

ST. GEORGE ISLAND UTILITY COMPANY, LTD.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION REGARDING THE APPLICATION FOR INCREASED RATES FOR ST. GEORGE ISLAND UTILITY COMPANY, LTD.

IN FRANKLIN COUNTY

DOCKET NO. 940100 WU

REBUTTAL TESTIMONY OF

GENE BROWN

Contractor de 1911

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2		REGARDING THE APPLICATION FOR INCREASED RATES FOR
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4		IN FRANKLIN COUNTY
5		DOCKET NO. 940109-WU
6		
7	Q.	Please state your name, profession and address.
8	Α.	My name is Gene D. Brown. I am an attorney and
9		president of Armada Bay Company, the manager of St.
10		George Island Utility Company, Ltd. My office is
11		located at 3848 Killearn Court, Tallahassee, FL 32308.
12		
13	Q.	Have you previously filed direct testimony in this
14		proceeding?
15	A.	Yes, I have.
16		
17	Q.	What is the purpose of your rebuttal testimony?
18	Α.	To respond to the direct testimony of the OPC witness
19		Kim Dismukes and several of the witnesses produced by
20		the PSC staff.
21		
22	Q.	Would you please proceed with your response to the
23		testimony of OPC witness Dismukes?
24	A.	Yes. My response will generally follow the issues in
25		the same order they appear in Ms. Dismukes testimony.

1 Ms. Dismukes seems concerned about the adjustments Q. which were made between the first case dismissed by 2 3 order of the Commission, and this case. What is the 4 basic reason that these adjustments were made? Α. Basically, the first case dismissed by the Commission 5 prompted me and the other utility employees to take a 6 hard look at the actual cost associated with the proper 7 8 operation and maintenance of the utility company. 9 However, I fail to see how the earlier case has any 10 relevance, since it was dismissed by order of the 11 Commission before any testimony was presented or before 12 any proceedings were conducted or at least concluded. 13 14 Ms. Dismukes makes comparisons with various and sundry Q. other "Class B" utilities. Do you see any relevance to 15 16 those comparisons? 17 I do not see any relevance to what it may cost to Α. No. 18 operate other utilities that are dissimilar to our 19 utility system. 20 21 What is unique about the St. George Island water Q. 22 system? 23 Α. This is one occasion when I agree with Bob Crouch, the

23 A. This is one occasion when I agree with Bob Crouch, the
 24 PSC staff engineer who was previously assigned to this
 25 case. Mr. Crouch has repeatedly stated that the St.

George Island water system is "an horrendous system" to 1 maintain and operate. Our well field is spread out on 2 the mainland, some 6 or 7 miles from the plant and 3 approximately 15 miles from many of our customers, who 4 are spread out along a 20 mile stretch of narrow sandy 5 beach and coastal barrier island. I have watched as 6 our wells start up and begin pumping solid black 7 sulphur water that we must transport to the plant, 8 treat, aerate and deliver to our customers with clear 9 10 drinking water purity. Many of these customers only use their dwellings on a periodic basis, which allows 11 the hydrogen sulfide to build back up in the lines 12 requiring constant daily flushing. Also, many of our 13 14 customers have shallow wells, which exacerbates our 15 problems with the cross connection control program which we must fully implement from start to finish. 16 17 Unlike most if not all of the systems cited by Ms. Dismukes for comparison, we do not have a monopoly on 18 19 St. George Island. Indeed, one of our biggest problems 20 is the constant competition from shallow wells which 21 can be installed without a permit in a matter of a few 22 hours for approximately \$300 each. We are required 23 ready to serve these people with a safe and adequate 24 supply of potable water in case their well fails, as is 25 often the case, but we receive no revenue or assistance

whatsoever from all of these shallow wells which 1 operate side by side with septic tanks on small lots. 2 Because the island is approximately 1/4 mile wide on 3 average and is 20 miles long, we have to run many many 4 miles of distribution lines to t-roads and cul-de-sacs 5 which cannot be easily looped for improved service and 6 reliability as would be the case with a traditional 7 orthodox utility system serving a consolidated group of 8 customers, all tied to the system, and all producing 9 10 revenue. In other words, it is not fair or accurate to compare the St. George Island water system with systems 11 that do have a monopoly where all dwellings and 12 13 businesses are tied into the system to achieve 14 economies of scale and operating efficiencies. We have to deal with many of the problems caused by these 15 competing shallow wells, but we receive no operating 16 17 revenue whatsoever from these shallow well customers, 18 resulting in a higher cost per customer for those dwellings and businesses which are on our system. 19 20 Offhand, I do not know of any PSC regulated water 21 system involving a barrier island 5 miles out in the 22 Gulf with competing water supply sources and with a 23 highly seasonal customer base. The importance of this 24 seasonal customer base cannot be overstated. We have 25 to design, construct, operate and maintain our system

for basically three weekends per year, i.e., Memorial 1 Day, July 4th and Labor Day. If we received revenue 2 3 based upon this design criteria, the system would be much more economically feasible because our ongoing 4 operating revenue from the sale of water would be 5 approximately 2 to 3 times greater than it is based 6 7 upon our seasonal customer base. I do not believe that the other companies cited by Ms. Dismukes have all of 8 9 these problems which result in a higher operating cost per actual customer. 10

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One of Ms. Dismukes primary problems seems to be with 12 **Q**. the issue of management fees or management's 13 14 compensation. Would you briefly discuss this issue? 15 Α. During the 1987 test year, our general manager had a total compensation package of approximately \$41,000, 16 approximately \$34,000 of which was approved and allowed 17 in the Commission's order. However, the order also 18 19 directed the utility company to employ a new manager 20 with utility or management experience. Based upon 21 recommendations from the Commission staff, the utility 22 hired an individual who had worked at the Commission 23 and who had also managed another regulated utility. 24 This manager required a salary of approximately 25 \$36,000, but also required a housing allowance and

other benefits including a pension plan, pushing his 1 total compensation into the \$45,000 range. When this 2 manager did not work out, the utility hired another 3 manager who required a base salary of \$36,000 per year 4 as well as other compensation which pushed the total 5 manager's compensation package into the 40's. However, 6 this manager was only willing to work 4 days per week 7 because of his other business commitments. This 8 manager left in the fall of 1991, because the utility 9 was unable to meet his salary demand of \$50,000 per 10 This was after the Department of Environmental 11 year. Protection had filed suit based upon the alleged 12 13 violation of a consent order negotiated by the 14 utility's management. At this time, the utility's 15 primary lender, Capital City First National Bank, became quite concerned regarding the utility's 16 financial and regulatory prospects. 17 The bank contacted Ben Johnson and Associates and commissioned them to do 18 19 a comprehensive analysis regarding the utility company. When this comprehensive analysis was completed and 20 21 submitted to the bank, Ben Johnson and Associates was 22 also asked to present a proposed management contract to 23 take over the management of the utility company. At a meeting with the bank's representatives and myself, Mr. 24 25 Johnson presented a proposed agreement to manage the

1 utility company for \$6,000 per month, plus all 2 expenses. After considering this proposal, and after 3 discussing the matter with the representatives of Capital City, I questioned whether Mr. Johnson would be 4 able to devote the necessary time and expertise to the 5 utility's management. I also doubted that he would be 6 7 able to come up with the necessary funds to solve all of the problems facing the utility in the fall of 1991, 8 9 which he estimated to be in the \$350,000 to \$550,000 10 approximate range, plus the funding of all operating deficits which were expected to run at least \$100,000 11 12 to \$200,000 per year on the basis of actual cash losses. Because of these concerns and other matters 13 14 relating to ownership and control, I rejected Mr. 15 Johnson's proposal and proceeded with a management 16 contract between Armada Bay Company and the utility for 17 \$4,000 per month. At that time, I made a decision to 18 basically drop everything else that I was doing or had 19 planned to do, and to devote substantially all of my 20 time, energy and available financial resources to the 21 rehabilitation of the utility company. Since then, I have been spending over 40 hours per week on utility 22 23 company business. This works out to be less than \$25 per hour, including office space, furniture, equipment, 24 25 etc. This should be compared with the \$50 per hour the

utility was required to pay Mary LaBatt, the PSC 1 designated and approved "co-manager" who had absolutely 2 no management experience and who did not provide her 3 own office or equipment, etc. My affiliates have made 4 net loans to the utility company of over \$250,000 5 during the period from January 1, 1992 through June 20, 6 7 This figure represents the net cash invested by 1994. the affiliates in the utility company to solve its 8 In my opinion, the utility could not have 9 problems. 10 survived the last 2 1/2 years without this total dedication in time, energy and especially money; and I 11 do not know who else would have made such an 12 13 investment.

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15 Q. Don't you spend a great deal of time with all the other 16 companies mentioned by Ms. Dismukes?

Except for one or two periodic law clients, I 17 Α. No. spend substantially all of my time managing and 18 representing St. George Island Utility Company, and I 19 have done so from late in 1991 until this time. 20 Ι 21 expect to continue doing this until the utility 22 receives fair and adequate rate relief, and until the 23 utility can be placed on a sound financial footing, via new long-term financing. After that, the utility will 24 25 still require professional management, either from me

or someone equally qualified to manage a fast growing 1 utility company on St. George Island. 2 3 How active are the other companies referred to by Ms. 4 Q. Dismukes? 5 Except for the law firm, they are all basically 6 Α. inactive. They are companies that were built up during 7 the 70's and early 80's when I was actively involved in 8 the development of St. George Island and other 9 I have had no such involvement for guite 10 projects. some time, and substantially all of these companies 11 either have been or are being phased out, both with IRS 12 and the Florida Department of State's Office. 13

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15 Q. How active is your law practice?

Except for one or two periodic clients, including one 16 Α. 17 old friend, I do not have a law practice. For various reasons, I have elected to keep a sign on the door, but 18 I am really not "practicing law" because of the time 19 and effort required in managing the utility company. 20 Ι decided to make this commitment almost three years ago, 21 22 and I do not plan to return to the active practice of 23 law until and unless the remaining problems facing the utility company are resolved, including this rate case, 24 the pending revocation proceeding, and the necessary 25

long-term refinancing of the utility's operations. 1 During 1992, I made very little from the practice of 2 law, except for the money paid to my law firm by the 3 utility company. During 1993 and the last half of 4 1994, I have made next to nothing practicing law or 5 doing anything other than managing St. George Island 6 Utility Company. This situation will continue as long 7 as I actively manage this company, which takes 8 substantially all of my time and energy. 9

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11 Q. Do you believe that the management fees and related 12 management compensation set forth in the MFR's are 13 reasonable and fair?

Upon reflection, and being as objective as possible, I 14 Α. believe that a general management fee or general 15 manager's salary should be \$42,000 per year, together 16 with a reasonable and necessary compensation package to 17 include a health insurance allowance, a transportation 18 allowance, a pension plan, and cellular phone service. 19 Of course, the manager will need a place to work, 20 21 including furniture, office equipment and at least one telephone line, in addition to the telephone service 22 provided for the accounting and billing department of 23 the utility which has three full time employees and 24 25 one part time accountant.

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What lead you to this conclusion?

In making this analysis, I have tried to remove myself 2 Α. from the equation. In other words, I have tried to 3 consider what it will take to attract and maintain a 4 qualified professional manager if and when I decide to 5 give up this job. Over the years, I have advertised 6 for and interviewed dozens of prospective utility 7 8 company managers, and I have hired at least three. At all times, I was trying to find the best manager for 9 the money, but the total compensation package always 10 came down in the \$40,000 to \$50,000 range, even before 11 the complexities and greater number of customers which 12 13 were represented by the 1992 test year. In retrospect, 14 I believe that the management fee of \$6,000 per month demanded by Ben Johnson in the fall of 1991 was fair 15 16 and reasonable based upon the problems which had to be solved by the manager. And while the problems should 17 not be as great in the future, there will nevertheless 18 be a continuing need for full time competent 19 20 professional management to manage the fairly 21 complicated operations and responsibilities of a 22 private utility company serving a large barrier island in a rapidly growing area of Florida. This Commission 23 24 has recognized deficient management in the past, and it will take adequate compensation to continue competent 25

professional management in the future, even though the 1 previous problems facing the utility have been 2 substantially solved. I also reviewed and considered 3 the MFR benchmark analysis obtained from the PSC staff, 4 which is based upon an increase factor considering 5 combined growth and the CPI percentage of increase. 6 According to my analysis of this PSC staff benchmark, 7 the equivalent manager's salary in the test year 1992 8 would be between \$65,000 and \$70,000 plus other 9 benefits and expenses relating to the manager. And 10 while I do not believe it will actually take that much 11 to find a competent manager, it will take at least 12 \$42,000 per year plus the ordinary and reasonable 13 benefits and related expenses that I discussed earlier. 14 15

Q. Ms. Dismukes argues that the management compensation
 package should be reduced because the utility has
 "consistently" been in violation of PSC and DEP rules
 and regulations. Do you agree?

20 A. No. This is the same type of circular reasoning and 21 bootstrap arguments that the utility's management has 22 been fighting for years. Under prior management, the 23 utility admittedly had various problems, including some 24 violations. However, I thought, or hoped, that the 25 slate had been wiped clean in the fall of 1991 with the

Commission approved settlement agreement which resulted 1 in a \$5,000 fine against the utility. To my knowledge, 2 this is the only fine ever assessed against this 3 utility in its over 15 years of PSC regulated 4 5 operations. This may not be an admirable record, but one negotiated fine of \$5,000 over a span of more than 6 15 years does not justify punishing this utility for 7 8 all the years to come so that it will not have adequate 9 revenue to hire competent management to avoid the 10 problems of the past. Regarding the alleged DEP violations, I would point out that the utility has had 11 one negotiated and agreed to fine of a few thousand 12 dollars in its over 15 years of regulation by the 13 Department of Environmental Protection and its 14 15 successors. Again, it does not seem appropriate to 16 penalize the utility in the future when the result will 17 be to make it extremely difficult if not impossible to find or maintain a manager to avoid the problems of the 18 19 past.

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Q. Is the \$24,000 per year as set forth in the MFR's a
fair and reasonable amount for attorneys' fees?
A. Again, upon reflection and trying to be as objective as
possible, I believe that \$24,000 was fair and
reasonable during the test year, and during 1993 and

early 1994. However, if I optimistically assume that 1 the utility will be able to obtain reasonable rates to 2 cover its day to day operations, which will help avoid 3 some of the crises faced by the utility during the past 4 several years, I believe that legal expenses should 5 level out. Even without the regulatory problems of the 6 past, however, this utility company will still need 7 professional legal advice and services. Attached as 8 Exhibit "A" to my testimony is an answer to one of the 9 10 PSC staff's guestions regarding the obligations and 11 responsibilities of the utility's management. This 12 includes constant dealings with various regulatory agencies, all of whom are administering detailed and 13 complicated rules and procedures. This includes the 14 15 Northwest Florida Water Management District, the Public Service Commission, the Department of Environmental 16 Protection, and other agencies with ever changing rules 17 and regulations. Any manager is going to need advice 18 and representation from time to time regarding these 19 20 complicated rules and procedures as a type of "preventative law" to avoid the regulatory problems of 21 22 the past. The utility also has to constantly deal with 23 other groups, such as the St. George Island Volunteer 24 Fire Department, the St. George Plantation Owners' 25 Association, the St. George Island Civic Club, the

Franklin County Commission, and other groups or 1 agencies who have an ongoing interest in dealing with 2 the utility company. This requires the drafting of 3 documents and agreements. The utility must constantly 4 negotiate and deal with its customers and potential 5 customers, including many different developers who need 6 service agreements, developer agreements and related 7 legal documents. These documents either have to be 8 drafted by the utility, or the utility must review 9 revised drafts submitted to it on an ongoing basis. 10 All of this takes time and legal expertise. 11 In managing this utility company, I have actually hired at 12 13 least six or eight outside lawyers and I have either interviewed or negotiated with numerous other utility 14 company lawyers. Based upon my experience, the 15 prevailing hourly rates for utility lawyers in the 16 Tallahassee area is from \$135 to \$250 per hour. During 17 the 1992 test year, the utility company spent over 18 \$12,000 in outside lawyers, in addition to the fees 19 20 paid to my firm. On one occasion, we hired a utility lawyer to attend one agenda conference and to provide 21 some basic research and advice regarding the utility's 22 pending problems with the PSC staff. The bill was 23 24 approximately \$10,000. On another occasion, I hired a lawyer to make a five minute appearance at an agenda 25

conference, and his bill was almost \$3,000. When I was 1 2 trying to hire a lawyer to handle the PSC's attempt to remove me as general manager and to fight the pending 3 revocation proceeding, the best estimate I received as 4 5 a total fee from start to finish was \$100,000. And while this type of legal expense is not anticipated, 6 this company will require some reasonable level of 7 ongoing legal expenses even assuming the dismissal of 8 9 the pending revocation proceeding and the lack of any 10 additional show cause hearings or attempts to remove 11 management.

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13 Q. What do you think the minimum legal expense requirement 14 will be?

15 Α. I do not see how this utility company can operate on a 16 ongoing basis for anything less than \$1,000 per month 17 or \$12,000 per year. At an average hourly rate of \$150, this will include approximately 6 to 7 hours per 18 19 month. Based upon my detailed time records, I have 20 been spending more than twice this amount on bona fide 21 legal matters for the past six months or so. If the utility is to avoid the problems of the past, it must 22 23 have a reasonable and adequate amount of revenue for 24 legal advice and representation. A minimal amount of 25 \$1,000 per month, or \$12,000 per year, is still less

than half of the actual amounts paid by the utility during the test year 1992. Of course, if the Commission proceeds with ongoing attempts to remove current management or to revoke the utility's operating certificate, the utility's legal expenses will be astronomical.

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Ms. Dismukes argues that with proper management, the 8 ο. utility will not have any violations and will therefore 9 not require legal representation. Do you agree? 10 The tone and tenor of Ms. Dismukes' testimony assumes 11 Α. that the utility company is always wrong, that DEP, the 12 PSC staff, and all other developer customers and other 13 groups or agencies dealing with the utility are always 14 right. That is not necessarily true. For example, all 15 of the utility's engineers and management team believe 16 that DEP is "dead wrong" in its current position that 17 the utility is legally required to construct new 18 parallel 8" line from the well field some 5 or 6 miles 19 20 across the bridge to the plant. Using Ms. Dismukes' approach, the utility could simply capitulate and build 21 22 the line at a cost of approximately \$800,000 to its customers; or it could employ competent legal counsel 23 to negotiate or fight for a more reasonable and 24 economically feasible solution. There are numerous 25

other examples, such as the utility's successful 1 defense of PSC staff's attempt to remove current 2 management and the related show cause proceedings which 3 were successfully defended. However, the point is 4 simply that complicated companies require legal advice 5 and representation, and it would not fair for this 6 Commission to tie the hands of the utility's management 7 by substantially disallowing all legal expenses based 8 upon Ms. Dismukes' continuing conclusion that the 9 utility is always wrong. 10

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12 Q. Ms. Dismukes argues that the utility's test year 13 revenue should be increased to make it "consistent with 14 a 1993 test year," because the utility is asking for 15 certain adjustments that were not present during the 16 actual test year in 1992. Do you agree?

17 Α. No. The requested adjustments have nothing whatsoever to do with growth or increased demands on the system. 18 Instead, they are simply known and measurable changes 19 20 which properly reflect expenses that should have been incurred during the 1992 test year in order for the 21 22 utility to meet its commitment to provide safe and 23 reliable service to all of its customers. Many of these adjusted expenses have already been incurred, and 24 25 sound management dictates that the other expenses must

be incurred if the utility is to continue providing
 safe and adequate water service.

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- 4 Q. Would you please discuss these adjustments, commencing
 5 with the question of salary increases?

First, let me point out that Ms. Dismukes' testimony 6 Α. 7 regarding the alleged rates of increase is misleading and deceptive. For example, Hank Garrett was hired in 8 December of 1990 for a base salary of \$22,400, with 9 health insurance coverage of \$4,680 per year, and with 10 transportation reimbursement of \$10,400 per year, for a 11 total compensation package of \$37,480. After one or 12 13 more small incremental raises from the time Mr. Garrett was hired in 1990, he ended up with a final 14 adjusted salary of \$32,500, with a \$3,600 annual health 15 allowance, and with \$5,200 as a total annual 16 17 transportation allowance, for a total compensation package of \$41,300 at the end of 1993 with is still in 18 effect as of the date of this testimony. According to 19 20 my calculations, this results in an increase of 21 approximately 10% between 1990 and 1994 in Mr. Garrett's total compensation, which is substantially 22 23 less than 5% per year. It certainly does not represent a 39% annual increase, as argued by Ms. Dismukes. 24 I 25 will not take the time to go through each and every

1 other utility company employee. Suffice it to say that considerable thought and analysis has been devoted to 2 the guestion of employee compensation. The respective 3 compensation packages of the various employees have 4 been established at fair and reasonable levels that are 5 6 necessary to maintain the services and devotion of these employees. It is important to maintain 7 continuity of operations in the utility business, and 8 we would have substantial turnover if our existing 9 employees who have proven themselves are not paid 10 adequately. The current compensation packages only 11 12 reflect a modest annual increase, when one considers the original compensation paid to the respective 13 employees at the time they were hired rather than 14 simply taking their compensation immediately before and 15 16 immediately after the last adjustment. I have been 17 promising the utility company employees that they would be adequately compensated from the time they were 18 hired, but they recognized that adequate compensation 19 would probably not be possible until and unless the 20 21 service related problems were first solved. Now that 22 all of the water service problems have been solved, and all of the necessary physical improvements have been 23 24 made to the system, it is only fair and right that the 25 employees who made these improvements possible now be

adequately compensated as promised by management. 1 Ι have never knowingly paid any utility employee more 2 than he or she was worth. However, I cannot continue 3 to maintain the necessary employees to provide the 4 current level of service if the Commission forces me to 5 cut their salaries or employee benefits because this 6 will force all or most of them to leave. 7 8 Ms. Dismukes seems to think that the second field 9 Q. assistant is seasonal and should not be allowed on a 10 twelve month basis. Do you agree? 11 When I rehired Hank Garrett as our Class "C" 12 Α. No. operator in the winter of 1990, it was possible for him 13 to spend some time working in the field on the system 14 along with the first field assistant. At that time, 15 16 however, I promised him as a condition of his 17 employment that it would not be necessary for him to 18 continue working seven days per week around the clock if he would dedicate himself to solving the various 19 20 problems facing the company at that time. Since Mr. Garrett was hired, the complexity of the operation has 21 22 changed considerably, and the testing, compliance and 23 record keeping duties now require most of his time. 24 When he was hired, his testing was done by Southern 25 Water Services, Inc. at a cost of almost \$1,000 per

1 month. In addition, the cross connection control program, the ongoing system audit and mapping, and the 2 3 new required flushing schedules demand the services of another full time employee on a year-round basis. 4 5 According to the Baskerville-Donovan engineering 6 analysis, a new forced air aerator will not necessarily 7 help the hydrogen sulphur problems on the island. 8 These problems are primarily caused by the build-up of hydrogen sulfide in our many dead end lines which 9 10 remain unused for long periods of time between the infrequent seasonal visits to the island by many of our 11 customers. Based on this engineering analysis, we have 12 initiated a new daily flushing program throughout the 13 14 This flushing program, along with the doubling system. of the size of our existing aerator, has substantially 15 solved the hydrogen sulfide problems on the island. It 16 17 should be noted that this problem is even worse during the fall and winter months because this is when the 18 19 system is used the least, causing the build-up of 20 hydrogen sulfide, requiring even more vigilance in the 21 daily flushing program. The fall and winter months are also the time during which the employees have time to 22 23 analyze and conduct the ongoing system audit, to bring 24 the maps up to date, and to make the necessary 25 maintenance repairs that should be made during the

1 Regarding maintenance and repairs, it should vear. 2 also be noted that the utility saves a great deal of 3 money for its rate payers by not contracting very many repairs. Both of our field assistants have experience 4 5 in plumbing and carpentry, and one of the two field assistants has extensive electrical knowledge and 6 7 experience. This allows the utility to save 8 considerable sums that would otherwise have to be spent 9 for outside repairs and maintenance. These savings 10 will not be possible, and the company will not be able to meet its ongoing responsibilities, if the utility is 11 12 forced to discharge or only use one of its employees 13 part time.

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15 Q. Do you believe that the allocation of Ms. Chase's
16 salary of 2/3 to the utility and 1/3 to the law firm is
17 fair and equitable?

18 Yes, I believe it is more than fair and equitable. Α. As 19 I stated earlier, I only have one or two periodic law clients and Ms. Chase spends almost no time helping me 20 21 take care of those clients. My main client basically 22 requires only consultation and advice by telephone. I 23 do not represent him in any litigation and there is very little secretarial work connected with my law 24 25 practice. Ms. Chase spends at least 40 hours per week

working strictly on utility company matters. She is 1 the corresponding secretary and assistant to all of the 2 operations people on the island, as well as the 3 accounting and billing staff here in Tallahassee. In 4 other words, she writes and types substantially all of 5 their correspondence. She handles substantially all of 6 the utility's contacts and correspondence with its 7 customers, including developers and potential 8 customers. She has handled substantially all of the 9 special projects of the utility, such as customer 10 surveys, pension fund planning, insurance coverage 11 negotiations, etc. She also has total full time 12 responsibility for the ongoing and growing cross 13 connection control program. According to the DEP 14 testimony filed by the PSC staff, this alone requires 15 100% of the time of one person. According to Ms. Chase 16 and based upon my experience and knowledge in the 17 overall supervision of the utility including the cross 18 connection control program, I believe that this program 19 alone will take substantially all of Ms. Chase's time 20 as soon as it is fully implemented. As soon as this 21 rate case is concluded, Ms. Chase will devote the 22 necessary time to update the program so that all 23 required customers are brought under it as set forth in 24 25 our approved policy.

Q. Do you believe that an adjustment is necessary to
 reflect the use of furniture and office equipment by
 affiliates of the utility company?

4 Α. No. Substantially all of the furniture and equipment 5 used by the utility company is owned by Armada Bay This is all covered by a written lease 6 Company. agreement between Armada Bay and the utility, a copy of 7 which is attached as Exhibit "B." The utility company 8 9 not only gets the benefit of substantially all the 10 office equipment and furniture in the downstairs portion of the utility company's office, they also get 11 the use and benefit of all of the office furniture and 12 13 equipment used by myself and Sandra Chase in the 14 upstairs portion of the office. This amounts to at 15 least 35 or 40 hours per week by me and at least that 16 much by Ms. Chase.

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Why do you need an adjustment for tank maintenance? 18 Q. 19 The utility recently installed a new elevated tank Α. constructed of sheet metal. The warranty on the 20 21 elevated tank has expired, and it is beginning to rust. 22 If is not properly maintained, it will rust through 23 allowing rust into our water. Also, the tank will 24 become unstable and unusable over a period of time. We 25 have always maintained our ground storage tank, but the

roof is almost 20 years old and needs to be repaired. 1 Also, the precast concrete siding is beginning to leak, 2 and needs to be sealed. Both of these tanks need to be 3 maintained on an annual basis as recommended by our 4 engineers. We have received two written bids for this 5 work, and we have decided to take the lower bid from 6 Eagle Tank Company, a copy of which is attached as 7 Exhibit "C." Mr. Tim McDaniel of Eagle Tank has 8 confirmed to the utility's management that there has 9 been no negligence in the past in maintaining either of 10 11 these tanks, and all of the bid relates to maintenance work, including the roof which is a maintenance item. 12 I have not signed a contract with Eagle Tank Company 13 yet, because the PSC staff recently advised me that 14 three bids should be obtained. I am waiting for the 15 third bid. If it is lower, it will be accepted in lieu 16 of the Eagle Tank bid. This bid will be received prior 17 to the hearing, and I will be in a position to testify 18 about it at that time. 19

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21 Q. Is the adjustment for pipe cleaning necessary?

22 A. Yes. Our engineers and the Florida Rural Water
23 Association have recommended that our pipes be cleaned
24 to cut down on turbidity, to assist in our leak
25 detection program, and to enhance the flow and pressure

capacity of the system. We especially need to clean 1 the main transmission line from the well field to the 2 plant. It is extremely important to maintain the 8" 3 diameter of this pipe, and to cut down on all flow 4 restrictions and turbidity problems. Attached as 5 6 Exhibit "D" is an updated estimate just to clean this 7 portion of the pipe, which badly needs to be done. Based on recent statements of the PSC staff, I have 8 requested two additional bids on this work, which will 9 10 be provided prior to the hearing. I will be in a 11 position to testify regarding the bids at the hearing, 12 and we would very much like to be able to do this work, 13 beginning with the transmission line from the well 14 field to the plan. This is both a capacity and quality of service matter, and we cannot fully and adequately 15 16 meet our responsibilities unless this work can be done.

17

18 Q. Is an adjustment for insurance necessary?

19 Α. Yes. The utility company has always needed insurance, 20 and management cannot fully meet its responsibilities 21 unless adequate insurance is provided. Until recently, the utility simply did not have and could not raise the 22 23 necessary funds to purchase adequate insurance while 24 making all of the necessary service improvements that 25 were required. Now that all the necessary improvements

have been made, and the quality of service is high, the 1 utility has purchased adequate insurance which is now 2 in effect as shown by Composite Exhibit "E" attached. 3 This insurance was purchased after full negotiation 4 with and the receipt of bids from at least three 5 insurance agents. This insurance is needed for a 6 number of reasons, including the fact that lack of 7 insurance could well result in a long term outage of 8 water service. For example, in 1985, the hurricane 9 destroyed the main transmission line from the mainland 10 to the island. Because the utility company had 11 adequate coverage, we were able to immediately repair 12 and replace the line at a tremendous cost to the 13 insurance company, not to the utility. Without this 14 insurance, water service to the entire island would 15 have been out for a considerable period of time. With 16 the insurance, we were able to have the system back on 17 line within one week by working night and day to repair 18 and replace the transmission line. This was several 19 weeks earlier than the electric company and the phone 20 company restored service, and it was over a year before 21 the state repaired the access bridge to the island. 22 This insurance is a reasonable and ordinary business 23 expenditure. The money has been spent, the insurance 24 is in effect, and the bills has been paid. The entire 25

first year's premium for casualty insurance and
 liability insurance has been paid in full, and a major
 portion of the workers' compensation has been paid.
 The remainder will be paid as agreed with the insurance
 company.

6

7 Q. Is the pension plan necessary?

8 Α. Yes. I have personally promised the utility company employees over the past several years that the utility 9 would establish a pension plan for their benefit if 10 they would stay with the company and help solve all of 11 its problems. These dedicated employees are the reason 12 that the problems have been solved, so that safe and 13 adequate water service is now provided to the customers 14 15 on St. George Island. Hank Garrett left a secure job with the City of Apalachicola which had a good pension 16 plan because I promised him that this utility company 17 would also provide normal, ordinary benefits, including 18 a pension plan, if he would devote himself to bring 19 20 this service up to a high level. I am not a part of the plan, but it would be unfair and unreasonable for 21 22 the Commission to disallow our plan which is for the sole benefit of the dedicated employees who stay with 23 24 the company. In any business, and especially the utility business, it is extremely important to maintain 25

1 continuity of employment. We now have an outstanding 2 group of employees who have stayed with the system 3 through a very rough period, and their dedication and continued employment is vital to the success of this 4 utility company. Our plan was established as of 5 January 1, 1994, to be funded semi-annually. The first 6 7 semi-annual payment of \$3,293.70 has been paid to IDS 8 Financial Service, which is the independent Merrill-9 Lynch subsidiary that is responsible for administering 10 the funds in a safe manner. I cannot properly manage 11 this company unless I have the ability to provide 12 adequate compensation to its employees, including benefits such as the pension plan to maintain their 13 14 dedication and continued employment. Attached as Exhibit "F" is the documentation regarding the pension 15 16 plan.

17

18 Q. Is the hydrological study necessary?

19 Yes. The North Florida Water Management District has Α. 20 required this study as a condition precedent to the 21 utility's continued withdrawal of water from the 22 Eastpoint area. The management district recently 23 granted a temporary permit allowing us to exceed the withdrawal rate as set by the permit previously in 24 25 effect. However, they have required that a final

1 hydrological report be submitted to them on or before July 12, 1994. The original estimate as to the cost of 2 3 this study set forth in the MFR's was \$45,000. However, I was able to obtain the complete study for 4 \$12,000. All of this \$12,000 has been paid by the 5 utility, as shown by the documentation attached as 6 Exhibit "G," and the study will be presented to the 7 8 district on or before next Tuesday, July 12, 1994. This permit was necessary to continue serving the 9 number of customers we had in 1992. If we are 10 successful in having the permit modified for increased 11 withdrawal capacity, it will take us through 1995 based 12 13 on our current rate of growth. We will need another 14 permit modification in early 1996. Accordingly, I 15 believe that the \$12,000 should be amortized over two 16 years, or \$6,000 per year. All of our other estimates for this work were much higher, and the \$12,000 cost is 17 18 reasonable. Indeed, it was a bargain based upon the other estimates. 19

20

21 Q. Why is another engineering analysis necessary?

A. In 1992, the utility company filed a comprehensive
analysis with both DEP and the PSC. After initially
advising us that the report was complete and thorough,
DEP recently advised us that the report is fatally

flawed because it concluded that the supply of water to 1 the island would not be a problem for the next ten 2 vears. Based upon the original Baskerville-Donovan 3 report, the utility had planned a series of 4 improvements as set forth in the ten year build-out 5 schedule of the report, but these improvements did not 6 include any improvements to the supply system from the 7 mainland, except for the third well, which has been 8 completed and is now on line. However, DEP recently 9 advised the utility in writing that the utility will be 10 out of capacity almost immediately unless the utility 11 12 constructs a new parallel supply line from the well field to the island. The cost of such a line will be 13 14 approximately \$800,000. Also, the PSC staff has raised an issue as to the capacity of the system. 15 Based upon all of these and other factors, I decided that it would 16 be wise and prudent to obtain an updated engineering 17 analysis to guide the utility's actions, both for the 18 19 short and long term. I cannot simply rely upon the Baskerville-Donovan report, which is totally at odds 20 21 with the DEP position. These two positions are 22 diametrically opposed to each other, and I have to 23 decide which way to go. If I proceed to spend utility company money based upon the Baskerville-Donovan 24 report, this could be considered an imprudent expense 25

in the future in light of the firm written position of 1 DEP, and the current questions being raised by the PSC 2 I have obtained a firm price for this work of 3 staff. \$12,000, and I have commissioned this work to be done 4 immediately. We are trying to have at least a 5 preliminary report ready prior to the hearing, so that 6 I can report the preliminary conclusions to the 7 Commission and its staff in response to the issue which 8 they have raised regarding capacity. This is a serious 9 question, which must be handled immediately, and as a 10 manager I had no reasonable choice but to proceed with 11 an updated engineering analysis. I did this after 12 obtaining bids from three engineering firms. 13 I took the lowest and best bid, and it is reasonable that this 14 15 expense be included in this rate case. Another 16 engineering analysis probably will not have to be done 17 for the next two or three years, so the expense should 18 be amortized over a reasonable period of time.

19

Q. Public Counsel has argued that the revised aerator
analysis is not reasonable or proper. Do you agree?
A. No. The original aerator analysis was complete and
thorough. It was done by a competent, highly respected
engineering firm for a reasonable price. For some
reason, DEP wants additional and highly esoteric

chemical analysis done. Such chemical analysis is 1 2 beyond the capacity of our testing lab, which is only able to test for hydrogen sulfide content within 3 certain parameters. In fact, I know of no rule that 4 even requires the utility to test for hydrogen sulfide. 5 We have contracted for Baskerville-Donovan to revise 6 its aerator report, and they have agreed to do so for a 7 reasonable price. This final revised report will be 8 ready prior to the hearing, and can be presented at 9 that time if requested. As a manager, I have no way to 10 guarantee that all of our engineering analyses will be 11 accepted by any agency or agencies, including DEP. I 12 acted reasonably in hiring Baskerville-Donovan to do 13 14 the original report, and I have acted reasonably in requesting Baskerville-Donovan to do a revised report 15 16 based upon the correspondence from DEP. The cost of both of these reports should be allowed as a proper 17 18 expense.

19

20 Q. Why do you need a fire protection study?

A. During the past several years, the issue of fire
protection on St. George Island has been highly
controversial. The DEP and PSC staffs have held
meetings with the island representatives as well as the
state fire marshall's office regarding this issue. The

utility company constantly receives questions and 1 2 complaints regarding the level of fire protection on St. George Island. There is a great deal of heat but 3 very little light regarding this subject. Thus far, 4 this utility company has been excluded from the debate, 5 although we are the only ones who can really deal with 6 the problem. In 1992, the state agencies and all of 7 the island representatives held a comprehensive 2-3 8 hour meeting to discuss and analyze this issue. 9 However, I was asked not to attend so I did not. 10 The utility company wants to deal with this issue on a 11 professional, objective basis. This issue should not 12 be used to simply criticize the utility company and to 13 prevent growth on St. George Island. The utility 14 15 system was never designed as a fire protection system, it was designed as a potable water system capable of 16 providing a safe and adequate water supply. 17 The utility company is, however, ready, willing and able to 18 provide adequate fire protection via its water system 19 within a reasonable time. In order to do this, the 20 21 utility's engineers must first analyze the current system, determine what level of fire protection is 22 reasonable and necessary on the island, determine the 23 most efficient and cost effective method of providing 24 25 such protection, and determine whether there is a

consensus among the rate payers and the agencies, 1 including the PSC, to provide the utility with a means 2 of recovering its investment in the necessary fire 3 protection improvements. In other words, we cannot 4 adequately deal with this question in the dark, and it 5 makes no sense to me to simply start spending money for 6 improvements that may or may not really be reasonable 7 or prudent in terms of fire protection capacity. 8 Our original bid for doing such a study was \$30,000. 9 Since then, we have received two other bids for the study, 10 11 the lowest one being \$12,000 as shown by Exhibit "H," which also includes the engineering analysis bid. If 12 the Commission agrees that this is a reasonable and 13 prudent expense, we will immediately proceed with the 14 study. If not, the study will not be done and we will 15 continue to deal with the fire protection issue to the 16 best of our ability without a study. 17

18

Q. Public Counsel has questioned the need for the
 utility's payment of the corporate filing fees
 connected with Leisure Properties, Ltd. Would you
 address this issue?

A. Yes. The only reason that Leisure Properties has
continued in existence is because it has to continue
serving as a general partner of the utility company,

which is a Florida limited partnership. Public Counsel 1 has implicitly criticized this business format; 2 however, it should be pointed out that this saves the 3 rate payers a great deal of money because this type of 4 partnership is not required to pay corporate income 5 tax, as would be the case with an orthodox C 6 7 corporation. This distinction is especially important in our case, because under the IRS reporting 8 9 requirements, all CIAC is included as taxable income, which would soon result in tens of thousands of dollars 10 11 each year in corporate taxes that would have to be 12 included as expenses to be paid by the rate payers, even before there is any income shown on the books 13 14 based upon PSC approved accounting, which does not include CIAC as part of operating revenue. This small 15 16 expense is reasonable and should be allowed.

17

18 Q. Why should the utility company pay 1/2 of the cost of 19 your cellular phone?

A. I constantly use my cellular phone for utility company
business. There have been numerous occasions when Hank
Garrett was able to reach me on my cellular phone
regarding emergencies that could have resulted in
complete water outages if I had not been able to
respond. On one occasion I was in the middle of Lake

Miccosukee fishing. On two other occasions I was out 1 hunting early in the morning during the weekend. 2 Ι normally talk to Hank and the other utility company 3 employees on my mobile phone several times a day. I 4 spend at least 35-40 hours per week working on utility 5 company business, and I am on call 24 hours per day 7 6 days per week, 365 days per year. At least 80% of the 7 use of my cellular phone is water company related, 8 although the water company only pays 50% of the cost. 9 10 I constantly use my home telephone for long distance 11 calls to Hank and for calls to other utility company 12 employees, although none of this expense is charged. Sandra Chase uses her separate mobile phone for utility 13 14 company business practically every day, although none 15 of this is charged to the utility company. Under all of these circumstances, it is reasonable for the 16 utility company to pay the small cost represented by 17 50% of my cellular phone. The utility company 18 19 employees and I have made a commitment that we will 20 never again be without water on St. George Island 21 because of any lack of operating efficiency on the 22 utility's part. In today's high tech world, cellular phones are part of efficient business operations, 23 especially for a utility company which must deal with 24 emergencies and other crises which relate to the 25

continued maintenance of water service. My phone was obtained in the name of Sandra Chase, because she already had her phone and an account with the phone company which eliminated the requirement for a deposit from the utility company. This saved the utility company money, and was reasonable under the circumstances.

8

9 Q. Do you believe that the utility's expenses for
10 electricity and chemicals should be reduced because you
11 have become so efficient in your leak detection
12 program?

13 Although we have been working extremely hard on Α. No. our leak detection program to reduce our water losses, 14 our actual loss for 1993 was 12.3%, as shown by our 15 current revised calculations. The standard rule of 16 17 thumb is 10%, although the last rate case allowed 15% 18 because of the extraordinary circumstances existing on 19 St. George Island. We have been extremely diligent in 20 the ongoing leak detection program, and we are 21 determined to hold this figure down, but we should not 22 be penalized or punished for doing a good job one month 23 out of the year as argued by Public Counsel's witness. 24 Also, it should be noted that the Rural Water report 25 which related to only one month was not calculated on

1 the same basis that DEP and PSC normally calculate this 2 figure. For example, the Rural Water Association makes adjustments for the assumed inaccuracy of a certain 3 number of meters and other factors which distort the 4 5 overall figures. In my opinion, the utility will 6 continue to be able to hold its unaccounted for water around 15% or less. It was approximately 15% in 1992, 7 8 a little over 12% in 1993, and will probably continue in that range in the future. We now have a better 9 10 handle on the water that is flushed by our staff, and 11 the water that is used by the volunteer fire department 12 in the fire fighting efforts. We will continue to do 13 the best we can in this regard, but it does not make sense to build in a disincentive by penalizing the 14 utility company for doing a good job as suggested by 15 Ms. Dismukes. 16

17

18 Should the repair cost on the generator be thrown out? Q. 19 It is my understanding that these costs were Α. No. 20 normal maintenance items, including damage from 21 lightning strikes. We will continue to have 22 maintenance expenses of this nature, whether we have a 23 new generator or an old generator. In fact, the 24 generator repair costs may well increase because we now 25 have two generators instead of one, which is all we had

1 during the 1992 test year.

2

Q. Public Counsel has raised a question regarding the
payment of any rate case expense to you as an attorney,
indicating that you should not receive the \$20,000
estimated in the MFR's for a "rate case attorney." Do
you have any comment?

8 Α. Yes. The reference to a "rate case attorney" in the 9 MFR's was never intended to refer to me or my firm. It was always my intent to hire independent counsel as 10 11 soon as the utility could afford such services, but 12 well prior to the hearing in any event. We have selected Steve Pfeiffer, whose total fee will probably 13 14 at least \$30,000. I have spent a great deal of time 15 directly working on the rate case. However, none of 16 this time is being charged to this case or to the rate 17 payers.

18

19 Q. Why does the utility company need to spend \$500 per
 20 year for ongoing engineering services?

A. The utility company has to constantly, on a day to day
basis, make engineering decisions. This requires
continuous consultation with an advice from one or more
engineers. During the test year of 1992, the utility
company spent approximately \$100,000 for engineering

services. During 1993, the utility company spent 1 almost \$50,000 for engineering services. During the 2 first six months of 1994, we have incurred 3 approximately \$50,000 for engineering expenses. 4 In other words, our actual expenditures during the past 5 two or three years have been in the \$75,000 to \$100,000 6 This has enabled me and Hank Garrett to have 7 range. ample advice from engineers. Even though these large 8 engineering expenditures are not expected to continue 9 at the same level in the future, we definitely need 10 access to an engineer on an ongoing basis. Engineering 11 fees are expensive, but I constantly have to meet with 12 13 various agencies and groups, such as DEP, as well as 14 various owners and developers, many of whom are 15 represented by their own engineers. This means that we 16 need to have either in-house engineering advice and 17 consultation, or we need an outside consulting engineer 18 regarding various engineering and capacity issues. The 19 services of Wayne Coloney have been invaluable to the utility company, because I constantly rely upon him to 20 21 review engineering matters and to advise me as to what 22 the utility should do. It is unfair and unreasonable 23 to expect the utility's company's management to 24 properly do its job and make sound 25 engineering/financial/capacity/service decisions

without adequate engineering advice, especially when 1 almost all of the people we deal with have their own 2 independent engineers. There will always be a need for 3 engineering services in running a complex utility Δ system such as this. Based on my 25 years of 5 management experience, I determined that a basic, 6 minimal retainer agreement is the best and most cost 7 efficient way to obtain these services. I have seen 8 nothing in any of the testimony to indicate that Wayne 9 Coloney is not an outstanding engineer, or that he is 10 not worth what we are paying him. I have also not seen 11 anything to indicate that the utility could have 12 obtained the necessary services for less than \$500 per 13 month during the test year, or that we will be able to 14 obtain the needed engineering services in the future 15 for less than \$500 per month. Accordingly, I believe 16 that \$500 per month, or \$6,000 per year, is reasonable, 17 prudent, and that it should be allowed as an ongoing 18 19 expense.

20

Q. Do you agree that the utility's rate base should be
decreased because of the "newly discovered appraisal"
by William Bishop?

A. No I do not. The old William Bishop was completed well
before the St. George Island water system was purchased

1 by the utility company on December 31, 1979. No 2 consideration has been given to additions to the system 3 between the date of Mr. Bishop's appraisal and the date the system was sold. As explained in some detail 4 5 during our last rate case hearing, the Leisure Properties' books and records were incomplete because 6 they do not contain all the real cost of the system. 7 8 That is why we did not try to rely upon the Leisure 9 Properties' books during the last rate case. Public 10 Counsel is now trying to take an old appraisal of only part of the system that actually existed at 12/31/79, 11 and wants to combine that figure with an incomplete, 12 13 out-of-context figure from an affidavit filed in the last case regarding part of the additions to the system 14 between January 1, 1980 and the end of the 1987 test 15 16 Not only is this "mixing apples and oranges," it year. 17 also leaves out a large block of time during which the utility company was undergoing tremendous expansion and 18 growth in the late 70's on St. George Island. 19 I have 20 reviewed both the William Bishop 1978 appraisal and the 21 Wayne Coloney appraisal some ten years later as 22 presented to the Commission in the last rate case. 23 These two appraisals do not seem to be inconsistent, 24 but an old undocumented, hearsay appraisal almost ten 25 years before the actual valuation date is totally

1 irrelevant and should not be considered by the Commission. Since the old William Bishop appraisal, 2 there have been at least one or more complete 3 appraisals of the water system after the date of sale Δ at much higher values. It would be just as reasonable 5 (or unreasonable) for the Commission to take the higher 6 values in one of these subsequent appraisals and add it 7 to the figures from Barbara Withers' affidavit as it is 8 9 to take a lower appraisal substantially before the date of sale to be added to the figures from Barbara 10 Withers' affidavit. However, any such later and higher 11 appraisal should also not be considered, just as the 12 13 lower appraisal completed a substantial time prior to 14 the date of sale should not be considered. This entire matter was fully litigated during the 1989 rate case, 15 and it should not be relitigated as part of this 16 17 proceeding.

18 Q. It has been suggested that the utility company's CIAC 19 should be increased by imputing 30 lots that were added 20 to the utility's CIAC list after the last rate case. 21 Do you agree?

A. No. Our CIAC list through 12/31/92 is accurate and
complete. It shows each and every connection and
contribution by account number, name, service address
and the precise dollar amount received as CIAC. We

1 have requested the staff auditor to review any or all of our customer records to see if there is any 2 inaccuracy or inconsistency. However, despite the 3 expenditure of over 32 weeks in auditing our books, the 4 staff auditor has declined our repeated suggestion that 5 6 the actual customer files be examined. Instead, a demand has been made that we identify 30 specific 7 accounts that were added after the date of a prior 8 9 audit of our books at a time that the utility company was undertaking an intensive internal accounting and 10 11 physical audit of every lot and possible physical connection on St. George Island to discover every 12 13 existing connection to the system. In the course of 14 this audit, we found a large number of illegal 15 connections which were then imputed as CIAC. On several occasions, we have had customers come into the 16 17 office with letters from a former manager of the 18 utility company giving a "free connection." All of 19 these connections have been added to our CIAC list, and 20 the full CIAC in effect at the time of the letter has 21 been imputed and added to our CIAC list. In other 22 words, our CIAC list as of this time is totally 23 accurate and complete. It is supported by the 24 necessary documentation for each account, and I frankly 25 do not see the logic or reason for imputing CIAC at

\$2,020 for each of thirty \$500 contributions on our 1 2 CIAC list based upon a less accurate and less complete list from the case five years ago. We have added or 3 imputed approximately 50-60 connections based upon our Δ own internal and physical island audit, all of which 5 are properly reflected on our CIAC list as of December 6 7 31, 1992. It is impossible to know precisely which 30 of these should be selected to satisfy the PSC staff 8 9 auditor. Nevertheless, I have selected 30 that are in 10 addition to the 256 identified on the prior audit 11 report. These are attached as an addition to the 12 12/31/92 CIAC list attached as Exhibit "I."

13

14 Q. Would you respond to the allegation that you are a poor 15 manager because the third well was not brought on line 16 in time?

17 Α. Yes. When the utility was originally directed to have 18 the third well on line by a certain date, it was 19 designed as a 250 gpm well. However, after analyzing 20 the situation with my operations manager, Hank Garrett, 21 we determined that it would be much wiser to construct 22 a much better well with a capacity of 500 gpm. We 23 wanted to have complete redundancy and a backup for 24 wells 1 and 2, which operate together at a capacity of

500 gpm. This decision required permit modifications, 1 including a modification of our water management 2 district consumptive use permit, which took 3 considerable time. Because of this design change and Δ the resulting permitting delays, construction of the 5 third well was not completed until approximately one 6 month after the March 1, 1993 date originally agreed 7 upon by the Commission and the utility. Approximately 8 at that time, the Commission and the utility entered 9 into an arrangement under which a Commission designated 10 co-manager was assigned to manage and control all 11 decisions of the utility company. This Commission 12 designated co-manager then refused to honor a prior 13 14 commitment I had made to assure immediate payment to the well contractor from a \$75,000 cash escrow account 15 which I had established earlier. This refusal cost us 16 several additional months of delay in actually placing 17 the well into service, which required final testing and 18 completion of certain sophisticated electrical 19 controls, etc. All of these delays are documented by 20 the correspondence attached as Composite Exhibit "J." 21 22 After this problem was resolved by termination of the 23 co-management agreement, the well was completed with all mechanical equipment in place on or before August 24 25 12, 1993, as shown by the letter to Ms. Katherine

Bedell which is included as part of Composite Exhibit 1 "J." As I recall, Mr. Bob Crouch and Mr. Marshall 2 Willis were both present at the DEP inspection of the 3 well on August 18, 1993, at which time all parties 4 seemed to agree that the well was complete. It would 5 have been a mistake to complete construction of a 250 6 qpm well, even if it could have been completely 7 8 finished by March 1, 1993. With a 500 gpm well, we now have complete redundancy between two independent well 9 10 systems, each of which can produce at least 500 gpm. 11 Indeed, during the last Memorial Day weekend, we had to 12 switch over to well no. 3 to keep up with demand on the 13 island because it is capable of pumping 600 gpm which 14 enabled us to provide service without calling on any of our storage on the island. I still do not understand 15 16 why I was not allowed to fulfil my commitment to the well contractor regarding timely payment from my escrow 17 18 account. However, I do not believe my insistence that 19 this contractor be guaranteed payment constitutes any 20 type of "bad management" or that the utility should 21 suffer any type of penalty in this regard.

22

Q. Do you believe your management fee should be reduced
 because the third well was not on line and in service
 as of March 1, 1993?

A. No. If this was a problem, it should have been handled
 as part of the prior docket concerning the third well,
 which has now been closed. Someday, I hope we can
 begin to look forward in managing this utility company
 which should not continue to be punished because of
 alleged, but unproven, past transgressions.

7

Q. Why does the utility need \$500 per month for an outside
CPA such as Barbara Withers?

During the 1992 test year, the utility company spent 10 Α. 11 over \$31,000 for accounting fees. We spent approximately \$26,000 for accounting in 1993, and we 12 13 will spend much more than that for accounting in 1994. 14 Despite these expenditures, we still face allegations that our books and records are not in accord with 15 Commission rules and procedures. I am personally 16 determined to see that our accounting books, records 17 and procedures are brought into line with the high 18 19 degree of sophistication demanded by the PSC staff. То 20 this end, the utility hired Ms. Joanie Hanney 21 approximately one month ago at a salary of \$40,000 per year, plus all benefits enjoyed by the other utility 22 employees, including health insurance, pension plan, 23 24 etc. Ms. Hanney is a very experienced and competent accountant, and there is no question that she can do 25

the job demanded by the Commission staff. This will 1 enable us to phase out our in-house consulting 2 accountant who was referred to in the PSC audit as 3 "inexperienced." I regret having to make this 4 decision, but the utility must have the degree of 5 accounting sophistication that is required by the 6 Commission and its audit staff. This may also enable 7 me to cut back on the time spent by Barbara Withers as 8 the outside consulting CPA for the system. However, in 9 10 any event, the total ongoing accounting cost to the utility will be approximately double the adjusted total 11 requested in this rate case, which is \$22,640 per year, 12 including \$500 per month to Barbara Withers. During 13 the test year and during all of the years before and 14 after the test year, this utility has relied heavily 15 upon the services of Barbara Withers. I was present at 16 17 her deposition, and she never said or indicated that 18 she had failed to bill the utility company because of 19 any old bill as stated by Ms. Dismukes. However, Ms. 20 Withers did testify that she and the utility company 21 were operating under a prior retainer agreement executed several years earlier which was still in 22 23 effect. Ms. Withers and the utility agreed on a fee of 24 \$500 per month for all of her consultation, advice and other accounting services, and there was no requirement 25

1 that this amount be billed separately at the end of each month. It was accrued as an ongoing expense on 2 the basis of the retainer agreement. My understanding 3 of Ms. Withers' testimony during her deposition was 4 that she did not send a bill at the end of each month 5 because she knew the utility company did not then have 6 the money to pay the bill, as indicated by the fact 7 that she still had not been paid for some old 8 statements rendered to the utility company. Barbara 9 Withers has been working for this utility since she 10 11 filed the original application for a PSC certificate in 12 the late 70's. She continues to constantly assist the 13 utility company, and I have no doubt that she spends an average of 5 hours per month or 60 hours per year on 14 15 utility company matters. In any event, our actual accounting expenses are now more than double the 16 17 expenses requested in this rate case, and it would be 18 unreasonable to cut the allowed expenses below the figure of \$22,640 per year as the total requested in 19 20 this rate case.

21

Q. Has the utility actually incurred an expense for the
revised system map and the revised aerator analysis?
A. Yes. This expense has been incurred and the
documentation has been provided to the PSC audit staff.

1		The revised map and aerator analysis will be completed
2		during this month, as confirmed by the testimony of Ted
3		Biddy, of Baskerville-Donovan.
4		
5	Q.	Does Armada Bay Company manage anything other than the
6		utility company?
7	A.	No.
8		
9	Q.	Are any of your other affiliates active?
10	A.	No, except for the law firm, which is inactive for all
11		intents and purposes.
12		
13	Q.	Do you agree that part of the utility company's overall
14		costs should be allocated to the other affiliates as
15		suggested by Ms. Dismukes?
16	Α.	No. The affiliates do not use any of the utility's
17		assets or personnel except as set forth in the written
18		lease and operating agreement attached as Exhibit "B."
19		This arrangement is more than fair to the utility
20		company, and it should not be disturbed. The office
21		furniture referred to by Ms. Dismukes in her testimony
22		is located on St. George Island or in storage. As
23		shown by the attached lease and operating agreement,
24		none of this furniture is in the Tallahassee office.

Q. Do you agree that the expense for testing services
 should be disallowed because you only received one
 guote as alleged by Ms. Dismukes?

There are only two testing labs in this entire No. 4 Α. 5 geographic area, and we have received quotes from and, indeed, have used both labs. We need authority to use 6 7 Savannah Labs because they are more competent and efficient, as shown by the loss of our samples by the 8 other lab, and by the off-the-record admonitions given 9 to us by the DEP personnel. However, I do agree with 10 Ms. Dismukes that the \$23,909 figure for Savannah Labs 11 12 should be decreased by \$1,870.

13

14 Why do you believe that you and the other employees Q. 15 should be entitled to a transportation allowance? 16 Α. In my 25 years of managing companies, I have exhausted 17 every possibility regarding transportation expenses. At one time, we had several vehicles owned by the 18 utility company. This was a nightmare, and it resulted 19 in extremely high and uncontrollable transportation 20 21 expenses. I have also required employees to keep 22 travel logs in the past, but this became a bookkeeping 23 nightmare which required many hours of additional 24 employee time to monitor, police and account for the 25 mileage claimed by various employees. Based upon all

of this experience, and based upon my personal 1 knowledge that I, Sandra Chase and Ann Hills use our 2 respective vehicles on a day-to-day basis, I decided to 3 pay a straight allowance to each employee in an amount 4 5 that I believe is reasonable and can be supported by any objective analysis of the travel that all of us are 6 required to perform as shown by our sworn testimony. 7 Someone recently stated that this arrangement was a 8 violation of the IRS rules, but I do not believe this 9 to be true. So long as the utility company is making a 10 bona fide arms length payment to an employee, this is 11 12 acceptable and deductible utility company expense. The 13 individual employee may have a problem in not keeping a 14 log because the amount received may be considered as salary or income, rather than a reimbursable expense. 15 However, I cannot be responsible for the tax problems 16 17 of every employee. My responsibility is to manage the 18 utility company in a cost effective manner, and our 19 travel allowance is cost effective and reasonable. All 20 three of us in the Tallahassee office are required to have a vehicle every day to perform our job, and it is 21 22 not reasonable for the Commission to totally disallow 23 this expense based upon the individual employee's lack 24 of a travel log. I go to the island approximately once 25 per week, and I constantly make trips throughout the

day to various agencies, such as DEP, PSC, Water 1 Management District and others, as well as to our 2 various consultants, including Barbara Withers, Wayne 3 Coloney, Ted Biddy, Les Thomas, Jim Stidham, bankers, 4 and others that are involved in utility company matters 5 on a day-to-day basis. Anyone who is familiar with our 6 Tallahassee operation knows that all three of us have 7 to use our vehicles every day on a continuing basis, 8 and it is not fair or reasonable to disallow this as a 9 10 valid, ongoing expense.

11

12 Q. Do you agree with Ms. Dismukes' assertion that your 13 rate case expense recovery should be limited to the 14 estimates set forth in your original MFR's, including 15 the \$25,000 figure for Frank Seidman?

Before I hired Mr. Seidman, I interviewed other 16 Α. No. 17 potential consultants. However, I never found one that 18 would agree to take this case on a fixed fee. If a 19 consultant had agreed to a fixed fee of \$25,000 in this 20 case, I would have questioned whether he or she was 21 intelligent enough to handle this case in the first 22 place. There is no way that any responsible 23 professional would or should agree to fix a fee based 24 upon time which is so dependent upon action of others, including Public Counsel. When I earlier hired Ms. 25

Dismukes and her firm, Ben Johnson & Associates to 1 begin working up a rate case on behalf of this utility, 2 neither Ms. Dismukes nor her partner, Ben Johnson, ever 3 indicated that they would consider representing this 4 utility company as a consultant in a rate case before 5 the Florida Public Service Commission for a fixed fee. 6 Indeed, as shown by the comprehensive analysis prepared 7 by Ms. Dismukes and Ben Johnson for Capital City First 8 National Bank, the fees estimated for this particular 9 case were estimated to be in the \$150,000 to \$200,000 10 range, although the report filed by Ben Johnson & 11 12 Associates, with Ms. Dismukes' assistance, stated that the actual fees could be substantially greater. 13 14 Did the utility company receive a \$65,000 contribution 15 Q. 16 from the St. George Island Homeowners' Association in 1992 as alleged by Ms. Dismukes? 17 Some of my other affiliates and I settled a major 18 Α. No. 19 lawsuit with the homeowners' association by a 20 conveyance of substantial real property and the 21 relinguishment of a claim for damages relating to matters totally unrelated to the utility company. 22 The 23 utility company was not a party to either the 24 litigation or to the agreement. When the agreement

25 between the association and the other affiliates was

being drafted the night before it was to be approved by 1 the association's membership, I suggested the inclusion 2 of a clause stating that the affiliates would loan or 3 advance \$65,000 of the money received from the 4 5 association to the utility company so that the utility company would have the necessary funds to make certain 6 improvements to the water system. There was never any 7 8 intent by anyone that this would be any type of 9 contribution from the association to the utility company. Instead, it was a cash payment for the 10 conveyance of land and other valuable considerations 11 12 directly to the non-utility affiliates. When the money was received by the affiliates, it was then loaned or 13 14 "advanced to the St. George Island Utility Company" as 15 specified in the agreement. I carefully used the word "advanced" rather than "contribution," because they 16 have a distinctly different meaning, both in law and 17 18 accounting. These funds have always been viewed and 19 booked as a loan to be repaid by the utility company. That is the way this transaction has been consistently 20 21 handled for all purposes, including IRS tax reporting 22 purposes. It would be unreasonable and punitive to arbitrarily treat this \$65,000 as a "contribution" 23 24 without any proof or any indication that this was ever 25 the intent of the parties to the transaction.

Q. No. that would cause tremendous problems and would make 2 Α. it practically impossible to properly manage the 3 utility, as shown by the past experience with similar 4 escrow accounts. 5

Do you believe connection fees should be escrowed?

6

1

What is your overall impression of Ms. Dismukes' 7 0. testimony? 8

It appears that she has gone to great lengths to 9 Α. manipulate the numbers in every possible way toward a 10 predetermined goal of reducing the utility's income 11 12 stream without regard to the ongoing impact on utility operations. In my opinion, this is not necessarily in 13 the best interest of the utility's customer represented 14 by Public Counsel, since the utility must have adequate 15 revenue to continue the high level of service which it 16 17 has achieved. For example, she has "played with the 18 numbers" to make it appear that the operator on the 19 island received a 39% annual raise, when his actual 20 annual increase in compensation was only 2-3%. This was not her attitude when she was taking the utility 21 company's money as a rate case consultant for this 22 23 utility before the same Public Service Commission. By the same token, she has now concluded that Armada Bay's 24 management contract is excessive and should be reduced 25

to \$2,000 per month. This was obviously not her 1 opinion on the eve of the test year in November of 1992 2 when she and her co-owner/partner, Ben Johnson, made a 3 written proposal to this utility and Capital City First 4 National Bank to manage this same utility company 5 during the same upcoming pereiod of time for a fee of 6 \$6,000 per month, plus all other expenses. In other 7 words, this management job was worth \$6,000 per month 8 when Ms. Dismukes was in the "real world" to receive 9 the money, but it is now only worth \$2,000 per month 10 on a theoretical basis when she needs to achieve a 11 12 predetermined goal of reducing rates without regard to utility company service obligations. We must have 13 adequate revenue if those obligations are to be 14 adequately met. 15 16 17 Does that conclude your testimony? Q. Yes, it does. 18 Α. 19 20 21 22

- 23
- 24 25
- 23

COMMISSION STAFF'S FIRST SET OF INTERROGATORIES TO ST. GEORGE ISLAND UTILITY COMPANY, LTD. DOCKET NO. 940109-WU PAGE 18

16. Explain in detail the type of management services Mr. Brown provides for the utility and why his services are necessary?

ANSWER: Mr. Brown is in charge of all utility operations, including but not limited to the following:

- 1. Day to day management and supervision of all utility employees, including hands-on assistance for each employee in performing his or her duties.
- 2. Compliance with all applicable statutes, rules, regulations and other requirements imposed by all federal, state and local agencies including, but not limited to, the PSC, DEP, NWFWMD, Franklin County, HRS, including correspondence and communication with all of the above-referenced governmental agencies, as well as with non-governmental people involved with utility operations, including but not limited to, the Florida Rural Water Association, St. George Island Civic Club, Plantation Owners' Association, St. George Island Water & Sewer District, St. George Island Volunteer Fire Department, Eastpoint Water & Sewer District, and other customer and consumer groups.
- 3. Day to day dealing with customers, potential customers, and developers, including the negotiation, approval, and implementation of all developer agreements and related contracts.
- 4. The short and long-term planning and financing of all utility construction and expansion programs, including the financing and oversight of all such programs, as set forth in the utility's ongoing utility analysis and growth management program.
- 5. Construction oversight, management and hands-on assistance to utility employees regarding all construction programs, and negotiation and management of all contracts with outside contractors performing work for the utility, including-all day to day small construction projects as well as large construction projects such as the third well, the permitted plant improvements and other major projects.
- 6. All day to day dealing and contacts with all of the utility's consultants, including lawyers, accountants, engineers and other technical experts who assist the utility in carrying out its functions.
- 7. All day to day dealing and contacts including any negotiations, correspondence and communication with utility companies serving St. George Island including St. Joe Telephone, Florida Power, cable service.

8. The overall management and implementation of all special programs, including but not limited to the following: (a) systemwide onsite physical audit of each potential service location on St. George Island, including constant updating of audit; (b) ongoing leak detection program; (c) ongoing meter testing and replacement program; (d) ongoing cross connection control program; (e) aerator

EXHIBIT "A"

16. Continuation

relating to capacity expansion; (h) ERC study and ongoing engineering analysis update; (i) the constant updating of the systemwide analysis and mapping detail; (j) the year to year pipe cleaning or "pigging" program; (k) ongoing tank cleaning, painting and maintenance program: and (1) constant analysis and implementation of other special programs that must be implemented and supervised to properly manage a utility company.

- 9. Short and long-term cash flow management to assure continuing utility operations despite losses of approximately \$300,000 per year, including the personal endorsement of any and all utility financial obligations.
- 10. Long-range utility planning, including analysis of corporate reorganization, bond refinancing, etc., and dealings with utility partners.
- 11. Full time (24 hr. per day 7 days per week) availability to respond to emergencies and to respond to employee questions and concerns.

LEASE OF REAL AND PERSONAL PROPERTY AND OPERATING AGREEMENT

This lease is made and executed in duplicate by and between ARMADA BAY COMPANY, a Florida corporation, the Lessor and ST. GEORGE ISLAND UTILITY COMPANY, LTD., a Florida limited partnership, the Lessee.

1. DESCRIPTION OF PREMISES

Lessor leases to lessee, and lessee hires from lessor, as herein provided, the premises located at 3848 Killearn Court, Tallahassee, FL 32308, consisting of approximately 750 square feet and more particularly as follows: the entire bottom floor of the premises located at the above-stated address; together with all of the personal property described in Exhibit "A" attached hereto.

2. TERM

The term of this lease is one year, beginning January 1, 1994.

3. RENT

The rent under this lease is Nine Thousand Dollars (\$9,000.00). Lessee agrees to pay lessor such amount in installments of Seven Hundred Fifty Dollars (\$750.00) each, payable on the 1st day of January 1, 1994, and continuing on the 1st day of each month thereafter until and unless this lease us terminated. If said rent is not paid by the 10th day of any month, this lease shall automatically terminate and the lessee shall immediately vacate the premises.

4. OPTION TO RENEW

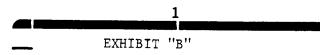
The lessee shall have the right to renew the lease for a period of four (4) consecutive one (1) year periods provided the lease is not in default at the time of renewal. If lessee elects to renew the lease, the rent will be increased two and one-half percent (2.5%) per year. Lessee shall give thirty (30) days written notice of its intent to renew the lease.

5. USE OF PREMISES, GENERALLY

The premises are leased to be used as a utility company office.

6. NO USE THAT INCREASES INSURANCE RISK

Lessee shall not use the premises in any manner, even in the use for the purposes for which the premises are leased, that will increase risks covered by insurance on the building where the premises are located, so as to increase the rate of insurance on the premises, or to cause cancellation of any insurance policy



covering the building. Lessee further agrees not to keep on the premises, permit to be kept, used, or sold thereon, anything prohibited by the policy of fire insurance covering the premises. Lessee shall comply, at his own expense, with all requirements of insurers necessary to keep in force the fire and public liability insurance covering the premises and building.

7. NO WASTE, NUISANCE, OR UNLAWFUL USE

Lessee shall not commit, or allow to be committed, any waste on the premises, create or allow any nuisance to exist on the premises, or use or allow the premises to be used for any unlawful purpose.

8. PAYMENT OF UTILITIES

Lessee shall pay for all utilities furnished the premises for the term of this lease, including electricity, water and telephone service. The parties recognize and agree that the electricity and water utility expense for the premises is billed together with the electricity and water expense for the upstairs premises owned by Lessee. Accordingly, the parties agree to allocate all such electricity and water expenses on a 50/50 basis. The parties also recognize and agree that the telephone service is interconnected with three lines, 668-6103, 668-6104 and 668-0440. Lessee shall pay all expenses connected with 668-0440, and Lessor shall pay all expenses connected with 668-6103 and 668-6104. As part of the consideration for this lease, Lessee shall be given the free and unrestricted use of 668-6103 and 668-6104 without any further payment for such use by Lessee.

9. REPAIRS AND MAINTENANCE

Lessee, at lessee's expense, shall maintain and keep the premises, including, without limitation, windows, doors, adjacent sidewalks, and interior walls, in good repair. Lessor shall maintain the roof, exterior walls, plumbing and heating and cooling system.

10. DELIVERY, ACCEPTANCE, AND SURRENDER OF PREMISES

Lessor represents that the premises are in fit condition for use a utility company office. Lessee agrees to accept the premises on possession as they are. Lessee shall surrender the premises to lessor at the end of the lease term in the same condition as when Lessee took possession, allowing for reasonable use and wear, and damage by acts of God, including fire and storms. Lessee shall remove all business signs or symbols placed on the premises by Lessee before redelivery of the premises to lessor, and to restore the portion o the premises on which they were replaced in the same condition as before their placement.

11. LESSEE TO CARRY LIABILITY INSURANCE

Lessee shall procure and maintain in force during the terms of this lease and any extension thereof, at his expense, public liability insurance in companies and through brokers approved by lessor, adequate to protect against liability for damage claims through public use of or arising out of accidents occurring in or around the leased premises, in a minimum amount of \$100,000 for each person injured, \$100,000 for any one accident, and \$100,000 for property damage. Such insurance policies shall provide coverage for lessor's contingent liability on such claims or losses. The policies shall be delivered to lessor for keeping. Lessee agrees to obtain a written obligation from the insurers to notify lessor in writing at least thirty (30) days prior to cancellation or refusal to renew any such policies. Lessee agrees that if such insurance policies are not kept in force during the entire term of this lease and any extension thereof, lessor may procure the necessary insurance and pay the premium therefor, and that such premium shall be repaid to lessor as an additional rent installment for the month following the date on which such premiums are paid.

12. LESSEE'S ASSIGNMENT, SUBLEASE, OR LICENSE FOR OCCUPATION BY OTHER PERSONS

Lessee agrees not to assign or sublease the leased premises, in any part thereof, or any right or privilege connected therewith, or to allow any other person, except lessee's agents and employees, to occupy the premises or any part thereof, without first obtaining lessor's written consent. Lessor expressly covenants that such consent shall not be unreasonably or arbitrarily refused. One consent by lessor shall not be a consent to a subsequent assignment, sublease, or occupation by other persons. Lessee's unauthorized assignment, sublease, or license to occupy shall be void, and shall terminate the lease at lessor's option. Lessee's interest in this lease is not assignable by operation of law, nor is any assignment of his interest herein, without lessor's written consent.

13. LEASE BREACHED BY LESSEE'S RECEIVERSHIP ASSIGNMENT FOR BENEFIT OF CREDITORS, INSOLVENCY, OR BANKRUPTCY

Appointment of a receiver to take possession of lessee's assets (except a receiver appointed at lessor's request as herein provided), lessee's general assignment for benefit of creditors, or lessee's insolvency or taking or suffering action under the Bankruptcy Act is a breach of his lease.

14. LESSOR'S REMEDIES ON LESSEE'S BREACH

If lessee breaches this lease, lessor shall have the following remedies in addition to his other rights and remedies in such event:

a. Reentry. Lessor may reenter the premises immediately, and remove all lessee's personnel and property therefrom. Lessor may store the property in a public warehouse or at another place of his choosing at lessee's expense or to lessee's account.

b. Termination. After reentry, lessor may terminate by giving five (5) days' written notice of such termination to lessee. Reentry only, without notice of termination, will not terminate the lease.

c. Reletting Premises. After reentering, lessor may relet the premises or any part thereof, for any term.

15. LESSEE TO PAY LESSOR'S ATTORNEYS' FEES

If lessor files an action to enforce any covenant of this lease, or for breach of any covenant herein, lessee agrees to pay lessor reasonable attorneys' fees for the services of lessor's attorney in the action, such fees to be fixed by the court.

16. MANNER OF GIVING NOTICE

Notice given pursuant to the provisions of this lease, or necessary to carry out its provisions, shall be in writing, and delivered personally to the person to whom the notice is to be given, or mailed postage prepaid, addressed to such person. Lessor's address for this purpose shall be 3848 Killearn Court, Tallahassee, FL 32308, or such other address as Lessor may designate to lessee in writing. Notices to lessee may be addressed to lessee at the premises leased.

17. EFFECT OF LESSOR'S WAIVER

Lessor's waiver of breach of one covenant or condition of this lease is not a waiver of breach of others, or of subsequent breach of the one waived.

18. LEASE APPLICABLE TO SUCCESSORS

This lease and the covenants and conditions hereof apply to and are binding on the heirs, successors, legal representatives, and assigns of the parties.

19. TIME OF ESSENCE

Time is of the essence of this lease.

20. ADDITIONAL USE OF REAL AND PERSONAL PROPERTY

In addition to the exclusive lease and use of all of the premises and personal property identified in paragraph 1 above, lessee shall also have the non-exclusive use of all of the office space located directly above the subject premises, consisting of approximately 750 square feet, together with the non-exclusive use of all of the personal property identified in Exhibit "B" attached hereto. It is the intent and purpose of this provision that lessee shall be entitled to the use and benefit of such real and personal property at all times and for all purposes connected with lessee's business of operating a water utility company.

21. ADDITIONAL OPERATING PROVISIONS

As part of the consideration for this lease agreement, lessee shall provide lessor and its affiliates use of lessee's fax machine and copy machine located on the premises. Also, lessee's employees shall provide coverage to answer lessor's/affiliate's telephone calls when lessor's employees are out of the office. Any other incidental services provided to lessor and its affiliates by lessee's employees, such as making coffee or copies, taking faxes off the fax machine, and directing visitors to lessor's upstairs premises, shall be covered by the considerations provided under this lease, and lessee shall not be entitled to any further compensation therefor.

IN WITNESS WHEREOF, the parties have executed this Lease of Real and Personal Property and Operating Agreement as of the 1st day of January, 1994.

ARMADA BAY COMPANY, a Florida Witnesses: corporation. Bv: Gene D. Brown, as its Witness: Sandra President of Witness: Jowie Hanney Name ST. GEORGE ISLAND UTILITY COMPANY, LTD., a Florida limited partnership By: LEISURE PROPERTIES, LTD. a Fla. limited partnership GENERAL PARTNER ST. GEORGE'S PLANTATION By: tness: Sandra a Florida corporation Gene D. Brown, as its Pres.

By:

y: <u>IEISURE DEVELOPMENT, INC.</u> a Florida corporation Gene D. Brown, as its Pres.

FILE: F&E

FURNITURE & EQUIPMENT JULY 6, 1994

SCHEDULE A - DOWNSTAIRS

GENERAL WORK & RECEPTION AREA -

DAK END TABLE BLUE MAX MONITOR BLUE MAX COMPUTER BRASS TWIN TABLE LAMP 6' SHELF DAK BOOKCASE SWIVEL STEND CHAIR-BEIGE 3 BROWN VINYL SIDE CHAIRS (ROUNDED) IBM CORRECTING SELECTRIC II TYPEWRITER 1979 STANLEY PROCTOR PRINT #172/550 BEIGE CERAMIC TABLE LAMP TEXAS INSTRUMENT #513011 CALCULATOR 2 BROWN VINYL SIDE CHAIRS (SQUARED) SALLIE MIDDLETON PRINT #486 3 SHELF LAMINATE BOOKCASE BLUE SWIVEL EXECUTIVE CHAIR 2 WALNUT SECRETARIAL DESKS WITH TYPING RETURN WALNUT EXECUTIVE CREDENZA CANON MP21D CALCULATOR PITNEY BOWES TOUCHMATIC POSTAGE METER 2 THALIA LINCOLN PRINTS DATED 1973 & 1974

LEFT OFFICE -

5 TAN COMMODORE 4-DRAWER LEGAL FILE CABINETS FELOUZE MODEL Y-5 FOSTAGE SCALE SWINGLINE MODEL 113 STRONGARM STAPLER PREMIER 14" PAPER CUTTER GE MICROWAVE S#HZ956733S GE MINI-REFRIGERATOR BUNN FOUR-OMATIC COFFEE MAKER GLASS COVERED OAK END TABLE DATASORTER DS-180 PRINTER

RIGHT OFFICE -

SALLIE MIDDLETON PRINT #242/1980 CHARLES FRACE PRINT #688/2000 HON 4-DRAWER LEGAL FILE CABINET PANASONIC KY-P1695 PRINTER SUPERCOM SV1486 MONITOR SCHWAB SAFE 6 CU FT WALNUT EXECUTIVE CONFERENCE DESK SALLIE MIDDLETON PRINT #959

FILE: F&E

FURNITURE & EQUIPMENT JULY 6, 1994

SCHEDULE B - UPSTAIRS

STAIRWAY -

3 THOMAS MANGELSON PRINTS (DUCKS) SALLIE MIDDLETON PRINT #276/750

WORK/RECEPTION AREA -

2 HON 3 SHELF LATERAL FILES WALNUT EXECUTIVE CREDENZA WALNUT SECRETARIAL DESK WITH TYPING RETURN 6' FICUS PLANT IBM CORRECTING SELECTRIC II TYPEWRITER LANIER DICTATING EQUIPMENT PANASONIC KX-P4410 LASER PRINTER EXECUTIVE SWIVEL SECRETARIAL CHAIR 2 SALLIE MIDDLETON PRINTS #1982 & #486 2 SALLIE MIDDLETON PRINTS #565/981 & #382/985 2 HIGH-BACK LEATHER GUEST CHAIRS DECORATIVE TRUNK TABLE 2 ERDENBORG PRINTS 6 ERDENBORG PRINTS SALLIE MIDDLETON PRINT #537

EXECUTIVE OFICE -

STANLEY PROCTOR PRINT #181/550 MAYNARD REECE PRINT #673/950 JACK DELONEY PRINT #163/950 2 IRISH SETTR PRINTS N.Y.C.S. BRASS FLOOR LAMP 2 LEATHR FLUMP CUSHION GUEST CHAIRS WITH ONE OTTOMAN GLASS/WALNUT SIDE TABLE 6 LEATHER CONFERENCE CHAIRS 12' WALNUT CONFERENCE TABLE SALLIE MIDDLETON PRINT #486 2 DONALD HORTON PRINTS #42/75 & #23/150 WALNUT EXECUTIVE CREDENZA WALNUT EXECUTIVE CONFERENCE DESK LEATHER EXECUTIVE SWIVAL CHAIR PERSION RUG 20' X 24' 2 6' BOOKCASES-DAK 3 4-DRAWER LEGAL FILE CABINETS GE 24" TELEVISION GOLDSTAR #GVP-B125 VHS



EAGLE TANK TECHNOLOGY CORP.

P.O. BOX 26280 JACKSONVILLE, FL 32226-6280 904-757-0528 OFFICE 904-757-6656 FAX

anuary 7, 1994

St. George Island Utilities 3848 Kalorin Court Tallahassee FL 32308

Attn: Gene Brown

Dear Sirs,

Thank you again for the opportunity to present you with our proposal for Maintenance of your St. George Island 150,000 gallon elevated water tank, and the 300,000 gallon ground storage tank.

As we discussed before, we have to return these tanks to a certain order to place them on our maintenance program. Cost for Elevated 150,000 Gallon, Exterior: \$16,326.00, Interior Dry: \$3,227.00, Interior Wet: \$4,800.00, Total: \$24,353.00. Maintenance cost is \$9,400.00 per year. This would move Maintenance cost to \$13,448.00 a year, and covers all aspects of tank maintenance.

Cost of 300,000 Gallon Ground Storage Tank complete rehabilitation would be Interior \$17,147.00, Exterior \$4,755.00, Roof \$5,704.00, Total being \$27,605.00. Maintenance cost is \$4,400.00 a year. This would move maintenance cost to \$7,045.00 per year.

This would be a six year contract to break payments up in this manner. Total per year is \$20,493.00.

Our contract covers all aspects of maintenance program.

Eagle Tank specializes in this type of work and if award this project, will perform it to the best of our ability.

Sincerely, Tim McDaniel

Inspection • Sandblasting and Coating • Repairs • Dismantling Relocation of Steel Water Storage Tanks • Containment • Lead Abatement

EXHIBIT "C"



EAGLE TANK TECHNOLOGY CORP.

P.O. BOX 26280 JACKSONVILLE, FL 32226 (13) 904-757-0528 OFFICE 904-757-0656 FAN

June 24, 1994

St. George Island Utilities 3848 Kalorin Court Tallahassee FL 32308

Attn: Gene Brown

Dear Sir,

I am following up on our proposal from January 7, 1994 with a few comments about maintenance.

The condition of your tank is not uncommon for that particular structure. This is a preformed wall section, stood up and put together. The seams are the only possibility for leaks and as you can see now, they are beginning to show in many areas.

AWWA suggests washout and inspections every five (5) years. With our program this is done every two (2) years on that tank and every year on the elevated.

The actual cost of the roof is not in the maintenance cost of \$7,045.00 a year on the concrete tank and would be additional if this concrete tank is to be the only contract. The proposal is set up for both elevated and concrete tanks and is spread out for normal maintenance over six (6) years, as we discussed and as stated earlier this is a program set up for maintenance over the years and is the most cost efficient method for caring for these tanks.

If I am to break these tanks apart and do the 300,000 gallon ground tank only it would move the cost to \$12,749.00 for the first year then \$8,454.00 for years two (2) through six (6), or \$9,170.00 a year, one (1) through six (6).

If you have any questions, please do not hesitate to contact me.

Sincerely, Tim Mc Daniel

Tim McDaniel

TM/sjb

PROFESSIONAL PIPING SERVICES, INC.

The Piping System Cleaning Specialists Certified Underground Utility Contractor License No. CU-C055717

June 27, 1994

Mr. Gene Brown St. George Island Utility Company 3836 Killearn Court Tallahassee, FL 32308

QUOTATION #0694-661

Dear Mr. Brown,

Professional Piping Services, Inc., is pleased to submit for your consideration and approval the following proposal.

To clean 31,152 plus or minus linear feet of PVC piping from the Mainland pumping station number two to the St. George Island treatment plant, 5.9 plus or minus miles.

For this cleaning, Professional Piping Services' fee will be \$15,888.00, equating to \$0.51/ft. For the provision of the necessary piping modifications to the system for entering and exiting purposes add \$5,295.00 to the cleaning price quoted. For the cleaning and piping modifications required Professional Piping Services, Inc., total price will be \$21,183.00, equating to \$0.66/ft.

NOTE: This proposal does not include the costs of any excavations nor their restoration. We think that two excavations will be required. These costs do not include the provision nor installation of air vents on this system which should be strongly considered and which we can provide and install.

Proposed starting date fourteen days after receipt of the purchase order or the contract and subject to mutual scheduling agreement.

The method of cleaning proposed for use in this project is the progressive poly pig procedure.

Disinfection as per A.W.W.A. Specification #601 is available for an additional fee, if done as part of the cleaning procedure.

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_	EXHIBI	T "D"				

P. O. Box 1494, Land O' Lakes, Florida 34639 Telephone (813) 949-0699 (813) 949-0784 (800) 780-6098 FAX (813) 949-0778 Mr. Gene Brown Quote #0694-661 June 27, 1994 Page Two

For this fee, Professional Piping Services, Inc., will provide, with the exception of those items noted elsewhere in the proposal, all supervision, labor, tools, material and equipment necessary for the proper cleaning and flushing of the water mains including;

- 1. Proper, knowledgeable and experienced supervision of the entire cleaning project.
- 2. Furnish on site and project in progress training to St. George Island Utility Company personnel to provide for possible future remedial cleaning or to implement a proper flushing program.
- 4. Professional Piping Services, Inc., personnel are trained and accredited to be in compliance with OSHA 29, CFR 1910.120, Health and Safety Training.

TOOLING AND EQUIPMENT

- 5. Professional Piping Services' poly pigging apparatus, to be installed and removed upon completion of the project.
- 6. Have on site and available for immediate use an electronic poly pig detector device which can be used for locating or pinpointing specific inline areas of the system which may be required as the system is cleaned.
- 7. If the use of this device is required or proves to be necessary as determined in the field with the consensus of the facility, then its actual use will be charged for at the rate of \$350.00 per day or part thereof.
- 8. Any labor provided by Professional Piping Services, Inc., in conjunction with the use of this device will be charged at the rate of \$150.00 per hour or part thereof.

SCHEDULE

- 9. Maintain an eight (8) hour daylight work schedule.
- 10. Anticipated time for the work to be performed 8:00 am to 4:00 pm.
- 11. Reasonable modification to this schedule are acceptable upon mutual agreement between Professional Piping Services, Inc., and St. George Island Utility Company at no additional costs.

Mr. Gene Brown Quote #0694-661 June 27, 1994 Page Three

STANDARDS

- 12. Radio communications, necessary and required.
- 13. Job site transportation.
- 14. Auxiliary centrifugal pumps for cleaning.
- 15. Also available, if required, at additional cost, sanitizing and disinfection of the system upon completion of the cleaning of the system or portions of it as per the A.W.W.A. Specification #651.

REPORTS/SURVEYS

- 16. Provide a report upon completion of the cleaning program to outline and detail information acquired during the cleaning process about the system or confirm existing information.
- 17. Perform flow test prior to and upon completion of this cleaning operation to provide comparable data for assessment.
- 18. Provide adequate insurance coverage which includes;
 - a) Comprehensive General Liability (\$1,000,000 each occurrence.)
 - b) Worker's Compensation Insurance.
 - c) Automobile Liability Insurance (\$500,000 each occurrence.)
 - d) Completed Operations (\$500,000 each occurrence with a \$500,000 aggregate)

Mr. Gene Brown Quote #0694-661 June 27, 1994 Page Four

St. George Island Utility Company will be required to provide without cost or delay to Professional Piping Services, Inc., the following;

1. Cleaning and flushing media (water) at no expense to Professional Piping Services, Inc., within reasonable distance of where it is to be used.

ACCESSIBILITY

2. Accessibility to the pipeline at the points designated by Professional Piping Services, Inc., (and facility, during the pre-project survey) if <u>necessary</u> or <u>required</u>. This would include excavations, restoration of excavations, and piping or fittings required for access to the piping. Please see item number twelve.

EXCAVATIONS

- 3. All labor, materials and equipment for excavations required to provide access one (1) foot below the pipe and restoration of the area after completed operations.
- 4. Sheeting and bracing and maintenance of all excavations to prevent accidents, cave ins, or breaking of the ground outside of the excavation area.

VALVING

5. Accurate plot and/or system diagram, detailing all valves and appurtenances. The valve would be required to be operated in a full open and a full closed position prior to Professional Piping Services' mobilization.

LABOR

 Sufficient labor and supervision, necessary or required, to assist Professional Piping Services, Inc., for the duration of the cleaning operation with valve operations and operation of the system.

STANDARDS

7. All permits required for the proper conduct of the work, including legal permission to enter or cross private property where necessary to secure access to the work. Mr. Gene Brown Quote #0694-661 June 27, 1994 Page Five

- Notification of work schedule to all water customers affected.
- 9. Accurate plot and/or system diagram.
- 10. Barricades, lights and other items that may be required to conform to existing safety and traffic regulations.
- 11. Proper disposal of the discharged effluent/material and control of the discharged water from this cleaning operation.
- 12. Professional Piping Services, Inc., anticipates the need for the following to be provided by the St. George Island Utility Company.
 - a) Supply and install one eighty inch ninety degree elbow on the eight inch valve used for draining the system at pumping station number two.
 - At the treatment plant, select a site at or near the b) treatment plant where the cleaning of this system shall terminate. The site selected shall allow for a discharge port, an eight inch tee or comparable fitting to be installed or an existing fitting, blow-off etc., to be utilized. This exiting port shall provide for the discharge of the cleaning flow out of the excavation if one is required and as importantly, allow for the visual inspection of this flow. The other factor to be considered is that the area to which the discharging flow is to be directed to or following normal drainage channels will drain to, can accommodate the total volume of water to be used, approximately 300,000 to 500,000 gallons over a thirty plus or minus hour period. In addition, consideration some should be given to the dissipation of the effluent, silt, mud, sand and hydrogen sulphide which will be removed. Though not anticipated or known to be environmentally hazardous, the total volume of solids removed could be as much as forty cubic yards, (based upon an assumed one fourth inch buildup on the interior pipe All of this material will be removed in wall). suspension, incorporated into the flow and should readily be handled by normal discharge procedures.

GENERAL TERMS AND CONDITIONS

1. PRICE AND PAYMENTS:

- A. Price is based on quantity of pipe not less than that shown in this proposal.
- B. Measurement will be by the linear foot along the axis of the pipe.
- C. All stated prices and terms will remain in effect for thirty (30) days from the date of this proposal.
- D. Full payment is due, and payable at our office in Lutz, Florida net ten (10) days, from the date of invoicing. Overdue accounts are subject to an interest charge of 1.5% per month.
- E. Invoice will include all applicable taxes. If you are Sales Tax exempt, the State of Florida requires that you submit to us a certificate showing your business name, location address, reason for exemption, tax number, and signature of authorized agent. This exemption certificate must be submitted with your purchase order or at the time of contract.
- 2. Professional Piping Services would prefer to find this system in good working order as detailed and outlined. However if delay occurs due to the system being inoperable, such as but not limited to, inoperable or "lost" valving, failure of the integrity of the system or other system related problems, then this will constitute a negotiable extra.
- 3. Professional Piping Services is not responsible for any breaks, cracks or damages forthcoming from those breaks or during the cleaning operations and that are not direct result of the cleaning operation.
- 4. Professional Piping Services is not responsible for any changes, claims or demands due to any alleged neglect or default on our part unless written notice thereof shall have been delivered to us within ten (10) days after the alleged occurrence of said neglect or default. We shall not be responsible for any charges for work performed or materials furnished unless ordered in writing and receipt thereof acknowledged by our authorized representative.

We hope that this proposal meets with your approval. If you have any questions, please feel free to contact me.

Cordially,

PROFESSIONAL PIPING SERVICES, INC.

Ctor

Roge**f** M Cimbora General Manager

63-88/631 BRANCH 005 2300 ST. GEORGE ISLAND UTILITY CO., LTD. PH 804-005-0440 3848 KILLEARN COURT TALLAHASSEE, FL 32308 6 27 \$ 98 ż 100 DOLLARS BANK IRST NATIONAL APITAL CITY GROUP BOX 12903 LIDYLASEEF, FLORIDA 32317 ف Dn 4 2 li 🛛 **#**OO 3 Ń C #12,702.58 EXHIBIT "E"

PLASTRIDGE BOCA

THE PLASTRIDGE AGENCY, INC.

Thomas E. Lynch, C.P.C.U. Michael Bottcher, C.P.C.U. David S. Stone Scott Tobias, A.A.I. G. Robert Haggerty, Jr. Ron D'Addio, A.A.I. Alan S. Chesler Harold C. Morrison Helen Riedling



2100 N. Dirie Highway Boca Raton, Florida 33431 Boca (407) 395-1435 Broward (305) 426-2238 Fax (407) 395-4755

Stephen P. Lewis, RHU, REBC Life, Health, Financial Services Department

July 7, 1994

St. George Island Utility Co. 3848 Killearn Court Tallahassee, FL 32308-3428

Re: Change in Binder Conditions

Dear Mr. Brown:

Based on a review of the photographs of your facility as furnished to the Underwriter, we have been advised that the carrier will not be in a position at this time to include coverage on two of the properties located at that site.

Coverage has been bound on all properties on the application with the exception of the corrugated metal shed and the radio transmitting tower. Mr. Hal Morrison of our agency will be doing an inspection of this property later this evening and has made arrangements to meet with the Plant Supervisor to review this situation.

However, please note at this time, the policy has been bound excluding coverage on the corrugated metal shed and the radio tower. If you have any additional questions, please feel free to speak with Mr. Morrison this evening.

Sincerely yours,

THE PLASTRIDGE AGENCY, INC.

Office Manager

DSS/mek



INSURANCE AGENTS and CONSULTANTS SINCE 1919

PLASTRIDGE BOCA

THE PLASTRIDGE AGENCY, INC.

David S. Stone Scott Tobias, A.A.I. John J. Stone Thomas E. Lynch, C.P.C.U. Michael Bottcher, C.P.C.U. G. Robert Haggerty, Jr.

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2100 N. Dixie Highway Boca Raton, Florida 33431 Boca (407) 395-1435 Broward (305) 426-2238 Fax (407) 395-4755

Stephen P. Lewis, RHU, REBC Life, Health, Financial Services Department

FAX FORM

TO:	Mr. G.Brown
ATTN:	St. Georges Island Utility Co,Ltd.
FAX #:	1-904-668-0441
FROM:	Hal Morrison
DATE:	June 25,1994
RE:	Insurance, Package and W.C.
* * * * *	* * * * * * * * * * * * * * * * * * * *
De	at Mr. Brown:
Co	nfirming my telephone conversation with Frank of M and R
p1	ease find the following:
1)	Invoice for the annual premium for the Reliance Package
	(Property and Ligbility.)
2)	Invoice for the first months premium for the Workers Comp
I	willFax W.C. application to you for your signature and completion.
I	n order to bind the Package I must have the check and the pictures
t	hat Frank spoke to you about. Should you have any questions,
p	lease call. Our 800 # is 1-800473-6603.
	hank you very much and I look forward to working with you. al yorrison
NUMBER OF	PAGES COVER SHEET: 3
Independent	INSURANCE AGENTS and CONSULTANTS SINCE 1919
a shou shot)	Main Office: Delray Beach Office: 820 N. Federal Highway, Delray Beach, Florida 33483 # (407) 276

Main Office: Delray Beach Office: 820 N. Federal Highway. Delray Beach, Florida 33483 • (407) 276-5221 Coral Springs Office: 9660 West Sample Road, Suite 103, Coral Springs, Florida 33065 • (305) 752-8230

THE PLASTRIDGE AGENCY, INC.

Thomas E. Lynch, C.P.C.U. Michael Bottcher, C.P.C.U. David S. Stone Scott Tobias, A.A.I. G. Robert Haggerty, Jr. Ron D'Addio, A.A.I. Alan S. Chesler Harold C. Morrison Helen Riedling

Serves you best'

2100 N. Dixie Highway Boca Raton, Florida 33431 Boca (407) 395-1435 Broward (305) 426-2238 Fax (407) 395-4755

Stephen P. Lewis, RHU, REBC Life, Health, Financial Services Department

Hal Morrison

Mr. G. Brown St. George Island Utility Co.,LT.D 3848 Killearn Court Tallahassee, Florida 32808

June 23,1994 Re:Workers Compensation Application

Dear Mr. Brown:

Confirming our telephone conversation of this date please find enclosed the Workers Comp application for your completion and signature.

Please return this application with both checks and the pictures so that we may get your coverage bound as soon as possible.

thanking you for your patronage of the agency, Again

dld C Morrison



INSURANCE AGENTS and CONSULTANTS SINCE 1919



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Mr. Gene Brown	1 9 04 668-6103		1	Mr. Ger	ne B row	n 1-904-	668 6 104	ł	
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1/We St. George Island Utility Company, Ltd.

hereby formally apply for continuing membership for Workers' Compensation self-insurance coverage in the above named fund, to be effective 12:01 a.m. <u>925</u>, 19<u>94</u>, and if accepted by it's duly authorized representative, do hereby constitute and appoint the Board of Trustees of the Florida Agri-Business & Industries Self Insurers Fund to act as Administrator(s) of the fund as our agent(s)-in-fact, in all matters relating to the Workers' Compensation Law and/or Employers' Liability Coverage. I/We further understand and agree as follows:

503-

- 1. To accept and be bound by the provisions of the Florida Workers' Compensation Law;
- 2. That, by this reference, the terms and provisions of the Indemnity Agreement and/or amendments thereto, filed or which may hereafter be filed, with the Division of Workers' Compensation are hereby adopted, approved, ratified and confirmed by us; further, I agree to assume all the obligations set forth therein, including but not limited to our joint and several liabilities for payment of any lawful awards against any member of the fund; and in the event I fail to pay any premium or lawful assessment within thirty (30) days of the date the same shall become due, I will pay all costs of the collection thereof, including reasonable attorneys fees. This is a fully assessable policy. If the fund is unable to pay its obligations, policyholders must contribute on a pro rata earned premium basis the money necessary to meet any unfilled obligations.
- 3. To abide by the rules and regulations of the Trustees of the fund and to conform to the terms of the agreements they may enter into with any authorized service company as long as we remain a member of the fund;
- 4. That, in the event of any changes in corporate or business structure or in legal entity or if any locations are to be added to or deleted from this coverage, I agree to notify Crims immediately; I understand that failure to provide such notice within thirty (30) days of a change may result in the assessment of a civil penalty not to exceed \$100 for each failure;
- 5. That should I desire to cancel my coverage, I will give written notice at least thirty (30) days prior to cancellation, and that the lund will give written notice at least thirty (30) days prior to cancellation should they desire to cancel my coverage;
- 6. That coverage under this membership shall be for Florida operations only;
- 7. That I must update this application monthly to reflect any change in the required application information; (The Self-Insurers Fund Member Application Monthly Change Sheet will be used for this purpose.)
- 8. That if I file an application or application update containing false, misleading or incomplete information with the purpose of avoiding or reducing the amount of premiums for Workers' Compensation coverage, it is a felony of the third degree;
- 9. That I shall submit to the fund, a copy of the quarterly earnings report, and self-audits supported by the quarterly earnings reports, as required by Chapter 443, Florida Statutes, at the end of each quarter. If I omit the name of an employee from this quarterly earnings report, Florida Statute states that I will remain liable for and will reimburse the fund for any Workers' Compensation benefits paid to the omitted employee;
- 10. That I will make available all records necessary for the payroll verification audit and permit the auditor to make a physical inspection of my operations. Failure to do this shall result in a \$500 payment to the fund to defray the cost of the audit;
- 11. That if I intentionally understate payroll or misrepresent employee duties so far as to avoid proper classification for premium calculations, I shall pay the fund, in addition to any premium due resulting from an audit, a 12 percent penalty on the amount underpaid.
- 12. In the event any premium or lawful assessment is not paid and collection process becomes required by the Fund, to pay the cost of collection thereof including a reasonable attorney fee plus 12% interest on the unpaid amounts. In the event litigation becomes necessary in regard to collection or in regard to any other dispute that may arise as a result of this Agreement, the parties stipulate that Orange County, Florida will be the proper venue for legal action. The parties stipulate that if supplemental proceedings are required subsequent to judgement, the president and secretary of a corporate member, or all partners of a partnership member, or the individual in the event of an individual member, shall submit to the supplemental proceedings in Orange County, Florida.
- 13. To maintain continuing membership in the sponsoring Organization, it being expressly understood and agreed that participation in the Fund is dependent upon such membership. Execution of the Agreement constitutes Application for membership and applicant agrees to abide by the Constitution, and Amendments, Bylaws and Code of Ethics of said Organization.

I hereby swear that the information contained in this application is accurate and I acknowledge that I have read the above statements.

Producers Signature

Administrator / Authonized Representative

Data

28/94

Signature of Corporate Officer, Owner, Parner Date Gene D. Brown, President of corporate General Partners of St. George Island Utility

Tite Company, Ltd., a Florida limited partnership

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PLASTRIDGE BOCA

The Plastridge Agency, Inc. 2100 N. Dixie Hwy. Boca Raton FL 33431 407-395-1435

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St. George Island Utility Co. 3848 Killearn Court Tallahassee FL 32308-3428

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IDS Financial Services Inc. New Business Acceptance — Unit 421 Box 74 Minneapolis, Minnesota 55440-0074

Qualified Plan Investment Application

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Section O

Running and Plan Agreements

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Employee or Affiliation

Employeer Director of Planner Name

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A) Full Name of Owner of Account

B)Arelationship of owner to Employee Director or ranner

Dilleolaellaina (Inchilio)

Signature of Account Owner, Trustee or Custodian (under the Uniform Gift to Minor's Act)

I direct that payments for this account be accepted under the conditions of the IDS Fund or Certificate Purchase Plan.

Signature of Employee, Director or Planner

If burchases are to be made infough payfoli/commission deduction/also complete a separate request for Payfoli/commission reserves. STATUTE TERESTICATION STATUTE Enter and the farmer with the second s Purchase Plan Agreement Request For Payroll Unit 149 or Commission Deduction Units Unit/D.O. Number Employee No.

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Employee/Planner Name

Planner No.

Pay Period Fraguency (Scheat one) Ambur Account Number Pay Period Planet Base Charles Ch in seal 2nd size Every to the 12:55 of py New Buanneer and a state of Faumonize the company of make the above payron of commerce beduction and

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Saction A. For existing partoinant client, check box on page 2 and attach a client review documents(s) (CRO). Note all changes in ted on the CRD For new participant, check the box and complete the profile information. Be sure to include participant's TW For employer billing, payroll deduction; please attach Form #3188 to the front of this application. 3 84

Section Bi Complete Dusiness of organization information if new cillent. If the business is an existing owner of an account/attach a CHD and note any achalite continues a Etelonet Anentile Plan IS

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ection 4.4 — A vire Amormation et al neo-dine soot name client (s) requests a vire all angementaties a same or mit/net mutual fund or carri Incese concerted in a page in the space provided

ection I.A., A unorization for Special Handling of Interest, Dividence of Systematic Payout Plants Section I.A., a unorization for Special Handling of cash of a bit dividence of Systematic Payout Plants and the control of the certificate being purchased on page 8. Supplete plant to indicate Hwneh" the client wants to begin the systematic payour, now often, the client wants this payout processes in powment, secondary of and/of the certificate being purchased on page 8. Indicate plant to indicate Hwneh" the client wants to begin the systematic payour, now often, the client wants this payout processes in powment, secondary of another bit one configuration of a plant of a plant dividence of interest and the expression of a plant four complete of interest and the expression of a plant of the client wants of plant one option under "now much."

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culou has a Explanation of investment with with any investment with the client(s) and check each statement that applies to the investment(s) being purchased.

scilon N - Declaration and Signatures te client(s) must sign the application acknowledging understanding of the items checked on the explanation of investment and that the so scurity number of a range intentification Number and back-up withfolding information is correct. We show the second e planner must sign as a wilness of the client(s) signature(s). If there is a co-planner on the sale, complete the appropriate informatio you have any questions regarding the completion of this application, please call the institutional Service Team. They will be happy

Qualified Employee Data Worksheet

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This worksheet is used to gather information rega	rding the owner(s) and any emp	ployees of a business.
Money Purchase Pensi		
PLAN NAME St. George Island Ut	flity Company, Ltd.	
DATE 6/28/94 WORKSHEET	COMPLETED BY Sandra	M. Chase
NAME Marvin H. Garrett	_ \$5N	
ADDRESS P. O. Box 649		
Eastpoint, FL 32328	_ DATE OF HIRE _ 12/10/90	, * OF BUSINESS OWNERSHIP
NAME Sandra M. Chase	_ S.S.N	
ADDRESS 8014 Bernard Rd.	_ DATE OF BIRTH5/20/51	MARITAL STATUS
Talla., FL 32311	DATE OF HIRE _ 1/25/81	 _ % OF BUSINESS OWNERSHIP
NAME Ann Hills	_ S.S.N	······································
ADDRESS 2030 Longview Drive	1.	
Talla., FL 32303	DATE OF HIRE _ 4/28/91	* OF BUSINESS OWNERSHIP 0-
NAME Fiona Ramion	_ \$5.N	
ADDRESS 1190 High Road	DATE OF BIRTH 9/21/68	MARITAL STATIK M
		% OF BUSINESS OWNERSHIPO~
	93	
NAME Kenneth Shiver	_ 5.S.N	
ADDRESS P. O. Box 396		
Eastpoint, FL 32328		
		A OF BUSINESS OWNERSHIP
NAME George Creamer	\$\$N	
		MARITAL STATUS
	DATE OF HIRE 4/1/94	
•	DATE OF HIRE	* OF BUSINESS OWNERSHIP
NAME Joanie Hanney	SSN	
501 Bleingtone Road	DATE OF BIRTH 1/11/47	
		NARITAL STATUS
		TO UN BUSINESS OWNERSHIP
Name <u>Larry Ratfield</u> Addréss <u>P. O. Box 140. Island Dr.</u>	SSN Date of Birth	Marifal Status
(8/92) <u>Eastpoint, FL 32328</u>	Date of Hire' 12/13/9	Marital Status <u>s</u> 3 % of Busines s Owners hip iversal Pensions, inc., Brainard, MN 56401

St. George Island Utility Co., Ltd. -3848 Killearn Court Tallahassee, Florida 32308 (904) 668-0440 • (904) 927-2648

st. George Island Utility Company, Ltd.

Employee	Date of Employment	Annual Salary	salary 1/1/94-6/30/94	5%
Marvin H. Garrett	12/10/90	\$32,500	\$ 15,625	\$781.25
Kenneth Shiver	3/18/91	\$19,000	\$ 9,134	\$456.70
Larry Hatfield	12/13/93	\$16,640	\$ 384	\$19.20
George Creamer	4/1/94	\$16,640	\$ 3,708	\$185.40
Joanie Hanney	6/7/94	\$40,000	\$ 3,630	\$181.50
Sandra M. Chase	1/25/81	\$36,000	\$ 17,308	\$865.40
Fiona Ramion	11/1/293	\$12,480	\$ 5,989	\$299.45
Ann Hills	4/28/91	\$20,000	\$10,096	\$504.80
Total				\$3,293.70

2188292024	U.P.I.	Page 1/3 Job 444	Jun-28 Tue 09:39 1994
Qualified	Standardized Money Purchase Pensio ADOPTION AGREEMENT	n Plan	Page 1 of 4
SECTION 1.	EMPLOYER INFORMATION		
	Name of EmployerSt. George Isla	nd Utility Company, Lt.	d
	Address 3848 Killearn Court	·	
	CityTallahassee	State FL	Zip32308
	Telephone (904) 568-0440		
	Income Tax Year End December 31	Plan Year End	cember 31
	(month) Type of Business (Check only one)		
	Nature of Business (Describe) Water		
	Plan Sequence No. <u>001</u> (Enter 001 if this is the	I	r mainteined, enter 002 if it is the second, etc.)
SECTION 2	EFFECTIVE DATES Check and complete Oplio	n A or B	
	The Effective Date of this Plan is	ioney purchase pension plan by the E January 1 19 94 . the first day of the Plan Year in which th	
	The Prior Plan was initially effective Date of this amend	ement of an existing money purchase tive on1 Iment and restatement is the first day of the Plan Year in which th	
SECTION 3.	ELIGIBILITY REQUIREMENTS Complete	Parts A. B. C and D	
Part A.	Years of Eligibility Service Requirement: An Employee will be eligible to become a Particip Service. NOTE: If more than 1 year is selected, the immediate 1	eant in the Plan alter completing	
	left blank, the Years of Eligibility Service required will	be deemed to be 0.	
Part B.	Age Requirement: An Employee will be eligible to become a Particip NOTE: If left blank, it will be deemed there is no age r		(no more then 21).
Part C.	Class of Employees Eligible to Participate: All Employees shall be eligible to become a Partic	ripent in the Plan, except those checke	d below:
	Those Employees included in a unit of Employee representatives (the term "Employments are Employees who are owners, of benefits were the subject of good faith barge	yee representatives" does not include ficers or executives of the Employer) :	any organization more than half of whose and the Employer under which retirement
	the Plan. Those Employees who are non-resident alier income from the Employer which constitute		
Part D.	Entry Dates The Entry Dates for participation shall be (choose of Option 1: X The first day of the Plan Year an Option 2: Other (Specify)	only one Option:h d the first day of the seventh month o	of the Plan Year.
		Entry Dates specified must be more frequ	ent then those described in Option 1.

2188292024	U.P.I.	Page 2/3	Job 444	Jun-28 Tue 09:40 1994
*Nanuardized Money	Purchase Pension Plan	<u></u>		Pege 2 ni 4
SECTION 4.	EMPLOYER CONTRIBUTION A	ND ALLOCATION FORM	ULA	
	Option 1: X Nonintegrated Formuli amount equal to 5			for each qualifying Participant an ant's Compensation for the Plan Yest.
		or each Plan Year, the Employer amounts determined in Step 1 a		each qualifying Participant an amount
	• •	p to the integration level, plus	ercentage, not less th	an 39) of the Participant's Compensa-
	lesser at: (1) the base con	tribution percentage, or (2) the mor	ney purchase maxim	contribution percentage by more than the um disparity rate as described in Section in excess of the integration level.
	The integration level shall be (Choo	ne oner:		
	Option 1: The Taxable Wage Base Option 2: S (a doll Option 3:% of the Ta NOTE: If no box is check	iar amount less than the Taxable	-	
SECTION 5.	VESTING A Participant shall become Vested in his follows (Choose One):	s or her Individual Account attri	butable to Employ	er Conmbutions and Forfeitures as

YEARS OF	1 _	VEST	ED PERCENTAGE	_
ESTING SERVICE	Option A	Option B X		Option D(Complete if Chosen.)
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3	100%	405	100%	17 (not less than 40%)
4	1005	607	100%	ፍ (not less than 60%)
5	1005	805	100%	Tr (not less than 80%)
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NOTE: If left blank, Option C. 2005 systing, will be deemed to be selected.

SECTION 6. NORMAL RETIREMENT AGE

The Normal Retirement Age under the Plan is age <u>60</u> (not to exceed 63). NOTE: If left blank, the Normal Retirement Age will be deemed to be age 39-1/2.

SECTION 7. HOURS REQUIRED Complete Parts A and B and Part C. if applicable

- Part A. _____ Hours of Service (no more than 1.000) shall be required to constitute a Year of Vesting Service or a Year of Eligibility Service.
- Part B. _____ Hours of Service the more than 500 but less than the number specified in Section 7. Part At must be exceeded to avoid a Break in Vesting Service of a Break in Eligibility Service.
- Part C. For purposes of determining Years of Eligibility Service and Years of Vesting Service, Employees shall be given credit for Hours of Service with the following predecessor employees (Complete a applicable)
- SECTION 8. OTHER OPTIONS Answer Wes or No to each or the following questions by enecking the appropriate box. It a box is not checked for a question, the answer will be deemed to be "No."
 - A. Loans: Will loans to Participants pursuant to Section 6.08 of the Plan be permutted?
 X Yes _____ No
 B. Participant Direction of Investments: Will Participants be permutted to direct the
 investment of their Individual Accounts pursuant to Section 5.14 of the Plan?
 Yes X No

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U.P.I.

Standardized Money Purchase Pension Plan ... ADOPTION AGREEMENT

JOINT AND SURVIVOR ANNUITY SECTION 9:

The survivor annuity portion of the joint and Survivor Annuity shall be a percentage equal to 50 % (at least 30% but no more than 100%) of the amount paid to the Participant prior to his or her death.

SECTION 10. ADDITIONAL PLANS

An Employer who has ever maintained or who later adopts any plan (including a welfare benefit fund, as defined in Section 419(e) of the Code, which provides post-retirement medical benefits allocated to separate accounts for key employees as defined in Section 419A(d)(3) of the Code or an individual medical account, as defined in Section 415(1)(2) of the Code) in addition to this Plan (other than a paired standardized regional prototype plan) may not rely on the notification letter issued by the National or District Office of the Internal Revenue Service as evidence that this Plan is qualified under Section 401 of the Code. If the Employer who adopts or maintains multiple plans or who may not rely on this notification letter pursuant to the preceding sentence wishes to obtain reliance that the Employer's plan(s) are qualified, application for a determination letter should be made to the appropriate Key District Director of Internal Revenue.

This Adoption Agreement may be used only in conjunction with Basic Plan Document No. 01.

SECTION 11: EMPLOYER SIGNATURE Important: Planse read before signing

I am an authorized representative of the Employer named above and I state the following:

- I acknowledge that I have relied upon my own advisors regarding the completion of this Adoption Agreement and the legal 1. and tax implications of adopting this Plan.
- I understand that my failure to properly complete this Adoption Agreement may result in disqualification of the Plan. 2.
- 3. I understand that the Regional Prototype Sponsor will inform me of any amendments made to the Plan and will notify me should it discontinue or abandon the Plan.
- 4. I have received a copy of this Adoption Agreement and the corresponding Basic Plan Document.

	Signature for Employer	Date Signed
	(Type Name) Gane_Brown	
SECTION 12.	TRUSTEE OR CUSTODIAN Check and complet X Option A: Individual Traffeets Signature	e only one option
	(Type Name)Gene_Brown	(Type Name)
	NOTE: Custodian will be deemed selected if no box	hout tuil trust powers, or 🛄 Trustee with full trust powers
	Signature	
SECTION 13.	REGIONAL PROTUTYPE SPONSOR	
	Name of Regional Prototype Sponsor Univer	sal Pensions, Inc.
	Address P.O. B	ox 979, Brainerd, MN 56401

(218) 829-4781

HASEP 3 (3/90)

Telephone Number

0003 May 11 10 94 <u>83-782</u> PAY TO THE ORDER OF. in Stidman + associates, Inc. \$ 7000.00 oucard and not 100 Gulf State Bank 81. George Island, FL 32328 a **t**‡F oohu Hydrological Report 1,000 to tim Stidmin 5,000 to bes Thomas \$12,000 total cost EXHIBIT "G"

PROJECT PROPOSAL

Client: Mr. Gene Brown St. George Island Utility Company, Ltd. 3848 Killearn Court Tallahassee, Florida 32308

Contact Person: Consulting Engineers

- Job Site: Hydrogeologic modelling of Floridan Aquifer, St. George Island/East Point Area
- Proposal Date: April 28, 1994
- Job Description: Work under this proposal includes the computer modelling of anticipated impacts to the Upper Floridan Aquifer and nearby users due to proposed pumpage of this aquifer. Work will be performed to satisfy requests on Page 4 of the April 14, 1994 Consumptive Use Application response letter from the Northwest Florida Water Management District.

Limitations and Supporting Data Required for this Study:

1) Jim Stidham & Associates, Inc. (JSA) will need to be provided the average daily flow requirement (ADR) and maximum daily flow requirement (MDR) for the St. George Island Utility Company, Ltd. (SGIUL) system.

Modelling of the aquifer is dependent on the pumping rates of the SGIUL wells. Supplying the correct ADR and MDR amounts are critical, since if these values change, modelling will have to be redone with the corrected amounts at additional costs to the client.

2) Copies of the following data are requested from each supply well or other wells in this area which you have data:

well construction data	geophysical logs
water quality data	pump testing data
well locations	

Tasks under this proposal includes:

a. The anticipated impacts to the Upper Floridan Aquifer. The impacts to be evaluated shall include: (1) water level drawdowns that result from present and proposed pumpage; (2) change in groundwater velocities that results from present and proposed pumpage; (3) the potential for lateral saltwater intrusion within the Upper Floridan Aquifer; and (4) the potential for saltwater upconing within the production zone of the aquifer utilized by SGIUCL.



JIM STIDHAM & ASSOCIATES, INC.

Mr. Gene Brown April 28, 1994 Page Two

> All analyses shall be undertaken at a range of pumpage that encompass the present and requested ADR and MDR amounts. These analyses should evaluate, at a minimum, those areas where the Upper Floridan Aquifer is known to contain saline water (e.g., out to St. George Island).

> For items 1 and 2 in the above paragraph, the District would find the use of a two-dimensional areal analysis acceptable, either numerical or analytical. Also, for the items listed above, the time frame used in the model should realistically reflect the current and proposed pumping of the Utility (i.e. ADR for 365 days; ADR for 1,095 days; MDR for 3 days; MDR for 30 days, etc.).

b. The anticipated impacts to nearby users. The evaluation of impacts to nearby permitted users shall include: the identification of all nearby wells (public and private) and their respective well characteristics (i.e., total depths, cased depths, depth of pump intakes, etc); the anticipated increase in potential drawdowns in the nearby wells at the requested withdrawal amounts; and the steps that will be implemented to mitigate the potential impacts to nearby users within a minimum radius of onehalf mile.

When providing the District with the above supporting documentation, please include: (1) a description of the technique(s) used to undertake the analysis (i.e., analytical or numerical); and (2) a list of major hydrogeologic assumptions (i.e. aquifer transmissivities, aquifer storage, aquifer thickness, well discharges, etc). The analysis should also incorporate other nearby permitted users (i.e., Eastpoint Water and Sewer District) at their current and permitted withdrawals (average and maximum daily rates) in order to obtain a comprehensive overview of potential impacts.

Cost Proposal:

An estimated cost of work has been developed based on performing the above referenced tasks. This cost is \$7,000, to be paid in advance.

Additional work which may be requested, such as meetings with the Northwest Florida Water Management District personnel, changes to the model based on altered groundwater use data, etc. will be billed to the client in accordance with the attached Schedule of Professional Fees in addition to this estimated cost of work. Additional work will not be undertaken until the scope of services and cost are approved, in writing, by the Client. Mr. Gene Brown April 28, 1994 Page Three

> Based on the stated tasks, work should be completed within three weeks of payment of the estimated cost. Any additional work required will be approved and an estimated cost approved and paid by the client prior to initiating work.

> In the event the parties breaches any of the terms of this agreement whereby the part not in default employs attorneys to protect or enforce its rights hereunder and prevails, then the defaulting party agrees to pay the other party reasonable attorney's fees so incurred by such party.

Respectfully Submitted, JIM STIDHAM & ASSOCIATES, INC.

Villiam G. Rollins, P.G.

Vice President

If you agree with the above proposal, please sign one copy of this letter in the space provided below and return this copy to us. The second copy is for your file.

APPROVED: M. H. G. L. MAY 17, 1994 For 51.0. L. W. G. V.d.

PROFESSIONAL FEES, 1994

JIM STIDHAM & ASSOCIATES, INC.

Rates Per Hour

PROFESSIONA	L ENGINEER.		 \$75.00
PROFESSIONA	L GEOLOGIS	[\$65.00
STAFF ENGIN	EER	•••••	 \$45.00
ENGINEER INT	rern	•••••	 \$35.00
STAFF GEOLOG	GIST	•••••	 \$45.00
GEOLOGIST I	NTERN	•••••	 \$35.00
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FIELD SUPPLIES	
OVA RENTAL	\$100.00/DAY
MILEAGE	
CAR	\$0.35/MILE
VAN AND OFF-ROAD VEHICLE	.\$0.40/MILE

Reproduction of reports is billed at \$0.15 cents per page and \$2.00 per copy for binding and cover. Blueprints will be supplied at a cost of \$3.00 per copy. Facsimile will be billed at \$0.25 per page.

Subcontracted services will be invoiced at cost plus 10%.

Terms: Net 30 days, 1.5% per month finance charge on all past due balances.



Jan. 1994

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Les Thomas Consulting Engineers

4049 McLeod Dr. Tallahassee, Florida 32303

June 30, 1994

TO:

Mr. Gene Brown St. George Island Utilities Company, Ltd. 3848 Killearn Court Tallahassee, Fl. 32308

RE: Water System Improvements St.George Island Utilities

Dear Mr. Brown,

In accordance with your request, we propose herein to provide the necessary Professional Engineering Services to assist your company in completing the Northwest Florida Water Management consumptive use permit.

The NWFWMD has requested additional information. We suggest that SGIU complete Items 1, 2, 3(with LMT assistance), 4 (with LMT assistance), 5, 6 (with LMT assistance), 7 SGI & LMT, 8 Stidham with assistance from LMT), 9, 10, 11, 12, 13, 14. Please review their comments for concurrence.

We estimate that no more than 40 hours @ \$75.00/hr. for a total of \$3,000.00 is needed to complete this task and review with the district. You have paid us \$5,000.00 in advance of which approximately \$3,000.00 remains. Therefore, no additional money will be needed.

If you have any questions, please feel free to call.

sincerely, Us h Man

Les M. Thomas, P.E. President

Les Thomas Consulting Engineers

4049 McLeod Dr. Tallahassee, Florida 32303

June 30, 1994

Mr. Gene Brown St. George Island Utilities Company, Ltd. 3848 Killearn Court Tallahassee, Fl. 32308

RE: Water System Improvements St.George Island Utilities

Dear Mr. Brown,

In accordance with your request, we propose herein to provide the necessary Professional Engineering Services to prepare a fire protection analysis for the Utilities service area which will present:

The various levels of fire protection service one could A. provide; an estimation of benefits of the different levels of service including potential insurance savings; a summary of the fire protection service at other developed islands - Santa Rosa, Okaloosa and Marco; and a recommendation of service level to be provided by the Utility in each of its distinct user service areas.

в. We will identify the systems current level of fire protection service at each of the different development areas i.e. commercial, residential, multifamily and recreational areas. This will present/identify the areas with appropriate service and those where improvements are needed, if any, (based on recommendations of A above).

We will prepare a program to upgrade the system and an с. estimate of cost to achieve the level of service recommended through the year 2020.

We propose to perform this work on an hourly rate basis of \$75.00/ hour with a not-to-exceed of \$ 12,000.00.

We look forward to working with you and your staff. If you have any questions, please feel free to call.

sincerely, Wah Mundo

Les M. Thomas, P.E. President

EXHIBIT "H"

Les Thomas Consulting Engineers

4049 McLeod Dr. Tallahassee, Florida 32303

June 30, 1994

TO:

Mr. Gene Brown St. George Island Utilities Company, Ltd. 3848 Killearn Court Tallahassee, Fl. 32308

RE: Water System Improvements St.George Island Utilities

Dear Mr. Brown,

In accordance with your request, we propose herein to provide the necessary Professional Engineering Services to prepare a current water system status and to prepare recommendations to meet service demands through the year 2020 as follows:

We shall prepare a water system capacity analysis which identifies the capacity of the system in respect to each of the DEP and NWFWMD requirements - Annual Average Daily Demand, Maximum Monthly Demand, Peak Hourly Demand. The report will contain recommendations of improvements necessary to meet the Islands present and growth demands for the following time periods:

- A) Immediate and through 8/1/95.
- B) 1/1/2000
- C) 1/1/2010
- D) 1/1/2020

We propose to perform this work on an hourly rate basis of \$75.00/ hour with a not-to-exceed of \$ 12,000.00.

If you have any questions, please feel free to call.

Resh Mund Sincerely,

Les M. Thomas, P.E. President

Fage 1

St. George Island Utility Company CIAC Listing For the Period Ending December 31, 1992

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Service Address

St. George Island Utility Company CIAC Listing For the Feriod Ending December 31, 1992

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St. George Island Utility Company CIAC List SC Imputed from Customer List

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August 12, 1993

Ms. Catherine Bedell Senior Attorney, Division of Legal Services FLORIDA PUBLIC SERVICE COMMISSION 101 E. Gaines Street Tallahassee, FL 32399

> Re: ST. GEORGE ISLAND UTILITY CO., LTD. WELL NO. 3 OUR PROJECT NO. 12801.01

Dear Ms. Bedell:

At the request of St. George Island Utility Co., Ltd., this letter is to advise you of the status of the above-referenced project.

- 1. The Well is complete with all mechanical equipment in place. Final connection of in place electrical pump controls and adjustments must be delayed to insure that existing wells 1 and 2 function normally until Well No. 3 is placed into service. The third well will currently function under manual control.
- 2. Well No. 3 may not be placed into service until a letter of release is issued by the Department of Environmental Protection (FDEP). The request for Letter of Release was delivered to the FDEP District and Tallahassee Branch Office on August 11, 1993.
- 3. It is our understanding that FDEP will conduct its inspection of Well No. 3 on August 18, 1993. The Letter of Release would then be issued several days later. It is our understanding that the schedule for inspection is due to agency action previously scheduled for other projects and a Department interest in PSC proceedings involving St. George Island Utility Co., Ltd. slated for August 17, 1993.
- 4. Upon placing the well into service, we will conduct final equipment testing adjustments and a project closeout inspection.

EXHIBIT "J"

Catherine Bedell August 12, 1993 Page 2

If you have any questions regarding this information, please do not hesitate to call.

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Sincerely,

BASKERVILLE-DONOVAN, INC.

JAMES WADDELL, P.E. Project Engineer

JW:kl

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cc: Gene Brown, SGIUCo., Ltd.

.Jt. George Island Utility Co., ...d.

3848 Killearn Court Tallahassee, Florida 32308 (904) 668-0440 • (904) 927-2648

> August 2, 1993 HAND DELIVERY

Ms. Catherine Bedell Senior Attorney Florida Public Service Commission 101 East Gaines Street Tallahassee, FL 32399-0850

> Re: Docket NO. 871177-WU-Application of St. George Island Utility Company, Ltd. for increased rates and service availability charges for water service in Franklin County

Dear Ms. Bedell:

Thank you for your letter of July 21, 1993, regarding the need for a status report concerning the third well.

To summarize, this well was completed last spring, and will be placed in service within the next couple of weeks. Our engineers, Baskerville-Donovan, Inc., are processing the final draw requests this week. This includes the next-to-last draw request, no. 3, submitted in March, as well as the final draw request, no. 4, submitted in April. These draw requests show that the well was substantially completed in March, and was finally completed in April. However, as you know, we ran into some problems with George Mahr and the commission staff, that resulted in our engineers pulling off the job, and that prevented us from being able to pay our contractor, Rowe Drilling, Inc., from the \$75,000 that had been escrowed for the third well.

Attached are copies of some correspondence that related to the problems experienced by the utility in obtaining release of the escrowed funds to pay for the third well. These letters are fairly detailed and self-explanatory. Accordingly, I will not reiterate all the points made by such letters. However, I would like to briefly recount my activities regarding this matter.

When the Commission ordered the utility to complete the third well by March, it was clear that the utility did not have the necessary funds to complete this work and that the funds would have to be borrowed. The total cost of the well was approximately \$180,000, and the utility needed an additional \$75,000 to complete the well by March as ordered. We were Ms. Catherine Bedell August 2, 1993

delayed approximately one month by the refusal of the Northwest Florida Water Management District to give us a construction permit, which should have been routine. This contributed to the delay of approximately one month in completing the well.

Before I entered into this loan agreement, I personally called you to discuss the matter. I explained that it made sense to me to do the work immediately with the anticipated escrow funds being used to pay for the well, rather than escrowing the funds and then paying for the well at some later date, probably this fall. I called you primarily because we were discussing settlement in the revocation docket which would involve an escrow arrangement, and I wanted to get some feed back regarding this plan, even though there was no legal requirement at the time to obtain commission approval for a construction loan. You indicated that you saw no problem with this arrangement, although we both understood that my phone call would not constitute any type of commission or staff approval for this arrangement.

After I entered into the George Mahr loan agreement, I personally met with the PSC staff along with my attorney, Ben Girtman, to discuss the need for a modification of our settlement agreement to provide that \$75,000 of the escrowed CIAC funds would be paid "off the top" as a priority to assure that the well contractor was paid before anyone else. After this was fully explained to the PSC staff, they agreed that this was reasonable and suggested that I draw up a modification of our stipulation to provide that the \$75,000 would be definitely paid first as a priority item. I prepared this modification of our stipulation and submitted it for approval.

Around this time, George Mahr decided that he wanted to cause me some problems, and he and his attorneys insisted upon a meeting with all of the parties to air his concerns. We all met on May 3 at the Fletcher Building, at which time I provided documentation that the CIAC escrow account had been properly funded. After some discussion, Mr. Mahr agreed that he would authorize release of the \$75,000 to Mr. Rowe for payment of the third well, upon certification by our engineers, Baskerville-Donovan, Inc. Mr. Mahr also agreed that he would provide a letter as required by the Ken Gordon PSC approved developer agreement so that the \$25,000 which had been paid to the utility could be immediately paid to Baskerville-Donovan. Near the end of this meeting, however, one or more members of the PSC staff emphatically told Mr. Mahr that they, and not the utility, would decide if and when the escrowed funds would be released to Mr. Mahr. As a result of this position taken by the PSC staff, Mr. Mahr then reversed his position stating that the \$75,000 could not be released to Rowe Drilling because Mr. Mahr could not be

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Ms. Catherine Bedell August 2, 1993

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sure that the first \$75,000 from the CIAC escrow account would, in fact, be paid to him. Based upon the PSC staff's position that they would control the flow of escrow funds notwithstanding Mr. Mahr's prior claim against such funds, Mr. Mahr also refused to allow the utility to pay the \$25,000 previously received from Ken Gordon to the utility's engineers, Baskerville-Donovan, Inc. Based upon this inability of the utility to pay its prior obligation to its engineers, Baskerville-Donovan then refused to process either draw request nos. 3 or 4. All of this bureaucratic gridlock put the utility in an untenable position, making it impossible for the utility to obtain final certification or payment of the third well so that it could be placed in service as planned.

In an effort to break this logjam, the utility negotiated a new developer agreement with Ken Gordon for the payment of additional funds for completion of the third well. This agreement was presented to the commission for approval on July 2. If it is not disapproved by the end of today, I will proceed to implement it. In addition, I have worked out a new contractual arrangement with Baskerville-Donovan, Inc., under which they will immediately process the final draws and to certify the well for service at the earliest possible date. They have "guaranteed" me that this will be prior to August 17, 1993.

Accordingly, under the circumstances, I fail to see why it is necessary to again put this utility through the expense and harassment of a show cause proceeding when we have been working diligently in a good faith effort to complete the third well and place it in service. As you know, show cause proceedings are appropriate when there has been a willful failure or refusal to comply with a commission order, statute or rule governing utility In this case, the utility has done everything within operations. its power to place this well in service. This includes, but is not limited to, the contribution of almost \$300,000 by me and my affiliates last year. Even after accounting for the funds paid back to me for legal services and all of the other work I have done for the utility, it cost me almost \$200,000 last year for the privilege of serving our customers on St. George Island. It appears that I may be required to personally invest even more funds this year to assure that our customers on St. George Island receive safe and reliable water service. A show cause proceeding does nothing but frustrate and hinder this effort. It will simply require the utility to once again spend unnecessary time, money and energy defending itself against the commission staff, when those resources should be directed toward service of our customers on St. George Island.

Ms. Catherine Bedell August 2, 1993

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Accordingly, I hope the commission staff will reconsider its plan to initiate another show cause proceeding against this utility.

Sincerely Gene D. Brown

GDB:smc

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L. George Island Utility Co., Lui. 3848 Killearn Court Tallahassee, Florida 32308 (904) 668-0440 • (904) 927-2648

May 17, 1993

Ms. Suzanne Summerlin Bureau Chief Bureau of Water and Wastewater Florida Public Service Commission 101 East Gaines Street Tallahassee, FL 32399-0850

> Re: Revocation by Florida Public Service Commission of Certificate No. 302-W issued to St. George Island Utility Company, Ltd. in Franklin County

Dear Ms. Summerlin:

Pursuant to your request, I am providing the following information:

1. Enclosed as Composite Exhibit "1" are copies of all the escrow agreements that this utility has entered into since the inception of Docket No. 871177-WU. These are numbered one through seven, to correspond with the attached list showing the name of the financial institution, the account number, and the current status of each escrow account.

2. My understanding as to the date and reason that each of the escrow accounts was established is as follows:

Escrow Account No. 1. This account was established March 21, 1989, as required by Commission Order No. 20401, dated December 5, 1988, as modified by Commission Order No. 20687, issued February 1, 1989. The purpose of the escrow was to require the utility to escrow the interim rates approved pursuant to the pending rate case.

<u>Escrow Account No. 2</u>. This account was established pursuant to Commission Order in the utility's rate case docket number 871177-WU. It appears that there was no written escrow agreement for this account. Neither Apalachicola State Bank nor the utility has a copy in their files. This account was simply established and administered pursuant to the Commission's order without a formal escrow agreement. The purpose of this account was to require the utility to escrow all of its connection fees to be applied toward the cost of constructing a new elevated water tank on St. George Island. Ms. Suzanne Summerlin May 17, 1993

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Escrow Account No. 3. This account was established March 15, 1990. The purpose of the account was to provide secure funds to complete construction of the elevated storage tank on St. George Island as required by Commission Order 21122.

Escrow Account No. 4. This account was established June 26, 1990. The purpose of the account was to provide \$75,000 of the funds needed for construction of a new third well on the mainland.

Escrow Account No. 5. This account was established in April of 1990. The basic purpose of the account was to secure the necessary funds for the utility to make its first mortgage payment to Capital City First National Bank. I do not believe there was a written escrow agreement. This was a verbal agreement between the bank management and me to establish an escrow to assure that the debt service on the bank's first mortgage would be paid in a timely manner.

Escrow Account No. 6. This account was established pursuant to an agreement dated January 8, 1992. The purpose of the account was to separate and secure the funds necessary to fund a consulting contract with Reema Business Services, Inc., a Florida corporation, that agreed to perform certain services for the utility, including accounting and preparation of the "MFR's" for a rate case to be filed with the Commission.

Escrow Account No. 7. This account was established February 2, 1993, pursuant to an escrow agreement dated January 29, 1993, but actually signed by the parties on the afternoon of February 1, 1993. There were actually two separate escrow accounts established on February 2, 1993, account nos. 0218161801 and 0218162601 respectively. The purpose of this escrow arrangement was to secure advanced funds for completion of the third well on the mainland, so that the utility would not have to wait until sufficient connection fees were collected during the spring and summer of this year to complete the third well. For purposes of this report, these two separate escrow accounts are collectively referred to as Escrow No. 7.

3. Enclosed as Composite Exhibit "2" are copies of schedules on each of the seven escrow accounts, indicating the date and amount of each deposit, the date and amount of each disbursement, and the current balance.

4. The utility currently has two developer agreements that were approved by the Commission: Agreement dated March 15, 1990 between the utility and Andrew Jackson Savings Bank; and Agreement dated July 31, 1990 between the utility and Wilder Properties, Inc. Ms. Suzanne Summerlin May 17, 1993

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The utility also has one developer agreement that was rejected by the Commission: Agreement dated December 31, 1991, between the utility and Covington Properties, Inc., a copy of which is enclosed as Exhibit "3."

5. Attached as Exhibit "4" is a list of the utility's current debts relating to improvements including date entered into, name of creditor (not debtor), amount of debt, interest rate of debt, maturity date and monthly payment, if any. Of course, there are substantial other secured debts as itemized in the utility's annual report and monthly accounting as filed with the Commission. All of this secured debt falls into one of two categories: (1) purchase money mortgage debt when the utility was purchased from its former owner approximately 14 years ago; and (2) subsequent debts incurred for the capital improvement of and expansion to the utility system. For purposes of this response, I assume that your question deals with the utility's current debts for utility improvements, and not all of the original secured debt as detailed in our prior accounting filed with the Commission. If you have further questions regarding the utility's secured debts, please let me know and I will try to accommodate you.

Since we are trying to "clear up apparent misunderstandings" I would like to know what authority, if any, the PSC staff has to tell the utility's lenders and contractors that the PSC staff, and not the utility, will decide if and when such lenders and contractors will be paid. At our meeting on May 3, you strongly admonished George Mahr that the staff would determine whether and when he would be paid. Because of this, George Mahr still refuses to release the funds necessary to complete the third well, despite the fact that Mary LaBatt and I have both signed and sent a letter to George Mahr promising (copy attached) that he will be given a priority with regard to the first \$75,000 of connection fees. Ms. LaBatt and I determined that it was reasonable and logical to allocate the first \$75,000 of CIAC for George Mahr who funded completion of the third well, in return for Mr. Mahr's agreement to release the Ken Gordon funds so that the engineers could be paid, and so that we could proceed with the altitude valve and other plant improvements. However, Mr. Mahr rejected our proposal based upon your repeated statements to him during our meeting that the staff, and not the utility, would determine whether and when he would receive a repayment of his \$75,000. This would seem to be the type of decision that should have been made by the prehearing officer under our stipulation, rather than the staff rejecting this proposal out of hand and requiring that this matter be placed on the agenda for a formal vote of the full Commission.

As a result of the staff's refusal to let us work this matter

Ms. Suzanne Summerlin May 17, 1993

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out between the parties, we have had to refund Mr. Gordon's \$25,000, which has resulted in \$60,000 of mechanic's liens being filed against the utility by Baskerville-Donovan. This also negates the Ken Gordon developer agreement, which was the only source of revenue the utility company had for completing the altitude valve and other necessary plant improvements that were recently permitted by DER. This has also prevented us from being able to place the third well in service, which is basically complete, but which cannot be tied into our system until final tests are completed, and until the work is certified by Baskerville-Donovan.

The utility needs a better understanding as to what decisions can be made by Mary LaBatt and me, and what decisions have to be As you know, both my contractor, made by the Commission staff. Lamar Rowe, and my bank's attorney, Jeff Wahlen, were present at the May 3 meeting during which you announced to everyone that the Commission staff, and not the utility, would make the ultimate decisions regarding whether and when the utility's creditors would be paid, including specifically Capital City, which holds a first mortgage on all of the utility's assets. Following this meeting, my banker from Capital City called me expressing great concern as to whether his first mortgage payments would be allowed. Also, my contractor, Lamar Rowe, has indicated that he does not want to deal with this any more since he would have no way of knowing whether we could pay him even if we had money in the bank. Previously, Mr. Rowe was reviewing the construction drawings on the altitude valve and elevated tank, and we expected that he would complete this work under the Ken Gordon developer agreement.

At this point, the utility has to immediately find a new engineer and a new contractor to proceed with the improvements that are on the drawing board, including the altitude valve and high speed pumps at the plant. If the staff will not allow us to pay these people, it will be extremely difficult, if not impossible, for the utility to continue operations, that require day to day dealing with the utility's contractors and lenders. We must have some certainty as to which debts can be paid, and which debts the Commission staff will not allow us to pay. At this point, all of our funds for both the third well and other essential plant improvements are frozen because no one knows what the utility will The pending modification of or will not be allowed to pay. stipulation may help to some degree, but it does not deal with the fundamental problem of who is to make the ultimate decisions regarding payments to the utility's lenders, contractors and other creditors.

Please try to focus on this important matter as soon as

Ms. Suzanne Summerlin May 17, 1993

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possible, and give the utility some guidance in writing as to the debts you will allow us to pay, and the debts that you will not allow us to pay. I also need to know whether we have to have all contracts or loan agreements approved by the Commission and/or the staff prior to entering into any contract or loan agreement. I need this information immediately, before I commit to a new engineer and contractor for the improvements that still need to be made to the system. The utility also needs specific guidance as to which of our debts you will allow us to pay, and which debts we will not be allowed to pay. We cannot continue to operate under this cloud of uncertainty, and I need to determine what course of action the utility must follow. If our only choice is bankruptcy, I would like to make that decision sooner rather than later.

Please let me hear from you as soon as possible.

Sincerel Géne D. Brown

GDB:smc Enclosures

Law Offices of GENE D. BROWN

3848 KILLEARN COURT TÁLLAHÁSSEÉ, FLORIDA 32308 TELEPHONE (904) 668-6103 TELECOPIER (904) 666-0441

June 14, 1993 HAND DELIVERY

Mr. Troy Rendell Division of Water and Wastewater Florida Public Service Commission 101 Bast Gaines Street Tallahassee, FL 32399-0850

> Re: St. George Island Utility Company, Ltd./George Mahr Agreement

Dear Troy:

As a solution to the "George Mahr" problem, I propose:

1. That the utility immediately establish a new CIAC escrow account requiring Steve Tribble's approval for any withdrawal;

2. That all CIAC funds collected subsequent to the agenda conference last Tuesday be deposited into this new account; and

3. That all such funds deposited into the new account be immediately transferred to the utility/Sailfish Enterprises, Inc. (hereinafter "Sailfish") escrow account at Capital City First National Bank (Account No. 0218162601) until the \$75,000 loan from Sailfish is paid in full.

This procedure will satisfy the legal requirements of the utility's existing agreements with Sailfish, while complying with the modified stipulation which has been approved by the Commission.

Of course, this plan presupposes two things: (1) that the establishment of a new escrow account with Steve Tribble's signature is in compliance with the Commission's order approving the utility's proposed modification of its existing stipulation; and (2) that the Commission staff will authorize Steve Tribble to immediately transfer the CIAC funds to the utility/Sailfish escrow account at Capital City until the \$75,000 loan from Sailfish is paid in full.

I would like for you to immediately review this proposed solution with the other staff members who are involved in this matter, and let me know prior to the expiration of my five day

period under the Commission's recent order if you foresee any problem with this solution.

If this plan is acceptable, I plan to immediately direct Capital City to pay the pending third draw to Rowe, so that we can proceed to place the third well in service. If Capital City refuses to make this disbursement, Rowe's attorney plans to immediately file suit to obtain a court order directing Capital City to pay Rowe from the \$75,000 escrow established by the utility and Sailfish. If such a suit by Rowe is required, it will be necessary that someone from the Commission staff testify that the above-referenced procedure is acceptable to the Commission, and that the Commission staff sees no problem with immediately transferring all CIAC funds to the utility/Sailfish escrow account until the \$75,000 loan is paid in full. With this testimony from the Commission staff, and with the active assistance of the utility and Mr. Rowe's attorney, there is no doubt in my mind that the Circuit Court will direct that the funds be paid over to Rowe so that the third well can be placed in service at an early date.

I am hand delivering copies of this letter to you and other staff members this morning so that we can discuss this matter in detail, and so that an immediate decision can be made regarding the proper procedure for the utility to follow in this matter.

Sincefely Gene D. Brown

GDB:smc

. George Island Utility Co., 3848 Killearn Court Tallahassee, Florida 32308 (904) 668-0440 • (904) 927-2648

June 21, 1993 HAND DELIVERY JUNE 22, 1993

Mr. Troy Rendell Division of Water and Wastewater Florida Public Service Commission 101 East Gaines Street Tallahassee, FL 32399-0850

> Re: Revocation by Florida Public Service Commission of Certificate No. 302-W issued to St. George Island Utility Company, Ltd. in Franklin County

Dear Troy:

As you know, today is the utility's deadline for complying with the Commission's order that Steve Tribble's name be added to the CIAC escrow account. However, for the reasons set forth below, this is impossible, and the utility will not be able to comply with this part of the Commission's order.

The escrow account referred to in the Commission's Order No. 93-0890-FOF-WU is the Capital City First National Bank escrow account no. 0218162601, which requires my signature for the utility and George Mahr's signature for Sailfish Enterprises, Inc. Because the Commission staff has steadfastly refused to give George Mahr any assurance that he will receive the first \$75,000 from the escrow account, Mr. Mahr and his attorneys continue to object to the addition of Steve Tribble to the CIAC escrow account. Capital City and its attorneys have specifically denied the utility's request that Mr. Tribble's name be added to the CIAC escrow account over the objection of George Mahr. Accordingly, as I tried to explain to the Commission at the June 8, 1993 agenda conference, it is impossible for the utility to comply with the Commission's order that Steve Tribble's name be added to the CIAC escrow account at Capital City First National Bank.

In an effort to resolve this dilemma, I met with you and the other concerned staff members last Monday to explain my alternate proposal that a new CIAC escrow account be established with Steve Tribble's signature, and that all CIAC funds be immediately transferred to and through this new CIAC account to the existing Sailfish/utility account until the \$75,000 loan from Sailfish is paid in full. While you and the other staff members acknowledged that you would not raise an objection to the establishment of a new CIAC escrow account in lieu of the account referred to in the Commission's order, you and the other staff members also made it

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clear that you would not consent to the mandatory payment of the first \$75,000 from this account to Sailfish for the repayment of the third well loan. With all due respect to you and the other members of the staff, I believe that this position is unreasonable, impractical, and that it will cause irreparable damage to this utility and its customers. Indeed, this staff position is itself a violation of the modified stipulation that provides, <u>inter alia</u>, as follows:

The CIAC funds deposited into said escrow account shall be distributed in the following order:

(1) \$75,000 to Sailfish Enterprises, Inc. for repayment of the third well loan (emphasis added.)

This is a mandatory requirement, and does not allow staff discretion to divert such funds for other purposes prior to repayment of the Sailfish loan.

In addition to the technical, legal reasons set forth above, there are other pressing, practical reasons that the utility must respectfully decline to comply with the Commission's order as interpreted by the staff. When I submitted the original stipulation for approval, I thought improvements to the system would be handled as follows: that we would escrow all CIAC for the improvements; that the co-manager and I would decide which improvements should be made; that we would contract to put in the improvements; and that the co-manager and I would then authorize payment for the improvements when we were satisfied that they were properly completed. I thought the addition of Steve Tribble's name to the escrow account was simply an administrative or ministerial function, and that he would sign off upon the direction of the Commission's designated co-manager, Ms. Mary LaBatt. I incorrectly assumed that the Commission selected her, as a qualified engineer, so that she could provide the necessary expertise to the Commission and Commission staff regarding the propriety and completeness of the agreed improvements to the utility.

I did not realize that the Steve Tribble signature constituted another substantive decision requiring a subsequent, after-the-fact decision by the PSC staff as to <u>whether</u> payment should be made to a particular contractor for improvements authorized and contracted for by Mary LaBatt and me as comanagers under the approved stipulation. It was a great shock to me, as I am sure it was to George Mahr and Lamar Rowe, when the PSC staff announced at our meeting on May 3 that they, not Mary LaBatt and me, would decide <u>if and when</u> lenders and contractors

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would be paid for improvements to the St. George Island water system.

Following the May 3 meeting, Mary LaBatt and I tried to devise some way to resolve this problem for the benefit of all parties, so that the third well could be placed in service, and so that the Ken Gordon funds could be retained and used for other improvements to the water system. George Mahr and his attorneys agreed to waive their claim against the \$98,807.95 being paid by Ken Gordon, and to authorize disbursements to Rowe Drilling upon engineering approval, provided that the PSC staff would acknowledge the Sailfish debt and support the utility's guarantee that such debt would definitely be paid as a priority item with the first \$75,000 received from CIAC payments other than those paid by Ken Gordon. Pursuant to this offer of settlement from George Mahr, Mary LaBatt and I submitted a letter to Mr. Mahr promising that he would be repaid from the first \$75,000 in CIAC funds, in return for a letter from Mr. Mahr releasing Sailfish's lien against the Ken Gordon funds as provided in paragraph V of the PSC approved developer agreement. A copy of this letter was previously provided to the PSC staff, and another copy is enclosed with this letter.

Unfortunately, and for reasons that I still do not understand, the PSC staff refused to support the decision made by Mary LaBatt and me as co-managers, which would have allowed us to place the third well in service and to proceed immediately with completion of the other planned improvements. Instead, the staff continued to maintain its position that there was no way to determine in advance, with any degree of certainty, when or even if the Sailfish loan would be repaid from the incoming CIAC funds.

Because of this inflexible staff position, George Mahr refused to release his hold on the funds necessary to place the third well in service, and the contractor dismantled parts of the well so that it cannot be placed in service even though construction of the well is complete. As a further result of the staff's refusal to support the decision made by Mary LaBatt and me, the utility was forced to refund the \$25,000 previously paid by Ken Gordon, and to cancel the approved developer agreement with Ken Gordon. That agreement would have produced a total of \$98,807.95 for improvements to the utility system on St. George Island. If the staff had been willing to support Mary LaBatt and me in our decision to guarantee the Sailfish payment, the third well would now be in operation, the altitude valve and other plant improvements would be nearing completion, and our engineers would be working on the other matters that need to be resolved to satisfy DER and the Circuit Court. Instead, the utility is now

facing a crisis that can only to be resolved with immediate action, not additional uncertainty.

As you know, the initial \$25,000 received from Ken Gordon was to have been paid to Baskerville-Donovan for their work on the third well and other DER mandated improvements. Instead of proceeding to certify the well and to complete the remaining engineering work on the other improvements the utility needs to make, Baskerville-Donovan has ceased all work for the utility and has placed a lien in excess of \$60,000 against the utility's assets. A member of the DER staff recently told Mary LaBatt that DER will not accept certification of the third well from any engineer other than Baskerville-Donovan.

Without the services of Baskerville-Donovan or some new engineers who will also have to be guaranteed payment, we cannot proceed with the altitude valve, high speed pump and other planned plant improvements. And, without these improvements, we cannot provide service to at least four new subdivisions on the Island that have received final development approval, but that cannot be tied into the water system until and unless the abovereferenced improvements are completed to DER's satisfaction.

One of these subdivisions was developed by Ken Gordon, who paid \$25,000 to the utility that had to be refunded, and who committed to pay the balance of \$98,807.95 for the improvements. In recent discussions with Mr. Gordon, he has reaffirmed his unwillingness to redeposit the \$25,000 or to pay the balance of the \$98,807.95 under the developer agreement unless he can be assured that the funds will actually be used as set forth in the developer agreement, <u>i.e.</u>, for plant improvements necessary to obtain service to his subdivision. Such a guarantee cannot be made while George Mahr continues to assert a legal claim to the CIAC funds from Ken Gordon.

This claim by George Mahr against the Ken Gordon proceeds will undoubtedly be made via a cross-claim to be filed by George Mahr and Sailfish against the utility and me in the circuit court action filed last week by Rowe Drilling Company, which demands payment of the \$75,000 in escrow at Capital City to Rowe Drilling. As I explained to you and the other staff members during our meeting last Monday, the utility's position in that litigation has to be that we are ready, willing and able to continue funding the Sailfish/utility escrow account at Capital City pursuant to the loan agreement and escrow arrangement between Sailfish and the utility company. If I now agree to place all of the funds into a new, unrelated escrow account without any commitment to pay those funds over to George Mahr as outlined in my June 14, 1993 letter, we will probably be

unsuccessful in the recently filed lawsuit. In that event, the utility will have no way to secure other funds to pay Rowe Drilling and Baskerville-Donovan so that the third well can be placed in service.

Also, we will not be able to contract with other engineers and contractors with whom we must deal in order to complete other improvements to the water system. The staff's position that we cannot commit the CIAC funds in advance makes it impossible, from a practical, real-world standpoint, for the utility to proceed to make the necessary improvements to the utility system. It is not sufficient for us to tell a contractor that his payment is a "priority" when we also have to tell him that some unidentified PSC staff member, or members, will decide at a later date whether he should be paid for his work, or whether the available funds have to be used for some subsequently identified and higher "priority." I am sure that you and the other staff members must have a good reason in your minds for maintaining your position, so that you have the option of directing the CIAC funds as you please up to the time that Steve Tribble's signature is actually requested. However, from a business operating point of view, this makes it impossible for the utility to meet its commitments, which include placing the third well in service and the immediate construction of other improvements to the system.

If we violate the George Mahr loan agreement as directed by the staff, a series of events will be triggered that will make it impossible for the utility to comply with prior orders of both the Commission and DER. We will have no way to place the third well in service; as mandated by both DER and the Franklin County Circuit Court. We will have no way to pay Baskerville-Donovan for certification of the third well, or for the engineering of the other DER mandated improvements, since we cannot use the \$25,000 from Ken Gordon. We will have no way to legally accept the balance of the \$98,807.95 from Ken Gordon which is necessary for completion of the other improvements. Accordingly, the utility must maintain its options and flexibility to deal with and solve these problems.

I understand the gravity of this decision, and I do not look forward to a revocation proceeding that will necessarily have to be fought in forums other than the Florida Public Service Commission, and which will involve actions against individuals other than myself. On a personal level, I regret that we have been unable to resolve this matter through discussions between the utility personnel and the new PSC staff members who were assigned to this matter earlier this year. I believe that you, John Williams and Jo Ann Chase have all acted in good faith in a sincere effort to resolve the problems confronting this utility.

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Mary LaBatt has also done her best to resolve these problems. However, I have to consider the overall goals of the utility and the needs of its customers. These goals and needs cannot be met if I violate the terms of the loan agreement with George Mahr, who provided the funds to complete the third well as ordered by the Commission. The utility started escrowing its CIAC funds for this third well almost six weeks before it was ordered to do so, because this was the only way the well could have been completed in a timely manner. It seems somewhat ironic and incongruous that the PSC staff is now making it impossible for the utility to pay for the well that the Commission ordered the utility to construct and place in operation.

In summary, I would like the staff to reconsider its position as expressed to me during our meeting last Monday, rather than proceeding with the revocation of our certificate. This revocation proceeding will only result in a long, expensive legal battle that will not result in any improvement of water service on St. George Island. We are providing safe and reliable water service to the Island, and we will continue to do so.

Please let me know if you and the staff believe there is any way to resolve this matter without proceeding through a revocation proceeding. If so, I will be happy to meet with you at any time.

Sincerel he D. Brown

GDB:smc cc: Charles Hill Cathy Bedell Mary LaBatt George Island Utility Co., 3848 Killearn Court Tallahassee, Florida 32308 (904) 668-0440 • (904) 927-2648

> May 5, 1993 HAND DELIVERY

Mr. George Mahr Suite 626 5420 LBJ Freeway Dallas, TX 75240

Dear Mr. Mahr:

As co-managers of St. George Island Utility Company, we hereby confirm that all connection fees or CIAC collected by this utility from and after this date will be immediately deposited into escrow account no. 02181626011 established at Capital City First National Bank pursuant to the agreement between you and the utility dated January 29, 1993. Our intent is to assure you that the \$75,000 loan from you to the utility company will be repaid in a timely manner pursuant to the loan agreement between the utility company and Sailfish Enterprises, Inc.

In consideration of this agreement, you have specifically waived any claim that you or Sailfish Enterprises, Inc. may have on the proceeds of the Ken Gordon developer agreement dated February 25, 1993, as approved by the Florida Public Service Commission. As soon as you have signed the enclosed copy of this letter confirming this waiver, we will place the \$25,000 recently received from Mr. Gordon into a separate escrow account requiring the name of Steve Tribble pursuant to the stipulation entered into between the utility and the Commission. After your \$75,000 loan has been repaid, we plan to place all further connection fees or CIAC into the "Ken Gordon" escrow account which will be established with Steve Tribble's signature.

If this is acceptable, please sign the enclosed copy of this letter so that we may proceed.

Sincerel Gene D. Brow Co-Manager

ou Mary LaBatt

Mary LaBatt Co-Manager

AGREED: Sailfish Enterprises, Inc.

By :

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George Mahr as its Pres.