

ORIGINAL

DOCKET NO.: 951232-TI; Transcall America, Inc.

WITNESS: Rebuttal Testimony Of Kathy L. Welch, Appearing On Behalf Of The Staff of the Florida Public Service Commission, Division of Auditing and Financial Analysis

DATE FILED: July 24, 1998

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FPSB-RECORDS/REPORTING

REBUTTAL TESTIMONY OF KATHY L. WELCH

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Q. Please state your name and business address.

A. My name is Kathy L. Welch and my business address is 3625 NW 82nd Ave., Suite 400, Miami, Florida 33166.

Q. By whom are you presently employed and in what capacity?

A. I am employed by the Florida Public Service Commission as a Regulatory Analyst Supervisor in the Division of Auditing and Financial Analysis.

Q. How long have you been employed by the Commission?

A. I have been employed by the Florida Public Service Commission for approximately 19 years.

Q. Are you the same Kathy Welch that has previously filed testimony in the case?

A. Yes.

Q. What is the purpose of your testimony today?

A. I would like to respond to the testimony of Douglas S. Metcalf on behalf of Transcall America Inc. On page 9, Mr. Metcalf discusses his objection to the correction by staff of the September, November, & December, 1991 bills. On line 8, he states "I believe that the staff had no basis for utilizing these alternative summaries." I disagree with Mr. Metcalf's conclusion. I verified the December summary to the detail green bar billing printouts which were provided from Transcall America Inc, d/b/a ATC Long Distance (ATC) to Telecommunication Services Inc.(TSI). Although I did not personally verify the summaries I used for September and November to the detail greenbars, I did compare them to reports done by Compu-1, TSI's consultants, which were prepared using the detail green bar reports. In addition, the November

1 summary used by staff was printed on December 14. The one used by ATC to  
2 prepare the bill was dated December 4. It appears that for some reason ATC  
3 determined that they needed to redo the run. Considering the quality of the  
4 records for this time period, the absence of any notes or telephone log notes  
5 describing reasons for the re-run is not surprising.

6 Q. Does this conclude your rebuttal testimony?

7 A. Yes, it does.

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Dade County Circuit  
Court referral of certain issues  
in Case No. 92-11654 (Transcall  
America, Inc. d/b/a ATC Long  
Distance vs. Telecommunications  
Services, Inc., and  
Telecommunications Services,  
Inc. vs. Transcall America, Inc.  
d/b/a ATC Long Distance) that  
are within the Commission's  
jurisdiction.

DOCKET NO. 951232-TI

DATED: JULY 24, 1998

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that one true and correct copy of the Rebuttal  
Testimony of Kathy L. Welch, has been furnished by U.S. Mail this  
24th day of July, 1998, to the following:

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