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August 20, 1998

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Florida Public Service Commission
Study on Fair Rates(No. 980000A-SP)
Division of Records and Reporting
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Gentlemen:

Since I will be unable to attend any of the hearings concerning telephone rates, I would like to take this opportunity to question the rate charged by "Sprint" to reconnect service for a residential phone that has been on "Vacation" status.

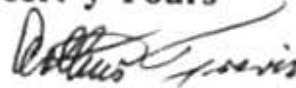
It seems to me that fifteen dollars(\$15.00) is a rather exhorbitant charge to push a button to reconnect a phone service.

I'd like to hear what their justification is for this charge.

I'm sure that thousands of other winter residents of Florida feel the same.

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Sincerely Yours



Arthur Travis

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