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May 22, 1996

Florida Public Service Commission

RECEIVED
MAY 28 1996
LEGAL DIVISION

Ms. Alice Crosby
Legal Division
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Crosby:

This letter is to certify that no developers have been involved in the operations of Normandy Village Utility Co. since July 1972.

As of July 1976 the homeowners/customers took over full operations of the utility and have full control. They have indebted themselves to the U. S. Department of Agriculture, Farmers Home Administration for more than \$1,000,000 for improvements to their utility so that they may have a high-quality drinking water from a safe water storage tower and treat the wastewater to a high degree, releasing it to ponds so that it may replenish the groundwater and cause no pollution.

Each person who owns or rents a home in the area is a stockholder/customer who may vote on all issues, receive rebates if excess funds are on hand, is involved in the political action group for the neighborhood, deals with the sheriff and police to rid our area of crime and drugs and is part of the monthly newsletter produced on the bills. This is Normandy Village Utility Co. - a neighborhood group with all who live here working together for our mutual benefit.

We hope this explains a bit about the company as we are unique. When we took over full operations, changes were made to the Articles of Incorporation and By-Laws in 1977 and 1978 by votes of the stockholders to make sure everyone who lived here was involved in the operations of the utility and any neighborhood needs. The people voted to have the name changed to "Normandy Village Utility Co-Operative", however, the Secretary of State rejected that change as we were not an agricultural business, so we went to the current name. No outsider or developer is involved with the company - only those of us who live here.

Sincerely,

Raymond F. Gnuca, President
Dorothy E. Letien, Secretary

cc: A. R. Shaaber, Esquire
File/PSC

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