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## STATE OF FLORIDA PUBLIC SERVICE COMMISSION DIVISION OF CONSUMER AFFAIRS

IN RE:

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CAPITAL SERVICES OF SOUTH FLORIDA, INC.

vs.

DOCKET NO. 98-0520-TP

INTERMEDIA COMMUNICATIONS, INC.

#### AMENDED COMPLAINT

CAPITAL SERVICES OF SOUTH FLORIDA, INC. makes this complaint against INTERMEDIA COMMUNICATIONS, INC. pursuant to Rule 25-22.032, Florida Administrative Code.

#### COMMISSION DOCKET NUMBER

1. Docket number 98-0520-TP has been assigned to this

complaint.

#### THE COMPLAINANT

AFA	2. The complainant is CAPITAL SERVICES OF SOUTH FLORIDA,
APP	
CAF	INC. (hereafter referred to as "Capital Services"). Its address
СМО	is 8200 N.W. 27th Street, Suite 108, Miami, Florida 33122.
CTR	
EAG	However, pleadings, orders, and documents in connection with this
LEG	
LIN	Kutter, Haigler, Alderman, Bryant and Yon, P.A., 106 East College
OPO	
RC	Avenue, Tallahassee, Florida, 32301 (fax (850) 222-0103), to the
SE	attention of the undersigned.
WA	

OTH -RECEIVED & FILED RECORDS

DOCUMENT NUMBER-DATE

#### PERSON AGAINST WHOM COMPLAINT IS LODGED

3. The person complained against is INTERMEDIA COMMUNICATIONS, INC., (hereafter referred to as "Intermedia"). Its address is 3625 Queen Palm Drive, Tampa, Florida 33619 (fax (813) 744-2469).

#### NATURE OF THE COMPLAINT

4. Intermedia is a regulated telephone carrier within the jurisdiction of the Florida Public Service Commission.

5. On or about November 12, 1997, Intermedia entered into a contract with Capital Services to provide Capital Services with long distance telecommunications services. A true copy of the contract is attached as Exhibit 1.

6. At various times in 1997 and 1998, Intermedia entered into twenty-four separate but similar contracts with Capital Services to provide Capital Services with local area telecommunications services.

7. Since inception of the contract, Intermedia has repeatedly failed:

(a) To properly credit Capital Services' account with amounts which Capital Services has paid for telecommunications services provided by Intermedia;

(b) To bill Capital Services correctly; that is, to bill only for services actually provided to Capital Services; and

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(c) To provide reasonable connectivity and other services under the contract;

all in violation of § 364.03, Florida Statutes.

8. On or about April 3, 1998, in violation of Rule 25-4.113 (f),(g), and Rule 25-24.490, Florida Administrative Code, Intermedia threatened to suspend or discontinue service to Capital Services if Capital Services did not deliver the sum of \$1,044,104.31 to Intermedia on or before 10:00 a.m. on April 9, 1998. A true copy of that communication is attached as Exhibit 3. Intermedia further in fact suspended service to Capital Services on April 9, 1998, in violation of said rules.

9. Capital Services disputes the amount demanded by Intermedia, and advised Intermedia of the dispute (a dispute which exists because of Intermedia's grossly erroneous billing procedures) before Intermedia threatened to and in fact did interrupt service to Capital Services.

10. On information and belief, Intermedia disputes the matters stated in paragraph 6, above, and the allegations of paragraph 7, above, to the extent that paragraph 7 alleges a violation of the rules there cited.

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WHEREFORE, Capital Services asks that the Commission take cognizance of this complaint, determine a reasonable estimate of amounts owed pending resolution of the dispute, determine the correct amount of the disputed billings, compel Intermedia to accept as payment in full the amount so ascertained by the Commission regarding the disputed billings, fine or otherwise discipline Intermedia for its violation of the foregoing rules and statutes, prevent Intermedia from continuing to interrupt service to Capital Services on account of the disputed billings during the pendency of this complaint as required by Rule 25-22.032 (10), Florida Administrative Code, and grant such other relief as may be within the commission's powers.

Dated April 15, 1998.

DANIEL C. BROWN Florida Bar No.: 191049 BILL L. BRYANT, JR. Florida Bar No.: 179270 KATZ, KUTTER, HAIGLER, ALDERMAN, BRYANT & YON, P.A. Highpoint Center, Suite 1200 106 East College Avenue Tallahassee, Florida 32301 (850) 224-9634 (850) 222-0103 (fax)

ATTORNEYS FOR CAPITAL SERVICES OF SOUTH FLORIDA, INC.

#### CERTIFICATE OF SERVICE

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# **CARRIER SERVICES AGREEMENT**

This CARRIER SERVICES AGREEMENT, ("Agreement") is made this 12th day of November, 1997 (Effective Date") between INTERMEDIA COMMUNICATIONS INC., ("ICI"), and Capital Services of South Florida Inc., a Florida based corporation ("CUSTOMER").

## RECITALS

- 1. ICI is in the business of providing long distance voice, data and related telecommunications services ("Service" or "the Service");
- 2. CUSTOMER desires to designate ICI as its carrier of choice to provide telecommunications services to CUSTOMER for resale by CUSTOMER to end USCIS;
- 3. ICI is willing to act as the carrier of choice for CUSTOMER for this purpose, and CUSTOMER shall from time to time order Service from ICI in accordance with the provisions hereof.

#### AGREEMENT

In consideration of the mutual promises, representations, covenants and conditions in this Agreement, the parties, intending to be legally bound by the terms of this Agreement, agree as follows:

EXHIBIT \_\_\_\_

1 CONFIDENTIAL AND PROPRIETARY between Capital Services of South Florida Inc. and Intermedia Communications Inc.

#### **ARTICLE I - EFFECTIVE DATE - MINIMUM SERVICE TERM**

- 1.1 <u>Effective Date</u> This Agreement is effective between the parties as of the date first written above.
- 1.2 <u>Start of Service</u> ICI's obligation to provide and CUSTOMER's obligation to accept and pay for Service pursuant to this Agreement shall commence on the date specified in the Service Schedulc in *Exhibit A* hereto ("Start of Service Date").
- 1.3 <u>Minimum Service Term</u> The parties' obligations hereunder with respect to Service shall commence with the Start of Service Date and terminate upon the completion of the Commitment Period as set forth in the Service Schedule ("Minimum Service Term"). Upon the expiration of the Minimum Service Term, Service shall continue to be provided on a month-to-month basis subject to termination as provided herein. CUSTOMER shall be liable to pay ICI for all charges associated with Service during the Minimum Service Term and any month-to-month continuation thereof as well as any charges for its Minimum Discount Commitment (as defined below and on the Service Schedule).
- 1.4 <u>Minimum Discount Commitment</u> For each month during the Minimum Service Term and any extension or continuation thereof, CUSTOMER shall obtain Monthly Revenue of at least the amount set forth in the Service Schedule (the "Minimum Discount Commitment").
- 1.5 <u>Rate Schedule/Competitive Pricing</u> ICI will charge CUSTOMER for Service at the rates set forth in the Rate Schedule attached hereto as *Exhibit B*. For all periods in which CUSTOMER meets its obligations ICI warrants that the rates shall be at least as favorable as those which CUSTOMER can obtain from any

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other service provider for substantially similar services in substantially similar volumes in substantially similar geographical areas (hereafter "Substantially Similar Services"). At any time after the Minimum Service Term, in the event that CUSTOMER obtains one or more commitments from another provider or providers to furnish Substantially Similar Services at rates below those in Exhibit B, CUSTOMER shall give written notice thereof to ICI, which notice shall include the name(s) of such other provider(s) and the terms and prices of such commitment(s), and shall provide ICI with the opportunity to verify the validity of such commitment(s). ICI shall thereafter have the right (but not the obligation) to modify the applicable rates in Exhibit B to meet or beat those of any such commitment. If ICI does not exercise such right, or waives it, within thirty (30) days after its verification, then CUSTOMER shall have the right to terminate all or any portion of this Agreement effective immediately upon the expiration of the notice period or any extension thereof. If ICI elects to exercise its right the applicable rates in *Exhibit B* will be modified to conform to the most favorable committed rates effective no later than thirty (30) days after receipt of the notice from the CUSTOMER.

ARTICLE II - SERVICE SCHEDULE AND EXHIBITS - Service or the Service as used in this Agreement is described in *Exhibit B* attached hereto and made a part hereof. The Service Schedule in *Exhibit A* shall be executed by the parties and shall become a part of this Agreement. In the event of any conflict or inconsistency between the terms of the Service Schedule (*Exhibit A*) or *Exhibit B* and those of this Agreement, the terms of the Service Schedule or *Exhibit B* shall govern.

#### ARTICLE III - TECHNICAL REQUIREMENTS: TAXES; SERVICE BILLINGS

- 3.1 Licenses CUSTOMER is solely responsible for obtaining all licenses and approvals from any regulatory authoritics for its operation as a reseller of services to its customers. CUSTOMER shall indemnify and hold ICI harmless from all costs and damages, including without limitation, reasonable attorney's fees, arising out of or resulting from CUSTOMER's failure to comply with any regulatory or governmental approvals or license requirements. ICI may terminate this Agreement immediately at any time if CUSTOMER fails to comply with these requirements. Notwithstanding the foregoing, any such termination pursuant to this Article shall not relieve CUSTOMER of any of its obligations to pay for its Minimum Discount Commitment over the Minimum Service Term.
- 3.2 <u>Tax Exemption</u> CUSTOMER will provide ICI with a valid tax exemption certificate which exempts CUSTOMER, under applicable law, from taxes that would otherwise be paid by CUSTOMER. ICI will invoice CUSTOMER for taxes that are not covered by any tax exemption certificate filed with ICI.
- 3.3 <u>Billing</u> CUSTOMER will comply with all ICI billing practices. CUSTOMER is solely responsible for billing and collection of all accounts, customers or endusers to whom CUSTOMER provides services.
- 3.4 <u>Expedite Charges</u> Should CUSTOMER request expeditious Service and/or changes to orders and ICI agrees to such request, ICI may charge CUSTOMER for any costs incurred by ICI on CUSTOMER's behalf. ICI may further condition its consent to such request upon CUSTOMER's payment of additional charges to ICI for providing such services.



3.5 Fraudulent Calls - CUSTOMER shall indemnify and hold ICI harmless from all costs, expense, claims, or actions arising out of or resulting from fraudulent calls of any nature which may comprise a portion of the Service provided that the party claiming the call(s) in question to be fraudulent is (or had been at the time of the call) the CUSTOMER or any End-User (as defined in 4.1 below).

#### **ARTICLE IV - OTHER CUSTOMER OBLIGATIONS**

- 4.1 <u>Use of Service</u> CUSTOMER will use the Service only for lawful purposes, including but not limited to, resale of the Service or any components thereof. In the event of any such resale, CUSTOMER (including its sales agents and representatives) will do so only under its own name or tradename, using its own logos or marks. Purchasers of the Service upon resale by CUSTOMER are referred to throughout this Agreement as "End-User(s)".
- 4.2 <u>PIC Codes</u> CUSTOMER shall produce for ICI's inspection, at CUSTOMER's expense, any Primary Interexchange Carrier ("PIC") Authorization within thirty-six (36) hours after ICI's oral or written request, or within any shorter period required by any regulatory agency or local exchange carrier ("LEC"). If CUSTOMER fails to comply with this subparagraph, then ICI may suspend Service as provided in this Agreement.
- 4.3 <u>PIC Fees</u> CUSTOMER shall reimburse ICI for any charge assessed by a LEC for processing a PIC request initiated by CUSTOMER and will pay ICI a PIC Assessment Fee equal to the charge.
- 4.4 <u>End-User Responsibility</u> CUSTOMER shall be solely responsible for End-User solicitation, service, requests, creditworthiness, customer service, billing and

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collection, and shall indemnify and hold ICI harmless from all costs (including attorney's fees) arising out of or resulting from these responsibilities.

- 4.5 <u>ANI Numbers</u> CUSTOMER shall be liable for usage generated by each End-User ANI identification number activated by ICI until such ANI is resubscribed to another IXC. CUSTOMER may request ICI to block network extension service to an ANI upon the End-User's failure to pay CUSTOMER, subject to CUSTOMER's prior certification to ICI that it has given the End-User any notice required by law. CUSTOMER shall reimburse ICI for expenses incurred to block an ANI.
- 4.6 <u>End-User Collections</u> CUSTOMER shall be solely liable, and acknowledges that ICI accepts no responsibility for, amounts it cannot collect from End-Users, including billing adjustments it grants End-Users, whether for adjustments for fraudulent charges, directory assistance or any other form of credit.

#### **ARTICLE V - CHARGES AND PAYMENTS TERMS**

5.1 <u>Taxes</u> - CUSTOMER agrees that all charges stated in the Service Schedule are computed by ICI exclusive of any applicable use, excise, gross receipt, sales and privileges taxes, duties, fees or other taxes or similar governmental charges (other than general income or property tax), whether charged to or against ICI or CUSTOMER arising from the Service ("Additional Charges"). Unless and until supported by a Tax Exemption Certificate as required by Paragraph 3.2 above, all Additional Charges shall be billed to CUSTOMER by ICI and shall be paid by CUSTOMER pursuant to this Article in addition to all other charges provided for herein.



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- 5.2 <u>Billing Disputes</u> Any billing discrepancies shall be presented to ICI in reasonable detail, in writing, within thirty (30) days of the date of invoice in question. ICI shall not be obligated to consider any CUSTOMER notice of billing discrepancies which are received by ICI more than thirty (30) days following the date of the invoice. CUSTOMER acknowledges that it has no right of setoff or deduction of any kind for billing discrepancies unless agreed by ICI. For purposes of compliance by CUSTOMER with Sections 5.3 and 5.6 hereof, disputed amounts shall NOT be excluded from the total amount due hereunder.
- 5.3 <u>Security Deposits</u> ICI may withhold the provision of Service until CUSTOMER provides ICI with a cash deposit or an irrevocable standby letter of credit, a corporate or personal guarantee, or other appropriate security in form and content acceptable to ICI, in the amount indicated on *Exhibit A*. As usage increases, ICI may, at its sole discretion, require CUSTOMER to increase the security in an amount sufficient to cover such additional amounts as ICI deems necessary. In the event a Security Deposit is required CUSTOMER grants ICI the right at any time to deduct any amounts due ICI from CUSTOMER from such Security Deposit.
- 5.4 <u>Charges and Payment Terms</u> ICI billing for Service shall be made on a <u>monthly basis</u> (or such other basis as may be mutually agreed to by the parties) commencing with the Effective Date hereof. Service shall be billed at the rates set forth in *Exhibit B* hereto. CUSTOMER will pay each ICI invoice for Service in full, without deduction or offset of any kind, within fifteen (15) calendar days after the invoice date ("Due Date"). <u>All payments due hereunder shall be made in US dollars to an account specified by ICI</u>. If payment is not received by ICI on or before the Due Date, CUSTOMER shall also pay a late fee in the amount of one and one-half percent (1 1/2%) of the unpaid balance of each invoice per month or the maximum lawful rate under applicable law, whichever is less.

- 5.5 Suspension of Services - In the event payment in full is not received from CUSTOMER by the Due Date, or, in the event the Credit Limit in Section 5.6 is exceeded and additional payments or deposits as required in the Service Schedule are not made, ICI shall also have the right, after giving five (5) days notice, to suspend all or any portion of the Service to CUSTOMER until such time as CUSTOMER has paid in full all charges then due, including any late fees. Following such payment, ICI shall reinstate Service to CUSTOMER, provided that CUSTOMER furnishes to ICI satisfactory assurance, acceptable to ICI in its sole discretion, of CUSTOMER's ability to pay for Scrvice, including any advance payment for the cost of rcinstating Service. If CUSTOMER fails to make such payment by a date determined by ICI, CUSTOMER will at ICI's discretion, be deemed to have canceled the Service or suspended the effective date of such reinstitution of Service. Notwithstanding the foregoing, such cancellation or suspension shall not in any way relieve CUSTOMER from its obligations to pay for any unexpired portion of the CUSTOMER's Minimum Discount Commitment over the Minimum Service Term or any extension thereof.
- 5.6 <u>Credit</u> At all times during the term of this Agreement, CUSTOMER shall comply with all ICI credit limits, approval procedures and policies. A limit on usage by CUSTOMER without a security deposit is established in the Service Schedule. ICI reserves the right to withhold initiation, implementation or further provision of Service under this Agreement pending compliance by CUSTOMER with any such credit limit and other credit policies and approval procedures.



CUSTOMER hereby grants ICl a first licn on the Collateral as well as the right to collect the revenues from any call records processed by CUSTOMER through the use of ICl's Service, deduct amounts due to ICl and remit the remaining balance, if any, to CUSTOMER. CUSTOMER agrees to execute all necessary security documents required to perfect ICl's security interest in the Collateral, including, but not limited to, UCC filing forms, and CUSTOMER agrees to subordinate any other existing liens on the Collateral to ICl's lien on same.

ARTICLE VI - WARRANTY - EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, ICI MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE BY CUSTOMER OR ANY END-USER.

#### **ARTICLE VII - HOLD HARMLESS AND INDEMNITY**

- 7.1 <u>Consequential Damages</u> In no event will either party hereto be liable to the other party for any indirect, special, incidental, or consequential losses or damages, including without limitation, loss of revenue, loss of customers, loss of goodwill, or loss of profits arising in any manner from this Agreement and the performance or nonperformance of obligations hereunder.
- 7.2 <u>Third Parties/Breach</u> In the event parties other than CUSTOMER (including but not limited to End-Users), shall have use of the Service through CUSTOMER, then CUSTOMER agrees to forever indemnify and hold ICI and any third party provider or operator of facilities used in the provision of Service harmless from

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and against any and all claims, demands, suits, actions, losses, damages, assessments or payment, which those parties may assert arising out of or relating to the Service, as well as any damages arising as a result of breach by CUSTOMER of any of its obligations or representations to ICI under this Agreement.

#### **ARTICLE VIII - DEFAULT; CONTINUED RELATIONSHIP; TERMINATION**

- 8.1 <u>Default</u> This Agreement and relationship of the parties may be terminated by the non-defaulting party in accordance with applicable provisions hereof and/or the occurrence of any of the following events (collectively, a "Default"):
  - A. A party may terminate this Agreement upon the other party's failure to cure any of the following within thirty (30) days following written notice thereof: (a) the (i) insolvency, corporate reorganization, arrangement with creditors, receivership or dissolution of the other party, or (ii) institution of bankruptcy proceedings by or against the other party; (b) assignment or attempted assignment of the Agreement or any interest therein, except as permitted by Article XVI hereof; (c) change in control of CUSTOMER without ICI's prior written consent, which consent shall not be unreasonably withhold; (d) a final order by a government entity with appropriate jurisdiction that a Service or the relationship hereunder is contrary to law or regulation; or (c) breach of any other provision in this Agreement not otherwise referred to in this Article VIII.
  - B. ICI may terminate this Agreement in the event CUSTOMER fails to make any payment when due or fails to furnish security as may be required pursuant to Section 5.3 or 5.6 hereof, or in the Service Schedule, and fails

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to cure the default within ten (10) days after receipt of notice of such default.

8.2 <u>Survival</u> - Notwithstanding the foregoing, any termination pursuant to this Article VIII by ICl shall not, in any way, relieve CUSTOMER of its obligations to pay for any unexpired portion of the Minimum Service Term.

#### **ARTICLE IX - LIMITATION OF LIABILITY**

- 9.1 Limited Liability ICI shall provide the Services in accordance with the terms and conditions of this Agreement and the conditions of service set forth in its applicable Federal and State tariffs, which are incorporated in this Agreement by this reference ("The Tariffs"). Provisions relating to the limitation of ICI liabilities are set forth in The Tariffs. IN ADDITION TO THE DISCLAIMER OF WARRANTIES IN ARTICLE VI AND THE LIABILITY LIMITATIONS PROVIDED IN THE TARIFFS, CUSTOMER AGREES THAT ICI SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR REVENUES, CREDITS. THE MAXIMUM LIABILITY OF ICI FOR ALL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR BREACH OF THIS AGREEMENT, SHALL BE LIMITED TO THE SUM OF \$10,000.
- ARTICLE X FORCE MAJEURE If ICI's performance of this Agreement or any of its obligations hereunder is prevented, restricted or interfered with by any cause beyond its control including, but not limited to, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, or any law, order, regulation, direction, action or request of the United States government or any

state or local governments or of any department, agency, commission, court, burcau, corporation or other instrumentality of any one or more of said governments or government agencies, or of any civil or military authority, or by national emergency, insurrection, riot, war, strike, lockout or work stoppage or other labor difficulties, supplier failure, shortage, breach or delay, then ICI shall be excused from such performance on a day-to-day basis to the extent of such restriction or interference.

ARTICLE XI - NOTICES - Any notices to be given hereunder by either party to the other may be effected by either personal delivery in writing or by mail, registered or certified, postage prepaid, with returned receipt requested. Mailed notices shall be addressed to the respective addresses shown below. Either party may change its address for notice by giving written notice in accordance with terms of this Agreement.

If to CUSTOMER:

If to ICI:

Capital Services Of South Florida Inc. Intermedia Communications Inc.8200 NW 27th St Suite 1083625 Queen Palm DriveMiami, FL 33122Tampa, FL 33619Attn: DVP Carrier Services

Billing address if different:

ARTICLE XII - NO WAIVER - No term or provision of this Agreement shall be deemed waived and no breach or default shall be deemed excused unless such



waiver or consent shall be in writing and signed by the party claimed to have waived or consented. No consent by any party to, or waiver of, a breach or default by the other, whether express or implied, shall constitute a consent to, waiver of, or excuse for any different or subsequent breach or default.

ARTICLE XIII - HEADINGS - The headings of the Articles of this Agreement are inserted solely for convenience and do not form a part of or affect the meaning hereof.

#### ARTICLE XIV - CONFIDENTIALITY/NON-CIRCUMVENTION

- 14.1 <u>Confidential Information</u> The parties understand and agree that the terms and conditions of this Agreement, all documents referenced (including any Service Schedule(s) now or hereafter executed) herein, communications between the parties regarding this Agreement or the Service to be provided or actually provided hereunder (including price quotes and rates charged to CUSTOMER for any Service proposed to be provided or actually provided hereunder) as well as such information relevant to any other agreement between the parties (collectively "Confidential Information") are confidential as between CUSTOMER and ICI.
- 14.2 Limited Disclosure Neither party shall disclose Confidential Information to any third party unless subject to discovery or disclosure pursuant to legal process as provided below or to any other party other than the directors, officers, and employees of the recipient or its agents or representatives who have specifically agreed in writing to nondisclosure of the terms and conditions hereof. Any disclosure hereof required by legal process shall only be made after providing the nondisclosing party with notice thereof in order to permit the nondisclosing party to seek an appropriate protective order or exemption. It is acknowledged by the parties hereto that violation by a party or its agents of the foregoing provisions



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shall entitle the nondisclosing party at its option to obtain injunctive relief without a showing of irreparable harm or injury and without bond.

- 14.3 <u>Survival of Confidentiality</u> The provisions of this Article XIV will be effective as of the date of this Agreement and remain in full force and effect for a period which will be the longer of (i) one (1) year following the date of this Agreement or (ii) one (1) year from the termination of all Service hereunder.
- 14.4 <u>Public Domain Exception</u> The obligations of confidentiality set forth above shall not apply, or shall terminate, with respect to any particular portion of Confidential Information which:
  - A. Is known to the receiving party at the time of disclosure;
  - B. Becomes publicly known or available other than as a result of a disclosure in violation of this Agreement;
  - C. Is rightfully received from a third party without restriction; or
  - D. Is independently developed.
- 14.5 <u>Non-Circumvention</u>. The parties agree that for the period of this Agreement and twelve (12) months after its termination, neither shall engage in any business activity which could reasonably be considered to be in competition with that of the other, and that neither will solicit or attempt to solicit any business or accounts of any customers of the other.

ARTICLE XV - GOVERNING LAW - This Agreement shall be construed under the laws of the State of Florida without regard to choice of law principles.

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ARTICLE XVI - ASSIGNMENT - ICI may assign the whole or any part of this Agreement at any time upon five (5) days written notice to CUSTOMER. This Agreement may not be assigned by CUSTOMER without the prior written consent of ICI. All terms and conditions hereof shall be binding upon and inure to the benefit of and be enforceable by any assignee.

ARTICLE XVII - COUNTERPARTS - This Agreement may be executed in more than one counterpart, each of which shall be deemed to be an original, but all of which together shall constitute a single Agreement.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date first written above.

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Title

Intermedia Communications Inc.

(Signature)

Kenneth R. Rowan

(Print Name)

Vice Prenie Title:

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15 CONFIDENTIAL AND PROPRIETARY between Capital Services of South Plorida Inc. and Intermedia Communications Inc.

## EXHIBIT A

#### SERVICE SCHEDULE

In addition to all other obligations in the Agreement, the parties agree that the following conditions and discounts shall apply:

- 1. Start of Service Date The Start of Service Date shall be: 11/12/97
- 2. <u>Customer's Minimum Discount Commitment</u> Commencing on the Start of Service Date, and continuing through the period ending on 11/12/98 ("Commitment Period"), CUSTOMER shall obtain Monthly Revenue (as defined below) of at least the following per month : \$50,000 ("Minimum Discount Commitment"). "Monthly Revenue" shall mean gross monthly billings less applicable taxes and other fees attributable to the provision of Service.
- 3. <u>Deficiency Charge</u> In the event CUSTOMER does not maintain the Minimum Discount Commitment for the months indicated, then for those month(s), and in addition to payment in full for actual Monthly Revenue generated, CUSTOMER will pay ICI the difference between the Minimum Commitment and such actual Monthly Revenue (the "Deficiency Charge"). The Deficiency Charge will be due at the same time as payment is due for Service provided to CUSTOMER.
- 4. <u>Cancellation Charge</u> At any time during the Commitment Period, CUSTOMER may cancel this Service Schedule if CUSTOMER provides written notification thereof to ICI not less than thirty (30) days prior to the effective date of cancellation. In such event, CUSTOMER shall immediately pay to ICI all charges for Service provided through the effective date of such cancellation plus (a) a cancellation charge equal to fifty percent (50%) of the Minimum Discount

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Commitment that would become due for the unexpired portion of the Commitment Period, and (b) any disconnection, early cancellation or termination charges reasonably incurred by ICI on CUSTOMER's behalf (the "Cancellation Charges").

- 5. <u>Liquidated Damages</u> It is agreed that damages to ICI in the event CUSTOMER cancels Service or fails to meet the Minimum Discount Commitment shall be difficult or impossible to ascertain. The provision for Cancellation Charge(s) and Deficiency Charge is intended, therefore, to establish liquidated damages in the event of a cancellation or failure by CUSTOMER to meet the Minimum Discount Commitment and is not intended as a penalty.
- 6. <u>Cancellation Without Charge</u> Notwithstanding anything in Section 4 above, CUSTOMER may cancel this Service Schedule without incurring any Cancellation Charge(s) or Deficiency Charge if ICI materially breaches the Agreement; provided, however, that CUSTOMER shall first give ICI written notice of any such default and an opportunity to cure such default within thirty (30) days after the notice before any such cancellation shall be effective.
- 7. <u>Other Charges</u> Any Deficiency Charge or Cancellation Charge(s) payable pursuant to this Service Schedule shall be in addition to all other charges payable by CUSTOMER pursuant to the Agreement.
- 8. <u>Rate Adjustment</u> CUSTOMER's charges for Service shall be as set forth in the Exhibits attached hereto. ICI reserves the right, however, to adjust charges for and/or delete ICI Service offerings to one or more specific locations, upon not less than thirty (30) days prior notice to CUSTOMER.



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- 9. Security Deposit - A Security Deposit equal to \$0 is required pursuant to Section 5.3 of the Agreement.
- 10. Credit Limit - A Credit Limit of \$50,000 is hereby established pursuant to Section 5.6 of the Agreement. If at any time CUSTOMER's account balance exceeds such limit ICI may require immediate remittance of all amounts due and owing in excess of such limit, and/or an additional Security Deposit in such amount as ICI in its reasonable discretion deems appropriate.

IN WITNESS WHEREOF, the parties have executed this Service Schedule on the day of \_\_\_\_\_, 199\_\_\_.

Intermedia Communications Inc.

By:\_

(Signature)

By:

Title:\_\_\_

(Signature)

(Print Name)

(Print Name)

Title:

18 CONFIDENTIAL AND PROPRIETARY between Capital Services of South Florida Inc. and Intermedia Communications Inc.



## EXHIBIT B

#### SERVICES

- A. For domestic termination CUSTOMER will be billed at the discounted rates noted below provided CUSTOMER meets the Minimum Discount Commitment. If the Minimum Discount Commitment is not met, a surcharge of 10% will be applied to the Discount Rates. CUSTOMER will be billed for domestic termination at <u>\$0.049</u>. If CUSTOMER fails to maintain minimum commitment, then CUSTOMER shall be billed at a rate of <u>\$0.0605</u> per minute for all minutes billed on Interstate termination.
- B. CUSTOMER Intrastate rate will be <u>\$0.0575</u> per minute. The percent of minutes terminating to LEC's is not to exceed 20% of total traffic volume. If traffic exceeds 20%, then a rate of <u>\$0.06325</u> will be applied to all Independent LEC minutes.
- C. CUSTOMER International Calls shall be billed at the <u>\$100.000,00 or more rate</u> schedule.

Services	Discount <u>Rates</u>
Domestic Interstate Termination 48 States	\$0.049
<b>Domestic Intrastate Termination Florida</b>	\$0.0575
800 Service	<b>S.060</b>

D. Customer Gateway charges shall be billed per the attached Gateway addendums.



# E. The following Supplemental Charges shall apply:

#### SUPPLEMENTARY CHARGES

Separate charging levels have been established for orders of ICI-only services and for orders involving leased services. Charges are per order unless otherwise noted.

Subsequent Order Processing- Unspecified Change* Subsequent Order Processing- Unspecified Change- Leased*	\$25 Pass thru change phis 52	a.: #
Customer Requested Expedite	\$250	
Customer Requested Expedite- Leased	Pass thru charge plus \$100, \$250 min.	2
Customer Requested Due Date Change	\$50	•
Customer Requested Duc Date Change- Leased	Pass thru charge plus \$25, \$50 min.	

ICI DUE DATE CHANGE POLICY- "No due date change accepted at or after three (3) days prior to the current due date. If a customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date wilhout exception."

Cancellation

Cancellation-Leased Services

After 3 business days from order date-\$150; Or-2 days prior to due date and after-One month full recurring charges; \$250 min.

Pass thru chargo plus: After three business days from order dato- \$100; \$250 min.; Or- 2 days prior to due date and after- One month full recurring charges: \$350 min.

ACCESS SERVICE SPECIFIC SUPPLEMENTARY CHARGES- Per Circuit:

Reengineering on order in progress- ICI DS-1/DS-0 Reengineering on order in progress- Leased DS-1/DS-0

Reengineering on order in progress- ICI DS-3/SONET Reengineering on order in progress- Lease DS-3/SONET

Demark move on existing service- DS-1/DS-0 Demark move on existing service- DS-3 \$150 Puss thru charge plus \$100, \$400 min.

\$300 Pass thru charge plus \$100, \$600 min

\$250 \$500

\*Other than specified changes designated below (Expedite, Due Date Change, Cancellation and Reengineering)

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## EXHIBIT B Addendum

## Originating Pricing Meet Point - Miami

10/20/97

initials

LATA	TANDEM	interstate	Intrastate
448	Pensacola	<b>\$0.03499</b>	\$0.03384
448	Ft. Walton Bch	\$0.03499	<b>\$0.03384</b>
448	Crestview	\$0.03826	<b>\$0.09192</b>
450	Panama City	\$0.03499	\$0.03384
450	Port St. Joe	\$0.04930	\$0.08560
450	Marianne	\$0.04930	\$0.09108
452	Jacksonville, CL	<b>\$0.03169</b>	\$0.03054
452	Jacksonville, SM	\$0.03169	\$0.03054
452	Live Oak	\$0.08489	\$0.08489
454	Gainesville	\$0.03243	\$0.03128
45 <b>4</b>	Ocala	\$0.03243	\$0.03128
456	Daytona	\$0.03118	\$0.03003
458	Orlando, Colonial	\$0.03069	\$0.02954
458	Orlando, Magnol.	<b>\$0.03069</b>	\$0.02954
458	Lake Buena Vist	\$0.08383	\$0.08944
45 <b>8</b>	Winter Park	<b>\$0.03459</b>	\$0.08086
460	West Pairn Bch	\$0.02629	\$0.02541
460	Miami	\$0.02629	<b>\$0.02541</b>
460	Ft. Lauderdale	\$0.02629	<b>\$0.02541</b>
93 <b>9</b>	Ft. Myors	\$0.03556	\$0.08182
952	Tampa	\$0.03024	\$0.06828
953	Tallahassee	\$0.03712	\$0.08339
All	Georgia	\$0.36280	\$0.36280

#### Note above Pricing require MSS product

Pricing per DS1 port	\$440.00
Initial Database setup per Switch	\$1,091.00
•••	\$341.00

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#### **EXHIBIT B** Addendum

**Termination Pricing** Meet Point -Miami

10/20/97

LATA	TANDEM	Interstate	Intrastate
448	Pensacola	<b>\$0.0353</b>	\$0.04220
448	Ft. Waiton Bch	\$0.0383	\$0.04220
<del>448</del>	Crestview	\$0.0383	\$0.09192
450	Panama Cily	<b>\$0.0355</b>	<b>\$</b> 0.04136
450	Port St. Joe	\$0.0493	\$0.08550
450	Marianna	\$0.0493	\$0.09108
452	Jacksonville, CL	\$0.0358	\$0.03845
452	Jacksonville, SM	<b>\$0.0358</b>	\$0.03845
452	Live Oak	\$0.0398	\$0.07184
454	Gainesville	\$0.0328	\$0.03916
454	Ocala	\$0.0328	\$0.03972
456	Daytona	\$0.0335	\$0.04041
458	Orlando, Colonial	\$0.0355	\$0.03985
458	Orlando, Magnol.	\$0.0355	\$0.03985
458	Lake Buena Vist	\$0.0838	\$0.08944
458	Winter Park	\$0.0355	\$0.03985
460	West Palm Bch	\$0.0348	\$0.04041
460	Miami	\$0.0348	\$0.04041
460	Ft. Lauderdale	\$0.0348	\$0.04041
939	Ft. Myers	\$0.0412	<b>\$0.09077</b>
952	Tampa	<b>\$0.0381</b>	<b>\$0.08371</b>
953	Tailahassee	\$0.0426	. <b>\$0.09032</b>
AIL	Georgia	\$0.3628	\$0.36260

# Note above Pricing require MSS product

Pricing per DS1 port	\$440.00
Initial Database setup per Switch	\$1,091.00
Subsequent Database	\$341.00

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# INTERINATIONAL RATES

Country -5160K >5168K   93 APGHANISTAN \$1.2995 \$1.2430   365 ALRANIA \$0.4945 \$0.4730   213 ALGERIA \$0.4953 \$0.4738   864 AM.SAMOA \$0.5693 \$0.5445   33 ANIXORRA((PRANCI)) \$0.2806 \$0.2684   244 ANGOLA \$0.7167 \$0.8555   808 ANGULA (BARBUDA) \$0.5693 \$0.5445   672 ANTARCTICA(CASEY) \$0.3450 \$0.3300   872 ANTARCTICA(ASEY) \$0.3450 \$0.3300   808 ANTIGUA \$0.3934 \$0.3783   64 ARGENTINA \$0.4485 \$0.4290   014 AIMENIA \$0.3450 \$0.3289   247 ASCENSION ISL \$0.3031 \$0.8897   61 AUSTRALIA \$0.2530 \$0.2420   944 AZERBAUJAN \$0.4255 \$0.4070   63 AZERBAUJAN \$0.4255 \$0.4070   964 AZERBAUJAN				
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54. ARGENTINA \$0.4485 \$0.4290   076 ARIMENIA \$0.6774 \$0.6479   267 ARUBA \$0.3439 \$0.3289   247 ASCENSION ISL \$0.9301 \$0.8897   61 AUSTRALIA \$0.1484 \$0.1419   43 AUSTRALIA \$0.2530 \$0.2420   584 AZERBALIAN \$0.4428 \$0.4235   381 AZORES \$0.4255 \$0.4070   809 BAHEADN \$0.2094 \$0.2003   978 BAHEADN \$0.7533 \$0.7205   580 BANGLADESH \$1.0235 \$0.9790   909 BARBADOS \$0.5693 \$0.6445   378 BELARUS \$0.4773 \$0.4565   32 BELORUM \$0.2128 \$0.2035   501 BELIZR \$0.7912 \$0.7588   329 BENNN \$0.8774 \$0.8479   909 BARBADOS \$0.2490 \$0.2382   501 BOLIVIM \$0.7712 <th></th> <th></th> <th></th> <th></th>				
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207 ARUBA \$0.3439 \$0.3289   247 ASCENSION ISL \$0.9301 \$0.8897   61 AUSTRALIA \$0.1484 \$0.1419   43 AUSTRALIA \$0.2530 \$0.2420   64 AUSTRALIA \$0.2530 \$0.2420   64 AUSTRALIA \$0.2530 \$0.2420   64 AUSTRIA \$0.4255 \$0.4070   694 AZERBALIAN \$0.4255 \$0.4070   809 BAHAMAS \$0.2094 \$0.2003   978 BAHEADN \$0.7533 \$0.7205   800 BANCLADESH \$1.0235 \$0.9790   809 BARBADOS \$0.5693 \$0.6445   978 BELARUS \$0.4773 \$0.4565   32 BELORUM \$0.2128 \$0.2035   601 BELIZZE \$0.7912 \$0.7568   229 BENNN \$0.6774 \$0.6479   809 BHEMIDA \$0.2490 \$0.2382   876 BHHUTAN \$0.7303 <th></th> <th></th> <th></th> <th></th>				
247 ASCENSION ISL \$0.9301 \$0.8897   61 AUSTRALIA \$0.1484 \$0.1419   43 AUSTRALA \$0.2530 \$0.2420   984 AZERBALIAN \$0.4428 \$0.4235   361 AZORES \$0.4255 \$0.4070   809 BAHRAMAS \$0.2094 \$0.2003   978 BAHRAN \$0.7533 \$0.7205   800 BAHRADN \$0.2094 \$0.2003   978 BAHRADN \$0.7533 \$0.7205   800 BANGLADESH \$1.0235 \$0.9790   809 BARBADOS \$0.5693 \$0.6445   378 BELARUS \$0.4773 \$0.4565   32 BELORUM \$0.2128 \$0.2035   501 BELIZR \$0.7912 \$0.7568   329 BENNIN \$0.8774 \$0.6479   808 BOLIVIA \$0.7303 \$0.6985   691 BOLIVIA \$0.7303 \$0.6985   691 BOLIVIA \$0.77303 <th></th> <th></th> <th></th> <th></th>				
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43 AUSTRIA \$0.2530 \$0.2420   984 AZERBALIAN \$0.4428 \$0.4235   361 AZORES \$0.4255 \$0.4070   809 BAHAMAS \$0.2094 \$0.2003   972 BAHEAIN \$0.7533 \$0.7205   800 BAHAMAS \$0.7533 \$0.7205   978 BAHEAIN \$0.7533 \$0.7205   800 BANCLADESH \$1.0235 \$0.9790   809 BARBADOS \$0.5693 \$0.6445   976 BELARUS \$0.4773 \$0.4565   32 BELORIM \$0.2128 \$0.2035   501 BELIZE \$0.7912 \$0.7568   32 BELORIM \$0.2128 \$0.2035   501 BELIZE \$0.7912 \$0.7568   329 BENIN \$0.6774 \$0.6479   909 BHEMIDA \$0.2490 \$0.2382   976 BHUTAN \$0.9582 \$0.9185   691 BOLIVIA \$0.7303 <td< th=""><th>247</th><th>ASCENSION ISL</th><th></th><th></th></td<>	247	ASCENSION ISL		
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BOD BAHAMAS \$0.2094 \$0.2003   978 BAHBADN \$0.7533 \$0.7205   800 BANELADN \$0.7533 \$0.7205   800 BANELADN \$1.0235 \$0.9790   809 BARBADOS \$0.5693 \$0.6445   376 BELARUS \$0.4773 \$0.4565   32 BELORUM \$0.2128 \$0.2035   601 BELIZR \$0.7912 \$0.7588   329 BENNIN \$0.6774 \$0.6479   809 BHRMIDA \$0.2490 \$0.2382   876 HHUTAN \$0.9582 \$0.9185   691 BOLIVIA \$0.7303 \$0.6985   387 BOSNIA/HERZEOOVINA \$0.4773 \$0.4565   387 BOSNIA/HERZEOVINA \$0.7196 \$0.9854   987 BOTSWANA \$0.7196 \$0.69854	<b>904</b>	AZERBALIAN		
972 BAHRAIN \$0.7533 \$0.7205   880 BANGLADESH \$1.0235 \$0.9790   809 BARBADOS \$0.5693 \$0.6445   378 BELARUS \$0.4773 \$0.4565   32 BELORUM \$0.2128 \$0.2035   501 BELIZR \$0.7512 \$0.7588   32 BELORUM \$0.2128 \$0.2035   501 BELIZR \$0.7912 \$0.7588   329 BENTN \$0.66774 \$0.6479   909 BHRMIDA \$0.2490 \$0.2382   976 BHUTAN \$0.9582 \$0.9185   691 BOLIVIA \$0.7303 \$0.6985   387 BOSNIA/HERZEOOVINA \$0.4773 \$0.4585   987 BOTSWANA \$0.7106 \$0.9954	361	A7ORES		
860 BANCEADESH \$1.0235 \$0.9790   809 BARBADOS \$0.5693 \$0.6445   378 BELARUS \$0.4773 \$0.4565   32 BELORIM \$0.2128 \$0.2035   501 BELIZR \$0.7912 \$0.7568   32 BELORIM \$0.2382 \$0.6479   501 BELIZR \$0.7912 \$0.7568   329 BENTN \$0.6774 \$0.6479   509 BERMINA \$0.2382 \$0.2382   576 HIHUTAN \$0.9582 \$0.9165   691 BOLITVIA \$0.7303 \$0.6985   387 BUSNIA/HERZEGOVINA \$0.4773 \$0.4565   987 RUTSWANA \$0.7166 \$0.9054	809	BAHAMAS		
809 BARBADOS \$0.5693 \$0.6445   378 BELARUS \$0.4773 \$0.4565   32 BELORUM \$0.2128 \$0.2036   601 BELIZR \$0.7912 \$0.7588   229 BENNN \$0.8774 \$0.6479   809 BERMIDA \$0.2490 \$0.2382   878 HHUTAN \$0.9582 \$0.9185   691 BOLIVIA \$0.7303 \$0.6985   587 BOSNIA/HERZEGOVINA \$0.4773 \$0.4585   387 BOSNIA/HERZEGOVINA \$0.7106 \$0.9654   987 BUTSWANA \$0.7106 \$0.6954	978	BAHRAIN	\$0.7533	\$0,7205
376 BELARUS \$0.4773 \$0.4565   32 BELORUM \$0.2128 \$0.2035   601 BELIZR \$0.7912 \$0.7588   329 BENNN \$0.6774 \$0.6479   509 BERMIDA \$0.2490 \$0.2382   501 BELIZR \$0.9582 \$0.9185   509 BERMIDA \$0.9582 \$0.9185   501 BORITVIA \$0.7303 \$0.6985   387 BOSNIA/HERZEOOVINA \$0.4773 \$0.4565   387 BOSNIA/HERZEOVINA \$0.71166 \$0.9854   987 RUITSWANA \$0.71166 \$0.69854	580	BANGLADESH	\$1.0235	\$0.9790
32 BELORIM \$0.2128 \$0.2035   601 BELIZE \$0.7912 \$0.7568   229 BENTN \$0.6774 \$0.6479   909 BERMINOA \$0.2490 \$0.2382   978 BHUTAN \$0.9582 \$0.9185   691 BOLIVIA \$0.7303 \$0.6985   387 BOSNIA/HERZEOOVINA \$0.4773 \$0.4585   987 BUTSWANA \$0.7106 \$0.9954	809	BARBADOS	\$0.5693	\$0,6445
501 BELLZR \$0.7912 \$0.7588   229 BENTN \$0.8774 \$0.6479   800 BERMIDA \$0.2490 \$0.2382   876 HURUTAN \$0.9582 \$0.9185   691 BOLIVIA \$0.7303 \$0.6985   387 BOSNIA/HERZEGOVINA \$0.4773 \$0.4585   987 RUTSWANA \$0.7106 \$0.9054	376	BELARUS	\$0,4773	\$0.4565
229 BENTN \$0,6774 \$0,6479   509 BERMUDA \$0,2490 \$0,2382   878 BERMUDA \$0,9582 \$0,9185   691 BOLIVIA \$0,7303 \$0,6985   387 BOSNIA/BERZEGOVINA \$0,4773 \$0,4585   987 BUTSWANA \$0,7106 \$0,9054	32	BELORM	\$0.2128	\$0.2035
BOD BHRMIIDA \$0.2490 \$0.2382   876 HHUTAN \$0.9582 \$0.9185   691 BOLIVIA \$0.7303 \$0.6985   587 BOSNIA/HERZIGOVINA \$0.4773 \$0.4585   387 BOSNIA/HERZIGOVINA \$0.7166 \$0.6984   387 BOSNIA/HERZIGOVINA \$0.4773 \$0.4585   387 BOSNIA/HERZIGOVINA \$0.7166 \$0.6984	501	BELIZE	\$0.7912	\$0.7568
976 HUHUTAN \$0.9582 \$0.9185   691 BOLIVIA \$0.7303 \$0.6985   387 BOSNIA/HERZEOOVINA \$0.4773 \$0.4585   267 ROTSWANA \$0.7106 \$0.9554	229	BENTN	\$0.8774	\$0,6479
691 BOLIVIA \$0.7303 \$0.6985   387 BOSNIA/HERZISOOVINA \$0.4773 \$0.4585   287 BOTSWANA \$0.7106 \$0.9054	809	BHRMUDA	\$0.2490	\$0,2382
SE7 BOSNIA/HERZEGOVINA \$0.4773 \$0.4565   267 BUTSWANA \$0.7166 \$0.6954	876	HHUTAN	\$0.9582	\$0.9185
267 BUTSWANA \$0.7166 \$0.6854	<b>691</b>	BOLIVIA	\$0.7303	\$0.6985
267 ROTSWANA \$0.7166 \$0.6854	387	BOSNIAHERZEGOVINA	\$0.4773	\$0.4565
BO 1015 BO 1700			\$0,7166	\$0,6854
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230 CAPE VERDE IS \$0.5750 \$0.5500				
	800	the second division of		
	298	CENTRAL AFRICA		
235 CHAD REPUBLIC \$1,2420 \$1,1880	235	CHAD REPUBLIC		
56 CIIII.E \$0.3324 \$0.3179	58	CHUB		
	86	CIUNA		
872 CHRISTMAS & COCOS IS \$0.5932 \$0.5874	672	CHRISTMAS & COCOS IS	50.5932	\$0.5674

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# INTERNATIONAL RATES

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A James a	Country	<b>SINK</b>	>\$100K
57	COLOMBIA	\$0.5795	\$0.5543
200	COMOROS	\$1,0120	\$0.9680
242	CONGO REP	\$0.9718	\$0.9295
682	COOK ISL	\$1.1385	\$1.0890
500	COSTA RICA	\$0.5693	\$0.5445
385	CROATIA	\$0.4773	\$0.4565
53	CUBA	\$0,6613	\$0.6325
357	CYPRUS REPUBLIC	\$0.5578	\$0.5335
42	CZBCHOSLOVAKIA	\$0.3439	\$0,3289
4	DEDMARK	\$0.1840	\$0.1760
246	DIEGO GARCIA	\$0.7376	\$0.7055
265	TUORIG	\$0.9752	\$0.9328
	DOMINICA	\$0.4083	\$0.3905
600	DOM. REP.	\$0,3324	\$0.317'9
583	RCUADOR	\$0.6210	\$0.59410
20	BGYPT	\$0,7671	\$0.7337
<b>505</b>	EL SALVADOR	\$0,5980	\$0.5720
240	EQUATORIAL OUTNEA	\$1.3110	\$1.2540
291	ERITREA	\$1.2420	\$1.1860
572	ESTONIA	\$0,4393	\$0.4202
251	BTHIOMA	\$1.0235	\$0.9790
288	FAEROE ISL	\$0.3298	\$0,3155
500	FALKLAND ISL	\$0.8625	\$0.8250
· 79	FIN ISL	\$0.8855	\$0.8470
J. J.	PINLAND	50,2128	\$0,2035
33	FRANCE	\$0,1717	\$0.1642
506	FRENCH ANTELLES	\$0.5060	\$0.4840
504	FRENCH GUIANA	\$0,6095	\$0.5830
500	FRENCH FOLYNESIA	\$0.7763	\$0.7425
241	GABON	\$0.8798	\$0.8415
220	GAMUIA	\$0.6496	\$0.6214
105	GEORGIA, REP OF	\$0.7648	\$0.7315
49	GERMANY	\$0.1485	\$0.1420
223	CHANA	\$0.6356	\$0.6080
350	OTRALTAR	\$0.3895	\$0.3728
30	GREECT	\$0.3795	\$0.3630
290	GREEN AND	\$0.5076	\$0.4855
1. <b>100</b>	GRENADA	\$0,5313	\$0,5()82
600	GUADALOUPE	\$0,4934	
671	GUAM	\$0.2046	\$0.1957
53-89	GUANTANAMO	\$0,6843	\$0.6545
602	QUATEMALA	\$0.5520	
224	GUINEA	\$0.8556	
248	GUDIEA-BISSAU	\$1.2271	\$1.1737
		\$0.8878	SO.8492
562		\$0.6095	\$0.5830
509 504	HAITI	\$0.6038	\$0.5775



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# INTERNATIONAL RATES

Creation .	Clemeny		>SLOOK
	HONG KONO	\$0 3094	\$0.29.9
	HUNGARY	\$0.3048	\$0,2915
344	ICELAND	\$0.3439	\$0.3289
	NDIA	\$0.7360	\$0.7040
	INDONESIA	\$0.7935	\$0,7590
874	INMARSAT-ATL-EAST	\$5,9800	\$5,7200
674	INMARSAT-ATL-WEST	\$5.9800	\$5.7200
<b>673</b>	INGARSAT-DIDIAN	\$5,9800	\$5,7200
100011		\$5,9800	\$5.7200
72	INMARSAT-PAC	\$1.0293	\$0.9845
	RAN		
84	TRAQ	\$1.0984	\$1.0506
365	DELAND	\$0.2300	<b>\$0.2200</b>
m	ISRAFL	\$0.5164	\$0.4939
3	ITALY	\$0.2444	\$0.2338
225	IVORY COAST	\$0.9430	. <b>\$0,9</b> 020
809	JAMAICA	\$0.5865	\$0.5810
-31	JAPAN	\$0.2645	\$0.2530
	JORDAN	\$0.7820	\$0.7480
7	KAZAKHSTAN	\$0,5234	\$0,5006
34	KENYA	\$0,7618	\$0.7286
	KIRIBATI	\$0.9775	\$0,9350
	KOREA (NORTH)	\$0.6210	\$0.5140
	KOREA (SOUTH)	\$0.4730	\$0.4524
<b>111</b>	KUWAIT	\$0,7993	\$0.7645
7-	KYROYZSTAN	\$0.5234	\$0.5006
<b>663</b> .	LAOS	\$1,1139	\$1.0655
771	LATVIA	\$0,4183	\$0,4001
- 101	LERANON	\$0.8395	\$0.8030
	LESOTHO	<b>\$0.943</b> 0	\$0.9020
21)	LIBERIA	\$0.5483	\$0.5245
218	I.IBYA	\$0.6210	\$0.5940
41	LIECHTENSTEIN	\$0.2078	\$0.1988
\$70	LITHUANIA	\$0.5093	\$0.4872
362	LUXEMBOURG	\$0.2749	
853	MACAO	\$0.5913	
<b>300</b>	MACEDOMA	\$0,5739	
261	MADAGASCAR	\$0.8740	
1851-81	MADERA	<b>\$0.4370</b>	<b>50.4</b> 180
256	MALAWI	\$0.6337	\$0.6061
<b>60</b>	MALAYSIA	\$0,4290	\$0.4103
980	MALDIVES	\$0.9085	\$0,8690
223	MALIREP	\$0.9021	\$0.8628
358	MALTA	\$0.4428	\$0,4235
670	MARIANA ISL(SAIPAN)	\$0.5495	
692	MARSHALL ISL		\$0.5579
222	MAURITANIA	\$0.8317	
230	MAURITTUS	\$0.6331	\$0.6056
			أستخذفه ساجيهينيها



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#### INTERNATIONAL RATES

	Country		: >\$180K
Lidia PET	MAYOTTE ISL	\$1,0120	\$0.9380
	MEXICO some #1	\$0.1800	\$0.1722
	MEXICO some #2	\$0,1898	\$0.1815
	MEXICO some #3	\$0,2780	\$0.2640
	MILKICO aono 14	\$0.3554	\$0.3399
525	MEXICO some #5	\$0.4014	\$0,3839
526	MEXICO some #6	\$0.4704	\$0.4499
627	MEXICO sone #7	\$0.5164	\$0,4939
528	MEXICO sone #8	\$0.4945	\$0.4730
001	MICRONESIA	\$0.9085	\$0.8890
Hat		\$0,8223	\$0,7885
	MOLDAVIA		
33	MONACO 339	\$9,2415	\$0,2310
	MONGOLIA	\$0.9028	\$0.8635
	MONTSERRAT	\$0,5704	\$0,5456
	MOROCCO	\$0.4953 \$0.7130	\$0.4738 \$0.6820
	MOZAMBIQUE	\$0.7130	\$0.0020
1	MUSTIQUE	\$1,3007	\$1.2441
	MYANMAR(BURMA)	\$0,7015	
	NAKHODKA NAMIBIA	\$0.8970	
	NAURU	\$1.0721	\$1.0255
	NEPAL	\$1.1443	\$1:0945
	NETHERLANDS	\$0,1868	\$0.1786
31 500	NETHERLANDS ANTILLES	\$0.4140	\$0.3960
809	NEVIS	\$0,6704	
667	NEW CALEDONIA	\$0,774B	
	NEW ZEALAND	\$0.2046	
605.	NICARAQUA	\$0.8889	
227	NIGER REPUBLIC	\$0.8855	\$0,8470
234	NIGERIA	<b>S0.6880</b>	10.6589
		\$1,1785	-\$1.1253
	NORFOLX ISLAND	\$0.6325	\$0.8050
47	NORWAY		\$0.1815
968	OMAN	\$0.9948	
92	PAKISTAN	\$1.0235	\$0.9790
680	PALAU REP.	\$1.2650	
808	PAILM ISL	\$0.6325	
607	PANAMA	\$0,6498	
675	PAPUA NEW QUIN	\$0.6331	a state mail, marked and a state of the stat
595	PARAGUAY	\$0.7627	
- 51	PERU	\$0.6498	
63	PHILLIPINES		\$0,5280
48	POLAND	\$0.373	h here a had a
351	PORTUOAI.	\$0,3853	
174	QATAR	\$0.9028 \$1.0580	the second s
262	REUNION ISL	\$1.050	
40	ROMANIA	40.0050	

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#### INTERNATIONAL RATES

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	Cunty	<b>S1000C</b>	>>\$100K
	RUSSIA	5-30.5234	\$0.5006
260	RWANDA	\$0.9478	-\$0.9064
870.	SAIPAN	\$0.5495	\$0,5256
treiter tenter, bermer Bestehet	SAKHALIN	\$0.8555	
	SAN MARINO	\$0.4543	
289	SAO TUME	\$1.1443	·····
666	SAUDI ARABIA	\$0.8510	
- 24	SENEGAL	\$1,1040	
441	SERBIA	\$0.6325	
Inter all a second s		\$1.3225	
248	SAYCHELLES ISL	\$0.9603	
- 732	SIERRA LEONIS		
-96	SINGAPORE	\$0,2042	\$0.1954
42	SLOVAKIA 427	\$0.3542	
	SLOVENIA	\$0,4543	
677-1	SOLOMON BL	\$0,8832 \$1,1489	
252	SOMALIA		
	South Africa	\$0,5233	
• •	SPAR	\$0.3094	
M	SRI LANKA	\$0,9660	
10	ST. CHRISTOPHER	\$0.6072	
	ST, HELENA	\$1.0293	
	ST. KITTS	50.5348	\$0.5115
<b>600</b>	ST. LUCIA	<b>SO.5348</b>	\$0.5115
501	ST. PERKS	\$0,3450	\$().3300
808	ST. VENCENT		\$0.5445
	SUDAN	\$0.5900	
	SURINAME	\$1.0339	
	SWAZELAND	\$0.5093	
	SWEDEN	\$0.0788	
	SWITZERLAND	50:1944	
963	SYRIA	- <b>S</b> O.9879	And a second
	TAIWAN	\$0.4313	
			\$0.5006
7 255	TANKISTAN TANZANIA	50 9154	\$0.8756
66	THALAND		\$0,7095
	TOGO		\$0,8589
225	the state of the s	\$1 0485	\$1.0010
- <b>676</b>	TRINEAD/TOBAGO		10.577.6
809	and a second	SO 5693	10,5445
298. Est	TUNISIA	50 5118	10.4895
<b>(0</b> )	TURKEY		10,6270
2	TURKMENISTAN	\$0.5463	
800	TURKS/CAJCOS		
606	TUVALU		10.7905
256	UGANDA	\$0.6917	
380	UKRAINE	\$0.5739	10.5489
BÓR	UNION ISI.	\$0.6095	10.5830
44	UNITED KINODOM	\$0.0817	\$0.0781

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| المستحد والمستحم | Creating        |          |            |
|                  | URUCUAY         | \$0.6968 | \$0.6655   |
|                  | UZBEKETAN       | \$0.5234 | \$0.5006   |
|                  | U.A. SHIRATES   | \$0,6266 | \$0.5964   |
| - C              | VANUATU         | \$0,8568 | \$0.8195   |
| 11131            | YATIGAN CITY 34 | \$0.2967 | \$0.2838   |
|                  | VENEZUELA       | \$0.2875 | \$0.2750   |
| <b>84</b>        | VIETNAM         | \$0.9948 | \$0.9615   |
|                  | WALLE & FORTUNA | \$0.2640 | \$0.2528   |
|                  | WESTERN SOMOA   | \$0,9200 | \$0.8800   |
| 87               | YEMEN ARAB REP  | \$0.8763 | . \$0,8382 |
| <b>39</b> C      | YUGOSLAVIA      | \$0.5175 | \$0.4960   |
| 24               | ZARE            | \$0.7130 | \$0.6820   |
| 200              | ZANBIA          | \$0,7935 | \$0.7590   |
| 200              | COMPANY'S       | \$0.6325 | \$0.6050   |

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Kenneth R. Rowen

# 8138286858

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INTERMEDIA COMMUNICATIONS

April 8, 1998

#### VIA TACSIMILE TRANSMISSION

Mr. Ely Margolin President Capital Services of South Florida, Inc. 8200 NW 27th Street, Suite 108 Miami, PL 33122

Dear Bly.

Intermedia has not received from Capital Services the payment of \$1,311,533.85 requested in my correspondence to you dated April 6, 1998. Based upon our meeting today, and in order for Intermedia to continue service to Capital Services, Capital Services must wire transfer the amount of \$1,044,104.22 to Intermedia before 10:00 am Bastern Time on Thursday, April 9, 1998. A copy of the wire transfer instructions follows this letter.

The required amount is broken down as follows:

| Original 2/98 Involce Amouat            | \$1,364,492.46  |
|-----------------------------------------|-----------------|
| Re-rated Invoice Amount                 | \$1,311,533.85  |
| Capital Services Billing Dispute Amount | (\$ 267,429.54) |
| Adjusted Payment Amount                 | \$1,044,104.31  |

Intermedia agrees that the "Cepital Services Billing Dispute Amount" of \$267,429.54 is being held in abeyance with other billing disputes, pending further review and final resolution.

We remain committed to reviewing any outstanding reasonable disputes concerning billing and we have acknowledged and worked to credit any rating issues on invoices received.

If the wire transfer is not received by the aforementioned deadline, service will be discontinued, the Carrier Services Agreement between our companies will be terminated, and Intermedia will continue to pursue other remedies available to it.

Sincerely. Ken Bowen

Division Vice President Carrier Services

EXHIBIT 2