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FLORIDA PUBLIC SERVICE COMMISSION AUDIT REPORT

12 MONTHS ENDED SEPTEMBER 30, 1997

Field Work Completed November 17, 1997

FLORIDA PUBLIC UTILITIES

West Palm Beach, Florida

Palm Beach County

Conservation Audit

Docket Number 970002-EG

Audit Control Number

97-318-4-1

Mathy L. Welch

Audit Manager

Ruth K. Young

Professional Accountant Specialist

INDEX

l.	Executive Summary	PAGE
	Executive Summary	1
	Audit Purpose	1
	Disclaim Public Use	1
	Opinion	1
II.	AUDIT SCOPE	
	Scope of Work Performed	2
111.	AUDIT DISCLOSURES	3
IV.	COMPANY EXHIBITS	5

I. EXECUTIVE SUMMARY

Audit Purpose:

We have applied the procedures described in Section II of this report to audit the schedules of Energy Conservation for the twelve month period ending September 30, 1997 prepared by Florida Public Utilities Company for the Conservation Cost Recovery Clause, FPSC Docket 970002-EG. The audit exit conference was waived by the company.

Disclaim Public Use:

This is an internal accounting report prepared after performing a limited scope audit; accordingly this document must not be relied upon for any purpose except to assist the commission staff in the performance of their duties. Substantial additional work would have to be performed to satisfy generally accepted auditing standards and produce audited financial statements for public use.

Opinion:

Subject to the audit disclosures in Section III of this report, the schedules of energy conservation for the twelve month period ending September 1997 represent Florida Public Utilities books and records maintained in substantial compliance with Commission Directives. The expressed opinions extend only to the scope of work described in section II of this report.

The conservation costs on CT-3 page 1 and 2 of the Marianna filing contain approximately \$5,310.24 for an ad that does not state the specific problem or how to solve the problem.

II. AUDIT SCOPE:

The opinions contained in this report are based on the audit work described below. When used in this report COMPILED and EXAMINED means that audit work includes:

COMPILED: Means that the audit staff reconciled exhibit amounts with the general ledger; visually scanned accounts for error or inconsistency; disclosed any unresolved error, irregularity, or inconsistency; and, except as otherwise noted performed no other audit work.

EXAMINED: Means that the audit staff reconciled exhibit amounts with the general ledger, traced general ledger account balances to subsidiary ledgers; applied selective analytical review procedures; tested account balances to the extent further described and disclosed any error, irregularity, or inconsistency observed.

REVENUES AND EXPENSES:

Compiled CT-3 Schedules. The schedules were recalculated, traced to supporting schedules and reconciled to the books. Interest rates used were traced to the Wall Street Journal 30 day commercial rate. The interest provision was recalculated. Verified the beginning true up to the last order.

Examined revenues. Revenues were recalculated by obtaining kilowatts sold from the revenue and rate reports from the billing cycle. These were multiplied by the rates billed according the company rate deck. The rate deck rates were traced to the order.

Compiled expenses. Reviewed expenses for material amounts and changes from last period. Selected material amounts to trace to invoices to determine applicability to the conservation program. Ads were reviewed to determine compliance with Commission Policy.

III. AUDIT DISCLOSURE

AUDIT DISCLOSURE NO. 1

SUBJECT: In reviewing the expenses for Marianna staff found an ad copy for the good cents program that lists the different programs and tells the customer where to call. A copy of the ad is attached.

According to Commission Rule 25-17.015, "In determining whether an advertisement is 'directly related to an approved conservation program', the Commission shall consider, but is not limited to, whether the advertisement or advertising campaign:

- (a) Identifies a specific problem;
- (b) States how to correct the problem; and
- (c) Provides direction concerning how to obtain help to alleviate the problem.

According to the company this ad was run for a month. However it was slightly modified and run for an entire year. The ad cost was \$102.12 a week or \$5,310.24 a year. The modifications did not change the ad enough to meet the above requirements.

OPINION: Although the ad is conservation related, it does not meet the requirements of the Commission order.

ourts new viewers

By Frazuer Moore Television Wriser

YORK - What's with this newlan-

CONTY NO. TIP SELECT This Court TV, boasting a headliner like Santpeon's lawyer Johnnie Cochran. This Court TV, premiering a morning our with a voguish case-bar motif

This Court TV, facing the future without ploneer-cuir Steve Brill, who took his

are earlier this year.
Is Court TV, cherished by its faithful as a at of video utility - hot and cold running talk or getting slick and entertalnment or nted? Is the gavel coming down on courtcoin coverage in the Court TV tradition of elient no trills rectitude? Tagend

Not at all, swears Erik Soremoon, the not-

work's executive vice president of program.

Court TV is "a unique programming service," he says, "and while it doesn't have the public-service patina of C-SPAN, there are viewers who think that Court TV answers to

a higher calling." Sorenson isn't about to throw away the goodwill the network has won with its unblinking eye and weeker as a judge

But there's a problem, he adds, his confiapproach. dent smile dimmed a few watts. In the post-Simpson-trial era, Court TV's ratings have plummeted, even in prime-time when viewers used to flock for O.J. receps.

Meanwhile, Court TV remains a money-

"After six years and an investment of loser. over \$100 million, you'd like to be in the black," he says. By "you" he means "them": NBC, Time Warner and John Malone's Liberty Media, the trolles that shares Court TV's ownership. "I think things are pretty

A promotional spot reassures the Court serious." TV hardcore that "we heard your call" for continued trial coverage "with less com-

mentary and fewer interruptions." But Sorenson wants to woo new viewers who consider "courtroom action" an oxy-

I don't think a full-time trial service can be financially visible," he says. "So the issue is, to what extent do you rely on it - 16 hours a they? 11 hours a day? We're down now total a riburs, from LL a.m. to 7:30 p.m. Sept 1 marks Screenion's first analyse.

sary at Journal IV, which he joined after 16 years at CBS and hitches as essecutive producer of "The CBS Evening News" and the syndicated magazine "Day & Date."



CONTROL OF THE CONTROL OF THE PARTY OF THE Erik Sorenson, vice president of programming for Court TV, poses in the control room in New Yorks 1971 (1986)

. Having come from that world, Sorenson is introducing more viewer friendly shows than Court To have offered by the pant, in a drive to boost rating before said after the trial day.

He recently issueched Tagal Cafe from 9 to 11 a.m. EDT. Welcoming viewers to your daily wakeup call to the law in your June Grasso plays host in a cosy, curio-filled salon. Her legal-expert guests answer questions on topics like prenuptial agreements or getting fired.

"But the big push is in prime time," says

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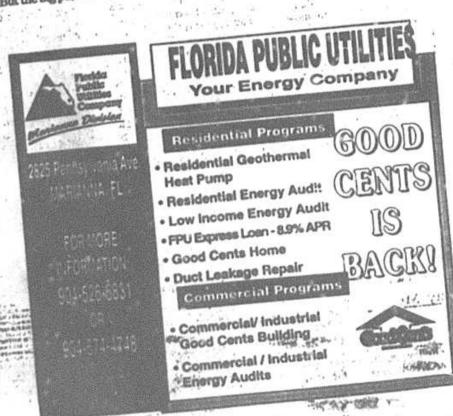
No wonder. Sweetening the numbers for that three-hour weeknight block could finally coax Court TV into the black. The network, available in 33 million bomes, needs only to attract a modest 3 rating (or about 100,000 viewers) to turn a profit, says Screnson - up from the .18 it currently

With that in mind, the trials-wrapup "Prime Time Justice" has been broadened into a full-service newscast reported from a judicial perspective. Airing at 8 p.m., it is anchored by Gregg Jarrett and Jami Floyd.

At 9 p.m., Johnnie Cochran's law-talk hour "Cochran & Co." tackles such diverse issues as the Timothy McVeigh sentencing and whether Showtime's filmed remake of "12 Angry Men" accurately dramatizes jury

he And | Sorenson is ! weighing possible . replacements for the long-running documentary series "Trial Story," at 10 p.m.

"The programs we're coming up with, there are other networks that could do them," concedes Sorenson, reiterating Court TV's once-end-future sine qua non. "Without our camera in the courtroom, without the trials we televise, you don't need us.



IV. COMPANY EXHIBITS

COMPANY: PLURICA PUBLIC UTILITIES COMPANY - MANUABIA

EFFROY CONSERVATION ADAUSTMENT CALCULATION OF TRUE-UP AND INTEREST PROVISION SLIMMARY OF EXPENSES BY PROGRAM BY MORTH

FOR MONTHS Occuber-46 17/6/OUGH Suprember-47

1700.57	A CCRISEIVATION EXPENSE BY PROGRAM	OCTOBER		HOVEMBER DECEMBER	MACHINE	FEBRUARY	MARCH	APRIL	MAY	300	, K	AUQUST	AUGUST SEPTEMBER	
		0	0	e	27			3,608	50	27	Ħ	0	11,288	
	IN CONCRET WITH THE ECHANDRENGES			a	314			517	794	2	202	5		
	Direct Leasings rusper			• 6				210	361	2000	155	0		
	Mexicoardial Geothermal Hass Pump	. 865		1.801				1,454	1,160	600	200	舞		
	Residential Energy Audits							182	344	H	187	225		
	Low Income Customar Grengy Audits							114	200	275	110	0		
	FPU Eugman	9 4						1,081	2.114	2.041	77.8	1,595		_
	Enfranced Good Conta Homa	9 6			19	70	415	101	169	708	2.0	ğ		
	Commercial Processed Good Certs Busine							23	157	480	127	0		
电计记录法 经进行抵押款	Common		21/2					55	8	Ā	3	5		2
Τ,	TOTAL ALL PROGRAMS	8.118	3,025	27.5	5,125	845.3	6,980	11,012	10,708	97	8.136	1,354	20,052	
n	LESS ANCURT INCLUDED IN PATE BASE													
zi.	RECOVERABLE CONTRIBUTION EXPENSES	8,118	3,425	8 3,774	87.58	8 6.348	8,960	11,542	10,098	8,807	A.134	1,994	20,962	

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EDHIBIT NO.
DOCKET NO. STOOM-EG.
PLOREDA PUBLIC UTALITIES COMPANY
(MAYAN)
PAGE 8 OF 30

COMPANY: FLORIDA PUB JO UTILITES COMPYTY - MARNABIA CALCULATION OF TRUE-UP AND INTEREST PROVISION FOR MORTHS ORIGIN-58 THROUGH Supering-17

TOTAL	0 10	140,400	11.737	152.246	20.48	28,034	5	11,020	CHURN	58,008
AUGUST SEPTEMBER	Th Sec	27,944	18	N.SP.	20,002	3,000	ñ	m a	66	50.005
AUGUST :	22 388	22,388	000	22,375	188	17,421	82	20,16	Caso	200
AAY	87,73	21,720	08	22,700	8,136	17,578	8	10,409	Clean	M. 18
ME	18,175	4.03	98	18,155	1,507	10,348	8	10,022	8	19,439
MAY	15.382	15,362	980	14,342	10,056	6,300	я	4,002	98	10,022
APPR.	14,848	14,540	088	15,629	11,812	21.2	\$2	5	980	4,862
MARCH	3,830	3,830	000	4.310	0,000	(4, 140)	2	900	2000	1311
LEDUTANT	4,009	<u>100</u>	086	1,008	0.340	(DAC)	8	10,662	688	200
	4,285	777	088	1343	8739	8	a	11,588	(346)	10,882
To a second	6779	4273	98	5,193	3,774	1,419	z	11,108	(880)	11,599
N. C.	3,585	3,586	100	4,385	3,625	1,540	8	10,007	8	11,106
AND MARKET WITH THE PARTY OF TH	2	100	9	5.184	8118	8	5	11,757	980	10.897

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PAGE 6 OF 38

BITESEST PROVISOR THE PERIOD PROM CT-3, PAGE 1, LHE 10) TRUE-LP AND INTEREST PROVISION RECIBERAD OF MOINTH

DEFENDED TRUELUP DEGLORING OF PERIOD

PRIOR TRUE-LP COLLECTED (REFUNDED)

TOTAL NET TRUE UP (LINES 7+9+0+8A+10)

CONSERVATION REVENUE APPLICABLE
CONSERVATION EXPENSES (FROM CT-3,
PAGE 1, LINE 23)

TRUE UP THE PERIOD FLINE'S - 61

PRICE PERIOD TRUE-UP ADL NOT APPLICABLE TO THIS PERIOD

CONSERVATION ADJ. REVENUES

TOTAL REVENUES

CONSELVATION REVENUES
 HESIDENTIAL CONSERVATION

COMPANY: PLORIDA PUBLIC UTILITIES COMPANY - IMMERARIA

CALCULATION OF TRUE-UP ANC BITEREST PROVISION

POR MONTHS Occidente THRIQUIGH Septembentil

ú	C. PITEREST PROVE ON	OCTOBER	NOVEMBER	DECCMBER	MANAGE	FEBRUARY	MARCH	APTILL	MAY	AME	ARY	AUGUST	REPTEMBER	TOTAL
	BEGINNING TRUE LIP (LINE B-B)	100	10,007	11.18	11,599	10,882	6.912	1.571	7987	520701	13,439	38,165	22,102	103
	EACHAG TRUELLIP BEFORE INTEREST (LINES 87-49-49A-810)	19,846	11,007	- 1		2250	1,482	4,80	3,589	11,200	50 R			10.00
	TOTAL BEG. AND ENDRIG TRUE-UP	22.803					8,594	A.18	M.890	28,412	41.5.88			100,00
	AVERAGE TRUE-LIP (LINE C-3 X 50%)	11,302					4,000	3,079	7,335	M.708	12,747			11,431
wf	NYENEST ANTE - FRIST DAY OF NEPORTING BUSINESS MONTH	S. AATS.					2476	ED45	1629	1,40%	5.035			
-	BATEREST RATE - FIRET DAY OF SUBSECUENT BUSINESS MONTH	1383	100	1,80%	1453		5.74%	9	2002	1888	1507	8.59%	800'8	
	TOTAL GANZ C-8 + C-42	5,28'01					11,57%	11,38%	11,22%	11.22%	11,20%			
	AVG. HYTEREST RATE (C-7 X 80%)	E41%					1.00%	2,00%	2.012	\$1815.	1,001			
•	MONTHLY AVERAGE INTEREST RATE	0.451%					0.400%	0.473%	. GASSTA	0.400%	0.467%			
ø	BATERBET PROVISION		1			1	1	1			1			1

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PAGE 1 OF 3

AUGUST SEPTEMBER

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COMPANY: PLORIDA PLIBLIC UTILITIES COMPANY: - PESUANDINA

ENERGY CONSERVATION ADAUGHENT OALOLL: TION OF TRUE-LP AND ETTEREST PROVISION STABBANT OF EXPENSES BY PROGRAM BY BOOKTH

October-39 THRIQUIDM Beptamber-97 OCTOBER NOVEMBER DECEMBER FOR MONTHS Assistantial Energy Audia Low Income Customer Energy Audia Direct Leatings Rapar Residential Geothernal Heat Pump In Concert with the Environment CONSERVATION EXPENSE BY PROGRAM FPU Express

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5 8,778 7,588 7,589 1,672 8,472 200 6,480 9.532 0.552 7,221 7,121 8,062 8,062 6,915 6,915 7,940 7,340 3,617 5,817 100 0,438

RECOVERABLE CONSERVATION EXPENSES

LESS AMOUNT INCLUDED IN PATE SASE TOTAL ALL PROGRAMS

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107,454

20,312

107,454

29,212

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PAGE 26 OF 28

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COMPANT: PLORIDA PUBLIC UTLLTES COMPANY - FERSANDINA

CALCULATION OF TRUE-UP AND INTEREST PROVISION

FOR MONTHS Octobar-68 THROUGH Saptamber-67

mi	8. COMSERVATION REVENUES	OCTOBUR	OCTOBIN NOVEMBER DECEMBER JANUARY FEBRUARY	MCIMER	MARINARY	FEBRUARY	MARCH	APRR.	MAY	AME AAY	AAA	Alxquat	ALGUST SEPTEMBER	TOTAL
	RESIDENTIAL COMBERVATION													
	CONSERVATION ADJ. REVENUES	107	2,040	2,308	2,539	2,623	2308	19,574	20,539	73.457	M734	27.583	20,638	162,862
1	TOTAL REVENUES	2.481	2,040	2,306	2,638	1,453	2388	10,574	2 EL	13,467	26,754	27.383	30,028	162,952
15.20	PRICH PERIOD TRUE-UP ADJ. NOT APPLICABLE TO THIS PERIOD	CHO	CHIC	CHO	(387)	CMC	596	980	(380)	SHO	CHE	CHO	(324)	14,954)
100	CONSERVATION REVENUE APPLICABLE	2111	1,680	1,526	2,258	25	1,588	19.294	11,558	22,103	38,394	27,183	30,284	18,780
0.20	CONSERVATION EUPENSES PROM CT-1. PAGE 1, LINE 23)	100	5857	7,980	81678	89	EN .	1,522	8,480	277	7,300	E.T.	20,00	407.00
1	TRUELLP THIS PERSON (LINE 3 - 4)	(ALAZE)	(382)	(9,214)	(950'+)	(\$.809)	(5,333)	8,762	11,429	14,636	M.788	18,407	2,972	as
1241	INTEREST PROVISION THIS PERIOD (FROM CT.3. PADE 3, LINE 10)	6	682	(50)	(sm)		(180)	(141)	E	8	Ħ	3	Ñ	1000
227	TRUGUE AND BYTERGST PHOVISION BEGINNING OF MOHTH	(MECASA)	(10,536)	(14,147)	(18881)	Chellen	(COLDISE)	(34,918)	GALING	(12,145)	100	21,082	"	
4	DIGESPASS TRUS-UP BEGGGWAG OF PERIOD													
ef	PRINCE TRIJE-UP COLLECTED (REPUNCED)	98	R	R	380	OE.	20	8	9	98	20	80	374	1
-2	TOTAL NET TRUBALP	900001	(14,187)	(19,881)	CHARD	(28,813)	04.910	GABIS	(13,145)	184	21,002	38,000	80.545	30,546

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(MAR-12)
PAGE 25 OF 36

PAGE 1 OF 1

COMPANY: FLORIDA PLIFLIC UTILITIES COMPANY - FEDERANDRIA

CALCULATION OF TRUE-UP AND INTEREST PROVIDION

FOR MONTHS October-18 THROUGH Separator-97

U	C. INTEREST PROVISION	OCTOBER	REMET YOU	DECEMBER	JAMUARY	FEBRUARY	MARCH	APRIL.	MAY	AME	ALLY	ALIGURT	MENTERAGES	2004
	BECSHORD TRUELS (LINE B-8)	(4.554)	(10,530)	(14,167)	(1979)		(29.813)	94940	CM 915	73.485	3			
H	ENDAIC TRUELLP BEFORE INTEREST (LINES 87-89-88A-910)	(10,001)	(M,112)				CACTED	DAUTE	(13,088)	1,670	1,000			2 E
*	TOTAL BES. AND ENDING TRUE-UP	(18,000)	(34,647)				(04.579)		(175,177)	(BUTTLE)	22,053	116,00		200
4	AVERAGE TRICE-UP (LINE C-3 X 50%)	(DEST C)	(12,324)				(31,230)		(18,300)	tacerso	11,427	30,400		
wi	INTEREST RATE - FRIST DAY OF NEPORTING BUSINESS MONTH	2.44%	5.38%				%tys		1.074	3.80%	100	1.50%		
w	BYTEREST BATE - FAST DAY OF BUBSECUENT BUSINESS MONTH	5383	\$478	1,85%	8,45%	NO.	8.74%	82978	1,00%	200	1000	A.007A		
7	TOTAL RANG C-6 + C-43	10.82%	#08.0v				11.17%		11.22%	11.22%	11.20%	11.94%	1	
ø	AVG. BITEREST RATE (C-7 x 80%)	2.41%	6.40%				2,5974		8.61%	5.87%	8,00%	2578		
ei.	MONTHLY AVERAGE INTEREST RATE	0.451%	0.450%				G.460%		0.400%	0.488%	0.467%	O.Assetta		
ğ	AVTEREST PROVISON ARE C-4 X C-5)	90	(96)	8	(105)		room		e e	ŧ,	1			1

EDHIRT NO. BOCKET NO. SYDOGS-ISS PLORDA PUBLIC UTLINES COMPARY (MAY-3) PAGE 26 OF 38

STATE OF FLORIDA

Commissioners: JULIA L. JOHNSON, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK DIANE K. KIESLING JOE GARCIA



DIVESION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

Public Service Commission

December 15, 1997

Mr. Frank C. Cressman
Florida Public Utilities Company
Post Office Box 3395
West Palm Beach, Florida 33402-3395

Re: Docket No. 970002 - EG - Florida Public Utilities Company Conservation Audit Report - Period Ended September 30, 1997 Audit Control # 97-318-4-1

Dear Mr. Cressman:

The enclosed audit report is forwarded for your review. Any company response filed with this office within ten (10) work days of the above date will be forwarded for consideration by the staff analyst in the preparation of a recommendation for this case.

Thank you for your cooperation.

Sincerely,

Kay Flynn, Chief Bureau of Records

Kay Heyn

KF/cls Enclosure

cc:

Public Counsel

Rutledge Law Firm