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ORIGINAL

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TO: Study on Fair Rates (No. 980000A-SP)
Division of Records and Reporting
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

Sir/M.:

This is a act of futility, but one which must be published.

Currently, customers of the utilities are being milked at an alarming rate. We are suppose to have representation to protect us, but we do not.

Recently, two bogus charges have been imposed on residential users which require comment.

1. The Universal Connectivity Charge, according to the explanation by AT&T, is to pay for Low Income Customers, Rural Area users, Internet Access for schools, Library's and health care organizations. We are taxed to support our libraries, and unmercifully taxed to support our failing school system. Why are additional fees being imposed to "enhance" entities we are all ready taxed on ???

As far as paying the telephone bills of Low Income Customers, this factor never fails to amaze me. I am a Disabled American Veterans, living on a limited fixed income, and I have to pay for another individuals telephone. Now isn't that justices.

Why aren't non-residential customers paying into this Honey Pot ??? Why in Gods name is anyone paying this tax ???

2. The Carrier Line Charge, according to the explanation by AT&T, is to help local telephone companies pay for long distance connection. My question is where is the "cost of doing business" borne by the telephone companies.

We are assessed this charge even if we do not use long distance services. Again, where is the parity here. We are also assessed \$3.50 per month for "FCC Charge for Interstate Toll Access" ... what is this for ???

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