## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Proposed Amendment To ) DOCKET NO. 960371-TL Rule 25-4.081, F.A.C., To ) ORDER NO. PSC-96-1181-NOR-TL Require Local Exchange Telephone ) ISSUED: September 20, 1996 Companies To Provide 911 Service ) Capability To Disconnected ) Numbers

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman J. TERRY DEASON JOE GARCIA JULIA L. JOHNSON DIANE K. KIESLING

## NOTICE OF RULEMAKING

NOTICE is hereby given that the Florida Public Service Commission, pursuant to Section 120.54, Florida Statutes, has initiated rulemaking to amend Rule 25-4.081, Florida Administrative 'Code, relating to emergency 911 access.

The attached Notice of Rulemaking will appear in the September 27, 1996 edition of the Florida Administrative Weekly.

If timely requested, a hearing will be held at the following time and place:

Florida Public Service Commission 9:30 a.m., February 12, 1997 Betty Easley Conference Center Room 152, 4075 Esplanade Way Tallahassee, Florida 32399-0850

Written requests for hearing and written comments or suggestions on the rule must be received by the Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0862, no later than October 18, 1996.

DOCUMENT NUMBER-DATE

By ORDER of the Florida Public Service Commission, this 20th day of September, 1996.

BLANCA S. BAYÓ, Director Division of Records & Reporting

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FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 960371-TL

RULE TITLE:

RULE NO.:

Emergency 911 Access 25-4.081

PURPOSE AND EFFECT: Local exchange companies provide access to 911 service without being required to by rule. The provision of such services would be standardized by the proposed rule. The proposed rule provides greater access by residential customers to 911 services. The public health, safety, and welfare will be benefited with increased security by the public's ability to report health 'and safety problems and criminal activity in certain circumstances where they otherwise would not have been able to access 911 services.

SUMMARY: The proposed rule requires local exchange companies to provide access to 911 emergency services to basic local exchange company subscribers. The proposed rule will also require local exchange companies to provide and maintain access to 911 emergency services on all residential access lines for the duration of any temporary disconnection of a subscriber's local service for nonpayment.

RULEMAKING AUTHORITY: 350.127(2), FS.

LAW IMPLEMENTED: 364.03, FS.

WRITTEN COMMENTS OR SUGGESTIONS ON THE PROPOSED RULE MAY BE SUBMITTED TO THE FPSC, DIVISION OF RECORDS AND REPORTING, WITHIN 21

DAYS OF THE DATE OF THIS NOTICE FOR INCLUSION IN THE RECORD OF THE PROCEEDING.

HEARING: IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE, A HEARING WILL BE HELD AT THE DATE AND PLACE SHOWN BELOW:

TIME AND DATE: 9:30 A.M., February 12, 1997.

PLACE: Room 152, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida.

THE PERSON TO BE CONTACTED REGARDING THIS RULE AND THE ECONOMIC IMPACT STATEMENT IS: Director of Appeals, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399.

25-4.081, Emergency 911 Access.

(1) Access to emergency 911 services shall be provided by the local exchange company to basic local exchange company subscribers.

(2) By July 1, 1997, access to 911 services shall be maintained for the duration of any temporary disconnection for nonpayment of a subscriber's local residential service, except that small local exchange companies as defined by Section 364.052(1), Florida Statutes, shall have until July 1, 1998, to comply. Specific Authority: 350.127(2), FS. Law Implementing: 364.03(3), FS. History: New \_\_\_\_\_\_.

NAME OF PERSON ORIGINATING PROPOSED RULE: Kathryn Dyal Lewis.

NAME OF SUPERVISOR OR PERSON(S) WHO APPROVED THE PROPOSED RULE: Florida Public Service Commission.

DATE PROPOSED RULE APPROVED: September 16, 1996.

If any person decides to appeal any decision of the Commission with respect to any matter considered at the rulemaking hearing, if held, a record of the hearing is necessary. The appellant must ensure that a verbatim record, including testimony and evidence forming the basis of the appeal is made. The Commission usually makes a verbatim record of rulemaking hearings.

Any person requiring some accommodation at this hearing because of 'a physical impairment should call the Division of Records and Reporting at (904) 413-6770 at least five calendar days prior to the hearing. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).