

DS1 Price Calculator
Florida
1997 Utilized Material Price

D4 Channel Bank per DS0			\$	████████
D4 Common Plugs per DS0			\$	████████
DSX-1 Termination (per DS0)			\$	████████
2-Wire FXS Plug (IO)			\$	████████
2-Wire FXO Plug			\$	████████
4-Wire FXO Plug			\$	████████
4-Wire FXS Plug(IO)			\$	████████
2W OCU-DP Plug			\$	████████

DS1 Price Calculator
Florida
Fundamental DSX-1 Panel

(1997-1999)

Line	Description	Source	Result	FRC
1	Material Price	1997		
a	DSX-1 Termination (10 panels per bay-84 ports per panel)	PPS & M	\$ ██████████	357C
2	DS1 Ports per Bay (10 * 84)	Vendor	████████	
a	Material Price per DS1	Ln1a / Ln2	\$ ██████████	
3	DS0 per DS1	Network	████████	
a	Material Price per DS1	Ln2a / Ln3a	\$ ██████████	
4	Utilization	Network	████████	
	Utilized Material Price per DS0	Line 3a / Line 4	\$ ██████████	357C

DS1 Price Calculator
Florida
Fundamental D4 Channel Bank

(1997-1999)

Line	Description	Source	Result	FRC
1	Material Price	1997		
a	D4 - Hardwired per Chanel Bank	PPS & M	\$ [REDACTED]	357C
2	DS0 Ports per Channel Bank	Vendor	[REDACTED]	
a	Material Price per DS0 Port	Ln 1a / Ln2	\$ [REDACTED]	357C
3	Utilization	Network	[REDACTED]	
a	Utilized Material Price per DS0	Line 2a / Line 3	\$ [REDACTED]	357C

DS1 Price Calculator
Florida
Fundamental Common Plugs (for D4)

(1997-1999)

Line	Description	Source	Result	FRC
1	Material Price	1997		
a	D4 Common Plug-Ins per Bank	PPS & M	\$ ██████████	357C
2	DS0 Ports per Channel Bank	Vendor	██████████	
a	Material Price per DS0 Port	Ln 1a / Ln2	\$ ██████████	357C
3	Utilization	Network	██████████	
a	Utilized Material Price per DS0	Line 2a / Line 3	\$ ██████████	357C

DS1 Price Calculator
Florida
Fundamental Plug-Ins

(1997-1999)

Line	Description	Source	Result	FRC
1	Material Price	1997		
a	2-Wire FXS Plug (IO)	PPS&M	\$ [REDACTED]	357C
2	Plug Material Price		\$ [REDACTED]	357C

DS1 Price Calculator
Florida
Fundamental Plug-Ins

(1997-1999)

Line	Description	Source	Result	FRC
1	Material Price	1997		
a	2-Wire FXO Plug (Loop)	PPS&M	\$ ██████████	357C
2	Plug Material Price		\$ ██████████	357C

DS1 Price Calculator
Florida
Fundamental Plug-Ins

(1997-1999)

Line	Description		Source	Result	FRC
1	Material Price	1997			
a	4-Wire FXO Plug (Loop)		PPS&M	\$ [REDACTED]	357C
2	Plug Material Price			\$ [REDACTED]	357C

DS1 Price Calculator
Florida
Fundamental Plug-Ins

(1997-1999)

Line	Description	Source	Result	FRC
1	Material Price	1997		
a	4-Wire FXS Plug(IO)	PPS&M	\$ [REDACTED]	357C
2	Plug Material Price		\$ [REDACTED]	357C

DS1 Price Calculator
Florida
Fundamental Plug-Ins

(1997-1999)

Line	Description	Source	Result	FRC
1	Material Price	1997		
a	2W OCU-DP Plug (IO)	PPS&M	\$ [REDACTED]	357C
2	Plug Material Price		\$ [REDACTED]	357C

State =	Florida
Location =	Central Office
Date =	5/29/97
Plug Utilization	1
Hardware Utilization	0.85

D4 - Hardwired per Chanel Bank
D4 Common Plug-Ins per Bank
DSX-3 Panel (10 panels per bay-24ports per panel)
DSX-1 Termination (10 panels per bay-84 ports per pa
2-Wire FXS Plug (IO)
2-Wire FXO Plug (Loop)
4-Wire FXO Plug (Loop)
4-Wire FXS Plug(IO)
2W OCU-DP Plug (IO)



Study Period	(1997-1999)
Material Price Date	1997
PI Span Dates	N/A

REQUEST: Identify and quantify all nonrecurring line connection charges BellSouth charges to retail customers and to ALECs. Produce cost studies and workpapers supporting these charges.

RESPONSE: Nonrecurring line connection charges to retail customers are:

<u>Residence Service Charge Description</u>	<u>Amount</u>
Line Connection Charge First Line	\$40.00
Line Connection Charge Additional Line	\$12.00
Line Change Charge First Line	\$23.00
Line Change Charge Additional Line	\$11.00
Secondary Charges	\$10.00
Premises Work Charge First 15 Minute Increment	\$25.00
Premises Work Charge Each Additional 15 Minute Increment	\$9.00

<u>Business Service Charge Description</u>	<u>Amount</u>
Line Connection Charge First Line	\$56.00
Line Connection Charge Additional Line	\$12.00
Line Change Charge First Line	\$38.00
Line Change Charge Additional Line	\$11.00
Secondary Charges	\$19.00
Premises Work Charge First 15 Minute Increment	\$28.00
Premises Work Charge Each Additional 15 Minute Increment	\$9.00

The cost study supporting the above charges is set forth in Attachment No. 1. The information in Attachment No. 1 is **proprietary** and is being provided only to WORLD COM subject to the nondisclosure agreement between the parties.

The nonrecurring charges BellSouth proposes in this docket to charge ALECs are set forth in Exhibit AJV-1 to the Direct Testimony of Alphonso J. Varner. The cost studies and associated workpapers supporting these proposed charges are provided in BellSouth's Cost Study Filing in this Docket, Pages ix, 77 to 79, 106 to 144, and 496 to 543.

INFORMATION PROVIDED BY:

Diane Rossmeisl
Director
3535 Colonnade Parkway
Birmingham, AL 35243

Item No. 17
Attachment No. 1
61 Pages

Page 1	Column Residence thru Business; Line A thru C	Competitive
Page 2	Column Residence; Line 1A thru 1C	Competitive
Page 2	Column Business; Line 2A thru 2C	Competitive
Page 3	Column Residence; Line 1A thru 1C	Competitive
Page 3	Column Business; Line 2A thru 2C	Competitive
Page 5	Column 3, 5, 7; Line 4A, 4D, 4E, 4F, 4G, 4I, total item 4, 5A, 5D, 5E, 5F, 5G, 5I, total item 5, 6A, 6D, 6E, 6F, 6G, 6I total item 6	Competitive
Page 6	Column 3, 5, 7; Line 7A, 7D, 7E, 7F, 7G, 7I, total item 7, 8A, 8D, 8E, 8F, 8G, 8I, total item 8, 9A, 9D, 9E, 9F, 9G, 9I, total item 9	Competitive
Page 7	Column 3, 5, 7; Line 10A, 10D, 10E, 10F, 10G, 10I total item 10	Competitive
Page 9	Column 6, 8, 9; Line 1 thru 10	Competitive
Page 11	Column D thru G; Line 9 thru 27	Competitive
Page 11	Column ADDITIONAL LINE; Line 33 thru 35	Competitive
Page 12	Column D thru F; Line 10 thru 38	Competitive
Page 13	Column D thru G; Line 8 thru 25	Competitive
Page 13	Column ADDITIONAL LINE; Line 33 thru 35	Competitive
Page 14	Column D thru F; Line 10 thru 29	Competitive
Page 17	Column RESIDENCE, BUSINESS; Line 7A thru 8E	Competitive
Page 17	Column RESIDENCE, BUSINESS; Line 10A thru 10E	Competitive
Page 18	Column RESIDENCE, BUSINESS; Line 1A thru 5E	Competitive
Page 18	Line 6	Competitive
Page 18	Column RESIDENCE, BUSINESS; Line 9A thru 9E	Competitive
Page 19	Column 2-6, 7-30, 31-xxx; Line 7A thru 8D	Competitive
Page 19	Column 2-6, 7-30, 31-xxx; Line 10A thru 10D	Competitive
Page 20	Column 2-6, 7-30, 31-xxx; Line 1A thru 6D	Competitive
Page 20	Line 7	Competitive
Page 20	Column 2-6, 7-30, 31-xxx; Line 9A thru 9D	Competitive
Page 25	Column RESIDENCE, BUSINESS; Line 1A thru 1E	Competitive
Page 25	Column 7-6, 7-30, 31-xxx; Line 2A thru 2D	Competitive
Page 26	Column AMOUNT; Line 32	Competitive
Page 27	Column AMOUNT; Line 1A thru 5B	Competitive
Page 28	Column AMOUNT; Line 1A thru 2A	Competitive
Page 28	Column AMOUNT; Line 4A thru 5B	Competitive
Page 31	Column RESIDENCE, BUSINESS; Line 8 thru 13B	Competitive

Page 32	Column RESIDENCE, BUSINESS; Line 14 thru 29B	Competitive
Page 33	Column RESIDENCE, BUSINESS; Line 32A , 32B	Competitive
Page 33	Column RESIDENCE, BUSINESS; Line 34A, 34B	Competitive
Page 34	Column RESIDENCE, BUSINESS; Line 1A, 1D	Competitive
Page 34	Column RESIDENCE, BUSINESS; Line 4A, 4D	Competitive
Page 34	Column RESIDENCE, BUSINESS; Line 6A, 6D	Competitive
Page 34	Column RESIDENCE, BUSINESS; Line 8A, 8D	Competitive
Page 35	Column 2-6, 7-30, 31-xxx; Line 2A thru 14B	Competitive
Page 36	Column 2-6, 7-30, 31-xxx; Line 1A thru 2B	Competitive
Page 36	Column 2-6, 7-30, 31-xxx; Line 4A thru 6D	Competitive
Page 37	Column 2-6, 7-30, 31-xxx; Line 1A, 1D	Competitive
Page 37	Column 2-6, 7-30, 31-xxx; Line 4A, 4D	Competitive
Page 37	Column 2-6, 7-30, 31-xxx; Line 6A, 6D	Competitive
Page 37	Column 2-6, 7-30, 31-xxx; Line 8A, 8D	Competitive
Page 38	Column RESIDENCE, BUSINESS; Line 7 thru 12D	Competitive
Page 39	Column RESIDENCE, BUSINESS; Line 13 thru 20D	Competitive
Page 40	Column RESIDENCE, BUSINESS; Line 25A, 25D	Competitive
Page 40	Column RESIDENCE, BUSINESS; Line 27A, 27D	Competitive
Page 41	Column RESIDENCE, BUSINESS; Line 1A, 1D	Competitive
Page 41	Column RESIDENCE, BUSINESS; Line 4A, 4D	Competitive
Page 41	Column RESIDENCE, BUSINESS; Line 6A, 6D	Competitive
Page 41	Column RESIDENCE, BUSINESS; Line 8A, 8D	Competitive
Page 42	Column 2-6, 7-30, 31-xxx; Line 8A, 11B	Competitive
Page 43	Column 2-6, 7-30, 31-xxx; Line 12A thru 20D	Competitive
Page 44	Column 2-6, 7-30, 31-xxx; Line 25A, D	Competitive
Page 44	Column 2-6, 7-30, 31-xxx; Line 27A, D	Competitive
Page 53	Column RESIDENCE, BUSINESS; Line 1A, 1D	Competitive
Page 53	Column RESIDENCE, BUSINESS, Line 4A, 4D	Competitive
Page 53	Column RESIDENCE, BUSINESS, Line 6A, 6D	Competitive
Page 53	Column RESIDENCE, BUSINESS, Line 8A, 8D	Competitive
Page 54	Column 2-6, 7-30, 31-xxx; Line 2A thru 8D	Competitive
Page 55	Column 2-6, 7-30, 31-xxx; Line 9A thru 13D	Competitive
Page 55	Column 2-6, 7-30, 31-xxx; Line 16A, 16D	Competitive
Page 56	Column 2-6, 7-30, 31-xxx; Line 18A, 18D	Competitive
Page 57	Column 2-6, 7-30, 31-xxx; Line 1A, 1D	Competitive
Page 57	Column 2-6, 7-30, 31-xxx; Line 4A, 4D	Competitive
Page 57	Column 2-6, 7-30, 31-xxx; Line 6A, 6D	Competitive
Page 57	Column 2-6, 7-30, 31-xxx; Line 8A, 8D	Competitive
Page 58	Column RESIDENCE, BUSINESS; Line 1A thru 6B	Competitive
Page 59	Column 2-6, 7-30, 31-xxx; Line 1A thru 6B	Competitive
Page 60	Column AMOUNT; Line 1A thru 2D	Competitive
Page 61	Column AMOUNT; Line 1A thru 2B	Competitive
Page 61	Column AMOUNT; Line 3A thru 4B	Competitive

Page 45	Column 2-6, 7-30, 31-xxx; Line 1A, 1D	Competitive
Page 45	Column 2-6, 7-30, 31-xxx; Line 4A, 4D	Competitive
Page 45	Column 2-6, 7-30, 31-xxx; Line 6A, 6D	Competitive
Page 45	Column 2-6, 7-30, 31-xxx; Line 8A, 8D	Competitive
Page 46	Column RESIDENCE, BUSINESS; Line 1A, 1D	Competitive
Page 46	Column RESIDENCE, BUSINESS; Line 4A, 4D	Competitive
Page 46	Column RESIDENCE, BUSINESS; Line 6A, 6D	Competitive
Page 47	Column RESIDENCE, BUSINESS; Line 1A, 1D	Competitive
Page 47	Column RESIDENCE, BUSINESS; Line 5A, 5D	Competitive
Page 47	Column RESIDENCE, BUSINESS; Line 7A, 7D	Competitive
Page 47	Column RESIDENCE, BUSINESS; Line 9A, 9D	Competitive
Page 48	Column 2-6, 7-30, 31-xxx; Line 1A, 1D	Competitive
Page 48	Column 2-6, 7-30, 31-xxx; Line 4A, 4D	Competitive
Page 48	Column 2-6, 7-30, 31-xxx; Line 6A, 6D	Competitive
Page 49	Column 2-6, 7-30, 31-xxx; Line 1A, 1D	Competitive
Page 49	Column 2-6, 7-30, 31-xxx; Line 5A, 5D	Competitive
Page 49	Column 2-6, 7-30, 31-xxx; Line 6A, 6D	Competitive
Page 49	Column 2-6, 7-30, 31-xxx; Line 9A, 9D	Competitive
Page 50	Column RESIDENCE, BUSINESS; Line 1A thru 7D	Competitive
Page 51	Column RESIDENCE, BUSINESS; Line 8A thru 12D	Competitive
Page 51	Column RESIDENCE, BUSINESS; Line 15A, 15D	Competitive
Page 52	Column RESIDENCE, BUSINESS; Line 17A, 17D	Competitive

WEIGHTED COST SUMMARY

LINE	ITEM	RESIDENCE	BUSINESS
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FLORIDA

A	NEW CONNECT/RECONNECT		
	FIRST LINE	████████	████████
	ADDL LINE	████████	████████
B	SERVICE ORDER-SECONDARY	████████	████████
C	MISCELLANEOUS WORK CHARGE		
	FIRST LINE	████████	████████
	ADDL LINE	████████	████████
D	PREMISES WORK CHARGE		
	INITIAL 15-MINUTE INCREMENT	\$22.04	\$23.01
	ADDL 15-MINUTE INCREMENT	\$8.88	\$8.89

Line Disconnected

* WEIGHTED COST BETWEEN NEW CONNECT/RECONNECT (APPLIES IN ALL STATES)
 ** WEIGHTED COST FOR ALL BUSINESS (APPLIES IN ALL STATES)

C O S T S U M M A R Y
SERVICE CONNECTION (Misc. Work Charge)

LINE ITEM RESIDENCE
----- ---- -----

1 F L O R I D A (RESIDENCE)

- A SERVICE ORDER CHARGE - SECONDARY
- B CENTRAL OFFICE WORK CHARGE
- C EXCHANGE ACCESS LINE WORK CHARGE

██████████
██████████
██████████

2 F L O R I D A (BUSINESS)

	BUSINESS			
	1 LINE	2-6 LINES	7-30 LINES	31-XXX LINES
	-----	-----	-----	-----

- A SERVICE ORDER CHARGE - SECONDARY
- B CENTRAL OFFICE WORK CHARGE
- C EXCHANGE ACCESS LINE WORK CHARGE

██████████	██████████	██████████	██████████
██████████	██████████	██████████	██████████
██████████	██████████	██████████	██████████

COST SUMMARY
SERVICE CONNECTION (Without "C" Work)

LINE	ITEM	RESIDENCE	BUSINESS			
----	----	-----	1 LINE	2-6 LINES	7-30 LINES	31-XXX LINES
			-----	-----	-----	-----
1	FLORIDA (RESIDENCE)					
A	SERVICE ORDER CHARGE					
	PRIMARY					
	SECONDARY					
B	CENTRAL OFFICE WORK CHARGE					
C	EXCHANGE ACCESS LINE WORK CHARGE					
D	PREMISES WORK CHARGE					
	1ST 15-MINUTE INCREMENT	\$26.92				
	EACH ADDL 15-MINUTE INCREMENT	\$10.77				
2	FLORIDA (BUSINESS)					
A	SERVICE ORDER CHARGE					
	PRIMARY					
	SECONDARY					
B	CENTRAL OFFICE WORK CHARGE					
C	EXCHANGE ACCESS LINE WORK CHARGE					
D	PREMISES WORK CHARGE					
	1ST 15-MINUTE INCREMENT	\$28.11	\$28.11	\$28.11	\$28.11	
	EACH ADDL 15-MINUTE INCREMENT	\$10.77	\$10.77	\$10.77	\$10.77	

SERVICE CONNECTION ACTIVITY AND COSTS
 FLORIDA PUBLIC SERVICE COMMISSION
 COMPANY: Southern Bell - FLORIDA
 DOCKET NO. 920260-TL
 TEST YEAR: 1991

SCHEDULE E-38
 PAGE 1 OF 5
 WITNESS RESPONSIBLE:

PROPOSED TARIFF STRUCTURE

Check whether rate is: () Historic () Projected

() Average () Year End

Item No.	Service Connection Tariff Item & Tariff Code	Work Activity	Hours Required Per Work Activity	Source	Hourly Labor Cost Per Work Activity	Labor Cost Per Work Activity (3) x (4)	Material Cost for Work Activity	Total Cost for Work Activity (5) + (6)	
	(1)	(2)	(3)		(4)	(5)	(6)	(7)	
	-LINE CONNECTION CHARGE-First Line								
	-Residence-per line								
1	A4.3.1 A 1a								
		(a) Business Office			\$33.78		\$0.00		
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(d) Outside Plant			\$33.33		\$0.00		
		(e) Central Office			\$35.46		\$0.03		
		(f) Assignment			\$35.82		\$0.00		
		(g) Installation & Maintenance			\$29.64		\$0.00		
		(h) Computer						\$7.84	
		(i) Gross Receipts							
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 1							
	-LINE CONNECTION CHARGE-Additional Line								
	-Residence-per line								
2	A4.3.1 A 1b								
		(a) Business Office			\$36.40		\$0.00		
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(d) Outside Plant			\$30.85		\$0.00		
		(e) Central Office			\$33.85		\$0.02		
		(f) Assignment			\$34.38		\$0.00		
		(g) Installation & Maintenance			\$22.98		\$0.00		
		(h) Computer						\$1.03	
		(i) Gross Receipts							
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 2							
	-LINE CONNECTION CHARGE-First Line								
	-Business-per line								
3	A4.3.1 A 1a								
		(a) Business Office			\$33.58		\$0.00		
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(d) Outside Plant			\$33.40		\$0.00		
		(e) Central Office			\$35.56		\$0.03		
		(f) Assignment			\$35.47		\$0.00		
		(g) Installation & Maintenance			\$30.13		\$0.00		
		(h) Computer						\$7.88	
		(i) Gross Receipts							
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 3							

PROPOSED TARIFF STRUCTURE

Check whether rate is: () Historic () Projected

() Average () Year End

Item No.	Service Connection Tariff Item & Tariff Code	Work Activity	Hours Required Per Work Activity	Source	Hourly Labor Cost Per Work Activity	Labor Cost Per Work Activity (3) x (4)	Material Cost for Work Activity	Total Cost for Work Activity (5) + (6)	
(1)	(2)		(3)		(4)	(5)	(6)	(7)	
	-LINE CONNECTION CHARGE-Additional Line								
	-Business-per line								
4	A4.3.1 A 1b								
		(a) Business Office			\$36.40		\$0.00		
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(d) Outside Plant			\$30.85		\$0.00		
		(e) Central Office			\$33.85		\$0.02		
		(f) Assignment			\$34.38		\$0.00		
		(g) Installation & Maintenance			\$22.98		\$0.00		
		(h) Computer						\$1.03	
		(i) Gross Receipts							
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 4							
	-LINE CHANGE CHARGE-First Line								
	-Residence-per line								
5	A4.3.1 B 1a								
		(a) Business Office					\$0.00		
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(d) Outside Plant					\$0.00		
		(e) Central Office					\$0.03		
		(f) Assignment					\$0.00		
		(g) Installation & Maintenance					\$0.00		
		(h) Computer						\$4.65	
		(i) Gross Receipts							
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 5							
	-LINE CHANGE CHARGE-Additional Line								
	-Residence-per line								
6	A4.3.1 B 1b								
		(a) Business Office			\$36.40		\$0.00		
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00	
		(d) Outside Plant			\$0.00		\$0.00		
		(e) Central Office			\$34.82		\$0.02		
		(f) Assignment			\$35.09		\$0.00		
		(g) Installation & Maintenance			\$32.19		\$0.00		
		(h) Computer						\$0.62	
		(i) Gross Receipts							
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 6							

PROPOSED TARIFF STRUCTURE

Check whether rate is: () Historic () Projected

() Average () Year End

Item No.	Service Connection Tariff Item & Tariff Code	Work Activity	Hours Required Per Work Activity	Source	Hourly Labor Cost Per Work Activity	Labor Cost Per Work Activity (3) x (4)	Material Cost for Work Activity	Total Cost for Work Activity (5) + (6)
(1)	(2)		(3)		(4)	(5)	(6)	(7)
	-LINE CHANGE CHARGE-First Line							
	-Business-per line							
7	A4.3.1 B 1a							
		(a) Business Office			\$36.40		\$0.00	
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00
		(d) Outside Plant			\$0.00		\$0.00	
		(e) Central Office			\$38.77		\$0.03	
		(f) Assignment			\$35.37		\$0.00	
		(g) Installation & Maintenance			\$29.70		\$0.00	
		(h) Computer						\$4.77
		(i) Gross Receipts						
	TOTAL COST FOR THIS SERVICE CONNECTION ITEM 7							
	-LINE CHANGE CHARGE-Additional Line							
	-Business-per line							
8	A4.3.1 B 1b							
		(a) Business Office			\$36.40		\$0.00	
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00
		(d) Outside Plant			\$0.00		\$0.00	
		(e) Central Office			\$34.82		\$0.02	
		(f) Assignment			\$35.09		\$0.00	
		(g) Installation & Maintenance			\$32.19		\$0.00	
		(h) Computer						\$0.62
		(i) Gross Receipts						
	TOTAL COST FOR THIS SERVICE CONNECTION ITEM 8							
	-SECONDARY SERVICE CHARGE-Each							
	-Residence-per customer request							
9	A4.3.1 C 1a							
		(a) Business Office			\$36.15		\$0.00	
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00
		(d) Outside Plant			\$0.00		\$0.00	
		(e) Central Office			\$0.00		\$0.00	
		(f) Assignment			\$0.00		\$0.00	
		(g) Installation & Maintenance			\$0.00		\$0.00	
		(h) Computer						\$3.15
		(i) Gross Receipts						
	TOTAL COST FOR THIS SERVICE CONNECTION ITEM 9							

PROPOSED TARIFF STRUCTURE

Check whether rate is: () Historic () Projected

() Average () Year End

Item No.	Service Connection		Hours Required		Hourly Labor	Labor Cost Per	Material Cost for Work Activity	Total Cost for Work Activity (5) + (6)
	Tariff Item & Code	Work Activity	Per Work Activity	Source	Cost Per Work Activity	Work Activity (3) x (4)		
	(1)	(2)	(3)		(4)	(5)	(6)	(7)
		-SECONDARY SERVICE CHARGE-Each -Business-per customer request						
10	A4.3.1 C 1a							
		(a) Business Office			\$36.40		\$0.00	
		(b) Comptroller	0.0000		\$0.00	\$0.00	\$0.00	\$0.00
		(c) Directory	0.0000		\$0.00	\$0.00	\$0.00	\$0.00
		(d) Outside Plant			\$0.00		\$0.00	
		(e) Central Office			\$0.00		\$0.00	
		(f) Assignment			\$0.00		\$0.00	
		(g) Installation & Maintenance			\$0.00		\$0.00	
		(h) Computer						\$3.27
		(i) Gross Receipts						
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 10						
		-PREMISES WORK CHARGE-First 15-minute increment -Residence-per increment						
11	A4.3.1 D 1a							
		(a) Assignment	0.0769		\$24.44	\$1.88	\$0.00	\$1.88
		(b) Travel	0.2700		\$31.61	\$8.53	\$0.00	\$8.53
		(c) Service Order Completion	0.0833		\$31.61	\$2.63	\$0.00	\$2.63
		(d) Installation	0.2500		\$31.67	\$7.92	\$0.88	\$8.80
		(i) Gross Receipts						\$0.20
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 11						\$22.04
		-PREMISES WORK CHARGE-Each add'l 15-minute increment -Residence-per increment						
12	A4.3.1 D 2a							
		(a) Installation	0.2500		\$31.67	\$7.92	\$0.88	\$8.80
		(i) Gross Receipts						\$0.08
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 12						\$8.88

SERVICE CONNECTION ACTIVITY AND COSTS
 FLORIDA PUBLIC SERVICE COMMISSION
 COMPANY: Southern Bell - FLORIDA
 DOCKET NO. 920260-TL
 TEST YEAR: 1991

SCHEDULE E-38
 PAGE 5 OF 5
 WITNESS RESPONSIBLE:

PROPOSED TARIFF STRUCTURE

Check whether rate is: () Historic () Projected

() Average () Year End

Item No.	Service Connection Tariff Item & Tariff Code	Work Activity	Hours Required Per Work Activity	Source	Hourly Labor Cost Per Work Activity	Labor Cost Per Work Activity (3) x (4)	Material Cost for Work Activity	Total Cost for Work Activity (5) + (6)
(1)	(2)	(2)	(3)		(4)	(5)	(6)	(7)
		-PREMISES WORK CHARGE-First 15-minute increment -Business-per increment						
13	A4.3.1 D 1a							
		(a) Assignment	0.0769		\$24.44	\$1.88	\$0.00	\$1.88
		(b) Travel	0.3000		\$31.61	\$9.48	\$0.00	\$9.48
		(c) Service Order Completion	0.0833		\$31.61	\$2.63	\$0.00	\$2.63
		(d) Installation	0.2500		\$31.73	\$7.93	\$0.88	\$8.81
		(i) Gross Receipts						\$0.21
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 13						\$23.01
		-PREMISES WORK CHARGE-Each add'l 15-minute increment -Business-per increment						
14	A4.3.1 D 2a							
		(a) Installation	0.2500		\$31.73	\$7.93	\$0.88	\$8.81
		(i) Gross Receipts						\$0.08
		TOTAL COST FOR THIS SERVICE CONNECTION ITEM 14						\$8.89

TEST YEAR: 1991

PROPOSED TARIFF STRUCTURE

SCHEDULE E-3A
 PAGE 1 OF 2
 WITNESS RESPONSIBLE:

Line No.	Service Connection Tariff Item & Tariff Code	Account No. & Name*	()Average Test Yr. Capital. Costs	()Year End Test Yr. Expensed Cost	Total Test Yr. Costs	Test Year Units	Per Unit Capitalized Costs	Per Unit Expensed Costs	Total Per Unit Costs	Present Rate	Proposed Rate
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
1	Line Connection Charge, First Line Residence, per line A4.3.1 A 1a		\$0	\$43,640,560	\$43,640,560		\$0			NA	\$40.00
2	Line Connection Charge, Additional Line Residence, per line A4.3.1 A 1b		\$0	\$124,583	\$124,583		\$0			NA	\$12.00
3	Line Connection Charge, First Line Business, per line A4.3.1 A 1a		\$0	\$8,330,389	\$8,330,389		\$0			NA	\$60.00
4	Line Connection Charge, Additional Line Business, per line A4.3.1 A 1b		\$0	\$1,063,150	\$1,063,150		\$0			NA	\$13.00
5	Line Change Charge, First Line Residence, per line A4.3.1 B 1a		\$0	\$11,110,637	\$11,110,637		\$0			NA	\$24.00
6	Line Change Charge, Additional Line Residence, per line A4.3.1 B 1b		\$0	\$444	\$444		\$0			NA	\$10.00
7	Line Change Charge, First Line Business, per line A4.3.1 B 1a		\$0	\$1,576,651	\$1,576,651		\$0			NA	\$38.00
8	Line Change Charge, Additional Line Business, per line A4.3.1 B 1b		\$0	\$83,654	\$83,654		\$0			NA	\$11.00
9	Secondary Service Charge, Each Residence, per customer request A4.3.1 C 1a		\$0	\$6,675,118	\$6,675,118		\$0			NA	\$9.00
10	Secondary Service Charge, Each Business, per customer request A4.3.1 C 1b		\$0	\$2,639,626	\$2,639,626		\$0			NA	\$19.00

* Account 6623, Customer Services

b

Line No.	Service Connection Tariff Item & Tariff Code	Account No. & Name*	() Average Test Yr. Capital. Costs (3)	() Year End Test Yr. Expensed Cost (4)	Total Test Yr. Costs (5)	Test Year Units (6)	Per Unit Capitalized Costs (7)	Per Unit Expensed Costs (8)	Total Per Unit Costs (9)	Present Rate (10)	Proposed Rate (11)
11	Premises Work Charge-Residence-1st 15-minute increment, per increment A4.3.1 D 1a		\$0	\$86,265	\$86,265	3914	\$0	\$22.04	\$22.04	NA	\$24.75
12	Premises Work Charge-Residence-Each add'l 15-minute increment, per increment A4.3.1 D 2a		\$0	\$132,348	\$132,348	14904	\$0	8.88	8.88	NA	8.75
13	Premises Work Charge-Business-1st 15-minute increment, per increment A4.3.1 D 1a		\$0	\$71,055	\$71,055	3088	\$0	\$23.01	\$23.01	NA	\$28.00
14	Premises Work Charge-Business-Each add'l 15-minute increment, per increment A4.3.1 D 2a		\$0	\$26,021	\$26,021	2927	\$0	\$8.89	\$8.89	NA	\$9.00

* Account 6623, Customer Services

10

FLWS1, LOC=41

STATE: FLORIDA

SERVICE CONNECTION - INCREMENTAL/ADDITIONAL LINE COSTS

(A)	(B)	(C)	(D)	(E)	(F)	(G)
LINE	DESCRIPTION	SOURCE/FORMULA	SINGLE-LINE BUSINESS	2-6 LINES BUSINESS	7-30 LINES BUSINESS	31-XX LINES BUSINESS

1 AVERAGE LINES 1 GENERAL NOTES-PAGE 1 2.74 11.34 53.99

2 1 OF ORDERS IN ALL CATEGORIES 66.44Z 30.03Z 3.34Z 0.18Z

3 1 OF ORDERS IN 2+ CATEGORIES CATEGORY1 69.49Z 9.97Z 0.55Z

4 AVERAGE # OF ADOTL. LINES (E4+E1-D1)+(F4+F1-D1)+(G4+G1-D1) 2.89

5 1 OF ADOTL. LINES IN CATEGORY SEE NOTE 1 35.67Z 10.47Z

6 SERVICE CONNECTION COSTS: ALLTS4, ATTACH. B LIA,B,C

7 SERVICE ORDER-PRIMARY

8 CENTRAL OFFICE WORK

9 EXCHANGE ACCESS LINE WORK

10 SERVICE ORDER-SECONDARY ALLTS4, ATMT. B, LIA,B,C

11 TOTAL COSTS PER ORDER IN EACH CATEGORY (BASED UPON AVERAGE LINES):

12 L9

13 SERVICE ORDER-PRIMARY L10 + L1

14 CENTRAL OFFICE WORK L11 + L1

15 EXCHANGE ACCESS LINE WORK

16 INCREMENTAL COST PER ADDITIONAL LINE IN EACH CATEGORY:

17 SEE NOTE 2

18 SERVICE ORDER-PRIMARY

19 CENTRAL OFFICE WORK

20 EXCHANGE ACCESS LINE WORK

21 WEIGHTED SERVICE ORDER-SECONDARY (D13+D3)+(E13+E3)+(F13+F3)+(G13+G3)

22 ADDITIONAL LINE

23 SERVICE ORDER-PRIMARY (E6+E23)+(F6+F23)+(G6+G23)

24 CENTRAL OFFICE WORK (E6+E24)+(F6+F24)+(G6+G24)

25 EXCHANGE ACCESS LINE WORK (E6+E25)+(F6+F25)+(G6+G25)

26

27

28

29

30

31

32

33

34

35

NOTE 1: (E1-D1)+E4/E3, (F1-D1)+F4/E3, (G1-D1)+G4/E3
THIS FORMULA CONVERTS AN ORDER PERCENTAGE TO A PER LINE PERCENTAGE TO WEIGHT
INCREMENTAL COST PER ADDITIONAL LINE.

NOTE 2: (E17-D17)/E1-D1, (F17-D17)/F1-D1, (G17-D17)/G1-D1
THIS FORMULA DETERMINES INCREMENTAL COST PER ADDITIONAL LINE IN EACH
CATEGORY USING THE FIRST LINE COST AS A BASE WHICH INCLUDES ANY
.SET-UP TIME.

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION - NEW CONNECT/RECONNECT

STATE: FLORIDA

FLWS2, LOC=A61

(A)	(B)	(C)	(D)	(E)	(F)
LINE	DESCRIPTION	SOURCE/FORMULA	RESIDENCE	FIRST LINE BUSINESS	ADDITIONAL LINES
1	% OF ORDERS DISPATCHED	GENERAL NOTES-PAGE 4			
2	NEW CONNECT		88.40%	84.90%	84.90%
3	RECONNECT		19.10%	76.20%	76.20%
4					
5	% OF N&T ORDERS	SEE NEW/RECONNECT RATIOS DOCUMENT 8/89			
6	NEW CONNECT		18.00%	65.10%	65.10%
7	RECONNECT		82.00%	34.90%	34.90%
8					
9	SERVICE CONNECTION COSTS:	ALLSTX4 & ADDTNL			
10	SERVICE ORDER-PRIMARY				
11	CENTRAL OFFICE WORK				
12	EXCHANGE ACCESS LINE WORK				
13					
14	SERVICE ORDER-SECONDARY	ALLSTX4 & ADDTNL			
15					
16		* REPRESENTS ALL BUSINESS ORDERS			
17	-----				
18					
19	NEW CONNECT COSTS				
20	SERVICE ORDER-PRIMARY	L10			
21	CENTRAL OFFICE WORK	L11			
	EXCHANGE ACCESS LINE WORK	L12*L2			
	TOTAL ==>	L20+L21+L22			
24					
25	RECONNECT COSTS				
26	SERVICE ORDER-PRIMARY	L10			
27	CENTRAL OFFICE WORK	L11			
28	EXCHANGE ACCESS LINE WORK	L12*L3			
29	TOTAL ==>	L26+L27+L28			
30					
31					
32	SERVICE ORDER-SECONDARY	L14			
33					
34					
35					
36	-----				
37					
38	WEIGHTED AVERAGE COSTS	(D23*D6)+(D29*D7)			
39	(NEW CONNECT/RECONNECT)	(E23*E6)+(E29*E7) (F23*F6)+(F29*F6)			

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION - INCREMENTAL/ADDITIONAL LINE COSTS

STATE: FLORIDA

FLWS1A, LOC=A501

(Miscellaneous Work Charge)

(A)	(B)	(C)	(D)	(E)	(F)	(G)	
LINE	DESCRIPTION	SOURCE/FORMULA	SINGLE-LINE BUSINESS	2-6 LINES BUSINESS	7-30 LINES BUSINESS	31-XXX LINES BUSINESS	
****	*****	*****	*****	*****	*****	*****	
1	AVERAGE LINES	GENERAL NOTES-PAGE 1	1	2.74	11.34	55.99	
2							
3	% OF ORDERS IN ALL CATEGORIES	CATEGORY1	66.44%	30.03%	3.34%	0.18%	
4	% OF ORDERS IN 2+ CATEGORIES	CATEGORY1		89.49%	9.97%	0.55%	
5	AVERAGE # OF ADDTL. LINES	(E4+E1-D1)+(F4+F1-D1)+(G4+G1-D1)		2.89			
6	% OF ADDTL. LINES IN CATEGORY	SEE NOTE 1		53.88%	35.67%	10.47%	
7							
8	SERVICE CONNECTION COSTS:	ALLMISC4, L1A,B,C					
9	SERVICE ORDER-SECONDARY		██████████	██████████	██████████	██████████	
10	CENTRAL OFFICE WORK		██████████	██████████	██████████	██████████	
11	EXCHANGE ACCESS LINE WORK		██████████	██████████	██████████	██████████	
12							
13							
14	*****						
15							
16	TOTAL COSTS PER ORDER IN EACH CATEGORY (BASED UPON AVERAGE LINES):						
17	SERVICE ORDER-SECONDARY	L9	██████████	██████████	██████████	██████████	
18	CENTRAL OFFICE WORK	L10 + L1	██████████	██████████	██████████	██████████	
19	EXCHANGE ACCESS LINE WORK	L11 + L1	██████████	██████████	██████████	██████████	
20							
21							
22	INCREMENTAL COST PER ADDITIONAL LINE IN EACH CATEGORY:						
23	SERVICE ORDER-SECONDARY	SEE NOTE 2		██████████	██████████	██████████	
24	CENTRAL OFFICE WORK	SEE NOTE 2		██████████	██████████	██████████	
25	EXCHANGE ACCESS LINE WORK	SEE NOTE 2		██████████	██████████	██████████	
26							
27							
28							
29	*****						
30							
31							
32	WEIGHTED INCREMENTAL COST PER ADDITIONAL LINE:						
33	SERVICE ORDER-SECONDARY	(E6+E23)+(F6+F23)+(G6+G23)		██████████	██████████	██████████	
34	CENTRAL OFFICE WORK	(E6+E24)+(F6+F24)+(G6+G24)		██████████	██████████	██████████	
35	EXCHANGE ACCESS LINE WORK	(E6+E25)+(F6+F25)+(G6+G25)		██████████	██████████	██████████	

ADDITIONAL LINE

NOTE 1: (E1-D1)+E4/E3, (F1-D1)+F4/E3, (G1-D1)+G4/E3

THIS FORMULA CONVERTS AN ORDER PERCENTAGE TO A PER LINE PERCENTAGE TO WEIGHT INCREMENTAL COST PER ADDITIONAL LINE.

NOTE 2: (E17-D17/E1-D1), (F17-D17/F1-D1), (G17-D17/G1-D1)

THIS FORMULA DETERMINES INCREMENTAL COST PER ADDITIONAL LINE IN EACH CATEGORY USING THE FIRST LINE COST AS A BASE WHICH INCLUDES ANY "SET-UP" TIME.

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION - NEW CONNECT/RECONNECT

STATE: FLORIDA

FLWS2A, LOC=A561

(Miscellaneous Work Charge)

(A)	(B)	(C)	(D)	(E)	(F)
LINE	DESCRIPTION	SOURCE/FORMULA	RESIDENCE	FIRST LINE BUSINESS	ADDITIONAL LINES
----	-----	-----	-----	-----	-----
1	% OF ORDERS DISPATCHED	GENERAL NOTES-PAGE 4			
2					
3	RECONNECT		19.10%	76.20%	76.20%
4					
5					
6					
7					
8					
9	SERVICE CONNECTION COSTS:	ALLMISC4 & ADDTMLIA			
10	SERVICE ORDER-SECONDARY		██████████	██████████	██████████
11	CENTRAL OFFICE WORK		██████████	██████████	██████████
12	EXCHANGE ACCESS LINE WORK		██████████	██████████	██████████
13					
14					
15					
16					
17	-----				
18					
19					
20					
21	MISCELLANEOUS WORK CHARGE				
22					
23					
24	SERVICE ORDER-SECONDARY	L10	██████████	██████████	██████████
25	CENTRAL OFFICE WORK	L11	██████████	██████████	██████████
26	EXCHANGE ACCESS LINE WORK	L12+L3	██████████	██████████	██████████
27					
28					
29	TOTAL ==>	L24+L25+L26	██████████	██████████	██████████
30					
31					
32					
33					
34					
35					
36	-----				

FACTORS - FLORIDA

FLPREM1

PREMISES WORK CHARGE - RESIDENCE & BUSINESS

LINE	ITEM	SOURCE	RESIDENCE	BUSINESS
----	----	-----	-----	-----
1	SERVICE REP LABOR RATE	COST METHODS	\$31.61	\$31.61
2	ASSIGNMENT CLERICAL LABOR RATE	COST METHODS	\$24.44	\$24.44
3	TRAVEL LABOR RATE	COST METHODS	\$31.61	\$31.61
4	SVC TECH - INSTALLATION LABOR RATE	COST METHODS	\$31.67	\$31.73
5	GROSS RECEIPTS TAX	COST METHODS	\$0.20	\$0.21 \$0.08
8	MATERIAL COST	COST METHODS	\$0.88	\$0.88
9	WORK EFFORTS - SERVICE REP	COST METHODS	0.0833	0.0833
10	WORK EFFORTS - ASSIGNMENT CLERICAL	COST METHODS	0.0769	0.0769
11	WORK EFFORTS - TRAVEL	COST METHODS	0.2700	0.3000
12	WORK EFFORTS - INSTALLATION	COST METHODS	0.2500	0.2500
13	INFLATION FACTOR	COST METHODS	1.00	1.00

PREMISES WORK CHARGE
1ST 15-MINUTE INCREMENT

STATE: FLORIDA

FLPREM2

LINE	ITEM	SOURCE	RESIDENCE	BUSINESS
----	----	-----	-----	-----
1	ASSIGNMENT	FLPREM1, (LN2*LN13)* LN10	\$1.88	\$1.88
2	TRAVEL	FLPREM1, (LN3*LN13)*LN11	\$8.53	\$9.48
3	SERVICE ORDER COMPLETION	FLPREM1, (LN4*LN13) * LN9	\$2.63	\$2.63
4	INSTALLATION	FLPREM1, ((LN4*LN13)*LN12) * LN8	\$8.80	\$8.81
5	SUBTOTAL COST		\$21.84	\$22.80
6	GROSS RECEIPTS	LN5 * (FLPREM1, LN5)	\$0.20	\$0.21
7	TOTAL COST PER 1ST 15-MINUTE INCREMENT	FLPREM2, (LN5+LN6)	\$22.04	\$23.01

PREMISES WORK CHARGE
EACH ADDITIONAL 15-MINUTE INCREMENT

LINE	ITEM	SOURCE	RESIDENCE	BUSINESS
----	----	-----	-----	-----
1	INSTALLATION	FLPREM1, (LN4*LN12)*(LN13) + LN8	\$8.80	\$8.81
2	SUBTOTAL COST	LN1	\$8.80	\$8.81
3	GROSS RECEIPTS	LN2 * (FLPREM1, LN5)	\$0.08	\$0.08
4	TOTAL COST EACH ADDL 15-MINUTE INCREMENT	FLPREM2, (LN2+LN3)	\$8.88	\$8.89

WORK EFFORTS - FLORIDA

FLSVCOR 1
WSLOC=A1

SERVICE ORDER - RESIDENCE & SINGLE LINE BUSINESS

LINE	ITEM	SOURCE/FORMULA	RESIDENCE	SINGLE LINE BUSINESS
----	----	-----	-----	-----
1	AVERAGE LOCATION LIFE	FLSVCOR10, L5 & L6	3.50 YEARS	3.65 YEARS
2	INFLATION FACTOR (1989)	FLSVCOR10, L1	1.030	
3	INFLATION FACTOR (1990)	FLSVCOR10, L2	1.040	
4	INFLATION FACTOR (1991)	FLSVCOR10, L3	1.030	
5	INFLATION FACTOR (1992-1994)	FLSVCOR10, L4	1.040	
6	INFLATED LABOR RATES (JFC 2E50 & 2E70) AND (JFC 2B50 & 2B70):			
A	1988 SVC. REP. LABOR RATE	FLSVCOR10, L8 & L9	\$33.17	\$32.61
B	1989 SVC. REP. LABOR RATE	L2*L6A	\$34.16	\$33.59
C	1990 SVC. REP. LABOR RATE	L3*L6B	\$35.53	\$34.93
D	1991 SVC. REP. LABOR RATE	L4*L6C	\$36.60	\$35.98
E	1992 SVC. REP. LABOR RATE	L5*L6D	\$38.06	\$37.42
F	1993 SVC. REP. LABOR RATE	L5*L6E	\$39.58	\$38.92
G	1994 SVC. REP. LABOR RATE	L5*L6F	\$41.16	\$40.48
7	WORK EFFORTS PER ORDER-SERVICE REPRESENTATIVE:			
A	NEW CONNECT (N-T-C)	SCBRESBUS2, L23A	[REDACTED]	[REDACTED]
B	RECONNECT (N-T-C)	SCBRESBUS2, L23A	[REDACTED]	[REDACTED]
C	CHANGE (C)	SCBRESBUS2, L23B	[REDACTED]	[REDACTED]
D	DISCONNECT (D-F)	SCBRESBUS2, L23C	[REDACTED]	[REDACTED]
E	RECORD (R)	SCBRESBUS2, L23D	[REDACTED]	[REDACTED]
	LABOR COST PER ORDER-SERVICE REPRESENTATIVE:			
A	NEW CONNECT (N-T-C)	L6B*L7A	[REDACTED]	[REDACTED]
B	RECONNECT (N-T-C)	L6B*L7B	[REDACTED]	[REDACTED]
C	CHANGE (C)	L6B*L7C	[REDACTED]	[REDACTED]
D	DISCONNECT (D-F)	L6F*L7D	[REDACTED]	[REDACTED]
E	RECORD (R)	L6B*L7E	[REDACTED]	[REDACTED]
9	LEVELIZATION FACTOR:			
A	NEW CONNECT (N-T-C)	FLSVCOR10, L12 & L17	1.08049	1.08381
B	RECONNECT (N-T-C)	FLSVCOR10, L13 & L18	1.08048	1.08381
C	CHANGE (C)	FLSVCOR10, L14 & L19	1.08049	1.08381
D	DISCONNECT (D-F)	FLSVCOR10, L15 & L20	1.09144	1.09284
E	RECORD (R)	FLSVCOR10, L16	1.08049	
10	LEVELIZED COST PER ORDER-SERVICE REPRESENTATIVE:			
A	NEW CONNECT (N-T-C)	L8A*L9A	[REDACTED]	[REDACTED]
B	RECONNECT (N-T-C)	L8B*L9B	[REDACTED]	[REDACTED]
C	CHANGE (C)	L8C*L9C	[REDACTED]	[REDACTED]
D	DISCONNECT (D-F)	L8D*L9D	[REDACTED]	[REDACTED]
E	RECORD (R)	L8E*L9E	[REDACTED]	[REDACTED]

NOTE: * = state/region specific data

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

COST SUMMARY - FLORIDA

FLSVCORD 2
WSLOC=A61

SERVICE ORDER - RESIDENCE & SINGLE LINE BUSINESS

LINE	ITEM	SOURCE/FORMULA	RESIDENCE	SINGLE LINE BUSINESS
1	LEVELIZED COST PER ORDER-SERVICE REPRESENTATIVE:			
A	NEW CONNECT (N-T-C)	FLSVCORD1, L10A		
B	RECONNECT (N-T-C)	FLSVCORD1, L10B		
C	CHANGE (C)	FLSVCORD1, L10D		
D	DISCONNECT (D-F)	FLSVCORD1, L10C		
E	RECORD (R)	FLSVCORD1, L10E		
2	COMPUTER COST PER ORDER	FLSVCORD10, L21	\$2.41 *	
3	ADJUSTED LEVELIZED COST:			
A	NEW CONNECT (N-T-C)	L1A+L2		
B	RECONNECT (N-T-C)	L1B+L2		
C	CHANGE (C)	L1C+L2		
D	DISCONNECT (D-F)	L1D+L2		
E	RECORD (R)	L1E+L2		
4	GROSS RECEIPTS TAX FACTOR	FLSVCORD10, L24	0.0160 *	
5	GROSS RECEIPTS TAX:			
A	NEW CONNECT (N-T-C)	L3A*L4		
B	RECONNECT (N-T-C)	L3B*L4		
C	CHANGE (C)	L3C*L4		
D	DISCONNECT (D-F)	L3D*L4		
E	RECORD (R)	L3E*L4		
6	INSIDE WIRE FACTOR	FLSVCORD10, L32		
7	INSIDE WIRE COST			
A	NEW CONNECT (N-T-C)	L3A*L6	\$0.82	\$1.05
B	RECONNECT (N-T-C)	L3B*L6	\$0.82	\$1.05
C	CHANGE (C)	L3C*L6	\$0.44	\$0.73
D	DISCONNECT (D-F)	L3D*L6	\$0.49	\$0.56
E	RECORD (R)	L3E*L6	\$0.45	
8	PRESENT WORTH FACTOR	FLSVCORD10, L29	0.6520	
9	TOTAL COST PER ORDER LESS INSIDE WIRE=> SERVICE REPRESENTATIVE			
A	NEW CONNECT (N-T-C)	L3A+L5A - L7A		
B	RECONNECT (N-T-C)	L3B+L5B - L7B		
C	CHANGE (C)	L3C+L5C - L7C		
D	DISCONNECT (D-F)	L3D+L5D - L7D * L8		
E	RECORD (R)	L3E+L5E - L7E		

NOTE: * = state/region specific data

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

WORK EFFORTS - FLORIDA

FLSVCORD 3
WSLOC=A121

SERVICE ORDER - MULTI-LINE BUSINESS

LINE	ITEM	SOURCE/FORMULA	LINE CATEGORY		
			2-6	7-30	31-XXX
----	----	-----	---	----	-----
1	AVERAGE LOCATION LIFE	FLSVCORD10, L6			
2	INFLATION FACTOR (1989)	FLSVCORD10, L1			
3	INFLATION FACTOR (1990)	FLSVCORD10, L2			
4	INFLATION FACTOR (1991)	FLSVCORD10, L3			
5	INFLATION FACTOR (1992-1994)	FLSVCORD10, L4			
6	INFLATED LABOR RATE (JFC 2850 & 2870 & 2880):				
A	1988 SVC. REP. LABOR RATE	FLSVCORD10, L9	\$32.61	\$32.61	\$32.61
B	1989 SVC. REP. LABOR RATE	L2*L6A	\$33.59	\$33.59	\$33.59
C	1990 SVC. REP. LABOR RATE	L3*L6B	\$34.93	\$34.93	\$34.93
D	1991 SVC. REP. LABOR RATE	L4*L6C	\$35.98	\$35.98	\$35.98
E	1992 SVC. REP. LABOR RATE	L5*L6D	\$37.42	\$37.42	\$37.42
F	1993 SVC. REP. LABOR RATE	L5*L6E	\$38.92	\$38.92	\$38.92
G	1994 SVC. REP. LABOR RATE	L5*L6F	\$40.48	\$40.48	\$40.48
7	WORK EFFORTS PER ORDER-SERVICE REPRESENTATIVE:				
A	NEW CONNECT (N-T-C)	SCBDS7 (SCB AVG.)			
B	RECONNECT (N-T-C)	SCBDS7 (SCB AVG.)			
C	CHANGE (C)	SCBDS7 (SCB AVG.)			
D	DISCONNECT (D-F)	SCBDS7 (SCB AVG.)			
8	LABOR COST PER ORDER-SERVICE REPRESENTATIVE:				
A	NEW CONNECT (N-T-C)	L6B*L7A			
B	RECONNECT (N-T-C)	L6B*L7B			
C	CHANGE (C)	L6B*L7C			
D	DISCONNECT (D-F)	L6F*L7D			
9	LEVELIZATION FACTOR:				
A	NEW CONNECT (N-T-C)	FLSVCORD10, L17	1.08381		
B	RECONNECT (N-T-C)	FLSVCORD10, L18	1.08381		
C	CHANGE (C)	FLSVCORD10, L19	1.08381		
D	DISCONNECT (D-F)	FLSVCORD10, L20	1.09284		
10	LEVELIZED COST PER ORDER-SERVICE REPRESENTATIVE:				
A	NEW CONNECT (N-T-C)	L8A*L9A			
B	RECONNECT (N-T-C)	L8B*L9B			
C	CHANGE (C)	L8C*L9C			
D	DISCONNECT (D-F)	L8D*L9D			

NOTE: * = state/region specific data

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COST SUMMARY - FLORIDA

FLSVCORD 4
WSLOC=A181

SERVICE ORDER - MULTI-LINE BUSINESS

LINE ----	ITEM ----	SOURCE/FORMULA -----	LINE CATEGORY		
			2-6 ---	7-30 ----	31-XXX -----
1	LEVELIZED COST PER ORDER-SERVICE REPRESENTATIVE:				
A	NEW CONNECT (N-T-C)	FLSVCORD3, L10A	████████	████████	████████
B	RECONNECT (N-T-C)	FLSVCORD3, L10B	████████	████████	████████
C	CHANGE (C)	FLSVCORD3, L10C	████████	████████	████████
D	DISCONNECT (D-F)	FLSVCORD3, L10D	████████	████████	████████
2	COMPUTER COST PER ORDER	FLSVCORD10, L21	\$2.41	\$2.41	\$2.41
3	GROSS RECEIPTS TAX FACTOR	FLSVCORD10, L24	0.0160 *		
4	GROSS RECEIPTS TAX:				
A	NEW CONNECT (N-T-C)	L1A*L3	████████	████████	████████
B	RECONNECT (N-T-C)	L1B*L3	████████	████████	████████
C	CHANGE (C)	L1C*L3	████████	████████	████████
D	DISCONNECT (D-F)	L1D*L3	████████	████████	████████
5	PRESENT WORTH FACTOR	FLSVCORD10, L29	0.6520		
6	TOTAL COST PER ORDER=> SERVICE REPRESENTATIVE				
A	NEW CONNECT (N-T-C)	L1A+L2+L4A	████████	████████	████████
B	RECONNECT (N-T-C)	L1B+L2+L4B	████████	████████	████████
C	CHANGE (C)	L1C+L2+L4C	████████	████████	████████
D	DISCONNECT (D-F)	L1D+L2+L4D * L5	████████	████████	████████
7	INSIDE WIRE FACTOR	FLSVCORD10, L32	████████		
8	INSIDE WIRE COST				
A	NEW CONNECT (N-T-C)	L6A*L7	\$1.42	\$2.00	\$7.57
B	RECONNECT (N-T-C)	L6B*L7	\$1.42	\$2.00	\$7.57
C	CHANGE (C)	L6C*L7	\$1.27	\$1.78	\$4.37
D	DISCONNECT (D-F)	L6D*L7	\$0.67	\$0.67	\$0.67
9	TOTAL COST PER ORDER LESS INSIDE WIRE=> SERVICE REPRESENTATIVE				
A	NEW CONNECT (N-T-C)	L6A-L8A	████████	████████	████████
B	RECONNECT (N-T-C)	L6B-L8B	████████	████████	████████
C	CHANGE (C)	L6C-L8C	████████	████████	████████
D	DISCONNECT (D-F)	L6D-L8D	████████	████████	████████

NOTE: * = state/region specific data

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WORK EFFORTS - FLORIDA

FLSVCORD 5
WSLOC=A241COMPTROLLERS - RESIDENCE & ALL BUSINESS

LINE	ITEM	SOURCE/FORMULA	RESIDENCE	ALL BUSINESS
1	AVERAGE LOCATION LIFE	FLSVCORD10, L5 & L6	* 3.50 YEARS	3.65 YEARS
2	INFLATION FACTOR (1989)	FLSVCORD10, L1	1.030	
3	INFLATION FACTOR (1990)	FLSVCORD10, L2	1.040	
4	INFLATION FACTOR (1991)	FLSVCORD10, L3	1.030	
5	INFLATION FACTOR (1992-1994)	FLSVCORD10, L4	1.040	
6	INFLATED LABOR RATES (JFC 1240):		*	
A	1988 COMPTROLLERS LABOR RATE	FLSVCORD10, L10	\$29.35	\$29.35
B	1989 COMPTROLLERS LABOR RATE	L2*L6A	\$30.23	\$30.23
C	1990 COMPTROLLERS LABOR RATE	L3*L6B	\$31.44	\$31.44
D	1991 COMPTROLLERS LABOR RATE	L4*L6C	\$32.38	\$32.38
E	1992 COMPTROLLERS LABOR RATE	L5*L6D	\$33.68	\$33.68
F	1993 COMPTROLLERS LABOR RATE	L5*L6E	\$35.03	\$35.03
G	1994 COMPTROLLERS LABOR RATE	L5*L6F	\$36.43	\$36.43
7	WORK EFFORTS PER ORDER-COMPTROLLERS:		*	
A	NEW CONNECT (N-T-C)	CRISCABS 6 (SCB AVG.)	0.0067✓	0.0067
B	RECONNECT (N-T-C)	CRISCABS 6 (SCB AVG.)	0.0067/	0.0067
C	CHANGE (C)	CRISCABS 6 (SCB AVG.)	0.0092	0.0092
D	DISCONNECT (D-F)	CRISCABS 6 (SCB AVG.)	0.0034✓	0.0034
8	LABOR COST PER ORDER-COMPTROLLERS:			
A	NEW CONNECT (N-T-C)	L6B*L7A	\$0.20	\$0.20
B	RECONNECT (N-T-C)	L6B*L7B	\$0.20	\$0.20
C	CHANGE (C)	L6B*L7C	\$0.28	\$0.28
D	DISCONNECT (D-F)	L6F*L7D	\$0.12	\$0.12
9	LEVELIZATION FACTOR:		*	
A	NEW CONNECT (N-T-C)	FLSVCORD10, L12 & L17	1.08049	1.08381
B	RECONNECT (N-T-C)	FLSVCORD10, L13 & L18	1.08048	1.08381
C	CHANGE (C)	FLSVCORD10, L14 & L19	1.08049	1.08381
D	DISCONNECT (D-F)	FLSVCORD10, L15 & L20	1.09144	1.09284
10	LEVELIZED COST PER ORDER-COMPTROLLERS:			
A	NEW CONNECT (N-T-C)	L8A*L9A	\$0.22	\$0.22
B	RECONNECT (N-T-C)	L8B*L9B	\$0.22	\$0.22
C	CHANGE (C)	L8C*L9C	\$0.30	\$0.30
D	DISCONNECT (D-F)	L8D*L9D	\$0.13	\$0.13

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COST SUMMARY - FLORIDA

FLSVCORD 6

WSLOC=A301

.COMPTROLLERS - RESIDENCE & ALL BUSINESS

LINE ----	ITEM ----	SOURCE/FORMULA -----	RESIDENCE -----	ALL BUSINESS -----
1	LEVELIZED COST PER ORDER-COMPTROLLERS:			
A	NEW CONNECT (N-T-C)	FLSVCORD5, L10A	\$0.22	\$0.22
B	RECONNECT (N-T-C)	FLSVCORD5, L10B	\$0.22	\$0.22
C	CHANGE (C)	FLSVCORD5, L10C	\$0.30	\$0.30
D	DISCONNECT (D-F)	FLSVCORD5, L10D	\$0.13	\$0.13
2	% OF MANUAL INTERVENTION	FLSVCORD10, L33 & L34	0.0112	0.0343
3	COMPUTER COST PER ORDER	FLSVCORD10, L22	\$0.85 *	
4	ADJUSTED LEVELIZED COST => COMPTROLLERS:			
A	NEW CONNECT (N-T-C)	L1A*L2 + L3	\$0.85	\$0.86
B	RECONNECT (N-T-C)	L1B*L2 + L3	\$0.85	\$0.86
C	CHANGE (C)	L1C*L2 + L3	\$0.85	\$0.86
D	DISCONNECT (D-F)	L1D*L2 + L3	\$0.85	\$0.85
5	GROSS RECEIPTS TAX FACTOR	FLSVCORD10, L24	0.016 *	
6	GROSS RECEIPTS TAX:			
A	NEW CONNECT (N-T-C)	L4A*L5	\$0.01	\$0.01
B	RECONNECT (N-T-C)	L4B*L5	\$0.01	\$0.01
C	CHANGE (C)	L4C*L5	\$0.01	\$0.01
D	DISCONNECT (D-F)	L4D*L5	\$0.01	\$0.01
7	PRESENT WORTH FACTOR	FLSVCORD10, L29	0.6520	
8	TOTAL COST PER ORDER=> COMPTROLLERS:			
A	NEW CONNECT (N-T-C)	L4A+L6A	\$0.86	\$0.87
B	RECONNECT (N-T-C)	L4B+L6B	\$0.86	\$0.87
C	CHANGE (C)	L4C+L6C	\$0.86	\$0.87
D	DISCONNECT (D-F)	L4D+L6D * L7	\$0.56	\$0.56

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WORK EFFORTS - FLORIDA

FLSVCRD 7

WSLOC=A361

.IRECTORY SERVICES - RESIDENCE & ALL BUSINESS

LINE ----	ITEM ----	SOURCE/FORMULA -----	RESIDENCE -----	ALL BUSINESS -----
1	AVERAGE LOCATION LIFE	FLSVCRD10, L5 & L6 *	3.50 YEARS	3.65 YEARS
2	INFLATION FACTOR (1989)	FLSVCRD10, L1 1.030		
3	INFLATION FACTOR (1990)	FLSVCRD10, L2 1.040		
4	INFLATION FACTOR (1991)	FLSVCRD10, L3 1.030		
5	INFLATION FACTOR (1992-1994)	FLSVCRD10, L4 1.040		
6	INFLATED LABOR RATES (JFC 2943):			
A	1988 DIR. SVCS. LABOR RATE	FLSVCRD10, L11	\$21.45	\$21.45
B	1989 DIR. SVCS. LABOR RATE	L2*L6A	\$22.09	\$22.09
C	1990 DIR. SVCS. LABOR RATE	L3*L6B	\$22.97	\$22.97
D	1991 DIR. SVCS. LABOR RATE	L4*L6C	\$23.66	\$23.66
E	1992 DIR. SVCS. LABOR RATE	L5*L6D	\$24.61	\$24.61
F	1993 DIR. SVCS. LABOR RATE	L5*L6E	\$25.59	\$25.59
G	1994 DIR. SVCS. LABOR RATE	L5*L6F	\$26.61✓	\$26.61
7	WORK EFFORTS PER ORDER-DIRECTORY SERVICES:			
A	NEW CONNECT (N-T-C)	SEE 4/12/88 MEMO-L. SMITH	0.1667/	0.2500
B	RECONNECT (N-T-C)	SEE 4/12/88 MEMO-L. SMITH	0.1667/	0.2500
C	CHANGE (C)	SEE 4/12/88 MEMO-L. SMITH	0.1667	0.2500
D	DISCONNECT (D-F)	SEE 4/12/88 MEMO-L. SMITH	0.1667	0.2500
8	LABOR COST PER ORDER-DIRECTORY SERVICES:			
A	NEW CONNECT (N-T-C)	L6B*L7A	\$3.68	\$5.52
B	RECONNECT (N-T-C)	L6B*L7B	\$3.68	\$5.52
C	CHANGE (C)	L6B*L7C	\$3.68	\$5.52
D	DISCONNECT (D-F)	L6F*L7D	\$4.27	\$6.40
9	LEVELIZATION FACTOR:			
A	NEW CONNECT (N-T-C)	FLSVCRD10, L12 & L17	1.08049	1.08381
B	RECONNECT (N-T-C)	FLSVCRD10, L13 & L18	1.08048	1.08381
C	CHANGE (C)	FLSVCRD10, L14 & L19	1.08049	1.08381
D	DISCONNECT (D-F)	FLSVCRD10, L15 & L20	1.09144	1.09284
10	LEVELIZED COST PER ORDER-DIRECTORY SERVICES:			
A	NEW CONNECT (N-T-C)	L8A*L9A	\$3.98	\$5.98
B	RECONNECT (N-T-C)	L8B*L9B	\$3.98	\$5.98
C	CHANGE (C)	L8C*L9C	\$3.98	\$5.98
D	DISCONNECT (D-F)	L8D*L9D	\$4.66	\$6.99

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COST SUMMARY - FLORIDA

FLSVCOR 8
WSLOC=A421

DIRECTORY SERVICES (RESIDENCE & ALL BUSINESS)

LINE	ITEM	SOURCE/FORMULA	RESIDENCE	ALL BUSINESS
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1	LEVELIZED COST PER ORDER-DIRECTORY SERVICES:			
A	NEW CONNECT (N-T-C)	FLSVCOR07, L10A	\$3.98	\$5.98
B	RECONNECT (N-T-C)	FLSVCOR07, L10B	\$3.98	\$5.98
C	CHANGE (C)	FLSVCOR07, L10C	\$3.98	\$5.98
D	DISCONNECT (D-F)	FLSVCOR07, L10D	\$4.66	\$6.99
2	% OF MANUAL INTERVENTION	FLSVCOR10, L42 & L43	0.00057	0.00057
3	COMPUTER COST PER ORDER	FLSVCOR10, L23	\$0.00 *	
4	TOTAL COST PER ORDER => DIRECTORY SERVICES:			
A	NEW CONNECT (N-T-C)	L1A*L2 * L3	\$0.0023	\$0.0034
B	RECONNECT (N-T-C)	L1B*L2 * L3	\$0.0023	\$0.0034
C	CHANGE (C)	L1D*L2 + L3	\$0.0023	\$0.0034
D	DISCONNECT (D-F)	L1D*L2 * L3	\$0.0027	\$0.0040
5	GROSS RECEIPTS TAX FACTOR	FLSVCOR10, L24	0.016 *	
6	GROSS RECEIPTS TAX:			
A	NEW CONNECT (N-T-C)	L4A*L5	\$0.0000	\$0.0001
B	RECONNECT (N-T-C)	L4B*L5	\$0.0000	\$0.0001
C	CHANGE (C)	L4C*L5	\$0.0000	\$0.0001
D	DISCONNECT (D-F)	L4D*L5	\$0.0000	\$0.0001
7	PRESENT WORTH FACTOR	FLSVCOR10, L29	0.6520	
8	TOTAL COST PER ORDER=> DIRECTORY SERVICES			
A	NEW CONNECT (N-T-C)	L4A+L6A	\$0.0023	\$0.0035
B	RECONNECT (N-T-C)	L4B+L6B	\$0.0023	\$0.0035
C	CHANGE (C)	L4C+L6C	\$0.0023	\$0.0035
D	DISCONNECT (D-F)	L4D+L6D * L7	\$0.0018	\$0.0026

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SUMMARY - FLORIDA

FLSVCORD 9
WSLOC=A481

SERVICE ORDER - RESIDENCE, SINGLE LINE BUSINESS, MULTI-LINE BUSINESS

LINE	ITEM	SOURCE/FORMULA	RESIDENCE	SINGLE LINE BUSINESS
1	TOTAL COST PER ORDER => SERVICE REPRESENTATIVE (RESIDENCE & SINGLE LINE BUSINESS)			
A	NEW CONNECT (N-T-C)	FLSVCORD2 L9A + FLSVCORD6 L8A + FLSVCORD8 L8A	[REDACTED]	[REDACTED]
B	RECONNECT (N-T-C)	FLSVCORD2 L9B + FLSVCORD6 L8B + FLSVCORD8 L8B	[REDACTED]	[REDACTED]
C	CHANGE (C)	FLSVCORD2 L9C + FLSVCORD6 L8C + FLSVCORD8 L8C	[REDACTED]	[REDACTED]
D	DISCONNECT (D-F)	FLSVCORD2 L9D + FLSVCORD6 L8D + FLSVCORD8 L8D	[REDACTED]	[REDACTED]
E	RECORD (R)	FLSVCORD2 L9E	[REDACTED]	[REDACTED]

LINE	ITEM	SOURCE/FORMULA	LINE CATEGORY		
			2-6	7-30	31-XXX
2	TOTAL COST PER ORDER => SERVICE REPRESENTATIVE (MULTI-LINE BUSINESS)				
A	NEW CONNECT (N-T-C)	FLSVCORD4 L9A + FLSVCORD6 L8A + FLSVCORD8 L8A	[REDACTED]	[REDACTED]	[REDACTED]
B	RECONNECT (N-T-C)	FLSVCORD4 L9B + FLSVCORD6 L8B + FLSVCORD8 L8B	[REDACTED]	[REDACTED]	[REDACTED]
-	CHANGE (C)	FLSVCORD4 L9C + FLSVCORD6 L8C + FLSVCORD8 L8C	[REDACTED]	[REDACTED]	[REDACTED]
	DISCONNECT (D-F)	FLSVCORD4 L9D + FLSVCORD6 L8D + FLSVCORD8 L8D	[REDACTED]	[REDACTED]	[REDACTED]

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FACTORS - FLORIDA

FLSVCOR 10

WSLOC=A541

ACTORS - ALL SERVICE ORDER

LINE	ITEM	SOURCE	AMOUNT	
1	INFLATION FACTOR - 1989	COST METHODS	1.03	
2	INFLATION FACTOR - 1990	COST METHODS	1.04	
3	INFLATION FACTOR - 1991	COST METHODS	1.03	
4	INFLATION FACTOR - 1992, 1993, 1994	COST METHODS	1.04	
5	AVERAGE LOCATION LIFE - RESIDENCE	COLCDS46, LINE 4	3.50	
6	AVERAGE LOCATION LIFE - BUSINESS	COLCDS46, LINE 4	3.65	
7	UNCATEGORIZED TIME FACTOR	COST METHODS	0.116	
8	RES - SERVICE REP LABOR RATE (JFC 2E50 & 2E70)	COST METHODS * (1+L7)	\$33.17	
9	BUS - SERVICE REP LABOR RATE (JFC 2B50 & 2B70)	COST METHODS * (1+L7)	\$32.61✓	
10	COMPTROLLERS CLERICAL LABOR RATE (JFC 1240)	COST METHODS	\$29.35✓	
11	DIRECTORY ASSISTANCE LABOR RATE (JFC 2130)	COST METHODS * (1+L7)	\$21.45✓	
12	FEN FACTOR - RESIDENCE - NEW CONNECT (N-T-C)	FEN PROGRAM	1.08049	
13	FEN FACTOR - RESIDENCE - RECONNECT (N-T-C)	FEN PROGRAM	1.08048	
14	FEN FACTOR - RESIDENCE - CHANGE (C)	FEN PROGRAM	1.08049	
15	FEN FACTOR - RESIDENCE - DISCONNECT (D-F)	FEN PROGRAM	1.09144	
16	FEN FACTOR - RESIDENCE - RECORD (R)	FEN PROGRAM	1.08049	
17	FEN FACTOR - BUSINESS - NEW CONNECT (N-T-C)	FEN PROGRAM	1.08381	
18	FEN FACTOR - BUSINESS - RECONNECT (N-T-C)	FEN PROGRAM	1.08381	
19	FEN FACTOR - BUSINESS - CHANGE (C)	FEN PROGRAM	1.08381	
20	FEN FACTOR - BUSINESS - DISCONNECT (D-F)	FEN PROGRAM	1.09284	
21	COMPUTER COST PER ORDER - SERVICE ORDER	COST METHODS	\$2.41	
22	COMPUTER COST PER ORDER - COMPTROLLERS	COST METHODS	\$0.85	
23	COMPUTER COST PER ORDER - DIRECTORY SERVICES	COST METHODS	\$0.00	
24	GROSS RECEIPTS TAX FACTOR	COST METHODS	0.0160	
25	COST OF MONEY (DISCOUNT RATE)	COST METHODS	1.13	
26	PRESENT WORTH FACTOR - 1ST YEAR - MID-YEAR	(1/L25)^(0.5)	0.9407	
27	PRESENT WORTH FACTOR - 2ND YEAR - MID-YEAR	(1/L25)^(1.5)	0.8325	
28	PRESENT WORTH FACTOR - 3RD YEAR - MID-YEAR	(1/L25)^(2.5)	0.7367	
29	PRESENT WORTH FACTOR - 4TH YEAR - MID-YEAR	(1/L25)^(3.5)	0.6520	
30	PRESENT WORTH FACTOR - 5TH YEAR - MID-YEAR	(1/L25)^(4.5)	0.5770	
31	PRESENT WORTH FACTOR - 6TH YEAR - MID-YEAR	(1/L25)^(5.5)	0.5106	
32	% OF SERVICE ORDER - INSIDE WIRE	1987 IW STUDY-SVC ORDER		
33	% OF MANUAL INTERVENTION - COMPTROLLERS (RESIDENCE)	KIRK BROWN-COMPT. (SCB AVG.)	0.0112	
34	% OF MANUAL INTERVENTION - COMPTROLLERS (BUSINESS)	KIRK BROWN-COMPT. (SCB AVG.)	0.0343	
35	2 - 6 LINE ORDERS - MEAN # OF LINES	1989 BSS STUDY/CRIS (SCB AVG.)	2.74	
36	7 - 30 LINE ORDERS - MEAN # OF LINES	1989 BSS STUDY/CRIS (SCB AVG.)	11.34	
37	31-XXX LINE ORDERS - MEAN # OF LINES	1989 BSS STUDY/CRIS (SCB AVG.)	55.99	
38	SLB-% OF TOTAL ORDERS: N&T, 2+ N&T, ALL, 2+	CAT 6	0.7833	0.6644
39	2-6-% OF TOTAL ORDERS: N&T, 2+ N&T, ALL, 2+	CAT 6	0.1992	0.9193 0.3003 2.8949
40	7-30-% OF TOTAL ORDERS: N&T, 2+ N&T, ALL, 2+	CAT 6	0.0161	0.0744 0.0334 0.0997
41	31-XXX-% OF TOTAL ORDERS: N&T, 2+ N&T, ALL, 2+	CAT 6	0.0014	0.0063 0.0018 0.0055
42	% OF MANUAL INTERVENTION - DIRECTORY (RESIDENCE)	DIRECT1	0.00057	
43	% OF MANUAL INTERVENTION - DIRECTORY (BUSINESS)	DIRECT1	0.00057	
44	% OF ORDERS - RESIDENCE "C" ORDERS	6/6/88 MEMO-R. PARDUE	0.8700	
45	% OF ORDERS - RESIDENCE "R" ORDERS	6/6/88 MEMO-R. PARDUE	0.1300	

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SERVICE ORDER - FLORIDA

FLSVCRD 11
WSLOC=A601RESIDENCE, SINGLE LINE BUSINESS, & MULTI-LINE BUSINESS

LINE ----	ITEM ----	SOURCE/FORMULA -----	AMOUNT -----
1	RESIDENCE ORDERS		
A	PRIMARY	FLSVCRD9, LINE 1A	██████████
B	SECONDARY (WEIGHTED "C" AND "R")	(FLSVCRD9, LINE 1C*FLSVCRD10, LINE 44)+ (FLSVCRD9, LINE 1E*FLSVCRD10, LINE 45)	██████████
2	SINGLE LINE BUSINESS ORDERS		
A	PRIMARY	FLSVCRD9, LINE 1A	██████████
B	SECONDARY	FLSVCRD9, LINE 1C	██████████
3	2 - 6 LINE ORDERS		
A	PRIMARY	FLSVCRD9, LINE 2A	██████████
B	SECONDARY	FLSVCRD9, LINE 2C	██████████
4	7 - 30 LINE ORDERS		
A	PRIMARY	FLSVCRD9, LINE 2A	██████████
B	SECONDARY	FLSVCRD9, LINE 2C	██████████
5	31 - XXX LINE ORDERS		
A	PRIMARY	FLSVCRD9, LINE 2A	██████████
B	SECONDARY	FLSVCRD9, LINE 2C	██████████

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE ORDER - FLORIDA
ALL BUSINESS WEIGHTED

FLSVCORD 12
WSLOC=A661

RESIDENCE, SINGLE LINE BUSINESS, & MULTI-LINE BUSINESS

LINE	ITEM	SOURCE/FORMULA	AMOUNT			
----	----	-----	-----			
1	RESIDENCE ORDERS					
A	PRIMARY	FLSVCORD9, LINE 1A				
B	SECONDARY	(FLSVCORD9, LINE 1C*FLSVCORD10, LINE 44)+ (FLSVCORD9, LINE 1E*FLSVCORD10, LINE 45)				
2	SINGLE LINE BUSINESS ORDERS					
A	PRIMARY	FLSVCORD9, L1A				
3	WEIGHTINGS FOR BUSINESS ORDERS		N&T	2+ N&T	ALL	2+
			---	-----	---	---
A	SINGLE LINE BUSINESS ORDERS	FLSVCORD10, L38	0.7833		0.6644	
B	2 - 6 LINE BUSINESS ORDERS	FLSVCORD10, L39	0.1992	0.9193	0.3003	0.8949
C	7 - 30 LINE BUSINESS ORDERS	FLSVCORD10, L40	0.0161	0.0744	0.0334	0.0997
D	31 - XXX LINE BUSINESS ORDERS	FLSVCORD10, L41	0.0014	0.0063	0.0018	0.0055
4	WEIGHTED COST PER ORDER CATEGORY					
A	SINGLE LINE BUSINESS ORDERS					
	SECONDARY	FLSVCORD9, L2C * L3A				
B	2 - 6 LINE BUSINESS ORDERS					
	PRIMARY	FLSVCORD9, L2A * L3B				
	SECONDARY	FLSVCORD9, L2C * L3B				
C	7 - 30 LINE BUSINESS ORDERS					
	PRIMARY	FLSVCORD9, L2A * L3C				
	SECONDARY	FLSVCORD9, L2C * L3C				
D	31 - XXX LINE BUSINESS ORDERS					
	PRIMARY	FLSVCORD9, L2A * L3D				
	SECONDARY	FLSVCORD9, L2C * L3D				
5	WEIGHTED COST PER ORDER					
A	PRIMARY (2 +)	L3B+L3C+L3D				
B	SECONDARY (ALL BUSINESS)	L3A+L3B+L3C+L3D				

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 1
WSLOC=A1

FACTORS AND FIGURES USED IN COST STUDY

LINE	ITEM	SOURCE	AMOUNT
----	----	-----	-----
1	INFLATION FACTOR - 1989	COST METHODS	1.03
2	INFLATION FACTOR - 1990	COST METHODS	1.04
3	INFLATION FACTOR - 1991	COST METHODS	1.03
4	INFLATION FACTOR - 1992, 1993, 1994	COST METHODS	1.04
5	NETWORK SVC CLERICAL LABOR RATE - 1988	COST METHODS * (1+LINE 44)	\$28.82 *
6	NETWORK SVC CLERICAL LABOR RATE - 1989	LINE 5 * LINE 1	\$29.68
7	NETWORK SVC CLERICAL LABOR RATE - 1990	LINE 6 * LINE 2	\$30.87
8	NETWORK SVC CLERICAL LABOR RATE - 1991	LINE 7 * LINE 3	\$31.80
9	NETWORK SVC CLERICAL LABOR RATE - 1992	LINE 8 * LINE 4	\$33.07
10	NETWORK SVC CLERICAL LABOR RATE - 1993	LINE 9 * LINE 4	\$34.39 ✓
11	NETWORK SVC CLERICAL LABOR RATE - 1994	LINE 10 * LINE 4	\$35.77
12	CO FRAMEPERSON LABOR RATE - 1988	COST METHODS * (1+LINE 44)	\$33.58 *
13	CO FRAMEPERSON LABOR RATE - 1989	LINE 12 * LINE 1	\$34.59
14	CO FRAMEPERSON LABOR RATE - 1990	LINE 13 * LINE 2	\$35.97
15	CO FRAMEPERSON LABOR RATE - 1991	LINE 14 * LINE 3	\$37.05
16	CO FRAMEPERSON LABOR RATE - 1992	LINE 15 * LINE 4	\$38.53
17	CO FRAMEPERSON LABOR RATE - 1993	LINE 16 * LINE 4	\$40.07
18	CO FRAMEPERSON LABOR RATE - 1994	LINE 17 * LINE 4	\$41.67
19	SERVICE TECHNICIAN LABOR RATE - 1988	COST METHODS * (1+LINE 44)	\$39.33 *
20	SERVICE TECHNICIAN LABOR RATE - 1989	LINE 19 * LINE 1	\$40.51
21	SERVICE TECHNICIAN LABOR RATE - 1990	LINE 20 * LINE 2	\$42.13
22	SERVICE TECHNICIAN LABOR RATE - 1991	LINE 21 * LINE 3	\$43.39
23	SERVICE TECHNICIAN LABOR RATE - 1992	LINE 22 * LINE 4	\$45.13
24	SERVICE TECHNICIAN LABOR RATE - 1993	LINE 23 * LINE 4	\$46.94
25	SERVICE TECHNICIAN LABOR RATE - 1994	LINE 24 * LINE 4	\$48.82
26	LOCAL EXCHANGE ASSIGNMENT LABOR RATE- 1988	COST METHODS	\$31.55 **
27	LOCAL EXCHANGE ASSIGNMENT LABOR RATE- 1989	LINE 26 * LINE 1	\$32.50
28	LOCAL EXCHANGE ASSIGNMENT LABOR RATE- 1990	LINE 27 * LINE 2	\$33.80
29	LOCAL EXCHANGE ASSIGNMENT LABOR RATE- 1991	LINE 28 * LINE 3	\$34.81
30	LOCAL EXCHANGE ASSIGNMENT LABOR RATE- 1992	LINE 29 * LINE 4	\$36.20
31	LOCAL EXCHANGE ASSIGNMENT LABOR RATE- 1993	LINE 30 * LINE 4	\$37.65 ✓
32	LOCAL EXCHANGE ASSIGNMENT LABOR RATE- 1994	LINE 31 * LINE 4	\$39.16
33	FEN FACTOR - RESIDENCE - NEW LINE CONNECTION (N-T-C)	FEN PROGRAM	1.08049
34	FEN FACTOR - RESIDENCE - RECONNECT (N-T-C)	FEN PROGRAM	1.08048
35	FEN FACTOR - RESIDENCE - CHANGE (C)	FEN PROGRAM	1.08049
36	FEN FACTOR - RESIDENCE - DISCONNECT (D-F)	FEN PROGRAM	1.09144
37	FEN FACTOR - RESIDENCE - RECORD (R)	FEN PROGRAM	1.08049
38	FEN FACTOR - BUSINESS - NEW LINE CONNECTION (N-T-C)	FEN PROGRAM	1.08381
39	FEN FACTOR - BUSINESS - RECONNECT (N-T-C)	FEN PROGRAM	1.08381
40	FEN FACTOR - BUSINESS - CHANGE (C)	FEN PROGRAM	1.08381
41	FEN FACTOR - BUSINESS - DISCONNECT (D-F)	FEN PROGRAM	1.09284
42	COST OF MONEY (DISCOUNT RATE)	COST METHODS	1.13
43	GROSS RECEIPTS TAX FACTOR	COST METHODS	0.0160
44	UNCATEGORIZED TIME FACTOR	SEE DOCUMENTATION	0.116

* MULTIPLIED BY UNCATEGORIZED TIME TO CAPTURE "NON-PRODUCTIVE" TIME
** ASSIGNMENT TIMES IN SOCRATES ALREADY CAPTURE UNCATEGORIZED TIME

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 2
WSLOC=A61

FACTORS AND FIGURES USED IN COST STUDY

LINE	ITEM	SOURCE	AMOUNT			
----	----	-----	-----			
45	PRESENT WORTH FACTOR - 1ST YEAR - MID-YEAR CONVENTION	(1/LINE 42) ^(0.5)				0.9407
46	PRESENT WORTH FACTOR - 2ND YEAR - MID-YEAR CONVENTION	(1/LINE 42) ^(1.5)				0.8325
47	PRESENT WORTH FACTOR - 3RD YEAR - MID-YEAR CONVENTION	(1/LINE 42) ^(2.5)				0.7367
48	PRESENT WORTH FACTOR - 4TH YEAR - MID-YEAR CONVENTION	(1/LINE 42) ^(3.5)				0.6520
49	PRESENT WORTH FACTOR - 5TH YEAR - MID-YEAR CONVENTION	(1/LINE 42) ^(4.5)				0.5770
50	PRESENT WORTH FACTOR - 6TH YEAR - MID-YEAR CONVENTION	(1/LINE 42) ^(5.5)				0.5106
51	AVERAGE LOCATION LIFE - RESIDENCE	COLCDS 46, LINE 4				3.50
52	AVERAGE LOCATION LIFE - BUSINESS	COLCDS 46, LINE 4				3.65
53	MATERIAL COST PER 3' 24 GAUGE WIRE	BEN QUICK - PURCHASING				\$0.03
54	COMPUTER COST PER ORDER - OUTSIDE PLANT	N/A				\$0.00
55	COMPUTER COST PER ORDER - CENTRAL OFFICE	COLCDS 49, LINE 10				\$0.03
56	COMPUTER COST PER ORDER - ASSIGNMENT	COLCDS 49, LINE 16				\$1.48
57	COMPUTER COST PER ORDER - INSTALLATION/MAINTENANCE	N/A				\$0.00
58	2 - 6 LINE ORDERS - AVERAGE # OF LINES	1989 STUDY - CRIS (SCB AVG.)				2.74
59	7 - 30 LINE ORDERS - AVERAGE # OF LINES	1989 STUDY - CRIS (SCB AVG.)				11.34
60	31 -XXX LINE ORDERS - AVERAGE # OF LINES	1989 STUDY - CRIS (SCB AVG.)				55.99
61	SLB-% OF TOTAL ORDERS: N&T, ALL	CAT 6	0.7833			0.6644
62	2-6-X OF TOTAL ORDERS: N&T, 2+ N&T, ALL, 2+	CAT 6	0.1992	0.9193	0.3003	0.8949
63	7-30-X OF TOTAL ORDERS: N&T, 2+ N&T, ALL, 2+	CAT 6	0.0161	0.0744	0.0334	0.0997
64	30-XXX-X OF TOTAL ORDERS: N&T, 2+ N&T, ALL, 2+	CAT 6	0.0014	0.0063	0.0018	0.0055
65	% OF ORDERS-X-CONNECT WORK FOR DISCONNECT (RESIDENCE)-COF & ASSGNMT	COLCDS 3, LINE 30F				0.097
66	% OF ORDERS-X-CONNECT WORK FOR DISCONNECT (BUSINESS)-COF & ASSGNMT	COLCDS 3, LINE 30F				0.097
67	% OF ORDERS-X-CONNECT WORK FOR DISCONNECT (RESIDENCE)-OSP & I&M	COLCDS 9, LINE 56F				0.010
68	% OF ORDERS-X-CONNECT WORK FOR DISCONNECT (BUSINESS)-OSP & I&M	COLCDS 9, LINE 56F				0.050

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 3
WSLOC=A121

WORK GROUP: OUTSIDE PLANT FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
1	Average number of orders worked by Service Technician in one day	NETWORK PLANNING (SEE 4/26 MEMO)	4	4
2	Percent of travel from work center to customer premises/X-box (first order of day)	1 (1ST ORDER OF DAY)/LINE 1	0.250	0.250
3	Percent of travel from last job to customer premise	3 (REMAINING ORDERS)/LINE 1	0.750	0.750
4	Percent check NOT successful- requires trouble resolution at X-box	COLCDS 2, LINE 16	0.367	0.358
5	Percent of orders requiring facilities work (i.e., X-box connect or rearrangement)	COLCDS 1, LINE 10	0.623	0.575
6	Percent of orders NOT requiring X-box connect or rearrangement	COLCDS 1, LINE 10A	0.377	0.425
7	Percent check NOT successful- requires trouble resolution at customer premise	COLCDS 2, LINE 19	0.146	0.146
NIOUGB:				
8	Receive and analyze order	COLCDS 2, LINE 11	 	
9A	Cost=> receive and analyze order	L8 * L30 (N-T-C)	 	
B		L8 * L31 (D-F)	 	
10A	Travel time to premise (1st order)	COLCDS 1, LINE 7	 	
B	Travel time to x-box (1st order)	COLCDS 2, LINE 12	 	
11A	Weighted cost=> travel time associated with first order of day (premise & x-box)	(L10A*L2*L6*L30)+(L10B*L2*L5*L30) (N-T-C) (L10A*L2*L6*L31)+(L10B*L2*L5*L31) (D-F)	 	
12	Travel time from X-box to customer premise	COLCDS 1, LINE 5	 	
13A	Weighted cost=> travel time from X-box to customer premise	L12 * L2 * L5 * L30 (N-T-C) L12 * L2 * L5 * L31 (D-F)	 	

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 4
WSLOC=A181

WORK GROUP: OUTSIDE PLANT FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
14	Travel time from last job to customer premise	COLCDS 1, LINE 6	[REDACTED]	[REDACTED]
15A	Weighted cost=> travel time from last job to customer premise	L14 * L6 * L3 * L30 (N-T-C) L14 * L6 * L3 * L31 (D-F)	[REDACTED]	[REDACTED]
16	Travel time from last job to X-box	COLCDS 2, LINE 13	[REDACTED]	[REDACTED]
17A	Weighted cost=> travel time from last job to X-box	(L16*L5*L3*L30)+(L12*L5*L3*L30) (N-T-C) (L16*L5*L3*L31)+(L12*L5*L3*L31) (D-F)	[REDACTED]	[REDACTED]
18	Work performed at X-box	COLCDS 1, LINE 3	[REDACTED]	[REDACTED]
19A	Weighted cost=> work performed at X-box	L18 * L5 * L30 (N-T-C) L18 * L5 * L31 (D-F)	[REDACTED]	[REDACTED]
20	Check continuity at X-box	COLCDS 2, LINE 14	[REDACTED]	[REDACTED]
21	Weighted cost=> check continuity at X-box	L20 * L5 * L30 (N-T-C)	[REDACTED]	[REDACTED]
22	Trouble resolution continuity and/or dial tone at X-box	COLCDS 2, LINE 15	[REDACTED]	[REDACTED]
23	Weighted cost=> trouble resolution and/or dial tone at X-box	L22 * L5 * L4 * L30 (N-T-C)	[REDACTED]	[REDACTED]
24	Establish and conduct test from NI	COLCDS 2, LINE 17	[REDACTED]	[REDACTED]
25	Cost=> establish and conduct test from NI	L24 * L30 (N-T-C)	[REDACTED]	[REDACTED]
26	Trouble resolution, continuity and/or dial tone (all dispatched orders)	COLCDS 2, LINE 18	[REDACTED]	[REDACTED]
27	Weighted cost=> trouble resolution, continuity and/or dial tone	L26 * L7 * L30 (N-T-C)	[REDACTED]	[REDACTED]
28	Technician completes service order	COLCDS 2, LINE 20	[REDACTED]	[REDACTED]
29A	Cost=> technician completes service order	L28 * L30 (N-T-C) L28 * L31 (D-F)	[REDACTED]	[REDACTED]

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 5
WSLOC=A261

WORK GROUP: OUTSIDE PLANT FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE ----	ITEM ----	SOURCE / FORMULA -----	RESIDENCE -----	SINGLE LINE BUSINESS -----
30	Labor rate (1989)-- Service Technician	FL1, LINE 20 *	\$40.51	\$40.51
31	Inflated labor rate (1993)-- Service Technician	FL1, LINE 24 *	\$46.94 ✓	\$46.94
32	Weighted cost=> Outside Plant Forces			
A	(N-T-C)	L9A+11A+13A+15A+17A+19A+21+23+25+27+29A	 	
B	(D-F)	L9B+11B+13B+15B+17B+19B+29B	 	
33	Levelized inflation factor:			
A	New Connect (N-T-C)	FL1, LINE 33 & 38 *	1.08049	1.08381
D	Disconnect (D-F)	FL1, LINE 36 & 41 *	1.09144	1.09284
34	Total levelized cost=> Outside Plant Forces			
A	New Connect (N-T-C)	L32A * L33A	 	
D	Disconnect (D-F)	L32B * L33B	 	

NOTE: * = State/region specific data

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 6
WSLOC=A301

COST SUMMARY: OUTSIDE PLANT FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE ----	ITEM ----	SOURCE / FORMULA -----	RESIDENCE -----	SINGLE LINE BUSINESS -----
1	LEVELIZED COST:			
A	New Connect (N-T-C)	FL5, LINE 34A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	FL5, LINE 34D	[REDACTED]	[REDACTED]
2	COMPUTER COST PER LINE	FL2, LINE 54 *	\$0.00	\$0.00
3	% OF ORDERS REQUIRING X-CONNECT FOR DISCONNECT	FL2, LINE 67 & 68 *	0.01	0.05
4	ADJUSTED LEVELIZED COST:			
A	New Connect (N-T-C)	L1A * L2	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L1D * L3 * L2	[REDACTED]	[REDACTED]
5	GROSS RECEIPTS FACTOR	FL1, LINE 43 *	0.0160	0.0160
6	GROSS RECEIPTS TAX:			
A	New Connect (N-T-C)	L4A * L5	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L4D * L5	[REDACTED]	[REDACTED]
7	PRESENT WORTH FACTOR	FL2, LINE 48	0.6520	0.6520
8	TOTAL COST PER LINE => OUTSIDE PLANT FORCES			
A	New Connect (N-T-C)	L4A + L6A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L4D * L6D * L7	[REDACTED]	[REDACTED]

NOTE: * = State/region specific data

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 7
WSLOC=A361

WORK GROUP: OUTSIDE PLANT FORCES (MULTI LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - XXX
----	----	-----	-----	-----	-----
1A	Average # Of Lines (Travel)	FL2, LINE 58, 59 (SEE * BELOW)	2.74	11.34	30.00
B	Average # Of Lines (All Other)	FL2, LINE 58, 59, 60	2.74	11.34	55.99
TRAVEL COSTS PER LINE:					
2A	Weighted cost=> travel time	FL3, LINE 11A (N-T-C)			
B	associated with first order of day (premise or x-box)	FL3, LINE 11B (D-F)			
3A	Weighted cost=> travel time from	FL3, LINE 13A (N-T-C)			
B	X-box to customer premise	FL3, LINE 13B (D-F)			
4A	Weighted cost=> travel time from	FL4, LINE 15A (N-T-C)			
B	last job to customer premise	FL4, LINE 15B (D-F)			
5A	Weighted cost=> travel time	FL4, LINE 17A (N-T-C)			
B	from last job to X-box	FL4, LINE 17B (D-F)			
6A	TOTAL TRAVEL COSTS PER LINE (N-T-C)	L2A * L3A * L4A * L5A / L1A			
B	TOTAL TRAVEL COSTS PER LINE (D-F)	L2B * L3B * L4B * L5B / L1A			
ORK EFFORTS PER LINE:					
7A	Cost=> receive and analyze order	FL3, LINE 9A (N-T-C) / LINE 1B			
B		FL3, LINE 9B (D-F) / LINE 1B			
8A	Weighted cost=> work performed	FL4, LINE 19A (N-T-C)			
B	at X-box	FL4, LINE 19B (D-F)			
9	Weighted cost=> check continuity	FL4, LINE 21A (N-T-C)			
	at X-box				
10	Weighted cost=> trouble resolution	FL4, LINE 23A (N-T-C)			
	and/or dial tone at X-box				
11	Cost=> establish and conduct	FL4, LINE 25A (N-T-C)			
	test from NI				
12	Weighted cost=> trouble resolution,	FL4, LINE 27A (N-T-C)			
	continuity and/or dial tone				
13A	Cost=> technician completes	FL4, LINE 29A (N-T-C) / LINE 1B			
B	service order	FL4, LINE 29B (D-F) / LINE 1B			
14A	TOTAL WORK EFFORTS PER LINE (N-T-C)	L7A+L8A+L9+L10+L11+L12+L13A			
B	TOTAL WORK EFFORTS PER LINE (D-F)	L7B+L8B+L13B			

* Maximum average # of lines a service tech works per trip.

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 8
WSLOC=A421

WORK GROUP: OUTSIDE PLANT FORCES (MULTI LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - XXX
----	----	-----	-----	-----	-----
1A	Total Travel Costs (N-T-C)	FL7, LINE 6A			
B	Total Travel Costs (D-F)	FL7, LINE 6B			
2A	Total Work Efforts (N-T-C)	FL7, LINE 14A			
B	Total Work Efforts (D-F)	FL7, LINE 14B			
3	Levelized inflation factor:				
A	New Connect (N-T-C)	FL1, LINE 3B	1.08381	1.08381	1.08381
D	Disconnect (D-F)	FL1, LINE 41	1.09284	1.09284	1.09284
4	Total levelized cost=> Travel Time				
A	New Connect (N-T-C)	L1A * L3A			
D	Disconnect (D-F)	L1B * L3D			
5	Total levelized cost=> Work Efforts				
A	New Connect (N-T-C)	L2A * L3A			
D	Disconnect (D-F)	L2B * L3D			
6	Total levelized cost => Outside Plant Forces				
A	New Connect (N-T-C)	L4A * L5A			
D	Disconnect (D-F)	L4D * L5D			

NOTE: * = State/region specific data

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 9
WSLOC=A481

COST SUMMARY: OUTSIDE PLANT FORCES (MULTI LINE BUSINESS)

LINE ----	ITEM ----	SOURCE / FORMULA -----	2 - 6 -----	LINE CATEGORY 7 - 30 -----	31 - XXX -----
1	LEVELIZED COST:				
A	New Connect (N-T-C)	FL8, LINE 6A			
D	Disconnect (D-F)	FL8, LINE 6D			
2	COMPUTER COST PER LINE	FL2, LINE 54 / FL7, LINE 1	*	\$0.00	\$0.00
3	% OF ORDERS REQUIRING X-CONNECT FOR DISCONNECT	FL2, LINE 68	*	0.05	0.05
4	ADJUSTED LEVELIZED COST:				
A	New Connect (N-T-C)	L1A + L2			
D	Disconnect (D-F)	L1D + L3 + L2			
5	GROSS RECEIPTS FACTOR	FL1, LINE 43	*	0.0160	0.0160
6	GROSS RECEIPTS TAX:				
A	New Connect (N-T-C)	L4A * L5			
D	Disconnect (D-F)	L4D * L5			
7	PRESENT WORTH FACTOR	FL2, LINE 48		0.6520	0.6520
8	TOTAL COST PER LINE => OUTSIDE PLANT FORCES				
A	New Connect (N-T-C)	L4A + L6A			
D	Disconnect (D-F)	L4D + L6D * L7			

NOTE: * = State/region specific data

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 10
WSLOC=A541

WORK GROUP: CENTRAL OFFICE FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
----	----	-----	-----	-----
1	Percent of time when NO X-Connect or other provisioning is required for in & change orders (DIP pairs)	COLCDS 4, LINE 31F *	0.511/	0.511
2	Percent of orders requiring X-Connect for in & change orders (no DIP)	COLCDS 4, LINE 32F *	0.489 /	0.489
3	Percent of time when NO X-Connect or other provisioning is required for disconnects (DIP pairs)	COLCDS 3, LINE 28F *	0.903	0.903
4	Percent of orders requiring work document & x-connect work for disconnects (no DIP)	FL2, LINE 65 & 66 *	0.097	0.097
5	Percent of service orders that flow through RCMAC	COLCDS 5, LINE 37	0.500	0.500
6	Average # Of Lines/Order Category	FL2, LINE 58, 59, 60	1	1
	D-F-FC & COF-S-F-FWS (PER LINE): Log-in & completeness check	COLCDS 3, LINE 23 / LINE 6	 	
8	Weighted cost=> log-in & completeness check			
A	New Connect (N-T-C)	L7 * L2 * L21	 	
D	Disconnect (D-F)	L7 * L4 * L22	 	
9	Test of order & final completion administration	COLCDS 3, LINE 26 / LINE 6	 	
10	Weighted cost=> test order & complete administration			
A	New Connect (N-T-C)	L9 * L2 * L21	 	
D	Disconnect (D-F)	L9 * L4 * L22	 	
11	Obtain work document & complete cross-connect work (1st X-connect)	COLCDS 3, LINE 24A	 	
12	Weighted cost=> obtain work document & complete cross connect			
A	New Connect (N-T-C)	L11 * L2 * L21	 	
D	Disconnect (D-F)	L11 * L4 * L22	 	

NOTE: * = State/region specific data

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 11
WSLOC=A601

WORK GROUP: CENTRAL OFFICE FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE -----	ITEM -----	SOURCE / FORMULA -----	RESIDENCE -----	SINGLE LINE BUSINESS -----
13	Administrative services of day-to-day frame and/or RCMAC support	COLCDS 3, LINE 25 / LINE 6	[REDACTED]	[REDACTED]
14	Weighted cost=> administrative services of day-to-day frame and/or RCMAC support			
A	New Connect (N-T-C)	L13 * L2 * (1-L5) * L21	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L13 * L4 * (1-L5) * L22	[REDACTED]	[REDACTED]
COF-LNA (PER LINE):				
15	Line & number administration	COLCDS 5, LINE 33 *	[REDACTED]	[REDACTED]
16	Cost=> Line & number administration			
A	New Connect (N-T-C)	L15 * L23	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L15 * L4 * L24	[REDACTED]	[REDACTED]
COF-RCMAC (PER LINE):				
7	Receive order & complete input	COLCDS 5, LINE 36	[REDACTED]	[REDACTED]
18	Weighted cost=> receive order & complete input activity			
A	New Connect (N-T-C)	L17 * L5 * L23	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L17 * L4 * L5 * L24	[REDACTED]	[REDACTED]
19	Release of pending order on due date and final administration	COLCDS 5, LINE 38 / LINE 6	[REDACTED]	[REDACTED]
20	Weighted cost=> release of pending order on due date & final admin			
A	New Connect (N-T-C)	L19 * L5 * L23	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L19 * L4 * L5 * L24	[REDACTED]	[REDACTED]

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 12
WSLOC=A661

WORK GROUP: CENTRAL OFFICE FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
21	Labor rate (1989)-- CO Framerson	FL1, LINE 13 *	\$34.59	\$34.59
22	Inflated labor rate (1993)-- CO Framerson	FL1, LINE 17 *	\$40.07 /	\$40.07
23	Labor rate (1989)-- Network Services Clerical	FL1, LINE 6 *	\$29.68	\$29.68
24	Labor rate (1993)-- Network Services Clerical	FL1, LINE 10 *	\$34.39	\$34.39
25	Weighted cost=> Central Office Forces			
A	New Connect (N-T-C)	$L8A+10A+12A+14A+16A+18A+20A$	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	$L8D+10D+12D+14D+16D+18D+20D$	[REDACTED]	[REDACTED]
26	Levelized inflation factor:			
A	New Connect (N-T-C)	FL1, LINE 33 & 38 *	1.08049	1.08381
D	Disconnect (D-F)	FL1, LINE 36 & 41 *	1.09144	1.09284
27	Total levelized cost=> Central Office Forces			
A	New Connect (N-T-C)	$L25A * L26A$	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	$L25D * L26D$	[REDACTED]	[REDACTED]

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 13
WSLOC=A721

COST SUMMARY: CENTRAL OFFICE FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
1	LEVELIZED COST:			
A	New Connect (N-T-C)	FL12, LINE 27A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	FL12, LINE 27D	[REDACTED]	[REDACTED]
2	COMPUTER COST PER LINE	FL2, LINE 55 / FL10, LINE 6 *	\$0.03	\$0.03
3	MATERIAL COST:			
A	New Connect (N-T-C)	FL2, LINE 53	\$0.03	\$0.03
D	Disconnect (D-F)	FL2, LINE 53	\$0.00	\$0.00
4	ADJUSTED LEVELIZED COST:			
A	New Connect (N-T-C)	L1A + L2 + L3A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L1D + L2 + L3D	[REDACTED]	[REDACTED]
	GROSS RECEIPTS FACTOR	FL1, LINE 43	0.0160	0.0160
6	GROSS RECEIPTS TAX:			
A	New Connect (N-T-C)	L4A * L5	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L4D * L5	[REDACTED]	[REDACTED]
7	PRESENT WORTH FACTOR	FL2, LINE 48	0.6520	0.6520
8	TOTAL COST PER LINE => CENTRAL OFFICE FORCES			
A	New Connect (N-T-C)	L4A + L6A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L4D + L6D * L7	[REDACTED]	[REDACTED]

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 14
WSLOC=A781

WORK GROUP: CENTRAL OFFICE FORCES (MULTI-LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - XXX	
----	----	-----	-----	-----	-----	
1	Percent of time when NO X-Connect or other provisioning is required for in & change orders (DIP pairs)	COLCDS 4, LINE 31F	*	0.511	0.511	0.511
2	Percent of orders requiring X-Connect for in & change orders (no DIP)	COLCDS 4, LINE 32F	*	0.489	0.489	0.489
3	Percent of time when NO X-Connect or other provisioning is required for disconnects (DIP pairs)	COLCDS 3, LINE 28F	*	0.903	0.903	0.903
4	Percent of orders requiring work document & x-connect work for disconnects (no DIP)	FL2, LINE 66	*	0.097	0.097	0.097
5	Percent of service orders that flow through RCMAC	COLCDS 5, LINE 37		0.500	0.500	0.500
6	Average Lines Per Order Category	FL2, LINE 58, 59, 60	*	2.74	11.34	55.99
OF-FC & COP-S-F-FWS (PER LINE):						
7	Log-in & completeness check	COLCDS 3, LINE 23 / LINE 6		0.018 HR.	0.004 HR.	0.001
8	Weighted cost=> log-in & completeness check					
A	New Connect (N-T-C)	L7 * L2 * L21				
D	Disconnect (D-F)	L7 * L4 * L22				
9	Test of order & final completion administration	COLCDS 3, LINE 26 / LINE 6				
10	Weighted cost=> test order & complete administration					
A	New Connect (N-T-C)	L9 * L2 * L21				
D	Disconnect (D-F)	L9 * L4 * L22				
11A	Obtain work document & complete cross-connect work (1st X-connect)	COLCDS3, LINE 24A				
B	Obtain work document & complete cross-connect work (addtl. connect)	COLCDS3, LINE 24B				

NOTE: * = State/region specific data

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 15
WSLOC=A841

WORK GROUP: CENTRAL OFFICE FORCES (MULTI-LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - XXX
----	----	-----	----	-----	-----
12	Weighted cost=> obtain work document & complete cross connect				
A	New Connect (N-T-C)	(L11A*(L11B*L6-1)/L6)*L2*L21			
D	Disconnect (D-F)	(L11A*(L11B*L6-1)/L6)*L4*L22			
13	Administrative services of day-to-day frame and/or RCMAC support	COLCDS 3, LINE 25 / LINE 6			
14	Weighted cost=> administrative services of day-to-day frame and/or RCMAC support				
A	New Connect (N-T-C)	L13 * L2 * (1-L5) * L21			
D	Disconnect (D-F)	L13 * L4 * (1-L5) * L22			
COF-LNA (PER LINE):					
15	Line & number administration	COLCDS 5, LINE 33 *			
16	Cost=> Line & number administration				
A	New Connect (N-T-C)	L15 * L23			
D	Disconnect (D-F)	L15 * L4 * L24			
COF-RCMAC (PER LINE):					
17	Receive order & complete input	COLCDS 5, LINE 36			
18	Weighted cost=> receive order & complete input activity				
A	New Connect (N-T-C)	L17 * L5 * L23			
D	Disconnect (D-F)	L17 * L4 * L5 * L24			
19	Release of pending order on due date and final administration	COLCDS 5, LINE 38 / LINE 6			
20	Weighted cost=> release of pending order on due date & final admin				
A	New Connect (N-T-C)	L19 * L5 * L23			
D	Disconnect (D-F)	L19 * L4 * L5 * L24			

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 16
WSLOC=A901

WORK GROUP: CENTRAL OFFICE FORCES (MULTI-LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	LINE CATEGORY		
			2 - 6	7 - 30	31 - XXX
21	Labor rate (1989)-- CO Frameperson	FL1, LINE 13 *	\$34.59	\$34.59	\$34.59
22	Inflated labor rate (1993)-- CO Frameperson	FL1, LINE 17 *	\$40.07	\$40.07	\$40.07
23	Labor rate (1989)-- Network Services Clerical	FL1, LINE 6 *	\$29.68	\$29.68	\$29.68
24	Labor rate (1993)-- Network Services Clerical	FL1, LINE 10 *	\$34.39	\$34.39	\$34.39
25	Weighted cost => Central Office Forces				
A	New Connect (N-T-C)	L8A+10A+12A+14A+16A+18A+20A			
D	Disconnect (D-F)	L8D+10D+12D+14D+16D+18D+20D			
26	Levelized inflation factor:				
A	New Connect (N-T-C)	FL1, LINE 38 *	1.08381	1.08381	1.08381
D	Disconnect (D-F)	FL1, LINE 41 *	1.09284	1.09284	1.09284
27	Total levelized cost => Central Office Forces				
A	New Connect (N-T-C)	L25A * L26A			
D	Disconnect (D-F)	L25D * L26D			

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 17
WSLOC=A961

COST SUMMARY: CENTRAL OFFICE FORCES (MULTI-LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - 1XX
----	----	-----	-----	-----	-----
1	LEVELIZED COST:				
A	New Connect (N-T-C)	FL16, LINE 27A	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	FL16, LINE 27D	[REDACTED]	[REDACTED]	[REDACTED]
2	COMPUTER COST PER LINE	FL2, LINE 55 / FL14, LINE 6 *	\$0.01	\$0.00	\$0.00
3	MATERIAL COST:				
A	New Connect (N-T-C)	FL2, LINE 53	\$0.03	\$0.03	\$0.03
D	Disconnect (D-F)	FL2, LINE 53	\$0.00	\$0.00	\$0.00
4	ADJUSTED LEVELIZED COST:				
A	New Connect (N-T-C)	L1A + L2 + L3A	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L1D + L2 + L3D	[REDACTED]	[REDACTED]	[REDACTED]
	GROSS RECEIPTS FACTOR	FL1, LINE 43 *	0.0160	0.0160	0.0160
6	GROSS RECEIPTS TAX:				
A	New Connect (N-T-C)	L4A * L5	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L4D * L5	[REDACTED]	[REDACTED]	[REDACTED]
7	PRESENT WORTH FACTOR	FL2, LINE 48	0.6520	0.6520	0.6520
8	TOTAL COST PER LINE => CENTRAL OFFICE FORCES				
A	New Connect (N-T-C)	L4A + L6A	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L4D + L6D + L7	[REDACTED]	[REDACTED]	[REDACTED]

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 18
WSLOC=A1021

WORK GROUP: ASSIGNMENT FORCES (RESIDENCE & SINGLE LINE BUSINESS)

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LINE	ITEM	SOURCE / FORMULA		RESIDENCE	SINGLE LINE BUSINESS
----	----	-----		-----	-----
1	Average work efforts (per line):				
A	New Connect (N-T-C)	FACSLAC1 & FACSLAC7	*	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	FACSLAC1 & FACSLAC7	*	[REDACTED]	[REDACTED]
2	Labor rate (1989)-- Local Exchange Assignment	FL1, LINE 27	*	\$32.50	\$32.50
3	Inflated labor rate (1993)-- Local Exchange Assignment	FL1, LINE 31	*	\$37.65	\$37.65
4	Labor cost:				
A	New Connect (N-T-C)	L1A * L2		[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L1D * L2		[REDACTED]	[REDACTED]
	Levelized inflation factor:				
A	New Connect (N-T-C)	FL1, LINE 33 & 38	*	1.08049	1.08381
D	Disconnect (D-F)	FL1, LINE 36 & 41	*	1.09144	1.09284
6	Total levelized cost=> Assignment Forces				
A	New Connect (N-T-C)	L4A * L5A		[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L4D * L5D		[REDACTED]	[REDACTED]

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NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

46

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 19
WSLOC=A1081

COST SUMMARY: ASSIGNMENT FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
1	LEVELIZED COST:			
A	New Connect (N-T-C)	FL18, LINE 6A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	FL18, LINE 6D	[REDACTED]	[REDACTED]
2	% OF MANUAL INTERVENTION	COLCOS2, LINE 21 *	0.154	0.154
3	% OF ORDERS REQUIRING X-CONNECT FOR DISCONNECT	FL2, LINE 65 & 66 *	0.097	0.097
4	COMPUTER COST PER LINE	FL2, LINE 56 *	\$1.48	\$1.48
5	ADJUSTED LEVELIZED COST:			
A	New Connect (N-T-C)	L1A * L2 * L4	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L1D * L2 * L3 * L4	[REDACTED]	[REDACTED]
6	GROSS RECEIPTS FACTOR	FL1, LINE 43 *	0.0160	0.0160
	GROSS RECEIPTS TAX:			
A	New Connect (N-T-C)	L5A * L6	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L5D * L6	[REDACTED]	[REDACTED]
8	PRESENT WORTH FACTOR:	FL2, LINE 64	0.6520	0.6520
9	TOTAL COST PER LINE => ASSIGNMENT FORCES			
A	New Connect (N-T-C)	L5A + L7A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L5D + L7D * L8	[REDACTED]	[REDACTED]

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 20
WSLOC=A1141

WORK GROUP: ASSIGNMENT FORCES (MULTI LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - XXX
----	----	-----	-----	-----	-----
1	Average work efforts (per line):				
A	New Connect (N-T-C)	FACSLAC7 *	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	FACSLAC7 *	[REDACTED]	[REDACTED]	[REDACTED]
2	Labor rate (1989)-- Local Exchange Assignment	FL1, LINE 27 *	\$32.50	\$32.50	\$32.50
3	Inflated labor rate (1993)-- Local Exchange Assignment	FL1, LINE 31 *	\$37.65	\$37.65	\$37.65
4	Labor cost:				
A	New Connect (N-T-C)	L1A * L2	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L1D * L3	[REDACTED]	[REDACTED]	[REDACTED]
	Levelized inflation factor:				
A	New Connect (N-T-C)	FL1, LINE 38 *	1.08381	1.08381	1.08381
D	Disconnect (D-F)	FL1, LINE 41 *	1.09284	1.09284	1.09284
6	Total levelized cost=> Assignment Forces				
A	New Connect (N-T-C)	L4A * L5A	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L4D * L5D	[REDACTED]	[REDACTED]	[REDACTED]

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 21
WSLOC=A1201

COST SUMMARY: ASSIGNMENT FORCES (MULTI LINE BUSINESS)
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LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - 1000
----	----	-----	-----	-----	-----
1	LEVELIZED COST:				
A	New Connect (N-T-C)	FL20, LINE 6A	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	FL20, LINE 60	[REDACTED]	[REDACTED]	[REDACTED]
2	% OF MANUAL INTERVENTION	COLCDS2, LINE 21 *	0.154	0.154	0.154
3	% OF ORDERS REQUIRING X-CONNECT FOR DISCONNECT	FL2, LINE 66 *	0.097	0.097	0.097
4	COMPUTER COST PER LINE	FL2, LINE 56 / FL2, LINE 58,59,60 *	\$0.54	\$0.13	\$0.03
5	ADJUSTED LEVELIZED COST:				
A	New Connect (N-T-C)	L1A * L2 * L4	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L1D * L2 * L3 + L4	[REDACTED]	[REDACTED]	[REDACTED]
6	GROSS RECEIPTS FACTOR	FL1, LINE 43 *	0.0160	0.0160	0.0160
	GROSS RECEIPTS TAX:				
A	New Connect (N-T-C)	L5A * L6	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L5D * L6	[REDACTED]	[REDACTED]	[REDACTED]
8	PRESENT WORTH FACTOR	FL2, LINE 48	0.6520	0.6520	0.6520
9	TOTAL COST PER LINE => ASSIGNMENT FORCES				
A	New Connect (N-T-C)	L5A * L7A	[REDACTED]	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L5D * L7D * L8	[REDACTED]	[REDACTED]	[REDACTED]

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 22
WSLOC=A1261

WORK GROUP: INSTALLATION/MAINTENANCE CENTER FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
NICR/NICB:				
1	Receive, analyze, and log exception service order			
A	New Connect (N-T-C)	COLCDS 8, L51A & COLCDS 6, L44A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	COLCDS 8, L51C & COLCDS 6, L44I	[REDACTED]	[REDACTED]
2	Cost=> receive, analyze, and log exception service order			
A	New Connect (N-T-C)	L1A * L13	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L1D * L14	[REDACTED]	[REDACTED]
3	Determine if service order requires pre-survey			
A	New Connect (N-T-C)	COLCDS 6, LINE 45A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	COLCDS 6, LINE 45I	[REDACTED]	[REDACTED]
4	Cost=> determine if service order requires pre-survey			
A	New Connect (N-T-C)	L3A * L13	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L3D * L14	[REDACTED]	[REDACTED]
5	Prepare service order for routing to field forces (manual or mechanical)			
A	New Connect (N-T-C)	COLCDS 9, L52A & COLCDS 7, L46A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	COLCDS 9, L52C & COLCDS 7, L46I	[REDACTED]	[REDACTED]
6	Cost=> prepare service order for routing to field forces			
A	New Connect (N-T-C)	L5A * L13	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	L5D * L14	[REDACTED]	[REDACTED]
7	Dispatch service order for technician			
A	New Connect (N-T-C)	COLCDS 9, L53A & COLCDS 7, L47A	[REDACTED]	[REDACTED]
D	Disconnect (D-F)	COLCDS 9, L53C & COLCDS 7, L47I	[REDACTED]	[REDACTED]

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 23
WSLOC=A1321

WORK GROUP: INSTALLATION/MAINTENANCE CENTER FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
8	Cost=> dispatch service order for technician			
A	New Connect (N-T-C)	L7A * L13		
D	Disconnect (D-F)	L7D * L14		
9	Technician to close out completed service order on due date			
A	New Connect (N-T-C)	COLCDS 9, L54A & COLCDS 8, L48A		
D	Disconnect (D-F)	COLCDS 9, L54C & COLCDS 8, L48I		
10	Cost=> Technician to close out completed service order			
A	New Connect (N-T-C)	L9A * L13		
D	Disconnect (D-F)	L9D * L14		
1	Order completed in Service Order Processor (SOP)			
A	New Connect (N-T-C)	COLCDS 9, L55A & COLCDS 8, L49A		
D	Disconnect (D-F)	COLCDS 9, L55C & COLCDS 8, L49I		
12	Cost=> Order completed in Service Order Processor			
A	New Connect (N-T-C)	L11A * L13		
D	Disconnect (D-F)	L11D * L14		
13	Labor rate (1989)-- Network Services Clerical	FL1, LINE 6 *	\$29.68	\$29.68
14	Inflated labor rate (1993)-- Network Services Clerical	FL1, LINE 10 *	\$34.39	\$34.39
15	Total cost=> Installation/Maintenance Center			
A	New Connect (N-T-C)	L2A+4A+6A+8A+10A+12A		
D	Disconnect (D-F)	L2D+4D+6D+8D+10D+12D		

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 24
WSLOC=A1381

WORK GROUP: INSTALLATION/MAINTENANCE CENTER FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE ----	ITEM ----	SOURCE / FORMULA -----		RESIDENCE -----	SINGLE LINE BUSINESS -----
16	Levelized inflation factor:				
A	New Connect (N-T-C)	FL1, LINE 33 & 38	*	1.08049	1.08381
D	Disconnect (D-F)	FL1, LINE 36 & 41	*	1.09144	1.09284
17	Total levelized cost=> Installation/Maintenance Center				
A	New Connect (N-T-C)	L15A * L16A		██████	██████
D	Disconnect (D-F)	L150 * L160		██████	██████

NOTE: * = State/region specific data

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 25
WSLOC=A1441

COST SUMMARY: INSTALLATION/MAINTENANCE CENTER FORCES (RESIDENCE & SINGLE LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
1	LEVELIZED COST:			
A	New Connect (N-T-C)	FL24, LINE 17A		
D	Disconnect (D-F)	FL24, LINE 17D		
2	COMPUTER COST PER LINE	FL2, LINE 57 *	\$0.00	\$0.00
3	% OF ORDERS REQUIRING X-CONNECT FOR DISCONNECT	FL2, LINE 67 & 68 *	0.01	0.05
4	ADJUSTED LEVELIZED COST:			
A	New Connect (N-T-C)	L1A + L2		
D	Disconnect (D-F)	L1D + L2 + L3		
5	GROSS RECEIPTS FACTOR	FL1, LINE 43 *	0.0160	0.0160
6	GROSS RECEIPTS TAX:			
A	New Connect (N-T-C)	L4A + L5		
D	Disconnect (D-F)	L4D + L5		
7	PRESENT WORTH FACTOR	FL2, LINE 48	0.6520	0.6520
8	TOTAL COST PER LINE => INSTALLATION/MAINTENANCE CENTER FORCES			
A	New Connect (N-T-C)	L4A + L6A		
D	Disconnect (D-F)	L4D + L6D + L7		

NOTE: * = State/region specific data

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 26
WSLOC=A1501

WORK GROUP: INSTALLATION/MAINTENANCE CENTER FORCES (MULTI-LINE BUSINESS)

LINE ----	ITEM ----	SOURCE / FORMULA -----	LINE CATEGORY		
			2 - 6 -----	7 - 30 -----	31 - XXX -----
1	# Of Lines In Order Category	FL2, LINES 58, 59, 60 *	2.74	11.34	55.99
NICB:					
2	Receive, analyze, and log exception service order				
A	New Connect (N-T-C)	COLCDS 6, L44D/L1 + COLCDS 6, L44C			
D	Disconnect (D-F)	COLCDS 6, L44L/L1 + COLCDS 6, L44K			
3	Cost=> receive, analyze, and log exception service order				
A	New Connect (N-T-C)	L2A * L14			
D	Disconnect (D-F)	L2D * L15			
4	Determine if service order requires pre-survey				
A	New Connect (N-T-C)	COLCDS 6, L45D/L1 + COLCDS 6, L45C			
D	Disconnect (D-F)	COLCDS 6, L45L/L1 + COLCDS 6, L45K			
5	Cost=> determine if service order requires pre-survey				
A	New Connect (N-T-C)	L4A * L14			
D	Disconnect (D-F)	L3D * L15			
6	Prepare service order for routing to field forces (manual or mechanical)				
A	New Connect (N-T-C)	COLCDS 7, L46D/L1 + COLCDS 7, L46C			
D	Disconnect (D-F)	COLCDS 7, L46L/L1 + COLCDS 7, L46K			
7	Cost=> prepare service order for routing to field forces				
A	New Connect (N-T-C)	L6A * L14			
D	Disconnect (D-F)	L6D * L15			
8	Dispatch service order for technician				
A	New Connect (N-T-C)	COLCDS 7, L47D/L1 + COLCDS 7, L47C			
D	Disconnect (D-F)	COLCDS 7, L47L/L1 + COLCDS 7, L47K			

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 27
WSLOC=A1561

WORK GROUP: INSTALLATION/MAINTENANCE CENTER FORCES (MULTI-LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - XXX
9	Cost=> dispatch service order for technician				
A	New Connect (N-T-C)	L8A * L14			
D	Disconnect (D-F)	L8D * L15			
10	Technician to close out completed service order on due date				
A	New Connect (N-T-C)	COLCDS 8, L48D/L1 + COLCDS 8, L48C			
D	Disconnect (D-F)	COLCDS 8, L48L/L1 + COLCDS 8, L48K			
11	Cost=> Technician to close out completed service order				
A	New Connect (N-T-C)	L10A * L14			
D	Disconnect (D-F)	L10D * L15			
12	Order completed in Service Order Processor (SOP)				
A	New Connect (N-T-C)	COLCDS 8, L49D/L1 + COLCDS 8, L49C			
D	Disconnect (D-F)	COLCDS 8, L49L/L1 + COLCDS 8, L49K			
13	Cost=> Order completed in Service Order Processor				
A	New Connect (N-T-C)	L12A * L14			
D	Disconnect (D-F)	L12D * L15			
14	Labor rate (1989)-- Network Services Clerical	FL1, LINE 6 *	\$29.68	\$29.68	\$29.68
15	Inflated labor rate (1993)-- Network Services Clerical	FL1, LINE 10 *	\$34.39	\$34.39	\$34.39
16	Total cost => Installation/Maintenance Center				
A	New Connect (N-T-C)	L3A+5A+7A+9A+11A+13A			
D	Disconnect (D-F)	L3D+5D+7D+9D+11D+13D			

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 28
WSLOC=A1621

WORK GROUP: INSTALLATION/MAINTENANCE CENTER FORCES (MULTI-LINE BUSINESS)

LINE	ITEM	SOURCE / FORMULA	2 - 6	LINE CATEGORY 7 - 30	31 - XXX
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17	Levelized inflation factor:				
A	New Connect (M-T-C)	FL1, LINE 38 *	1.08381	1.08381	1.08381
D	Disconnect (D-F)	FL1, LINE 41 *	1.09284	1.09284	1.09284
18	Total levelized cost => Installation/Maintenance Center				
A	New Connect (M-T-C)	L16A * L17A			
D	Disconnect (D-F)	L16D * L17D			

NOTE: * = State/region specific data

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SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 29
WSLOC=A1681

COST SUMMARY: INSTALLATION/MAINTENANCE CENTER FORCES (MULTI-LINE BUSINESS)

LINE -----	ITEM -----	SOURCE / FORMULA -----	LINE CATEGORY		
			2 - 6 -----	7 - 30 -----	31 - XXX -----
1	LEVELIZED COST:				
A	New Connect (N-T-C)	FL2B, LINE 18A	██████	██████	██████
D	Disconnect (D-F)	FL2B, LINE 18D	██████	██████	██████
2	COMPUTER COST PER LINE	FL2, LINE 57 / FL26, LINE 1 *	\$0.00	\$0.00	\$0.00
3	% OF ORDERS REQUIRING X-CONNECT FOR DISCONNECT	FL2, LINE 6B *	0.05	0.05	0.05
4	ADJUSTED LEVELIZED COST:				
A	New Connect (N-T-C)	L1A + L2	██████	██████	██████
D	Disconnect (D-F)	L1D + L2 * L3	██████	██████	██████
5	GROSS RECEIPTS FACTOR	FL1, LINE 43 *	0.0160	0.0160	0.0160
6	GROSS RECEIPTS TAX:				
A	New Connect (N-T-C)	L4A * L5	██████	██████	██████
D	Disconnect (D-F)	L4D * L5	██████	██████	██████
7	PRESENT WORTH FACTOR	AL2, LINE 48	0.6520	0.6520	0.6520
8	TOTAL COST PER LINE => INSTALLATION/MAINTENANCE CENTER FORCES				
A	New Connect (N-T-C)	L4A + L6A	██████	██████	██████
D	Disconnect (D-F)	L4D + L6D * L7	██████	██████	██████

NOTE: * = State/region specific data

NOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE THE BELLSOUTH COMPANIES EXCEPT UNDER WRITTEN AGREEMENT.

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDAFL 30
WSLOC=A1741SUMMARY OF COST (RESIDENCE & SINGLE LINE BUSINESS)
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LINE	WORK GROUP	SOURCE / FORMULA	RESIDENCE	SINGLE LINE BUSINESS
1	OUTSIDE PLANT FORCES:			
A	New Connect (N-T-C)	FL6, LINE 8A		
D	Disconnect (D-F)	FL6, LINE 8D		
2	CENTRAL OFFICE FORCES:			
A	New Connect (N-T-C)	FL13, LINE 8A		
D	Disconnect (D-F)	FL13, LINE 8D		
3	ASSIGNMENT FORCES:			
A	New Connect (N-T-C)	FL19, LINE 9A		
D	Disconnect (D-F)	FL19, LINE 9D		
4	INSTALLATION/MAINTENANCE CENTER FORCES:			
A	New Connect (N-T-C)	FL25, LINE 8A		
D	Disconnect (D-F)	FL25, LINE 8D		
5	SERVICE ORDER DISCONNECT	FLSVCOR09, LINE 10		
6	MISCELLANEOUS WORK CHARGE:			
A	Central Office Work	L2A + L3A		
B	Exchange Access Line Work	L1A + L4A		

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 31
WSLDC=A1801

SUMMARY OF COST (MULTI LINE BUSINESS)

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LINE	WORK GROUP	SOURCE / FORMULA	LINE CATEGORY		
			2 - 6	7 - 30	31 - YX
1	OUTSIDE PLANT FORCES:				
A	New Connect (N-T-C)	FL9, LINE 8A	█	█	█
D	Disconnect (D-F)	FL9, LINE 8D	█	█	█
2	CENTRAL OFFICE FORCES:				
A	New Connect (N-T-C)	FL17, LINE 8A	█	█	█
D	Disconnect (D-F)	FL17, LINE 8D	█	█	█
3	ASSIGNMENT FORCES:				
A	New Connect (N-T-C)	FL21, LINE 9A	█	█	█
D	Disconnect (D-F)	FL21, LINE 9D	█	█	█
4	INSTALLATION/MAINTENANCE CENTER FORCES:				
A	New Connect (N-T-C)	FL29, LINE 8A	█	█	█
D	Disconnect (D-F)	FL29, LINE 8D	█	█	█
5	SERVICE ORDER DISCONNECT	FLSVCORD9, LINE 2D/FL26, LINE 1	█	█	█
6	MISCELLANEOUS WORK CHARGE:				
A	Central Office Work	L2A + L3A	█	█	█
B	Exchange Access Line Work	L1A + L4A	█	█	█

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 32
WSLOC=A1861

SUMMARY OF COST (RESIDENCE & SINGLE LINE BUSINESS & MULTI-LINE BUSINESS)

LINE	WORK GROUP	SOURCE / FORMULA	AMOUNT
1	RESIDENCE		
A	CENTRAL OFFICE LINE CONNECTION	FL30, LINE 2A+2D+3A+3D+5	
B	EXCHANGE ACCESS WORK CHARGE	FL30, LINE 1A+1D+4A+4D	

2	BUSINESS COST PER LINE		
A	SINGLE LINE BUSINESS ORDERS		
	CENTRAL OFFICE LINE CONNECTION	FL30, LINE 2A+2D+3A+3D+5	
	EXCHANGE ACCESS WORK CHARGE	FL30, LINE 1A+1D+4A+4D	
B	2 - 6 LINE BUSINESS ORDERS		
	CENTRAL OFFICE LINE CONNECTION	FL31, LINE 2A+2D+3A+3D+5	
	EXCHANGE ACCESS WORK CHARGE	FL31, LINE 1A+1D+4A+4D	
C	7 - 30 LINE BUSINESS ORDERS		
	CENTRAL OFFICE LINE CONNECTION	FL31, LINE 2A+2D+3A+3D+5	
	EXCHANGE ACCESS WORK CHARGE	FL31, LINE 1A+1D+4A+4D	
D	31 -XXX LINE BUSINESS ORDERS		
	CENTRAL OFFICE LINE CONNECTION	FL31, LINE 2A+2D+3A+3D+5	
	EXCHANGE ACCESS WORK CHARGE	FL31, LINE 1A+1D+4A+4D	

SERVICE CONNECTION (EXCLUDING "C" WORK)
STATE: FLORIDA

FL 33
WSLOC=A1921

SUMMARY OF COST (RESIDENCE & ALL BUSINESS WEIGHTED)

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LINE	WORK GROUP	SOURCE / FORMULA	AMOUNT
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1	RESIDENCE		
A	CENTRAL OFFICE LINE CONNECTION	FL32, LINE 1A	
B	EXCHANGE ACCESS WORK CHARGE	FL32, LINE 1B	
2	SINGLE LINE BUSINESS ORDERS		
A	CENTRAL OFFICE LINE CONNECTION	FL32, LINE 2A	
B	EXCHANGE ACCESS WORK CHARGE	FL32, LINE 2A	
2	WEIGHTINGS FOR BUSINESS ORDERS		2+ ==
A	2 - 6 LINE BUSINESS ORDERS	FL2, LINE 62	0.8949
B	7 - 30 LINE BUSINESS ORDERS	FL2, LINE 63	0.0997
C	31 -XX LINE BUSINESS ORDERS	FL2, LINE 64	0.0053
3	WEIGHTED BUSINESS COST PER LINE		
A	2 - 6 LINE BUSINESS ORDERS		
	CENTRAL OFFICE LINE CONNECTION	FL32, LINE 2B + 2A	
	EXCHANGE ACCESS WORK CHARGE	FL32, LINE 2B + 2A	
B	7 - 30 LINE BUSINESS ORDERS		
	CENTRAL OFFICE LINE CONNECTION	FL32, LINE 2C + 2B	
	EXCHANGE ACCESS WORK CHARGE	FL32, LINE 2C + 2B	
C	31 -XX LINE BUSINESS ORDERS		
	CENTRAL OFFICE LINE CONNECTION	FL32, LINE 2D + 2C	
	EXCHANGE ACCESS WORK CHARGE	FL32, LINE 2D + 2C	
4	WEIGHTED COST PER LINE - 2+ LINES		
A	CENTRAL OFFICE LINE CONNECTION	LINE 3A+3B+3C	
B	EXCHANGE ACCESS WORK CHARGE	LINE 3A+3B+3C	