## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of tariff filing to implement N11 Service by Frontier Communications of the South, Inc. (T-96-065 filed 2/5/96)

) DOCKET NO. 970030-TL ) ORDER NO. PSC-97-0253-FOF-TL ) ISSUED: March 5, 1997

The following Commissioners participated in the disposition of this matter:

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JULIA L. JOHNSON, Chairman SUSAN F. CLARK J. TERRY DEASON JOE GARCIA DIANE K. KIESLING

## ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On February 5, 1996, Frontier Communications of the South, Inc. (Frontier) filed proposed revisions to its Subscriber Services Tariff to implement N11 service.

N11 is an abbreviated dialing service whereby a customer dials 211, 311, 511, 711, or 811 to access an information services provider (ISP). The ISP is charged a fee by the local telephone company for use of the N11 code. The ISP, in turn, allows customers to access its services via the N11 number on a pay-percall basis.

BellSouth has had N11 service available for a number of years. Frontier is proposing a service comparable to BellSouth's regarding rate structure, terms, and conditions.

Frontier's original proposal included provisions that differed substantially from BellSouth's offering. For instance, Frontier's original proposal required that if more requests were filed than numbers available, the Commission should assign all N11 numbers. This approach proved problematic for BellSouth, presently, has numbers assigned through an independent lottery.

We then notified Frontier of our concern with the difference in the tariffs. As a result, Frontier filed revisions to its proposal to more closely reflect previously-approved N11 tariffs. In view of these changes, we hereby approve the tariff. The effective date shall be February 18, 1997.

DOCUMENT NUMBER-DATE

02401 MAR-55

FPSC-RECORDS/REPORTING

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Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the request to implement N11 Service by Frontier Communications of the South, Inc. is hereby approved, effective February 18, 1997. It is further

ORDERED that if a protest is filed in accordance with the requirements set forth below, the tariff filing shall remain in effect, with any increase in revenue held subject to refund, pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 5th day of March, 1997.

BLANCA S. BAYÓ, Director Division of Records and Reporting

by: K Chief, Bureau of Records

(SEAL)

KMP

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## NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal provided by Rule 25-22.036(4), Florida proceeding, as bv Rule provided Administrative Code, the form in 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on March 26, 1997.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.