



October 8, 1998  
Via Overnight Delivery

210 N. Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

Ms. Blanca Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0870

DEPOSIT                      DATE  
D018 #                      OCT 12 1998

981311-TX

**RE: Alternative Local Exchange Carrier Application for North American Telephone Network, LLC**

Dear Ms. Bayo:

Enclosed for filing is one (1) original and six (6) copies of the Alternative Local Exchange Carrier Application filed on behalf of North American Telephone Network, LLC. ("NATN"). A check in the amount of \$250 made payable to the Florida Public Service Commission is enclosed with this application.

Please acknowledge receipt of this filing by returning the extra copy of this letter, file stamped, in the self-addressed, stamped envelope enclosed for that purpose.

Questions regarding this filing may be directed to me at (407) 740-8575. Thank you for your cooperation and assistance.

Sincerely,

Connie Wightman  
Consultant to  
North American Telephone Network

CW/ig.

cc: Hans Kasper, NATN  
File: NATN-FL Local  
TMS: FLL9800

MAIL ROOM  
OCT 12 6-130 86

DOCUMENT NUMBER-DATE  
11322 OCT 12 86  
FISC. RECORDS/REPORTING



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Please acknowledge receipt of this filing by returning the extra copy of this letter, file stamped, in the self-addressed, stamped envelope enclosed for that purpose.

Questions regarding this filing may be directed to me at (407) 740-8575. Thank you for your cooperation and assistance.

Sincerely,

11321-98  
Oct 12

**TECHNOLOGIES MANAGEMENT, INC.**  
P.O. BOX 200  
210 N. PARK AVE.  
WINTER PARK, FL 32789-0200  
(407) 740-8575

BARNETT BANK, N.A.  
WINTER PARK, FL 32789

21101

10/8/98

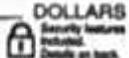
PAY TO THE ORDER OF Florida Public Service Commission

\$ **\*\*250.00**

Two Hundred Fifty and 00/100\*\*\*\*\*

Florida Public Service Commission  
Records & Reporting  
2540 Shumard Oaks Blvd.  
Tallahassee, FL 32302-1500

TECHNOLOGIES MANAGEMENT, INC.



DOCUMENT NUMBER-DATE

11321 OCT 12 1998

MEMO Florida Public Service Commission

FLORIDA PUBLIC SERVICE COMMISSION  
CAPITAL CIRCLE OFFICE CENTER - 2450 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

## APPLICATION FORM

for

AUTHORITY TO PROVIDE (ALEC)  
**ALTERNATIVE LOCAL EXCHANGE SERVICE**  
WITHIN THE STATE OF FLORIDA

---

### INSTRUCTIONS

- This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing alternative local exchange certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee.
  - Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
  - Use a separate sheet for each answer which will not fit the allotted space.
  - If you have questions about completing the form, contact:
- 

Florida Public Service Commission  
Division of Communications  
Certification & Compliance Section  
2450 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0866  
(850) 413-6600

- Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250 made payable to the Florida Public Service Commission at the above address.

## APPLICATION FORM

1. This is an application for  (check one):

Original Authority (new company)

Approval of transfer ( to another certificated company )

Example, a certificated company purchases an existing company and desires to retain the original certificate authority.

Approval for transfer of control ( to another certificated company )

Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of applicant:

North American Telephone Network, LLC

3. Name under which the applicant will do business (d/b/a):

N/A

4. If applicable, please provide proof of fictitious name (d/b/a) registration.

Fictitious name registration number:

## APPLICATION FORM

5. A. National mailing address including street name, number, post office box, city, state, zip code, and phone number.

Street: 4151 Ashford Dunwoody Road, Suite 550  
P.O. Box:  
City: Atlanta  
State: Georgia  
Zip Code: 30319  
Phone No.: (404) 255-9999

- B. Florida mailing address including street name, number, post office box, city, state, zip code, and phone number.

Street: 4151 Ashford Dunwoody Road, Suite 550  
P.O. Box:  
City: Atlanta  
State: Georgia  
Zip Code: 30319  
Phone No.: (404) 255-9999

6. Structure of organization:  Check appropriate box(s)

<input type="checkbox"/> Individual	<input type="checkbox"/> Corporation
<input type="checkbox"/> Foreign Corporation	<input type="checkbox"/> Foreign Partnership
<input type="checkbox"/> General Partnership	<input type="checkbox"/> Limited Partnership
<input type="checkbox"/> Joint Venture	<input checked="" type="checkbox"/> Other, Please explain : Limited Liability Company

7. If applicant is an individual, partnership, or joint venture, please give name, title and address of each legal entity.

## APPLICATION FORM

8. State whether any of the officers, directors, or any of the ten largest stockholders have previously been adjudged bankrupt, mentally incompetent, or found guilty of any felony of or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

No Officer, Director or Stockholder has been previously adjudged bankrupt, mentally incompetent, or found guilty of any felony or crime.

9. If incorporated, please provide proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: M96000000056

10. Please provide the name, title, address, telephone number, Internet address, and facsimile number for the person serving as ongoing liaison with the Commission, and if different, the liaison responsible for this application.

Name: Hans K. Kasper  
Title: President  
Phone No.: (404) 255-9999  
Internet Address: hkasper@natn.com  
Fax No.: (888) 78-0008

11. Please list other states in which the applicant is currently providing or has applied to provide local exchange or alternative local exchange service.

None.

## APPLICATION FORM

12. Has the applicant been denied certification in any other state? If so, please list the state and reason for denial.

Applicant has never been denied certification in any state.

13. Have penalties been imposed against the applicant in any other state? If so, please list the state and reason for penalty.

No.

14. Please indicate how a customer can file a service complaint with your company.

Customers may call the Company at its toll-free customer service number: 1-800-811-2497. In addition, customers may contact the company in writing at 4151 Ashford Dunwoody Road, Suite 550, Atlanta, Georgia 30319.

15. Please complete and file a price list in accordance with Commission Rule 25-24.825. (Rule attached)

See Exhibit V.

16. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide alternative local exchange service in Florida.

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

See Exhibit III

## APPLICATION FORM

1. the balance sheet
2. Income statement
3. Statement of retained earnings

Further, a written explanation, which can include supporting documentation regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should attest that the financial statements are true and correct.

B. Managerial capability.

See Exhibit III

C. Technical capability.

See Exhibit III

(If you will be providing local intra-exchange switched telecommunications service, then state how you will provide access to 911 emergency service. If the nature of the emergency 911 service access and funding mechanism is not equivalent to that provided by the local exchange companies in the areas to be served, describe in detail the difference.)

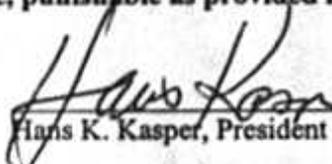
# APPLICATION FORM

## AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange service in the State of Florida. I have read the foregoing and declare that to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

**Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s.775.082 and s. 775.083".**

Official:

  
Hans K. Kasper, President

Date:

10/1/98

Phone No.:

(404) 255-9999

Address:

4151 Ashford Dunwoody Road, Suite 550

Atlanta, Georgia 30319

**25-24.825 Price List.**

- (1) Prior to providing service, each company subject to these rules shall file and maintain with the Commission a current price list which clearly sets forth the following information for basic local telecommunications services, as defined in s. 364.02(2), F.S. If basic local telecommunications service is offered on a package basis, the following information must be provided for the package:
  - (a) current prices,
  - (b) customer connection charges,
  - (c) billing and payment arrangements, and
  - (d) levels of service quality which the company holds itself out to provide for each service.
- (2) At the company's option, price list information in paragraph (1) above and other information concerning the terms and conditions of service may be filed for services other than basic local telecommunication services.
- (3) A price list revision must be physically received by the Commission's Division of Communications at least one day prior to its effective date.
- (4) Price lists must be on 8 ½ by 11 inch paper in loose-leaf form and must utilize an ongoing page identification system which will allow for the identification of inserted and removed pages. The color of paper on which price lists are filed must be amenable to being clearly photocopied on standard photocopy equipment.
- (5) Complete information concerning a company's service offerings, rates and charges, conditions of service, service quality, terms and conditions, service area, and subscribership information identified by local exchange company exchange must be made available to Commission staff upon request.

**Specific Authority:** 350.127(2)  
**Law Implemented:** 364.337(5), F.S.  
**History:** New 12/26/95.

**North American Telephone Network, L.L.C.**

**EXHIBIT I**

**ARTICLES OF INCORPORATION**



**FLORIDA DEPARTMENT OF STATE**  
**Sandra B. Mortham**  
**Secretary of State**

February 26, 1996

**C T CORPORATION SYSTEM**  
**TALLAHASSEE, FL**

Qualification documents for NORTH AMERICAN TELEPHONE NETWORK, L.L.C. were filed on February 26, 1996, and assigned document number M96000000056. Please refer to this number whenever corresponding with this office.

Your limited liability company is now qualified and authorized to transact business in Florida as of the file date.

A limited liability company annual report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (904) 487-6051, the Registration and Qualification Section.

Buck Kohr  
Corporate Specialist  
Division of Corporations

Letter Number: 096A00008307

# AFFIDAVIT OF MEMBERSHIP AND CONTRIBUTIONS

The undersigned member or authorized representative of a member of \_\_\_\_\_

North American Telephone Network, L.L.C. deposes and says:

- 1) the above named limited liability company has at least two members
- 2) the total amount of cash contributed by the member(s) is \$ 100,000.00.
- 3) if any, the agreed value of property other than cash contributed by member(s) is \$ 5000.00. A description of the property is attached and made a part hereto.
- 4) the total amount of cash or property anticipated to be contributed by member(s) is \$ 150,000.00. This total includes amounts from 2 and 3 above.

Hans Kasper

Signature of a member or authorized representative of a member.  
(In accordance with section 608.408(3), Florida Statutes, the execution of this affidavit constitutes an affirmation under the penalties of perjury that the facts stated herein are true.)

FILED  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
96 FEB 26 PM 1:30

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
1/31/96  
(Date)

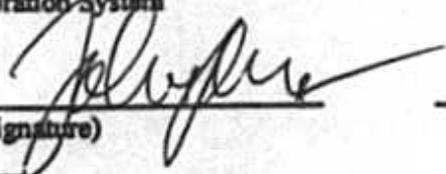
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Hans Kasper  
(Signature of a Member or Authorized Representative of a member)

FILED  
SECRETARY OF CORPORATIONS  
DIVISION OF CORPORATIONS  
96 FEB 26 PM 1:30

**REGISTERED AGENT ACCEPTANCE**

Having been named as registered agent and to accept service of process for the above stated foreign limited liability company at the place designated in this certificate pursuant to the provisions of section 608.507, Florida Statutes, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

C T Corporation Systems

By:  2-7-96  
(Signature) (Date)

John J. Masters  
(Type Name of Officer)  
Assistant Secretary  
(Title of Officer)

APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY FOR  
AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
96 FEB 26 PM 1:30

IN COMPLIANCE WITH SECTION 608.503, FLORIDA STATUTES, THE FOLLOWING IS  
SUBMITTED TO REGISTER A FOREIGN LIMITED LIABILITY COMPANY TO TRANSACT  
BUSINESS IN THE STATE OF FLORIDA:

- North American Telephone Network, L.L.C.  
(Name of foreign limited liability company must end with the words "limited company" or their abbreviation "L.C." if not so contained in the name at present.)
- Georgia  
(Jurisdiction under the law of which foreign limited liability company is organized)
- 382212551  
(FEI number, if applicable)
- October 27, 1995  
(Date of Organization)
- Perpetual  
(Duration: Year limited liability company will cease to exist or "perpetual")
- Upon registration  
(Date first transacted business in Florida.)
- 1117 Perimeter Center West, Suite 510 East  
Atlanta, Georgia 30338  
(Street address of principal office)
- C T CORPORATION SYSTEM  
(Name of the registered agent of foreign limited liability company)
- c/o C T CORPORATION SYSTEM, 1200 South Pine Island Road,  
Plantation, Florida 33324  
(Florida registered office address)
- Name(s), title, and business address(es) of managing member(s) [MGRM] or manager(s) [MGR] who will manage the foreign limited liability company in Florida: (attach additional page if necessary)

James K. Noble, Jr., Member

Chris Hodges, Member

HANS KASPER, Pres / Member

1117 Perimeter Center West, Ste. 510 East  
Atlanta, Georgia 30338

1117 Perimeter Center West, Ste. 510 East  
Atlanta, Georgia 30338

1117 Perimeter Center West, Ste. 510 East  
Atlanta, Georgia 30338

Secretary of State  
Business Information and Services  
Suite 315, West Tower  
2 Martin Luther King Jr. Dr.  
Atlanta, Georgia 30334-1530

15.1

CONTROL NUMBER : 9532447  
EFFECTIVE DATE : 10/27/1995  
COUNTY : FULTON  
REFERENCE : 0097  
PRINT DATE : 11/03/1995  
FORM NUMBER : 356

PERRY A. PHILLIPS,  
HARMAN OWEN SAUNDERS & SWEENEY, P.C.  
230 PEACHTREE ST. NW SUITE 1900  
ATLANTA GA 30303-1514

CERTIFICATE OF ORGANIZATION

I, MAX CLELAND, Secretary of State of the State of Georgia, do hereby certify under the seal of my office that

NORTH AMERICAN TELEPHONE NETWORK, L.L.C.

has been duly organized under the laws of the State of Georgia on the effective date stated above by the filing of articles of organization in the office of the Secretary of State and by the paying of fees as provided by Title 14 of the Official Code of Georgia Annotated.

WITNESS my hand and official seal in the city of Atlanta and the State of Georgia on the date set forth above.



*Max Cleland*

MAX CLELAND  
SECRETARY OF STATE

CORPORATIONS  
656-2817

CORPORATIONS HOT LINE  
404-656-2222  
Outside Metro-Atlanta

**ARTICLES OF ORGANIZATION  
OF NORTH AMERICAN TELEPHONE NETWORK, L.L.C.,  
AS A LIMITED LIABILITY COMPANY**

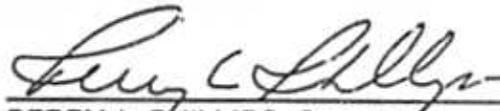
**ARTICLE I. NAME**

The name of this Limited Liability Company is "NORTH AMERICAN TELEPHONE NETWORK, L.L.C." It is referred to in these Articles of Organization as the "Company." It is organized under the Georgia Limited Liability Company Act, O.C.G.A. §14-11-100 *et seq.*

**ARTICLE II. MANAGEMENT**

Management of the Company is vested in one or more managers, selected in accordance with such operating agreement as may from time to time be agreed to by the members of the Company, or the Georgia Limited Liability Company Act.

IN WITNESS WHEREOF, the Organizer of the Company has executed these Articles of Organization on October 20, 1995, at Atlanta, Fulton County, Georgia.

  
\_\_\_\_\_  
PERRY A. PHILLIPS, Organizer

Perry A. Phillips  
Harman Owen Saunders & Sweeney, P.C.  
1900 Peachtree Center Tower  
230 Peachtree Street, NW  
Atlanta, Georgia 30303-1514  
404/688-2600  
c:\nab\art-org.wpd

SECRETARY OF STATE

OCT 21 11 50 AM '95

BSR (3)



BUSINESS SERVICES AND REGULATION

15.3

Suite 315, West Tower  
2 Martin Luther King Jr. Drive  
Atlanta, Georgia 30334-1530  
(404) 656-2817

MAX CLELAND  
Secretary of State  
State of Georgia

TRANSMITTAL INFORMATION FOR GEORGIA  
LIMITED LIABILITY COMPANIES

DO NOT WRITE IN SHADED AREA - SOS USE ONLY

DOCKET #	PENDING CONTROL	FILED CONTROL
Docket Code	LLC type	
Date Filed	Amount Received \$	Check/Receipt #
Jurisdiction (County) Code		
Examiner		Date Completed

NOTICE TO APPLICANT: PRINT PLAINLY OR TYPE REMAINDER OF THIS FORM.  
INSTRUCTIONS ARE ON THE BACK OF THIS FORM.

1. 92910279  
LLC Name Reservation Number  
North American Telephone Network, L.L.C.  
LLC Name (exactly as appears on name reservation)

2. Perry A. Phillips, Harman Owen Saunders & Sweeney, P.C. (404) 688-2600  
Applicant/Attorney Telephone Number  
230 Peachtree Street, NW, Suite 1900 Atlanta, GA 30303-1514  
Address City State Zip Code

3. Name and Address of each organizer (attach additional sheets if necessary)  
Perry A. Phillips, 230 Peachtree St., NW, Ste. 1900 Atlanta, GA 30303  
Organizer Address City State Zip Code

4. Perry A. Phillips, Harman Owen Saunders & Sweeney, P.C.  
Name of Registered Agent in Georgia  
230 Peachtree Street, NW, Suite 1900 Peachtree Center Tower  
Registered Office Street Address in Georgia  
Atlanta Fulton GA 30303-1514  
City County State Zip Code

5. Suite 510 East, 1117 Perimeter Center West, Atlanta GA 30338  
Principal Place of Business Mailing Address City State Zip Code

6. NOTICE: This form does not replace the articles of organization. Mail or deliver to the Secretary of State at the above address the following: (1) an original and one copy of this form; (2) an original and one copy of the articles of organization; and (3) a filing fee of \$75.00 (make check payable to "Secretary of State").

Authorized Signature  
(XXXXXXXXXXXX Organizer)

10-26-95  
Date

**North American Telephone Network, L.L.C.**

**EXHIBIT II**

**FINANCIAL CAPABILITY**

A Statement of Financial Capability and the financial statements covering the past three years are submitted in support of the Applicant's financial ability to provide the proposed service.

**North American Telephone Network, L.L.C.  
Supplemental Financial Information**

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

North American Telephone Network, L.L.C. possesses the financial capability to provide the requested service. The Company's most recent financial statements as of June, 1998 are attached. A review of the financial statements demonstrates that the Company possesses the necessary financial capability. Some of the noteworthy items are:

- Cash & cash equivalent balance of \$189K as of 6/30/98
- Current ratio of approximately 1:1
- Total Assets of more than \$6 Million
- Minimal long term liabilities

North American Telephone Network, L.L.C. has the financial capability and financial management skills to provide Alternative Local Exchange Service in Florida.

2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.

Please see response to question #1.

3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Please see response to question #1.

**NOTE:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

**NORTH AMERICAN TELEPHONE NETWORK**  
**ACCRUAL STATEMENTS**  
 June 30, 1998

	<b>Accrual Basis</b>
<b>Current Assets</b>	
Cash in Bank - Checking	188,568.23
Rebate / Refund Account	0.00
A/R - (Net)	3,334,018.87
Intercompany Receivables	488,724.11
Deferred Revenue	0.00
Deposits	3,868.00
Organization Cost	45,443.00
Accum-Amortz. - Organizational Cost	0.00
Customer Base	2,431,000.00
Accum-Amortz. - Customer Base	(243,101.00)
<b>Total Current Assets</b>	<b>6,248,521.21</b>
<b>Property and Equipment</b>	
P&E (net)	249,788.00
Software (net)	0.00
<b>Total Assets</b>	<b><u>6,498,309.21</u></b>
<b>Current Liabilities</b>	
Advance from Service Provider	1,251,000.00
Capital Lease	41,025.00
Accrued Expenses Payable	1,332,285.78
Accounts Payable	820,843.47
Deferred Gain	277,862.42
Due to Related Companies	898,825.81
Loan - Frank Jones	200,000.00
Loan from Members	1,492,700.00
<b>Total Current Liabilities</b>	<b>6,314,342.46</b>
<b>Long Term Liabilities</b>	
Capital Lease	62,228.00
<b>Total Liabilities</b>	<b>6,376,568.46</b>
<b>Capital</b>	
Members Contributions	0.00
Retained Earnings	(54,868.75)
Distribution	0.00
Net Income / (Loss)	178,409.50
<b>Total Capital</b>	<b>121,740.75</b>
<b>Total Liabilities and Capital</b>	<b><u>6,498,309.21</u></b>

**North American Telephone Network, L.L.C.  
Managerial Capability**

North American Telephone Network, L.L.C.'s management team includes the following individuals:

Hans Kasper	- President
Jeffrey H. Hodges	- Vice President - Marketing and Sales
Kim Doolittle	- Vice President - Network Design and Operations

The profiles of the each member of the management team are noted on the following pages.

The team consists of members who possess experience in primary business disciplines of managing a successful local exchange and interexchange telecommunications company. The individuals on the team have experience in the provision of quality telecommunications services and successful business management.

The management team is committed to quality and innovative service along with competitive prices in their provision of local exchange service.

**North American Telephone Network, L.L.C.**

**EXHIBIT III**

**MANAGERIAL CAPABILITY**

**NORTH AMERICAN TELEPHONE NETWORK  
ACCUAL STATEMENTS  
FOR THE QUARTER ENDED JUNE 30, 1998**

Revenue		
	LD Revenue - Dedicated	1,127,946.00
	LD Revenue - Switched	17,984,324.00
	Other Revenue	0.00
	Total	19,112,270.00
Cost of Sales		
	LD Provider Charges	7,228,292.00
	Adjustments	2,275,275.40
	Unbillables	1,241,059.44
	OAN Fees	413,686.48
	LEC Fees	1,241,059.44
	Customer Service - OAN	206,843.24
	Total Cost of Sales	12,606,216.00
	Gross Profit	6,506,054.00
Expenses		
	LD Refunds	152,137.70
	Advertising	19,215.24
	Telemarketing Expense	81,034.00
	Bad Debt	2,068,432.40
	Bank Charge	31,272.00
	Customer Service Expenses	249,844.20
	PICC Charges	215,344.00
	USF Charges	605,289.12
	Dues and Subscriptions	412.94
	Rent - Equipment	59,271.38
	Rent - Offices	72,228.30
	PIC Change Charges	69,388.00
	Data Center Charges	35,717.98
	Programming/Software	534,569.56
	Insurance	23,253.56
	Legal and Accounting	209,680.96
	Meals and Entertainment	16,510.26
	Misc. Expense	319,284.00
	Office Supplies	11,223.64
	Printing Services	139,810.56
	Postage and Delivery	230,200.32
	Salaries & Wages	540,366.06
	Telephone	54,015.44
	Travel	5,840.62
	Utilities	497.04
	Repairs & Maintance	1,386.96
	Employer FICA Burden	36,856.10
	Employer FUTA Expense	24,192.32
	Total Expenses	5,807,274.68
	Earnings before Interest & Depreciation	698,779.32
	Depreciation Expense	(60,000.00)
	Interest Income / (Expense)	(462,369.82)
	Net Income / (Loss)	<u>176,409.50</u>

**North American Telephone Network, L.L.C.**

**EXHIBIT IV**

**TECHNICAL CAPABILITY**

## TECHNICAL CAPABILITY

North American Telephone Network, L.L.C. has been in the business of providing long distance telecommunications services since 1985. The company has a proven track record for providing high quality services and responsive customer service. The company's technical capabilities as a reseller of local exchange service are evidenced by its strong track record of providing quality interexchange service in Florida.

The company intends to provide local exchange service in Florida as a reseller of the incumbent local exchange company's facilities. As a reseller, North American Telephone Network, L.L.C. will rely on its facilities-based underlying carriers for the operation and maintenance of the local exchange network. The company will use only reputable underlying carriers to ensure that high quality service is provided to customers. North American Telephone Network's resale experience in the interexchange services market will enable it to competently manage the technical aspects of its resold local exchange services. In its expansion into the local exchange market, to the benefit of its customers, the company will take advantage of many of its existing operations including billing arrangements, customer service and network management.

The profiles of key personnel provided in Exhibit II of this application provide further evidence of the company's technical capability to provide local services.

**North American Telephone Network, L.L.C.**

**EXHIBIT V**

**TARIFF**

TITLE PAGE  
FLORIDA PRICE LIST  
OF  
North American Telephone Network, L.L.C.

This Price List contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by North American Telephone Network, L.L.C. with principal offices at 4151 Ashford Dunwoody Road, Suite 550, Atlanta, Georgia 30319. This Price List applies to services provided within the State of Florida. This Price List is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: October 9, 1998

Effective:

Issued By: Hans Kasper, President  
North American Telephone Network, L.L.C.  
4151 Ashford Dunwoody Road, Suite 550  
Atlanta, Georgia 30319  
(404) 255-9999

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**CHECK SHEET**

The sheets of this Price List, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	26	Original
2	Original	27	Original
3	Original	28	Original
4	Original	29	Original
5	Original	30	Original
6	Original	31	Original
7	Original	32	Original
8	Original	33	Original
9	Original	34	Original
10	Original	35	Original
11	Original	36	Original
12	Original	37	Original
13	Original	38	Original
14	Original	39	Original
15	Original	40	Original
16	Original	41	Original
17	Original	42	Original
18	Original	43	Original
19	Original	44	Original
20	Original	45	Original
21	Original	46	Original
22	Original	47	Original
23	Original	48	Original
24	Original	49	Original
25	Original	50	Original

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**CHECK SHEET, CONT'D.**

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<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
51	Original	76	Original
52	Original	77	Original
53	Original	78	Original
54	Original	79	Original
55	Original	80	Original
56	Original	81	Original
57	Original	82	Original
58	Original	83	Original
59	Original	84	Original
60	Original	85	Original
61	Original		
62	Original		
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68	Original		
69	Original		
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72	Original		
73	Original		
74	Original		
75	Original		

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

**D** - Delete Or Discontinue

**I** - Change Resulting In An Increase to A Customer's Bill

**M** - Moved From Another Price List Location

**N** - New

**R** - Change Resulting In A Reduction To A Customer's Bill

**T** - Change in Text Or Regulation But No Change In Rate Or Charge

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**PRICE LIST FORMAT**

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some pages). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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**EXCHANGE SERVICE LIST**

North American Telephone Network, L.L.C. ("NATN") has included all of the exchanges in the BellSouth, GTE and Sprint-Florida (United Telephone and Centel) local exchange territory in Florida as the potential areas where alternative local exchange service is planned. Initially, the Company plans to provide alternative local exchange service in the Miami, Orlando, Jacksonville and Tampa metropolitan areas.

BellSouth exchanges (and corresponding BellSouth rate group number):

Archer (5)	Fernandina Beach (3)	Lynn Haven (5)
Baldwin (9)	Flager Beach (3)	Marathon (3)
Bell Glade (3)	Ft. George (9)	Maxville (9)
Big Pine Key (E)	Ft. Lauderdale (12)	Melbourne (7)
Boca Raton (10)	Ft. Pierce (5)	Miami (12)
Boynton Beach (10)	Gainesville (6)	Micanopy (5)
Bronson (E)	Geneva (7)	Middleburg (9)
Brooksville (5)	Graceville (3)	Milton (6)
Bunnell (3)	Green Cove Springs (3)	Munson (6)
Cantonment (6)	Gulf Breeze (6)	Newberry (5)
Cedar Keys (1)	Havana (6)	New Smyrna Beach (4)
Century (6)	Hawthorne (5)	North Dade (12)
Chiefland (3)	Hobe Sound (6)	North Key Largo (3)
Chipley (3)	Holley-Navarre (6)	Oak Hill (4)
Cocoa (7)	Hollywood (12)	Old Town (2)
Cocoa Beach (7)	Homestead (12)	Orange Park (9)
Coral Springs (12)	Islamorada (4)	Orlando (11)
Cross City (2)	Jacksonville (10)	Oviedo (11)
Daytona Beach (6)	Jacksonville Beach (9)	Pace (6)
DeBary (5)	Jay (E)	Pahokee (3)
Deerfield Beach (12)	Jensen Beach (6)	Palatka (4)
Deland (5)	Julington (9)	Palm Coast (3)
DeLeon Springs (4)	Jupiter (9)	Panama City (5)
Delray Beach (8)	Key Largo (4)	Panama City Beach (5)
Dunnellon (6)	Keystone Heights (3)	Pensacola (7)
East Orange (11)	Key West (4)	Perrine (12)
Eau Gallie (7)	Lake City (4)	Pierson (4)

E - See BellSouth General Subscriber Service Tariff.

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**EXCHANGE SERVICE LIST, CONT'D.**BellSouth exchanges (and corresponding BellSouth rate group number) - (continued):

Pomona Park (4)	Sebastian (6)	Vero Beach (5)
Pompano Beach (12)	Stuart (6)	Weekiwachee Springs (5)
Ponte Vedra Beach (9)	Sugarloaf Key (4)	Welaka (4)
Port St. Lucie (6)	Sunny Hills (3)	West Palm Beach (10)
St. Augustine (4)	Titusville (5)	Yankeetown (4)
St. Johns (11)	Trenton (E)	Youngstown-Fountain (5)
Sanford (8)	Vernon (3)	Yulee (9)

GTE exchanges (and corresponding GTE rate group number)

Bartow (4)	Mulberry (3)	Tampa - Central Area (5)
Bradenton (4)	Myakka (4)	Tampa - North Area (5)
Clearwater (5)	New Port Richey (3)	Tampa - East Area (5)
Englewood (2)	North Port (3)	Tampa - South Area (5)
Frostproof (1)	Palmetto (3)	Tampa - West Area (5)
Haines City (3)	Plant City (5)	Venice (4)
Hudson (3)	Polk City (3)	Winter Haven (4)
Indian Lake (1)	Sarasota (5)	Zephyrhills (2)
Lakeland (4)	St. Petersburg (5)	
Lake Wales (3)	Tarpon Springs (5)	

Sprint-Centel exchanges (and corresponding Sprint-Centel rate group number)

Alford (1)	Glendale (1)	Panacea (6)
Baker (2)	Grand Ridge (2)	Ponce de Leon (2)
Bonifay (1)	Greenville (6)	Reynolds Hill (1)
Cherry Lake (1)	Greenwood (2)	St. Marks (6)
Cottdale (2)	Kingsley Lake (2)	Santa Rosa Beach (4)
Crawfordville (6)	Lawtey (2)	Seagrove Beach (1)
Crestview (2)	Lee (1)	Shalimar (5)
DeFuniak Springs (2)	Madison (1)	Sneeds (2)
Destin (5)	Malone (2)	Sopchoppy (6)
Fort Walton Beach (5)	Marianna (3)	Starke (2)
Freeport (2)	Monticello (6)	Tallahassee (6)
	Valparaiso (5)	Westville (1)

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**EXCHANGE SERVICE LIST, CONT'D.**Sprint-United exchanges (and corresponding Sprint-United rate group number)

Apopka (6)	Howey-in-the-Hills (4)	Punta Gorda (3)
Arcadia (1)	Immokalee (1)	Reedy Creek (6)
Astor (4)	Inverness (3)	Saint Cloud (3)
Avon Park (1)	Kenansville (3)	Salt Springs (4)
Belleview (4)	Kissimmee (3)	San Antonio (2)
Beverly Hills (3)	LaBelle (1)	Sanibel-Captiva Islands (5)
Boca Grande (1)	Lady Lake (5)	Sebring (2)
Bonita Springs (5)	Lake Placid (1)	Silver Springs Shores (4)
Bowling Green (1)	Leesburg (4)	Spring Lake (2)
Bushnell (1)	Lehigh Acres (4)	Tavares (4)
Cape Coral (5)	Marco Island (4)	Trilachoochee (2)
Cape Haze (2)	Montverde (6)	Umatilla (4)
Clermont (6)	Moore Haven (1)	Wachula (1)
Clewiston (1)	Mount Dora (4)	West Kissimmee (3)
Crystal River (3)	Naples (4)	Wildwood (1)
Dade City (2)	North Cape Coral (5)	Williston (1)
Eustis (4)	North Fort Myers (5)	Windermere (6)
Everglades (1)	North Naples (4)	Winter Garden (6)
Forest (4)	Ocala (4)	Winter Park (6)
Fort Meade (3)	Ocklawaha (4)	Zolfo Springs (1)
Fort Myers (5)	Okeechobee (1)	
Fort Myers Beach (5)	Orange City (3)	
Groveland (4)	Pine Island (5)	
Homosassa Springs (3)	Port Charlotte (3)	

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service under terms and conditions of this price list. The Customer remains responsible for payment of services.

**Auxiliary Line** - An additional individual access line used for one-way (inward to the Customer) service.

**Back-up Line** - An optional service providing individual line Business Customers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

**Bandwidth** - The difference, expressed in Hertz, between the highest and lowest frequencies of a band constituting a channel or circuit.

**Baud** - A unit of signaling speed. The speed in bauds is the number of signalling elements per second.

**Bit** - A unit of information content. A bit is the smallest unit of information in a binary system of notation.

**Bit Rate** - The speed at which bits are transmitted, expressed in bits per second.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Business Customer** - In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

**Call** - A completed connection established between a calling station and one or more called stations.

**Called Party** - The person, individual, corporation, or other entity whose telephone number is called by the End User. For calls placed on an Collect Billing basis, the Called Party accepts responsibility for payment of the charges for use of services provided by NATN.

**Central Office** - A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

**Channel or Circuit** - A transmission path or paths between two or more points having a bandwidth or transmission speed suitable to render service to a Customer.

**Class of Service** - A description of telephone service furnished a Customer in terms such as:

Grade of Line - Individual line

Type of Rate - Flat rate or message rate

Character of Use - Business or Residence

Dialing Method - Touch-Tone or Rotary

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commission** - Florida Public Service Commission.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Company or Carrier** - North American Telephone Network, L.L.C. ("NATN") or otherwise clearly indicated by the context.

**Customer or Subscriber** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's price list.

**Day** - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

**Directory Assistance/Directory Assistance Call Completion (DA/DACC)** - A service which provides the Customer a local exchange Customer telephone number and local call completion to the number provided, if requested, given a listed name and address.

**DS-1 to Digital Multiplexer** - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with digital private line service.

**DS-1 to Voice Multiplexer** - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with voice grade service.

**Dial Pulse (DP)** - The pulse type employed by rotary dial Station sets.

**Dual Tone Multi-Frequency ("DTMF")** - The pulse type employed by tone dial Station sets.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this price list. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Evening** - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**Exchange** - A central office or group of central offices, together with the Customer's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between Customers within a specified area, usually a single city, town or village.

**Exchange Service Area** - The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Extended Area Service** - A type of service where Customers of a given exchange may complete calls to and, where provided by the price list, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

**Flat Rate Service** - A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

**Holidays** - The Company's recognized holidays are New Year's Day, Presidents' Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

**Night/Weekend** - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

**Hunting** - Routes a call to an idle Station line.

**Individual Case Basis (ICB)** - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

**LEC** - Local Exchange Company

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Message Rate Service** - A classification of exchange service for which a charge is made on the basis of use.

**Multiplexing** - The act of combining a number of individual message circuits for transmission over a common transmission path.

**Nonrecurring Charges (NRC)** - One-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

**Operator Station Call** - A service whereby caller places a non-Person to Person call with the assistance of an operator (live or automated).

**PBX** - A private branch exchange; a service providing equipment and facilities for connecting central office trunks and tie lines to stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

**Premises** - A building or buildings on contiguous property.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Residential Customer** - In general, Residential Customers are those who have access lines that terminate at a private residence where a business listing is not employed in the Company's telephone directory. Customers residing college dormitory rooms, apartment complexes, hotels, etc. that subscribe to individual service are also considered Residential Customers.

**Service Connection Charge** - A nonrecurring charge applying to the establishment of basic telephone service for a Customer and certain subsequent additions to that service.

**Serving Wire Center** - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

**Station** - Telephone equipment from or to which calls are placed.

**Station to Station Call** - A service whereby the person originating the call either dials the telephone number desired or gives to the company operator the telephone number of the desired telephone, PBX station, or the name and address under which such number is listed and does not specify a particular person to be reached.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**Suspension of Service** - An arrangement made at the request of the Customer, or initiated by the Company for violation of price list regulations by the Customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the Customer's premises.

**Termination Charge** - A charge applied when a Customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**Trunk** - An Access Line which connects to a Private Branch Exchange or a hybrid system.

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of NATN Long Distance and Quality of Service Standards**

North American Telephone Network, L.L.C. ("NATN") offers local telecommunications services described herein and related enhanced services in a manner that equals or exceeds accepted industry performance standards for network quality, planning, maintenance, and testing unless the Customer and the Company mutually agree otherwise. Performance standards specified in individual contractual exhibits shall govern the services provided.

**2.2 Applicability of the Florida Price List**

This Price List and the rules and regulations contained herein are applicable to telecommunications services provided by NATN within the state of Florida.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.3 Protection of Proprietary Information**

The Company and the Customer shall protect the proprietary information of one another under the following terms:

Proprietary information includes, but is not limited to, specifications, drawings, sketches, models, samples, data, computer programs and other software or documentation of the Company or the Customer that is furnished or available or otherwise disclosed to the other party in the course of providing services of the Company to the Customer.

- 2.3.1** Proprietary information shall be returned to the disclosing party upon request. Unless proprietary information was previously known to the receiving party free of any obligation to keep it confidential or has been or is subsequently made public by an act not attributable to the receiving party, or is explicitly agreed to in writing not be regarded as confidential, it: (a) shall be held in confidence by the receiving party and its employees, contractors and agents; (b) shall be disclosed only to those employees, contractors, agents, or affiliates who have a need for it in connection with this the provision of the Company's service to the Customer and shall be used only for such purposes; and (c) may be used for other purposes only upon such terms and conditions as may be agreed upon in writing by the Customer and NATN. If information marked proprietary and given to the receiving party was previously known to the receiving party and if the receiving party had no obligation to keep such information confidential, the receiving party shall immediately notify the disclosing party of such prior knowledge. Neither the Company nor the Customer shall disclose, disseminate or release any proprietary information to any one who is not an employee, contractor, agent or affiliate having a need for it in connection with the provision of service by the Company to the Customer. The receiving party shall require any person not its employee or affiliate to whom it discloses proprietary information to sign an agreement to protect that proprietary information to the same extent the receiving party is obliged to protect that information under this section prior to disclosing any proprietary information.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.3 Protection of Proprietary Information, Cont'd.**

- 2.3.2** Neither the Customer nor the Company shall be held liable for any errors or omissions in any proprietary information or for any loss or damage arising out of the other party's use of any such proprietary information.
- 2.3.3** The Company and the Customer shall give notice to the other party of any demands to disclose or provide proprietary information under lawful process prior to disclosing or furnishing such proprietary information and shall cooperate in seeking reasonable protective arrangements requested by the other party. Either party may disclose or provide information of the other party requested by a government agency having jurisdiction over the party; provided that the party makes all reasonable efforts to obtain protective arrangements satisfactory to the party owning the proprietary information; and provided that the party owning the proprietary information may not unreasonably withhold approval of protective arrangements.
- 2.3.4** Unless otherwise authorized by the disclosing party, no rights whatsoever are granted, by license or otherwise, with respect to proprietary information except as needed for the purposes implementation of services contemplated in this Price List.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.3 Protection of Proprietary Information, Cont'd.**

**2.3.5** In the event that the Customer or the Company disseminates or releases any proprietary information received from the other party in violation of this section, the other party may refuse to provide any further proprietary information and may demand prompt return of all proprietary information previously provided. Such refusal to provide any further proprietary information shall not constitute violation of this Price List.

**2.3.6** Interconnection standards that either the Customer or the Company has a legal obligation to provide shall not be considered proprietary.

**2.3.7** Obligations concerning protection of proprietary information as described in this section exceed the term of service under this Price List for one (1) year.

**2.4 Restoration of Service**

Restoration of service resulting from service outages due to equipment failures, human error, fire, natural disaster, acts of God, or similar occurrences shall be provided as follows: Restoration priority shall be afforded to those network elements and services affecting national security or emergency preparedness capabilities and those affecting public safety, health and welfare as those elements and services are identified by the appropriate government agencies. All other service shall be restored as expeditiously as practical.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.5 Liability for Outage**

The liability of NATN in connection with service provided to the Customer shall be limited to a credit for outage time unless the outage is the result of gross negligence or willful misconduct by NATN, their employees, agents, or contractors. Such credit shall be limited to an amount equal to that portion of the charges due to the Company and attributable to the interrupted service provided by NATN for the duration of the outage and shall be based on a proportionate reduction of such charges. Any claim or demand for credit as a result of any such outage shall be waived unless presented in writing within one (1) year after the date of the outage.

**2.6 Ownership**

The provision of service to the Customer and payment by the Customer to the Company does not create any easement, ownership, or property rights of any nature in any facilities used to provide service.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.7 Liability of the Company**

- 2.7.1** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.
- 2.7.2** The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:
- (i) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
  - (ii) Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
  - (iii) All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, End Users, or Customers, in connection with any service or facilities or equipment provided by the Company.

The Customer shall notify the Company promptly, in writing, of any claims, lawsuits or demands for which the Company is responsible and shall cooperate in every reasonable way to facilitate defense or settlement of claims.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.7 Liability of the Company, (cont'd.)**

- 2.7.3** In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.
- 2.7.4** The Company shall not be liable for any delay or failure in performance of any part of the service agreement from any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, government regulations, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, strikes, power blackouts, volcanic action, lightning, other environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities, destruction of or damages to facilities (i.e., cable cuts), or acts or omissions of transportation common carriers.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.8 Billing and Payment Regulations****2.8.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by NATN. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

**2.8.2 Billing**

Unless otherwise contractually specified, bills or statements will be rendered monthly for all services and facilities provided. Bills shall be paid within thirty (30) calendar days of the date printed on the bill. NATN will issue bills in sufficient time for the Customer to have at least twenty (20) days from the date the bill is received until the payment date to allow adequate time for processing. Unpaid bills or partial bills are subject to late payment fees of 1.5% per month on the 21st day after the bill rendering date. Late payment fees will be assessed on the succeeding bill for the related services or facilities.

Service is subject to discontinuance if the Customer fails to pay any amount due within thirty (30) days of the due date. NATN reserves the right to discontinue the provision of service to the Customer after providing written notice by Certified US Mail to the person designated as the Customer's contact.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.8 Billing and Payment Regulations, Cont'd.**

**2.8.3 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.9 Deposits**

- 2.9.1** Prior to, or at any time after the provision of a service to the Customer, NATN may require the Customer to make a deposit to be held as a guarantee of the payment of rates and charges. Such deposit may not exceed the actual or estimated rates and charges for the service for a two (2) month period plus the amount of any termination charges attributable to the service. The fact that a deposit has been made in no way relieves the Customer from complying with requirements as to payment of bills.
- 2.9.2** When the Customer has been provided notice that a deposit is required prior to the provisioning of a service or facility, such deposit amount shall be paid in full prior to NATN's activation of the service or facility. In the event where a service or facility is currently operational and NATN determines a deposit is required, NATN will provide notice to the Customer of such a deposit request, identifying the amount of deposit being requested and the reason for such action by NATN. In this instance, NATN's request for a deposit will be base solely on the Customers record of performance relative to the applicable service provided by NATN. The Customer will be required to remit the deposit in full within thirty (30) calendar days of NATN's deposit request and shall be subject to all other requirements and actions regarding payments to NATN.
- 2.9.3** When the provision of service to the Customer is terminated, the amount of the deposit will be credit the Customer's account and any credit balance that may remain will be refunded. The Customer will receive interest in accordance with applicable Florida law.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.10 Advance Payments**

In addition to or in lieu of a deposit, NATN may require an advance payment equivalent to nonrecurring charges plus one (1) month's service. The advance payment will be applied to the first full billing cycle statement and additional one (1) month advance payment may be required for each subsequent month.

**2.11 Taxes**

Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not included in the quoted rates.

**2.12 Minimum Service Period**

Unless otherwise specified in the service agreement between the Customer and the Company, the minimum period of service for which payment is due is thirty days.

**2.13 Assignment**

Service is provided by the Company for the sole use of the Customer and its authorized users. The Customer may not assign or transfer, in whole or in part, its obligations or rights in the service of the Company without the prior written consent of the Company. If any affiliate of the Customer succeeds to that portion of the business that is responsible for or entitled to any rights, obligations, duties or other interests in the Company's service, such affiliate succeeds to the rights, obligations, duties and interests of the Customer.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.14 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.15 Cancellation by Customer**

Unless otherwise specified elsewhere in this Price List or by mutually accepted contract between the Customer and the Company, service may be canceled by the Customer on not less than 30 days prior written notice to the Company.

**2.16 Limitations of Service**

- 2.16.1** Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Price List.
- 2.16.2** NATN reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Price List, or in violation of law.
- 2.16.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.16.4** NATN reserves the right to discontinue the offering of service, with notice, or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.17 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling NATN's Florida intrastate service must have an appropriate Certificate of Public Convenience and Necessity from the Florida Public Service Commission.

**2.18 Applicable Law**

This Price List shall be subject to and construed in accordance with Florida law.

**2.19 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

**2.20 Termination Charges**

**2.20.1** In the event the Customer cancels, repudiates or otherwise voids the service agreement prior to the time service is established, the Customer shall pay all costs and expenses incurred by NATN in connection with implementation of the service. Such charges shall not exceed the nonrecurring charges applicable to the service, plus any special construction costs.

**2.20.2** If any portion of the Customer's service is disconnected for any reason prior to the end of the service period, the Customer shall pay a termination liability charge equal to 100% of the payments remaining the service period within thirty (30) days of the disconnection.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.21 Application of Business Rates**

The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer, and joint users. Business rates as described in Sections 3 and 4 apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
5. At any location where the Customer resells or shares exchange service;

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.22 Application of Residential Rates**

Residential rates as described in Sections 3 and 4 apply to service furnished in private homes or apartments (including all parts of the Customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the Customer, members of the Customer's domestic establishment, and joint users.

**2.23 Telephone Number Changes**

When a residential Customer changes telephone numbers the referral period for the disconnected number is 90 days.

The Company reserves all rights to any telephone number assigned to a Customer for local service.

When service in an existing location is continued for a new Customer, the existing number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES**

**3.1 General**

NATN is a reseller of local exchange service company providing basic local exchange communications services throughout Florida.

NATN's rates and services are based on the rates and services of the large incumbent local exchange carriers. This tariff documents the rates and services for NATN's provision of local exchange service.

Customers are billed based on their use of NATN's network and services. Charges may vary by service offering, class of service, CLASS/custom calling feature(s), class of call, time of day, day of week, and/or call duration.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.2 Time of Day Rate Periods, (Cont'd.)****3.2.1 Discounts and Applicable Rate Periods**

Usage discounts apply equally to the total charges for all usage-sensitive charges with fractional amounts rounded up to the lower cent. Discounts do not apply to add-on charges for Customer dialed calling card, other station, or person charges.

	<b>Mon.</b>	<b>Tues.</b>	<b>Wed.</b>	<b>Thur.</b>	<b>Fri.</b>	<b>Sat.</b>	<b>Sun.</b>
<b>8AM-5PM*</b>	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
<b>5PM-11PM*</b>	25% Disc.	25% Disc.	25% Disc.	25% Disc.	25% Disc.	50% Disc.	25% Disc.
<b>11PM-8AM*</b>	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

\*To, but not including.

Day Rate Period = Full Rate

Evening Rate Period = 25% Discount

Night and Weekend Rate Period = 50% Discount

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.3 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. NATN uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA No 4.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1:** Obtain the "V" and "H" coordinates for the rate center or network access point serving the Customer's location and the called/calling station.
- Step 2:** Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

**Formula:**

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service****3.4.1 General**

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Network Switched Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXXX).

Basic Business or Residential Access Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. A nonrecurring service connection charge applies to each new access line installation and monthly recurring charge applies per access line.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.2 Rate Group Descriptions****A. BellSouth Areas**

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000

The groups are based on rate groups as defined in BellSouth's General Subscriber Tariff Section A3. NATN will initially be providing service in the Miami, Orlando, Tampa and Jacksonville metropolitan areas.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.2 Rate Group Descriptions, (cont'd.)****B. GTE Areas**

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	50,000
2	90,000
3	170,000
4	300,000
5	Unlimited

The groups are based on rate groups as defined in GTE's General Services Tariff Section A3. NATN will initially be providing service in the Miami, Orlando, Tampa and Jacksonville metropolitan areas.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.2 Rate Group Descriptions, (cont'd.)****C. Sprint - Centel Areas**

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	8,000
2	16,000
3	32,000
4	64,000
5	128,000
6	Unlimited

The groups are based on rate groups as defined in Sprint-Florida's General Subscriber Tariff Section A3. NATN will initially be providing service in the Miami, Orlando, Tampa and Jacksonville metropolitan areas.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.2 Rate Group Descriptions, (cont'd.)****D. Sprint - United Telephone Areas**

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	20,000
2	50,000
3	100,000
4	200,000
5	400,000
6	Unlimited

The groups are based on rate groups as defined in Sprint-Florida's General Subscriber Tariff Section A3. NATN will initially be providing service in the Miami, Orlando, Tampa and Jacksonville metropolitan areas.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.3 Classes of Service****A. Flat Rate Service**

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

**B. Message Rate Service**

Monthly exchange rates for message rate service entitle Customers to a message allowance where there is no incremental charge per message up to and including the monthly message allowance. Messages in excess of the monthly message allowance are billed on a per call basis. Messages in excess of the monthly message allowance are \$0.10 and \$0.12 per message for Residential lines and Business lines, respectively. The monthly message allowance is 30 and 75 messages for Residential lines and Business lines, respectively.

Applicable to service in areas where GTE is the ILEC. The messages in excess of the monthly message allowance are \$0.10 and \$0.10 per message for Residential and Business lines, respectively. The monthly message allowance is 30 and -0- messages for Residential lines and Business lines, respectively.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.3 Classes of Service, (cont'd.)****C. Vacation Service or Customer Requested Temporary Suspension of Service**

Vacation service allows Customers to temporarily suspend service for a minimum of one month and up to a maximum of six months.

1. Rates where BellSouth is the ILEC. The monthly charge for this service is 50% of the normal monthly rate regularly charged to Customers that subscribe to either flat rate or message rate service.
2. Rates where GTE is the ILEC. The monthly charge for this service per access line is \$5.68 for residential, \$7.82 for residential rotary, \$14.57 for business, and \$20.12 for business rotary.
3. Rates where Sprint-Centel is the ILEC. The monthly charge for this service is 50% of the normal monthly rate regularly charged to Customers that subscribe to flat rate service. The monthly charge for this service is 72% of the normal monthly rate regularly charged to Customers that subscribe to message rate service.
4. Rates where Sprint-United Telephone is the ILEC. The monthly charge for this service is 50% of the normal monthly rate regularly charged to Customers that subscribe to flat rate service. The monthly charge for this service is 72% of the normal monthly rate regularly charged to Customers that subscribe to message rate service.

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## SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

## 3.4 Network Switched Service, (Cont'd.)

## 3.4.4 Monthly Recurring Charges

## A. BellSouth Areas - Rate Groups 1-6

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$ 7.30	7.70	\$ 8.10	\$ 8.40	\$ 8.80	\$ 9.15
Residential Message Rate Up to 30 Call Allowance	4.38	4.62	4.86	5.04	5.28	5.49
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Business, Flat Rate	19.80	20.80	21.90	22.90	23.85	24.90
Business Message Rate Up to 75 Call Allowance	14.71	15.46	16.29	17.04	17.75	18.54
Per Call, past the 75 Call Allowance	0.12	0.12	0.12	0.12	0.12	0.12
Business Rotary, add'l per line	6.50	6.83	7.19	7.52	7.83	8.17

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.4 Monthly Recurring Charges, (cont'd.)****A. BellSouth ("Bell") Areas - Rate Groups 7-12**

Service Type	Rate Groups 7-12					
	7	8	9	10	11	12
Residential Flat Rate	\$ 9.50	\$ 9.80	\$ 10.05	\$ 10.30	\$ 10.45	\$ 10.65
Residential Message Rate Up to 30 Call Allowance	5.70	5.88	6.03	6.18	6.27	6.39
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Business, Flat Rate	25.75	26.60	27.40	28.00	28.60	29.10
Business Message Rate Up to 75 Call Allowance	19.18	19.81	20.41	20.86	21.31	21.69
Per Call, past the 75 Call Allowance	0.12	0.12	0.12	0.12	0.12	0.12
Business Rotary, Add'l per line	8.45	8.73	9.00	9.19	9.39	9.55

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.4 Monthly Recurring Charges, (cont'd.)****B. GTE Areas - Rate Groups 1-5**

Service Type	Rate Groups 1-6				
	1	2	3	4	5
Residential Flat Rate	\$ 9.51	\$ 10.41	\$ 10.86	\$ 11.36	\$ 11.81
Residential Message Rate Up to 30 Call Allowance	6.01	6.91	7.00	7.00	7.00
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10
Residential * Rotary, Flat	13.78	14.68	15.13	15.63	16.08
Business, Flat	23.95	26.25	27.45	28.70	29.90
Business Message Rate and per call	17.67 0.10	17.67 0.10	17.67 0.10	17.67 0.10	17.67 0.10
Business Rotary, Flat	34.97	37.27	38.47	39.72	40.92

\* Residential rotary line service is limited to three (3) lines in rotary. If more than three (3) lines in rotary are required, the Business rotary line rates will apply to all lines in rotary.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.4 Monthly Recurring Charges, (cont'd.)****C. Sprint-Centel ("Centel") Areas - Rate Groups 1-6**

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$ 7.40	\$ 7.85	\$ 8.25	\$ 8.70	\$ 9.15	\$ 9.65
Residential Message Rate Up to 30 Call Allowance	3.00	3.00	3.00	3.00	3.00	3.00
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, Flat Rate	11.10	11.75	12.40	13.00	13.75	14.50
Business, Flat Rate	16.65	17.65	18.55	19.60	20.60	21.75
Business Message Rate	N/A	N/A	N/A	N/A	N/A	N/A
Business Rotary, Flat Rate	25.00	26.50	27.85	29.40	30.90	32.65

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.4 Monthly Recurring Charges, (cont'd.)****D. Sprint-United Telephone ("UTF") Areas - Rate Groups 1-6**

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$ 6.47	\$ 7.22	\$ 7.98	\$ 8.73	\$ 9.48	\$ 10.23
Residential Message Rate Up to 30 Call Allowance	3.00	3.00	3.00	3.00	3.00	3.00
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, Flat Rate	9.98	11.19	12.34	13.49	14.65	15.85
Business, Flat Rate	15.20	16.96	18.71	20.47	22.28	24.03
Business Message Rate	N/A	N/A	N/A	N/A	N/A	N/A
Business Rotary, Flat Rate	23.27	25.97	28.68	31.39	34.10	36.81

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.5 Monthly Recurring Charges, (cont'd.)****(A) Residential Service, per line**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTE</u>
Touch Tone	\$ n/c	\$ n/c	\$ 1.00	\$1.00
FCC Charge	3.50	3.50	3.50	3.50
Hearing and Speech Surcharge	0.12	0.12	0.12	0.12

**(B) Business Service, per line**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTE</u>
Touch Tone	\$ n/c	\$ n/c	\$ 1.00	\$1.00
FCC Charge	3.50	3.50	3.50	3.50
Hearing and Speech Surcharge	0.12	0.12	0.12	0.12

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.6 Nonrecurring Charges****(A) Residential Service, per line**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Basic Line	\$55.00	\$55.00	\$50.00	\$50.00
Second Line, same order as basic	12.00	55.00	30.00	30.00
Second Line, added later	40.00	55.00	50.00	50.00
Premise Visit trip charge				
- 1st 15 minutes	25.00	35.00*	21.00	10.00
- Each Additional 15 minutes	9.00	n/c	30.00	12.00
Telephone Number change	23.00	20.00	9.50	9.50
Restore Service	23.00	36.00	15.00	15.00
Trouble Location	35.00	35.00	35.00	35.00
Primary IXC change	1.49	5.00	4.80	4.80

**(B) Business Service, per line**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Basic Line	\$56.00	\$68.90	\$65.00	\$60.00
Second Line, same order as basic	12.00	68.90	35.00	35.00
Second Line, added later	56.00	68.90	65.00	60.00
Premise Visit trip charge				
- 1st 15 minutes	28.00	35.00*	21.00	10.00
- Each Additional 15 minutes	9.00	n/c	30.00	12.00
Telephone Number change	38.00	23.00	11.50	11.50
Restore Service	38.00	36.00	15.00	20.00
Trouble Location	35.00	35.00	35.00	35.00
Primary IXC change	1.49	5.00	4.80	4.80

\* The premise visit charge is \$35.00 and is not variable upon the duration of the visit.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.4 Network Switched Service, (Cont'd.)****3.4.7 Extended Area Dialing Plans**

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan.

- A. Extended Calling Service (ECS) provides usage based pricing for Customer dialed or operator assisted calls to selected exchanges within the Customer's LATA. Per message charges are billed in one (1) minute increments and fractional minutes are rounded up to the nearest whole minute. Specific available routes are found in BellSouth's General Subscriber Service Tariff Section A3, GTE's General Services Tariff, and Sprint-Florida, Inc.'s General Exchange Tariff Section A3. The charges for this service are as follows:

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Residential - per message charge	\$ 0.25	\$ 0.25	\$ 0.20	\$ 0.25
Residential - per minute charge	n/c	n/c	n/c	n/c
Business - per minute, 1st minute	0.10	0.06	0.10	0.10
Business - per minute, add'l minute	0.06	0.06	0.06	0.06
Business - per message charge	n/c	0.04	n/c	n/c

- B. Optional Extended Local Calling (OELC) permits exchange Customers to place and receive unlimited toll-free calls to and from the selected exchange which is outside the Customer's normal local calling area for a flat monthly rate in addition to the applicable monthly local exchange rate. Customers who subscribe to OELC are entitled to one listing in the selected exchange directory at no charge. The directory listing will contain sufficient wording in each exchange's directory to advise callers that the OELC Customer can be called toll-free. Specific available routes and calling plan rates are found in BellSouth's General Subscriber Service Tariff Section A3 and Sprint-Florida, Inc.'s General Exchange Tariff Section A3. OELC is not a service offering in GTE service territory.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.5 Calling Features**

Customers of the Company's Access Line, Trunk Service, or Centrex arrangements may obtain central office based functions which are auxiliary to call processing. The availability of these features are dependent upon the central office which services the Customer's location. The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**3.5.1 Residential Service****(A) Monthly Recurring Charges:**

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTE</u>
Call Forwarding	\$ 2.45	\$ 2.50	\$2.50	\$2.50
Call Forwarding Busy Line	3.00	2.50	1.00	1.00
Call Forwarding no Answer	3.00	2.50	1.00	1.00
Call Forward with remote activation	5.20	5.00	1.75	1.75
Fixed Call Forwarding no Answer	1.00	5.00	1.00	1.00
Fixed Call Forwarding Busy	1.00	5.00	1.00	1.00
Three Way Calling	3.30	3.50	2.00	2.00
Three Way Calling, per use	0.75	n/a	0.75	0.75
Call Waiting	3.50	4.00	3.50	3.50
Call Waiting/Cancel Call Waiting	6.00	4.00	4.50	4.50
Speed Dialing 8-Code	2.00	2.50	2.00	2.00
Distinctive Ring Plus	6.00	6.00	5.00	5.00
Call Return	4.00	5.00	3.00	3.00
Call Return, per activation	0.75	0.75	0.75	0.75
Repeat Dialing	4.00	5.00	3.00	3.00
Repeat Dialing, per activation	0.75	0.75	0.75	0.75

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## SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

## 3.5 Calling Features, (Cont'd.)

## 3.5.1 Residential Service, (cont'd.)

## (A) Monthly Recurring Charges, (cont'd.)

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTE</u>
Call Trac	\$ 3.50	\$ 5.00	\$4.00	\$4.00
Call Block	4.00	3.00	3.00	3.00
Caller ID	6.00	7.00	7.00	7.00
Caller ID Deluxe	7.50	7.95	n/a	n/a
Anonymous Call Rejection	3.00	3.00	4.00	4.00

## (B) Nonrecurring Charges:

All other features,				
- with initial order	n/a	n/a	n/a	n/a
- with subsequent order	19.00	20.00	9.50	9.50

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## SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

## 3.5 Calling Features, (Cont'd.)

## 3.5.2 Business Service

## (A) Monthly Recurring Charges:

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTF</u>
Call Forwarding	\$ 3.60	\$ 4.00	\$4.50	\$4.50
Call Forwarding Busy Line	3.25	4.00	1.00	1.00
Call Forwarding no Answer	3.25	4.00	1.00	1.00
Call Forward with remote activation	3.00	8.00	2.50	2.50
Fixed Call Forwarding no Answer	3.00	4.00	1.00	1.00
Fixed Call Forwarding Busy	3.00	4.00	1.00	1.00
Three Way Calling	3.75	4.00	3.00	3.00
Three Way Calling, per use	0.75	n/a	0.75	0.75
Call Waiting/Cancel Call Waiting	6.00	5.00	5.25	5.25
Speed Dialing 8-Code	3.00	2.50	3.00	3.00
Distinctive Ring Plus	7.00	9.00	8.00	8.00
Call Return	4.50	6.00	3.50	3.50
Call Return, per activation	0.75	0.75	0.75	0.75
Repeat Dialing	4.50	6.00	3.50	3.50
Repeat Dialing, per activation	0.75	0.75	0.75	0.75
Call Trace	3.50	6.00	4.00	4.00
Call Block	4.50	4.00	3.50	3.50
Caller ID	6.00	7.00	7.00	7.00
Caller ID Deluxe	7.50	11.50	10.00	10.00

## (B) Nonrecurring Charges:

All other features,				
- with initial order	n/a	n/a	n/a	n/a
- with subsequent order	19.00	33.90	16.00	16.00

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.6 Packaged Calling Features****3.6.1 Residential Service****(B) Monthly Recurring Charges - BellSouth Areas**

A monthly discount is offered for multiple features purchased for the same access line. The discount is as follows:

<u>Number of Features</u>	<u>Monthly Discount</u>
1	\$ - 0 -
2	0.50
3	1.50
4	3.00
5	4.50
6	6.00
7	7.50
8	9.00
9	10.50
10	12.00
11	13.50
12	15.00
13	16.50
14	18.00
15	19.50
16	21.00
17	22.50
18	24.00
19	25.50
20	27.00

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.6 Packaged Calling Features, (Cont'd.)****3.6.1 Residential Service, (Cont'd.)****(A) Monthly Recurring Charges - GTE Areas**

- |  |         |
|--|---------|
| - Package 1  | \$ 5.95 |
| Call waiting/cancel call waiting, call forwarding<br>variable, three-way calling & speed calling (8 code)                            |         |
| - Package 2  | \$ 6.95 |
| Call waiting/cancel call waiting, call forwarding<br>variable, three-way calling & speed calling (30 code)                           |         |
| - Package 3  | \$ 8.95 |
| Call waiting/cancel call waiting, call forwarding<br>variable, three-way calling, distinctive ringing<br>and speed calling (8 code)  |         |
| - Package 4  | \$ 9.95 |
| Call waiting/cancel call waiting, call forwarding<br>variable, three-way calling, distinctive ringing<br>and speed calling (30 code) |         |

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.6 Packaged Calling Features, (Cont'd.)****3.6.1 Residential Service, (Cont'd.)****(A) Monthly Recurring Charges - Sprint-Centel Areas**

The monthly touch tone charge of \$1.00 is waived when a Customer subscribes to a Calling Feature Package.

- |  |         |
|--|---------|
| - Package 1<br>Enhanced call waiting, three-way<br>calling & call return   | \$ 7.50 |
| - Package 2<br>Enhanced call waiting, three-way<br>calling & call forwarding   | \$ 7.25 |
| - Package 3<br>Enhanced call waiting, call return<br>& caller ID with name   | \$12.50 |
| - Package 4<br><br>Enhanced call waiting, three-way<br>calling, call return, repeat dialing and<br>call forwarding   | \$ 9.50 |
| - Package 5<br><br>Enhanced call waiting, three-way<br>calling, repeat dialing call return,<br>call forwarding, selective call<br>rejection, caller ID with name | \$14.50 |

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.6 Packaged Calling Features, (Cont'd.)****3.6.1 Residential Service, (Cont'd.)****(A) Monthly Recurring Charges - Sprint-United Telephone Areas**

The monthly touch tone charge of \$1.00 is waived when a Customer subscribes to a Calling Feature Package.

- |  |         |
|--|---------|
| - Package 1<br>Enhanced call waiting, three-way<br>calling & call return   | \$ 7.50 |
| - Package 2<br>Enhanced call waiting, three-way<br>calling & call forwarding   | \$ 7.25 |
| - Package 3<br>Enhanced call waiting, call return<br>& caller ID with name   | \$12.50 |
| - Package 4<br><br>Enhanced call waiting, three-way<br>calling, call return, repeat dialing and<br>call forwarding   | \$ 9.50 |
| - Package 5<br><br>Enhanced call waiting, three-way<br>calling, repeat dialing call return,<br>call forwarding, selective call<br>rejection, caller ID with name | \$14.50 |

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.6 Packaged Calling Features, (Cont'd.)****3.6.2 Business Service****(B) Monthly Recurring Charges - BellSouth Areas**

A monthly discount is offered for multiple features purchased for the same access line. The discount is as follows:

<u>Number of Features</u>	<u>Monthly Discount</u>
1	\$ - 0 -
2	0.75
3	2.25
4	4.50
5	6.75
6	9.00
7	11.25
8	13.50
9	15.75
10	18.00
11	20.25
12	22.50
13	24.75
14	27.00
15	29.25
16	31.50
17	33.75
18	36.00
19	38.25
20	40.50

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**
**3.6 Packaged Calling Features, (Cont'd.)****3.6.2 Business Service, (Cont'd.)****(A) Monthly Recurring Charges - GTE Areas**

- |  |          |
|--|----------|
| - Package 1  | \$ 8.95  |
| Call waiting/cancel call waiting, call forwarding<br>variable, three-way calling & speed calling (8 code)                            |          |
| - Package 2  | \$ 9.95  |
| Call waiting/cancel call waiting, call forwarding<br>variable, three-way calling & speed calling (30 code)                           |          |
| - Package 3  | \$ 11.95 |
| Call waiting/cancel call waiting, call forwarding<br>variable, three-way calling, distinctive ringing<br>and speed calling (8 code)  |          |
| - Package 4  | \$ 12.95 |
| Call waiting/cancel call waiting, call forwarding<br>variable, three-way calling, distinctive ringing<br>and speed calling (30 code) |          |

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.6 Packaged Calling Features, (Cont'd.)****3.6.2 Business Service, (Cont'd.)****(A) Monthly Recurring Charges - Sprint-Centel Areas**

The monthly touch tone charge of \$1.00 is waived when a Customer subscribes to a Calling Feature Package.

- |  |          |
|--|----------|
| - Package 1<br>Enhanced call waiting, three-way<br>calling & call return   | \$ 9.50  |
| - Package 2<br>Enhanced call waiting, three-way<br>calling & call forwarding   | \$ 9.00  |
| - Package 3<br>Enhanced call waiting, call return<br>& caller ID with name   | \$14.50  |
| - Package 4<br><br>Enhanced call waiting, three-way<br>calling, call return, repeat dialing and<br>call forwarding   | \$ 12.00 |
| - Package 5<br><br>Enhanced call waiting, three-way<br>calling, repeat dialing call return,<br>call forwarding, selective call<br>rejection, caller ID with name | \$16.00  |

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.6 Packaged Calling Features, (Cont'd.)****3.6.2 Business Service, (Cont'd.)****(A) Monthly Recurring Charges - Sprint-United Telephone Areas**

The monthly touch tone charge of \$1.00 is waived when a Customer subscribes to a Calling Feature Package.

- |  |          |
|--|----------|
| - Package 1<br>Enhanced call waiting, three-way<br>calling & call return   | \$ 9.50  |
| - Package 2<br>Enhanced call waiting, three-way<br>calling & call forwarding   | \$ 9.00  |
| - Package 3<br>Enhanced call waiting, call return<br>& caller ID with name   | \$14.50  |
| - Package 4<br><br>Enhanced call waiting, three-way<br>calling, call return, repeat dialing and<br>call forwarding   | \$ 12.00 |
| - Package 5<br><br>Enhanced call waiting, three-way<br>calling, repeat dialing call return,<br>call forwarding, selective call<br>rejection, caller ID with name | \$16.00  |

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.7 Centrex Service****3.7.1 General**

Centrex service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance message network to other Customers on a dial basis. Each system must consist of a minimum of two (2) main station lines. Centrex service is furnished from 1AESS, DMS-100, 5ESS and EWSD central office equipment located on Company premises and associated facilities arranged to provide the following basic service capabilities/features:

- A. Exchange and long distance message network calls may be made to main stations by dialing the number associated with that main station line or attendant position.
- B. Exchange and long distance message network calls may be made from main stations via direct outward dialing.
- C. Station-to-station intercommunication via two to seven-digit dialing between stations of the Customer's system.
- D. Outgoing long distance message calls dialed by a main station will be identified by the seven-digit station number. Only calls billed to the Customer by the Company will be provided this identification.
- E. Basic station line hunting.
- F. Touch-tone service.
- G. Common recorded announcement interception of calls to unassigned station numbers.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.7 Centrex Service, (Cont'd.)**

**3.7.2 Common Rates and Charges**

Each station line will be comprised of a feature group connected to the Customer's premises by a station link. Rates will be based on the station link selected and the appropriate feature group requested.

A service establishment charge is applicable in addition to all other Company charges. The service establishment charge for each standard common equipment is \$250. The service establishment charge for customizing the common equipment at the Customer's request is \$325 for each piece of equipment.

Centrex service will be offered to Business Customers with 10 or more lines on an individual case basis.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.8 Integrated Services Digital Network (ISDN)****3.8.1 General**

NATN's ISDN service supports simultaneous transmission of voice, data, and packet services on the same exchange (digital) access line. Calling/Called Number Delivery and Call Hold are included with this service.

NATN's ISDN provides access to the network through Basic Rate Access which consists of two 64 Kbps B channels and one 16 Kbps D channel at the service delivery point.

NATN's Business ISDN service allows up to 320 hours of use each month per digital Customer line at a flat rate. NATN's Residence ISDN service allows up to 200 hours of use each month per digital Customer line at a flat rate. Minute of use rates apply for all usage above the 320 hours and 200 hours per month for Business and Residence ISDN service, respectively. Each Customer is entitled to one directory number. The minimum service period is three months. Termination charges apply for service terminated prior to fulfilling the three month period. The Customer is responsible for supplying equipment compatible with the ISDN interface.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.8 Integrated Services Digital Network (ISDN), (Cont'd.)****3.8.2 Rates and Charges**

	<u>Business Charges</u>		<u>Residence Charges</u>	
	<u>One-Time</u>	<u>Month to Month</u>	<u>One-Time</u>	<u>Month to Month</u>
Interoffice circuit, per line				
- each circuit, includes first mile	\$ 240.00	\$ 115.00	\$ 240.00	\$ 115.00
- each circuit, each additional mile	-	0.45	-	0.45
 Basic rate per line interface	 130.00	 55.00	 130.00	 -
 B Channels Activated, each				
- Circuit switched voice/data				
- Individual service	10.00	16.25	10.00	43.00
- Centrex service	10.00	12.25	-	-
- Permanent high speed packet	25.00	120.00	25.00	110.00
- On-demand high speed packet	25.00	110.00	25.00	90.00
 D Channels Activated, each				
- Low speed packet a single service	15.00	13.50	15.00	*
- Low speed packet with B Channel	15.00	13.50	15.00	*

\* Included in rate for B Channel activation.

Per minute of use charge above the 320 hour allowance for Business ISDN service and 200 hour allowance for Residence ISDN service is \$0.01 per minute.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.9 NATN Frame Relay Service****3.9.1 General**

Frame Relay Service (FRS) is a packet switched data transmission service accessible at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, or 44.210 Mbps, which provides Customers with connectivity via Permanent Virtual Circuits to multiple locations using statistically multiplexed network access lines and a shared high speed packet switching network. The Customer establishes a Network Address (private numbering plan) with the company and Network Map (routing scheme) for moving data among the Customer's various locations on a secure basis.

Access to FRS is provided via a link from the Customer's location to the nearest FRS service point (local telephone company FRS switch).

The Customer must provide premises equipment for interconnection of FRS service and must ensure that the equipment is compatible with and does not interfere with services offered by the Company.

**3.9.2 Rates and Charges**

The following rate elements apply to each Frame Relay service arrangement:

**Customer Connection to FRS** - a minimum of one Customer Connection is required per Customer. Each Customer Connection includes one Data Link Connection Identifier (DLCI) which specifies the connection.

**Frame Relay Service Features** - the desired Committed Information Rate (CIR) must be specified. The CIR enables the Customer to select a sustained throughput under normal conditions. A CIR must be selected for each DLCI. The CIR value selected cannot exceed the minimum transmission speed of the link at either end of the Permanent Virtual Circuit.

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## SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

## 3.9 NATN Frame Relay Service, (Cont'd.)

## 3.9.2 Rates and Charges, (Cont'd.)

	<u>Charges</u>	
	<u>Nonrecurring</u>	<u>Month to Month</u>
A. Customer Connection to FRS		
- at 56 Kbps	\$ 400.00	\$ 80.00
- at 64 Kbps	400.00	80.00
- at 112 Kbps	460.00	120.00
- at 128 Kbps	460.00	120.00
- at 192 Kbps	460.00	190.00
- at 256 Kbps	460.00	240.00
- at 320 Kbps	460.00	300.00
- at 384 Kbps	525.00	410.00
- at 448 Kbps	525.00	410.00
- at 512 Kbps	525.00	410.00
- at 576 Kbps	525.00	410.00
- at 640 Kbps	525.00	410.00
- at 704 Kbps	525.00	410.00
- at 768 Kbps	525.00	410.00
- at 1024 Kbps	525.00	410.00
- at 1152 Kbps	525.00	410.00
- at 1.536 Mbps	525.00	410.00
- at 44.210 Mbps	1,225.00	3,500.00
B. FRS Feature Charges		
- Each Customer connection feature	25.00	2.00
- Feature change charge	25.00	-

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.9 NATN Frame Relay Service, (Cont'd.)****3.9.2 Rates and Charges, (Cont'd.)**

C. Committed Information Rate per DLC!	<u>Monthly Rate</u>
- 0 thru 32 Kbps	\$ 8.00
- 33 thru 56 Kbps	13.00
- 57 thru 64 Kbps	14.00
- 65 thru 128 Kbps	19.00
- 129 thru 256 Kbps	29.00
- 257 thru 384 Kbps	41.00
- 385 thru 512 Kbps	51.00
- 513 thru 768 Kbps	93.00
- 769 Kbps thru 1.536 Mbps	140.00
- 1.537 thru 4 Mbps	200.00
- 4.1 thru 10 Mbps	370.00
- 10.1 thru 16 Mbps	650.00
- 16.1 thru 34 Mbps	1,700.00
- 34.1 thru 44.210 Mbps	2,200.00

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.9 NATN Frame Relay Service, (Cont'd.)****3.9.2 Rates and Charges, (Cont'd.)**

D. Inter-Network Serving Area Link	<u>Monthly Rate</u>
- 0 thru 32 Kbps	\$ 10.00
- 33 thru 56 Kbps	15.00
- 57 thru 64 Kbps	16.00
- 65 thru 128 Kbps	20.00
- 129 thru 256 Kbps	35.00
- 257 thru 384 Kbps	55.00
- 385 thru 512 Kbps	70.00
- 513 thru 768 Kbps	150.00
- 769 Kbps thru 1.536 Mbps	225.00
- 1.537 thru 4 Mbps	500.00
- 4.1 thru 10 Mbps	650.00
- 10.1 thru 16 Mbps	800.00
- 16.1 thru 34 Mbps	2,100.00
- 34.1 thru 44.210 Mbps	2,500.00

The one-time establishment charge per end of link for Inter-Network Serving Area Link service is \$10.00.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.10 Digital Data Service****3.10.1 General**

Digital Data Service (DDS) provides for the simultaneous two-way transmission of digital signals at synchronous speeds at 2.4, 4.8, 9.6, 56 or 64 Kbps within a LATA. The node central office is where node terminates a digital local channel is required for furnishing service between the serving wire center and the Customer's premises. The node central office is where DDS terminations occur. A digital interoffice channel is required for digital transmissions outside the node's central office. The rate for the digital interoffice channel is based on airline mileage between the offices. The airline mileage calculation is documented in Section 3.3.

**3.10.2** The Customer must provide a Channel Service Unit for each digital access line to properly terminate the digital data service, regenerate signals, recognize and correct signal format errors and perform remote loop back. Also, the Customer must provide a Data Serving Unit to perform such functions as proper coding and decoding of signals, timing recovery, synchronous sampling, formatting, and generation and recognition of control signals.

**3.10.3** DDS service as furnished under this price list is available where facilities permit. Therefore, the furnishing of DDS service is subject to the availability of equipment, facilities and technical limitations. DDS service is furnished only within a LATA.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.10 Digital Data Service, (Cont'd.)****3.10.4 Rates and Charges****A. Digital Local Channel - charges apply per local channel**

<u>Kbps Speed</u>	<u>Nonrecurring Charge</u>		<u>Monthly Charge</u>
	<u>First Channel</u>	<u>Add'l Channels</u>	
2.4	\$ 260.00	\$ 76.00	\$ 49.35
4.8	260.00	76.00	49.35
9.6	260.00	76.00	49.35
19.2	260.00	76.00	49.35
56.0	260.00	76.00	69.10
64.0	260.00	76.00	69.10

**B. Node Channel Termination - required at the Company's Node Central Office.  
Charges apply per local channel.**

<u>Kbps Speed</u>	<u>Nonrecurring Charge</u>		<u>Monthly Charge</u>
	<u>First Channel</u>	<u>Add'l Channels</u>	
2.4	\$ 25.00	\$ 19.00	\$ 9.40
4.8	25.00	19.00	9.40
9.6	25.00	19.00	9.40
19.2	25.00	19.00	9.40
56.0	25.00	19.00	27.80
64.0	25.00	19.00	27.80

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## SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

## 3.10 Digital Data Service, (Cont'd.)

## 3.10.4 Rates and Charges, (Cont'd.)

C. Digital Interoffice Channel - required between a Serving Wire Center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice airline mileage rates is determined by the total length in miles of that interoffice channel. The airline mileage calculation is documented in Section 3.3. A flat rate and a rate per mile applies to each band for each Digital Interoffice Channel provided.

## 1. Each channel, fixed rates, any amount of mileage

Nonrecurring Charge	\$ 95.00
Monthly Charge	
- 2.4, 4.8, 9.6 and 19.2 Kbps	18.95
- 56.0 and 64.0 Kbps	37.55

## 2. Each channel, per mile rates

0-8 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$ 1.90
- 56.0 and 64.0 Kbps	3.80
9-25 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$ 1.85
- 56.0 and 64.0 Kbps	3.70
Over 25 miles, monthly charge	<u>Per mile charge</u>
- 2.4, 4.8, 9.6 and 19.2 Kbps	\$ 1.80
- 56.0 and 64.0 Kbps	3.60

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.11 DS-1 Service**

**3.11.1 General**

DS-1 service is a dedicated, high capacity, full duplex channel with line speeds of 1.544 Mbps. DS-1 Service has the equivalent capacity of 24 Voice Grade services of 24 DS-0 services.

**3.11.2 DS-1 service is provided on a two point basis between the following locations:**

- A. Customer-designated premises;
- B. A Customer-designated premises and a Company-designated central office;
- C. Company-designated central offices.

**3.11.3 Central Office (CO) Multiplexing may be provided from suitably equipped multiplexing hubs. The Customer is responsible for the assignment of individual channels within the multiplexer and for maintaining records of those assignments.**

- A. The 1.544 Mbps channel is provided with a local distribution channel(s) and an interoffice channel, local distribution channels only, or, an interoffice channel between two CO's.
- B. The CO multiplexing capability is provided by a CO multiplexer at designated multiplexing hubs which converts a 1.544 Mbps channel to 24 channels for use with voice grade services and/or analog data services or to 24 channels for use with digital services.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.11 DS-1 Service, (Cont'd.)**

3.11.4 DS-1 service is provided only where facilities are available and is subject to the technical limitations of the equipment used by the Company.

**3.11.5 Optional Features**

The following service functions are optional features or arrangements:

**A. CO Multiplexing DS-1 to Analog Voice Service**

CO Multiplexing DS-1 to Voice allows for up to 24 individual voice grade or analog data private lines on a channelized basis for use with a 1.544 Mbps circuit. This function is offered for the same customer at the Company's central office. This service provides local channels and/or interoffice channels for analog voice services.

**B. CO Multiplexing DS-1 to Digital Data Services**

CO Multiplexing DS-1 to Digital allows for up to 24 individual digital private lines to be derived from a 1.544 Mbps circuit. This function is offered for the same Customer at the Company's central office. This service provides local channels and/or interoffice channels for digital data services.

**C. CO Multiplexing DS-1 to Analog Data Services**

CO Multiplexing DS-1 to Digital allows for up to 24 individual digital private lines to be derived from a 1.544 Mbps circuit. This function is offered for the same customer at the Company's central office. This service provides local channels and/or interoffice channels for data transmission use.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**

**3.11 DS-1 Service, (Cont'd.)**

**3.11.5 Optional Features, (Cont'd.)**

**D. Clear Channel Capability**

Clear Channel Capability provides a bipolar with B8ZS encoding technique that allows a Customer to transport 1.536 Mbps information rate signals over a DS-1 1.544 Mbps circuit with no constraint on the quantity or sequence of ones (mark) and zero (space) bits. This arrangement allows the Customer to derive 64 Kbps clear channels. This service is provided only on DS-1 1.544 Mbps digital service between two Customer-designated premises and is subject to the availability of facilities.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.11 DS-1 Service, (Cont'd.)****3.11.6 Application of Rates**

The following rate elements apply to DS-1 service:

**A. Service Charges**

Service charges as noted in Section 3.5 apply as appropriate, in addition to the nonrecurring charges for service.

**B. Interoffice Channels**

For basic service interoffice channels when the interoffice channel is installed without an associated local distribution channel, the nonrecurring charge applies, per interoffice channel.

**C. Optional Features****1. CO multiplexing DS-1 to analog voice**

CO multiplexing DS-1 to voice rates and charges for voice grade connections from the CO multiplexer.

**2. CO multiplexing DS-1 to digital data service**

CO multiplexing DS-1 to digital data services rates and charges apply for digital private line connections from the CO multiplexer to a Customer's premises.

**3. CO multiplexing DS-1 to analog data service**

CO multiplexing DS-1 to analog data service rates and charges apply for digital private line connections from the CO multiplexer to a Customer's premises.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.11 DS-1 Service, (Cont'd.)****3.11.7 Rates and Charges****A. Digital Local Channel**Per Channel

- |   |          |
|---|----------|
| 1. Nonrecurring Charge  | \$350.00 |
| 2. Monthly Charge, first 1/2 mile                             | \$ 96.90 |
| 3. Monthly Charge, each add'l 1/2 mile<br>or fraction thereof | \$ 44.00 |

**B. Service Establishment Charge<sup>e</sup>**Per Channel

- |                          |          |
|--------------------------|----------|
| 1. Nonrecurring Charge   | \$575.00 |
| 2. Service Change Charge | \$350.00 |
| 3. Premise Visit Charge  | \$ 40.00 |

**C. Interoffice Channel**

1. Each channel, fixed rates, any amount of mileage

Nonrecurring Charge	\$100.00
Monthly Fixed Charge	64.35

2. Each channel, per airline mile or fraction thereof

	<u>Monthly charge</u>
- 0 to 8 miles	\$ 29.80
- 9 to 25 miles	27.95
- Over 25 miles	26.10

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## SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

## 3.11 DS-1 Service, (Cont'd.)

## 3.11.8 Rates and Charges, (Cont'd.)

## D. Clear Channel Capability

Nonrecurring Charge, per circuit	Individual Case Basis
----------------------------------	-----------------------

## E. Central Office Multiplexing

- |  |           |
|--|-----------|
| 1. DS-1 to analog data service             |           |
| a. Nonrecurring Charge,<br>per arrangement | \$ 335.00 |
| b. Monthly, per arrangement                | \$ 10.00  |
| 2. DS-1 to analog voice                    |           |
| a. Nonrecurring Charge,<br>per arrangement | \$ 172.00 |
| b. Monthly, per arrangement                | \$ 7.00   |
| 3. DS-1 to digital data service            |           |
| a. Nonrecurring Charge,<br>per arrangement | \$ 331.00 |
| b. Monthly, per arrangement                | \$ 16.00  |

## F. Move

Moving a Local Distribution Channel to terminate in a premises Nonrecurring Charge, per channel	\$ 374.00
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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.12 Blocking Service****3.12.1 General**

Blocking Service is a feature that permits a Customer to restrict access from his or her telephone line to various discretionary services. Blocking Service is available where equipment and facilities permit. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls. The following blocking options are available to Residential and Business Customers:

- A. Option #1 - allows the Customer to block the following calls: Operator 0-, Operator 0+, 1+900, 1+555-1212, 1+NPA-555-1212, 411, 976 and 1+976.
- B. Option #2 - allows the Customer to block the following calls: 976, 1+976, Operator 0- and Operator 0+.
- C. Option #3 - allows the Customer to block the following calls: Operator 0-, Operator 0+, 1+900, 1+555-1212 and 1+NPA-555-1212.
- D. Option #4 - allows the Customer to block the following calls: 976, 1+976 and 1+900.

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.****3.12 Blocking Service, (Cont'd.)****3.12.2 Rates**

- A. Options #1-#3. The nonrecurring charge for each line of Blocking service is \$10.00. The monthly rate of Blocking Service is as follows:

	<u>Monthly Charge, each line</u>
Residence line	\$ 2.50
Business line	3.75
PBX Trunk	5.50

- B. Option #4. A one time charge of \$10.00 applies after the Customer has subscribed to the service for 60 days. No monthly charges apply.

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## SECTION 4 - MISCELLANEOUS SERVICES

## 4.1 Directory Assistance

There is no charge for the first three calls per month to Directory Assistance. The Customer can request a maximum of two numbers per call to Directory Assistance. Call completion service is provided when the Customer requests that the Directory Assistance operator call the Directory Assistance number requested. All completed calls will be charged the Directory Assistance Call Completion charge, in addition to any other appropriate charges. The service charges for each service are noted below:

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTE</u>
A. Directory Assistance	\$ 0.25	\$ 0.40	\$ 0.40	\$ 0.40
B. Directory Assistance Call Completion	0.30	0.45	0.40	0.40

## 4.2 Local Operator Services

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods and is as follows:

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTE</u>
A. Customer Dialed Calling Card	\$ 0.75	\$ 0.75	\$ 0.75	\$ 0.75
B. Station to Station operator assisted, collect, third party	1.00	1.50	1.00	1.00
C. Person-to-Person operator assisted local call	2.50	3.00	2.50	2.50
D. Operator Busy Verification	0.35	1.00	0.95	0.95
E. Operator Emergency Interruption	0.40	0.50	0.45	0.45

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## SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

## 4.3 Directory Listings

One listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to use the Customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory, however, they are carried in the Company's directory assistance and other records and are given to any calling party. The charges listed below are monthly charges and are the same for both Residence or Business Customers.

	<u>Incumbent Local Exchange Area</u>			
	<u>Bell</u>	<u>GTE</u>	<u>Centel</u>	<u>UTE</u>
A. Non-Published Number, per line	\$ 1.75	\$ 2.00	\$ 2.35	\$ 2.35
B. Non-Listed Number, per line	0.80	1.10	1.60	1.00
C. Additional Listing, per listing	1.20	1.25	1.25	1.25

## 4.4 Telecommunications Relay Service

For intrastate toll calls received from the relay service, call charges shall be discounted by 50% from the otherwise applicable usage rate for a voice non-relay call, except that where the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.****4.5 Discounts for Hearing Impaired Customers**

Intrastate toll message rates for a telecommunications device for the deaf (TDD) user, which is communicated using a TDD by property certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

**4.6 Emergency Call Exemptions**

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. NATN will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

**4.7 Directory Assistance**

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

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**SECTION 5 - PROMOTIONS****5.1 Special Construction**

Where the Company furnishes a facility service for which a rate or charge is not specified in the Company's Price List, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

**5.2 Non-Routine Installation and/or Maintenance**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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