

FLORIDA PUBLIC SERVICE COMMISSION
Capital Circle Office Center • 2540 Shumard Oak Boulevard
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M E M O R A N D U M

July 2, 1996

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (MUSSELWHITE) *MT*
DIVISION OF LEGAL SERVICES (EDMONDS) *ED*

RE: DOCKET NO. 960758-TL - REQUEST FOR APPROVAL OF TARIFF
FILING THAT ADDS FREE DIRECTORY ASSISTANCE FOR DISABLED
CUSTOMERS BY INDIANTOWN TELEPHONE SYSTEM, INC.
(T-96-516, FILED 6/21/96)

AGENDA: JULY 16, 1996 - REGULAR AGENDA - TARIFF FILING -
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30 DAY SUSPENSION DATE: July 21, 1996

SPECIAL INSTRUCTIONS: I:\PSC\CMU\WP\960758TL.RCM

CASE BACKGROUND

On June 21, 1996 Indiantown Telephone System, Inc. (Indiantown or the Company) filed a tariff to amend its directory assistance charge for disabled customers. This filing allows disabled customers to have unlimited free local directory assistance calls. Indiantown filed this tariff in order to comply with Order No. PSC-95-1366-POF-TP, which amended rule 25-4.115, F.A.C. The amendment provided unlimited local directory assistance calls for disabled customers at no charge.

DISCUSSION OF ISSUES

ISSUE 1: Should the proposed tariff filing to amend Indiantown Telephone System, Inc's. directory assistance charge for disabled customers be approved?

RECOMMENDATION: Yes. The proposed tariff filing to amend Indiantown's directory assistance charge for disabled customers should be approved, with an effective date of July 21, 1996.

DOCUMENT NUMBER DATE

07089 JUL-28

FPSC-RECORDS REPORTING

DOCKET NO. 960758-TL
DATE: July 7, 1996

STAFF ANALYSIS: Through its tariff filing, Indiantown seeks to amend its directory assistance charge for disabled customers. Currently, the Company charges \$.25 for each call in excess of fifty calls for individuals with disabilities. This filing allows Indiantown to provide disabled customers unlimited local directory assistance calls at no charge. Staff believes that this amendment to Indiantown's tariff is in the interest of the disabled citizens who are served by the Company, and it is in compliance with Order No. PSC-95-1366-FOF-TP.

In summary, staff recommends that the Commission approve Indiantown's tariff filing to amend its directory assistance charge to disabled individuals.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If issue 1 is approved, this tariff should become effective July 21, 1996. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF ANALYSIS: If the Commission approves Issue 1, this tariff should become effective July 21, 1996. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

GENERAL SUBSCRIBER ~~SENSITIVE~~ OFF

INDIANTOWN TELEPHONE
SYSTEM, INC.

FPSC Tariff No. 2
SECTION 3
Second Revised Sheet 2
Cancels First Revised Sheet 2

BASIC LOCAL EXCHANGE SERVICE

3.3 DIRECTORY ASSISTANCE SERVICE

3.3.1 GENERAL

- a. The company furnishes Directory Assistance Service whereby subscribers may request assistance in determining telephone numbers.
- b. The rates set forth below apply when subscribers of the Company request assistance in determining telephone numbers of subscribers (1) who are located in the same local service area, or (2) who are not located in the same local service area but who are located within the State of Florida.

3.3.2 RATES

a. Local Directory Assistance

There is no charge for directory assistance calls for individuals with disabilities. All others will be charged \$.25 for each Directory Assistance call (411) in excess of three (3) per access line per billing period. (Authority: Order No. PSC-95-1366-FOF-TP). A subscriber is allowed three (3) Local Directory Assistance calls (411) per access line per billing period at no charge, except for individuals with disabilities and each call in excess of three (3), or in excess of fifty (50) for individuals with disabilities, will be charged at \$.25.

- (1) Call allowances are not transferable between separate accounts of the same subscriber.
- (2) A subscriber may obtain a maximum of two (2) telephone numbers per call.
- (3) Charges for Local Directory Assistance are not applicable to calls placed from Public and Semi-Public Telephones.

EFFECTIVE DATE:

ISSUED BY:

Robert M. Post, Jr.
President

DATE: July 7, 1995

Attachment B

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Review of the Rule 25-)	DOCKET NO. 950214-TP
4.115(2)(a) and (3)(a), F.A.C.,)	ORDER NO. PSC 95-1366-FOF-TP
regarding directory assistance)	ISSUED: November 3, 1995
for the disabled)	
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The following Commissioners participated in the disposition of this matter:

- SUSAN F. CLARK, Chairman
- J. TERRY DEASON
- JOE GARCIA
- JULIA L. JOHNSON
- DIANE K. KIESLING

NOTICE OF ADOPTION OF RULE

NOTICE is hereby given that the Florida Public Service Commission, pursuant to Section 120.54, Florida Statutes, has adopted the amendments to Rule 25-4.115, Florida Administrative Code, relating to directory assistance for the disabled without changes.

The rule amendments were filed with the Department of State on November 1, 1995 and will be effective on November 21, 1995. A copy of the rule as filed with the Secretary of State is attached to this Notice.

This docket is closed upon issuance of this notice.

By ORDER of the Florida Public Service Commission, this 3rd day of November, 1995.

/s/ Blanca S. Bayó

BLANCA S. BAYÓ, Director
Division of Records & Reporting

This is a facsimile copy. A signed copy of the order may be obtained by calling 1-904-413-6770.

(S E A L)

25-4.115 Directory Assistance

(1) Directory assistance service provided by any telephone company shall be subject to the following:

(a) Charges for directory assistance shall be reflected in tariffs filed with the Commission and shall apply to the end-user.

(b) The tariff shall state the number of telephone numbers that may be requested by a customer per directory assistance call.

(2) Charges for calls within a local calling area or within a customer's Home Numbering Plan Area (HNPA) shall be at rates prescribed in the general service tariff of the local exchange company originating the call and shall be subject to the following:

(a) There shall be no charge for directory assistance calls up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. As used in this rule subpart and subpart (3)(a) thereof, "disability" means, with respect to an individual - A physical or mental impairment that prohibits a customer from using the telephone directory. ~~The local exchange carrier shall charge its prevailing tariff rates for every call in excess of 50 within a billing cycle.~~

(b) The same charge shall apply for calls within a local calling area and calls within an HNPA.

(c) The tariff shall state the number of calls per billing month per individual line or trunk to the number designated for local directory assistance (i.e., 411, 311 or 611) for which no

charges will apply. The local exchange company shall charge for each local directory assistance call in excess of this allowance. The charge shall not apply for calls from pay stations.

(d) The local exchange company shall apply the charge for each call to the number designated for long distance directory assistance within the customer's HNPA (i.e., 1 + (904) 555-1212).

(3) Charges for intrastate calls to directory assistance outside of the caller's HNPA shall be at rates prescribed in the general services tariff of the interexchange companies and shall be subject to the following:

(a) There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. See subpart (2)(a) of this rule for the definition of "disability". The interexchange carrier shall charge its prevailing tariff rates for every call in excess of 50 within a billing cycle.

Specific Authority: 350.127, F.S.

Law Implemented: 364.03, 364.04, F.S.

History: New 6/12/86, Amended 6/4/90, 5/31/93, Amended 11/21/95.