NANCY B. WHITE
Assistant General Counsel-Florida

BellSouth Telecommunications, Inc. 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (305) 347-5558



November 4, 1997

Mrs. Blanca S. Bayó Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Docket No. 930235-TL (EAS Taylor County)

Dear Ms. Bayó:

Enclosed is an original and fifteen copies of BellSouth Telecommunications, Inc.'s Direct Testimony of Nancy H. Sims, which we ask that you file in the above-captioned matter.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

ACK
AFA
APP
CAF
CADShelfer

Sincerely,

Nancy B. White

NBW/vf

orgx3

cc: All parties of record A. M. Lombardo

R. G. Beatty

William J. Ellenberg II

DOCUMENT NUMBER-DATE

11328 NOV-95

FPSC-RECORDS/REPORTING

CERTIFICATE OF SERVICE DOCKET NO. 930235-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served

by U.S. Mail this 4th day of November, 1997 to the following:

Beth Culpepper Staff Counsel-FPSC 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 Tel No. (850) 413-6212

GTC, Inc. c/o St. Joe Communications, Inc. Mr. Bill Thomas P.O. Box 220 Port St. Joe, FL. 32456-0220 Tel. No. (850) 229-7324 Fax. No. (850) 227-7366

Steinhatchee Community Projects Board, Inc. P.O. Box 736 Steinhatchee, FL 32359 Fax. No. (352) 498-5555

Taylor County Board of Comm. P.O. Box 620 Perry, FL 32347-0620

David Erwin P.O. Box 1833 Tallahassee, FL 32302-1833 Tel. No. (850) 222-7206 Fax. No. (850) 561-6834

Nancy B. White (Bw)

1		BELLSOUTH TELECOMMUNICATIONS, INC.
2		TESTIMONY OF NANCY H. SIMS
3		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4		DOCKET NO. 930235-TL
5		NOVEMBER 4, 1997
6		
7	Q.	Please state your name and business address.
8		
9	A.	I am Nancy H. Sims. My business address is 150 South Monroe
10		Street, Tallahassee, Florida 32301.
11		
12	Q.	By whom are you employed?
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14	A.	I am employed by BellSouth Telecommunications, Inc. as Director -
15		Regulatory Relations in the Florida Regulatory organization.
16		
17	Q.	Please give a brief description of your background and experience.
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19	A.	l graduated from North Carolina State University in 1971 with a
20		Bachelor of Science Degree. In 1973 I was employed by Southern Bell
21		initially in the North Carolina Headquarters Organization. Since that
22		time I have held various positions with the company and AT&T, which
23		included responsibility for the pricing and tariffing of a variety of local
24		exchange and interconnection services for the nine state BellSouth
25		region. I am currently assigned to the position of Director-Regulatory

1		Relations for the state of Florida.
2		
3	Q.	Have you previously testified before this Commission?
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5	A.	Yes I have.
6		
7	Q.	What is the purpose of your testimony?
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9	A.	The purpose of my testimony is to address the issues identified in
10		Docket No. 930235-TL. Those issues include whether a sufficient
11		community of interest exists between the "pocket" of customers served
12		by the BellSouth exchange of Cross City located in Taylor County and
13		the GTC, Inc. exchanges located in Taylor County, to justify a plan that
14		would provide toll relief and what the revenue impact would be on
15		BellSouth.
16		
17	Q.	Which routes associated with this Docket involve BellSouth
18		exchanges?
19		
20	A.	The two routes involved are Cross City to Keaton Beach and Cross City
21		to Perry. Cross City is a BellSouth exchange with only a small pocket
22		of approximately 838 customers located in Taylor County. The vast
23		majority of the Cross City subscribers reside in Dixie County.
24		

25 Q. Did BellSouth conduct traffic studies on these routes?

1 Α. No, BellSouth did not conduct traffic studies on the Cross City to Keaton Beach or Cross City to Perry routes. These routes are 2 interLATA, with the entire Cross City exchange being in the Gainesville 3 LATA and Keaton Beach and Perry being in the Tallahassee LATA. 4 Data is not available to BellSouth on interLATA routes. The 5 Commission recognized this and in Order No. PSC-93-1168-FOF-TL, 6 dated August 10, 1993, relieved BellSouth of the requirement to file 7 traffic data on the interLATA routes in this Docket. 8 9

Does BellSouth have a position as to whether sufficient community of Q. 10 interest exists between the pocket of Cross City customers located in 11 Taylor County and the Gulf Telephone exchanges of Keaton Beach 12 and Perry to justify surveying for non-optional flat rate Extended Area 13 Service (EAS)? (Issue 1) 14

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Α. No. In the absence of traffic data, we do not have any evidence to know whether a sufficient community of interest exists. We do acknowledge that the Commission in the past has used items such as location of schools, medical facilities, police or fire protection, county offices, or military bases in determining community of interest. We are not aware of any of these items being significant enough in this Docket to justify flat rate EAS.

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Does BellSouth think that an alternative plan, such as Extended Calling Q. 24 Service (ECS), should be recommended as an alternative method to 25

1		provide toll relief (Issue 1)?					
2							
3	A.	No, we do not. These routes are interLATA and BellSouth cannot					
4		provide interLATA service without a waiver from the FCC. In a recent					
5		ruling, the FCC has made it very clear that the only waivers that they					
6		will approve are for non-optional flat rate EAS (FCC Memorandum					
7		Opinion and Order, CC Docket No. 96-159, released July 15,1997).					
8							
9	Q.	If a sufficient community of interest is found on either of the routes					
10		between BellSouth's Cross City pocket of customers and GTC's					
11	exchanges of Keaton Beach and Perry, should toll relief be provided						
12		using EAS with a 25/25 plan and regrouping or an alternative					
13		interLATA plan such as ECS? (Issue 2)					
14							
15	A.	As stated previously, if a sufficient community of interest is found to					
16		exist, the only type of waiver that BellSouth could obtain from the FCC					
17		is for non- optional flat rate EAS. Therefore, if ordered to provide flat					
18		rate EAS, one alternative would be to utilize the 25/25 plan with					
19		regrouping.					
20							
21	Q. If the Commission Ordered BellSouth to apply for a waiver from t						
22		FCC for non-optional flat rate EAS between the pocket of BellSouth					
23		customers located in Taylor County and the GTC exchanges, would					

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there be any problems implementing this Order? (Issue 2)

Yes, there would be several problems implementing flat rate EAS between the Cross City pocket of customers located in Taylor County and the Keaton Beach and Perry exchanges. First, Cross City customers are located in the 352 Numbering Plan Area (NPA), while Keaton Beach and Perry are in the 850 NPA. Therefore, it would be difficult to provide 7-digit dialing on these routes, and customer confusion could result. It should be noted that the Commission in Order No. PSC-96-0558-FOF-TP in Docket No. 960090-TP addressed the appropriate dialing patterns for various local and toll scenarios. On page 3 of that order, the recommended dialing pattern for inter and intra NPA EAS is 10-digits. Therefore, if flat rate EAS is ordered on these routes, 10 digit dialing should be required.

1 A.

Second, since Cross City only utilizes the 498 NXX, it would be difficult for GTC to limit toll free calling only to those Cross City subscribers located in Taylor County. Here again, customer confusion could result as some calls to the 498 NXX would be free and other calls would be toll.

Third, since BellSouth does not currently carry traffic on these routes, we would either have to construct facilities or lease them. There would also be numerous administrative problems for BellSouth in maintaining different rates for those Cross City subscribers located in Taylor County as opposed to the customers located in Dixie County. This would affect the management of inward and outward movement, billing,

service ordering, provisioning and routing calls.

Q. Should subscribers be required to pay an additive as a prerequisite to surveying for flat rate 2-way non-optional EAS? If so, who should pay, how should the additive be determined, and how long should it last?

(Issue 3)

Α.

Yes. If this Commission orders flat rate, non-optional EAS, the subscribers in the pocket area should be required to pay an additive sufficient to allow BellSouth to recover the costs of implementing the plan. The most commonly used type of additive in recent years has been the 25/25 plan with regrouping. Because this EAS request involves a pocket, and, as noted previously, there could be additional costs associated with providing EAS to an interLATA pocket, the amount of the additive should more directly reflect the actual costs to provide the EAS. The additive should remain in effect for a sufficient period of time to allow for the recovery of costs incurred by BellSouth.

Because of the numerous problems mentioned above on providing EAS to only the pocket customers, BellSouth believes that the entire Cross City exchange should be included in any EAS decision rather than only the pocket customers. We do recognize, however, that this docket was opened because of a request from the Tayor County Board of Commissioners for countywide EAS; therefore, it is my understanding that the docket cannot be expanded to include all of the

1 Cross City exchange.

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Q. If EAS or any alternative plan is determined to be appropriate, whichcustomers should be surveyed (Issue 5)?

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With a typical EAS request, the entire Cross City exchange would be surveyed. But, in this case, if the Commission decides that there is sufficient community of interest to survey for non-optional EAS, then the pocket area of Taylor county in BellSouth's territory should be surveyed.

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12 Q. If sufficient Community of interest is found, what are the appropriate 13 rates and charges for any alternative and how should it be 14 implemented on either of the routes? (Issue 4)

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16 Α. BellSouth is in the process of developing the costs for providing the facilities for EAS to the pocket area. These costs will be filed in this 17 docket as supplemental testimony prior to the hearings. The 18 Commission should consider these costs in deciding upon the 19 appropriate additive, but, at a minimum, the following rates are 20 proposed for the BellSouth pocket area of Taylor County for calling into 21 Keaton Beach and Perry utilizing the 25/25 plan with regrouping (Cross 22 City will be regrouped from Rate Group 2 to Rate Group 3): 23

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1		Class	Present	Proposed	25/25	Total			
2		of Service	Rate	_Rate_	<u>Additive</u>	Rate			
3		Residence	\$7.70	\$8.10	\$2.03	\$10.13			
4		Business	\$20.80	\$21.90	\$5.48	\$27.38			
5		PBX Trunk	\$35.36	\$37.23	\$9.31	\$46.54			
6									
7	Q.	If non-optional flat rate EAS was Ordered, what would be the revenue							
8		impact to BellSouth?							
9									
10	A.	As stated previously, BellSouth is in the process of developing the							
11	costs to provide non-optional flat rate EAS to the pocket area and								
12		provide this inform	nation prior to th	e hearing.					
13									
14	Q.	Would you please summarize your testimony?							
15									
16	A.	BellSouth does not advocate establishing traditional flat rate non-							
17		optional EAS between our customers located in the pocket area of							
18		Taylor County and the GTC exchanges in Taylor County. Establishing							
19	EAS in a pocket area is costly and creates routing and managen								
20		problems for both BellSouth and GTC. In addition, splitting the Cross							
21		City exchange could cause customer confusion.							
22									
23		If the Commission	n does determine	e that there is	s sufficient comn	nunity of			
24		interest to order a	survey of non-o	optional flat ra	ate two way EAS	3, then			

BellSouth should be allowed to recover its costs through the additive

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charged to its customers in Taylor County.

3 Q. Does that conclude your testimony?

5 A. Yes.