

BellSouth Telecommunications, Inc. Suite 400 150 South Monroe Street Fax 904 222-8640 964 222-1201 Nancy H. Sims Director - Regulatory Relations

March 17, 1997

Tallahassee, Florida 32301

Mrs. Blanca S. Bayo Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

RE: Docket No. 970039-TP; Request for Approval of Resale Agreement Negotiated by BellSouth Telecommunications, Inc. and NOW Communications, Inc.

Dear Mrs. Bayo:

Enclosed is BellSouth's response to the Florida Public Service Commission Staff's request for additional information regarding the above-stated agreement. In the interest of time, BellSouth has already provided a copy of this information to NOW Communications, Inc.

Thank you for your attention to this matter.

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CERTIFICATE OF SERVICE DOCKET NO. 970039-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by U. S. Mail this /7/ day of March, 1997 to the following:

NOW Communications, Inc. Larry Seab 713 Country Place Drive Jackson, MS 39208

Nancy H. Sims

Resale Agreement between BellSouth Telecommunications, Inc. and NOW Communications, Inc. effective January 1, 1997

Response to Florida Commission's Request for Additional Information - Docket 970039-TP Dated March 13, 1997

No.	Section	Request	Response
1.	IV.A(3)	What are the tariff references for Hotel and Hospital PBX service and COCOTS	A11. General Subscriber Service Tariff
2.	IV.A(5)	What are the service charges for changes between class of service and backbilling? If in tariff, give reference.	A4. General Subscriber Service Tariff
3.	V.G.	What are the Company's standard time and material charges. If in tariff, give reference.	BellSouth's handling of troubles not found to be on BellSouth's network, will be billed as follows: 1. If customer is on an Inside Wire Maintenance Plan - no charge, whether or not work is performed. 2. If customer is not on an Inside Wire Maintenance Plan and does no want BellSouth to perform repair work, Trouble Isolation Charges set forth in A15. of BellSouth's General Subscriber Service Tariff will apply; 3. If customer is not on an Inside Wire Maintenance Plan and request that BellSouth perform repair work past demarcation point, BellSouth will bill deregulated time and labor charges as set forth in: Pricing Guide, Installation and Maintenance Basic Residence and Basic Business Services, Inside Wire; or Non-Basic Inside Wire Price List.
4.	VI.G.	What are deposit requirements? If in tariff, give reference.	A2.4 General Subscriber Service Tariff

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