FLORIDA PUBLIC SERVICE COMMISSION

RULE TITLE:

RULE NO. :

900000

FPSC-RECORDS/REPORTING

Shared Tenant Service Operations

25-24.575

Service Standards

25-24.840

Soot le Milo. PURPOSE AND EFFECT: To establish standards for the provision of 91 service.

SUBJECT AREA TO BE ADDRESSED: 911 service standards

SPECIFIC AUTHORITY: 350.127(2), FS

LAW IMPLEMENTED: 364.03, 364.035, 364.337, 364.339, 364.345, FS.

IF REQUESTED AND NOT DEEMED UNNECESSARY BY THE COMMISSION, A RULE DEVELOPMENT WORKSHOP WILL BE HELD ON THE TIME, DATE, AND PLACE SHOWN BELOW:

TIME AND DATE: 10:00 a.m., November 21, 1996.

PLACE: Room 152, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida 32399-0850.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE DEVELOPMENT IS: Rick Moses

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS:

## 25-24.840, Service Standards

	(1) Each provider of alternative local exchange
ACK	(1) Each provider of alternative local exchange
AFA	telecommunications service shall make access to 9-1-1 emergency
APP	services available to each of its basic telecommunications service
CAF	customers at a level at least equivalent to the service provided by
CTR	the incumbent local exchange company.
EAG	(2) By July 1, 1997, access to 911 services shall be
LEG	maintained for the duration of any temporary disconnection for non-
OPC	payment of a subscriber's local service.
RCH	DOCUMENT NUMBER - DATE
SEC	11051 oct 16 %

Specific Authority: 350.127(2), FS.

Law Implemented: 364.03, 364.035, 364.337, 364.345, FS.

History: New .

25-24.575 Shared Tenant Service Operations.

- (1) All shared tenant service providers shall allow local exchange companies direct access to tenants who desire local service from the local exchange company instead of the shared tenant service provider.
- (2) Each shared tenant service provider shall allow direct access to local exchange company "zero" operators for emergencies and for toll service.
- (3) (a) Each shared tenant service provider shall allow provide direct access to 911 service where available-at a level at least equivalent to the service provided by the incumbent local exchange company.
- (b) By July 1, 1997, access to 911 services shall be maintained for the duration of any temporary disconnection for non-payment of a subscriber's local service.
- (4) Each shared tenant service provider shall offer unrestricted access to all locally available interexchange companies.
- (5) Where two (2) or more buildings are served by the same private branch exchange (PBX), the trunks serving each building shall be separately partitioned.
- (6) Shared tenant service customers in one building shall not access or use the trunks partitioned for another building.
  - (7) Shared tenant service shall be provided to commercial

tenants in a single building.

- (8) Shared tenant service shall be limited to a total of 250 inward, outward and combinational trunks per private branch exchange (PBX).
  - (9) Shared tenant service providers shall not be allowed to:
- (a) Provide shared WATS unless a separate certificate is granted pursuant to Rule 25-24.470.
- (b) Establish dedicated facilities (provide lines) direct to an interexchange company's point of presence (POP).
- (c) Construct facilities for interconnecting other shared tenant service locations.
- (d) Allow intercommunication between unaffiliated commercial entities.
- (10) The LEC must be able to gain access to all facilities up to the demarcation point of the tenant's premises, and retain responsibility for provision and maintenance of the network up to that point.
- (11) If the LEC uses the STS provider's or the STS building owner's cable to gain access to the tenant, the LEC shall be required to provide reasonable compensation. Such compensation shall not exceed the amount it would have cost the LEC to serve the tenant through installation of its own cable. This cost must be calculated on a pro rata basis.
- (12) In those circumstances where the STS provider and landlord of a building are not the same, the STS provider shall obtain and guarantee the permission of the building owner to allow direct access by the LEC to any tenant upon the tenant's request.

This will be a condition of certification.

Specific Authority: 350.127(2), FS.

Law Implemented: 364.03, 364.035, 364.337, 364.339, 364.345, FS.

History: New 1-28-91, Amended \_\_\_\_\_.