

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date 10/28/97

Docket No. 97-1424-EI

1. Division Name/Staff Name EAG/ Elisabeth Draper
2. OPR _____
3. OCR _____
4. Suggested Docket Title Request by Florida Power & Light Company to require identification to apply for service

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

<u>Florida Power & light</u>	<u>Rosemary Morley, Rate Development Manager</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

2. Interested Persons and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

6. Check one:

- Documentation is attached.
 Documentation will be provided with recommendation.



October 22, 1997

*Rec'd
10/22/97
AK*

Ms. Connie Kummer, Chief
Bureau of Electric Rates
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Proposed Tariff Revisions to FPL Rules and Regulations

Dear Ms. Kummer:

FPL hereby requests administrative approval of the Florida Public Service Commission for the following tariff sheet:

Description
General Rules and Regulations

Sheet No.
Fifth Revised Sheet No. 6.010

Sections 1.1 and 1.2 of FPL's Rules and Regulations have been revised to require identification in order to initiate service. As the attached legislative and final formats of the tariff sheet denote, minor changes were also made to these sections. If you have any questions, please call me at (305) 552-2365. Thank you for your assistance.

Luna Diaz

for

Rosemary Morley
Rate Development Manager

Enclosure

GENERAL RULES AND REGULATIONS FOR ELECTRIC SERVICE

INTRODUCTION

These General Rules and Regulations are a part of the Company's Tariff, covering the terms and conditions under which Electric Service is supplied by the Company to the Customer. They are supplementary to the "Rules and Regulations Governing Electric Service by Electric Utilities" issued by the Florida Public Service Commission.

1 SERVICE AGREEMENTS

1.1 Application for Service. Service may be obtained upon application in writing, by telephone or in-person at an office of the Company through the internet. Usually all that is required is the service application, a form of identification acceptable to the Company, and the posting of a guarantee deposit.

1.2 Information Needed. To provide service promptly the Company will need the applicant's name, telephone number and address including the street, house number (or apartment number), or the name of the subdivision with lot and block numbers. The types of identification required upon application for service include a valid social security number, tax identification number, driver's license, birth certificate or any other form of identification acceptable to the Company. On new or changed installations, the Company will also need to know the equipment that will be used. The Company will advise the Customer as to whether the desired type of service is available at the designated location.

1.3 Agreement. Service is furnished upon acceptance of the agreement or contract by the Company. Applications are accepted by the Company with the understanding that there is no obligation to render service other than the character of service then available at the point of delivery. A copy of any written agreement accepted by the Company will be furnished to the applicant upon request.

1.4 Applications by Agents. Applications for service requested by firms, partnerships, associations, corporations, etc., shall be made only by duly authorized parties. When service is rendered under an agreement or agreements entered into between the Company and an agent of a principal, the use of such service by the principal shall constitute full and complete ratification by the principal of such agreement or agreements.

1.5 Prior Indebtedness. The Company may refuse or discontinue service for failure to settle, in full, all prior indebtedness incurred by any Customer(s) for the same class of service at any one or more locations of such Customer(s). The Company may also refuse service for prior indebtedness by a previous customer provided that the current applicant or customer occupied the premises at the time the prior indebtedness occurred and the previous customer continues to occupy the premises.

1.6 Discontinuance of Service. Service may be discontinued for violation of the Company's rules or by actions or threats made by a customer, or anyone on the customer's premises, which are reasonably perceived by a utility employee as violent or unsafe, after affording the Customer reasonable opportunity to comply with said rules, and/or the customer agrees to cease from any further act of violence or unsafe condition, including five (5) days written notice to the Customer. However, where the Company believes a dangerous condition exists on the Customer's premises, service may be discontinued without notice.

1.65 Life Sustaining Medical Equipment. A residential Customer who has electric-powered medical equipment at his/her service address which is necessary to sustain the life of or avoid serious medical complications requiring hospitalization of the Customer or another permanent resident at the service address may participate in the Company's Life Sustaining Medical Equipment Program. This Program provides for special protection against discontinuation of service for qualified Customers and for direct on-site contact with a Company customer service representative to render such assistance as may be consistent with the provisions of this tariff and suitable to the circumstances of the situation.

1.7 Reimbursement for Extra Expenses. The Customer may be required to reimburse the Company for all extra expenses incurred by the Company on account of violations of agreement or of the Company's Rules and Regulations by the Customer.

2 SUPPLY AND USE OF SERVICE

2.1 Service. Service includes all power and energy required by the Customer and, in addition, the readiness and ability on the part of the Company to furnish power and energy to the Customer. Thus, the maintenance by the Company of approximately the agreed voltage and frequency at the point of delivery shall constitute the rendering of service, irrespective of whether the Customer makes any use thereof.

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From: Kay Flynn
To: Elisabeth Draper
Subject: fwd: new docket - FPL

---NOTE-----10/29/97-11:04am-
CC: Linda Williams
.....

Elisabeth, I would like to expand the docket title a bit to read:

Request by Florida Power & Light Company to revise Tariff Sheet No. 6.010, to allow application for service on the internet, and to define types of identification needed to obtain service.

Is that okay? Also, I am curious: Would someone want to provide their SS#, tax ID#, or driver's license if they were applying for service over the internet?

Kay

Fwd-by:=-Elisabeth=Dra-10/29/97-11:52am-
Fwd to: Kay Flynn
.....

What about leaving the tariff sheet number out? I normally don't see tariff sheet numbers in the title.

As to your second question: I don't know the answer; but they can always give over the phone the info instead of over the internet. I also believe that a lot more people will use the phone to apply than the internet.

Fwd-by:=-Kay=Flynn=====10/29/97--2:14pm-
Fwd to: Elisabeth Draper

I made a list in CMS of tariff dockets opened for electric IOUs in the last couple of years, and found a few instances where we did use the tariff number in the title (probably in those cases where RAR was able to get the number). I am inclined to want to use that number in the title, because it gives exact information on what the company is wanting to do. Would it be a problem to leave it in?

Fwd-by:=-Elisabeth=Dra-10/29/97--2:18pm-
Fwd to: Kay Flynn
.....

You can put the title as you suggested.