BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Annual reestablishment of price increase or decrease index of major categories of operating costs incurred by water and wastewater utilities pursuant to Section 367.081(4)(a), F.S.) DOCKET NO. 950005-WS) ORDER NO. PSC-95-0202-FOF-WS) ISSUED: February 10, 1995

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman J. TERRY DEASON JOE GARCIA JULIA L. JOHNSON DIANE K. KIESLING

NOTICE OF PROPOSED AGENCY ACTION

ORDER ESTABLISHING 1995 PRICE INDEX FOR WATER AND WASTEWATER UTILITIES

BY THE COMMISSION:

NOTICE IS HEREBY GIVEN by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

Each year, pursuant to Section 367.081(4)(a), Florida Statutes, and Rule 25-30.420, Florida Administrative Code, this Commission is required to "establish a price increase or decrease index for major categories of operating costs incurred by [water and wastewater] utilities subject to its jurisdiction reflecting the percentage of increase or decrease in such costs from the most recent 12-month historical data available."

Section 376.081(4)(a), Florida Statutes, requires the Commission to set a price increase or decrease index for major categories of operating costs on or before March 31st of each year. As in the previous two years, we are using the change in the Gross Domestic Product (GDP) Implicit Price Deflator Index to determine the 1995 water and wastewater utility price index.

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Upon consideration, we find that the index should be applied to all operation and maintenance costs, except for amortization of rate case expense, costs subject to pass-through adjustments pursuant to Section 367.081(4)(a), Florida Statutes, and adjustments or disallowances made in a utility's most recent rate proceeding. The latter two categories are specifically excluded from application of the index by Section 367.081(4)(a), Florida Statutes. This is consistent with what we have done in prior years.

In previous years, price index recommendations compared the change in the average Gross Domestic Product Implicit Price Deflator Index for the year ending December 31st. The U.S. Department of Commerce release date for these final figures varies each year and has been getting later and later each year. In 1993, the release date for final figures was March 31, 1994 at 8:30am.

We have researched the possibility of using a fiscal four quarter comparison of the GDP Implicit Price Deflator ending with the third quarter. We went back to the inception of the price index in 1981 and compared what the differences in the price index would be using a fiscal four quarter comparison ending with the third quarter versus an annual four quarter comparison ending December 31st. We found that the average difference using the four quarter fiscal comparison versus the four quarter annual comparison is .04%. This equates to a difference of (\$6,439) on a total index increase figure of \$16,098,714.

We believe that although this is a deviation from past practice, the fiscal four quarter information is adequate and that Chapter 367.081 (4)(a), Florida Statutes, does not preclude the Commission from using it. As stated above, the Commission must establish this Price Index by March 31st using the most recent information available, which presently, is the fiscal four quarters ending September 30, 1994.

The U.S. Department of Commerce, Bureau of Economic Analysis, released the final third quarter 1994 figures on December 22, 1994. The change in the GDP Implicit Price Deflator Index using the four quarter fiscal year comparison ending with the third quarter is 1.95%.

According to Rule 25-30.420(2), Florida Administrative Code, "any utility seeking to increase or decrease its rates based upon the application of the indices . . . shall file a notice of intention with the Commission at least 60 days prior to the effective date of the increase or decrease." Based on our adoption of the 1995 price index, utilities giving notice of intention to

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increase or decrease rates based on application of the price index on or after March 31, 1995, must apply the 1994 price index figure to 1994 operation and maintenance expenses.

Pursuant to Rule 25-30.420(2)(f), Florida Administrative Code, utilities must use annualized revenue figures in the index calculation if there have been any changes in the utility's rates during or subsequent to the test year. Consistent with what we have done in prior years, we are providing each utility with a sample format for calculating annualized revenues as part of a packet to be attached to this order.

Attached to this Order as Appendix "A" is the notice form to be used to increase or decrease rates based on the 1995 price index. Attached as Appendix "B" are the suggested format and guidelines for the calculation of annualized revenues.

Also attached to this Order for the utilities' information are Appendix "C", "Price Index Adjustment in Rates," and "Pass-Through Rate Adjustments." These appendices contain the applicable statutory and rule provisions, as well as sample affidavits and sample customer notices, which should be used when a utility seeks to change or adjust its rates through the index or pass-through methods, and a waiver form to be used if the utility wishes to implement an index and pass-through increase together. Any utility seeking to increase or decrease rates by applying the price index established in this Order must file six copies of the notice and accompanying documents, (see Rule 25-30.420(2), Florida Administrative Code), directly with the Commission's Division of Water and Wastewater.

It is, therefore,

ORDERED by the Florida Public Service Commission that the 1995 price index is 1.95 percent, as set forth in the body of this Order. It is further

ORDERED that water and wastewater utilities notifying the Commission on or after March 31, 1995, of their intent to use the price index to increase or decrease rates shall apply the 1995 index to 1994 operation and maintenance expenses. It is further

ORDERED that utilities using the 1995 price index to increase or decrease rates shall use the notice form attached as Appendix "A" and the suggested format and guidelines for calculation of annualized revenues attached as Appendix "B." It is further

ORDERED that all attachments referred to in the body of this Order are expressly incorporated by reference. It is further

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective unless an appropriate petition, in the form provided by Rule 25-22.03(, Florida Administrative Code, is received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on the date set forth in the "Notice of Further Proceedings or Judicial Review" attached hereto. It is further

ORDERED that in the event this Order becomes final, this Docket should be closed.

By ORDER of the Florida Public Service Commission, this <u>10th</u> day of <u>February</u>, <u>1995</u>.

BLANCA S. BAYO, Director Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The action proposed herein is preliminary in nature and will not become effective or final, except as provided by Rule 25-22.029, Florida Administrative Code. Any person whose

substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.029(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on <u>March 3, 1995</u>.

In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party substantially affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.

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APPENDIX 'A' PAGE 1 OF 2

1995 PRICE INDEX APPLICATION TEST YEAR ENDED DECEMBER 31, 1994

DEP PWS ID NO	WATER	WASTEWATER
*1994 Operation and Maintenance Expenses	\$	\$
LESS: (a) Pass-through Items: (1) Purchased Power (2) Purchased Water (3) Purchased Wastewater Treatment ** (4) DEP Required Wastewater Testing *** (5) DEP Required Wastewater Testing (6) NPDES Fees		
(b) Rate Case Expense Included in 1994 Expenses		
<pre>(c) Adjustments to 0 & M Expenses from last rate case, if applicable: (1) (2)</pre>		
Costs to be Indexed	\$	\$
Multiply by change in GDP Implicit Price Deflator Index		
Indexed Costs	\$	Ş
<pre>****Add Pass-Through Items: (1) (2)</pre>		
Divide Index and Pass-Through Sum by Expansion Factor for Regulatory Assessment Fees		
Increase in Revenue	\$	\$

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			PAGE 2 OF 3
*****Divide by 1994	Revenue		
Percentage Increase	in Rates	8	8
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EXPLANATORY NOTES APPEAR ON THE FOLLOWING PAGE

PAGE 3 OF 3

APPENDIX 'A'

This amount <u>must</u> match 1994 annual report.

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- ** Testing for volatile organic and unregulated contaminants per DEP Rule 17-550.590 F.A.C. and lead and copper testing per DEP Rule 17-551.450, F.A.C.
- *** Routine daily, weekly, or monthly testing required by the Department of Environmental Protection (DEP) not currently included in the utility's rates.
- **** This may include an increase in purchased power, purchased water, purchased wastewater treatment, required DEP testing, and ad valorem taxes, providing that those increases have been incurred within the 12 month period prior to the submission of the pass-through application. Pass-through NPDES fees and increases in regulatory assessment fees are eligible as pass-through costs but not subject to the twelve month rule. DEP water and wastewater testing pass-throughs require invoices. See Chapter 25-30.425 F.A.C. (included in this order) for more information.
- ***** If rates changed after January 1, 1994, the book revenues must be adjusted to show the changes and an explanation of the calculation should be attached to this form. See Appendix 'B' for instructions and a sample format.

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APPENDIX 'B'

Have the rates charged for customer services changed since January 1, 1994?

() If no, the utility should use actual revenues. This form may be disregarded.

() If yes, the utility must annualize its revenues. Read the remainder of this form.

Annualizing calculates the revenues the utility would have earned based upon 1994 customer consumption at the most current rates in effect. To complete this calculation, the utility will need consumption data for 1994 to apply to the existing rate schedule. Below is a sample format which may be used.

> CALCULATION OF ANNUALIZED REVENUES* Consumption Data for 1994

Residential Service:	Number of <u>Bill/Gal, Sold X</u>	Current Rates	Annualized <u>Revenues</u>
Bills: 5/8"x3/4" meters 1" meters 1 1/2" meters 2" meters Gallons Sold			
General Service:			
Bills: 5/8"x3/4" meters 1" meters 1 1/2" meters 2" meters 3" meters 4" meters 6" meters Gallons Sold			
Total Annualized Revenues	for 1994		\$

* Annualized revenues <u>must be calculated separately</u> if the utility consists of both a water system and a wastewater system. This form is designed specifically for utilities using a base facility charge rate structure. If annualized revenues must be calculated and further assistance is needed, contact the Commission Staff at (904) 488-8482.

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APPENDIX 'C'

PRICE INDEX ADJUSTMENTS IN RATES

Section 367.081(4)(a), (c), (d), and (e), Florida Statutes Rule 25-30.420, Florida Administrative Code Sample Affirmation Affidavit Notice to Customers

Sections 367.081(4)(a), (c), (d), and (e), Florida Statutes

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(4)(a) On or before March 31 of each year, the commission by order shall establish a price increase or decrease index for major categories of operating costs incurred by utilities subject to its jurisdiction reflecting the percentage of increase or decrease in such costs from the most recent 12-month historical data available. The commission by rule shall establish the procedure to be used in determining such indices and a procedure by which a utility, without further action by the commission, or the commission on its own motion, may implement an increase or decrease in its rates based upon the application of the indices to the amount of the major categories of operating costs incurred by the utility during the immediately preceding calendar year, except to the extent of any disallowances or adjustments for those expenses of that utility in its most recent rate proceeding before the commission. The rules shall provide that, upon a finding of good cause, including inadeouate service, the commission may order a utility to reirain from implementing a rate increase hereunder unless implemented under a bond or corporate uncertaking in the same manner as interim rates may be implemented under s. 367,082. A utility may not use this procedure between the official filing date of the rate proceeding and 1 year thereafter, unless the case is completed or terminated at an earlier date. A utility may not use this procedure to increase any operating cost for which an adjustment has been or could be made under paragraph (b), or to increase its rates by application of a price index other than the most recent price index authorized by the commission at the time of filing.

(c) Before implementing a change in rates under this subsection, the utility shall file an affirmation under oath as to the accuracy of the figures and calculations upon which the change in rates is based, stating that the change will not cause the utility to exceed the range of its last authorized rate of return on equity. Whoever makes a false statement in the affirmation required hereunder, which statement he does not believe to be true in regard to any material matter, is guilty of a felony of the third begree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

(d) If, within 15 months after the filing of a utility's annual report required by s. 357.121, the commission finds that the utility exceeded the range of its last authonzed rate of return on equity after an adjustment in rates as authorized by this subsection was implemented within the year for which the report was filed or was implemented in the preceding year, the commission may order the utility to refund, with interest, the difference to the ratepayers and adjust rates accordingly. This provision shall not be construed to require a bond or corporate undertaking not otherwise required.

(e) Notwithstanding anything herein to the contrary, a utility may not adjust its rates under this subsection more than two times in any 12-month period. For the purpose of this paragraph, a combined application or simultaneously filed applications that were filed under the provisions of paragraphs (a) and (b) shall be considered one rate adjustment.

Rule 25-30.420, Florida Administrative Code

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25-30.420 Establishment of Price Index, Adjustment of Rates; Requirement of Bond; Filings After Adjustment; Notice to Customers.

(1) The Commission shall, on or before March 31 of each year, establish a price increase or decrease index as required by section 367.081(4)(a), F. S.

(a) In determining major categories of operating costs to which the index will apply, the Commission may consider whether the cost category is material to the operation of water and wastewater utilities, whether the cost category is applicable to all utilities regardless of size and geographic location, and whether sufficient data is available regarding price increases or decreases.

(b) In establishing price indices for major categories of operating costs, the Commission may consider cost statistics compiled by government agencies or bodies, cost data supplied by utility companies or other interested parties, applicable wage and price guidelines, or other relevant available data.

(2) Any utility seeking to increase or decrease its rates based upon the application of the indices established pursuant to subsection (1) and as authorized by section 367.081(4)(a), F. S., shall file a notice of intention with the Commission at least 60 days prior to the effective date of the increase or decrease. The adjustment in rates shall take effect on the date specified in the notice of intention unless the Commission finds that the notice of intention or accompanying materials do not comply with the law, or the rules or orders of the Commission. The notice shall be accompanied by:

(a) Revised tariff sheets;

(b) A computation schedule showing the increase or decrease in annual revenue that will result when the index is applied;

(c) The affirmation required by section 367.081(4)(c), F. S.; (d) A copy of the notice to customers required by subsection (6);

(e) The rate of return that the utility is affirming it will not exceed pursuant to section 367.081(4)(c), F. S.;

(f) An annualized revenue figure for the test year used in the index calculation reflecting the rate change, along with an explanation of the calculation, if there has been any change in the utility's rates during or subsequent to the test year.

(3) The Commission, upon its own motion, may implement an increase or decrease in the rates of a utility based upon the application of the indices established pursuant to subsection (1) and as authorized by section 367.081(4)(a), F. S. The Commission may require a utility to file any of the information required in subsection (2).

Rule 25-30.420, F.A.C., cont.

(4) Upon a finding of good cause, the Commission may require that a rate increase pursuant to section 367.081(4)(a), F. S., be implemented under a bond of corporate undertaking in the same manner as interim rates. For purposes of this subsection, "good cause" shall include:

(a) Inadequate service by the utility;

(b) Inadequate record-keeping by the utility such that the Commission is unable to determine whether the utility is entitled to implement the rate increase or decrease under this rule.

(5) After a rate adjustment pursuant to this rule, the
 Commission may require a utility to file with it such information
 required in Rule 25-30.436, F. A. C., that is necessary to
 determine whether the utility has exceeded its last authorized
 rate of return.
 (6) Prior to the time a customer begins consumption at the

(6) Prior to the time a customer begins consumption at the rates established by application of the index, the utility shall notify each customer of the increase (or decrease) authorized and explain the reasons therefor.

(7) No utility shall implement a rate increase pursuant to this rule unless the utility has on file with the Commission a current annual report as required by Rule 25-30.110(3), F. A. C.

(8) No utility shall implement a rate increase pursuant to this rule within one year of the official date that it filed a rate proceeding, unless the rate proceeding has been completed or terminated.

Specific Authority 367.081(4)(a) FS. Law Implemented 367.081(4)(a) FS. History-New 4-5-81, Amended 9-16-82, Transferred from 25-10.185, Amended 11-10-86, 6-5-91.

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AFFIRMATION

I, ______, hereby affirm that the figures and calculations upon which the change in rates is based are accurate and that the change will not cause _________ to exceed the range of its last authorized rate of return, which is ______.

This affirmation is made pursuant to my request for a 1995 price index and/or pass-through rate increase, in conformance with Section 367.081(4)(c), Florida Statutes.

<u>Signature:</u> Title:

Sworn to and subscribed before me this _____

day of _____, 19____,

My Commission expires:

(SEAL)

Notary Public State of Florida

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NOTICE TO CUSTOMERS

In July of 1980, the Florida Legislature adopted provisions permitting water and wastewater utilities to adjust, twice a year, the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

On ______, ____, _____, _____, _____, _____, (name of company) filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in ______County as a result of this legislation. If acknowledged by the Commission, water rates will increase by approximately ______% and wastewater rates by ______%. These rates should be reflected on your ______(date)

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

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APPENDIX 'C'

PASS-THROUGH RATE ADJUSTMENTS

Section 367.081(4)(b), Florida Statutes Rule 25-30.425, Florida Administrative Code Waiver Form Sample Affirmation Affidavit Notice to Customers

Section 367.081(4)(b), Florida Statutes

(b) The approved rates of any utility which receives all or any portion of its utility service from a governmental authority or from a water or wastewater utility requiated by the commission and which redistributes that service to its utility customers shall be automatically increased or decreased without hearing, upon verified notice to the commission 45 days prior to its implementation of the increase or decrease that the rates charged by the govemmental authority or other utility have changed. The approved rates of any utility which is subject to an increase or decrease in the rates or lees that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, the lees charged by the 'Department of Environmental Regulation in connection with the National Pollutant Discharge Elimination System Program, or the requiatory assessment lees imposed upon it by the commission shall be increased or decreased by the utility, without action by the commission, upon venfied notice to the commission 45 days prior to its implementation of the increase or decrease that the rates charged by the supplier of the electric power or the taxes imposed by the oovernmental authority, or the regulatory assessment fees imposed upon it by the commission have changed. The new rates authorized shall reflect the amount of the change of the ad valorem taxes or rates imposed upon the utility by the governmental authority, other utility, or supplier of electric power, or the regulatory assessment fees imposed upon it by the commission. The approved rates of any utility shall be automatically increased, without hearing, upon verified notice to the commission 45 days prior to implementation of the increase that costs have been incurred for water quality or wastewater qualily testing required by the 'Department of Environmental Regulation. The new rates authorized shall reflect, on an amortized basis, the cost of, or the amount of change in the cost of, required water quality or wastewater quality testing performed by laboratories approved by the Department of Environmental Regulation for that purpose. The new rates, however, shall not reflect the costs of any required water quality or wastewater quality testing already included in a utility's rates. A utility may not use this procedure to increase its rates as a result of water quality or wastewater quality testing or an increase in the cost of purchased water services, sewer services, or electric power or in assessed ad valorem laxes, which increase was iniliated more than 12 months before the filing by the utility. The provisions of this subsection do not prevent a utility from seeking a change in rales pursuant to the provisions of subsection (2).

Rule 25-30.425, Florida Administrative Code

25-30.425 Pass Through Rate Adjustment. The verified notice to the Commission of an adjustment of rates under the provisions of section 367.081(4)(b), F. S., shall be made in the following manner:

(1) Prior to an adjustment in rates because of an increase or decrease in purchased utility service, the utility shall file:

(a) A certified copy of the order, ordinance or other evidence whereby the rates for utility service are increased or decreased by the governmental agency or by a water or wastewater utility regulated by the Commission.

(b) A statement setting out by month the charges for utility services purchased from the governmental agency or regulated utility for the most recent 12-month period.

(c)1. A statement setting out by month the gallons of water or wastewater treatment purchased from the governmental agency or regulated utility for the most recent 12-month period. If wastewater treatment service is not based on a metered flow, the number of units by which the service is measured shall be crated

number of units by which the service is measured shall be stated. 2. A statement setting out by month gallons of water and units of wastewater service sold by the utility for the most recent 12-month period.

(d) A statement setting out by month the gallons of water or wastewater treatment purchased from any other government entity or utility company.

(e) A statement setting out by month the gallons of water pumped or wastewater treated by the utility filing the verified notice.

(f) If the total water available for sale is in excess of 110% of the water sold, a statement explaining the unaccounted for water.

(2) Prior to an adjustment in rates because of an increase or decrease in the charge for electric power the utility shall file with the Commission:

(a) A certified copy of the order, ordinance or other evidence which establishes that the rates for electric power have been increased or decreased by the supplier.

(b) A schedule showing, by month, the charges for electric power and consumption for the most recent 12 month period, the charges that would have resulted had the new electric rates been applied, and the difference between the charges under the old rates and the charges under the new rates.

(c) A statement outlining the measures taken by the utility to conserve electricity.

(3) Prior to an adjustment in rates because of an increase or decrease in ad valorem taxes the utility shall file with the Commission:

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Rule 25-30.425, F.A.C., cont.

(a) A copy of the ad valorem tax bills which increased or decreased and copies of the previous three years' bills; if copies have been submitted previously, a schedule showing the tax total only is acceptable; and

(b) A calculation of the amount of the ad valorem taxes related to that portion of the water or wastewater plant not used and useful in providing utility service.

and useful in providing utility service. (4) Prior to an adjustment in rates because of an increase or decrease in the costs of water quality or wastewater quality testing required by the Department of Environmental Regulation, the company shall file with the Commission:

(a) A copy of the invoice for testing;

(b) Calculation of the amortized amount.

(5) In addition to (1), (2) and (3) above, the utility shall also file:

(a) A schedule of proposed rates which will pass the increased or decreased costs on to the customers in a fair and nondiscriminatory manner and on the basis of current customers, and a calculation showing how the rates were determined;

(b) A statement, by class of customer and meter size, setting out by month the gallons of water and units of wastewater service sold by the utility for the most recent 12 month period. This statement shall not be required in filings for the pass through of increased regulatory assessment fees or ad valorem taxes.

(c) The affirmation reflecting the authorized rate of return required by section 367.081(4)(c), F. S.; and

(d) A copy of the notice to customers required by subsection(7) of this rule;

(e) Revised tariff sheets reflecting the increased rates; and

(f) The rate of return that the utility is affirming it will not exceed pursuant to section 367.081(4)(c), F. S.

(6) In order for the Commission to determine whether a utility which had adjusted its rates pursuant to section 367.081(4)(b), F. S., has thereby exceeded the range of its last authorized rate of return, the Commission may require a utility to file the information required in Rule 25-30.437, F. A. C., for the test year specified.

(7) Prior to the time a customer begins consumption at the adjusted rates, the utility shall notify each customer of the increase authorized and explain the reasons for the increase.

(8) The official date of filing for the verified notice to the Commission of adjustment in rates shall be at least 45 days before the new rates are implemented.

Specific Authority 367.121(1)(1) FS. Law Implemented 367.081(4)(b) FS. History-New 6-10-75, Amended 4-5-79, 4-5-81, 10-21-82, Transferred from 25-10.179, Amended 11-10-86, 6-5-91.

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WAIVER

hereby waives the right to implement a pass-through rate increase within 45 days of filing, as provided by Section 367.081(4)(b), Florida Statutes, in order that the pass-through and index rate increase may both be implemented together 60 days after the official filing date of this notice of intention.

> <u>Signature:</u> Title:

(To be used if an index and pass-through rate increase are requested jointly.)

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AFFIRMATION

I, ______, hereby affirm that the figures and calculations upon which the change in rates is based are accurate and that the change will not cause _________ to exceed the range of its last authorized rate of return, which is ______.

This affirmation is made pursuant to my request for a 1994 price index and/or pass-through rate increase, in conformance with Section 367.081(4)(c), Florida Statutes.

Signature: Title:

Sworn to and subscribed before me this _____

day of _____, 19____,

My Commission expires:

(SEAL)

Notary Public State of Florida

NOTICE TO CUSTOMERS

In July of 1980, with subsequent amendments, the Florida Legislature passed a law permitting water and wastewater utilities to pass through, without a public hearing, a change in rates resulting from: an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers; an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, or the regulatory assessment fees imposed upon it by the Commission; and costs incurred for water quality or wastewater quality testing required by the Department of Environmental Protection.

On ______(date) (name of company) filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in _____ County as a result of this legislation. If acknowledged by the Commission, water rates will increase by approximately _____% and wastewater rates by _____%. These rates should be reflected on your ______ bill. (date)

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.