

ORIGINAL

MILPORT

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 OTH Brad

DOCUMENT NUMBER-DATE

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FISC-RECORDS/REPORTING

## Inside Wire Maintenance Plan Rate Increase

If you currently subscribe to GTE's Inside Wire Maintenance Plan (IWMP), please be aware that effective with your October 1998 bill, the rate for this service will increase from \$1.00 to \$1.95 a month. The Inside Wire Maintenance Plan is limited to simple residence/business lines, none of which may terminate to a key or PBX system. ISDN lines are excluded from coverage. If you decide to keep the Inside Wire Maintenance Plan, GTE will continue to guarantee repair of any telephone jacks or standard wire inside your home or business. The monthly charge also includes diagnostic work that may be necessary to determine the origin of the problem.

Please remember that GTE's Inside Wire Maintenance Plan is an unregulated optional service that is not needed for basic telephone service, and you may discontinue it at any time. Without GTE's Inside Wire Maintenance Plan, the cost of repairs to your inside wiring and jacks is your responsibility.

If you do not subscribe to GTE's Inside Wire Maintenance Plan and your wire or jacks break, you can still call GTE to do repairs at an hourly rate, currently \$85 per hour. You can also obtain inside wire maintenance and repair from sources other than GTE, or do the work yourself.

If you have any questions about GTE's Inside Wire Maintenance Plan, or wish to discontinue this optional service, please contact GTE at the numbers below:  
Residence Customers: 1-800-455-5441  
Business Customers: 1-800-753-6161

**GTE**