cold-Water Meters).

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American Water Works Association



# AWWA STANDARD FOR COLD-WATER METERS — COMPOUND TYPE

## SECTION 1: GENERAL

Sec. 1.1 Scope

This standard covers the various types and classes of cold-water compound-type meters in sizes 2 in. (50 mm) through 10 in. (250 mm) and the materials and workmanship used in their fabrication. Compound meters shall consist of a combination of a main-line meter of the turbine type for measuring high rates of flow and a bypass meter of appropriate size for measuring low rates of flow. The compound meter shall have an automatic valve mechanism for diverting low rates of flow through the bypass meter.

### Sec. 1.2 References

This standard references the following documents. In their latest revision, they form a part of this standard to the extent specified herein. In case of conflict, the requirements of this standard shall prevail.

ANSI\* B1.20.1-Pipe Threads, General Purpose (Inch) (ASME).

ANSI B16.1—Cast Iron Pipe Flanges and Flanged Fittings, Class 25, 125, 250 and 800. AWWA C706—Standard for Direct-Reading Remote Registration Systems for Cold-

### Water Meters.

AWWA C707-Standard for Encoder-Type Remote-Registration Systems for Cold-Water Meters.

### Sec. 1.3 Affidavit of Compliance

The purchaser may require an affidavit from the manufacturer or vendor that the meters furnished under the purchaser's order comply with all applicable requirements of this standard.

<sup>\*</sup>American National Standards Institute, Inc., 1430 Broadway, New York, NY 10015.

### Sec. 1.4 Basis for Rejection

Meters not complying with all requirements of this standard and the purchaser's supplementary specifications shall be rejected.

1.4.1 Rejected meters. The manufacturer shall replace or satisfactorily repair all meters rejected for failure to comply with this standard.

1.4.2 Workmanship and materials. The manufacturer shall repair or replace, without charge, those parts in which defects have developed within a year of shipment. This shall be done on the return of the defective parts to the manufacturer or on proof of a defect; however, this warranty shall not apply if the meter has been modified with replacement parts not made by the manufacturer of the meter.

## SECTION 2: MATERIALS

### Sec. 2.1 Choice of Materials

Unless otherwise specified by the purchaser, the manufacturer may furnish any of the materials specified in each of the following subsections. The compositions of all alloys are subject to commercially accepted tolerances.

### Sec. 2.2 Main Casings

Main casings shall be either of a copper alloy containing not less than 75 percent copper or of cast iron that is protected by a corrosion-resistant coating or other anticorrosion treatment.

### Sec. 2.3 Register-Box Rings and Covers

Register-box rings and covers shall be made of a cast-copper alloy containing not less than 75 percent copper, forged or die cast-copper alloy containing not less than 57 percent copper, or a suitable engineering plastic.

### Sec. 2.4 Measuring Cages or Chambers

Measuring cages or chambers shall be made of a copper alloy containing not less than 85 percent copper or of a suitable engineering plastic.

### Sec. 2.5 Measuring Turbines and Discs

Turbines and discs shall be made of vulcanized hard rubber or suitable engineering plastic that shall be as near to the specific gravity of water as possible. They shall have sufficient dimensional stability to retain operating clearances at working temperatures up to  $80^{\circ}$  F (27° C) and shall not warp or deform when exposed to operating temperatures of 100° F (38° C).

### Sec. 2.6 Disc and Turbine Spindles

Measuring-chamber spindles shall be made of phosphor bronze, stainless steel, monel, ceramic, or suitable engineering plastic.

### Sec. 2.7 Intermediate Gear Trains

Frames, gears, and pinions of intermediate gear trains exposed to water shall be made of a copper alloy containing not less than 85 percent copper, or of other suitable noncorrosive metals, or of a suitable engineering plastic.

When not exposed to water, intermediate gear trains may be made of other suitable materials.

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## Sec. 2.8 External Fasteners (Casing Bolts, Studs, Nuts, Screws, and Washers)

External fasteners shall be made of a copper alloy containing not less than 57 percent copper, or of stainless steel, or of steel treated to resist corrosion by a process acceptable to the purchaser. Fasteners for nonpressure assemblies may be made of a suitable engineering plastic.

### Sec. 2.9 Companion Flanges

Companion flanges shall be made of cast iron or, when specified by the purchaser, of a copper alloy containing not less than 75 percent copper.

### Sec. 2.10 Automatic Valves

The valve weights shall be of lead, or of a copper alloy containing not less than 75 percent copper, or of a copper-alloy shell loaded with lead. The valve and supplemental hinge pins or spindles shall be of a copper alloy containing not less than 75 percent copper, or of stainless steel, or of monel; and all valve and supplemental weight-hinge bearings shall be bushed with hard rubber, or with bronze, or with other suitable bushing material. If the valve contains a clapper, it shall be faced with a removable semihard seat. Valve seats shall be made of a copper alloy containing not less than 75 percent copper or shall be made of a suitable engineering plastic. If the meter has a spring-loaded automatic valve, the valve design shall meet all applicable elements of the above standard requirements.

## SECTION 3: GENERAL DESIGN

### Sec. 3.1 Size

The nominal sizes of meters (Table 1) shall be the same as the nominal sizes of the casing connections.

### Sec. 3.2 Capacity

The nominal capacity ratings and the related pressure-loss limits shall be as shown in Table 1 for the safe maximum operating capacities.

### Sec. 3.3 Length

Maximum overall lengths of the meters, face to face of spuds or flanges, shall not be greater than those shown in Table 2. A flanged spool may be used to increase the length of a shorter meter to meet this requirement.

### Sec. 3.4 Pressure Requirement

Meters supplied under this standard shall operate without leakage or damage to any part at a working pressure of 150 psi (1050 kPa).

### Sec. 3.5 Interior Parts

Meters shall be designed for easy removal of all interior parts without disturbing connections to the pipeline.

### Sec. 3.6 Registration Accuracy

Meters shall meet the following requirements for accuracy with water at a temperature less than  $80^{\circ}$ F ( $27^{\circ}$ C).

3.6.1 Normal flow rate. The meter shall register not less than 97 percent and not more than 103 percent of the water actually passed through it at any flow rate within the

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Meter Size <i>in.</i>	Safe Maximum Operating Capacity gpm	Maximum Flow Rate for Continuous Duty gpm	Maximum Allowable Loss of Head at Safe Maximum Operating Capacity psi	Normal Test Flow Rate Limits gpm	Minimum Test Flow Rates Epm
2	160	80	20	2-160	- 14
3	320	160	20	4-320	1/2
4	500	250	20	6-500	¥4
6	1000	500	20	10-1000	11/2
8	1600	800	20	16-1600	2
10	2300	1150	20	32-2300	4

### Table 1 Operating Characteristics

### Table 2 Meter Dimensions

Table 3 Changeover flow Rates

Meter Size in.	Maximum Overall Length	Meter Size	Difference in Flow Rate
2	29	2	20
3	38	3	30
4	40	4	30
6	52	6	40
8	56	8	75
10	68	10	100

normal test flow-rate limits specified in Table 1, except in the registration of flow rates within the changeover from bypass meter to main meter.

3.6.2 Changeover flow rate. The beginning of the changeover is when the accuracy of registration falls below 97 percent due to the operation of the automatic valve mechanism, and the end of the changeover is when the accuracy of registration again reaches 97 percent. The registration at these changeover flow rates shall not be less than 90 percent and not more than 103 percent. The difference in the flow rate at the beginning and at the end of the changeover shall not exceed the figures listed in Table 3.

3.6.3 Minimum test flow rate. Not less than 95 percent of actual flow shall be recorded when a test is made at the minimum test flow rate shown in Table 1.

### Sec. 3.7 Markings

The size, model, and direction of flow through the meter shall be cast or stamped on the outer case of all meters. Meters composed of independent units in separate housings shall have this information cast or stamped on each unit.

3.7.1 Register boxes. The name of the manufacturer shall be permanently impressed on the lid of the register box. The serial number of the meter shall be imprinted on the lid.

## SECTION 4: DETAILED DESIGN

### Sec. 4.1 Main Case

All meters shall have outer cases with separate removable measuring chambers. Castings shall not be repaired in any manner. The inlet and outlet shall have a common axis. Connection flanges shall be parallel.

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## Sec. 4.2 External Case Screws, Bolts, Nuts, and Washers

All external screws, bolts, cap bolts, nuts, and washers shall be designed for easy removal after lengthy service.

### Sec. 4.3 Main Case Connections

All main case connections shall be flanged. (See Table 4 for diameter and drilling.) 4.3.1 2-in. meters. The flanges for 2-in. (50-mm) meters shall be either oval or round, as specified by the purchaser, and shall be as shown in Table 4. The drilling of oval flanges shall be on the horizontal axis.

4.3.2 Meters larger than 2-in. The flanges for 3-in. (75-mm), 4-in. (100-mm), 6-in. (150-mm), 8-in. (200-mm), and 10-in. (250-mm) meters shall be of the round type, faced and drilled, and shall conform to ANSI B16.1 for cast-iron or bronze pipe flange, class 125.

### Sec. 4.4 Companion Flanges

Companion flanges of the same size and type as the meter flanges, gaskets, bolts, and nuts shall be provided if specified by the purchaser. Round companion flanges shall be faced, drilled, and tapped in accordance with ANSI B1.20.1, and shall conform to ANSI B16.1 for cast-iron pipe flange, class 125. See Table 4 for diameter, drilling, and thickness specifications. Oval flanges shall be as shown in Table 4.

### Sec. 4.5 Tapped Bosses

If required by the purchaser's supplementary specifications, meters shall be provided with tapped bosses on the top of the case near the outlet for field-testing purposes.

### Sec. 4.6 Registers

Registers shall be straight reading subject to the limitations in this section and shall read in US gallons (gal), cubic feet (ft<sup>3</sup>), cubic metres ( $m^3$ ), or other units as specified by the purchaser. Except for those instances when test conditions require the use of a different register, the register shall be the same register that was on the meter when it was tested for accuracy.

4.6.1 Straight-reading registers. In straight-reading registers, the register lock and side gears shall be fastened securely to the number-wheel discs and hubs. The tumbler pinions shall mesh accurately, at the turnover points, with the lock and side gears of the adjacent number wheels. Both main and pinion shafts shall be secured in the register frame and/or register plates that they cannot get out of position. The pinion shaft shall be so designed that there is no possibility of its bending and allowing the pinion to skip at the turnover point. The numerals on the number wheels of straight-reading registers shall not be less than  $\frac{3}{16}$  in (5 mm) in height and shall be readable at a 45° angle from the vertical.

Meter Size	Diameter of Bolt Hole Circle in.	Number of Bolt Holes	Diameter of Bolt Holes in.	Minimum Thickness	
				At Bolt Hole in.	At Hub
2 flange (oval)	41/2	2	34	У	1/6
2 flange	41/4	4	¥4	¥a	74
3 flange	6	4	3/4	24	11/16
4 flange	71/2	8	3/4	15/16	15/16
6 flange	91/2	8	76	1	1%16
8 flange	1114	8	74	- 11/1	114
0 flange	141/4	12	1	13/16	125/16

#### Table 4 Physical Characteristics of Companion Flanges

4.6.2 Hermetically sealed registers. If the register is hermetically sealed, gears and pinions shall run free on fixed shafts or be fixed on shafts that run free in the register frame and/or register plates, and shall be constructed so that they cannot be unmeshed.

4.6.3 Test circles. Registers shall have a test circle that shall be divided into 10 equal parts. Registers with a center-sweep test hand shall have the test circle located on the periphery of the register and graduated in 100 equal parts, each tenth graduation numbered. The maximum quantity indicated by a single revolution of the test hand and the minimum capacity of the register shall be as listed in Table 5.

Table 5 Maximum Indication on Test Circle and Minimum Register Capacity

		Mai	n Unit	
Meter Size	Maximun Indicatic Ci	n Aliowable on on Test rcle	Minimum Capacity (in m	Allowable of Register illions)
in.	ft <sup>1</sup>	gal	ft/	gal
2	10	100	10	100
3	10	100	10	100
4	100	1000	10	100
6	100	1000	100	1000
8	1000	10 000	100	1000
10	1000	10 000	100	1000

4.6.3.1 The maximum indication on the test circle and the minimum register capacity of the bypass unit shall be in accordance with the AWWA standard for the type of meter used as the bypass unit.

4.6.4 AWWA standard straight-reading register. A new model of meter, as distinguished from modifications of existing models, supplied under this standard shall be equipped with an AWWA standard straight-reading register. The register shall be of the center-sweep test-hand type with the test circle located on the periphery of the register and graduated in 100 equal parts, each tenth graduation numbered. Registration construction shall conform in all other details to the previously mentioned requirements.

4.6.5 Coordinator registers. The meter may be equipped with a coordinator so that the readings of both sections can record on a single register. The register construction shall conform to the previously mentioned requirements; the maximum quantity indicated by a single revolution of the test hand and the minimum capacity of the register shall be as listed in Table 5.

### Sec. 4.7 Register Boxes

The lid shall be recessed and shall overlap the register box to protect the lens. The lens shall be held securely in place. When the intermediate gear train is located in the register compartment, the register compartment shall be sealed. If a meter is equipped with a hood, the register-box lid may be omitted, in which case the serial number shall be imprinted on the hood. Provision shall be made to adapt direct-reading remote-type registers (AWWA C706) or encoder-type registers (AWWA C707) if required by the purchaser's supplementary specifications.

### Sec. 4.8 Intermediate Gear Trains

Intermediate gear trains may be mounted on the measuring chamber or cage or in the main casings. When not exposed to water, they may also be combined with or mounted adjacent to the register gearing. Gear trains exposed to water shall be of the oil-enclosed

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type, shall have separate housings or shall form housings with the main casings or measuring chambers, and shall operate in a suitable lubricant. Gear trains made of corrosion-resistant metals or engineering plastics may be exposed to water.

### Sec. 4.9 Measuring Chambers or Cages

The main-line section chambers or cages shall be self-contained units firmly seated and easily detached and removed from the main case. Chambers or cages with turbines that have revolving spindles shall have removable bearings for such spindles. Chambers or cages with stationary spindles on which the turbines revolve shall provide rigid, centrally located fasteners for the spindles. The spindles shall be removable. The main-line section chambers or cages shall be interchangeable in all meters of the same size, make, and model.

4.9.1 Bypass chamber. The bypass-section chamber shall be of a type covered by an AWWA standard. The chamber shall be a self-contained unit, firmly seated and easily removed from the case, and shall not be cast as part of the outer case. The chamber shall be secured in position in the outer case so that any slight distortion of the case that might occur under 150-psi (1050-kPa) pressure will not affect the accuracy of the meter.

### Sec 4.10 Measuring Turbines and Discs

Measuring turbines that have revolving spindles shall rotate on spindles supported by bushings or replaceable bearings. Turbines that rotate on stationary spindles shall also have bushings or replaceable bearings. The plates of disc pistons, whether flat or conical, shall have metal reinforcements or shall be equipped with thrust rollers.

### Sec. 4.11 Magnetic Couplings

When intermediate gear trains are located in the water compartment of the main or bypass section of the meter, the revolutions of the train output spindles shall be transmitted to the registers by means of magnetic couplings through the meter case. When intermediate gear trains are located in the register compartments, the revolutions shall also be transmitted by magnetic couplings.

### Sec. 4.12 Automatic Valves

The automatic valve shall be of a type suitable for such purpose. It shall close by force. The weight of the valve and any supplemental force imposed on it shall offer sufficient resistance to the incoming water to divert all small rates of flow through the bypass meter until such time as the flow rate through the meter is great enough to ensure efficient operation of the main measuring section. Valve hinge pins or spindles shall be bushed. Valve seats shall have a satisfactory width of face and shall be held firmly in place. A clapper or swing-type valve shall be provided with a removable, semihard seat.

### Sec. 4.13 Bypass Meter

The physical and operating characteristics and dimensions of the bypass meter shall be in accordance with the AWWA standard for the type of meter used as the bypass.

### Sec. 4.14 Strainers

Meters may be provided with strainers. Strainers, if provided, shall be rigid, shall be easily removed, and shall have an effective straining area at least double that of the main-case water inlet.

### Sec. 4.15 Seal-Wire Holes

Register-box screws shall be drilled for seal wires. Seal-wire holes shall be not less than 3/32 in. (2 mm) in diameter.

## APPENDIX A

## General Meter Information

This appendix is for information only and is not a part of AWWA C702.

## SECTION A.1: UNITS OF MEASUREMENT

The majority of water meters presently in service in the United States register in either US gallons or cubic feet. With the adoption of the metric system, users may now determine which unit of measure best satisfies their needs from the three available types of registration -- US gallons, cubic feet, or cubic metres.

### SECTION A.2: REGISTER TYPES

Water-meter registers may be of the straight-reading or round-reading type. Although the round-reading register is no longer manufactured, many are still used by various water utility systems. The round-reading type is more often misread, and the problem is further complicated if more than one make of meter is used in a single water system. It is also more difficult to print postcards for customers to read when two or more makes of meters with round-reading registers are used. It is recommended that the straight-reading type of register be adopted as standard to eliminate these difficulties.

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SECTION A.3: TESTS

### Sec. A.3.1 Capacity and Pressure-Loss Tests

Capacity tests are tests of the design of a meter. When a meter of each size of a given design has once been tested for capacity, it should not be necessary to test others of the same type. The pressure loss should be determined by the use of two identical piezometer rings of the same diameter as the nominal size of the meter that is being tested. The piezometer rings must be free from any burrs where the holes are drilled through the wall of the ring; no fewer than four holes should be provided, drilled in pairs on diameters at right angles to each other. The inlet ring should be set close to the meter at a distance of eight diameters or more below the nearest upstream stop valve or fitting, and the outlet ring should be placed at a distance of between 8 and 10 diameters from the outlet of the meter. The diameter of the inlet and outlet pipe should be the same as the nominal size of the meter to be tested. The rings are to be connected to a mercury U tube by rubber or metallic tubing and equipped with an accurate, adjustable scale for measuring the difference in mercury level. Provision should be made for the complete removal of air from the U tube and tubing, and the installation should be such that air will rise to the air outlets. If measurements are to be made at relatively high flow rates, it will be necessary to read both sides of the mercury column simultaneously to compensate for irregularities in the diameter of the glass U tube and to avoid errors due to fluctuations. The pressure loss of inlet and outlet piping from meter to piezometer rings shall be deducted in determining the meter pressure loss.

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maximum rates of flow at which water should be passed through the meters for short periods of time. They are the peak loads that the meters should undergo only at infrequent intervals and would be destructive if continuous. For continuous 24-h service, compound-type meters should not be operated at flows greater than those shown in AWWA C702, Table 1, column 3.

### Sec. A.5.2 Temperature Extremes

Cold-water meters are not affected by temperatures up to about 80°F (27°C). For temperatures higher than 80°F (27°C), meters with slightly larger clearances than usual should be used, and the accuracy limits set forth in AWWA C702, Sec. 3.6 may have to be modified accordingly. Excessively high temperatures can cause expansion of the turbine and piston or disc, creating unusual friction or causing the parts to bind in their chambers. The result will be slippage and underregistration or complete stoppage of the meter. Low temperatures have no noticeable effect on the working parts of the meter; however, if the water freezes, damage to the meter will certainly occur. To avoid complications caused by temperature extremes, meters should be placed at locations where they will be protected from heat and frost. If the authority having jurisdiction so requires, at locations where hot water from heating systems is not allowed to expand back through the meter, a backflow prevention device consistent with the degree of hazard and a pressure-and-temperature relief valve should be installed sufficiently downstream of the meter.

### Sec. A.5.3 Corrosion

All metals used in the construction of a meter will be affected by the corrosive action of water, although the action is very slow with most potable waters. It should be recognized, however, that when meters are used in highly aggressive waters, it may be necessary to use materials that are more resistant to attack. The solution of the corrosion problem requires a high degree of experience and knowledge, and the meter manufacturer should be consulted under such circumstances for assistance.

### Sec. A.5.4 Materials in Suspension

Foreign material carried in suspension has a tendency to fill the spaces between the turbine vanes and cause overregistration. Such overregistration is not limited to turbinetype meters. Meter installations provided with strainers should retain the larger particles in suspension, but the strainer will soon become clogged if the water is not kept reasonably free of suspended matter. A partially clogged strainer can cause uneven flow distribution through the meter, with resultant error in registration.

## SECTION A.6: PERIODIC TESTS

Meters properly selected as to size and type should give satisfactory service over a long period of time without attention, if operated under ideal conditions. Under ordinary conditions, meters must be given some care if they are to function properly. In most cases, it is impossible to ascertain without an actual test whether a meter in service is registering with the required degree of accuracy. Consequently, to ensure reliable meter measurements, it is essential that all meters be tested periodically. The interval between tests must be governed largely by local conditions. Many state regulatory agencies specify intervals between tests, on both a time and quantity basis. Under average conditions, the intervals between tests should not exceed the limits as set forth in Table A.1.

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Meter Size in.	Interval Between Tests* years
2	4
3	3
4	2
6	1 .
8	1
10	1

### Table A.1 Average Recommended Interval Between Meter Tests

\*Based on normal usage and conditions. Sec. A.5 of this appendix should be reviewed in its entirety prior to establishing test-year intervals for the individual utility.

## SECTION A.7: METER STORAGE

Meters should be stored in a location that will not be subject to unduly high or low temperatures.

## SECTION A.8: BYPASS SHUTOFF VALVES

Shutoff valves may be installed on the inlet and outlet ends of the bypass metering section for the purpose of removing the bypass chamber without interrupting flow through the main section of the meter.

## SECTION A.9: SERVICE BYPASS AROUND METER

A service bypass around the meter on a large meter installation is recommended. The bypass should be sized to at least satisfy the minimum demand of the consumer.

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American Water Works Association ANSI/ AWWA C701-88 (Revision of ANSI/AWWA C701-78)

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## **AWWA STANDARD**

## FOR

# COLD-WATER METERS—TURBINE TYPE, FOR CUSTOMER SERVICE



Effective date: Dec. 1, 1988. First edition approved by AWWA Board of Directors May 24, 1923. This edition approved June 19, 1988.

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## Foreword

This foreword is for information only and is not a part of AWWA C701.

I. History of Standard. A booklet published in Hamburg, Germany, in 1790 by Benjamin Gottlob Hoffman described a form of current meter developed by Reinard Woltman that may be considered to be the first practical meter for measuring flowing air and water. Originally, it was thought that the meter could not be adapted for use in enclosed pipe. However, through substantial changes in design and construction, the present current meter evolved.

The first AWWA specifications for water meters of various types were published in 1923. These were revised in later years, and the first standard that dealt solely with current type meters was approved July 25, 1947. It was AWWA C701-47, Standard Specifications for Cold-Water Meters—Current Type. The standard was revised in 1970 and designated AWWA C701-70, Standard for Cold-Water Meters—Turbine Type for Customer Service.

Between 1923 and 1947 the propeller-type current meter was developed for pump-station discharge, irrigation, and main line measurement. This meter differs from the original design in that it does not use a measuring cage around the turbine. The propeller operates directly within the pipeline itself or within the main meter body. The propeller-type meters had operating characteristics different from current-type meters; these differences led to the development of AWWA C704-50, Standard Specifications for Cold-Water Meters—Current Type, Propeller Driven. This standard was revised in 1970 and designated as AWWA C704-70, Standard for Cold-Water Meters—Propeller Type for Main Line Applications. The 1970 versionwas reaffirmed without revision in 1975 and 1984.

The 1978 revision of AWWA C701 included an added distinction between class I and class II types of turbine meters. Class I meters are those previously covered by AWWA C701-70 and class II meters are the newer in-line high-velocity type characterized by lower head loss, greater low-flow sensitivity, and tighter accuracy tolerances over a wider flow range. Details of the performance differences are listed in Table 1 of AWWA C701.

II. Information Regarding Use of This Standard. This standard provides for several options and alternatives that the purchaser must specify if choosing to exercise the options or if there is a preference among the alternatives. In addition, several items must be specified by the purchaser to describe completely the type, size, quantity, and other characteristics of the meters required. All such items, options, and alternatives are summarized in the following list. The purchaser should review each item in the list and then make the appropriate provisions in the supplementary specifications to describe specific requirements.

1. Standard used-that is, AWWA C701, Standard for Cold-Water Meters-Turbine Type, for Customer Service.

2. Meter class-class I or class II (Sec. 1.1).

3. Whether an affidavit of compliance (Sec. 1.4) and certificate of testing for accuracy (Sec. A.3.3) are required.

4. Whether a specific warranty is to be required (Sec. 1.5).

5. Whether pressure castings (main casings) are to be made of copper alloy or of cast iron treated for corrosion resistance (Sec. 2.2), and whether there is a

Table F.1 Metric Conversion Factors

US Customary Unit	Conversion Factor	Metric Equivalent
inches (in.)	$\times 25.4$	= millimetres (mm)
gallons (gal)	$\times 3.785412 \times 10^{-3}$	= cubic metres (m <sup>3</sup> )
cubic feet (ft <sup>3</sup> )	$\times 2.831685 \times 10^{-2}$	= cubic metres (m <sup>3</sup> )
pounds per square inch (psi)	$\times 6.894757$	= kilopascals (kPa)
pounds per square inch (psi)	$\times 6.894757 \times 10^{-3}$	= megapascals (MPa)
degrees Fahrenheit (°F)	$- 32 \times 5/9$	= degrees celsius (°C)

preference for the materials specified for the various meter components (Sec. 2.3 through Sec. 2.10).

6. Size of meter (Sec. 3.1 and Tables 1 and 2) and quantity required.

7. Type of connections for  $1^{1/2}$ -in. and 2-in. meters, whether couplings (tailpieces) are to be furnished on meters with spuds, and whether round or oval flanges are required on flanged meters (Sec. 4.3.1).

8. Whether companion flanges, gaskets, bolts, and nuts (Sec. 4.4) are to be furnished with flanged meters.

9. Details of register (Sec. 4.5) to be furnished, including

a. unit of measure----US gallons, cubic feet, cubic metres, or other.

b. position-permanently sealed or open.

c. test hand—with or without sweep test hand.

10. Whether a direct-reading remote register or an encoder-type register is required (Sec. 4.6).

11. Special materials required, if any, to resist corrosion if water is highly aggressive (Sec. A.5.3).

**III. Major Revisions.** The major changes from the 1978 standard made in this revision are:

1. A definitions section has been added (Sec. 1.2).

2. Sec. 1.5.2 now states that AWWA standards do not include warranties.

3. References to hermetically sealed registers have been modified to list permanent seals (Sec. 4.5).

4. Sec. 4.10 now refers to tamper-resistant features rather than just seal-wire holes.

5. The appendix attached to AWWA C701 has been updated.

6. The term engineering plastic replaces the term synthetic polymer throughout the standard.

7. Numerous modifications to conform to modern AWWA form and content have been added.

8. Metric units have been included where appropriate. Conversion factors are listed in Table F.1.

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AWWA C701-88 (Revision of ANSI/AWWA C701-78)

## AWWA STANDARD FOR

# COLD-WATER METERS—TURBINE TYPE, FOR CUSTOMER SERVICE

## SECTION 1: GENERAL

Sec. 1.1 Scope

This standard covers the various classes of cold-water turbine meters in sizes  $1^{1/2}$  in. through 12 in. for water works customer service and the materials and workmanship employed in their fabrication. The turbine meters covered by this standard are divided into class I and class II meters. Both classes of meters register by recording the revolutions of a turbine set in motion by the force of flowing water striking its blades.

1.1.1 Class I. Class I meters are the vertical-shaft and low-velocity, horizontal-shaft models.

1.1.2 Class II. Class II meters are the in-line, horizontal-axis, high-velocitytype turbines characterized by lower head loss and a wider normal operating flow range than class I models.

### Sec. L2 Definitions

In this standard the following definitions shall apply:

1.2.1 Manufacturer: The party that manufactures or produces the meter covered by this standard.

1.2.2 *Purchaser*: The party entering into a contract or agreement for the purchase of meters in accordance with the provisions of this standard.

1.2.3 Vendor: The party entering into a contract or agreement to supply water meters according to the provisions of this standard; the seller. A vendor may or may not be the manufacturer.

### Sec. L3 References

This standard references the following documents. In their latest revision, they form a part of this standard to the extent specified herein. In any case of conflict, the requirements of this standard shall prevail.

ANSI\* B16.1—Cast Iron Pipe Flanges and Flanged Fittings, Class 25, 125, 250 and 800.

ANSI/ASME† B1.20.1-General Purpose Pipe Threads (Inch).

AWWA C706-Standard for Direct-Reading Remote-Registration Systems for Cold-Water Meters.

AWWA C707-Standard for Encoder-Type Remote-Registration Systems for Cold-Water Meters.

### Sec. 1.4 Affidavit of Compliance

The purchaser may require, in supplemental specifications, an affidavit from the manufacturer or vendor that the meters furnished in accordance with the purchase order comply with all applicable requirements of this standard.

### Sec. 15 Basis for Rejection

Meters that do not comply with all requirements of this standard and the purchaser's supplementary specifications shall be rejected.

1.5.1 Rejected meters. The manufacturer shall bear all expenses of replacing or satisfactorily correcting all meters rejected for failure to comply with this standard.

1.5.2 Workmanship and materials. The manufacturer shall repair or replace, without charge, those unmodified parts in which a defect has developed within a year's time of shipment, on their return to the manufacturer or on proper proof of a defect. AWWA standards do not contain details on manufacturers' warranties. Purchasers should review warranties offered by meter manufacturers and consider applicable implied warranty protection provided by individual state statute.

## SECTION 2: MATERIALS

### Sec. 2.1 Choice of Materials

Unless otherwise specified by the purchaser, the manufacturer may furnish any of the materials specified in each of the following subsections (Sec. 2.2 through Sec. 2.10). The composition of all alloys in this section are subject to commercially accepted tolerances.

### Sec. 2.2 Pressure Castings (Main Casings)

Main casings shall be of either a copper alloy containing not less than 75 percent copper; or of cast iron protected by a corrosion-resistant coating; or have other corrosion-resistant treatment, as specified by the purchaser.

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<sup>\*</sup>American National Standards Institute, Inc., 1430 Broadway, New York, NY 10018.

<sup>†</sup>American Society of Mechanical Engineers, 345 E. 47th St., New York, NY 10017.

### Sec. 2.3 Register-Box Rings and Covers

Register-box rings and covers shall be made of a copper alloy containing not less than 57 percent copper or of a suitable engineering plastic.

### Sec. 2.4 Measuring Cages or Chambers

Measuring cages or chambers shall be made of a copper alloy containing not less than 85 percent copper or of a suitable engineering plastic.

### Sec. 2.5 Measuring Turbines

Turbines shall be made of vulcanized hard rubber or suitable engineering plastic having sufficient rigidity and strength to operate at the rated capacity of the meter. The material shall have a specific gravity as near as possible to that of water. Turbines shall have sufficient dimensional stability to retain working dimensions at working temperatures up to  $80^{\circ}$ F ( $27^{\circ}$ C) and shall not warp or deform when exposed to operating temperatures of  $100^{\circ}$ F ( $38^{\circ}$ C).

### Sec. 2.6 Turbine Spindles

Turbine spindles shall be made of phosphor bronze, stainless steel, monel, or other suitable corrosion-resistant material.

### Sec. 2.7 Intermediate Gear Trains

Intermediate gear trains exposed to water shall be made of a copper alloy containing not less than 85 percent copper; or of other suitable corrosion-resistant metals; or of a suitable engineering plastic. If not to be exposed to water, intermediate gear trains may be made of other suitable materials.

### Sec. 2.8 External Fasteners (Casing Bolts, Nuts, Screws, and Washers)

Casing bolts, nuts, screws, and washers shall be made of a copper alloy containing not less than 75 percent copper; or of stainless steel; or of steel treated to resist corrosion by a process to be approved by the purchaser. Fasteners for nonpressure assemblies may be made of a suitable engineering plastic.

### Sec. 2.9 Coupling Tailpieces and Nuts

Coupling tailpieces and nuts shall be made of a copper alloy containing not less than 75 percent copper.

### Sec. 2.10 Companion Flanges

Companion flanges shall be made of cast iron or, when so specified by the purchaser, of a copper alloy containing not less than 75 percent copper.

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### Sec. 3.1 Size

The nominal sizes of meters (see Table 1) shall be the same as the nominal sizes of the casing connections.

Nominal Meter Size in.	Safe Maximum Operating Capacity gpm	Maximum Rate for Continuous Duty gpm	Maximum Loss of Head at Safe Maximum Operating Capacity* <i>psi</i>	Normal Test- Flow Limits gpm
* <u></u>	Class IVertic	al-Shaft and Low-Vel	ocity Horizontal Type	
11/2	100	50	15	12-80
2	160	80	15	16-120
3	350	175	15	24-250
4	<b>60</b> 0	300	15	40-400
6	1250	<b>62</b> 5	15	<b>80-10</b> 00
8	1800	900	15	140-1600
10	2900	1450	15	<b>22525</b> 00
12	4300	2150	15	400-4000
	Cl	ass II—In-Line (High	Velocity) Type	
2	160	100	7	4-160
3	350	240	7	8-350
4	<b>6</b> 30	420	7	15-630
6	1400	<b>92</b> 0	7	<b>30</b> –1400
8	<b>24</b> 00	1600	7	<b>5024</b> 00
10	3800	<b>2</b> 500	7	75-3800
12	5000	3300	7	120-5000

### Table 1 Operating Characteristics

\*Does not include strainer, which may be required in some applications.

### Sec. 3.2 Capacity

The nominal capacity ratings and the related pressure-loss limits shall be the same as those shown in Table 1 for the safe maximum operating capacities.

### Sec. 3.3 Length, Width, and Height

Maximum overall meter length, face to face of spuds or flanges, shall not be greater than shown in Table 2. A filler piece may be used to increase the length of a shorter meter to meet this requirement. Meter width and height shall not be greater than shown in Table 2. The distance from the centerline of the meter outlet to the lowest point on the meter bottom shall not be greater than shown in Table 2.

### Sec. 3.4 Test Plugs

The test plug is optional for the manufacturer.

### Sec. 3.5 Pressure Requirement

Meters supplied under this standard shall operate without leakage or damage to any part when operated continuously at a working pressure of 150 psi (1050 kPa).

### Sec. 3.6 Accessibility

Meters shall be designed for easy removal of all interior parts without disturbing the connections to the pipeline. Straightening vanes need not be removable while the meter case is still connected in line.

Meter Size in.	Maximum Dimensions					
	Length in.	Width in.	Height in.	Centerline of Outlets to Base in.		
11/2 (screw)	12 3/4	9	17	6 1/2		
$11/_2$ (flange)	13	9	17	6 ¼ <sub>2</sub>		
2 (screw)	15 1/2	9 ¼ <sub>2</sub>	20	8 1/2		
2 (flange)	18	9 1/2	20	8 1/ <sub>2</sub>		
3	24	14	28	13 1/2		
4	29	15 <sup>1</sup> /2	28	. 14		
6	36 1/2	21	31	15 <sup>1</sup> / <sub>2</sub>		
8	43 3/4	27 1/2	31	16		
10	60	29	35	20 1/2		
12	68	31	42	21		

### Table 2 Meter Dimensions for Class I and Class II Turbine-Type Meters

### Sec. 3.7 Registration Accuracy

Meters shall meet the following requirements for accuracy with water at a temperature less than  $80^{\circ}F(27^{\circ}C)$ .

3.7.1 Class I. Class I meters shall register not less than 98 percent and not more than 102 percent of the water that actually passes through at any rate of flow within the normal test flow limits set forth in Table 1.

3.7.2 Class II. Class II meters shall register not less than 98.5 percent and not more than 101.5 percent of the water that actually passes through at any rate of flow within the normal test flow limits set forth in Table 1.

### Sec. 3.8 Markings

The size, model, and direction of flow through the meter shall be cast on the outer case. Meters that conform to AWWA class II shall have this designation and the meter serial number permanently indicated on the external surface of the meter.

3.8.1 Register boxes. The name of the manufacturer shall be cast in the lid of the register box. The serial number of the meter shall be imprinted on the lid. If the lid is omitted because the meter is equipped with a remote register, the serial number shall be imprinted on the upper main-case cover.



### Sec. 4.1 Main Case

All meters shall have an outer case with a separate, removable measuring chamber or cage in which the turbine operates. Castings shall not be repaired in any manner. The inlet and outlet shall have a common axis. Connection flanges shall be parallel.

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Meter	Meter Coupling Tailpiece	Bolt Hole Circle	Number of	Bolt Hole	Minimum Th	ucknessin.
Size in.	Length in	Diameter in.	Bolt Holes	Diameter in.	At Bolt Hole	At Hub
1 1/2 (flanged oval)		4	2.	5/8	9/ <sub>16</sub>	13/16
$1 \frac{1}{2}$ (screw)	2 <sup>7</sup> /8			—	—	_
2 (flanged oval)		4 <sup>1</sup> /2	2	3/4	5/ <sub>8</sub>	7/8
2 (flanged round)	<del></del>	4 3/4	4	3/4	5/8	7/8
2 (screw)	3					
3		6	4	9/4	8/4	1 <sup>3</sup> /16
4		7 1/2	8	3/4	15/ <sub>16</sub>	1 5/26
6		9 <sup>1</sup> / <sub>2</sub>	8	7/8	1	1 9/16
8		11 3/4	8	7/8	1 <sup>1</sup> /8	$1^{3/4}$
10		14 1/4	12	1	1 <sup>3</sup> /16	1 15/16
12		17	12	1	1 1/4	2 3/16

## Table 3 Meter Connections-Companion-Flange Dimensions

### Sec. 4.2 External-Case Screws, Bolts, Nuts, and Washers

All external screws, bolts, cap bolts, nuts, and washers shall be designed for easy removal after long service.

### Sec. 4.3 Main-Case Connections

4.3.1  $I^{1}/_{2}$ -in. and 2-in. meters. Main case connections for  $1^{1}/_{2}$ -in. and 2-in. meters shall be either spuds on both ends or flanges on both ends, as required by the purchaser's supplementary specifications.

4.3.1.1 Meter spuds shall be tapped  $1^{1/2}$  in. and 2 in., as required, with ANSI/ASME B1.20.1 internal-taper pipe thread.

4.3.1.2 Flanged connections shall be faced and drilled and shall be of the round or oval type, as required by the purchaser's supplementary specifications. The number of bolt holes and the diameter of the bolt holes and bolt circle shall be as set forth in Table 3.

4.3.1.3 Meter couplings (tailpieces) shall be provided if required by the purchaser's supplementary specifications.

4.3.2 3-, 4-, 6-, 8-, 10-, and 12-in. meters. Main-case connections for 3-, 4-, 6-, 8-, 10-, and 12-in. meters shall be flanges. The flanges shall be of the round type, faced and drilled, and shall conform to ANSI B16.1 cast-iron pipe flange, class 125. (ANSI/AWWA C115/A21.15\* flanges also match class 125 ANSI B16.1 flanges.) See Table 3 for diameter and drilling.

### Sec. 4.4 Companion Flanges

Companion flanges, gaskets, bolts, and nuts shall be provided if required by the purchaser's supplementary specifications. Dimensions shall conform to Table 3.

<sup>\*</sup>ANSI/AWWA C115/A21.15, American National Standard for Flanged Ductile-Iron and Gray-Iron Pipe With Threaded Flanges.

4.4.1  $l^2/2$ -in. and 2-in. meters. Companion flanges shall be faced, drilled, and tapped,  $l^1/2$  in. or 2 in., as required, with ANSL/ASME B1.20.1 internal-taper pipe thread.

4.4.2 3-, 4-, 6-, 8-, 10-, and 12-in. meters. Companion flanges shall be faced, drilled, and tapped with ANSI/ASME B1.20.1 cast-iron pipe thread and shall conform to ANSI B16.1 cast-iron pipe flange, class 125. (ANSI/AWWA C115/A21.15 flanges also match class 125 ANSI B16.1 flanges).

### Sec. 4.5 Registers

Unless the requirements of Sec. 4.5.2 apply, registers shall be straight-reading, either permanently sealed by the manufacturer or open, and shall read in US gallons, cubic feet, cubic metres, or other units, as specified by the purchaser. The register mechanism shall not be in contact with the water that is being measured.

4.5.1 Register odometers. The numerals on the odometer wheels shall not be less than 3/16 in. in height and should be readable at a  $45^{\circ}$  angle from the vertical.

4.5.1.1 The register lock and side gears shall be fastened securely to the odometer wheel discs and hubs. The tumbler pinions shall mesh accurately at the turnover points with the lock and side gears of the adjacent odometer wheels. Both main and pinion shafts shall be so secured in the register frame, register plates, or both that they cannot come out of position. The pinion shaft shall be so designed that there is no possibility of its bending and allowing the pinion to skip at the turnover point.

4.5.1.2 If the register is permanently sealed, gears and pinions shall run free on fixed shafts or shall be fixed on shafts that run free in the register frame, register plates, or both, and they shall be constructed so that they cannot become unmeshed. Pinions may operate between odometer wheels mounted in partition plates.

4.5.1.3 The maximum indication of digits appearing on the first odometer wheel and the minimum capacity of the register shall conform to Table 4.

4.5.1.4 The register shall have a test index circle, which shall be divided into 10 equal parts. The hand or pointer shall taper to a sharp point and shall be accurately set and securely held in place.

4.5.1.5 If registers are furnished with center-sweep test hands, then there shall be an index circle located near the periphery of the register and graduated into

Meter Size	Maxim	um Allowable I on Initial Dia	ndication I	Minim	Minimum Allowable Capacity of Register (millions)		
in.	ft <sup>3</sup>	gal	m <sup>3</sup>	ft <sup>3</sup>	<b>B</b> al	m <sup>3</sup>	
1 1/2	10	100	1	10	100	.1	
2	10	100	1	10	100	.1	
3	10	100	1	10	100	.1	
4	100	1000	10	10	100	1	
6	100	1000	10	100	1000	1	
8	1000	10,000	100	100	1000	10	
10	1000	10,000	100	1000	1000	10	
12	1000	10,000	100	1000	10,000	10	

Table 4 Maximum Indication on Initial Dial and Minimum Register Capacity

100 equal parts, each tenth graduation being numbered. The hand or pointer shall taper to a point and shall be accurately set and securely held in place. The quantities indicated by a single revolution of the test hand shall be those shown in Table 4 for initial dial.

4.5.2 Standard straight-reading register. A new model of meter, as distinguished from modifications of existing models first supplied under this standard in 1978 or thereafter, shall be equipped with a straight-reading register of the centersweep test-hand type, with the test circle located on the periphery of the register and graduated in 100 equal parts, each tenth graduation being numbered. Register construction shall conform to all applicable requirements of Sec. 4.5.1.

### Sec. 4.6 Register Boxes

The lid shall be recessed and shall overlap the register box to protect the lens. The lens shall be securely held in place. All compartments of meters that have stuffing boxes exposed to the atmosphere shall be provided with  $\frac{1}{6}$ -in. diameter drain holes. When a meter is equipped with a remote register, the register-box lid may be omitted. Provision shall be made to adapt encoder-type registers per AWWA C707 or direct-reading remote-type registers per AWWA C706, if such registers are required by the purchaser's supplementary specifications.

### Sec. 4.7 Intermediate Gear Trains

Intermediate gear trains may be mounted on the measuring chamber or cage or in the main casing. When not exposed to water, they may be combined with or adjacent to the register gearing. Intermediate gear trains located in the line of flow shall be of the oil-enclosed type or shall be constructed of self-lubricating materials. They shall have separate housings or shall form housings with the main casing or measuring chamber and shall operate in a suitable lubricant.

### Sec. 4.8 Measuring Chambers or Cages

The measuring chambers or cages shall be self-contained units, firmly seated and easily detached and removed from the main case. Chambers or cages with turbines that have revolving spindles shall have removable bearings. Chambers or cages with stationary spindles on which the turbine revolves shall have rigid, centrally located fastenings for the spindles and bushings or the bearings shall be replaceable.

### Sec. 4.9 Strainers

Meters may be provided with strainers. Strainers, if provided, shall be rigid, easily removable, and have an effective straining area at least double that of the meter main-case inlets.

### Sec. 4.10 Tamper-Resistant Features

Register-box screws, locking pins, main-case top, adjustment vanes, and inlet and outlet coupling nuts, if furnished, shall be equipped with tamper-resistant features. If drilled for seal wires, seal-wire holes shall not be less than 3/32-in. in diameter.

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## APPENDIX A

# Supplemental Information

This appendix is for information only and is not a part of AWWA C701.

## SECTION A.1: UNITS OF MEASUREMENT

The majority of water meters currently in service in the United States register in either US gallons or cubic feet. With the availability of the metric system, the user now may select from three units of measure—US gallons, cubic feet, or cubic metres.

## SECTION A.2: REGISTER TYPES

Water-meter registers must be of the straight-reading (odometer) type on new meters. Although the round-reading register is no longer manufactured, many are still in use throughout the country in various water utilities.

The round-reading register is more often misread than the straight-reading register, and the problem is further complicated if more than one make of meter is used in a single water system. It is also more difficult to print postcards for customers to record meter readings when two or more makes of meters with round-reading registers are used. It is recommended that the straight-reading (odometer) type of register be adopted as standard to eliminate these difficulties.

## SECTION A.3: TESTS

### Sec. A.3.1 Capacity and Pressure-Loss Tests

Capacity tests are tests of the design of a meter. Once a meter of each size of a given design has been tested for pressure loss at safe maximum operating capacity, it should not be necessary to test others of the same design. If a strainer is included in the meter assembly, care should be taken to account for additional pressure loss through the strainer, which is in addition to the pressure loss through the meter.

The pressure loss should be determined using two identical piezometer rings of the same diameter as the nominal size of the meter being tested. The piezometer rings must be free from any burrs where the holes are drilled through the wall of the ring. No fewer than four holes should be provided, drilled in pairs on diameters at right angles to each other. The inlet ring should be set close to the meter at a distance of eight diameters or more below the nearest upstream stop valve or fitting. The outlet ring should be placed at a distance of 8-10 diameters from the outlet of the meter. The diameter of the inlet and outlet pipe should be the same as the

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nominal size of the meter to be tested. The rings are to be connected to a suitable DP cell or manometer with measurement capability of 0.1 psi. If a manometer is used, provisions should be made for the complete removal of air from the apparatus, and the installation should be such that air will rise to the air outlets.

Provisions must be made for traps to prevent accidental expulsion of mercury into the test line when using mercury manometers. If measurements of U-tube manometers are to be made at relatively high flow rates, then it is necessary to read both sides of the manometer column simultaneously to compensate for irregularities in the diameter of the manometer U tube, and to avoid errors caused by fluctuations. (Other appropriate types of manometers may be used.) The pressure loss of inlet and outlet piping from meter to piezometer rings shall be deducted in determining meter pressure loss.

### Sec. A.3.2 Pressure Tests

A pressure test should be made on each size of a particular design of meter furnished. The test pressure should be 300 psi (2100 kPa) static, which may be produced by use of a hand pump or any other available device. The meter should be tested for accuracy before and after it has been pressure tested to determine whether there has been any distortion that could affect the registration. If satisfactory results are obtained, it is unnecessary to make more than one pressure test on each size of a given design of meter.

### Sec. A.3.3 Accuracy Tests

All meters should be tested for accuracy of registration at flow rates and testflow quantities in accordance with Water Meters-Selection, Installation, Testing, and Maintenance\* (hereafter referred to by the short title, Manual M6, Water Meters). If the purchaser does not have suitable means for testing, the manufacturer should be requested to furnish a certificate showing that each meter has been tested for accuracy of registration and that each meter complies with the accuracy and capacity requirements of AWWA C701, Standard for Cold-Water Meters-Turbine Type, for Customer Service, when tested in accordance with Manual M6, Water Meters.

### SECTION A.4: TESTING EQUIPMENT

The measuring device that is used to determine the amount of water discharged when testing should be designed to provide measuring accuracy to within 0.25 percent of the actual quantity. Tanks and scales should be tested and recalibrated quarterly or at least semiannually, and records of such tests and calibrations should be kept.

\*Water Meters-Selection, Installation, Testing, and Maintenance. Manual M6. AWWA, Denver, Colo. (1986).
## SECTION A.5: REGISTRATION ACCURACY

In a turbine meter, the motion of the turbine is transmitted by a system of gearing to the register, which records the flow in convenient units of measurement. The gearing translates the motion of the turbine into the unit of measurement indicated by the register. The registration is thus directly dependent on the number of revolutions of the turbine. The registration is a true measure of flow only when the meter has been properly calibrated. After proper calibration, the meter will continue ' to register correctly only so long as the turbine continues to make the proper number of cycles for each unit of quantity that passes through the meter. If any condition develops whereby the turbine is compelled to make fewer than the proper number of cycles per unit of quantity passed through the meter, the meter will under-register. If it is compelled to make more than the proper number of cycles, it will over-register. Under ordinary working conditions several factors may cause inaccurate registration after comparatively short intervals. The more important of these are excessive wear, extreme temperatures, corrosion, improper installation, materials in suspension, and the presence of entrapped air in the lines.

#### Sec. A.5.1 Excessive Wear

To avoid excessive wear, the meter should be set in a horizontal position, be provided with proper flow conditioning in accordance with the manufacturer's recommendations, and be sized large enough for the water demand so that it is not run at excessive speeds. The results of excessive wear of the turbine or measuring chamber are slippage and under-registration. Excessive wear of an intermediate gear train may cause the gears to slip or bind. In either case, if the meter does not stop entirely, under-registration will result. The safe maximum operating capacities given in Table 1 of AWWA C701 are the maximum rates of flow at which water should be passed through the meter for only short periods of time at infrequent intervals. Maximum flow rates, if continuous, could be destructive to the meter. For continuous 24-h service, meters of the turbine type should not be operated at flows greater than those shown in column 3, Table 1, AWWA C701.

#### Sec. A.5.2 Temperature Extremes

Cold-water meters are not affected by temperatures of up to about  $80^{\circ}F(27^{\circ}C)$ . For temperatures higher than  $80^{\circ}F(27^{\circ}C)$ , meters with slightly larger clearances than usual should be used, and the accuracy limits set forth in Sec. 3.6 of AWWA C701 may have to be modified. High temperatures can cause expansion of a turbine and create unusual friction or bind the turbine in its chamber. The result is slippage and under-registration or complete stoppage of the meter. Lower temperatures have no noticeable effect on the working parts of the meter unless the water freezes, which may cause damage to the meter. To avoid problems caused by temperature extremes, meters should be located where they will be protected from heat and freezing.

If the authority having jurisdiction so requires, at locations where hot water from heating systems is not allowed to expand back through the meter, a backflowprevention device consistent with the degree of hazard and a pressureand-temperature-relief valve should be installed sufficiently downstream of the meter.

#### Sec. A.5.3 Corrosion

All metals used in the construction of a meter are affected by the corrosive action of water, although the action is very slow with most potable waters. It should be recognized, however, that when meters are used in highly aggressive waters it may be necessary to use materials that are more resistant to corrosive attack. The solution of the corrosion problem requires a high degree of experience and knowledge, and the manufacturer should be consulted for assistance.

#### Sec. A.5.4 Improper Installation

Turbine-meter registration accuracy can be assured only when the meter has been properly installed and calibrated in accordance with the manufacturer's recommendations and/or Manual M6, *Water Meters*. Accuracy of registration and longevity of turbine meters depends on a swirl-free, uniform flow-velocity profile both upstream and downstream of the meter (see Manual M6, *Water Meters*).

#### Sec. A.5.5 Materials in Suspension

Foreign material carried in suspension has a tendency to fill the space between the turbine vanes and to cause over-registration. Such over-registration is not limited to turbine-type meters. Meters provided with strainers will retain the larger particles in suspension, but the strainer will soon become clogged if the water is not kept reasonably free of suspended matter. A partially clogged strainer can cause uneven flow distribution through the meter, resulting in error of registration. Sand is especially destructive, and care should be exercised to keep sand from reaching meters.

#### Sec. A.5.6 Entrapped Air

All water meters will record the presence of trapped air in the lines as inaccurate registration; this inaccuracy may result in a substantial over-registration in certain circumstances. In addition, entrained air can cause meter damage and premature wear; precautions should be taken to either eliminate or minimize this condition.

## SECTION A.G: PERIODIC TESTS

Meters properly selected as to size and type will give satisfactory service over a long period of time without attention only if operated under ideal conditions. Under ordinary conditions, meters must be given some care if they are to function properly. In most cases it is impossible to ascertain, without actual testing, whether a meter in service is registering with the required degree of accuracy. Consequently, to ensure reliable meter measurements, it is essential that all meters be subjected to periodic tests. The interval between tests and the method of conducting them must be governed largely by local conditions. Many state regulatory commissions specify intervals between tests on the basis of time or quantity. Under average conditions, the intervals between tests should not exceed the limits set forth in Table A.1.

Meter Size in.	Years Between Tests	
1 1/2	4	
2	4	
3	3	
4	2	
6	1	
8	1	
10	1	
12	1	

### Table A.1 Average Recommended Intervals Between Meter Tests

## SECTION A.7: METER STORAGE

Meters should be stored in a location that is not subject to unduly high or low temperatures. If meters are to be stored outdoors for an extended period of time, they should be covered to protect them from direct sunlight.

## SECTION A.8: INSTALLATION

Any and all instruction manuals supplied by the manufacturer should be reviewed in detail before installation of meters. It is recommended that new service lines be flushed prior to installing the water meter. A spool piece of a length matching the meter to be installed should be used in place of the installed meter when flushing. An old meter with the measuring element removed could be used in place of the spool piece.

#### Sec. A.8.1 Electrical Grounded Pipe Systems

"AWWA opposes the grounding of electrical systems to pipe systems conveying drinking water to customer's premises."\* At the time this edition of AWWA C701 was published, the latest revision to the policy statement of AWWA on the grounding of electrical circuits to water pipes had been adopted on Jan. 28, 1980, and reaffirmed on Jan. 25, 1987. However, it must be recognized that many pipe systems continue to be used as a grounding electrode system.

Section 260-81 (A) of the National Electrical Code (NEC) requires that "continuity of the grounding path or bonding connection to interior piping shall not rely on water meters." Most utilities require permanent ground strapping around meters to prevent accidents to workers changing meters. All meters should be permanently ground strapped.

\*\*Statements of Policy on Public Water Supply Matters: Grounding of Electric Circuits on Water Pipe." In 1987-88 Officers and Committee Directory, AWWA, Denver, Colo. (1987).



#### Sec. A.8.2 Misaligned Pipes

Meters should be set in a horizontal position, protected from freezing, damage, and tampering. The line opening, between inlet and outlet valves and other appurtenances, in which the meter is to be set should be large enough to accommodate the laying length of the meter, coupling gaskets, strainer (if installed), and straight piping necessary for proper flow conditioning both upstream and downstream of the meter. (See Manual M6, Water Meters, regarding class I or class II turbine-meter installations for a detailed discussion of turbine-meter-installation considerations.) The meter should not be used to straighten misaligned pipes because of the potential for damage to the meter. Proper alignment of piping during installation and prior to the meter installation can be facilitated by the use of a spool piece of the proper length.

#### Sec. A.8.3 Placing Meter in Service

After the service line has been thoroughly flushed and the meter installation completed, filling the service line and meter with water should be accomplished by slowly opening the inlet values and allowing trapped air to be released slowly at the highest point available. Rapid expulsion of large slugs of entrained air should be avoided because of possible damage to the meters internal measuring mechanism.

#### SPECIFICATION - WATER METERS

#### <u>General:</u>

All meters shall be positive displacement type only, utilizing either a nutating-disc or a oscillating-piston measuring element. All meters shall meet or exceed AWWA standard C-700 as most recently revised. Consideration will be given to meters exceeding these standards.

#### Physical Dimensions:

Meters shall have the following physical dimensions:

SIZE	Laying Length	Meter Ends
5/8" X 3/4" 1" 1 1/2"	7 1/2" 10 3/4" 13"	male threaded male threaded oval flange
2 "	17 "	oval flange

#### Body:

All meters shall be of a split case design. All meters shall have a bronze main housing with access plate of bronze or engineered polymer. Securing bolts shall be stainless steel or brass. No plastic main housings will be accepted. For in-line testing purposes, all 1 1/2" and 2" meters shall include a tapped test plug or tapped spool pieces.

#### Register:

All registers must be straight reading, hermetically sealed, registering in U.S. gallons. No water-filled registers or registers incorporating change gears will be accepted. All register lenses shall be heat treated glass, and shall be tempered or annealed for extra strength. All registers shall be quaranteed for a minimum of **ten years**.

#### Register Box, Lid, and Screws:

All register box enclosures and lids shall be bronze or synthetic polymer. However, register lid must support the weight of the meter and remain intact if carried by the lid only. All screws utilized to attach register to the main case shall be stainless steel or bronze. No exceptions. No plastic screws or plastic push pins will be accepted. All screws and enclosures shall be drilled to accept sealing wire.

00179

#### Meter Testing and Serializations:

All meters provided must be factory tested. Flow rates and accuracy requirements shall be those as prescribed by AWWA standard C-700. These test results shall be printed on a test tag which will be attached to each new meter. Each test tag will also have the serial number of the meter clearly printed on it. The serial number shall also apppear on the top of the register lid as well as the top portion of the main case. Serial numbers stamped on the side of the main case will not be accepted.

#### Acceptable Manufacturers:

For the purpose of standardization and reduced parts inventory cost, the following shall be construed as the only acceptable meter manufacturers. No other meter manufacturers will be considered at this time.

#### SENSUS TECHNOLOGIES (ROCKWELL) BADGER NEPTUNE

#### Literature:

Each bidder will be required to send (2) sets of descriptive literature, pressure loss charts, and accuracy charts for each model bid. Published warranties shall also be sent in bid package. Failure to do so will result in rejection of bid.

#### <u>Specifications:</u>

Any deviation from specifications indicated herein must be clearly pointed out; otherwise, it will be considered that items offered are in strict compliance with these specifications, and successful bidder will be held responsible thereof. Deviations must be explained in detail.

#### <u>Scrap Meters:</u>

Bidders are encouraged to submit a brass meter scrap price. This price item will be considered in the bid evaluation. All scrap meters provided shall be brass, no plastic and/or iron bodied meters will be furnished. Within thirty (30) days upon request of the Utility Company, the successful bidder shall have made arrangements with purchasing department personnel, and have all scrap meters removed. It is the responsibility of the successful bidder to pay all freight cost incurred in this process.

#### Performance:

Efficient service is essential. Therefore, if it is ascertained that the holder of the contract is unable to make delivery within reasonable time and it becomes necessary to make procurement from other than the holder of the contract, the Company may do so.

00180

All bids will be avaluated and recommendations will be made for award on the following information:

- Meet specification requirements 1.
- Data on performance evaluation Unit cost 2.
- 3.
- 4.
- Delivery time Trade in allowances 5.

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### PERFORMANCE EVALUATION

5

<u>5/8" x 3/4" METER</u> Manufacturer	Mode1
Maximum Capacity	_ G.P.M.
Normal Operating Range	
Pressure loss through meter at AWWA max. c	apacityP.S.I.
Published accuracy warrantyyear	s ormillion gallons,
Low Flow Accuracy% at%	G.P.M.
<u>1"_METER</u> Manufacturer	Mode1
Maximum Capacity	_ G.P.M.
Normal Operating Range	_toG.P.M. + 1.5%
Pressure loss through meter at AWWA max. c	apacityP.S.I.
Published accuracy warrantyy	ears ormillion gallons,
Low Flow Accuracy% a	tG.P.M.
<u>1 1/2" METER</u> Manufacturer	Mode 1
Maximum Capacity	_G.P.M.
Normal Operating Range	
Pressure loss through meter at AWWA max. c	apacityP.S.I.
Published accuracy warrantyyea	rs ormillion gallons,
Low Flow Accuracy% at	G.P.M.
<u>2" METER</u> Manufacturer	Mode 1
Maximum Capacity	G.P.M.
Normal Operating Range	toG.P.M. + 1.5%
Pressure loss through meter at AWWA max. c	apacityP.S.I.
Published accuracy warrantyyea	rs ormillion gallons,
Low Flow Accuracy% at	G.P.M.

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## METER TEST REPORT

	P.O. No	Invoice	No			
	Utility Name	- <u></u>			Service Date	
	Meter Size	MFR		_ Serial No		
	Meter Type		Meter Location .	<u> </u>	·····	
	BY PASS					
	BEFORE TEST		METER REA	DINGS	AFTER TEST	
	Fire Line Register		🔲 GAL	LONS	Fire Line Register	
	High Flow Benister		🗆 ເບ.	FT.	High Flow Register	
	Low Flow				Low Flow	
<b>.</b>					Register	
	BEFORE TEST		FLOW RATES	(in g.p.m.)	AFTER TEST	
				OPERATIVE		
	High Flow	<del></del>	BEFORE	EST	High Flow	
	Low Flow				Low Flow	
	Total				Total	
			METER CONDIT	ION DATA		
٥	Accuracy OK - no repair necessary -			Valve Section	n Faulty	
۵	Foreign Material Jamming Meter			Register Inop	perative	
٥	Low Flow Element Faulty	<u> </u>		Combining D	Prive Faulty	
	High Flow Element Faulty			Fireline Section	ion Inoperative	
۵	Gear Train inoperative			🗇 Parts Eroded	aggressive Water	
			-			
				183		$\frac{3713}{1714}$
		· · · · · · · · · · · · · · · · · · ·	<u> </u>		·····	······································

METER ACCURACY REPORT

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## ACCURACY BEFORE REPAIR

•	FLOW	QUANTITY DELIVERED - UTILITY METER							
QTY. RUN TE <b>ST METER</b>	RATE (G.P.M.)	LOW FLOW ELEMENT	HIGH FLOW	FIRELINE ELEMENT	TOTAL QTY. DELIVERED	% CORRECTION FACTOR	% ACCURACY		
				· · ·					
				: 					
				· .					
		· · ·							
-									
<u></u>									

## ACCURACY AFTER REPAIR

QTY. RUN	FLOW	QUANTITY DELIVERED - UTILITY METER					
TEST METER	RATE {G.P.M.}	LOW FLOW	HIGH FLOW	FIRELINE	TOTAL QTY. DELIVERED	% CORRECTION FACTOR	% ACCURACY
					<u> </u>	-	r <u> </u>
	-				-		

		CHANGE GEAR DATA			Test Performed by:	
		MAINLINE		CURRENT	DISC	
Register Gear	Found Left				;	· · · · · · · · · · · · · · · · · · ·
					<u> </u>	Witnessed by: 3714
St. Sox Gear	Found Left					
				00101		1715

# METER REPLACEMENT PROGRAM STATUS

3715



Intra-company correspondence

TO:	Gary Morse
FROM:	Frank Sanderson J.

DATE: June 18, 1993

#### SUBJECT: Meter Replacement Program

Chapter two, section E, of the Comprehensive Meter Program (CMP) addresses SSU's meter change out program. The CMP states that SSU will change out 5% of it's meters (approximately 7500 meters) during 1993.

The CMP did not address the manpower requirements nor funding needed to implement the meter change out program for 1993. This will necessitate pushing back full implementation of a meter change out program until January of 1994 to allow funding to be provided through the budgeting process. However between 1500 - 2000 meters will be changed out this year.

To date, Customer Service has issued service orders which have resulted in the replacement of approximately 500 low registering or stuck residential water meters state wide.

The Operations Team has reviewed the water and wastewater consumption report prepared by Monica Smitherman and the Unaccounted for Water Report prepared by Operations Administration. Based on these two reports, the following water and wastewater systems have been selected for meter change outs.

#### South Region

Lehigh & Marco Island (select older areas) Leisure Lakes / Covered Bridge

### West Region Spring Hill (select older areas)

Palm Terrace / CL Smith / Ell Nar Oak Forest Salt Springs Lake Gibson

**Central Region** University Shores (select older areas) Apple Valley Morningview Venetian Village

#### North Region

Woodmere & Beacon (select older areas) Palm Port Park Manor

I have requested that John Hilton contact several underground contractors for quotes to perform meter change outs. An outside contractor may be SSU's only recourse to achieving the goals as set forth by Charles Sweat's sworn testimony to the Public Service Commission and The Comprehensive Meter Programs recommendations.

#### June 18, 1993 (page 2) Meter Replacement Program Memo

An approximation of the costs to replace 7,500 meters to meet the afore mentioned goal of 5% replacement of residential meters in 1993 would be in the \$275,000.00 to \$300,000.00 range. This figure would include the cost of meters and installation.

Periodic updates will be provided to keep you posted as to the progress of the meter change out program.

/csd

cc: Bert Phillips Dave Denny Jim Ragsdale Joe Roberts Bill Williams Priscilla Wampler Charles Sweat Judy Sweat Karen Shofter

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