

**ORIGINAL
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GTE Florida
Wellemeyer 9/30/96 Deposition
Late Filed Data Request Item 1

Workcenter costs by USOA account, supporting Attachment V of GTE's Avoided Cost Study.

RESPONSE:

Attached are two documents containing the requested information in slightly different formats. The same data is contained in each of the two documents.

The first document, consisting of 80 pages and entitled "GTE Domestic Telephone Operations, Avoided Cost Analysis, Workcenter Results by Account", provides expenses by workcenter and account for 1995. Note that due to the number of records involved, this extract request is based on detail records of \$25,000 or more; records of less than \$25,000 have been excluded. As a result, the total expenses by workcenter shown in Attachment 5 of GTE's Avoided Cost Study vary slightly from the expenses reported in this document.

The second document, consisting of 20 pages and entitled "GTE Modified Avoided Cost Study, Workcenter Costs by USOA Account", provides the same expense data as the first document, organized as used in GTE's Modified Avoided Cost Study by workcenter and account.

**EXHIBIT B - REDACTED
GTE FLORIDA'S REQUEST FOR
CONFIDENTIAL CLASSIFICATION
DOCKET NOS. 960847-TP/960980-TP
LATE-FILED DEPOSITION EXHIBITS
OF DOUGLAS WELLEMAYER
OCTOBER 31, 1996**

DOCUMENT NUMBER-DATE

11653 OCT 31 88

FPSC-RECORDS/REPORTING

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

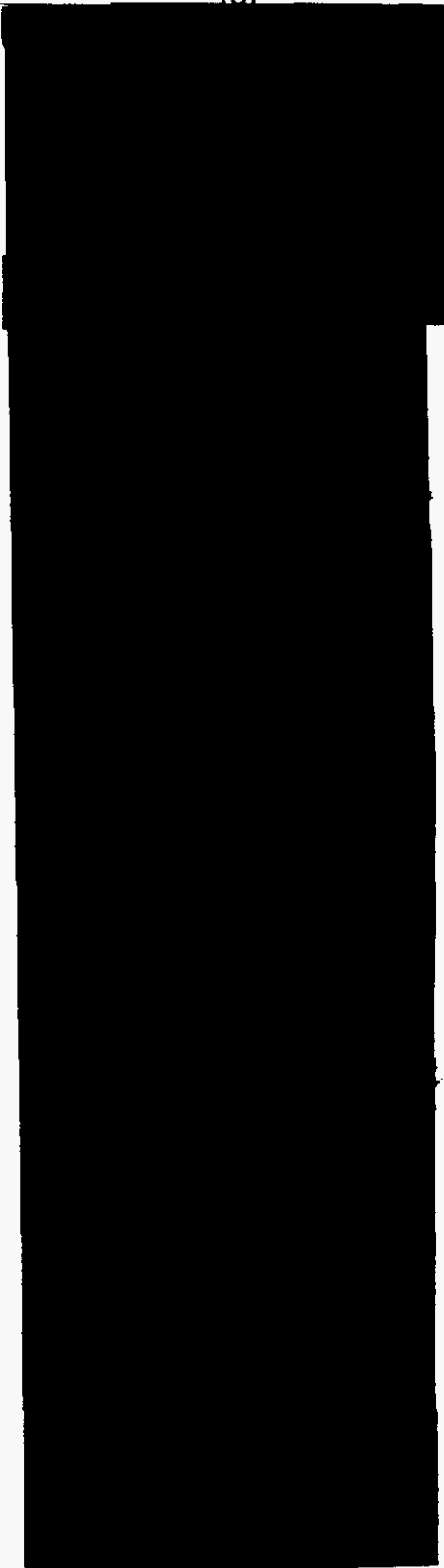
1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
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Note: Due to number of records, detailed accounts under \$25,000 - workcenter - have been excluded. Also, distributions from occupational and functional clearing accounts are defaulted to account "CLRG".


6123	Consumer President
6611	Consumer President
6612	Consumer President
662330	Consumer President
6711	Consumer President
662361	Calling Cards
662362	Calling Cards
6721	Calling Cards
6124	Consumer Programs
6124	Consumer President
6611	Consumer Programs
6612	Consumer Programs
6613	Consumer Programs
6724	Consumer Programs
B400	Consumer Programs
B724	Consumer Programs
B728	Consumer Programs
662391	B&C Unrecoursibles
6622	Secondary Directory Costs
6121	Customer Contact Ctrs
6122	Customer Contact Ctrs
6123	Customer Contact Ctrs
6124	Customer Contact Ctrs
6533	Customer Contact Ctrs
6534	Customer Contact Ctrs
6611	Customer Contact Ctrs
6612	Customer Contact Ctrs
6622	Customer Contact Ctrs
662310	Customer Contact Ctrs
662319	Customer Contact Ctrs
662330	Customer Contact Ctrs
662341	Customer Contact Ctrs
662342	Customer Contact Ctrs
662344	Customer Contact Ctrs
662345	Customer Contact Ctrs
662349	Customer Contact Ctrs
662350	Customer Contact Ctrs

REDACTED



GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
662361	Customer Contact Ctrs	
662362	Customer Contact Ctrs	
662395	Customer Contact Ctrs	
6711	Customer Contact Ctrs	
6721	Customer Contact Ctrs	
6722	Customer Contact Ctrs	
6723	Customer Contact Ctrs	
6724	Customer Contact Ctrs	
6728	Customer Contact Ctrs	
B341	Customer Contact Ctrs	
B612	Customer Contact Ctrs	
B62315	Customer Contact Ctrs	
B62330	Customer Contact Ctrs	
B62341	Customer Contact Ctrs	
B62342	Customer Contact Ctrs	
B728	Customer Contact Ctrs	
CLRG	Customer Contact Ctrs	
6611	Natl Center S&A	
6612	Natl Center S&A	
662330	Natl Center S&A	
662342	Natl Center S&A	
6711	Natl Center S&A	
6722	Natl Center S&A	
6728	Natl Center S&A	
B124	Natl Center S&A	
B724	Natl Center S&A	
6124	Direct Mktg/Complementary Distrib	
6612	Direct Mktg/Complementary Distrib	
6724	Direct Mktg/Complementary Distrib	
6728	Direct Mktg/Complementary Distrib	
B612	Direct Mktg/Complementary Distrib	
6122	NCCSC (Offline)	
6123	NCCSC (Offline)	
6124	NCCSC (Offline)	
6612	NCCSC (Offline)	
662330	NCCSC (Offline)	
662341	NCCSC (Offline)	
662342	NCCSC (Offline)	
662343	NCCSC (Offline)	
662344	NCCSC (Offline)	
662345	NCCSC (Offline)	
362361	NCCSC (Offline)	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
662362	NCCSC (Offline)	
6723	NCCSC (Offline)	
6724	NCCSC (Offline)	
6728	NCCSC (Offline)	
B62360	NCCSC (Offline)	
CLRG	NCCSC (Offline)	
6123	Natl Directory Ctrs	
6124	Natl Directory Ctrs	
6611	Natl Directory Ctrs	
6612	Natl Directory Ctrs	
6622	Natl Directory Ctrs	
662344	Natl Directory Ctrs	
662345	Natl Directory Ctrs	
6723	Natl Directory Ctrs	
6728	Natl Directory Ctrs	
6123	Natl Credit Mgmt	
6124	Natl Credit Mgmt	
6534	Natl Credit Mgmt	
6611	Natl Credit Mgmt	
6612	Natl Credit Mgmt	
662310	Natl Credit Mgmt	
662330	Natl Credit Mgmt	
662345	Natl Credit Mgmt	
662346	Natl Credit Mgmt	
6723	Natl Credit Mgmt	
6724	Natl Credit Mgmt	
6728	Natl Credit Mgmt	
6611	NOREC	
6612	NOREC	
6622	NOREC	
662330	NOREC	
662341	NOREC	
662342	NOREC	
662349	NOREC	
662350	NOREC	
6728	NOREC	
6534	Natl Quality Assurance	
662330	Natl Quality Assurance	
662349	Natl Quality Assurance	
6124	Natl Customer Relations	
6534	Natl Customer Relations	
6611	Natl Customer Relations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6612	Natl Customer Relations	
662330	Natl Customer Relations	
662342	Natl Customer Relations	
662349	Natl Customer Relations	
6722	Natl Customer Relations	
6723	Natl Customer Relations	
6728	Natl Customer Relations	
6612	Payment Agents	
662312	Payment Agents	
662395	Payment Agents	
6612	Customer Info Distribution	
6124	Phone Marts	
6612	Phone Marts	
662330	Phone Marts	
6724	Phone Marts	
6728	Phone Marts	
B612	Phone Marts	
6121	Phone Marts	
6123	Phone Marts	
6124	Phone Marts	
6612	Phone Marts	
662310	Phone Marts	
662330	Phone Marts	
662342	Phone Marts	
662346	Phone Marts	
662362	Phone Marts	
662366	Phone Marts	
6723	Phone Marts	
6724	Phone Marts	
6728	Phone Marts	
B121	Phone Marts	
B300	Phone Marts	
B341	Phone Marts	
B534	Phone Marts	
B611	Phone Marts	
B612	Phone Marts	
B62342	Phone Marts	
B62346	Phone Marts	
B723	Phone Marts	
B728	Phone Marts	
6612	Payment Centers	
662330	Payment Centers	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
662344	Payment Centers	
6728	Payment Centers	
B612	Payment Centers	
6232	Retail BTL Inventory	
B123	Retail BTL Inventory	
B300	Retail BTL Inventory	
B310	Retail BTL Inventory	
B315	Retail BTL Inventory	
B320	Retail BTL Inventory	
B330	Retail BTL Inventory	
B341	Retail BTL Inventory	
B350	Retail BTL Inventory	
B728	Retail BTL Inventory	
6123	Total Pubcom	
6124	Total Pubcom	
6611	Total Pubcom	
6612	Total Pubcom	
6724	Total Pubcom	
6728	Total Pubcom	
6612	Total Pubcom	
B62315	Total Pubcom	
6612	Total Pubcom	
B612	Total Pubcom	
662323	Total Pubcom	
662325	Total Pubcom	
662326	Total Pubcom	
6611	Total Pubcom	
6612	Total Pubcom	
6723	Total Pubcom	
6728	Total Pubcom	
662323	Total Pubcom	
662324	Total Pubcom	
662325	Total Pubcom	
662326	Total Pubcom	
6351	Total Pubcom	
6612	Total Pubcom	
662323	Total Pubcom	
662330	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
6612	Total Pubcom	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
662323	Total Pubcom	
662330	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
662323	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
6612	Total Pubcom	
662323	Total Pubcom	
662330	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
6612	Total Pubcom	
662323	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
6612	Total Pubcom	
6723	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
662310	Total Pubcom	
662323	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
6723	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
6611	Total Pubcom	
662323	Total Pubcom	
662326	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6351	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6123	Total Pubcom	
6351	Total Pubcom	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6611	Total Pubcom	
6612	Total Pubcom	
662395	Total Pubcom	
6723	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6612	Total Pubcom	
662330	Total Pubcom	
662361	Total Pubcom	
6728	Total Pubcom	
CLRG	Total Pubcom	
6612	Total Pubcom	
662312	Total Pubcom	
662330	Total Pubcom	
662361	Total Pubcom	
662395	Total Pubcom	
6728	Total Pubcom	
B300	Total Pubcom	
6612	Total Pubcom	
6728	Total Pubcom	
B122	Total Pubcom	
B124	Total Pubcom	
B300	Total Pubcom	
B340	Total Pubcom	
B341	Total Pubcom	
B410	Total Pubcom	
B612	Total Pubcom	
B62354	Total Pubcom	
B724	Total Pubcom	
6122	Total Pubcom	
6612	Total Pubcom	
B300	Total Pubcom	
B341	Total Pubcom	
B612	Total Pubcom	
B62315	Total Pubcom	
B728	Total Pubcom	
6122	Total Pubcom	
6532	Total Pubcom	
6612	Total Pubcom	
662330	Total Pubcom	
B300	Total Pubcom	
B340	Total Pubcom	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
B341	Total Pubcom	
B410	Total Pubcom	
B534	Total Pubcom	
B612	Total Pubcom	
B62315	Total Pubcom	
B62330	Total Pubcom	
B728	Total Pubcom	
6124	Consumer Product Mgmt	
6611	Consumer Product Mgmt	
6612	Consumer Product Mgmt	
662395	Consumer Product Mgmt	
6711	Consumer Product Mgmt	
6723	Consumer Product Mgmt	
6724	Consumer Product Mgmt	
6728	Consumer Product Mgmt	
B611	Consumer Product Mgmt	
B728	Consumer Product Mgmt	
6611	End User Billing S&A	
662310	End User Billing S&A	
662312	End User Billing S&A	
662317	End User Billing S&A	
662348	End User Billing S&A	
6711	End User Billing S&A	
6721	End User Billing S&A	
6723	End User Billing S&A	
6728	End User Billing S&A	
6124	End User Billing S&A	
662311	End User Billing S&A	
6122	End User Billing S&A	
6123	End User Billing S&A	
6124	End User Billing S&A	
662310	End User Billing S&A	
662362	End User Billing S&A	
6723	End User Billing S&A	
6724	End User Billing S&A	
6728	End User Billing S&A	
6124	End User Billing Data Processing	
6724	End User Billing Data Processing	
6123	Ctrlzd Toll Investigation	
6124	Ctrlzd Toll Investigation	
662310	Ctrlzd Toll Investigation	
662311	Ctrlzd Toll Investigation	

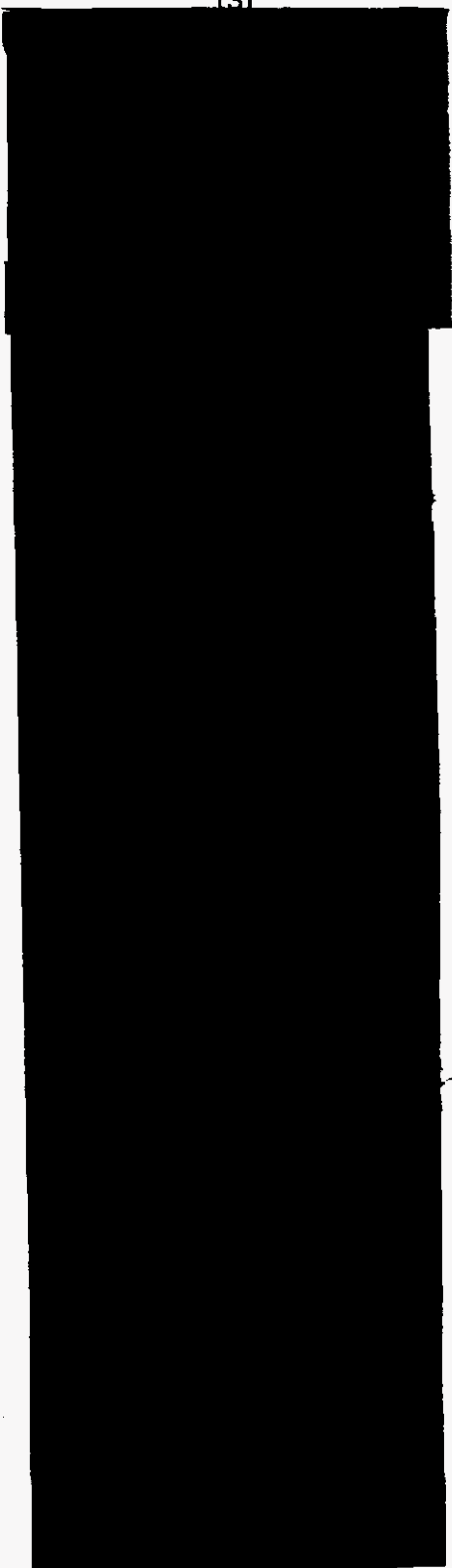
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
6728	Ctrlzd Toll Investigation	
6123	Customer Billing	
6124	Customer Billing	
662310	Customer Billing	
662317	Customer Billing	
662319	Customer Billing	
662345	Customer Billing	
662395	Customer Billing	
6723	Customer Billing	
6724	Customer Billing	
6728	Customer Billing	
6121	Ctrlzd Mail Remittance	
6122	Ctrlzd Mail Remittance	
6123	Ctrlzd Mail Remittance	
6124	Ctrlzd Mail Remittance	
662310	Ctrlzd Mail Remittance	
662321	Ctrlzd Mail Remittance	
662330	Ctrlzd Mail Remittance	
662395	Ctrlzd Mail Remittance	
6723	Ctrlzd Mail Remittance	
6724	Ctrlzd Mail Remittance	
6728	Ctrlzd Mail Remittance	
6123	Bill Distribution	
6124	Bill Distribution	
662310	Bill Distribution	
662312	Bill Distribution	
662330	Bill Distribution	
662345	Bill Distribution	
662346	Bill Distribution	
662349	Bill Distribution	
6723	Bill Distribution	
6728	Bill Distribution	
B62315	Bill Distribution	
B62342	Bill Distribution	
6124	IC E/U Billing	
662351	IC E/U Billing	
662391	IC E/U Billing	
6724	IC E/U Billing	
6122	Billing Systems Support	
6123	Billing Systems Support	
6124	Billing Systems Support	
662310	Billing Systems Support	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6723	Billing Systems Support	
6724	Billing Systems Support	
6728	Billing Systems Support	
6611	Telego	
6612	Telego	
6724	Telego	
B400	Telego	
B611	Telego	
B612	Telego	
6124	Business President	
6611	Business President	
6711	Business President	
6723	Business President	
B728	Business President	
6534	West Branch SOO	
6728	West Branch SOO	
B300	West Branch SOO	
B310	West Branch SOO	
3316	West Branch SOO	
B320	West Branch SOO	
B533	West Branch SOO	
B535	West Branch SOO	
B728	West Branch SOO	
CLRG	West Branch SOO	
6611	New Ventures	
6711	New Ventures	
6122	Business Programs	
6123	Business Programs	
6124	Business Programs	
621210	Business Programs	
6611	Business Programs	
6612	Business Programs	
6613	Business Programs	
6724	Business Programs	
6728	Business Programs	
B400	Business Programs	
6612	Business Programs	
662330	Business Programs	
6123	Busn BTL Inventory	
6351	Busn BTL Inventory	
6612	Busn BTL Inventory	
3728	Busn BTL Inventory	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
B123	Busn BTL Inventory	
B300	Busn BTL Inventory	
B310	Busn BTL Inventory	
B315	Busn BTL Inventory	
B316	Busn BTL Inventory	
B320	Busn BTL Inventory	
B330	Busn BTL Inventory	
B341	Busn BTL Inventory	
B350	Busn BTL Inventory	
B534	Busn BTL Inventory	
B535	Busn BTL Inventory	
B612	Busn BTL Inventory	
B62390	Busn BTL Inventory	
B726	Busn BTL Inventory	
B728	Busn BTL Inventory	
CLRG	Busn BTL Inventory	
6124	Small Business Centers	
6534	Small Business Centers	
6612	Small Business Centers	
662330	Small Business Centers	
6711	Small Business Centers	
6723	Small Business Centers	
6122	Small Business Centers	
6123	Small Business Centers	
6124	Small Business Centers	
6612	Small Business Centers	
6622	Small Business Centers	
662317	Small Business Centers	
662323	Small Business Centers	
662324	Small Business Centers	
662330	Small Business Centers	
662341	Small Business Centers	
662342	Small Business Centers	
662344	Small Business Centers	
662347	Small Business Centers	
662361	Small Business Centers	
662362	Small Business Centers	
6711	Small Business Centers	
6723	Small Business Centers	
6724	Small Business Centers	
6728	Small Business Centers	
3300	Small Business Centers	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
B612	Small Business Centers	
B62330	Small Business Centers	
B62341	Small Business Centers	
B728	Small Business Centers	
CLRG	Small Business Centers	
6122	Small Business Centers	
6612	Small Business Centers	
662341	Small Business Centers	
662342	Small Business Centers	
662361	Small Business Centers	
6728	Small Business Centers	
6612	Small Business Centers	
6121	West Branch S&A	
6122	West Branch S&A	
6124	West Branch S&A	
6534	West Branch S&A	
6535	West Branch S&A	
6612	West Branch S&A	
662330	West Branch S&A	
662341	West Branch S&A	
662347	West Branch S&A	
662349	West Branch S&A	
662395	West Branch S&A	
6711	West Branch S&A	
6723	West Branch S&A	
6728	West Branch S&A	
7370	West Branch S&A	
B122	West Branch S&A	
B123	West Branch S&A	
B124	West Branch S&A	
B300	West Branch S&A	
B310	West Branch S&A	
B316	West Branch S&A	
B320	West Branch S&A	
B330	West Branch S&A	
B534	West Branch S&A	
B535	West Branch S&A	
B612	West Branch S&A	
B62315	West Branch S&A	
B62347	West Branch S&A	
B723	West Branch S&A	
B728	West Branch S&A	

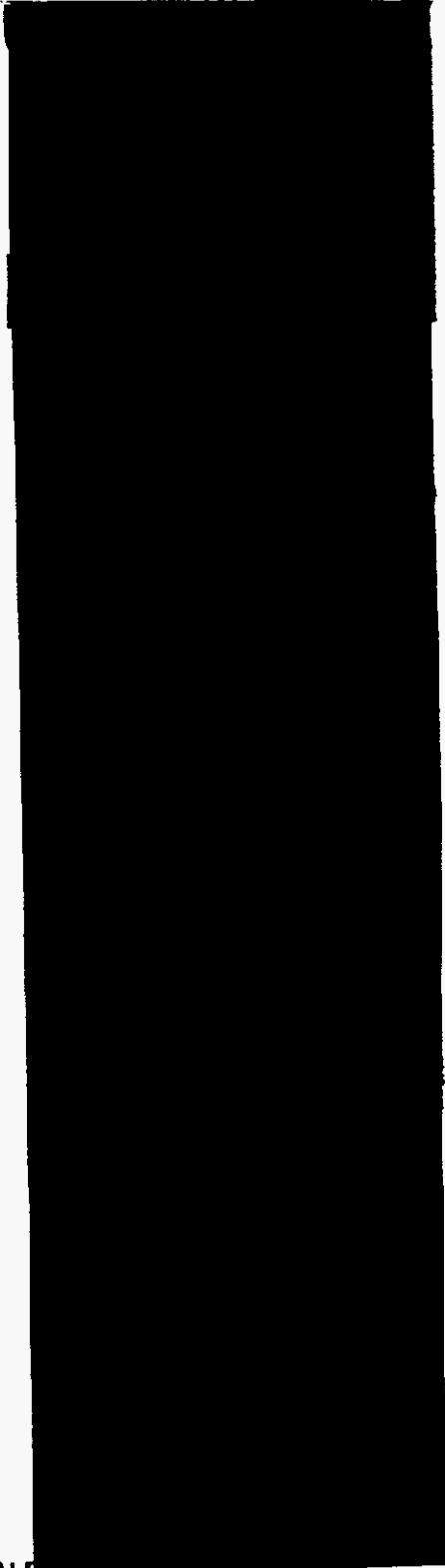
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
CLRG	West Branch S&A	
6123	West Branch Sales	
6612	West Branch Sales	
662341	West Branch Sales	
662361	West Branch Sales	
6723	West Branch Sales	
6728	West Branch Sales	
B112	West Branch Sales	
B123	West Branch Sales	
B300	West Branch Sales	
B310	West Branch Sales	
B534	West Branch Sales	
B612	West Branch Sales	
B723	West Branch Sales	
B728	West Branch Sales	
CLRG	West Branch Sales	
6122	West Branch Contact	
6123	West Branch Contact	
6124	West Branch Contact	
3612	West Branch Contact	
662330	West Branch Contact	
662341	West Branch Contact	
662344	West Branch Contact	
662345	West Branch Contact	
662347	West Branch Contact	
662348	West Branch Contact	
662361	West Branch Contact	
6723	West Branch Contact	
6728	West Branch Contact	
B121	West Branch Contact	
B300	West Branch Contact	
B612	West Branch Contact	
B62341	West Branch Contact	
B728	West Branch Contact	
CLRG	West Branch Contact	
6612	West Branch Mkt Response	
6723	West Branch Mkt Response	
6728	West Branch Mkt Response	
CLRG	West Branch Mkt Response	
6121	West Branch Field Svcs	
6123	West Branch Field Svcs	
6124	West Branch Field Svcs	

REDACTED



GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
6532	West Branch Field Svcs	
6533	West Branch Field Svcs	
6534	West Branch Field Svcs	
6535	West Branch Field Svcs	
6612	West Branch Field Svcs	
662361	West Branch Field Svcs	
6723	West Branch Field Svcs	
6724	West Branch Field Svcs	
6728	West Branch Field Svcs	
B121	West Branch Field Svcs	
B123	West Branch Field Svcs	
B300	West Branch Field Svcs	
B310	West Branch Field Svcs	
B316	West Branch Field Svcs	
B320	West Branch Field Svcs	
B330	West Branch Field Svcs	
B532	West Branch Field Svcs	
B533	West Branch Field Svcs	
B534	West Branch Field Svcs	
B535	West Branch Field Svcs	
B612	West Branch Field Svcs	
B622	West Branch Field Svcs	
B62330	West Branch Field Svcs	
B723	West Branch Field Svcs	
B728	West Branch Field Svcs	
CLRG	West Branch Field Svcs	
6534	West Branch Sales Engineering	
6535	West Branch Sales Engineering	
6612	West Branch Sales Engineering	
6723	West Branch Sales Engineering	
6728	West Branch Sales Engineering	
B116	West Branch Sales Engineering	
B300	West Branch Sales Engineering	
B310	West Branch Sales Engineering	
B534	West Branch Sales Engineering	
B535	West Branch Sales Engineering	
B612	West Branch Sales Engineering	
B62347	West Branch Sales Engineering	
B723	West Branch Sales Engineering	
B728	West Branch Sales Engineering	
B124	West Branch Calnet	
B300	West Branch Calnet	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
B534	West Branch Calnet	
B535	West Branch Calnet	
B62341	West Branch Calnet	
B723	West Branch Calnet	
B728	West Branch Calnet	
6611	West Branch HITS	
6612	West Branch HITS	
B534	West Branch HITS	
B612	West Branch HITS	
B728	West Branch HITS	
6123	East Branch S&A	
6124	East Branch S&A	
6534	East Branch S&A	
6535	East Branch S&A	
6611	East Branch S&A	
6612	East Branch S&A	
662347	East Branch S&A	
662362	East Branch S&A	
6711	East Branch S&A	
6723	East Branch S&A	
6724	East Branch S&A	
6728	East Branch S&A	
B123	East Branch S&A	
B124	East Branch S&A	
B300	East Branch S&A	
B310	East Branch S&A	
B316	East Branch S&A	
B320	East Branch S&A	
B533	East Branch S&A	
B534	East Branch S&A	
B535	East Branch S&A	
B611	East Branch S&A	
B612	East Branch S&A	
B62330	East Branch S&A	
B62347	East Branch S&A	
B711	East Branch S&A	
B723	East Branch S&A	
B726	East Branch S&A	
B728	East Branch S&A	
CLRG	East Branch S&A	
6123	East Branch Sales	
6124	East Branch Sales	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6534	East Branch Sales	
6611	East Branch Sales	
6612	East Branch Sales	
662330	East Branch Sales	
662341	East Branch Sales	
662361	East Branch Sales	
6721	East Branch Sales	
6723	East Branch Sales	
6728	East Branch Sales	
B123	East Branch Sales	
B300	East Branch Sales	
B310	East Branch Sales	
B320	East Branch Sales	
B330	East Branch Sales	
B534	East Branch Sales	
B612	East Branch Sales	
B62341	East Branch Sales	
B723	East Branch Sales	
B728	East Branch Sales	
CLRG	East Branch Sales	
6122	East Branch Contact	
6123	East Branch Contact	
6612	East Branch Contact	
662330	East Branch Contact	
662341	East Branch Contact	
662343	East Branch Contact	
662344	East Branch Contact	
662361	East Branch Contact	
6723	East Branch Contact	
6728	East Branch Contact	
B300	East Branch Contact	
B533	East Branch Contact	
B534	East Branch Contact	
B612	East Branch Contact	
B62341	East Branch Contact	
B62354	East Branch Contact	
B728	East Branch Contact	
CLRG	East Branch Contact	
6535	East Branch Market Response	
6612	East Branch Market Response	
6711	East Branch Market Response	
6723	East Branch Market Response	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
B535	East Branch Market Response	
B612	East Branch Market Response	
CLRG	East Branch Market Response	
6123	East Branch Field Svcs	
6124	East Branch Field Svcs	
6351	East Branch Field Svcs	
6431	East Branch Field Svcs	
6533	East Branch Field Svcs	
6534	East Branch Field Svcs	
6612	East Branch Field Svcs	
662341	East Branch Field Svcs	
6723	East Branch Field Svcs	
6728	East Branch Field Svcs	
B112	East Branch Field Svcs	
B300	East Branch Field Svcs	
B310	East Branch Field Svcs	
B316	East Branch Field Svcs	
B320	East Branch Field Svcs	
9330	East Branch Field Svcs	
B350	East Branch Field Svcs	
B533	East Branch Field Svcs	
B534	East Branch Field Svcs	
B535	East Branch Field Svcs	
B612	East Branch Field Svcs	
B62330	East Branch Field Svcs	
B62347	East Branch Field Svcs	
B721	East Branch Field Svcs	
B723	East Branch Field Svcs	
B728	East Branch Field Svcs	
CLRG	East Branch Field Svcs	
6122	East Branch Sales Engineering	
6123	East Branch Sales Engineering	
6124	East Branch Sales Engineering	
6532	East Branch Sales Engineering	
6534	East Branch Sales Engineering	
6535	East Branch Sales Engineering	
6612	East Branch Sales Engineering	
662347	East Branch Sales Engineering	
6723	East Branch Sales Engineering	
6728	East Branch Sales Engineering	
B300	East Branch Sales Engineering	
3310	East Branch Sales Engineering	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
B316	East Branch Sales Engineering	
B320	East Branch Sales Engineering	
B533	East Branch Sales Engineering	
B534	East Branch Sales Engineering	
B535	East Branch Sales Engineering	
B612	East Branch Sales Engineering	
B62330	East Branch Sales Engineering	
B62341	East Branch Sales Engineering	
B62347	East Branch Sales Engineering	
B723	East Branch Sales Engineering	
B728	East Branch Sales Engineering	
CLRG	East Branch Sales Engineering	
6612	Natl Accounts	
B300	Natl Accounts	
B612	Natl Accounts	
CLRG	Natl Accounts	
6123	Business Ops Support	
6534	Business Ops Support	
6611	Business Ops Support	
6612	Business Ops Support	
6613	Business Ops Support	
662330	Business Ops Support	
662341	Business Ops Support	
6711	Business Ops Support	
6722	Business Ops Support	
6723	Business Ops Support	
6728	Business Ops Support	
B123	Business Ops Support	
B300	Business Ops Support	
B534	Business Ops Support	
B611	Business Ops Support	
B612	Business Ops Support	
B62315	Business Ops Support	
B728	Business Ops Support	
CLRG	Business Ops Support	
6124	Business Ops Support	
B124	Business Ops Support	
B724	Business Ops Support	
6724	Business Ops Support	
6122	Busn Ops & Billing	
6123	Busn Ops & Billing	
6124	Busn Ops & Billing	

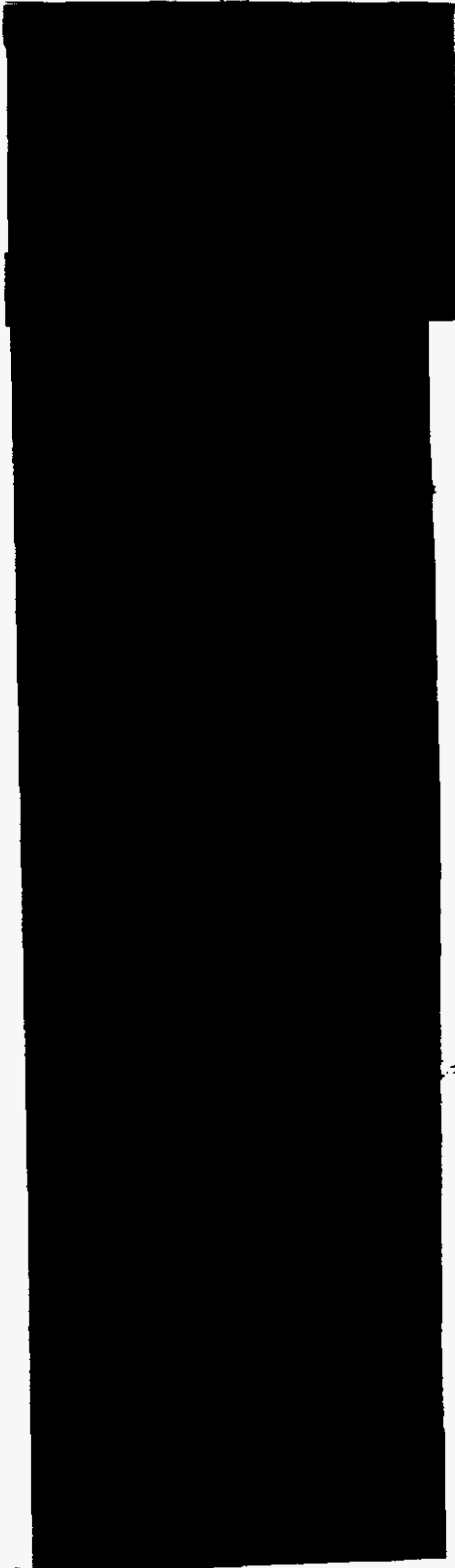
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
6533	Busn Ops & Billing	
6534	Busn Ops & Billing	
6612	Busn Ops & Billing	
662361	Busn Ops & Billing	
6723	Busn Ops & Billing	
6728	Busn Ops & Billing	
B121	Busn Ops & Billing	
B122	Busn Ops & Billing	
B123	Busn Ops & Billing	
B124	Busn Ops & Billing	
B300	Busn Ops & Billing	
B310	Busn Ops & Billing	
B320	Busn Ops & Billing	
B533	Busn Ops & Billing	
B534	Busn Ops & Billing	
B535	Busn Ops & Billing	
B612	Busn Ops & Billing	
B62315	Busn Ops & Billing	
962330	Busn Ops & Billing	
B62341	Busn Ops & Billing	
B721	Busn Ops & Billing	
B723	Busn Ops & Billing	
B728	Busn Ops & Billing	
CLRG	Busn Ops & Billing	
6123	Busn Product Management	
6124	Busn Product Management	
6611	Busn Product Management	
6612	Busn Product Management	
6711	Busn Product Management	
6723	Busn Product Management	
6724	Busn Product Management	
6728	Busn Product Management	
B611	Busn Product Management	
B612	Busn Product Management	
B728	Busn Product Management	
6124	Marketing Services	
6611	Marketing Services	
6612	Marketing Services	
6711	Marketing Services	
6722	Marketing Services	
6723	Marketing Services	
6724	Marketing Services	

REDACTED



GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6725	Marketing Services	
6728	Marketing Services	
B611	Marketing Services	
B724	Marketing Services	
6123	Product Marketing	
6124	Product Marketing	
6611	Product Marketing	
6612	Product Marketing	
6613	Product Marketing	
6622	Product Marketing	
662330	Product Marketing	
6711	Product Marketing	
6723	Product Marketing	
6728	Product Marketing	
B611	Product Marketing	
B613	Product Marketing	
6612	Advertising	
6613	Advertising	
662312	Advertising	
662330	Advertising	
6722	Advertising	
B612	Advertising	
B613	Advertising	
B724	Advertising	
6124	Carrier President	
6611	Carrier President	
6612	Carrier President	
662310	Carrier President	
662317	Carrier President	
662343	Carrier President	
6711	Carrier President	
6721	Carrier President	
6723	Carrier President	
621214	Carrier Programs	
6724	Carrier Programs	
6728	Carrier Programs	
6123	Carrier Ordering & Billing S&A	
6124	Carrier Ordering & Billing S&A	
6534	Carrier Ordering & Billing S&A	
6611	Carrier Ordering & Billing S&A	
6612	Carrier Ordering & Billing S&A	
662310	Carrier Ordering & Billing S&A	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
662317	Carrier Ordering & Billing S&A	
662343	Carrier Ordering & Billing S&A	
6711	Carrier Ordering & Billing S&A	
6723	Carrier Ordering & Billing S&A	
6724	Carrier Ordering & Billing S&A	
6728	Carrier Ordering & Billing S&A	
6533	Natl Access Order & Billing Ctrs	
662330	Natl Access Order & Billing Ctrs	
662343	Natl Access Order & Billing Ctrs	
6728	Natl Access Order & Billing Ctrs	
662343	Natl Access Order & Billing Ctrs	
662348	Natl Access Order & Billing Ctrs	
6728	Natl Access Order & Billing Ctrs	
662343	Natl Access Order & Billing Ctrs	
662348	Natl Access Order & Billing Ctrs	
6612	Natl Access Order & Billing Ctrs	
662328	Natl Access Order & Billing Ctrs	
662343	Natl Access Order & Billing Ctrs	
662348	Natl Access Order & Billing Ctrs	
6728	Natl Access Order & Billing Ctrs	
662343	Natl Access Order & Billing Ctrs	
662348	Natl Access Order & Billing Ctrs	
6728	Natl Access Order & Billing Ctrs	
662310	Natl Access Order & Billing Ctrs	
662317	Natl Access Order & Billing Ctrs	
662343	Natl Access Order & Billing Ctrs	
662348	Natl Access Order & Billing Ctrs	
662330	Natl Access Order & Billing Ctrs	
662343	Natl Access Order & Billing Ctrs	
662348	Natl Access Order & Billing Ctrs	
6728	Natl Access Order & Billing Ctrs	
662310	Natl Access Order & Billing Ctrs	
662343	Natl Access Order & Billing Ctrs	
662348	Natl Access Order & Billing Ctrs	
6728	Natl Access Order & Billing Ctrs	
6612	Natl Access Subscription Svcs	
6728	Natl Access Subscription Svcs	
6122	Natl Carrier Billing	
6123	Natl Carrier Billing	
6124	Natl Carrier Billing	
662310	Natl Carrier Billing	
362317	Natl Carrier Billing	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
662348	Natl Carrier Billing	
6723	Natl Carrier Billing	
6724	Natl Carrier Billing	
6728	Natl Carrier Billing	
B62315	Natl Carrier Billing	
6123	Carrier Product Mgmt	
6124	Carrier Product Mgmt	
6220	Carrier Product Mgmt	
6611	Carrier Product Mgmt	
6612	Carrier Product Mgmt	
6613	Carrier Product Mgmt	
662310	Carrier Product Mgmt	
662317	Carrier Product Mgmt	
6711	Carrier Product Mgmt	
6712	Carrier Product Mgmt	
6722	Carrier Product Mgmt	
6723	Carrier Product Mgmt	
6724	Carrier Product Mgmt	
6728	Carrier Product Mgmt	
B611	Carrier Product Mgmt	
B724	Carrier Product Mgmt	
B727	Carrier Product Mgmt	
B728	Carrier Product Mgmt	
6123	Carrier Sales	
6124	Carrier Sales	
6532	Carrier Sales	
6611	Carrier Sales	
6612	Carrier Sales	
662311	Carrier Sales	
662343	Carrier Sales	
662348	Carrier Sales	
6711	Carrier Sales	
6712	Carrier Sales	
6723	Carrier Sales	
6728	Carrier Sales	
B612	Carrier Sales	
6123	Carrier Ops Support	
6124	Carrier Ops Support	
6611	Carrier Ops Support	
6612	Carrier Ops Support	
662310	Carrier Ops Support	
662317	Carrier Ops Support	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
662343	Carrier Ops Support	
6723	Carrier Ops Support	
6724	Carrier Ops Support	
6728	Carrier Ops Support	
6123	Carrier Systems	
6124	Carrier Systems	
6612	Carrier Systems	
6724	Carrier Systems	
6728	Carrier Systems	
6124	Video	
6534	Video	
6535	Video	
6611	Video	
6612	Video	
662327	Video	
6711	Video	
6712	Video	
6721	Video	
6723	Video	
6724	Video	
6725	Video	
6728	Video	
B727	Video	
6121	MTC	
6123	MTC	
6124	MTC	
621210	MTC	
6220	MTC	
6231	MTC	
6232	MTC	
6351	MTC	
6423	MTC	
6512	MTC	
6531	MTC	
6532	MTC	
6533	MTC	
6534	MTC	
6535	MTC	
6540	MTC	
6611	MTC	
6612	MTC	
6613	MTC	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6621	MTC	
6622	MTC	
662310	MTC	
662312	MTC	
662330	MTC	
662331	MTC	
662332	MTC	
662341	MTC	
662342	MTC	
662344	MTC	
662345	MTC	
6711	MTC	
6721	MTC	
6722	MTC	
6723	MTC	
6724	MTC	
6725	MTC	
6726	MTC	
6728	MTC	
B300	MTC	
B310	MTC	
B320	MTC	
B330	MTC	
B340	MTC	
B341	MTC	
B534	MTC	
CLRG	MTC	
621211	International	
6231	International	
6232	International	
6425	International	
6532	International	
6540	International	
6611	International	
6612	International	
662332	International	
662353	International	
6711	International	
6721	International	
6722	International	
6723	International	
3728	International	

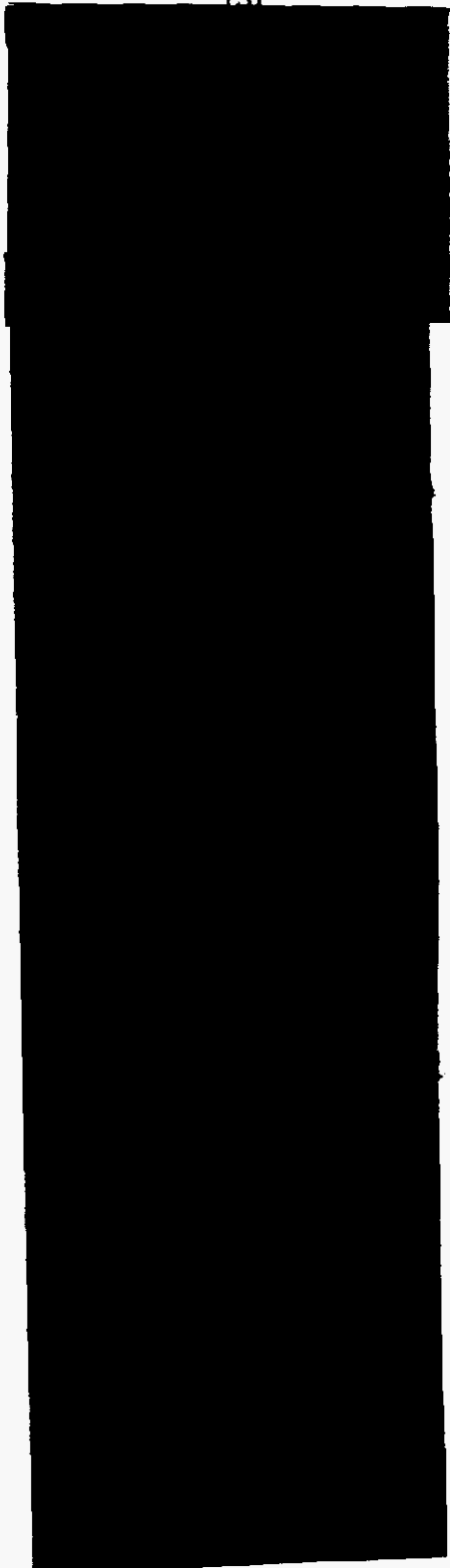
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
B121	International	
B300	International	
B310	International	
B400	International	
B534	International	
B612	International	
CLRG	International	
6124	Region Ops S&A	
6534	Region Ops S&A	
6611	Region Ops S&A	
662330	Region Ops S&A	
6711	Region Ops S&A	
6721	Region Ops S&A	
6723	Region Ops S&A	
7370	Region Ops S&A	
CLRG	Region Ops S&A	
6121	Region Ops S&A	
6123	Region Ops S&A	
6124	Region Ops S&A	
6231	Region Ops S&A	
6232	Region Ops S&A	
6421	Region Ops S&A	
6534	Region Ops S&A	
6535	Region Ops S&A	
6711	Region Ops S&A	
6721	Region Ops S&A	
6722	Region Ops S&A	
6723	Region Ops S&A	
6728	Region Ops S&A	
7370	Region Ops S&A	
B231	Region Ops S&A	
B232	Region Ops S&A	
B300	Region Ops S&A	
CLRG	Region Ops S&A	
6124	Region Ops S&A	
6711	Region Ops S&A	
6723	Region Ops S&A	
6728	Region Ops S&A	
CLRG	Region Ops S&A	
6232	Region Ops S&A	
6425	Region Ops S&A	
6711	Region Ops S&A	

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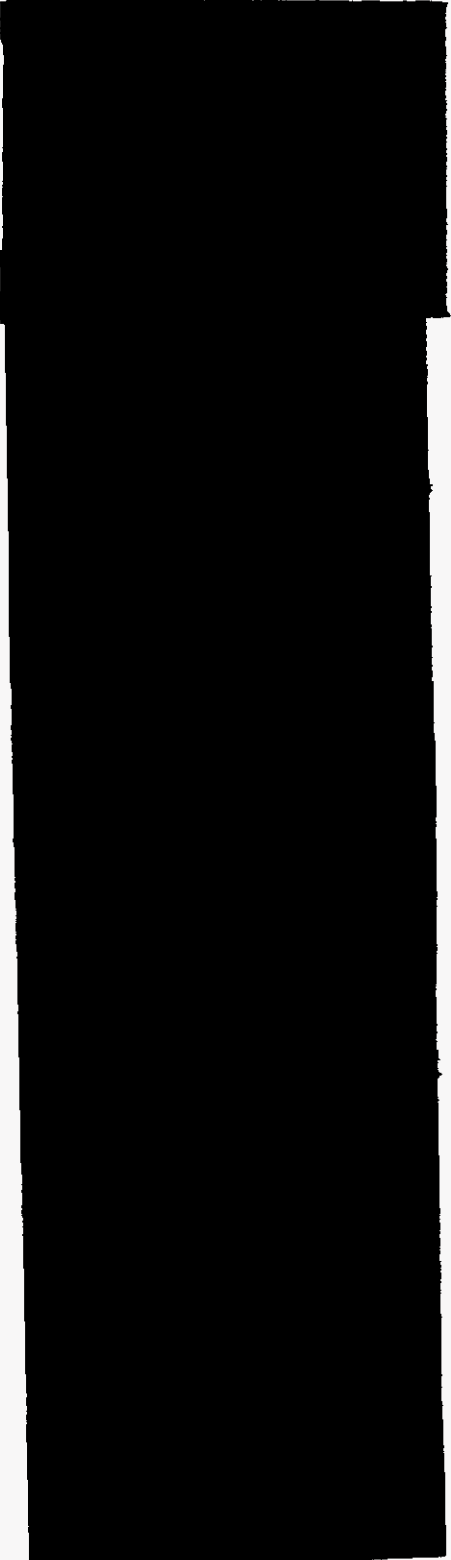


GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
6723	Region Ops S&A	
6724	Region Ops S&A	
6728	Region Ops S&A	
B320	Region Ops S&A	
B724	Region Ops S&A	
6121	Region Ops S&A	
6122	Region Ops S&A	
6124	Region Ops S&A	
6215	Region Ops S&A	
6351	Region Ops S&A	
6421	Region Ops S&A	
6423	Region Ops S&A	
6535	Region Ops S&A	
6611	Region Ops S&A	
6711	Region Ops S&A	
6722	Region Ops S&A	
6723	Region Ops S&A	
6728	Region Ops S&A	
B300	Region Ops S&A	
CLRG	Region Ops S&A	
6422	Region Ops S&A	
6711	Region Ops S&A	
6723	Region Ops S&A	
B300	Region Ops S&A	
CLRG	Region Ops S&A	
6123	Region Ops S&A	
6124	Region Ops S&A	
6351	Region Ops S&A	
6540	Region Ops S&A	
662330	Region Ops S&A	
6711	Region Ops S&A	
6728	Region Ops S&A	
CLRG	Region Ops S&A	
6123	Region Ops S&A	
6124	Region Ops S&A	
6711	Region Ops S&A	
6728	Region Ops S&A	
CLRG	Region Ops S&A	
6423	Region Ops S&A	
6711	Region Ops S&A	
6723	Region Ops S&A	
6728	Region Ops S&A	

REDACTED



GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
CLRG	Region Ops S&A	
6711	Region Ops S&A	
6722	Region Ops S&A	
6723	Region Ops S&A	
6728	Region Ops S&A	
CLRG	Region Ops S&A	
6124	Region Ops S&A	
6534	Region Ops S&A	
6611	Region Ops S&A	
5711	Region Ops S&A	
6721	Region Ops S&A	
6123	Region Ops S&A	
6124	Region Ops S&A	
621210	Region Ops S&A	
6423	Region Ops S&A	
6532	Region Ops S&A	
6711	Region Ops S&A	
6534	Region Public Affairs	
CLRG	Region Public Affairs	
6612	Region Public Affairs	
6711	Region Public Affairs	
6722	Region Public Affairs	
6723	Region Public Affairs	
6728	Region Public Affairs	
7370	Region Public Affairs	
6722	Region Public Affairs	
7370	Region Public Affairs	
6612	Region Public Affairs	
6722	Region Public Affairs	
6723	Region Public Affairs	
6728	Region Public Affairs	
7370	Region Public Affairs	
662347	Region Public Affairs	
6721	Region Public Affairs	
6722	Region Public Affairs	
6728	Region Public Affairs	
7370	Region Public Affairs	
6722	Region Public Affairs	
6723	Region Public Affairs	
7370	Region Public Affairs	
6722	Region Public Affairs	
6723	Region Public Affairs	
7370	Region Public Affairs	
6722	Region Public Affairs	
6723	Region Public Affairs	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6728	Region Public Affairs	
7370	Region Public Affairs	
6722	Region Public Affairs	
6723	Region Public Affairs	
6728	Region Public Affairs	
7370	Region Public Affairs	
662347	Region Public Affairs	
6722	Region Public Affairs	
7370	Region Public Affairs	
6722	Region Public Affairs	
7370	Region Public Affairs	
6123	Region Public Affairs	
6722	Region Public Affairs	
7370	Region Public Affairs	
6421	Network Construct S&A	
6724	Network Construct S&A	
CLRG	Network Construct S&A	
CLRG	Network Construct S&A	
6723	Network Construct S&A	
CLRG	Network Construct S&A	
6423	Network Construct S&A	
6534	Network Construct S&A	
6535	Network Construct S&A	
6723	Network Construct S&A	
6724	Network Construct S&A	
CLRG	Network Construct S&A	
6728	Network Construct S&A	
CLRG	Network Construct S&A	
6534	Network Construct S&A	
CLRG	Network Construct S&A	
6535	Network Construct S&A	
CLRG	Network Construct S&A	
CLRG	Network Construct S&A	
6422	Network Construct S&A	
CLRG	Network Construct S&A	
6121	Operations Centers	
6123	Operations Centers	
6124	Operations Centers	
6411	Operations Centers	
6534	Operations Centers	
6723	Operations Centers	
3724	Operations Centers	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
6728	Operations Centers	
CLRG	Operations Centers	
6123	Operations Centers	
6124	Operations Centers	
6723	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
CLRG	Operations Centers	
6411	Operations Centers	
6421	Operations Centers	
6423	Operations Centers	
6441	Operations Centers	
6535	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
CLRG	Operations Centers	
6122	Operations Centers	
6124	Operations Centers	
6534	Operations Centers	
6535	Operations Centers	
6721	Operations Centers	
6723	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
CLRG	Operations Centers	
6123	Operations Centers	
6124	Operations Centers	
6534	Operations Centers	
6535	Operations Centers	
6721	Operations Centers	
6723	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
CLRG	Operations Centers	
6123	Operations Centers	
6124	Operations Centers	
6411	Operations Centers	
6421	Operations Centers	
6422	Operations Centers	
6423	Operations Centers	
6441	Operations Centers	
6533	Operations Centers	



REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
6534	Operations Centers	
6535	Operations Centers	
6721	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
B300	Operations Centers	
B422	Operations Centers	
CLRG	Operations Centers	
6123	Operations Centers	
6124	Operations Centers	
6423	Operations Centers	
6535	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
CLRG	Operations Centers	
6123	Operations Centers	
6124	Operations Centers	
6411	Operations Centers	
6423	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
CLRG	Operations Centers	
6123	Operations Centers	
6124	Operations Centers	
6535	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
CLRG	Operations Centers	
6124	Operations Centers	
6724	Operations Centers	
6728	Operations Centers	
CLRG	Operations Centers	
6123	COE Construction	
621210	COE Construction	
6423	COE Construction	
6534	COE Construction	
6723	COE Construction	
6728	COE Construction	
CLRG	COE Construction	
6534	COE Construction	
6723	COE Construction	
6728	COE Construction	

REDACTED

GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
B300	COE Construction	
CLRG	COE Construction	
621210	COE Construction	
6728	COE Construction	
CLRG	COE Construction	
6123	COE Construction	
621210	COE Construction	
6231	COE Construction	
6534	COE Construction	
6723	COE Construction	
6728	COE Construction	
CLRG	COE Construction	
621210	COE Construction	
6232	COE Construction	
6534	COE Construction	
6728	COE Construction	
B300	COE Construction	
CLRG	COE Construction	
621210	COE Construction	
6215	COE Construction	
6232	COE Construction	
6534	COE Construction	
6723	COE Construction	
6728	COE Construction	
CLRG	COE Construction	
621210	COE Construction	
6215	COE Construction	
6232	COE Construction	
6534	COE Construction	
6728	COE Construction	
CLRG	COE Construction	
621210	COE Construction	
6215	COE Construction	
6232	COE Construction	
6534	COE Construction	
6728	COE Construction	
CLRG	COE Construction	
6728	COE Construction	
CLRG	COE Construction	

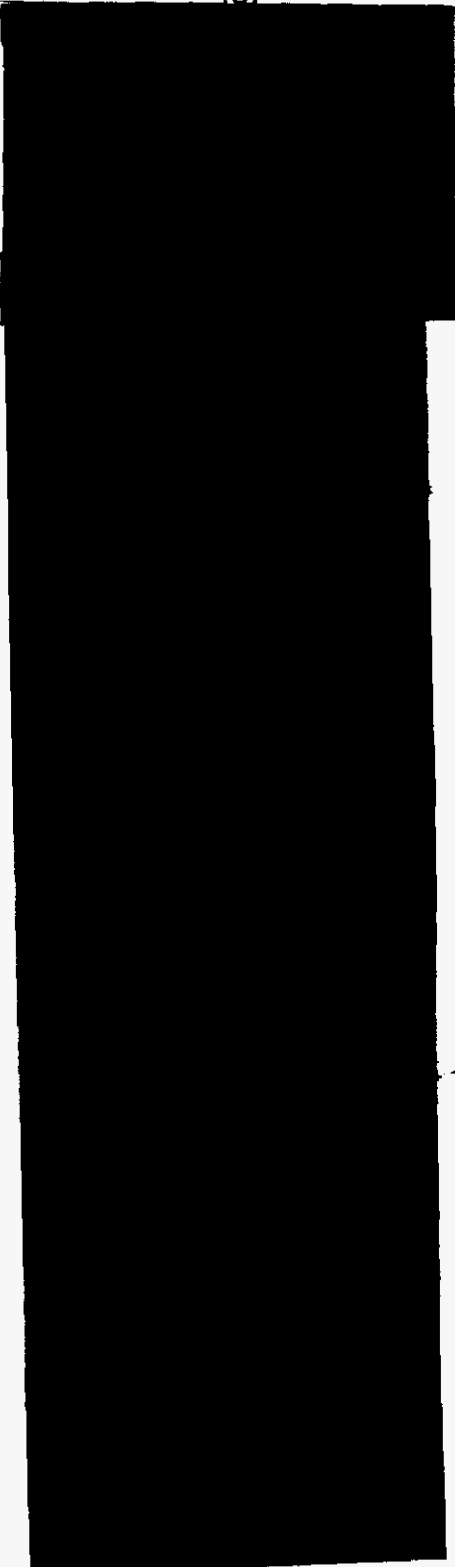
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
6122	OSP Engineering	
6123	OSP Engineering	
6411	OSP Engineering	
6421	OSP Engineering	
6422	OSP Engineering	
6423	OSP Engineering	
6441	OSP Engineering	
6535	OSP Engineering	
6723	OSP Engineering	
6728	OSP Engineering	
B411	OSP Engineering	
CLRG	OSP Engineering	
6123	OSP Engineering	
6411	OSP Engineering	
6535	OSP Engineering	
6723	OSP Engineering	
6728	OSP Engineering	
CLRG	OSP Engineering	
6411	OSP Engineering	
6421	OSP Engineering	
6535	OSP Engineering	
6728	OSP Engineering	
B300	OSP Engineering	
CLRG	OSP Engineering	
6123	OSP Engineering	
6411	OSP Engineering	
6423	OSP Engineering	
6532	OSP Engineering	
6534	OSP Engineering	
6535	OSP Engineering	
6723	OSP Engineering	
6728	OSP Engineering	
B300	OSP Engineering	
CLRG	OSP Engineering	
6123	OSP Engineering	
6532	OSP Engineering	
6534	OSP Engineering	
6535	OSP Engineering	
6723	OSP Engineering	
6728	OSP Engineering	
B300	OSP Engineering	
CLRG	OSP Engineering	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
6123	OSP Engineering	
6124	OSP Engineering	
6423	OSP Engineering	
6441	OSP Engineering	
6532	OSP Engineering	
6534	OSP Engineering	
6535	OSP Engineering	
6723	OSP Engineering	
6728	OSP Engineering	
B300	OSP Engineering	
B423	OSP Engineering	
B535	OSP Engineering	
CLRG	OSP Engineering	
6123	OSP Engineering	
6411	OSP Engineering	
6421	OSP Engineering	
6423	OSP Engineering	
6532	OSP Engineering	
6535	OSP Engineering	
6723	OSP Engineering	
6728	OSP Engineering	
B300	OSP Engineering	
CLRG	OSP Engineering	
6123	OSP Engineering	
6124	OSP Engineering	
6535	OSP Engineering	
6728	OSP Engineering	
CLRG	OSP Engineering	
6123	OSP Engineering	
6421	OSP Engineering	
6423	OSP Engineering	
6728	OSP Engineering	
CLRG	OSP Engineering	
6123	OSP Engineering	
6423	OSP Engineering	
6728	OSP Engineering	
CLRG	OSP Engineering	
6121	OSP Construction	
6122	OSP Construction	
6421	OSP Construction	
6422	OSP Construction	
6534	OSP Construction	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
6121	OSP Construction	
6123	OSP Construction	
6411	OSP Construction	
6421	OSP Construction	
6423	OSP Construction	
6534	OSP Construction	
6723	OSP Construction	
6728	OSP Construction	
B300	OSP Construction	
CLRG	OSP Construction	
6121	OSP Construction	
6123	OSP Construction	
6411	OSP Construction	
6421	OSP Construction	
6422	OSP Construction	
6423	OSP Construction	
6431	OSP Construction	
6441	OSP Construction	
6534	OSP Construction	
6535	OSP Construction	
6723	OSP Construction	
6728	OSP Construction	
B300	OSP Construction	
CLRG	OSP Construction	
621210	OSP Construction	
6421	OSP Construction	
6423	OSP Construction	
6728	OSP Construction	
B300	OSP Construction	
B310	OSP Construction	
CLRG	OSP Construction	
6121	OSP Construction	
6123	OSP Construction	
6411	OSP Construction	
6421	OSP Construction	
6422	OSP Construction	
6423	OSP Construction	
6431	OSP Construction	
6441	OSP Construction	
6534	OSP Construction	
6728	OSP Construction	
3300	OSP Construction	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
CLRG	OSP Construction	
6121	OSP Construction	
6421	OSP Construction	
6422	OSP Construction	
6423	OSP Construction	
6441	OSP Construction	
6534	OSP Construction	
6723	OSP Construction	
6728	OSP Construction	
B300	OSP Construction	
CLRG	OSP Construction	
6411	OSP Cons/Eng Support	
CLRG	OSP Cons/Eng Support	
6123	OSP Cons/Eng Support	
6535	OSP Cons/Eng Support	
CLRG	OSP Cons/Eng Support	
6121	OSP Cons/Eng Support	
6421	OSP Cons/Eng Support	
6423	OSP Cons/Eng Support	
6532	OSP Cons/Eng Support	
6534	OSP Cons/Eng Support	
6535	OSP Cons/Eng Support	
CLRG	OSP Cons/Eng Support	
B300	OSP Cons/Eng Support	
CLRG	OSP Cons/Eng Support	
6421	OSP Cons/Eng Support	
6728	OSP Cons/Eng Support	
CLRG	OSP Cons/Eng Support	
CLRG	OSP Cons/Eng Support	
CLRG	OSP Cons/Eng Support	
CLRG	OSP Cons/Eng Support	
6535	Project Management	
6728	Project Management	
CLRG	Project Management	
6723	Project Management	
6728	Project Management	
CLRG	Project Management	
6534	Project Management	
CLRG	Project Management	
6728	Project Management	
CLRG	Project Management	
CLRG	Project Management	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6723	Project Management	
B300	Project Management	
CLRG	Project Management	
6533	Project Management	
6535	Project Management	
CLRG	Project Management	
CLRG	Project Management	
CLRG	Project Management	
CLRG	Project Management	
6411	Pole Contacts	
6421	Pole Contacts	
6422	Pole Contacts	
6411	Pole Contacts	
6411	Pole Contacts	
6423	Pole Contacts	
6411	Pole Contacts	
6423	Pole Contacts	
6441	Pole Contacts	
3728	Pole Contacts	
6411	Pole Contacts	
6535	Pole Contacts	
6411	Pole Contacts	
6411	Pole Contacts	
6441	Pole Contacts	
6411	Pole Contacts	
6534	Ntwk Construct-VDT	
CLRG	Ntwk Construct-VDT	
6123	Service Centers	
6532	Service Centers	
6533	Service Centers	
6723	Service Centers	
6728	Service Centers	
B300	Service Centers	
B532	Service Centers	
CLRG	Service Centers	
6122	Service Centers	
6123	Service Centers	
6532	Service Centers	
6533	Service Centers	
6534	Service Centers	
662330	Service Centers	
723	Service Centers	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6728	Service Centers	
B300	Service Centers	
B533	Service Centers	
CLRG	Service Centers	
6532	Service Centers	
6533	Service Centers	
6534	Service Centers	
662349	Service Centers	
6723	Service Centers	
6728	Service Centers	
B300	Service Centers	
CLRG	Service Centers	
6123	Service Centers	
6124	Service Centers	
6532	Service Centers	
6533	Service Centers	
6534	Service Centers	
662362	Service Centers	
662395	Service Centers	
6711	Service Centers	
6723	Service Centers	
6728	Service Centers	
B300	Service Centers	
CLRG	Service Centers	
6532	Service Centers	
6533	Service Centers	
6534	Service Centers	
6728	Service Centers	
B300	Service Centers	
CLRG	Service Centers	
6423	Service Centers	
6532	Service Centers	
6533	Service Centers	
6534	Service Centers	
662330	Service Centers	
662349	Service Centers	
6711	Service Centers	
6721	Service Centers	
6723	Service Centers	
6728	Service Centers	
B300	Service Centers	
CLRG	Service Centers	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6123	Service Centers	
6532	Service Centers	
6533	Service Centers	
6534	Service Centers	
662330	Service Centers	
6723	Service Centers	
6728	Service Centers	
B300	Service Centers	
B533	Service Centers	
CLRG	Service Centers	
6121	Service Centers	
6123	Service Centers	
6124	Service Centers	
6532	Service Centers	
6533	Service Centers	
6534	Service Centers	
6728	Service Centers	
CLRG	Service Centers	
6123	Service Centers	
6532	Service Centers	
6533	Service Centers	
6534	Service Centers	
662330	Service Centers	
6723	Service Centers	
6728	Service Centers	
B300	Service Centers	
B533	Service Centers	
B62342	Service Centers	
CLRG	Service Centers	
6121	Service Centers	
6124	Service Centers	
6532	Service Centers	
6534	Service Centers	
6723	Service Centers	
6728	Service Centers	
CLRG	Service Centers	
6123	Network Reliability	
6124	Network Reliability	
621210	Network Reliability	
6220	Network Reliability	
6231	Network Reliability	
.232	Network Reliability	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
6362	Network Reliability	
6532	Network Reliability	
6534	Network Reliability	
6723	Network Reliability	
6724	Network Reliability	
6728	Network Reliability	
B341	Network Reliability	
CLRG	Network Reliability	
6123	Network Reliability	
6211	Network Reliability	
621210	Network Reliability	
6534	Network Reliability	
6723	Network Reliability	
6728	Network Reliability	
CLRG	Network Reliability	
6123	Network Reliability	
6124	Network Reliability	
6534	Network Reliability	
6728	Network Reliability	
CLRG	Network Reliability	
6121	Network Reliability	
6123	Network Reliability	
6124	Network Reliability	
621210	Network Reliability	
6232	Network Reliability	
6533	Network Reliability	
6534	Network Reliability	
6723	Network Reliability	
6728	Network Reliability	
CLRG	Network Reliability	
621210	Network Reliability	
621218	Network Reliability	
6220	Network Reliability	
6232	Network Reliability	
6534	Network Reliability	
6711	Network Reliability	
6728	Network Reliability	
B300	Network Reliability	
B534	Network Reliability	
CLRG	Network Reliability	
621210	Network Reliability	
6231	Network Reliability	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
6232	Network Reliability	
6532	Network Reliability	
6533	Network Reliability	
6534	Network Reliability	
6728	Network Reliability	
B300	Network Reliability	
CLRG	Network Reliability	
621210	Network Reliability	
6534	Network Reliability	
6728	Network Reliability	
CLRG	Network Reliability	
621210	Network Reliability	
6534	Network Reliability	
6728	Network Reliability	
CLRG	Network Reliability	
6533	Network Reliability	
6534	Network Reliability	
B300	Network Reliability	
CLRG	Network Reliability	
621210	Network Reliability	
6232	Network Reliability	
6411	Network Reliability	
6534	Network Reliability	
6728	Network Reliability	
B300	Network Reliability	
CLRG	Network Reliability	
6232	Network Reliability	
6533	Network Reliability	
6534	Network Reliability	
6723	Network Reliability	
6724	Network Reliability	
6728	Network Reliability	
B300	Network Reliability	
CLRG	Network Reliability	
CLRG	Network Reliability	
6534	Network Reliability	
6728	Network Reliability	
B300	Network Reliability	
CLRG	Network Reliability	
6534	Network Reliability	
6723	Network Reliability	
3728	Network Reliability	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
CLRG	Network Reliability	
6123	Network Reliability	
621210	Network Reliability	
621213	Network Reliability	
6231	Network Reliability	
6232	Network Reliability	
6362	Network Reliability	
6534	Network Reliability	
6723	Network Reliability	
6728	Network Reliability	
B300	Network Reliability	
CLRG	Network Reliability	
CLRG	Work Equipment	
6421	Work Equipment	
CLRG	Work Equipment	
CLRG	Work Equipment	
6123	IT/Field Svcs	
6124	IT/Field Svcs	
5728	IT/Field Svcs	
B300	IT/Field Svcs	
CLRG	IT/Field Svcs	
CLRG	IT/Field Svcs	
6124	IT/Field Svcs	
6724	IT/Field Svcs	
6728	IT/Field Svcs	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6121	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6121	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
3534	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6121	Customer Operations	
6422	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6122	Customer Operations	
6421	Customer Operations	
6441	Customer Operations	
6534	Customer Operations	
3711	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
6723	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
B300	Customer Operations	
CLRG	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
CLRG	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6232	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
321210	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6532	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
662330	Customer Operations	
6711	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6441	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6123	Customer Operations	
6422	Customer Operations	
6441	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6231	Customer Operations	
6534	Customer Operations	
6722	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6215	Customer Operations	
6231	Customer Operations	
6534	Customer Operations	
6722	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6351	Customer Operations	
662323	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6215	Customer Operations	
6232	Customer Operations	
6422	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
662349	Customer Operations	
6722	Customer Operations	
6723	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	

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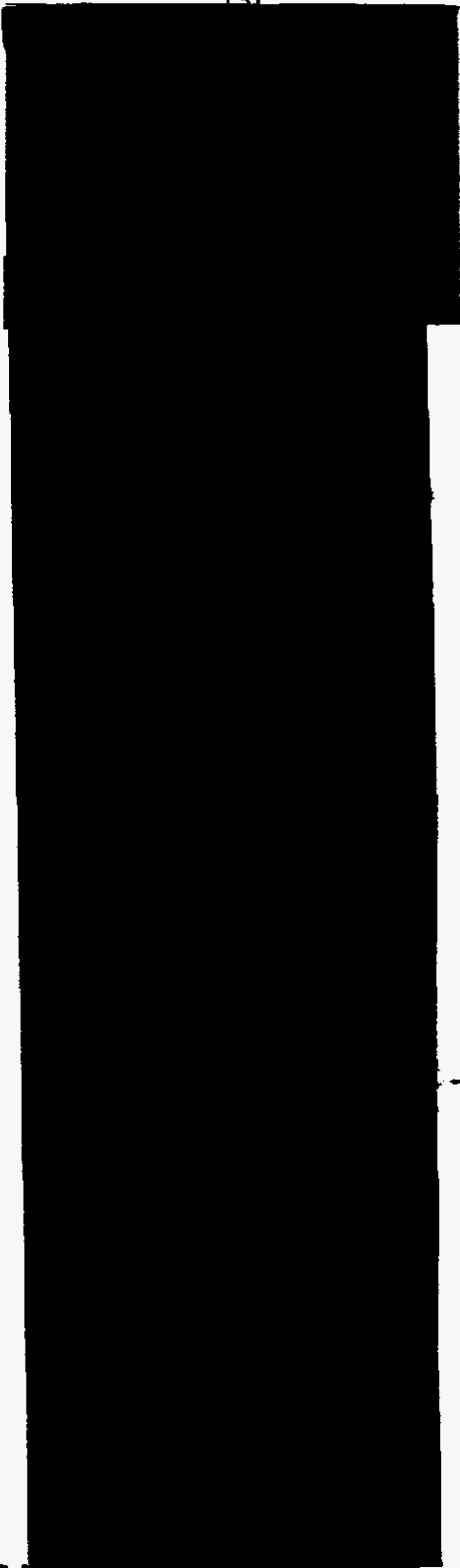
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6441	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
B330	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6215	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6124	Customer Operations	
621210	Customer Operations	
6215	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6441	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6441	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	

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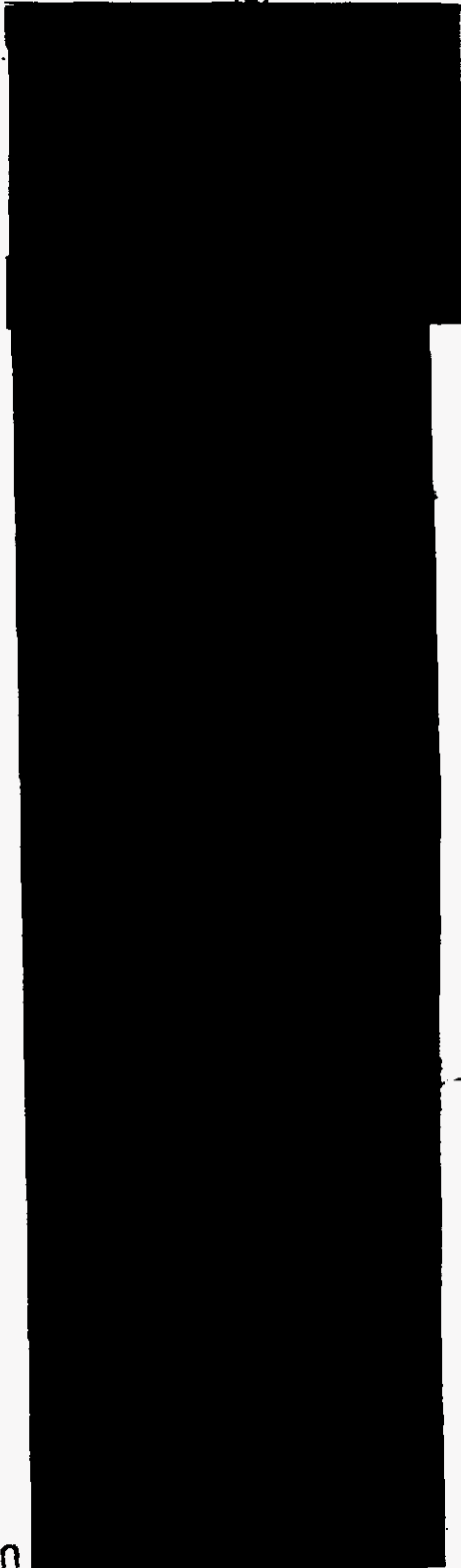


GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6124	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6532	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6533	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6723	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6411	Customer Operations	
6421	Customer Operations	

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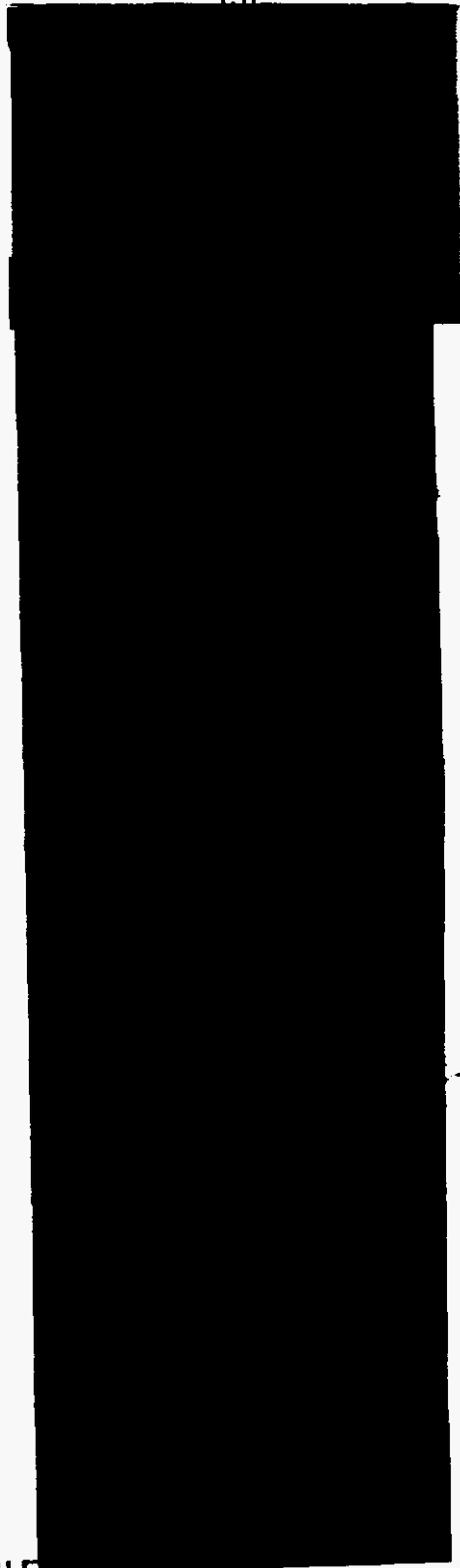
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6124	Customer Operations	
621210	Customer Operations	
6215	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6411	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
3423	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6534	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6124	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
3423	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
6534	Customer Operations	
6621	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6124	Customer Operations	
621210	Customer Operations	
6215	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6423	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6121	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6351	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6124	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6533	Customer Operations	
6534	Customer Operations	
6711	Customer Operations	
6724	Customer Operations	
6728	Customer Operations	
7370	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
5232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
3711	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
CLRG	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6711	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6711	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6711	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6362	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6362	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6723	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6351	Customer Operations	
6362	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621219	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6124	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	

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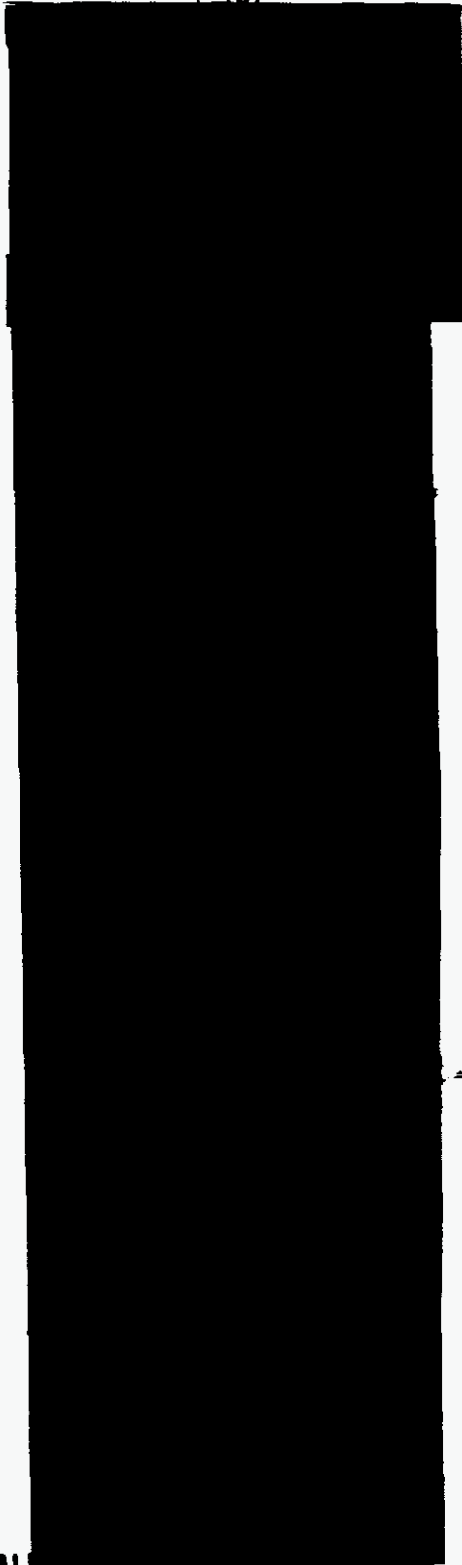
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
6423	Customer Operations	
6711	Customer Operations	
6721	Customer Operations	
6722	Customer Operations	
B400	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6411	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6411	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
662330	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
B310	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
6534	Customer Operations	
662330	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6533	Customer Operations	
6711	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6362	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6231	Customer Operations	
6232	Customer Operations	
6362	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
3534	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6124	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6362	Customer Operations	
6534	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
3351	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6421	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
6421	Customer Operations	
6422	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6622	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
B310	Customer Operations	
CLRG	Customer Operations	
3421	Customer Operations	

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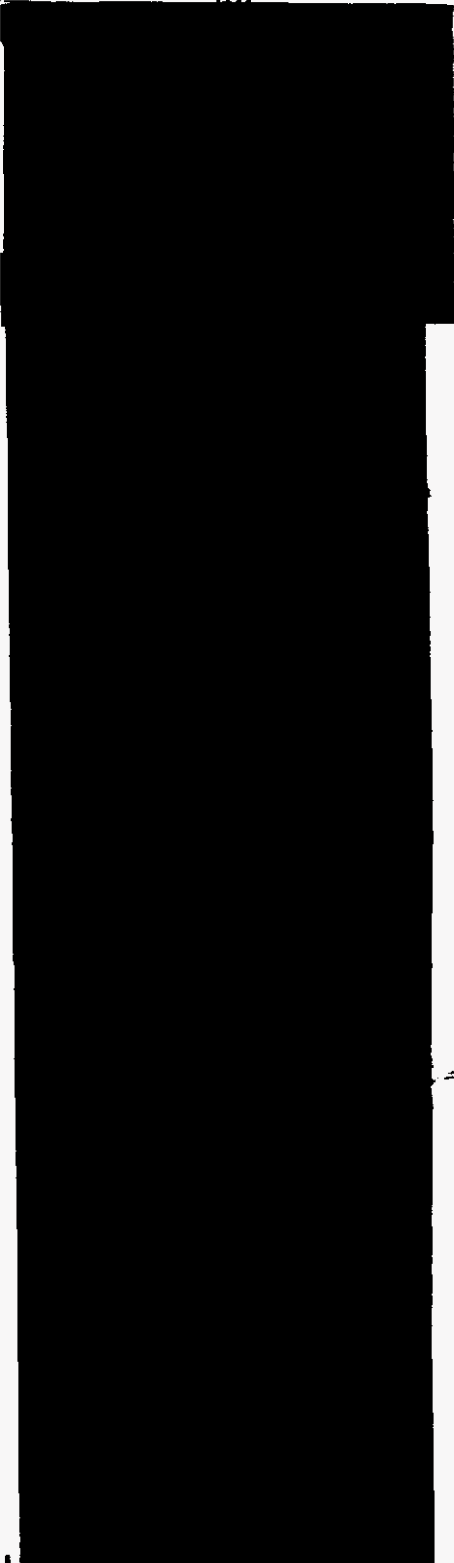
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
6533	Customer Operations	
6534	Customer Operations	
CLRG	Customer Operations	
6122	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6121	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6362	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6121	Customer Operations	
6123	Customer Operations	


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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
662330	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6711	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6421	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6122	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
7370	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
6421	Customer Operations	
6423	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	Customer Operations	
621210	Customer Operations	
6421	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6423	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6232	Customer Operations	
6423	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6423	Customer Operations	
6711	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6122	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6423	Customer Operations	
3431	Customer Operations	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6534	Customer Operations	
6723	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
621210	Customer Operations	
6362	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6121	Customer Operations	
621210	Customer Operations	
6423	Customer Operations	
6534	Customer Operations	
6728	Customer Operations	
B300	Customer Operations	
CLRG	Customer Operations	
6123	RTU Fees	
6124	RTU Fees	
621210	RTU Fees	
621214	RTU Fees	
621219	RTU Fees	
6220	RTU Fees	
6232	RTU Fees	
6423	RTU Fees	
6612	RTU Fees	
6724	RTU Fees	
CLRG	RTU Fees	
7240	Property Taxes	
B924	Property Taxes	
6534	Centralized Ops S&A	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6611	Centralized Ops S&A	
6711	Centralized Ops S&A	
6122	Ntwk Ops Centers	
6123	Ntwk Ops Centers	
6124	Ntwk Ops Centers	
621210	Ntwk Ops Centers	
6232	Ntwk Ops Centers	
6532	Ntwk Ops Centers	
6533	Ntwk Ops Centers	
6534	Ntwk Ops Centers	
6611	Ntwk Ops Centers	
662330	Ntwk Ops Centers	
6721	Ntwk Ops Centers	
6723	Ntwk Ops Centers	
6724	Ntwk Ops Centers	
6728	Ntwk Ops Centers	
B300	Ntwk Ops Centers	
B534	Ntwk Ops Centers	
CLRG	Ntwk Ops Centers	
6121	Operator Services	
6122	Operator Services	
6123	Operator Services	
6124	Operator Services	
621210	Operator Services	
6220	Operator Services	
6362	Operator Services	
6533	Operator Services	
6534	Operator Services	
6621	Operator Services	
6622	Operator Services	
662330	Operator Services	
662341	Operator Services	
6723	Operator Services	
6724	Operator Services	
6728	Operator Services	
CLRG	Operator Services	
6122	Customer CARE Ctrs	
6123	Customer CARE Ctrs	
6124	Customer CARE Ctrs	
6532	Customer CARE Ctrs	
6533	Customer CARE Ctrs	
6534	Customer CARE Ctrs	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
662330	Customer CARE Ctrs	
6723	Customer CARE Ctrs	
6724	Customer CARE Ctrs	
6728	Customer CARE Ctrs	
B533	Customer CARE Ctrs	
CLRG	Customer CARE Ctrs	
6532	Spec Svc Ctrl Ctrs	
6534	Spec Svc Ctrl Ctrs	
6723	Spec Svc Ctrl Ctrs	
6728	Spec Svc Ctrl Ctrs	
CLRG	Spec Svc Ctrl Ctrs	
6123	Spec Svc Ctrl Ctrs	
6124	Spec Svc Ctrl Ctrs	
6723	Spec Svc Ctrl Ctrs	
6724	Spec Svc Ctrl Ctrs	
6728	Spec Svc Ctrl Ctrs	
B535	Spec Svc Ctrl Ctrs	
CLRG	Spec Svc Ctrl Ctrs	
6123	Spec Svc Ctrl Ctrs	
6532	Spec Svc Ctrl Ctrs	
6534	Spec Svc Ctrl Ctrs	
6723	Spec Svc Ctrl Ctrs	
6724	Spec Svc Ctrl Ctrs	
6728	Spec Svc Ctrl Ctrs	
B535	Spec Svc Ctrl Ctrs	
CLRG	Spec Svc Ctrl Ctrs	
6532	Spec Svc Ctrl Ctrs	
6534	Spec Svc Ctrl Ctrs	
6724	Spec Svc Ctrl Ctrs	
6728	Spec Svc Ctrl Ctrs	
B535	Spec Svc Ctrl Ctrs	
CLRG	Spec Svc Ctrl Ctrs	
6122	Spec Svc Ctrl Ctrs	
6123	Spec Svc Ctrl Ctrs	
6124	Spec Svc Ctrl Ctrs	
6532	Spec Svc Ctrl Ctrs	
6534	Spec Svc Ctrl Ctrs	
6535	Spec Svc Ctrl Ctrs	
6723	Spec Svc Ctrl Ctrs	
6724	Spec Svc Ctrl Ctrs	
6728	Spec Svc Ctrl Ctrs	
B535	Spec Svc Ctrl Ctrs	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
CLRG	Spec Svc Ctrl Ctrs	
CLRG	Spec Svc Ctrl Ctrs	
6122	Database Management	
6123	Database Management	
6124	Database Management	
6532	Database Management	
6534	Database Management	
6612	Database Management	
662330	Database Management	
662345	Database Management	
6723	Database Management	
6728	Database Management	
B612	Database Management	
6123	Natl Customer Support Ctr	
662330	Natl Customer Support Ctr	
662347	Natl Customer Support Ctr	
6723	Natl Customer Support Ctr	
6728	Natl Customer Support Ctr	
B533	Natl Customer Support Ctr	
B728	Natl Customer Support Ctr	
6122	Ntwk & Resource Mgmt	
6123	Ntwk & Resource Mgmt	
6124	Ntwk & Resource Mgmt	
6533	Ntwk & Resource Mgmt	
6534	Ntwk & Resource Mgmt	
6612	Ntwk & Resource Mgmt	
6621	Ntwk & Resource Mgmt	
6622	Ntwk & Resource Mgmt	
662330	Ntwk & Resource Mgmt	
662342	Ntwk & Resource Mgmt	
6723	Ntwk & Resource Mgmt	
6724	Ntwk & Resource Mgmt	
6728	Ntwk & Resource Mgmt	
6123	Network Planning	
6124	Network Planning	
621210	Network Planning	
621214	Network Planning	
6534	Network Planning	
6535	Network Planning	
6611	Network Planning	
662330	Network Planning	
6723	Network Planning	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6724	Network Planning	
6725	Network Planning	
6726	Network Planning	
6728	Network Planning	
B300	Network Planning	
B534	Network Planning	
B535	Network Planning	
B712	Network Planning	
B726	Network Planning	
CLRG	Network Planning	
6124	Ops Support S&A	
6532	Ops Support S&A	
6534	Ops Support S&A	
6611	Ops Support S&A	
6612	Ops Support S&A	
662330	Ops Support S&A	
6711	Ops Support S&A	
6723	Ops Support S&A	
6724	Ops Support S&A	
6728	Ops Support S&A	
B124	Ops Support S&A	
B534	Ops Support S&A	
CLRG	Ops Support S&A	
6123	Ntwk Data Mgmt	
6532	Ntwk Data Mgmt	
6534	Ntwk Data Mgmt	
6535	Ntwk Data Mgmt	
6724	Ntwk Data Mgmt	
6728	Ntwk Data Mgmt	
6116	Ntwk Design/Appl Engineering	
6121	Ntwk Design/Appl Engineering	
6122	Ntwk Design/Appl Engineering	
6123	Ntwk Design/Appl Engineering	
6124	Ntwk Design/Appl Engineering	
621210	Ntwk Design/Appl Engineering	
621214	Ntwk Design/Appl Engineering	
6215	Ntwk Design/Appl Engineering	
6232	Ntwk Design/Appl Engineering	
6362	Ntwk Design/Appl Engineering	
6422	Ntwk Design/Appl Engineering	
6532	Ntwk Design/Appl Engineering	
6533	Ntwk Design/Appl Engineering	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6534	Ntwk Design/Appl Engineering	
6535	Ntwk Design/Appl Engineering	
6621	Ntwk Design/Appl Engineering	
6622	Ntwk Design/Appl Engineering	
662330	Ntwk Design/Appl Engineering	
662395	Ntwk Design/Appl Engineering	
6723	Ntwk Design/Appl Engineering	
6724	Ntwk Design/Appl Engineering	
6728	Ntwk Design/Appl Engineering	
B232	Ntwk Design/Appl Engineering	
B300	Ntwk Design/Appl Engineering	
CLRG	Ntwk Design/Appl Engineering	
6123	Adv Ntwk Products Group	
6124	Adv Ntwk Products Group	
6532	Adv Ntwk Products Group	
6533	Adv Ntwk Products Group	
6534	Adv Ntwk Products Group	
6535	Adv Ntwk Products Group	
3612	Adv Ntwk Products Group	
662330	Adv Ntwk Products Group	
662347	Adv Ntwk Products Group	
6723	Adv Ntwk Products Group	
6724	Adv Ntwk Products Group	
6728	Adv Ntwk Products Group	
B62347	Adv Ntwk Products Group	
CLRG	Adv Ntwk Products Group	
6123	Engineering Support	
6124	Engineering Support	
621210	Engineering Support	
621214	Engineering Support	
6232	Engineering Support	
6534	Engineering Support	
6535	Engineering Support	
6611	Engineering Support	
6723	Engineering Support	
6724	Engineering Support	
6728	Engineering Support	
B400	Engineering Support	
CLRG	Engineering Support	
6123	Customer Zone Support	
6124	Customer Zone Support	
321210	Customer Zone Support	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account	Workcenter	Amount
(1)	(2)	(3)
6532	Customer Zone Support	
6534	Customer Zone Support	
6612	Customer Zone Support	
662330	Customer Zone Support	
6723	Customer Zone Support	
6724	Customer Zone Support	
6728	Customer Zone Support	
6123	CARE Support	
6124	CARE Support	
6532	CARE Support	
6533	CARE Support	
6534	CARE Support	
662330	CARE Support	
6723	CARE Support	
6724	CARE Support	
6728	CARE Support	
B124	CARE Support	
CLRG	CARE Support	
6123	Svc Fulfillment Support	
6124	Svc Fulfillment Support	
6532	Svc Fulfillment Support	
6534	Svc Fulfillment Support	
662330	Svc Fulfillment Support	
6723	Svc Fulfillment Support	
6724	Svc Fulfillment Support	
6728	Svc Fulfillment Support	
6124	MARK System	
6724	MARK System	
6121	Maintenance Contracts	
6124	Maintenance Contracts	
621210	Maintenance Contracts	
6512	Maintenance Contracts	
6532	Maintenance Contracts	
6724	Maintenance Contracts	
B400	Maintenance Contracts	
6124	Quality Measures	
6534	Quality Measures	
662349	Quality Measures	
6723	Quality Measures	
6724	Quality Measures	
6728	Quality Measures	
6121	Support Assets S&A	

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**GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account**


1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6123	Support Assets S&A	
6124	Support Assets S&A	
6534	Support Assets S&A	
6535	Support Assets S&A	
6611	Support Assets S&A	
6723	Support Assets S&A	
6724	Support Assets S&A	
6725	Support Assets S&A	
6728	Support Assets S&A	
CLRG	Support Assets S&A	
6121	Building Services	
6122	Building Services	
6123	Building Services	
6124	Building Services	
6211	Building Services	
621210	Building Services	
6351	Building Services	
6411	Building Services	
6421	Building Services	
6423	Building Services	
6531	Building Services	
6534	Building Services	
6535	Building Services	
6612	Building Services	
6721	Building Services	
6722	Building Services	
6723	Building Services	
6724	Building Services	
6725	Building Services	
6728	Building Services	
7370	Building Services	
B121	Building Services	
B122	Building Services	
B310	Building Services	
CLRG	Building Services	
6115	Fleet Services	
6121	Fleet Services	
6122	Fleet Services	
6123	Fleet Services	
6124	Fleet Services	
6535	Fleet Services	
6723	Fleet Services	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
6724	Fleet Services	
6728	Fleet Services	
B300	Fleet Services	
CLRG	Fleet Services	
6121	Real Estate Svcs	
6124	Real Estate Svcs	
6535	Real Estate Svcs	
6723	Aviation	
CLRG	Aviation	
6121	Supply S&A	
6123	Supply S&A	
6124	Supply S&A	
621210	Supply S&A	
6232	Supply S&A	
6351	Supply S&A	
6512	Supply S&A	
6534	Supply S&A	
6724	Supply S&A	
6726	Supply S&A	
6728	Supply S&A	
B124	Supply S&A	
B724	Supply S&A	
B726	Supply S&A	
6121	Materials Management	
6122	Materials Management	
6123	Materials Management	
6124	Materials Management	
6211	Materials Management	
621210	Materials Management	
6351	Materials Management	
6534	Materials Management	
6723	Materials Management	
6728	Materials Management	
B300	Materials Management	
B320	Materials Management	
B341	Materials Management	
B726	Materials Management	
B728	Materials Management	
CLRG	Materials Management	
6726	Purchasing	
6728	Purchasing	
3116	Electronic Repair Svcs	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account


1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
6121	Electronic Repair Svcs	
6122	Electronic Repair Svcs	
6123	Electronic Repair Svcs	
6124	Electronic Repair Svcs	
6211	Electronic Repair Svcs	
621210	Electronic Repair Svcs	
6232	Electronic Repair Svcs	
6351	Electronic Repair Svcs	
6362	Electronic Repair Svcs	
6534	Electronic Repair Svcs	
6535	Electronic Repair Svcs	
6721	Electronic Repair Svcs	
6723	Electronic Repair Svcs	
6727	Electronic Repair Svcs	
6728	Electronic Repair Svcs	
B300	Electronic Repair Svcs	
CLRG	Electronic Repair Svcs	
6726	Contract Management	
5121	Systems Provisioning	
6122	Systems Provisioning	
6123	Systems Provisioning	
6124	Systems Provisioning	
6220	Systems Provisioning	
6424	Systems Provisioning	
6534	Systems Provisioning	
6611	Systems Provisioning	
6612	Systems Provisioning	
662310	Systems Provisioning	
662317	Systems Provisioning	
662330	Systems Provisioning	
6711	Systems Provisioning	
6712	Systems Provisioning	
6721	Systems Provisioning	
6723	Systems Provisioning	
6724	Systems Provisioning	
6728	Systems Provisioning	
B124	Systems Provisioning	
B341	Systems Provisioning	
B533	Systems Provisioning	
B534	Systems Provisioning	
B612	Systems Provisioning	
3724	Systems Provisioning	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
B728	Systems Provisioning	
CLRG	Systems Provisioning	
6728	G&A/Other	
6121	G&A/Other	
6512	G&A/Other	
6711	G&A/Other	
6712	G&A/Other	
6721	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6724	G&A/Other	
6725	G&A/Other	
6727	G&A/Other	
6728	G&A/Other	
7370	G&A/Other	
B711	G&A/Other	
B712	G&A/Other	
B721	G&A/Other	
B722	G&A/Other	
B723	G&A/Other	
B724	G&A/Other	
B725	G&A/Other	
B727	G&A/Other	
B728	G&A/Other	
B870	G&A/Other	
662342	G&A/Other	
662344	G&A/Other	
662345	G&A/Other	
6728	G&A/Other	
B300	G&A/Other	
B728	G&A/Other	
CLRG	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
6728	G&A/Other	
656/B56	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
7240	G&A/Other	
B924	G&A/Other	
6711	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
5728	G&A/Other	
6124	G&A/Other	
6711	G&A/Other	
6728	G&A/Other	
6121	G&A/Other	
6122	G&A/Other	
6123	G&A/Other	
6124	G&A/Other	
6534	G&A/Other	
6535	G&A/Other	
6611	G&A/Other	
6612	G&A/Other	
662310	G&A/Other	
662317	G&A/Other	
662344	G&A/Other	
6711	G&A/Other	
6712	G&A/Other	
6721	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6724	G&A/Other	
6725	G&A/Other	
6726	G&A/Other	
3728	G&A/Other	

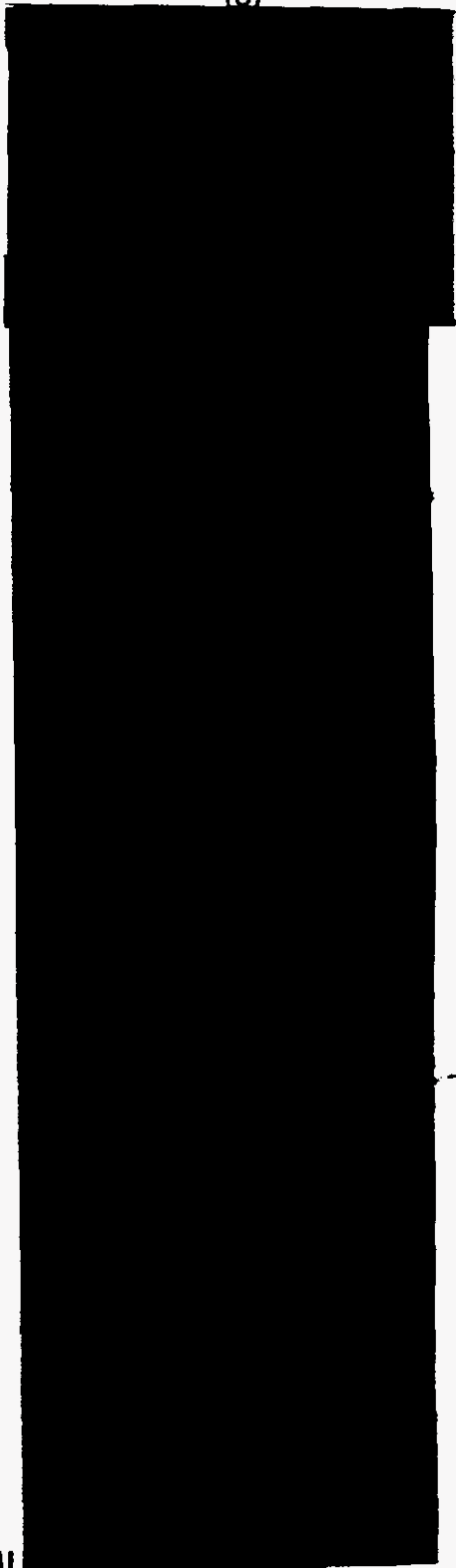
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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
7370	G&A/Other	
B124	G&A/Other	
B611	G&A/Other	
B612	G&A/Other	
B62315	G&A/Other	
B712	G&A/Other	
B721	G&A/Other	
B724	G&A/Other	
B726	G&A/Other	
B728	G&A/Other	
CLRG	G&A/Other	
6124	G&A/Other	
6535	G&A/Other	
6612	G&A/Other	
6721	G&A/Other	
6124	G&A/Other	
6612	G&A/Other	
6721	G&A/Other	
6728	G&A/Other	
6124	G&A/Other	
6721	G&A/Other	
6723	G&A/Other	
6728	G&A/Other	
6124	G&A/Other	
6612	G&A/Other	
6721	G&A/Other	
6728	G&A/Other	
6124	G&A/Other	
6611	G&A/Other	
6721	G&A/Other	
6723	G&A/Other	
6724	G&A/Other	
6728	G&A/Other	
B721	G&A/Other	
6121	G&A/Other	
6533	G&A/Other	
6534	G&A/Other	
6535	G&A/Other	
6612	G&A/Other	
6711	G&A/Other	
6721	G&A/Other	
3728	G&A/Other	




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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)


Account (1)	Workcenter (2)	Amount (3)
CLRG	G&A/Other	
6123	G&A/Other	
6124	G&A/Other	
6534	G&A/Other	
6711	G&A/Other	
6721	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6728	G&A/Other	
6721	G&A/Other	
6728	G&A/Other	
6711	G&A/Other	
6115	G&A/Other	
6121	G&A/Other	
6122	G&A/Other	
6123	G&A/Other	
6124	G&A/Other	
6441	G&A/Other	
6534	G&A/Other	
6535	G&A/Other	
6612	G&A/Other	
662330	G&A/Other	
662343	G&A/Other	
662350	G&A/Other	
6711	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6724	G&A/Other	
6728	G&A/Other	
B121	G&A/Other	
B123	G&A/Other	
B534	G&A/Other	
B723	G&A/Other	
B728	G&A/Other	
CLRG	G&A/Other	
6721	G&A/Other	
6728	G&A/Other	
6121	G&A/Other	
6122	G&A/Other	
6123	G&A/Other	
6124	G&A/Other	
3534	G&A/Other	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
5711	G&A/Other	
6712	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6724	G&A/Other	
6725	G&A/Other	
6728	G&A/Other	
7370	G&A/Other	
B725	G&A/Other	
B728	G&A/Other	
6711	G&A/Other	
6721	G&A/Other	
6724	G&A/Other	
6725	G&A/Other	
6728	G&A/Other	
B611	G&A/Other	
B712	G&A/Other	
B725	G&A/Other	
6124	G&A/Other	
662312	G&A/Other	
662347	G&A/Other	
6711	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6728	G&A/Other	
7370	G&A/Other	
B723	G&A/Other	
6121	G&A/Other	
6123	G&A/Other	
6124	G&A/Other	
6534	G&A/Other	
6711	G&A/Other	
6721	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6724	G&A/Other	
6725	G&A/Other	
6728	G&A/Other	
7370	G&A/Other	
CLRG	G&A/Other	
6121	G&A/Other	
3122	G&A/Other	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

.995 Annual Results - in thousands (000's)

Account (1)	Workcenter (2)	Amount (3)
6123	G&A/Other	
6124	G&A/Other	
6211	G&A/Other	
621210	G&A/Other	
621214	G&A/Other	
6220	G&A/Other	
6231	G&A/Other	
6232	G&A/Other	
6351	G&A/Other	
6411	G&A/Other	
6421	G&A/Other	
6422	G&A/Other	
6423	G&A/Other	
6441	G&A/Other	
6531	G&A/Other	
6532	G&A/Other	
6533	G&A/Other	
6534	G&A/Other	
6535	G&A/Other	
6611	G&A/Other	
6612	G&A/Other	
6613	G&A/Other	
6621	G&A/Other	
6622	G&A/Other	
662310	G&A/Other	
662312	G&A/Other	
662317	G&A/Other	
662323	G&A/Other	
662325	G&A/Other	
662326	G&A/Other	
662341	G&A/Other	
662343	G&A/Other	
662345	G&A/Other	
662361	G&A/Other	
662395	G&A/Other	
6711	G&A/Other	
6721	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6724	G&A/Other	
6725	G&A/Other	
728	G&A/Other	

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GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results by Account

1995 Annual Results - in thousands (000's)

Account	Workcenter	Amount
(1)	(2)	(3)
7370	G&A/Other	
B300	G&A/Other	
B316	G&A/Other	
B320	G&A/Other	
B533	G&A/Other	
B612	G&A/Other	
B613	G&A/Other	
B62315	G&A/Other	
B728	G&A/Other	
CLRG	G&A/Other	
6728	G&A/Other	
6121	G&A/Other	
6124	G&A/Other	
6534	G&A/Other	
6611	G&A/Other	
6612	G&A/Other	
6621	G&A/Other	
6711	G&A/Other	
6712	G&A/Other	
6721	G&A/Other	
6722	G&A/Other	
6723	G&A/Other	
6724	G&A/Other	
6728	G&A/Other	
7370	G&A/Other	
CLRG	G&A/Other	

REDACTED



Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		Total	6611	6612	6613	6621	6622	6623 Total	6623 IXC	6623 PubCom	6623 S.O.	6623 Other
Percent Avoided	Description	(k) .. (ax)	(a)	(b)	(c)	(d)	(e)	(f) = (g) .. (i)	(g)	(h)	(i)	(j)
<u>Retail Service Workcenters</u>												
30	100%	Calling Cards	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
31	100%	Direct Marketing/Complimentary Distribution	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
32	100%	National Order Referral Entry Center (NOREC)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
33	100%	Phone Marts/Customer Service Centers	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
34	100%	Small Business - Complimentary Distribution	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
35		Total Expenses	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
36		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
<u>Advertising</u>												
37		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
<u>Sales Workcenters</u>												
39	63%	Branch Market Response - East	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
40	63%	Branch Market Response - West	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
41	63%	Branch Sales - East	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
42	63%	Branch Sales - West	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
43	63%	Branch Sales Engineering - East	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
44	63%	Branch Sales Engineering - West	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
45	63%	Branch S&A - East	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
46	63%	Branch S&A - West	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
47	63%	Business Operations Support & Data Processing	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
48	63%	Customer Information Distribution	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
49	63%	National Accounts	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
50		Total Expenses	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
51		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
<u>Ordering Workcenters</u>												
52		Branch Contact Center (BCC) - East	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
53		Branch Contact Center (BCC) - West	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
54		Customer Contact Center (CCC)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
55		National Center S&A	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
56		National Customer Contact Support Center (Offline)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
57		National Customer Quality Assurance Center (NCQAC)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
58		National Customer Relations	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
59		National Customer Support Center (NCSC)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
60		Small Business - Business Sales Center (BSC)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
61		Total Expenses	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
62		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

REDACTED

Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)			Total	6611	6612	6613	6621	6622	6623 Total	6623 IXC	6623 PubCom	6623 S.O.	6623 Other
Percent Avoided	Description		(k) .. (xx)	(a)	(b)	(c)	(d)	(e)	(f) = (g) - (j)	(g)	(h)	(i)	(j)
<u>Billing & Collection Workcenters</u>													
63	0%	Billing Systems Support	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
64	100%	Centralized Mail Remittance (CMR)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
65	100%	End User Billing - Bill Distribution	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
66	0%	End User Billing - Customer Billing	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
67	0%	End User Billing - Data Processing	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
68	0%	End User Billing - S&A	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
69	100%	National Credit Management Center (NCMC)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
70	100%	Payment Agents	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
71	100%	Payment Centers	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
72		Total Expenses	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
73		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
<u>Carrier Access Workcenters</u>													
74	0%	B&C Unrecoursibles	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
75	0%	Carrier Operations Support	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
76	0%	Carrier Ordering & Billing S&A	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
77	0%	Carrier President	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
78	0%	Carrier Product Management	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
79	0%	Carrier Programs	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
80	0%	Carrier Sales	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
81	0%	Carrier Systems	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
82	0%	IC End User Billing	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
83	0%	National Access Ordering & Billing Centers	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
84	0%	National Access Subscription Services Center	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
85	0%	National Carrier Billing	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
86		Total Expenses	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
87		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
88	0%	<u>Operator Services</u>	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
89		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
90	0%	<u>Total PubCom</u>	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
91		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
<u>MTC/International Workcenters</u>													
92	0%	International Operations	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
93	0%	MTC	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
94		Total Expenses	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
95		Avoided Retail Expenses by Account	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

REDACTED

Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		Total	6611	6612	6613	6621	6622	6623 Total	6623 IXC	6623 PubCom	6623 S.O.	6623 Other
Percent Avoided	Description	(k) .. (m)	(a)	(b)	(c)	(d)	(e)	(f) = (g) .. (i)	(g)	(h)	(i)	(j)
Directory Workcenters												
96	0%	National Directory Center (NDC)										
97	100%	Secondary Directory Costs										
98		Total Expenses										
99		Avoided Retail Expenses by Account										
Product Management Workcenters												
100	0%	Business President										
101	0%	Business Product Management										
102	0%	Business Programs										
103	0%	Consumer President										
104	0%	Consumer Product Management										
105	0%	Consumer Programs										
106	0%	Marketing Services										
107	0%	New Ventures										
108	0%	Product Marketing										
109		Total Expenses										
110		Avoided Retail Expenses by Account										
All Other Workcenters												
111		Advanced Network Products Group										
112		Aviation										
113		Branch - West - Calnet										
114		Branch - West - HITS										
115		Branch - West - SOO										
116		Branch Field Services - East										
117		Branch Field Services - West										
118		Business BTL Inventory										
119		Business Operations and Billing (BOB)										
120		CARE Support										
121		Centralized Operations S&A										
122		Centralized Toll Investigation (CTI)										
123		COE Construction										
124		Contract Management										
125		Customer Care Center (CARE)										
126		Customer Operations										
127		Customer Zone Support										
128		Data Management/Systems Provisioning/IT										
129		Database Management (DBA)										
130		Electronic Repair Service (ERS)										
131		Engineering Support										
132		Maintenance Contracts										

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		Total	6611	6612	6613	6621	6622	6623 Total	6623 IXC	6623 PubCom	6623 S.O.	6623 Other
Percent Avoided	Description	(k) .. (ax)	(a)	(b)	(c)	(d)	(e)	(f) = (g) .. (j)	(g)	(h)	(i)	(j)
All Other Workcenters (cont'd)												
133	MARK System											
134	Materials Management											
135	Network Construction S&A											
136	Network Construction -Video Dial Tone											
137	Network Data Management											
138	Network Design/Applications Engineering											
139	Network Operations Center (NOC)											
140	Network Planning											
141	Network Reliability											
142	Network & Resource Management											
143	Operations Center											
144	Operations Support S&A											
145	OSP Construction											
146	OSP Engineering											
147	OSP Engineering & Construction Support											
148	Pole Contacts											
149	Project Management											
150	Purchasing											
151	Quality Measures											
152	Region Ops S&A											
153	Region Public Affairs											
154	Retail BTL Inventory											
155	RTU Fees											
156	Service Center											
157	Service Fulfillment Support											
158	Special Services Control Center (SSCC)											
159	Supply S&A											
160	Telego											
161	Video											
162	Work Equipment											
163	Total Expenses											
164	Avoided Retail Expenses by Account											
G&A and Support Workcenters												
165	G&A/Other											
166	Real Estate Services											
167	Support Assets S&A											
168	Support Assets/Building Services											
169	Support Assets/Fleet Services											
170	Total Expenses											

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Study Entity: GTE
Total Telephone Operations

**GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account**

(Jan 95 - Dec 95; \$000's omitted)	
Percent Avoided	Description

6611	6612	6613	6621	6622	662310	662311	662312	662317	662319	662321
(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)

Retail Service Workcenters	
30	100% Calling Cards
31	100% Direct Marketing/Complimentary Distribution
32	100% National Order Referral Entry Center (NOREC)
33	100% Phone Marts/Customer Service Centers
34	100% Small Business - Complimentary Distribution
35	Total Expenses
36	Avoided Retail Expenses by Account

37	Advertising
38	100% Avoided Retail Expenses by Account

Sales Workcenters	
39	63% Branch Market Response - East
40	63% Branch Market Response - West
41	63% Branch Sales - East
42	63% Branch Sales - West
43	63% Branch Sales Engineering - East
44	63% Branch Sales Engineering - West
45	63% Branch S&A - East
46	63% Branch S&A - West
47	63% Business Operations Support & Data Processing
48	63% Customer Information Distribution
49	63% National Accounts
50	Total Expenses
51	Avoided Retail Expenses by Account

Ordering Workcenters	
52	Branch Contact Center (BCC) - East
53	Branch Contact Center (BCC) - West
54	Customer Contact Center (CCC)
55	National Center S&A
56	National Customer Contact Support Center (Offline)
57	National Customer Quality Assurance Center (NCQAC)
58	National Customer Relations
59	National Customer Support Center (NCSC)
60	Small Business - Business Sales Center (BSC)
61	Total Expenses
62	Avoided Retail Expenses by Account



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Study Entity: GTE
 Total Telephone Operations

GTE Modified Avoided Cost Study
 Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		6611	6612	6613	6621	6622	662310	662311	662312	662317	662319	662321
Percent Avoided	Description	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)
<i>Billing & Collection Workcenters</i>												
63	0% Billing Systems Support											
64	100% Centralized Mail Remittance (CMR)											
65	100% End User Billing - Bill Distribution											
66	0% End User Billing - Customer Billing											
67	0% End User Billing - Data Processing											
68	0% End User Billing - S&A											
69	100% National Credit Management Center (NCCMC)											
70	100% Payment Agents											
71	100% Payment Centers											
72	Total Expenses											
73	Avoided Retail Expenses by Account											
<i>Carrier Access Workcenters</i>												
74	0% B&C Unrecoursibles											
75	0% Carrier Operations Support											
76	0% Carrier Ordering & Billing S&A											
77	0% Carrier President											
78	0% Carrier Product Management											
79	0% Carrier Programs											
80	0% Carrier Sales											
81	0% Carrier Systems											
82	0% IC End User Billing											
83	0% National Access Ordering & Billing Centers											
84	0% National Access Subscription Services Center											
85	0% National Carrier Billing											
86	Total Expenses											
87	Avoided Retail Expenses by Account											
88	0% <i>Operator Services</i>											
89	Avoided Retail Expenses by Account											
90	0% <i>Total PubCom</i>											
91	Avoided Retail Expenses by Account											
<i>MTC/International Workcenters</i>												
92	0% International Operations											
93	0% MTC											
94	Total Expenses											
95	Avoided Retail Expenses by Account											

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		6611	6612	6613	6621	6622	662310	662311	662312	662317	662319	662321
Percent Avoided	Description	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)
Directory Workcenters												
96	0%											
97	100%											
98												
99												
Product Management Workcenters												
100	0%											
101	0%											
102	0%											
103	0%											
104	0%											
105	0%											
106	0%											
107	0%											
108	0%											
109												
110												
All Other Workcenters												
111												
112												
113												
114												
115												
116												
117												
118												
119												
120												
121												
122												
123												
124												
125												
126												
127												
128												
129												
130												
131												
132												

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Study Entity: GTE
Total Telephone Operations

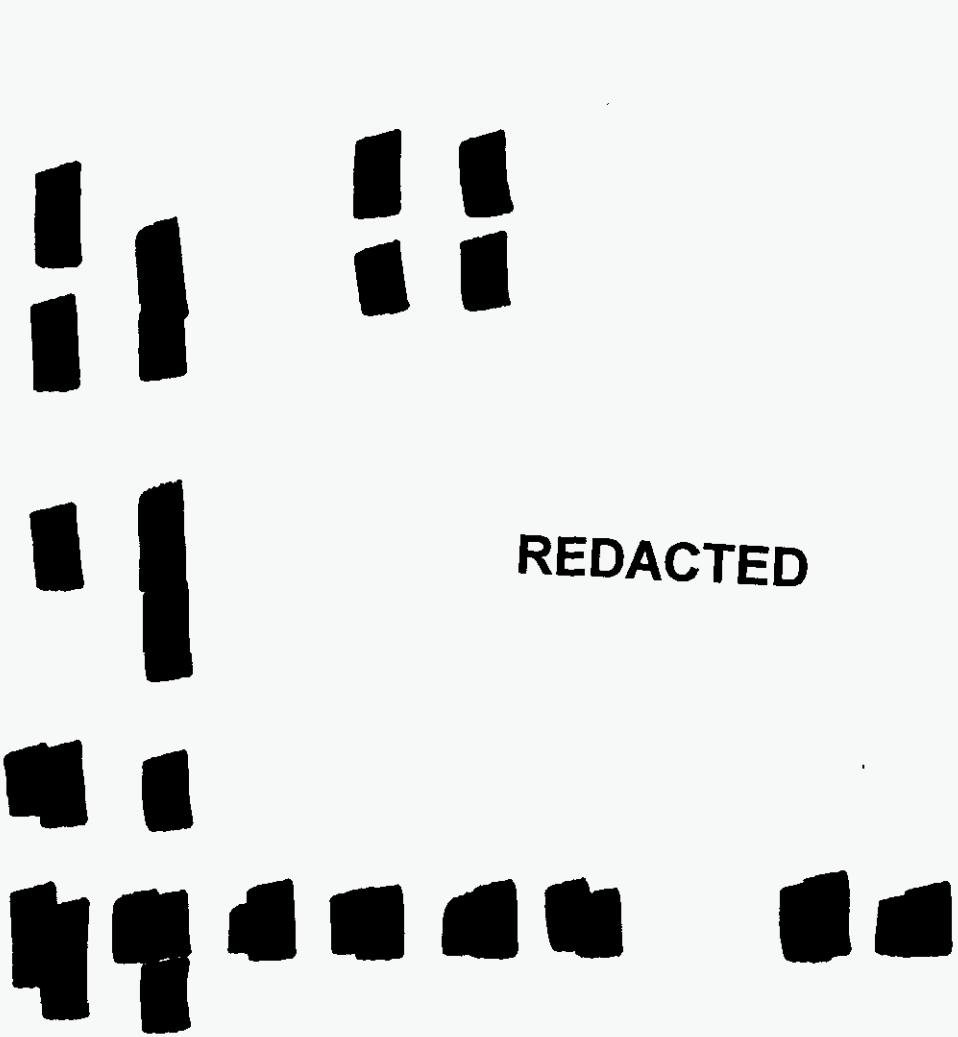
GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)	
Percent Avoided	Description

6611	6612	6613	6621	6622	662310	662311	662312	662317	662319	662321
(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)

<u>All Other Workcenters (cont'd)</u>	
133	MARK System
134	Materials Management
135	Network Construction S&A
136	Network Construction -Video Dial Tone
137	Network Data Management
138	Network Design/Applications Engineering
139	Network Operations Center (NOC)
140	Network Planning
141	Network Reliability
142	Network & Resource Management
143	Operations Center
144	Operations Support S&A
145	OSP Construction
146	OSP Engineering
147	OSP Engineering & Construction Support
148	Pole Contacts
149	Project Management
150	Purchasing
151	Quality Measures
152	Region Ops S&A
153	Region Public Affairs
154	Retail BTL Inventory
155	RTU Fees
156	Service Center
157	Service Fulfillment Support
158	Special Services Control Center (SSCC)
159	Supply S&A
160	Telego
161	Video
162	Work Equipment
163	Total Expenses
164	Avoided Retail Expenses by Account

<u>G&A and Support Workcenters</u>	
165	G&A/Other
166	Real Estate Services
167	Support Assets S&A
168	Support Assets/Building Services
169	Support Assets/Fleet Services
170	Total Expenses



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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)			662323*	662324*	662325*	662326*	662327*	662328*	662330	662331	662332	662341*	662342*
Percent Avoided		Description	(v)	(w)	(x)	(y)	(z)	(aa)	(ab)	(ac)	(ad)	(ae)	(af)
<u>Retail Service Workcenters</u>													
30	100%	Calling Cards											
31	100%	Direct Marketing/Complimentary Distribution											
32	100%	National Order Referral Entry Center (NOREC)											
33	100%	Phone Marts/Customer Service Centers											
34	100%	Small Business - Complimentary Distribution											
35		Total Expenses											
36		Avoided Retail Expenses by Account											
<u>Advertising</u>													
37													
38	100%	Avoided Retail Expenses by Account											
<u>Sales Workcenters</u>													
39	63%	Branch Market Response - East											
40	63%	Branch Market Response - West											
41	63%	Branch Sales - East											
42	63%	Branch Sales - West											
43	63%	Branch Sales Engineering - East											
44	63%	Branch Sales Engineering - West											
45	63%	Branch S&A - East											
46	63%	Branch S&A - West											
47	63%	Business Operations Support & Data Processing											
48	63%	Customer Information Distribution											
49	63%	National Accounts											
50		Total Expenses											
51		Avoided Retail Expenses by Account											
<u>Ordering Workcenters</u>													
52		Branch Contact Center (BCC) - East											
53		Branch Contact Center (BCC) - West											
54		Customer Contact Center (CCC)											
55		National Center S&A											
56		National Customer Contact Support Center (Offline)											
57		National Customer Quality Assurance Center (NCQAC)											
58		National Customer Relations											
59		National Customer Support Center (NCSC)											
60		Small Business - Business Sales Center (BSC)											
61		Total Expenses											
62		Avoided Retail Expenses by Account											

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)										
Percent Avoided	Description	662323*	662324*	662325*	662326*	662327*	662328*	662330	662331	662332
		(v)	(w)	(x)	(y)	(z)	(aa)	(ab)	(ac)	(ad)
<u>Billing & Collection Workcenters</u>										
63	0% Billing Systems Support									
64	100% Centralized Mail Remittance (CMR)									
65	100% End User Billing - Bill Distribution									
66	0% End User Billing - Customer Billing									
67	0% End User Billing - Data Processing									
68	0% End User Billing - S&A									
69	100% National Credit Management Center (NCMC)									
70	100% Payment Agents									
71	100% Payment Centers									
72	Total Expenses									
73	Avoided Retail Expenses by Account									
<u>Carrier Access Workcenters</u>										
74	0% B&C Unrecoursibles									
75	0% Carrier Operations Support									
76	0% Carrier Ordering & Billing S&A									
77	0% Carrier President									
78	0% Carrier Product Management									
79	0% Carrier Programs									
80	0% Carrier Sales									
81	0% Carrier Systems									
82	0% IC End User Billing									
83	0% National Access Ordering & Billing Centers									
84	0% National Access Subscription Services Center									
85	0% National Carrier Billing									
86	Total Expenses									
87	Avoided Retail Expenses by Account									
88	0% <u>Operator Services</u>									
89	Avoided Retail Expenses by Account									
90	0% <u>Total PubCom</u>									
91	Avoided Retail Expenses by Account									
<u>MTC/International Workcenters</u>										
92	0% International Operations									
93	0% MTC									
94	Total Expenses									
95	Avoided Retail Expenses by Account									

REDACTED

Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		662323*	662324*	662325*	662326*	662327*	662328*	662330	662331	662332	662341*	662342*
Percent Avoided	Description	(v)	(w)	(x)	(y)	(z)	(aa)	(ab)	(ac)	(ad)	(ae)	(af)
Directory Workcenters												
96	0%											
97	100%											
98												
99												
Product Management Workcenters												
100	0%											
101	0%											
102	0%											
103	0%											
104	0%											
105	0%											
106	0%											
107	0%											
108	0%											
109												
110												
All Other Workcenters												
111												
112												
113												
114												
115												
116												
117												
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129												
130												
131												
132												

REDACTED

Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		662323*	662324*	662325*	662326*	662327*	662328*	662330	662331	662332	662341*	662342*
Percent Avoided	Description	(v)	(w)	(x)	(y)	(z)	(aa)	(ab)	(ac)	(ad)	(ae)	(af)
All Other Workcenters (cont'd)												
133	MARK System											
134	Materials Management											
135	Network Construction S&A											
136	Network Construction -Video Dial Tone											
137	Network Data Management											
138	Network Design/Applications Engineering											
139	Network Operations Center (NOC)											
140	Network Planning											
141	Network Reliability											
142	Network & Resource Management											
143	Operations Center											
144	Operations Support S&A											
145	OSP Construction											
146	OSP Engineering											
147	OSP Engineering & Construction Support											
148	Pole Contacts											
149	Project Management											
150	Purchasing											
151	Quality Measures											
152	Region Ops S&A											
153	Region Public Affairs											
154	Retail BTL Inventory											
155	RTU Fees											
156	Service Center											
157	Service Fulfillment Support											
158	Special Services Control Center (SSCC)											
159	Supply S&A											
160	Telego											
161	Video											
162	Work Equipment											
163	Total Expenses											
164	Avoided Retail Expenses by Account											
G&A and Support Workcenters												
165	G&A/Other											
166	Real Estate Services											
167	Support Assets S&A											
168	Support Assets/Building Services											
169	Support Assets/Fleet Services											
170	Total Expenses											

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)	
Percent Avoided	Description

662343*	662344	662345	662346	662347	662348	662349	662350	662351*	662353*	662361*
(ag)	(ah)	(ai)	(aj)	(ak)	(al)	(am)	(an)	(ao)	(ap)	(aq)

<u>Retail Service Workcenters</u>		
30	100%	Calling Cards
31	100%	Direct Marketing/Complimentary Distribution
32	100%	National Order Referral Entry Center (NOREC)
33	100%	Phone Marts/Customer Service Centers
34	100%	Small Business - Complimentary Distribution
35		Total Expenses
36		Avoided Retail Expenses by Account

37		<u>Advertising</u>
38	100%	Avoided Retail Expenses by Account

<u>Sales Workcenters</u>		
39	63%	Branch Market Response - East
40	63%	Branch Market Response - West
41	63%	Branch Sales - East
42	63%	Branch Sales - West
43	63%	Branch Sales Engineering - East
44	63%	Branch Sales Engineering - West
45	63%	Branch S&A - East
46	63%	Branch S&A - West
47	63%	Business Operations Support & Data Processing
48	63%	Customer Information Distribution
49	63%	National Accounts
50		Total Expenses
51		Avoided Retail Expenses by Account

<u>Ordering Workcenters</u>		
52		Branch Contact Center (BCC) - East
53		Branch Contact Center (BCC) - West
54		Customer Contact Center (CCC)
55		National Center S&A
56		National Customer Contact Support Center (Offline)
57		National Customer Quality Assurance Center (NCQAC)
58		National Customer Relations
59		National Customer Support Center (NCSC)
60		Small Business - Business Sales Center (BSC)
61		Total Expenses
62		Avoided Retail Expenses by Account

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CONFIDENTIAL

Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)			662343*	662344	662345	662346	662347	662348	662349	662350	662351*	662353*	662361*
Percent Avoided	Description		(ag)	(ah)	(ai)	(aj)	(ak)	(al)	(am)	(an)	(ao)	(ap)	(aq)
<u>Billing & Collection Workcenters</u>													
63	0%	Billing Systems Support											
64	100%	Centralized Mail Remittance (CMR)											
65	100%	End User Billing - Bill Distribution											
66	0%	End User Billing - Customer Billing											
67	0%	End User Billing - Data Processing											
68	0%	End User Billing - S&A											
69	100%	National Credit Management Center (NCCM)											
70	100%	Payment Agents											
71	100%	Payment Centers											
72		Total Expenses											
73		Avoided Retail Expenses by Account											
<u>Carrier Access Workcenters</u>													
74	0%	B&C Unrecoursibles											
75	0%	Carrier Operations Support											
76	0%	Carrier Ordering & Billing S&A											
77	0%	Carrier President											
78	0%	Carrier Product Management											
79	0%	Carrier Programs											
80	0%	Carrier Sales											
81	0%	Carrier Systems											
82	0%	IC End User Billing											
83	0%	National Access Ordering & Billing Centers											
84	0%	National Access Subscription Services Center											
85	0%	National Carrier Billing											
86		Total Expenses											
87		Avoided Retail Expenses by Account											
<u>Operator Services</u>													
88	0%	Operator Services											
89		Avoided Retail Expenses by Account											
<u>Total PubCom</u>													
90	0%	Total PubCom											
91		Avoided Retail Expenses by Account											
<u>MTC/International Workcenters</u>													
92	0%	International Operations											
93	0%	MTC											
94		Total Expenses											
95		Avoided Retail Expenses by Account											

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)			662343*	662344	662345	662346	662347	662348	662349	662350	662351*	662353*	662361*
Percent Avoided		Description	(ag)	(ah)	(ai)	(aj)	(ak)	(al)	(am)	(an)	(ao)	(ap)	(aq)
<u>Directory Workcenters</u>													
96	0%	National Directory Center (NDC)											
97	100%	Secondary Directory Costs											
98		Total Expenses											
99		Avoided Retail Expenses by Account											
<u>Product Management Workcenters</u>													
100	0%	Business President											
101	0%	Business Product Management											
102	0%	Business Programs											
103	0%	Consumer President											
104	0%	Consumer Product Management											
105	0%	Consumer Programs											
106	0%	Marketing Services											
107	0%	New Ventures											
108	0%	Product Marketing											
109		Total Expenses											
110		Avoided Retail Expenses by Account											
<u>All Other Workcenters</u>													
111		Advanced Network Products Group											
112		Aviation											
113		Branch - West - Calnet											
114		Branch - West - HITS											
115		Branch - West - SOO											
116		Branch Field Services - East											
117		Branch Field Services - West											
118		Business BTL Inventory											
119		Business Operations and Billing (BOB)											
120		CARE Support											
121		Centralized Operations S&A											
122		Centralized Toll Investigation (CTI)											
123		COE Construction											
124		Contract Management											
125		Customer Care Center (CARE)											
126		Customer Operations											
127		Customer Zone Support											
128		Data Management/Systems Provisioning/IT											
129		Database Management (DBA)											
130		Electronic Repair Service (ERS)											
131		Engineering Support											
132		Maintenance Contracts											

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		662343*	662344	662345	662346	662347	662348	662349	662350	662351*	662353*	662361*
Percent Avoided	Description	(ag)	(ah)	(ai)	(aj)	(ak)	(al)	(am)	(an)	(ao)	(ap)	(aq)
<i>All Other Workcenters (cont'd)</i>												
133	MARK System											
134	Materials Management											
135	Network Construction S&A											
136	Network Construction -Video Dial Tone											
137	Network Data Management											
138	Network Design/Applications Engineering											
139	Network Operations Center (NOC)											
140	Network Planning											
141	Network Reliability											
142	Network & Resource Management											
143	Operations Center											
144	Operations Support S&A											
145	OSP Construction											
146	OSP Engineering											
147	OSP Engineering & Construction Support											
148	Pole Contacts											
149	Project Management											
150	Purchasing											
151	Quality Measures											
152	Region Ops S&A											
153	Region Public Affairs											
154	Retail BTL Inventory											
155	RTU Fees											
156	Service Center											
157	Service Fulfillment Support											
158	Special Services Control Center (SSCC)											
159	Supply S&A											
160	Telego											
161	Video											
162	Work Equipment											
163	Total Expenses											
164	Avoided Retail Expenses by Account											
<i>G&A and Support Workcenters</i>												
165	G&A/Other											
166	Real Estate Services											
167	Support Assets S&A											
168	Support Assets/Building Services											
169	Support Assets/Fleet Services											
170	Total Expenses											

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)		662362*	662366	662391*	662395	All Other Accounts	BXXX	CLRG
Percent Avoided	Description	(ar)	(as)	(at)	(au)	(av)	(aw)	(ax)
Retail Service Workcenters								
30	100%							
	Calling Cards							
31	100%							
	Direct Marketing/Complimentary Distribution							
32	100%							
	National Order Referral Entry Center (NOREC)							
33	100%							
	Phone Marts/Customer Service Centers							
34	100%							
	Small Business - Complimentary Distribution							
35								
	Total Expenses							
36								
	Avoided Retail Expenses by Account							
Advertising								
37								
	Advertising							
38	100%							
	Avoided Retail Expenses by Account							
Sales Workcenters								
39	63%							
	Branch Market Response - East							
40	63%							
	Branch Market Response - West							
41	63%							
	Branch Sales - East							
42	63%							
	Branch Sales - West							
43	63%							
	Branch Sales Engineering - East							
44	63%							
	Branch Sales Engineering - West							
45	63%							
	Branch S&A - East							
46	63%							
	Branch S&A - West							
47	63%							
	Business Operations Support & Data Processing							
48	63%							
	Customer Information Distribution							
49	63%							
	National Accounts							
50								
	Total Expenses							
51								
	Avoided Retail Expenses by Account							
Ordering Workcenters								
52								
	Branch Contact Center (BCC) - East							
53								
	Branch Contact Center (BCC) - West							
54								
	Customer Contact Center (CCC)							
55								
	National Center S&A							
56								
	National Customer Contact Support Center (Offline)							
57								
	National Customer Quality Assurance Center (NCQAC)							
58								
	National Customer Relations							
59								
	National Customer Support Center (NCSC)							
60								
	Small Business - Business Sales Center (BSC)							
61								
	Total Expenses							
62								
	Avoided Retail Expenses by Account							

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

		(Jan 95 - Dec 95; \$000's omitted)						
Percent Avoided	Description	662362*	662366	662391*	662395	All Other Accounts	BXXX	CLRG
		(ar)	(as)	(at)	(au)	(av)	(aw)	(ax)
<u>Billing & Collection Workcenters</u>								
63	0%							
64	100%							
65	100%							
66	0%							
67	0%							
68	0%							
69	100%							
70	100%							
71	100%							
72								
73								
<u>Carrier Access Workcenters</u>								
74	0%							
75	0%							
76	0%							
77	0%							
78	0%							
79	0%							
80	0%							
81	0%							
82	0%							
83	0%							
84	0%							
85	0%							
86								
87								
<u>Operator Services</u>								
88	0%							
89								
<u>Total PubCom</u>								
90	0%							
91								
<u>MTC/International Workcenters</u>								
92	0%							
93	0%							
94								
95								

REDACTED

Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)	
Percent Avoided	Description

662362*	662366	662391*	662395	All Other Accounts	BXXX	CLRG
(ar)	(as)	(at)	(au)	(av)	(aw)	(ax)

<u>Directory Workcenters</u>		
96	0%	National Directory Center (NDC)
97	100%	Secondary Directory Costs
98		Total Expenses
99		Avoided Retail Expenses by Account

<u>Product Management Workcenters</u>		
100	0%	Business President
101	0%	Business Product Management
102	0%	Business Programs
103	0%	Consumer President
104	0%	Consumer Product Management
105	0%	Consumer Programs
106	0%	Marketing Services
107	0%	New Ventures
108	0%	Product Marketing
109		Total Expenses
110		Avoided Retail Expenses by Account

<u>All Other Workcenters</u>	
111	Advanced Network Products Group
112	Aviation
113	Branch - West - Calnet
114	Branch - West - HITS
115	Branch - West - SOO
116	Branch Field Services - East
117	Branch Field Services - West
118	Business BTL Inventory
119	Business Operations and Billing (BOB)
120	CARE Support
121	Centralized Operations S&A
122	Centralized Toll Investigation (CTI)
123	COE Construction
124	Contract Management
125	Customer Care Center (CARE)
126	Customer Operations
127	Customer Zone Support
128	Data Management/Systems Provisioning/IT
129	Database Management (DBA)
130	Electronic Repair Service (ERS)
131	Engineering Support
132	Maintenance Contracts

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Study Entity: GTE
Total Telephone Operations

GTE Modified Avoided Cost Study
Workcenter Costs by USOA Account

(Jan 95 - Dec 95; \$000's omitted)	
Percent Avoided	Description

662362*	662366	662391*	662395	All Other Accounts	BXXX	CLRG
(ar)	(as)	(at)	(au)	(av)	(aw)	(ax)

<i>All Other Workcenters (cont'd)</i>	
133	MARK System
134	Materials Management
135	Network Construction S&A
136	Network Construction -Video Dial Tone
137	Network Data Management
138	Network Design/Applications Engineering
139	Network Operations Center (NOC)
140	Network Planning
141	Network Reliability
142	Network & Resource Management
143	Operations Center
144	Operations Support S&A
145	OSP Construction
146	OSP Engineering
147	OSP Engineering & Construction Supp
148	Pole Contacts
149	Project Management
150	Purchasing
151	Quality Measures
152	Region Ops S&A
153	Region Public Affairs
154	Retail BTL Inventory
155	RTU Fees
156	Service Center
157	Service Fulfillment Support
158	Special Services Control Center (SSCC)
159	Supply S&A
160	Telego
161	Video
162	Work Equipment
163	Total Expenses
164	Avoided Retail Expenses by Account

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<i>G&A and Support Workcenters</i>	
165	G&A/Other
166	Real Estate Services
167	Support Assets S&A
168	Support Assets/Building Services
169	Support Assets/Fleet Services
170	Total Expenses



GTE Florida
Wellemeyer 9/30/96 Deposition
Late Filed Data Request Item 2

Workpapers providing a breakdown of any summary workcenters reported in Attachment V of GTE's Avoided Cost Study, and the location of each detail workcenter contained within such summary workcenters.

RESPONSE:

The requested information is attached.

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**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

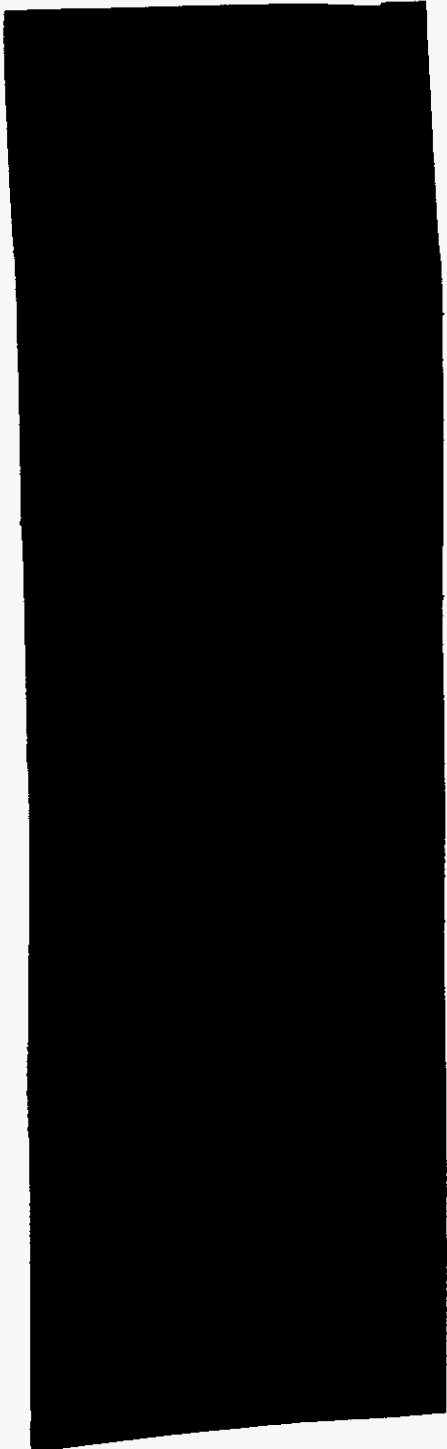
- 1111 Customer Contact Ctr - Wentzville
- 1112 Customer Contact Ctr - Lewisville
- 1113/4 Customer Contact Ctr - California
- 1115 Customer Contact Ctr - Hawaii
- 1116 Customer Contact Ctr - Everett
- 1117/A/B/C Customer Contact Ctr - Tampa
- 1118/9 Customer Contact Ctr - FTW/Marion
- 111D Customer Contact Ctr - NMTC
- 1100 Customer Contact Ctr - S&A
- Total Customer Contact Centers

- 1210 Direct Marketing/Complimentary Distribution

- 1220 Natl Customer Contact Support Ctr (Offline)

- 1231 Natl Directory Center - Warsaw
- 1232 Natl Directory Center - Long Beach
- 1233 Natl Directory Center - Ft Wayne
- 1234 Natl Directory Center - Everett
- 1235 Natl Directory Center - San Angelo

- 1240 Natl Credit Management Center (NCMC)
- 1250 Natl Order Referral Entry Center (NOREC)
- 1260 Natl Quality Assurance Center (NQAC)
- 1270 Natl Customer Relations
- 1280 Payment Agents
- 1290 Customer Information Distribution



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

- 1200 National Center S&A

- 1311 Payment Center - California
- 1312 Payment Center - North Carolina
- 1313 Payment Center - Lexington
- 1310 Payment Center - S&A

- 1A1A Phone Mart/CSC - Baytown
- 1A1B Phone Mart/CSC - College Station
- 1A1C Phone Mart/CSC - Denton
- 1A1D Phone Mart/CSC - Garland
- 1A1E Phone Mart/CSC - Irving
- 1A1F Phone Mart/CSC - Plano
- 1A1G Phone Mart/CSC - Kilgore
- 1A1H Phone Mart/CSC - Jacksonville
- 1A1I Phone Mart/CSC - San Angelo
- 1A1J Phone Mart/CSC - Texarkana
- 1A1K Phone Mart/CSC - Vista Ridge
- 1A10 Phone Mart/CSC - S&A - Texas
Total Phone Mart/CSC - Texas

- 1A21 Phone Mart/CSC - Troy
- 1A22 Phone Mart/CSC - Cambridge
- 1A23 Phone Mart/CSC - Three Rivers
- 1A24 Phone Mart/CSC - Mt. Pleasant/Alma
- 1A25 Phone Mart/CSC - Owosso
- 1A2A Phone Mart/CSC - Medina
- 1A2B Phone Mart/CSC - New Philadelphia
- 1A2C Phone Mart/CSC - Marion
- 1A2D Phone Mart/CSC - Erie
- 1A2E Phone Mart/CSC - Johnstown
- 1A2F Phone Mart/CSC - York
- 1A2G Phone Mart/CSC - York (Galleria)
- 1A2H Phone Mart/CSC - Muskegon



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

- 1A2I Phone Mart/CSC - Brunswick
- 1A2J Phone Mart/CSC - Sylvania
- 1A2K Phone Mart/CSC - Brookville
- 1A2L Phone Mart/CSC - Ashland
- 1A2M Phone Mart/CSC - Erie
- 1A2N Phone Mart/CSC - Athens
- 1A2O Phone Mart/CSC - Celina
- 1A2P Phone Mart/CSC - Adrian
- 1A2Q Phone Mart/CSC - Alpena
- 1A2R Phone Mart/CSC - Oil City
- 1A2S Phone Mart/CSC - Delaware
- 1A2T Phone Mart/CSC - Norwalk
- 1A2U Phone Mart/CSC - Bowling Green
- 1A2V Phone Mart/CSC - Jackson
- 1A2W Phone Mart/CSC - Circleville
- 1A2Y Phone Mart/CSC - Portsmouth
- 1A2Z Phone Mart/CSC - Wilmington
- 1A20 Phone Mart/CSC - S&A - Northeast
- Total Phone Mart/CSC - Northeast

- 1A3A Phone Mart/CSC - Elkhart
- 1A3B Phone Mart/CSC - Ft Wayne North
- 1A3C Phone Mart/CSC - Ft Wayne South
- 1A3D Phone Mart/CSC - Portage
- 1A3E Phone Mart/CSC - Richmond
- 1A3F Phone Mart/CSC - Lafayette
- 1A3G Phone Mart/CSC - Terre Haute
- 1A3H Phone Mart/CSC - Carbondale
- 1A3I Phone Mart/CSC - Marion
- 1A3J Phone Mart/CSC - Wausau
- 1A3K Phone Mart/CSC - Columbia
- 1A3L Phone Mart/CSC - Broken Arrow
- 1A3M Phone Mart/CSC - Kearney
- 1A3N Phone Mart/CSC - Dekalb/Belvidere
- 1A3O Phone Mart/CSC - Bloomington



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

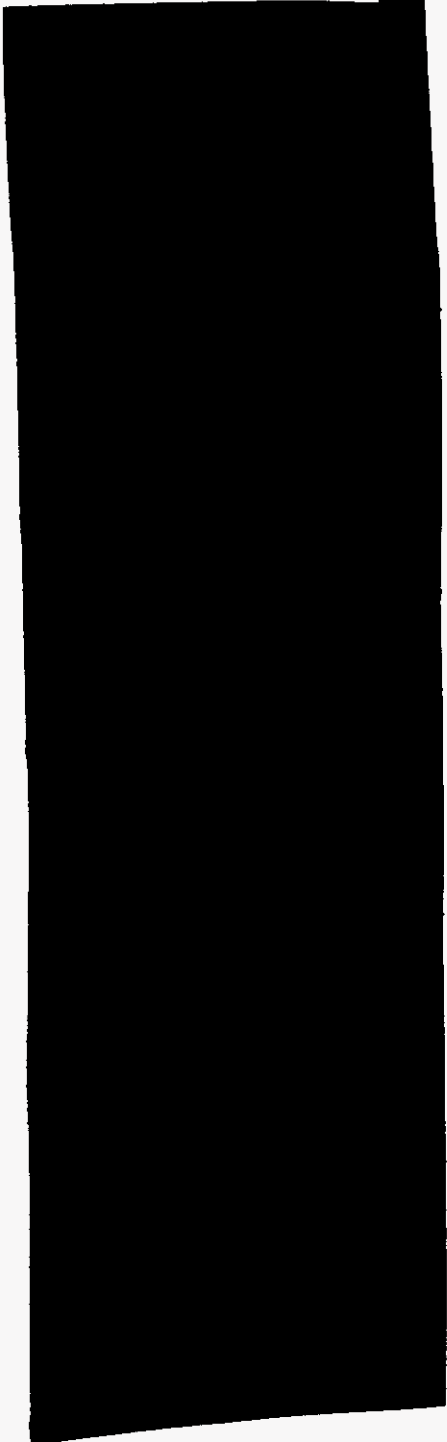
December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

- 1A3P Phone Mart/CSC - Marshfield
- 1A30 Phone Mart/CSC - S&A - North
- Total Phone Mart/CSC - North

- 1A41 Phone Mart/CSC - Enterprise
- 1A4A Phone Mart/CSC - Myrtle Beach
- 1A4B Phone Mart/CSC - Lexington 1
- 1A4C Phone Mart/CSC - Lexington 2
- 1A4D Phone Mart/CSC - Elizabethtown
- 1A4E Phone Mart/CSC - Ashland
- 1A4F Phone Mart/CSC - Somerset
- 1A4G Phone Mart/CSC - Dothan
- 1A4H Phone Mart/CSC - Durham
- 1A4I Phone Mart/CSC - Sumter
- 1A4J Phone Mart/CSC - Woodbridge
- 1A4K Phone Mart/CSC - Cookeville
- 1A4L Phone Mart/CSC - Crossville
- 1A4M Phone Mart/CSC - Glasgow
- 1A4N Phone Mart/CSC - London
- 1A4O Phone Mart/CSC - Monroe
- 1A4Q Phone Mart/CSC - Durham
- 1A4R Phone Mart/CSC - Ozark
- 1A4S Phone Mart/CSC - Andalusia
- 1A4T Phone Mart/CSC - Manassas
- 1A4U Phone Mart/CSC - Princess Anne
- 1A4V Phone Mart/CSC - Harrisonburg
- 1A4W Phone Mart/CSC - Greeneville
- 1A4Y Phone Mart/CSC - Lake City
- 1A4Z Phone Mart/CSC - Georgetown
- 1A40 Phone Mart/CSC - S&A - South
- Total Phone Mart/CSC - South

- 1A5A Phone Mart/CSC - Whittier
- 1A5B Phone Mart/CSC - Downey
- 1A5C Phone Mart/CSC - Montclair



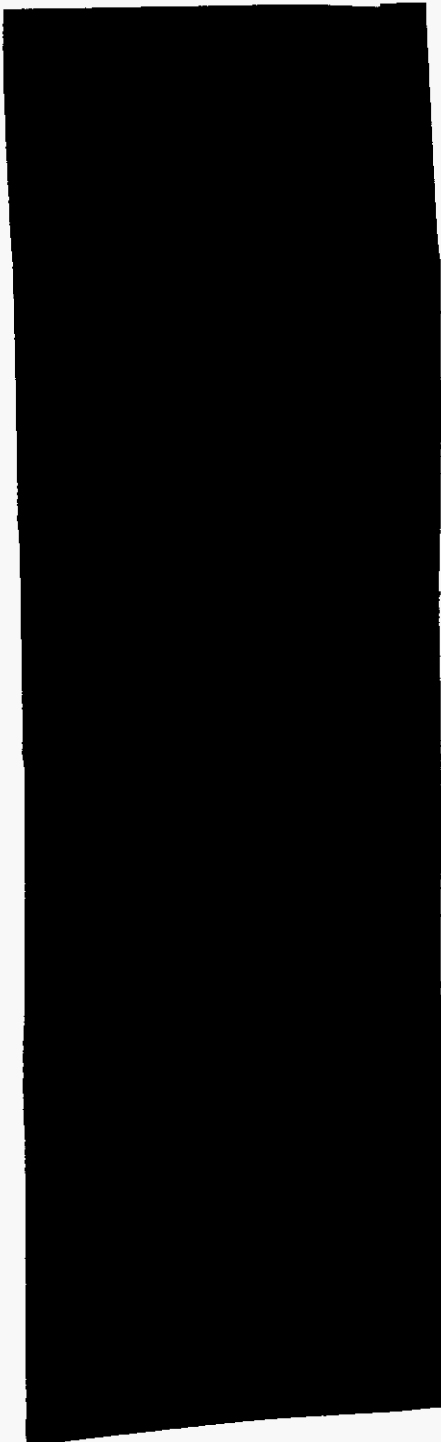
**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

1A5D Phone Mart/CSC - West Covina
1A5E Phone Mart/CSC - San Bernadino
1A5F Phone Mart/CSC - Palm Desert
1A5G Phone Mart/CSC - Palm Springs
1A5H Phone Mart/CSC - Santa Barbara
1A5I Phone Mart/CSC - Northridge
1A5J Phone Mart/CSC - West LA
1A5K Phone Mart/CSC - Oxnard
1A5L Phone Mart/CSC - Lakewood
1A5M Phone Mart/CSC - Long Beach Plaza
1A5N Phone Mart/CSC - Appl Spec - GTEL
1A5O Phone Mart/CSC - S&A - California
Total Phone Mart/CSC - California

1A6A Phone Mart/CSC - Alderwood
1A6B Phone Mart/CSC - Beaverton
1A6C Phone Mart/CSC - Burlington
1A6D Phone Mart/CSC - Couer D'Alene
1A6E Phone Mart/CSC - Everett
1A6F Phone Mart/CSC - Gresham
1A6G Phone Mart/CSC - Kennewick
1A6H Phone Mart/CSC - Totem Lake
1A6I Phone Mart/CSC - Washington Square
1A6J Phone Mart/CSC - Camas
1A6K Phone Mart/CSC - Coos Bay
1A6L Phone Mart/CSC - Cornelious
1A6M Phone Mart/CSC - Cresent City
1A6N Phone Mart/CSC - Lagrande
1A6O Phone Mart/CSC - Libby
1A6P Phone Mart/CSC - Lynden
1A6Q Phone Mart/CSC - McMinnville
1A6R Phone Mart/CSC - Moscow
1A6S Phone Mart/CSC - Oak Harbor
1A6T Phone Mart/CSC - Sandpoint
1A6O Phone Mart/CSC - S&A - Northwest



GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

Total Phone Mart/CSC - Northwest

- 1A7A Phone Mart/CSC - Ward
- 1A7B Phone Mart/CSC - Downtown
- 1A7C Phone Mart/CSC - Pearlridge
- 1A7D Phone Mart/CSC - Mililani
- 1A7E Phone Mart/CSC - Windward
- 1A7F Phone Mart/CSC - Kahului
- 1A7G Phone Mart/CSC - Lihue
- 1A7H Phone Mart/CSC - Molokai
- 1A7I Phone Mart/CSC - Kona
- 1A7J Phone Mart/CSC - Hilo
- 1A70 Phone Mart/CSC - S&A - Hawaii
- Total Phone Mart/CSC - Hawaii

- 1A8A Phone Mart/CSC - Brandon
- 1A8B Phone Mart/CSC - Carrollwood
- 1A8C Phone Mart/CSC - Lakeland
- 1A8D Phone Mart/CSC - Tampa Main
- 1A8E Phone Mart/CSC - University Square
- 1A8F Phone Mart/CSC - Winterhaven
- 1A8G Phone Mart/CSC - Westshore
- 1A8H Phone Mart/CSC - Tampa Bay Mall
- 1A8I Phone Mart/CSC - Plant City
- 1A8J Phone Mart/CSC - Lakeland Main
- 1A80 Phone Mart/CSC - S&A - Florida Inland
- Total Phone Mart/CSC - Florida Inland

- 1A9A Phone Mart/CSC - Bradenton
- 1A9B Phone Mart/CSC - Sarasota Main
- 1A9C Phone Mart/CSC - Clearwater
- 1A9D Phone Mart/CSC - Countryside
- 1A9E Phone Mart/CSC - New Port Richey
- 1A9F Phone Mart/CSC - Tyrone
- 1A9G Phone Mart/CSC - Pinellas



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

- 1A9H Phone Mart/CSC - Sarasota
- 1A9I Phone Mart/CSC - St Pete Main
- 1A9J Phone Mart/CSC - Largo
- 1A90 Phone Mart/CSC - S&A - Florida Coast
- Total Phone Mart/CSC - Florida Coast

- 1A00 Phone Mart/CSC - S&A
- 1300 Retail Operations S&A

- Total Phone Marts

- 1330 Retail BTL Inventory

- 1411 Pubcom Sales - East
- 1421 Pubcom Sales - West

- 1412 Pubcom Commissions - East
- 1422 Pubcom Commissions - West

- 1431 Pubcom Operations - East - Northeast
- 1432 Pubcom Operations - East - South
- 1433 Pubcom Operations - East - Tex/Mex/Mwest
- 1434 Pubcom Operations - East - North
- 1435 Pubcom Operations - East - Florida
- 1436 Pubcom Operations - East - Coin Collections
- 1430 Pubcom Operations - East - S&A
- Total Pubcom Operations - East

- 1441 Pubcom Operations - West - Northern Calif
- 1442 Pubcom Operations - West - Hawaii
- 1443 Pubcom Operations - West - Northwest
- 1444 Pubcom Operations - West - Southern Calif
- 1446 Pubcom Operations - West - Coin Collection



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

- 1440 Pubcom Operations - West - S&A
- Total Pubcom Operations - West

- 1450 Pubcom Order Center - East
- 1460 Pubcom Order Center - West

- 1471 Pubcom - Wireless - East
- 1472 Pubcom - Wireless - West
- 1473 Pubcom - Wireless - Natl Payphone Mgmt
- 1470 Pubcom - Wireless - S&A

- 1400 Pubcom S&A

- Total Pubcom

- 1500 Consumer Product Management

- 1620 Centralized Toll Investigation (CTI)

- 1631 Customer Billing - Ft Wayne
- 1632 Customer Billing - Thousand Oaks

- 1641 Centralized Mail Remittance (CMR) - DFW
- 1642 Centralized Mail Remittance (CMR) - Tampa
- 1643 Centralized Mail Remittance (CMR) - West LA
- 1644 Centralized Mail Remittance (CMR) - Indy
- 1645 Centralized Mail Remittance (CMR) - Texaco
- 1640 Centralized Mail Remittance (CMR) - S&A

- 1651 Bill Distribution - Durham
- 1652 Bill Distribution - Newbury Park



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

1653	Bill Distribution - San Angelo
1650	Bill Distribution - S&A
1660	IC End-User Billing
1670	Billing Systems
1600	End-User Billing Data Processing
1610	Natl Database Admin Ctr (DBAC)
1680	NTF Tables
1600	End-User Billing S&A
	Total End-User Billing S&A
1700	Telego
1010	Calling Cards
1020	Consumer Programs
1030	Uncollectibles Over Cap
1040	Unbillables
1050	Secondary Directory Costs
1000	Consumer President
	Total Consumer
2111	Business Sales Center (BSC) - Ft Wayne
2112	Business Sales Center (BSC) - Marion
2113	Business Sales Center (BSC) - Tampa
2114	Business Sales Center (BSC) - Denton
2115	Business Sales Center (BSC) - Huntington B
2116	Business Sales Center (BSC) - Rancho Cucam.
2117	Business Sales Center (BSC) - Honolulu



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

- 2118 Business Sales Center (BSC) - Everett
- 2110 Business Sales Center (BSC) - S&A
- 2120 Complimentary Distribution
- 2100 Small Business S&A
- Total Small Business

- 2211 Branch Sales - West - Everett
- 2212 Branch Sales - West - Calf South
- 2213 Branch Sales - West - Calf North
- 2214 Branch Sales - West - Honolulu
- 2215 Branch Sales - West - Contel

- 2221 Branch Contact - West - Everett
- 2222 Branch Contact - West - Contel Ca
- 2223 Branch Contact - West - Calf South
- 2224 Branch Contact - West - Calf North
- 2225 Branch Contact - West - Honolulu
- Total Branch Contact - West

- 2230 Branch Market Response - West

- 2241 Branch Field Svcs - West - Everett
- 2242 Branch Field Svcs - West - Calf South
- 2243 Branch Field Svcs - West - Calf North
- 2244 Branch Field Svcs - West - Honolulu
- 2245 Branch Field Svcs - West - Contel Calf
- Total Branch Field Svcs - West

- 2251 Branch Sales Engineering - West - Everett
- 2252 Branch Sales Engineering - West - Calf South
- 2253 Branch Sales Engineering - West - Calf North
- 2254 Branch Sales Engineering - West - Honolulu
- 2255 Branch Sales Engineering - West - Contel Calf



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

- 2260 Branch - West - Calnet
- 2270 Branch - West - HITS
- 2280 Branch - West - SOO

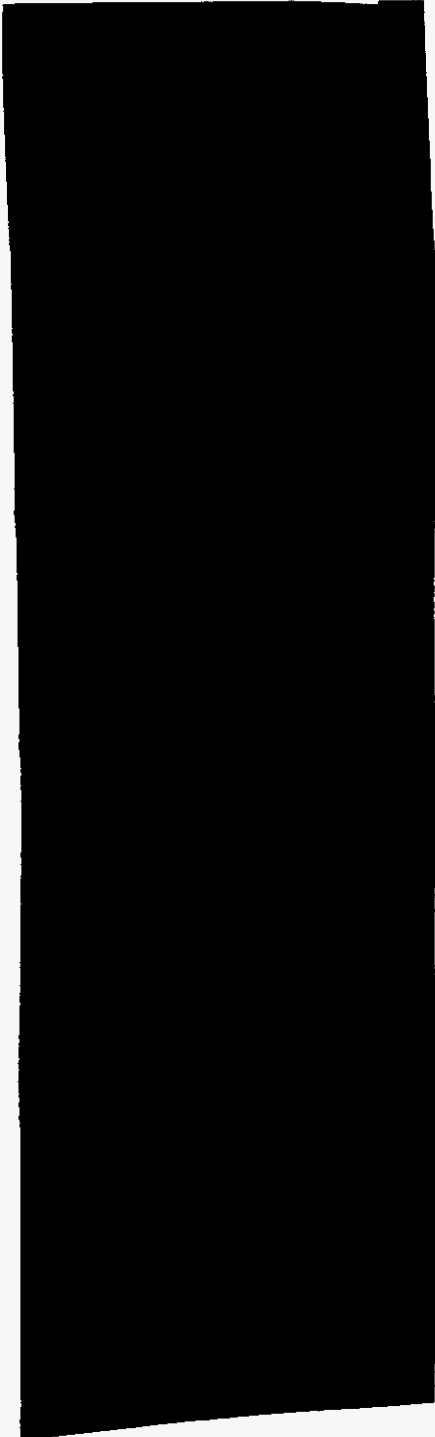
- 2201 Branch S&A - West - Everett
- 2202 Branch S&A - West - Calif South
- 2203 Branch S&A - West - Calif North
- 2204 Branch S&A - West - Honolulu
- 2205 Branch S&A - West - Contel Calif
- 2200 Branch S&A - West

- 2311 Branch Sales - East - Irving
- 2312 Branch Sales - East - Tampa
- 2313 Branch Sales - East - Durham
- 2314 Branch Sales - East - Carmel
- 2315 Branch Sales - East - Marion

- 2321 Branch Contact - East - Irving
- 2322 Branch Contact - East - Tampa
- 2323 Branch Contact - East - Durham
- 2324 Branch Contact - East - Carmel
- 2325 Branch Contact - East - Marion
- Total Branch Contact - East

- 2330 Branch Market Response - East

- 2341 Branch Field Svcs - East - Irving
- 2342 Branch Field Svcs - East - Tampa
- 2343 Branch Field Svcs - East - Durham
- 2344 Branch Field Svcs - East - Carmel
- 2345 Branch Field Svcs - East - Marion
- Total Branch Field Svcs - East



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

- 2351 Branch Sales Engineering - East - Irving
- 2352 Branch Sales Engineering - East - Tampa
- 2353 Branch Sales Engineering - East - Durham
- 2354 Branch Sales Engineering - East - Carmel
- 2355 Branch Sales Engineering - East - Marion

- 2301 Branch S&A - East - Irving
- 2302 Branch S&A - East - Tampa
- 2303 Branch S&A - East - Durham
- 2304 Branch S&A - East - Carmel
- 2305 Branch S&A - East - Marion
- 2300 Branch S&A - East

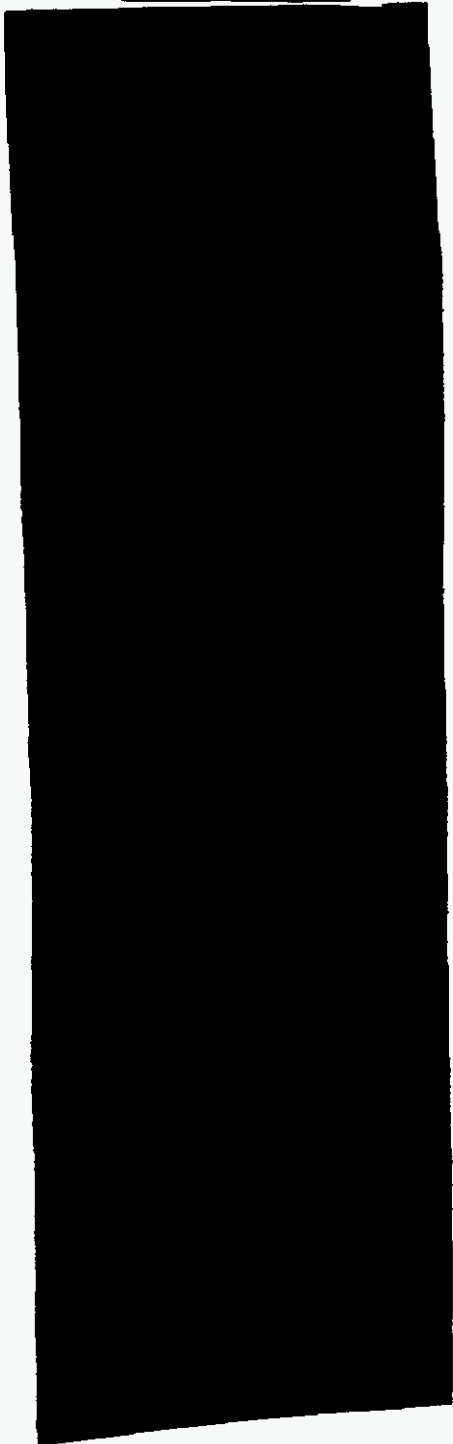
- 2400 National Accounts

- 2500 Business Data Processing

- 2500 Business Operations Support

- 2610 Business Ops & Billing - Irving
- 2620 Business Ops & Billing - Tampa
- 2630 Business Ops & Billing - Erie
- 2640 Business Ops & Billing - Honolulu
- 2650 Business Ops & Billing - Thousand Oaks
- 2660 Business Ops & Billing - Westfield
- 2600 Business Ops & Billing - S&A
Total Business Ops & Billing

- 2700 Business Product Management
- 2800 Marketing Services
- 2900 Product Marketing
- 2910 Advertising



**GTE Domestic Telephone Operations
 Avoided Cost Analysis
 Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
 (in whole dollars/units)

Direct Costs

- 2010 New Ventures
- 2020 Business Programs
- 2030 Business BTL Inventory
- 2000 Business President

- Total Business

- 3111 Natl Access Order & Billing Ctr - AT&T Order
- 3112 Natl Access Order & Billing Ctr - AT&T Billing
- 3120 Natl Access Order & Billing Ctr - MCI
- 3130 Natl Access Order & Billing Ctr - Wireless
- 3141 Natl Access Order & Billing Ctr - Intralata East
- 3142 Natl Access Order & Billing Ctr - Intralata West
- 3150 Natl Access Order & Billing Ctr - OCC
- 3160 Natl Access Order & Billing Ctr - Sprint

- 3300 Natl Access Subscription Svcs

- 3410 Natl Carrier Billing
- 3420 Natl Carrier Settlements
- 3430 Network Transaction Management
- 3400 Carrier Billing S&A

- 3500 Carrier Product Management

- 3611 Carrier Natl Sales - AT&T
- 3612 Carrier Natl Sales - MCI
- 3613 Carrier Natl Sales - Sprint
- 3614 Carrier Natl Sales - OCC
- 3615 Carrier Natl Sales - Wireless
- 3616 Carrier Natl Sales - LEC



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

3610 Carrier Natl Sales - S&A
3621 Carrier Regional Sales - North
3622 Carrier Regional Sales - South
3623 Carrier Regional Sales - Central
3624 Carrier Regional Sales - West

3700 Carrier Operations Support

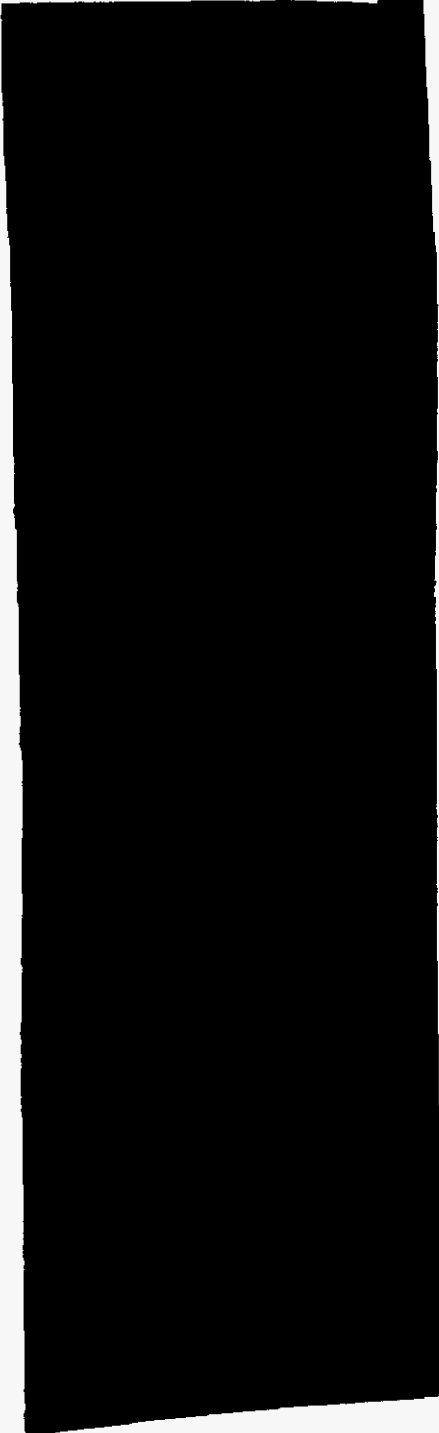
3800 Carrier Systems

3010 Carrier Ordering & Billing S&A
3020 Carrier Programs
3030 Carrier's Carrier Lease
3040 1+ Intralata Services
3000 Carrier President

Total Carrier

5A00 Region Ops S&A - California
5B00 Region Ops S&A - Northwest
5C00 Region Ops S&A - Hawaii
5D00 Region Ops S&A - Tex/Mex
5E00 Region Ops S&A - Midwest
5F00 Region Ops S&A - North
5G00 Region Ops S&A - Northeast
5H00 Region Ops S&A - Virginia
5I00 Region Ops S&A - Southeast
5J00 Region Ops S&A - Florida
5000 Region Ops S&A

5A10 Region Public Affairs - California
5B10 Region Public Affairs - Northwest



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

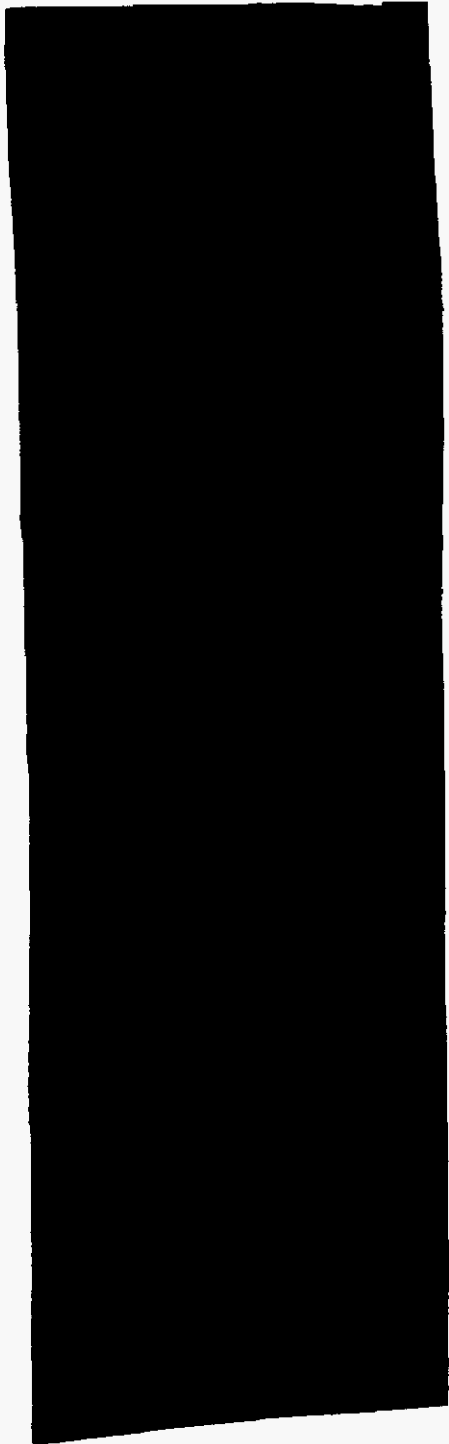
December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

5C10 Region Public Affairs - Hawaii
5D10 Region Public Affairs - Tex/Mex
5E10 Region Public Affairs - Midwest
5F10 Region Public Affairs - North
5G10 Region Public Affairs - Northeast
5H10 Region Public Affairs - Virginia
5I10 Region Public Affairs - Southeast
5J10 Region Public Affairs - Florida
5010 Region Public Affairs - S&A

5A20 Network Construction S&A - California
5B20 Network Construction S&A - Northwest
5C20 Network Construction S&A - Hawaii
5D20 Network Construction S&A - Tex/Mex
5E20 Network Construction S&A - Midwest
5F20 Network Construction S&A - North
5G20 Network Construction S&A - Northeast
5H20 Network Construction S&A - Virginia
5I20 Network Construction S&A - Southeast
5J20 Network Construction S&A - Florida

5A2A Operations Center - California
5B2A Operations Center - Northwest
5C2A Operations Center - Hawaii
5D2A Operations Center - Tex/Mex
5E2A Operations Center - Midwest
5F2A Operations Center - North
5G2A Operations Center - Northeast
5H2A Operations Center - Virginia
5I2A Operations Center - Southeast
5J2A Operations Center - Florida



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

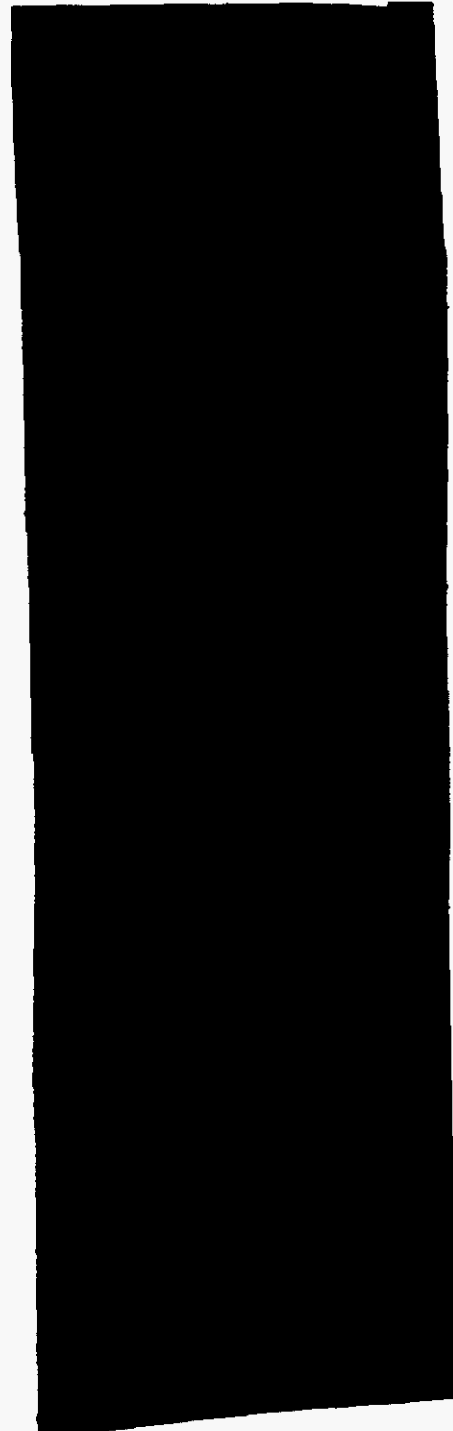
December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

5A2B COE Construction - California
5B2B COE Construction - Northwest
5C2B COE Construction - Hawaii
5D2B COE Construction - Tex/Mex
5E2B COE Construction - Midwest
5F2B COE Construction - North
5G2B COE Construction - Northeast
5H2B COE Construction - Virginia
5I2B COE Construction - Southeast
5J2B COE Construction - Florida

5A2C OSP Engineering - California
5B2C OSP Engineering - Northwest
5C2C OSP Engineering - Hawaii
5D2C OSP Engineering - Tex/Mex
5E2C OSP Engineering - Midwest
5F2C OSP Engineering - North
5G2C OSP Engineering - Northeast
5H2C OSP Engineering - Virginia
5I2C OSP Engineering - Southeast
5J2C OSP Engineering - Florida

5A2D OSP Construction - California
5B2D OSP Construction - Northwest
5C2D OSP Construction - Hawaii
5D2D OSP Construction - Tex/Mex
5E2D OSP Construction - Midwest
5F2D OSP Construction - North
5G2D OSP Construction - Northeast
5H2D OSP Construction - Virginia
5I2D OSP Construction - Southeast
5J2D OSP Construction - Florida



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

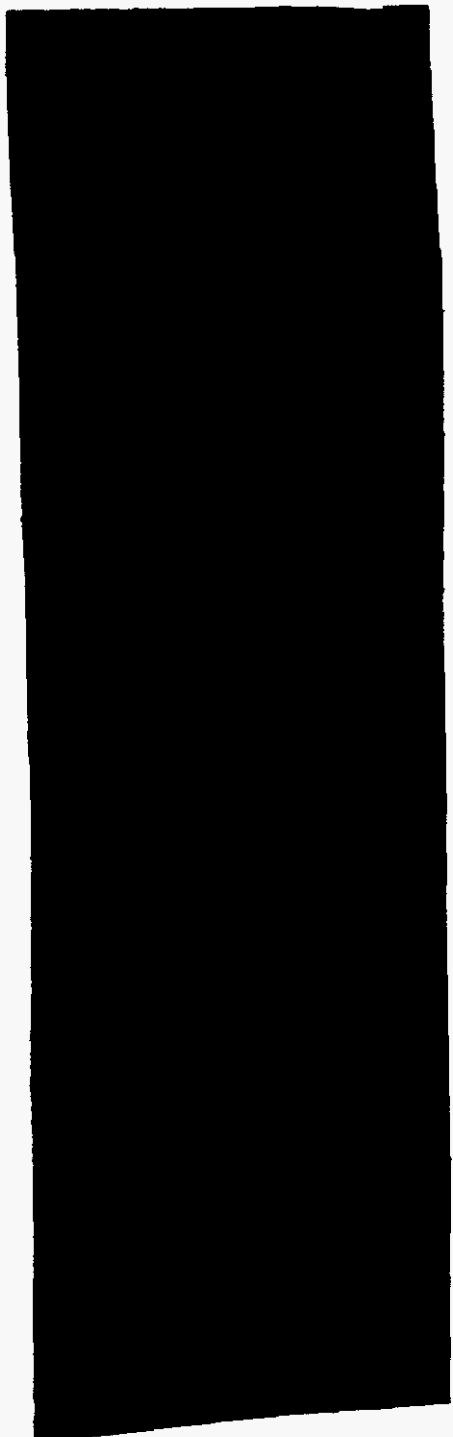
December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

5A2E OSP Cons/Eng Support - California
5B2E OSP Cons/Eng Support - Northwest
5C2E OSP Cons/Eng Support - Hawaii
5D2E OSP Cons/Eng Support - Tex/Mex
5E2E OSP Cons/Eng Support - Midwest
5F2E OSP Cons/Eng Support - North
5G2E OSP Cons/Eng Support - Northeast
5H2E OSP Cons/Eng Support - Virginia
5I2E OSP Cons/Eng Support - Southeast
5J2E OSP Cons/Eng Support - Florida

5A2F Project Management - California
5B2F Project Management - Northwest
5C2F Project Management - Hawaii
5D2F Project Management - Tex/Mex
5E2F Project Management - Midwest
5F2F Project Management - North
5G2F Project Management - Northeast
5H2F Project Management - Virginia
5I2F Project Management - Southeast
5J2F Project Management - Florida

5A2G Pole Contacts - California
5B2G Pole Contacts - Northwest
5C2G Pole Contacts - Hawaii
5D2G Pole Contacts - Tex/Mex
5E2G Pole Contacts - Midwest
5F2G Pole Contacts - North
5G2G Pole Contacts - Northeast
5H2G Pole Contacts - Virginia
5I2G Pole Contacts - Southeast
5J2G Pole Contacts - Florida



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

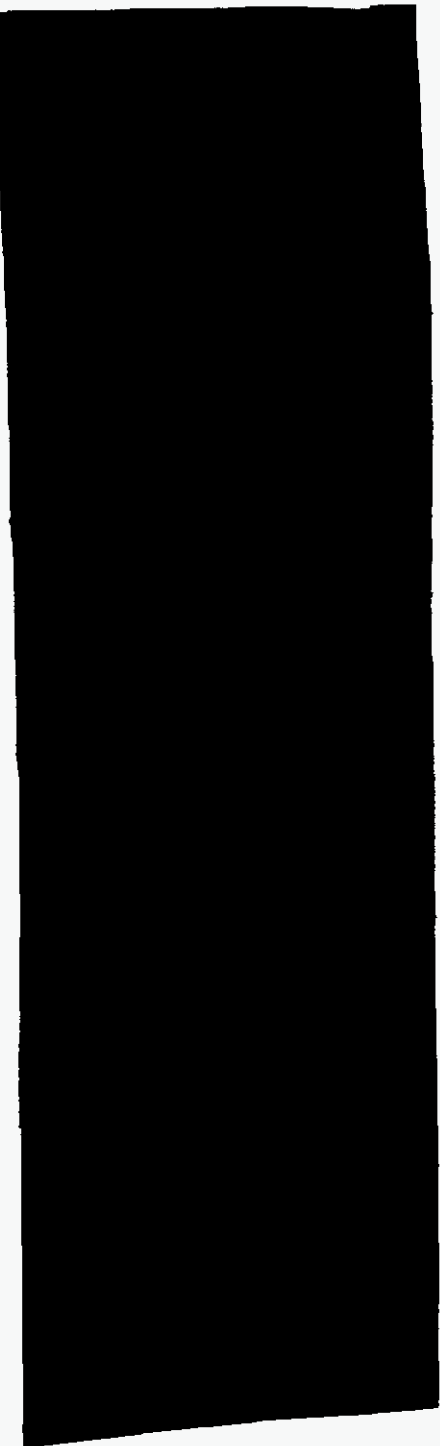
December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

- 5A2H Ntwk Construction - VDT - California
- 5B2H Ntwk Construction - VDT - Northwest
- 5C2H Ntwk Construction - VDT - Hawaii
- 5D2H Ntwk Construction - VDT - Tex/Mex
- 5E2H Ntwk Construction - VDT - Midwest
- 5F2H Ntwk Construction - VDT - North
- 5G2H Ntwk Construction - VDT - Northeast
- 5H2H Ntwk Construction - VDT - Virginia
- 5I2H Ntwk Construction - VDT - Southeast
- 5J2H Ntwk Construction - VDT - Florida

- 5A30 Service Center - California
- 5B30 Service Center - Northwest
- 5C30 Service Center - Hawaii
- 5D30 Service Center - Tex/Mex
- 5E20 Service Center - Midwest
- 5F30 Service Center - North
- 5G30 Service Center - Northeast
- 5H30 Service Center - Virginia
- 5I30 Service Center - Southeast
- 5J30 Service Center - Florida
- Total Service Center

- 5A41 Network Reliability Support - California
- 5A42 Network Technology - California
- 5B41 Network Reliability Support - Northwest
- 5B42 Network Technology - Northwest
- 5C41 Network Reliability Support - Hawaii
- 5C42 Network Technology - Hawaii
- 5D41 Network Reliability Support - Tex/Mex
- 5D42 Network Technology - Tex/Mex
- 5E40 Network Reliability - Midwest



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

5F40	Network Reliability - North
5G40	Network Reliability - Northeast
5H40	Network Reliability - Virginia
5I40	Network Reliability - Southeast
5J41	Network Reliability Support - Florida
5J42	Network Technology - Florida
5A50	Work Equipment - California
5B50	Work Equipment - Northwest
5C50	Work Equipment - Hawaii
5D50	Work Equipment - Tex/Mex
5E50	Work Equipment - Midwest
5F50	Work Equipment - North
5G50	Work Equipment - Northeast
5H50	Work Equipment - Virginia
5I50	Work Equipment - Southeast
5J50	Work Equipment - Florida
5A60	IT/Field Svcs - California
5B60	IT/Field Svcs - Northwest
5C60	IT/Field Svcs - Hawaii
5D60	IT/Field Svcs - Tex/Mex
5E60	IT/Field Svcs - Midwest
5F60	IT/Field Svcs - North
5G60	IT/Field Svcs - Northeast
5H60	IT/Field Svcs - Virginia
5I60	IT/Field Svcs - Southeast
5J60	IT/Field Svcs - Florida
	Total IT/Field Svcs
5AA1	Customer Ops - California - San Fernando
5AA2	Customer Ops - California - Santa Monica
5AA3	Customer Ops - California - West LA



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

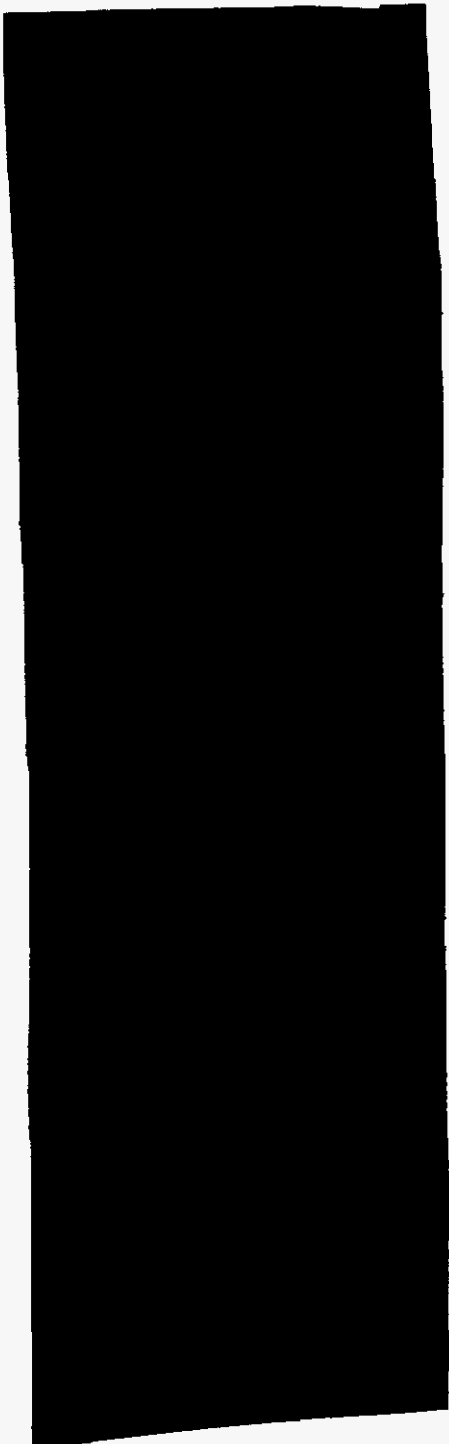
Direct
Costs

- 5AA4 Customer Ops - California - South Bay
- 5AA5 Customer Ops - California - Santa Barbara
- 5AA6 Customer Ops - California - Los Gatos
- 5AA7 Customer Ops - California - Camarillo
- 5AA8 Customer Ops - California - Manteca
- 5AA9 Customer Ops - California - North VDT
- 5AA0 Customer Ops - California - North S&A
- Total Customer Ops - California - North

- 5AB1 Customer Ops - California - Foothill
- 5AB2 Customer Ops - California - Whittier
- 5AB3 Customer Ops - California - Downey
- 5AB4 Customer Ops - California - Lakewood
- 5AB5 Customer Ops - California - Huntington Beach
- 5AB9 Customer Ops - California - Central VDT
- 5AB0 Customer Ops - California - Central S&A
- Total Customer Ops - California - Central

- 5AC1 Customer Ops - California - Inland
- 5AC2 Customer Ops - California - Chino Hills
- 5AC3 Customer Ops - California - Airport
- 5AC4 Customer Ops - California - High D/Sun Belt
- 5AC5 Customer Ops - California - Tri Valley
- 5AC6 Customer Ops - California - Victorville
- 5AC9 Customer Ops - California - Southeast VDT
- 5AC0 Customer Ops - California - Southeast S&A
- Total Customer Ops - California - Southeast

- 5BA1 Customer Ops - Northwest - Eastside
- 5BA2 Customer Ops - Northwest - N Washington
- 5BA3 Customer Ops - Northwest - S. County
- 5BA4 Customer Ops - Northwest - E Washington
- 5BA9 Customer Ops - Northwest - Puget Sound VDT
- 5BA0 Customer Ops - Northwest - Puget Sound S&A
- Total Customer Ops - Northwest - Puget Sound



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

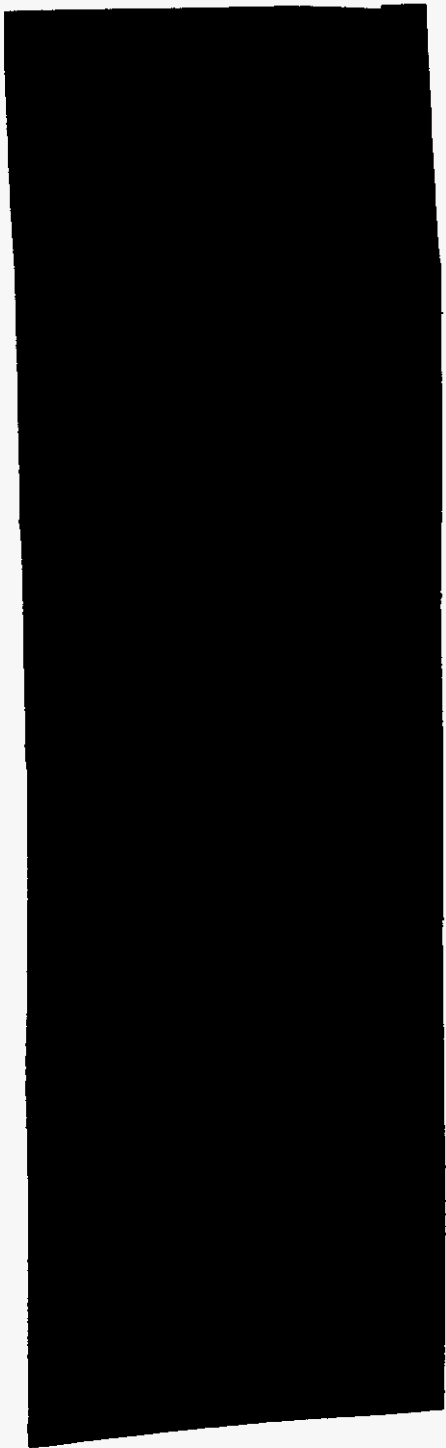
5BB1 Customer Ops - Northwest - Costal
5BB2 Customer Ops - Northwest - Tigard/Gresham
5BB3 Customer Ops - Northwest - Idaho
5BB9 Customer Ops - Northwest - Pacific VDT
5BB0 Customer Ops - Northwest - Pacific S&A
Total Customer Ops - Northwest - Pacific

5CA1 Customer Ops - Hawaii - Metro
5CA2 Customer Ops - Hawaii - Windward
5CA3 Customer Ops - Hawaii - Hawaii Island
5CA4 Customer Ops - Hawaii - Maui
5CA5 Customer Ops - Hawaii - Kauai
5CA6 Customer Ops - Hawaii - Leeward
5CA9 Customer Ops - Hawaii - Hawaii VDT
5CA0 Customer Ops - Hawaii - S&A
Total Customer Ops - Hawaii

5DA1 Customer Ops - Tex/Mex - Metro
5DA2 Customer Ops - Tex/Mex - Woods
5DA3 Customer Ops - Tex/Mex - North Central
5DA4 Customer Ops - Tex/Mex - Twin Cities
5DA9 Customer Ops - Tex/Mex - Northeast VDT
5DA0 Customer Ops - Tex/Mex - Northeast S&A
Total Customer Ops - Tex/Mex - Northeast

5DB1 Customer Ops - Tex/Mex - Gulf
5DB2 Customer Ops - Tex/Mex - University
5DB3 Customer Ops - Tex/Mex - Valley
5DB9 Customer Ops - Tex/Mex - Southeast VDT
5DB0 Customer Ops - Tex/Mex - Southeast S&A
Total Customer Ops - Tex/Mex - Southeast

5DC1 Customer Ops - Tex/Mex - Mesa
5DC2 Customer Ops - Tex/Mex - Plains



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

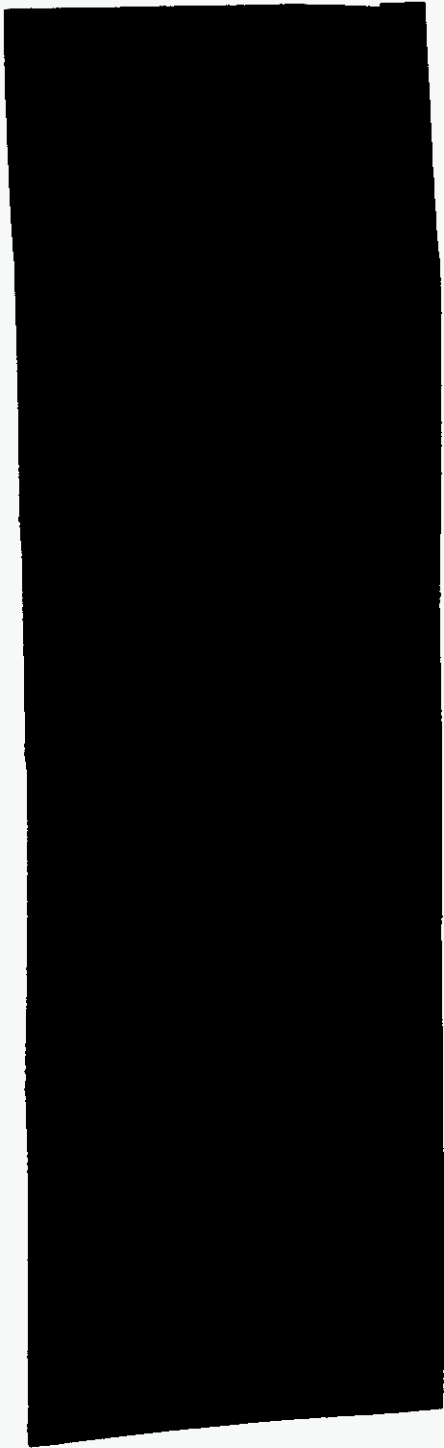
- 5DC3 Customer Ops - Tex/Mex - West Central
- 5DC9 Customer Ops - Tex/Mex - West VDT
- 5DC0 Customer Ops - Tex/Mex - West S&A
- Total Customer Ops - Tex/Mex - West

- 5EA1 Customer Ops - Midwest - North
- 5EA2 Customer Ops - Midwest - South
- 5EA3 Customer Ops - Midwest - Minnesota
- 5EA4 Customer Ops - Midwest - Nebraska
- 5EA9 Customer Ops - Midwest - IA/MN/NE VDT
- 5EA0 Customer Ops - Midwest - IA/MN/NE S&A
- Total Customer Ops - Midwest - IA/MN/NE

- 5EB1 Customer Ops - Midwest - South
- 5EB2 Customer Ops - Midwest - North
- 5EB3 Customer Ops - Midwest - Arkansas
- 5EB4 Customer Ops - Midwest - Oklahoma
- 5EB9 Customer Ops - Midwest - MO/AR/OK VDT
- 5EB0 Customer Ops - Midwest - MO/AR/OK S&A
- Total Customer Ops - Midwest - MO/AR/OK

- 5FA1 Customer Ops - North - Ft. Wayne
- 5FA2 Customer Ops - North - Richmond
- 5FA3 Customer Ops - North - Lafayette
- 5FA4 Customer Ops - North - Elkhart
- 5FA5 Customer Ops - North - Terre Haute
- 5FA9 Customer Ops - North - Indiana VDT
- 5FA0 Customer Ops - North - Indiana S&A
- Total Customer Ops - North - Indiana

- 5FB1 Customer Ops - North - Bloomington
- 5FB2 Customer Ops - North - Jacksonville
- 5FB3 Customer Ops - North - Sycamore
- 5FB4 Customer Ops - North - Streator
- 5FB5 Customer Ops - North - Marion



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

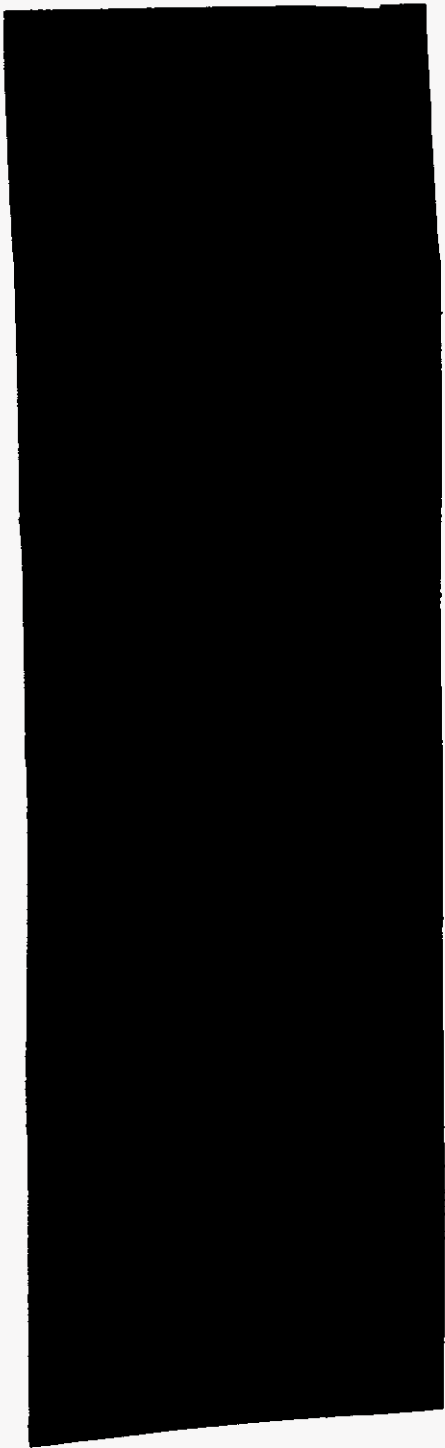
5FB6 Customer Ops - North - Olney
5FB9 Customer Ops - North - Illinois VDT
5FB0 Customer Ops - North - Illinois S&A
Total Customer Ops - North - Illinois

5FC1 Customer Ops - North - East
5FC2 Customer Ops - North - South
5FC3 Customer Ops - North - North
5FC9 Customer Ops - North - Wisconsin VDT
5FC0 Customer Ops - North - Wisconsin S&A
Total Customer Ops - North - Wisconsin

5GA1 Customer Ops - Northeast - West
5GA2 Customer Ops - Northeast - East
5GA3 Customer Ops - Northeast - North
5GA4 Customer Ops - Northeast - South
5GA9 Customer Ops - Northeast - Ohio VDT
5GA0 Customer Ops - Northeast - Ohio S&A
Total Customer Ops - Northeast - Ohio

5GB1 Customer Ops - Northeast - Northwest
5GB2 Customer Ops - Northeast - Southwest
5GB3 Customer Ops - Northeast - Northeast
5GB4 Customer Ops - Northeast - Southeast
5GB9 Customer Ops - Northeast - PA VDT
5GB0 Customer Ops - Northeast - PA S&A
Total Customer Ops - Northeast - PA

5GC1 Customer Ops - Northeast - West
5GC2 Customer Ops - Northeast - South
5GC3 Customer Ops - Northeast - North
5GC4 Customer Ops - Northeast - Central
5GC9 Customer Ops - Northeast - MI VDT
5GC0 Customer Ops - Northeast - MI S&A
Total Customer Ops - Northeast - MI



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

- 5HA1 Customer Ops - Virginia - North
- 5HA2 Customer Ops - Virginia - South
- 5HA3 Customer Ops - Virginia - West
- 5HA4 Customer Ops - Virginia - Central
- 5HA9 Customer Ops - Virginia - VDT
- 5HA0 Customer Ops - Virginia - S&A
- Total Customer Ops - Virginia

- 5IA1 Customer Ops - South - Durham
- 5IA2 Customer Ops - South - W Carolina
- 5IA3 Customer Ops - South - S Carolina
- 5IA4 Customer Ops - South - North
- 5IA5 Customer Ops - South - South
- 5IA9 Customer Ops - South - NC/SC/AL VDT
- 5IA0 Customer Ops - South - NC/SC/AL S&A
- Total Customer Ops - South - NC/SC/AL

- 5IB1 Customer Ops - South - East
- 5IB2 Customer Ops - South - Central
- 5IB3 Customer Ops - South - West
- 5IB9 Customer Ops - South - KY VDT
- 5IB0 Customer Ops - South - KY S&A
- Total Customer Ops - South - Kentucky

- 5JA1 Customer Ops - Florida - Tampa North
- 5JA2 Customer Ops - Florida - Central
- 5JA3 Customer Ops - Florida - East
- 5JA4 Customer Ops - Florida - Lakeland
- 5JA5 Customer Ops - Florida - Winter Haven
- 5JA9 Customer Ops - Florida - Inland VDT
- 5JA0 Customer Ops - Florida - Inland S&A
- Total Customer Ops - Florida - Inland

- 5JB1 Customer Ops - Florida - St. Petersburg



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

5JB2 Customer Ops - Florida - Tarpon Springs
5JB3 Customer Ops - Florida - Clearwater
5JB4 Customer Ops - Florida - Bradenton
5JB5 Customer Ops - Florida - Sarasota
5JB9 Customer Ops - Florida - Coast VDT
5JB0 Customer Ops - Florida - Coast S&A
Total Customer Ops - Florida - Coastal

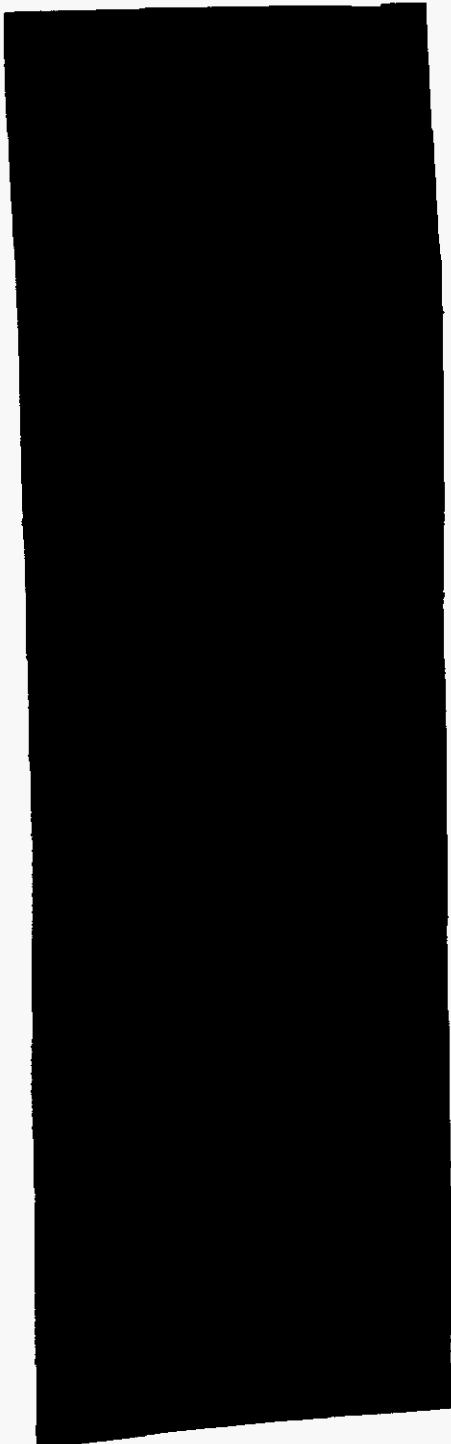
Total Customer Operations

5CB0 International Operations
5CC0 MTC

6211 NOC - Monitoring & Control
6212 NOC - Online Support
6213 NOC - BTL Support
6214 NOC - Internal Network
6215 NOC - Preventive Maintenance
6210 NOC - S&A

6221 Operator Services - Erie
6222 Operator Services - Marion
6223 Operator Services - Lexington
6224 Operator Services - Tampa
6225 Operator Services - Irving
6226 Operator Services - Wentzville
6227 Operator Services - Thousand Oaks
6228 Operator Services - Everett
6229 Operator Services - Honolulu
622A Operator Services - Agreements
6220 Operator Services - S&A

6231 Customer CARE Center - Marion



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

- 6232 Customer CARE Center - Sun Prairie
- 6233 Customer CARE Center - Tampa
- 6234 Customer CARE Center - Garland
- 6235 Customer CARE Center - Honolulu
- 6236 Customer CARE Center - Everett
- 6237 Customer CARE Center - Mission Hills
- 6238 Customer CARE Center - Pomona
- 6230 Customer CARE Center - S&A

- 6241 Spec Svc Ctrl Ctr (SSCC) - Ft Wayne
- 6242 Spec Svc Ctrl Ctr (SSCC) - Tampa
- 6243 Spec Svc Ctrl Ctr (SSCC) - Irving
- 6244 Spec Svc Ctrl Ctr (SSCC) - Newbury Park
- 6245 Spec Svc Ctrl Ctr (SSCC) - Upland
- 6240 Spec Svc Ctrl Ctr (SSCC) - S&A
- Total Spec Svc Ctrl Ctr (SSCC)

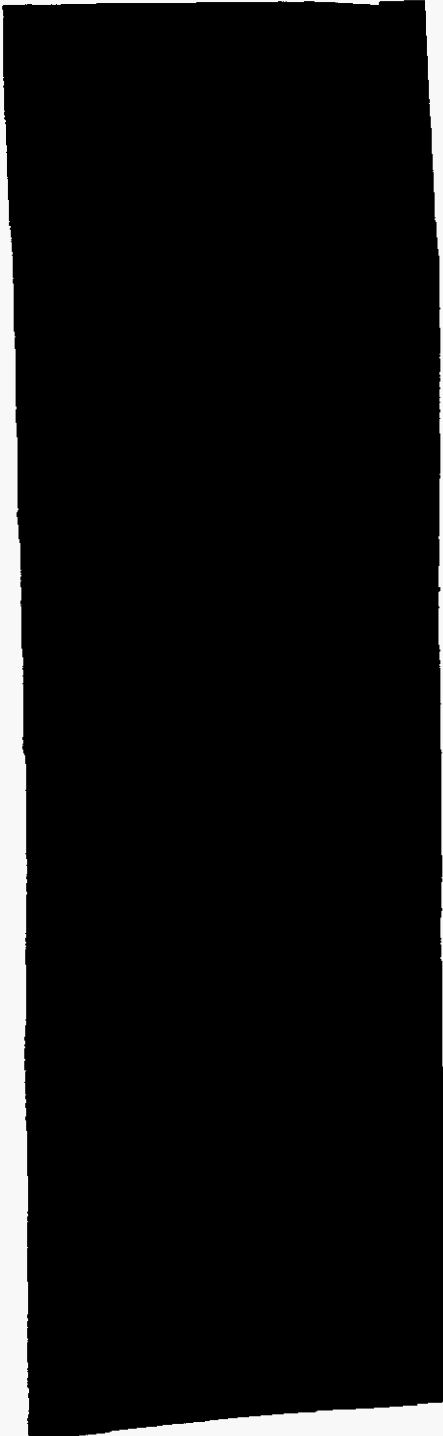
- 6251 Database Management - Tex/Mex
- 6252 Database Management - East
- 6253 Database Management - Florida
- 6254 Database Management - West
- 6255 Database Management - E911
- 6250 Database Management - S&A

- 6260 Natl Customer Support Ctr (NCSC)

- 6270 Network & Resource Management

- 6200 Centralized Operations S&A

- 6310 Network Planning - Product & Svc Planning
- 6320 Network Planning - Operations Support
- 6330 Network Planning - Tech/Prod/Svc Testing



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

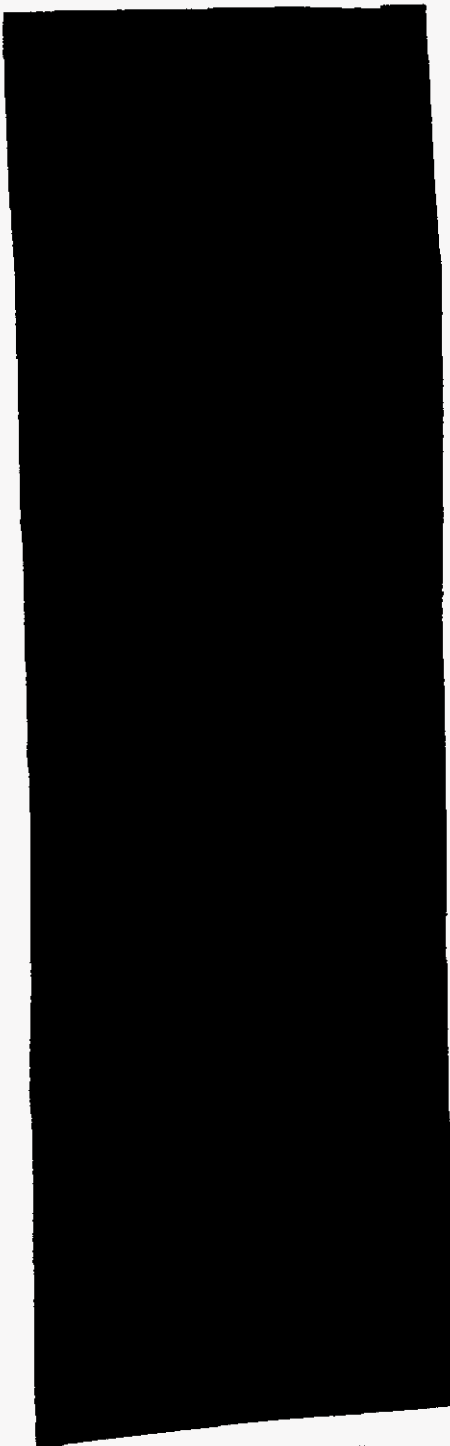
6340 Network Planning - Ntwk Planning
6350 Network Planning - Invest & Expense Mgmt
6300 Network Planning - S&A

6410 Network Data Management

6421 Ntwk Design/Apl Eng - STSS
6422 Ntwk Design/Apl Eng - California
6423 Ntwk Design/Apl Eng - Florida
6424 Ntwk Design/Apl Eng - Tex/Mex

6430 Advanced Network Products Group (ANPG)
6440 Engineering Support
6450 Customer Zone Support
6460 CARE Support
6470 Service Fulfillment Support
6480 MARK Systems
6490 Maintenance Contracts
64A0 Quality Measures
6400 Operations Support S&A

6511 Building Services - Durham
6512 Building Services - Tampa
6513 Building Services - Marion
6514 Building Services - Irving
6515 Building Services - Bloomington
6516 Building Services - Ft. Wayne
6517 Building Services - Everett
6518 Building Services - Thousand Oaks
6519 Building Services - Hawaii
651A Building Services - HQ Maintenance
651B Building Services - New England
6510 Building Services - S&A



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

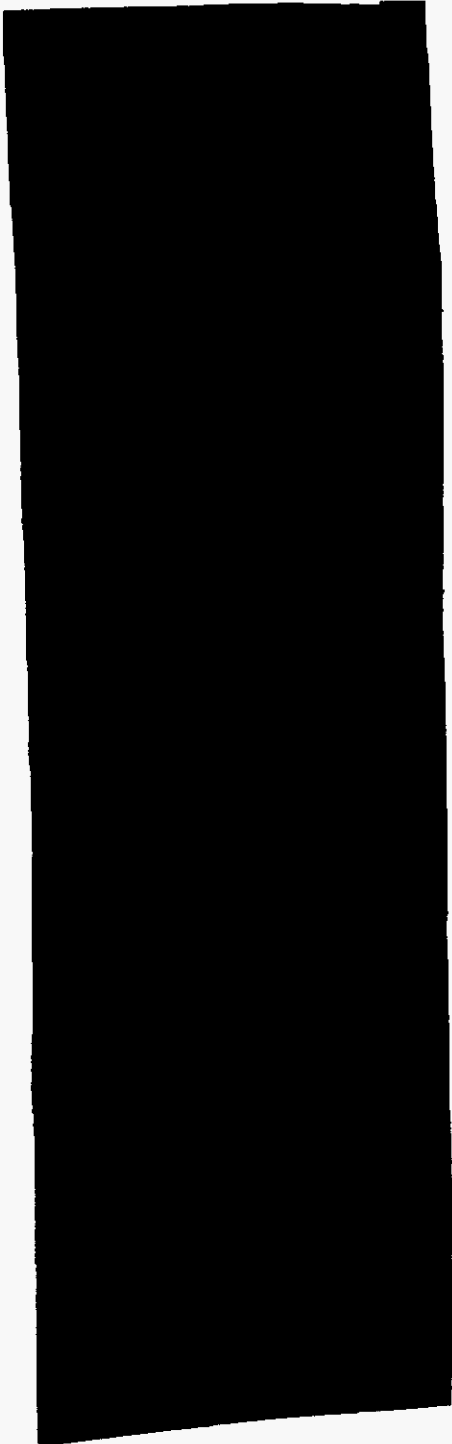
- 6520 Fleet Services
- 6530 Real Estate Services
- 6500 Support Assets S&A

- 6600 Aviation

- 6711 Materials Management - North
- 6712 Materials Management - Northeast
- 6713 Materials Management - Midwest
- 6714 Materials Management - South
- 6715 Materials Management - Virginia
- 6716 Materials Management - Florida
- 6717 Materials Management - California
- 6718 Materials Management - Hawaii
- 6719 Materials Management - Northwest
- 671A Materials Management - Tex/Mex

- 6720 Purchasing
- 6730 Electronic Repair Svcs
- 6740 Contract Management
- 6700 Supply S&A

- 6810 Data Management
- 6820 Sys Prov - Customer Contact
- 6830 Sys Prov - Network
- 6840 Sys Prov - Architecture
- 6850 Sys Prov - Billing
- 6860 Sys Prov - Carrier
- 6870 Sys Prov - G&A
- 6880 IT Services
- 6890 IT Finance
- 68A0 IT Programs

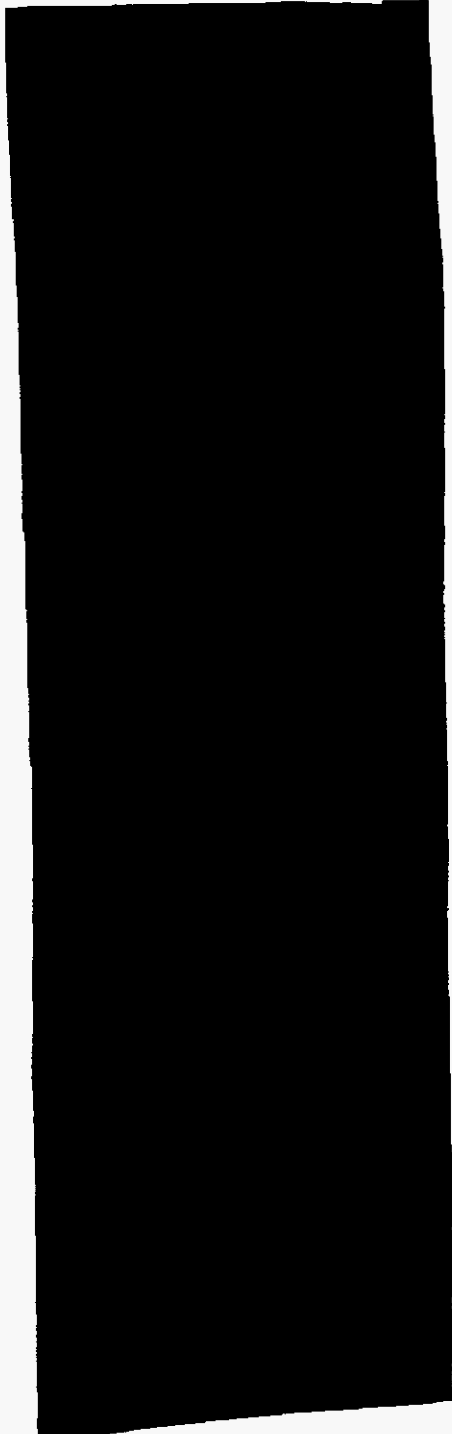


**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

6800	IT S&A
6111	RTU Fees - California
6112	RTU Fees - Northwest
6113	RTU Fees - Hawaii
6114	RTU Fees - Tex/Mex
6115	RTU Fees - Midwest
6116	RTU Fees - North
6117	RTU Fees - Northeast
6118	RTU Fees - Virginia
6119	RTU Fees - Southeast
611A	RTU Fees - Florida
6110	RTU Fees - Other
6121	Process Depreciation - California
6122	Process Depreciation - Northwest
6123	Process Depreciation - Hawaii
6124	Process Depreciation - Tex/Mex
6125	Process Depreciation - Midwest
6126	Process Depreciation - North
6127	Process Depreciation - Northeast
6128	Process Depreciation - Virginia
6129	Process Depreciation - Southeast
612A	Process Depreciation - Florida
6120	Process Depreciation - Other
	Total Process Depreciation
6131	Process Property Taxes - California
6132	Process Property Taxes - Northwest
6133	Process Property Taxes - Hawaii
6134	Process Property Taxes - Tex/Mex
6135	Process Property Taxes - Midwest
6136	Process Property Taxes - North
6137	Process Property Taxes - Northeast



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

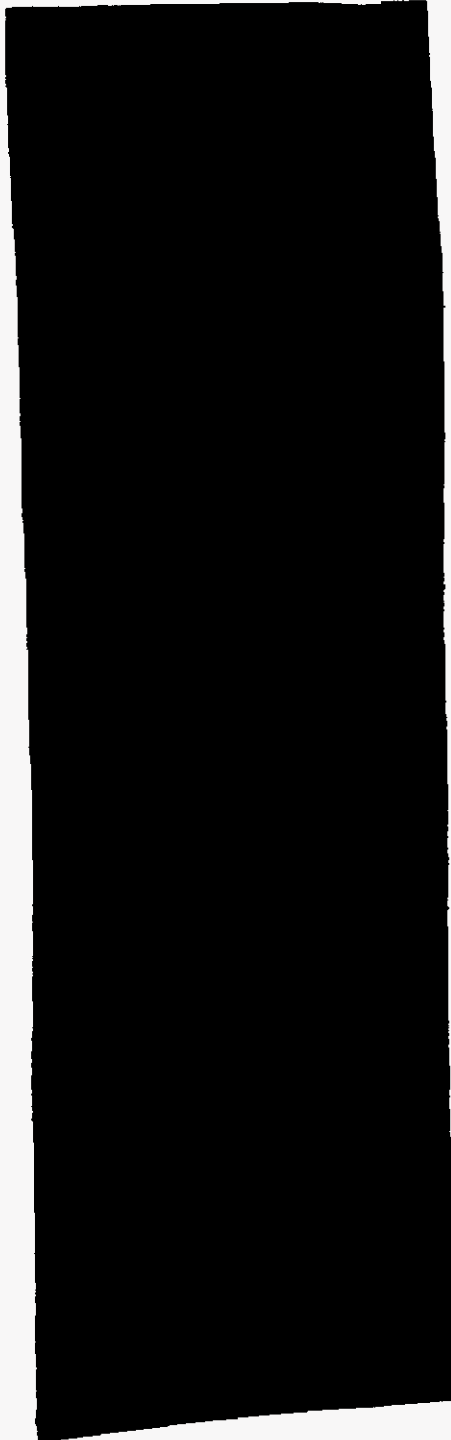
6138 Process Property Taxes - Virginia
6139 Process Property Taxes - South
613A Process Property Taxes - Florida
6130 Process Property Taxes - Other

Total Network Operations

4000 Video
4100 Manassas Trial
4200 Video Dial Tone
4210 Video Dial Tone - Operations
4220 Video Dial Tone - Sales & Mktg
4230 Video Dial Tone - Systems
4240 Video Dial Tone - Network
4250 Video - Out of Franchise
4260 Business Video
4300 Cerritos Operations
4400 Video Programs
Total Video

A000 Telops President
C000 Exec VP - Customer Segments
G000 VP Marketing
N000 International
V000 Vantage

L000 VP Chief Counsel
L100 Customer Segments & Regulatory
L200 Operations & Planning
L300 Intellectual Property
L400 Legal - East
L500 Legal - West
L600 Security Systems
LP00 Legal Programs



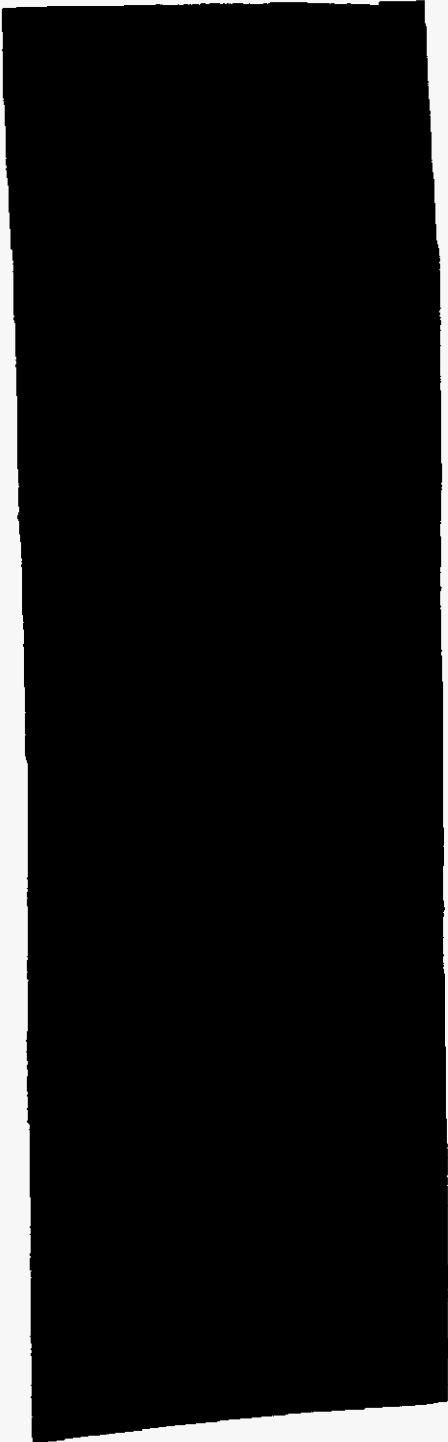
**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

Direct
Costs

- H000 VP Human Resources
- HC01 Service Awards
- HC02 American Disability Act
- HC05 Non-billable Training
- HC06 Environmental Compliance
- HC07 Paper & Forms
- HC08 NW EEOC Settlement
- HC09 AQMD - Nwst & Calf
- HC04 Ind Tel Pioneer Assoc
- H100 Compensation & Benefits
- H200 Staffing & Development
- H300 California/GTEL HR
- H400 Labor & Employee Relations
- H500 Education & Training
- H600 Safety, Health & Environmental Affairs
- H700 Administrative Services
- H800 Human Resource Services
- H810 Regional Director - HR Svcs - Florida
- H811 Regional Director - HR Svcs - Virginia
- H820 Regional Director - HR Svcs - Southwest
- H830 Regional Director - HR Svcs - South
- H840 Regional Director - HR Svcs - Midwest
- H850 Regional Director - HR Svcs - Northeast
- H860 Regional Director - HR Svcs - North
- H870 Regional Director - HR Svcs - California
- H880 Regional Director - HR Svcs - Hawaii
- H890 Regional Director - HR Svcs - Northwest
- HP00 Human Resource Programs

- F000 Finance & Planning
- FC10 Bank Service Fees
- FC20 Audit Fees



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

December 1995 - Year to Date
(in whole dollars/units)

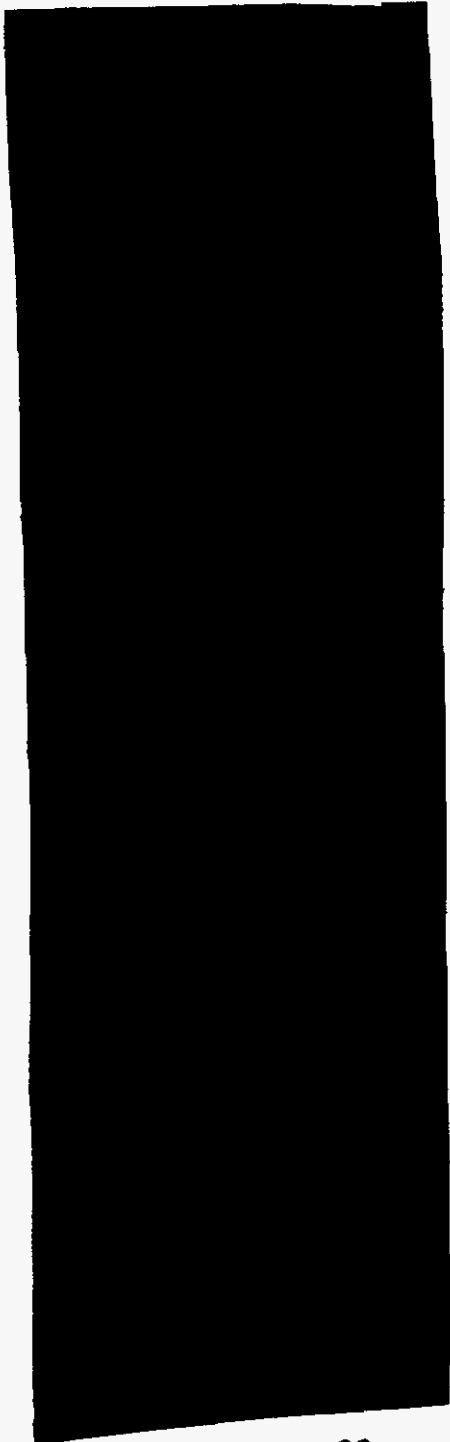
Direct
Costs

- FC30 Vendor Postage
- FB00 Strategy & Technology Planning
- FB10 Mergers & Acquisitions
- FB20 Planning & Business Policy
- FB30 Technical Business Planning
- FB40 Technology Specification
- FF10 Controller
- FF20 Cost Accounting
- FF30 Financial Planning
- FF40 Business Analysis
- FF41 BA - Consumer
- FF42 BA - Performance Measures
- FF43 BA - Carrier
- FF44 BA - Business
- FF45 BA - Centralized Ops
- FF46 BA - Region Ops
- FF47 BA - Video
- FF50 Treasury
- FP00 Finance Programs
Total Finance

- P000 HQ Public Affairs
- PC01 HQ Public Affairs - Contributions
- PC02 HQ Public Affairs - Communications

- I000 Industry Affairs
- I020 Industry Affairs Programs

- R000 VP - Regulatory & Govt Affairs
- R010 Agency Fees - Federal
- R020 Rate Case Expenses
- R030 Agency Fees - East
- R040 Agency Fees - West



**GTE Domestic Telephone Operations
Avoided Cost Analysis
Workcenter Results - Detailed Workcenters**

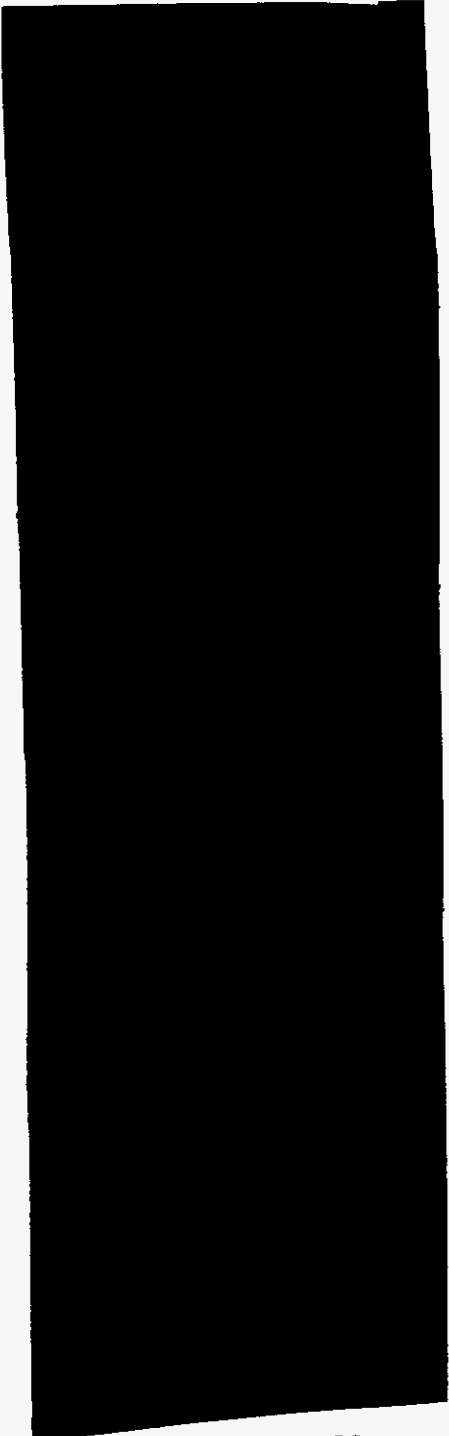
December 1995 - Year to Date
(in whole dollars/units)

Direct Costs

- R050 Agency Fees - Central
- R100 Reg & Govt Relations
- R300 Reg Planning & Policy
- R500 Reg & Gov Affairs - East Region
- R510 External Affairs - Florida
- R520 External Affairs - NC/SC
- R530 External Affairs - Ohio
- R540 External Affairs - KY/AL
- R550 External Affairs - Michigan
- R560 External Affairs - Pennsylvania
- R570 External Affairs - Virginia
- R580 Legislative Initiatives - East
- R700 Reg & Gov Affairs - West Region
- R710 External Affairs - California
- R720 External Affairs - Hawaii
- R730 External Affairs - OR/ID
- R740 External Affairs - Washington
- R900 Reg & Gov Affairs - Central Region
- R910 External Affairs - Indiana
- R920 External Affairs - Tex/Mex
- R930 External Affairs - IA/MN/NE
- R940 External Affairs - Illinois
- R950 External Affairs - MO/AR/OK
- R960 External Affairs - Wisconsin
- RP00 Regulatory Programs

- W000 Program Management Office
- W100 Newco Relo Programs
- W200 PMO Programs

- 9010 Pensions/OPEB/Workers Comp/Retiree Costs
- 9040 Corporate Insurances & Prorates
- 9050 Severance



GTE Florida
Wellemeyer 9/30/96 Deposition
Late Filed Data Request Item 3

Information defining the cost basis in the NRC cost study for each of the NRC prices proposed in Exhibit DBT-3.

RESPONSE:

The requested information is attached.

REDACTED

WHOLESALE SERVICE NRCs

		<u>COST</u>	<u>REFERENCE</u>
<u>UNBUNDLED SERVICES</u>			
<i>Service Ordering (loop or port)</i>			
Initial Service Order, per order	\$47.25		Page 2
Transfer of Service Charge, per order	\$16.00		Page 3
Subsequent Service Order, per order	\$24.00		Page 4
Customer Service Record Research, per request	\$5.25		Page 5
<i>Installation</i>			
Unbundled Loop, per loop	\$10.50		Page 6
Unbundled Port, per port	\$10.50		Page 7
<i>Loop Facility Charge, per order (see Note 1)</i>	\$62.50		Page 8
<u>RESALE SERVICES</u>			
<i>Service Ordering</i>			
Initial Service Order, per order	\$41.50		Page 9
Subsequent Service Order, per order	\$24.00		Page 10
<i>Installation, per line</i>	\$26.25		Page 11
<i>Outside Facility Connection Charge, per order (see Note 2)</i>	Note 2		
<u>SERVICE PROVIDER NUMBER PORTABILITY</u>			
SPNP, per number ported	\$10.50		Page 12

Note 1: The Loop Facility Charge will apply when field work is required for establishment of a new unbundled loop service.

Note 2: The Outside Facility Connection Charge will apply when field work is required for establishment of a new resale service. The terms, conditions and rates that apply for this work are described in the Company's retail local service tariffs.

UNBUNDLED SERVICES - INITIAL SERVICE ORDER (LOOP OR PORT)

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)/60x(b)x(c)
National Open Market Center	Service Order Entry	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Install Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Summary Bill Master Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Disconnect Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Other Ordering Activities	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Telephone Number	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Assignment	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Completion/Displacement	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Notification	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Permanent Non-Treatment	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Billing Inquiries	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Local Service Provider	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Verification	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
MARK, CBSS, Line Screen	System Processing	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Total	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

REDACTED

CONFIDENTIAL

UNBUNDLED SERVICES - TRANSFER OF SERVICE (LOOP OR PORT)

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)x(b)x(c)
National Open Market Center	Service Order Entry Change Order Total	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

REDACTED

CONFIDENTIAL

UNBUNDLED SERVICES - SUBSEQUENT SERVICE ORDERING (LOOP OR PORT)

Work Group	Work Activity	Work Time <small>(a)</small>	Labor Rate <small>(b)</small>	Frequency <small>(c)</small>	Total Cost <small>(d) = (a) x (b) x (c)</small>
National Open Market Center	Service Order Entry Change Order	[REDACTED]			
	Other Ordering Activities Completion/Displacement Notification	[REDACTED]	[REDACTED]	[REDACTED]	
	Billing Inquiries	[REDACTED]	[REDACTED]	[REDACTED]	
	Local Service Provider Verification	[REDACTED]	[REDACTED]	[REDACTED]	
MARK, CBSS, Line Screen	System Processing Total				[REDACTED]

REDACTED

CONFIDENTIAL

UNBUNDLED SERVICES - CUSTOMER SERVICE RECORD RESEARCH

Work Group	Work Activity	Work Time	Labor Rate	Frequency	Total Cost
		(a)	(b)	(c)	(d)=(a)x60x(b)x(c)
National Open Market Center	Other Ordering Activities Customer Service Record Research Total				

REDACTED

CONFIDENTIAL

UNBUNDLED LOOP - INSTALLATION

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)x(b)x(c)
Facility Assignment Center (FAC)	Prepare Circuit Order Installation Order Disconnection Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Customer Zone Technician (CZT)	Complete Order Installation Order Disconnection Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Divided by 5 Loops Total				[REDACTED]

REDACTED

CONFIDENTIAL

UNBUNDLED PORT - INSTALLATION

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)/60x(b)x(c)
Facility Assignment Center (FAC)	Prepare Circuit Order Installation Order Disconnection Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Customer Zone Technician (CZT)	Complete Order Installation Order Disconnection Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Divided by 5 Ports Total				[REDACTED]

REDACTED

CONFIDENTIAL

UNBUNDLED LOOP - LOOP FACILITY CHARGE

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)x60x(b)x(c)
------------	---------------	------------------	-------------------	------------------	----------------------------------

Customer Zone
Technician (CZT)

Complete Order
Installation Order
Total



REDACTED

CONFIDENTIAL

RESALE - INITIAL SERVICE ORDERING

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)x(b)x(c)
National Open Market Center	Service Order Entry				
	Install Order				
	Summary Bill Master Order				
	Change Order				
	Other Ordering Activities				
	Completion/Displacement Notification Permanent Non-Treatment				
MARK, CBSS, Line Screen	Billing Inquiries				
	System Processing Total				

REDACTED

CONFIDENTIAL

RESALE - SUBSEQUENT SERVICE ORDERING

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)x(b)x(c)
National Open Market Center	Service Order Entry Change Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Other Ordering Activities Completion/Displacement Notification	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Billing Inquiries	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Local Service Provider Verification	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
MARK, CBSS, Line Screen	System Processing Total				[REDACTED]

REDACTED

CONFIDENTIAL

RESALE - INSTALLATION

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)(b)(c)
Facility Assignment Center (FAC)	Prepare Circuit Order Installation Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Customer Zone Technician (CZT)	Complete Order Installation Order	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Divided by 3 circuits Total				[REDACTED]

REDACTED

CONFIDENTIAL

SPNP - ORDERING

Work Group	Work Activity	Work Time (a)	Labor Rate (b)	Frequency (c)	Total Cost (d)=(a)x(b)x(c)
National Open Market Center	Service Order Entry				
	Install Order				
	Disconnect Order				
	Other Ordering Activities				
	Billing Inquiries				
	Total				

REDACTED

CONFIDENTIAL