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FILE COPY

STATE OF FLORIDA  
OFFICE OF THE PUBLIC COUNSEL



JACK SHREVE  
PUBLIC COUNSEL

c/o The Florida Legislature  
111 West Madison Street  
Room 812  
Tallahassee, Florida 32399-1400  
904-488-8330

September 11, 1997

Blanca S. Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Docket No. ~~970000-51~~

Dear Ms. Bayo:

Enclosed for filing in the above-referenced docket are the original and 1 copy of the Notice of Service of Citizens' First Set of Requests for Production of Documents to Intergrated TeleServices, Inc.

Please indicate the time and date of receipt on the enclosed duplicate of this letter and return it to our office.

- BK \_\_\_\_\_
- A \_\_\_\_\_
- P \_\_\_\_\_
- F \_\_\_\_\_
- MU \_\_\_\_\_
- TR \_\_\_\_\_
- SG \_\_\_\_\_
- CG \_\_\_\_\_
- \_\_\_\_\_ CJB:bsr
- \_\_\_\_\_ Enclosures
- H \_\_\_\_\_
- JCB \_\_\_\_\_
- WAS \_\_\_\_\_
- BTH \_\_\_\_\_

Sincerely,

*Charles J. Beck*  
Charles J. Beck  
Deputy Public Counsel

RECEIVED & FILED  
*[Signature]*  
DIVISION OF RECORDS

DOCUMENT NUMBER-DATE  
~~00274~~ SEP 11 5  
FPSC-RECORDS/REPORTING

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Joint Petition of Robert A. Butterworth, )  
Attorney General, and the Citizens of the )  
State of Florida, by and through the Office )  
of Public Counsel, for initiation of formal )  
proceedings pursuant to Section 120.57(1), )  
Florida Statutes, to investigate the practice )  
of "slamming," i.e. the unauthorized change )  
of a customer's presubscribed carrier, and to )  
determine the appropriate remedial measures )

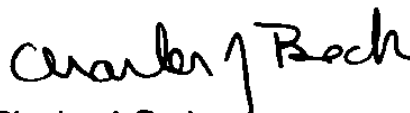
Docket 970882-TI

Filed: September 11, 1997

**NOTICE OF SERVICE**

Robert A. Butterworth, Attorney General, and the Citizens of Florida ("Citizens"),  
by and through Jack Shreve, Public Counsel serve this notice that they have served  
their first set of request for production of documents to Integrated TeleServices, Inc.

Respectfully submitted,



Charles J. Beck  
Deputy Public Counsel

Office of Public Counsel  
c/o The Florida Legislature  
111 W. Madison Street  
Room 812  
Tallahassee, FL 32399-1400

(904) 488-9330

Attorney for the Citizens  
of the State of Florida

DOCUMENT NUMBER-DATE

09274 SEP 11 5

FPSC-RECORDS/REPORTING

**CERTIFICATE OF SERVICE**

**Docket No. 970882-TL**


I HEREBY CERTIFY that a copy of the foregoing has been furnished by U.S. Mail or hand-delivery to the following parties on this 11th day of September, 1997.

**Michael A. Gross  
Assistant Attorney General  
Department of Legal Affairs  
PL-01, The Capitol  
Tallahassee, FL 32399-1050**

**Diana Caldwell, Esq.  
Division of Appeals  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850**

**Greg Garrott  
Vice President & CFO  
Integrated TeleServices, Inc.  
7108 North Fresno Street  
Fresno, CA 93720  
Hurst, TX 76054-2707**

**Walter D'Haeseleer  
Director of Communications  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850**

  
**Charles J. Beck**