

H S S TELECOMMUNICATIONS

\* A Division of HSS Vending Distributors Long Distance \* Local 1 Plus Service \* Debit Cards International Call Back \* Pay Phones \* Video Conferencing SS7 Platforms \* Prison Inmate Phones \* 800 Service Central Office Switching Products \* Telecommunications

1400 Lee Drive Moon Twp., PA 15108 (412) 299-8902 Fax (412) 299-9487

ALLAN FIL

FILE COPY

January 24, 1997

Florida Public Service Commission Division of Administration 2540 Shumard Oak Blvd. Gunter Building Tallahassee, FL 32399-0850

RE: Application and Tariff of Vendormatic, Inc. d/b/a HSS Vending Distributors

Dear Sir:

Please accept for filing the signed duplicate and six (6) copies of the above referenced material.

There is no check enclosed because the \$250.00 had been sent with our original filing which required some formatting changes.

Should you have any questions, please do not hesitate to contact me at (412) 264-9040.

Very truly yours,

A Cara L. Hiltz

APP Enclosure

CMU

CTR \_\_\_\_

EAG \_\_\_\_\_

LIN \_\_\_\_\_

OPC \_\_\_\_\_

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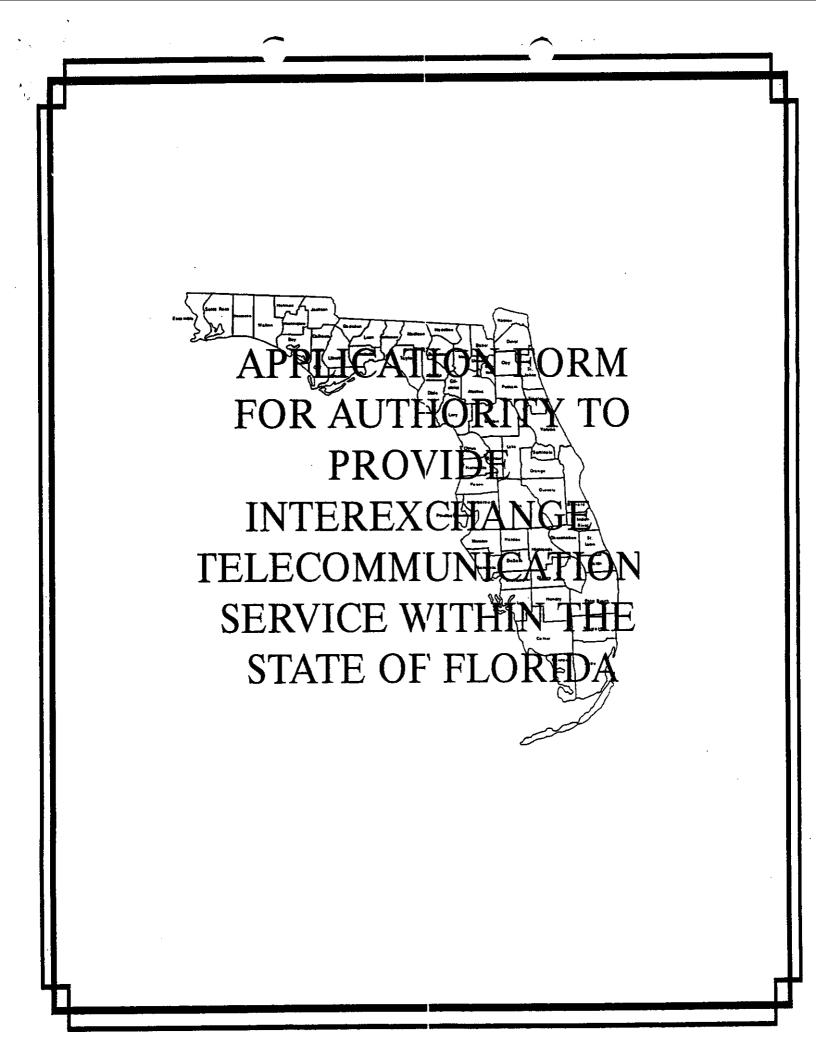
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#### **\*\* FLORIDA PUBLIC SERVICE COMMISSION \***

### DIVISION OF COMMUNICATIONS BUREAU OF SERVICE EVALUATION

#### APPLICATION FORM

for <u>AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE</u> WITHIN THE STATE OF FLORIDA

#### Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission Division of Communications Bureau of Service Evaluation 2540 Shumard Oak Blvd. Gunter Building Tallahassee, Florida 32399-0850 (904) 413-6600

E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

> Florida Public Service Commission Division of Administration 2540 Shumard Oak Blvd. Gunter Building Tallahassee, Florida 32399-0850 (904) 413-6251

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

- 1. Select what type of business your company will be conducting (check all that apply):
  - () Facilities based carrier company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
  - (X) Operator Service Provider company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
  - (X) Reseller company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
  - () Switchless Rebiller company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
  - () Multi-Location Discount Aggregator company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
  - () **Prepaid Debit Card Provider** any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -2-

- 2. This is an application for (check one):
  - (X) Original Authority (New company).
  - () Approval of Transfer (To another certificated company).
  - () Approval of Assignment of existing certificate (To an uncertificated company).
  - () Approval for transfer of control (To another certificated company).
- 3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

Vendormatic, Inc.

4. Name under which the applicant will do business (fictitious name, etc.):

Vendormatic, Inc. d/b/a HSS Vending Distributors

5. National address (including street name & number, post office box, city, state and zip code).

601 Fourth Avenue, Coraopolis, PA 15108

- 6. Florida address (including street name & number, post office box, city, state and zip code):
- 7. Structure of organization;
- If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.
  - (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.
  - (b) Indicate if the individual or any of the partners have previously been:

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -3(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

#### 9. If incorporated, please give:

(a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: F95000005007

- (b) Name and address of the company's Florida registered agent. CT Corporation System,
   1200 South Pine Island Road, Plantation, FL 33324
- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: \_\_\_\_\_

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
  - adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
    - (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -4-

- 10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):
  - (a) The application; Ricbard G. Hersperger, President 601 Fourth Avenue Coraopolis, PA 15108 (412) 264-9040
  - (b) Official Point of Contact for the ongoing operations of the company; Richard G. Hersperger, President 501 Fourth Avenue

Coraopolis, PA 15108 (412) 264-9040

- (c) Tariff; Richard G. Hersperger, President 501 Fourth Avenue Corsopolis, PA 15108 (412) 264-9040
- (d) Complaints/Inquiries from customers; Richard G. Hersperger, President 601 Fourth Avenue, Coraopolis, PA 15108 (412) 264-9040

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

GA, LA, MI, MS, TX, CA

- (b) Has applications pending to be certificated as an interexchange carrier.
- (c) Is certificated to operate as an interexchange carrier.

GA, LA, MI, MS, TX, CA

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

Nona

- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.
- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -5-

- 12. What services will the applicant offer to other certificated telephone companies:
  - ( ) Facilities. (X) Operators.Service ( ) Billing and Collection. ( ) Sales. ( ) Maintenance. ( ) Other:
- 13. Do you have a marketing program? No
- **14.** Will your marketing program: N/A
  - () Pay commissions?
  - () Offer sales franchises?
  - () Offer multi-level sales incentives?
  - () Offer other sales incentives?
- 15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.). N/3
- **16.** Who will receive the bills for your service (Check all that apply)?
  - () Residential customers. (X) Business customers.
  - () PATS providers. (X) PATS station end-users.
  - () Hotels & motels. (X) Hotel & motel guests.
  - () Universities. () Univ. dormitory residents.
    (X) Other: (specify)Parties called by inmates of

secured facilities.

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided? HSS Vending will appear on the bill for our service.
- (b) Name and address of the firm who will bill for your service.

Zero Plus Dialing, Inc. (ZPDI) 9311 San Pedro San Antonio, TX 78216

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -6-

- 18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.
  - A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application <u>should contain</u> the applicant's financial statements for the most recent 3 years, including:

- 1. the balance sheet
- 2. income statement
- 3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.

3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -7If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

- B. Managerial capability.
- C. Technical capability.

See Appendix F.

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Appendix G.

20. The applicant will provide the following interexchange carrier services (Check all that apply):

X MTS with distance sensitive per minute rates \_\_\_\_ Method of access is FGA

- $\frac{1}{X}$  Method of access is FGB <u>X</u> Method of access is FGD

X \_\_\_\_ Method of access is 800

X MTS with route specific rates per minute \_\_\_\_ Method of access is FGA Method of access is FGB X Method of access is FGD  $X_{-}$  Method of access is 800

 $X_{\rm MTS}$  with statewide flat rates per minute (i.e. not distance sensitive)

\_\_\_\_ Method of access is FGA  $\frac{1}{X} \quad \text{Method of access is FGB}$ Method of access is FGD X Method of access is 800

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -8-

- X Block-of-time calling plan (Reach out Florida, Ring America, etc.).
- X 800 Service (Toll free)

X WATS type service (Bulk or volume discount) X Method of access is via dedicated facilities X Method of access is via switched facilities

- X Private Line services (Channel Services) (For ex. 1.544 mbs., DS-3, etc.)
- <u>X</u> Travel Service <u>Method of access is 950</u> <u>X</u> Method of access is 800
- <u>X</u> 900 service

#### X Operator Services

X Available to presubscribed customers
 X Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.

X Available to inmates

### Services included are:

- <u>X</u> Station assistance 0
- X Person to Person assistance 0
- X Directory assistance 555-1212
- X Operator verify and interrupt 0
- X Conference Calling 0
- 21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

22. X Other: Resell internet services

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -9-

#### **\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

- 1. REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of <u>.15 of one percent</u> of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of <u>two and</u> <u>one-half percent</u> on all intra and interstate business.
- 3. SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- 4. APPLICATION FEE: A non-refundable application fee of \$250.00 must be submitted with the application.
- 5. RECEIPT AND UNDERSTANDING OF RULES: I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
- 6. ACCURACY OF APPLICATION: By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL:

1 phane DI-T Maple Cre acar 10-28-96 Signature Date

Richard G. Hersperger

President Title (412) 264-9040 Telephone No.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -10-

### \*\* APPENDIX A \*\*

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### CERTIFICATE TRANSFER STATEMENT

I, (TYPE NA	ME) Richard G. Hersperge	r	
(TITLE)Presider	<u></u> ,	of (NA	ME OF COMPANY)
Vendormatic, Inc.			_, and current
holder of certific	ate number <u>F95000005007</u>	, h	ave reviewed
this application a	nd join in the petitioner'	s reque	st for a
transfer of the ab	ove-mention certificate.		
UTILITY OFFICIAL:	Kinner Heist Bignature	spege 2qc	<u>10-28-96</u> Date
	Richard G. Hersperger		
	President Title		412) 264-9040 elephone No.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -11-

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#### \*\* APPENDIX B \*\*

#### CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- ()The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

Richard A. T

UTILITY OFFICIAL

Signature

Richard G. Hersperger

President

Title

(412) 264-9040 Telephone No.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -12-

Date

#### \*\* APPENDIX C \*\*

#### INTRASTATE NETWORK

- 1. POP: Addresses where located, and indicate if owned or leased. None in Florida
  - 1) 2)
  - 3) 4)
- 2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased. None in Florida
  - 1) 2)
  - 3) 4)
- 3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.
  - 1) <u>POP-to-POP</u> <u>TYPE</u> <u>OWNERSHIP</u>
  - 2) None
- 4. ORIGINATING SERVICE: Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D). Entire state of Florida

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -13-

- 5. TRAFFIC RESTRICTIONS: Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed). Company proposes to provide toll service over its own facilities, however, the local exchange company shall be the sole carrier for 1+, 0+ and 0- intraLATA local and toll calls dialed by end users, pursuant to Rule 25-24.471(4)(a).
- CURRENT FLORIDA INTRASTATE SERVICES: Applicant has (
   ) or has not (X) previously provided intrastate
   telecommunications in Florida. If the answer is <u>has</u>,
   fully describe the following:
  - a) What services have been provided and when did these services begin?
  - b) If the services are not currently offered, when were they discontinued?

Richard & Husperger

UTILITY OFFICIAT

Signature

28-96 Date

Richard G. Hersperger

President

Title

(412) 264-9040 Telephone No.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -14-

#### \*\* APPENDIX D \*\*

#### FLORIDA TELEPHONE EXCHANGES

### <u>AND</u>

### EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate. \*\*\*

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

#### \*\* FLORIDA EAS FOR MAJOR EXCHANGES \*\*

Extended Service	with	These Exchanges
PENSACOLA:		Cantonment, Gulf Breeze Pace,Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach,
		Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon,
FORM PSC/CMU 31 (11/95) Required by Commission 24.480(2).	Rule Nos. ~15	25-24.471, 25-24.473, and 25- 5-

Forest Lady Lake (B21), McIntosh, Oklawaha, Orange Springs, Salt Springs and Silver Springs Shores.

DAYTONA BEACH: New Smyrna Beach.

TAMPA:

Central None East Plant City North Zephyrhills South Palmetto West Clearwater

Tarpon Springs.

Clearwater.

CLEARWATER:

ST. PETERSBURG:

LAKELAND:

ORLANDO:

Bartow, Mulberry, Plant City, Polk City and Winter Haven.

St. Petersburg, Tampa-West and

Apopka, East Orange, Lake Buena Vista, Oviedo, Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek, and Oviedo-Winter Springs.

WINTER PARK: Apopka, East Orange, Lake Buena Vista, Orlando, Oviedo, Sanford, Windermere, Winter Garden, Oviedo-Winter Springs Reedy Creek, Geneva and Montverde.

TITUSVILLE: Cocoa and Cocoa Beach.

COCOA: Cocoa Beach, Eau Gallie, Melbourne and Titusville.

MELBOURNE: Cocoa, Cocoa Beach, Eau Gallie and Sebastian.

SARASOTA: Bradenton, Myakka and Venice.

FT. MYERS: Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands.

NAPLES: Marco Island and North Naples.

WEST PALM BEACH: Boynton Beach and Jupiter.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -16-

POMPANO BEACH:	Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale.
FT. LAUDERDALE:	Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.
HOLLYWOOD:	Ft. Lauderdale and North Dade.
NORTH DADE:	Hollywood, Miami and Perrine.
MIAMI:	Homestead, North Dade and Perrine

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\*\*\*The Company offers all of its services throughout the State of Florida in all extended service areas.

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FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -17-

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#### **\*\* APPENDIX E \*\***

#### \*\* GLOSSARY \*\*

ACCESS CODE: The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.

**BYPASS:** Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

**CARRIERS CARRIER:** An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

**CENTRAL OFFICE:** A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

**CENTRAL OFFICE CODE:** The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION: The Florida Public Service Commission.

**COMPANY, TELEPHONE COMPANY, UTILITY:** These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

**DEDICATED FACILITY:** The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -18EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

**EXCHANGE:** The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

**EXCHANGE (SERVICE) AREA:** The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

**EXTENDED AREA SERVICE:** A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

**FACILITIES BASED:** An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

**FOREIGN EXCHANGE SERVICES:** A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

**FEATURE GROUPS:** General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B:	Trunk side connections without equal digit or code dialing.
Feature Group C:	Trunk side connections presently serving AT&T-C.
Feature Group D:	Equal trunk access with subscription.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -19**INTEREXCHANGE COMPANY:** means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

**INTER-OFFICE CALL:** A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

**INTRA-OFFICE CALL:** A telephone call originating and terminating within the same central office unit or entity.

**INTRASTATE COMMUNICATIONS:** The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

**INTRA-STATE TOLL MESSAGE:** Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA: LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY (LEC): Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

**OPTIONAL CALLING PLAN:** An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

**900 SERVICE:** A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

**PIN NUMBER:** A group of numbers used by a company to identify their customers.

**PAY TELEPHONE SERVICE COMPANY:** Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

**POINT OF PRESENCE (POP):** Bell-coined term which designates the

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -20actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

**PRIMARY SERVICE:** Individual line service or party line service.

**RESELLER:** An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

**STATION:** A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

**SUBSCRIBER, CUSTOMER:** These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

**SUBSCRIBER LINE:** The circuit or channel used to connect the subscriber station with the central office equipment.

**SWITCHING CENTER:** Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

**TRUNK:** A communication channel between central office units or entities, or private branch exchanges.

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -21-

#### **ATTACHMENTS:**

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- A CERTIFICATE TRANSFER STATEMENT
- **B** CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C INTRASTATE NETWORK
- D FLORIDA TELEPHONE EXCHANGES and EAS ROUTES
- E GLOSSARY

FORM PSC/CMU 31 (11/95) Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2). -22-

# \*\*APPENDIX F \*\*

1

# JAUDITED FINANCIAL DATA VENDORMATIC, INC. COMPARATIVE INCOME STATEMENTS For the Years Ended (\$000 omitted)

	_	June 30		
	-	<u>1996</u>		<u>1995</u>
SALES AND SERVICES				
Vending	\$	3,689	\$	3,704
Telecommunications	-	10,391	-	10,474
NET SALES	\$	14,080	\$	14,178
COST OF GOODS SOLD	-	2,100	-	1,772
GROSS PROFIT	\$	11,980	\$	12,406
EXPENSES		2 (01		4.007
Telecommunications		3,601		4,037
Payroll Concerl and Administration		2,184		2,070
General and Administrative		2,394 2,935		2,329
Sales and Marketing Total	\$	11,114	\$	2,836
Total	ър.	11,114	ъ_	11,272
NET INCOME BEFORE TAXES	\$	865	\$	1,134
PROVISION FOR INCOME TAXES	-	346	-	454
NET INCOME AFTER TAXES	\$ <u>_</u>	519	\$_	680

The above information is true and correct.

J. Richard Bietz Chief Financial Officer

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# NAUDITED FINANCIAL DATA VENDORMATIC, INC. COMPARATIVE BALANCE SHEETS as of (\$000 omitted)

5

		June 30		
	-	<u>1996</u>	1995	
ASSE	<u>TS</u>			
CURRENT ASSETS				
Cash	\$	338	\$ 289	
Trade Accounts Receivable		915	264	
Trade Notes Receivable		120	138	
Vending Supplies Inventory - at cost		439	409	
Prepaid Insurance		28	22	
Refundable Deposits	_	4	4	
Total Current Assets	\$	1,844	\$ 1,126	
FIXED ASSETS				
Furniture and Fixtures		143	111	
Computers and Equipment		819	691	
Vending Equipment		7,387	5,064	
Vehicles		197	229	
Leashold Improvements		23	23	
Total	\$	8,569	\$ 6,118	
Less: Accumulated Depreciation	_	(1,351)	(850)	
Net Fixed Assets	\$_	7,218	\$ 5,268	
TOTAL ASSETS	\$_	9,062	\$ <u>6,394</u>	

# UNAUDITED FINANCIAL DATA VENDORMATIC, INC. COMPARATIVE BALANCE SHEETS as of (\$000 omitted)

	_	June 30		
		<u>1996</u>		<u>1995</u>
LIABILITIES AND STOCKHOLDER'S	EQUI	<u>TY</u>		
CURRENT LIABILITIES				
Bank Installment Auto Loans - current portion	\$	101	\$	28
Loan Payable - secured by customer accounts receivable		403		122
Trade Accounts Payable		462		138
Payroll Taxes		185		67
Total Current Liabilities	\$	1,151	\$	355
LONG TERM LIABILITIES				
Bank Installment Auto Loans		144		
Less: Portion Classified Current	_	(101)		
Total	\$	43		
STOCKHOLDER'S EQUITY - NET	_	7,868		6,039
TOTAL LIABILITIES AND STOCKHOLDER'S EQUITY	\$_	9,062	\$_	6,394

The above information is true and correct.

H Richard Bietz Chief Financial Officer

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## **Owner and Chief Executive Officer**

# **Richard G. Hersperger**

President and Founder

Mr. Hersperger, the President and founder of HSS opened the Telecommunications Division of the company shortly after the divestiture in 1984. Mr. Hersperger became partners with Northwestern Bell in 1986 to distribute their product lines. In 1990 he and a team of developing engineers began developing their own switching products ranging from Operator Services to SS7 Platforms.

Marketing Division

James R. Darr Vice President - Marketing

James Darr comes from a long and prestigious communications background that began with the cable television industry in 1979. He was associated with national companies such as TCI, Westinghouse, and Comcast. He crossed over into the private pay phone industry in 1985 and began to build a network in South Florida for American Paytel. In 1990 Mr. Darr entered into the alternative Operator Services field while working with TCG. At the present time he spearheads the Hospitality and Point of Presence Agreements on a national basis.

**Research and Development Division** 

## **Theodore Marinich**

Manager Technology and Systems Engineering

Theodore Marinich is Manager of Technology and Systems Engineer and is also Product Development Manager. He is in charge of the development of the HSS 5000 Switch, the switching products and the special programs developed for the Corrections Division.

Ted has 26 years of experience in all aspects of the field of Electronic Engineering and Technology and a varied background in hardware engineering, field engineering, technical writing, systems documentation, sales and marketing, consulting and management.

His management experience includes the design and development of an OS/2 platform, 5000 trunk, telecommunications switch which involved hardware system integration and complete software design and development. He has also managed several turnkey projects through design development, installation and testing as well as contractor development personnel working on process control projects for systems support groups.

He has been responsible for the design and development of a PC platform based 4800 trunk Feature Group D telecommunications switch with operator stations, real time model development, system analysis, hardware and software purchase recommendations, Novell Networks system installation, and custom software development, installation, and implementation.

# Customer Service and Technical Support

# **Christopher Garrand**

Chris Garrand has 11 years of experience in the communications field in the areas of installation, contractor coordination, technical support and customer service. Having held management positions with such companies as Bell of PA, Nynex, AT&T, Westinghouse, and PPG he has obtained hands on training and experience in the installation of many well known manufacturers equipment including but not limited to AT&T, Mitel, Northern Telecom, Toshiba, and Elcotel.

In 1993 Chris cross over to the public communications field and is currently in charge of nationwide contractor coordination and technical support along with customer service. \*\*APPENDIX G \*\*

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Florida Tariff No.1 Original Sheet 1-T

## TITLE SHEET

### FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Vendormatic, Inc. d/b/a HSS Vending Distributors, with principal offices at 601 Fourth Avenue, Coraopolis, PA 15108. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: October 31, 1996

EFFECTIVE: \_

Richard G. Hersperger, President 601 Fourth Avenue Coraopolis, PA 15108

## CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date at the bottom of this page.

Sheet	Revision
Title	Original
1-T	Original
2-T	Original
3 <b>-</b> T	Original
4-T	Original
5-T	Original
6-T	Original
7 <b>-</b> T	Original
8-T	Original
9-T	Original
10 <b>-</b> T	Original
11-T	Original
12-T	Original
13-T	Original
14-T	Original
15-T	Original
16-T	Original
1 <b>7-</b> T	Original
18-T	Original
19 <b>-</b> T	Original
20-T	Original
21-T	Original
22-T	Original

# TABLE OF CONTENTS

Title Sheet	1
Check Sheet	2
Table of Contents	
Symbols Sheet	4
Tariff Format Sheets	5
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	
Section 3 - Description of Service	15
Section 4 - Rates	
Service Area Map	21
Applicability	

EFFECTIVE: \_\_\_\_\_

# SYMBOLS SHEET

EXPLANATION OF SYMBOLS - When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- (D) To signify discontinued or deleted rate, regulation or condition
- (I) To signify a change resulting in an increase to a customer's bill
- (M) To signify material moved from or to another part of this tariff with no change in text, rate, rule or condition
- (N) To signify new material, including a listing, rate, rule or condition
- (R) To signify a change resulting in a reduction to a customer's bill
- (T) To signify a change in the wording of text but no change in the rate, rule or condition

## TARIFF FORMAT SHEETS

A. Sheet Numbering - Sheet number appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Number Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).

Issued: October 31, 1996

EFFECTIVE:

# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

ACCESS LINE - A dedicated or switched access line provided by the Local Exchange Company in accordance with its tariffs which connects the customer's location to Company's network switching center.

COMPANY - VENDORMATIC, INC. d/b/a HSS Vending Distributors, a Pennsylvania corporation.

CUSTOMER - Person, firm, corporation, or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

FPSC - Florida Public Service Commission.

INTERLATA CALL - Any call that originates in one LATA and terminates in a different LATA.

INTERSTATE CALL - Any call that originates in one state and terminates in another.

INTRALATA CALL - Any interexchange call that originates and terminates in the same LATA.

INTRASTATE CALL - Any call that originates and terminates within the same state.

LATA - Local Access Transport Area is a geographic boundary within which the LEC provides communications services. Multiple LEC's may provide services within the same LATA.

LOCAL EXCHANGE CARRIER (LEC) - The serving telephone company providing local services to subscribers. This company may also provide some of the following services: LATA wide long distance, voice and data private lines, custom calling services and billing and collection services.

MEASURED USAGE CHARGES - Charges assessed on a per minute and distance sensitive basis, exclusive of fixed operator assistance service charges.

**OPERATOR ASSISTED CALL** - InterLATA calls placed by dialing 0+ (area code) = (exchange) = (line number), i.e., "0+", or by dialing "0", with all subsequent dialing being performed by the telephone operator, i.e., "0-".

# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

OPERATOR ASSISTANCE SERVICE CHARGE - A fixed per call fee tariffed by company for operator assistance services rendered in connection with completed calls. The applicable operator assistance service charge will depend upon the billing method selected by the end user. The applicable operator assistance service charge is added to measured usage charges to calculate the total due for completed operator assisted call.

Issued: October 31, 1996

EFFECTIVE: \_\_\_\_\_

### 2.1 Undertaking of Vendormatic, Inc. d/b/a HSS Vending Distributors

This tariff contains all rates, rules and conditions applicable to VENDORMATIC, INC. d/b/a HSS Vending Distributor's provision of operator service and intraLATA and interLATA interexchange service in Florida. The Company provides 24-hour, seven (7) day-a-week long distance telecommunications services, as well as MTS, calling card, and debit card services, to COCOTS, residential and business customers, including hospitality industry and correctional facilities, located through the State of Florida. The Company provides service as a switch-based interexchange carrier. Service is available in all equal access areas within the State of Florida.

The Company's services are offered subject to the availability of the necessary facilities and subject to the terms and conditions of this tariff.

- 2.2 <u>Limitations</u>
- 2.3 Liabilities of The Company

The company shall not be liable for loss or damage sustained by reason of failure in or breakdown of facilities of third parties not under its control. In no event shall the company's liability for any failure, breakdown, or interruption in services exceed the charges applicable under this tariff of such service.

The company shall not be liable and shall be indemnified and saved harmless by any customer, end user, or other entity from all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any customer, end user, or other entity for any personal injury to, or death of, any person or persons and for any loss, damage, defacement or destruction of the premises of any customer, end user or any other entity or any other property whether owned or controlled by the customer, end user, or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the customer, end user, or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by the company which is not the direct result of the company's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of the Company.

The Company shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, lightning, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, any failure of local exchange company lines or delays

Issued: October 31, 1996

EFFECTIVE: \_

### 2.3 Liabilities of The Company (Cont.)

caused by the local exchange company or the customer or end-user, and any law, order, regulation or other action of any governing authority or agency thereof.

The customer is required to notify the Company of any changes to customer's equipment, including software controlling the equipment's function. The company is not liable for interruptions in service caused by customer's failure to notify the company prior to any change.

Overpayment: The Company shall remit any overpayment to customers under the following circumstances: (1) through company's normal internal auditing practices, the company discovers the overpayment; and (2) customer submits a written claim, which with substantiating evidence supplied by customer, the company is able to verify.

Disclaimer of Warranties: Except as expressly provided herein, company makes no understanding, agreements, representations or warranties, expressed or implied (including any regarding the merchantability or fitness for a particular purpose).

- 2.4 Interruption of Service
- 2.5 <u>Deposits</u>

The Company does not require customer deposits.

2.6 <u>Advance Payments</u>

The Company does not require advance payments from the customer.

- 2.7 <u>Taxes</u>
- 2.8 <u>Employee Concessions</u>

The Company does not have a special service for employees.

2.9 Conditions Governing Operator Services

Issued: October 31, 1996

EFFECTIVE: \_\_\_\_\_

#### 2.10 Special Conditions Governing Operator Services

- 2.10.1 Company's Operator Services include live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third party billed calls. Company operators may be contacted by dialing 0+ the number desired or 00+ the number desired. Calls will be billed at Company MTS Service rates, plus the appropriate service charges, as set forth in this tariff.
- 2.10.2 Each traffic aggregator customer subscribing to Company's operator services must post conspicuous notice on the telephone instrument disclosing that:
  - A. Operator services are provided to that telephone by Company; and
  - B. Company's toll free number for information or to lodge a complaint is 1-800-477-5310
- 2.10.3 All service agreements between Company and traffic aggregator customers will assure that any person making a call from the aggregator telephone instrument can access:
  - A. Any other certified operator service provider by allowing 950, 1-800, 10XXX, or other method of access;
  - B. The local exchange carrier for the area; and
  - C. Emergency telephone numbers.
- 2.10.4 All service agreements between Company and traffic aggregator customers will contain language mandating that the customer permit Company to take whatever steps are necessary to ensure that Company is in compliance with all Commission rules and regulations.
- 2.10.5 Company will brand all operator assisted calls provided to aggregator locations by having Company's operator identify Company by name as the operator service provider to the end user or billed party prior to the processing of the call. Carrier will provide the end user or billed party an opportunity to terminate the call without charge prior to call connection.

Issued: October 31, 1996

- 2.10 Special Conditions Governing Operator Services (Cont.)
- 2.10.6 Upon request by the end user or billed party and at no additional charge, Company will quote the actual intrastate price list rates for all components of the operator assisted call.
- 2.10.7 Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon notification by the subscriber or Company's knowledge of the charge(s) for incomplete calls.
- 2.10.8 Calls will be answered by Company within ten (10) rings.
- 2.10.9 End users will be provided with access to all interexchange carriers that provide operator services through the same telephone instruments by either dialing an access code, handing off the call tot he LEC Central Office for processing by the carrier of choice, or splashing with consent.
- 2.10.10 Company will not collect surcharges imposed by traffic aggregator customers.
- 2.10.11 Company will direct all 911 emergency calls to the 911 emergency dispatch center.
- 2.10.12 Company will direct all 0- calls to the LEC.
- 2.10.13 Service provided to telephones at inmate and secured facilities will be provided in compliance with the rules and regulations set forth above with the following exceptions:
  - A. The telephone number of Company will not be posted on the telephone;
  - B. Access will not be provided to other operator service providers from the inmate telephone;
  - C. 10XXX access will not be unblocked;
  - D. 0- calls will not be connected to the local exchange carrier.

#### 2.11 Customer Application for Service

Service is provided by Company to hotels, motels, COCOTS and correctional facilities, solely on a contract basis. Individuals, residential and business, wishing to subscribe for service do so via completion of a traditional Letter of Authorization (LOA).

Issued: October 31, 1996

### 2.12 Establishment and Re-establishment of Credit

The Company reserves the right to refuse service to end users due to insufficient billing information, invalid telephone numbers, credit card or calling card numbers, and/or refusal of the called party to accept billing.

In the event that end user's requested billing method cannot be honored by Company due to lack of validation, billed party refusal to accept charges, toll billing exception or unavailability of an authorized billing arrangement, end user may be required to select an alternate payment before the call is completed by Company.

### 2.13 Notices

Any notice the Company gives to a customer will be written notice mailed to the customer's billing address or to such address as may be subsequently given by the customer to the Company.

### 2.14 Rendering and Payment of Bills

Bills for service will be rendered monthly to each customer. Payment terms and deadlines are established by the LEC rendering the customer's bill.

Customer is responsible for the payment of bills for all calls or services, including any calls or services:

- (a) Originated at the Customer's number(s),
- (b) Accepted at the Customer's number(s) (e.g., Collect calls),
- (c) Billed to the Customer's number via Third Number Billing, if the customer is found to be re
- (d) Billed to the customer's number via the use of a calling card or the use of a special billing number, or
- (e) Incurred at the request of the customer.

### 2.15 <u>Termination of Service</u>

Carrier may refuse service or terminate existing service to a customer for any of the following reasons:

- 1) Nonpayment of a bill within the period prescribed in this tariff.
- 2) Violation of or noncompliance with any provision of law or this tariff.
- 3) Excessive or improper use of telecommunications services, or use in such manner as to interfere with reasonable service to other customers.
- 2.16 Disconnection and Notice
- 2.16.1 When service to a customer is disconnect for nonpayment of a bill for service or as set forth herein, Carrier will give at least ten (10) days notice to the customer of Carrier's intent to discontinue service. Notice shall be mailed to the customer's address. Notice will be deemed given to the customer two (2) days after mailing.
- 2.16.2 A notice of discontinuance shall contain the following information:
  - a) Name, address, and telephone number of customer.
  - b) Statement of reason for proposed discontinuance of service.
  - c) The date on or after which service will be discontinued unless appropriate action is taken.
  - d) The telephone number of Carrier where the customer may make an inquiry.
  - e) Charges for reconnection.
  - f) The address and telephone number of the Commission's Consumer Services Division.
- 2.16.3 Carrier shall not be required to give the written notice provided for in this Section in situations where Carrier has evidence of fraudulent or illegal use of Carrier's services, which if allowed to continue, would present a high risk of financial loss to Carrier.

A copy of this tariff schedule and advice letters will be available for public inspection at Public Utilities Commission of Florida.

Issued: October 31, 1996

2.16 Disconnection and Notice (Cont.)

Copies of the Company's tariff schedules and advice letters are available to the public at a nominal cost to recover photocopying, postage and/or transmission expenses.

### 2.17 Temporary Service

Temporary service or service to speculative projects will be provided if available and consistent with the best interest of the Company. Rates and conditions for such service will be those published in this tariff schedule. Any customer paying the normal subscription fees shall be eligible to utilize the service.

#### 2.18 Continuity of Service

In the event of foreknowledge of an interruption of service for a period exceeding two hours, the customers will be notified in writing, by mail, at least one week in advance.

# **SECTION 3 - DESCRIPTION OF SERVICE**

- 3.1 1+ Long Distance Service A direct-dialed long distance service that is available to residential and business customers. This service allows customers to place direct dialed long distance calls and intraLATA toll calls to terminating locations within the state. Service is available on a full time basis, 24 hours a day, seven days a week. Calls are placed by dialing "1" and the destination telephone number, including the area code. Service is available only in equal access areas. Calls are billed in one minute increments.
- 3.2 **Travel/Calling Card Service** A service which allows customers, when away from home or their place of business, to charge a long distance call to a travel card issued by the Company. To bill a call to their travel card, customers dial an 800 number and authorized account code before dialing the number of the called party. Calls are billed in one minute increments. The Company will replace lost or stolen cards quickly and at no charge to the customer.
- 3.3 **Debit Card Service** A prepaid card service that provides an outbound voice grade communications service for calls billed to the debit card. Customers are provided an 800 number and account number. A flat, per minute charge applies to the call and the charge for the call is deducted from the customer's debit card record/account as the call progresses. Charges for calls are based on one minute increments.
- 3.4 Alternative Operator Service Calls requiring operator services, such as collect, third party billed, person to person and certain calling credit card calls will be routed to one of Company's live operators who will answer each call by identifying the service as that of HSS. The operator will collect billing information and perform validation and call acceptance functions. If the call is authorized, the operator will release the call for completion and call timing will be performed by the Company's switch. Automated calling card and collect calls, i.e., where the end user dials all of the digits required to route and bill the call, are validated through automated switching equipment and, if authorized, will be completed without operator intervention.

Call message detail collected by the switch processors is forwarded via formatted disks for computer processing and application of tariffed rates. After rating has been performed billing tapes are created and forwarded to local exchange carriers and commercial credit card companies. These billing companies acknowledge receipt and after processing confirm revenues due and payable to Company, subject to applicable withhold amounts. The billing companies prepare and render invoices to their end users reflecting the charges of Company.

Issued: October 31, 1996

# **SECTION 3 - DESCRIPTION OF SERVICE**

- 3.4.1 **Customer Dialed Calling Card Station** The Customer dialed Calling Card Station charge applies when the Customer dials the appropriate operator code plus the telephone number desired and Company's operator assistance is limited to recording the Calling Card number for billing purposes or when the Customer dials the appropriate operator code plus the desired telephone number and the local exchange operator services equipment capability precludes the Customer from completing the call without the assistance of a Company's Operator and the call is billed to the Customer's Calling Card.
- 3.4.2 **Operator Station** The Operator Station charge applies when calls are completed with the assistance of a Company's operator, except as specified for the Customer Dialed Calling Card Station and Person-to-Person classes of Operator Assistance Service.
- 3.4.3 **Person-to-Person** The Person-to-Person charge applies when the person originating the call specifies the particular party to be reached by Company's operator. The specified party may be a person, station, department, extension or office.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

The Person-to-Person charge also applies to those calls for which the calling party requests a Company's operator to make arrangements with a called party to establish a call at a specified time.

- 3.5 **Inmate Service** Collect call only services are provided from prisons and confinement facilities.
- 3.6 **Measured Usage Charge -** Each operator assisted call billed to an end user will contain a measured usage charge component that is computed on the basis of the duration, distance and time of day applicable to that call.
- 3.6.1 **Timing of Calls** Each call is timed and billed in sixty second increments. Fractional durations are rounded up to the next minute. The minimum length of a call is one minute.

Issued: October 31, 1996

EFFECTIVE: \_\_\_\_

## **SECTION 3 - DESCRIPTION OF SERVICE**

- 3.6.2 **Determination of Mileage** Each call will be rated according to the airline mileage between the originating point and terminating point of the call. The originating point shall be identified as the location of the local exchange central office serving central office associated with the caller number. The vertical and horizontal coordinates ("V" and H" coordinates) of the local serving offices shall be utilized for calculating with the formula set forth by Bell Communications Research in their NPAS-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.
- 3.6.3 **Time of Day -** Measured usage charges computed hereunder shall be subject to the time of day as set forth herein under Rates and Charges. All times refer to the local time at the originating point.

Issued: October 31, 1996

EFFECTIVE: \_\_\_\_\_

Florida Tariff No.1 Original Sheet 18-T

### SECTION 4 - RATES

### 4.1 TERRITORY

The Company renders both intraLATA and interLATA service and operator services throughout the State, specifically, within all equal access exchange areas.

#### 4.2 RATES AND CHARGES

### 4.2.1 Operator Assisted IntraLATA Charges

Rates shown in the following tables are applicable to intraLATA calls between all points within the same LATA and within the State of Florida and apply to the provision of Alternative Operator Service (AOS), including hospitality and correctional facilities.

### Basic Rates for Operator Assisted Service

	Daytime		Evening		Night/Weekend	
<u>Mileage</u>	<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>
1 10	1000	1000	1000			
1-10	.1800	,1800	.1300	.1300	.1100	.1100
11-22	.2000	.2000	.1500	.1500	.1200	.1200
23- 55	.2300	.2300	.1700	.1700	.1300	.1300
56-124	.2500	.2500	.1700	.1700	.1400	.1400
125+	.2600	.2600	.1800	.1800	.1400	.1400

### Per Call Operator Service Charges

The following charges are in addition to the basic rate tables preceding when the call is placed using the following operator services:

1.	Customer Dialed Calling Card Station	\$ .80
2.	Operator Dialed Calling Card Station	\$2,55
	Operator Station-Collect	
	Operator Station-Billed to Third Party	
	Person-to-Person	
6.	Correctional Facility Collect Call Surcharge	\$2.50

# **SECTION 4 - RATES**

### 4.2.2 <u>Operator Assisted InterLATA Charges</u>

The measured charges applicable to each call based on the V & H computed distance between rate centers, call duration and rate period for interLATA intrastate toll calls are as follows:

#### **Basic Rates for Operator Assisted Service**

	Daytime		Evening		Night/Weekend	
<u>Mileage</u>	<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>	<u>First</u>	<u>Add'l</u>
1-10	.2000	.2000	.1500	.1500	.1200	.1200
11-22	.2200	.2200	.1700	.1700	.1300	.1300
23- 55	.2500	.2500	.1900	.1900	.1400	.1400
56-124	.2700	.2700	.1900	.1900	.1500	.1500
125-292	.2800	.2800	.1900	.1900	.1600	.1600
293-430	.2800	.2800	.2000	.2000	.1600	.1600
431+	.2800	.2800	.2100	.2100	.1600	.1600

#### Per Call Operator Service Charges

The following charges are in addition to the basic rate tables preceding when the call is placed using the following operator services:

1.	Customer Dialed Calling Card Station	\$ .80
2.	Operator Dialed Calling Card Station	\$2.50
3.	Operator Station-Collect	\$2.50
4.	Operator Station-Billed to Third Party	\$2.50
5.	Person-to-Person	\$2.50
6.	Correctional Facility Collect Call Surcharge	\$2.50

Operator Dialed Surcharge - A surcharge applies to Operator Station Calls in which the customer has the capacity to dial the number, but has the operator dial instead. The surcharge does not apply to:

a. Calls where a customer cannot otherwise dial the call, due to defective equipment or trouble on the telecommunications networks.

b. Calls in which a company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his handicap.

Issued: October 31, 1996

EFFECTIVE: \_

Florida Tariff No.1 Original Sheet 20-T

### **SECTION 4 - RATES**

### 4.2.3 <u>Rate Periods</u>

The rate periods used to determine applicable measured charges as specified in the rate tables above are specified below. For the following holidays--December 25, January 1, July 4, Thanksgiving Day and Labor Day--the Evening Rate will apply unless a lower rate would normally apply.

Day		Military Time Period
Monday-Friday	0800-1700	Day
Monday-Friday	1701-2300	Evening
Monday-Friday	2301-0759	Night
Saturday	0000-2359	Night
Sunday	0000-1659	Night
Sunday	1700-2300	Evening
Sunday	2301-2359	Night

#### 4.2.4 Other Service Charges and Surcharges

<u>Directory Assistance</u> - Directory Assistance service is provided by the Company's underlying carrier. Directory Assistance is rated and billed by the Company. Rates are set forth in the rates section of this tariff.

800 Service - \$.29/minute, regardless of time of day or day of week.

<u>Calling/Travel Card Service</u> - \$.35 per minute, regardless of time of day or day of week, plus activation fee and monthly service charge. (See miscellaneous charges)

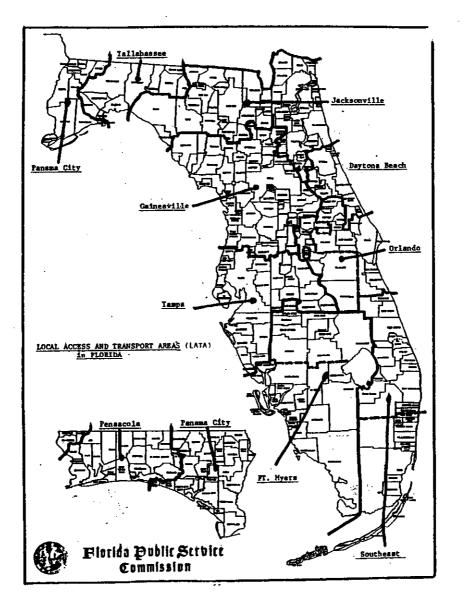
Debit Card Service - \$.60 per minute, regardless of time of day or day of week.

<u>Miscellaneous Charges</u> - Peoples Edge Calling/Travel Card, \$4.95 one time installation fee; \$6.00 monthly service fee.

<u>Taxes and Surcharges</u> - In addition to the charges specifically pertaining to the Company's services, certain federal, state, and local surcharges, taxes and fees will be applied. These charges, taxes and fees are calculated based upon the amount billed to the end user of the Company's intrastate service. Such charges include, but are not limited to, the surcharges and fees ordered by the FPSC.

Issued: October 31, 1996

# SERVICE AREA MAP



Issued: October 31, 1996

EFFECTIVE:

by:

Florida Tariff No.1 Original Sheet 22-T

# APPLICABILITY

This tariff is applicable to AOS and COCOT intraLATA and interLATA services offered to businesses, residences, hotels, motels and correctional facilities within the State of Florida.

Issued: October 31, 1996

EFFECTIVE: \_\_\_\_