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1	PROCEEDING
2	(Transcript continues in sequence from Volume 1.)
3	
4	JOSEPH GILLAN
5	continues his testimony under oath from Volume 1
6	CONTINUED CROSS EXAMINATION
7	COMMISSIONER DEASON: Now, you said that
8	there's an incentive for BellSouth to reduce its
9	margin to be what's the incentive for BellSouth to
10	reduce its margin?
11	WITNESS GILLAN: Let me take you through the
12	following scenario.
13	LCI just to take the focus off AT&T and
14	MCI for a moment, LCI enters the let's go down to
15	the residential box for a moment.
16	MR. McGLOTHLIN: Befors we begin,
17	Mr. Gillan. Commissioner Deason, you said BellSouth
18	reduces its margin. Could you clarify which BellSouth
19	entity you're referring to in your question?
20	COMMISSIONER DEASON: Yes. I'm referring to
21	BellSouth, the corporate entity, the parent; not BST,
22	not BSE.
23	WITNESS GILLAN: You're referring over in
24	the right-hand column. On the residential customer
25	BellSouth today gets \$9 a month in gross margin from a

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1 customer, correct?

COMMISSIONER DEASON: I'm sorry. You're 2 doing it in business or residential? 3 WITNESS GILLAN: I'm going down to 4 residential just to change the discussion a little 5 6 bit. 7 COMMISSIONER DEASON: Fine. Yes. WITNESS GILLAN: And your question is if 8 BellSouth gets \$9 today, why should it accept less? 9 COMMISSIONER DEASON: Right. There's some 10 11 motivation. And I assume it's go get another revenue 12 stream -- or to assure some other revenue stream; is 13 that correct? WITNESS GILLAN: Well, no. I would argue to 14 retain this revenue stream. And let me take you 15 through the following dynamic. 16 A company -- I'll use L(I as an example 17 because it's a company that has a large residential 18 base and has been trying to do service resa's around 19 the country, I think in the BellSouth region but I'm 20 not sure. They enter the market in Florida. 21 So they are going after this customer that 22 23 pays, on average, \$25 a month in rates, or \$24.69 a month. Now, for LCI to attract that customer, they 24 have got to offer them lower rates. There's just no 25

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1 question about it.

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2	So LCI, whose economics look down here in
3	the lower right-hand corner only has \$4.63 to begin
4	with. So let's say that it decides to really cut this
5	very, very narrow, and what it's going to do is offer
6	the customer \$2 less in rates. So LCI is going to
7	offer this customer service for 22.69.
8	BellSouth looks and says, "Geez. We're
9	starting to see customers leave us and go to LCI for
10	\$22." Well, they've got two choices. They can reduce
11	their rates, or, they can just have
12	COMMISSIONER DEASON: They get the same
13	revenue stream regardless of what LCI whether they
14	charge 24 or 22 and they get customers, BellSouth, the
15	corporate entity, is still getting the same revenue.
16	WITNESS GILLAN: That's true. But if they
17	have BSE reduce the price, they get the same revenue
18	and they keep the customer and there's no local
19	competition, and that fact
20	COMMISSIONER DEASON: They don't get the
21	same revenue. They get \$2 less.
22	WITNESS GILLAN: No. If they are losing
23	customers, then they can respond with their price
24	decrease through BSE, get those customers back. So it
25	wasn't so that now they are indifferent between the
-	

1	customer going to LCI or staying with BSE in a strict
2	financial sense, but they've now succeeded in
3	recapturing the customers, giving those people a rate
4	decrease which they could do though BSE, through
5	price list, through some sort of promotion, win-back
6	promotion, all kinds of things that aren't subject to
7	the resale at discount requirement that would
8	otherwise apply if they did it as BellSouth.
9	And I don't believe the consumers are going
10	to ever distinguish understand a distinction
11	between BellSouth-T and BellSouth-some-other-letter
12	group, because realistically BellSouth is BellSouth.
13	That's all they really market anyway.
14	COMMISSIONER DEASON: I'm having difficulty.
15	In your hypothetical you assume that LCI reduced its
16	rate by \$2.
17	WITNESS GILLAN: Yes.
18	COMMISSIONER DEASON: And reducing its
19	margin by \$2.
20	WITNESS GILLAN: Correct.
21	COMMISSIONER DEASON: And that this resulted
22	in customers leaving BellSouth to get their local
23	service from LCI.
24	WITNESS GILLAN: All right.
25	COMMISSIONER DEASON: Okay. Now
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WITNESS GILLAN: I actually ---

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2	COMMISSIONER DEASON: when LCI does that,
3	that does not affect what they charge their
4	customers does not affect BellSouth's margin, correct?
5	By having because those customers, they are still
6	going to take it same margin as to whether BellSouth
7	provides the service to that customer or whether LCI
8	provides that service to the customer; isn't that
9	correct?

WITNESS GILLAN: No. Only if -- when they
lose the customer, their revenue associated with the
customer drops from their retail rate to the \$20,
right? So when they lost the customer, they'd lose in
revenue the full \$4.60. From 34.69 to 20.06 -- if the
customer went to LCI. If they win the customer back
at \$22, now they get \$22 instead of \$20.06.

17 COMMISSIONER DEASON: S) you're assuming,
 18 then, that the customer transfers from BellSouth to
 19 LCI, not from BSE to LCI?

In other words, it's an existing BellSouth customer, so then the margin is not 8 -- what is the margin then if it's a BellSouth customer and not a BSE customer?

24 WITNESS GILLAN: If it's a BellSouth 25 customer and it went to -- I'm sorry. If it was a

BellSouth customer and went to LCI, BellSouth's margin would reduce by the difference between the resold rate -- or the retail rate of 24.69 and the resold revenues of 20.06.

5 COMMISSIONER DEASON: And then you're --6 you're saying, then, that a possible competitive 7 reaction to that then would be for BSE then to reduce 8 its rate to get the customer back from LCI to BSE 9 under the BellSouth corporate umbrella.

WITNESS GILLAN: Yes. And, in fact, if I 10 were BellSouth, I would begin housing all of my 11 competitive reactions and all of my new services in 12 13 BSE, both for purposes of they are not subject to the resold discount, and for purposes of they are not 14 15 subject to so many of the Commission's regulations, including they're price lists, no: tariffs. You can 16 do contract service arrangements vithout filing. 17 Contract service arrangements aren't subject to the 18 wholesale rate. 19

COMMISSIONER JACOBS: In that event, if BSZ is not subject to the wholesale rate, is BSE going to be able to price -- to take advantage of the differences here in margins to negotiate those contracts?

25

WITNESS GILLAN: Yes. I mean, they wouldn't

1 have to file them.

2	It's my understanding the way he rules
3	would be, if BellSouth-T went to that cutomer and had
4	a contract arrangement, they'd have to both file the
5	contract here and allow others to resell it at a
6	discount. If BellSouth BSE goes to that same customer
7	and negotiates the same exact contract, neither of
8	those two statements would be true. It wouldn't be on
9	file here, and if people discovered it, it wouldn't be
10	subject to any wholesale discount.
11	COMMISSIONER JACOBS: Could elements of it
12	be below BSE's costs?
13	WITNESS GILLAN: It could be. It would be a
14	very complicated thing to try and figure out.
15	COMMISSIONER DEASON: Why is it improper or
16	unfair under your scenario, then, for BSE to reduce
17	its rate by \$2 and try to win that customer back from
18	LCI?
19	WITNESS GILLAN: Because I believe that
20	subverts two purposes of the Act. One, to allow
21	resale to occur at a wholesale discount. Because I
22	believe that was written for to apply to BellSouth
23	or the entity the consumers perceived as BellSouth,
24	and I believe that that will be a single entity out
25	there in the marketplace. So they would be able to
1	

1	subvert the wholesale discount requirements of the
2	Act.
3	And, secondly, they would be able to
4	continue to compete, keeping these customers, moving
5	customers into a deregulated mode, without ever really
6	opening up the market to competition, as I think the
7	Act intended.
8	So they have a vehicle here that simply has
9	different ramifications and economics for them than
10	anybody else, which would be used to both keep the
11	market and subvert the wholesale rate relationships.
12	COMMISSIONER GARCIA: What if we allowed
13	them, but then said they had to apply the discount
14	rate to whatever they offered?
15	WITNESS GILLAN: That would be the second
16	best solution. Actually that may be the same. I'd
17	have to think that's through more.
18	You know, in effect, that's what we're
19	asking you to do. If you do, in fact, give them the
20	certificate, then just have them be subject to the
21	same requirements as if it was BellSouth-T in terms of
22	the wholesale discount. They'd have to file the CSA
23	with you, so when they did those things we'd know
24	about it and be able to take it. That's in effect
25	what we're asking you to do.

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1	COMMISSIONER GARCIA: And that would
2	probably dovetail well with what Mr. S hove said, that
3	their interest was just simply to offer new services
4	to different customers, right?
5	WITNESS GILLAN: Yes.
6	COMMISSIONER GARCIA: Somehow I thought
7	you'd say yes to that.
8	WITNESS GILLAN: Well, I mean I've never
9	quite frankly, BellSouth could do this exact same
10	thing, setting up BSE as an operating division or a
11	business unit or anything else. They chose to make it
12	a separate legal entity for legal reasons, not
13	business or economic ones, or, you know, not keeping
14	them focussed on packages.
15	COMMISSIONER GARCIN: What would happen if
16	if we would approve this, what would happen? What
17	would your those who hire you be forced to do? I
18	know you can't tell me exactly because you have a lot
19	of divergent customers in this, but what would you be
20	forced would you have to come in and say, "This is
21	anticompetitive." Would you have to file what
22	would our rules allow you to do?
23	WITNESS GILLAN: I don't actually know that
24	they would allow us to do anything meaningful, quite
25	frankly. If you were allow us to go through
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1 basically we've tried to explain to you what we think 2 they would do. What I think what they would admit 3 that they would do.

If you allowed that to go forward, I don't really know what basis we would come back later and say, "Hey, look what they are doing." Because what they would use this authority to do doesn't appear to me to be in dispute. The only thing that's really in dispute is whether you should let them have this authority.

I don't think that -- I'll just leave it at that. I don't know what people would do otherwise. COMMISSIONER JACOBS: Didn't I understand you earlier to say that you would recommend restricting BSE from competing on a resale basis; that they'd have to do it on an u. bundled network element basis?

18 WITNESS GILLAM: That to me would at least 19 make it so that you could theoretically put these 20 people on the same footing. And if you could put them 21 on the same footing, then my objections to it would 22 scale back considerably.

There would still be the issue of BellSouth already has an ALEC certificate. They already can do what they want to do. But aside from that, if they

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were offering to compete on network elements and really make those on a commercially visible basis, then I think you would be putting them on -- in the interim on, at least in theory, the same footing. There may be disputes about how true that statement is, but at least in theory it could be done.

7 COMMISSIONER JACOBS: Is there a cumulative 8 effect here? What I hear you saying is that in terms 9 of incremental revenue, there are inherent advantages 10 to BSE and to BellSouth by allowing them to compete as 11 this proposal says.

When I say "incremental affect" -- I'm 12 sorry, "cumulative effect," what I'm thinking of is --13 I can't think of the name of the proper term now, 14 where customers flow towards one particular provider 15 in response to favorable pricing trends or practices. 16 There's a formal economic term, which I can't grab 17 ahold of right now. But the bottom line is a new 18 19 entrant could come in, and this strategy to enter the market is to develop price-effective packages that go 20 against the rest of the market. And that basically --21 there's a stimulation to them, and an effect of 22 leaving other competitors in the market. 23 And here's my theory. Let me just lay this 24 out for you. My thought is there aren't many 25

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companies out there who are offering the kinds of packages that BSE has indicated it woul offer. And so for that reason, it does not appear to me that there are going to be a lot of customers that are going to be taken away, at least on equal footing. Correct me if I'm wrong.

WITNESS GILLAN: I think in that sense 7 you're wrong. You don't need to have multiple 8 companies out there offering packages of local and 9 long distance for BellSouth BSE to be very successful 10 at this. In fact, if you look in Connecticut where 11 SNET has been able to offer integrated packages of the 12 kind that BSE wants to offer, they've captured, I 13 believe, about 40% of the market in a couple of years. 14 So this is not a trivial event. They went out and got 15 40% of the market. 16

The reverse statistic is that others, which 17 would require adding local to their product line, have 18 captured about 1% of the market. But I don't -- I 19 personally believe that if BellSouth -- if you were to 20 approve this application, you could sit here a year 21 from now, look out at the market, and the largest 22 local telephone company in BellSouth's territory would 23 still be BellSouth-T and the second largest would be 24 BellSouth-E. And then way, way, way, way down there 25

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1 might be some other providers. But absent any kind of 2 real change, that's what you would see. And t e 3 reason would be because BellSouth BSE would be using 4 something that wasn't really available to other 5 entrants. And they would not really be a competitor 6 like those other carriers.

7 COMMISSIONER JACOBS: And it's your
8 contention that that market share that BSE gains would
9 be, in large measure, those customers who left
10 BellSouth, or would it be customers who left some of
11 the other companies?

WITNESS GILLAN: I would expect this to be 12 predominantly BellSouth customers. That BellSouth 13 BSE's success in attracting customers in competition 14 15 with the other incumbent LECs would be far, far, far lower than what they were experiencing in their own 16 17 territory. This isn't really about they competing in 18 Tampa, and it's not about them competing in Winter 19 Park, which, I guess, is the United territory. This 20 is about them getting customers in their own 21 territory. The other stuff is sort of tangential. (By Mr. Early) Mr. Gillan, just a second 22 0 ago you said something, and I have to challenge you on 23 24 it. 25 I believe you said that this type of

1 activity that you believed that BSE wo'ld engage in; 2 is that not correct?

A You mean offering integrated packages? Yes.
Q No. This kind of pricing activity that
you've outlined in your exhibit. You believe BSE will
price its services something like this type of example
that you've given here.

8 A This doesn't actually assume that BSE prices 9 its services in any particular way. This is the 10 typical customer provile for a BellSouth business and 11 residential customer today and shows what the 12 available margins would look like.

13 Q You said you believed that the type of 14 anticompetitive pricing activity that you are 15 discussing with the Commission wan the type of 16 activity that BellSouth BSE would engage in; did you 17 not?

Yes. I don't want to mince words. I just 18 19 want you to understand that what I was showing is that this is inherently anticompetitive. It doesn't really 20 presume any particular pricing behavior on the part of 21 the BellSouth BSE. Although I would expect BellSouth 22 3SE, to the extent it faces competition, responding 23 with price reductions through BellSouth BSE. I think 24 that was the only real assumption I made, that that 25

1 would be the vehicle that they used.

Q And then you said that you believed that
BellSouth BSE would admit that it would engage in this
4 type of anticompetitive pricing activity?

Yes. Although, I'm not sure -- I never I 5 don't think I referred to it in that particular 6 example. I was really just trying to say that you 7 would admit that you intend to offer packages, and 8 that you intend to market -- to the portion of the 9 population who wants packaged services, you intend to 10 use BSE to address that portion of the market. And 11 that is, in my opinion, the future. I'm not sure that 12 you'd agree that that's the future, but I think that's 13 what your Annual Report says, anyway. 14

15 Q So then what your saying to the Commission 16 -- you have not heard anybody, either myself or 17 anybody testifying on behalf of FellSouth BSE admit it 18 would engage in anti-competitive activity?

A No. That's absolutely true.

19

20 Q Now, with regard to the contract service 21 arrangement example, Mr. Gillan, that you talked about 22 earlier, I believe, with one of the Commissioners, 23 with regard to the large business customer that is the 24 example that Mr. Scheye used and that you were 25 discussing, which do you suppose is the larger revenue

1	stream to the appropriate carrier with regard to those
2	type of residence, the local exchange revenue: or the
3	long distance revenues?
4	A It depends on the business.
5	Q With regard to the typical large business?
6	A I'd expect it's the local revenues.
7	Q Your testimony is with respect to the
8	typical large business customer, that local revenues
9	are a larger portion of their telecommunications bill
10	than long distance revenues.
11	A A typical business?
12	Q Would you admit
13	A I'm not sure that the statistic is
14	meaningful, but, yes, when the FCC introduced the
15	PIC-C, which was a charge per line, the carriers that
16	focussed on the medium and large busitess market, the
17	long distance carriers, discovered that their costs
18	went up dramatically relative to the cind of access
19	savings they enjoy. And the reason for that was
20	COMMISSIONER CLARK: Mr. Gillan, would you
21	answer his question, please?
22	WITNESS GILLAN: Commissioner, I
23	COMMISSIONER CLARK: He just was asking from
24	which service typical large customers what revenues
25	is the company likely to get most of its revenue, from

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local or long distance? Can you a swer that? 1 WITNESS GILLAN: I'm sor /. My answer was 2 local. And then what I was offering was the 3 explanation factually as to why I believe that to be 4 the case. 5 (By Mr. Early) Well, would you deny that 6 0 with the typical large business customers that there 7 are both local and long distance revenues? 8 No. You said I would deny that. 9 х So your testimony is that somehow BellSouth 10 0 BSE would be able to move a large business customer to 11 a contract arrangement without anybody knowing about 12 it, including their own long distance carrier? 13 I think my Lastimony -- my testimony No. 14 intended to convey that it would begin to happen, 15 sales people would be the first ones to notice, and 16 that it would take guite a few of these before there 17 was any kind of systemic knowledge about it. 18 Now, you testified in Lentucky on behalf of 19 Q many of these intervenors on Friday, did you not? 20 21 Yes. Okay. And you testified in response to 22 0 Staff questions that you did not believe that there 23 were any safeguards that the Kentucky Commission could 24 implement which would protect against the kind 25

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1 anticompetitive activity that you allege BellSouth BSE
2 might engage in; is that not correct?

I don't recall that it was so broad that 3 there were no safeguards. We were talking about some 4 items in the Georgia order specifically that -- which 5 were really reporting requirements that I didn't 6 believe were effective. But I do believe we talked 7 about making network elements available as a potential 8 safeguard, so I don't think you're characterization is 9 accurate. 10

Okay. Mr. Gillan, it's your testimony 11 0 before this Commission that BellSouth BSE would be 12 able to engage in the kind of anticompetitive activity 13 which would basically foreclose the entire local 14 market to competition in the state of Florida, and 15 neither this Commission nor any of the competitors 16 would know about it or be able to do anything about 17 it. Is that correct? 18

19 A No. But I don't know -- I am testifying 20 that it would take time to know about it, and I don't 21 know what the remedies would be afterwards short of 22 perhaps bringing BellSouth BSE back in as an incumbent 23 and implementing the requirements that we're asking 24 for today.

25

MR. EARLY: Thank you, Madam Chairman.

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That's all I have. 1 2 CHAIRMAN JOHNSON: We're going to take a 10-minute break. 3 (Brief recess taken.) 4 5 CHAIRMAN JOHNSON: We're going to go back on 6 the record. Staff. 7 CROSS EXAMINATION 8 BY MS. BEDELL: 9 Mr. Gillan, good afternoon. 10 Q Good afternoon. 11 A On Page 5 of your testimony, at Lines 1 12 0 through 2, you state that if BSE is granted a 13 statewide certificate, then BellSouth 14 Telecommunications has effectively avoided its 15 obligations under the federal act? 16 Could you explain to us exactly how it is 17 that BellSouth Telecommunications avoids its 18 obligations under the federal act? 19 That portion was referring to the obligation: 20 λ to have retail services available at a wholesale 21 discount. By offering services through BallSouth BSE, 22 it's not subject to its obligations, and those prices 23 would become the market price. 24 25 That's what is in your numbers sheet that 0

1 you handed out?

2

6

7

15

A Partially that, yes.

Q And would those same obligations be avoided if BellSouth Telecommunications, the ALEC, were to begin providing service within the ILECs territory?

A No.

Q And why?

8 A They would still be subject to the 9 requirements of Section 251. They would be required 10 to provide their services at a wholesale discount.

 11
 Q
 And do you know whether there are any

 12
 restrictions that preclude BellSouth

13 Telecommunications ALEC from providing the services --14 from providing services within the ILEC territory?

A None that I'm aware of.

16 Q And in your opinion what difference does it 17 make if BSE also enters BellSouth Telecommunications' 18 ILEC territory?

19 A The reasons contained in my testimony and 20 explained this morning. It would give them an 21 opportunity to avoid the wholesale discount and 22 effectively end up at the end of the day being the 23 dominant LEC because they would be the provider of 24 packages. And I believe that's where the market is 25 headed, only they would be there without any

1 regulation of any kind. In particular, though, in the 2 short-term would be the effect on wholes: le rates and 3 the CSAs.

4 Q At Page 7 of your testimony you state that 5 BSE will have lower regulatory obligations than the 6 affiliate ILEC. Can you describe what those lower 7 regulatory obligations are?

The two -- there's a couple. There are all A 8 of the obligations under Section 251 of the Act, such 9 as making services available for resale and wholesale 10 discount. In addition, there are the regulatory 11 obligations that this Commission has that applies to 12 the BellSouth-T out of the state law to have tariffs, 13 to file any contract service arrangements with the 14 Commission. Those are a higher level of regulation 15 than applies to ALECs. Those regulatory obligations 16 would be lessened as well. 17

18 Q And do you believe that lessening those 19 would make BSE's entry into the market unfair to the 20 other ALECS?

A I believe that those reduced regulatory
obligations are designed for a firm that doesn't have
any kind of market advantage, and I believe that
BellSouth BSE is nothing more than BellSouth under a
different footnote, if you will. To me BSE stands for

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1 "Bell shadow entrant." It is BellSouth.

2 Q On Page 6 of your testimony yo state that
3 you do not believe that BSE and BellSouth
4 Telecommunications will interact in an arm's-length
5 basis.

If BSE uses the same interfaces and
operational support systems available -- made
available by BellSouth Telecommunications to all of
the ALECs, and if BSE maintains separate books,
records and accounts separate from BellSouth
Telecommunications, would that constitute operating in
an arms-length basis?

A No. I believe that you would have to have a
requirement that the only things they could purchase
were items at a cost-based rate. The arithmetic
example we talked about at such length before showed
there is no real arm's length economic relationship
between these two entities with a single stockholder.

19 Q I think it's fairly undisputed in this 20 proceeding that there are several ILECs that have ALEC 21 certificates that allow those ALECs to operate in the 22 ILEC's service area. For those that are operating in 23 that fashion, are you aware of any instance where the 24 harms that you've described in your testimony have 25 actually occurred?

A No, but only because there hasn't been any
 real world experience -- to my knowledge any real
 world experience with that.

And on that point, I know PacBell tried to do the same thing. And because of opposition at the California Commission, my understanding is they withdrew the application. So there's no finding from the California Commission because the application was withdrawn.

I would disagree with Mr. Scheye's 10 interpretation of the Texas example. The Texas 11 proceeding was about the dangers of GTE participating 12 in this way in the marketplace. And while it is true 13 that the Commission's order cited the legal rationale 14 for rejecting GTE's application, it's press release 15 made clear they were rejecting it for the legal 16 rationale and the policy rationale, that it made a 17 mockery of the entire regulatory system for GTE. 18

In terms of those other on is that BellSouth offers up, I have not read those orders. But it seems to me that in most instances what those are, are states where the small ILEC asked for a certificate. I have no way, base on that list, of knowing whether or not those examples are like this example, or whether or not those are legitimate requests by the

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ILECs in those states to enter the Bell Operating
 Company territory and actually compete. Ind it's just
 a coincidence that it was a request for a statewide
 certificate.

5 Base on that list, I don't know if it's like 6 this example or whether or not those are truly ILECs 7 asking for certificate with a principal intention of 8 competing with a neighboring or an adjacent LEC. It's 9 just impossible -- it could be either way. I don't 10 know.

Q I think you may have answered this question
 in another fashion, but I'm going to ask it.

13 Why is the granting of this particular 14 certificate for BSE to serve in its ILEC territory 15 more objectionable than the ALEC certificate that 16 we've already issued to BST?

Principally because this certificate 17 application creates an entity that would not be 18 subject to Section 251, and would now be subject to 19 other rules that would otherwise apply to BST. So I 20 think this one raises different issues in terms of the 21 threat of competitive danger is higher here in terms 22 what is in it for BellSouth. I mean, they have 23 already have a ALEC certificate. 24

25

COMMISSIONER DEASON: What restrictions are

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1 those? Joint marketing and the requirement to offer a 2 discount for resold services?

WITNESS GILLAN: Well, the services that are
resold discount is one requirement; the tariff, the
requirement to make CSAs available.

Quite frankly, after listening to 6 7 Mr. Scheye, I haven't a clue what he was talking about in terms of the joint marketing aspect of this. And, 8 in fact, it seemed to me when you distilled it down he 9 was saying that they were afraid the FCC will apply a 10 rule to them, and that this will circumvent it ahead 11 of time. I'm not aware of a rule that is actually --12 a joint marketing restriction that would be affected 13 14 by this.

COMMISSIONER DEASON: So BST ALEC, they have 15 the requirement to offer a discount on resold services 16 and the requirement to provide tari'fs or price lists? 17 WITNESS GILLAN: Correct. Because they are 18 the still the incumbent LEC, is my understanding, yes. 19 But they would still be able to compete outside of 20 their territory as an ALEC doing whatever they wanted 21 because they would still be competing against GTE or 22 United. 23

24 Q (By Ms. Bedell) Can you cite to us any 25 provisions in either the federal act or the Florida

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Statutes which prohibit BSE's entry as an ALEC into 1 the service territory of BellSouth Te ecommunications? 2 I don't believe that there re provisions 3 which I can cite and say, "There, that prohibits it, 4 you must prohibit it. I believe that you have the 5 authority to put these restrictions on, and so it's a 6 question open to the Commission. It's not dictated by 7 statute, but it's open to it. 8 For instance, I know that I cited one 9 statutory provision where the state statute recognized 10 the notion that there would be different -- that they 11 were directing the Commission -- the legislature 12 directed the Commission to promote competition by 13 subjecting new entrants to a lesser level of 14 regulatory oversight than incombent local carriers. 15 So I think that intrinsic in the statute is the notion 16 that there should be a distinction between legitimate 17 entrants and incumbents. But there's nothing that 18 specifically tells you to reject this, although I 19 think there's statutory authority to do so. 20

21 Q And you would rely on that statute you cited 22 in your testimony?

23 A That, and whatever it is my lawyers put in 24 the brief.

25

MS. BIDELL: Staff doesn't have any further

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1 guestions.

CHAIRMAN JOHNSON: Commiss oners? Redirect. 2 MR. McGLOTHLIN: No redirect, Chairman 3 Johnson. 4 CHAIRNAN JOHNSON: Exhibits. 5 MR. MCGLOTHLIN: I move Exhibit 5. 6 7 CHAIRMAN JOHNSON: Show that admitted without objection. 8 (Exhibit 5 received in evidence.) 9 CHAIRMAN JOHNSON: Thank you Mr. Gillan. 10 11 And we have additional documents to take official recognitions. Let the record reflect -- I 12 don't know if I did this before, that the documents 13 that were listed before the witness, that the 14 Commission will take official recognition of those 15 listed documents. And now, Mr. Early. 16 MR. EARLY: Yes, ma'ar. I've given each 17

17 Commissioner a list of 11 order: from seven individual 18 Commissioner a list of 11 order: from seven individual 19 states, and have included copies of the orders. And I 20 would ask the Commission to take official recognition 21 of those as well as.

CHAIRMAN JOHNSON: Okay. We'll take official recognition of the orders that are listed -do you want this as an exhibit and that way we don't have to go through them?

MR. EARLY: Yes. 1 CHAIRMAN JOHNSON: Okay. We'll ic antify 2 3 this as Exhibit 6, and it will be BSE offic.al recognition list, and we'll show that admitted without 4 objection. 5 (Exhibit 6 marked for identification and 6 received in evidence.) 7 CHAIRMAN JOHNSON: I think we're prepared, 8 then, for you to call your witness. 9 MR. EARLY: BellSouth BSE, Inc., would 10 recall Robert C. Scheye. 11 12 ROBERT C. SCHEYE 13 was called as a rebuttal witness on behalf of 14 BellSouth BSE, Inc. and, having been duly sworn, 15 testified as follows: 16 17 DIRECT EXAMINATION BY MR. EARLY: 18 Mr. Scheye, you earlier provided direct 19 Q testimony to the Commission in this proceeding; is 20 that correct? 21 22 λ Yes. 23 Have you also filed rebuttal testimony in Q this matter? 24 25 Yes. λ

1	Q Do you have any additions or corrections to
2	your rebuttal testimony?
3	A No, I don't.
4	Q Did your testimony utilize exhibits?
5	A Yes, it did.
6	MR. EARLY: I would like to have
7	Mr. Scheye's rebuttal exhibits marked for
8	identification.
9	CHAIRMAN JOHNSON: That will be marked as
10	Composite Exhibit 7.
11	MR. EARLY: And I would ask that
12	Mr. Scheye's testimony and the exhibits attached be
13	introduced into the record.
14	CHAIRMAN JOHNSON: I'm sorry.
15	MR. EARLY: That his rebuttal testimony and
16	the attached exhibits be introduced as part of the
17	record of this proceeding.
18	(Exhibit 7 marked for identification.)
19	CHAIRMAN JOHNSON: We'll admit his testimony
20	as though stated. We'll save admitting the exhibits
21	until the end. So we'll insert your testimony into
22	the record as though read.
23	
24	
25	
1.18	

	Children .	
1		BELLSOUTH BSE, INC.
2		REBUTTAL TESTIMONY OF ROBER' C. SCHEYE
3		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4		DOCKET NO. 97-1056
5		
6	Q.	PLEASE STATE YOUR NAME AND ADDRESS.
7		
8	<b>A</b> .	My name is Robert C. Scheye and my business address is 2727 Paces Ferry Road, Suite
9		1100, Atlanta, Georgia 30339.
10		
11	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
12		
13	Α.	The purpose of my testimony is to address those points raised by Mr. Gillan in his direct
14		testimony submitted in this proceeding. Mr. Gillan attempts to argue that BSE's certificate
15		should be denied for that portion of Florida in which BellSouth Telecommunications (BST)
16		operates.
17		
18	Q.	IS THERE ANYTHING IN MR. GILLAN'S TESTIM ONY THAT WOULD SUGGEST
19		THE COMMISSION NOT APPROVE OR PLACE LINGTS ON BSE'S CERTIFICATE
20		AS AN ALEC IN FLORIDA?
21		
22	Α.	No. Mr. Gillan presents no new issues. These same issues have been dealt with in other
23		states and at the FCC. The basis of his argument includes "concerns" over hypothetical
24		impacts on competition in Florida, as well as the 1996 and the FCC rules. He also cites a
25		press release issued by the Texas Public Service Commission as a reason for denying BSE's

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request. An analysis of the issues raised by Mr. Gillau actually provides support for granting BSE's request.

4 Attached Exhibit 1 (a revised version of the Exhibit 1 attached to my prefiled testimony) 5 summarizes twenty-three instances where ALECs have been approved in the territory served by their affiliated ILEC. These include approvals of BellSouth BSE by public 6 service commissions in South Carolina, Alabama and most recently, Georgia. To my 7 knowledge, in only two cases (GTE in Texas, mentioned by Mr. Gillan, and GTE in 8 9 Michigan) in the country have commissions denied a request by a CLEC affiliate of an ILEC for authority in the territory served by the ILEC. However, in those cases, unique 10 circumstances, not applicable here, existed. This difference was even cited by the 11 Hearing Officer's recommendation to approve BSE in Georgia. "The decision by the 12 Texas Public Utility Commission (Docket No. 16495, November 20, 1997) cited as 13 support for denying the Applicant certification, is distinguishable in that that decision was 14 based upon specific Texas laws." Therefore, un overwhelming weight of authority of 15 other commissions that have addressed this issue in dicates that approval should be granted. 16

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Mr. Gillan also states the Commission should deny BellSouth a certificate to "compete 18 against itself." At least Mr. Gillan recognizes that B.'E will be a competitive carrier. 19 However, by contrast, this argument is the exact opposite of the testimony filed by the 20 witness for AT&T and MCI in other states where BSE has filed for certification. In the 21 most recent instance in Tennessee, testimony in opposition to BSE's request was that 22 "within the home service territory of BST, BSE can not, by any reasonable measure, be 23 considered a "competitive" carrier." More importantly, companies having several affiliates 24 or products in direct competition with each other are certainly quite common. Outside our 25

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1	industry, one can think about General Motors or Coca Cola as just two such companies.
2	Within telecommunications, companies such as MCI ) are several affiliates in the same
3	product and market area.
4	
5	Mr. Gillan says we are trying to rewrite the 1996 Act, Chapter 364 and the FCC rules. In
6	fact (as is discussed below), both the 1996 Act and the FCC's rules fully recognize that
7	ILECs may wish to establish ALEC affiliates. Thus, safeguards contained in the Act and
8	the FCC rules under the Act anticipated this situation.
9	
10	Overall, it seems more probable that Mr. Gillan's objections are founded more in the
11	belief that his sponsors anticipate that BSE will be a viable competitor providing services
12	that customers may want and, would prefer not to have to deal with such a competitor.
13	
14 Q	. DOES THE DECISION OF THE TEXA? COMMISSION SUPPORT DENIAL OF
15	BELLSOUTH BSE'S APPLICATION IN FLOPIDA?
16	
17 A	. No. The order of the Texas Commission, mentioned by Mr. Gillan, states that its
18	decision was based on a Texas statute, in "PURA 54.102(e)", which prohibits affiliated
19	companies from being certificated as both a ALEC and an ILEC. I am not aware of any
20	such law applicable to the State of Florida, nor could Mr. Gillan reference any Florida
21	statute similar in effect to the one in Texas. As discussed previously, the Hearing
22	Officer's recommendation for approval in Georgia indicated that the Texas decision was
23	based upon a specific legal requirement in Texas.
24	
25	

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## 1 Q. CAN YOU DESCRIBE HOW OTHER COMMISSIONS IN THE BELLSOUTH 2 REGION HAVE DEALT WITH SOME OF THESE ISSUES?

3

4 Yes. As stated in my direct testimony, with regard to claims of adverse effects on the A. public interest and safeguards to forestall anticompetitive activity, the South Carolina 5 Commission said, "... there is simply no evidence in the record of such adverse effects on 6 7 the public...and ... the parties made no showing of the need for the establishment of safeguards from potential anticompetitive effects." Also, after hearing the same 8 9 testimony from AT&T and MCI the Alabama Commission found, "...that the Applicant has demonstrated that it possesses the technical, managerial and financial resources to 10 provide the services proposed. It further appears that the Applicant had demonstrated that 11 12 the public interest would be best served by its proposed operations." Further, the Georgia 13 Commission certified BSE on March 5, 1998 and adopted the Hearing Officer's recommendation 5 to 0. Attached here as Exhibit 2, is the Recommendation of the 14 15 Hearing Officer in Georgia Docket No. 8043-U, BellSouth BSE, Inc. Application for Certification of Authority to Provide Local Exchange Telephone Service. Also attached 16 as Exhibits 3 and 4 are the Orders granting BellSouth '3SE ALEC certificates for the 17

18 19

20 Q. DOES THE 1996 TELECOMMUNICATIONS ACT SUPPORT THE ABILITY OF AN
 21 AFFILIATE OF AN ILEC TO PROVIDE LOCAL EXCHANGE SERVICE WITHIN
 22 THE SERVING TERRITORY OF THE ILEC?

states of South Carolina and Alabama.

23

24 A. Yes. As pointed out in my direct testimony, both the 1996 Act and the rules of the FCC
 25 up ler the 1996 Act specifically address the situation when a company that is an affiliate

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of an ILEC provides local exchange service in the sume serving territory as the ILEC. 1 Both the 1996 Act and the FCC adopt specific provisions as to how this must be done. 2 Obviously, if the 1996 Act and the FCC did not agree that such activity might take place, 3 there would have been no need to adopt such provisions. Section 272(e) of the 1996 Act 4 states that the ILEC must "fulfill any requests from an unaffiliated entity for telephone 5 exchange service and exchange access within a period no longer than the period in which 6 it provides such ... [services] ... to itself or to its affiliates." (emphasis added). Further, 7 Section 272(g) clearly permits the affiliate of a BOC to provide telephone exchange 8 services if the BOC permits other entities to market and sell its services as well. For the 9 purpose of applying these type of provisions, BellSouth BSE can be considered to be 10 such an affiliate. 11

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Also as described in my direct testimony, Sections 251 and 252 of the Act require the
 ILEC to treat all ALECs on a nondiscriminatory basis. These provisions ensure, despite
 Mr. Gillan's assertion of collusion and favoritism, that BST cannot provide any advantage
 in the marketplace to BellSouth BSE.

17

18 Q. DO THE FCC'S RULES ALSO RECOGNIZE THAT AN ILEC COULD HAVE AN 19 AFFILIATE THAT CAN ALSO PROVIDE LOCAL EXCHANGE SERVICE?

20

A. Yes. The FCC has clearly endorsed the position that the 1996 Act approves the provision
of local exchange services by an ALEC affiliate of an ILEC within the ILEC's territory.
The FCC stated in its Order No. 96-149 (December 23, 1996) that "We find no basis...to
find that a BOC affiliate must be classified as an incumbent LEC under Section 251(h)(2)
merely because it is engaged in local exchange activities." Supra at para. 312. The FCC
1		specifically found that an ALEC affiliate of a BOC or as ILEC is not subject to ILEC
2		status unless it is a successor or assign of the BOC or ILEC. Id. BellSouth BSE is not a
3		successor or assign of BellSouth Telecommunications and therefore is not an ILEC.
4		Again, as pointed out in my direct testimony, the FCC found that the same arguments put
5		forth by Mr. Gillan in opposition to BellSouth BSE's certification in Florida (i.e.,
6		allowing ILEC affiliates to provide local exchange service provides opportunities for
7		discrimination and cross-subsidy) to be "speculative" and "non-persuasive." FCC Order
8		No. 96-149 at para. 314. The FCC concluded "In sum, we find no basis in the record for
9		concluding that competition in the local market would be harmed if a section 272 affiliate
10		offers local exchange service to the public that is similar to local exchange service offered
11		by the BOC" (Emphasis added). FCC Order No. 96-149 at para. 315. Additionally, the
12		FCC wrote that the "increased flexibility resulting from the ability to provide both
13		interLATA and local services from the same entity serves the public interest" by
14		encouraging such an affiliate to "provide innovative new services." Id.
15		
16		These provisions from both the Act and the FCC's O. der are only applicable to a situation
17		such as that presented here, i.e. an ILEC's affiliate see cing certification to provide local
18		services within the territory served by the ILEC. To suggest that such a situation was not
19		envisioned is simply ludicrous.
20		
21	Q.	IS BELLSOUTH BSE SEEKING ANY ADVANTAGES OVER OTHER ALECS?
22		
23	Α.	No. Mr. Gillan says we are seeking back door deregulation. Again this is simply not
24		true. BellSouth BSE will comply with all rules in place for ALECs. Any interconnection
25		agree: aent between BSE and BST will be available for review by all interested parties.

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Similarly, if BSE chooses to operate under the terms of an approved statement of Generally Available Terms and Conditions ("SGAT"), it too must be publicly available. In interfacing with BST, we will use the identical Operational Support Systems (OSS) capabilities as are available to any other ALEC.

BSE anticipates reselling BST local wireline service in BST's serving territory. 6 Therefore, by definition, BSE will not provide any underlying capability that BST does 7 8 not have. However, by coupling these resold services with other services and offering these services across a broader geographic area, the overall services BSE offers to its 9 customers will differ from those provided by BST. If they want, any other ALEC can 10 purchase these services from BST at the same discount rate, terms and conditions and do 11 exactly the same thing as BSE. Therefore, BSE is acting as an ALEC in every possible 12 13 way.

## 15 Q. WILL BELLSOUTH BST BE ABLE TO AVOID ITS OBLIGATIONS UNDER THE 16 ACT IF THIS COMMISSION APPROVES BSE'S REQUEST FOR CERTIFICATION?

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A. Absolutely not. Mr. Gillan apparently believes that the certification of BSE will permit
BST to avoid its resale obligations because BSE could p ice services at or below the
wholesale rates we must pay to BST. BSE will obtain wholesale services from BST and
other ILECs on the same terms as everyone else. We will have to develop new and
innovative ways to sell these and other services to customers in order for BSE to be
profitable, just as all other ALECs must. If we are able to provide services that customers
want at prices they are willing to pay, then, of course, customers benefit.

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1		Further, on a common sense basis, Mr. Gillan's argument just doesn't make sense. BST is
2		paid its wholesale rate by any reseller. Therefore, BST is indifferent as to who the
3		reseller is. In fact, if BSE were to purchase wholesale services and lose money by not
4		pricing its retail services adequately, then BellSouth Corporation as a whole is actually
5		worse off than if some unaffiliated reseller is purchasing the wholesale service and paying
6		BST its wholesale rate. In other words, if BSE priced its retail services as Mr. Gillan
7		suggests, BellSouth Corporation would be making less money than if a non-affiliate
8		purchased the resold service. This result is certainly not in accord with prudent financial
9		and business criteria. Finally, it is probable that if BSE attempted to do what Mr. Gillan
10		suggests, some other carriers would bring these practices to the attention of this
11		Commission or the courts.
12		
13	Q.	IS MAXIMIZING SHAREHOLDER VALUE INCONSISTENT WITH AN ARMS
14		LENGTH RELATIONSHIP, AS MR. GILLAN APPARENTLY BELIEVES?
15		
16	A.	No, just the opposite. The creation of BSE is intended to grow shareholder value by
17		providing customers new, innovative services. The creation of a separate affiliate can
18		foster that effort by allowing it to focus on and provide services different from and in
19		addition to those that are available from the incumbent. To believe that a company
20		cannot have two (or more) independently operating units .hat both contribute to
21		shareholder value ignore the realities of the marketplace.
22		
23	Q.	IS THERE ANY REASON THAT BELLSOUTH BSE SHOULDN'T WANT TO
24	i Sa	CAPITALIZE ON THE BELLSOUTH NAME?
25		

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1 Capitalizing on a corporate brand is very common. The list of companies that A. 2 consciously extend their brands is very long, e.g. Coca-Cola, Honde, General Motors, 3 Harley Davidson, etc. Within the telecommunications industry, GT , Sprint, AT&T, to 4 name just a few, have relied on their corporate brands. These companies offer many 5 products through many entities and their customers are not confused. They spend millions 6 of dollars on brand recognition. Even in the telecommunications filed, companies such as 7 AT&T and MCI market numerous services under their brand name. Somehow, though, Mr. Gillan believes this is wrong for BellSouth. Additionally, Congress and the FCC 8 9 established rules for the creation of affiliates that assure full and fair competition and 10 nondiscrimination of treatment of all carriers, including CLECs. Nothing in these rules 11 prohibit an affiliate from using its corporate name in providing services. Any such 12 prohibition would seem to 1) limit competition, not foster it, and 2) lead to customer 13 confusion because the name of the company is not adequately identified. 14 15 Q. DOES BELLSOUTH BSE PLAN TO PROVIDE DIFFERENTIATED PRODUCTS? 16 17 Yes. Mr. Gillan uses the argument that he believes that BSE is not an independent entity Α. 18 and therefore could not provide any differentiation. At stated previously, BSE will 19 package resold services with other services and offer these services to customers within 20 and beyond the nine state BellSouth region. Mr. Gillan seems to think only in terms of 21 price issue and ignores service. For example, he concludes that resale can only be 22 attractive to BSE because the economics of resale do not apply to BSE. This is clearly 23 not the case, nor does this represent a comprehensive view of the marketplace. 24 Additional customer convenience and the benefit of customers having additional choices 25 are meaningful. Providing separate services, customer convenience and service of having

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one point of contact over a multi-state area and benefits of additional choices will make BSE distinctive in the marketplace. This benefit was recognized a the Georgia proceeding, see Exhibit 2. Of course, Mr. Gillan's comments als , ignore the fact that there are resellers already that have created successful businesses.

- 5
- 6 Q.

7

## DO YOU HAVE ANY CONCLUDING REMARKS?

8 Α. Yes. Mr. Gillan states that the carriers sponsoring his testimony have no objection to BSE's entry as an ALEC outside BST's territory. This, in itself, says that they agree that 9 BSE has the technical, financial and managerial capabilities to provide local exchange 10 11 services in Florida, the fundamental criteria for certification. To restate Section 364.337 12 (1), Fla. Stat., "The commission shall grant a certificate of authority to provide alternative local exchange service upon a showing that the applicant has sufficient technical, financial 13 and managerial capability to provide such service in the geographic area proposed to be 14 served .... It is the intent of the Legislature that the commission act expeditiously to grant 15 16 certificates of authority under this section and that the yrant of certificates not be affected by the application of any criteria other than that specifically enumerated in this subsection." 17 18 (emphasis added). Presumably, after a company was cartified, the Commission had amble 19 authority to deal with any legitimate concerns that aros and that it would not have to deal 20 with the purely theoretical.

21

As has already occurred in other states, the Commission should apply the same standard
 for certification to BSE as it has for the numerous other ALECs already approved in
 Florida. The rules of the Florida Public Service Commission, the Federal
 Communications Act of 1996 and the rules and regulations of the FCC encourage the

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type of new and innovative competitive services that BSE will provide as a benefit to consumers. These same rules and regulations contai adequate safeguards to insure against any potential harm to competition or to customers that might occur.

In addition, Mr. Gillan has attempted to raise several issues attempting to show why the 5 certificate as requested should not be granted. As has been shown, all these arguments 6 are without merit. For example, the "sum and substance" of the argument is that BSE 7 should not favor select customers by offering targeted products (p. 10), can only be 8 attractive if the economics of service resale do not apply (p. 15), cannot be an 9 independent entity if it is attempting to maximize shareholder value (p. 6), and is 10 advantaged if it uses the "BellSouth" name (p. 7). These supposed concerns ignore the 11 terms of the 1996 Act, the FCC's rules, and this Commission's authority and rules. They 12 13 also ignore the telecommunications marketplace. BSE will be offering customers services and options not currently available. It is this final point that actually appears to 14 15 be motivating the intervenors.

16

Apparently, they view BSE as a real potential competitor that they would simply prefer
 not to contend with - an attitude completely opposite the open market policies which
 benefit consumers and are the bedrock of the 1996 Telecommunications Act. Therefore, I
 respectfully request that the Commission approve BEE's application for certification as an
 ALEC.

22

23 Q. 24 DOES THIS CONCLUDE YOUR TESTIMONY?

25 A.

Yes.

-11-

Q (By Mr. Early) Mr. Scheye, can you briefly
 summarize your rebuttal testimony to Mr. Gillan's
 direct testimony?

A Yes. And let me just talk about two simple
points.

6 There seems to be the issue of whether 7 BellSouth is allowed to have an affiliate, such as 8 BSE. And secondly, if it is, what mode of operation 9 should it have?

Referencing both the Telecommunications Act 10 and the FCC rules, it is clearly anticipated that an 11 affiliate such as BellSouth BSE is allowed to exist, 12 may exist, and is in the public interest. There 13 should be no issue that Bel'South BSE is allowed to 14 exist, and it is allowed to provide services within 15 its own territory. Again, all of those arguments were 16 17 before the FCC.

18 The second issue is one of -- actually quite 19 an interest to me, and that is what mode of operation 20 should BellSouth BSE operate in?

Mr. Gillan talked about, in his rebuttal testimony -- in his testimony indicated that as long as we used unbundled network elements he was setisfied, but resale was problematic to him and he cited several reasons.

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1	In looking at the record in the FCC docket,
2	we find just the opposite. Both AT&' and MCI admit
3	that resale of the incumbent services is satisfactory
4	and not problematic. But conversely, the use of
5	unbundled network elements is the major problem to it.
6	So I sit here and listen and find out that
7	I'm not allowed to resell, according to Mr. Gillan. I
8	look at the FCC's opinion by AT&T and MCI and they are
9	concerned about unbundling. Well, that's the only two
10	options I have.
11	I think the FCC correctly determined that I
12	should be allowed to both resell and use unbundled
13	network elements, and that, indeed, there were
14	adequate safeguards in place irrespective of which
15	mode of operation I chose. Thank you.
16	MR. EARLY: I have no further questions.
17	CHAIRMAN JOHNSON: The witness is tendered
18	for cross.
19	CROSS EXAMILIATION
20	BY MR. MOGLOTHLIN:
21	Q Mr. Scheye, I'm looking at Page 9 of your
22	rebuttal testimony.
23	A One second, sir, (Witnesses finds his copy.)
24	/es, sir. I have it. Page 97
25	Q Yes. At the very top of the page, you say
1.2	

100	
1	"Capitalizing on a corporate brand is very common."
2	And BellSouth BSE wants to capitalize on both the
3	BellSouth name and the corporate logo; is that right?
4	<b>λ</b> Yes, sir.
5	Q In the next sentence you say "The list of
6	companies that consciously extend their brand is very
7	long," and you cite Coca-Cola, General Motors and
8	others. Do you know whether Buick and Pontiac are
9	separate corporate entities?
10	A I believe they are.
11	Q Do you know whether Buick and Pontiac face
12	different emission standards?
13	A I don't believe they do.
14	Q Well, at page well, first of all, would
15	you agree with me, sir, that if the Commission grants
16	BSE's certificate in the form that has been requested,
17	BSE would have no obligation to set its retail price
18	in any particular way?
19	A I would agree with that, with the exception
20	of, and in accordance with, the price list
21	requirements that this Commission has for all CLECs.
22	Q Okay. So it would have to follow its price
23	list, but it wouldn't have to prepare its price list
24	to in any particular way?
25	A No, sir. It wouldn't be formula driven, but

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it would be public to the Commission in the price
 list. Then they could make their determination if
 there was an issue with it.

4 COMMISSIONER DEASON: Would be that any 5 requirement on BSE to set prices that at least cover 6 costs?

7 WITNESS 3CHEYE: Again, I don't believe, 8 based on the specifics of the Florida Commission rules, but there are words in the FCC orders about 9 10 anticompetitive behavior and predatory pricing which, I believe, would imply that if we attempted to 11 12 establish prices below cost that we would face some sort of anticompetitive or antitrust circumstance. 13 14 COMMISSIONER DEASON: So you're saying there's nothing specific in Florida prohibits it, but 15 that you think you would be prohibited by federal law? 16 WITNESS SCHEYE: Federal law and the 17 antitrust laws. Again, the FCC's -- I'm trying to 18 19 paraphrase an FCC order. They said carriers are bound 20 by Section 202 of the FCC rules, and that if any form 21 of predatory pricing was undertaken, it would be deemed to be anticompetitive and against the antitrust 22 23 laws. COMMISSIONER DEASON: Where would an 24

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enforcement action be filed? Would that be filed at

the federal level or would it be permissible for a 1 complaint alleging such activities to be filed in 2 Florida? 3

WITNESS SCHEYE: Certainly it would be 4 allowed to be filed in Florida. I think a company may 5 also have an option to file it in a federal court if б 7 they chose to. But certainly they have an option of filing it here. 8

COMMISSIONER JACOBS: Would those 9 restrictions apply to each element of BSE's offer 10 package or to the package as a whole? 11

WITNESS SCHEYE: You're probably ranging a 12 13 little bit outside of my realm of legal knowledge, because the Act and the FCC order are generally 14 written towards telecommunications services. And in 15 our case would be the local exchange piece and the 16 long distance piece. However, I think, on sort of a 17 18 carryforward basis, if it was proven that our entire 19 package was somehow underpriced and predatorily 20 priced, I suspect there are federal antitrust laws that one could use to take us to court or whatever. 21 22 At Page 7 of your rebuttal testimony, 23 Mr. Scheye? 24 Yes.

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Beginning at Line 20 you make this statement 0

1 "bsE will obtain wholesale services from BST and other 2 ILECs on the same terms as everyone else. We will 3 have to develop new and innovation ways to sell these 4 and other services to customers in order for BSE to be 5 profitable;"

6 We've spent some time talking in terms of 7 margins between retail and wholesale prices, but the 8 wholesale price that constitutes the cost of the 9 service itself is not the only cost that a competitor 10 has to incur, is it?

11 A No, sir. You have your own administrative,
12 sales, marketing and billing-type costs.

13 MR. McGLOTHLIN: I want to ask that we give
14 an exhibit number to a docket I'm going to ask
15 Mr. Bond to pass out for pass.

16 CHAIRMAN JOHNSON: Identify this as Exhibit
17 8. Short title -- what is this a request for
18 production of documents?

MR. McGLOTHLIN: Yes. Response to Staff's
Request for Production of Documents.

21 CHAIRMAN JOHNSON: "Response to Staff's 22 Request for Production of Documents."

(Exhibit 8 marked for identification.)
 Q (By Mr. McGlothlin) Mr. Scheye, do you
 recognize this as a response to Staff's request to

produce documents that you sponsored, sir? 1 Yes, sir. 2 А And do you recognize the attachments as 3 Q examples of advertisements that were received and paid 4 for by BellSouth Corporation and offered in response 5 to a Staff request? 6 7 Yes. А And the last portion of this composite, does 8 Q that represent the planned schedule for the appearance 9 of those ads? 10 That's my understanding, yes. 11 х 12 And if you'll look at the first of the two Q ads that are included there, is it true that the 13 attribution is to BellSouth without indicating a 14 specific BellSouth entity. 15 It just says BellSouth. 16 А 17 Okay. If a customer were to read this 0 advertisement, see the BellSouth name, see the 18 BellSouth logo and associated BellSouth BSE as among 19 the whiz kids, is that okay with you? 20 I'm sorry, could you repeat that again? 21 А 0 Yes. 22 Thank you. I'm sorry. 23 A If a customer or potential customer were to 24 Q see this advertisement, see the name BellSouth, see 25

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the BellSouth logo, and associate BellSouth BSE as 1 being among the neighborhood whiz kid , is that okay 2 with you? 3 Yes. As long as they are attributing it to 4 А the BellSouth name. I couldn't provide any of these 5 particular services to them, so if they happened to 6 7 call me, I couldn't do much good for them. Q And were these ads paid for by BellSouth 8 9 BSE? No, sir. They are paid by the corporation. 10 A MR. McGLOTHLIN: I'm going to ask Mr. Bond 11 to help me again. And ask the Chairman to assign an 12 identification number to the next document. (Counsel 13 passess out documents.) 14 CHAIRMAN JOHNSON: This will be identified 15 as Exhibit 9. Could you give me a short title for 16 17 this? MR. MCGLOTHLIN: BellSouth BSE Financial 18 Statements. 19 20 CHAIRMAN JOHNSON: Okay. 21 (Exhibit 9 marked for identification.) 22 0 (By Mr. McGlothlin) Mr. Scheye, do you recognize this as the exhibit that was attached to the 23 24 applications of BellSouth BSE for the ALEC certificate in this docket? 25

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A Yes. 1 And does this purport to display the 2 Q projected performance of BellSouth BSD on an overall 3 basis over time? 4 A At the time it was prepared, it did do so, 5 yes. Right now we think it's overstated based on our 6 7 current conditions. All right. Looking at the first page of 8 0 this Composite Exhibit 9 for identification, does the 9 entry called "local/intraLATA intrastate" include the 10 predictions of revenues that BSE would receive from 11 activities such as local service and the BellSouth 12 ILEC service area? 13 I'm sorry, what was the last part, sir? I 14 15 couldn't hear you. 16 Q Does it include the ravenues projected to be received by participation in locil exchange service in 17 the BellSouth ILEC service area? 18 Yes. 19 A 20 0 Including Florida? 21 А Yes. MR. McGLOTHLIN: Mr. Bond, if you will. 22 (Counsel passes out another document.) 23 24 Chairman Johnson, may I have an identification number? 25

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1	CHAIRMAN JOHNSON: Be identified as
2	Exhibit 10. Short title?
3	MR. MCGLOTHLIN: "BSE Response to FCCA
4	Interrogatory No. 16."
5	CHAIRMAN JOHNSON: Okay.
6	(Exhibit 10 marked for identification.)
7	Q (By Mr. McGlothlin) Mr. Scheye, do you
8	recognize this as the response to the FCCA
9	interrogatory that you sponsored?
10	A Yes.
11	Q The interrogatory asks "Poes BSE intend to
12	compete with BellSouth for BellSouth's existing
13	customers and/or new customers by offering prices
14	lower than BellSouth's prices? Please explain your
15	answer." And you stated BSE has not determined the
16	retail prices for its services in the state of
17	Florida; is that right?
18	λ Yes.
19	Q Isn't it true that in order to prepare the
20	financial statements that are Exhibit 9, and to
21	include the projection of intrastate revenues for
22	local service in the ILEC service area as you
23	described earlier, it would have been necessary to
24	include a projection of the prices, retail prices?
25	A Not the specific prices, sir. This was

1 done, as you mentioned -- or I think as I mentioned, 2 on an aggregates basis -- so individual prices did not 3 have to be determined. In other words, \$20.15 or 4 something like that, but, rather, aggregate numbers 5 were used.

6 Q Well, I believe you testified earlier that 7 the entry for local/intraLATA intrastate includes the 8 revenues projected to be received from providing local 9 service in the ILEC service area, did you not, sir?

A Yes, I did. Correct.

10

11 Q All right. How can you use an aggregate 12 number to project the revenues to be derived from 13 providing local service in the BellSouth ILEC service 14 area?

The aggregate I was reforring to was not 15 just specifically the prices for the state of Florida. 16 We had to make aggregate price decisions for local 17 service, intraLATA toll as well as overythin; else. 18 With did not try to forecast a specific number of 19 customers at a specific rate in the state Florida 20 versus the state of Tennessee, so we used aggregate 21 type averages for that. That's all. 22

23 COMMISSIONER DEASON: But if you average
 24 something, don't you have to have an average price?
 25 WITNESS SCHEYE: The basic averages that we

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used in that were of the current retail prices that
 the incumbents had.

COMMISSIONER DEASON: But to average something you have got to take each individual one, add it up and divide it by the number of factors, correct?

7 WITNESS SCHEYE: If you do it quite that precisely. This was not done with that level of 8 precision, since they really didn't know at the time 9 10 they put this together whether we've got 100 customers in Florida versus 25 in Tennessee, or vice versa. 11 So it was basically assumed that the current retail 12 prices and the level of -- the weighting wasn't quite 13 as precise as maybe we should have done, but it was 14 broader than that. But it was eccentially based on 15 the current retail prices. 16

Q (By Mr. McGlothlin) Well, does that mean
that you assumed the current retail price of BellSouth
Telecommunications in Florida?

A Again, in the averages, that's correct, sir.
Q And that was prepared at the time you filed
your application for the ALEC certificate, correct?
A This was a business case that was done even
prior to that. It's probably ten, 11 months old at
this point in time.

Q In your testimony you've stated that BellSouth BSE intends to package and integrate some services in package form. And in addition to that, to do business in geographical areas that will allow it to follow customers from one area and the other; is that correct?

A Yes.

7

8 Q Isn't it true that BellSouth
9 Telecommunications can, if it chose, do business in
10 geographic areas beyond the traditional nine-state
11 BellSouth region?

12 A It is not legally restricted as far as I
13 know. It could certainly branch out, but that's not
14 been the method of operation we've chosen, though.

Yes. And to focus that on the moment -- for 15 the moment, that strategy to engage in such activities 16 through BSE as opposed through the ILEC is a matter of 17 18 choice as opposed to any requirement; is that correct? Yes. I believe earlier today I said we were 19 not doing this simply because of a legal restriction. 20 We were doing it because we felt it was the proper 21 focus, the proper way to deal with that type of 22 market. And, actually, we thought it would help 23 encourage competition through our use of the 24 operational support systems, both of BST, as well as 25

the other companies that we might me interfacing with.
 Q But you could bring the sam focus to bear

3 through the vehicle of an operating d vision as 4 opposed to a separate corporate entity?

5 A I don't believe so, sir. I mean, at least 6 in our opinion, our experience was that BST certainly 7 has a lot on its plate to do these days serving its 8 retail customers, meeting its obligations under the 9 act, modifying its operational support systems, its 10 billing systems, et cetera, to accommodate all of 11 that.

We felt, from a business perspective, to 12 develop our own unique systems tailored towards 13 packaging, tailored toward the multistate environment 14 was more effective, more efficient and a better way to 15 operate. And, candidly, believe that our use of the 16 operational support systems of both BST and other 17 incumbents, if we chose to buy their services, would 18 actually be a benefit to competition by putting more 19 emphasis on those operational support systems. 20

Q Again, to focus on the business objectives as described by you in your testimony, isn't it true that the wholesale discount obligation placed on ILECs vould not prohibit BellSouth BSE from either integrating services or engaging in business in states

beyond the nine-state traditional BellSouth region?

1

A I'm sorry, somehow I lost the though of that questions. Somehow we went from the liscount to something, and I missed it -- so I'd ask you to repeat it.

6 Q I've characterized your testimony as having 7 two main themes with respect to big BSE's business 8 objectives: The integration of several services in a 9 single package and offering that package in 10 geographical areas that extend beyond the traditional 11 BellSouth service areas.

12 A Yes. That's a correct depiction of our
13 business strategy.

14 Q Is it true that the application of the 15 wholesale discount obligation contained in the '96 Act 16 as applicable to ILECs, if applied to BSE, would not 17 prevent it from doing business leyond the nine-state 18 region?

19 A Now I understand it. Yes, it would. It
20 would bankrupt me. And maybe I sught to explain that.
21 If I'm buying at a wholesale price from BST
22 or from anyone else, if the retail price is \$20 and I
23 got a 10% discount, so my wholesale price is 18. If I
24 then have to sell it at \$18, and as you mentioned
25 earlier I, will have my own expenses, billing

1 advertising, et cetera, I will go bankrupt.

2 Therefore, I cannot sell with a whilesale discount. I
3 will not have the same avoided cost at the incumbent.
4 So the only way I could sell my services and make any
5 margin at all would be to sell them at the \$20 rate or
6 the retail price I must charge.

So if I would be forced to put a wholesale 7 discount on to my services that I purchased at the 8 wholesale discount, I would do bankrupt, since I would 9 10 have no way to cover my own expenses. And as you were talking earlier, every CLEC will have such expenses. 11 So, yes, it would clearly limit me to providing 12 anything since, essentially, I could not be 13 14 profitable.

15 Q Well, the impact on profitability is a
16 subject we'll get to in a minute. But with respect to
17 the ability to engage in services beyond the
18 nine-state region, it would not prohibit you from
19 doing that, correct?

20 A Again, that technically doesn't prohibit me,
21 it just bankrupts me. So practically speaking, I
22 can't provide service.

Q Nor does it prevent you from packaging
 multiple services in a single package?

25

A Again, same answer, sir. It doesn't stop

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me; it just bankrupts me, so I can't provide any 1 service. So from a practical standpoint, I am stymied 2 in my business operation due to an uneconomical 3 condition placed upon me. 4 Q So that you might then look to the 5 possibility of an operating division within the ILEC? 6 No, sir. I don't believe so. I think what 7 а would happen is, in effect, we would not provide 8 9 customers that opportunity to buy those services. 10 MR. McGLOTHLIN: Those are all of the questions I have. 11 12 CHAIRMAN JOHNSON: Thank you. Mr. Bond? 13 MR. BOND: Just a couple of questions. 14 CROSS EXAMINATION 15 BY MR. BOND: 16 First, just for clarification, do you have a 17 Q copy of the Exhibit No. 4. This was Staff's composite 18 19 exhibit. 20 A Staff Exhibit No. 4. What is that? I probably have it, but not under that name. Oh, it's my 21 deposition? I do have that. I'm sorry. 22 In particular, I'm looking at Page 70 which 23 Q is one of the attachments. 24 I'm sorry, sir, Page 70? 25

Q Page 70. It's the copy of the Kentucky 1 Interconnection Agreement. 2 3 А Yes. Page 70, which is Page 2 of the Kentucky Q 4 5 agreement, under general provisions, Subsection A, there's a couple of references to an Exhibit B. And I 6 7 didn't see an Exhibit B attached to this. And I was wondering, is there an Exhibit B? And, If so, could 8 9 you provide that? A If there is one, certainly we'll provide it. 10 11 Right off the top of my head, since this is the only copy I have. I don't recall if there is an Exhibit B, 12 but certainly we will provide it. 13 Q Well, would you be willing to file a 14 late-filed exhibit that either says there is no 15 Exhibit B or whatever the Exhibit 1 is, would that be 16 fine? 17 Certainly, that would be fine. 18 A MR. BOND: We want to identify a late-filed 19 20 exhibit, which would be Exhibit B to the Kentucky 21 Interconnection Agreement with BSE. CHAIRMAN JOHNSON: Exhibit B to the Kentucky 22 order, did you say? 23 24 MR. BOND: Yes. 25 CHAIRMAN JOHNSON: Okay. It will be

1	identified as Late-filed Exhibit 11.
2	(Late-Filed Exhibit 11 iden ified.)
3	MR. BOND: Thank you.
4	MS. BEDELL: Chairman Johnson, that's not a
5	Kentucky order. That's an agreement.
6	CHAIRMAN JOHNSON: It was an agreement?
7	MS. BEDELL: Uh-huh.
8	MR. BOND: I'm sorry. I misspoke.
9	Interconnection Agreement.
10	Q (By Mr. Bond) When Mr. McGlothlin was
11	asking you some questions, in one of your responses
12	you said that BST had a lot on its plate, therefore,
13	we felt it was more affective to create a separate
14	company. Do you recall that?
15	A Yes.
16	Q Who is the "we" you're referring to?
17	A At that time, it would be the people who
18	were comprising BellSouth BSE.
19	Q Okay. But that was before BellSouth BSE
20	existed?
21	A Well, sure. It was directly before, and
22	then we filed, or it filed for incorporation.
23	Q Okay. So you're talking about BellSouth
24	Corporation employees; is that correct?
25	A They would have been BellSouth Corporation
1.19	

1	1 All All All All All	
1	employees,	that's correct, sir.
2	Q	In your rebuttal testimon you refer to FCC
3	Order 96-1	49?
4	A	Yes.
5	9	Is it correct that was issued in December of
6	1996?	
7	A	I believe so.
8	Q	I believe on Page 5 of your testimony?
9	λ	Christmas eve, 1996.
10	Q	And that's prior to the 8th Circuit's order
11	on the FCC	rules; is that correct?
12	2	Yes, I believe so.
13	٩	And that order concerns 272 affiliates; is
14	that corre	at?
15	λ	It's in part, sir.
16	٩	Is BSE a 272 affiliate?
17	A	Not at this point in fime, since, one,
18	BellSouth	does not have long distance relief, and
19	that's wha	t you require for a 272. And, two, we have
20	not reques	ted long distance certification yet.
21	0	Okay. So you're not a 272 affiliate yet?
22	х .	Not at this same time, that's correct.
23	9	Thank you.
24		MR. BOND: No further questions.
25		

1	CROSS EXAMINATION
2	BY MS. RULE:
3	Q Mr. Scheye, your counsel earlier referred to
4	comments made by AT&T and others before the FCC. Do
5	you remember that reference?
6	A By Mr. Lightsey? Is that who you were
7	referring to?
8	Q Yes.
9	A Yes, ma'am.
10	Q Okay. Now, do you know the date of those
11	comments? (Witness examines document )
12	A August 15, 1996 in Docket 96149.
13	Q And that was before AT&T had an
14	arbitrated actually it had an arbitration
15	proceeding with BellSouth in Florida, wasn't it?
16	A I don't remember the timing. It may have
17	been before.
18	Q Okay. Would you accept, subject to check,
19	that the arbitration happened around October of that
20	year?
21	A Sure.
22	Q Okay. It was also before the 8th Circuit
23	decision?
24	A Yes.
25	MS. RULE: Thank you.

CHAIRMAN JOHNSON: No questions? Staff? 1 MS. BEDELL: Well, I was "aiting for 2 Commissioner Clark to ask if there was a typo on 3 Page 10. 4 COMMISSIONER CLARK: I think there is. I 5 think it's "ample," not "amble." 6 WITNESS SCHEYE: I wasn't asked to correct 7 it. I'm sorry. On Page 10. 8 9 COMMISSIONER CLARK: That's why spellcheck didn't pick it up, I guess. 10 WITNESS SCHEYE: Yes, it's "ample", not 11 "amble." 12 COMMISSIONER CLARK: I had another question, 13 and I apologize for being out of the hearing room for 14 just a few moments, but did you answer the question as 15 to why you thought there might be some joint marketing 16 restrictions? 17 WITNESS SCHEYE: I had not answered. Should 18 I do it now? 19 COMMISSIONER CLARK: Yes. 20 WITNESS SCHEYE: Okay. I think you had 21 asked me earlier what the reference was, which, if 22 it's appropriate, I'll start there. 23 The reference I'm using is out of Telecom 24 Act, and specifically it's Section 272(g), and it 25

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1 refers to the joint marketing. And (g)(2) says "Bell
2 Operating Company sales of affiliate services," and it
3 goes on to describe --

4 COMMISSIONER CLARK: All right. Tell me 5 what in there gives you concern that there's some 6 ambiguity.

WITNESS SCHEYE: The ambiguity doesn't 7 arise -- that's the reference from the Act. When you 8 go to the FCC Order, what the FCC does in dealing with 9 that in 96149 -- in their discussion, and this is in 10 Paragraph 296 of that order. Just to paraphrase, it 11 says, "we", and it's referring to the FCC, "see no 12 point to attempt at this time to compile an exhaustive 13 list of the specific BOC activities that would be 14 covered by Section 272(g). "That's the joint 15 marketing restriction. "We recomize that such 16 determinations are fact-specific and will need to be 17 made on a case-by-case basis. "This is a summary of 18 the FCC's finding after a lot of parties gave their 19 thoughts as to what should be included and what should 20 not be included. 21

That left me with the understanding, at least, that it is not as clear-cut as I may think or aver the other side may think of exactly what is encompassed in the joint marketing capabilities.

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Clearly, BSE can do other things. Other things, they may not be able to. A d it appears that what the FCC refers to do is to see on a case-by-case basis how that's going to arise.

5 Therefore, with that level of uncertainty 6 and, again, with the caveat that our main purpose in 7 this was not simply a legal regulatory, but rather a 8 marketing operational focus, we felt it better and 9 clearer and more efficient to strive towards the full 10 integration within a separate corporation which, 11 again, we feel is allowed and provided for.

12 COMMISSIONER CLARK: Let me ask you a 13 question and you answer yes or no. It's your view 14 that there may be some restrictions with respect to 15 joint marketing that will be applicable to BST.

WITNESS SCHEYE: Yes.

16

17 COMMISSIONER CLARK: That may be -- and
 18 those restrictions may be avoided by BSE.

19 WITNESS SCHEYE: That's correct.

20 COMMISSIONER CLARK: And on what basis do 21 you believe they can be avoided?

WITNESS SCHEYE: Because the provisions that we're referring to are strictly the provisions of an ILEC, an incumbent local exchange carrier. There are no such provisions that would be applicable to a CLEC.

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1	For example, in the same order the FCC allows that the
2	272 subsidiaries, or the long distance company, may
3	provide local exchange service without any
4	restrictions placed upon it. So it's clear to me
5	or clearer to me, I should say, that the affiliate,
6	the nonincumbent, is not nonincumbered by such
7	interpretations or provisions, and rather can provide
8	the services in any way it desires to do so.
9	COMMISSIONER CLARK: Can you explain what
10	the logic would be in your view to having restrictions
11	apply assuming you get the anthority to do the long
12	distance service, why would there be any rational to
13	have restrictions on the ILEC and not the ALEC?
14	WITNESS SCHEYE: Well, basically, I think
15	the other side, the opposition or intervention, would
16	feel that an incumbent may have a definite marketing
17	advantage in fully integrating all of the services,
18	including long distance, in order to obtain a more
19	significant market share.
20	I think Mr. Gillan referred even to what he
21	believes is some experience in Connecticut, or
22	Southern New England Telephone, which was the
23	incumbent local exchange carrier, branched into the
24	long distance field and got what he felt was a
25	substantial market share.

1	The other thing is that the incumbent local
2	exchange carrier retains all of its equal access
3	presubscription obligations and will have to, again,
4	provide all the names of all the carriers. And it may
5	be more cumbersome for it to attempt to package its
6	own long distance carrier more exclusively. So those
7	types of things, I think, make it more difficult
8	I'm not saying it's impossible to get an effective
9	marketing of an integrated package.
10	COMMISSIONER CLARK: What I hear you saying
11	is not that there would be restrictions, but because
12	it's an ILEC, for business reasons you're better off
13	doing it through BSE.
14	WITNESS SCHEYE: I think there are still
15	some restrictions potentially that will apply to the
16	ILEC that would not apply to us. But, yes, there's
17	clearly a business reason for us to want to focus
18	integrated packages within a separate company.
19	COMMISSIONER CLARK: Thanks.
20	MS. BEDELL: Staff has just one more
21	question.
22	CROSS EXAMINATION
23	BY MS. BEDELL:
24	Q We had also talked to you to you about the
25	cite on the requirement to resell.
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1	A 251-A, Section 251-A of the Act.
2	Q And not 251-B?
3	A 251-A(2)1), which are the general duties of
4	all telecommunications carriers. A.d B1 is
5	specifically resale. The duty not to prohibit and not
6	to impose unreasonable or discriminatory conditions or
7	limitations on the resale of its telecommunications
8	services.
9	MS. BEDELL: We don't have any other
10	questions.
11	COMMISSIONER GARCIA: Let me ask you,
12	Mr. Scheye, did you see the document that Mr. Gillan
13	handed out?
14	WITNESS SCHEYE: Yes. You mean sort of the
15	example with some numbers on it?
16	COMMISSIONER GARCIA: Yeah.
17	WITNESS SCHEYE: I SIW it. Yes, I even have
18	it with me.
19	COMMISSIONER GARCIA: Tell me why he's
20	wrong.
21	WITNESS SCHEYE: Tell you why he's wrong.
22	Well, several reasons.
23	First of all, the access piece of this
24	analysis is irrelevant to the entire analysis. If
25	anyone resells BST services, BST, in accordance with

1 this Commission's rules and the FCC rules, retains the 2 access. So access is an affective with in this entire 3 operation. The only way around the access is if the 4 carrier -- some alternative carrier, builds its own 5 facilities and provides its own access. So, 6 therefore, using the access as piece --

7 COMMISSIONER GARCIA: So if this were -- if 8 we created another -- why don't you do this for us, 9 create another column here for the entrant, okay? And 10 tell me how it's different. All right. We'll create 11 another column.

12 WITNESS SCHEYE: You mean for BellSouth BSE? 13 COMMISSIONER GARCIA: Let's create just one 14 more column for AT&T and tell me where AT&T would end 15 up as we go through all of these values that they have 16 here, and why they wouldn't end up the way Mr. Gillan 17 has them end up, with only a -- what is it? a margin 18 of \$8.

19 A I'm not disagreeing necessarily. If AT&T - 20 COMMISSIONER GARCIA: But you're telling us,
 21 for example, the \$13 access.

22 WITNESS SCHEYE: Is not relevant to this 23 entire example.

24 COMMISSIONER GARCIA: Because BSE would make 25 it, but so would AT&T make that?

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1	WITNESS SCHEYE: No. If AT&T or BSE are
2	both reselling BST service
3	COMMISSIONER GARCIA: Right
4	WITNESS SCHEYE: BST gets the access, the
5	\$13 in the top example, irrespective. Both companies,
6	both AT&T and BSE, purchase the resale service from
7	BST at exactly the same price, which I believe is
8	\$49.34, if I'm reading this correctly.
9	COMMISSIONER GARCIA: This is the first
10	thing you believe is wrong. What else?
11	WITNESS SCHEYE: Basically, when you get
12	down to the margin, what he shows as the reseller
13	entrant is \$8.32?
14	COMMISSIONER GARCIA: Uh-huh.
15	WITNESS SCHEYE: If that is, in fact, the
16	correct calculation, that is equally correct for me as
17	it is for AT&T, it would make no sense for BellSouth,
18	the corporation, or me as a subsidiary, an affiliate,
19	to try to sell for less than that. Because what this
20	document says is that AT&T or B&E, in reselling
21	services, there's still going to be \$13 worth of
22	access revenue to BST. That's a given and nothing has
23	changed. There's a margin. BST is selling for
24	\$49.34, let's assume, and if that's the proper avoided
25	cost, they are whole. So the only place for any more
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1 money to be made by BellSouth at this point is for BSE 2 to be able to make some additional margin. If BSE 3 loses money, the corporation loses money i.id they are 4 better off reselling it to ATGT.

5 So this concept of me selling below costs 6 just doesn't make any sense in the business world. 7 And throwing in the access revenues as piece of the 8 explanation is, at best, a red herring. Because --

COMMISSIONER GARCIA: How about his argument 9 that you can keep -- you can keep certain of your 10 11 customers? In other words, you can cut the margin so that you can keep customers away from, say, AT&T? You 12 13 go into this scenario and you've got -- let's say you've got a gross margin of \$8.32, as an example. 14 15 And you know that, perhaps, AT&T is willing to take a risk and -- I don't know, give then another \$2 16 17 discount. You could then go out with your company and match that price, but you still don't have to give it 18 to them to the wholesale side. 19

WITNESS SCHEYE: If we do that -- and, again, your option is available to us as it is to AT&T, to price below cost -- if either of us are to do that, clearly, in our mind --

24 COMMISSIONER DEASON: Wait, wait. You said 25 price below cost.

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1	WITNESS SCHEYE: The option of pricing \$2
2	below, even though there's legal imp trations.
3	COMMISSIONER DEASON: You're not trying to
4	price below cost
5	WITNESS SCHEYE: No, I'm not.
6	COMMISSIONER DEASON: that \$2 discount
7	you're still above in this example, you'd still,
8	with an \$8.32 margin, you'd just be reducing your
9	margin \$2, not pricing below cost.
10	WITNESS SCHEYE: I'm sorry. You're correct.
11	So the margin is \$8.32 Both AT&T and I
12	both have to cover whatever our internal advertising,
13	billing, maintenance, customer care expenses.
14	Let's assume just for the sake of this
15	discussion that both of us have \$5, so we have left
16	\$3.32 to play with.
17	COMMISSIONER GARCIA: Right.
18	WITNESS SCHEYE: We may decide, or AT&T
19	decide, I'm willing to only make \$1. AT&T might say,
20	"I'm only willing to make 50 cents" for some reason.
21	Those are all business decisions that will occur in
22	the
23	COMMISSIONER GARCIA: But isn't there a
24	difference for you? Because you basically have those
25	costs out there. This is your business. AT&T is

1 making a decision to get into your business. And 2 they've got the risks incumbent with that. You're 3 still there, Mr. Scheye. You're there. I mean, 4 you're not going anywhere. So anybody who leaves you 5 is costing you money.

6 WITNESS SCHEYE: That's the point, I think. 7 They are not leaving BellSouth. Because if BellSouth 8 sells wholesale to AT&T and AT&T then makes a margin, 9 fine. BellSouth is still fine. BellSouth is a 10 corporation. The customer hasn't really left 11 BellSouth. It has from a retail perspective, but it's 12 still using BellSouth underlying --

COMMISSIONER GARCIA: Aren't you getting now 13 an additional buck you wouldn't get if they left you? 14 15 In other words, I've got a margin of \$8, all right? And then you said it costs us each \$5 to be 16 17 there. And, obviously, AT&T and the other long distance companies question whither it really costs 18 19 you \$5. Let's, for argument purposes, say that it costs each of you \$5 to provide that service. Now 20 21 we've got \$3.32 to play with.

WITNESS SCREYE: Right.
 COMMISSIONER GARCIA: BellSouth is still
 better off only making \$1.32 than letting you off,
 period.

WITNESS SCHEYE: Not really. Because we 1 2 look at particular margins. I mean, BellSouth doesn't -- holding a customer at all costs isn't 3 really our business practice. If a \$1.32 is an --4 COMMISSIONER GARCIA: We question that in 5 some of the proceedings we go through. But let's 6 assume that that's not the case. Why do you want to 7 let him go? In terms of the business sense, clearly, 8 if you have a customer, you have an understanding of 9 10 what he does, how he does it, when he does it, much 11 more so than someone who doesn't have a customer. You're still providing those services. It's not like 12 you picked up and left town. You're still there. 13 Your network is still there. And those costs are 14 being taken care of somewhere clse. You still have a 15 \$1.32 that you would not have go:ten if you assume 16 that it cost you \$5 and you're willing to take it to a 17 price under AT&T's profit margin, or whatever. 18

WITNESS SCHEYE: If I'm willing to operate at a lower margin than AT&T, if that's what you're saying -- we're both profitable, but I'm willing to take a lower margin because that's the nature of my business, then you're possibly correct. I don't believe, however, candidly, that it makes any sense for me to want to operate with that low a margin,

because -- just again, your point --1 2 COMMISSIONER GARCIA: Aren't you operating anyway? I mean, you still have to operate. They 3 still came to you and had to get the \$49.32 worth of 4 service. They are paying that cost outright. You're 5 still whole. 6 7 WITNESS SCHEYE: BST is. COMMISSIONER GARCIA: Yes. 8 9 WITNESS SCHEYE: But I'm not. And they might as well let me fold up and let BST sell to AT&T 10 11 and everybody goes away happy. Because I'm not a free expense. I mean, we cost something for this 12 13 corporation. We will have expenses. We have a building that we pay rent to, et cetera. If we're not 14 15 profitable and if we don't make a decent margin, spend the money someplace else. Spend it on licenses in a 16 17 foreign country. COMMISSIONER GARCIA: All right. Let's go 18 back. You said it costs you and -- loth you and AT&T 19 20 that \$5 to operate in that margin. Lit's say AT&T comes in here and says, "Commissioner, it may nost us 21 \$5 to get that BellSouth customer, but BellSouth is 22 23 outspending us on advertising. They are not paying th; true advertising cost. It only costs them \$2 to 24

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get this customer because BSE is not spending that

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same money. It's being spent by BST to get that 1 2 customer. In other words, they are -- that person 3 that they get is not any different than an one else. In other words, the fancy-schmancy BellSouth 4 distinction isn't made. Someone just calls BellSouth 5 6 and because BellSouth is already building that within its local network within its LEC, they have an 7 8 advantage.

9 WITNESS SCHEYE: Sure. And at that point because, as you say, in this case the customer already 10 11 is BST's customer today. Maybe we're better off at 12 that point saying stay with BST. Don't spend the money. Don't spend the extra money for the CLEC. 13 14 Don't offer these particular services. If the 15 customer wants to go to AT&T, and we've got a 16 reasonable wholesale discount, fina. But we just 17 won't go into the CLEC business. We will not make those services available. 18

COMMISSIONER GARCIA: All right. But follow
 my scenario. And forgive me, I probably don't use the
 right technical language.

Let's go back to the \$8.32 that you say that this calculation, if correct, that's about right, okay? Then we will assume that it costs AT&T \$5 to get this customer, so AT&T -- and forgive me for using

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1	AT&T. It's just simpler for me. AT&T makes the
2	profit of \$3.32, right?
3	WITNESS SCHEYE: Right. Before tax.
4	COMMISSIONER GARCIA: What do I do when
5	AT&T Ms. Rule, comes in here and says to me,
6	"Commissioner, this is what we're making but, you
7	know, what, it only costs Southern Bell about \$2 to
8	get that customer." So that means that Southern Bell
9	is makes \$5.32. So Southern Bell can cut another
10	dollar off that customer's bill, and they beat us,
11	because they have this market power that we don't
12	have. They have the ability to sell their LEC not
13	your company, but the incumbent LEC's services, they
14	are selling as a general package so they don't have to
15	spend all of the money that we have to spend to
16	capture that specific client."
17	WITNESS SCHEYE: I think if that were the
18	case and I don't agree that is the case
19	COMMISSIONER GARCIA: Let's say that were
20	the case.
21	WITNESS SCHEYE: Then I think we're saying
22	we've got two large corporations. I can operate
23	I've decided to operate based on a lower level of
24	advertising that's specific to my product than AT&T
25	has chosen because we both certainly spent a lot of
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1 money on general corporate advertising. There's no 2 question about that.

COMMISSIONER GARCIA: Correct.

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WITNESS SCHEYE: So putting that aside and 4 saying that's sort of a separate expense, AT&T has 5 said, "We need to spend X dollars to advertise our 6 7 local service, and we don't think BellSouth BSE has to do that." Conversely -- I mean, and then the flip 8 9 side is true. AT&T doesn't have to spend near as much to sell its long distance as my long distance carrier. 10 11 I mean, that's -- when two large entities, certainly BellSouth as a corporation and AT&T as a 12 13 corporation and, again, we're not picking on individuals -- we're talking about two large companies 14

15 entering each other's businesses. That's what this
16 whole game is about.

COMMISSIONER GARCIA: Right.

WITNESS SCHEYE: Certainly, there's some synergies we have and there are some synergies they have. Marketplace will ultimately determine how that is all going to fall out. And I think trying to pick one little piece and say, we may or may not have a advantage -- I actually believe we will have a disadvantage, and I'll tell you why.

My expenses are going to be totally what

they call green field. I have to start from scratch.
I have no systems. I have nothing. AT&T, MCI, and
LCI and everybody else has some inherent system
capability that they can, if they want to, build
upon --

6 COMMISSIONER GARCIA: Wouldn't they argue
7 the same thing when they are getting into the local -8 to your business?

WITNESS SCHEYE: They have some system, they 9 have platform. It may not be local, but they have a 10 11 platform upon which they can build. I'm starting from scratch. That's what I mean by green field. I have 12 13 no system capability. Whatever I build will be unique 14 to my capabilities and my services. So I'm starting 15 with nothing. They are starting with -- now, they can 16 argue their systems aren't particularly compatible with local, and that may be the case in some 17 instances. There's certainly some relevance, customer 18 19 base, customer care situations. So which one of us 20 has the expense advantage going inco it, I think is 21 debatable. I think we both have expenses. We'll both 22 incur those expenses, and we'll both make our 23 decisions on what margin we're willing to tolerate to 24 stay in business. But, to me, that's the name of the competitive game when you talk about large entities. 25

CHAIRMAN JOHNSON: Any other questions, Commissioners?

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3	COMMISSIONER JACOBS: Yes. You mentioned
4	the restrictions in the FCC order on joint marketing.
5	WITNESS SCHEYE: Yes, Commissioner.
6	COMMISSIONER JACOBS: Under that order, it
7	refers to a 272 affiliate. That's what BSE is?
8	WITNESS SCHEYE: BSE right not we're not
9	a 272 affiliate because in or to be this is sort of
10	a catch-22. In order to be a 272 affiliate you have
11	to be providing long distance service. We are not yet
12	approved to provide long distance service, so we
13	haven't made it that far. We are a fully separate
14	subsidiary in all other fashions like a 272
15	subsidiary, but we don't provide long distance
16	service.
17	CHAIRMAN JOHNSON: Okay. If you were to get
18	the certificate, would the restrictions that the Order
19	lists apply to you in all other raspects?
20	WITNESS SCHEYE: Yeah, I would think so.
21	And, certainly, all the provisions of
22	nondiscrimination already do apply to me.
23	COMMISSIONER JACOBS: How so? If you're not
24	technically a 272 affiliate, how would those separate
25	separation requirements apply to you?

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WITNESS SCHEYE: Again, the requirements in 1 many cases deal with the provision o long distance, 2 and they don't apply to me because I m not a long 3 distance provider. But they also talk about providing 4 5 services to an affiliate in the same time frame and under the same terms and conditions as one would apply 6 7 to a nonaffiliate. Those are basically generic. It doesn't make any difference whether we are already 8 providing long distance or plan to provide long 9 distance in the future, they're still basic 10 11 requirements for nondiscrimination and fair treatment. 12 COMMISSIONER JACOBS: And then, finally, just to beat a dead horse absolutely to death, if 13 you -- I understand that you're saying you see 14 yourself as a brand new market entrant. But I still 15 come back to the idea that these are customers who are 16 going to be looking at basically a package of goods 17 being offered by market players. 18 If you're coming in and you're going to --19

20 as you described a moment ago, you're going to come in 21 and you're going to resell your local service, 22 initially you're going to contract with providers of 23 the other services, and have -- and your parent, which 24 is going to offer you your capital and any other 25 thing, has this margin to play with, you don't see

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there being any kind of an incentive, certainly, to 1 capture as many customers under the FallSouth umbrella 2 looking at them from the ALEC perspective as opposed 3 to the ILEC perspective? Because the more and more that margin increases, the more opportunity there is 5 to increase marketing expenses, the more opportunity I 6 7 would think to offer advantage to BSE here at a more favorable marketing position. 8 WITNESS SCHEYE: Again, if I can get those 9

10 customers with my package and make an adequate margin, 11 certainly, I want to do as much as I can as long as 12 it's profitable.

13 COMMISSIONER JACOBS: So what does that do
14 to the customers that are left with the ILEC?
15 WITNESS SCHEYE: Nothing. I mean, they are
16 basically still purchasing the services that they may
17 be purchasing.

18 COMMISSIONER JACOBS: They're not doing 19 anything to their costs?

WITNESS SCHEYE: Not really, because, again, this is -- I think this is a very significant point. When I buy at resale -- again, assuming the avoided cost discount is set properly, and we're not here to debate that, BST is not worse off selling wholesale as it is retail. So if it sells to me at a 20% discount

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1	and sells to AT&T at a 20% discount, because that's
2	what the avoided cost is, BST is stil whole. So
3	there's no reason for it to do st .nd-alone basis to
4	do anything. It's not financially hurt by that.
5	Therefore, it has no incentive, nor does the
6	corporation have any incentive, for me to buy at that
7	20% discount and then start selling cheaper. Because
8	all we're going to do as a corporation is lose money
9	from that deal, and we have no desire to do that. So
10	we will be selling above the wholesale discount like,
11	I assume, all other CLECs will be doing, because
12	that's the only way I can create margin and encugh
13	profitability to stay in business.
14	COMMISSIONER JACOBS: That's all.
15	CHAIRMAN JOHNSON: Mr. McGlothlin, did you
16	have a
17	MR. McGLOTHLIN: I was going to ask
18	permission to follow up on a couple of questions that
19	related to Mr. Gillan's exhibit, if you would permit
20	that.
21	CHAIRMAN JOHNSON: Any objections?
22	MR. EARLY: No.
23	RECROSS EXAMINATION
21	BY MR. MCGLOTHLIN:
25	Q Mr. Scheye, in response to Commissioner

Garcia's guestion about Exhibit 5, you called the 1 entry for access revenue -- I think you said it was a 2 red herring at one point and that it was irrelevant to 3 the analysis. And the third thing you said that I 4 5 recall was that you said it's a wash. When you said it was a wash, you mean by that that BellSouth would 6 7 receive the access revenue whether the competitor was BSE or AT&T; is that correct? 8

A Yes.

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10 Q But is it true, sir, that the access revenue 11 is a component of BellSouth's margin but is not a 12 component of the other entrant's, AT&T's margin in 13 this scenario?

No, it's not. I think that's the point. 14 15 BST's margin or nonmargin on this \$13 is the same whether I buy it, whether the customer stays with BST 16 17 on a retail basis, or whether that customer goes to AT&T as another CLEC. So whateve: that margin is, say 18 19 it's a dollar of the \$13, or whatever, is irrelevant 20 to this analysis because it hasn't changed regardless 21 of who is providing service to the customer. 22 Okay. In this scenario BellSouth does 23 receive access revenue of 13.02, correct? 24 BST does, that's correct, sir. A 25 And AT&T would not, correct, under the Q

1 scenario?

A Just like it doesn't today, that's correct. All right. Now, you said in response to another question that BellSouth BSE would have no incentive to lower its price in the manner that was discussed by the question.

7 Is it true that you are assuming by that 8 answer that the proper economic result would be based 9 upon an analysis that BellSouth BSE on a stand-alone 10 basis, its profitability alone?

11 A No, sir, I'm not. Again, as clarified 12 earlier, and I believe in Mr. Gillan's testimony, and 13 I stated, both BellSouth BSE, BST and every other 14 affiliate has, as one of its requirements, shareholder 15 value. And, therefore, all aspects of BellSouth would be affected if I sold below costs, because the overall 16 shareholder would be hurt, therefore, it would be 17 detrimental impact on the shareholder. So whether it 18 19 be me or the corporation, we would both come out with the same conclusion. 20

Q Well, we may differ on the result of you're doing that. If the result were to make it impossible for competitors to stay in the business and for the BellSouth entities in the aggregate to have all of the customers and the freedom to return those prices to

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1	higher levels, that would be a different measure of
2	shareholder value, would it not?
3	A That is such a far-fetched scenario, sir, I
4	don't know how to answer that one.
5	Q Okay. You don't have to. That's all the
6	questions I have.
7	COMMISSIONER JACOBS: That's
8	COMMISSIONER DEASON: Mr. McGlothlin, Is
9	that what you refer to as predatory pricing, the
10	example you just gave?
11	MR. McGLOTHLIN: Well, predatory, I don't
12	know if that's a term of art. It's certainly using an
13	advantage gained through the artifice of a separate
14	subsidiary that will avoid the requirement of the
15	wholesale discount.
16	CHAIRMAN JOHNSON: Any redirect?
17	MR. EARLY: NO.
18	CHAIRMAN JOHNSON: Exhibits?
19	MR. EARLY: I would move I've lost count,
20	but I believe it's 7.
21	CHAIRMAN JOHNSON: We'll show that admitted
22	without objection.
23	(Exhibit 7 received in evidence.)
24	MR. McGLOTHLIN: I move 8, 9 and 10.
25	MS. BEDELL: Staff would object to admitting
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1	Exhibit 8, only because we already have those pages an
2	Exhibit 4 at Pages 83 through 88.
3	MR. McGLOTHLIN: Then I withd: aw my motion.
4	CHAIRMAN JOHNSON: Okay. Show 9 and 10
5	admitted and 8 not admitted, but it's in a previously
6	have we already admitted the documents that you're
7	referring to?
8	MS. BEDELL: It's in Staff's Composite
9	Exhibit 4.
10	CHAIRMAN JOHNSON: In it's Composite Exhibit
11	4, so show 8 not admitted.
12	(Exhibits 9 and 10 received in evidence.)
13	And we have one late-filed. That was Exhibit 11.
14	The BellSouth is to provide us with Exhibit B to the Kentucky
15	Agreement.
16	MR. BOND: That's correct, Madam Chairman.
17	CHAIRMAN JOHNSON: Okay. Any other
18	questions?
19	MS. BEDELL: Do we have a date to file that
20	exhibit? It would be nice to have it before the
21	transcripts are due so we could include it.
22	WITNESS SCHEYE: Tomorrow.
23	MS. BEDELL: That will be soon enough.
24	WITNESS SCHEYE: I can send it by fax.
25	CHAIRMAN JOHNSON: I'm sorry.
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WITNESS SCHEYE: If facsimile is adequate, 1 2 tomorrow. 3 CHAIRMAN JOHNSON: Then we'll have that document provided to all of the parties tomorrow by 4 5 facsimile. MR. EARLY: And I'll file it with the 6 7 Commission. CHAILMAN JOHNSON: Thank you. Any other 8 9 matters to come before the Commission? 10 MR. McGLOTHLIN: Chairman Johnson, I have 11 now the reference to the Texas Order that I want you to take official recognition of. It's in Docket 12 13 No. 16495 and 473-96-1803, an order that the Texas Commission entered November 20th, 1997, in the matter 14 15 of an application by GTE. CHAIRMAN JOHNSON: Okay. Seeing no 16 17 objection, we'll take official racognition of that order. 18 19 MR. McGLOTHLIN: I have one more request in a housekeeping nature. 20 21 I think typically parties are limited to 22 50-word description of their post-hearing statements. 23 During the prehearing conference, the parties agreed to fold some additional issues that had been proffered 24 25 in and keep the number of issues to only two. It's

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1	very difficult to write something meaningful in 50
2	words that addresses something a broad as these
3	issues are, so I would request that the parties be
4	given 120 words each.
5	CHAIRMAN JOHNSON: 120 words. Any objection
6	to that? Seeing none, then show that modification
7	accepted.
8	MR. McGLOTHLIN: Thank you.
9	CHAIRMAN JOHNSON: Anything else? Seeing
10	none oh, you're excused, I'm sorry. And this
11	hearing is adjourned.
12	(Witness Scheye excused.)
13	(Thereupon, the hearing concluded at 5:10 p.m.)
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	FLORIDA PUBLIC SERVICE COMMISSION

1 STATE OF FLORIDA)

CERTIFICATE OF REPORTER

2 COUNTY OF LEON )

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I, JOY KELLY, CSR, RPR, Chiof, Bureau of Reporting, Official Commission Reporter,

DO HEREBY CERTIFY that the Hearing in Docket 5 No. 971056-TX was heard by the Florida Public Service Commission at the time and place herein stated; it is 6 further

CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed by me and under my direct supervision; and that this transcript, consisting of 335 pages, Volumes 1 and 2, constitutes a true transcription of my notes of said proceedings, and the insertion of the prescribed prefiled testimony of the witness.

DATED this 11th day of May, 1998.

RPR JOY CSR

Chief, Bureau of Reporting

(904) 413-6732

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