BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of tariff filing to revise jurisdictional reporting requirements by CENTRAL TELEPHONE COMPANY OF FLORIDA (T-93-662 FILED 11/15/93)

) DOCKET NO. 931154-TL

In Re: Request for approval of) tariff filing to revise) jurisdictional reporting) requirements by UNITED TELEPHONE) COMPANY OF FLORIDA (T-93-669) FILED 11/15/93)

) DOCKET NO. 931155-TL) ORDER NO. PSC-94-0051-FOF-TL) ISSUED: January 13, 1994

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK JULIA L. JOHNSON LUIS J. LAUREDO

ORDER APPROVING TARIFF FILINGS

BY THE COMMISSION:

I. Background

On May 10, 1993, we held a workshop with all major LECs and IXCs. The objective was to reach an agreement regarding appropriate tariff language for two apparent problems. These are: time spent on the completion of the entire PIU audit process, and payment of penalties or credits for under or over reporting PIU.

The instant tariff filings by United and Centel are the result of the aforementioned workshop and from local transport restructure. These filings address stricter time frames for PIU procedures, mechanized PIU systems, penalties and payments, two new elements which require PIU reports, the Joint LEC Audit Committee, and Commission involvement in PIU proceedings.

DOCUMENT MEMBER-DATE

00432 JAN 13点

FPSC-RECURDS/REPORTING

II. The Filings

Because United and Centel's filings mirror each other, the proposed changes in both tariffs are addressed together.

A. QUARTERLY REPORT UPDATES MANDATED

Current tariff provisions for Centel and United do not require IXCs to submit an updated quarterly jurisdictional report. This can cause inaccuracies resulting from traffic pattern changes. The proposed tariff would require the IXCs to report their PIU, on a quarterly basis, for all switched access services. Upon review, we find this provision to be appropriate.

B. CALL DETAIL RECORDS RETENTION SHORTENED

Centel and United's current tariff language relating to maintenance of customer records for switched access provides that call detail records shall be retained for a minimum of one year. IXCs have complained that the one year requirement is needlessly burdensome. Thus, Centel and United propose a less stringent minimum of six months. A similar reduction has been previously approved for Southern Bell. Upon review, we find the reduction to be appropriate.

C. PIU ADJUSTED BASED ON AUDIT RESULTS

The proposed tariff will allow Centel and United to adjust the customers' PIU based on audit results. The PIU resulting from the audit will be applied to the usage for the quarter the audit was completed, the usage for the quarter prior to the completion of the audit, and to the two quarters following the completion of the audit. After that time, the IXC may report a revised PIU. However, if the revised PIU represents a deviation of five percentage points or more from the audited PIU, and that deviation is not due to identifiable and acceptable reasons, Centel or United may again audit the IXC. Upon review, we find this approach to be appropriate.

D. COST OF AUDITOR

Centel and United propose that if, as a result of an audit, an IXC is found to have overstated its PIU by 5 percentage points or more, the audit fee shall be paid by the IXC within 30 days from

receipt of such bill from Centel or United. If an IXC is found to have overstated its PIU by less than 5%, the company initiating the audit shall pay the audit fee. Upon review, we find this approach to be appropriate.

E. TIME LIMITS ON CORRESPONDENCE

One area of concern for both the LECs and IXCs is the amount of time spent completing the audit. Apparently, some companies fail to respond, or respond slowly during the process. Centel and United propose that the following correspondence be sent via U.S. Certified Mail, subject to time constraints set forth below:

Choice of Auditor - 30 days from date of initial audit notice.

Choice of Test Period - 10 business days from date of initial audit notice

Provision of Test Results - 30 days from completion of field work by designated auditor.

Concurrence of Audit Results - 30 days from receipt of the audit results.

Upon review, we find this approach will expedite the process.

F. AGREED UPON AUDITOR

It appears that agreeing upon an auditor has sometimes taken months. To remedy this, United and Centel propose that if an IXC fails to meet the 30 day agreement of auditor deadline, the Joint LEC Audit Committee shall complete the audit. We find this approach to be appropriate.

G. MECHANIZED PIU TRACKING SYSTEMS

Auditors have apparently encountered difficulty extracting meaningful PIU results from audited IXC mechanized PIU tracking systems. To remedy this, Centel and United propose that if an IXC has a mechanized system in place, then a description of that system and the methodology used to calculate its PIU must be furnished to the auditor. Upon review, we find this approach to be appropriate.

H. NEW PIU ELEMENTS

Under Centel's and United's interstate local transport restructure tariffs, two new switched access PIU factors will need to be reported by IXCs operating in Florida. Upon final approval of the interstate local transport restructure tariffs, IXCs will need to report PIU factors for the following new elements:

- 1. Direct-Trunked Transport A flat-rated trunk facility which connects the serving wire center to the end office without traversing the access tandem. The direct-trunked transport PIU factor must account for all switched access originating and terminating usage carried over the direct-trunked transport facilities.
- 2. Entrance Facility A flat-rated element which denotes a switched dedicated transport facility between the LEC's serving wire center and the IXC's premises. The Entrance Facility PIU factor must account for all switched access originating and terminating usage carried over the Entrance Facility.

Centel and United propose that the PIU factor provided for each of these elements reflect the combination of all traffic which traverses the elements on a statewide, LATA, or billing account number on a LEC specific basis. Upon review, we find that this provision is appropriate to prevent potential PIU fraud.

III. Conclusion

Upon review, we find the Centel and United tariffs to appropriate in that they provide the framework for a more accurate and efficient audit process. We understand that the proposed tariff changes were substantially agreed upon by the IXCs and LECs at our May 10, 1993 workshop. We shall approve the Centel and United PIU tariff filings.

¹ Centel and United are in the process of filing their intrastate local transport restructure tariffs.

² Scheduled for 12/31/93

Therefore, it is

ORDERED by the Florida Public Service Commission that Central Telephone Company of Florida's tariff proposal to make changes to Percent Interstate Use (PIU) reporting provisions is hereby approved. It is further

ORDERED that United Telephone Company of Florida's tariff proposal to make changes to Percent Interstate Use (PIU) reporting provisions is hereby approved. It is further

ORDERED that the tariffs shall become effective on January 15, 1994. If a timely protest is filed, these tariffs shall remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, these dockets shall be closed. A protest in one docket shall not preclude the other docket from being closed.

By ORDER of the Florida Public Service Commission, this 13th day of January, 1994.

STEVE TRIBBLE, Director

Division of Records and Reporting

(SEAL)

CWM

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal 25-22.036(4), provided by Rule proceeding, as provided Administrative Code, in the form 25-22.036(7)(a)(d) and (e), Florida Administrative Code. petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on February 3, 1994.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.