.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

To the Mathematica

In the Matter of

Petition for Interim and :
Permanent Rate Increase in :
Franklin County by St. George:
Island Utility Company, Ltd. :

DOCKET NO. 940109-WU

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FIRST DAY - MORNING SESSION

VOLUME 1

10

Pages 1 through 131

11

PROCEEDINGS:

HEARING

12

13 BEFORE:

CHAIRMAN J. TERRY DEASON COMMISSIONER DIANE K. KIESLING

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DATE:

Wednesday, July 20, 1994

16

TIME:

Commenced at 9:40 a.m.

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PLACE:

Apalachicola Community Center

1 Avenue E

Apalachicola, Florida

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REPORTED BY:

JOY KELLY, CSR, RPR Chief, Bureau of Reporting SYDNEY C. SILVA, CSR, RPR. Official Commission Reporters

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FLORIDA PUBLIC SERVICE COMMISSION

APPEARANCES:

STEVE PFEIFFER, Apgar, Pelham, Pfeiffer and Theriaque, 909 East Park Avenue, Tallahassee, Florida 32301, Telephone No. (904) 222-5984, appearing on behalf of St. George Island Utility Company, Ltd.

BARBARA SANDERS, 53 C Avenue, Post Office Box 157, Apalachicola, Florida 32330, Telephone No. (904) 653-8976, appearing on behalf of St. George Island Water Sewer District.

HAROLD McLEAN, Office of the Public Counsel, c/o The Florida Legislature, 111 West Madison Street, Suite 812, Tallahassee, Florida, 32399-1400, Telephone No. (904) 488-9330, appearing on behalf of the Citizens of the State of Florida.

ROBERT J. PIERSON and MARC NASH, FPSC Division of Legal Services, 101 East Gaines Street, Tallahassee, Florida 32399-0863, Telephone No. (904) 487-2740, on behalf of the Commission Staff.

MARYANNE HELTON, FPSC Office of the General Counsel, Division of Appeals, 101 East Gaines Street, Tallahassee, Florida 32399-0863, Telephone No. (904) 488-7464, Counsel to the Commissioners.

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FRANK SEIDMAN

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PROCEEDINGS

(Hearing convened at 9:40 a.m.)

CHAIRMAN DEASON: Call the hearing to order. Could we have the notice read, please?

MR. PIERSON: Pursuant to notice, this time and place has been set for a hearing in Docket No. 940109, the application of St. George Island Utility Company for increased rates.

CHAIRMAN DEASON: Take appearances.

MR. PFEIFFER: Steve Pfeiffer, the firm Apgar,
Pelham, Pfeiffer and Theriaque in Tallahassee,
representing St. George Island Utility.

MS. SANDERS: Barbara Sanders, on behalf of St. George Island Water and Sewer District.

MR. McLEAN: I'm Harold McLean, Office of
Public Counsel, 111 West Madison Street, Tallahassee,
Florida, appearing on behalf of the Citizens of the
State of Florida, in opposition of this rate increase.

MR. PIERSON: Robert Pierson and Marc Nash,
101 East Gaines Street, Tallahassee, Florida, on behalf
of the Commission Staff.

MS. HELTON: MaryAnne Helton, 101 East Gaines Street, Tallahassee, Florida, Counsel to the Commission.

CHAIRMAN DEASON: Okay. Mr. Pierson, are there any preliminary matters?

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MR. PIERSON: Yes, sir. First of all, I would 1 like to inform the Commission that the Utility has agreed to stipulate in all of the Staff witnesses 3 | without their having to appear, if that is okay with the 5 Commission. CHAIRMAN DEASON: Are the other parties to the 6 case part of that stipulation? Any objection to that? 7 MR. McLEAN: This is the first we've heard of 8 9 it and we're just discussing it. (Pause) Thank you, Mr. Chairman, we can agree to it as well. 10 11 CHAIRMAN DEASON: Ms. Sanders. MS. SANDERS: No objection, sir. 12 CHAIRMAN DEASON: Very, well. Commissioner, 13 14 any objection? 15. COMMISSIONER KIESLING: 16 MR. PIERSON: I would also like to point out 17 an error in the prehearing order. The final issue was 18 agreed at the prehearing conference to be a nonissue, that's, does the Utility own the third well property and 19 20 its improvements. 21 CHAIRMAN DEASON: I'm sorry, what issue is that? 22 23 MR. PIERSON: It's Issue 42. And we agreed to

remove it as an issue at the prehearing conference and I

just failed to do that in the final draft.

CHAIRMAN DEASON: Yes, I recall discussing 1 that at the prehearing conference. So you're just 2 suggesting that Issue 42 be deleted? 3 | MR. PIERSON: Yes, sir. 4 CHAIRMAN DEASON: Show that Issue 42 is 5 deleted. Any other preliminary matters? 6 MR. PIERSON: Yes, sir. There are a number of 7 proposed stipulations. If I can find them. 8 9 And I was just wondering if it's the Commission's desire to take up those stipulations at 10 11 this time, or when we do the final recommendation? 12 CHAIRMAN DEASON: Is there a preference, that either Staff or the parties have concerning the 13 14 stipulations? 15 MR. PIERSON: It probably would be cleaner to 16 do it up-front. 17 MR. PFEIFFER: Certainly, if they're not going to be --18 19 CHAIRMAN DEASON: I understand there is no 201 need to take evidence on them if they're -- any objection to the Commission taking up the stipulations 21 at this time by any party? 23 MR. McLEAN: Not to your taking them up at this time; we may object to one of the stipulations. 25 CHAIRMAN DEASON: Okay. Well, let me ask

then. We will go ahead and take up the proposed stipulations and if there are any objections to those 2 proposed stipulations, we will hear those at this time. 3 🎚 Mr. McLean.

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There is a general MR. McLEAN: Yes, sir. stipulation regarding the issue of used and useful.

An argument has been advanced by the Utility that we should not relitigate issues of original cost. It seems to me -- I'm not sure that it's a good-faith argument but I don't want to characterize it as bad faith. If we're going to open up the issue to relitigation of used and useful, it appears to me that the party that seeks the relitigation of that issue can hardly object to the relitigation of original cost, particularly where the Commission, itself, had serious and articulated reservations about original cost. So to the extent that we are expected to join in the used and useful stipulation, we will not do so if the Utility continues to object to opening up original cost to relitigation.

CHAIRMAN DEASON: Mr. Pierson, did you hear that objection?

MR. PIERSON: Yes, sir, I did, and I'd like to point out that it's my understanding that original cost, valuation of plant, is always an issue up for grabs in a rate case.

CHAIRMAN DEASON: And that the stipulation of used and useful would have no bearing on that being a question of original cost and that being a potential issue?

MR. PIERSON: Yes, sir. That would be Staff's position.

CHAIRMAN DEASON: Mr. Pfeiffer.

MR. PFEIFFER: I don't believe that the issues are logically tied. They are separate factual issues. The issue with regard to original cost was one that in the last rate case order the Commission expressly made reservations and I sort of, I guess, invited new evidence to be presented.

I would point out that in the testimony of Public Counsel's witness, there are no issues raised about used and useful in that and no issues have been raised by Public Counsel during the course of this entire proceeding with regard to used and useful.

CHAIRMAN DEASON: Ms. Sanders.

MR. McLEAN: That's true. Commissioner, if original cost is going to be fairly debated here, then we have no problem.

CHAIRMAN DEASON: You want to clarify that the proposed stipulation concerning used and useful is not

dispositive of any questions concerning original cost.

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MR. McLEAN: Of course, not. But the issue of whether we're going to relitigate is related. witnesses, from time to time, suggest that you should not consider original cost evidence because you've already considered it. But if we're going to debate original cost in this proceeding, then I have no problem with any of the stipulations.

MR. PFEIFFER: We certainly contend that there is no new evidence that has been offered by anyone in this proceeding with regard to original cost of issues that was not before the Commission in 1989. And that is our position with regard to original cost.

CHAIRMAN DEASON: Well, I think what I hear you all saying is that you don't want the stipulation on used and useful to preclude or eliminate any questions concerning original cost.

> MR. MCLEAN: That's correct.

CHAIRMAN DEASON: But I also understand -- at least Mr. Pfeiffer is saying, is that he's not aware of any testimony or evidence being presented questioning original cost by any party.

MR. McLEAN: Oh, yes, sir, there most assuredly is.

CHAIRMAN DEASON: Very we.

MR. McLEAN: Yes. There is a great deal of 1 evidence on the issue of original cost from all the 2 3 parties. CHAIRMAN DEASON: Okay. Ms. Sanders, do you 4 have anything to add on the stipulation? 5 6 MS. SANDERS: No, sir. 7 CHAIRMAN DEASON: Very well. With that understanding then, Mr. Pierson, the stipulations are 8 contained in the Prehearing Order; is that correct? 9 MR. PIERSON: Not in my copy, Mr. Chairman. I 10 have 18 through 21. I'm missing a substantial portion 11 of my Prehearing Order, apparently. 12 CHAIRMAN DEASON: Well, on Page 37 of the 13 Prehearing Order are the proposed stipulations. Are 14 15 these the stipulations you're proposing that the Commission address at this time? 16 17 MR. PIERSON: I'm going to hazard a guess and say yes because I have no Page 37. 18 19 CHAIRMAN DEASON: Well, I suggest that you 20 locate a Page 37. 21 MR. PIERSON: That is correct. It's Page 37. 22 CHAIRMAN DEASON: Okay. And there are a 23 number of stipulations presented there, continuing all the way to Page 40? 24

MR. PIERSON: Yes, sir.

CHAIRMAN DEASON: And Mr. McLean, your only 1 question concerning stipulations has now been addressed; 2 3 is that correct? MR. McLEAN: That's correct, sir. 4 5 CHAIRMAN DEASON: Okay. Commissioner, do you 6 have a motion concerning proposed stipulations? 7 COMMISSIONER KIESLING: Certainly, if a motion is necessary, I move that Stipulations 1 through 21 as 8 just identified be admitted into the record without need 9 of further proof. 10 CHAIRMAN DEASON: Show that accepted, and 11 there would be no need to provide further testimony or evidence concerning the stipulations as will be 13 accepted. 14 MR. PIERSON: Thank you. 15 CHAIRMAN DEASON: As clarified by the question 16 raised by Mr. McLean. 17 Any other preliminary matters? 18 19 MR. PIERSON: Not that I'm aware of. CHAIRMAN DEASON: Mr. McLean. 20 21 MR. McLEAN: There is one other item that I 22 haven't had a chance to evaluate as yet. Counsel for 23 the Utility told me that the Utility found some audited financial statements and other data as recently as 24

yesterday, and the data was provided to us this morning.

It is in response to a request for production of documents which we submitted to them in March.

upon an opportunity to evaluate that information, but at this point I can't do that in good faith because I do not know what import they assigned to those documents. I will most assuredly oppose their admission. But I would like to reserve the right to move for a continuance if those documents are held admissible and if those documents are shown to be, by the Utility, relevant to this case. I'd like an opportunity to evaluate them and to determine whether we should hire expert testimony to respond to them anyway. The point is that I've had less than an hour to evaluate documents which I requested in March. They represent to me that they were discovered yesterday, and I would like to test that as well. Thank you, sir.

CHAIRMAN DEASON: Mr. Pfeiffer.

MR. PFEIFFER: The documents were discovered yesterday. I gave them to Mr. McLean this morning because they were within his request for production. I felt obliged to do that. I think that's my responsibility as a lawyer in this case. And that's why I did that.

We do not view the documents at relevant. We

do not view any of the documents that have been offered by Public Counsel in this proceeding regarding original cost estimates as relevant, including these documents. We believe that all of this information was before the Commission in 1989 when it made a determination regarding original cost.

CHAIRMAN DEASON: Okay. So you're stating that you just discovered this information, and you produced it in response to an outstanding discovery request, but you're not anticipating relying on that as part of your direct case.

MR. PFEIFFER: No, Your Honor, we're not anticipating relying on that as part of our direct case. The only possible reliance that we would place on those documents is if evidence that we're not presently aware of that was not before the Commission in 1989 is presented during the course of this proceeding regarding original cost.

CHAIRMAN DEASON: Mr. McLean, I will allow you to object to the utilization of this material if and when it is so utilized, and --

MR. McLEAN: May I respond to one aspect of what Mr. Pfeiffer said?

CHAIRMAN DEASON: Surely.

MR. McLEAN: Mr. Pfeiffer, on several

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occasions, has referred to a notion of new evidence.

Number one, we think we have new evidence. But, number two, the Commission's reservations --

CHAIRMAN DEASON: You do or do not have new evidence?

MR. McLEAN: We do. But in addition to that, the Commission's reservation does not restrict us to new evidence. It just says "evidence." If they wanted just new evidence, I think that's what they would have said. And as Mr. Pierson has pointed out, customarily, traditionally and perhaps as a matter of law, this Commission can always look at original cost in any document it wishes to look at it. It must be remembered that the Utility could have brought us invoices, checks, drafts and so forth, from the original cost when they built this Utility. They didn't do that. They invited you to rely on other evidence. And I think any scrap of evidence we can find, whether considered this time or not considered this time, is fairly laid before the Commission.

CHAIRMAN DEASON: Well, I appreciate you bringing this to the Commission's attention at this time. But I do think as far as any stated objections or a motion for continuance is probably premature. If and when you feel it's necessary to either object or make

such a motion, we'll entertain it at the appropriate time.

MR. McLEAN: I understand, Mr. Chairman. Thank you.

CHAIRMAN DEASON: Any other preliminary matters? Mr. Pierson, there's been some confusion, I understand, about the notice as to whether there's going to be customer testimony presented at this phase of the hearing or whether that's being reserved just for the evening session.

I would, in an abundance of caution and to be fair to all of those who are here and may have gotten a different notice, I would propose that we ascertain whether there are members of the public who wish to testify this morning. If there are, give them that opportunity because they may not be available to attend the evening hearing. And let me ask, Mr. McLean, have you made any attempts to ascertain whether members of the public wish to testify this morning?

MR. McLEAN: No, sir, we have looked to Ms. Sanders who is an attorney here, to do that for us.

CHAIRMAN DEASON: Okay. Ms. Sanders.

MS. SANDERS: Thank you, Mr. Deason. Yes, sir there are. We have the speaker forms and a list of folks who may not want to speak but would like their

names read into the record.

CHAIRMAN DEASON: Okay.

MS. SANDERS: Commissioner Deason, I wanted to say the reason we did this, we did this in 1989 and because I know people, it seems to help a little better if I can help get the names into the record and help organize the customers.

CHAIRMAN DEASON: I have no objection to you doing that.

It's customary that we swear public witnesses in at one time, that usually expedites things. So I'm going to ask all members of the public who wish to make a statement to the Commission at this time, to please stand and raise your right hand.

(Witnesses collectively sworn.)

MR. PFEIFFER: Mr. Chairman, I'm sorry, could I raise one brief preliminary issue?

CHAIRMAN DEASON: Yes.

MR. PFEIFFER: In the order of witnesses that's set out in the prehearing testimony, we have listed Mr. Brown, Mr. Seidman, Mr. Colony and Ms. Drawdy as our offer of proof. And I wonder if we might change that and place Mr. Brown behind Mr. Seidman, Mr. Colony and Ms. Drawdy rather than at the top?

CHAIRMAN DEASON: Any objection to taking

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1	Mr. Brown fourth instead of first?
2	MR. McLEAN: Would you repeat the order,
3	Steve? I didn't
4	MR. PFEIFFER: It would be Mr. Seidman,
5	Mr. Colony, Ms. Drawdy, Mr. Brown.
6	MR. McLEAN: Oh, that's fine, no problem.
7	MR. PFEIFFER: Thank you.
8	CHAIRMAN DEASON: Ms. Sanders.
9	MS. SANDERS: No objection.
10	CHAIRMAN DEASON: Mr. Pierson.
11	MR. PIERSON: No objection.
12	CHAIRMAN DEASON: All right. We'll take
13	Mr. Brown then as stated by Mr. Pfeiffer.
14	MR. PIERSON: If I may, Mr. Chairman.
15	Mr. Pfeiffer, didn't you also say something about
16	Mr. Coloney's availability?
17	MR. PFEIFFER: Yes. Mr. Coloney is not
18	available tomorrow. He's available only today. So if
19	there is a squeeze at some point about his being able to
20	appear today, we would certainly appreciate an
21	accommodation in that regard. Thank you.
22	CHAIRMAN DEASON: I appreciate that. We'll
23	make every endeavor to accommodate that need.
24	MR. McLEAN: Can we expect Mr. Coloney's
25	direct and rebuttal at the same time then?

MR. PFEIFFER: I'm not -- I haven't made a 1 decision about that. 2 MR. McLEAN: Okay. There is a possibility 3 that you'd have to call him tomorrow for rebuttal. 4 There's a possibility you'd have to call him tomorrow 5 | then for rebuttal, am I right? 6 MR. PFEIFFER: I understand. Yes. 7 MR. McLEAN: Well, whatever works out is fine. 8 Just as long as we know a little bit ahead of time 10 what's going to happen. CHAIRMAN DEASON: There is going to be a third 11 day of hearings. I don't know if Mr. Coloney will be available at that time or not. MR. PFEIFFER: He would be available and our 14 inclination is to think that his rebuttal testimony 15 would be offered then. 16 17 CHAIRMAN DEASON: Ms. Sanders, you may call 18 your first witness. 19 MS. SANDERS: Thank you, Mr. Deason. Harry Buzzett. 20 CHAIRMAN DEASON: Okay. Ms. Sanders, you're 21 going to need to be at a microphone when you call the 22 name so the court reporter can hear that. MS. SANDERS: Okay. 24 CHAIRMAN DEASON: I believe that there's a 25

microphone here close to the court reporter that the witness can utilize.

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MS. SANDERS: Commissioner, should Mr. Buzzett and each witness state their name and address for the record?

CHAIRMAN DEASON: Yes, let me take just a moment and explain the procedure that we're going to follow.

When Ms. Sanders call your name, if you'll please come forward to the microphone and begin by 11 giving your name and your address, and it may be helpful if you spell your name for the court reporter can get it correctly into the record. You may then proceed with your statement.

We're not going to impose a strict time limit on statements, but I do ask that you recognize that there are other members of the public who wish to testify and we have many witnesses and issues to go over in these hearings and so time is at a premium, so I just ask that you keep that in mind and make your statements brief and to the point, and cover everything you need to cover, but try not to be repetitive.

And once you conclude your statement, you need to wait for just a moment because there may be some questions. Okay. So if you'll proceed with your name

and then your address, please.

HARRY BUZZETT

was called as a witness on behalf of the Citizens of the State of Florida and, having been duly sworn, testified as follows:

WITNESS BUZZETT: My name is Harry Buzzett.

That's B as in boy, U-Z-Z-E-T-T. My address is 1424

Dogwood Drive, St. George Island.

I'm one of Mr. Brown's customers. Good morning, Gene.

MR. BROWN: Good morning.

WITNESS BUZZETT: I put great weight on longevity, and my Account No. is 48; four-eight. So I have drunk from the fountain and it's not the Fountain of Youth, but it's a substantial fountain.

It seems to me that the request of Mr. Brown is inordinate, that he's asking much, much, too much. I would think first that one should consider -- and I feel a little like I'm bringing calls to New Castle after reading the biographies of the board. I think one should consider the price of water in East Point, which is the nearest utility to the St. George Island Utility.

From the short discussion which has already taken place, it seems to me that it is questionable, the

profit and loss statement that Mr. Brown has furnished 1 you. And I would suggest strongly that an independent 2 financial audit would produce for you the accurate 3 information as to how much money is being made and how 4 | 5 much money is being lost. 6 I would be the first to say that Mr. Brown 7 deserves a proper return for his investment. But in determining the proper return, one must determine what 8 9 the investment is, what his monies coming in are, what 10 his expenses going out are. 11 So I respectfully request that you seriously determine by an independent audit, how much money the 12|| Utility Company is making, how much money is charged to 13| customers in East Point by the East Point Utility; what 15 is a fair return, And you certainly know that and give that to Mr. Brown. Thank you. 16 17 CHAIRMAN DEASON: Thank you. Any questions? 18 Questions? 19 MR. PFEIFFER: No, I have no questions of Mr. 20 Buzzett. 21 CHAIRMAN DEASON: Thank you, sir. MS. SANDERS: Thank you, Mr. Buzzett. 22 23 MR. PFEIFFER: Thank you for coming.

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(Witness Buzzett excused.)

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MS. SANDERS: The next witness will be Ms. Pat Morrison.

PAT MORRISON

appeared as a witness on behalf of the Citizens of the State of Florida and, having been duly sworn, testified as follows:

WITNESS MORRISON: Good morning. My name is Pat Morrison, 1049 Gulf Beach Drive West. I'm a ten-year, full-time resident of St. George Island. And as you know from years past, we've had numerous complaints against the quality of our water on St. George. We eat out probably a third of the time. And I brought this dish rack three months ago, this drain, and I'm just wondering what we're drinking. I'm just wondering if this is also why we call it the "St. George Island Utility, a/k/a Brown Water Company." (Applause) Thank you.

CHAIRMAN DEASON: Any questions?

MR. McLEAN: Yes, I have a question.

WITNESS MORRISON: Pardon me, yes, sir.

CROSS EXAMINATION

BY MR. McLEAN:

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- Q Do you have any idea what your normal consumption is, Ma'am?
- A About 3,500 gallons a month. It's about a \$21

monthly bill. 1 Do you know whether your bill would increase 2 to \$46.93 a month if Mr. Brown gets this rate increase? 3 I haven't computed it, and I know he expects 4 5 to almost double it. 6 0 Would you believe 136%, Ma'am? 7 A Okay. Yes. 8 Q Thank you. 9 Α Thank you. CHAIRMAN DEASON: Any further questions? 10 11 Thank you. Mr. Pfeiffer. 12 CROSS EXAMINATION BY MR. PFEIFFER: 13 Do you have a well on your property? 14 0 15 Α Yes, we do. 16 MR. PFEIFFER: Nothing further. MS. SANDERS: I'd like to redirect on that. 17 18 REDIRECT EXAMINATION BY MS. SANDERS: 19 20 Is there a cross-connection on that well? Q 21 We have a back-flow preventer. This is the 22 second one. Richard Tuton (ph) told us years ago that it was the correct one. We proceeded to use it, and 23 many other people bought them too. We were told, I

believe, a year ago or so that the damn thing was wrong,

1	that we had to go back again and buy another one	
2	excuse my French. And we went and bought another one.	
3	This time I got a written statement, something tangible,	
4	that it is the correct one.	
5	Q And that was required and recommended by	
6	A It was required by Mr. Hank Garrett; no	
7	relation to me. And I'd like to also state that I have	
8	no financial interest in Gene Brown's water company,	
9	and I'd like for others to state that today, too, that	
10	witness, whether they do or do not. Could they do that?	
11	CHAIRMAN DEASON: It's up to them, Ma'am, or	
12	the attorneys may ask the question. Any further	
13	questions?	
14	MS. SANDERS: No, sir.	
15	CHAIRMAN DEASON: Okay. Thank you, Ma'am.	
16	(Witness Morrison excused.)	
17		
18	MS. SANDERS: The next witness will be	
19	Mr. Glen Prickett.	
20	GLEN PRICKETT	
21	appeared as a witness on behalf of the Citizens of the	
22	State of Florida and, having been duly sworn, testified	
23	as follows:	
24	WITNESS PRICKETT: My name is Glen Prickett,	
25	P-R-I-C-K-E-T-T. I live at 1116 West Pine Street on St.	

George Island. I have been a resident there for ten years, long before we have had a water company. I think that such a huge increase all in one 3 jump is just too much. I mean if a man can't finance 4 his business, we shouldn't put the money up front for 5 | it. And I know particularly the minimum rate here in 6 Apalach is \$7 -- is the minimum rate, the first thousand, \$1.25 for each additional thousand gallons, 8 and this just seems exorbitant. And that's about all I 9 ľ have to say. 10 11 I know about four years ago we had a meeting at the St. George Island Civic Club and the islanders, 13 we proposed to buy Mr. Gene Brown's water company from him for about a million dollars and he wouldn't sell 14 15 then, so he's hanging on. He must be making money, 16 that's all I can say. 17 CHAIRMAN DEASON: Questions? 18 MR. McLEAN: No questions. 19 CHAIRMAN DEASON: I believe there are no 20 questions. Thank you, sir. 21 MS. SANDERS: Thank you, Mr. Prickett. 22 (Applause) 23 (Witness Prickett excused.) 24 25 MS. SANDERS: The next witness will be

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Ms. Lusia Gallio.

LUSIA GALLIO

appeared as a witness on behalf of the Citizens of the State of Florida and, having been duly sworn, testified as follows:

WITNESS GALLIO: My name is Lusia Gallio,
L-U-S-I-A, G-A-L-L-I-O. I live at 1508 Nick's Way in
the plantation, St. George Island. I'm a fairly new
customer of this utility service. We moved down here to
St. George Island a year ago. I have to tell you that I
do not drink the water. The water makes me ill, and so
I buy bottled water.

I would have to object to such a dramatic increase in the water service rates. From my information and from information that I have on a historical background and being involved in some other issues on the island, it's my understanding that the Utility operator hasn't lived up to past obligations. I don't believe it's fair to have the customers pay for a loss statement of the operator. Apparently there are some other issues, some other problems with the Utility if the Utility operator can't make a profit.

I've had extensive experience in government and I know that the governments that I've worked for make a profit on their utility and their water service;

a pretty extensive profit. Enough to be able to use it 2 to get triple-A bond ratings. 3 I do have -- so at this point I have no 4 confidence that the operator is going to use the funds 5 to actually improve the service. I think the service should be improved, but I do think that this particular 61 7 increase, this dramatic of an increase is much too much given the history of the operator. So I would 8 9 respectfully request that you deny this operator's 10 request. Thank you. 11 CHAIRMAN DEASON: Questions? 12 MR. McLEAN: None. 13 CHAIRMAN DEASON: I believe there are none. Thank you, Ma'am. 14 | 15 (Witness Gallio excused.) 16 17 MS. SANDERS: The next witness is Mr. Dan Lee 18 Issacs. 19 DAN LEE ISAACS appeared as a witness behalf of the Citizens of the 21 State of Florida and, having been duly sworn, testified as follows: 22 23 WITNESS ISAACS: My name is Dan Lee Isaacs. I

live at 431 Waverly Road in Tallahassee, Florida. I'm

here as a representative of the 300 Ocean Mile

community, which is 99 units.

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When everybody there received the notices on this we had an extremely large number of responses asking what the association was going to do with regards to responding. Many of these people are far away, some of the units are rented, some of them are used on a regular basis.

The comments that they've asked me to bring to 9 you are fairly consistent with what you've heard before. The quality of the water is of major concern. That if, you know, I think most of the people are willing to pay some increase if it's going to go to improve that quality of water. But at the same time, they find it 14 very difficult when looking at water rates elsewhere, comparing what we're paying, which are comparable at this point, and it may be a little more expensive to provide water on an island. But they're concerned about a nearly doubling of the water costs. There's a significant impact on each individual as well as the association itself, who uses a large amount of that water.

But our concern is that the quality of the 23 water, if some of this increase is going to improve that quality, I think we'd probably be less concerned about it. But I think we'd still be concerned when you're

looking at a doubling -- a virtual doubling of the cost 1 2 of water in a short period of time. 3 CHAIRMAN DEASON: Questions? Mr. Pfeiffer. 4 DIRECT EXAMINATION 5 BY MS. SANDERS: 6 Q Mr. Issacs, just to make clear, you're here on 7 behalf of some 99 other customers? 8 Α That's correct. It would be all of the people 9 at the 300 Ocean Mile townhomes of St. George. 10 MR. PFEIFFER: No questions. 11 CHAIRMAN DEASON: Thank you, sir. (Witness Isaac excused.) 12 13 14 MS. SANDERS: The next witness is Theresa 15 Spohrer. THERESA SPOHRER 16 was called as a witness on behalf of the Citizens of the 17 State of Florida and, having been duly sworn, testified 18 19 as follows: WITNESS SPOHRER: My name is Theresa Spohrer, 20 21 S-P-O-H-R-E-R, HCR Box 63, St. George Island. And my 22 opinions just pretty much echo what you've heard, especially Mr. Buzzett. Nobody wants to say that 24 Mr. Brown can't make a profit on his water company, but

I think we really ought to have a study done just where

that money has gone, and that this increase amounts to 2 gouging us and I'm opposed. 3 CHAIRMAN DEASON: Questions? 4 MR. McLEAN: No questions. 5 CHAIRMAN DEASON: Thank you ma'am. 6 (Witness Spohrer excused.) 7 8 MS. SANDERS: The next witness is Martha 9 Gherardi. 10 MARTHA GHERARDI 11| was called as a witness on behalf of the Citizens of the 12 State of Florida and, having been duly sworn, testified as follows: 13 14 WITNESS GHERARDI: Good morning. My name is Martha Gherardi. My address is 1667 East Gulf Beach 15| Drive on St. George Island. 16 17 CHAIRMAN DEASON: Ma'am, could you spell your 18| last name, please? 19 WITNESS GHERARDI: Oh, yes. G, as in good, H-E-R-A-R-D-I. I should be used to that by now. 21 I'm a full-time resident of the island, and neither I nor anyone in my family have any financial interest whatsoever in the utility company. My only relation to the company is as a customer. 24

To understand my opposition the proposed rate

increase, I think it would be helpful to know a little about my background. Although I'm a Florida native, I lived for many years in Caracas, Venezuela. Venezuela 4 is what is now referred to as a developing country. less politically correct times, it would probably be referred to as a "banana republic." In other words, it lacks much of the modern infrastructure that Americans take for granted.

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About three years after I first arrived in Caracas, there was a general water outage in my area of town, and it so happened that it occurred at exactly the moment when I was in the shower washing my hair. I muttered the appropriate oaths, which I will not repeat here, and rinsed off with bottled mineral water. The next morning I was down to the local cafe where I normally ate breakfast, ordering coffee. I didn't speak much Spanish at that time, but let's just say that one of the first Spanish phrases I learned when I got there was "No hay aqua." "There is no water." And so that morning I did not have my cup of coffee.

This would not be the last time that I'd be caught in the shower when the water went off in Caracas. In fact, after one of those times, I shook my fist in the air and I vowed, just like Scarlett O'Hara did in "Gone With The Wind," that do what I had to do I would

never go without water again.

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In 1987 my husband and I decided we had had enough of the big city life in an underdeveloped country and we relocated to St. George Island. Little did I know then that we were building our home on an island serviced by a banana republic water company. (Laughter) (Applause)

outages on the island that I've lost count. Recently, several weeks ago in a case of deja vu, I was in the shower washing my hair when the water went out. As in most other instances, the water outage had not been planned and had not been announced. So, you see, in spite of my serious vow to the contrary, my situation on St. George Island, Florida, the United States of America, the last world superpower, is remarkably similar to my situation in Caracas, Venezuela, a South American third-world country. I'm still being caught in the shower when the water goes off.

In Caracas I filtered my water to take out the sediments, the taste and the bad odors. On St. George Island I filter my water to take out the sediments, the taste and the bad odors. In Caracas I kept a large garbage can full of water in case the water went off. In my house on St. George Island, I have as two 5-gallon

buckets full of water in case the water goes off. The difference in the two situations is that in Caracas I paid my water bill in devalued funny money, and here I pay with hard U. S. currency.

My Caracas water did not leave the mineral deposits that the St. George Island utility water leaves on my plumbing. I have bought every product I can find to try to take away the water deposits from my plumbing fixtures and it's a major operation when we try to change a faucet washer because the parts have been welded together by the deposits. At least in Caracas I could use the excuse for the water outage saying, "Well, you know, after all, this is a third-world country." But here in the best country of the world, there is absolutely no excuse for granting a rate increase to this third-world banana republic water company on St. George Island. Thank you.

CHAIRMAN DEASON: Questions?

MR. McLEAN: No questions.

MR. PIERSON: Yes.

CROSS EXAMINATION

BY MR. PIERSON:

- Q Ms. Gherardi, when did your water go off?
- 24 A Yes.

11|

Q When did your water go off?

FLORIDA PUBLIC SERVICE COMMISSION

- A Well, when I was caught in the shower?
- Q The last time?

A It was about a week before the one that was supposedly announced in the paper, which I did not see that one that was announced to change the water pump. I think I called up and asked. I think it was the water pump that you changed recently. Okay. It was approximately a week before that. It was about, probably, I stay up late, so probably it was probably about 11:30, 12 at night.

Q Do you recall, was it this month or last month?

A As I say, it's been so often, you know, there are a lot of things to keep track of in life and so, you know, after a while you just -- it wears you down trying to keep track of it, but I would say -- oh, it was after July 4th, I know that.

I have to say that it came on. I waited for are a few minutes, and it came on after about four or five minutes, but still -- during the rest of the evening it came on and off, it fluctuated wildly, the pressure.

- Q Have you received an explanation of that since?
 - A I called up and I was given the explanation

that it was because the volunteer fire department was 2 using water at both ends of the island or something like 3 that. 4 MR. PIERSON: Thank you. 5 CHAIRMAN DEASON: Any further questions? 6 MR. PFEIFFER: No questions. 7 CHAIRMAN DEASON: Thank you, ma'am. 8 (Witness Gherardi excused.) 9 10 MS. SANDERS: Commissioner Deason, these are all the blue slips I have. I would like for just a 12 second to make sure there aren't some more in the back. 13 CHAIRMAN DEASON: Very well. 14 MS. SANDERS: Also, Commissioner Deason, there 15∥ are three people who do not wish to repeat the testimony. They do oppose the rate increase. One is 17 Ms. Barbara Kester, K-E-S-T-E-R; and Mr. Ronald, 18 R-O-N-N-A-L-D, Ratliff, R-A-T-L-I-F-F, and Sandra Ratliff. And those are all the customers for this 19∥ 20 morning. CHAIRMAN DEASON: Okay. Very well. 21 22 you. Mr. Pierson, I take it now we're ready to 23 24 proceed into the technical portion of the hearing.

MR. PIERSON: Yes, sir.

1 CHAIRMAN DEASON: Okay. Before we do that, we're going to take five minutes. 2 3 (Brief recess taken.) 4 CHAIRMAN DEASON: Call the hearing back to 5 6 order. If everyone could take your places, please. 7 I'm going to ask all of the expert witnesses who are here at this time to please stand and raise your 8 right hand. 9 10 (Witnesses collectively sworn.) CHAIRMAN DEASON: Please be seated. 11 12 Mr. Pfeiffer, you may call your first witness. MR. PFEIFFER: Call Frank Seidman. 13 FRANK SEIDMAN 14 was called as a witness on behalf of St. George Island 15 l Utility Company, Ltd. and, having been duly sworn, testified as follows: 17 18 DIRECT EXAMINATION 19 BY MR. PFEIFFER: 20 Please state your name and your business address? 21 22 My name is Frank Seidman. My business address 23 is 11380 Prosperity Farms Road, Suite 211, Palm Beach 24 Gardens, Florida. 25 Q What's your occupation?

1	A I'm a utility regulatory consultant. I'm the
2	principal for Management and Regulatory Consultants,
3	Inc.
4	Q Have you previously prepared and filed with
5	the Public Service Commission prefiled testimony in thi
6	proceeding?
7	A Yes, I have.
8	Q Do you have any additions, corrections or
9	changes to make in your testimony?
10	A I've got one correction. It doesn't have an
11	impact. On Page 4, at Line 15, there's an equity retur
12	amount shown as 9.07%. It should be 10.97%. Other that
13	that there's no changes.
14	I just want to indicate, however, that the
15	minimum filing requirement document that we filed has
16	not been changed to reflect any of the stipulated
17	numbers between the Utility and Staff.
18	Q If I were to ask you the same questions in
19	your prefiled testimony, other than as you have just
20	indicated, would you give the same answers?
21	A Yes, I would.
22	Q Did you sponsor any exhibits with your
23	testimony?
24	A Yes, I did. I sponsored the minimum filing

25 requirement documents, which is a composite exhibit

consisting of three volumes. Volume I contains the financial rate and engineering MFR. Volume II is the billing analysis, and Volume III is the additional engineering information required by the Commission

MR. PFEIFFER: Sir, we would ask that this exhibit be marked. I believe it's designated in the prehearing stipulation as FS, which we think stands for

CHAIRMAN DEASON: This is, and it is commonly referred -- it's the MFRs, basically.

MR. PFEIFFER: Yes, sir, it's a three-volume composite exhibit, the MFRs.

CHAIRMAN DEASON: Okay. The MFRs will be identified as composite Exhibit No.

(Exhibit No. 1 marked for identification.)

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1		TESTIMONY OF FRANK SEIDMAN
2		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
3	R	EGARDING THE APPLICATION FOR INCREASED RATES FOR
4		ST. GEORGE ISLAND UTILITY COMPANY, LTD
5		IN FRANKLIN COUNTY
6		DOCKET NO. 940109 -WU
7		
8	Q.	Please state your name, profession and address.
9	Α.	My name is Frank Seidman. I am President of
10		Management and Regulatory Consultants, Inc.,
11		consultants in the utility regulatory field. My
12		office is located at 11380 Prosperity Farms Road,
13		Suite 211, Palm Beach Gardens, Fl 33410.
14		
15	Q.	What is the nature of your engagement with the
16		Applicant, St. George Island Utility Company, Ltd
17		(SGI)?
18	A.	I was engaged by SGI to complete an application for
19		an increase in water rates, to coordinate and
20		assist in all phases of the application procedure
21		and to give evidence in support of that application.
22		
23	Q.	State briefly your educational background and
24		experience.
25	A.	I am a graduate of the University of Miami. I hold
26		the degree of Bachelor of Science in Electrical

Engineering. I have also completed several graduate level courses in economics, including public utility economics. I am a Professional Engineer, registered to practice in the state of Florida. I have over years experience in utility regulation, management and consulting. This experience includes nine years as a staff member of the Florida Public Service Commission, two years as a planning engineer for a Florida telephone company, four years as Manager of Rates and Research for a water and sewer holding company with operations in six states and three years as Director as Technical Affairs for a national association of industrial users electricity. I have either supervised or prepared rate cases, prepared rates studies or testified as an expert witness with regard to water and sewer Florida, California, Michigan, in utilities Missouri, Indiana and Ohio.

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1	Q.	Are you familiar with the documents entitled Docket
2		No. 940109 -WU, Application of ST. George Island
3		Utility Company, Ltd for Increased Rates in Franklin
4		County, consisting of three volumes, Volumes I, II
5		and III (Exhibit 1) ?
6	Α.	Yes I am. I prepared or supervised the preparation
7		of these documents with the assistance of SGI's
8		staff, accountants and consulting engineers. Volume
9		I contains the financial, rate and engineering
10		minimum filing requirements (MFR's) required by
11		Commission Rule 25-30.437 F.A.C., including the
12		schedules supporting the request for interim rates.
13		Volume II contains the billing analysis schedules
14		of the MFR's. Volume III is a packet containing the
15		additional engineering information required by
16		Commission rules 25-30.440 F.A.C.
17		
18	Q.	Please summarize the major conclusions of this
19		filing.
20	Α.	SGI is seeking an increase in its water rates and
21		charges.
22		
23		The request is based on the adjusted operating
24		information for the historical year ended December
25		31. 1992.

1	As shown in Volume I of (Exhibit \perp):
2	
3	The average rate base for the adjusted test year
4	ended December 31, 1992 is \$ 1,029,277 for the
5	water system. (see Schedule A-1).
6	
7	The adjusted operating income for the test year,
8	without the requested increase, is a negative
9 .	\$ 299,598. (see Schedule B-1).
10	
11	A fair rate of return on Applicant's rate base is
12	8.07%. (see Schedule D-1). The Applicant's current
13	equity in the system is negative. In accordance with
14	PSC Rule 25-30.346(4)(f), SGI is requesting that the
15	0.47% Commission set a return on equity at 9.07%, which
16	is the maximum of the return of the current equity
17	leverage formula approved in Order No. PSC-93-1107-
18	FOF-WS, dated 7/29/93, pursuant to Section
19	367.081(4), F.S.
20	
21	This application indicates that an increase in test
22	year annual water revenues of \$ 428,201 is required
23	to produce a fair rate of return. (see Schedule
24	B-1).
25	

1 THE TEST PERIOD

- Q. I would now like you take us through the major
 components of the rate case. First, what is the
 test period for this rate application?
- 5 This application is based on the actual results of Α. 6 operation for the twelve months ending December 31, 7 1992, with appropriate adjustments. This period was chosen as incorporating the majority of the 8 major required plant additions, as the most recent 9 fiscal year for which complete information 10 with appropriate proforma 11 available, and, adjustments, recognizes the operation and management 12 changes that are being undertaken by SGI to comply 13 with various state agency requirements to bring 14 15 service up to acceptable standards.

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This utility last filed for a rate case in Docket No. 871177-WU. Order No. 21122 granted a rate increase in April, 1989 based on a 1987 test year. As this Commission is aware, Order No. 21122 granted that increase with several conditions and identified many areas which it required this utility to improve. Those improvements required additional plant, maintenance of plant, additional personnel, changes in operation and improvements in accounting

procedures. After a long, arduous and often frustrating process, the utility is now operating in a satisfactory manner. On September 15, 1993, Order No. PSC-93-1352-FOF-WU was issued, closing Docket No. 871177-WU and acknowledging that the requirements of all orders in that docket had been met.

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RATE BASE

Q. How was rate base developed?

The rate base consists of the beginning and ending Α. average balance for the period ending December 31, 1992 of the following components: plant in service, less accumulated depreciation, less contributions in aid of construction (CIAC) net of amortization, less outstanding advances for construction plus an allowance for working capital. Each of these adjusted to reflect ratemaking components is considerations such as out of period adjustments. And, each of these components is adjusted, where applicable, to reflect only the investment that is used and useful in the public interest.

23

1	Q.	Did you make any adjustments to the book balances
2		of these component accounts?
3	Α.	Yes. Several proforma adjustments was made to Plant
4		in Service, Accumulated Depreciation, Contributions
5		In Aid of Construction, and Amortization of CIAC
6		(see Schedules A-3 and A-3, Plant Detail).
7		
8		An adjustment was made to include the cost of the
9		now completed and operating Well #3. The addition
10		of this well was mandated by the Department of
11		Environmental Protection (DEP) and this Commission.
12		Also included was an adjustment to reclassify land
13		obtained in 1990 for the third well site so that it
14		is reflected as Plant in Service.
15		
16		An adjustment was made to include the net cost of
17		replacing the generator at the water plant, which
18		sustained non-repairable lightning damage.
19		
20	•	An adjustment was made to Accumulated Depreciation
21		to reflect adjustments to the test year depreciation
22		expense and to retire the damaged generator.
23		
24		An adjustment was made to Contributions in Aid of
25		Construction to reflect amounts collected in 1993

but netted against a note used to finance the construction of Well #3 which is included as a proforma adjustment. An adjustment was made to the Amortization of CIAC balance. The utility has been amortizing CIAC at a composite rate unrelated to the life of the plant components with which they are associated. I recalculated the amortization expense for the test year at composite rates based on plant components and adjusted the accumulated balance for the difference in the test year expense. (see Schedule B-13, page 4).

Q. Have you included any deferred debits in rate base?

A. No. In accordance with PSC Rule 25-30.433(3), no deferred debits other than deferred taxes can be considered in rate base for Class B utilities. However, there are significant nonrecurring expenses and expenses recurring less frequently than annually that are being or will be incurred and which I would classify as deferred debits. These expenditures are primarily for studies and analyses that are required to comply with DEP directives and/or related court judgments or the directions of other regulatory bodies. The annual expense associated with these have been classified in this filing as Amortization

1		Expense and are addressed in Schedules B-3 and B-3,
2		Amort Detail. In accordance with PSC Rule 25-
3		30.433(8), they are amortized over a five year
4		period unless the experienced frequency of their
5		recurrence indicates otherwise.
6		
7	Q.	How did you calculate the Working Capital component
8		of Rate Base?
9	A.	In accordance with PSC Rule 25-30.433(2), working
10		capital is calculated at 1/8 th of operating and
11		maintenance expense.
12		
13	Q٠	Were adjustments made to Plant in Service for used
14		and useful considerations?
15	Α.	The components of the system were analyzed by
16		consulting engineer, Mr. Wayne Coloney, as to their
17		necessity and usefulness in providing service
18		during the test year. Mr. Coloney has submitted
19		testimony supporting his findings. Based on that
20		analysis, it was determined an adjustment for non-
21		used plant was not necessary.
22		
23		

- Q. Mr. Seidman, you have prepared used and useful analyses in several rate application before this Commission, have you not?
- 4 A. That is correct.

- 6 Q. Do you agree with Mr. Coloney's conclusions?
- 7 A. Yes I do. With regard to the supply treatment and 8 storage plant, there is no doubt in my mind that 9 those facilities are necessary and are 100% used and 10 useful. I have reviewed the Commission's Order No. 11 21122 from the last case. In that case, the supply treatment and storage facilities were all found to 12 13 be 100% used and useful, but "insufficient to serve 14 existing customers." In that order, the Commission 15 included 19 compliance requirements, six of which required additions or improvements to the system. 16 Those completed improvements, necessary to provide 17 adequate, sufficient and reliable service to the 18 are what are customers on St. George Island, 19 reflected in the test year adjusted plant in service 20 balances. Although, as Mr. Coloney points out, 21 those improvements are capable of serving limited 22 growth, they are, of themselves, necessary to meet 23 24 the mandates of the Department of Environmental Protection and of this Commission. 25

1	Q.	Mr. Coloney has also found that the transmission and
2		distribution system is also 100% used and useful.
3		Do you agree with that finding?
4	A.	Yes I do.
5		
6	Q.	Are you aware that the Commission, in the last case,
7		found the transmission and distribution system to
8		be only 18% used and useful?
9	Α.	Yes I am. That finding was based on a strict ratio
10		of connected lots to available lots without
11		consideration for any other factors.
12	·	
13	Q.	And is it your contention that the current ratio of
14		connected lots to available lots now equals 100%?
15	Α.	Not at all. It is my contention that the situation
16		at St. George Island is unique and that a strict
17		ratio calculation severely understates the used and
18		usefulness of the transmission and distribution
19		plant. That was true for the last case as well as
20		now.
21		
22	Q.	In what ways is service at St. George Island unique?
23	A.	St George Island is a resort island that is
24		approximately 18 miles long and approximately one
25		half mile wide wherever development is feasible. The

service area is the whole island. attraction is its beach front, so development is most naturally dispersed along nearly the island's whole length as people tend to favor beach front access rather than the interior. Even so, the interior is only about three blocks in either direction from the main east-west road. In order to reach development as it occurs along the "length" of the island, but toward the beaches, the utility has no choice but to have a core transmission line that runs the length of the island and distribution lines toward the beach fronts. Those transmission and distribution lines must be considered 100% used and useful, regardless of the fill of lots.

Another unique feature of this service area is that, unlike most certificated service areas, it is not protected from competition. So even though the utility must be ready to serve and must bring water from the mainland in order for it to meet acceptable quality standards, nearly any one can elect to drill a shallow well on their own lot to obtain water service, regardless of the water quality. It is interesting, that in this time of general concern for the environment and control of water resources,

that St. George Island has no restrictions on the drilling of shallow wells, when a central water system is available. As a result, there is a proliferation of shallow wells on the island. As of August, 1993, 128 buildings get there potable water from shallow wells. That represents over 10 percent of the buildings on the island with water service. Another 231 buildings have both wells and utility service. So nearly 30% of the buildings on the island have access to private wells as either a primary or secondary source of potable water. If used and useful is determined on strict ratio basis, is will be impossible for the utility to recover the cost of the system dedicated to public service.

In this unique environment, where the service area is very long but only a few blocks wide, where development tends to take place along the length of the service area and away from the main line toward the beachfront, and where the option for private wells is not controlled, the transmission and distribution system, as installed, should be considered totally used and useful.

- Q. What is the net result of the adjustments to Rate
 Base?
- A. After all adjustments, the rate base for the test year ended December 31, 1992 is \$ 1,029,277.

6

OPERATING REVENUE

- 7 Q. What is included in operating revenue?
- A. Operating revenue includes revenue received from the sale of utility services and from miscellaneous charges to the customer such as connection or reconnection charges.

- Q. Were there any adjustments to the 1990 per book operating revenues?
- Yes. I removed \$4,000 that was improperly booked to 15 A. Other Revenue. Under a PSC approved agreement with 16 the St. George Island Volunteer Fire Department, SGI 17 received \$4,000 as an installation and maintenance 18 fee for two hydrants. The fee, collected in 1992, 19 was for hydrants that are not being installed and 20 are not in use until 1993. In addition, the part of 21 the fee related to installation of the hydrants 22 should be booked as CIAC. Since the fee includes 23 perpetual maintenance, the portion not booked to 24 CIAC should be booked as deferred revenue and 25

amortized over the life of the hydrants. I also included a small adjustment to reconcile sales revenues to the billing analysis calculation.

Adjusted test year water revenue at existing rates is \$ 314,517.

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OPERATING REVENUE DEDUCTIONS

- Q. What is included in operating revenue deductions?
- 9 A. Operating revenue deductions include operation and maintenance expenses, depreciation and amortization expenses and all tax expenses.

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- Q. Did you make any adjustments to test year operating and maintenance expenses?
- 15 Α. I made several adjustments to test 16 operating and maintenance expenses. The changes 17 are summarized on page 2 Schedule 5 and page 1 of 18 Schedule B-3 O&M Detail. These changes were 19 necessary to normalize existing expenses, to reflect 20 personnel additions not made until 1993 that are 21 necessary to provide adequate service to existing 22 customers, to reflect the cost of employee benefits 23 and insurance and to reflect new and necessary 24 maintenance programs.

- Q. Briefly describe these adjustments.
- A. I adjusted Account 601, Salaries & Wages to reflect
 the current employees at their current wage rate and
 to add the annualized salaries of and additional
 office worker and a second field worker, neither of
 which were employed during the test year, but are
 now employed and will be during the period when
 these proposed rates would be in effect.

- Q. Why are these new employees necessary?
- The field worker is needed to keep service on the 11 Α. 12 island from deteriorating. There are only two 13 personnel presently on the island, one of which is 14 the certified plant operator and operations manager. The on-site personnel do all plant operation, 15 16 maintenance, test sampling, meter and service installation, meter reading, pump monitoring, cross 17 connection control monitoring, chlorine 18 operations and readings, flushing and prepare all 19 reports. The geography of the island is such that 20 these personnel must cover a service area twenty 21 miles long on a daily basis, and, in addition, 22 inspect and maintain the wells and 23 facilities located on the mainland. The compliance 24 monitoring required by DEP is extensive and in 25

excess of that required for other utilities. Also, because of the proliferation of private wells, utility personnel are required to continuously monitor and inspect for cross connection potential, keep records of customers with wells, notify them of the need to install cross connection control devices, notify them of when annual inspections are due, police these customers and keep records of the state of their compliance. As recently as May, 1993, DEP noted during one of its inspections that management did not have the capability to complete the required initial inspections and keep up with all requirements of previously installed cross control devices.

The office worker is needed to assist in maintaining the books and records of the company in sufficient detail to meet the requirement of the Commission. The Commission staff has made it clear that more detailed records are necessary.

- Q. What is the net adjustment to Account 601?
- 23 A. The net adjustment is an increase of \$60,241 for the test year.

1	Q.	What	other	adjustments	were	made	to	Operations	£
2		Maint	enance	expenses?					

A. Account 604, Employee Pension and Benefits was adjusted to annualize the and reflect the health and pension benefits now being made available to all employees. The adjustment also reflects the expense associated with education benefits necessary to train employees for operator certification, customer billing and ledger programs and to keep up with plant safety and operational requirements. The total adjustment to Account 604 is \$29,997.

A \$404 adjustment was made to Account 615, Purchased Power, to normalize electric expense to reflect the actual 12 months of the test year and to recognize the additional expense for operating Well #3.

Account 631, Contractual Services, Engineering was adjusted by \$1,849 to remove all non-recurring expenses and to recognize the retainer agreement with Coloney Engineering. Through this agreement, for \$500 per month, SGI has the availability of engineering advice on ongoing operations and compliance.

An adjustment was made to Account 632, Contractual Services, Accounting in the amount of \$(8,796). This removes all expenses except those for J. Drawdy and B. Withers. Ms. Drawdy oversees the upkeep of the general ledgers and assures compliance with the Uniform System of Accounts. Ms. Withers provides expertise regarding tax accounting and accounting related to limited partnerships.

Account 633, Contractual Services, Legal was adjusted by \$2,182. The adjustment removes all one time expenditures and reflects the revised agreement for minimum retainer for legal services with Gene D. Brown, P.A. The retainer revision reflects the time being spent on legal matters as documented by recent time records.

A major adjustment was made to Account 635, Contractual Services, Other, in the amount of \$85,091. As Mr. Brown will explain, SGI is being required to arrange for ongoing storage tank maintenance and protection programs that are quite costly. In addition, water testing requirements have been imposed that are increased in frequency and complexity. Also, SGI is undertaking an ongoing

1 distribution line cleaning program that will improve 2 system pressure, reduce turbidity and minimize 3 leaks. The annual cost for all of these programs is reflected in the adjustment. 5 6 An adjustment of \$1,076 was made to Account 642, 7 Rents - Buildings/Property to reflect the ongoing rental expense for the Tallahassee office and for 8 9 storage space. 10 An adjustment of \$2,633 was made to Account 642, 11 Rental Equipment. This account had included the cost 12 of renting a backhoe on a periodic basis. 13 14 utility has arranged for the lease/purchase of a 15 backhoe so that it can have full time access at very little difference from the cost of periodic rentals. 16 17 Because of St. George Island's remote location, full time access to a backhoe on the island substantially 18 19 improves the response time for maintenance of, and 20 additions to, the lines. 21 An adjustment of \$(2,422) was made to Account 650, 22 Transportation Expense. SGI does not own any of its 23 own vehicles. In lieu of utility ownership of 24

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vehicles and the related fixed and operating costs,

SGI provides a transportation allowance to each employee, based on their duties and estimated mileage requirements. The amount of each allowance is detailed at page 6 of Schedule B-3 O&M Detail.

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Proforma adjustments were made to Accounts, 657, 658 and 659 which are general liability, workman's compensation and property insurance expenses, respectively. The total adjustment for the three accounts is \$36,502 which represents the total quoted premium for these insurance requirements and the specific premium required to insure replacement generator at the water plant. SGI has been operating without insurance because of its cash flow situation. This makes the utility and its customers quite vulnerable to economic and property losses. The quoted premium is utility specific and in line with that for similar coverage for other utilities. It should be recognized as a reasonable and necessary expense for this utility to provide adequate and safe service.

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An adjustment of \$6,276 was made to Account 670, Bad Debt Expense. This adjustment reflects the

1	allowance necessary to provide for losses from
2	uncollectible utility revenues.
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4	Finally, an adjustment of \$2,773 was made to Account
5	675, Misc. Expense. This adjustment reflects
6	reclassification of some test year expenses to other
7	expense accounts and an increase in several
8	administrative expenses.
9	
10	The total of all adjustments to test year Operating
11	& Maintenance expenses is \$217,806. Although these
12	are major adjustments, they reflect what SGI
13	management feels are necessary to provide safe,
14	adequate and sufficient service to its customers and
15	to comply with the mandates of DEP, this Commission
16	and other regulatory agencies.
17	
18 Q.	Did you compare the adjusted operating expenses with
19	those allowed in the last rate case?
20 A.	Yes. That comparison is set out in required MFR
21	Schedule B-7. In that schedule, the adjusted test
22	year expenses are compared to the expenses allowed
23	in the last rate case after allowing for changes in
24	customer growth and the consumer price index.

Q. How do adjusted test year expenses compare?

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2 Α. Some expenses have increased dramatically, but one 3 must consider that the base year expenses were severely understated. As this Commission is aware, 5 the quantity and quality of personnel was sorely lacking at the time of the last rate case and for 6 7 a period after it. In Order No. 21122 and again in Order No. 23038, the Commission cited the utility 8 9 for failure to maintain proper accounting records, failure to keep proper plant records and failure to 10 keep proper billing records. In addition, service 11 quality was suffering because of inadequate plant 12 13 maintenance and a leak detection program. Further, 14 a cross connection control program was mandated and the costs of administering that program were not 15 16 included in the base year. The adjusted test year expenses reflect the salaries and benefits for a 17 complement of personnel, in both numbers and 18 competence, necessary to provide sufficient and 19 adequate service. The increase in expenses reflects 20 the cost of maintenance and testing programs 21 instituted in response to DEP mandates. And the 22 increase in expenses also reflects a level of 23 material and supplies necessary for adequate and 24 timely repairs. In the base year, the utility was 25

cited for nineteen instances of inadequate service.
Service has improved substantially since that
time. Changes in excess of the bench mark are, for
the most part, to include expenses that were not
being incurred during the base year but should have
been. The largest single account change is for
Materials & Supplies. This only indicates that the
utility is now purchasing supplies to maintain and
operate the system. During the base year,
maintenance was non-existent.

Q. Did you adjust operating expenses for the test year to recover the cost of this rate case application?

A. Yes. I have estimated the cost of this application to be \$ 105,039 to complete it through the hearing and post hearing process. Schedule B-10 details the rate case expense components. By statute, rate case expense is to be amortized over four years, which amounts to an annual rate of \$ 26,260.

- Q. You previously indicated that SGI would be incurring significant nonrecurring expenses and expenses recurring less frequently than annually. How are
- these expenses reflected in this application?

 A. These are expenses that I would classify as deferred debits. The annual write off of these expenses are

included in Schedule B-1 as Amortization Expense and are discussed in detail in Schedules B-3 and B-3 8 Amort Detail. 9 As previously indicated, expenditures are primarily for studies and analyses 10 that are required to comply with DEP directives 11 and/or related court judgments or the directions 12 of other regulatory bodies. They include the 13 expense for preparing and updating system maps, 14 performing detailed analyses of the distribution and 15 treatment systems, preparing hydrological studies 16 to support amendments to the consumptive use permit 17 and a study of the capability and feasibility of the 18 utility to provide complete fire protection. In 19 accordance with PSC Rule 25-30.433(8), they are 20 amortized over a five year period unless the 21 experienced frequency of their recurrence indicates 22 otherwise. The total adjustment to Amortization 23

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Expense is \$41,452.

-	**	man and appreciate were made to debiectation exhauses:
2	Α.	I verified the test year per books depreciation
3		expense by calculating the depreciation expense for
4		the average plant primary account balances using the
5		utility's stated depreciation rates and found the
6		per book expense was understated. I therefore
7		adjusted the test year expense to reflect the proper
8		amount. In addition, the depreciation expense
9		associated with the new Well #3 and adjustments for
10		the replaced generator were included.
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Did you adjust the CIAC amortization expense also? Q.

Yes. As I previously pointed out, the test year per A. book amortization expense was based on a composite rate that did not relate to the lives of the associated plant. I recalculated the amortization expense and adjusted the per book amount.

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What adjustments were made to payroll taxes? Q.

adjusted payroll taxes to reflect the tax A. associated with proforma changes in salaries.

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- Q. What adjustments were made to the regulatory assessment fee (RAF)?
- A. The RAF was adjusted to reflect the rate of 4.5% of the adjusted revenue before the requested increase and including the proposed increase in operating revenue.

- 8 Q. Have you included an allowance for income taxes?
- 9 A. No. As will be discussed later, the present
 10 capitalization is 100% debt. Therefore there is,
 11 currently, no taxable income. In addition, SGI is
 12 a limited partnership and PSC Rule 25-30.433(7)
 13 prohibits the recovery of income tax expense for
 14 partnerships.

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CAPITAL STRUCTURE

- Q. What is the capital structure of the utility?
- 18 A. The capital structure includes a substantial amount
 19 of negative equity offset by long and short term
 20 notes from both related and unrelated entities.
 21 Essentially, the non-contributed investment in this
 22 utility is currently being financed by debt, the
 23 majority of which was provided by Leisure
 24 Properties, a general partner of the utility.

- Q. What has contributed to the growing negative equity.
- 2 A. It appears that two things have contributed to this
- 3 condition. First, rates are and have been
- 4 inadequate, as the necessity of this filing makes
- 5 clear. Second, the interest associated with the debt
- has been steadily accruing until it is now nearly
- 7 as much as the debt itself.

- 9 Q. How has the negative equity balance been treated in this application?
- 11 A. The negative equity balance in this application has
- 12 been treated consistent with the Commission's
- 13 treatment in Order No. 21122, that is, it has been
- 14 added back such that the capital structure is
- considered to be 100% debt.

- Q. Is SGI requesting that the Commission set a return
- on equity in this proceeding, for future use?
- 19 A. Yes. PSC Rule 25-30.346(4)(f) states that if the
- 20 capital structure contains zero or negative equity,
- a return <u>shall</u> be requested, which <u>shall</u> be the
- 22 maximum of the return of the current equity leverage
- formula established by order of this Commission
- pursuant to Section 367.081(4), F.S. On that basis,
- SGI is requesting that the return on equity be set

1		at 10.97% as approved in Order No. PSC-93-1107-FOF-
2		WS, dated 7/29/93.
3		
4	Q.	Is it necessary to make any adjustments to the debt
5		portion of the capital structure?
6	Α.	Yes. Additional debt was incurred in 1993 to
7		finance, in part, the construction of Well #3 which
8	•	has been included as a pro forma adjustment to Rate
9		Base. That debt should be rolled in with the
1.0		embedded debt to determine the amount and embedded
11		cost of debt that is relevant for the adjusted test
12		year. A portion of that new debt has already beer
13		repaid from CIAC collected in 1993. For purposes of
14		this application, that CIAC has been included as an
15		offset to Plant in Service and as an offset to the
16		debt.
17		
18	Q.	What is the rate of return which the utility should
19	•	be allowed to earn on its rate base?
20	Α.	The rate of return which the utility should be
21		allowed to earn for the test year is 8.07%, which
22		is the adjusted imbedded cost of debt.
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1	REVENUE	REQUIREMENT
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- 2 Q. What is the revenue requirement necessary to recover
- 3 the utility's cost of service, including a 8.07%
- 4 return on rate base?
- 5 A. The revenue requirement is \$ 742,718 for the water
- 6 system as shown on Schedule B-1. The additional
- 7 revenue required is \$428,201.

9 RATES AND RATE STRUCTURE

- 10 Q. What rates are proposed to produce the revenues
- 11 required?
- 12 A. The rates proposed are summarized on Schedule E-1.

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- 14 Q Have you proposed any change in rate structure?
- 15 A. No. The present rate structure includes a base
- 16 facilities charge and a gallonage charge as required
- 17 by the Commission. The requested rates maintain
- that same rate structure. However, because of the
- 19 seasonality of service at St. George Island, the
- 20 relative portions of costs to be recovered through
- 21 the base facility charge and the gallonage charge
- has been changed. The rate structure is now more
- heavily weighted toward the base facility charge.

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1	Q.	Why did you weight the rate more heavily toward the
2		base facility charge?
3	A.	Since St. George Island is a resort community, its
4		consumption pattern and therefore its cash flow is
5		very seasonal. Revenues are highest between May and
6		September because the peak holiday use occurs on
7		Memorial Day, Fourth of July and Labor Day weekends.
8		During the other months, revenues are very low and
9		not even sufficient to cover payroll. I therefore
10		increased the base facility charge in an attempt to
11		stabilize cash flow.
12		
13	SERV	VICE AVAILABILITY CHARGES
14	Q.	Are you proposing any changes to the service
15		availability charges?
16	Α.	No changes to the service availability charges are
17		being requested at this time. The current charges
18		should keep the amount of CIAC collected within
19		Commission guidelines.
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1	AFPI	CHARGES
2	Ω.	Have you requested an adjustment to the Allowance
3		for Funds Prudently Invested (AFPI) charge in this
4		filing?
5	Α.	We have proposed that the plant in service be
6		considered 100% used and useful. Consistent with
7		that, the AFPI charge would no longer be required.
8		If the Commission accepts our used and useful
9		determination, we propose that the AFPI charge be
ιo	٠.	withdrawn. However, should the Commission determine
1		that a portion of plant is not used and useful, then
L2		the AFPI charge should be restated to recover the
L3		carrying costs of that portion of plant designated
L 4		as non-used and useful.
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١6	Q.	Does that conclude your prefiled direct testimony?
L7	Α.	Yes it does.
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Q (By Mr. Pfeiffer) Please summarize your testimony?

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A St. George Island Utility Company is seeking an increase in its water rates and charges based on the historical test year, ended December 31st, 1992, adjusted to include completed plant additions, and to include pro forma operating expenses that reflect the costs necessary for this utility to provide satisfactory and dependable water service to existing customers. average rate base, according to the MFRs, for the adjusted test year is just over \$1 million. The per book operating income for the test year was a negative \$31,000. When the pro forma expenses are taken into consideration, the operating income drops to a negative \$299,000 without a rate increase. A fair rate of return on the applicant's rate base is 8.07%. And that's based on the latest published Public Service Commission cost of capital guidelines.

The application indicates that an increase in test year annual water revenues of approximately \$428,000 is required.

The Utility chose to use a historic test year with pro forma adjustments to make the Commission aware of its costs that it believes are necessary to be incurred to serve existing customers. Neither the plant

additions nor the pro forma adjustments are growth related.

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As you are aware, this utility's last rate case was based on a 1987 test year. It was decided in 1989 by Order No. 20122. In that order the Commission identified several areas and conditions, 19 compliance requirements which required the Utility to improve.

Those improvements required additional plant. It required additional maintenance, additional personnel, changes in its operations and improvements in its accounting procedures. After a long, arduous and often frustrating process, as the Commission is well aware, I believe the Utility is now operating in a satisfactory manner.

Necessary plant improvements have been made and more are underway, but we believe the per book expenses do not reflect what is necessary for the Utility to continue to operate in a satisfactory manner. The per book expenses do not reflect adequate salary levels or employee benefits. They don't reflect the costs of necessary accounting and engineering support. They don't reflect the costs of necessary property and liability insurance, nor the cost of continuing maintenance and testing programs or studies.

These costs are not reflected because the

Utility has been operating at a loss and cannot afford such expenditures without the revenues to pay for them.

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We recognize that some of these costs are higher for St. George than for other utilities, but we believe the St. George Island Utility Company is fairly unique. Being a resort island, some 18 miles long and approximately a half mile wide, where it is developable, the wells providing water are on the mainland, some seven miles away. The field personnel have a lot of territory to cover. Many customers come for only short stays, and as a result there's large swings in peak use causing pressure level problems, regulation. In some areas there are long periods when occupancy is low and flows are minimal, thus requiring frequent flushing to maintain water quality. There's constant testing for hydrogen sulfide levels required in all parts of the These are all labor-intensive activities that system. must be done often and with regularity.

St. George Island is also unique in that it's not protected from competition. So even though the Utility must be ready to serve and bring water from the mainland in order to meet acceptable quality standards, nearly anyone can elect to drill a shallow well on their lot to obtain service regardless of the water quality. As a result there's a proliferation of shallow wells on

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the island and a need for constant monitoring of potential cross-connection problems and the maintenance of a intense cross-connection control program. Another labor-intensive activity.

Just as the Utility is unique, this application is unique. We know many of the expenses requested to be recovered are just now being incurred and they are being proposed at the same time as the rate increase is being proposed. That's no secret. We don't deny that. But the reason is that the funds are not there to cover these expenses without a rate increase.

This is our dilemma and it's now your dilemma 13 to deal with. We ask the Commission to acknowledge that service has measurably improved since the last case. That the Commission (sic) has complied with the requirements that have been placed upon it by the Commission.

It's been a long road getting there. Lack of funds have caused delays in getting there and that the Commission recognized that the pro forma expenses included in this filing are legitimate expenses and necessary expenses, necessary for the Utility to have the ability to serve the customers properly.

That concludes my statement.

MR. PFEIFFER: We would offer the witness for

cross examination.

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CHAIRMAN DEASON: Do you wish to have the prefiled testimony inserted?

MR. PFEIFFER: Yes, sir. We'd like to offer the MFRs as evidence in the record and the prefiled. We would offer the prefiled testimony to be inserted into the record as if it was fully asked and answered during the course of the proceeding.

CHAIRMAN DEASON: The testimony -- without objection, the testimony will be so inserted. I will allow you to move the admittance of the MFRs, which have been identified as Exhibit 1, at the conclusion of Mr. Seidman's testimony.

Mr. McLean?

MR. McLEAN: How are we going to do it order-wise, me first, then Ms. Sanders and then the Staff?

CHAIRMAN DEASON: Staff usually reserves their questions for last, and I have no preference as to whether you or Ms. Sanders wish to go first.

MR. McLEAN: Okay. I'll go next.

CROSS EXAMINATION

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- Q Good morning, Mr. Seidman.
- A Good morning, Mr. McLean.
- Q Mr. Seidman, I heard you mention the term "a long, arduous and frustrating process" in your summary.
 - A Yes.
 - Q Do you recall that?
 - A Yes.
- Q Would you return to your summary and refresh our memory as to what the context you offered that in.

 Was that a description of how difficult it was to get to the '87 case?
- A No. That was in meeting the compliance requirements in the final order for the '87 case.
- Q Okay. I'm interested to know who was frustrated? Who experienced frustration?
- A I think the Utility was frustrated and the Commission was frustrated.
 - Q Were you frustrated?
 - A I was not involved at that time.
- Q Thank you, sir. And so, is there any frustration associated with this case?
- A I don't know yet.
- 25 Q How about thus far?

1	A We just started. I'm not frustrated yet.
2	Q When did you just start, sir?
3	A We just started the hearing.
4	Q Okay. How about the case? Had any trouble
5	getting any information from the Utility, for example?
6	A Not really. Not any more difficult than it is
7	getting information from any utility I've dealt with for
8	rate cases.
9	Q Okay. Is that difficult or not difficult?
10	A It wasn't bad.
11	Q Okay. Let's look at another part of your
12	summary. You said that I think, correct me if I'm
13	wrong, I heard you say essentially that there were
14	expenses sought in this case that were not yet incurred;
15	is that correct?
16	A That's correct.
17	Q And those are pro forma adjustments about
18	which we have some debate, correct?
19	A That's correct.
20	Q Now, wasn't that also true of the last case or
21	do you happen to know?
22	A I don't know.
23	Q Did you review the last case, for example, to
24	ascertain whether the company sought and received an

allowance for pension and benefits?

A No.
Q So your analysis would not say, or would it
say, whether they, in fact, used the money for that
purpose?
A Would you repeat that?
Q I'll ask it a different way. Did they provide
pension and benefits have they have provided pension
and benefits to anyone since the last case?
A Not to my knowledge.
Q All right, sir. Now, with respect to
insurance. Do you know whether they received an
allowance for insurance in the last case?
A No.
Q Do you know whether they have incurred expense
since the last case for insurance?
A I don't know if they have. And let me go back
and correct, I believe there was some allowance for
insurance in the last case.
Q Okay. Do you know to what extent it was?
A No. I'd have to look back.
Q All right, sir. Do you know what expense they
None discussion of the second
have incurred for insurance since the last case?
A I don't believe they have.

I don't believe so.

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Q If you were to determine that they had, in fact --let me ask you hypothetically if they had been permitted to recover over time \$13,955 and then spent only \$625 of that on insurance, would you suggest to this Commission today that they should give any credence to the similar pro forma adjustments?

A I don't know that I could come to a conclusion like that. Whatever rates were granted, revenues were granted in the last case were, obviously, based on a totalization of all of the expenses and costs of service. Whether the Utility spent it on each specific item to the amount that it was allowed wouldn't necessarily be of a concern to me. What would be more of a concern to me is that as I look back over their books since 1987, they have been operating at a loss with whatever expenses they have been paying.

Q And that loss would include some consideration of the level of investment and whether a return is permitted on that level of investment. Am I correct?

A That's inherent in any statement of profit and loss, isn't it?

A That's right, whether the level of investment was what they anticipated, whether it was sufficient to recover the operating expenses. When I talk about a loss, I'm talking about an operating loss before

coverage of any carrying costs.

Q Okay. I'd like you to describe a little bit, if you would, a pro forma adjustment. Let me tell you what my impression is, and then you can tell if it is different.

A pro forma adjustment is an adjustment to the test year which is frequently based upon known and ascertainable changes which have occurred since the test year; isn't that right?

- A That's correct.
- Q And in most instances the Commission assures itself by looking at the evidence, the credibility of the witnesses, and the like, to determine whether those expenses will, in fact, be incurred when the time comes.
 - A That's correct.
- Q Now, in that inquiry should the Commission consider whether the money they permitted for expenses represented to be incurred in the last case were, in fact, spent in that manner?
- A Yes, I think they should, as long as they look at it in the total context of the total revenues versus total operating expenses and the net income.
- Q All right, sir. I think that's a fair observation I agree with.

Now, with respect to the competition you

mentioned, you said this utility faces some measure of 2 competition in its operation; is that correct? 3 That's correct. Α 4 How do you know that to be true, sir? 5 Because there is no control over the drilling 6 of wells on individuals' properties. 7 Q And if I'm not mistaken, sir, I believe that the Utility is seeking a good bit of money to recompense it for the efforts it takes to eradicate that cross control; is that right? To eradicate it? 11 Well, to control it. I'm sorry, to control 12 Q the competition it receives. Let me rephrase the whole 13 14 works. The Utility receives money to observe and 15 control and otherwise respond to the potential that there will be cross-connections; is that right? 17 | Yes. Well, in its present rates it doesn't 18 19 || receive anything because that wasn't the --But its requesting that? 20 Q Right? Α 21 Isn't that correct? And, of course --22 And my I finish? It would not be for the 23 purpose of controlling the competition, it would be only for the purpose of controlling the problems associated

with cross-connection.

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Yes, sir. And the competition survives, then, Q I would take it, is your view?

Competition survives.

Sure, and there is competition now. Now, you know that because of what the Utility has told you; is that right?

Yes. From looking at the customers that have been identified on their maps that have wells and have meters.

Yes, sir. And I take it that competition is Q essentially because there is a substitute for the product that this firm offers; is that right?

A Yes.

Now, have you determined whether that is, in Q 16 fact, a comparable substitute or is it different in quality? Does it have different biological standards attached or -- in general, quantify that if you would, please.

I think Mr. Garrett could probably speak to A 21 you better about the quality of that product because 22 he's on the island. From my understanding, however, there is no testing required of the quality of the water for these wells.

> All right. So in quantifying what competition Q

this utility, in fact, faces from those private wells, we'd have to know something about the extent to which they are getting a comparable product from those wells, wouldn't we?

A Well, that may be very interesting, but it doesn't change the fact that there is no substantial control over wells being put on the island. When, in fact, there's a general direction taken by public bodies to do away with single wells so that there's better quality control.

Q Okay. I think I have been unclear. Let me ask you this: Obviously, one substitute for the water that they received from Mr. Brown's utility is the water that's in the bay or in the ocean; isn't that right, and it's for free?

A Well, not for drinking it's not for free.

Q Exactly. It is not comparable product, right?

Now, what I'm trying to do is, you allege, and I think

the Utility in general alleges, that they face

competition from private wells. Well, do they, in fact?

What I'm trying to find from you, since you say they do

face competition, is to what extent those wells offer a

product which is comparable to the product which they

buy from Mr. Brown.

A I don't have any idea if it's comparable. As

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Now, one last question on competition.

FLORIDA PUBLIC SERVICE COMMISSION

that one of the many elements that we all considered 2 when we were thinking about used and useful? 3 Α In general used and useful? 4 0 Yes, sir. 5 Α No. I considered it in this case but it's not generally considered, because it's generally not a 7 ! problem. 8 | I'm sorry. I misspoke. I meant, of course, in this case. Isn't it one of the considerations that we all seem to engage in when we were discussing used and useful? 11# That's correct. When we discuss used and 12 A useful in this case, I did mention the proliferation of 13 | wells and their competition from them as a 14 consideration. 15 So to the extent that we all agree that this 16 0 Utility was the percentage of used and useful, which is 17 | ballpark 85%, that notion of competition is included in 181 that 85%; isn't that correct? 19 By virtue of its existence, yes. 20 Α Yes, sir. Now, let's shift focus to -- you'll 21 recall that we did a telephone deposition where we asked you a number of questions; is that correct? 24 Α That's correct.

I'd like to direct your attention to one

question, a series of questions which I asked and ask if you remember it. It was generally to ask you what instructions you had received from Mr. Brown in the progression of the rate case and your functions with respect to the rate case. Do you recall that line of questions?

A Yes, I do.

Q And do you recall the exchange where I asked you about a specific document which you mentioned?

MR. PFEIFFER: I object, Your Honor. I believe this is an inappropriate use of a deposition. He's not trying to impeach the witness. He instead is simply trying to ask questions that he asked before and I think he can ask them.

MR. McLEAN: I'm not asking him to refer to the deposition. I'm using the deposition to refresh his memory, but we can proceed without it if you wish.

CHAIRMAN DEASON: I think it's customary to use depositions to lay a predicate for a question. I assume that's what Mr. McLean is doing.

MR. McLEAN: That's all, to refresh the witness's testimony.

CHAIRMAN DEASON: Please proceed.

Q (By Mr. McLean) You remember the exchange we had about whether you received instructions from

Mr. Brown. 2 Yes. In the course of that discussion, did you 3 Q refer to a specific memo that had 15 pages? I would guess so. You'll have to refresh my 5 6 memory. All right, sir. I'll do so. 7 Was there some other identification with it? 8 A I just don't remember how many pages --9 10 I understand. -- were involved. 11 May I invite your attention to Page 4 of the 12 exhibit we're just now passing out. 13 | Okay. I'm looking at Page 4. 14 A And I believe on Line 15 -- I'm sorry, Line 15 Q 16, I ask you how many pages this particular memo is, 16 and I believe you answered "15." 17 Yes. This is with regard to the memo that I 18 identified as being client confidential or attorney confidential. 20 With respect to that claim of confidentiality, 21 would you accept that the Commission has resolved that issue such that it is not confidential? Or have you 23

been advised?

A I think it's been provided.

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Yes, sir. Okay. Now, do you have a copy of 1 Q 2 that memo with you today? 3 Yes, but not in the room. In my car. 4 Q You have it in your car? All right, sir. 5 me give you another exhibit. (Hands document to 6 witness.) 7 Is this the memo to which you made reference, 8 Mr. Seidman? And by "made reference," I mean in the 9 deposition. 10 Α Yes, sir. 11 All right, sir. Would you turn to Page, Q 12 hand-numbered page, if there is such a thing --13 What number, sir? I'm working on it, Mr. Seidman, I'll be right 14 15 with you. Look at the top of the page, the memo itself is numbered and it seems to be Page No. 13. 17 Α Yes. And there are a number of exhibits behind that 18 19 page. 20 A Yes. Okay. Mr. Seidman, it is of critical interest to the 21 22 citizens to know whether they were given an accurate copy of that particular memo. So I don't know a 23 practical way to do this, but I would like you to

compare the one in your car with the one I've provided

you. Can you suggest a way we can do that?

A I can get it out of the car.

MR. McLEAN: Mr. Chairman, this is an unusual request. But the witness clearly stated without hesitation in the deposition that we had a 15-page memo and you'll recall that this memo was subject to a lot of dispute. That we may have a tempest in the teapot. We may well have been given the original memo, but we would sure like to know why there is a discrepancy — there's obviously a discrepancy between what the witness said and what we have.

Short recess to allow Mr. Seidman to retrieve that document. I'm also going to request that to the extent that you have a number of exhibits which you're going to utilize, that you go ahead, if possible, to go ahead and distribute those. It may speed things along. And if there are going to be questions or concerns about authenticating or whatever, to the extent that some of that could be taken care of during the break, that may also speed things along.

MR. McLEAN: To the extent we can do that without providing an advanced notice to a witness that there may be a problem with their testimony, we will accommodate that. And I appreciate it.

CHAIRMAN DEASON: I understand that's the 1 difficulty. My only concern is the time it actually 2 [takes to distribute documents and we are going to be 3 11 short on time. We'll take five minutes at this time. 4 5 (Brief recess.) 6 7 CHAIRMAN DEASON: Call the hearing back to 8 order. Everyone can take your places, please. 9 (By Mr. McLean) Mr. Seidman, would you describe the memo that you've discovered in your car or 10| that you went to get from your car. It's a memo, it's titled "Memo Confidential 12 A Attorney Work Product to Frank Seidman from Gene Brown, 13 dictated but not read by Mr. Brown, dated 1-18-94, Re: 14 | George Island Utility Company, Revised Rate Case." 15| And it's the memo to which you referred in our 16 Q 17 | deposition; is that correct? 18 Yes. A All right, sir. And your answer was that it 19 Q had 15 pages? 20 21 Α Yes. 22 Is there an apparent explanation for the discrepancy of which we spoke? 24 Α My memo has 15 pages. All right, sir. May I observe it, please? 25 Q

1	A Yes, you certainly can. (Hands document to
2	counsel.)
3	MR. McLEAN: Mr. Seidman, when you answered
4	15, why did you say 15 instead of 13?
5	A Because it had 13 pages of text, and two
6	exhibits attached to it.
7	Q All right, sir. You did not respond to the
8	production of documents; is that correct?
9	A Not personally, no.
0	Q The Company responded. You didn't have any
1	hand in that at all; right, sir?
2	A That's correct, yes.
3	Q All right. Thank you, sir.
4	Mr. Seidman, I've arranged for you to be
.5	passed another exhibit. (Hands document to witness.)
6	Mr. Seidman, I apologize for the delay. The
.7	memo to which I'm referring I'm sorry, the exhibit to
8	which I'm referring now has FS-2 up at the top. Do you
9	see that, sir?
0	A Yes.
1	Q All right. And the memo is dated February 4,
2	1994.
3	A Yes. That's correct.
4	Q And I believe it was included, was it not, in
ᄃ	the discussion that you and I had about instructions

which Mr. Brown had given you for the rate case; is that right? I don't know. If I recall, I think I may have 3 Α mentioned there were two confidential memos. 4 Yes, sir. Okay. Well, let me rephrase the 5 question because I don't want to lead you off the track. 6 The thrust of my question is to determine whether this is, in fact, instructions you received from Mr. Brown 8 irrespective of whether we discussed it earlier. 91 This exhibit that says FS-2 on it? 10 Is your response to the memo you got from him. 11 Q Is that right? 12| No, not directly. It's just an advisory memo 13 and a communication regarding the completion of the case, and the things we needed to be aware of. It's not 15 in direct response. 16] Okay. But the subject of the memo is to 17 Q suggest to Mr. Brown that he needs some backup for the 18 data which he has already furnished you; is that right? 19 || A That's correct. That he should be ready to 20 back that up. 21 22 Okay. Now, the date of the memo is February 23 4, 1994; is that correct? 24 A That's correct. MR. McLEAN: Mr. Chairman, I'm not sure I 25

asked for an identification of this particular exhibit. 1 May it be marked for identification purposes? 2 CHAIRMAN DEASON: This is the document that 3 has FS-2 at the top right-hand corner? 4 5 MR. McLEAN: That's correct, sir. It will be identified CHAIRMAN DEASON: Yes. 6 7 | as Exhibit No. 2. (Exhibit No. 2 marked for identification.) 8 (By Mr. McLean) Okay. Now, that was 9 Q substantially after you prepared the MFRs; is that 10 11 correct? That's correct. This memo was written after 12 A the MFR was filed, I believe, or just about the same 13 time. 14 Okay. And you found that the MFRs as filed 15 needed additional backup? 16 17 Right. What I advised Mr. Brown was that we A 18 were putting numbers into the MFR for pro forma expenses, and that we would need to have -- you know, he 19 should develop a support for that and have it ready to 20 support those numbers. Yes, sir. You were the -- you are the witness 22 who says that the numbers in the MFRs are true; is that 23 | right? 24

A The numbers in the MFRs are true.

Q Are accurate. Are accurate numbers, yes, sir.

And you're the person who tells the Commission that
those numbers are accurate.

A That's correct.

Q All right, sir. Now, is it true then that you prepared and submitted the MFRs without the necessary backup? I'm sorry, let me rephrase that.

Is it true that you submitted the MFRs without the backup that you believe necessary to support the numbers?

A Yes. With regard to the pro forma expenses, because of the timing of putting the case together, we discussed what expenses Mr. Brown felt properly should be included in here. And we were in pretty good agreement that they were legitimate costs that should be recognized in rates.

As you can tell by just reading the correspondence, he was in the process of gathering this stuff together, going ahead and trying to contract for some of these services where that was necessary, and some of these numbers were not solid. They were true in the sense that they were a true reflection of what Mr. Brown believed those costs were going to be.

Q But they were not what Mr. Seidman necessarily believed they'd be?

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A They weren't necessarily what I believed to be or not believed to be. I knew that they were estimates. I didn't feel that the amounts that were estimated were unreasonable for the types of things that were being covered, but I certainly didn't expect that they would fall exactly into those numbers.

Q But you did sponsor the MFRs without the backup; is that correct?

A That's correct. At the time the MFR was filed and as this memo indicates, those items had not necessarily been contracted for.

Q All right, sir. Could you turn to Page 3 of the memo and let's look to Item 21 on Page 3 of the memo, the hydrological study. Did Mr. Brown furnish you with any support for that particular item?

A At the preparation of the filing?

Q Yes, sir.

A No, it was telecommunications. We talked over the telephone and that was an indication, I believe, he had received from talking to an engineer that might do the study.

Q Okay. And that backup, as it were, came into existence after the MFRs were filed; is that correct?

A That's right. Written back up; it was after the fact, right.

1	Q All right, sir. Now, at the time that you
2	prepared the files, the MFRs rather, you didn't have any
3	written backup at all for that number; did you?
4	A For the 45,000?
5	Q That's correct, sir.
6	A That's correct. That's correct. I had the
7	number from Mr. Brown.
8	Q Okay. Now, you said that you were not
9	responsible for responding to our request for production
10	of documents; is that right? You're not personally
11	responsible for that.
12	A Not personally responsible, no.
13	Q All right, sir. Do you know whether the
14	citizens asked for any such documentation with respect
15	to that particular item?
16	A No, I don't know for certain. I have not seen
17	the specific requests.
18	Q Okay. But you do know or is it true that
19	the Company did not ask you to furnish anything with
20	respect to such a request; is that right?
21	A Like this study?
22	Q Yes, sir.
23	A No, they did not ask me for anything.
24	Q Okay. They didn't ask you for anything. Let

me make sure that we're together on this. If the

citizens asked for any information which supported that number, if that be true, irrespective of whether it's 2 3 true, sir, did they ask you for any backup on that particular item? 4 No, they did not. 5 6 Okay. In response to our request. 7 A They did not ask me to assist them in 81 responding to the request. 9 Thank you, sir. Got it. Q Now, with respect to the \$30,000 estimate for fire protection study, I believe that's Item No. 22, did Mr. Brown furnish you with the backup for that? (Pause) No. Α You never got any backup for that, right? with respect to that \$30,000, can you tell the 16 Commission whether there's any backup for that \$30,000? Mr. Brown can tell you, I can't, no. Α Q Okay. You don't know. A No. Q But you do know --A Wait a minute. Excuse me. With regard to this fire protection, yes, there is some backup now; not for this number, for a lower number.

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right?

And you know that from Mr. Brown; is that

	A	Yes.	I've seer	n correspond	ence.		
	Q	So you	u can't sa	ay that with	respect	to this	5
item	the 1	MFRs al	re correct	c, can you?	In fact,	wouldr	ı't
you l	nave t	to say	that they	y're incorre	ct with r	espect	to
that	item	?					
	A	You a	re right.	The number	s in the	MFR do	no

A You are right. The numbers in the MFR do not reflect the estimate provided by the engineer for the service and I believe the service has been contracted for.

Q Now, I have a similar question with respect to a request from the citizens for that kind of information. You obviously did not respond in any way in such a request and were not directed to do so by the Utility; is that correct?

A That's correct.

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Q Thank you, sir. Mr. Seidman, what this amounts to unless -- it's your testimony that there is now support for both of these studies, but it's not necessarily -- the numbers didn't come out the same as in the MFRs; is that correct?

A That's correct.

Q Now, that is essentially a modification of the MFRs, isn't it?

A No, sir.

Q Well, the MFRs aren't correct, apparently,

1	with respect to those two issues. And now the Utility
2	alleges numbers which happen to be lower than the MFRs.
3	Is that not an effective revision of what the MFRs say?
4	A It certainly revises what the impact will be
5	but it's not a revision of the MFR. It's information
6	that has been determined after the MFR that represents
7	what the actual costs are now.
8	Q All right. Well, the MFR says \$45,000. Do
9	you know what the new number is?
10	A I think it's approximately \$12,000.
11	Q Okay. And the \$30,000 item for the fire
12	protection study, do you know what it is now?
13	A That I don't know.
14	Q Okay. So the Utility is now before the
15	Commission with an application asking for 12,000 in
16	place of 45.
17	A That's correct.
18	Q Now, I don't mean to be overly technical but
19	isn't that, in fact, an effective modification of what
20	they asked for?
21	A I see it to be no more of a modification than
22	any of the number changes that resulted from
23	stipulations with the Staff or as a result of our
24	agreeing to changes resulting from the audit.

Q

Okay.

1	A It's a correction to the MFRS that reflects
2	actual costs of numbers that were known to be estimated
3	at the time they were filed.
4	Q Well, my question goes more to the nature of
5	this process. Let me see if I can get you to agree with
6	me, or maybe we disagree. That it is the Utility's
7	responsibility and burden of proof to come forward with
8	its case; is that right?
9	A That's correct.
10	Q And then it falls to people such as us to
11	criticize that original case. Is that right?
12	A It seems to, yes.
13	Q And maybe to compliment it in some respects,
14	but in any case to evaluate it, maybe that would be a
15	better word.
16	A Yes.
17	Q And then rebuttal is an opportunity for the
18	Utility to come forward and critique our evaluation;
19	isn't it?
20	A That's correct.
21	Q It's not an opportunity for them to come
22	forward with a new case; is it?
23	A No, and I don't think we've done that.
24	Q Good. But to this extent in any case, you
25	have changed the 45,000 to 12,000, for which we thank

you, of course, but it is nonetheless a change; is it?

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A It's a change and it's the same type of change as I've indicated that we've changed for a stipulation with Staff. We've changed the depreciation expense, we've changed plant. These are all changes. I fail to see why that results in a revised MFR. We certainly don't come into a case expecting that everything in that case is going to be 100% what comes out of it.

Everything is a change.

Q Of course. But you do, as Commissioner Gunter use to say, "take your best hold"; don't you?

A Whatever. I don't recall Commissioner Gunter saying that. (Laughter)

- Q The rest of us do, perhaps.
- A I recall other sayings. Not that one.
- Q Some of them are much more memorable. Okay.

So let us suppose, hypothetically, that we said wait a minute, you asked for insurance and there is no backup. Okay? So you shouldn't get your insurance. And then in criticism to our observation that they don't have backup, they say "Now we do. We just made some. We just had a contract. We just wrote a check." Now, isn't that the same as furnishing us with a new case to criticize?

A I don't see where it is. We've indicated that

what that insurance cost is. And in the meantime, we've gone out and contracted for insurance, and it's 3 | different from the estimate. And in the meantime, is after you took your 5 best hold; isn't it? So we are put in the position of 6 not criticizing what your original case was, but what 7 | your new case is where you went out and got the checks, 81 wrote the contracts, did whatever you needed to do. That's a general question about the nature of this 10 process; isn't it? 11 I think that speaks of what the 12 A process usually is, yes. 13 14 Q Okay. MR. McLEAN: Mr. Seidman, I have nothing 15 Thank you very much. further. 16 CHAIRMAN DEASON: Ms. Sanders. 17 MS. SANDERS: No questions, Commissioner 18 19 Deason. CHAIRMAN DEASON: Mr. Pierson. 20 MR. PIERSON: Thank you, sir, 21 MR. McLEAN: Mr. Pierson, may I interrupt to 22 say that I didn't get the last exhibit marked. The one before the last one, which was marked GDB-2, it is the

there was a need for insurance. We made an estimate of

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memo by which we had some discussion. I didn't get that

1	one marked for identification.
2	MR. PFEIFFER: Do you want to mark every page
3	Harold?
4	MR. McLEAN: No, sir, just the first one.
5	CHAIRMAN DEASON: It will be identified as
6	Exhibit No. 3. And Mr. McLean, you also handed out some
7	excerpts from the deposition.
8	MR. McLEAN: We don't need those marked for
9	identification.
10	CHAIRMAN DEASON: Very well.
11	MR. McLEAN: Thank you, sir. Excuse me,
12	Mr. Pierson, thank you.
13	MR. PIERSON: Thank you. That was then FS-1
14	and GDB-2 that you identified.
15	MR. McLEAN: Those are our numbers on them,
16	yes, sir.
17	(Exhibit No. 3 marked for identification.)
18	CROSS EXAMINATION
19	BY MR. PIERSON:
20	Q Good morning, Mr. Seidman.
21	A Good morning, Mr. Pierson.
22	Q In your opening remarks, you stated that a
23	number of a significant number of St. George's
24	customers are seasonal. Do you have an estimate of
25	those numbers?

	A NO, I don't. Either Mr. Brown, I think, or
2	maybe Ms. Chase can provide with you that.
3	Q You also strike that.
4	Based upon this seasonality of customers and
5	from your review and analysis of St. George's books and
6	records, would you say that this Utility has a
7	difficulty meeting its operating expenses during the off
8	season?
9	A More difficulty than it has meeting its
10	expenses during the on season. It has difficulty
11	meeting them. That's the purpose of our case. But with
12	regard to seasonality, yes. As far as cash flow is
13	concerned, the cash flow would be less off-season.
14	Q What would be your remedy to that if you had
15	your druthers?
16	A I would increase the base facility charge
17	portion of the rate so that there's more stability to
18	the flow of revenues.
19	MR. PIERSON: That's all I have right now.
20	Thank you.
21	CHAIRMAN DEASON: Redirect?
22	MR. PFEIFFER: Yes, sir, I have a few
23	questions.
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REDIRECT EXAMINATION

BY MR. PFEIFFER:

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Q Now, when you told Mr. McLean in your deposition that that memorandum was 15 pages long, I would just simply like the record to be abundantly clear. Is it your opinion that that was a 15-page long memorandum, as you understood it?

- A Yes, it was 15 pages.
- Q And is the memorandum that you had the same as the memorandum that Mr. McLean showed to you?
 - A No.
- 12 Q Or did he ever show it to you?
- 13 A The memorandum he showed me is GDB-2.
- 14 Q Yes.
- 15 A It has more exhibits attached to it than my memo.
- Q And do you know why that happened?
- 17 A No.
- 18 Q Is the memorandum itself the same memorandum?
- 19 A Yes, yes. The narrative is.
 - Q Do you know whether in the course of operating this Utility from 1989, when the last rate case was resolved, through 1992 and since then, that the Utility needed to incur expenses that were not included as either pro forma items or other expense items in the prior rate case?

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1	A Yes.
2	Q Do you know what some of those expenses may
3	have been?
4	A That it needed to incur?
5	Q Yes, sir.
6	A Let me see, and make sure I understand, that
7	were not included in the last case?
8	Q Yes, sir. Well, let me ask you this: Would
9	some of them have been incurred in connection with
٥.	proceedings with the Department of Environmental Protection
.1	A Yes. A lot of the expense incurred was a
.2	result of complying with the compliance requirements of
.3	the final order in the 1989 order. In other words,
.4	bringing in more people or competent people, competent
.5	management, that was a requirement, so there were
L6	expenses associated with that. The cross-connect
۲7	program was not in existence in the time of the prior
8.	case, so that's new expenses. The extent of the testing
.9	required by DEP in the consent order, for instance, the
20	hydrogen sulfide testing, the amount of that, was not
21	expenses covered in the last case.
22	Q Would you characterize those expenses as

Q Would you characterize those expenses as significant expenses?

A Yes.

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Q How could the Utility meet them?

1	A Well, it was only two ways you could meet it.
2	You could meet it with the revenues that were generated
3	by sales, and if that's insufficient, by injecting more
4	money into the Company.
5	Q Would the Utility have been in the position
6	perhaps of having to pick and chose which things it
7	could pay for?
8	A Yes. As a matter of prioritizing what
9	expenses you incur.
10	Q Do you know whether in one effort to meet
11	those expenses whether Mr. Brown put his own money into
12	the Utility?
13	MR. McLEAN: Pardon me, Mr. Pfeiffer, I wonder
14	if we could hear the testimony of the witness as opposed
15	to the testimony of the lawyer who seems to be leading
16	the questioning.
17	MR. PFEIFFER: What you say if you're
18	objecting is you say, "Objection, leading question."
19	MR. McLEAN: Thank you, Mr. Pfeiffer. I never
20	knew that. It's a leading question because it leads the
21	witness to the answer which you would like him to say.
22	CHAIRMAN DEASON: Mr. Pfeiffer, do you care to
23	respond to the objection?
24	MR. PFEIFFER: It was a leading question.
25	Yes, sir. (Laughter)

1 CHAIRMAN DEASON: Perhaps you need to rephrase your question. 2 3 MR. PFEIFFER: Except it was a real good question. (Laughter) 4 MR. McLEAN: I was only trying to quote 5 Ms. Kiesling in a hearing I heard one time in hopes that 6 7 she'd pick right up on that. But Mr. Pfeiffer headed me off at the pass. 8 (By Mr. Pfeiffer) Do you know any other 9 source of money that the Utility may have glommed on to 10 in meeting some of these expenses? 11 The Utility incurred greater debt during that 12 A 13 period. And how did it incur that debt? Who loaned it 14 Q 15 money? Through Mr. Brown or through one of his 16 A subsidiaries, partners. 17 18 Do you think there's any prospect that a bank would have loaned the Utility money? 19 I don't think so at that time because the 20 Α 21 Company was showing losses. I think they would have 22 probably required that there be some type of rate 23 relief, at least, underway so they could have some type of security, that revenues would be coming in to cover

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it.

In your opinion, was the cross-control 0 2 program, for example, a vital program?

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Well, it was a necessary program. It was required through the Consent Order. And in the circumstances in St. George Island, yes, I'd think it was vital because there is a concern for hazards from cross-connection.

And the hydrogen sulfide program? Q

The hydrogen sulfide program I think is questionable whether the amount that's being required, the amount of testing and the degree of changes that are being requested by DEP are the right approach. But nevertheless, they are being required under a Consent Order.

When you -- in the memorandum that I believe has been marked as Exhibit 2, when you indicated to Mr. Brown that you thought he needed to provide some additional documentation for these MFR pro forma items, is it your belief that Mr. Brown had no basis for the estimates that he had provided you?

We had talked about it and he had talked to vendors or engineers and gotten some verbal input. But he didn't have it in writing yet.

Well, in your opinion should it be a purpose Q of a proceeding like this one to reduce costs that are

proposed in a pro forma estimate where that can happen during the course of prehearing procedures? 2 | I think that it's proper to true up estimates Α by the time of hearing so that the Commissioners have 5 the actual costs. As, for example, which would be preferable: putting this Utility in a position of struggling to the death over a \$45,000 estimate for a hydrological study, 81 or accepting a \$12,000 hydrological study? Obviously the \$12,000 cost is going to have less of a rate impact. But whether -- regardless of 11 whether it's up or down, you know, it's the actual cost 12 that's being proposed versus the verbal estimates that 13 | were considered at the time of the filing. 14 | Do you know whether Mr. Brown now has Q documentation to support all of the matters that are set 16 out in your February 4th memorandum? (Pause) Why don't 17 we go from the top, if you know. 18 I'm almost through looking at this. Yes, I'm pretty sure he has something on all of those issues. MR. PFEIFFER: Your Honor, we have no further questions of the witness. 22 CHAIRMAN DEASON: Exhibits. MR. PIERSON: Mr. Chairman, if I may, one or

two recross, based upon the redirect.

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CHAIRMAN DEASON: Limited to the redirect and 1 briefly. 2 3 MR. PIERSON: Thank you. RECROSS EXAMINATION BY MR. PIERSON: 5 Mr. Seidman, you stated that the Utility 6 incurred significant debt at the beginning of the 7 recross, and that that was money used to infuse capital 8 into the Utility; is that correct? 9 Correct. 10 And you also said that at that time the 11 Utility was showing losses on its books. 12 13 A Yes. What time frame are we talking about? 14 Q For the losses? 15 Α Yes, and the infusion of debt. 16 Q I look back at the annual reports from 1988 17 forward, since the last case was decided on an '87 test year, and those records show operating losses in all years; I think approximately \$300,000 cumulative. Q When was the debt infusion? When did that 21 22 happen? Α That I can't tell you exactly. I don't know 23 what years it came in. I think a lot of it came in 1991

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forward.

1 MR. PIERSON: Thank you. 2 CHAIRMAN DEASON: Exhibits. MR. PFEIFFER: We would move Exhibit 1. 3 CHAIRMAN DEASON: Without objection Exhibit 1 4 is admitted. Further exhibits? 5 MR. McLEAN: Yes, sir, move 2 and 3. 6 CHAIRMAN DEASON: Without objection, Exhibits 7 2 and 3 are admitted. 8 (Exhibit Nos. 1 through 3 received into 9 10 evidence.) CHAIRMAN DEASON: Thank you, Mr. Seidman. 11 Pfeiffer, you may call your next witness. 12 13 (Witness Seidman excused.) 14 15 MR. PFEIFFER: We have a witness who is minutes away. We just contacted her by cellular 16 telephone and she is minutes away. And if you could 17 indulge us just for a few seconds, she would be a brief 18 witness, just about the perfect length of time, I think, 19 to take before a lunch break. 20 CHAIRMAN DEASON: Okay. We'll take five minutes. 21 (Brief recess.) 22 CHAIRMAN DEASON: Call the hearing back to 23 order. Mr. Pfeiffer. 25 MR. PFEIFFER: I apologize for the delay.

FLORIDA PUBLIC SERVICE COMMISSION

1	This witness has not been sworn, Your Honor.
2	EANIE DRAWDY
3	was called as a witness on behalf of St. George Island
4	Utility Company, Ltd. and, having been duly sworn,
5	testified as follows:
6	DIRECT EXAMINATION
7	BY MR. PFEIFFER:
8	Q Please state your name and address,
9	Ms. Drawdy?
10	A My name is Jeanie Drawdy, P. O. Box 182,
11	Monticello, Florida.
12	Q What is your occupation?
13	A I'm an accountant.
14	Q By whom are you employed?
15	A I'm self-employed and do contractural work for
16	St. George Island Utility Company.
17	Q Have you previously prepared prefiled
18	testimony in this proceeding?
19	A Yes, I did.
20	Q Do you have any additions or corrections or
21	changes that you want to make in that testimony?
22	A No, I do not.
23	Q Did you sponsor any exhibits with your
24	testimony?
25	A No, I did not.

are asked in the prefiled testimony, would you give the same answers today? Yes, yes, I would. Α

1 Please state your name and address. 2 My name is Jeanie Drawdy. My address is Post 3 Office Box 182, Monticello, FL 32344. 4 5 What is your profession? Q. 6 I am an accountant and have been in practice for 18 7 years. 8 9 Would you briefly describe your background and 10 experience? I am a graduate of Florida State University with a 11 major in accounting. I am currently enrolled in the 12 masters program at FSU. I have a background in public 13 accounting including auditing, tax preparation and 14 15 consulting. I have done consulting work and have experience in auditing public utilities. I am familiar 16 17 with the 1984 NARUC Uniform System of Accounts (USOA) as adopted by the Florida Public Service Commission. 18 19 Do you provide accounting services to St. George 20 21 Island Utility Company, Ltd.? Yes. On a contractual basis since 1992, I have 22 been responsible for overseeing the books of the 23 utility, verifying procedures, making journal entries 24 and verifying regular and closing entries in the 25 general ledger. 26

1 In the course of performing accounting services for 2 St. George Island Utility Company, Ltd., have you 3 become familiar with its accounting books and records? 4 Yes I have, especially with regard to the records 5 kept since I began providing services. 6 7 Q. Are you familiar with the accounting records kept 8 prior to your engagement with St. George Island **Utility?** 9 10 To some extent. Although I had no responsibility 11 or input with regard to records established before my 12 engagement, I have assisted St. George Island Utility in accumulating and verifying supporting documentation 13 for entries made since the last rate case so as to 14 maintain compliance with the USOA ad directed by the 15 16 Commission. 17 In your opinion, are SGI's books and records in 18 substantial compliance with the USOA? 19 Yes they are. As this Commission is aware, SGI has 20 been cited in the past for failure to properly maintain 21 22 In Order No. 23038, issued 6/6/90, the Commission found that SGI's plant records were not 23 being maintained in sufficient detail. Then in Order 24

No. 23649, issued 10/22/90, the Commission noted that

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1	the problem regarding plant records had been resolved
2	as "borne out by our most recent audit." In 1991, the
3	Commission initiated additional audits, and to assist
4	in surveillance it required SGI to file copies of its
5	general ledger and trial balance for the year ended
6	12/31/90, for the four months ended $4/30/91$ and for
7	every month from that point forward. The Commission
8	initiated audits noted several exceptions and
9	disclosures, but mostly with regard to the timing of
10	entries. Then on 3/31/92, the Commission issued Order
11	No. 92-0122-FOF-WU which addressed the status of SGI's
12	books and records. In that order, the Commission found
13	"that the utility's books and records are in
14	substantial compliance with Rules 25-30.110(1)(a) and
15	25-30.115(1), Florida Administrative Code." These are
16	the rules regarding preservation of records and
17	compliance with the USOA. Although the Commission
18	found SGI in substantial compliance, SGI was ordered to
19	continue to provide copies of its general ledger and
20	trial balance on a monthly basis. Preparing those
21	documents is a part of my services for SGI.
22	I began providing accounting services to SGI at
23	about the time that Order No. PSC-92-0122-FOF-WU was
24	issued, and since that time the books and records have
25	been kept in substantial compliance with the USOA and

1	Commission rules.
2	
3	Q. How much time does it take you to perform your
4	ongoing accounting services for SGI?
5	A. Approximately two full days, or sixteen hours per
6	week.
7	
8	Q. Did you compile or provide for the compilation of
9	the historical accounting information for St. George
10	Island Utility from the last rate case test year,
11	12/31/87, through this test year, 12/31/92?
12	A. Yes. That information was provided to Mr. Seidman
13	He used that information to prepare the Minimum Filing
14	Requirements and all of the adjustments contained
15	therein.
16	
17	Q. Does that conclude your direct testimony?
18	A. Yes, it does.
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_	v (b) Mr. Fielliel, Flease Summatize your
2	testimony.
3	A My testimony was in relation to the duties I
4	performed for St. George Island Utility Company, and in
5	relation to the Utility's books being in compliance with
6	the Uniform System of Accounts.
7	MR. PFEIFFER: Your Honor, we would ask that
8	the prefiled testimony be inserted into the record of
9	the proceeding.
10	CHAIRMAN DEASON: Without objection it will be
11	so inserted.
12	(For the convenience of the record, the
13	prefiled testimony was inserted at Page 116.)
14	MR. PFEIFFER: And we would tender the witness
15	for cross examination.
16	CHAIRMAN DEASON: Mr. McLean.
17	CROSS EXAMINATION
18	BY MR. McLEAN:
19	Q Good morning, Ms. Drawdy.
20	A Good morning.
21	Q You have been a contractural employee, so to
22	speak. You have been under contract to Mr. Brown for
23	some time, have you, ma'am?
24	A Yes, since June of 1991.
25	Q Okay. Has Mr. Brown remained is he now

current? Does he owe you any money now? 1 2 No, he does not. 3 Okay. Has he remained current over the period 0 of that time? 4 5 Yes, he has. 6 Okay. Let's look to your testimony, just a 7 couple of quick questions. Page 3 of your direct testimony I believe is part of your assertion that 8 Mr. Brown keeps his records in conformance with -compliance, I'm sorry, with USOA and Commission rules. 10 That's your testimony, isn't it, the gist of your 11 testimony? 12 13 Yes, it is. 14 Now, Ms. Drawdy, I think shortly before you 15 got here we handed out an exhibit, and I'm not sure you have a copy of it. But I'll tell you how to identify 17 it. It says up in the upper right hand corner, "JD-1." We may have an extra one if we passed it out prematurely. (Pause) We have an extra one we can provide you with, Ms. Drawdy. Thanks. 21 MR. McLEAN: Mr. Chairman, may we have the 22 exhibit marked for identification purposes? 23

CHAIRMAN DEASON: Yes, it will be identified as Exhibit 4.

MR. McLEAN: Thank you, sir.

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FLORIDA PUBLIC SERVICE COMMISSION

-	(Exhibit No. 4 marked for identification.)
2	Q (By Mr. McLean) Ms. Drawdy, would you take a
3	moment to look at Exhibit No. 4. I have a question or
4	two for you about that document.
5	A Exhibit 4. Now I've got.
6	Q It is the document which you were just handed,
7	I hope. It says "JD-1" at the top, at the top of the
8	front page. We tried to get it to you a little early.
9	A Okay.
10	Q Okay. Let's refer to Pages 3, 4 and 5 of
11	that, Ms. Drawdy. Those appear to be instructions to
12	you from Mr. Brown. Is that how you recognize those
13	instruments, ma'am?
14	A Yes, it is.
15	Q Now, may I correctly infer from those
16	documents that Mr. Brown exercises some voice in the way
17	that the various entries and so forth are made into the
18	books of the Utility.
19	A Yes, he does.
20	Q I can infer that. Well, then the conformance,
21	if you know how these things should be classified
22	strike that.
23	In order for you to know whether the Utility
24	keeps its books correctly, you'd have to know what the
25	correct way is, wouldn't you?

1 A Yes, sir. 2 But you feel that you know what the correct way is; is that right? 3 Α Yes, sir. 5 Okay. Then can you explain why Mr. Brown 6 occasionally has to tell you how to do it if you already 7 know? 8 I think what these memos are is just 9 communications between Mr. Brown and the accounting staff to, you know, just communicating back and forth 10 about setting up records. And, of course, if something 11 was not in compliance, or was not -- something that, you 12 know, I thought was in compliance, we'd certainly 13 discuss it and do it correctly. 14 15 Q Okay. If you look at the Page 3, that's a 16 suggestion from Mr. Brown that you set up a file; is that right? 17 18 Α Set up an account for educational expenses, 19 yes. 20 Q Yes, ma'am. Had you not done that already? 21 We did not have a separate account for that at A 22 that point, no. 23 Okay. Let me leave that point and ask you about a statement on Page 4. If you'll examine the

second full paragraph, the fifth line down of the second

full paragraph, there's a sentence that reads "I am probably going to add the state park later this year 2 after the rate case is in process. I do not want to add 3 it now and make this an issue in the rate case, however". Did I read that correctly, ma'am? 5 Ms. Drawdy? 6 7 A Yes, sir. Okay. Now, do you have any understanding of 8 Q what Mr. Brown was talking about there? 9∥ Yes, I do. 10 Α Would you explain it to the Commission, 11 Q please, ma'am. Okay. In reference to the state park, adding 13 A the state park? 14 15 Yes, ma'am. Q As a part of our capitalization of the Utility 16 plant is what he's referring to there. 17 Okay. Now, isn't the time that you make book 18 entries a part of the many considerations that you make 19 when you determine whether books are properly kept? 20 Α Yes, sir. 21 And as I read that instruction to you, that is 22 23 an instruction regarding the timing of an entry; is that correct? 24

25

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Yes, it is.

1	Q Okay. Now, I think this would be similar to
2	my earlier question, Ms. Drawdy. Why is it necessary
3	for Mr. Brown to address the timing of an entry to you?
4	A This let me read this one more time.
5	The timing of booking this entry, of course,
6	is a part of a management decision and how we're going
7	to treat this. I'm sure that subsequent events to the
8	beginning of this issue have changed our thinking in how
9	we're going to book it.
10	Q Okay. Now, with respect to your booking it
11	and the timing of the booking, do you find that the
12	point at which you file a rate case is determinative of
13	any way in which you should book something like is
14	referred to here?
15	A No, sir.
16	Q So, that's not really a variable on whether
17	the books are kept correctly or not, is it?
18	A No, sir.
19	Q Do you know why, then, it was of concern to
20	Mr. Brown to affect the timing because of when the rate
21	case was filed?
22	A No, sir.
23	MR. McLEAN: Okay. Thank you, Ms. Drawdy. No
24	questions.

CHAIRMAN DEASON: Ms. Sanders?

MS. SANDERS: I have no questions. CHAIRMAN DEASON: Mr. Pierson. 2 Thank you. MR. PIERSON: 3 CROSS EXAMINATION BY MR. PIERSON: 5 6 Ms. Drawdy, do you have a copy of the Uniform Q 7 System of Accounts? 8 Yes, I do. And do you refer to that fairly regularly? 9 Α Yes, we do. 10 Were you there when the PSC staff auditor was 11 Q auditing St. George's books? 12 13 Some of the time I was present. When she was auditing the books, do you know 14 whether the support for each entry was readily available 15 for her to review? 16 The support for the entries was available. 17 The Utility company had limited funds to pay me to be 18 there on a full-time basis, so I was not there all of 19 the time, and it's my understanding that sometimes they 20 had trouble locating things. 21 If they had trouble locating things, wouldn't 22 that kind of suggest it wasn't readily available? 23 I hope not. I think that it probably was just 24 Α they didn't know exactly where to look.

-1	Q Are you aware that the utility subsequently
2	filed copies of invoices and checks that were missing
3	during the audit?
4	A Yes, I am.
5	Q Are you aware that this was several weeks
6	after the auditor had completed the audit?
7	A That some of the invoices were filed, yes.
8	Q Are you also aware that in the prior rate case
9	and Commissioners, I believe we're probably going to
10	be referring to this order a lot. We've already
11	referred to it several times this morning. It's Order
12	No. 21122, and I'd just like to ask that it be taken
13	notice of at this time.
14	CHAIRMAN DEASON: The Commission will take
15	recognition of its own orders.
16	Q (By Mr. Pierson) Are you aware that the
17	Utility was allowed educational costs in the last rate
18	case?
19	A In the last rate case?
20	Q In the last rate case?
21	A No, I'm not.
22	Q Can you explain why if they were allowed
23	educational costs in the last rate case, you had to set
24	up an account for educational costs this year?

Setting up that account was really just

1	maintaining more detailed records. That was the
2	expense for education had been in our records, but we
3	just set up a detailed account, separate from other
4	accounts at that point.
5	Q Were there any entries under educational cost
6	prior to I hate to mince words, but your setting up
7	this account that we referred to earlier?
8	A No, there were not.
9	MR. PIERSON: No further questions.
10	CHAIRMAN DEASON: Redirect.
11	REDIRECT EXAMINATION
12	BY MR. PFEIFFER:
13	Q Is there anything wrong with the memorandum
14	dated January 12, 1994, that's on Page 3 about setting
15	up an educational account?
16	A No, sir. Not at all.
17	Q And the fact that Mr. Brown gave you this
18	memo, did you take that as an indication that Mr. Brown
19	thought you didn't understand your job?
20	A No, sir. Not at all.
21	Q Do you know whether under USOA or other
22	standards there are separate entries for educational
23	activities?
24	A Is it provided for in the Uniform System of

25 Accounts?

1	Q As a separate entry:
2	A The Uniform System of Accounts does not say
3	that you specifically have to have each account, but we
4	have our account set up in conformity with them and
5	decided to segregate this expense at this point.
6	Q What account might you put educational
7	expenses under if it was not under a separate
8	educational account?
9	A It could be a miscellaneous expense if there
10	wasn't a separate account set up.
11	Q Perhaps employee benefits?
12	A It could be there, yes.
13	MR. PFEIFFER: I have no further questions.
14	Thank you, Ms. Drawdy, and I'm sorry we pulled you right
15	in here from your automobile.
16	(Witness Drawdy excused.)
17	
18	CHAIRMAN DEASON: Exhibits?
19	MR. McLEAN: Yes, sir. Move Exhibit No. 4.
20	CHAIRMAN DEASON: Without objection, Exhibit
21	No. 4 is admitted.
22	(Exhibit No. 4 received in evidence.)
23	CHAIRMAN DEASON: Mr. Pfeiffer, who is your
24	next witness?
25	MR. PFEIFFER: Wayne Coloney.

CHAIRMAN DEASON: Let me ask this question: How long do we anticipate Mr. Coloney's testimony to

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17 l

take?

MR. PFEIFFER: The issue that we need to address is whether both his direct and his rebuttal testimony would be offered, and I suspect that Mr. Coloney is prepared to do that. But we would like to discuss -- if it's both, it could be, I think, somewhat lengthy. If it's just the direct testimony, not as lengthy. I believe this would be a good time to break for lunch, in my opinion.

CHAIRMAN DEASON: Very well. Let me ask this question: How long do we need to take for lunch? I assume that -- I don't know how convenient there are to this location, establishments to get something to eat and things of that nature. I'd like to keep the lunch break at a minimum, but I want to give sufficient time to everyone to have an adequate lunch. Would 45 minutes be enough or is that too little time?

MS. SANDERS: I think you're going to need a hour, a hour and 15. There are a couple of small sandwich shops. The restaurants, if you sit down, it's going to take you longer.

CHAIRMAN DEASON: See, I came prepared. I brought my own lunch.

MS. SANDERS: We've ordered in, actually. There's also a Hardee's in town. 3 | CHAIRMAN DEASON: According to my watch it's five after 12 at this time. We will take a lunch break. We will reconvene at 10 minutes after 1:00. (Lunch recess.) (Transcript continues in sequence in Volume 2.)