BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 930780-TL tariff filing to change the way) ORDER NO. PSC-93-1367-FOF-TL service charges are applied for) ISSUED: September 20, 1993 individual disasters in Florida) by BELLSOUTH TELECOMMUNICATIONS,) INC. d/b/a SOUTHERN BELL) TELEPHONE AND TELEGRAPH COMPANY.)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK JULIA L. JOHNSON LUIS J. LAUREDO

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

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On July 26, 1993, BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company of Florida (Southern Bell or the Company) filed a tariff to introduce a Disacter Relief Plan (the Plan). The Plan's components include waiving nonrecurring service charges and providing certain jacks and associated wiring when re-establishing service at a location destroyed by natural disasters (e.g. fire, tornado, wind, etc.) and when establishing service at a new or temporary location due to the occurrence of a natural disaster. The Plan waives service charges a maximum of two times in connection with the same disaster.

The Company's current tariffed policy for disaster relief provides for waiving service charges for re-establishing at the original location, a customer's equivalent service after the premises is made untenable by fire, flood, or other acts of God. The difference between the proposed and existing policies toward disaster relief is that the proposal provides for a waiver of service charges for establishment of service at new/temporary locations.

Due to the inability to forecast the occurrence of natural disasters, it is impossible to estimate the revenue impact of this proposal. In a letter dated January 19, 1993, Southern Bell reported that the total amount of waivers for residential and business service order charges alone during the period September 1, 1992, to October 31, 1992, due to Hurricane Andrew was \$581,051.60.

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Upon review, we find that the Company's proposed Disaster Relief Plan which provides a permanent policy for addressing hardships ensuing from natural disasters is in the public interest. We shall approve the tariff filing.

Therefore, it is

ORDERED by the Florida Public Service Commission that BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company's tariff to introduce a Disaster Relief Plan is hereby approved. It is further

ORDERED that this tariff shall become effective September 24, 1993. If a timely protest is filed this tariff shall remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission this 20th day of <u>September</u>, 1993.

STEVE TRIBBLE Director Division of Records and Reporting

(SEAL)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that ORDER NO. PSC-93-1367-FOF-TL DOCKET NO. 930780-TL PAGE 3

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is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal as provided by Rule 25-22.036(4), Florida proceeding, in the form provided by Rule Code, Administrative 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on October 11, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.