

9710114-TP

# ORIGINAL

State: Florida  
Workpaper: Inputs  
Study: Secondary Service Order

LN	Description	Source	Residence Value	Business Value
1	Levelized Direct Labor Rate			
2	Service Representative	Labor Rate Study	\$	\$
3				
4				
5	Work Time per Order - Hours	Product Team		
6	Service Representative			
7	Single Line			
8	2-6 Lines			
9	7-30 Lines			
10	>30 Lines			
11				
12	Distribution of Lines	CRIS Extract		
13	Single Line			
14	2-6 Lines			
15	7-30 Lines			
16	>30 Lines			
17				
18	Gross Receipts Tax Factor	Factor Study	1 016	1 016
19				
20				
21	Computer Cost per Order	Computer Cost Study	\$ 3 15	\$ 3 27
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- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG \_\_\_\_\_
- LIN \_\_\_\_\_
- OPC \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC   1
- WAS \_\_\_\_\_
- OTH \_\_\_\_\_

DOCUMENT NUMBER-DATE  
12625 DEC-95

State: Florida  
Workpaper: Calculation of Cost  
Study: Secondary Service Order

LN	Description	Source	Residence Value	Business Value
1	Calculation of Labor Costs - Service Representative			
2				
3	Single Line			
4	Labor Rate	Inputs, LN2	\$	\$
5	Hours	Inputs, LN7		
6	Cost	LN4*LN5	\$	\$
7				
8	2-6 Lines			
9	Labor Rate	Inputs, LN2		\$
10	Hours	Inputs, LN8		
11	Cost	LN9*LN10		\$
12				
13	7-30 Lines			
14	Labor Rate	Inputs, LN2		\$
15	Hours	Inputs, LN9		
16	Cost	LN14*LN15		\$
17				
18	>30 Lines			
19	Labor Rate	Inputs, LN2		\$
20	Hours	Inputs, LN10		
21	Cost	LN19*LN20		\$
22				
23	Distribution of Lines			
24	Single Line	Inputs, LN13		
25	2-6 Lines	Inputs, LN14		
26	7-30 Lines	Inputs, LN15		
27	>30 Lines	Inputs, LN16		
28				
29	Weighted Service Representative Cost	LN6*LN24+LN11*LN25+LN16*LN26+LN21*LN27	\$ 5.75	\$ 14.65
30				
31	Computer Cost per Order	Inputs, LN21	\$ 3.15	\$ 3.27
32				
33	Total Cost per Order	LN29+LN31	\$ 8.90	\$ 18.12
34				
35	Gross Receipts Tax Factor	Inputs, LN18	1.016	1.016
36				
37	Cost w/Gross Receipts Tax Applied	LN33*LN35	\$ 9.04	\$ 18.41
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